
Joint Engagement Plan 2021-2022 between

Franklin Local Board

and

Auckland Council's substantive Council-Controlled Organisations:

**Auckland Transport, Auckland Unlimited, Eke Panuku Development Auckland,
and Watercare**

This Engagement Plan records the commitment to work together to ensure the best outcomes for Auckland and the communities of Franklin Local Board.

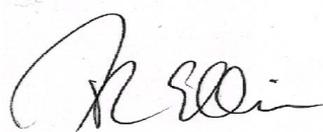
This document sits alongside the local board work programme and may include some items that also sit within the local board's decision-making and work programme.

This document may be subject to change during the year. Changes should be discussed with Local Board Services staff in the first instance and will be formalised in a business report each quarter.

Signed by:



Andrew Baker
Chair, Franklin Local Board



Shane Ellison
Chief Executive, Auckland Transport

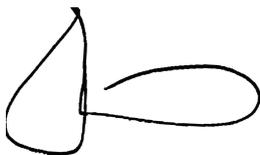
On behalf of Franklin Local Board as
authorised by resolution FR/2021/106



Nick Hill
Chief Executive, Auckland Unlimited



David Rankin
Chief Executive, Eke Panuku Development
Auckland



Jon Lamonte
Chief Executive, Watercare

Document history

Version	Date	Updated by	Update details
1.0	27 July 2021	Kat Ashmead	Version as adopted at business meeting. Please leave track changes on until the next business report.

Understanding and giving effect to Tāmaki Makaurau’s shared governance

The governing body and local boards share the decision-making responsibilities for Auckland Council. The governing body focuses on the big picture and region-wide strategic decisions, while local boards represent their local communities, provide local leadership, and make decisions on local issues, activities and facilities.

CCO Responsibilities

Council-controlled organisations (CCOs) derive their powers from Auckland Council or directly from legislation in the case of Auckland Transport and Watercare. They carry out operational activities in areas important to local communities and businesses and so must work effectively with local boards within their areas.

CCOs will:

- proactively build and maintain good relationships with local boards
- work collaboratively with the Franklin Local Board, other CCOs and council departments to ensure opportunities for good community outcomes are identified and maximised within the local board area
- operate in a manner that acknowledges the statutory role that local boards have in identifying and communicating the interests and preferences of their communities, and the key decision-making roles for local boards that are defined in council’s allocation policy. In particular, local boards’ leadership role in place-making and place-shaping activities
- communicate regularly with the local board on major issues, projects and activities
- assess potential public interest and, where possible, ensure local board members are briefed before an issue is discussed in a public forum (see No Surprises Protocols¹)
- engage with the local board early and in a way that allows it to influence projects and decisions; particularly those that may impinge on the local board’s governance role, are likely to have a significant and/or visible local impact or require community consultation
- engage with the local board ahead of public consultation and ensure adequate timing for the local board to consider their communities’ views and preferences and provide overall feedback
- when creating their work programmes, take account of the priorities identified in the local board plan, local board agreement, and any strategies, policies, plans or legislation specific to the local board area
- act early and collaboratively to resolve issues and queries raised by local board members
- be clear about when material is confidential and the reasons for the confidentiality
- identify a single point of contact for each local board, with sufficient authority within the CCO to be an effective liaison with the local board, who will receive and direct queries and provide the CCO’s response to the local board
- support induction activities that enable local board members to engage effectively with CCOs
- report against their local board engagement plans in their quarterly performance reports to the CCO Governance and Monitoring Committee
- commit adequate resources for local board engagement.

¹ [Governance Manual for substantive CCOs](#)

Local board commitments

The Franklin Local Board will:

- proactively build and maintain good relationships with CCO staff
- advise CCOs of issues or projects of significance to the local board in its area
- involve CCOs in the development of the local board plan, so that CCOs can provide relevant advice and assist in the identification of priorities and deliverability assessments
- direct questions about a CCO's activities to either the Local Area Manager or to the CCO's elected member liaison, so queries are tracked, and consistent responses can be given
- advise CCOs if they are planning to speak to the media on a CCO-related matter (see No Surprises Protocols)
- respect commercially sensitive and confidential information
- allow for flexibility in terms of engagement, recognising differing levels of interest and local relevance across the Auckland region with each of the CCOs
- Recognise that CCOs are accountable to the community through the Governing Body. CCOs will endeavour to collaborate with local boards within the mandate and direction given to them by the Governing Body.
- In the event that there is a dispute over the implementation of this plan which cannot be satisfactorily resolved between the local board and the CCO, the local board has the option to provide input at the CCO Oversight Committee, when the CCO's quarterly report is being reviewed.

