

Kaipātiki Local Board Workshop Programme

Date of Workshop: Wednesday 26 June 2024

Time: 1.00pm

Venue: Boardroom, 90 Bentley Ave, Glenfield and via MS Teams

Time	Workshop Item	Presenter	Governance role	Proposed Outcome(s)
10.00am – 12.10pm	Additional Kaipātiki L	ocal Board business meeting		
12.10 – 1.00pm	Lunch			
1.00 – 2.00pm	Kāinga Ora • Update on community development	Anu Ravi Moses Stakeholder Relationship Manager, North-West Auckland, Kāinga Ora Cici Dwe Community Broker, Connected Communities	Keeping informed	Receive update
2.00 – 2.30pm	Break	ı	,	

2.30 – 3.30pm	Customer and Community Services – Active Communities – online session via MS Teams	Edwin Ng Senior Centre Manager (North), Active Communities Karla Trotter Centre Manager – Birkenhead Pool and Leisure Centre, Active Communities Todor Ivanov Team Leader Fitness, Glenfield Pool and Leisure Centre, Active Communities	Keeping informed	Receive update
3.30 – 4.30pm	Parks and Community Facilities – online session via MS Teams • Lindisfarne Park, Northcote – renew playground equipment • Park Reserve, Glenfield – renew playground equipment	Nina Quintana Project Manager, Parks and Community Facilities Sarah Jones Manager Area Operations, Parks and Community Facilities	Setting direction	Define board position and feedback

Next workshop: Wednesday 3 July 2024

3-Jul-24	9.15am	9.50am	Members only time
	10.00am	12.00pm	Customer and Community Services - Parks and Community Facilities
	12.00pm	12.45pm	Lunch
	12.45pm	2.00pm	Auckland Transport
	2.00pm	2.30pm	Break
	2.30pm	3.30pm	Thriving Rangatahi - online session via MS Teams

Role of Workshop:

- (a) Workshops do not have decision-making authority.
- (b) Workshops are used to canvass issues, prepare local board members for upcoming decisions and to enable discussion between elected members and staff.
- (c) Workshops are open to the public however, decisions will be made at a formal, public local board business meeting.
- (d) Members are respectfully reminded of their Code of Conduct obligations with respect to conflicts of interest and confidentiality.
- (e) Workshops for groups of local boards can be held giving local boards the chance to work together on common interests or topics.

26 Jun 2024

Community Engagement and Partnerships Team

Kāinga Ora Update Kaipātiki Local Board Jun 2024





Community Development and Stakeholder Engagement Connecting Northcote - What are we seeking to achieve?

- 1. The community feel connected to others and their neighbourhood.
- 2. Northcote is known as a place of belonging where people feel accepted.
- 3. The community is engaged and participating together, working towards self-governance.
- 4. Kāinga Ora community rooms are activated.
- 5. Customers feel part of and know the wider Northcote Development and activities happening.
- 6. The community feel updated on key project milestones.





We are:

Strengthening connections in relation to community building.

Encouraging a thriving community, where people want to live, work and play.

Focusing on strengths - Working with what's good in Northcote.

Northcote Wide Residents' group

- The first Northcote wide resident group meeting for 2024 was held in May.
- Our customers and private owners came together to talk through how they may work together to build community connections and a sense of belonging in Northcote.
- Key ideas included:
 - An online platform
 - Connecting face-to-face
- Next meeting will be in July.

