
Joint Engagement Plan 2021-2022 between

Maungakiekie-Tāmaki Local Board

and

Auckland Council's substantive Council-Controlled Organisations:

Auckland Transport, Auckland Unlimited, Eke Panuku Development, and Watercare

This Engagement Plan records the commitment to work together to ensure the best outcomes for Auckland and the communities of Maungakiekie-Tāmaki Local Board.

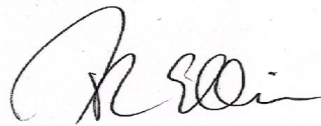
This document sits alongside the local board work programme and may include some items that also sit within the local board's decision-making and work programme.

This document may be subject to change during the year. Changes should be discussed with Local Board Services staff in the first instance and will be formalised in a business report each quarter.

Signed by:

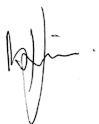


Maria Meredith
Chair, Maungakiekie-Tāmaki Local Board



Shane Ellison
Chief Executive, Auckland Transport

On behalf of Maungakiekie-Tāmaki Local Board as authorised by resolution MT/2021/121



Nick Hill
Chief Executive, Auckland Unlimited



David Rankin
Chief Executive, Eke Panuku Development Auckland



Jon Lamonte
Chief Executive, Watercare

Document history

Version	Date	Updated by	Update details
1.0	27 July 2021	Kat Ashmead	Version as adopted at business meeting. Please leave track changes on until the next business report.

Understanding and giving effect to Tāmaki Makaurau’s shared governance

The governing body and local boards share the decision-making responsibilities for Auckland Council. The governing body focuses on the big picture and region-wide strategic decisions, while local boards represent their local communities, provide local leadership, and make decisions on local issues, activities and facilities.

CCO Responsibilities

Council-controlled organisations (CCOs) derive their powers from Auckland Council or directly from legislation in the case of Auckland Transport and Watercare. They carry out operational activities in areas important to local communities and businesses and so must work effectively with local boards within their areas.

CCOs will:

- proactively build and maintain good relationships with local boards
- work collaboratively with the Maungakiekie-Tāmaki Local Board, other CCOs and council departments to ensure opportunities for good community outcomes are identified and maximised within the local board area
- operate in a manner that acknowledges the statutory role that local boards have in identifying and communicating the interests and preferences of their communities, and the key decision-making roles for local boards that are defined in council’s allocation policy. In particular, local boards’ leadership role in place-making and place-shaping activities
- communicate regularly with the local board on major issues, projects and activities
- assess potential public interest and, where possible, ensure local board members are briefed before an issue is discussed in a public forum (see No Surprises Protocols¹)
- engage with the local board early and in a way that allows it to influence projects and decisions; particularly those that may impinge on the local board’s governance role, are likely to have a significant and/or visible local impact or require community consultation
- engage with the local board ahead of public consultation and ensure adequate timing for the local board to consider their communities’ views and preferences and provide overall feedback.
- when creating their work programmes, take account of the priorities identified in the local board plan, local board agreement, and any strategies, policies, plans or legislation specific to the local board area
- act early and collaboratively to resolve issues and queries raised by local board members
- be clear about when material is confidential and the reasons for the confidentiality
- identify a single point of contact for each local board, with sufficient authority within the CCO to be an effective liaison with the local board, who will receive and direct queries and provide the CCO’s response to the local board
- support induction activities that enable local board members to engage effectively with CCOs
- report against their local board engagement plans in their quarterly performance reports to the CCO Governance and Monitoring Committee
- commit adequate resources for local board engagement.

¹ [Governance Manual for substantive CCOs](#)

Local board commitments

The Maungakiekie-Tāmaki Local Board will:

- proactively build and maintain good relationships with CCO staff
- advise CCOs of issues or projects of significance to the local board in its area
- involve CCOs in the development of the local board plan, so that CCOs can provide relevant advice and assist in the identification of priorities and deliverability assessments
- direct questions about a CCO's activities to either the Local Area Manager or to the CCO's elected member liaison, so queries are tracked, and consistent responses can be given
- advise CCOs if they are planning to speak to the media on a CCO-related matter (see No Surprises Protocols)
- respect commercially sensitive and confidential information
- allow for flexibility in terms of engagement, recognising differing levels of interest and local relevance across the Auckland region with each of the CCOs
- Recognise that CCOs are accountable to the community through the Governing Body. CCOs will endeavour to collaborate with local boards within the mandate and direction given to them by the Governing Body.
- In the event that there is a dispute over the implementation of this plan which cannot be satisfactorily resolved between the local board and the CCO, the local board has the option to provide input at the CCO Oversight Committee, when the CCO's quarterly report is being reviewed.

