

# Henderson-Massey Local Board

## Message from the Chair

It is my pleasure to present the Henderson-Massey Local Board's 2017/2018 Local Board Agreement, covering the third year of delivery against the local board plan.

We have sought feedback on our 2017/2018 priorities, and we are encouraged by your solid support. We understand that support for residential development and growth in Henderson hinges upon high quality urban design. We agree, and we see Henderson as an excellent opportunity for smart growth supporting a town centre where people can live, work and have fun.

You have told us you want to know more about plans for an open space management plan for Harbourview-Orangihina Park in Te Atatu Peninsula. We are committed to working with the community on the future of our park. Planning will begin shortly, and I can't wait to engage with you on this work.

New initiatives for 2017/2018 include Nga Puna Manaaki Inanga Project - a community led project to identify and restore potential inanga spawning habitat within the Henderson-Massey area streams; an older person's plan that focuses on activities to strengthen social connections and participation, and developing a management plan for Harbourview-Orangihina Park.

We will keep working to provide accessible parks and community facilities that meet local residents' needs. The new communities that will grow in the Massey and Westgate areas in particular will need high quality community spaces planned and built. High quality urban living also means getting local people into local jobs and we want to help our young people to be equipped to contribute to the local economy.

We will continue to advocate for a swimming pool, sports fields and local community facilities in the Northwest and enough resources for Panuku Development Auckland to effectively work for regeneration and residential growth in Henderson. (See appendix A)

I encourage you to contact any member of our board if you have a concern or idea. It's our job to be the voice of communities in Henderson-Massey and we are committed to making that voice heard by the Mayor and Auckland Council's Governing Body.

Shane Henderson

Chairperson, Henderson-Massey Local Board Chair

## Introduction

Auckland Council's shared governance model means local boards make decisions on local issues, activities and the use of local facilities within their decision-making allocation responsibilities. Local boards develop a three-year local board plan as the basis of their annual funding agreement with Auckland Council's Governing Body (the mayor and councillors). Local boards also advocate to the Governing Body on larger scale investments, regional programmes and policy issues such as rates proposals, which are outside local board decision-making responsibilities.

This document provides information on local activities that have been agreed for delivery in 2017/2018 between the Governing Body and the local board.

It outlines a local board agreement for 2017/2018 including local funding priorities, budgets and performance targets. This document also outlines supporting material to the agreement including a message from the Chair and key advocacy areas.

## About this area

The Henderson-Massey Local Board area is located at the western end of the Waitematā Harbour and includes the Henderson and Westgate metropolitan centres. The local board area also includes the suburbs of Te Atatu Peninsula, Te Atatu South, Glendene, Sunnyvale, Massey, Ranui and West Harbour. The area is expecting significant growth at Westgate and the steady redevelopment of Henderson. Henderson-Massey has an unusual age pyramid that looks like an hourglass, with a high percentage of people at both its young base and old peak. Residents have a median income which is lower than the average for the Auckland region so community issues are important. However the west is known for its community cohesiveness and this is an important asset for the area.

## Local Board Plan outcomes

The Henderson-Massey Local Board Plan sets out the aspirations the local board has for the area and how the board works towards creating the world's most liveable city (the vision of the Auckland Plan) at a local level.

The Henderson-Massey Local Board Plan outcomes are:

- **Growth that is extraordinarily liveable** - Henderson and Westgate are metropolitan centres where people love to live. Our area offers a range of lifestyle choices and people of all ethnicities mostly settle here because it is still possible to afford a house and raise a family.
- **A vital business sector that creates valued local employment opportunities** - The extensive new enterprise area at Westgate will have attracted large scale businesses and high-value employers. The board has re-awakened the eco-city brand and businesses are using this to create opportunities in our area.
- **A community where we know our neighbours, work together on issues and value diversity** - All people in Henderson-Massey has access to affordable safe and healthy homes. From Te Atatu Peninsula to our newest community in Westgate we know our neighbours and feel safe. Our community organisations get involved at street level and work to meet the needs of local communities.
- **A good life for young and old** - Henderson-Massey is a place where our children can get the best possible start in life. Our young people smoothly transition from school to work, and have plenty of fun things to do along the way. Henderson is the top urban retirement destination in Auckland.
- **We are an eco-city** - We are living and working in a more sustainable manner, Henderson-Massey has reclaimed the eco-city. Community and business are caring for local streams and protecting our precious coastal environments. Our parks offer the variety of experiences necessary for living in a sustainable, compact city.
- **Real choices between walking, cycling, public transport and cars** - An integrated walking and cycling network, convenient and cost effective public transport, safe walkable neighbourhood and town centres and roads that move goods and people around swiftly and safely.

