

Joint Engagement Plan 2021 – 2022 between the

Waitākere Ranges Local Board

and

Auckland Council's Substantive Council-Controlled Organisations:

**Auckland Transport, Auckland Unlimited, Eke Panuku Development Auckland,
and Watercare Services**

This Engagement Plan records the commitment to work together to ensure the best outcomes for Auckland and the communities of Waitākere Ranges Local Board.

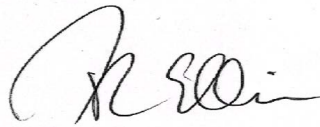
This document sits alongside the local board work programme and may include some items that also sit within the local board's decision-making and work programme.

This document may be subject to change during the year. Changes should be discussed with Local Board Services staff in the first instance and will be formalised in a business report each quarter.

Signed by:

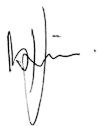


Saffron Toms
Chair, Waitākere Ranges Local Board



Shane Ellison
Chief Executive, Auckland Transport

On behalf of Waitākere Ranges Local Board as authorised by resolution WTK/2021/102



Nick Hill
Chief Executive, Auckland Unlimited



David Rankin
Chief Executive, Eke Panuku Development Auckland



Jon Lamonte
Chief Executive, Watercare

Document history

Version	Date	Updated by	Update details
1.0	22 July 2021	Kat Ashmead	Version as adopted at business meeting. Please leave track changes on until the next business report.

Understanding and giving effect to Tāmaki Makaurau’s shared governance

The governing body and local boards share the decision-making responsibilities for Auckland Council. The governing body focuses on the big picture and region-wide strategic decisions, while local boards represent their local communities, provide local leadership, and make decisions on local issues, activities and facilities.

CCO Responsibilities

Council-controlled organisations (CCOs) derive their powers from Auckland Council or directly from legislation in the case of Auckland Transport and Watercare. They carry out operational activities in areas important to local communities and businesses and so must work effectively with local boards within their areas.

CCOs will:

- proactively build and maintain good relationships with local boards
- work collaboratively with the Waitākere Ranges Local Board, other CCOs and council departments to ensure opportunities for good community outcomes are identified and maximised within the local board area
- operate in a manner that acknowledges the statutory role that local boards have in identifying and communicating the interests and preferences of their communities, and the key decision-making roles for local boards that are defined in council’s allocation policy. In particular, local boards’ leadership role in place-making and place-shaping activities
- communicate regularly with the local board on major issues, projects and activities
- assess potential public interest and, where possible, ensure local board members are briefed before an issue is discussed in a public forum (see No Surprises Protocols¹)
- engage with the local board early and in a way that allows it to influence projects and decisions; particularly those that may impinge on the local board’s governance role, are likely to have a significant and/or visible local impact or require community consultation
- engage with the local board ahead of public consultation and ensure adequate timing for the local board to consider their communities’ views and preferences and provide overall feedback.
- when creating their work programmes, take account of the priorities identified in the local board plan, local board agreement, and any strategies, policies, plans or legislation specific to the local board area
- act early and collaboratively to resolve issues and queries raised by local board members
- be clear about when material is confidential and the reasons for the confidentiality
- identify a single point of contact for each local board, with sufficient authority within the CCO to be an effective liaison with the local board, who will receive and direct queries and provide the CCO’s response to the local board
- support induction activities that enable local board members to engage effectively with CCOs
- report against their local board engagement plans in their quarterly performance reports to the CCO Governance and Monitoring Committee
- commit adequate resources for local board engagement.

