



# Annual Budget 2023/2024

**Summary of feedback received during  
Auckland Council's public consultation from  
28 February to 28 March, 2023**



# Annual Budget 2023/2024 Summary of Feedback

## Purpose

This report summarises feedback received during the Annual Budget public consultation in February/March 2023 and from an independent public opinion survey of key proposals conducted in March. It aims to capture key themes regarding views and preferences rather than detail every point of feedback received. This report does not include any advice or recommendations for decision making.

## Executive summary

Consultation items were agreed by Governing Body on 15 December 2022. The Consultation Document and Supporting Information were adopted by the Governing Body on 7 February 2023. Public consultation ran between 28 February and 28 March 2023.

Feedback to inform the Annual Budget was received through written forms (including online and printed feedback forms, emails and letters) and in person at dedicated *Have Your Say* events and other events where Auckland Council were present to engage with the public and capture their feedback.

We received a total of 41,146 pieces of feedback, including 4,488 pieces of feedback at in-person events. This represents the largest consultation in Auckland Council's history to date.

We heard from over 800 organisations, including 44 presentations across three Organisation / Interest Group Have Your Say Events, and 13 Māori entities.

Included in submissions from organisations were two petitions:

- From the Citizens Advice Bureau, containing 19,858 signatures opposing cuts to their funding;
- From the Hill Park Residents Association, containing 621 signatures opposing cuts to funding for Nathan Homestead Community Arts Centre in the Manurewa Local Board.

We also received submissions from two notable pro forma campaigns (a summary of the templated submissions is provided in the body of the report):

- From the Auckland Ratepayers Alliance, contributing 982 responses (after removing duplicate submissions);
- From Forest and Bird, contributing 691 responses.

We consulted the public on the following key issues:

1. Operating spending reductions;
2. Amending Auckland International Airport Limited (AIAL) Shareholding Policy;
3. Managing rates and debt;
4. Storm response funding.



We also sought feedback on several changes to other rating policies, fees and charges, and local board priorities (not covered in this report as these are summarised and provided to local boards separately). We also asked the public to provide feedback on other issues that are important to them.

In addition, a separate, independent survey was commissioned to gather feedback from a representative sample that aligns to the demographic profile of the Auckland population. This quantitative survey was conducted by Kantar Public and peer reviewed by the University of Auckland.

This independent survey asked Aucklanders for their views on the same four key proposals:

1. Operating spending reductions;
2. Amending the AIAL shareholding policy;
3. Managing rates and debt, and;
4. Storm response funding.

A summary of results is shown for each question in the relevant sections of the report and the full report is provided as Attachment Seven.

Most submissions addressed only some proposals, therefore the quantity of feedback on each proposal differs. In the summary that follows, percentages are based only on submissions which responded to the relevant topic. Percentages on some proposals may not add to 100 due to rounding.

Feedback is shown via four categories:

- individuals (which includes informal feedback received from individuals at events);
- organisations (which includes submissions from organisations received at the Organisation / Interest Group Have Your Say Events);
- Māori entities and;
- pro forma campaigns.

It is important to note that submissions from organisations are counted as a single submission.

All feedback received is processed and included in the overall analysis with the following exceptions:

- feedback submitted under a clear and obvious false identities have been excluded;
- where there are multiple submissions from the same individual, only the last has been included (under the assumption this represented their final view) unless the submissions answered different questions.

This summary follows the order in which questions appeared on the feedback form.

For brevity, this executive summary covers the response options provided in the feedback form. Many submitters also provided comments with their response and common themes from this feedback are provided in the body of the report.

## 1.0 Consultation items

### 1.1 Proposed operating spending reductions

Of the 32,212 **individual** responses, 17 per cent supported the proposal, 34 per cent indicated 'do not proceed with some of the reductions and instead further increase rates and/or debt' and



39 per cent indicated ‘do not proceed with any of the reductions and instead further increase rates and/or debt’. Eight per cent selected ‘Other’, and a further two per cent selected ‘I don’t know’.

Of the 596 **organisation** responses, seven per cent supported the proposal, 41 per cent indicated ‘do not proceed with some of the reductions and instead further increase rates and/or debt’ and 34 per cent indicated ‘do not proceed with any of the reductions and instead further increase rates and/or debt’. 17 per cent selected ‘Other’ and a further two per cent selected ‘I don’t know’.

Eleven **Māori entities** responded to this proposal, with one supporting the proposal, five indicated ‘do not proceed with some of the reductions and instead further increase rates and/or debt’ and two indicated ‘do not proceed with any of the reductions and instead further increase rates and/or debt’. Two indicated ‘Other’ and one selected ‘I don’t know’.

Of the 1,673 **pro forma** responses to this proposal, 41 per cent (Forest and Bird) indicated not proceeding with some of the reductions and 59 per cent (Auckland Rates Payers Alliance) proposed making further reductions and savings measures.

The **independent survey**, conducted by Kantar Public, showed 26 per cent supported the proposed operating spending reductions, whilst 54 per cent responded ‘proceed with some reductions’ and seven per cent responded ‘Don’t proceed with any reductions’. A further four per cent selected ‘some other option’, another four per cent selected ‘I don’t know’ and another four per cent indicated they needed more information to give their opinion.

## 1.2 Proposed amendment to the Auckland International Airport Limited (AIAL) Shareholding Policy

Of the 31,466 **individual** responses, 25 per cent supported the proposal to enable the sale of all our shares in AIAL, 28 per cent chose ‘enable a partial sale of our shares, maintaining a 10 per cent shareholding in AIAL, and further increase rates and/or debt’ and 34 per cent indicated ‘don’t change the policy, keep all our shares and further increase rates and/or debt’. Four per cent selected ‘Other’ and a further nine per cent selected ‘I don’t know’.

Of the 527 **organisation** responses, 19 per cent supported the proposal, 20 per cent indicated a partial sale and 38 per cent indicated not changing the policy and keeping all our shares. 10 selected ‘Other’, and a further 14 per cent selected ‘I don’t know’.

Nine **Māori entities** responded to this proposal, with three supporting the proposal, four preferring a partial sale, one indicating another response and one ‘I don’t know’.

All of the 982 **pro forma** responses to this proposal were on the Auckland Rates Payers Alliance template which supported this proposal.

The **independent survey**, conducted by Kantar Public, showed 24 per cent supported Auckland Council selling all its shares, whilst 52 per cent supported selling only some of our shares and 17 per cent did not want Auckland Council to sell any of our AIAL shares (a further one per cent selected ‘some other option’ and five per cent ‘I don’t know’). *Note: the preamble for this question overstated the level of power or control a 10% shareholding would give the council (in the case of a partial sale), and this may have influenced the result. Refer to the full Kantar report in Attachment Seven for a further statement on this matter.*

## 1.3 Proposal for managing rates and debt

Of the 32,802 **individual** responses:





- 25 per cent supported the proposal;
- 16 per cent selected ‘set a higher general rates increase’ while seven per cent selected ‘set a higher general rates increase and make less use of debt’;
- 10 per cent selected ‘make greater use of debt’ while 19 per cent selected ‘set a lower general rates increase and make greater use of debt’;
- 16 per cent selected Other and eight per cent ‘I don’t know’.

Of the 542 **organisation** responses:

- 22 per cent supported the proposal;
- 16 per cent selected ‘set a higher general rates increase’ while six per cent selected ‘set a higher general rates increase and make less use of debt’;
- nine per cent selected ‘make greater use of debt’ while 12 per cent selected ‘set a lower general rates increase and make greater use of debt’;
- 26 per cent selected Other and nine per cent ‘I don’t know’.

Of the 11 **Māori entities** which responded to this proposal, five supported the proposal, one selected ‘set a higher general rates increase’, two ‘set a lower general rates increase and make greater use of debt’, one selected ‘make greater use of debt’ and two gave an ‘Other’ response.

Of the 1,673 **pro forma** responses to this proposal, 59 per cent used the Auckland Ratepayers Alliance template which supported the proposal and 41 per cent used the Forest and Bird template which opposed part of the rates and debt proposal - the proposed reduction of the Natural Environment Targeted Rate and the Water Quality Targeted Rate.

## 1.4 Proposed storm response

Of the 31,372 **individual** responses, 69 per cent supported the proposal, 17 per cent did not support the proposal, six per cent indicated an ‘Other’ option and a further eight per cent selected ‘I don’t know’.

Of the 533 **organisation** responses, 69 per cent supported the proposal, 12 per cent did not support the proposal, nine per cent indicated an ‘Other’ option and a further 10 per cent selected ‘I don’t know’.

Of the 11 **Māori entities** which responded to this proposal, nine supported it and two responded ‘Other’.

## 1.5 Proposed changes to other rates, fees and charges

There were no pro forma responses on these matters.

### Proposed changes to waste management rates

#### Cost changes in waste management

Of the 29,179 **individual** responses, 54 per cent supported the proposal, 28 per cent did not support the proposal, three per cent selected ‘Other’ and a further 15 per cent selected ‘I don’t know’.

Of the 479 **organisation** responses, 53 per cent supported the proposal, 23 per cent did not support the proposal, five per cent selected ‘Other’ and a further 19 per cent selected ‘I don’t know’.

Of the six **Māori entities** responses, four supported the proposal and two selected ‘Other’.



**Introducing a one-off \$40 fee to change bin sizes**

Of the 29,982 **individual** responses, 68 per cent supported the proposal, 21 per cent did not support the proposal, two per cent selected 'Other' and a further nine per cent selected 'I don't know'.

Of the 485 **organisation** responses, 65 per cent supported the proposal, 17 per cent did not support the proposal, four per cent selected 'Other' and a further 14 per cent selected 'I don't know'.

Of the six **Māori entities** responses, four supported the proposal, one did not support it and one selected 'Other'.

**Extend food scraps targeted rate to new service areas**

Of the 28,798 **individual** responses, 61 per cent supported the proposal, 21 per cent did not support the proposal, two per cent selected 'Other' and a further 15 per cent selected 'I don't know'.

Of the 472 **organisation** responses, 56 per cent supported the proposal, 21 per cent did not support the proposal, five per cent selected 'Other' and a further 17 per cent selected 'I don't know'.

Of the six **Māori entities** responses, three supported the proposal, one did not support it, one responded other and one 'I don't know'.

**Proposed changes to other rates****Swimming pool / spa pool fencing compliance targeted rate**

Of the 29,449 **individual** responses, 65 per cent supported the proposal, 23 per cent did not support the proposal, two per cent selected 'Other' and a further 11 per cent selected 'I don't know'.

Of the 481 **organisation** responses, 60 per cent supported the proposal, 21 per cent did not support the proposal, four per cent selected 'Other' and a further 15 per cent selected 'I don't know'.

Of the six **Māori entities** responses, five supported the proposal and one responded 'Other'.

**Changes to bus services funded by the Climate Action Targeted Rate (CATR)**

Of the 29,102 **individual** responses, 47 per cent supported the proposal, 28 per cent did not support the proposal, two per cent selected 'Other' and a further 22 per cent selected 'I don't know'.

Of the 475 **organisation** responses, 47 per cent supported the proposal, 30 per cent did not support the proposal, four per cent selected 'Other' and a further 19 per cent selected 'I don't know'.

Of the six **Māori entities** responses, four supported the proposal, one responded 'Other' and one 'I don't know'.

**1.6 Additional matters of importance**

Some feedback addressed other financial policy matters included in the consultation document which did not have a question on the feedback form. These items are summarised below.



Other comments related to issues not being consulted on and are summarised in Attachment Four.

There were no pro forma responses on these matters.

### **Amendments to the Community Occupancy Guidelines**

Of the 70 **individual** responses to this proposal 60 (86 per cent) did not support the proposal, six (nine per cent) did support the proposal and four (six per cent) did not clearly support or oppose.

Of the 60 **organisation** responses to this proposal 56 (93 per cent) did not support the proposal, two (three per cent) did support the proposal and two (three per cent) gave other comments.

### **Accommodation Provider Targeted Rate**

This targeted rate is currently not in effect and awaiting a Supreme Court decision. Most of the feedback related to this proposal was indirect, through the Auckland Ratepayers Alliance pro forma submission template (982 submissions) which proposed suspending Tātaki Auckland Unlimited's activities in economic development and visitor attraction for the 2023/24 financial year.

There were fewer than 30 other pieces of feedback that addressed this proposal, all from individuals. This included a mix of themes including re-introducing this rate, increasing the rate or proposing to introduce such a rate, with three explicitly opposing this rate

### **Changes to other fees and charges**

Few submissions addressed changes to other fees and charges. Further detail is provided under 7.3 Changes to other fees and charges.

## **2.0 Other feedback**

Feedback on topics outside of those directly consulted on can be found in Attachment Four.

## **3.0 Local board priorities**

Feedback received on local board priorities will be presented separately in local board meetings.



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## Glossary of terms

Term	Definition
Individual response	A submission from a member of the public. Generally representative of that individual's views.
Organisation response	A submission on behalf of an organisation. The views expressed may represent multiple people. Organisation types may be a mix of commercial entities, community organisations, residents and ratepayers' associations, business associations, sports clubs, churches, and trusts, representing a variety of sectors and organisational sizes.
Māori entity	Submissions from mana whenua and mātāwaka organisations.
Pro forma	A submission that has been prepared from a template provided by a community group or other external organisation
Pieces of feedback	Summation of all written, online and in person submissions
Response	Where a submission has answered the question (support, do not support, or other)
Feedback point	An individual point made by a submitter (in addition to support, do not support, or other)
Written feedback	Includes hand-written forms or letters, emails or emailed forms, and forms completed online
In person feedback	All feedback received through Have Your Say, Māori and community events
HYS event	Have Your Say event



## Engagement approach

The consultation was open to Aucklanders to provide feedback on the proposals from 28 February through 28 March 2023. It was designed with five key considerations:

1. Cultivate a conversation with Aucklanders on the topics that they can relate to and understand, allowing them to provide meaningful feedback
2. Drive awareness of the opportunity to provide feedback through a wide range of channels
3. Inclusively engage all Aucklanders with a focus on encouraging participation from Auckland's more diverse communities
4. Drive trust and confidence in council processes, decision-making and financial management
5. Providing quality feedback to decision makers to inform decision making

A total of 113 public events were held across the region during the month-long consultation period. These were a mix of event styles including drop-ins at existing or bespoke events, community group meetings, and hearing style events. Across these events, delegated staff and community engagement partner representatives interacted with over 5,600 Aucklanders.

Digital engagement opportunities were offered through libraries, service centres and via community engagement partners. Aucklanders were also given the opportunity to provide feedback by phone for those who prefer non-digital or community events, but in this instance, no-one chose this option.

Community engagement partners continue to be an integral part of our engagement strategy to reach diverse Aucklanders because of their strong established and trusted relationships with their communities.

Online engagement events included two online information sessions which covered all the topic areas. These were very well subscribed, with over 300 people attending across the two sessions. These sessions were also recorded and uploaded for people to view and ask further questions, which resulted in a further 135 views.

There were also other online events including hui with mana whenua and three Pasifika fono. Online engagement also offered opportunities for Aucklanders to provide feedback via email, the AK Have Your Say website or following a link to the online feedback form from emails or text messages that were sent to all ratepayers, previous submitters, and a range of other relevant databases.

For the first time in the Annual Budget consultation process, two participatory forums were held to discuss the topics at a deeper level. These sessions involved 24 people who were either ex advisory panel members or community leaders and the discussions were facilitated independently. These sessions involved breakout sessions to delve into each of the topics. These sessions were intended to be more deliberative in nature whilst accommodating limited timeframe and influence in final decision making.





## Reporting

Consistent with the approach agreed to by Governing Body in February 2022, reporting is split into the following four categories:

1. Individuals
2. Organisations
3. Māori entities
4. Pro forma.

This approach highlights any differences between these categories, given the unique nature of each group.

That is, organisations represent larger groups of people and/or expert views but their submissions still count as one. If organisation submissions were included with individual submissions, those differing perspectives would be diluted by the volume of individual submissions.

Similarly, we need to account for the views of Māori entities (mana whenua and mātāwaka organisations) to highlight how our proposals could benefit or have adverse effects on Māori. Considering these potential implications is essential to helping us honour our commitments to Māori, comply with legislation and provide decision-makers with the knowledge to meet their obligations and make robust decisions.

Finally, we highlight submissions made via pro forma campaigns given the way those submissions have been made. That is, while we have an obligation to ensure communities are provided with consultation material that clearly provides the purpose, scope and reasons for our proposals, we must also consider whether submitters had access to our official consultation material when providing feedback. In these cases, submitters may not have been presented with an accurate version of our purpose, scope of reasons. As such, these submissions should be considered with that in mind.

Where multiple submissions were provided from the same individual or organisation with conflicting responses, the latest feedback has been taken as their final position.

## Feedback from organisations

We received feedback from 795 organisations (including 44 presentations over three Organisation / Interest Group Have Your Say Events). These came from a variety of organisations, including commercial entities, community organisations, residents and ratepayers' associations, business associations, sports clubs and trusts, representing a variety of sectors and organisational sizes.

It is noted that organisations may be representing multiple people in their responses. However, as we cannot verify how many individuals supported the feedback from each of these organisations, and we do not know how many of those individuals also belong to other submitting organisations or if they submitted their own response as an individual, organisation responses have each been counted as a single submission. It is up to elected members to determine the weight they give to this feedback.



## Organisation / Interest Group Have Your Say Events

These events were open to all submitters who self-identified as representing a regional organisation or interest group and addressing the consultation topics. Representatives from 44 organisations attended and gave feedback over three sessions.

Attendees included commercial organisations, unions, the arts sector, transport groups, environmental sector and other community organisations.

See Attachment Eight for the list of attending organisations.

## Pro forma campaign feedback

Sometimes we receive feedback via a platform created by an external organisation with a templated response – we refer to these as pro forma feedback.

As with all feedback, pro forma feedback must be given due consideration with an open mind, and it is up to decision-makers to determine the weight they give to this feedback.

During this Annual Budget public consultation, we received feedback from two significant pro forma campaigns. These groups provided their own templated response, encouraging members to submit this via their own platform, which would trigger an email to our consultation inbox.

Submitters also had the opportunity to add to the templated comment. The templated responses were as follows:

### 1. Auckland Ratepayers Alliance

982 responses received on time and after removing duplicate submissions.

*Dear Auckland Council,*

*I am writing to provide feedback on the Annual Budget 2023/24. I support the Mayor's proposal to keep rate increases below inflation by selling shares in Auckland International Airport and reducing wasteful spending by the Council Group.*

*Further, I urge elected members to undertake the following measures:*

- 1. Instruct Auckland Transport to find \$50 million of savings from its corporate office, without increasing fares or reducing public transport services.*
- 2. Suspend Auckland Unlimited's activities in economic development and visitor attraction for the 2023/24 financial year.*
- 3. Disband the urban regeneration arm of Panuku and transfer responsibility of outstanding projects to the Auckland Council parent.*
- 4. Instruct the Chief Executive of Auckland Council to place a 'hiring freeze' on all non-essential roles within the Auckland Council parent until there has been an independent review of concerns about overstaffing and inflated salaries of management.*



Yours sincerely,

## 2. Forest and Bird

691 responses received on time and after removing duplicate submissions.

Kia ora,

*I am submitting on the Auckland Council proposed Annual Budget. The proposed budget is not consistent with Te Tāruke-ā-Tāwhiri Auckland's Climate Plan nor with Auckland Council's responsibility to address climate change and urgently reduce emissions. Removing funding for the below will cause significant damage to Auckland's fight against climate change and the biodiversity crisis.*

***I oppose maintaining the currently reduced number of public transport services.*** Public transport services must be tailored to better serve community needs. We need to enable more people to use public transport in order to transition to a low-carbon transport system, reduce emissions and unclog our motorways.

***I oppose reducing regional services*** such as community and education programmes, regional events, economic development, and other social services activities. This would include reducing investment in climate education programmes essential to our city's future resilience, and environmental work crucial to protecting everyone from severe weather impacts – like restoring wetlands, improving stormwater management, and maintaining urban tree cover.

***I oppose reducing local board funded activities across all boards.*** Grants and investment into community services provide great value to Aucklanders. For every dollar that council invests we get back many more volunteer hours. Many boards – such as Hibiscus and Bays Local Board and Māngere-Ōtāhuhu – invest a significant amount into support for local community conservation to protect taonga species (kauri) or landscapes (e.g. Pest Free Hibiscus Coast). Community efforts like these are important for nature and communities.

***I oppose reducing regional contestable grants.*** As above, these provide great value to Aucklanders. Community efforts in active transport, maintaining and enhancing the natural environment, and contributing to a low-carbon economy are highly dependent on the support these grants offer.

***I oppose reducing the Natural Environment Targeted Rate (NETR) and Water Quality Targeted Rate (WQTR) by around two thirds and using reserves collected from these targeted rates to continue delivering these work programmes as planned in 2023/2024.*** This proposed “pause” may impact delivery of essential projects to protect our biodiversity and taonga species in 2023/24, such as kauri dieback work. Our kauri forests are so important for cleaning our air, filtering our water, reducing erosion, recreation, and physical and mental wellbeing. Work must continue to protect kauri and our wider natural environment.

***I support an increase of the operating budgets, or ‘storm response investment’, by around \$20 million each year to improve our ability to prepare for and respond to future***



*storms. This investment must prioritise nature-based solutions, such as the protection of mature trees and growing our urban forest. Nature-based solutions are embedded at a national level in the Emissions Reduction Plan and National Adaptation Plan. We cannot simply maintain the status quo and continue to rely on the grey infrastructure that has failed us in the past. We must build back better. By protecting and restoring nature like urban forests and wetlands, we can protect our communities.*

***I support action to manage the impact of future storms.*** Restoring access and services to areas affected by recent extreme weather must be the top priority for Council investment. The Council should work with the Government, EQC, and insurance companies to give certainty to homeowners and convert these properties to parks, and planted with native trees to stabilise the land, soak up stormwater, and enhance our urban forest. A comprehensive strategic region-wide review of infrastructure capacity and development zoning should be undertaken as a priority to identify those areas of the city suitable for intensified development. All properties within potential flood zones (as indicated in Council Geomaps) should be considered for conversion to park land. Our future city should plan to restore wetlands and forests in vulnerable areas alongside denser, well-serviced development in safe areas.

We also received around 13 pro forma campaign submissions (received on time and after removing duplicate submissions) via Alcohol Healthwatch. These submissions did not address any of the budget proposals, instead focussing on actions to reduce alcohol, drug and gambling related harm.

A template of each pro forma response is published separately via [akhaveyoursay.aucklandcouncil.govt.nz](https://akhaveyoursay.aucklandcouncil.govt.nz)

## Independent survey

An independent survey was designed and conducted by Kantar Public, with input from Dr Catherine Bentham of the University of Auckland. The design process included pre-testing and refinement of the survey with members of the public using technique known as cognitive interviewing.

In total 3,989 responses were collected by telephone and online between 1-29 March. Approximately 200 interviews were conducted in each local board except for Waiheke (150) and Great Barrier (30). Survey data were weighted to align with Statistics New Zealand 2018 Census population demographic characteristics: age by gender, ethnicity, and local board area (the 2023 Census results will not be available until 2024). Statistics New Zealand Household Economic Survey data was used to weight the data to estimated population household income by household size characteristics.

The survey is intended to provide supplementary information on public opinion alongside the statutory consultation. Details of the method and questionnaire are included along with the full results in Attachment Seven.



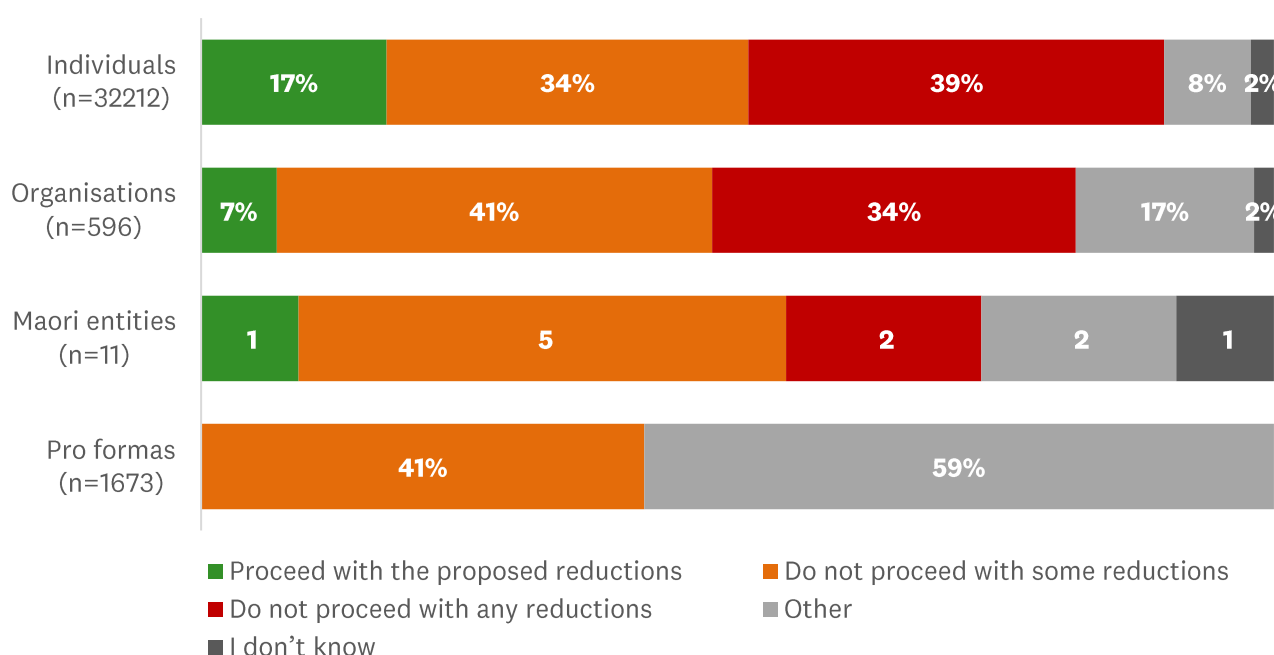
## Consultation feedback

This section of the report summarises the feedback received, and the results of the independent survey. Each analysis of the consultation questions begins with the question and response wording.

### Question 1 – Operating spending reductions

#### What is your preference on the proposed operating spending reductions?

- ☐ Proceed with the proposed reductions
- ☐ Do not proceed with some reductions and instead further increase rates **and/or** debt
- ☐ Do not proceed with any reductions and instead further increase rates **and/or** debt
- ☐ Other
- ☐ I don't know



Percentages may not add to 100% due to rounding.

Response	Individuals	Organisations	Māori entities	Pro forma
Proceed with the proposed reductions	5,574	42	1	-
Do not proceed with some reductions and instead further increase rates and/or debt	10,861	242	5	691
Do not proceed with any reductions and instead further increase rates and/or debt	12,486	202	2	-
Other	2,600	99	2	982
I don't know	691	11	1	-



<b>TOTAL</b>	32,212	596	11	1,673
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## 1.1 Feedback from individuals

We received 32,212 pieces of feedback from individuals on this issue (including online submissions, responses collected at events, emails, and written submissions). Of these:

- 17 per cent supported the proposed reductions;
- 34 per cent indicated do not proceed with some of the proposed reductions and instead further increase rates and/or debt;
- 39 per cent indicated do not proceed with any of the reductions and instead further increase rates and/or debt;
- 2 per cent indicated they did not know;
- 8 per cent indicated ‘Other’.

Written feedback was varied, however the most common themes raised by individuals are outlined below.

### Explanation of written feedback analysis

The proposed spending reductions were presented to the public in terms of the funding mechanism and saving amounts such as “Reducing regional services such as community and education programmes, arts and culture programmes, regional events, economic development ... to save \$20 million” and “Reducing local board funded activities across all boards to save \$16 million”. Some submissions reference reductions in the same terms as the proposal while others focus on types of services or what these might be expected to deliver. Services mentioned may be a sub-set of one proposed saving ‘item’ or straddle more than one savings item. For example, one particular service mentioned may be funded through a regional grant while another (e.g., arts and culture) is funded through regional services, regional grants and local board funded activities.

To enable both views, feedback on the proposed reductions is summarised in two different ways in this report:

All feedback has been compared to a set of themes by a team of analysts including identifying which, if any, of the reduction ‘bundles’ presented they would or would not prefer to proceed with, including comments to this effect in other parts of their submission. This also included categorising the reasons given for their response to the proposal and other comments.

Secondly, service type topics were identified through a search for related terms in submitters response to this proposal in the designated comment field (this constituted 99 per cent of all the feedback on the proposed reductions). This second view doesn’t distinguish what the submitter was saying about the topic mentioned but that they mentioned related words (including misspellings of these). However, the instruction to submitters was “Tell us why, and which reductions you would not proceed with, if any” and most service mentions reflected this focus on reductions they would not proceed with.





To help distinguish the two views, theme frequency is given as a count and topic frequency as a percentage. The following provides the main themes and topics. An expanded list is provided in Attachment Three.

