

Digital Engineering Consents

Customer Guide



Table of Contents

1	Introduction	3
1.1	Purpose of this document	3
1.2	Digital engineering consents – an overview	3
2	Creating and submitting an online engineering application	4
2.1	Overview	4
2.2	Logging in to the online portal	4
2.3	Creating and submitting an online consent application	7
	Selecting the property	9
	Entering customer details	10
	Giving access to another user	14
	Making payment	16
3	Copying an application	22
4	Providing additional documentation in support of an application	25
5	Help and support	27

1 Introduction

1.1 Purpose of this document

This customer guide covers the basics of signing in/registering and submitting engineering consents digitally.

1.2 Digital engineering consents – an overview

Benefits and drivers

This service has been introduced to create a more efficient and effective service for maintaining significant volumes and cost efficiency for our regulatory services customers. Digital processing already has and continues to increase the processing productivity in-order to keep pace with industry growth.

Benefits for customers include:

- reduction in administrative overheads
- reduction in printing/courier costs
- transparency of consent application status
- completely paperless processing
- receipt of consent application and documentation electronically via an online portal

2 Creating and submitting an online engineering application

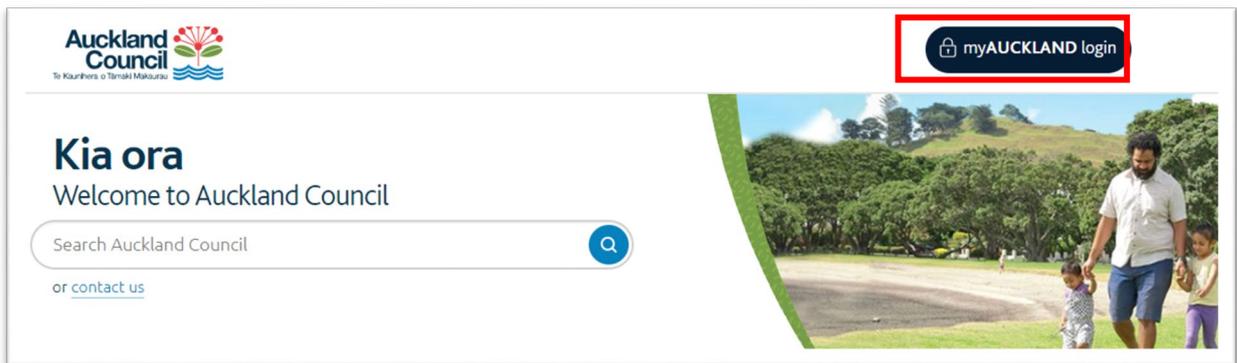
2.1 Overview

This section covers the creation and submission of a new engineering approval by a customer. Steps include:

- Logging in to the online portal
- Creating and submitting an online consent application.

2.2 Logging in to the online portal

1. Navigate to the [myAUCKLAND login](#) page.

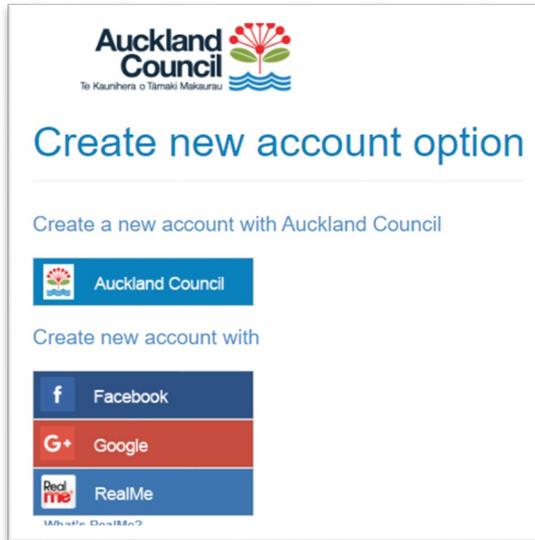


The **Login for Auckland Council services** screen displays.

A screenshot of the 'Login for Auckland Council services' page. At the top left is the Auckland Council logo. The main heading is 'Login for Auckland Council services'. Below this is an 'Email Address:' label followed by a text input field. Underneath the input field is a checkbox labeled 'Remember me' with a question mark icon to its right. At the bottom of the form are two buttons: 'Login' and 'Register'.