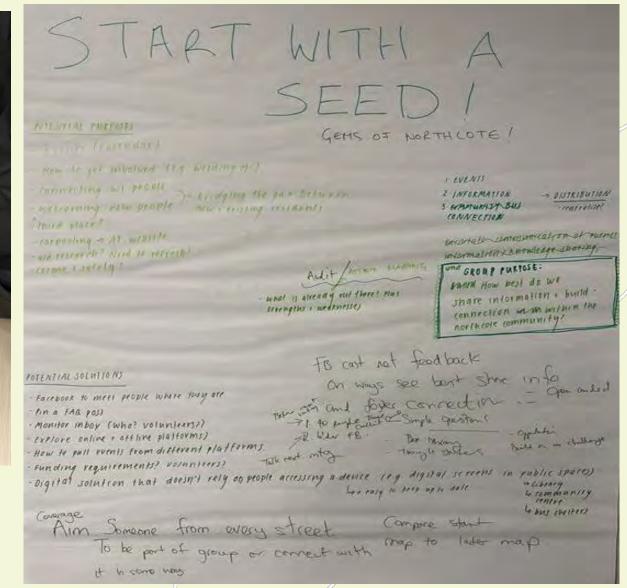








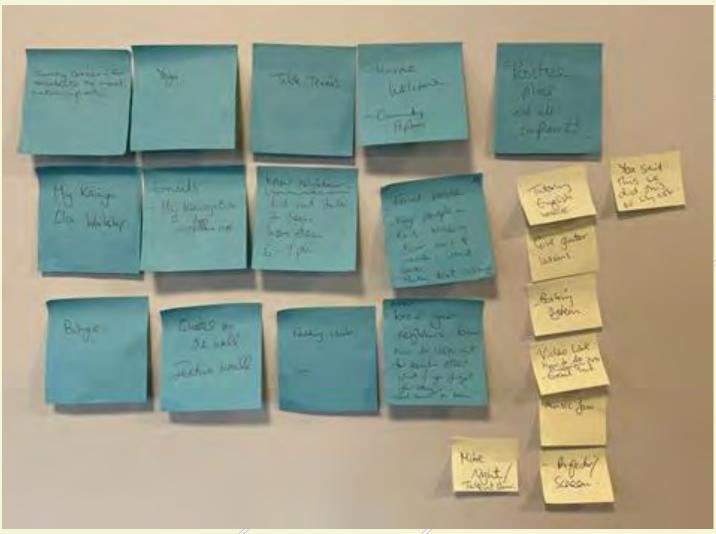




Community rooms at our new complexes

- Activating our communal spaces.
 - Customer drop-ins to meet the team
 - Ideas gathering
 - Welcomes





Welcoming our new customers

Getting to know Te Ara Awataha



Northcote's new greenway is named after and follows the path of the original Awataha Stream. The 1.5km greenway forms a network of parks, public spaces, and shared cycling and walking paths through the heart of Northcote that provide a safe and healthy environment for people, plants,

The project has been a community-led regeneration in partnership between Käinga Ora, Kaipätiki Project, Eke Panuku, mana whenua Auckland Council's Healthy Waters, and the Kaipātiki Local Board.

The Northcote community has played a leading role in helping to design the greenway, restoring and daylighting the Awataha Stream, and planting hundreds of trees to create a sense of community ownership and quardianship now and into the future.

More information on Te Ara Awataha and how to get involved is available at:

- www.northcotedevelopment.co.nz/greenway www.ekepanuku.co.nz/projects/northcotes
- greenway-te-ara-awataha
- www.kaipatiki.org.nz/our-work/





Walking and

cycling route







Northcote Development

Your home is within the Northcote Development area where we are building approximately 1.700 homes. Around 480 of these will be public homes with the remainder for purchase including affordable homes. We've already built a number of these homes and upgraded many streets, parks and public spaces where Northcote residents will see improved infrastructure and new amenities.

Visit: northcotedevelopment.co.nz for more information about the Northcote Development.

Public Transport

There are great public transport options available in Northcote, Auckland Transport has put together some information about nearby bus and ferry services, cycle routes, and more.

See: https://at.govt.nz/bus-train-ferry/journey-

A new town centre for Northcote and more upgraded reserves

Eke Panuku Development Auckland is revitalising the heart of Northcote to transform the neighbourhood into a vibrant, welcoming hub where community, culture and business thrives. From 2027 onwards, you'll start to see an upgraded, sustainably designed town centre, with new homes, shops and eateries, a multi-purpose community hub and a larger supermarket

The new community hub is planned to enrich the town centre, working with the existing heritagelisted library to create a new multi-numose hub. offering library and community services for locals to use and enjoy

For timelines and further information, please visit: ekepanuku.co.nz/neighbourhoods/northcote

Local amenities

Northcote is a fantastic place to live, located close to a range of amenities, parks, greenspaces,

Northcote Town Centre

The heart of the Northcote community with shopping precincts, cafes and eateries supermarkets, offices, and connections from Te Ara Awataha to residential areas.