Of the 1,972 individuals who **supported** the proposed reductions and provided a comment:

- 691 provided comments supporting the proposed reductions largely without providing a reason;
- 259 expressed a desire for Auckland Council to find other savings;
- 210 commented that they did not support the proposed reductions to regional services.

Of the 9,491 individuals who **did not support some** of the proposed reductions and provided a comment:

- Most (6,102) indicated they did not support the reductions to regional services;
- Another 2,782 did not support proposed reductions to Tātaki Auckland Unlimited;
- 2,720 did not support reduced public transport services (some explicitly indicating opposition to maintaining the currently reduced level of service, many others indicating a general support for public transport and opposition to reduced services).

Service type topics in feedback from those who did not support some of the reductions proposed found:

- 37 per cent of comments mentioned arts and culture;
- 29 per cent mentioned public transport;
- 23 per cent mentioned education, educational programmes or school and 23 per cent mentioned the economy or economic development.

Of the 9,072 individuals who **did not support any** of the proposed reductions and provided a comment:

- Around half (4,610) indicated they did not support the reductions to regional services;
- Another 2,888 did not support reduced public transport services;
- 2,379 commented that the reductions would affect community well-being and/or vibrancy.

A search for key service-related terms in their feedback on this proposal found:

- 33 per cent mentioned arts and culture;
- 33 per cent mentioned public transport;
- 19 per cent mentioned events.

Of the 2,446 individuals who selected '**Other**' and provided a comment:

- 853 indicated they did not support the reductions to regional services;
- Another 504 indicated they did not support reduced public transport services;
- And 477 suggested council find other revenue.





Of the 186 individuals who selected '**I don't know**':

- The most frequent theme (75 individuals) in their comments was to re-iterate they did not have a position on this proposal.

### Feedback from Māori individuals

2,715 of the 32,212 responses to this proposal came from individuals who identified themselves as Māori. Of these, 11 per cent supported the proposed reductions, 31 per cent indicated not proceeding with some of the proposed reductions and instead further increasing rates and/or debt and 45 per cent indicated not proceeding with any of the proposed reductions and instead further increasing rates and/or debt. In addition, 10 per cent selected 'Other' and three per cent 'I don't know'.

The key theme from those who supported the proposed reductions was general support often without providing a reason. Of each of the sub-groups who did not support some or all of the proposed reductions, or selected 'Other', the most common theme in feedback was opposition to reductions to regional services. Like other individual submitters, Māori individuals who selected don't know were most likely to comment they didn't have a position on this proposal.

### Feedback from individuals by local board

*For a breakdown of responses by Local Board please refer to Attachment Six.*

## 1.2 Feedback from organisations

### Feedback from Organisation / Interest Group Have Your Say Events

#### Who attended

In total 44 organisations attended across three Organisation / Interest Group Have Your Say Events. Of these, 34 provided feedback in a presentation and/or submission while 10 organisations were at the event but have not submitted feedback.

*See Attachment Eight for the list of attending organisations.*

27 addressed this proposal in their feedback. None of these organisations stated that they support the proposed reductions, 10 indicated they do not want to proceed with some of the reductions, while seven indicated they do not want to proceed with any of the reductions. 10 organisations commented on the proposed reductions but did not explicitly support or not support it, including two that selected Other in their submission.

Of the 17 organisations that did not support some and all of the proposed reductions, the most common reason given was the impact of the cuts on their organisation and their importance to the Auckland community and their sector, particularly the arts, culture and events. Many of the organisations argued this would negatively affect community well-being and lead to negative impacts to Aucklanders' quality of life. One organisation supported the proposal around Early Childhood Education centres.



## Feedback from other organisations

### About the other organisations

Excluding those who attended the Organisation / Interest Group Have Your Say Events, 751 pieces of feedback indicated they were on behalf of an organisation.

*For more information on what types of organisations submitted and how their feedback is considered, refer to 'Reporting' and 'Feedback from organisations' on p12 of this report.*

569 of this group stated their position on this proposal. Of these, seven per cent supported the proposed reductions. Common feedback from this group included encouraging council to reduce wasteful expenditure and that the reductions would help address the impact of inflation. Another common theme was encouraging Auckland Council to ensure that reductions focus on 'nice to have' services ('nice to have' was generally undefined).

40 per cent did not support some of the proposed reductions and 34 per cent did not support any of the proposed reductions citing reasons similar to those who attended the Have Your Say Events particularly how the reduction in arts will have a negative impact to the community's well-being. Opposition to the proposal of reducing Local Board's funding is another common theme and some submitters noted that Local Boards support their organisations. Comments also argued that the arts produce community programmes and festivals that bring tourism to Auckland and cutting this cost will have long-term negative effects on tourism. Another theme was around the socio-economic effects of reducing regional services including the impact on homelessness and youth services.

17 per cent selected 'Other' and two per cent selected 'I don't know' on this proposal. Most of the organisations that submitted 'Other' and 'I don't know' have the same sentiment as those who did not support some or all of the proposed reductions. The comments primarily expressed their opposition to the proposed cuts particularly to the CAB, recreational centres and libraries, arguing these sectors support education, the community and mental well-being. Other themes included opposition to the proposal to pause the Water Quality Targeted Rate and the Natural Environment Targeted Rate.

## Petitions

Two petitions were received and both addressed the proposal to reduce operational spending. The petitions are both summarised here and counted in organisational feedback. Within organisational feedback, they are counted as one response each as they may include signatories who have also submitted separately on the proposal.

### 1. Citizens Advice Bureau (CAB)

Contains 19,858 signatures opposing reductions to their funding through regional services. The petition stated the importance of Auckland CABs, gave examples of services provided and the number of people served.

### 2. Hill Park Residents Association

Contains 621 signatures supporting the continued funding of Nathan Homestead, its staff and programs Nathan Homestead Community Arts Centre, located in Manurewa Local Board.



*For a breakdown of responses by Local Board please refer to Attachment Six.*

### 1.3 Feedback from Māori entities

A total of 11 out of 13 iwi responded to this proposal.

Specific responses are outlined below.

- Proceed with the proposed reductions
  - Ngāti Pāoa Trust Board
- Do not proceed with some reductions and instead further increase rates and/or debt
  - Ngaati Whanaunga Incorporated Society
  - Ngāti Tamaoho Settlement Trust
  - Ngāti Tamaterā Treaty Settlement Trust
  - Te Ahiwaru Trust
  - Te Rūnanga o Ngāti Whātua.
- Do not proceed with any reductions and instead further increase rates and/or debt
  - Ngāti Manuhiri Settlement Trust
  - Te Kawerau Iwi Settlement Trust.
- Other
  - Te Ākitai Waiohū Settlement Trust
  - Te Whakakitenga o Waikato Incorporated
- I don't know
  - Ngāti Rehua - Ngātiwai Ki Aotea Trust.

Ngātiwai Trust Board and Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū did not provide a response.

### Rationale

Support

- No reasons provided for support.

Do not proceed with any reductions and instead increase rates and/or debt

- Te Kawerau A Maki's submitted detailed comments on the individual line items of this question. For the purposes of this report their submission has been categorised as "do not proceed with some reductions and instead future increase rates and/or debt". This is because they partially support, for example, a reduction to Tātaki and reduction in Regional Services. They also proposed rates increases as part of their feedback on budgetary implications for local boards and regional services.



“Opposed”, “Other” or “I don’t know”

- The importance of regional services and Local Boards
- The need to ensure that Māori have access to the services provided
- Concerns regarding the loss of skills and capability
- Te Ahiwaru Trust recommended Auckland Council consider employing user pays levies.

### Additional Comments

Ngātiwai Trust Board questioned if it was a political choice to cut services for poor people that struggle the most; and questioned why *“Auckland Council have chosen not to sell golf courses that are costing millions of dollars. Why take away community services that are needed for the public, the people that voted Council leadership in in the first place to make Tāmaki Makaurau a better place to thrive, live, and play in?”* Ngātiwai Trust are also opposed to initiatives such as increasing venue hire for local community halls and venues because it increases pressures on communities to be able to collectivise and connect.

Making Everything Achievable (mataawaka organisation) stated that any changes to regional services and/or Local Board funding would “have far-reaching effects.” Hoani Waititi Marae questioned “what happened to the Māori lens?” Ruapōtaka Marae questioned “What happened to equity?” and re-iterated that “budgets concern people and data needs to be humanised.”

## 1.4 Feedback from pro forma campaigns

Of all pro forma, 1,673 provided feedback on this proposal. In their feedback on this proposal:

- Auckland Ratepayers Alliance pro forma supported ‘reducing wasteful spending by the Council Group’ and urged further measures including additional public transport savings without service reductions, temporary suspension of some Tātaki Auckland Unlimited activities, disbanding Panuku, a hiring freeze at Auckland Council for ‘non-essential’ roles and conducting an independent review of staffing and management salaries.
- Forest and Bird pro forma opposed reductions with a particular focus on environmental impact including opposing the currently reduced public transport service, opposing specific aspects of regional service reductions, opposing reduced Local Board funding and reduced regional contestable grants.

*Full copies of these pro forma templates are included earlier in the report (p13 - Pro forma campaign feedback).*



## 1.5 Independent survey results

### About the survey

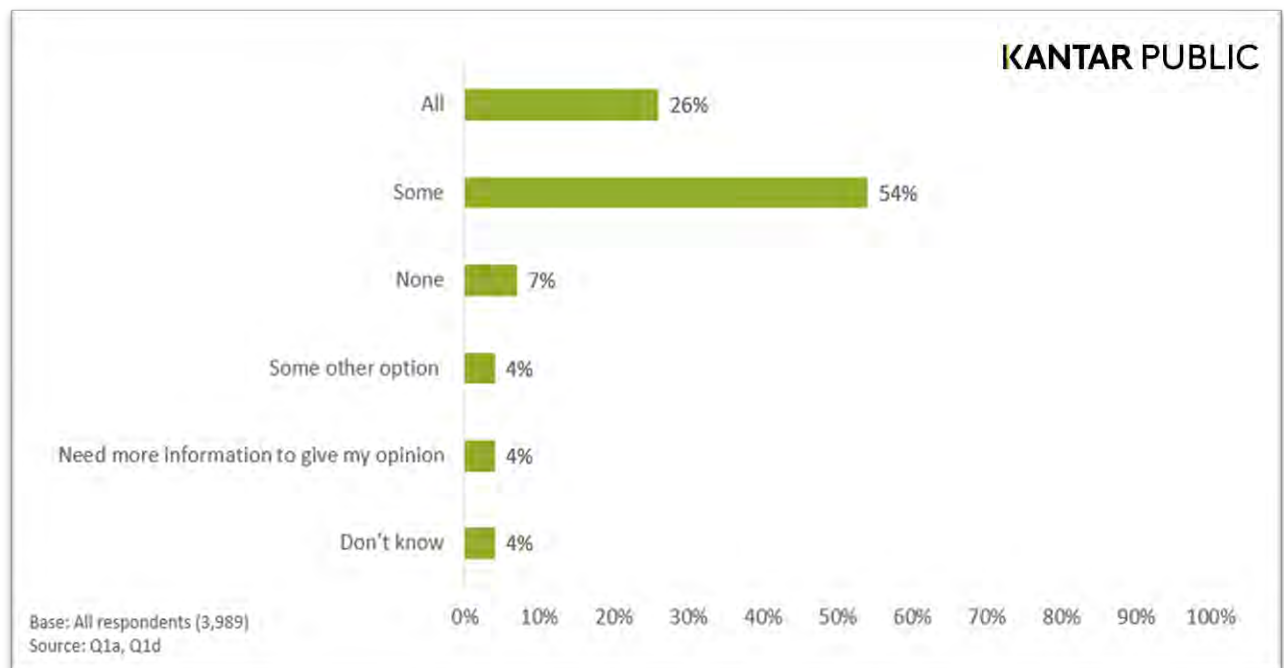
The survey was designed and conducted by Kantar Public, with input from Dr Catherine Bentham of the University of Auckland.

*Details of the method and questionnaire are included along with the full results in Attachment Eight.*

The independent survey provided a summary of the proposed reductions and noted that ‘If council does not go ahead with some of these reductions in spending, it would need to increase rates by more than 4.66% and/or borrow more than \$75 million of additional debt.’ Respondents were able to request more information before providing their final response.

The survey found:

- 26 per cent supported ‘all the proposed spending reductions’
- 54 per cent supported ‘some reductions’
- 7 per cent did not support any reductions
- 4 per cent selected ‘Some other option’
- 4 per cent indicated they needed more information than was available to give their opinion
- 4 per cent indicated they ‘don’t know’.



The survey did not capture unstructured feedback about this proposal, in terms of reasons for their response or which reductions they would not proceed with.

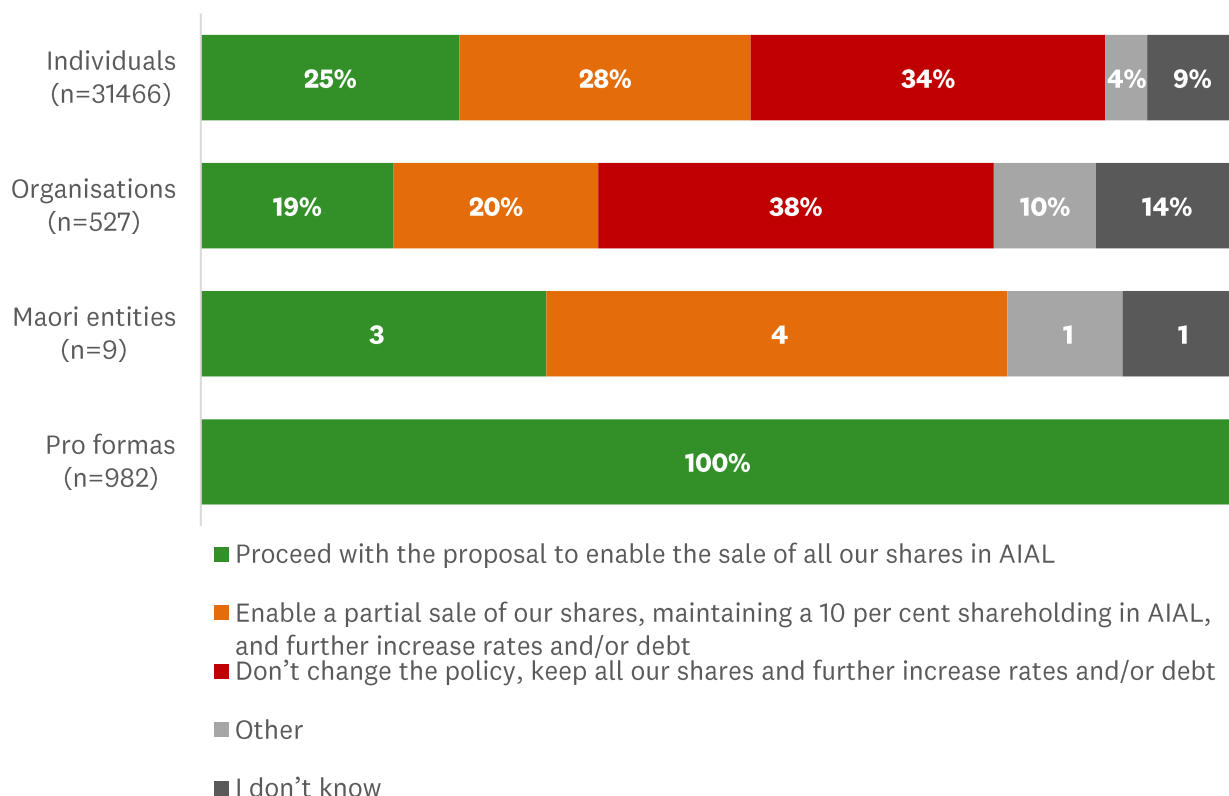
*See Attachment Seven for more detail on the independent survey results.*



## Question 2 – Amending Auckland International Airport Limited (AIAL) Shareholding Policy

**What is your preference on this proposal to change the AIAL shareholding policy to enable the sale of all our shares?**

- ☐ Proceed with the proposal to enable selling of **all** our shares and using the proceeds to reduce debt and our annual interest costs
- ☐ Enable a **partial** sale of our shares to 10 per cent and instead further increase rates **and/or** debt
- ☐ Don't change the policy, keep all our shares and instead further increase rates **and/or** debt
- ☐ Other
- ☐ I don't know



Percentages may not add to 100% due to rounding.

Response	Individuals	Organisations	Māori entities	Pro forma
Support change (full sale)	7,843	98	3	979
Support change (partial sale)	8,839	104	4	-
Do not support	10,764	201	-	3
Other	1,273	52	1	-
I don't know	2,747	72	1	-
<b>TOTAL</b>	<b>31,466</b>	<b>527</b>	<b>9</b>	<b>982</b>



## 2.1 Feedback from individuals

We received 31,466 pieces of feedback from individuals on this issue (including online submissions, responses collected at events, emails, and written submissions). Of these, 25 per cent supported changing the AIAL shareholding policy to enable the sale of all our shares, 28 per cent supported enabling a partial sale, maintain a 10 per cent shareholding and further increasing rates and/or debt, and 34 per cent responded ‘Don’t change the policy, keep all our shares and further increase rates and/or debt’. Another nine per cent did not know and four per cent provided an ‘Other’ response.

Of those that supported changing the AIAL shareholding policy, 47 per cent supported a full sale of our shares and 53 per cent supported a partial sale of our shares.

Responses were varied, however the most common themes raised by individuals are outlined below.

Of the 3,267 individuals which provided a comment and **supported** changing the AIAL shareholding policy, and a **full** sale of our shares:

- Most (2,745) re-stated their support the proposal often without providing a reason;
- 334 supported the change to reduce rates and/or debt.

Of the 4,065 individuals which provided a comment and **supported** changing the AIAL shareholding policy and a **partial** sale of our shares:

- 1,767 mentioned maintaining control or influence of the airport as a reason for this;
- 908 indicated council should keep shares for future benefit (generally future revenue or a predicted increased share value);
- 795 stated their general support often without providing a reason.

Of the 6,946 individuals which provided a comment and **did not support** changing the AIAL shareholding policy:

- The most common reason provided (by 2,585) was keeping shares for future benefit;
- 2,141 stated their opposition often without providing a reason.
- 1,455 mentioned maintaining control or influence of the airport.

Of the 1,152 individuals who provided an **‘other’ response** and a comment:

- 221 stated their opposition often without providing a reason.
- 200 expressed a desire for council to find other savings;
- 169 indicated council should keep shares for future benefit.

Of the 376 individuals who selected **‘I don’t know’** and provided a comment:

- Other than restating that they weren’t sure, the most common theme was keeping shares for future benefit (32).





## Feedback from Māori individuals

2,646 of the 31,466 individual responses to this question came from individuals who identified as Māori. Of those, 21 per cent supported changing the AIAL shareholding policy to enable a sale of all shares, 27 per cent supported enabling a partial sale and further increasing rates and/or debt and 38 per cent did not support changing the policy, opting to keep all council's AIAL shares and instead further increase rates and/or debt. Another five per cent selected 'Other' and 10 per cent selected 'I don't know'.

The key theme in comments from those who supported changing the policy to enable a full sale was general support for the proposal. The most common theme among Māori individuals who supported a partial sale was maintaining control or influence over the airport, followed by keeping the shares for future benefit. Those who opposed the proposal and indicated retaining all councils' shares were most likely to mention keeping the shares for future benefit or generally state their opposition. Themes from those who selected Other were most often opposition to the proposal or keeping the shares for future benefit. Among those who indicated don't know, the most common theme in comments was to state they had no position on this proposal.

## Feedback from individuals by local board

*For a breakdown of responses by Local Board please refer to Attachment Six.*

## 2.2 Feedback from organisations

### Feedback from Organisation / Interest Group Have Your Say Events

#### Who attended

In total 44 organisations attended across three Organisation / Interest Group Have Your Say Events. Of these, 34 provided feedback in a presentation and/or submission while 10 organisations were at the event but have not submitted feedback.

See **Attachment Eight** for the list of attending organisations.

19 addressed this proposal in their feedback. Three organisations supported changing the AIAL shareholding policy and 11 organisations did not want to change the policy. Two organisations commented on the proposed change but did not explicitly support or not support it, and three selected 'I don't know'.

Of the three organisations that supported changing the AIAL shareholding policy, one supported a full sale of shares and two supported a partial sale of shares.

There were only two comments from those who supported changing the policy, one organisation stated that they are uncertain whether the shares are a good long-term investment and therefore supports a full sale of the shares. The other comment supported a partial sale and suggested there may be other assets that could be looked into.

Of the 11 organisations that did not support changing the policy, the main feedback was the perception that the value of Auckland Airport's shares will increase in the future and/or return



increased future income. One argued that other airports in New Zealand have significant public ownership that allows elected representatives to influence direction and selling the shares will lose that.

## Feedback from other organisations

### About the other organisations

Excluding those who attended the Organisation / Interest Group Have Your Say Events, 751 pieces of feedback indicated they were on behalf of an organisation.

*For more information on what types of organisations submitted and how their feedback is considered, refer to 'Reporting' and 'Feedback from organisations' on p12 of this report.*

508 of these stated their position on this proposal. Of these, 38 per cent supported changing the AIAL shareholding policy with 18 per cent supported the proposal to sell **all** shares and 20 per cent supported a **partial** sale of shares. Those who supported the proposal often cited that they did so as a solution to reduce debt and rates and lessen spending reductions. While those who supported a partial sale often cited that there should still be some shares kept to protect future capital growth and that Auckland Council needs to have a say when it comes to airport operations.

38 per cent did not support changing the policy with the most common theme being that selling the shares is a short-term solution. These comments often suggested that: COVID-19 affected dividends, income will improve, selling shares will provide a one-off payment over ongoing income.

14 per cent selected 'I don't know' on this proposal and 10 per cent selected 'Other'. Of those that submitted as 'Other', comments primarily expressed concerns of selling the shares to private investors with some suggesting selling to the government. Others had no position regarding this matter.

*For a breakdown of responses by Local Board please refer to Attachment Six.*

## 2.3 Feedback from Māori entities

A total of nine of the 13 iwi responded to this proposal.

Specific feedback is described in the table below.

- Proceed with the proposal to enable the **sale of all** our shares in AIAL and use the proceeds to reduce debt and therefore annual interest costs by around \$87 million per year
  - Ngāti Pāoa Trust Board
  - Ngāti Tamaoho Settlement Trust
  - Te Rūnanga o Ngāti Whātua



- Enable a partial sale of our shares, maintaining a 10 per cent shareholding in AIAL (reducing our interest costs by around \$40 million per year), and further increase rates and/or debt
  - Ngaati Whanaunga Incorporated Society
  - Ngāti Tamaterā Treaty Settlement Trust
  - Te Ahiwaru Trust
  - Te Whakakitenga o Waikato Incorporated
- Don't change the policy, **keep all** our shares, and further **increase** rates and/or debt
  - None
- Other
  - Te Ākitai Waiohū Settlement Trust
- I don't know
  - Ngāti Rehua – Ngātiwai Ki Aotearoa Trust.

Ngāti Manuhiri Settlement Trust, Ngātiwai Trust Board, Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū and Te Kawerau Iwi Settlement Trust did not provide a response.

## Rationale

### Support

- Identified the sale of AIAL shares as an opportunity for Mana Whenua entities to invest
- Those advocating sale of partial shares:
  - Raised the importance of retaining assets to gain future revenue
  - Identified opportunities for Māori to invest in shares
  - Raised concerns regarding potential impacts on employment; the effect on New Zealand's identity at a local, regional, and national scale; the alternative use of revenue gained and associated accountabilities regarding spending.

### Other

- Raised concerns regarding the impact on employment and identity

### I don't know

- No explanation provided

## Additional Comments

In addition, Ngātiwai Trust raised concerns that “Auckland Council should be investing in infrastructure, pipes, and transport, and resources and the capacity to help communities, not selling assets like the Auckland Airport.”

See Appendix Two in Attachment Two for more detail on mataawaka issues and needs.



## 2.4 Feedback from pro forma campaigns

The Auckland Ratepayers Alliance pro forma was the only pro forma to provide feedback on this proposal, which stated support for the proposal “to keep rate increases below inflation by selling shares in Auckland International Airport”.

*Full copies of pro forma templates are included earlier in the report (p13 - Pro forma campaign feedback).*

## 2.5 Independent survey results

### About the survey

The survey was designed and conducted by Kantar Public, with input from Dr Catherine Bentham of the University of Auckland.

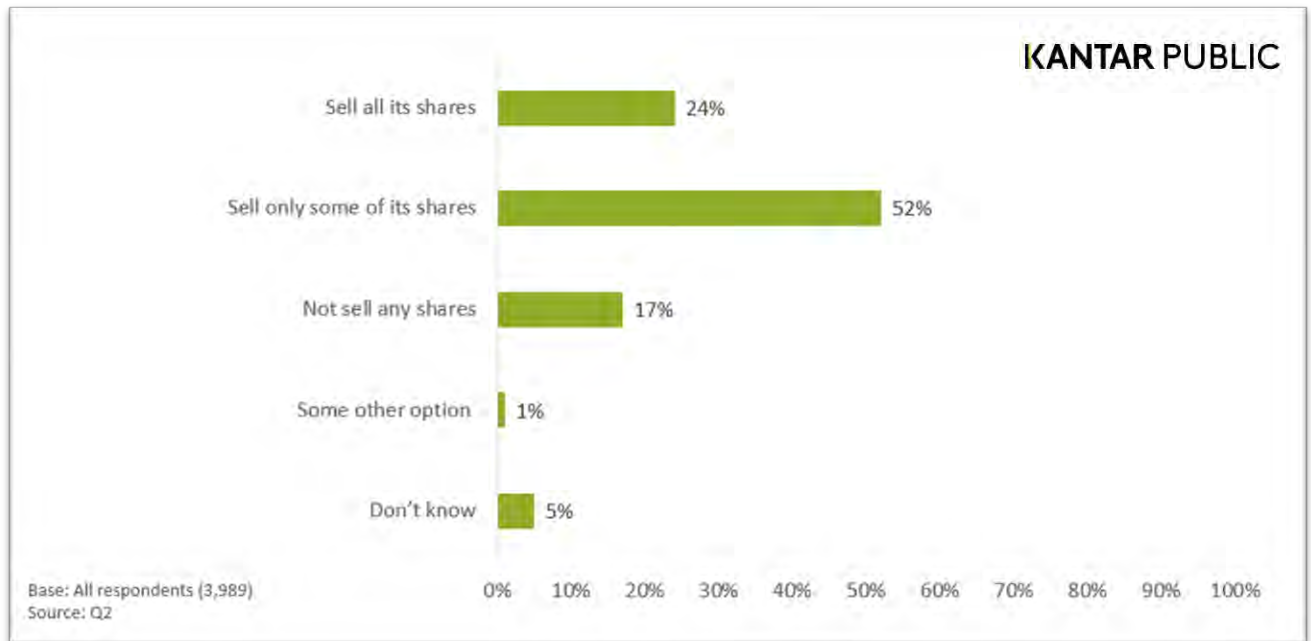
Details of the method and questionnaire are included along with the full results in the Attachment Seven.

The independent survey provided the size of Auckland Council’s AIAL shareholding, the proposal on this and a summary of the implications of the various options including debt and interest costs, rates and borrowing.

The introduction of this question was based on the consultation feedback form with some amendments intended to improve clarity. In the consultation form, the preamble referred to a 10 per cent shareholding being a 'blocking stake', which differs from the explanation included in the survey. In an attempt to explain this to respondents, the survey incorrectly stated that ‘A 10% shareholding would mean council would still own enough to stop other companies from buying or controlling the Airport company.’ This overstated the benefit of holding a blocking stake and this should be taken into account when considering the results. Refer to page eight of the full report from Kantar Public (Attachment Seven) for a fuller explanation of the impact of a partial sale on influence and ownership of the Airport company.

The survey found 24 per cent supported selling all shares, 52 per cent supported selling only some, and 17 per cent did not support any sale of the AIAL shares. Another one per cent selected ‘Some other option’ and five per cent ‘don’t know’.





The survey did not capture unstructured feedback about this proposal.