If you already have an account, go to step 6.

2. Click **Register**.
3. Select the option you want to use to create your account and follow the steps displayed to create an account. The process outlined below follows the registration process using the **Auckland Council** option.



4. Fill in all required fields (indicated with *) and click **Submit registration**

The screenshot shows the 'Create new account' registration form. At the top is the Auckland Council logo with the Māori name 'Te Kaunihera o Tamaki Makaurau'. Below the logo is the heading 'Create new account' and the sub-heading 'Sign up to Auckland Council's online services'. The form contains the following fields:

- * First name: [text input]
- * Last name: [text input]
- * Email Address: [text input]
- * Create password: [password input]
- * Confirm password: [password input]

Below the password fields is a section titled 'Password Requirements' with a list of requirements:

- ✗ Minimum 1 lower-case character
- ✗ Minimum 1 UPPER-CASE character
- ✗ Minimum 1 number character
- ✗ Minimum 1 special character (e.g. %)
- ✗ Minimum 10 characters

At the bottom of the form is a blue button labeled 'Submit registration'.

A **New account registration successful** message displays, and a confirmation email is sent to the email address associated with the new account.

5. Click **Continue** to return to the **Login for Auckland Council services** screen.



6. Enter your account email address and click **Login**.



7. Enter your account password. You can choose **Remember me** to save your login details for future use. Click **Login**.

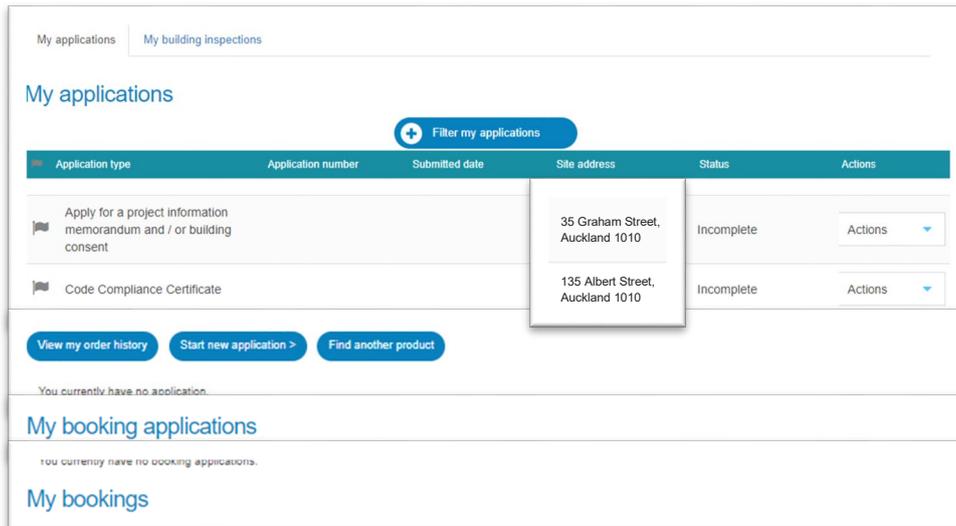


The **myAUCKLAND** screen displays.

Navigate to **Menu > Consents, licenses and property applications** on top right of your screen to see:

- your existing digital applications
 - The **Status** column reflects the progress of an application in real time
 - Any applications which haven't been submitted yet will show a status of **Incomplete**

- other online bookings for sports parks, regional facilities etc. under **My booking applications** and **My bookings**.



2.3 Creating and submitting an online consent application

Before you begin

All supporting documentation must be prepared and ready to be loaded into the portal. You must refer to the [Guidelines for engineering approval applications](#) to ensure documentation is up to standard.

1. Scroll down to navigate to the [Online Services](#) page.
2. Click on the **Resource consent** button under **Apply for a consent**.

3.