The local board agreement outlined in this document reflects how we plan to support these outcomes through agreed activities in the 2017/2018 financial year in addition, each local board carries out responsibilities delegated by the Governing Body in accordance with the delegated power, and with the general priorities and preferences in the local board plan.

## Māori transformational shift outcomes

As an integral part of meeting its responsibilities under Te Tiriti o Waitangi, the council is committed to enabling and supporting mana whenua and mataawaka aspirations and providing opportunities for Māori to contribute to the future well-being of Auckland. To formalise this commitment, the council has affirmed the Māori Responsiveness Framework to help the Auckland Council family implement its responsibilities.

The Māori Responsiveness Framework sets out two key areas - understanding the rights and interests of Māori and acting on the needs and aspirations of Māori.

Henderson-Massey Local Board has four initiatives that are specifically focused on partnering with Māori:

1. Working with local mana whenua as kaitiaki on a Pā Harakeke environmental project. Various sites in the Henderson-Massey area have been selected in collaboration with local mana whenua.
2. Partnering with Te Whanau o Waipareira on a rangatahi empowerment programme “Nga Kawa o Tangaroa Tikanga” that uses developing water skills including kai moana gathering as a way to reconnect rangatahi to their culture and families.
3. Supporting Te Whanau o Waipareira’s Waitangi Day celebrations at Hoani Waititi Marae.
4. Supporting ‘Māori Enterprise’, a programme designed in partnership with Maori, identifying opportunities for young Māori in the existing economy. Workshops provide the participants with tools and techniques for creative thinking, collaboration, leadership, and entrepreneurial logic which they can put into action to achieve their goals.

Among initiatives that are not directly focused on Māori outcomes but help address issues specific to Māori, the Youth Connections youth employment programme will contribute to raising Māori youth employment figures in Henderson-Massey.

## Henderson-Massey Local Board Agreement 2017/2018

### Priorities by activity area

Auckland Council's 2017/2018 funding priorities for local activities which have contributed to key community outcomes in the Henderson-Massey local board area are as follows under each local activity.

#### Local Parks, Sport and Recreation

This group of activities covers management and provision of local parks and open space and recreation activities for both passive and active recreation.

Local recreation includes swimming pools and leisure centres serving communities in the Henderson-Massey area. It also includes parks maintenance and upgrades, supporting volunteers doing environmental restoration programmes and delivering events in parks.

Our annual budget to deliver these activities includes operating costs of \$11,896,000 and capital investment of \$22,143,000.

The key initiatives we have planned for 2017/2018 include:

- preparing a management plan for Harbourview-Orangihina Park
- continued investigation into providing suitable space for equestrian activities
- assessing options for relocation of the Te Atatu waka ama club
- assessing the potential for an upgrade of Opanuku Park as part of the wider Henderson town centre development.

#### Levels of Service

We measure our performance against the following measures for each local priority.

Level of service	Performance measure	Actual 2015/16	LTP Target 2016/17	AP Target 2017/18
Provide a range of recreational opportunities catering for community needs on local parks, reserves and beaches	Percentage of residents satisfied with the provision (quality, location and distribution) of local parks and reserves	66%	75%	75%
	Percentage of residents who visited a local park or reserve in the last 12 months	88%	90%	90%
Provide sports fields that are fit for purpose and cater for community needs.	Percentage of residents satisfied with the provision (quality, location and distribution) of sports fields	69%	75%	80%
Provide programmes and facilities that ensure more Aucklanders are more active more often	Customers Net Promoter Score for Pool and Leisure Centres	16%	15%	15%

## Local Community Services

This group of activities contributes to improved community outcomes by providing places and spaces for the community to learn and recreate and by integrating arts and culture into the everyday lives of Aucklanders. Key activities include locally delivered Libraries and Information (Libraries) and Arts, Community and Events services.