Maungakiekie-Tāmaki Local Board Plan outcomes

Local board outcome	Local board objective
Our diverse communities are active, involved and engaged	Communities are active and healthy
	Communities are given the opportunity to fully participate and feel a sense of belonging
	Communities are proud of their history, culture and identity
	Communities are self-led and empowered to thrive, overcome challenges and succeed
	People have a sense of safety in our community
Te ao Māori is thriving and visible	Māori culture and identity are celebrated
	We enable active Māori participation in local decision-making
	We support marae to be self-sustaining and flourish
Our social and physical infrastructure is future-proofed	Community places are accessible and welcoming to our diverse communities
	Our parks and open spaces are treasured and loved
	We encourage well-planned physical infrastructure that supports our growth
	We support quality housing choices
Our transport choices are accessible,	More people have the choice to use public or active transport to go about their daily lives
	People and traffic move more freely and safely around our area

Local board outcome	Local board objective
sustainable and safe	
Our built, natural and cultural taonga / treasures are protected and celebrated	Our community is resilient and feels prepared for the effects of climate change
	Our ecosystems are protected and regenerated
	The character and heritage of our area is acknowledged and celebrated
	The mauri / life force of our harbour and waterways is respected and restored
Our people and businesses prosper economically and socially	Our businesses, town centres and industry flourish
	People have access to quality local employment opportunities
	People have opportunities for life-long learning in education and training
	We encourage enterprise and innovation in our community

Strategies, policies, plans or legislation specific to Maungakiekie-Tāmaki Local Board area

Strategy, policy, plan or legislation	Notes

CCO single point of contact

Auckland Transport	Auckland Unlimited	Eke Panuku Development Limited	Watercare
Ben Stallworthy Elected Member Relationship Partner	Jan Brown Manager LB Engagement	Hanno Willers Senior Community Affairs Advisor	Brent Evans Manager Local Board and Stakeholder Liaison

Maungakiekie-Tāmaki Local Board

Role	Name
Local Board Chair	Maria Meredith
Local Board Deputy Chair	Chris Makoare
Local Board Members	Debbie Burrows, Don Allan, Nerissa Henry, Peter McGlashan, Tony Woodcock

Maungakiekie-Tāmaki Local Board - staff

Role	Name
Local Area Manager	Victoria Villaraza
Senior Advisor	Mal Ahmu
Local Board Advisor	Simone Tongatule
Democracy Advisor	Blair Morrow
PA / Office Manager	Marie Prasad
Engagement Advisor	Tracey Freeman
Local Communications Advisor	Cathy McIntosh
Strategic Broker	Ossie Manukuo
Lead Financial Advisor	Audrey Gan

Maungakiekie-Tāmaki Local Board Appointments and delegations for the 2019-2022 electoral term

Delegation	Appointee	Alternate
Landowner consents (excluding landowner consents for filming)	Maria	Chris
Landowner consents for filming	Peter	Maria
Events	Maria	Chris
Formal submissions at liquor licence hearings	Chair	Deputy Chair
Notified resource consents (whether to proceed as a non-notified, limited notified, or fully notified application) <i>excluding private plan changes</i>	Chris	Maria
Hearings on notified resource consents	Chris	Maria

Maungakiekie-Tāmaki Local Board Leads

Project	Lead
Transform Onehunga (Eke Panuku)	Don
Unlock Panmure (Eke Panuku)	Nerissa
Tāmaki Regeneration Company	Peter
Waikaraka Park	Tony
Ruapōtaka Marae	Maria
OLI	Debbie

Engagement approach with local board

Commitment	
1. Inform	We will keep you informed.
2. Consult	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how your input influenced the decision. We will seek your feedback on drafts and proposals.
3. Involve	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how your input influenced the decision.
4. Collaborate	We will work together with you to formulate solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.
5. Empower	We will implement what you decide.

Extent of community engagement

Description	
A. Refer to local board plan outcomes and objectives	The local board represents the views of the community, with reference to the local board plan and its outcomes and objectives.
B. Impacted stakeholder consultation	In addition to local board views, the views of impacted stakeholders are sought.
C. Community engagement	The views of the community are sought and brought to the local board ahead of the local board providing its view.