Services

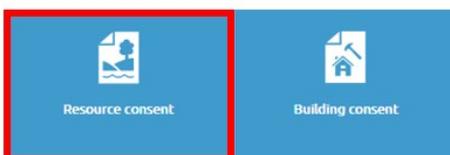
Make a non-rates payment



Before applying for a consent



Apply for a consent

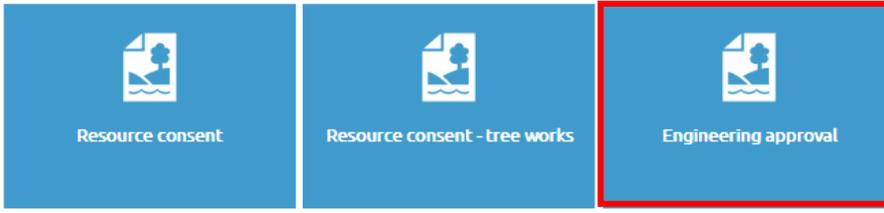


You may be directed to the **Login for Auckland Council services** screen to login if you haven't already.

4. Click on the **Engineering Approval** button to start the application.

Resource consent

Use this form to apply online (no need to fill out a PDF application form).



5. Read the guidelines and click **Start application** to proceed to the application form.

Apply for an engineering approval

Use this form for approval to do minor or major engineering works, such as:

- public drainage
- water or road works
- create a new public park
- engineering works that are a condition of an underlying resource or building consent.

You need to pay a deposit when you submit this application, unless you are an approved credit customer. Payment options include credit or debit card, Online EFTPOS, or Account2Account. A card payment fee of 1.75 per cent will apply for credit or debit card payments.

Guidelines for consent applications

Before you apply, make sure:

- you have a signed acceptance of responsibility document from a chartered professional engineer, a registered engineering associate, a registered professional surveyor, or a suitably qualified and experienced person
- documents are provided in PDF format, not locked or password protected
- documents are less than 300MB and follow our [file naming conventions](#)
- drawings are presented in landscape view.



Selecting the property

- Type property address or legal description in the search bar (ensure the correct option is ticked depending on what you are searching by) and click **Search** to populate search results.

1 Property search

2 Application details

3 Attachments

4 T&C

How do you want to search for the site address related to this application?

Property address

Legal description of the land

Street address

Enter your street address ?

Please confirm the property by selecting an option below.

135 Albert Street, Auckland Central 1010
649935 - Lot 1 DP 123332

- Confirm** the address option you want to create an engineering approval application for. To proceed through the application form, click **Next**.

Site address

82 Bay Street Red Beach

?

Please confirm the property by selecting an option below.

82 Bay Street, Red Beach 0932
37174 - Lot 2 DP 309487

- Complete the mandatory fields in the **Application Details** screen and click **Next**. Optional fields will be indicated with **(optional)** in the title. Click on the ? to see more information about what to provide in a specific field.

You will be unable to proceed to the next section if any mandatory fields are incomplete.

Depending on which answers are selected throughout the form, further questions may populate to be answered.

At any point you can click **Save and continue later** to save your progress and exit the application. Incomplete applications can be re-visited later via the **Menu**.

Apply for an engineering approval



Application details: Step 1 of 4

Activity details

Which of the following applications does the work relate to?

- Subdivision
- Building consent
- Other consent

What type of engineering approval is this for?

- Major engineering approval
- Minor engineering approval
- Stand alone common accessway

< Prev Next >

Save and continue later Cancel

Entering customer details

9. In the **Who is applying?** screen enter the details of the agent (if applicable) or the applicant.
You must indicate whether it is an individual, registered company or organisation applying, and complete all mandatory contact detail fields and attachment fields.

If applying as an individual, you must enter your name as it would appear on a legal document and should only enter one individual's name per name field.

If applying as a company, you will need to search your registered company name and provide the details for a contact person.

Agent details

Are you applying as an individual, registered company or other organisation?