Funding agreements with community organisations and leases and licences to occupy for community centres and houses are included in this activity.

Our annual budget to deliver these activities includes operating costs of \$8,117,000 and capital investment of \$64,000.

The key initiatives we have planned for 2017/2018 include:

- Nga Kawa o Tangaroa Tikanga - a youth development programme using diving training and kai moana collecting to strengthen whanau ties and improve youth self esteem
- Youth voice - youth-led initiatives
- local older peoples activities to strengthen social connections and participation
- governance support programmes to promote robust management of community organisations
- locally led community activities to increase neighbourhood pride and ownership.

### Levels of Service

We measure our performance against the following measures for each local priority.

Level of service	Performance measure	Actual 2015/16	LTP Target 2016/17	AP Target 2017/18
Provide safe, accessible, welcoming library facilities that support the delivery of quality learning programmes and services relevant to local communities	Use of libraries as digital community hubs: Number of internet sessions per capita (PC & WiFi)	4.1	2	4.0
	Number of visits to library facilities per capita	7.0	6	7.0
	Percentage of customers satisfied with the quality of library service delivery	91%	85%	85%
	Percentage of visitors satisfied with the library environment	86%	85%	85%
Enable Aucklanders and communities to express themselves and improve their wellbeing through customer centric advice, funding, facilitation and permitting	Percentage of funding/grant applicants satisfied with information, assistance and advice provided	54%	76%	78%
Deliver a variety of events, programmes and projects that improve safety, connect Aucklanders and engage them in their city and communities	Percentage of Aucklanders that feel connected to their neighbourhood and local community	34%	79%	30%
	Percentage of attendees satisfied with council delivered and funded local events	79%	85%	85%
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities	Percentage of Aucklanders that feel their local town centre is safe	Day: 68% Night: 16%	Day: 81% Night: 24%	Day: 82% Night: 26%

Level of service	Performance measure	Actual 2015/16	LTP Target 2016/17	AP Target 2017/18
	Facility Utilisation - utilisation at peak times and off-peak times for council managed community centres and venues for hire	Peak: 41% Off peak: 12%	Peak: 31% Off peak: 11%	Peak: 41% Off peak: 12%
	Percentage of community facilities bookings used for health and wellbeing related activity	33%	20%	27%
	Number of visitors to community centres and venues for hire	468,382	176,349	369,000

## Local Planning and Development

This group of activities covers local business area planning, local street environment and town centres and local environment and heritage protection.

These activities also include economic development and employment initiatives in partnership with business and community organisations.

Our annual budget to deliver these activities includes operating costs of \$1,541,000 and capital investment of \$15,180,000.

The key initiatives we have planned for 2017/2018 include:

- Māori Enterprise - a programme involving Māori youth, industry mentors and community leaders to identify opportunities for young Māori in the existing economy
- Henderson Urban Eco Centre - a project to attract economic and residential interest by promoting Henderson as a unique eco-friendly urban centre
- Young Enterprise Scheme - a programme for year 12 and 13 students to develop creative ideas into actual businesses, complete with products and services and experience profit and loss scenarios.

## Levels of Service

We measure our performance against the following measures for each local priority.

Level of service	Performance measure	Actual 2015/16	LTP Target 2016/17	AP Target 2017/18
Develop local business precincts and town centres as great places to do business	Percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	100%	100%	100%

## Local Environmental Management

Local environmental management activities work in partnership with locally based communities and iwi to deliver enhanced environmental outcomes (with a focus on indigenous biodiversity, healthy waterways and sustainable living) that contribute to Māori, community wellbeing and economy.