¹ [Governance Manual for substantive CCOs](#)

Local board commitments

The Waitākere Ranges Local Board will:

- proactively build and maintain good relationships with CCO staff
- advise CCOs of issues or projects of significance to the local board in its area
- involve CCOs in the development of the local board plan, so that CCOs can provide relevant advice and assist in the identification of priorities and deliverability assessments
- direct questions about a CCO's activities to either the Local Area Manager or to the CCO's elected member liaison, so queries are tracked, and consistent responses can be given
- advise CCOs if they are planning to speak to the media on a CCO-related matter (see No Surprises Protocols)
- respect commercially sensitive and confidential information
- allow for flexibility in terms of engagement, recognising differing levels of interest and local relevance across the Auckland region with each of the CCOs
- Recognise that CCOs are accountable to the community through the Governing Body. CCOs will endeavour to collaborate with local boards within the mandate and direction given to them by the Governing Body.
- In the event that there is a dispute over the implementation of this plan which cannot be satisfactorily resolved between the local board and the CCO, the local board has the option to provide input at the CCO Oversight Committee, when the CCO's quarterly report is being reviewed.

Waitākere Ranges Local Board Plan outcomes

Local board outcome	Local board objective
The Waitākere Ranges Heritage Area is protected and enhanced, and connections with surrounding communities are strengthened	Deliver a range of local activities across all local board plan outcomes that help deliver on the objectives of the Waitākere Ranges Heritage Area Act 2008
	Protect and enhance the area's heritage features
We work closely with mataawaka and mana whenua partners	Access to a range of projects and opportunities for collaboration with Māori
We work to respect, protect and restore the environment	Our natural environments are protected
Our communities are resilient and strong	Communities take action to improve their resilience
Our communities experience wellbeing, belonging and participation	Support for projects and activities that realise the aspirations of local people for the benefit of their communities
People have a range of opportunities to experience arts, culture and heritage	Access to a range of arts experiences
	Access to a range of community activities and events
	Recognition of local historic and cultural heritage

We have infrastructure and facilities that support and enhance our neighbourhoods and town centres	Improvements to the transport network
	Well maintained, accessible parks, facilities and public spaces

Strategies, policies, plans or legislation specific to Waitākere Ranges Local Board area

Strategy, policy, plan or legislation	Notes
Waitākere Ranges Heritage Area Act (2008)	https://www.legislation.govt.nz/act/local/2008/0001/latest/DLM1076035.html

CCO single point of contact

Auckland Transport	Auckland Unlimited	Eke Panuku	Watercare
Owena Schuster Elected Member Relationship Partner	Jan Brown Manager LB Engagement	Sven Mol Senior Corporate Affairs Advisor	Brent Evans Manager Local Board and Stakeholder Liaison

Waitākere Ranges Local Board

Role	Name
Local Board Chair	Saffron Toms
Local Board Deputy Chair	Greg Presland
Local Board Members	Mark Allen, Michelle Clayton, Sandra Coney, Ken Turner

Waitākere Ranges Local Board - staff

Role	Name
Local Area Manager	Adam Milina
Senior Advisor	Raewyn Curran
Local Board Advisor	Brett Lane
Democracy Advisor	Elizabeth Stewart
PA / Office Manager	Darshita Shah
Engagement Advisor	Shreya Rao
Local Communications Advisor	Nathan Alleyne
Strategic Broker	Claire Liousse
Lead Financial Advisor	David Rose

Waitākere Ranges Local Board leads and delegations

Delegation*	Lead	Alternate
Landowner consents (excluding landowner consents for filming)	Saffron Toms	Ken Turner
Landowner consents for filming	Sandra Coney	Ken Turner
Resource consents	Sandra Coney	Greg Presland
Notified resource consents	Greg Presland	Sandra Coney
Events (nominated member)	Sandra Coney	Saffron Toms
Liquor licences	Greg Presland	Saffron Toms
*see resolution number WTK/2019/161 for scope of delegation		