Franklin Local Board Plan outcomes

Local board outcome	Local board objective
Our strengths generate local opportunity and prosperity	Facilitate local economic development opportunity, and recovery by protecting and promoting our natural resources, local narrative, and local talents
	Support our rangatahi (younger generation) to Develop capability, access local employment and benefit from local development
	Unlock the potential of Pukekohe as a centre that attracts top talent, fosters innovation and generates jobs
Improved transport options and fit for purpose roads	Enable communities to reduce carbon emissions by enabling active transport around and between towns and villages
	Improve existing and design new roads so that they are fit for purpose and safe while enabling environmentally sustainable transport choices
	Local Boards have transport infrastructure funding available for local area improvements that don't meet regional priorities
Fit for purpose places and facilities	Plan and advocate for investment in community facilities so that they can service future needs whilst retaining local character
	Plan and prepare for effects of climate change on local facilities and amenity
	Towns, villages, and settlements are planned and developed to support growing communities and retain local character

Local board outcome	Local board objective
Kaitiakitanga and protection of our environment	Protect and enhance the mauri (lifeforce) of our awa (waterways), moana (harbour) and ngāhere (indigenous forests)
	Support a local transition to circular economy approach to waste management and enable local climate action
	Support community and Iwi driven initiatives that will protect and restore the natural environment and address the impacts of climate change
Cultural heritage and Māori identity is expressed in our communities	Build and maintain mutually beneficial relationships with Māori
	Enable our people to engage with local history and share their cultures
	Showcase local history, culture, and stories in public places and through public events
A sense of belonging and strong community participation	Our community support agencies, resident groups and marae are supported to co-ordinate or deliver a range of community well-being and resilience services and programmes
	Our people are supported to actively contribute to their community and the places they live
	Support community-led arts and local events that bring people together to meet each other and have fun at no or low cost

Strategies, policies, plans or legislation specific to Franklin Local Board area

Strategy, policy, plan or legislation	Notes
Pukekohe Area Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/pukekohe-area-plan.pdf
Franklin Sport and Active Recreation Facilities Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/franklin-sport-active-recreation-facilities.pdf
Waiuku Trails Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/waiuku-trails-plan.pdf Community led delivery (Waiuku Trails Committee), contact Eli Ewens in Community Facilities for more information
Pohutukukawa Coast Trails Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/pohutukawa-coast-trails-plan.pdf Community led delivery (Pohutukawa Coast Rotary), contact Eli Ewens in Community Facilities
Pukekohe-Paerata Paths Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/pukekohe-paerata-paths-plan.pdf Development of delivery plan in 2021-2022 work programme

Strategy, policy, plan or legislation	Notes
Sunkist Bay Concept Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/sunkist-bay-plan.pdf Contact Eli Ewens in Community Facilities for more information
Wairoa River Catchment Action Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/sunkist-bay-plan.pdf
Roulston Park Concept Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/roulston-park-concept-plan.pdf
Unlock Pukekohe	https://www.panuku.co.nz/downloads/assets/8965/1/pukekohe%20high%20level%20project%20plan.pdf
Hunua Trail Aspirational Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/hunua-trail-aspirational-plan.pdf
Te Puru Concept Plan	Pending
Waiomaru Reserves Management Agreement	https://aklcouncil.sharepoint.com/:w:/s/Kotahi/EZlapaj-gyJOqaPBAoVivd4B5Q4fNRPaXDGQFmV-QrGelw?e=c4Jqml
Clarks Beach Stevensons Reserve Concept Plan	Pending
Franklin Local Economic Development Action Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/franklin-local-economic-development-plan.pdf
Pukekohe-Paerata Structure Plan	https://www.aucklandcouncil.govt.nz/plans-projects-policies-reports-bylaws/our-plans-strategies/place-based-plans/structure-plans/Pages/Pukekohe-Paerata-Structure-Plan.aspx
Drury-Opaheke Structure Plan	https://www.aucklandcouncil.govt.nz/plans-projects-policies-reports-bylaws/our-plans-strategies/place-based-plans/drurystructureplandocument/drury-opaheke-structure-plan.pdf
Franklin Māori Responsiveness Plan	https://www.aucklandcouncil.govt.nz/about-auckland-council/how-auckland-council-works/local-boards/all-local-boards/franklin-local-board/Documents/franklin-maori-responsiveness-action-plan-2019.pdf