Auckland Transport Work Programme

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes
LBTCF – Tripoli Road Raised Crossings (2 sites)	Yes	5. Empower	B. Impacted stakeholder consultation	B. Impacted stakeholder consultation	<i>Note: requires review and potential reprioritisation</i>
LBTCF - Tāmaki Shared Paths	Yes	5. Empower	B. Impacted stakeholder consultation		<i>Note: requires review and potential reprioritisation</i>
LBTCF – Onehunga Mall Crossing Points	Yes	5. Empower	B. Impacted stakeholder consultation		<i>Note: requires review and potential reprioritisation</i>
LBTCF – Line/Taniwha Road Raised Crossing Points	Yes	5. Empower	B. Impacted stakeholder consultation		<i>Note: requires review and potential reprioritisation</i>
LBTCF – ISF Contribution	Yes	5. Empower	B. Impacted stakeholder consultation		
LBTCF – Jubilee Shared Bridge	Yes	1. Inform	B. Impacted stakeholder consultation		Contribution to a larger project. <ul style="list-style-type: none"> The local board have indicated a desire to have extensive engagement with wider community, not just impacted stakeholders. <i>Note: requires review and potential reprioritisation</i>
Strategic Programmes – Connected Communities	No	2. Consult	C. Community engagement		
Strategic Programmes – Parking Strategy	No	2. Consult	C. Community engagement		
Links to GI (Tāmaki to GI cycleway)	No	2. Consult	C. Community engagement		
Mount Wellington Highway Bus lane (More alternative modes and PT)	No	1. Inform	C. Community engagement		
Mt Smart/Mays Road Signalisation	No	1. Inform	B. Impacted stakeholder consultation		
CSF: Selwyn Street Pedestrian Safety Improvements	No	1. Inform	B. Impacted stakeholder consultation		
CSF: Elstree Ave Pedestrian Upgrades	No	1. Inform	B. Impacted stakeholder consultation		
CSF: Bailey Road Pedestrian Upgrades	No	1. Inform	B. Impacted stakeholder consultation		
CSF: Selwyn Street Pedestrian Safety Improvements	No	1. Inform	B. Impacted stakeholder consultation		
CSF: Elstree Ave Pedestrian Upgrades	No	1. Inform	B. Impacted stakeholder consultation		
CSF: Bailey Road Pedestrian Upgrades	No	1. Inform	B. Impacted stakeholder consultation		
Royal Oak Roundabout	No	1. Inform	B. Impacted stakeholder consultation		

LBP – (More alternative modes and PT) PT infrastructure: <ul style="list-style-type: none">• Apirana Ave Bus Layover• Sylvia Park Station Upgrade• Queenstown Road Bus Stops• Waitangi Road Bus Stops	No	1. Inform	B. Impacted stakeholder consultation		
Lunn Avenue, Mount Wellington (Less congestion more safety)	No	1. Inform	B. Impacted stakeholder consultation		
Beachcroft Avenue (Less congestion more safety)	No	1. Inform	B. Impacted stakeholder consultation		

Auckland Unlimited Work Programme

Project/event/business area	Local Board decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes (please note here if this item is also included in the board's work programme)
Local Economic Development	<i>Pending</i>	<i>Pending</i>	<i>Pending</i>	Auckland Council	<i>Following the adoption of the Plan on the 8th of July, we will look to engage with the board on the relevant aspects as soon as feasible. The level of engagement will be dependent on the project itself.</i>
Landowner Approval - Screen production and Major Events	Yes	5. Empower	B. Impacted stakeholder consultation		Auckland Unlimited is required to advise delegated local board members of any screen activity or major events activity taking place on local parks and reserves, seek feedback from the delegated member, and provide the opportunity to revoke the delegation to approve these events that sits with Community Facilities.
Local Board LDI Work Programme	Yes	4. Collaborate	B. Impacted stakeholder consultation		To implement the approved work programme and develop the 2022/23 AUL LDI work Programme
LOA improvement project	No	4. Collaborate	B. Impacted stakeholder consultation		Screen Auckland is looking for local boards to participate in a pilot programme which would be designed to introduce a Minor Category delegation for filming which would allow the routine delegation of approvals for low and medium impact activities to Staff. The board has indicated an interest in this. To arrange a workshop with Screen Auckland.
Major and Business Event Pipeline	No	1. Inform	B. Stakeholder consultation via event organiser	Varied (dependant on event) - New Zealand Major Events, Tourism New Zealand, Eke Panuku, Auckland Transport, Auckland Council	Major and Business events continue to work through the 2021/2022 programme of events with event organisers via Major and National programme, Elemental festival, Regional event fund and Business events fund. Events to note in coming year: Elemental AKL festival July-Aug, Women's Rugby and Cricket World Cup 2022, Men's Softball World Championships. Future major events secured beyond 2022 include The Ocean Race 2023, FIFA Women's World Cup 2023 and World Choir Games 2024. Over 25 Business events and conferences secured for Auckland 2021/2022. Māori events and how to connect with members (consultation & local board members to be invited)
Elemental AKL Festival	No	1. Inform	B. Stakeholder consultation via event organiser		2021 Elemental AKL programme has 16 confirmed invested and 18 marketing only region-wide events, held between 14 July and 1 August 2021.
Host City/partner 2023 FIFA Women's World Cup	No	1. Inform*	B. Impacted stakeholder consultation (via event organiser)	New Zealand Major Events (MBIE), Auckland Council, Eke Panuku, Auckland Transport	March 2023 - Eden Park Another tier if an event was happening in the local board area – from inform to collaborate

