

# How to pay less rates

## Tips to help you fill out your rates rebate application form

The rates rebate scheme provides a discount of up to **\$790** for low income earners who were paying rates for the home they were living in on 1 July 2024. Fill out the application form – using this guide to help – and return it to council by the closing date of **30 June 2025**. Applications cannot be accepted after this date.



STEP

1

### Fill out your application

- Start by reading all the sections in the form.
- You can leave Section 6 blank, unless you live in Papakura and get water supplied to you from Veolia, or you are under a body corporate agreement. In these cases, fill in your water rates details.
- The rates rebate eligibility chart is only an estimate. You need to combine the totals of your council rates and water rates payments.
- If you list your income as 'zero', you need to explain how you are paying bills.



STEP

2

### Gather your documents

- Include document copies showing proof of all your income sources. If self-employed, provide a statement showing how your net profit was calculated.
- You must supply your income details for the previous financial year, 1 April 2023 to 31 March 2024. Income means money received before tax.
- You can get your proof of income from WINZ or IRD.



STEP

3

### Sign and date your declaration

- The person applying is the one who signs it.

## How to submit your application



### Deliver to:

your nearest library with council services.



### Post to:

Auckland Council Rates  
Private Bag 92300  
Victoria Street West  
Auckland 1142

Turn page over for more rates rebates tips.

Find out more: call **09 301 0101** or visit **[aucklandcouncil.govt.nz](http://aucklandcouncil.govt.nz)**

## Section 1

Your name must appear on Auckland Council's rating information database.

## Section 2

Your application must relate to the property you were living at on 1 July 2024. If you have moved property after 1 July 2024, the rebate can be transferred to your new property. Include a copy of your settlement statement provided by your lawyer for the property you were living in at 1 July 2024.

## Section 6

Auckland Council has your rates information on file, so leave this section blank. You can also leave the water rates section blank, unless you live in Papakura and get water supplied to you from Veolia, or are under a body corporate agreement. In this case, fill in your water rates details from 1 July 2023 to 30 June 2024.

## Section 7

List all income (money received before tax) for you and your partner/joint homeowner for the tax year 1 April 2023 to 31 March 2024. If you received 'Working for Families tax credits', you need to state the tax credit and the amount received for each credit.

## Section 8

For each dependant that you list in this section, you will need to provide details of any benefits received.

## Section 9

The person applying for the rebate must sign and date the rates rebate application form.

## Contact details to obtain proof of income

### Ministry of Social Development

#### New Zealand Superannuation enquiries:

☎ Freephone 0800 552 002

#### Deaf, hearing or speech impaired:

☎ 029 286 7170

@ MSD\_Deaf\_Services@msd.govt.nz

#### Speak to someone in your language:

☎ 0800 559 009 for general enquiries

☎ 0800 552 002 for NZ Super or Veteran's Pension

### Work and Income

#### People under 65 enquiries:

☎ Freephone 0800 559 009

### Inland Revenue

#### Income Tax enquiries:

☎ Freephone 0800 775 247

🕒 Monday to Friday 8am to 6pm,  
Saturday 9am to 1pm.

### Working for families

#### Tax Credit enquiries:

☎ Freephone 0800 227 773

## Application check list

 **Remember: If information is incorrect or missing, you will delay your rates rebate by several weeks. Have you done everything?**

- I have filled in the application form to the best of my ability.
- I have listed all my forms of income from 1 April 2023 to 31 March 2024.
- I have included proof of income for all my forms of income.
- To show proof of interest, included is a Resident Withholding Certificate.
- I have signed and dated the application form.