CCO single point of contact

Auckland Transport	Auckland Unlimited	Eke Panuku	Watercare
Bruce Thomas Elected Member Relationship Partner	Holly Franklin External Relations Advisor	Roxanne de Bruyn Senior Community Affairs Advisor	Brent Evans Manager Local Board and Stakeholder Liaison

Franklin Local Board

Role	Name
Local Board Chair	Andrew Baker
Local Board Deputy Chair	Angela Fulljames
Local Board Members	Alan Cole, Amanda Kinzett, Lance Gedge, Logan Soole, Malcolm Bell, Matthew Murphy, Sharlene Druyven

Franklin Local Board - staff

Role	Name
Local Area Manager	Carol McKenzie-Rex
Senior Advisor	Georgina Gilmour
Local Board Advisor	Orrin Kapua
Democracy Advisor	Denise Gunn
PA / Office Manager	Lynn Birch
Engagement Advisor	Lucy Stallworthy
Local Communications Advisor	David Kemeys
Strategic Broker	Coral Timmins
Lead Financial Advisor	Faithe Smith

Franklin Local Board leads and delegations

Please outline here how delegations have been organised within the local board, for example a delegation has been made to x person regarding x topic, this board member has the delegation to make decisions in x circumstances.

Franklin Local Board does not have topic leads. Officers should seek direction from the board in its entirety.

Name and role	Description
Andrew Baker	Landowner approvals for the Pukekohe subdivision of the Franklin Local board area (including any events & filming)
	Authority to provide local board feedback on COVID-19 Fast-tracked consenting applications

	Authority to provide feedback on minor transport projects within the Pukekohe sub-division of the Franklin Local Board area
Angela Fulljames	Landowner approvals for the Wairoa sub-division of the Franklin Local Board area (including events and filming)
Malcolm Bell	Authority to provide feedback on minor transport projects within the Wairoa sub-division of the Franklin Local Board area
Matthew Murphy	Landowner approvals for the Waiuku subdivision of the Franklin Local Board area (including events and filming)
	Authority to provide feedback on minor transport projects within the Waiuku subdivision of the Franklin Local Board area
Alan Cole	Local Board representative on the Manukau Harbour Forum

Engagement approach with local board

Commitment	
1. Inform	We will keep you informed.
2. Consult	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how your input influenced the decision. We will seek your feedback on drafts and proposals.
3. Involve	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how your input influenced the decision.
4. Collaborate	We will work together with you to formulate solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.
5. Empower	We will implement what you decide.

Extent of community engagement

Description	
A. Refer to local board plan outcomes and objectives	The local board represents the views of the community, with reference to the local board plan and its outcomes and objectives.
B. Impacted stakeholder consultation	In addition to local board views, the views of impacted stakeholders are sought.
C. Community engagement	The views of the community are sought and brought to the local board ahead of the local board providing its view.

Auckland Transport Work Programme

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Beachlands Kerb and Channel Improvements (LBTCF)	Yes	4. Empower	C. Community engagement		
Station Road Parking Improvements (LBTCF)	Yes	4. Empower	C. Community engagement		
Woodhouse Road Pedestrian Crossing – Community Safety Fund	Yes	4. Empower	B. Impacted stakeholder consultation		
Public transport patronage reports/useage data (quarterly) for Pukekohe, Waiuku, Beachlands – bus, ferry, train.	No	1. Inform	A. Refer local board plan outcomes and objectives		
Tourist Rd/Monument Rd Intersection improvements	No	2. Consult	C. Community engagement		
Pukekohe Dual Signals (Manukau/Massey/King/Stadium and East/Stadium)	No	4. Collaborate	C. Community engagement	Eke Panuku	
Pukekohe Station upgrades (Kiwirail)	No	4. Collaborate	C. Community engagement		
Pukekohe On-Demand trial	No	4. Collaborate	C. Community engagement		
Additional weekday Pine Harbour ferry services	No	4. Collaborate	C. Community engagement		Note that AT is the decisionmaker. Board want early contact before consultation.
Road & Streets Framework	No	4. Collaborate	C. Community engagement		
Minor Improvements – Adams Drive and Lisle Farms Rd broken yellow lines trial project	No	4. Collaborate	C. Community engagement		
Rural Design Standards Manual	No	4. Collaborate	B. Impacted stakeholder consultation		
Safe Speeds – Rural Roads package 07 (Franklin East)	No	2. Consult	C. Community engagement	Waikato District Council interdependency	Board can only suggest on this using local knowledge. Note AT have done 3 WS on this so far.
Drury Local Road Improvements	No	2. Consult	C. Community engagement		
Waiuku Road Corridor (Colombo Road to Domain Road)	No	2. Consult	C. Community engagement		
Road Corridor Renewals programme	No	2. Consult	C. Community engagement		
571 Waiuku Pa School pedestrian crossing	No	2. Consult	C. Community engagement		
Kingseat Road – Guardrail	No	2. Consult	C. Community engagement		

