

2.9 Māngere-Ōtāhuhu Local Board

Message from the Chair

Talofa lava and greetings

We are pleased to present our 2018/2019 Local Board Agreement. This agreement is to deliver on the first year of the three-year 2017 Local Board Plan. We have considered your feedback during the consultation on the 10-year Budget and thank you for it. We will continue to support actions in line with what you have told us.

As part of our commitment to environmental sustainability and responsible business practices, we will be monitoring our maintenance contractors, so our town centres remain clean and attractive.

Through our local grants and arts broker programme we will continue to assist community groups to run their activities and events.

We will champion community-led initiatives that result in a sense of safety and connectedness in neighbourhoods, such as working to reduce the proliferation of alcohol off-licenses.

We will continue to fund projects that support active lifestyles, along with improving our local parks and playgrounds, including the implementation of the Boggust Park concept plan.

Advocating for funding to develop Māngere East area as a vibrant community hub will be a primary focus for our board's advocacy. We will also be continuing to support free access to swimming pools for all adults, through a local targeted rate.

We will take up projects to promote local tourism and aim to promote our community's unique cultural identity and natural environment, and we remain committed to our ongoing relationships with mana whenua and will collaborate on shared interests.

Thank you for your ongoing support to achieve these results in Māngere-Ōtāhuhu.

Fa'afetai tele lava

Lemauga Lydia Sosene

Introduction

Auckland Council's shared governance model means local boards are responsible for decision-making on local issues, activities and services and providing input into regional strategies, policies and plans. The local board agreement sets out the local board's budget, funding for activities, levels of service, performance measures and targets for the financial year 2018/2019 which has been agreed with Auckland Council's governing body.

The Māngere-Ōtāhuhu Local Board Plan 2017 is a three year strategic document that guides local board activity, funding and investment decisions. A key role of the local board plan is to provide a basis for development of the annual local board agreement for each financial year, this is set out below. Each local board also develops annual work programmes alongside adoption of their local board agreement.

Local boards also provide input to the governing body on larger scale investments, regional programmes and policy issues such as rates proposals, which are outside local board decision-making responsibilities. A list of key advocacy areas is set out as appendix A.

About this area

The Māngere-Ōtāhuhu area has an estimated population of 81,100 (2017) and holds distinct Māori (16 per cent) and Pasifika (60 per cent) identities that give the area a wealth of cultural vibrancy. We have the most youthful population in the city with 45 percent of the population under 24 years of age.

Our libraries, parks and sports facilities near our townships in Māngere Bridge and Māngere East, and the Māngere and Ōtāhuhu town centres, are popular community hubs where people enjoy local markets and shopping experiences.

The local board area also includes Auckland International Airport, New Zealand's largest and busiest airport, and the Ōtāhuhu heavy industrial area. These two areas are employment hubs that provide jobs for our communities as well as the wider Auckland region. There is continued residential and business growth, a slowly growing transport infrastructure and expansion is planned in the airport area.

Local Board Plan outcomes

The Māngere-Ōtāhuhu Local Board Plan 2017 sets out the aspirations the local board has for the area. The outcomes in the Māngere-Ōtāhuhu Local Board Plan are:

Outcome 1: A strong local economy

Our area attracts and supports businesses. Our community has a range of opportunities to gain skills and employment.

Outcome 2: We are the heart of Māori and Pasifika culture

We celebrate, showcase and share our many cultures, which attracts visitors to our area. Our cultural diversity and distinct Māori and Pasifika identities are reflected in, and enhance, the everyday life of our community.

Outcome 3: Protecting our natural environment and heritage

Our environment is respected. Our spectacular natural heritage sites are national treasures. They are protected and enhanced for everyone to enjoy now and in the future.

Outcome 4: A well-connected area

Māngere-Ōtāhuhu is well connected by public transport, cycleways and walkways, making it easy for everyone to get around.

Outcome 5: Facilities to meet diverse needs

Our community spaces are part of a first-class network. They are popular gathering places used for a variety of activities led by diverse local communities with many interests. They offer choices for people from different cultures and life-stages to take part in local life.