Project/event/business area	Local Board decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes (please note here if this item is also included in the board's work programme)
Host City/partner 2023 The Ocean Race	No	1. Inform	B. Stakeholder consultation via event organiser		February 2023
Auckland Stadium Venue Development Strategy	No	1. Inform	B. Impacted stakeholder consultation	Auckland Council	We will ensure Local Boards are kept informed of the process and the outcome.
Auckland Unlimited Venues (Auckland Live, Zoo, Auckland Art Gallery, NZ Maritime Museum, Stadiums)	No	1. Inform	B. Impacted stakeholder consultation		We will keep the board informed of events, opportunities and changes relevant to your residents. <ul style="list-style-type: none"> The local board has indicated their desire to be more involved in discussions around Waikaraka Park and Mt Smart Stadium.
Stardome Observatory & Planetarium	No	1. Inform	B. Impacted stakeholder consultation		We will keep the board informed of any relevant information in relation to AU support of Stardome Observatory and Planetarium
Host city/partner of 2024 World Choir Games	No	1. Inform*	Consultation via event organiser once leverage planning discussions start.	New Zealand Major Events (MBIE), Auckland Council, Eke Panuku, Auckland Transport	Largest global choral festival. Participation event, competition and festival over 11 days. International and local choirs, championship competitive and open competition. Event leverage planning to be confirmed. More information at later date
Diwali Festival	No	1. Inform	B. Impacted stakeholder consultation*		
Lantern Festival	No	1. Inform	B. Impacted stakeholder consultation*		
Pasifika Festival	No	1. Inform	B. Impacted stakeholder consultation*		
Tāmaki Herenga Waka Festival	No	1. Inform	B. Impacted stakeholder consultation*		

* Auckland Unlimited are committed to the implementation of this CCO engagement process to ensure Local Boards are communicated to and involved in a timely manner with these programmes of work. Where events are not solely owned and delivered by Auckland Unlimited, but instead managed by an event organiser or local operating model, as a Host City/Partner/supporter of these events, Auckland Unlimited will act as a conduit and facilitator of conversations to enable the local boards to engage directly with the event organisers where opportunity exists. If opportunity for increased engagement does occur – such as leverage opportunities in support of Local Board community outcomes—we will increase the engagement approach in line with the IAP2 spectrum to reflect it at the time.

Eke Panuku Work Programme / Property portfolio

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes (please note here if this item is also included in the board's work programme)
Onehunga Wharf Masterplan and plan change	No	3. Involve	C. Community engagement	Auckland Transport (due to transport outcomes and connections between the wharf and Onehunga town centre) Waka Kotahi NZ Transport Agency (due to light rail and East-West Link)	The Local Board don't have formal decision-making power, but we are seeking their endorsement
Panmure Community Hub and Civic Space	No	3. Involve	C. Community engagement	Auckland Council Community Facilities involved as it will be their asset	Unlikely to be ready for consultation within the next Financial Year, but it's a priority for the LB's 3-year work programme
Panmure Clifton Court	No	3. Involve	C. Community engagement	N/A	The Local Board don't have formal decision-making power,