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Cape Hill Road Roundabout, Pukekohe	No	2. Consult	C. Community engagement		
Removal of route 398 (Pukekohe to Tuakau) due to duplication with new Waikato service	No	2. Consult	C. Community engagement		
Bus Stop upgrades on Beachlands loop	No	2. Consult	C. Community engagement		
Travelwise School programme (33 schools)	No	2. Consult	C. Community engagement		
Te Ara Haepapa (the Journey) Programme (Māori DSI)	No	2. Consult	C. Community engagement		
Parking Strategy	No	2. Consult	C. Community engagement		
All regionwide plans, strategies, frameworks	No	2. Consult	C. Community engagement		Regional approaches relevant to the Local Board challenges and priorities as articulated in the Local Board Plan.
Beachlands bus route changes, 'very small bus' and weekend ferries	No	2. Consult	C. Community engagement		
Bus Stops on Whitford-Maraetai Rd (Te Puru Sports Club) - on hold till speed reduced	No	2. Consult	B. Impacted stakeholder consultation		
Minor Safety AT funded CAPEX Projects	No	1. Inform	C. Community engagement		
New footpath – Third View Ave	No	1. Inform	C. Community engagement		
Extension of 376 bus service to Auranga Development	No	1. Inform	C. Community engagement		
Walking School Buses programme (7 walking school buses)	No	1. Inform	C. Community engagement		
Road Safety Programme – Young Drivers and Back to School & Slow Down Around Schools campaigns	No	1. Inform	C. Community engagement		

Auckland Unlimited Work Programme

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Destination Management Plans	Yes – Shared	5. Empower	C. Community engagement	Mana Whenua, Local Residents, Tourism Industry	Timing of this TBC following conclusion of the Pilot Programme.
Landowner Approval - Screen production and Major Events	Yes	5. Empower	B. Impacted stakeholder consultation		Auckland Unlimited is required to advise delegated local board members of any screen activity or major events activity taking place on local parks and reserves, seek feedback from the delegated member, and provide the opportunity to revoke the delegation to approve these events that sits with Community Facilities.