Northcote Library - Te Whare Matauranga

A community events hub providing more than just books. The library has a community garden and holds free workshops and activities Rhymetime, In Stitches

Northcote is home to Northcote Primary, Onepoto Primary, St Mary's School, Northcote Intermedia and Northcote College. There are also a range of kindergartens and early childcare services available. AUT's north campus is found nearby on Akoranga Drive.

Several local clinics, family medical centres, and dental practices are available nearby North Shore. Hospital is also only a short journey away in Takapuna

Local organisations

Kaipātiki Local Board The local board make decisions on local issues. activities, public funding and services in your area aucklandcouncil.govt.nz/kaipatiki

Kainātiki Project

An innovative EcoHub where you can voluntee to make a difference to your local environment through helping with bush regeneration, pest management, native plant nursery work, and tending the community garden. kaipatiki.org.nz

Zero Waste Northcote

A community-based initiative that provides education workshops, and support for Northcote residents to live kaipatiki.org.nz/zero-waste

Kaipātiki Community Facilities Trust

Provides a range of community activations. projects, programmes, and events to connect Kaipātiķi residents. These include family fun in the parks, employability programmes and support, and directories for local services kcft.org.nz

Citizens Advice Bureau - Northcote

A free and independent service to help people understand their legal rights and obligations and how to use this information to support getting the hest outcomes. cab.org.nz

Life Community Kitchen

Free meals are available on Wednesdays from 5.30pm at the Northcote Citizens Hall, 1 Ernie Mays Street. The whole whanau is welcome

lifecommunity.org.nz Neighbourhood Support

A local organisation focussed on education and prevention to keep the area safe and accessible for all residents. They provide support for emergency preparedness, fire prevention and safety, crime prevention, and community support. nsnorthshore.org.nz

De Paul House

Provides housing and family support services and can assist with practical items for your home like kitchen set up, bedding and clothing. They also have a Community Learning Centre, with classes and workshops to help upskill in areas including parenting, computer skills, and English lessons depaulhouse.org.nz

Local amenities and organisations



Nearby bus stops

Nearby ATM

Town Centre

A 6 min of 1 min

Northcote Central A vibrant and colourful shopping centre where you can find your general shopping needs, as well as a range of

Glenfield Police Station 365 Glenfield Road, Glenfield

Northcote Community House Onenoto Awhina House 65 Pearn Crescent

Norman King Square

6 EC Cycles Aim High Café

O Citizens Advice Bureau

Northcote Citizen Centre Hall 1 Ernie Mays Street

De Paul House - Housing and Family Support Services 92-96 Onewa Road

Hearts and Minds

North Shore Hospital 124 Shakespeare Road

Te Puna Hauora O te Raki Paswhenus - Health and Social Services 58 Akoranga Drive

All Care Family Medical Centre

The Fono Health and Social Services 65 Pearn Place

Shopping

Te Awataha

58 Akoranga Drive, Northcote Te Kamaka

Marae

PAK'nSAVE Pearn Crescent, Northcote

 Savemart Recycled Clothing 30 College Road, Northcote

30-60 Wairau Road, Glenfield

A comprehensive list of amenities in Northcote Town Centre can be found at northcote.co.nz/directory



Ngāhuripoke is an exciting new community in Northcote, and we are happy to have you here. While you are settling into your new home, members of the team will be in the Wiripo/ Wiki community rooms each week.

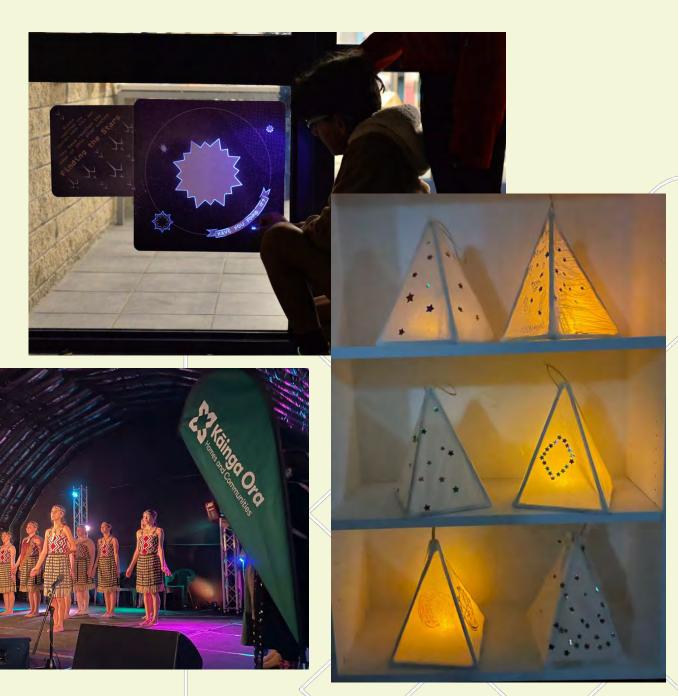
Matariki

 Matariki Stars Discovery Trail - Connecting the community to Northcote as well as celebrating Matariki.