Outcome 6: A place where everyone thrives and belongs

Our communities have safe and healthy neighbourhoods. Our actions ensure positive prospects for the future of children and young people. We come together to celebrate our cultures. We are active and involved in local matters.

The local board agreement outlined in this document reflects how we plan to support these outcomes through agreed activities in the 2018/2019 financial year. In addition, each local board carries out responsibilities delegated by the Governing Body in accordance with the delegated power, and with the general priorities and preferences in the local board plan.

Working with Māori

Delivering on Auckland Council's commitment to Māori at a local level is a priority for local boards. The council is committed to meeting its responsibilities under Te Tiriti o Waitangi / the Treaty of Waitangi and its broader statutory obligations to Māori.

The Māngere-Ōtāhuhu Local Board wants to increase its commitment to Māori at a local level in line with Auckland Plan aspirations. The board will continue to strengthen its relationship with mana whenua by working together on projects of common interest.

An initiative called 'Māori input into local board decision-making' is underway. The aim is to build the skills of elected members in te reo Māori, tikanga Māori (protocols and customs) and Te Tiriti o Waitangi. The board intends, through further engagement, to develop opportunities for mana whenua to set and agree expectations to further shape the local board decision-making governance model and achieve outcomes in our local board plan. Strengthening mana whenua in their customary kaitiaki (guardianship) role is important for the board, as is working together on shared interests, protecting and restoring sites of cultural significance. Another project being progressed with mana whenua is naming and developing signage for council-owned facilities, roads and parks to reflect local heritage and mana Māori.

Māngere-Ōtāhuhu Local Board Agreement 2018/2019

Priorities by activity area

Auckland Council's 2018/2019 funding priorities for local activities which contribute to key community outcomes in the Māngere-Ōtāhuhu local board area are set out below under each local activity.

Levels of service, performance measures and targets are also set out below under each local activity. Note that some of the descriptions of our levels of service, performance measures and targets have changed from how they are described in the 2017/2018 local board agreements. This is to better explain our local activities and to align the descriptions to those used in other strategic plans. Our actual levels of service (the activities that we as a Council perform in each local board area) have not changed.

Local Community Services

Local community services is a broad activity area, which includes:

- Supporting local arts, culture, events and sport and recreation
- Providing grants and partnering with local organisations to deliver community services
- Maintaining facilities, including local parks, libraries and halls.

Our annual budget to deliver these activities includes operating costs of \$12.7 million and capital investment of \$4.7 million.

The key initiatives we have planned for 2018/2019 include:

- Community Arts Broker Programme
- Signature event to showcase Māori and Pasifika art and culture
- Youth Connections
- Walter Massey Park – concept plan finalisation
- Local community events and grants
- Business improvement districts – capacity building.

The local community services and key initiatives outlined above contribute towards achieving the following outcome/s in the Māngere-Ōtāhuhu Local Board Plan:

- Outcome 2: Heart of Māori and Pasifika culture
- Outcome 1: A strong local economy
- Outcome 5: Facilities to meet diverse needs
- Outcome 6: A place where everyone thrives and belongs.

Levels of Service

We measure our performance against the following measures for each local activity.

Level of service	Performance measure	Actual	Annual Plan	LTP
		2016/17	Target 2017/18	Target 2018/19
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life	The number of internet session at libraries (unique sessions over public computing or public WIFI networks) (million)	0.67	0.68	0.68
	The number of visits to library facilities (million)	0.71	0.71	0.70
	Percentage of customers satisfied with the quality of library service delivery	77%	79%	85%
We fund, enable and deliver community events and experiences that enhance identity and connect people	The percentage of attendees satisfied with a nominated local community event	N/A	New measure	75%
	The number of attendees at Council-led community events	N/A	New measure	2,100
We fund, enable and deliver arts and culture experiences that enhance identity and connect people	The percentage of arts and culture programmes, grants and activities that are community led	N/A	New measure	80%
Utilising the Empowered Communities Approach we support Aucklanders to create thriving, connected and inclusive communities	The percentage of Empowered Communities activities that are community led	N/A	New measure	35%
	The percentage of Empowered Communities activities that build capacity and capability	N/A	New measure	30%
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities	Percentage of Aucklanders that feel their local town centre is safe	Day: 63%	Day: 75%	Day:63%
		Night: 19%	Night: 25%	Night: 19%