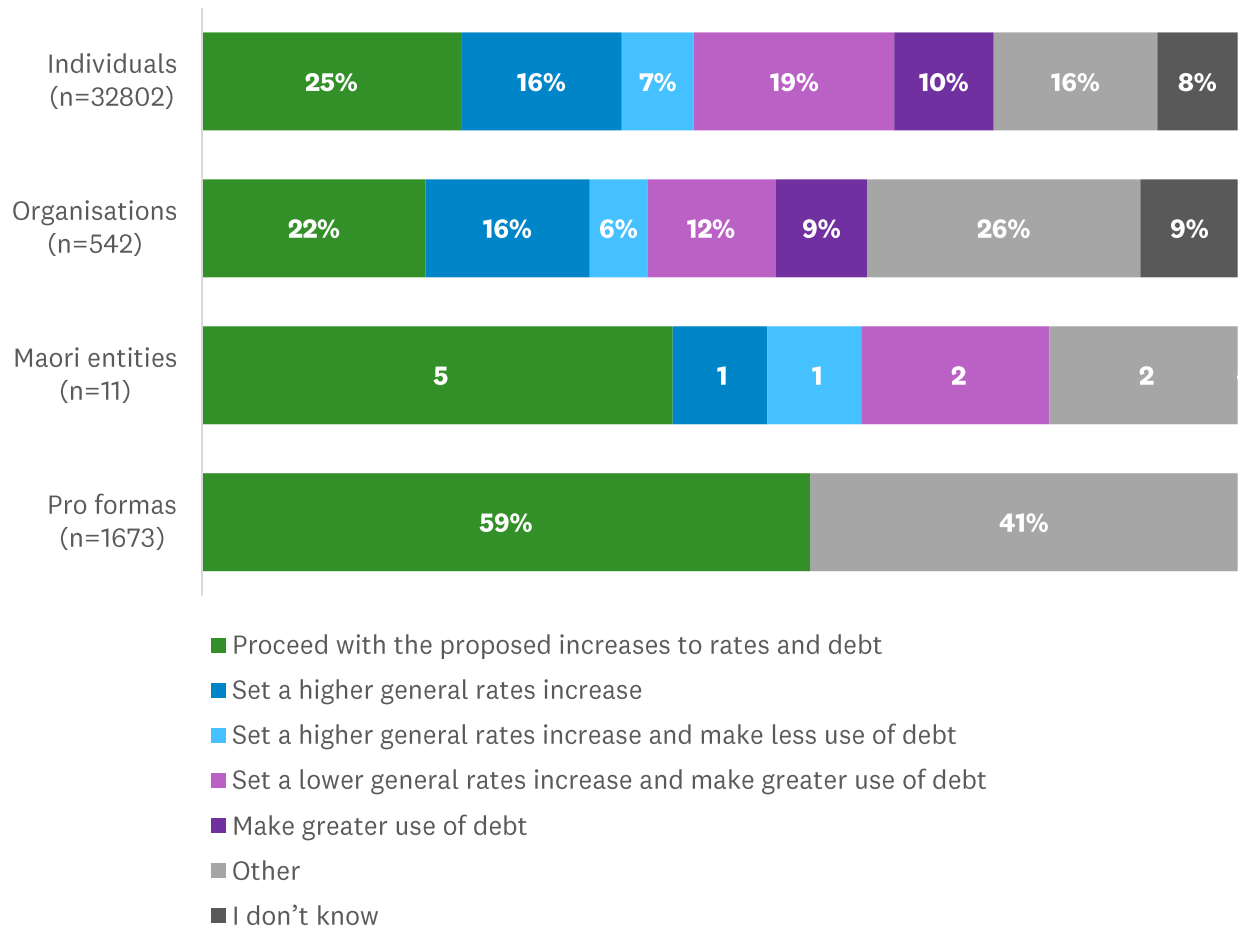
See Attachment Seven for more detail on the independent survey results.

### Question 3 – Managing rates and debt

#### What is your preference on our proposal to manage rates and debt?

- ☐ Proceed with the proposed increases to rates (4.66 per cent overall for the average value residential property) and debt (\$75 million of additional debt)
- ☐ Set a **higher** general rates increase
- ☐ Make **greater** use of debt
- ☐ Set a **lower** general rates increase and make **greater** use of debt
- ☐ Make **less** use of debt and set a **higher** general rates increase
- ☐ Other
- ☐ I don't know





Percentages may not add to 100% due to rounding.



Response	Individuals	Organisations	Māori entities	Pro forma
Proceed with the proposed increases to rates (4.66 per cent overall for the average value residential property) and debt (up to \$75 million of additional debt)	8,204	117	5	982
Set a higher general rates increase	5,094	86	1	-
Set a higher general rates increase and make less use of debt	2,268	30	1	-
Set a lower general rates increase and make greater use of debt	6,352	67	2	-
Make greater use of debt	3,157	48	-	-
Other	5,175	143	2	691
I don't know	2,552	51	-	-
<b>TOTAL</b>	<b>32,802</b>	<b>542</b>	<b>11</b>	<b>1,673</b>

### 3.1 Feedback from individuals

We received 32,802 pieces of feedback from individuals on this proposal (including online submissions, responses collected at events, emails, and written submissions). Of these 25 per cent supported our proposal to manage rates and debt, 16 per cent selected 'set a higher general rates increase', seven per cent 'set a higher general rates increase and make less use of debt', 10 per cent 'make greater use of debt' and 19 per cent 'set a lower general rates increase and make greater use of debt'. Another 16 per cent selected 'Other' and eight per cent 'I don't know'. The most common themes in feedback on this proposal by individuals are outlined below.

Of the 2,611 individuals who **supported** the proposal and provided a comment:

- 1,392 made supportive comments about the proposal without providing a reason;
- 512 suggested further increases to rates;
- 181 cited financial hardship as a reason.

Among commenting individuals who wanted to **set a higher general rates increase** (2,921) or chose **set a higher general rates increase and make less use of debt** (1,169), the two most common themes were the same:

- Increase rates (1,793 and 600 comments respectively) or general support without providing a reason (434 and 144 comments respectively).





- Of individuals who chose **set a higher general rates increase and make less use of debt** another significant theme (178 comments) was not continuing to rely on debt.

Among commenting individuals who wanted to **make greater use of debt** (1,328) or chose **set a lower general rates increase and make greater use of debt** (2,128), the two most common feedback themes were the same:

- Proposing increased debt (653 and 487 comments respectively) or comments about financial hardship (215 and 878 comments respectively).

Of the 4,871 individuals who provided an **‘other’ response** and a comment:

- 2,135 proposed further increases to both rates and debt;
- 842 proposed increasing rates and 546 increase use of debt;
- 753 made comments about the Natural Environment Targeted Rate and/or the Water Quality Target Rate (generally both), largely opposing the proposal on these rates;
- 535 that council should find other revenue and 512 find other savings;
- Other minor themes (100-300 mentions) were financial hardship, generally not supporting proposal, the Long Term Differential Strategy and reviewing the way rates are charged.

Of the 2,395 individuals who selected **‘I don’t know’**, few (403) provided further feedback on this proposal, including 52 that highlighted financial hardship.

### 3.1.1 Comparing feedback from individuals on rates and debt with their feedback on proposed operating spending reductions

Of individual submitters, 30,484 provided a response to both the operating spending reductions proposal and the rates and debt proposal.

Those who **supported the operating spending reductions** (17 per cent of all individual submissions) were:

- more likely to support the proposed rates and debt package (42 per cent) and;
- more likely to select one of the two options including greater use of debt (34 per cent across both).

Those who **did not support any** operating spending reductions and instead further increase rates and/or debt (39 per cent of all individual submissions) were:

- less likely to support the proposed rates and debt package (17 per cent) and;
- more likely to select one of the two options including further interest rate increases (32 per cent);
- more likely to select ‘other’ (21 per cent chose this). Of this 21 per cent, the most common feedback was:
  - to increase both rates and debt (1,611 comments);
  - to increase rates (366 comments) or increase debt (255 comments);

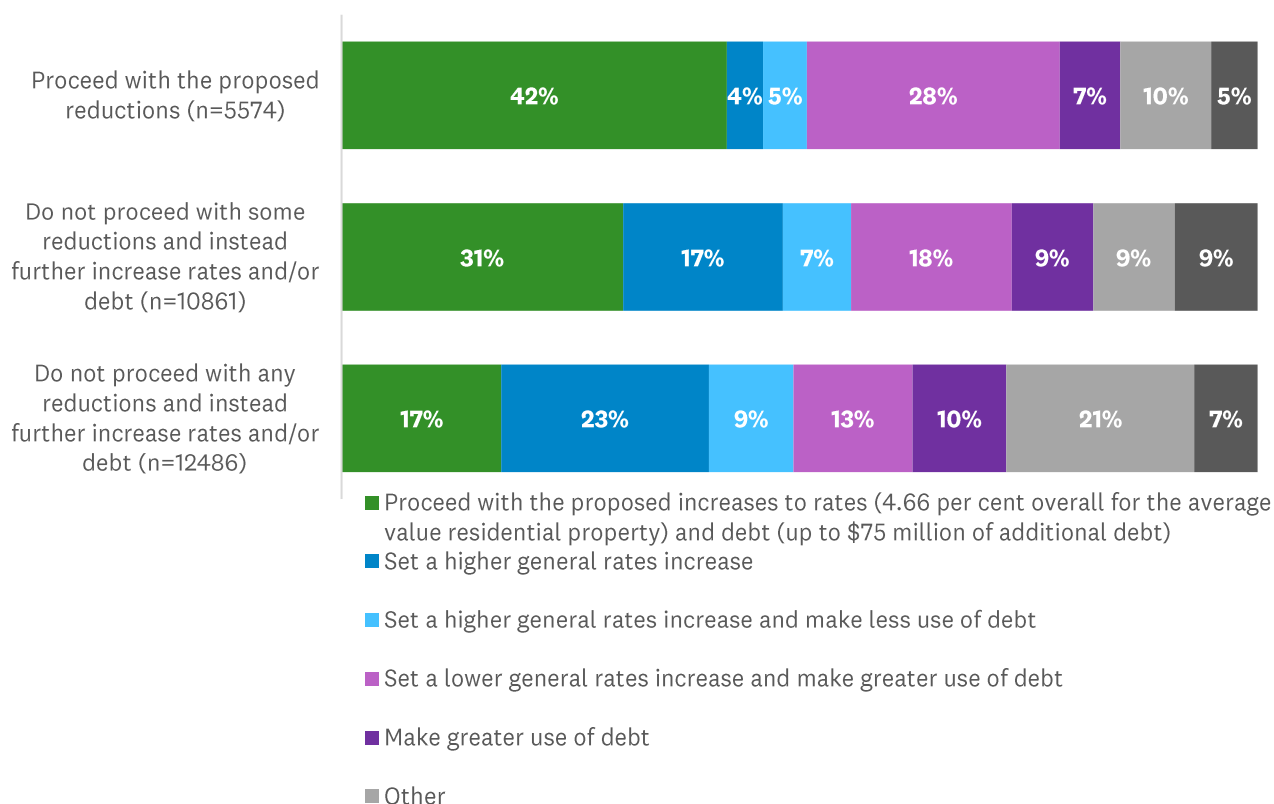


- on the Natural Environment Targeted Rate (336 comments) or the Water Quality Targeted Rate (333 comments).

Of those who selected **do not proceed with some** reductions and instead further increase rates and/or debt (34 per cent of all individual submissions):

- 31 per cent supported the proposed rates and debt package;
- They were about as likely to select one of the options including greater use of debt (26 per cent) as one of the options including further interest rate rises (25 per cent).

**Rates and debt proposal response, by response to operating spending reductions proposal (%)\***



\* Excludes Other and I don't know responses to the operating spending reductions proposal

### 3.1.2 Comparing feedback from individuals on rates and debt with their feedback on proposed AIAL Shareholding Policy amendment

Of individual submitters, 30,476 provided a response to both the airport shareholding policy proposal and the rates and debt proposal.

Those who **supported the airport shareholding proposal** (25 per cent of all individual submissions) were:

- more likely to support the proposed rates and debt package (39 per cent) and;



- more likely to select one of the two options including greater use of debt (30 per cent across both).

Those who chose ‘**don’t change the policy** ... further increase rates/and or debt’ (34 per cent of all individual submissions) were:

- less likely to support the proposed rates and debt package (16 per cent);
- more likely to select one of the two options including further interest rate increases (30 per cent);
- more likely to select ‘other’ (28 per cent chose this). Of this 28 per cent, the most common feedback was:
  - to increase both rates and debt (1,794 comments);
  - on the Natural Environment Targeted Rate (591 comments) or the Water Quality Targeted Rate (591 comments);
  - to increase rates (527 comments) or increase debt (407 comments).

Of those who supported ‘... a **partial sale** ... and further increase rates and/or debt’ (28 per cent of all individual submissions):

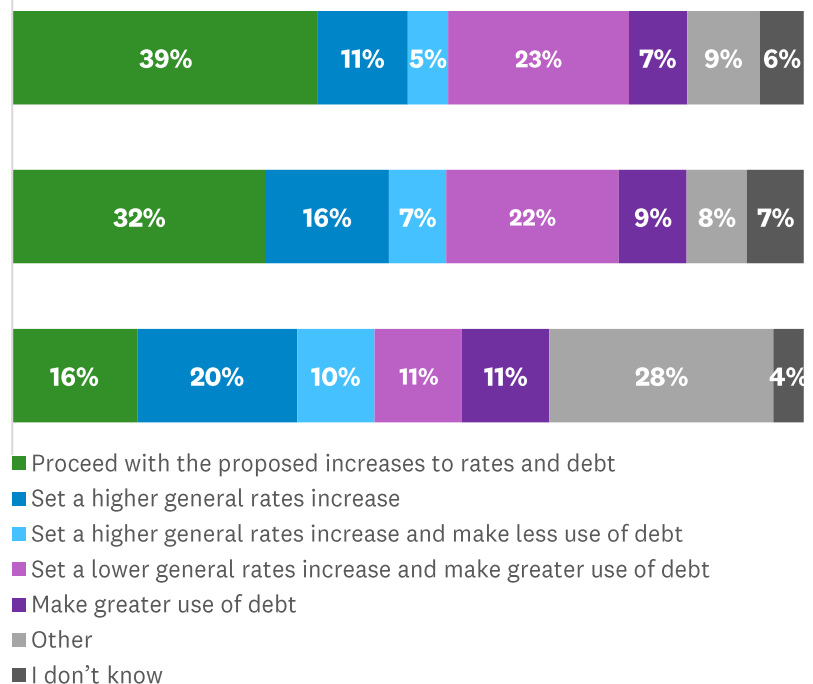
- 32 per cent supported the proposed rates and debt package;
- They were more likely to select one of the options including greater use of debt (30 per cent) than one of the options including further interest rate rises (23 per cent).

#### **Rates and debt proposal response, by response to airport shareholding proposal (%)\***

Proceed with the proposal to enable the sale of all our shares in AIAL and use the proceeds to reduce debt and therefore annual interest costs by around \$87 million per year (n=7843)

Enable a partial sale of our shares, maintaining a 10 per cent shareholding in AIAL (reducing our interest costs by around \$40 million per year), and further increase rates and/or debt (n=8839)

Don’t change the policy, keep all our shares and further increase rates and/or debt (n=10764)



\* Excludes Other and I don't know responses to the airport shareholding proposal

Percentages may not add to 100% due to rounding.



## Feedback from Māori individuals

2,629 of the 32,802 responses to this question came from individuals who identified as Māori. The response pattern was very similar to all individuals. Of this group, 22 per cent supported our proposal to manage rates and debt, 13 per cent selected 'set a higher general rates increase', seven per cent 'set a higher general rates increase and make less use of debt', 10 per cent 'make greater use of debt' and 19 per cent 'set a lower general rates increase and make greater use of debt'. Another 17 per cent selected 'Other' and 12 per cent 'I don't know'. The most common themes in feedback on this proposal by individuals are outlined below.

The key theme from those who selected 'proceed' was generally supporting the proposal without providing a reason, followed by suggestions to increase rates. The main feedback theme for both Māori individuals who wanted to set a higher general rates increase or set a higher general rates increase and make less use of debt was increasing rates. As for all individuals, suggesting increased debt and highlighting financial hardship were common feedback themes among those who wanted to make greater use of debt (including those who selected *set a lower general rates increase and make greater use of debt*). The main feedback theme from Māori individuals who selected 'Other' for this proposal was to further increase both rates and debt.

## Feedback from individuals by local board

*For a breakdown of responses by Local Board please refer to Attachment Seven.*

## 3.2 Feedback from organisations

### Feedback from Organisation / Interest Group Have Your Say Events

#### Who attended

In total 44 organisations attended across three Organisation / Interest Group Have Your Say Events. Of these, 34 provided feedback in a presentation and/or submission while 10 organisations were at the event but have not submitted feedback.

*See Attachment Eight for the list of attending organisations.*

20 addressed this proposal in their feedback. Three supported the proposed increases to rates and debt, three selected to set a higher rate increase, and four to make greater use of debt. Eight organisations commented on the proposal but did not explicitly indicate a preferred option, and two selected 'I don't know'.

There were few comments on this proposal from those who attended the event. Two organisations which opted for a higher general rates increase want to retain the Natural Environment Targeted Rate (NETR) and the Water Quality Targeted Rate (WQTR).

Of those who chose to make greater use of debt, one organisation commented that Auckland needs to recover from recent natural disasters and COVID-19 and now is the time to do so by using more



debt. Another organisation commented that doing so is investing in the future if the debt is put into infrastructure and services.



## Feedback from other organisations

### About the other organisations

Excluding those who attended the Organisation / Interest Group Have Your Say Events, 751 pieces of feedback indicated they were on behalf of an organisation.

*For more information on what types of organisations submitted and how their feedback is considered, refer to 'Reporting' and 'Feedback from organisations' on p12 of this report.*

522 of these organisations stated their position on this proposal. There was almost an equal split of preference between the proposal, options for higher rates increases and options for greater use of debt.

21 per cent supported the proposal with the main theme being that increasing the rates, while not ideal, is better than increasing debt.

Another 21 per cent supported one of two options for a higher general rates increase: 15 per cent chose to set higher general rates increase only while six per cent chose to set higher rates and make less use of debt. A common feedback theme from these organisations was that Auckland's rates are lower than other cities in New Zealand and alignment with inflation would be reasonable. Another theme was that some increases are justified or inevitable due to inflation and/or flooding. Some stated they chose higher rates because they oppose reduction of NETR and WQTR. Another theme was that debt only delays the problem for future generations.

Another 21 per cent supported one of two options to make greater use of debt: 12 per cent chose to set lower rates increase and greater use of debt while nine per cent chose to make greater use of debt only. These organisations primarily expressed their concern for Aucklanders and Auckland businesses who already pay high rates and high living costs. This included concerns around unaffordability, homelessness, the impact on low-income earners, small businesses and ratepayers.

10 per cent selected 'I don't know' on this proposal and 27 per cent selected 'Other'. Of those that submitted as 'Other', comments primarily expressed setting higher rates and making greater use of debt. Some commented that doing so will ensure the proposed cuts will no longer be needed. Other themes included finding other revenue or savings, such as selling golf courses, as well as having targeted or different rates.

Despite having different views on setting rates, many of the organisations mentioned that they oppose the proposed reduction of NETR and WQTR as these are necessary for climate change mitigation.

*For a breakdown of responses by Local Board please refer to Attachment Six.*



### 3.3 Feedback from Māori entities

A total of 11 of the 13 iwi responded to this proposal.

Specific feedback is described in the table below:

- Proceed with the proposed increases to rates (4.66 per cent overall for the average value residential property) and debt (up to \$75 million of additional debt)
  - Ngaati Whanaunga Incorporated Society
  - Ngāti Pāoa Trust Board
  - Ngāti Rehua - Ngātiwai Ki Aotea Trust
  - Ngāti Tamaterā Treaty Settlement Trust
  - Te Whakakitenga o Waikato Incorporated
- Set **higher** general rates increase
  - Te Kawerau Iwi Settlement Trust
- Make **greater** use of debt
  - None
- Set **lower** general rates increase and make **greater** use of debt
  - Ngāti Manuhiri Settlement Trust
  - Te Ahiwaru Trust
- Make **less** use of debt and set **higher** general rates increase
  - Ngāti Tamaoho Settlement Trust
- Other
  - Te Ākitai Waiohū Settlement Trust
  - Te Rūnanga o Ngāti Whātua
- I don't know
  - None.

Ngātiwai Trust Board and Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū did not provide a response.

#### Rationale

Regardless of the position, all Māori entities raised concerns regarding people who do not have the means to service rates increase(s).

Te Ahiwaru Trust and Ngaati Whanaunga Incorporated Society suggested that the Auckland Council should be reviewed by external auditors to provide an independent view on Auckland Council effectiveness and efficiency.

In addition, Ngāti Tamaoho Settlement Trust suggested that “a cap was set for any increases once debt is under control.” Furthermore, Te Rūnanga o Ngāti Whātua selected “Other” and suggested “Auckland Council use a range of levers (for example) higher rates and making use of debt.”





See Appendix Two in Attachment Two for more detail on mataawaka issues and needs.

### 3.4 Feedback from pro forma campaigns

The Auckland Ratepayers Alliance pro forma was the only pro forma to provide feedback on this proposal, which stated support for the proposal “to keep rate increases below inflation by selling shares in Auckland International Airport”.

Full copies of pro forma templates are included earlier in the report (p13 - Pro forma campaign feedback).

### 3.5 Independent survey results

#### About the survey

The survey was designed and conducted by Kantar Public, with input from Dr Catherine Bentham of the University of Auckland.

Details of the method and questionnaire are included along with the full results in the Attachment Seven.

Respondents to the independent survey were asked about this proposal using a series of questions. This was needed due to the complexity of the topic, the need to ask questions that were understood in both the online and phone survey settings, and the need to have a consistent set of options that broadly aligned with the consultation options.

First, all respondents were asked:

*This next question is about rates and debt.*

*Auckland Council is proposing:*

- *A total rates increase of around 4.66% per year (or \$154 a year) for the average value residential property, and*
- *To increase how much debt council borrows by up to \$75 million.*

*Do you think council should...*

- *Proceed with these proposed increases to rates and debt*
- *Proceed with some other option (we'll cover this more shortly)*
- *Don't know*

Respondents who preferred 'some other option' were then asked:

*You chose another option. Do you think council should...*

- *Increase rates by less than 4.66%, and borrow more than \$75 million additional debt*
- *Increase rates by 4.66%, but borrow more than \$75 million additional debt*
- *Increase rates by more than 4.66% (if you choose this, we'll ask you about debt separately)*
- *Some other option (please tell us)*



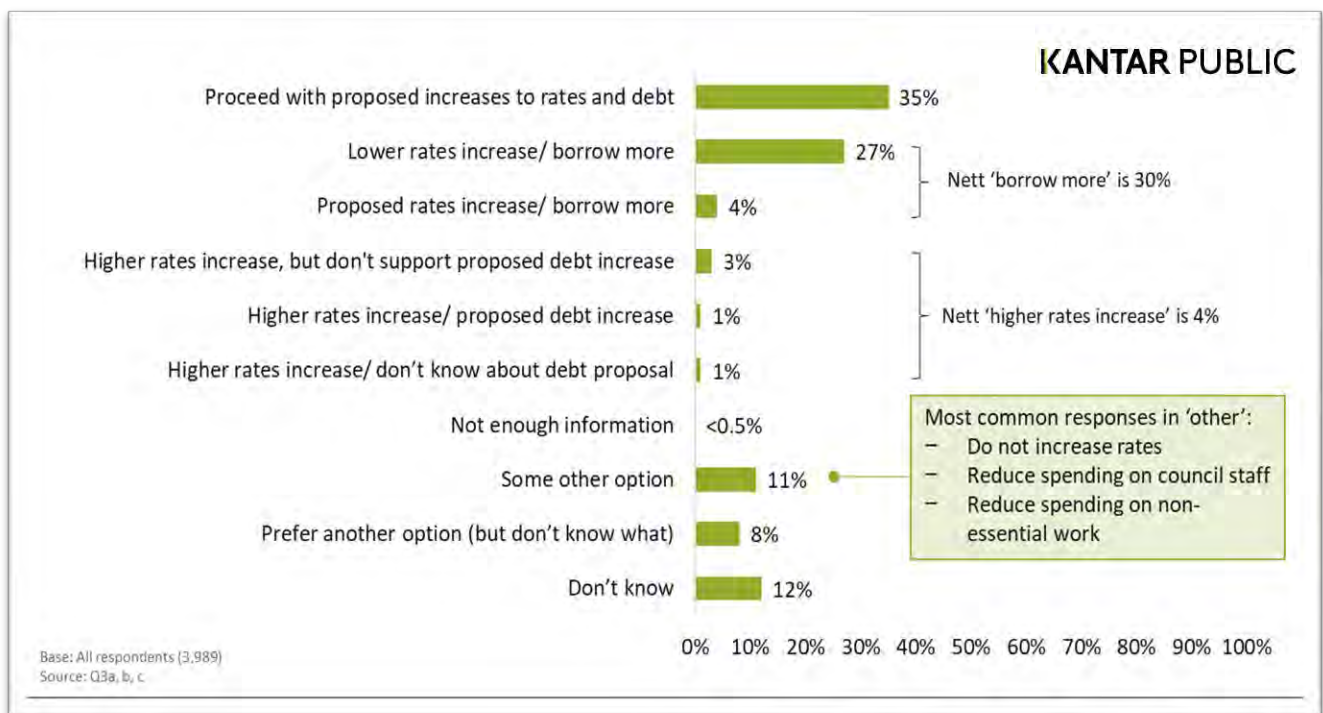
- *Don't know*

Respondents who support increasing rates by more than 4.66% were then asked:

*If council increases rates by more than 4.66% would you support them borrowing additional debt up to \$75 million?*

- Yes
- No
- *Don't know.*

The survey found 35 per cent supported the proposal, 30 per cent chose one of the options indicating borrowing more debt and four per cent chose one of the options indicating a higher rates increase than proposed. 18 per cent preferred another option, whether they could say what this was or not, 12 per cent selected 'don't know' and fewer than 0.5 per cent indicated there was not enough information for them to answer.



The survey did not capture unstructured feedback about this proposal.

See Attachment Seven for more detail on the independent survey results.

### 3.6 Natural Environment Targeted Rate (NETR), Water Quality Targeted Rate (WQTR) and Long Term Differential Strategy (LTDS)

As well as a proposed increase to general rates and increased use of debt, the rates and debt proposal included temporary changes to the NETR, WQTR and the LTDS. The consultation feedback form included the following proposals in the preamble on managing rates and debt:



- *Reducing the Natural Environment Targeted Rate (NETR) and Water Quality Targeted Rate (WQTR) by around two thirds and using the money we have already collected from these targeted rates to continue delivering these work programmes as planned in 2023/2024*
- *Pausing our change to the split between business and residential rates. Under our current policy, annual increases to general rates for business properties are less than for non-business (residential and farm/lifestyle) properties, so that over time the share of general rates paid by business properties is fairer. Our proposal is to put this change on hold for one year (see page 54 of the consultation document for more details).*

There were no specific questions on each of these rating policies, however analysis of written feedback from individuals, organisations, Māori entities and pro forma submissions provides the following.

### **Natural Environment Targeted Rate (NETR) and Water Quality Targeted Rate (WQTR)**

Around 2,000 pieces of feedback were received on the NETR, the WQTR or both, with 93 per cent of these mentioning both targeted rates:

- 91 per cent of feedback on the NETR proposal was from those who did not support the overall rates and debt proposal. In addition:
  - 930 comments expressed concern for the environment and/or impact on the funded environmental programmes;
  - 193 commented that unfreezing targeted rates would increase revenue and avoid proposed cuts.
- 89 per cent of feedback on the WQTR was from those who did not support the overall rates and debt proposal:
  - 901 comments expressed concern for the impact on the environment and/or environmental programmes;
  - 193 commented that unfreezing targeted rates would increase revenue and avoid proposed cuts and;
  - 107 supported Investment in improving water infrastructure and services.

### **Long Term Differential Strategy (LTDS)**

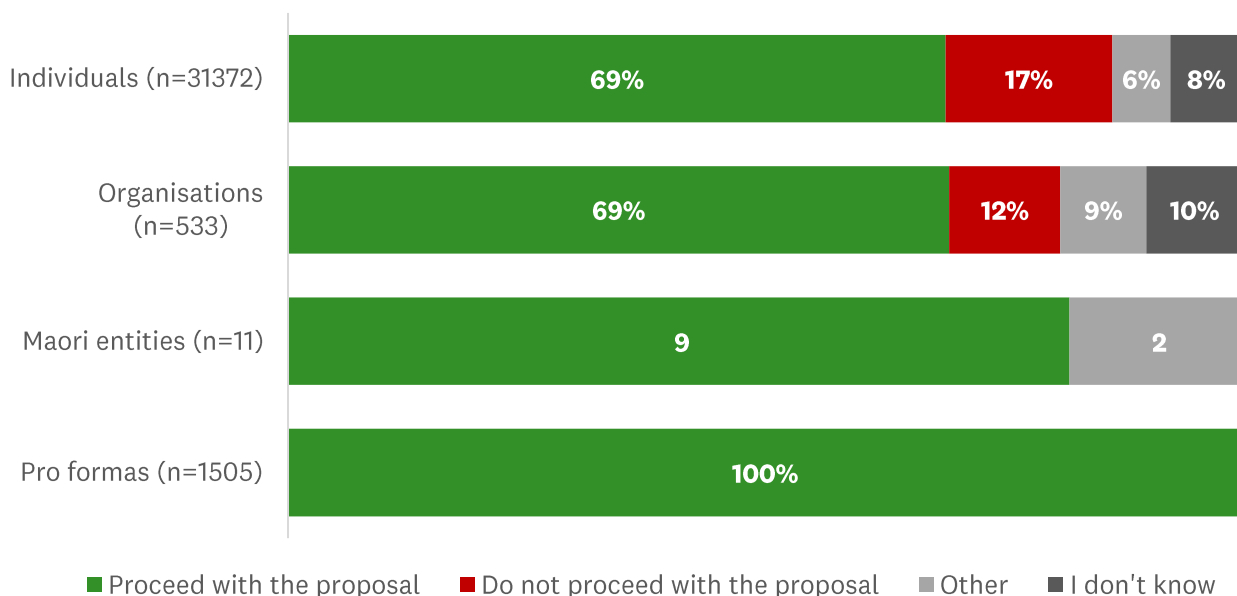
Across all feedback from all sources, around 400 pieces of feedback were received on the LTDS. Analysis of most of these comments showed 61 per cent supported the LTDS proposal and 39 per cent did not support it. There were no significant themes in terms of reasons for support or opposition to this.