Project/event/business area	Local Board decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes (please note here if this item is also included in the board's work programme)
					but we are seeking their endorsement
Portfolio Review	No	2. Consult	On behalf of Auckland Council, Eke Panuku undertakes the property review process for properties that have been identified as potentially no longer required for a council service use. Consultation with all council departments and CCOs is undertaken as part of this review process. Public consultation is only required if the proposed disposal of a property meets the thresholds outlined in council's Significance and Engagement Policy or if there is a statutory requirement to consult.	The property review process involves consultation with all council departments and CCOs. Eke Panuku also has ongoing relationships with key Crown agencies regarding development opportunities and future land requirements.	* the local board have indicated interest in Consult & Involve especially where disposals are concerned.
Onehunga Waiapu Lane Precinct	No	2. Consult	C. Community engagement	Countdown (negotiating to include a new supermarket in the precinct)	The Local Board don't have formal decision-making power, but we are seeking their endorsement
Onehunga Wharf Walking and Cycling Connections - Taumanu Link	No	2. Consult	C. Community engagement	Auckland Transport and Auckland Council involvement as it related to a reserve and the streetscape in Onehunga	Community engagement will depend on scope of the project.
Onehunga Dress Smart development and public realm	No	2. Consult	B. Impacted stakeholder consultation	Lendlease, as Dress Smart is their property	Only consulting on the public realm aspects, as the rest is Dress Smart's own work (and will thus be inform only)
Walking and Cycling Connection to Panmure Basin	No	2. Consult	B. Impacted stakeholder consultation	Possibly Auckland Transport, depending on proposed measures	

Watercare Work Programme

The Maungakiekie Tāmaki Local Board area is undergoing significant growth and subsequently Watercare has responded to ensure water and wastewater services are expanded and upgraded ahead of new development. A significant upgrade has been undertaken to strengthen the Eastern Interceptor at Van Damms lagoon. Watercare worked with the local Board, community facilities, Auckland Transport and others to enhance the area for park users. Further wastewater main upgrades were undertaken in Panmure from Bill McKinley Park and Millen Avenue pump station to accommodate growth and replace aging assets. The most significant project in the Local Board area has been the Glenn Innes wastewater upgrades on Elstree Ave including the new wastewater storage tunnel and pump station helping to cater for growth while reducing overflows and improving the environment. This project is now nearing completion and the Local Board will be invited to join Watercare for a celebration in the Spring. Another project nearing completion is the 2-meter diameter, Hunua 4 watermain project (\$400 million) which started in South East Auckland and is currently in Epsom and Eden Terrace. After many years of work this new watermain (which has been progressively commissioned) will also help secure a more resilient water supply to the Auckland Isthmus from the water sources and reservoirs in the south. A project which has received government 'shovel ready' funding is soon to get underway in the local board area. Known as the Dunkirk wastewater upgrade, the project is moving from the planning phase towards the consents and construction phase. A similar large scale wastewater project is the \$1.2 billion Central Interceptor project which enables growth in parts of Auckland while also reducing wet weather overflows. The project is well underway with works on the main tunnel starting in Mangere expected to start later this year.

Watercare also works closely with Healthy Waters to respond to and manage localised water quality issues across the catchment. This work is undertaken via Councils 'safe networks' programme which is supported by localised inflow and infiltration works to identify illegal connections. Such illegal connections can significantly degrade the health of the environment if they go unchecked. Watercare will continue to work with the local board when such works are undertaken to promote the issues and the importance of people looking after their drains. Where appropriate, matters newsletters can also be to engage with the public. A good example was the Glenn Innes matters newsletter which was shared with the public in response to dry weather overflows and prior to construction of the local wastewater upgrades.

Project/event/business area	Local Board Decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes
Dunkirk Wastewater Pump Station and pipeline replacement	Yes	2. Consult	C. Community engagement	AT, Kainga Ora, Tāmaki Regeneration, Community Facilities, Healthy Waters, Land Advisory	Shovel ready project. Land purchase and landowner agreement required. <ul style="list-style-type: none"> Local Board consulted on project works. Affected neighbours consulted on project works. General community informed about works in advance with updates occurring throughout the project.

Project/event/business area	Local Board Decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes
Glenn Innes Pump Station Opening event	No	2. Consult	C. Community engagement	AT – Traffic Management, Community Facilitates	An event to officially open the Glenn Innes pump Station will take place in the Spring 2021. The Local Board will be invited to join Watercare at the event.
Taniwha Street Pipeline Extension	No	2. Consult	C. Community engagement	AT – Traffic Management Land Advisory	Shovel ready project in collaboration with Kainga Ora. Local Board landowner approval may be required for works in a local reserve depending on the final design. Acknowledge the importance of two-way conversation. <ul style="list-style-type: none"> • Local Board consulted on project works. • Affected neighbours consulted on project works. • General community informed about works in advance with updates occurring throughout the project.