Our annual budget to deliver these activities includes operating costs of \$350,000. There is no capital investment.

The key initiatives we have planned for 2017/2018 include:

- Nga Puna Manaaki Inanga Project - a community led project to identify and restore potential inanga spawning habitat within the Henderson-Massey area

- Environmental Action Plan - to identify what council, community and stakeholders can do to increase environmental action and assist the board to prioritise funding support
- Industry Pollution Prevention Programme - providing pollution prevention advice to local businesses that could have the greatest impact on stream health

### Levels of Service

We measure our performance against the following measures for each local priority.

Level of service	Performance measure	Actual 2015/16	LTP Target 2016/17	AP Target 2017/18
Provide leadership & support to protect and conserve the region's natural environment, historic heritage and Māori cultural heritage	Proportion of local programmes that deliver intended environmental actions and/or outcomes	100%	85%	90%

### Local Governance

Activities in this group support our 21 local boards to engage with and represent their communities, and make decisions on local activities. This support includes providing strategic advice, leadership of the preparation of local board plans, support in developing Local Board Agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan 2015-2025 where the survey measures determine participation with Auckland Council decision-making in general. This includes local decision-making. There are no significant changes to the measures or targets for 2017/2018.

Our annual budget to deliver these activities includes operating costs of \$1,127,000. There is no capital investment.

## Local Funding

Auckland Council has a shared governance model for making decisions on local activities. Under the Local Board Funding Policy adopted in August 2014, funding is allocated to local boards to deliver local services, through the following methods:

1. **Asset based services** - the Governing Body allocates funds to deliver local activities based on decisions about region-wide service levels. This includes allocation of funds for local asset based services, such as building a new swimming pool or library.
2. **Locally driven initiatives** – an allocation is based on a formula applied to each local board, with the exception of Great Barrier and Waiheke Local Boards who agree funding requirements with the Governing Body on an annual basis.
3. **Governance services** – an allocation is based on the number of elected members and associated administrative costs for each local board.

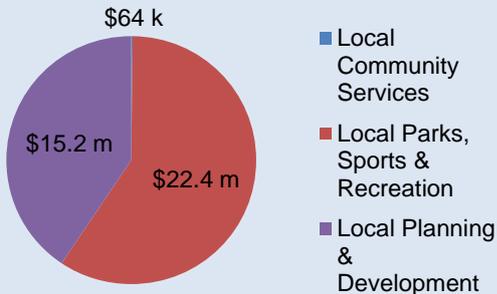
As part of the Long-term Plan 2015-2025, the Governing Body approved a new discretionary capital expenditure fund for local boards. This incorporates a total fund of \$10 million per annum across all 21 local boards, to be managed in three-year periods.

The total planned expenditure for local activities across all 21 local boards over the 2017/2018 financial year is shown in the table on pages 8 and 9 of Volume 2: Local Board Information and Agreements.

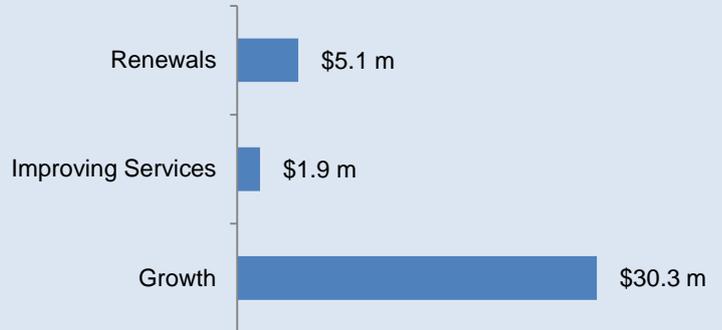
## Funding priorities for local activities