 Lantern making – With Northcote schools, at our complexes and in the town centre.

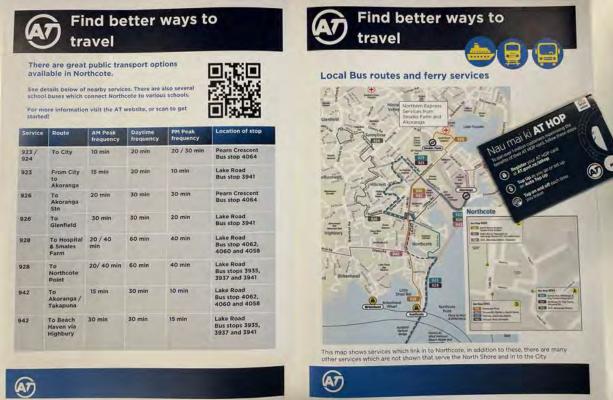
 Supporting celebrations in Northcote – Helping with the opening and closing ceremonies, the lantern hikoi.





Sustainable transport

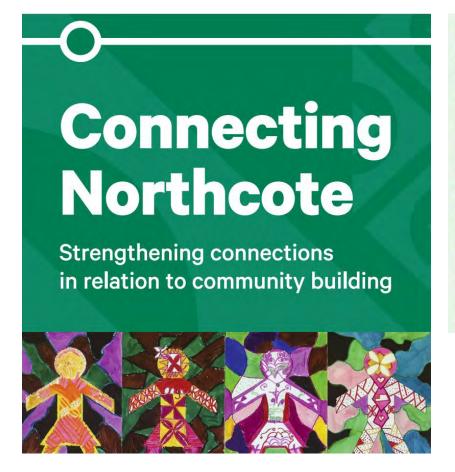
- HOP cards Working with Auckland Transport to give our new customers free
 HOP cards for two weeks alongside journey planning.
- Passenger Information Display Real time information at our Ngāhuripoke offices for our customers.















"We want to build on what's already good and works, focusing on existing strengths. Northcote is already rich with resources, community groups, people and services."

Source: Connecting Northcote leaflet 2023





Close to the heart







Our Vision

An Auckland where all communities are active and well.

Our Principles

Whenuatanga-ā-tahi
Building engaged, happy teams
with enduring relationships and
strong connections.

Manaakitanga

Acknowledging the mana of all people, cultures and communities.

Puāwaitanga

Creating a positive environment where people thrive.

Our Key Focus Areas

Developing our capability and ways of working

We are building a strong, capable and resilient workforce.

Being the best versions of ourselves.

Equity of access and participation

We are creating opportunities for communities who need more support to be active.

Making sure everyone who wants to participate, can.

Leadership and development

We are improving our sustainability and maximising the value and impact of our services in our community.

Leading a vibrant, valuable and enduring business with



Our Māori outcomes, diversity and inclusion plan ensures our places and spaces are welcoming with equal access for all communities.





Glenfield Pool & Leisure Centre (including Active Zone) *Financial performance (May 2024)*

OPEX DIRECT REVENUE

(\$3.70M) √

Goal: (\$3.65M) (1.4%)

OPEX DIRECT EXPENDITURE

(\$3.21M) √

Goal: (\$3.29M) (+2.4%)