- Individual
- Registered company
- Organisation

Company details

Search for company

Company name

IDC LIMITED

Registration number

9429046475206

Trading name (optional)

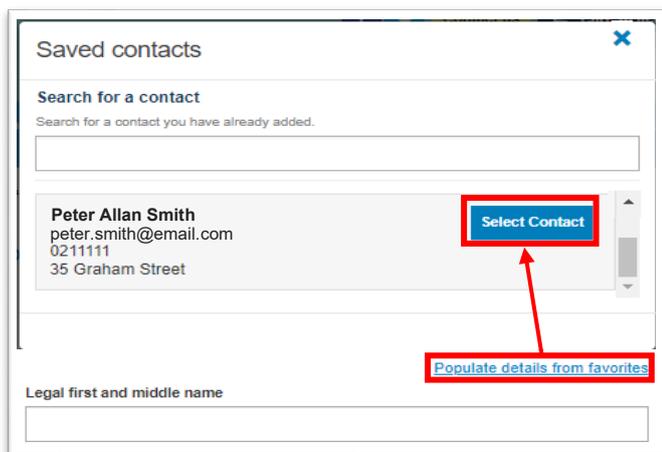
Provide trading name if different from company name.

Contact person details

10. At the end of the application details sections you can select the option to remember your contact details for future use.



Once details are saved, the next time you fill out an online application form you will be able to auto-fill the form with the saved details by clicking **Populate details from favourites** and selecting the set of details you want to use.



11. On the **Contact information** screen, you will need to select the first point of contact for the application, as well as who will be invoiced.

To add another option for the first point of contact or billing party select **Other** and complete the mandatory fields.

[Application details: Step 3 of 4](#)

Contact information

Who is the first point of contact for communication with council or consent authority?

- Company name : Not applicable
Trading name : Not applicable
Name : Peter Smith
Contact number : 123456
Email address : peter.smith@email.com
- Other

Who should invoices be billed to? ?

- Company name : Not applicable
Trading name : Not applicable
Name : Peter Smith
Contact number : 123456
Email address : peter.smith@email.com
- Other

Invoice payer details

Is the person paying the invoice an individual, registered company or other organisation?

- Individual
- Registered company
- Organisation

12. If the customer nominated to be billed is Auckland Council, a Council Controlled Organisation (CCO) or Kāinga Ora, the **WBS code/Purchase order number** field is mandatory. The details entered here will appear on any invoice raised for this application.

Who should invoices be billed to? 

- Company name : Not applicable
Trading name : Not applicable
Name : Peter Smith
Contact number: 123456
Email address : peter.smith@email.com
- Other

Invoice payer details

Is the person paying the invoice an individual, registered company or other organisation?

- Individual
- Registered company
- Organisation

Is the organisation Auckland Council, a CCO or Kainga Ora?

- Yes
- No

Organisation name

2650099106 - Auckland Council

Department name

Resource Consents

Do you have a WBS code or purchase order number?

Purchase order number

Purchase order number

PO123456789

Contact person details

13. If the customer is not Auckland Council, a CCO or Kāinga Ora, there is an optional **Customer reference** field to provide a reference which will appear on any invoice raised for this application.

Customer reference (optional)

This reference will be displayed on your invoice.

What is your preferred method of billing?

- By email
- By post

[< Prev](#) [Next >](#)

14. On the **Specialist details** screen enter the details of the specialist and attach the specialist's signed acceptance of responsibility document.

Specialist details

 **Needs to be one of the following:**

- Chartered professional engineer
- Registered engineering associate
- Registered professional surveyor
- Suitably qualified and experienced person ([SQEPs](#))

Specialist [1]

Company name (optional)

Registration number

Contact person

Mailing address

Contact number - day time

Mobile (optional)

Email address

Attach signed acceptance of responsibility
Please note that the documents uploaded need to be in PDF format. Each individual file should be 300MB or less. [Download the template](#)



[Select File](#)

[Add another](#)

[< Prev](#) [Next >](#)

[Save and continue later](#) [Cancel](#)

Uploading attachments

15. Upload the mandatory documents in the **Attachments** screen, as well as any relevant supporting documentation for your activity.

To upload additional documents, select the type of document you are uploading, click **Browse**, and select your document.

To remove a document you have selected, click **Delete**.

Documents to be provided

Attach the plan(s) 

Browse

Attach the engineering standard details

Browse

Attach the calculations

Browse

Attach the catchment plans (optional)

Browse

Attach any correspondence between Auckland Council, Watercare, and Auckland Transport (optional)

Browse

Attach any additional document(s) for this application (optional)

What type of document do you want to upload?