## Question 4 – Storm response

### What is your preference on our proposal to manage the impact of future storms?

- ☐ **Proceed** with the proposal to increase our operating budget by around \$20 million each year
- ☐ **Do not** proceed with the proposal
- ☐ Other
- ☐ I don't know



Percentages may not add to 100% due to rounding.

Response	Individuals	Organisations	Māori entities	Pro forma
Proceed with the proposal to increase our operating budget by around \$20 million each year	21,606	369	9	1,505
Do not proceed with the proposal	5,474	62	-	-
Other	1,904	48	2	-
I don't know	2,388	54	-	-
<b>TOTAL</b>	<b>31,372</b>	<b>533</b>	<b>11</b>	<b>1,505</b>

### 4.1 Feedback from individuals

We received 31,372 pieces of feedback from individuals on this issue (including online submissions, responses collected at events, emails, and written submissions). Of these, 69 per cent supported the proposal, 17 per cent did not support the proposal, six per cent selected 'Other' and eight per cent 'I don't know'.



Of the 9,299 individuals which provided a comment and **supported** the proposal:

- Most (6,729) re-stated their support without providing a reason;
- 1,669 commented that Auckland needs investment now;
- 893 proposed particular actions to prepare for or respond to future storms.

Of the 2,289 individuals which provided a comment and did not support the proposal:

- 910 re-stated their lack of support without providing a reason;
- 322 proposed particular actions to prepare for or respond to future storms;
- 262 commented that Auckland Council should find other savings.

Of the 1,682 individuals who responded 'Other' and provided a comment:

- 378 proposed particular actions to prepare for or respond to future storms;
- 172 indicated they were generally supportive.

### Feedback from Māori individuals

2,631 of the 31,372 responses to this question came from individuals who identified as Māori. Of this group, 65 per cent supported the proposal on future storms, 18 per cent did not support the proposal, eight per cent responded 'Other' and 10 per cent 'I don't know'.

The key theme from individual submitters who identified themselves as Māori and selected 'proceed' was generally supporting the proposal without providing a reason, followed by comments that Auckland needs investment now. The main feedback them from individual Māori submitters who did not want to proceed, was generally expressing opposition without further reason, followed by proposing a particular action to take. Of those who select Other, the most common type of comment was a proposed action that Auckland Council should take in relation to future storm management.

## 4.2 Feedback from organisations

### Feedback from Organisation / Interest Group Have Your Say Events

#### Who attended

In total 44 organisations attended across three Organisation / Interest Group Have Your Say Events. Of these, 34 provided feedback in a presentation and/or submission while 10 organisations were at the event but have not submitted feedback.

See Attachment Eight for the list of attending organisations.

18 attending organisations addressed this proposal in their feedback. 14 supported the proposal, three organisations commented but did not explicitly support or not support it, and one selected 'I don't know'.



A common theme in feedback was that investment is vital as evidenced by recent extreme weather events. Two organisations thought that \$20 million may be insufficient.

## Feedback from other organisations

### About the other organisations

Excluding those who attended the Organisation / Interest Group Have Your Say Events, 751 pieces of feedback indicated they were on behalf of an organisation.

*For more information on what types of organisations submitted and how their feedback is considered, refer to 'Reporting' and 'Feedback from organisations' on p12 of this report.*

515 of the other organisations stated their position on this proposal. Of these, 69 per cent supported the proposal. Major themes were the perceived necessity given recent weather events and that the focus should be on preparedness rather than 'cleaning up' after the event. Some questioned whether \$20 million is sufficient.

12 per cent did not support this proposal most often citing that the recent storm was a rare occasion. Some mentioned that they need more evidence to support this investment.

10 per cent selected 'I don't know' on this proposal and nine per cent selected 'Other'. Of those that submitted as 'Other', comments were primarily about financial hardship caused by increased rates.

## 4.3 Feedback from Māori entities

A total of 11 of the 13 iwi responded to this proposal.

Specific feedback is described in the table below:

- Proceed with the proposal to increase our operating budget by around \$20 million each year
  - Ngaati Whanaunga Incorporated Society
  - Ngāti Pāoa Trust Board
  - Ngāti Rehua - Ngātiwai Ki Aotea Trust
  - Ngāti Tamaoho Settlement Trust
  - Ngāti Tamaterā Treaty Settlement Trust
  - Te Ahiwaru Trust
  - Te Rūnanga o Ngāti Whātua
  - Te Kawerau Iwi Settlement Trust
  - Te Whakakitenga o Waikato Incorporated
- Do not proceed with the proposal
  - None
- Other
  - Te Ākitai Waiohū Settlement Trust
  - Ngāti Manuhiri Settlement Trust



- I don't know
  - None.

Ngātiwai Trust Board and Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū did not provide a response.

## Rationale

Regardless of their stance, Mana Whenua encouraged Auckland Council to help Māori help themselves by providing resourcing for community led initiatives. This model already has a proven track record. For example, Māori successfully delivered on several initiatives during the COVID-19 pandemic and the recent Cyclone Gabriel. Many cited that the proposal will directly benefit future generations.

### 4.4 Feedback from pro forma campaigns

The Forest and Bird pro forma was the only pro forma to provide feedback on this proposal, which supported the proposal and commented that “the investment must prioritise nature-based solutions, such as the protection of mature trees and growing our urban forest.”

*Full copies of pro forma templates are included earlier in the report (p13 - Pro forma campaign feedback).*

### 4.5 Independent survey results

#### About the survey

The survey was designed and conducted by Kantar Public, with input from Dr Catherine Bentham of the University of Auckland.

Details of the method and questionnaire are included along with the full results in the Attachment Seven.

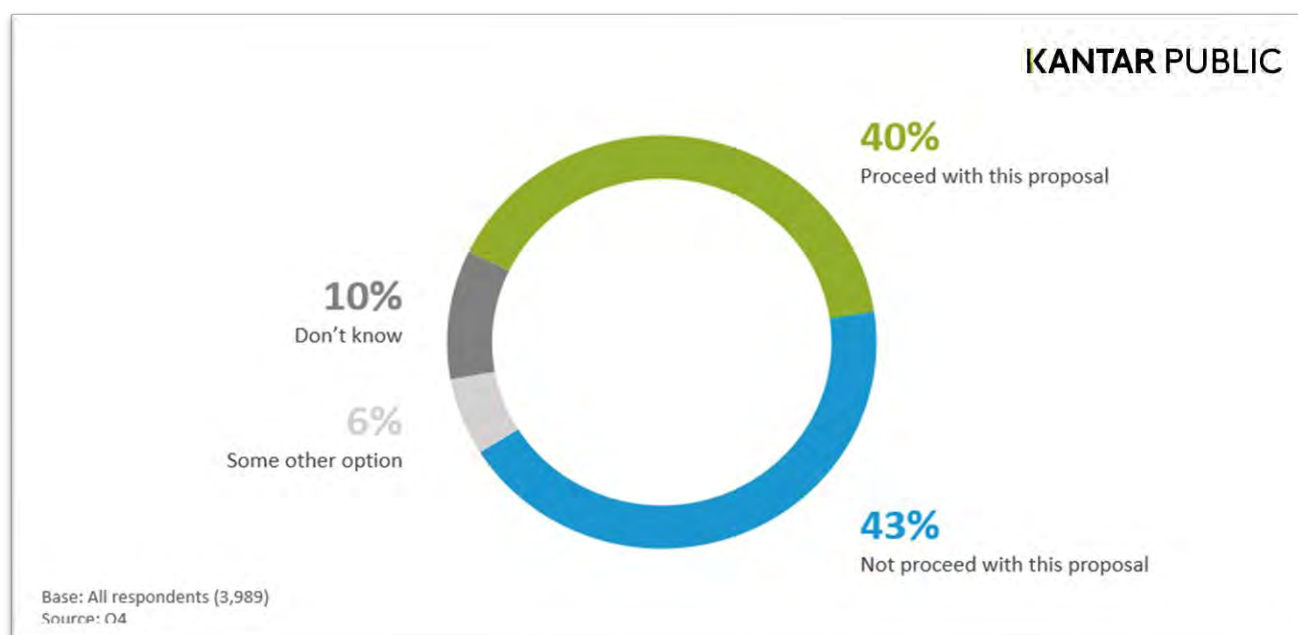
The independent survey provided the following explanation on the further storms proposal:

*Council is proposing to increase its operating budgets by around \$20 million each year to improve its ability to prepare for and respond to future storms. This would likely mean an additional 1% rates increase (on top of the 4.66% rates increase explained earlier).*

The survey found 40 per cent supported the proposal, 43 per cent did not support it, and six per cent selected ‘Some other option’ and 10 per cent ‘don’t know’.







The survey did not capture unstructured feedback about this proposal.

*See Attachment Seven for more detail on the independent survey results.*

### Question 5 – Local board priorities

Feedback received on local board priorities will be presented separately in local board meetings.

## Question 6 – Changes to other rates and fees and charges

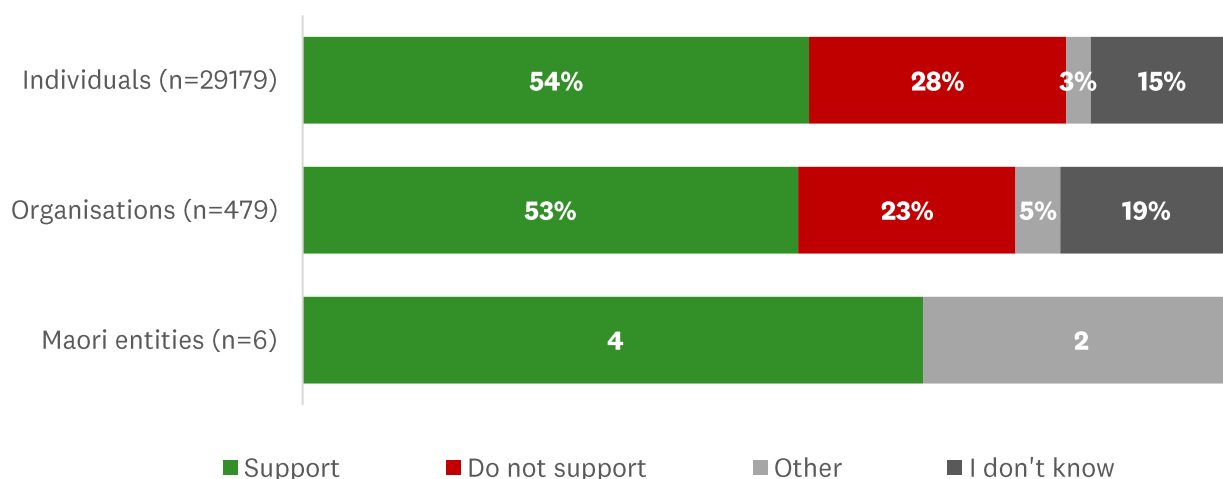
We are proposing some changes to targeted rates as set out in the following table. The changes are mainly to ensure we are covering the necessary costs. If we do not proceed with the changes then the general rates increase may need to be higher than we have proposed.

### What do you think of these proposals?

Proposal	Support	Do not support	Other	I don't know
<b>Waste management rates changes</b>				
Cost changes in waste management, including:				
a) a 10.6 per cent base rate increase,				
b) an option for a new 80L bin in the former Auckland City Council and Manukau City Council areas (80L bin price will be \$143.71), and	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) an increase to the 240L refuse bin price (from \$254.15 to \$287.41).				
Introduce a one-off fee of \$40 for those residents wishing to change their bin size.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Extend the food scraps targeted rate to the new areas that will receive the service this year.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Changes to other rates</b>				
Swimming Pool/Spa Pool Fencing Compliance Targeted Rate: increases to reflect the actual costs of the service, and an increase in the fee for follow up inspections.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Change which bus services are funded by the Climate Action Targeted Rate from what was planned, to ensure that we can continue to deliver the climate and service outcomes for which the CATR was established.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



## 6.1 Cost changes in waste management



Percentages may not add to 100% due to rounding.

Response	Individuals	Organisations	Māori entities	Pro forma
Support	15,879	255	4	-
Do not support	8,063	112	-	-
Other	769	23	2	-
I don't know	4,468	89	-	-
<b>TOTAL</b>	<b>29,179</b>	<b>479</b>	<b>6</b>	<b>-</b>

### 6.1.1 Feedback from individuals

We received 29,179 pieces of feedback from individuals on this proposal. Of these 54 per cent supported our proposal, 28 per cent did not support the proposal, 15 per cent responded 'I don't know' and three per cent responded Other. Of the 29,179 individuals who provided a response to this proposal, 890 provided comments.

The most common themes in feedback by individuals are outlined below:

- 256 disagreed with the proposal without providing a reason;
- 246 made supportive comments about the proposal without providing a reason;
- 136 expressed concerns about waste reduction not being incentivised (with the largest group of these – 74 individuals – having indicated they don't support the changes);
- Other minor themes included:
  - users of the service should pay for its cost;
  - introducing a small bin option encourages waste reduction;
  - the increase is too much or unaffordable;
  - It would encourage waste reduction;



- higher costs will incentivise illegal dumping
- those who generate more rubbish should pay more.

### 6.1.2 Feedback from organisations

#### Feedback from Organisation / Interest Group Have Your Say Events

##### Who attended

In total 44 organisations attended across three Organisation / Interest Group Have Your Say Events. Of these, 34 provided feedback in a presentation and/or submission while 10 organisations were at the event but have not submitted feedback.

*See Attachment Eight for the list of attending organisations.*

14 addressed one or more of the proposed changes to rates fees and charges.

Eight organisations supported the proposed cost changes in waste management, one did not support, and four selected 'I don't know'.

#### Feedback from other organisations

##### About the other organisations

Excluding those who attended the Organisation / Interest Group Have Your Say Events, 751 pieces of feedback indicated they were on behalf of an organisation.

*For more information on what types of organisations submitted and how their feedback is considered, refer to 'Reporting' and 'Feedback from organisations' on p12 of this report.*

465 organisations stated their position on the cost changes in waste management. Of these, 53 per cent supported the proposal, 24 per cent did not support, 19 per cent selected 'I don't know', and five per cent selected 'Other'.

### 6.1.3 Feedback from Māori entities

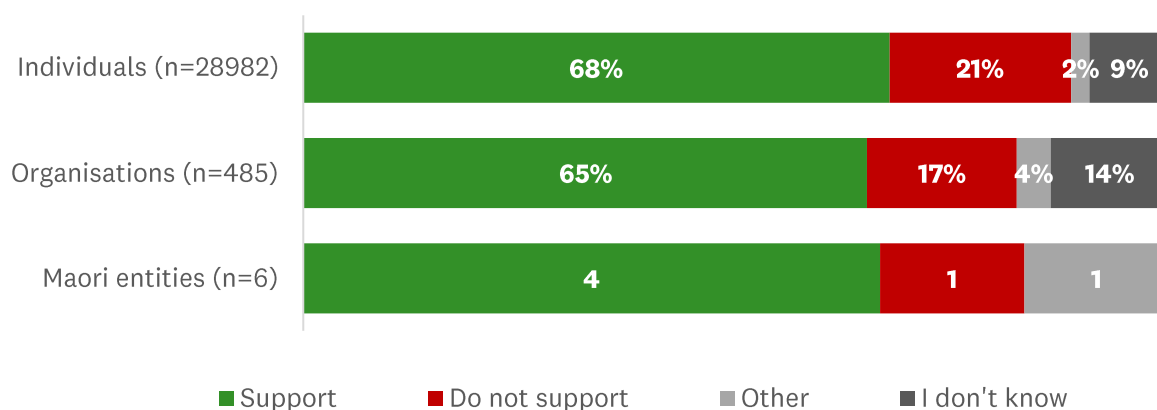
We received feedback on this proposal from six Iwi: four supported the proposal, one did not support the 10.6 per cent base rate increase but supported the other parts of the proposal (counted as 'Other' in the summary chart and table above) and one selected Other. None provided any commentary.

### 6.1.4 Pro forma feedback

There were no pro forma submissions on this proposal.



## 6.2 A one-off fee of \$40 for those residents wishing to change their bin size



Percentages may not add to 100% due to rounding.

Response	Individuals	Organisations	Māori entities	Pro forma
Support	19,641	316	4	-
Do not support	6,083	84	1	-
Other	612	19	1	-
I don't know	2,646	66	-	-
<b>TOTAL</b>	<b>28,982</b>	<b>485</b>	<b>6</b>	<b>-</b>

### 6.2.1 Feedback from individuals

We received 28,982 pieces of feedback from individuals on this proposal. Of these 68 per cent supported our proposal, 21 per cent did not support the proposal, nine per cent responded 'I don't know' and two per cent responded Other. Of the individuals who provided a response to this proposal, 676 provided comments.

The most common themes in feedback by individuals are outlined below.

- Generally disagreeing (212) or agreeing (160) with the proposal without providing a reason;
- 140 expressed concerns about waste reduction not being incentivised (with the largest group of these – 63 individuals – having indicated they don't support the changes) including that swapping to a smaller bin size should be free or that swapping to a large bin should cost;
- 32 individuals made comments to the effect that the charge was too expensive.



## 6.2.2 Feedback from organisations

### Feedback from Organisation / Interest Group Have Your Say Events

#### Who attended

In total 44 organisations attended across three Organisation / Interest Group Have Your Say Events. Of these, 34 provided feedback in a presentation and/or submission while 10 organisations were at the event but have not submitted feedback.

*See Attachment Eight for the list of attending organisations.*

Eight attending organisations supported this proposal, one did not and four selected 'I don't know'.

### Feedback from other organisations

#### About the other organisations

Excluding those who attended the Organisation / Interest Group Have Your Say Events, 751 pieces of feedback indicated they were on behalf of an organisation.

*For more information on what types of organisations submitted and how their feedback is considered, refer to 'Reporting' and 'Feedback from organisations' on p12 of this report.*

477 other organisations stated their position on the one-off fee for bin size change. Of these, 65 per cent supported the proposal, 18 per cent did not support, 13 per cent selected 'I don't know', and four per cent selected 'Other'.

In total only eight organisations provided a comment on this proposal, largely re-iterating their support or opposition.

## 6.2.3 Feedback from Māori entities

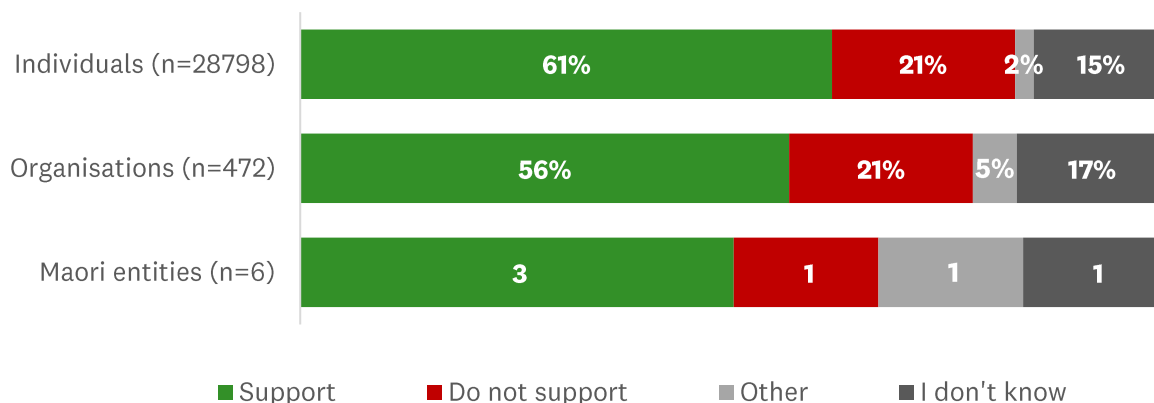
We received feedback on this proposal from six Iwi: four supported the proposal, one did not support and one selected Other. None provided any commentary.

## 6.2.4 Pro forma feedback

There were no pro forma submissions on this proposal.



### 6.3 Extend the food scraps targeted rate to the new areas that will receive the service this year



Percentages may not add to 100% due to rounding.

Response	Individuals	Organisations	Māori entities	Pro forma
Support	17,655	266	3	-
Do not support	6,079	100	1	-
Other	622	24	1	-
I don't know	4,442	82	1	-
<b>TOTAL</b>	<b>28,798</b>	<b>472</b>	<b>6</b>	<b>-</b>

#### 6.3.1 Feedback from individuals

We received 28,798 pieces of feedback from individuals on this proposal. Of these, 61 per cent supported our proposal, 21 per cent did not support the proposal, 15 per cent responded 'I don't know' and two per cent responded Other. Of the individuals who provided a response to this proposal, 1,144 provided comments.

The most common theme in feedback by individuals (445 comments) was generally supporting the proposal and/or that all areas of Auckland should have access to the food scraps service, including in order to address climate change and make an impact on waste to landfill. Other notable but less common themes included:

- General support for incentives to minimise waste;
- That the food scraps charge should be optional (with the largest group of these comments from those that don't support the proposal);
- That the service would be a waste of time and money.





### 6.3.2 Feedback from organisations

#### Feedback from Organisation / Interest Group Have Your Say Events

##### Who attended

In total 44 organisations attended across three Organisation / Interest Group Have Your Say Events. Of these, 34 provided feedback in a presentation and/or submission while 10 organisations were at the event but have not submitted feedback.

*See Attachment Eight for the list of attending organisations.*

Extending the Food Scraps Targeted Rate was supported by seven attending organisations, one did not support, and five selected 'I don't know'. One organisation commented that food waste collections should be available in all areas.

#### Feedback from other organisations

##### About the other organisations

Excluding those who attended the Organisation / Interest Group Have Your Say Events, 751 pieces of feedback indicated they were on behalf of an organisation.

*For more information on what types of organisations submitted and how their feedback is considered, refer to 'Reporting' and 'Feedback from organisations' on p12 of this report.*

458 other organisations stated their position on extending the food scraps targeted rate to new areas. Of these, 56 per cent supported the proposal, 22 per cent did not support, 17 per cent selected 'I don't know', and five per cent selected 'Other'. Just 26 organisations provided comments on this proposal, largely stating support for the proposal.

### 6.3.3 Feedback from Māori entities

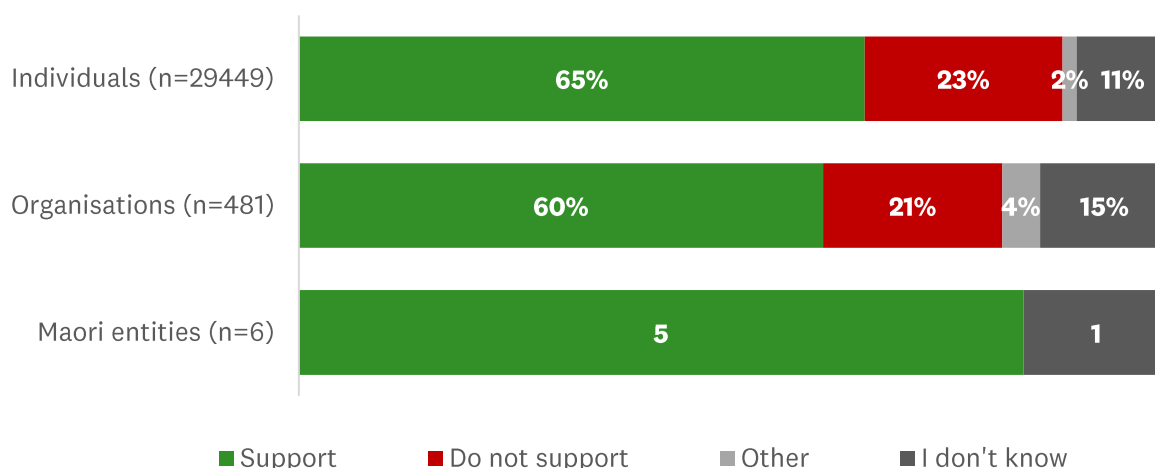
We received feedback on this proposal from six Iwi: three supported the proposal, one did not support, one selected Other and one selected 'I don't know'. None provided any commentary.

### 6.3.4 Pro forma feedback

There were no pro forma submissions on this proposal.



## 6.4 Swimming Pool/Spa Pool Fencing Compliance Targeted Rate



Percentages may not add to 100% due to rounding.

Response	Individuals	Organisations	Māori entities	Pro forma
Support	19,164	290	5	-
Do not support	6,696	99	-	-
Other	471	21	1	-
I don't know	3,118	71	-	-
<b>TOTAL</b>	<b>29,449</b>	<b>481</b>	<b>6</b>	<b>-</b>

### 6.4.1 Feedback from individuals

We received 29,449 pieces of feedback from individuals on this proposal. Of these, 65 per cent supported our proposal, 23 per cent did not support the proposal, 11 per cent responded 'I don't know' and two per cent responded Other. Of the individuals who provided a response to this proposal, 541 provided comments.

The most common themes in feedback by individuals are outlined below.

- Generally agreeing (224) or disagreeing (155) with the proposal without providing a reason;
- 53 commented that pool inspections or the proposal were a waste of time and/or money.

### 6.4.2 Feedback from organisations

#### Feedback from Organisation / Interest Group Have Your Say Events

##### Who attended

In total 44 organisations attended across three Organisation / Interest Group Have Your Say Events. Of these, 34 provided feedback in a presentation and/or submission while 10 organisations were at the event but have not submitted feedback.



*See Attachment Eight for the list of attending organisations.*

Increases to the Swimming Pool/Spa Pool Fencing Compliance Targeted Rate were supported by nine organisations, two organisations did not support, and another two selected ‘I don’t know’.

### **Feedback from other organisations**

#### **About the other organisations**

Excluding those who attended the Organisation / Interest Group Have Your Say Events, 751 pieces of feedback indicated they were on behalf of an organisation.

*For more information on what types of organisations submitted and how their feedback is considered, refer to ‘Reporting’ and ‘Feedback from organisations’ on p12 of this report.*

468 other organisations stated their position on the targeted rate increase for swimming pool/spa pool fencing compliance. Of these, 59 per cent supported the proposal, 21 per cent did not support, 15 per cent selected ‘I don’t know’, and five per cent selected ‘Other’. There were very few comments, largely stating support or opposition to this proposal without providing a reason.

#### **6.4.3 Feedback from Māori entities**

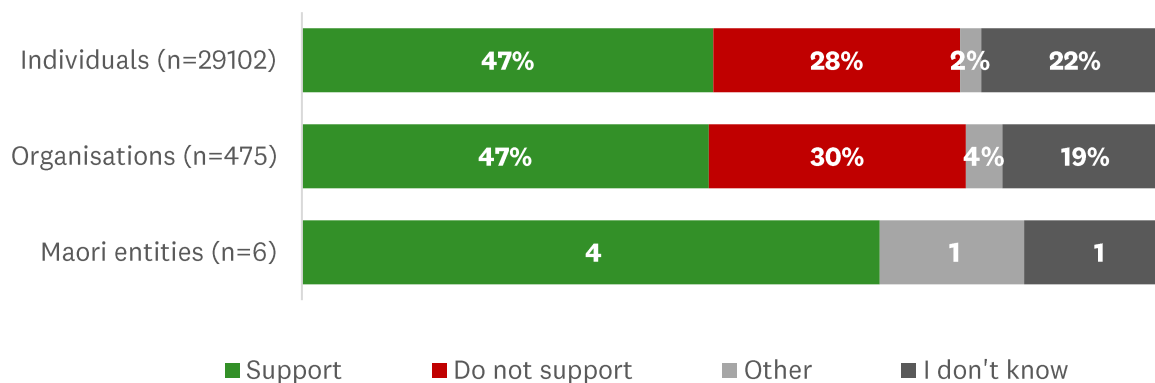
We received feedback on this proposal from six Iwi: five supported the proposal and one selected Other. None provided any commentary.

#### **6.4.4 Pro forma feedback**

There were no pro forma submissions on this proposal.



## 6.5 Proposal to change which bus services are funded by the Climate Action Targeted Rate



Percentages may not add to 100% due to rounding.