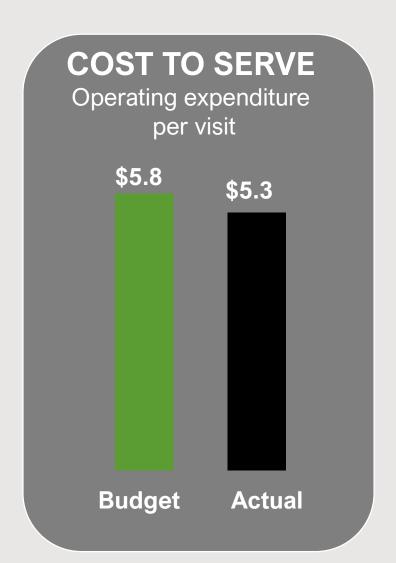
NET DIRECT REVENUE

(\$0.48M) √

Goal: (\$0.36) (+33.33%)

Service Uptime May 2024

99.85% \





Glenfield Pool & Leisure Centre (including Active Zone)

Participation (FY24 Feb-April)

+33%

Participation (FY23 Feb-April)

All visits 132,769

Pool visits 45,693 (U16 3800) Swim lessons 6496 (86%)

> Fitness visits 77,024 Group Fitness 23,592

Recreation visits 513 (Active Zone)

Membership - FY24 (YTD)

Membership - FY23 (YTD)

Active members: 3901

-1.2%

Active members: 3951

All visits 177,372

Pool visits

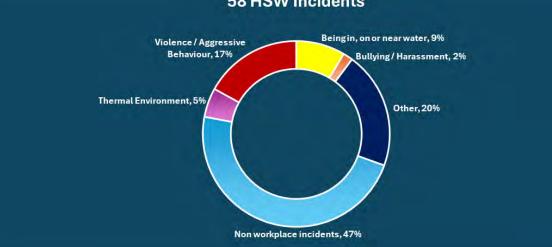
74,677 (U16 7568) Swim lessons 7548 (88%)

Fitness visits

80,146 Group Fitness 27,500

Recreation visits 10,859 (Active Zone)





Customer experience (member survey)

Customer Satisfaction: 81%

NPS Score: 22.8

Network average:

81% 27.6



Glenfield Pool & Leisure Centre (including Active Zone) Service highlights and risks

Service highlights

- Hydro slides operating over the weekends at 80% percentage operational.
- Sauna upgrade to allow for a better operational sauna.
- Learn to Swim Swim Star event.
- Fit for Free Fridays EnergyPOWER free sessions for the community.
- Launched GTT Glenfield Team training, small personalised group training sessions.
- Casual Team Member vacancies now filled, and supporting multiple functions.
- LTS operating at over 86% capacity full.
- Group Fitness attendance sitting at 56% capacity

Service risks

- Annual shut down from 17 June
 30 June 2024.
- Sauna upgrade, closure for 5 weeks from 17 June 21 July.
- Demand of cardio equipment due to increased usage in the gym.
- Learn to Swim staff shortage.
- Lifeguard staff shortage.
- ActivZone shut down being extended for an additional 3 weeks.



Birkenhead Pool & Leisure Centre Financial performance (May 2024)

OPEX DIRECT REVENUE

(\$0.59m)!

Goal: (\$0.76M) (-22.37%)

OPEX DIRECT EXPENDITURE

(\$1.32M)!

Goal: \$0.96M (-27.6%)

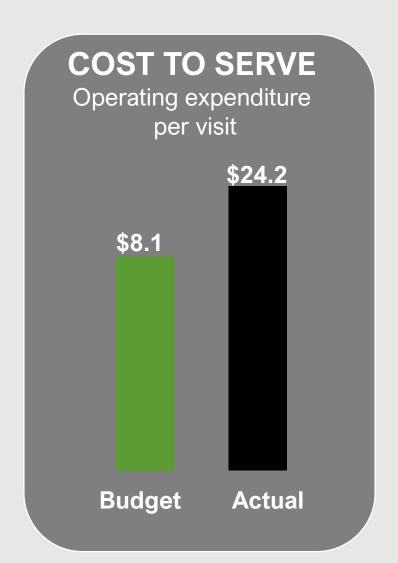
NET DIRECT REVENUE

(\$0.74M)!