Giving access to another user

16. When you reach the **Terms and conditions** page, either:
 - a. Click **Save and continue** later if you are inviting someone else to make payment towards the application (go to step 16).

OR

- b. Complete the **Terms and conditions** page and click **Add to cart** if you are paying for the application (go to step 21)

Save and continue later

Choosing this option will take you back to **Consents, licenses and property applications** list.

17. Click **Give access** to allow another user to make payment towards the selected application.

MY APPLICATIONS MY BUILDING INSPECTIONS

Consents, licenses and property applications

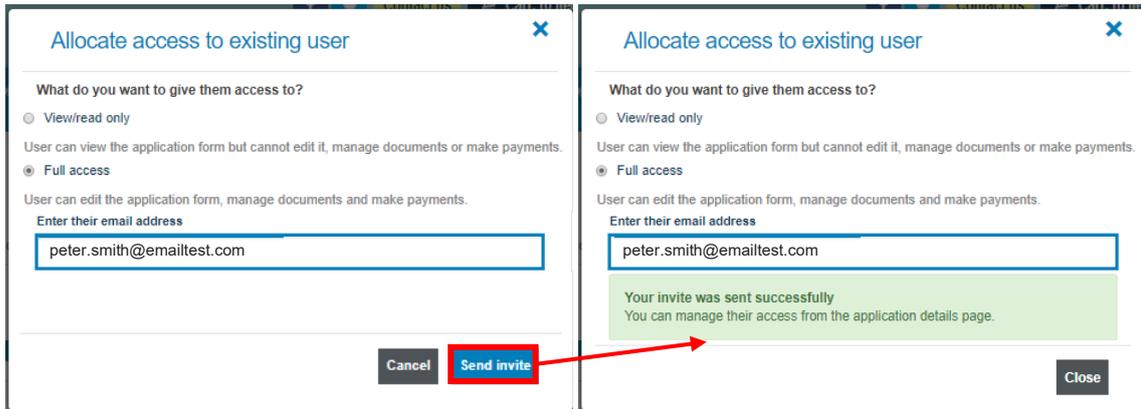
 Filter my applications

Application type	Application number	Submitted date	Site address	Status	Actions
 Engineering approval			135 Albert Street, Auckland Central 1010	Incomplete	<div style="border: 1px solid red; padding: 2px;">Actions </div> <ul style="list-style-type: none">Continue applicationRemoveView detailsAssign to group<li style="border: 1px solid red; padding: 2px;">Give access

Page Size: 10 

 Group applications

18. Select the **Full access** option (this will allow the invited user to make payment, as well as edit the application), and enter the email address the other customer has used to create their own account on the online portal. Click **Send Invite**.



19. The invited customer will receive an email and a link that will take them to their dashboard once they have signed in. If they are not a registered user they will be asked to register.

Invitation to access application



Invitation to access an application

Kia ora,

You have been invited to access an application by
peter.smith@emailtest.com

Address: 135 Albert Street Auckland Central

Application type: Engineering approval

Access level: Full access

You can edit the application form, manage documents and make payments. If you do not have an online services account, you will need to create one first.

[View application](#)

Regards,
Auckland Council

20. On **My dashboard** page scroll down to the bottom of the page to find the **View applications that have been allocated to me** button. This is where any shared applications can be found. This field may need to be expanded.

Click **Continue**.

Group applications

View my order history

Start new application >

Find another product

[-] View applications that have been allocated to me

Shared applications are changing

Use the sort and filter options in [My building consents](#) to manage your building consents, Code Compliance Certificate (CCC), PIMs and amendments applications.

Owner	Access received	Form code	Consent/Licence type	Site address	Status	Actions
David Jones	27/11/2023 17:9	0010242003	Engineering approval	135 Albert Street, Auckland Central 1010	Incomplete	Continue
David Jones	21/11/2023 9:30	0010238000	Resource consent	135 Albert Street, Auckland Central 1010	Submitted	View details

21. The application will open part way through, click **Next** until you reach the **Terms and conditions** page. Continue with the **Add to cart** steps below.