Response	Individuals	Organisations	Māori entities	Pro forma
Support	13,812	223	4	-
Do not support	8,289	141	-	-
Other	708	20	1	-
I don't know	6,293	91	1	-
<b>TOTAL</b>	<b>29,102</b>	<b>475</b>	<b>6</b>	<b>-</b>

### 6.5.1 Feedback from individuals

We received 29,102 pieces of feedback from individuals on this proposal. Of these 47 per cent supported our proposal, 28 per cent did not support the proposal, 22 per cent responded 'I don't know' and two per cent responded Other. Of the individuals who provided a response to this proposal, 1,345 provided comments.

The most common themes in feedback by individuals were generally disagreeing (940) or agreeing (154) with the proposal. Other less common themes included concern that the purpose of the CATR was being changed and support for more investment in buses/transport.



## 6.5.2 Feedback from organisations

### Feedback from Organisation / Interest Group Have Your Say Events

#### Who attended

In total 44 organisations attended across three Organisation / Interest Group Have Your Say Events. Of these, 34 provided feedback in a presentation and/or submission while 10 organisations were at the event but have not submitted feedback.

*See Attachment Eight for the list of attending organisations.*

Among the response from this group to the other rates, fees and charges, this particular proposal received the least amount of support with only three attending organisations supporting this, eight not supporting and three selecting 'I don't know'.

### Feedback from other organisations

#### About the other organisations

Excluding those who attended the Organisation / Interest Group Have Your Say Events, 751 pieces of feedback indicated they were on behalf of an organisation.

*For more information on what types of organisations submitted and how their feedback is considered, refer to 'Reporting' and 'Feedback from organisations' on p12 of this report.*

464 organisations stated their position on the proposed changes to which bus services are funded by the Climate Action Targeted Rate. Of these, 47 per cent supported the proposal, 29 per cent did not support, 19 per cent selected 'I don't know', and four per cent selected 'Other'.

Few organisations provided commentary on this proposal and of those that did, this largely stated opposition without providing a reason.

## 6.5.3 Feedback from Māori entities

We received feedback on this proposal from six Iwi: four supported the proposal, one selected Other and one 'I don't know'. None provided any commentary.

## 6.5.4 Pro forma feedback

There were no pro forma submissions on this proposal.



## Question 7 – Additional matters of importance

We also invited the public to provide feedback on issues that were important to them. The question was kept broad and open ended:

### **What is important to you?**

***Do you have feedback on any other issues, including the Tūpuna Maunga Authority Operational Plan 2023/2024 (page 59 in the consultation document)?***

***Or is there anything further you would like to give feedback on?***

Some feedback received included further comment relating proposals covered earlier in this report. Feedback received was themed to the relevant proposal and has been included in the summary of feedback on that proposal.

We also received feedback on other financial policy matters included in the consultation document which did not have a question on the feedback form. These items are summarised below.

Other comments related to issues not being consulted on. For an indication on which topic areas received comments, see Attachment Four for a table with the number of submissions addressing each topic area.

### 7.1 Community Occupancy Guidelines

There were 70 responses to this proposal from individuals and 60 from organisations with most not supporting the proposal.

Of individual submitters, 60 did not support the proposal, six did support the proposal and four did not clearly either support or oppose. Of organisational submitters, 56 did not support the proposal, two did support the proposal and two did not clearly support or oppose.

Themes included:

- The impact on community organisations and consequently the broader community;
- That many community organisations are already experiencing financial hardship;
- That some leases are private businesses and should pay full costs;
- That changes need to be made in the context of all the changes to fees and charges.

### 7.2 The Accommodation Provider Targeted Rate (APTR)

This targeted rate is currently not in effect and awaiting a Supreme Court decision. Most of the feedback related to this proposal was indirect, through the Auckland Ratepayers Alliance pro forma submission template. These pro forma submissions (982) proposed suspending Tātaki Auckland Unlimited's activities in economic development and visitor attraction for the 2023/24 financial year.



There were fewer than 30 other pieces of feedback that addressed this proposal, largely from individuals and generally supportive of the APTR purpose in nature. This included a mix of themes including re-introducing this rate, increasing the rate or proposing to introduce such a rate.

### 7.3 Changes to other fees, charges and other rates

Few submissions addressed other fees, charges or rates.

#### **Active Communities related (e.g. pools and leisure)**

Overall, 47 submissions addressed these changes. 15 supported the changes, 27 did not support and five addressed these but did not support or oppose them. Feedback themes were users should pay and that increases are affordable, concern about affordability and impact on those on low incomes and the value of facilities to the wellbeing of the community.

#### **Consents**

Overall, 35 submissions addressed one or more of these changes. 15 supported the changes, 15 did not support and five addressed these but did not support or oppose them. Feedback themes were that charges should reflect costs, users should pay and that consenting processes were too complicated and inefficient.

#### **Animal management**

Overall, 34 submissions addressed these changes. 20 supported the changes, seven did not support and seven addressed these but did not support or oppose them. Feedback themes expressed support for addressing aggressive and/or roaming dogs and that there was a need to enforce bylaws in relation to this, that cats should be registered too as registration impacts on responsible dog owners and general concern about aggressive and/or roaming dogs.

#### **Cemetery fees**

Overall, eight submissions addressed these changes. Two supported the changes, one did not support and five addressed these but did not support or oppose them. Feedback themes were concern about the impact on those who are grieving and that cremations should be free.

#### **Rodney Drainage Districts Targeted Rate**

There were four responses to this proposal, all of which did not support this. Feedback included requesting that the rate not be increased or that they do not benefit.

#### **Establishment of a Business Improvement District (BID) for Silverdale and associated targeted rate**

Three submissions addressed this change, one supported it and two did not support or oppose. Feedback expressed that local businesses should decide and expressed support for local economic development.

Further dedicated analysis of these matters, is being provided to elected members through workshops. A table of topics mentioned in feedback on other matters is included as Attachment Four.



## ATTACHMENTS

Attachment		Page number
Attachment One:	Demographic profile	62
Attachment Two:	Mana Whenua feedback	63
Attachment Three:	Proposed operating spending reductions feedback themes	88
Attachment Four:	Other feedback received	90
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Attachment Six:	Local Board breakdowns	95
Attachment Seven:	Kantar Public full report	113
Attachment Eight:	Organisations that attended the Organisation / Interest Group Have Your Say Events	143





## ATTACHMENT ONE: Demographic profile

### Who we have heard from

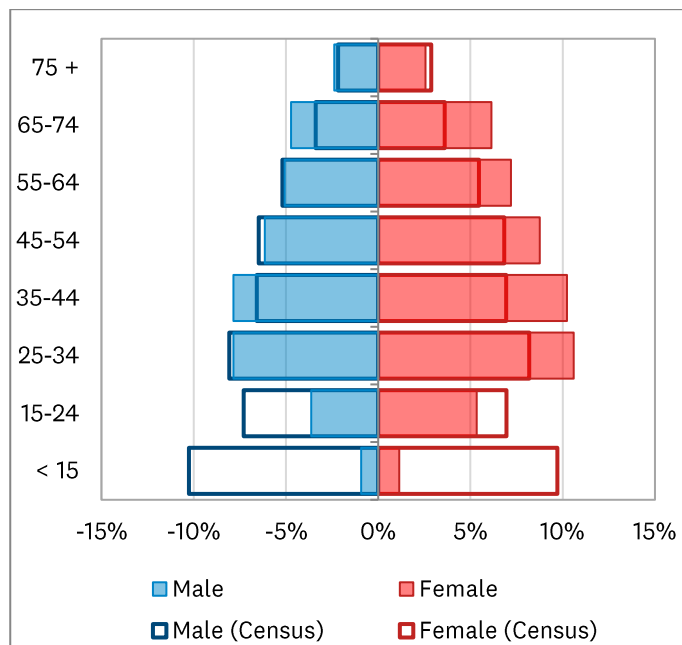
The information below shows demographic information as provided by submitters. Not all submitters responded to each question. This consultation received the most individual submitters of Māori, Pasifika and Asian ethnicity, of any Auckland Council consultation (by number, not per cent).

#### CURRENT

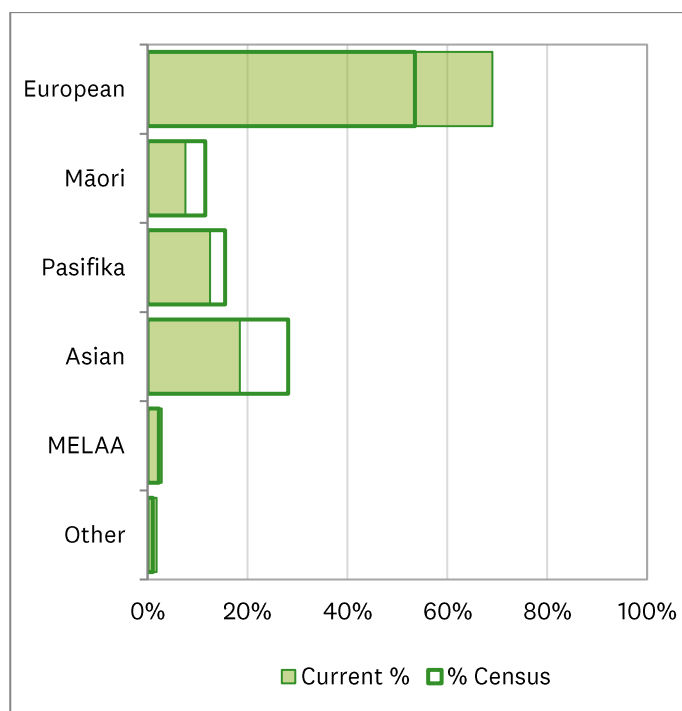
GENDER	#	%
Male	14,416	42%
Female	19,902	57%
Another gender	403	1%
<b>Total</b>	<b>34,721</b>	<b>100%</b>

AGE	Male	Female	Other	Total	%
< 15	327	406	4	1,298	2%
15 – 24	1,289	1,891	113	3,651	10%
25 – 34	2,778	3,755	152	7,184	20%
35 – 44	2,776	3,621	37	6,959	20%
45 – 54	2,177	3,104	22	5,668	16%
55 – 64	1,795	2,546	13	4,653	13%
65 – 74	1,674	2,171	5	4,220	12%
75 +	844	908	3	1,785	5%
<b>Total</b>				<b>35,418</b>	<b>100%</b>

#### COMPARISON TO CENSUS



ETHNICITY	#	%
<b>European</b>	<b>24,466</b>	<b>69%</b>
Pākehā/NZ European	21,246	60%
Other European	3,220	9%
<b>Māori</b>	<b>2,683</b>	<b>8%</b>
<b>Pasifika</b>	<b>4,430</b>	<b>12%</b>
Samoaan	2,645	7%
Cook Islands Māori	525	1%
Tongan	713	2%
Other Pasifika	547	2%
<b>Asian</b>	<b>6,549</b>	<b>18%</b>
Chinese	3,410	10%
Indian	1,439	4%
Southeast Asian	904	3%
Korean	495	1%
Other Asian	301	1%
<b>Middle Eastern/Latin/African</b>	<b>997</b>	<b>3%</b>
<b>Other</b>	<b>647</b>	<b>2%</b>
<b>Total</b>	<b>35,456</b>	<b>NA*</b>



\* Does not add to 100% as people may select more than one ethnicity



## ATTACHMENT TWO: Mana Whenua feedback

### Annual Budget 2023/2024 – Summary of Feedback from Māori Entities

#### Purpose and Introduction

This report summarises feedback received from Māori on the Annual Budget public consultation in February/March 2023. Mana Whenua Iwi Authorities represent iwi for the purposes of the Resource Management Act 1991 (**the RMA**). Feedback from an Iwi Authority should be recognised as representing the views of an individual who affiliates with that iwi. The 20 Mana Whenua Entities recognised by Auckland Council are described in **Appendix 1**.

**Appendix 2** provides a description of the 55 Mātāwaka Organisations Auckland Council communicated with during consultation. Mātāwaka are Māori living in the Auckland region who are not in a Mana Whenua group. Mātāwaka include Urban Authorities whose function is to represent different tribes that migrated to Auckland from other areas of New Zealand.

#### Approach and Methods

Māori organisations had the opportunity to provide feedback on Annual Budget 2023/2024 proposals from 28 February 2023 to 11pm, 28 March 2023.

A fortnight prior to consultation, Cyclone Gabriel, a severe tropical cyclone devastated the North Island of New Zealand including parts of Auckland (Northland, Bay of Plenty, Gisborne, and Hawkes Bay). The Cyclone event meant the cancellation of pre-engagement with Māori. Ngā Mātārae communicated with the entities and then rescheduled the engagement hui within the formal consultation period. The hui were conducted on line, but hybrid was made available.

Several engagement methods were used including:

- Preliminary email to Mana Whenua (and Mātāwaka) providing information about the upcoming Annual Budget 2023/2024
- Briefing workshops led by technical leads to clarify the proposals and answer preliminary questions. Māori organisations described in **Appendix 1** and **Appendix 2** were invited and given options for attending the:
  - Mātāwaka Engagement Workshop, 10am to 12pm, 28 February 2023
  - Mana Whenua Engagement Workshop, 1pm to 3.30pm, 28<sup>th</sup> February 2023
  - Mana Whenua Engagement Workshop, 10am to 12pm, 3 March 2023
  - Mātāwaka Engagement Workshop, 1pm to 3pm, 3 March 2023
- One-on-one workshops
- Effective engagement with Mana Whenua and Mātāwaka entities as needed and appropriate: e mail letter, scheduled hui invitations
- Available technical support for those who needed help preparing their oral and/or written submissions that was provided through the procurement of a consultant: Dr Stephanie May



- A Governing Body Governing Body Have Your Say event on 24<sup>th</sup> March 2023 (15 minutes allocated for oral presentations and/or questions)<sup>1</sup>
- Written submissions received by 11pm, 28<sup>th</sup> March 2023.

## Overview of Feedback from Māori Entities

13 of the 19 (68%) Mana Whenua entities responded to the Auckland Council's proposals for the Annual Budget 2023/2024. Out of a total of 93,925 people who affiliate to Mana Whenua entities in the Auckland Region, 69,662 (74%) people are represented by the feedback received.

Mana Whenua feedback comprised:

- 11 Oral submissions to the Governing Body
- 13 Written submissions

Mana Whenua (six) and Mātāwaka (eight) provided informal feedback received during the briefing workshops, and one-on-one sessions. All Mana Whenua entities except Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū discussed their strategic priorities.

The following sections provide specific feedback on each proposal.

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<sup>1</sup> Ngāti Rehua - Ngātiwai ki Aotearoa presented to the Governing Body on Monday 27 March 2023 due to extenuating circumstances.



## Consultation Feedback

### 1. Operating spending reductions

**Question 1:** Auckland Council have already decided to reduce costs by simplifying management structures and sharing resources more across the Council group (including Auckland Transport, other Council Controlled Organisations and Ports of Auckland), with implications including staff reduction.

Our proposal to save \$125 million would also require other reductions, including:

- Maintaining the currently reduced number of public transport services (as of December 2022) for 2023/2024 to save \$21 million
- Reducing our funding to Tātaki Auckland Unlimited to save a further \$27.5 million, with effects on service delivery (including economic development and tourism promotion) and pricing at venues it manages such as Auckland Zoo, Auckland Art Gallery, and stadiums and venues in Auckland
- Reducing regional services such as community and education programmes, arts and culture programmes, regional events, economic development, and other social services activities such as homelessness funding, community empowerment and funding for youth centres to save \$20 million
- Reducing local board funded activities across all boards to save \$16 million
- Reducing regional contestable grants to save \$3 million
- No longer directly providing early childhood education services to save \$1 million.

Note that a 1 per cent change in general rates is equivalent to around \$20 million of revenue for the council

What is your preference on the proposed operating cost reductions?

- ☐ Proceed with the proposed reductions
- ☐ Do not proceed with some reductions and instead further increase rates and/or debt
- ☐ Do not proceed with any reductions and instead further increase rates and/or debt
- ☐ Other
- ☐ I don't know

#### a. Feedback from Māori entities

A total of 10 out of 13 iwi (77%) responded to this proposal. Specific feedback is described in Table 1 below.



**Table 1: Operating spending reductions – Mana Whenua feedback**

Specific Response	No.	Mana Whenua Entity
Proceed with proposed reductions	1	<ul style="list-style-type: none"> <li>Ngāti Pāoa Trust Board</li> </ul>
Do not proceed with some reductions and instead further increase rates and/or debt	5	<ul style="list-style-type: none"> <li>Ngaati Whanaunga Incorporated Society</li> <li>Ngāti Tamaoho Settlement Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Ahiwaru Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> </ul>
Do not proceed with any reductions and instead increase rates and/or debt	2	<ul style="list-style-type: none"> <li>Ngāti Manuhiri Settlement Trust</li> <li>Te Kawerau Iwi Settlement Trust</li> </ul>
Other	2	<ul style="list-style-type: none"> <li>Te Ākitai Waiohū Settlement Trust</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>
I don't know	1	<ul style="list-style-type: none"> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> </ul>
<b>Sub-Total</b>	<b>11</b>	
No Specific Response	2	<ul style="list-style-type: none"> <li>Ngātiwai Trust Board</li> <li>Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū</li> </ul>
<b>Total</b>	<b>13</b>	

## b. Rationale

### Support

- No reasons provided for support.

### Do not proceed with any reductions and instead increase rates and/or debt

- Te Kawerau A Maki's submitted detailed comments on the individual line items of this question. For the purposes of this report their submission has been categorised as "do not proceed with some reductions and instead future increase rates and/or debt". This is because they partially support, for example, a reduction to Tātaki and reduction in Regional Services. They also proposed rates increases as part of their feedback on budgetary implications for local boards and regional services.

### “Opposed;” “Other;” or “I don't know”

- For those opposed or stating not to proceed with the reductions, “other” or “I don't know,” emphasised:
  - The importance of regional services and Local Boards
  - The need to ensure that Māori have access to the services provided



- Concerns regarding the loss of skills and capability
- Te Ahiwaru Trust recommended Auckland Council consider employing user pays levies

**Additional Comments:**

Ngātiwai Trust Board questioned if it was a political choice to cut services for poor people that struggle the most; and questioned why *“Auckland Council have chosen not to sell golf courses that are costing millions of dollars. Why take away community services that are needed for the public, the people that voted Council leadership in in the first place to make Tāmaki Makaurau a better place to thrive, live, and play in?”* Ngātiwai Trust are also opposed to initiatives such as increasing venue hire for local community halls and venues because it increases pressures on communities to be able to collectivise and connect.

Making Everything Achievable (mataawaka organisation) stated that any changes to regional services and/or Local Board funding would *“have far-reaching effects.”* Hoani Waititi Marae questioned *“what happened to the Māori lens?”* Ruapōtaka Marae questioned *“What happened to equity?”* and re-iterated that *“budgets concern people and data needs to be humanised.”*



## 2. Amending Auckland International Airport Limited (AIAL) Shareholder Policy

**Question 2:** Our proposed budget includes a planned change to the AIAL shareholding policy. This will allow us to sell some or all our shares in AIAL.

Selling all our shareholding (currently around 18% of shares in Auckland Airport) would reduce our debt by an around \$1.9 billion. This is projected to reduce interest costs on our debt to save an estimated \$87 million per year, which is greater than what we'd expect to earn from the dividends if we kept the shares. We have also considered other options, including both keeping all our shares, and a partial sale that reduces our shareholding while maintaining at least a 10 per cent shareholding (a so-called “blocking stake” – refer to page 89 of the consultation document). These options would contribute less towards our budget reduction

target and require other actions – most likely by further increasing rates or debt (within existing policy limits).

What is your preference on this proposal to change the AIAL shareholding policy to enable the sale of all Auckland Council's shares?

- ☐ Proceed with the proposal to enable the sale of all our shares in AIAL and use the proceeds to reduce debt and therefore annual interest costs by around \$87 million per year
- ☐ Enable a partial sale of our shares, maintaining a 10 per cent shareholding in AIAL (reducing our interest costs by around \$40 million per year), and further increase rates and/or debt
- ☐ Don't change the policy, keep all our shares, and further increase rates and/or debt
- ☐ Other
- ☐ I don't know

### a. Feedback from Māori entities

A total of nine of the 13 iwi (69%) responded to this proposal. Specific feedback is described in **Table 2** below.

**Table 2: Amending Auckland International Airport Limited (AIAL) Shareholder Policy – Mana Whenua feedback**

Response	No.	Mana Whenua Entity
Proceed with the proposal to enable the <b>sale of all</b> our shares in AIAL and use the proceeds to reduce debt and therefore annual interest costs by around \$87 million per year	3	<ul style="list-style-type: none"> <li>• Ngāti Pāoa Trust Board</li> <li>• Ngāti Tamaoho Settlement Trust</li> <li>• Te Rūnanga o Ngāti Whātua</li> <li>•</li> </ul>



Response	No.	Mana Whenua Entity
Enable a <b>partial sale</b> of our shares, maintaining a 10 per cent shareholding in AIAL (reducing our interest costs by around \$40 million per year), and further increase rates and/or debt	4	<ul style="list-style-type: none"> <li>Ngaati Whanaunga Incorporated Society</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Ahiwaru Trust</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>
Don't change the policy, <b>keep all</b> our shares, and further <b>increase</b> rates and/or debt	0	<ul style="list-style-type: none"> <li></li> </ul>
Other	1	<ul style="list-style-type: none"> <li>Te Ākitai Waiohū Settlement Trust</li> </ul>
I don't know	1	<ul style="list-style-type: none"> <li>Ngāti Rehua – Ngātiwai Ki Aotea Trust</li> </ul>
<b>Sub-Total</b>	<b>9</b>	
No Specific Response	4	<ul style="list-style-type: none"> <li>Ngāti Manuhiri Settlement Trust</li> <li>Ngātiwai Trust Board</li> <li>Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū</li> <li>Te Kawerau Iwi Settlement Trust</li> </ul>
<b>Total</b>	<b>13</b>	

## b. Rationale

### Support

- Identified the sale of AIAL shares as an opportunity for Mana Whenua entities to invest
- Those advocating sale of partial shares:
  - Raised the importance of retaining assets to gain future revenue
  - Identified opportunities for Māori to invest in shares
  - Raised concerns regarding potential impacts on employment; the effect on New Zealand's identity at a local, regional, and national scale; the alternative use of revenue gained and associated accountabilities regarding spending

### Other

- Raised concerns regarding the impact on employment and identity

### I don't know

- No explanation provided





**Additional Comments:**

In addition, Ngātiwai Trust raised concerns that “*Auckland Council should be investing in infrastructure, pipes, and transport, and resources and the capacity to help communities, not selling assets like the Auckland Airport.*”

**3. Managing rates and debt**

**Question 3:** To help with our budget challenge, we propose a total rate increase for the average value residential property of around **4.66 per cent or \$154 a year** (around \$3 a week) and to increase our use of debt by up to **\$75 million** in 2023/2024.

**Rates**

Our proposed 4.66 per cent total rates increase would be achieved by:

- An average increase in general rates of 7.0 per cent across all existing properties, including non-residential
- Reducing the Natural Environment Targeted Rate (NETR) and Water Quality Targeted Rate (WQTR) by around two thirds and using the money we have already collected from these targeted rates to continue delivering these work programmes as planned in 2023/2024
- Pausing our change to the split between business and residential rates. Under our current policy, annual increases to general rates for business properties are less than for non-business (residential and farm/lifestyle) properties, so that over time the share of general rates paid by business properties is fairer. Our proposal is to put this change on hold for one year (see page 54 of the consultation document for more details). Check our online calculator to see how the proposal would change your rates: **[akhaveyoursay.nz/ratesguide](https://www.aucklandcouncil.govt.nz/akhaveyoursay.nz/ratesguide)**

**Debt**

We propose to increase our use of debt by up to \$75 million for 2023/2024. This will be used to fund some capital expenditure (assets such as roads, pipes and buildings) that is currently planned to be funded by operating revenue (such as rates and user charges). This will free up that operating revenue to help address our budget shortfall.

What is your preference on our proposal to manage rates and debt?

- ☐ Proceed with the proposed increases to rates (4.66 per cent overall for the average value residential property) and debt (up to \$75 million of additional debt)
- ☐ Set higher general rates increase
- ☐ Make **greater** use of debt
- ☐ Set a lower general rates increase and make **greater** use of debt
- ☐ Make **less** use of debt and set a higher general rates increase
- ☐ Other
- ☐ I don't know



### a. Feedback from Māori entities

A total of 11 of the 13 iwi (85%) responded to this proposal. Specific feedback is described in **Table 3** below.

**Table 3 Managing rates and debt – Mana Whenua feedback**

Response	No.	Mana Whenua Entity
Proceed with the proposed increases to rates (4.66 per cent overall for the average value residential property) and debt (up to \$75 million of additional debt)	5	<ul style="list-style-type: none"> <li>Ngaati Whanaunga Incorporated Society</li> <li>Ngāti Pāoa Trust Board</li> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>
Set <b>higher</b> general rates increase	1	<ul style="list-style-type: none"> <li>Te Kawerau Iwi Settlement Trust</li> </ul>
Make <b>greater</b> use of debt	0	
Set <b>lower</b> general rates increase and make <b>greater</b> use of debt	2	<ul style="list-style-type: none"> <li>Ngāti Manuhiri Settlement Trust</li> <li>Te Ahiwaru Trust</li> </ul>
Make <b>less</b> use of debt and set <b>higher</b> general rates increase	1	<ul style="list-style-type: none"> <li>Ngāti Tamaoho Settlement Trust</li> </ul>
Other	2	<ul style="list-style-type: none"> <li>Te Ākitai Waiohū Settlement Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> </ul>
I don't know	0	
<b>Sub-Total</b>	<b>11</b>	
No Specific Response	2	<ul style="list-style-type: none"> <li>Ngātiwai Trust Board</li> <li>Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū</li> </ul>
<b>Total</b>	<b>13</b>	

### b. Rationale

Regardless of the position, all Māori entities raised concerns regarding people who do not have the means to service rates increase(s).

Te Ahiwaru Trust and Ngaati Whanaunga Incorporated Society suggested that the Auckland Council should be reviewed by external auditors to provide an independent view on Auckland Council effectiveness and efficiency

#### Additional Comments:

In addition, Ngāti Tamaoho Settlement Trust suggested that “a cap was set for any increases once debt is under control.” Furthermore, Te Rūnanga o Ngāti Whātua selected “Other” and suggested “Auckland Council use a range of levers (for example) higher rates and making use of debt.”



## 4. Storm response

**Question 4:** The impacts of the recent storm events beginning on Auckland Anniversary weekend could be substantial over time and we don't yet know the full costs.

Changes to our investment in land, infrastructure, buildings, and equipment will be needed. Some new investments will be delayed so we can undertake urgent repairs and replacements.

Additionally, from 2023/2024, we are proposing to increase our operating budgets by around \$20 million each year to improve our ability to prepare for and respond to future storms. This would likely require rates to increase for 2023/2024 by around an additional 1 per cent (on top of the 4.66 per cent increase proposed to address our budget shortfall).

What is your preference on our proposal to manage the impact of future storms?

- ☐ Proceed with the proposal to increase our operating budget by around \$20 million each year
- ☐ Do not proceed with the proposal
- ☐ Other
- ☐ Don't know

### a. Feedback from Māori entities

A total of 11 of the 13 iwi (85%) responded to this proposal. Specific feedback is described in **Table 4** below.

**Table 4 Storm response – Mana Whenua feedback**

Response	No.	Mana Whenua Entity
Proceed with the proposal to increase our operating budget by around \$20 million each year	9	<ul style="list-style-type: none"> <li>Ngaati Whanaunga Incorporated Society</li> <li>Ngāti Pāoa Trust Board</li> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> <li>Ngāti Tamaoho Settlement Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Ahiwaru Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> <li>Te Kawerau Iwi Settlement Trust</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>
Do not proceed with the proposal	0	
Other	2	<ul style="list-style-type: none"> <li>Te Ākitai Waiohū Settlement Trust</li> <li>Ngāti Manuhiri Settlement Trust</li> </ul>
Don't know	0	
<b>Sub-Total</b>	<b>11</b>	
No Specific Response	2	<ul style="list-style-type: none"> <li>Ngātiwai Trust Board</li> <li>Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū</li> </ul>
<b>Total</b>	<b>13</b>	



## b. Rationale:

Regardless of their stance, Mana Whenua encouraged Auckland Council to help Māori help themselves by providing resourcing for community led initiatives. This model already has a proven track record. For example, Māori successfully delivered on several initiatives during the COVID-19 pandemic and the recent Cyclone Gabriel. Many cited that the proposal will directly benefit future generations.

## 5. Local board priorities

**Question 5:** It is proposed to reduce funding by \$16 million across all local boards which will impact the activities and services delivered by local boards. Given this possible reduction in funding, what do you think of our proposed priorities for services and activities in this local board in 2023/2024?