Level of service	Performance measure	Actual	Annual Plan	LTP
		2016/17	Target 2017/18	Target 2018/19
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection	The number of participants in activities at art facilities, community centres and hire venues	N/A	New measure	447,625
	The percentage of art facilities, community centres and hire venues network that is community led	N/A	New measure	25%
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often	The percentage of park visitors who are satisfied with the overall quality of sportsfields	49%	75%	75%
	The customers' Net Promoter Score for Pool and Leisure Centres	51	15	51
We provide safe and accessible parks, reserves and beaches	The percentage of users who are satisfied with the overall quality of local parks	57%	75%	75%
	The percentage of residents who visited a local park in the last 12 months	74%	85%	74%
We showcase Auckland's Māori identity and vibrant Māori culture	The percentage of local programmes, grants and activities that respond to Māori aspirations	N/A	New measure	75%

Local Planning and Development

This group of activities covers improvements to town centres, the local street environment as well as local environment and heritage protection. These activities also include working with business and community associations to improve local economic development and employment initiatives.

Our annual budget to deliver these activities includes operating costs of \$1.6 million and capital investment of \$7.4 million.

The key initiatives we have planned for 2018/2019 include:

- Ōtāhuhu town centre upgrade
- Young Enterprise Scheme

- Local economic development initiatives, e.g. '24 hour South' visitor promotion.

The local planning and development activity, including the key initiatives outlined above contribute towards achieving the following outcome/s in the Māngere-Ōtāhuhu Local Board Plan:

- Outcome 1: A strong local economy
- Outcome 3: Protecting our natural environment and heritage
- Outcome 4: A well connected area
- Outcome 6: A place where everyone thrives and belongs.

Levels of Service

We measure our performance against the following measures for each local activity.

Level of service	Performance measure	Actual 2016/17	Annual Plan Target 2017/18	LTP Target 2018/19
We help attract investment, businesses and a skilled workforce to Auckland	The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	60%	100%	100%

Local Environmental Management

Local boards work in partnership with local communities and iwi to deliver projects and programmes to improve local environments. Our focus is on indigenous biodiversity, healthy waterways and sustainable living.

These activities include stream restoration, waste minimisation programmes, supporting environmental volunteers and partnering with schools to provide a range of environmental initiatives.

Our annual operating budget to deliver these activities is \$219,000.

The key initiatives we have planned for 2018/2019 include:

- Business waste minimisation education programme
- Manukau Harbour Forum
- Wai Care Schools
- Pūkaki Crater Restoration
- Restoring Mauri of the Oruarangi Creek and Tararata Creek.

The local environmental management activity and key initiatives outlined above contribute towards achieving the following outcome/s in the Māngere-Ōtāhuhu Local Board Plan:

- Outcome 3: Protecting our natural environment and heritage
- Outcome 5: Facilities to meet diverse needs
- Outcome 6: A place where everyone thrives and belongs.

Levels of Service

We measure our performance against the following measures for each local activity.

Level of service	Performance measure	Actual 2016/17	Annual Plan Target 2017/18	LTP Target 2018/19
We manage Auckland's natural environment	The proportion of local programmes that deliver intended environmental actions and/or outcomes	90%	90%	100%

Local Governance

Activities in this group support our 21 local boards to engage with and represent their communities, and make decisions on local activities. This support includes providing strategic advice, leadership of the preparation of Local Board Plans, support in developing Local Board Agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan 2018-2028 which determine participation with Auckland Council decision-making in general. This includes local decision-making. There are no significant changes to the measures or targets for 2018/2019.

Our annual operating budget to deliver these activities is \$963,000.

Local Funding

Auckland Council has a shared governance model for making decisions on local activities. Under the Local Board Funding Policy adopted in August 2014, funding is allocated to local boards to deliver local services, through the following methods:

1. **Asset based services** - the governing body allocates funds to deliver local activities based on decisions about region-wide service levels. This includes allocation of funds for local asset based services, such as building a new swimming pool or library.
2. **Locally driven initiatives** – an allocation is based on a formula applied to each local board, with the exception of Great Barrier and Waiheke Local Boards who agree funding requirements with the governing body on an annual basis. This includes both operational and capital funds.
3. **Governance services** – an allocation is based on the number of elected members and associated administrative costs for each local board.