External community group or organisation	Lead	Alternate
Aircraft Noise Community Consultative Group	Mark Allen	Saffron Toms
Ark in the Park	Mark Allen	Sandra Coney
Friends of Arataki and Waitākere Regional Parkland Incorporated	Michelle Clayton	Sandra Coney
Glen Eden Business Improvement District (Glen Eden Business Association)	Michelle Clayton	Greg Presland
Glen Eden Playhouse Theatre Trust	Ken Turner	Mark Allen
Te Uru Waitākere Contemporary Gallery	Mark Allen	Saffron Toms and Sandra Coney
The Rural Advisory Panel	Ken Turner	Saffron Toms

Engagement approach with local board

Commitment	
1. Inform	We will keep you informed.
2. Consult	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how your input influenced the decision. We will seek your feedback on drafts and proposals.
3. Involve	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how your input influenced the decision.
4. Collaborate	We will work together with you to formulate solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.
5. Empower	We will implement what you decide.

Extent of community engagement

	Description
A. Refer to local board plan outcomes and objectives	The local board represents the views of the community, with reference to the local board plan and its outcomes and objectives.
B. Impacted stakeholder consultation	In addition to local board views, the views of impacted stakeholders are sought.
C. Community engagement	The views of the community are sought and brought to the local board ahead of the local board providing its view.

Auckland Transport Work Programme

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Atkinson Road pedestrian improvements	Yes	2. Consult	A. Refer to local board plan outcomes and objectives		
Konini School - 12 Annison zebra crossing (CSF)	Yes	2. Consult	A. Refer to local board plan outcomes and objectives		
Paewai Rd Raised Crossing (LBTCF)	Yes	4. Collaborate	A. Refer to local board plan outcomes and objectives		
Glen Eden Town Centre review	Yes	4. Collaborate	C. Community engagement		
Footpath Renewal (Road Corridor Renewals)	No	1. Inform	B. Impacted stakeholder consultation		
Kerb and Channel Replacements (Road Corridor Renewals)	No	1. Inform	B. Impacted stakeholder consultation		
LED Retrofit (Streetlights)- (Road Corridor Renewals)	No	1. Inform	B. Impacted stakeholder consultation		
Streetlight pole replacements (Road Corridor Renewals)	No	1. Inform	B. Impacted stakeholder consultation		
Resurfacing Programme (Road Corridor Renewals)	No	1. Inform	B. Impacted stakeholder consultation		
Pavement Rehabilitation (sealed roads)- (Road Corridor Renewals)	No	1. Inform	B. Impacted stakeholder consultation		
Sealed Road Resurfacing (Road Corridor Renewals)	No	1. Inform	B. Impacted stakeholder consultation		
Community Transport - Travelwise Programme (Customer Experience)	No	1. Inform	B. Impacted stakeholder consultation		
Community Transport - Road Safety Programme (Customer Experience)	No	1. Inform	B. Impacted stakeholder consultation		
Sustainable Mobility Programme (Customer Experience)	No	1. Inform	B. Impacted stakeholder consultation		
Community Transport - Walking School Buses Programme (Customer Experience)	No	1. Inform	B. Impacted stakeholder consultation		
Community Transport - Te Ara Haepapa (Customer Experience)	No	1. Inform	B. Impacted stakeholder consultation		
Glenmall Place – Intersection with Glendale Road- Install Zebra Marking – under investigation	No	1. Inform	B. Impacted stakeholder consultation		
Sunnyvale Road Corridor improvement- Guardrail (Road to Zero) Road safety	No	2. Consult	B. Impacted stakeholder consultation		
Glengarry Rd pedestrian improvements – 108 Glengarry Road – Two raised zebra pedestrian crossings – Minor Safety Projects	No	2. Consult	B. Impacted stakeholder consultation		
Great North Rd / Hepburn intersection Improvements - Intersection Improvements– Minor Safety Projects	No	2. Consult	B. Impacted stakeholder consultation		