- ☐ I support all priorities
- ☐ I support most priorities
- ☐ I do not support most priorities
- ☐ I do not support any priorities
- ☐ Other
- ☐ Don't know

## a. Feedback from Māori entities

A total of nine of the 13 iwi (69%) responded to this proposal. Specific feedback is described in **Table 5** below.

**Table 5 Local board priorities – Mana Whenua feedback**

Response	No.	Mana Whenua Entity
We support all priorities	3	<ul style="list-style-type: none"> <li>Ngāti Pāoa Trust Board</li> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>
We support most priorities	1	<ul style="list-style-type: none"> <li>Te Rūnanga o Ngāti Whātua</li> </ul>
We do not support most priorities	0	
We do not support any priorities	0	
Other	0	
Don't know	5	<ul style="list-style-type: none"> <li>Ngaati Whanaunga Incorporated Society</li> <li>Ngāti Manuhiri Settlement Trust</li> <li>Ngāti Tamaoho Settlement Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Ākitai Waiohua Settlement Trust</li> </ul>
<b>Sub-Total</b>	<b>9</b>	



Response	No.	Mana Whenua Entity
No Specific Response	4	<ul style="list-style-type: none"> <li>Ngātiwai Trust</li> <li>Te Ahiwaru Trust</li> <li>Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohua</li> <li>Te Kawerau Iwi Settlement Trust</li> </ul>
<b>Total</b>	<b>13</b>	

## b. Rationale

Mana Whenua entities who elected to support all priorities emphasised the importance of Local Board funding to further initiatives to enhance the wellbeing of people and the environment. The five Mana Whenua entities that elected “*don’t know*” requested that Auckland Council contact them directly to discuss potential options and opportunities given the large number of Local Boards within their rohe.

Te Ahiwaru Trust and Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohua elected not to respond to the specific feedback question. Te Ahiwaru re-iterated that they would not be comfortable with any reductions to Local Board budgets. Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohua requested that “*Auckland Council retain arts and culture as well as funding relating to environmental initiatives, especially waterway restoration and planting relating to the Franklin Local Board.*”

## 6. Changes to other Rates, Fees, and Charges

**Question 6:** We are proposing some changes to targeted rates as set out in the following table. The changes are mainly to ensure we are covering the necessary costs. If we do not proceed with the changes then the general rates increase may need to be higher than we have proposed.

What do you think of these proposals?

### a. Feedback from Māori entities

Refer to the **Table 6** below. Six out of 13 (46%) Mana Whenua entities elected to respond to this question. For those who elected to respond, there is general support. Four entities elected either “Do Not Support,” “Other,” or “I don’t know” in response to the proposals.

## b. Rationale

No explanations were provided.



**Table 6** Changes to other rates, fees, and charges

Response	Support	Do not Support	Other	I don't know
<b>Waste management rates changes</b>				
Cost changes in waste management, including:				
a) a 10.6 per cent base rate increase	<ul style="list-style-type: none"> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>	<ul style="list-style-type: none"> <li>Te Ākitai Waiohū Settlement Trust</li> </ul>	<ul style="list-style-type: none"> <li>Ngāti Tamaoho Settlement Trust</li> </ul>	
b) an option for a new 80L bin in the former Auckland City Council and Manukau City Council areas (80L bin price will be \$143.71), and	<ul style="list-style-type: none"> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Ākitai Waiohū Settlement Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>		<ul style="list-style-type: none"> <li>Ngāti Tamaoho Settlement Trust</li> </ul>	
c) an increase to the 240L refuse bin price (from \$254.15 to \$287.41).	<ul style="list-style-type: none"> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Ākitai Waiohū Settlement Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>		<ul style="list-style-type: none"> <li>Ngāti Tamaoho Settlement Trust</li> </ul>	

Response	Support	Do not Support	Other	I don't know
Introduce a one-off fee of \$40 for those residents wishing to change their bin size.	<ul style="list-style-type: none"> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> <li>Te Ākitai Waiohua Settlement Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>	<ul style="list-style-type: none"> <li>Ngāti Tamaterā Treaty Settlement Trust</li> </ul>	<ul style="list-style-type: none"> <li>Ngāti Tamaoho Settlement Trust</li> </ul>	
Extend the food scraps targeted rate to the new areas that will receive the service this year.	<ul style="list-style-type: none"> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>	<ul style="list-style-type: none"> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> </ul>	<ul style="list-style-type: none"> <li>Ngāti Tamaoho Settlement Trust</li> </ul>	<ul style="list-style-type: none"> <li>Te Ākitai Waiohua Settlement Trust</li> </ul>
<b>Changes to other rates</b>				
Swimming Pool/Spa Pool Fencing Compliance Targeted Rate: increases to reflect the actual costs of the service, and an increase in the fee for follow up inspections	<ul style="list-style-type: none"> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Ākitai Waiohua Settlement Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>		<ul style="list-style-type: none"> <li>Ngāti Tamaoho Settlement Trust</li> </ul>	

Response	Support	Do not Support	Other	I don't know
Change which bus services are funded by the Climate Action Targeted Rate from what was planned, to ensure that we can continue to deliver the climate and service outcomes for which the CATR was established.	<ul style="list-style-type: none"> <li>Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>		<ul style="list-style-type: none"> <li>Ngāti Tamaoho Settlement Trust</li> </ul>	<ul style="list-style-type: none"> <li>Te Ākitai Waiohū Settlement Trust</li> </ul>
No Response	<ul style="list-style-type: none"> <li>Ngaati Whanaunga Incorporated Society</li> <li>Ngāti Manuhiri Settlement Trust</li> <li>Ngāti Pāoa Trust Board</li> <li>Ngātiwai Trust</li> <li>Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū</li> <li>Te Ahiwaru Trust</li> <li>Te Kawerau Iwi Settlement Trust</li> </ul>			



## 7. Additional Matters of Importance

Additional Matters of Importance and related Mana Whenua entities are described in **Table 7** below.

**Table 7: Additional matters of importance – Mana Whenua feedback**

Additional matters of importance	No.	Mana Whenua Entity
Māori Land Rates Remission and Postponement Policy	5	<ul style="list-style-type: none"> <li>Ngaati Whanaunga Incorporated Society</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Ākitai Waiohū Settlement Trust</li> <li>Te Rūnanga o Ngāti Whātua</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>
Tūpuna Maunga Authority Operational Plan	4	<ul style="list-style-type: none"> <li>Te Ākitai Waiohū Settlement Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Whakakitenga o Waikato Incorporated</li> <li>Ngaati Whanaunga Incorporated Society</li> </ul>
Retention of the Mana Whenua Forums including: <ul style="list-style-type: none"> <li>Tāmaki Makaurau Mana Whenua Forum</li> <li>Eke Panuku Mana Whenua Forum</li> <li>I &amp; ES Operational Forum</li> <li>Auckland Transport Mana Whenua Forum</li> </ul>	5	<ul style="list-style-type: none"> <li>Ngaati Whanaunga Incorporated Society</li> <li>Ngāti Manuhiri Settlement Trust</li> <li>Ngāti Tamaterā Treaty Settlement Trust</li> <li>Te Ākitai Waiohū Settlement Trust</li> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>
Te Mana o te Wai and Te Oranga o Te Taiao	1	<ul style="list-style-type: none"> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>
Finding solutions for mental health and housing *via Eke Panuku	2	<ul style="list-style-type: none"> <li>Te Rūnanga o Ngāti Whātua</li> <li>*Te Whakakitenga o Waikato Incorporated</li> </ul>
Civil Defence and Emergency Events	1	<ul style="list-style-type: none"> <li>Te Whakakitenga o Waikato Incorporated</li> </ul>
Cost savings that could be derived from decreasing the number of Local Boards	1	<ul style="list-style-type: none"> <li>Ngāti Manuhiri Settlement Trust</li> </ul>
Requested Auckland Council contract them to discuss the following high priority matters in their own strategic and annual plans and directly related to their wellbeing: <ul style="list-style-type: none"> <li>Te Henga Marae and papakāinga</li> <li>Waitākere Ranges Heritage Deed and a new Forum and Plan</li> <li>Riverhead Forest development</li> <li>Te Onekiritea (Hobsonville) cultural precinct</li> </ul>	1	<ul style="list-style-type: none"> <li>Te Kawerau Iwi Settlement Trust</li> </ul>

Additional matters of importance	No.	Mana Whenua Entity
Requested entire Auckland Council Leadership Team to meet and share a meal	4	<ul style="list-style-type: none"> <li>• Ngaati Whanaunga Incorporated Society</li> <li>• Ngāti Manuhiri Settlement Trust</li> <li>• Ngāti Tamaoho Settlement Trust</li> <li>• Te Whakakitenga o Waikato Incorporated</li> </ul>
Requested relevant Local Boards contact them directly to discuss options and opportunities	5	<ul style="list-style-type: none"> <li>• Ngaati Whanaunga Incorporated Society</li> <li>• Ngāti Manuhiri Settlement Trust</li> <li>• Ngāti Tamaoho Settlement Trust</li> <li>• Ngāti Tamaterā Treaty Settlement Trust</li> <li>• Te Ākitai Waiohū Settlement Trust</li> </ul>
Requested a response regarding how the reduction in this budget will affect the long-term plan; and if there has been any consideration for any long-term plan recovery to alleviate concerns around debt.	1	<ul style="list-style-type: none"> <li>• Ngātiwai Trust Board</li> </ul>
Requested Auckland Council Executive Leadership team follow-up with Ngātiwai Trust to discuss the unsatisfactory engagement process highlighting the misinformation and gaps that need to be clarified.	1	<ul style="list-style-type: none"> <li>• Ngātiwai Trust Board</li> </ul>
Requested that “new provision” are made for the following: Te Henga Marae, Riverhead Forest plan change; Te Onekiritea Point (Hobsonville); capacity building, whenua, the Waitakere Ranges Heritage Area deed Waitākere Ranges Kaitiaki Monitoring; and Te Kawerau ā Maki and Council Relationship Agreement / Mana Whakahono and Annual Plan	1	<ul style="list-style-type: none"> <li>• Te Kawerau Iwi Settlement Trust</li> </ul>
No Responses	4	<ul style="list-style-type: none"> <li>• Ngāti Pāoa Trust Board</li> <li>• Ngāti Rehua - Ngātiwai Ki Aotea Trust</li> <li>• Te Ahiwaru Trust</li> <li>• Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohū</li> </ul>

Comments are provided below.

**a. Māori Land Rates Remission and Postponement Policy (the Policy)**

Feedback included:

- General support
- Te Ākitai Waiohū Settlement Trust stated the Policy should adhere to Treaty Principles
- Four Mana Whenua entities (Te Rūnanga o Ngāti Whātua; Ngaati Whanaunga Incorporated Society; Ngāti Tamaterā Treaty Settlement Trust; and Te Whakakitenga o Waikato Incorporated) suggested the following changes to the policy:
  - Update the introduction to read “... *providing assistance with rates through Māori land rates remission and postponement policy recognising the burden placed on owners and beneficiaries to the obligations associated with protecting taonga tuku iho.*”
  - That the Policy be subject to Part 6 of the Act i.e., to an occupation order
  - Updates to the conditions and criteria that include beneficially at (e) to read “*beneficially owned by more than 10 Māori either individually or through...*”. To better reflect context that typically comprises a few representatives who hold the land for the benefit of un-spoken others.
  - Currently, there are 89 Māori Freehold land blocks that would be subject to this Policy. However, it is anticipated that the Policy will affect substantially more. Hence, the recommendation is that Māori are supplied this data upon application.

**b. Tūpuna Maunga Authority Operational Plan (the Plan)**

Feedback included:

- The Plan has been well consulted
- Provides a good example of co-governance in action
- Comprises land subject to Crown redress that Mana Whenua have shared with all Aucklanders
- Auckland Council should not involve themselves in decisions outside their remit.

**c. Retention of the Mana Whenua Forums**

Feedback included:

- The Forum(s) provides a means to form partnerships between Mana Whenua organisations and Auckland Council (including its Council Controlled Organisations). That is, the Forums provide a means by which Auckland Council can give effect to its Te Tiriti o Waitangi (The Treaty of Waitangi) commitments.

## Auckland Council Encouraged to Adhere to Guiding Principles

Te Ākitai Waiohū Settlement Trust put considerable thought into highlighting the need for Auckland Council to apply guiding principles to all its decision-making. These principles were echoed by most Mana Whenua entities, however, not explicitly stated. In addition, several Mana Whenua entities described their long association with Auckland Council, citing their inputs into strategies, policies, plans and projects. Ngāti Tamaoho Settlement Trust (for example) shared with the Governing Body during their oral presentation that the Trust had worked with Auckland Council for four generations. All Mana Whenua have worked with the Crown for (at least) 182 years.

Yet, despite re-iterating the importance of working as partners to achieve mutually beneficial outcomes multiple times, Mana Whenua expressed their frustration that Auckland Council is yet to grasp the importance of these Principles, as well as how to apply them. We draw from material submitted by Te Ākitai Waiohū Settlement Trust to describe pertinent aspects of these Principles below with the intent that recommendations will prove useful to Auckland Council. The following serves as an example only. Individual Mana Whenua undoubtedly have more to add.

### Principle 1 – Te Tiriti o Waitangi

Auckland Council articulated its commitment to Te Tiriti o Waitangi (**The Treaty of Waitangi**) in the Auckland Plan 2050. Exerts from the Auckland Plan 2050 (for example) include:

*“Giving life to te Tiriti o Waitangi in the Auckland Plan contributes to a more equitable future for Aucklanders and generations to come.”*

*“The Treaty of Waitangi is New Zealand’s founding document. It laid the basis for an ongoing partnership between Māori and the Crown and recognises the unique and special place of Māori as tangata whenua.”*

*“The Treaty is an exchange of promises. Rangatira (chiefs) and the Governor (on behalf of the British Crown) agreed to a relationship where they would share power and authority. The Crown promised that Māori would enjoy equal citizenship and retain rangatiratanga over their iwi and hapū, territories, resources and taonga.”*

### Recommendation:

The Auckland Council need to understand what Mana Whenua mean when they request that Auckland Council work as Treaty partners to achieve mutually beneficial outcomes.

## Principle 2 – Equity

*“While apparently similar, the application of equity and equality can lead to significantly different outcomes for marginalised people. Equality means each individual or group of people is given the same resources and opportunities. Equity recognises that each person has different circumstances and allocates the exact resources and opportunities needed to reach an equal outcome,”* Merriam-Webster 2017.

*“The absence of avoidable or remediable differences among groups of people, whether those groups are defined socially, economically, demographically, or geographically. As such, equity is the process and equality is the outcomes of that process,”* World Health Organisation (WHO).

Te Ākitai Waiohū Settlement Trust explained these concepts by stating that it is not enough to provide people with the same resources (i.e., equality). To reduce the disparity gap, the underlying issues and individual needs of underserved and vulnerable populations must be effectively addressed (i.e., via equity). Consequently, high rates and cuts to Auckland Council are [for example], a major concern. Several Mana Whenua highlighted the concern that proposals would make things harder for people who are already struggling.

### Recommendation:

Auckland Council are clear what Mana Whenua mean when they highlight the importance of “equity.” Furthermore, Auckland Council need to ensure the principle is applied to decision-making.

## Principle 3 – Holism

*“A robust framework for success is only possible when we manage the whole. Managing the pieces in isolation will only create fragmented success. By managing the whole, success is possible for everything and everyone,”* (Karl-Henrik Robert 1989).

### Recommendation:

Auckland Council needs to understand the Māori worldview. Adopting a holistic approach means enhancing social, environmental, cultural, and economic values. The latter should be used to evaluate success i.e., used for decision-making criteria.

## Conclusion

Mana Whenua have invested considerable time and effort providing Auckland Council with responses. Having participated in the consultation on the Annual Budget 2023/2024, Mana Whenua will be very interested in the results; how their feedback has been used to guide decisions; as well as when they can expect feedback.

It is clear, that if Auckland Council adheres to, and correctly applies principles relating to the Treaty of Waitangi, equity and holism, Auckland Council would be much better placed to work with Māori as partners to achieve mutually beneficial outcomes that enhance the wellbeing of people and the environment.

## Appendices

### Appendix 1: Description of Mana Whenua Entities, Oral & Written Submitters

		24 March 2023	28 March 2023		
No.	Mana Whenua Entity	Oral Submission	Written Submission	*Registrations	Last Updated
1	Ngā Maunga Whakahii o Kaipara Development Trust	No	No	2808	Aug 2020
2	Ngaati Whanaunga Incorporated Society	Yes	Yes	624	2013
3	Ngāi Tai ki Tāmaki Trust	No	No	1323	Aug 2020
4	Ngāti Manuhiri Settlement Trust	Yes	Yes	896	Aug 2020
5	Ngāti Maru Rūnanga Trust	No	No	3765	2013
6	Ngāti Pāoa Iwi Trust	No	No	3456	2013
7	Ngāti Pāoa Trust Board	Yes	Yes	See above	See Above
8	Ngāti Rehua - Ngātiwai Ki Aotea Trust	Yes	Yes	Not Available	Not Available
9	Ngāti Tamaoho Settlement Trust	Yes	Yes	4320	Aug 2020
10	Ngāti Tamaterā Treaty Settlement Trust	Yes	Yes	2577	2013
11	Te Ara Rangatū o te Iwi o Ngāti Te Ata - Waiohūa	No	Yes	Not Available	Not Available
12	Ngāti Whātua o Ōrākei Trust Board	No	No	5000	Not Available
13	Ngātiwai Trust Board	Yes	Yes	5667	2013
14	Te Ahiwaru Trust	Yes	Yes		
15	Te Ākitai Waiohūa Settlement Trust	Yes	Yes	460	Jan 2022
16	Te Kawerau Iwi Settlement Trust	Yes	Yes	251	Jun 2017

17	Te Patukirikiri Iwi Trust	No	No	103	Aug 2020
18	Te Rūnanga o Ngāti Whātua	Yes	Yes	14,784	2013
19	Te Uri o Hau Settlement Trust	No	No	7808	Not Available
20	Te Whakakitenga o Waikato Incorporated	No	Yes	40,083	2013
	<b>Total (Responders)</b>	<b>11</b>	<b>13</b>	<b>69,662</b>	<b>74%</b>
	<b>Total (Overall)</b>	<b>11</b>	<b>13</b>	<b>93, 925</b>	
	*Note Numbers are shown for registrations if data is available				

## Appendix 2: Description of Mātāwaka Invited to Attend Briefing Sessions

				28 Feb 23	3 Mar 23
No.	Location	Type	Matawaka Organisation	Invite to Briefing Session	Invite to Briefing Session
1	North Auckland	Marae	Awataha	Yes	Yes
2	Regional	Social Services	Hapai te Hauora	Yes	Yes
3	Regional	Social Services	Hapai te Hauora	Yes	Yes
4	West Auckland	Marae	Hoani Waititi Marae	Yes	Yes
5	West Auckland	Marae	Hoani Waititi Marae	Yes	Yes
6	South Auckland	Health Provider	Huakina Development Trust	Yes	Yes
7	Regional		Kahui Tu Kaha	Yes	Yes
8	South Auckland	Health Provider	Mahitahi Trust	Yes	Yes
9	South Auckland	Health Provider	Manukau Urban Māori Authority	Yes	Yes
10	South Auckland	Marae	Manurewa Marae	Yes	Yes
11	South Auckland	Marae	Mataatua Marae	Yes	Yes
12	Regional	Social Services	Nga Wahine Atawhai o Matukutureia Māori Women's Welfare League	Yes	Yes
13	South Auckland	Taurahere	Ngai Tahu ki Tāmaki Makaurau	Yes	Yes
14	South Auckland	Marae	Ngati Otara Marae	Yes	Yes
15	South Auckland	Marae	Ngati Otara Marae	Yes	Yes
16	South Auckland	Marae	Papakura Kootuitui Trust	Yes	Yes
17	South Auckland	Marae	Papakura Marae	Yes	Yes
18	South Auckland	Marae	Papatuanuku Kokiri Marae	Yes	Yes

				28 Feb 23	3 Mar 23
No.	Location	Type	Matawaka Organisation	Invite to Briefing Session	Invite to Briefing Session
19	South Auckland	Marae	Papatuanuku Kokiri Marae	Yes	Yes
20	Regional	Marae	Para Kore ki Tāmaki	Yes	Yes
21	East Auckland	Marae	Piritahi Marae	Yes	Yes
22	East Auckland	Marae	Ruapotaka Marae	Yes	Yes
23	West Auckland	Marae	Te Atatu Coalition Marae	Yes	Yes
24	West Auckland	Marae	Te Atatu Coalition Marae	Yes	Yes
25	West Auckland	Marae	Te Atatu Māori Women's Welfare League	Yes	Yes
26	North Auckland	Marae	Te Hana Marae	Yes	Yes
27	North Auckland	Marae	Te Herenga Waka o Orewa	Yes	Yes
28	North Auckland	Marae	Te Herenga Waka o Orewa	Yes	Yes
29	East Auckland	Social Services	Te Hoe o Tāmaki	Yes	Yes
30	South Auckland	Rangatahi Provider	Te Kaha o Te Rangatahi Whānau o Tāmaki Makaurau Trust	Yes	Yes
31	Regional	Marae Collective	Te Kotahi a Tāmaki Marae Collective	Yes	Yes
32	Regional	Marae Collective	Te Kotahi a Tāmaki Marae Collective	Yes	Yes
33	West Auckland	Health Provider	Te Kotuku Ki Te Rangi Trust	Yes	Yes
34	Regional	Marae	Te Mahurehure Marae	Yes	Yes
35	Regional	Marae	Te Mahurehure Marae	Yes	Yes
36	Central (Mt Roskill)	Social Services	Te Manawananui Charitable Trust	Yes	Yes
37	South Auckland	Rangatahi Provider	Te Ora O Manukau	Yes	Yes
38	South Auckland	Kaumatua Group	Te Oranga Kaumatua Kuia Disability Support Services	Yes	Yes
39	West Auckland	Marae	Te Piringatahi o Maungarongo	Yes	Yes
40	North Auckland	Health Provider	Te Puna Whānau ora Network Alliance Limited	Yes	Yes
41	Central	Kaumatua Group	Te Roopu Kaumatua O Owairaka	Yes	Yes



				28 Feb 23	3 Mar 23
No.	Location	Type	Matawaka Organisation	Invite to Briefing Session	Invite to Briefing Session
42	South Auckland	Health Provider	Te Roopu Taurima	Yes	Yes
43	South Auckland	Health Provider	Te Roopu Taurima	Yes	Yes
44	Regional	Marae	Te Roopu Waiora	Yes	Yes
45	West Auckland	Taurahere	Te Takiwā ō Ngāpuhi ki te Tonga o Tāmaki Makaurau	Yes	Yes
46	GBI	Taurahere	Te Taurahere O Aotea	Yes	Yes
47	East Auckland	Marae	Te Tira Hou Marae	Yes	Yes
48	West Auckland	Social Services	Te Whanau Waipareira	Yes	Yes
49	West Auckland	Family Violence	Tu Wahine Trust	Yes	Yes
50	Regional	Health Provider	Turuki Healthcare Charitable Trust	Yes	Yes
51	North Auckland	Marae	Uruamo Maranga Ake Marae	Yes	Yes
52	West Auckland	Marae	Waitakere ki tua	Yes	Yes
53	Central	Social Services	Waitemata Māori Wardens	Yes	Yes
54	Regional	Rangatahi Provider	MEA	Yes	Yes
55	West Auckland	Marae	Hoani Waititi Marae	Yes	Yes

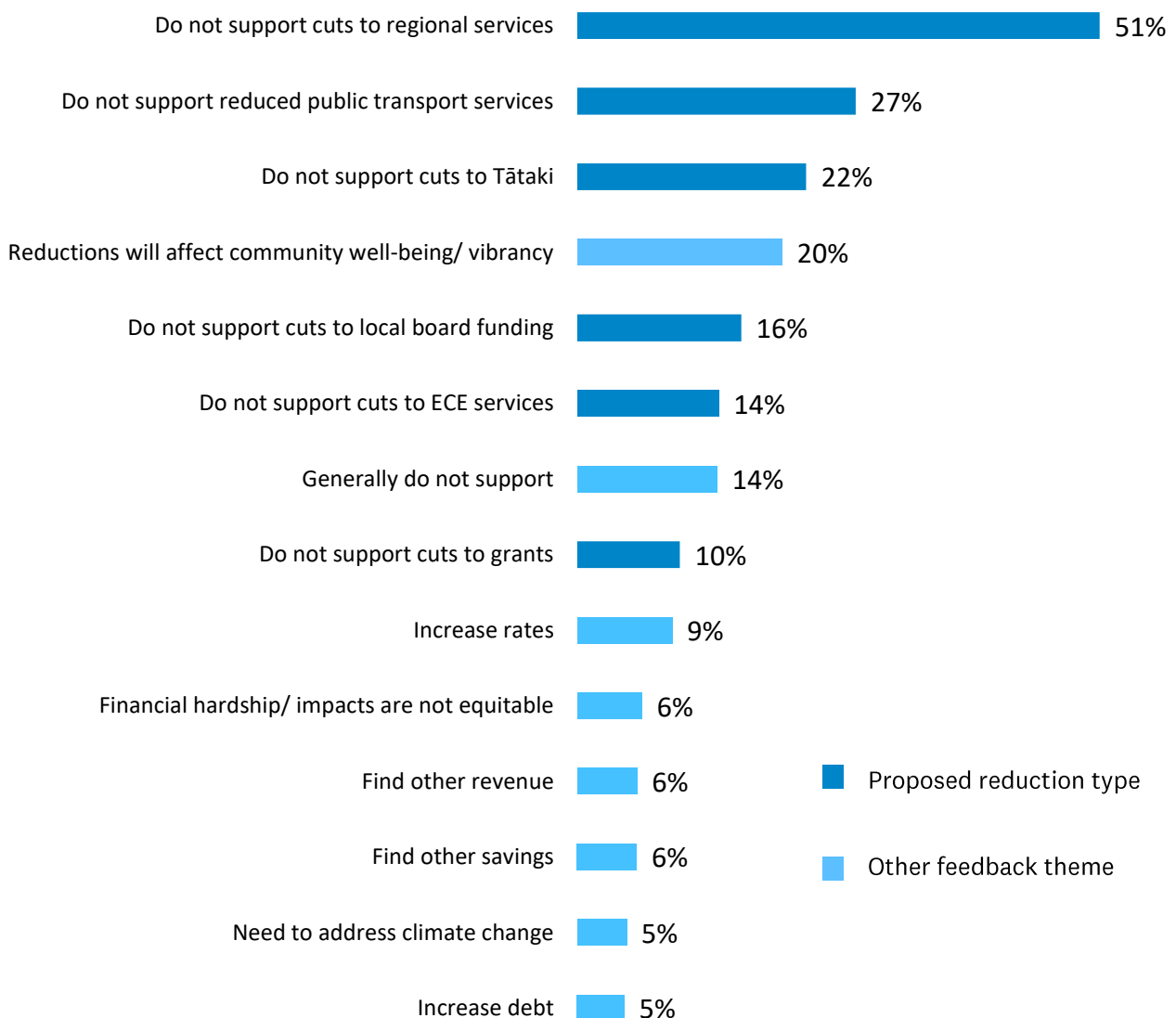
Note - these workshops were scheduled and facilitated by Ngā Mātārae, Auckland Council.