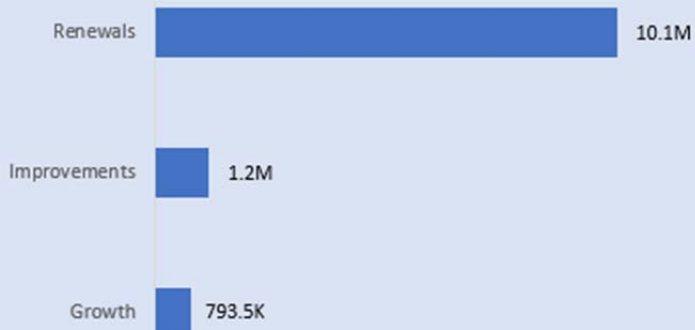
Funding priorities for local activities

Capital spend

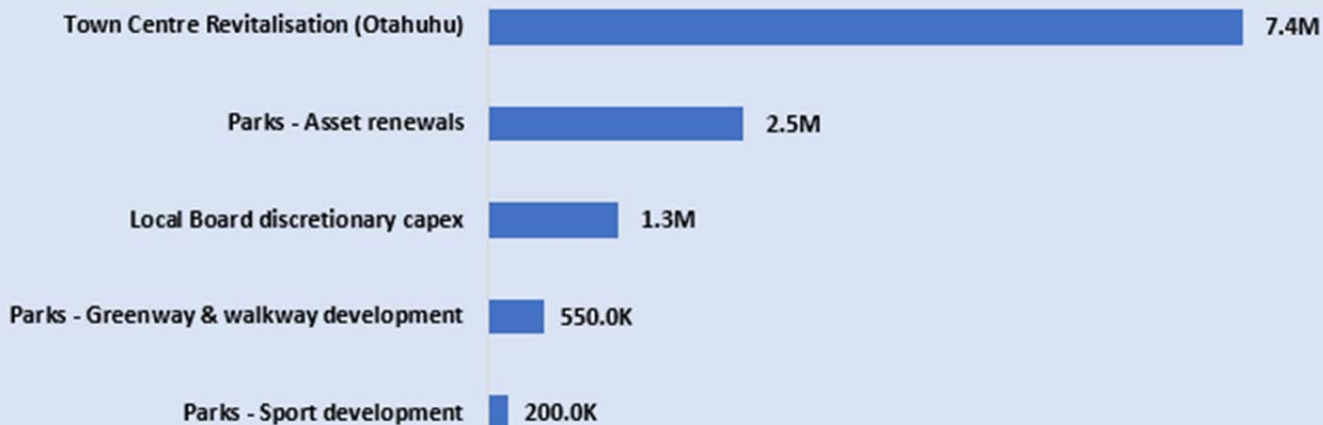
By activity area



By category

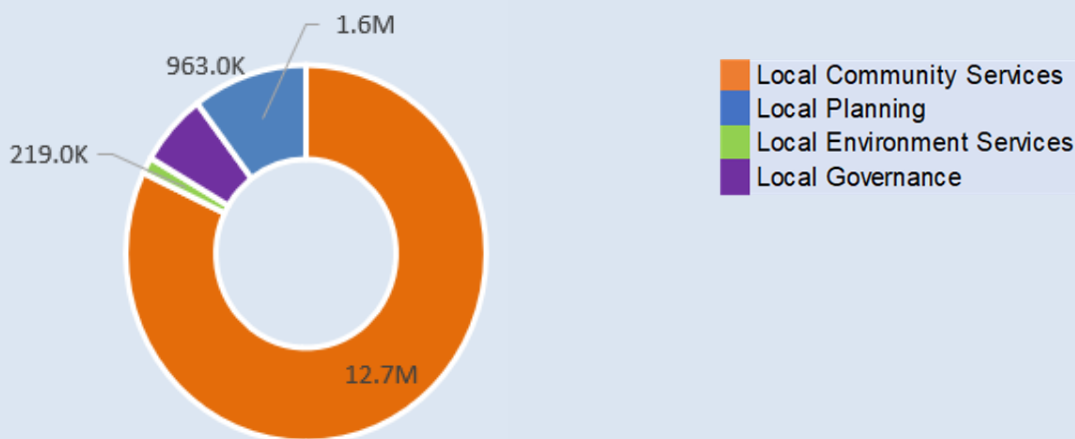


Key projects



Operating spend

By activity area



Funding Impact Statement

This prospective funding impact statement has been prepared to meet the requirements of Section 21 (5) of the Local Government (Auckland Council) Act 2009. It covers the year from 1 July 2018 to 30 June 2019 and outlines the council's sources of funding for local activities in this local board area and our plan to apply them.

\$000 Financial year ending 30 June	Annual Plan 2017/18	Annual Plan 2018/19
Sources of operating funding:		
General rates, UAGCs, rates penalties	17,535	14,404
Targeted rates	1,495	1,543
Subsidies and grants for operating purposes	38	39
Fees and charges	1,382	1,387
Local authorities fuel tax, fines, infringement fees and other receipts	36	59
Total operating funding	20,487	17,432
Applications of operating funding:		
Payment to staff and suppliers	16,227	13,991
Finance costs	1,473	1,194
Internal charges and overheads applied	2,654	2,006
Other operating funding applications	0	0
Total applications of operating funding	20,354	17,191
Surplus (deficit) of operating funding	133	241
Sources of capital funding:		
Subsidies and grants for capital expenditure	0	0
Development and financial contributions*	0	0
Increase (decrease) in debt	8,176	11,852
Gross proceeds from sale of assets	0	0
Lump sum contributions	0	0
Other dedicated capital funding	0	0
Total sources of capital funding	8,176	11,852
Application of capital funding:		
Capital expenditure:		
- to meet additional demand	1,656	794
- to improve the level of service	552	1,181
- to replace existing assets	6,101	10,119
Increase (decrease) in reserves	0	0
Increase (decrease) in investments	0	0
Total applications of capital funding	8,309	12,093
Surplus (deficit) of capital funding	(133)	(241)
Funding balance	0	0

Appendix A: Advocacy initiatives

A key role of the local board is to advocate for initiatives that the local board may not have decision-making responsibilities or funding for in this 10-year Budget but recognise the value it will add to the local community.

Key advocacy areas for this local board include:

Initiative	Description	Advocating to