Making payment

Add to cart

22. Complete the mandatory fields in the **Terms and conditions** screen and click **Add to cart**.

Terms and conditions

- Once I submit my application, I accept that:
- a deposit will be charged for credit card or Account2Account payment
 - I may have to pay additional charges for processing, administration and compliance activities
 - I may receive a refund if the actual costs are lower than the deposit paid
 - if I am submitting this application on behalf of a company/trust/other entity (the agent), I declare that I am duly authorised to act on behalf of the owner to make this application
 - the application will not be formally accepted for processing until all submitted documentation is reviewed for completeness
 - the applicant understands the ongoing requirement to have a chartered professional engineer, registered engineering associate or registered professional surveyor oversee the construction phase in order to inspect and certify works, and accept that "as built" documentation will need to be provided at the completion of the work. I also accept that I am responsible for all fees incurred
 - all the above information is, to the best of my knowledge, true and correct. I understand that all plans, documentation and reports submitted as part of an application are required to be kept available for public record; therefore the public may view this application, once submitted.

I agree to Auckland Council's [terms and conditions](#) and [privacy policy](#).

Deposit: \$2,500.00

< Prev

Add to cart

Save and continue later

Export to PDF

Cancel

23. Click **Proceed to checkout**.



24. In the **Checkout** screen (next screen), select which payment method to use, provide an email address for confirmation and follow the instructions to complete payment:

- a. Online EFTPOS (pay using your mobile device)
- b. Credit card

Note: There is a convenience fee of 1.75 percent for all credit and debit card online transactions.

- c. Account2Account (bank transfer)

Note: Some banks restrict their business banking customers from this option. If this is the case, please discuss options with your bank.

- d. On account – This option is only applicable if you have been set up as an [on-account customer](#) in our online system. If you are an existing on-account customer who needs their online account to be updated to enable this payment option, please refer to **Section 5 - Help and support**.

Checkout

Engineering

Property / ID	Type of application	Sub-type of application	Transaction amount
649935 135 Albert Street, Auckland Central 1010	Engineering approval	Major Engineering Approval	\$2,500.00

Subtotal (1 item) **\$2,500.00**

Payment method

Online EFTPOS (pay using your mobile device)

Pay from your bank's mobile app:

- Select your bank and enter your mobile phone number or banking customer number.
- You will receive a notification in your bank's app requesting confirmation of payment.
- Approve this request to complete your transaction.
- Your payment will clear instantly.

Currently available for:



See [Ways to pay online](#) for more information.

Credit or debit card (a 1.75 per cent card payment fee will be added)

Account2Account (bank transfer)

On account (approved customer only)

Please note: any refunds are paid to the receipted name unless written authorisation has been received from the receipted person or company stating otherwise.

Subtotal (1 item) **\$2,500.00**

Total **\$2,500.00**

Please enter your email address to receive confirmation of this transaction.

Email address

peter.smith@emailtest.com

Pay now

Edit cart

a. **Online EFTPOS**

Transaction Details

Merchant	Auckland Council Demo
Amount	\$4,000.00
Reference	4602187020
Particulars	Auckland Council Online Payment - Integrated



Select your bank

Enter your mobile number

Next

Have a question? [learn more](#) or email us at oesupport@baymark.co.nz

For help on installing and using your bank's mobile app please visit their website.

Cancel Transaction

CANCEL

b. **Credit or debit card**

Payment Checkout

Amount: \$2645.00 (NZD)

Credit Card Payment

Please Note, payment with this method will incur a convenience fee as follows:

Convenience Fee: \$46.28 (NZD) **1**

Total Amount: \$2691.28 (NZD)

Card Number:*

Name On Card:*

Expiry Date:* 05 ▾ 20 ▾

CVC: [What is this?](#)

Submit **2**

Cancel Payment

c. Account2Account

Payment Checkout

Merchant Reference: 4602264083

Order Line 1: Auckland Council Online Payment - Integrated

Order Line 2: 4602264083

Order Line 3: 4602264083

Amount: **\$2645.00 (NZD)**

Payment Checkout

Merchant Reference: 4602264083

Order Line 1: Auckland Council Online Payment - Integrated

Order Line 2: 4602264083

Order Line 3: 4602264083

Amount: **\$2645.00 (NZD)**

account2account

SELECT BANK BANK LOGON SELECT ACCOUNT REFERENCE DETAILS PAYMENT VERIFICATION

1 2 3 4 5

Please select one of the currently available banking services:

- ANZ **1**
- ASB
- BNZ
- Kiwibank
- The Co-operative Bank
- TSB
- Westpac

I have read and accepted the [terms and conditions](#) **2**

About Account2Account security

NEXT **3**

Please note that it may take up to 30 seconds to connect to your bank.

account2account

SELECT BANK BANK LOGON SELECT ACCOUNT REFERENCE DETAILS PAYMENT VERIFICATION

1 2 3 4 5

Please ensure your ANZ OnlineCode has been registered from the internet banking portal before proceeding here. Please enter your ANZ Internet Banking login credentials: **4**

Customer Number:*

Your Password:*

NEXT **5**

CANCEL

d. On account

On account (approved customer only)

Please note: any refunds are paid to the receipted name unless written authorisation has been received from the receipted person or company stating otherwise.

Subtotal (1 item)	\$2,500.00
Total	\$2,500.00

Account details **1**

Account number

Purchase order number (optional)

Please enter your email address to receive confirmation of this transaction.

Email address

2

Charge to my account

Edit cart

25. When the application has been submitted successfully, the dashboard will display a message.

Payment and submission successful

If you have entered an email, you will receive a confirmation of this transaction shortly. Please keep the email as a reference.

Order number	4602886028
Transaction reference	00000002201fa55e
Transaction amount	\$2,500.00

Engineering			
Property / ID	Type of application	Sub-type of application	Transaction amount
37174 82 Bay Street, Red Beach 0932	Engineering approval	Major Engineering Approval	\$2,500.00
Subtotal (1 item)			2,500.00
Card payment fee (1.75%)			\$43.75
Total (1 item)			\$2,543.75

26. A transaction summary will be sent to the email address which was provided in the payment screen.



Dear Anna North,

We have successfully received your application and processed your payment.

Order number	4602886028
Transaction reference	00000002201fa55e
Payment method	Credit Card
Transaction Amount	\$2,500.00

Your details

First name	Peter
Last name	Smith
Email address	peter.smith@emailtest.com

Engineering

Property address	Applicant	Deposit	
37174 82 Bay Street Red Beach	Peter Smith	\$2,500.00	View details
Subtotal (1 item)		\$2,500.00	
Convenience fee (1.75%)		\$43.75	
Total :		\$2,543.75	

3 Copying an application

Once an application has been submitted, it can be copied if another application needs to be submitted with many similar details.

1. Navigate to the **Menu > Consents, licenses and property applications list**.
2. Click **Actions** for the application you want to copy and click **Copy application**.

Consents, licenses and property applications

[+ Filter my applications](#)

Application type	Application number	Submitted date	Site address	Status	Actions
Resource consent	DIS60417291	23/11/23	50 Centreway Road, Orewa 0931	Submitted	Actions
Resource consent	LUC60417270	21/11/23	135 Albert Street, Auckland Central 1010	Submitted	Actions
Engineering approval	ENG60417263	17/11/23	82 Bay Street, Red Beach 0932	Submitted	Actions
Engineering approval	ENG60417262	17/11/23	82 Bay Street, Red Beach 0932	Submitted	View details Assign to group
Portable and temporary signage exemption		13/10/23	82 Bay Street, Red Beach 0932	New New	Copy application

3. A confirmation message will appear. Click **Continue**.

Are you sure you want to copy this application? ✕

You are about to copy this application. All details excluding attachments will be copied over to a new application form. Click 'Continue' to proceed to the new form.

4. Type property address or legal description in the search bar (ensure the correct option is ticked depending on what you are searching by) and click **Search** to populate search results.

1 Property search 2 Application details 3 Attachments 4 T&C

How do you want to search for the site address related to this application?

Property address
 Legal description of the land

Street address
Enter your street address ?

Please confirm the property by selecting an option below.

135 Albert Street, Auckland Central 1010
649935 - Lot 1 DP 123332

5. **Confirm** the address option you want to create an engineering approval application for. To proceed through the application form, click **Next**.