## ATTACHMENT THREE: Proposed operating spending reductions feedback themes

### View one of spending reductions feedback: by proposed reduction bundles

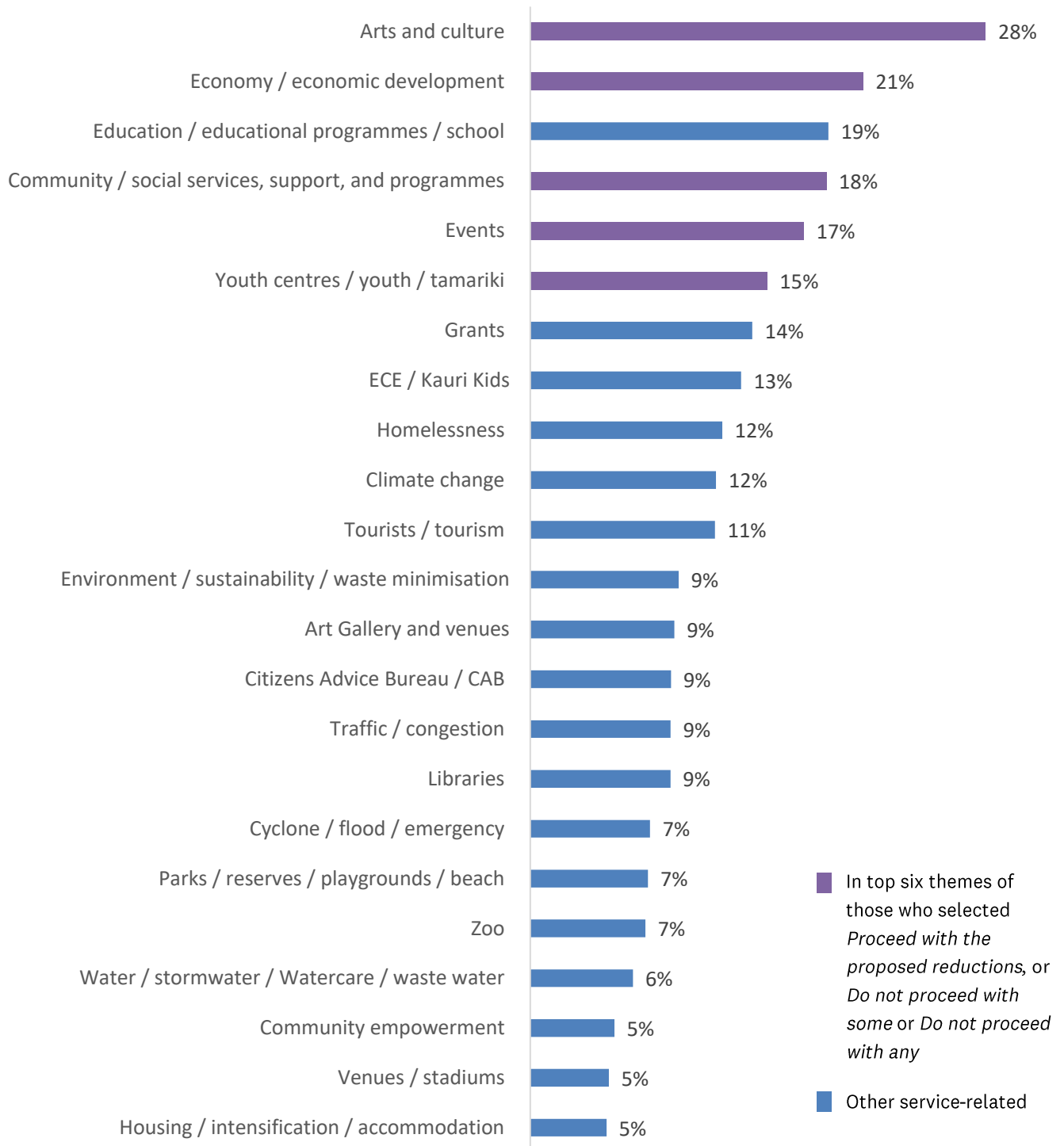
Tell us why, and which reductions you would not proceed with, if any:



Shows the percentage of comments by individual submitters which mentioned specific themes including support or opposition to the specific reduction bundles proposed. Only themes occurring in at least 5% of comments shown.

Base: All comments from individual submitters on this topic including at events and regardless of where in the submission they were entered (23,774)

## View two of spending reductions feedback: by service-related terms



Shows the percentage of comments by individual submitters which mentioned selected service-related terms in response to Q1. This analysis relies on text analysis software so does not include any comments about the reductions outside the relevant comment fields following Q1. Only themes occurring in at least 5% of comments shown.

Base: All comments from individual submitters in the comment field for this question, including at events (23,535)

## ATTACHMENT FOUR: Other feedback received

Regional Council activity area	Individuals	Organisations
General financial strategy	1,292	26
Other rating policy	181	12
Strategic assets	455	9
Local Board Funding Policy	294	46
Contributions Policy	19	1
Grants and subsidies	106	33
Business Improvement Districts	12	7
Other rating and funding	200	13
Transport (roads and footpaths)	921	17
Transport (public transport)	1,946	30
Transport (walking and cycling)	779	8
Transport (parking and enforcement)	189	5
Transport (other)	422	3
Water supply	167	6
Wastewater	165	8
Stormwater	427	31
Community places and services (regional)	2,494	116
Libraries (regional)	802	19
Parks, sport, and recreation (regional)	775	53
Arts, culture, and events (regional)	2,055	92
Regional planning	533	19
Housing	367	3
Bylaws	24	2
Regulatory services	109	11
Cultural and built heritage	68	6
Solid waste services	282	15
Environmental services	2,134	83
Governance and support	1,218	33

Regional Council activity area	Individuals	Organisations
Organisational support	750	13
Māori outcomes	213	9
Emergency management	76	7
Tūpuna Maunga	548	17
Panuku Development Auckland	68	14
Auckland Unlimited	586	36
General comments about the plan/process	2,062	100
Outside of council's role	830	30

## ATTACHMENT FIVE: Requests for funding

**Submitter:** Coastguard

**Submission number:** 37356

**Local/Regional:** Regional

**Local Board/Council area:** CCO Governance & External Partnerships

**Description of request:** Request a contribution towards the provision of Coastguard services in the Auckland region. Auckland Council used to provide funding to Coastguard via the ARAFA regime, but a national restructure of coastguard entities means that Coastguard is no longer eligible for funding via ARAFA

**Value of request:** \$824,000

**One off or ongoing?** One off, although the question of long-term funding to be considered in the LTP

**Current State (existing funding level, confirmed agreements/plans; relevant historic info):**

After Coastguard left the ARAFA regime, a funding agreement was entered into directly between Auckland Council and Coastguard. Council currently provides \$824,000 per annum. This funding arrangement ends 30 June 2023.

**Officer comment:**

Coastguard services strongly contribute to maritime safety in the Auckland region. Provision of the requested funding would maintain the status quo. Consideration of what support council should provide Coastguard could be considered through the LTP process.

Note: The funding request below was not received as a submission through the annual budget feedback process so is not included in the summary of feedback in this report. However, as it has import for the annual budget and was received by Auckland Council during the consultation period it is included here.

<b>Submitter:</b>	<b>Surf Lifesaving Northern Region</b>
<b>Submission number:</b>	N/A
<b>Local/Regional:</b>	Regional
<b>Local Board/Council area:</b>	CCO Governance & External Partnerships
<b>Description of request:</b>	Surf Lifesaving Norther Region has requested additional funding to allow it to increase the length of the season paid lifeguards patrol the following beaches: Omaha, Orewa, Long Bay, Muriwai, Bethells, Piha, Karekare, and Kariaotahi. Surf Life Saving is also proposing to provide services to 2 beaches that are currently not patrolled – Te Arai and Tawharanui.
<b>Value of request:</b>	\$455,342
<b>One off or ongoing?</b>	Ongoing. Whilst this funding application is a one off, the expansion in services provided by Surf Life Saving would become the baseline for future funding requests to the Auckland Regional Amenities Funding Board, and therefore to Auckland Council.

**Current State (existing funding level, confirmed agreements/plans; relevant historic info):**

Surf Life Saving Northern Region is funded via the ARAFA regime. Council makes an annual contribution (via ARAFA) to the provision of surf lifesaving services in the Auckland region.

Currently, an organisation that is funded via ARAFA gets agreement from Council before it significantly increases its level of service, and the Funding Board does not want to commit Auckland Council to increased costs for services it may not want to support. The funding request from Surf Life Saving is due to a proposed increase in the level of service they provide.

**Officer comment:**

Surf Life Saving services contribute greatly to the wellbeing of beach goers within the Auckland Region. Council staff have not yet provided advice as to whether they support the increase level of service proposed. This advice can be provided before final budget decisions are made.



Note: The funding request below has been excluded from the summary of feedback in this report as COMET is a Council Controlled Organisation. However, as it has import for the annual budget and was received by Auckland Council during the consultation period it is included here.

**Submitter:** COMET

**Submission number:** N/A (but attended Organisation / Interest Group Have Your Say Event)

**Local/Regional:** Regional

**Local Board/Council area:** CCO Governance & External Partnerships

**Description of request:** Council currently provides COMET funding of \$558,000 per annum. The draft budget proposes stopping this funding. COMET's request is to decrease funding over 3 financial years, rather than stop it completely in the next financial year.

**Value of request:** \$350,000 in 2023-24. \$250,000 in 2024-25, and \$150,000 in 2025-26

**One off or ongoing?** Ongoing

**Current State (existing funding level, confirmed agreements/plans; relevant historic info):**

Auckland Council has provided funding to COMET since 2010. COMET currently receives \$558,000 per annum, which funds core staff and activities. Specific programmes are funded from other sources such as government, industry, and philanthropic sources

**Officer comment:**

Due to the nature of COMET's work, and the scale of its activities, it is difficult to assess the impact of its activities. It is therefore difficult for staff to assess the impact the removal of funding will have. A transition approach to removal of council funding should provide COMET with sufficient time to identify alternative funding mechanisms, and therefore remain viable as an organisation.

## ATTACHMENT SIX: Local Board breakdowns

### 1.1 Proposed operating spending reductions

#### Q1. Feedback from individuals by local board

Local Board	Total responses	Proceed with reductions	Do not proceed with some	Do not proceed with any	Other	I don't know
Albert-Eden	4,944	10%	32%	49%	7%	1%
Aotea/Great Barrier	133	16%	41%	32%	10%	1%
Devonport-Takapuna	1,728	17%	36%	37%	7%	3%
Franklin	876	30%	34%	23%	9%	4%
Henderson-Massey	1,714	21%	32%	36%	9%	2%
Hibiscus and Bays	1,719	24%	36%	31%	8%	1%
Howick	1,681	34%	35%	20%	7%	4%
Kaipātiki	1,893	19%	37%	34%	8%	2%
Māngere-Ōtāhuhu	931	14%	31%	39%	10%	6%
Manurewa	779	20%	29%	39%	9%	4%
Maungakiekie-Tāmaki	1,811	16%	34%	40%	7%	2%
Ōrākei	1,865	20%	37%	34%	8%	2%
Ōtara-Papatoetoe	708	19%	27%	37%	8%	8%
Papakura	555	22%	32%	33%	10%	3%
Puketāpapa	769	13%	36%	42%	8%	1%
Rodney	1,246	29%	33%	26%	11%	1%
Upper Harbour	1,186	27%	32%	29%	8%	3%
Waiheke	596	7%	31%	46%	15%	1%
Waitākere Ranges	1,695	11%	36%	42%	9%	2%
Waitematā	2,605	9%	35%	48%	7%	1%
Whau	1,501	11%	34%	45%	9%	1%

Note - this table only includes submissions where the local board of residence is known.

## Q1. Feedback from organisations by local board

Local Board	Total responses	Proceed with reductions	Do not proceed with some	Do not proceed with any	Other	I don't know
Albert-Eden	132	4	31	31	10	56
Aotea/Great Barrier	4	0	0	2	1	1
Devonport-Takapuna	73	3	13	10	3	44
Franklin	54	3	9	4	3	35
Henderson-Massey	69	2	7	18	5	37
Hibiscus and Bays	48	2	13	8	4	21
Howick	83	6	11	2	3	61
Kaipātiki	56	0	11	2	2	41
Māngere-Ōtāhuhu	85	2	9	13	6	55
Manurewa	46	2	4	4	4	32
Maungakiekie-Tāmaki	50	0	10	6	2	32
Ōrākei	58	3	10	7	10	28
Ōtara-Papatoetoe	76	2	7	8	4	55
Papakura	20	2	2	2	0	14
Puketāpapa	17	0	2	7	2	6
Rodney	31	2	9	4	3	13
Upper Harbour	63	0	11	11	0	41
Waiheke	21	0	5	10	3	3
Waitākere Ranges	58	3	10	11	4	30
Waitematā	93	3	38	23	15	14
Whau	40	0	13	8	2	17
Regional organisation	22	1	7	6	8	0

## 1.2 Proposed amendment to the Auckland International Airport Limited (AIAL) Shareholding Policy

### Q2. Feedback from individuals by local board

Local Board	Total responses	Proceed and sell all shares	Enable partial sale of shares	Do not change policy – keep shares	Other	I don't know
Albert-Eden	4,810	19%	26%	42%	3%	11%
Aotea/Great Barrier	131	28%	27%	35%	4%	6%
Devonport-Takapuna	1,680	28%	31%	29%	3%	9%
Franklin	866	35%	30%	25%	4%	7%
Henderson-Massey	1,684	31%	26%	30%	4%	9%
Hibiscus and Bays	1,694	31%	31%	26%	4%	9%
Howick	1,656	32%	35%	23%	3%	7%
Kaipātiki	1,861	26%	30%	31%	5%	9%
Māngere-Ōtāhuhu	908	21%	26%	39%	6%	8%
Manurewa	751	23%	29%	35%	4%	8%
Maungakiekie-Tāmaki	1,794	22%	28%	38%	4%	9%
Ōrākei	1,818	32%	28%	29%	3%	8%
Ōtara-Papatoetoe	722	26%	25%	30%	11%	8%
Papakura	553	29%	27%	31%	5%	7%
Puketāpapa	765	20%	31%	38%	4%	7%
Rodney	1,224	35%	31%	23%	4%	6%
Upper Harbour	1,167	32%	30%	26%	4%	8%
Waiheke	589	17%	26%	45%	7%	6%
Waitākere Ranges	1,667	22%	28%	36%	5%	9%
Waitematā	2,559	19%	25%	43%	4%	9%
Whau	1,467	19%	28%	39%	4%	9%

Note - this table only includes submissions where the local board of residence is known.

## Q2. Feedback from organisations by local board

Local Board	Total responses	Proceed and sell all shares	Enable partial sale of shares	Do not change policy – keep shares	Other	I don't know
Albert-Eden	72	9	18	24	8	13
Aotea/Great Barrier	5	1	0	2	0	2
Devonport-Takapuna	29	8	6	11	2	2
Franklin	17	5	5	5	0	2
Henderson-Massey	29	4	5	15	1	4
Hibiscus and Bays	25	7	5	8	2	3
Howick	20	8	5	5	1	1
Kaipātiki	13	2	4	2	2	3
Māngere-Ōtāhuhu	28	3	2	16	4	3
Manurewa	13	3	3	4	2	1
Maungakiekie-Tāmaki	17	1	4	11	0	1
Ōrākei	25	8	4	8	3	2
Ōtara-Papatoetoe	21	4	7	7	2	1
Papakura	6	2	2	1	0	1
Puketāpapa	10	2	2	1	4	1
Rodney	18	2	3	7	3	3
Upper Harbour	20	6	8	3	0	3
Waiheke	13	1	0	10	0	2
Waitākere Ranges	24	1	4	13	2	4
Waitematā	67	15	4	27	11	10
Whau	21	1	3	12	3	2
Regional organisation	18	4	3	8	1	2

## 1.3 Proposed approach to managing rates and debt

### Q3. Feedback from individuals by local board

Local Board	Total responses	Proceed	Higher rates	Greater use of debt	Lower rates / greater use of debt	Higher rates / less use of debt	Other	I don't know
Albert-Eden	4,808	22%	18%	9%	15%	7%	20%	9%
Aotea/Great Barrier	131	25%	18%	11%	15%	8%	15%	8%
Devonport-Takapuna	1,672	28%	18%	8%	14%	7%	15%	9%
Franklin	870	30%	14%	10%	20%	7%	13%	6%
Henderson-Massey	1,725	29%	14%	9%	20%	6%	13%	8%
Hibiscus and Bays	1,672	32%	14%	8%	17%	7%	14%	7%
Howick	1,741	30%	9%	9%	25%	6%	11%	10%
Kaipātiki	1,858	27%	17%	8%	18%	7%	16%	7%
Māngere-Ōtāhuhu	1,269	20%	7%	13%	35%	6%	10%	8%
Manurewa	978	20%	13%	12%	32%	5%	9%	9%
Maungakiekie-Tāmaki	1,837	26%	17%	9%	17%	8%	16%	6%
Ōrākei	1,807	28%	19%	9%	16%	8%	14%	6%
Ōtara-Papatoetoe	1,013	19%	9%	14%	34%	4%	11%	10%
Papakura	582	27%	12%	10%	22%	7%	13%	9%
Puketāpapa	811	21%	14%	9%	23%	8%	17%	7%
Rodney	1,219	32%	13%	8%	21%	6%	14%	6%
Upper Harbour	1,166	28%	13%	10%	20%	7%	14%	9%
Waiheke	578	21%	11%	13%	21%	7%	24%	3%
Waitākere Ranges	1,677	24%	17%	9%	17%	8%	18%	6%
Waitemātā	2,545	22%	19%	9%	13%	8%	22%	8%
Whau	1,565	22%	18%	10%	19%	7%	18%	6%

Note - this table only includes submissions where the local board of residence is known.

**Q3. Feedback from organisations by local board**

Local Board	Total responses	Proceed	Higher rates	Greater use of debt	Lower rates / greater use of debt	Higher rates / less use of debt	Other	I don't know
Albert-Eden	74	17	12	8	10	0	19	8
Aotea/Great Barrier	5	1	1	0	0	1	2	0
Devonport-Takapuna	30	9	2	2	2	6	7	2
Franklin	17	8	2	1	1	1	3	1
Henderson-Massey	30	6	5	2	4	4	5	4
Hibiscus and Bays	25	6	5	4	4	1	3	2
Howick	19	9	2	0	5	0	2	1
Kaipātiki	13	3	1	2	2	2	1	2
Māngere-Ōtāhuhu	29	6	0	1	7	0	13	2
Manurewa	13	4	2	0	3	1	3	0
Maungakiekie-Tāmaki	16	3	0	2	0	2	6	3
Ōrākei	26	6	6	2	1	1	8	2
Ōtara-Papatoetoe	22	1	4	1	8	1	5	2
Papakura	5	2	1	1	0	1	0	0
Puketāpapa	10	0	1	2	0	1	3	3
Rodney	18	3	4	0	4	1	5	1
Upper Harbour	21	6	6	2	1	1	1	4
Waiheke	14	1	2	4	1	0	5	1
Waitākere Ranges	26	1	9	2	2	2	9	1
Waitematā	72	14	13	8	6	2	26	3
Whau	21	5	4	1	2	1	6	2
Regional organisation	19	4	0	2	1	1	8	3

## 1.4 Proposed storm response funding

### Q4. Feedback from individuals by local board

Local Board	Total responses	Proceed	Do not proceed	Other	I don't know
Albert-Eden	4,767	75%	12%	5%	8%
Aotea/Great Barrier	131	61%	18%	15%	7%
Devonport-Takapuna	1,671	71%	15%	6%	8%
Franklin	861	64%	21%	8%	7%
Henderson-Massey	1,734	66%	20%	6%	8%
Hibiscus and Bays	1,675	67%	19%	7%	7%
Howick	1,641	57%	27%	7%	9%
Kaipātiki	1,855	69%	17%	5%	8%
Māngere-Ōtāhuhu	962	58%	27%	7%	8%
Manurewa	723	58%	27%	5%	10%
Maungakiekie-Tāmaki	1,788	68%	19%	6%	7%
Ōrākei	1,822	72%	15%	7%	6%
Ōtara-Papatoetoe	744	53%	31%	5%	12%
Papakura	544	60%	25%	7%	8%
Puketāpapa	766	74%	14%	6%	5%
Rodney	1,231	65%	22%	7%	6%
Upper Harbour	1,166	66%	19%	5%	10%
Waiheke	580	68%	16%	9%	7%
Waitākere Ranges	1,673	75%	13%	5%	7%
Waitematā	2,540	79%	10%	6%	6%
Whau	1,489	73%	15%	5%	6%

Note - this table only includes submissions where the local board of residence is known.



#### Q4. Feedback from organisations by local board

Local Board	Total responses	Proceed	Do not proceed	Other	I don't know
Albert-Eden	73	54	6	4	9
Aotea/Great Barrier	5	3	0	1	1
Devonport-Takapuna	30	21	4	0	5
Franklin	16	11	2	2	1
Henderson-Massey	28	18	6	0	4
Hibiscus and Bays	26	19	1	3	3
Howick	20	15	3	1	1
Kaipātiki	14	10	1	1	2
Māngere-Ōtāhuhu	29	21	3	3	2
Manurewa	13	6	4	2	1
Maungakiekie-Tāmaki	16	12	1	2	1
Ōrākei	25	14	3	5	3
Ōtara-Papatoetoe	22	11	9	0	2
Papakura	5	4	0	0	1
Puketāpapa	10	9	0	1	0
Rodney	16	10	3	3	0
Upper Harbour	21	14	3	0	4
Waiheke	13	9	0	3	1
Waitākere Ranges	25	18	2	4	1
Waitematā	68	47	6	9	6
Whau	21	15	3	2	1
Regional organisation	19	13	1	1	4

## 1.5 Proposed changes to other rates, fees and charges

### Q6A. Cost changes in waste management

#### Q6A. Feedback from individuals by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	4,532	59%	21%	2%	18%
Aotea/Great Barrier	114	50%	35%	4%	11%
Devonport-Takapuna	1,539	58%	23%	2%	17%
Franklin	823	50%	34%	3%	13%
Henderson-Massey	1,621	45%	35%	3%	16%
Hibiscus and Bays	1,598	50%	30%	4%	16%
Howick	1,425	46%	41%	1%	12%
Kaipātiki	1,779	58%	27%	2%	13%
Māngere-Ōtāhuhu	817	51%	34%	3%	12%
Manurewa	699	46%	35%	3%	15%
Maungakiekie-Tāmaki	1,707	57%	27%	2%	14%
Ōrākei	1,728	61%	24%	2%	13%
Ōtara-Papatoetoe	585	46%	42%	2%	11%
Papakura	529	47%	38%	2%	12%
Puketāpapa	708	56%	29%	2%	13%
Rodney	1,154	49%	31%	4%	16%
Upper Harbour	1,087	51%	32%	2%	14%
Waiheke	548	52%	28%	3%	17%
Waitākere Ranges	1,576	55%	24%	4%	17%
Waitematā	2,408	63%	17%	2%	18%
Whau	1,394	55%	25%	4%	16%

Note - this table only includes submissions where the local board of residence is known.

## Q6A. Feedback from organisations by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	66	42	10	1	13
Aotea/Great Barrier	4	2	1	0	1
Devonport-Takapuna	26	14	8	1	3
Franklin	16	7	6	2	1
Henderson-Massey	27	13	6	0	8
Hibiscus and Bays	24	12	4	3	5
Howick	17	10	6	0	1
Kaipātiki	11	6	2	1	2
Māngere-Ōtāhuhu	29	13	9	2	5
Manurewa	14	5	7	0	2
Maungakiekie-Tāmaki	15	7	5	1	2
Ōrākei	24	10	8	2	4
Ōtara-Papatoetoe	23	12	8	0	3
Papakura	5	2	0	0	3
Puketāpapa	9	5	1	1	2
Rodney	15	7	4	1	3
Upper Harbour	19	10	3	0	6
Waiheke	11	7	2	1	1
Waitākere Ranges	24	13	5	0	6
Waitematā	56	36	8	5	7
Whau	19	9	6	0	4
Regional organisation	13	7	3	1	2

## Q6B. Introducing a one-off \$40 charge to change bin size

### Q6B. Feedback from individuals by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	4,539	69%	18%	2%	11%
Aotea/Great Barrier	118	63%	26%	2%	9%
Devonport-Takapuna	1,534	66%	22%	3%	9%
Franklin	826	67%	24%	2%	8%
Henderson-Massey	1,616	60%	27%	2%	10%
Hibiscus and Bays	1,597	64%	24%	3%	9%
Howick	1,432	70%	22%	2%	6%
Kaipātiki	1,781	66%	25%	2%	7%
Māngere-Ōtāhuhu	817	67%	25%	2%	6%
Manurewa	688	72%	20%	1%	7%
Maungakiekie-Tāmaki	1,715	73%	18%	2%	7%
Ōrākei	1,740	74%	17%	1%	7%
Ōtara-Papatoetoe	585	65%	27%	1%	7%
Papakura	528	64%	27%	1%	8%
Puketāpapa	709	69%	21%	2%	8%
Rodney	1,153	64%	24%	3%	9%
Upper Harbour	1,090	66%	22%	2%	10%
Waiheke	544	65%	22%	3%	10%
Waitākere Ranges	1,574	69%	19%	2%	9%
Waitematā	2,404	71%	15%	2%	11%
Whau	1,397	68%	20%	3%	9%

Note - this table only includes submissions where the local board of residence is known.

## Q6B. Feedback from organisations by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	66	46	7	1	12
Aotea/Great Barrier	4	3	0	0	1
Devonport-Takapuna	27	14	9	0	4
Franklin	18	11	5	1	1
Henderson-Massey	28	19	4	0	5
Hibiscus and Bays	25	18	3	2	2
Howick	18	16	2	0	0
Kaipātiki	12	7	2	1	2
Māngere-Ōtāhuhu	28	17	7	0	4
Manurewa	14	7	6	0	1
Maungakiekie-Tāmaki	15	10	3	2	0
Ōrākei	23	15	3	2	3
Ōtara-Papatoetoe	22	19	1	0	2
Papakura	5	1	2	0	2
Puketāpapa	9	7	0	1	1
Rodney	16	10	3	1	2
Upper Harbour	20	11	2	0	7
Waiheke	11	6	3	1	1
Waitākere Ranges	24	17	3	0	4
Waitematā	56	40	8	5	3
Whau	20	12	5	0	3
Regional organisation	13	4	4	1	4

## Q6C. Extend food scraps targeted rate to new service areas

### Q6C. Feedback from individuals by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	4,506	67%	14%	2%	17%
Aotea/Great Barrier	116	59%	22%	5%	14%
Devonport-Takapuna	1,538	59%	24%	2%	16%
Franklin	831	53%	31%	2%	13%
Henderson-Massey	1,617	57%	24%	2%	17%
Hibiscus and Bays	1,586	53%	29%	2%	16%
Howick	1,408	52%	31%	2%	16%
Kaipātiki	1,776	60%	24%	2%	14%
Māngere-Ōtāhuhu	805	60%	21%	4%	15%
Manurewa	686	56%	24%	3%	17%
Maungakiekie-Tāmaki	1,700	65%	18%	2%	15%
Ōrākei	1,719	61%	23%	2%	14%
Ōtara-Papatoetoe	575	59%	22%	3%	15%
Papakura	528	68%	20%	2%	11%
Puketāpapa	687	63%	21%	2%	14%
Rodney	1,160	51%	31%	4%	14%
Upper Harbour	1,084	57%	25%	2%	16%
Waiheke	544	62%	19%	2%	17%
Waitākere Ranges	1,565	65%	20%	2%	14%
Waitematā	2,393	70%	12%	2%	16%
Whau	1,391	66%	17%	2%	15%

Note - this table only includes submissions where the local board of residence is known.

### Q6C. Feedback from organisations by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	64	40	10	1	13
Aotea/Great Barrier	4	2	0	1	1
Devonport-Takapuna	26	7	12	1	6
Franklin	17	6	8	1	2
Henderson-Massey	27	14	6	1	6
Hibiscus and Bays	23	14	6	1	2
Howick	17	9	6	0	2
Kaipātiki	12	7	1	1	3
Māngere-Ōtāhuhu	27	15	7	0	5
Manurewa	14	6	6	0	2
Maungakiekie-Tāmaki	15	11	1	1	2
Ōrākei	22	11	6	2	3
Ōtara-Papatoetoe	19	12	4	0	3
Papakura	5	3	0	0	2
Puketāpapa	9	4	0	3	2
Rodney	15	7	5	1	2
Upper Harbour	20	12	4	0	4
Waiheke	11	7	2	1	1
Waitākere Ranges	25	15	4	0	6
Waitematā	57	40	6	6	5
Whau	20	12	3	1	4
Regional organisation	13	5	3	1	4

## Q6D. Swimming pool / spa pool fencing compliance targeted rate

### Q6D. Feedback from individuals by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	4,591	67%	18%	1%	13%
Aotea/Great Barrier	120	59%	28%	3%	11%
Devonport-Takapuna	1,565	68%	21%	2%	9%
Franklin	839	55%	33%	2%	10%
Henderson-Massey	1,627	61%	26%	2%	12%
Hibiscus and Bays	1,613	64%	24%	2%	10%
Howick	1,443	62%	27%	2%	10%
Kaipātiki	1,799	69%	20%	2%	10%
Māngere-Ōtāhuhu	820	56%	31%	2%	10%
Manurewa	702	59%	29%	2%	10%
Maungakiekie-Tāmaki	1,727	71%	19%	1%	9%
Ōrākei	1,753	69%	22%	1%	8%
Ōtara-Papatoetoe	578	48%	41%	1%	10%
Papakura	532	59%	30%	2%	10%
Puketāpapa	715	66%	22%	2%	11%
Rodney	1,175	57%	33%	2%	8%
Upper Harbour	1,100	63%	24%	3%	10%
Waiheke	556	65%	23%	2%	10%
Waitākere Ranges	1,585	67%	21%	1%	11%
Waitematā	2,425	72%	16%	1%	11%
Whau	1414	69%	18%	2%	10%

Note - this table only includes submissions where the local board of residence is known.