<p>Māngere East Precinct: A priority focus and initiatives to enhance this centre as a thriving, liveable community (key advocacy project)</p>	<p>The Māngere East area requires co-ordinated investment for planning and implementation. The local community facilities are run down, old or not fit for use. A community facility needs assessment was completed in 2015 and the next steps must be progressed. For that, coordinated planning and investment is vital to shape a high-quality built area for a liveable community.</p> <p>The board requests the Governing Body commit to capital funding through the 10-year budget for delivery of the Community Facilities Network Plan.</p> <p>Further, Panuku Development Auckland and Auckland Transport should coordinate and focus on Māngere East to develop the centre as a liveable community.</p>	<p>Governing Body</p> <p>Panuku Development Auckland</p> <p>Auckland Transport</p>
<p>To reconsider and investigate heavy and light rapid rail integration for central city (CBD) to airport</p>	<p>The airport to central city rapid transit project has long-term strategic importance for Auckland's future commuter and freight needs.</p> <p>The selection of light rail between central Auckland and Māngere fails to consider major growth implications for areas in the south, north and west. Auckland's strategic long-term transport security for both commuter and industrial heavy freight will not be well-served by current plans.</p> <p>The board urges that a mix of heavy and light rail from central city to the airport be reconsidered and requests the Governing Body and Auckland Transport to consider heavy rail integration.</p>	<p>Governing Body</p> <p>Auckland Transport</p> <p>New Zealand Transport Authority</p>
<p>Waste management and our environment</p>	<p>Implementing the city's waste-minimisation plan requires communities to be prepared, equipped and supported to reach waste reduction targets.</p> <p>There is a need to get communities ready for change and to find opportunities in the way waste will be managed.</p> <p>Proactive support at this stage for the changes in how council manages waste is important. Multiple actions are required - communication, engagement, encouraging social enterprise and community-led initiatives.</p> <p>Ongoing work to develop local community recycling centres and waste reduction is a priority in the southern area. The board requests continued action for the regional scoping exercise to investigate regional resource recovery centre sites and to</p>	<p>Governing Body</p>