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Tourism Funding Model	Yes	5. Empower	A. Refer to local board plan outcomes and objectives	Tourism Industry	Timing of this is TBC following the conclusion of the presentation of the idea by Auckland Unlimited and the Franklin Local board strategic broker.
Local Board LDI Work Programme	Yes	3. Involve	B. Impacted stakeholder consultation		To implement the approved work programme and develop the 2022/23 AUL LDI work Programme.
Local Economic Development	<i>Pending</i>	<i>Pending</i>	<i>Pending</i>	Auckland Council	<i>Following the adoption of the Plan on the 8 July 2021, Auckland Unlimited will look to engage with the board on the relevant aspects as soon as feasible. The level of engagement will be dependent on the project itself.</i>
Land Owner Approvals improvement project (screen production)	No	4. Collaborate	B. Impacted stakeholder consultation		Screen Auckland is looking for local boards to participate in a pilot programme which would be designed to introduce a Minor Category delegation for filming which would allow the routine delegation of approvals for low and medium impact activities to Staff.
Sponsored Partnership of 2022 ITM Supersprint	No	4. Collaborate on event	B. Consultation between event organiser, LB advisor, AU Event team		April - Pukekohe raceway. Possible leverage collaboration? If the board chose to, could the board partner with AU on the local leverage programme.
Sponsored Partnership of 2022 SPLORE Music and Arts festival	No	4. Collaborate on Event	B. Stakeholder consultation via event organiser		National. Possible leverage collaboration? If the board chose to, could the board partner with AU on the local leverage programme.
Host City/partner 2023 FIFA Women's World Cup	No	1. Inform*	B. Stakeholder consultation via event organiser	New Zealand Major Events (MBIE), Auckland Council, Eke Panuku, Auckland Transport	March 2023 - Eden Park
Host City/partner of 2023 The Ocean Race	No	1. Inform*	B. Stakeholder consultation via event organiser		February 2023
Host city/partner of 2024 World Choir Games	No	1. Inform*	B. Consultation via event organiser once leverage planning discussions start.	New Zealand Major Events (MBIE), Auckland Council, Eke Panuku, Auckland Transport	Largest global choral festival. Participation event, competition and festival over 11 days. International and local choirs, championship competitive and open competition. Event leverage planning to be confirmed. More information at later date (see attached reading material)
Major and Business Event Pipeline	No	1. Inform	B. Stakeholder consultation via event organiser	Varied (pendant on event) - New Zealand Major Events, Tourism New Zealand, Eke Panuku, Auckland Transport, Auckland Council	Major and Business events continue to work through the 2021/2022 programme of events with event organisers via Major and National programme, Elemental festival, Regional event fund and Business events fund. Events to note in coming year: Elemental AKL festival July-Aug, Women's Rugby and Cricket World Cup 2022, Men's Softball World Championships. Future major events secured beyond 2022 include The Ocean Race 2023, FIFA Women's World Cup 2023 and World Choir Games 2024. Over 25 Business events and conferences secured for Auckland 2021/2022.
Diwali Festival	No	1. Inform	B. Impacted stakeholder consultation*		
Lantern Festival	No	1. Inform	B. Impacted stakeholder consultation*		
Pasifika Festival	No	1. Inform	B. Impacted stakeholder consultation*		
Tamaki Herenga Waka Festival	No	1. Inform	B. Impacted stakeholder consultation*		
Elemental AKL Festival	No	1. Inform	B. Stakeholder consultation via event organiser		2021 Elemental AKL programme has 16 confirmed invested and 18 marketing only region-wide events, held between 14 July and 1 August 2021.

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Auckland Unlimited Venues (Auckland Live, Zoo, Auckland Art Gallery, NZ Maritime Museum, Stadiums)	No	1. Inform	B. Impacted stakeholder consultation		We will keep the board informed of events, opportunities and changes relevant to your residents.
Auckland Stadium Venue Development Strategy	No	1. Inform	B. Impacted stakeholder consultation	Auckland Council	We will ensure Local Boards are kept informed of the process and the outcome.
Regional Business Partner programme delivery	No	1. Inform	B. Business community	MBIE, NZTE and Callaghan Innovation business support programmes and private sector providers	Co funding for R&D and business capability growth. Delivered on behalf of central government. Utilise Economic Broker
From Ground up Food & Beverage Programme	No	1. Inform	B. AUL Business Innovation Team and Business community	Ministry of Primary Industries	Convene Potato Growers cluster around potato starch export growth

* Auckland Unlimited are committed to the implementation of this CCO engagement process to ensure Local Boards are communicated to and involved in a timely manner with these programmes of work. Where events are not solely owned and delivered by Auckland Unlimited, but instead managed by an event organiser or local operating model, as a Host City/Partner/supporter of these events, Auckland Unlimited will act as a conduit and facilitator of conversations to enable the local boards to engage directly with the event organisers where opportunity exists. If opportunity for increased engagement does occur – such as leverage opportunities in support of Local Board community outcomes—we will increase the engagement approach in line with the IAP2 spectrum to reflect it at the time.