### Capital spend

#### By activity area



#### By category

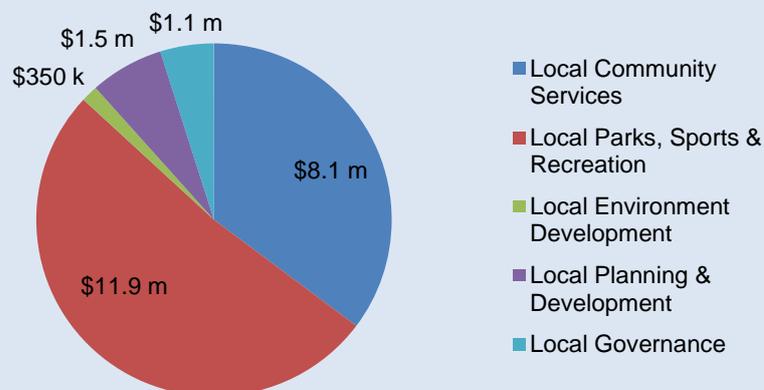


#### Key projects



### Operating spend

#### By activity area



## Funding Impact Statement

This prospective funding impact statement has been prepared to meet the requirements of Section 21 (5) of the Local Government (Auckland Council) Act 2009. It covers the year from 1 July 2017 to 30 June 2018 and outlines the council's sources of funding for local activities in this local board area and our plan to apply them.

\$000 Financial year ending 30 June	Annual Plan 2016/17	Annual Plan 2017/18
<b>Sources of operating funding:</b>		
General rates, UAGCs, rates penalties	22,472	20,942
Targeted rates	82	93
Subsidies and grants for operating purposes	130	156
Fees and charges	5,945	5,294
Local authorities fuel tax, fines, infringement fees and other receipts	170	89
<b>Total operating funding</b>	<b>28,799</b>	<b>26,573</b>
<b>Applications of operating funding:</b>		
Payment to staff and suppliers	21,752	19,355
Finance costs	3,255	3,866
Internal charges and overheads applied	3,784	3,723
Other operating funding applications	0	0
<b>Total applications of operating funding</b>	<b>28,791</b>	<b>26,944</b>
<b>Surplus (deficit) of operating funding</b>	<b>8</b>	<b>(370)</b>
<b>Sources of capital funding:</b>		
Subsidies and grants for capital expenditure	9	0
Development and financial contributions*	0	0
Increase (decrease) in debt	36,274	37,757
Gross proceeds from sale of assets	0	0
Lump sum contributions	0	0
Other dedicated capital funding	0	0
<b>Total sources of capital funding</b>	<b>36,283</b>	<b>37,757</b>
<b>Application of capital funding:</b>		
Capital expenditure:		
- to meet additional demand	28,969	30,316
- to improve the level of service	3,442	1,924
- to replace existing assets	3,880	5,147
Increase (decrease) in reserves	0	0
Increase (decrease) in investments	0	0
<b>Total applications of capital funding</b>	<b>36,291</b>	<b>37,387</b>
<b>Surplus (deficit) of capital funding</b>	<b>(8)</b>	<b>370</b>
<b>Funding balance</b>	<b>0</b>	<b>0</b>

## Appendix A: Advocacy initiatives

A key role of the local board is to advocate for initiatives that the local board may not have decision-making responsibilities or funding for this annual plan, but recognise the value it will add to the local community. Key advocacy areas for this local board include:

Initiative	Description	Advocating to
Strategic land purchase for recreation purposes	Advocate to ensure provision of a swimming pool, sports fields and local community facilities to service the rapidly expanding Northwest area including Red Hills.	Governing Body
More people living in Henderson	Resource Panuku to effectively work in partnership with appropriate Council departments and external stakeholders for regeneration and successful residential growth in Henderson.	Governing Body

## Appendix B: How to contact your Local Board

Local boards have been established to enable local representation and decision-making on behalf of local communities. You are encouraged to contact your elected members to have your say on matters that are important to your community.



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The board can be contacted at the address below:

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For general enquiries, assistance and information, phone 09 301 0101 any time or visit [www.aucklandcouncil.govt.nz](http://www.aucklandcouncil.govt.nz)

Local board meetings, agendas and minutes are available on the Auckland Council website: [www.aucklandcouncil.govt.nz](http://www.aucklandcouncil.govt.nz) > About council > Meetings and agendas