Goal: -\$0.195M (279.5%)

Service Uptime May 2024

100% <





Birkenhead Pool & Leisure Centre

-33%

Participation (FY24 Feb-Apr)

All visits 10,116

Pool visits

4,236 (1,937 under 16) Swim lessons 849

Fitness visits

1,664 **Group Fitness** 26% (Recently introduced)

Recreation visits 2,669

Participation (FY23 Feb-Apr)

> All visits 15,539

Pool visits 5,830 Swim lessons 1.343

Fitness visits 1.868 **Group Fitness** N/A

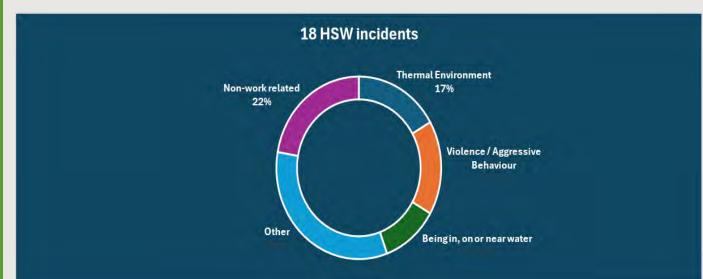
Recreation visits 5,262 **Membership - FY24 (YTD)**

Active members: 299

-0.6%

Active members: 301

Membership - FY23 (YTD)



Customer experience (member survey)

Customer Satisfaction: 81%

NPS Score: 22.6

Network average:

81% 27.6



Birkenhead Pool & Leisure Centre Service highlights and risks

Service highlights

- Centre opened after extended maintenance shutdown
- New gym flooring, re-paint and introduction of requested equipment
- Centre re-painted and new reception desk built, with accessibility design
- Historical pool cracks repaired, expansion joints added, rendered and re-lined
- New small pool seating added
- Rainbow Rock Climbing every Friday for pride month to celebrate and promote diversity
- Fully booked holiday programme
- Scheduled Worksafe audit on our rockwall and high ropes - passed

Service risks

- High ropes re-certification process continuing
- Learn to Swim small pool roof circulation/high temperatures
- On-going security incidents within the area
- Holiday Programme classroom damp and needing repairs
- Continued car parking issues on the weekends





Lindisfarne Park - Northcote Renew playground equipment

Nina Quintana – Project Manager Sarah Jones – Area Manager



Purpose

 To present eight playground equipment options to the local board for evaluation and direction on the next steps



Project brief

- Three suppliers were approached, and each one presented options for replacing the carousel equipment;
- The age range of the playground spans from Early Childhood (1-4 years) to Senior (13+);
- Condition of equipment:

Equipment	Condition
CLIMBER TITAN	2 – GOOD
HIP HOP SPINNER	3 – AVERAGE
CAROUSEL	4 – POOR
SWINGS 2 BAY 2 SENIOR 2 JUNIOR	3 – GOOD
SAFETY SURFACE	4 - POOR

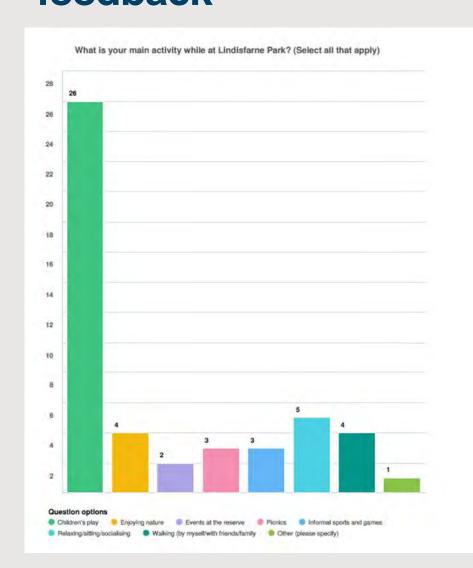


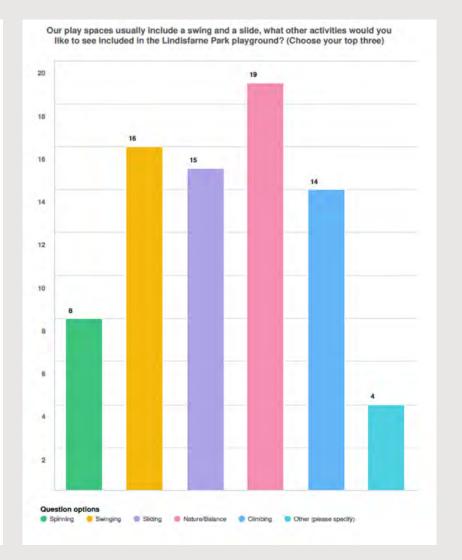
Community consultation – AK Have Your Say feedback