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Titirangi Rd/Godley Rd Intersection Improvement - Providing Crossing Facility– Minor Safety Projects	No	2. Consult	B. Impacted stakeholder consultation		
40 Atkinson Rd -Pedestrian improvements - Providing Crossing Facility - Raised Zebra Crossing– Minor Safety Projects	No	2. Consult	B. Impacted stakeholder consultation		
79 Glendale Rd - Raised Zebra crossing - Providing Crossing Facility - raised zebra crossing– Minor Safety Projects	No	2. Consult	B. Impacted stakeholder consultation		
Urban Cycleways Programme (UCP)	No	2. Consult	C. Community engagement		

Auckland Unlimited Work Programme

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Local Economic Development	<i>Pending</i>	<i>Pending</i>	<i>Pending</i>	Auckland Council	<i>This will be updated following the adoption of the Economic Development Action Plan at the PACE committee on 8 July.</i>
Landowner Approval - Screen production and Major Events	Yes	5. Empower	B. Impacted stakeholder consultation		Auckland Unlimited is required to advise delegated local board members of any screen activity or major events activity taking place on local parks and reserves, seek feedback from the delegated member, and provide the opportunity to revoke the delegation to approve these events that sits with Community Facilities.
Landowner Approvals improvement project	No	4. Collaborate	C. Community engagement		Screen Auckland is looking for local boards to participate in a pilot programme which would be designed to introduce a Minor Category delegation for filming which would allow the routine delegation of approvals for low and medium impact activities to Staff. (Pilot boards are pending confirmation).
Host City/Partner 2022 World Surf League	No	1. Inform (AUL) with the Event organisers to Collaborate	B. Consultation via event organiser including operations facilitation support via Auckland Unlimited		March – Piha. Major Events will workshop this with the local board in the coming months.
Major and Business Event Pipeline	No	1. Inform *the level of engagement may change as event details become clearer and implications for the local area are understood	B. Stakeholder consultation via event organiser	Varied (dependant on event) - New Zealand Major Events, Tourism New Zealand, Panuku, Auckland Transport, Auckland Council	Major and Business events continue to work through the 2021/2022 programme of events with event organisers via Major and National programme, Elemental festival, Regional event fund and Business events fund. Events to note in coming year: Elemental AKL festival July-Aug, Womens Rugby and Cricket World Cup 2022, Mens Softball World Championships. Future major events secured beyond 2022 include The Ocean Race 2023, FIFA Womens World Cup 2023 and World Choir Games 2024. Over 25 Business events and conferences secured for Auckland 2021/2022.
Auckland Unlimited venues (Auckland Live, Zoo, Maritime Museum, Stadiums, Auckland Art Gallery)	No	1. Inform	B. Impacted stakeholder consultation		We will keep the board informed, of events, opportunities and changes relevant to your residents.

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Host City/Partner 2024 World Choir Games	No	1. Inform	B. Consultation via event organiser once leverage planning discussions start.	New Zealand Major Events (MBIE), Auckland Council, Panuku, Auckland Transport	Largest global choral festival. Participation event, competition and festival over 11 days. International and local choirs, championship competitive and open competition. Event leverage planning to be confirmed. More information at later date (see attached reading material).
Elemental AKL Festival	No	1. Inform	B. Impacted stakeholder consultation		2021 Elemental AKL programme has 16 confirmed invested and 18 marketing only region-wide events, held between 14 July and 1 August 2021.
Diwali Festival	No*	1. Inform	B. Impacted stakeholder consultation*		
Lantern Festival	No*	1. Inform	B. Impacted stakeholder consultation*		
Pasifika Festival	No *	1. Inform	B. Impacted stakeholder consultation*		
Tamaki Herenga Waka Festival	No *	1. Inform	B. Impacted stakeholder consultation*		
Host City/ Partner 2023 FIFA Women's World Cup	No	1. Inform	B. Consultation via event organiser once leverage planning discussions start.	New Zealand Major Events (MBIE), Auckland Council, Panuku, Auckland Transport	March - Eden Park
Sponsor 2021 Good From Scratch	No	1. Inform	B. Consultation via event organiser once leverage planning discussions start.		Elemental Akl Festival.
Auckland Stadium Venue Development Strategy	No	1. Inform	B. Impacted stakeholder consultation	Auckland Council	We will ensure Local Boards are kept informed of the process and the outcome.