Eke Panuku Work Programme / Property portfolio

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Roulston Park + Skate park Upgrade	Yes	4. Collaborate	C. Community engagement	Community Facilities	
Service Property Optimisation – direct service reinvestment Pohutukawa/Hawke Crescent	Yes	1. Inform	A. Refer to local board plan outcomes and objectives	Community Facilities	Local Board Optimisation candidate – sales proceeds to be reinvested into a Local Board selected eligible project
Pukekohe Masterplan	No	3. Involve	C. Community engagement	Auckland Transport, Community Facilities	
Pukekohe - Safe Walkable Streets Phase 1 (Massey Ave & Manukau Rd intersection enhancement)	No	2. Consult-Collaborate	A. Refer to local board plan outcomes and objectives	Auckland Transport, LB, Eke Panuku (led by AT)	
Portfolio Review	No	2. Consult	On behalf of Auckland Council, Eke Panuku undertakes the property review process for properties that have been identified as potentially no longer required for a council service use. Consultation with all council departments and CCOs is undertaken as part of this review process. Public consultation is only required if the proposed disposal of a property meets the thresholds outlined in council's Significance and Engagement Policy or if there is a statutory requirement to consult.	The property review process involves consultation with all council departments and CCOs. Eke Panuku also has ongoing relationships with key Crown agencies regarding development opportunities and future land requirements.	

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Rationalisation		2. Consult			
Commercial Lease programme in Franklin		2. Consult			
Pukekohe Eat Streets Phase 1 (Town Square + Roulston Street Upgrade)	Yes	4. Collaborate	C. Community engagement	Auckland Transport, Community Facilities	
Small 'T' Projects	Yes	Collaborate			Exact projects still TBC

Watercare Work Programme

Watercare operates water and wastewater services for many of the smaller communities in the Franklin Local Board area which is growing at a fast rate. A significant challenge for the Franklin Local Board area is the transition from rural/city fringe to metropolitan areas and keeping pace with the associated land development and infrastructure connectivity this requires, especially when it is so dispersed over a large area. Since integration in 2010 the Franklin area has been a significant benefactor of Watercare's scale knowledge and experience. Significant investment in water and wastewater services across the area has improved the quality, safety and compliance of these services. Immediately following integration Watercare undertook a four year \$116m project connecting local water networks with Auckland's metro water supply while also upgrading rural water treatment plants. The legacy of customer complaints for dirty water ended and customers now enjoy high quality, safe drinking water. A number of the smaller wastewater treatment plants were also upgraded bringing them into compliance with the resource consents conditions and the Resource Management Act.

In response to planned growth Watercare also invested \$115 million into upgrading the wastewater main servicing Pukekohe and the Pukekohe wastewater treatment plant which was recently visited by the local board. Planned upgrades are also underway in the south west to service growth highlighted in the unitary plan. \$120 million will be invested into providing new services for the growth areas of Waiuku, Clarks Beach and Kingseat. A significant investment has also been made in providing water and wastewater services to the growing township of Clevedon.

Major regional infrastructure also continues to be developed in the area. The Pukekohe East Reservoirs was a major undertaking building critical new water supply infrastructure for the city. A further reservoir will be required in future at the site. A future pipeline will need to be built from Ardmore Water Treatment Plant to the Redoubt reservoirs and a future Waikato Pipeline will also be required along a different yet to be confirmed route. Further network upgrades (Hingaia Rising Main) are also required to service some of the growth areas around Hingaia Karaka and Drury South – a small section of the pipeline crosses the Franklin local board area.

Sustainability and climate change initiatives have also extended to Franklin with 400 solar panels installed at the Pukekohe wastewater treatment plant helping reduce our carbon footprint. In addition to the increase in investment across the Franklin Local Board area, the price of water also dropped and today remains lower than at the time of integration in 2010 when water was priced at \$2.00 per 1000 litres. Today the price of water is \$1.59 per 1000 litres. The following engagements are expected with the Local Board in the coming 6 to 12 months.

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Clevedon Water and Wastewater Servicing	No	4. Collaborate	C. Community engagement	...	Clevedon servicing is nearing completion and a call for new connections has been made. Watercare continues to liaise with the local board and the community throughout the process.
Beachlands, Kawakawa Bay and Waiuku Treatment Plant – Community Liaison Groups	No	4. Collaborate	C. Community engagement		Attendance at community liaison group meetings.
South West Wastewater Treatment Scheme	No	4. Collaborate	C. Community engagement	Auckland Transport	Updates and briefings in advance of proposed works. Including updates on changes to the scheme in advance of public release.
Isabella Pump Station	No	4. Collaborate	C. Community engagement		Briefing on proposed works
Servicing coastal communities	No	4. Collaborate	A. Refer to local board plan outcomes and objectives		Local Board discussions on servicing strategy for Pukekohe/Paerata, South-west, Drury, Beachlands etc