Community consultation – AK Have Your Say feedback







Existing playground site











Option A – Park Supplies & Playgrounds \$40,935.00

Properties	Measurement
Physical Size	2.3m
Physical Height	3.6m
Free Fall Height	2.4m
Age	5-12yrs
Capacity	40
Area Required	6.5
	A
	4





Option B – Playground Centre \$31,719.00

Properties	Measurement
Physical Size	3.5m
Physical Height	4m
Free Fall Height	2.5m
Age	6yrs+
Capacity	20
Area Required	95m2





Option C – Playground Centre \$32,710.00

Properties	Measurement
Physical Size	3.5m
Physical Height	2.95m
Free Fall Height	2m
Age	3yrs +
Capacity	15
Area Required	79m2





Option D – Playground Centre \$36,709.00

Properties	Measurement
Physical Size	2m
Physical Height	4.15m
Free Fall Height	2.8m
Age	6yrs+
Capacity	12
Area Required	95m2





Option E – Playground Centre \$32,242.00

Physical Size	Titan Slide	Pohutakawa Rocker
Physical Size	NA	2.058m
Physical Height	1.2m Platform & 2,24m at highest pt	1.57m
Free Fall Height	1.5m	0.4m
Age	4yrs+	2yrs+
Capacity	2	8
Area Required	37m2	21m2





Option F – Playground Centre \$32,419.00

Physical Size	TR303 Trinidad	Kiwi Spinner
Physical Size	NA	NA
Physical Height	1.2m Platform & 2,85m at highest pt	NA
Free Fall Height	1.86m	1m
Age	2yrs+	5yrs+
Capacity	11	2
Area Required	47m2	11m2





Option G – Playground Creations \$37,309.80

Also includes:

- •Install weed mat &certified Soft fall to top up playground area 60m3
- •Install New concrete path to fix broken pathway 13sqm

Properties	Measurement
Physical Size	1.9m(w) x 1.9m(l) x 2.2m(h)
Physical Height	2.2m
Free Fall Height	2.2m
Age	5yrs+
Capacity	4
Area Required	27m2







Option H – Playground Creations \$38,006.40

Also includes:

•Install weed mat &certified Soft fall to top up playground area – 60m3

•Install New concrete path to fix broken pathway – 13sqm

Properties	Measurement
Physical Size	1.9m(w) x 1.9m(l) x 2.7m(h)
Physical Height	2.7m
Free Fall Height	2.7m
Age	5yrs+
Capacity	4
Area Required	27m2







Thank you

Ngā mihi



Park Reserve – Glenfield renew playground

Nina Quintana – Project Manager Sarah Jones – Area Manager



Purpose

 To present six playground concepts to the local board for the evaluation and selection of two prior to further public consultation to identify the final concept.



Project brief

- Three suppliers were approached, and each one was requested to provide two design options, resulting in a total of six concepts.
- The age range of the playground spans from Early Childhood (1-4 years) to Junior (10-12 years).
- Condition of the current playground equipment:

EQUIPMENT	CONDITION
MODULE	4 – POOR
CAROUSEL SUPERNOVA	3 – AVERAGE
SWINGS 1 BAY 2 SENIOR 2 JUNIOR	3 – AVERAGE
SAFETY SURFACE	4 – POOR

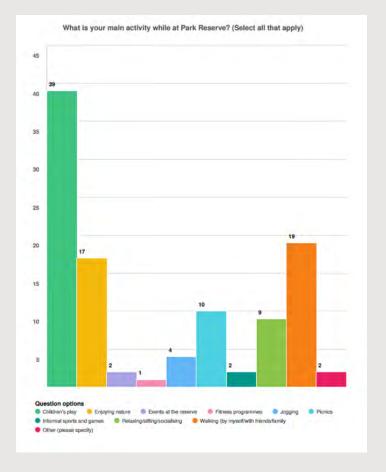


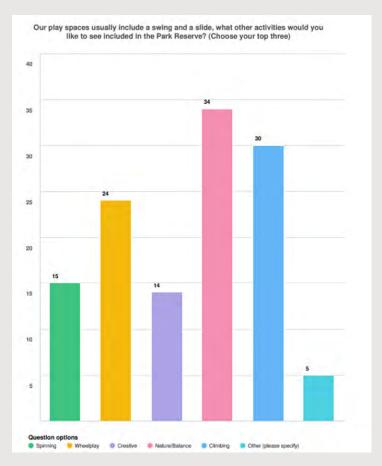
Community consultation AK Have Your Say feedback