Initiative	Description	Advocating to
	support local community recycling centres.	
Boarding houses and high-quality neighbourhoods	<p>The Māngere-Ōtāhuhu local board area has seen a gradual proliferation of boarding houses and council's investigations have confirmed poor standards and breaches of the building code in some instances.</p> <p>The board recognises the pressure on land, need for affordable housing and a range of provision for all. However, the concern is that this is at the cost of deteriorating neighbourhoods and poor living standards in the area.</p> <p>There is a need for balanced, planned growth that is monitored for environmental impacts such as traffic and noise, because there is also “intensification by stealth” taking place. Currently, council has limited means to assess or address the impacts of the proliferation of boarding houses. The board continues to advocate for better monitoring of boarding houses. Data from regular monitoring can improve conditions for tenants. Council must ensure building code standards and a decent standard of living is maintained.</p>	Governing Body
Develop a Māngere-Ōtāhuhu tourism trail	<p>Leverage key opportunities with major stakeholders like Auckland International Airport Limited (AIAL) and utilise the unique natural and cultural characteristics of Māngere-Ōtāhuhu to achieve economic outcomes. The airport is New Zealand's gateway to the world.</p> <p>The airport's longer-term plans to be a major hub connecting Asia and South America over the next 30 years, and to build a second runway, offer opportunities for partnerships and attracting tourism. Council's investment in the Ōtāhuhu-Middlemore Spatial Priority Area, and Local Paths (formerly 'Greenways') can be leveraged for economic and community outcomes by aligning effort with stakeholders. The board sees potential to achieve local as well as citywide aspirations of more jobs via new industry growth, support for Māori tourism and heritage tourism initiatives - such as the Ōtāhuhu Portage Crossing project at the narrowest part of the North Island.</p> <p>The board requests that Auckland Tourism, Events and Economic Development (ATEED) prioritise a programme in the local board area to establish and grow Auckland's cultural and heritage tourism industry.</p>	Governing Body Auckland Tourism, Events and Economic Development (ATEED)
Fund the Ōtāhuhu Portage route project	Allocating long-term funding for the portage route project is a priority. The site is of national significance in terms of history and culture, with huge potential to make the area accessible and connected for local and international visitors.	Governing Body

Initiative	Description	Advocating to
	<p>The project is part of the Otāhuhu-Middlemore Spatial Priority Area; but no funding has been prioritised for this project. The board advocates that this project is funded in the 10 year budget.</p>	
<p>Alcohol harm minimisation initiatives: supporting community voice and empowerment</p>	<p>Reducing harm from alcohol in local communities is of high priority for the Māngere-Ōtāhuhu Local Board.</p> <p>The Sale and Supply of Alcohol Act (the Act) came into effect in late 2013. The Local Alcohol Policy, a key instrument for addressing the negative impacts of alcohol on our communities, is yet to be finalised. The board will continue to support communities to have their say through the hearings processes afforded them by the legislation.</p> <p>There are challenges for the community in reducing harm from alcohol. Inaccessible language used by the District Licencing Committee (DLC) and inconsistency in decisions across the region are key examples. The board will continue to voice its concerns to ensure these issues are identified and addressed because it is critical to assess the overall success of the Act in achieving its intent.</p> <p>The board seeks a framework to monitor the success of the Act in practice and consideration of legislative change.</p>	<p>Governing Body</p>

Appendix B: How to contact your Local Board

Local boards have been established to enable local representation and decision-making on behalf of local communities. You are encouraged to contact your elected members to have your say on matters that are important to your community.



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For general enquiries, assistance and information, phone 09 301 0101 any time or visit www.aucklandcouncil.govt.nz

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