* Auckland Unlimited are committed to the implementation of this CCO engagement process to ensure Local Boards are communicated to and involved in a timely manner with these programmes of work. Where events are not solely owned and delivered by Auckland Unlimited, but instead managed by an event organiser or local operating model, as a Host City/Partner/supporter of these events, Auckland Unlimited will act as a conduit and facilitator of conversations to enable the local boards to engage directly with the event organisers where opportunity exists. If opportunity for increased engagement does occur – such as leverage opportunities in support of Local Board community outcomes—we will increase the engagement approach in line with the IAP2 spectrum to reflect it at the time.

Eke Panuku Development Auckland Work Programme / Property portfolio

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Portfolio Review	No	2. Consult	On behalf of Auckland Council, Eke Panuku undertakes the property review process for properties that have been identified as potentially no longer required for a council service use. Consultation with all council departments and CCOs is undertaken as part of this review process. Public consultation is only required if the proposed disposal of a property meets the thresholds outlined in council's Significance and Engagement Policy or if there is a statutory requirement to consult.	The property review process involves consultation with all council departments and CCOs. Eke Panuku also has ongoing relationships with key Crown agencies regarding development opportunities and future land requirements.	

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
202-208 West Coast Road, Glen Eden	No	1. Inform	Maintaining relationships with tenants.		Properties managed within Glen Eden town centre that were purchased for the Waitākere Ranges Local Board's One Local Initiative project.

Watercare Services Work Programme

Watercare has had a long relationship with the Waitākere Ranges Local Board whose area covers a significant portion of Auckland water supply including the Huia and Waitākere Water Treatment Plants and their associated storage dams. Much of the 12,000 hectares of dam catchment is land managed by Council with Watercare responsible for the land under the dams in addition to some of the landholdings around the plants and reservoirs. Local network upgrades have taken place with the support of the local board – the most significant of these was the Glen Eden wastewater storage tank and network upgrades which significant reduced overflows to the environment while also catering for increased growth.

The largest infrastructure project in the Waitākere Ranges Local Board area is the replacement of the Huia water treatment plant in Waima which supplies up to 20 per cent of Auckland's water. The local boards perspectives and views on the project are acknowledged. A commitment remains to ensure communication on the project continues.

Upgrades to our Huia No. 1 watermain will also pass through the Waitākere Ranges Local Board's area and updates will be provided.

Future works to install a new watermain (North Harbour 2) from the Huia reservoirs to Albany reservoir are still in planning. A notice of requirement for the route is already in place.

Watercare also works closely with Healthy Waters who lead initiatives related to the safe networks programme and engages with the Waitākere Ranges Local Board via their membership of the Manukau Harbour Forum on matters relevant to the harbour health and water quality.

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Huia no.1 Watermain replacement	No	2. Consult	C. Community engagement	AT – Traffic Management	Specific works in the local board area have not yet been scheduled. We will replace the aging watermain from Huia reservoirs along parts of Titirangi Road, Atkinson Road, Konini Road.
Huia Water Treatment Plant replacement	No	2. Consult	C. Community engagement		Resource consent has been granted and the local board has been advised of the outcome. A further workshop update will be provided when more information becomes available.
Watercare Asset Management Plan	No	2. Consult	C. Community engagement		The Asset Management Plan sets out Watercare's funding for the next 20 years to maintain assets, manage forecast growth and meet the challenges of climate change. The local board's interest in strategic assets that may affect the local board area investment is acknowledged along with the timing of major investment. The presentation will be scheduled post July when the AMP is publicly released. An opportunity exists to do this in a more innovative way either as part of a site visit to Mangere or to head office in New Market to hear more about the new operational "Nerve Centre".