Community consultation AK Have Your Say feedback







Existing playground site









Option A – Park Supplies & Playgrounds - \$120,000.00





Option A – Park Supplies & Playgrounds - \$120,000.00





Option B – Park Supplies & Playgrounds - \$119,990.00





Option B – Park Supplies & Playgrounds - \$119,990.00





Option C – Playground Centre \$121,226.00





Option C – Playground Centre \$121,226.00





Option D – Playground Centre \$174,440.00



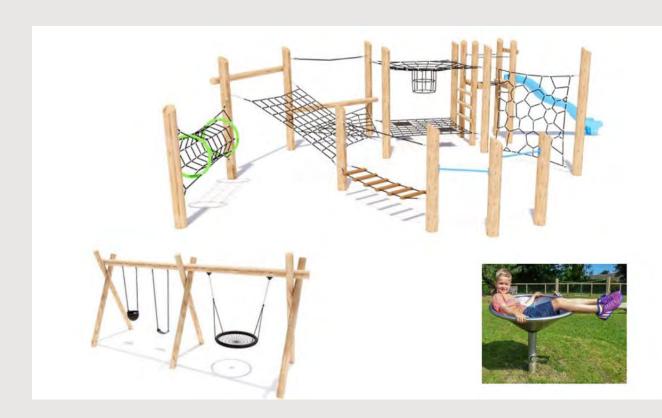


Option D – Playground Centre \$174,440.00

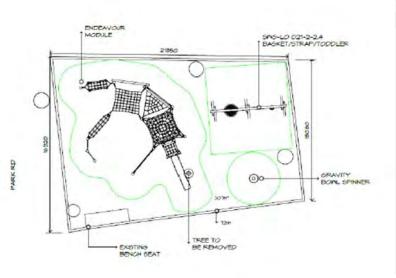




Option E – Playground Creations \$121,364.00



Park Reserve Playground: OPTION 1





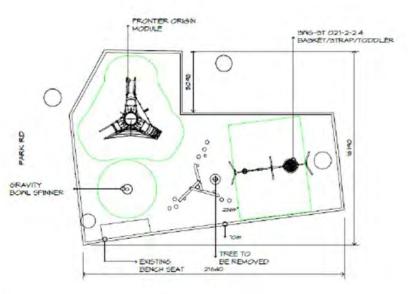
Option F – Playground Creations \$115,394.58







Park Reserve Playground: OPTION 2







Cost for equipment

	PARK SUPPLIES		PLAYGROUND CENTRE		PLAYGROUND CREATIONS		
	OPTION 1	OPTION 2	OPTION 1	OPTION 2	OPTION 1	OP	TION 2
Play equipment - Supply and Install							
Module/ Climbing	\$34,221.00						
Wave rider		\$ 4,359.00					
Balance items		\$ 4,359.00					
Linar spinner		\$ 4,359.00					
Tower 8603 - Timber with Paiting			\$43,612.00				
Toadstool carousel			\$12,169.00				
4 Bay deluxe swing with Basket			\$13,180.00				
Twig Stack 357				\$48,071.00			
Wobbly Wood Carousel				\$11,069.00			
4 Bay Deluxe Swing with Basket				\$12,169.00			
Bird Houses				\$42,365.00			
Endeavour Unit - Module					\$64,803.78		
Gravity Bowl Spinner					\$ 6,076.82		
Double Bay Log Swing Frame					\$13,467.57		
Frontier Origin Module						\$	54,264.71
Gravity Bowl Spinner						\$	6,076.82
Double Bay Steel Swing Frame						\$	14,084.05
Natural Play						\$	3,953.00



Project timeline



This consultation is open for contributions

October 2023

Evaluation and review

November 2023 - early 2024

Concept design

April-May 2024

Phase two consultation with public on two concept designs

June 2024

Update community on agreed concept design

Mid 2024

Detail design

2025 Financial Year

Playground construction begins



Next Steps

Staff will proceed with a public consultation on two concept designs to receive feedback to identify the preferred option to inform the local board's decision





Thank you

Ngā mihi