Site address

82 Bay Street Red Beach



Please confirm the property by selecting an option below.

82 Bay Street, Red Beach 0932
37174 - Lot 2 DP 309487

If this error message displays you will be unable to proceed with the copied application and will need to start a new application instead.

This message indicates the form you are copying is an older version of the digital form and is no longer supported for new application submissions.



1 Property search 2 Application details 3 Attachments 4 T&C

 This application cannot be continued since the form version is no longer valid. Please fill out a new application instead.

6. The application questions will be pre-filled with the answers given previously in the application you have created a copy from.

You will be able to change any of the answers as needed.

[Application details: Step 1 of 4](#)

Activity details

Which of the following applications does the work relate to?

- Subdivision
 Building consent
 Other consent

Consent number for subdivision

SUB1234567

What type of engineering approval is this for?

- Major engineering approval
 Minor engineering approval
 Stand alone common accessway

Are you a Qualified Partner Customer or are you lodging on behalf of a Qualified Partner Customer?

- 
 Yes
 No

7. All sections requiring attachments will **not** pre-populate with the attachments uploaded previously in the application you have created a copy from.
- You will need to upload the attachments which relate to this specific application.

Attachments

All files must be in PDF format, and not locked or password protected. Individual files need to be less than 300MB. File names cannot be longer than 50 characters and should follow our [file naming conventions](#).

Documents to be provided

Attach the plan(s) 

Browse

Attach the engineering standard details

Browse

Attach the calculations

Browse

Refer to sections **Giving access to another user** (page 14) and **Making payment** (page 16) to complete application submission.

4 Providing additional documentation in support of an application

Before you begin

All business rules relating to documentation standards apply/ must refer to the [Guidelines for engineering approval applications](#)

1. Once all requested documentation has been gathered, login to the [Online Services](#) portal.
2. Click **Menu > Consents, licences and property applications**.



3. In the list of applications section, click **Actions** for the application you are uploading documents for, and click **View details**.

[Consents, licenses and property applications](#)

[+ Filter my applications](#)

Application type	Application number	Submitted date	Site address	Status	Actions
Resource consent	DIS60417291	23/11/23	50 Centreway Road, Orewa 0931	Submitted	Actions
Resource consent	LUC60417270	21/11/23	135 Albert Street, Auckland Central 1010	Submitted	Actions
Engineering approval	ENG60417263	17/11/23	82 Bay Street, Red Beach 0932	Submitted	Actions
Engineering approval	ENG60417262	17/11/23	82 Bay Street, Red Beach 0932	Submitted	View details Assign to group Copy application
Portable and temporary signage exemption		13/10/23	82 Bay Street, Red Beach 0932	New New	

4. Click **Manage my documents**

My application

[Home](#) / [Application details](#)

Engineering approval

ENG60417263 - 82 Bay Street, Red Beach 0932
37174 - Lot 2 DP 309487

Application details

Type of application
Engineering Approval

Sub-type of application
Major Engineering Approval

Submission date and time
Friday 17 Nov 2023 - 04:37 PM

Amount paid
\$2,500.00

[View application form](#)

[Manage my documents](#)

[Manage my documents](#)

[Copy this application](#)

You can copy this application, this will auto populate some information in the form for you to re-submit
[Create a copy](#)

Applicant information

First name Peter
Last name Smith
Contact number 123456
Email address peter.smith@email.com

5. Select which type of document you are uploading, click **Browse** and select your document.

Upload a new file

What type of document do you want to upload?

Report

Select type of document

- Application form
- Plan
- Correspondence
- Report

[Browse](#)

[Upload](#)

6. Click **Upload**.

What type of document do you want to upload?

Report

N24 Fire Engineering Report-1.0-.pdf

[Browse](#)

[Upload](#)

7. A successful upload message will appear.

My application

[Home](#) / [Application details](#) / [Manage my documents](#)

✔ The document N24 Fire Engineering Report-1.0-.pdf has been uploaded successfully.

An email notification will be sent to a Council inbox to notify staff that additional documents have been provided.

5 Help and support

For help and support please contact our call centre on 09 301 0101

Find out more: phone **09 301 0101**
or visit www.aucklandcouncil.govt.nz