## Q6D. Feedback from organisations by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	66	42	11	1	12
Aotea/Great Barrier	5	2	2	0	1
Devonport-Takapuna	26	18	5	1	2
Franklin	17	7	7	1	2
Henderson-Massey	27	12	9	0	6
Hibiscus and Bays	24	13	8	1	2
Howick	18	16	2	0	0
Kaipātiki	12	6	2	1	3
Māngere-Ōtāhuhu	28	20	6	0	2
Manurewa	14	7	5	0	2
Maungakiekie-Tāmaki	15	10	2	1	2
Ōrākei	24	12	5	2	5
Ōtara-Papatoetoe	22	13	6	0	3
Papakura	5	1	2	0	2
Puketāpapa	9	5	2	1	1
Rodney	16	12	0	1	3
Upper Harbour	20	14	2	0	4
Waiheke	11	6	2	2	1
Waitākere Ranges	24	17	3	0	4
Waitematā	56	32	13	6	5
Whau	18	11	3	1	3
Regional organisation	13	6	2	1	4

## Q6E. Changes to bus services funded by the Climate Action Targeted Rate (CATR)

### Q6E. Feedback from individuals by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	4,531	46%	29%	2%	23%
Aotea/Great Barrier	116	47%	30%	6%	16%
Devonport-Takapuna	1,539	48%	27%	3%	23%
Franklin	832	44%	32%	3%	20%
Henderson-Massey	1,612	46%	27%	2%	25%
Hibiscus and Bays	1,601	47%	29%	3%	21%
Howick	1,423	52%	28%	2%	18%
Kaipātiki	1,776	48%	25%	2%	25%
Māngere-Ōtāhuhu	809	46%	30%	3%	21%
Manurewa	693	45%	30%	2%	23%
Maungakiekie-Tāmaki	1,709	49%	28%	2%	21%
Ōrākei	1,743	52%	26%	2%	21%
Ōtara-Papatoetoe	566	45%	33%	2%	20%
Papakura	524	49%	28%	2%	20%
Puketāpapa	706	49%	29%	2%	21%
Rodney	1,166	46%	32%	3%	19%
Upper Harbour	1,094	46%	30%	3%	22%
Waiheke	550	38%	37%	3%	22%
Waitākere Ranges	1,570	50%	27%	2%	21%
Waitematā	2,409	49%	29%	2%	20%
Whau	1,396	47%	28%	3%	22%

Note - this table only includes submissions where the local board of residence is known.

## Q6E. Feedback from organisations by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	66	35	21	1	9
Aotea/Great Barrier	5	3	1	0	1
Devonport-Takapuna	27	13	7	0	7
Franklin	17	7	6	1	3
Henderson-Massey	27	13	9	0	5
Hibiscus and Bays	23	16	5	1	1
Howick	17	10	6	0	1
Kaipātiki	12	4	2	1	5
Māngere-Ōtāhuhu	26	9	12	0	5
Manurewa	14	8	3	1	2
Maungakiekie-Tāmaki	15	7	2	1	5
Ōrākei	24	9	9	2	4
Ōtara-Papatoetoe	22	10	6	1	5
Papakura	5	1	1	0	3
Puketāpapa	9	4	3	1	1
Rodney	13	7	2	1	3
Upper Harbour	19	11	3	0	5
Waiheke	11	3	4	1	3
Waitākere Ranges	24	9	8	0	7
Waitematā	55	23	21	5	6
Whau	18	9	4	1	4
Regional organisation	13	3	5	1	4

## ATTACHMENT SEVEN: Kantar Public full report

**KANTAR PUBLIC**

# 2023 Annual Budget Research

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Research findings of a survey of Aucklanders

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Prepared for:	Auckland Council
Attention:	Anton Griffith
Date:	21 April, 2023

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Prepared by Kantar Public | 24-Apr-23

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## Summary

Auckland Council commissioned Kantar Public (formerly Colmar Brunton) to measure Aucklanders' levels of support for four proposals in Auckland Council's 2023/2024 annual budget. These proposals relate to reducing operational costs, selling council's shares in Auckland International Airport Limited, rates and debt increases, and a proposal to prepare for and respond to future storms.

A mixed method survey of 3,989 Auckland residents was carried out from 1-29 March, 2023. The questionnaire was evaluated using cognitive testing and conventional piloting to ensure survey questions were easily understood.

The questionnaire was developed by Kantar Public in collaboration with the reviewer from the University of Auckland. Auckland Council had input into the questionnaire. However, the mayor or mayor's office did not see or have any input into the design of the questions.

Key results are as follows:

### **Aucklanders' level of support for the proposed reductions in operational spending**

Most Aucklanders (80%) believe there needs to be spending cuts. Support is stronger for proceeding with 'some' of the proposed spending reductions (54%), than all the proposed reductions (26%). Seven percent of Aucklanders don't want council to proceed with any operational spending reductions, 4% would prefer some 'other' option, and 8% did not know or felt they needed more information to give a response.

### **Aucklanders' level of support for the proposed sale of council's shares in Auckland International Airport Limited**

The reader should read the correction statement on page 8 of this report before interpreting the results to this question.

In response to the question asked, around three quarters (76%) support council selling all or some of its shares in Auckland International Airport Limited. Support is stronger for selling 'some' of its shares (52%) than all its shares (24%). Seventeen percent believe council should not sell any of its shares.

### **Aucklanders' support for the proposal to increase total rates by 4.66% and increase debt by up to \$75 million**

Thirty five percent of Aucklanders support Auckland Council's proposed increases to rates and debt. The most popular alternative is a lower rates increase, but with council borrowing more (27%). Four percent support council increasing the rates by more than 4.66%.

### **Support for Auckland Council's proposal to increase operating budgets by \$20 million to prepare for future storms**

Opinion on the storms proposal is fairly evenly split with 40% supporting the proposal and 43% opposing it. An additional 6% chose some other option and 10% said they don't know.

## The task at hand

Auckland Council is consulting on its 2023/24 annual budget. This budget focuses on managing ongoing budget pressures and, as a result, Auckland Council is required to make some decisions to address this.

Following recent rapid increases in inflation and interest rates, council now need to address a \$295 million shortfall in the forecast budget for the 2023/2024 financial year. The recent storm and cyclone events that impacted Tāmaki Makaurau adds to the already significant challenge of managing the financial situation.

The 2023/2024 annual budget includes the following proposals:

- Reducing operational costs by an additional \$125 million across Auckland Council and Council-Controlled Organisations (CCO's). This would impact some services that council currently deliver.
- Selling shares that Auckland Council currently holds (approximately 18%) in Auckland International Airport Limited. The options are for council to sell all, some, or none of its shares – which not only impacts on the shareholding, but also council debt and rates.
- A total rates increase of 4.66% (or \$154 per year for the average value residential property).
- Increase how much debt council borrows by up to \$75 million.
- An additional 1% rates increase (on top of the proposed 4.66% rates increase) to improve council's ability to prepare for and respond to future storms.

The purpose of the proposed annual budget is to ensure a financially sustainable future for council while still providing the key services for Aucklanders. The first four of these proposals are needed for council to address the \$295 million shortfall. If any one of these doesn't go ahead, council will need to look at bigger rates increases or more debt.

Auckland Council held a consultation for Aucklanders to provide their feedback on the 2023/24 annual budget proposal.

Auckland Council commissioned Kantar Public to carry out an independent mixed method survey (online and telephone) of a demographically representative sample of nearly 4,000 Aucklanders across Tāmaki Makaurau. This report details the results from this survey. Insights from the survey will support local government decision-making in relation to the proposed 2023/24 annual budget.

## Research objectives

The research was designed to measure:

- The level of public support for key proposals (listed above) under the 2023/24 annual budget.
- Levels of public support for the proposals under the 2023/24 annual budget by local board and sub-region, as well as key demographic groups (age, gender, ethnicity, and household income).

This report presents the survey findings and methodology Kantar Public used to carry out the research.

A reviewer from the University of Auckland was also commissioned to independently review the survey design, methodology, and survey findings.

## Research methodology

Kantar Public carried out a survey of 3,989 Aucklanders from 1-29 March, 2022.

The target population was Auckland residents aged 18 years and older.

A mixed method approach, which employed both online and telephone surveying, was used. The use of online surveying recognised the decreasing proportion of households with landline phones. The use of phone interviews recognised that some areas have significant numbers of households without internet access. In addition, it was not feasible to interview enough people using an online survey in some local boards (e.g. Waiheke and Great Barrier).

In total, 3,391 Aucklanders took part in an online survey and 598 Aucklanders were interviewed by telephone. Across the combined online and telephone survey fieldwork, approximately 200 interviews were conducted in each local board except for Waiheke (150) and Great Barrier (30).

### Online survey fieldwork

The online survey was conducted using Kantar's online panel and Dynata's online panel as a sampling frame.

The first half of fieldwork focused on ensuring quotas on age by gender, ethnicity, and household income by household size were met, to ensure a demographically representative sample. The second half of fieldwork focused on ensuring local board quotas were met.

### Telephone survey fieldwork

A random digit dialling (RDD) methodology was used to sample landline telephones, including people with unlisted phone numbers. Telephone interviews were restricted to those living in Māngere-Ōtāhuhu, Ōtara-Papatoetoe, Papakura, Puketapapa, Rodney, and Waiheke and Great Barrier to account for low internet penetration in these areas and low representation on online panels. All telephone respondents lived in households with a working landline telephone. A response rate of 27% was achieved for the telephone fieldwork (based on all estimated eligible attempted contacts).

### Maximum margin of error

The maximum margin of error on the total sample size of 3,989 is +/-1.6%<sup>1</sup> (at the 95% confidence level).

### Weighting

Survey data were weighted to align with Statistics New Zealand 2018 Census population demographic characteristics: age by gender, ethnicity, and local board area. Statistics New Zealand 2021 Household Economic Survey data was used to weight the data to estimated population household income by household size characteristics.

### Questionnaire development

The questionnaire was developed by Kantar Public in collaboration with the reviewer from the University of Auckland. Auckland Council had input into the questionnaire. However, the mayor or mayor's office did not see or have any input into the design of the questions.

The draft questionnaire was cognitively tested with five respondents, in a video call setting, to test respondent comprehension and interpretation of the survey questions. The final questionnaires incorporated revisions made to draft versions following the cognitive testing, conventional online survey and CATI pilot surveys, feedback from interviewers, and observations from a researcher listening to a sample of the recordings. Further information on the

<sup>1</sup> The disproportionate sampling approach used in targeting local boards has been considered in calculating the margin of error associated with the total sample size.



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## 2023 Annual Budget Research

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cognitive testing methodology can be found in Appendix A. The average interview length for the online survey fieldwork was seven minutes. The average telephone interview length was 11 minutes. The online questionnaire is appended to this report in Appendix C.

### Contextual information given to respondents

Near the start of the survey, all respondents were given the following contextual information so that they could make informed responses throughout the survey.

*Auckland Council has faced ongoing budget challenges for some time. Following recent rapid increases in inflation and interest rates, they now need to address a \$295 million **shortfall** in the forecast budget for the 2023/2024 financial year.*

*To do this, Auckland Council is proposing that it:*

- *Reduces council operating costs by \$125 million*
- *Increases rates by 4.66%*
- *Sells council's shares in Auckland International Airport*
- *Borrows no more than \$75 million of additional debt.*

*All four of these proposals are needed for council to address the \$295 million shortfall. If any one of these doesn't go ahead, council will need to look at bigger rates increases or more debt.*

## Aucklanders' level of support for the proposed reductions in operational spending

This section examines Aucklanders' support for the proposed reductions in operational spending. Respondents were asked the following question:

*First let's look at Auckland Council's proposal to reduce its **operational spending** by \$125 million.*

*Council is going to share resources across council organisations and reduce staff to save money.*

*Council is proposing 6 other ways to reduce spending. We want to know if you support all, some or none of these ways:*

- *Maintaining the current reductions in public transport services.*
- *Reducing funding for economic development and tourism promotion, and increasing prices at Auckland's zoo, art gallery, stadiums and venues.*
- *Reducing regional events, community programmes and social services.*
- *Reducing local board funded activities.*
- *Reducing regional contestable grants.*
- *No longer providing the small number of council delivered early childhood education services (affecting around 300 children).*

*If council does **not** go ahead with some of these reductions in spending, it would need to increase rates by more than 4.66% and/or borrow more than \$75 million of additional debt.*

*What do you think council should do?*

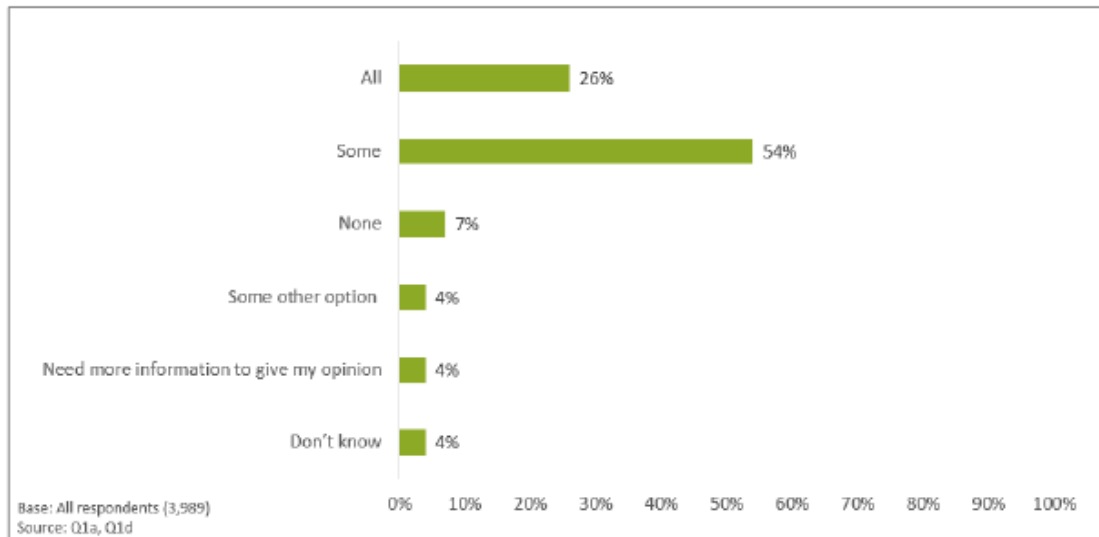
- *Proceed with **all** the proposed spending reductions*
- *Proceed with **some** reductions*
- *Don't proceed with **any** reductions*
- *Some other option (please tell us)*
- *I need more information to give my opinion*
- *Don't know*

Note, 7% of respondents said they needed more information to give an opinion. They were then asked what type of information they needed<sup>2</sup> and provided additional information on the requested topic. The additional information provided is detailed in the appended questionnaire. Just over half (57%) of the 7% of respondents who wanted more information were then happy to answer the question on spending reductions.

<sup>2</sup> The most common requests were for more information on local board activities (3%), regional events, community programmes and social services (3%), sharing resources across council organisations and staff reductions (3%), regional contestable grants (3%), funding for economic development and tourism promotion (3%), early childhood education (3%), public transport services (3%), or something else (0.4%).

## 2023 Annual Budget Research

Graph 1: Support for reductions in operational spending



Most Aucklanders (80%) believe there needs to be spending cuts. Support is stronger for proceeding with some of the proposed spending reductions (54%), than all of them (26%).

Demographic analysis shows that:

- Support for proceeding with all the spending reductions is higher among:
  - Males (31%, vs 22% of females)
  - Asian Aucklanders (30%, vs 20% of Māori, 23% of Pasifika, and 25% of NZ Europeans)
  - High income households (33% with a household income over \$200,000, vs 25% with a household income lower than this)
- Support for proceeding with only some of the proposed spending reductions is higher among:
  - Females (58%, vs 50% of males)
  - Māori and NZ Europeans (57% respectively, vs 50% of Asian Aucklanders).

The most common response among Pasifika was to support 'some' of the reductions (53%), but Pasifika were also especially likely to say they didn't know or needed more information (15%, vs 8% on average).

There are no clear patterns by age.

### Level of support by region

The next two charts show support levels for the proposed operational spending reductions by local board and sub-region area. These charts highlight that:

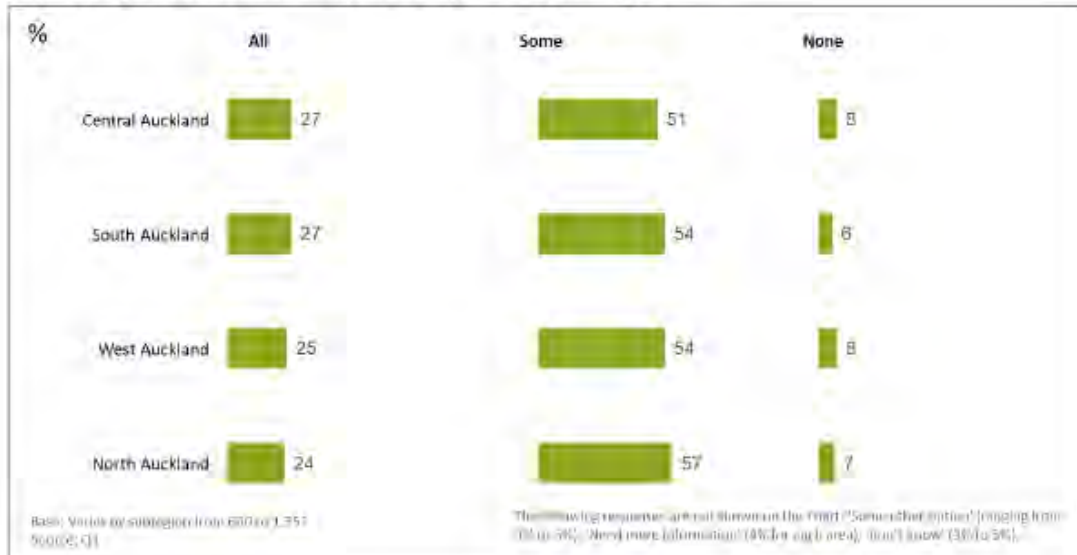
- Support for all reductions in operational spending is highest among Howick (37%), Puketāpapa (31%) Albert-Eden (31%), and Ōrakei (30%).
- Support for some operational spending reductions is highest in Great Barrier (66%), Māngere-Ōtāhuhu (64%) and Hibiscus and Bays (62%) where nearly two-thirds of residents support this.
- Support levels are fairly similar at a sub-region level.

2023 Annual Budget Research

Graph 2: Support for reductions in operational spending by local board



Graph 3: Support for reductions in operational spending by sub-region



## Aucklanders' level of support for the proposed sale of Auckland International Airport Limited shares

This section examines Aucklanders' support for the proposed sale of Auckland Council's shares in Auckland International Airport Limited. Respondents were asked the following question:

*This next question is about Auckland Council's approximate 18% of shares in Auckland International Airport Limited (known as an 18% shareholding).*

*The options are for council to sell all, some, or none of its shares.*

*If council sells **all** its shares, council debt and the interest on that debt would reduce the most.*

*If council only sells **some** of its shares so that it keeps a 10% shareholding, council debt and interest would reduce but by less. **A** 10% shareholding would mean council would still own enough of Auckland International Airport to stop other companies from buying or controlling the Airport company.*

Refer to correction below on the highlighted statement\*

*If council sells only some or none of its shares, it will need to increase rates more than 4.66% and/or borrow more than \$75 million additional debt. Selling no shares would mean the largest increases in rates and/or debt.*

*Do you think council should...*

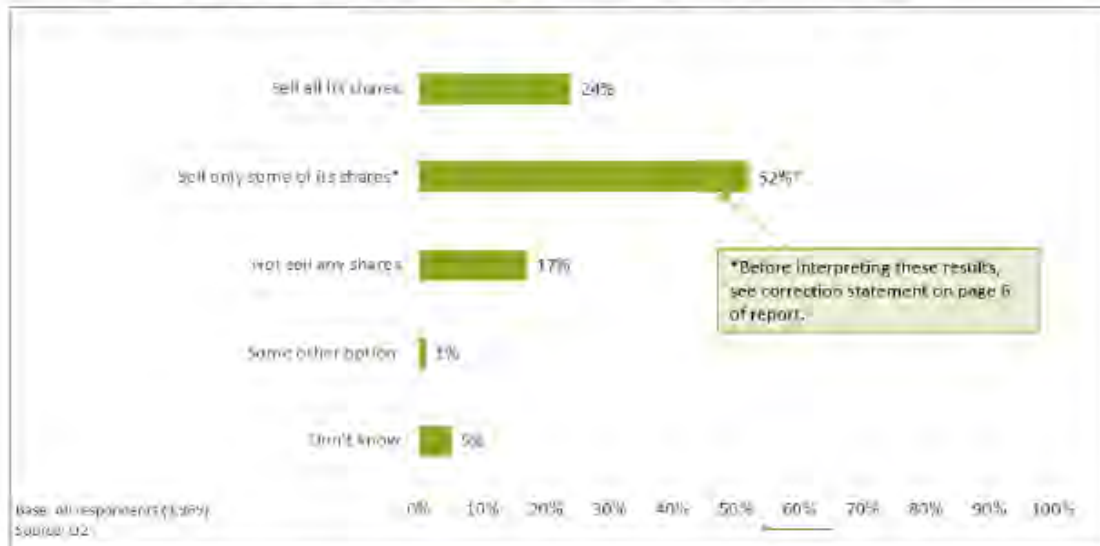
- *Sell all its shares*
- *Sell only some of its shares*
- *Not sell any shares*
- *Some other option (please tell us)*
- *Don't know*

**\*Correction statement for reader to consider in interpreting the survey results:** This statement was incorrect. A 10% shareholding would not prevent someone from acquiring 51% or 75% of the shares, and therefore taking majority or total control of the company. Majority control (51%) gives certain abilities such as passing majority votes at shareholder meetings and appointing directors. A 10% shareholding could prevent a 100% takeover under the provisions of the takeovers code (as a 10% shareholder can't be forced to sell their shares under the code) but it could not necessarily block a 100% takeover by way of a "scheme of arrangement" which requires a court order, and approval of only 75% of the shareholding votes cast. Note, as AIAL's shares are currently widely held, in practice it may be difficult for anyone to achieve the requisite 90% or 75% shareholder approval for a takeover, and council could use any shares it retains to vote against a takeover even if it cannot block one alone. Additionally, a foreign entity could not obtain a 25% interest in AIAL without national interest approval under the Overseas Investment Act.

Results are presented overleaf.

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Graph 4: Support for Auckland Council selling its shares in Auckland International Airport Limited



In response to the question asked, around three quarters (76%) support council selling shares. Support is stronger for selling 'some' of the shares (52%) than all shares (24%).

Demographic analysis shows that:

- Support for selling all the shares is higher among:
  - Males (27% vs 22% of females)
  - Asian Aucklanders (30%, vs 13% of Pasifika, 20% of Māori, and 23% of NZ Europeans)
- Support for selling some of the shares is higher among:
  - Females (56% vs 47% of males)
- Support for selling none of the shares is higher among:
  - Males (20% vs 15% of females)
  - Pasifika, Māori and NZ Europeans (22%, 20% and 18% respectively, vs 13% of Asian Aucklanders).

There are no clear pattern by age or income, other than that the lowest income households were more likely to say they don't know (12% vs 5% on average).

### Level of support by region

The next two charts (overleaf) show support levels for the proposed sale of Auckland International Airport Limited shares by local board area and sub-region. These charts highlight that:

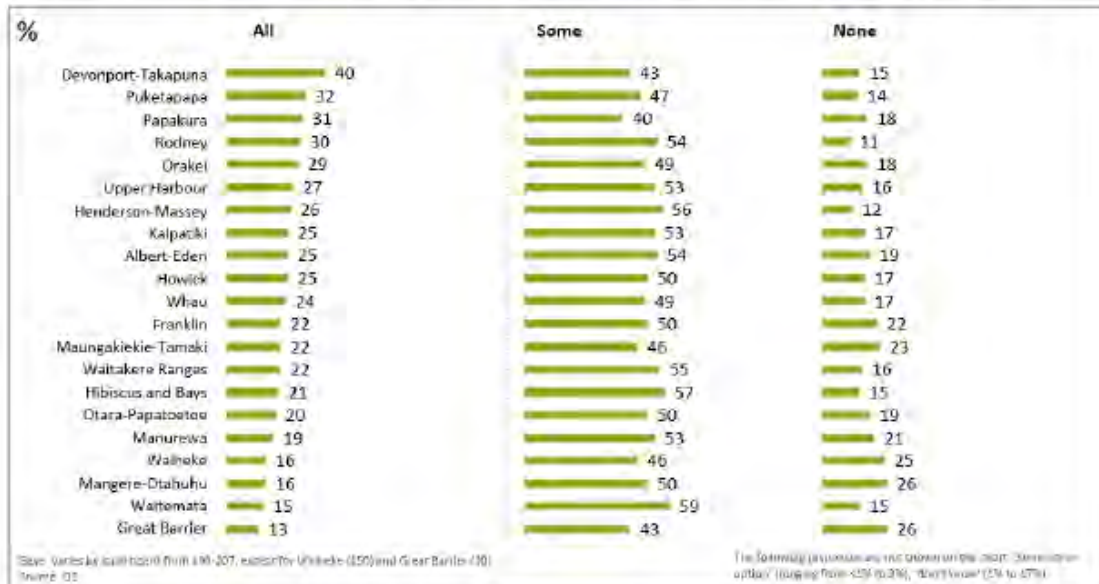
- Support for selling all shares of Auckland International Airport Limited is highest among residents of Devonport-Takapuna (40%), Puketāpapa (32%) and Papakura (31%).
- Support for selling some Auckland Airport shares is higher than 50% in nine local boards, and highest among residents of Waitemātā (59%), Hibiscus and Bays (57%) and Henderson-Massey (56%).
- At the sub-region level, support for selling all share is highest in Central Auckland (26%), and lowest in South Auckland (22%).



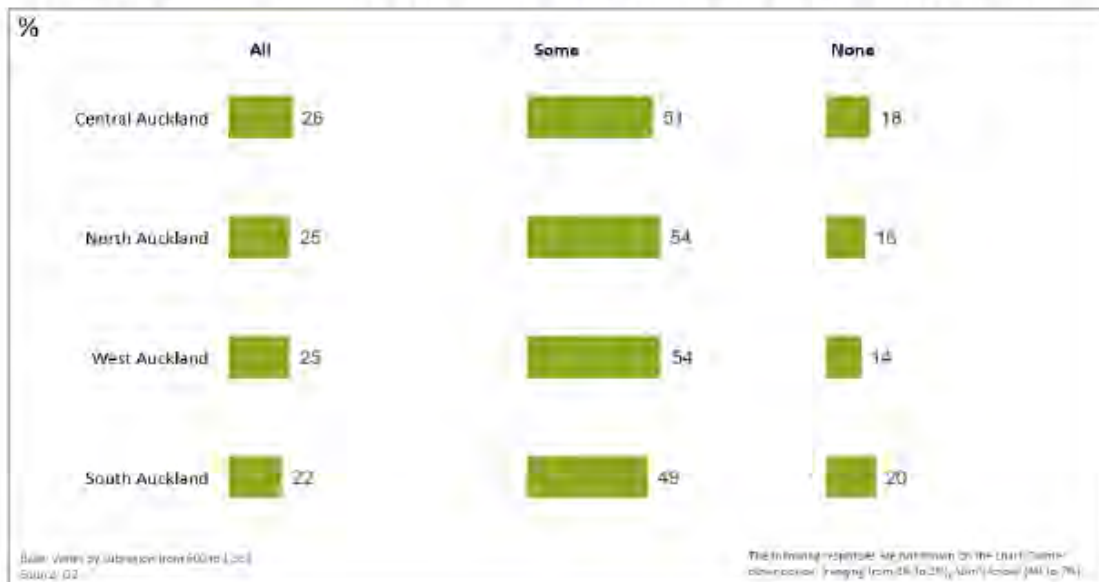
## 2023 Annual Budget Research

- There is less variation at a sub-region level. Overall, South Auckland is less supportive of selling the shares (although 71% still support selling some or all shares).

Graph 5: Support for Auckland Council selling its shares in Auckland International Airport Limited by local board



Graph 6: Support for Auckland Council selling its shares in Auckland International Airport Limited by sub-region



## Aucklanders' level of support for the proposed increase in rates and debt

This section details Aucklanders' support for council's proposal on rates and debt increases.

Respondents were asked about the proposal using a series of questions. This was needed due to the complexity of the topic, the need to ask questions that were understood in both the online and phone survey settings, and the need to have a consistent set of options that broadly aligned with the consultation options. First, all respondents were asked:

*This next question is about rates and debt.*

*Auckland Council is proposing:*

- *A total rates increase of around 4.66% per year (or \$154 a year) for the average value residential property, and*
- *To increase how much debt council borrows by up to \$75 million.*

*Do you think council should...*

- *Proceed with these proposed increases to rates and debt*
- *Proceed with some other option (we'll cover this more shortly)*
- *Don't know*

Respondents who preferred 'some other option' were then asked:

*You chose another option. Do you think council should...*

- *Increase rates by less than 4.66%, and borrow more than \$75 million additional debt*
- *Increase rates by 4.66%, but borrow more than \$75 million additional debt*
- *Increase rates by more than 4.66% (if you choose this, we'll ask you about debt separately)*
- *Some other option (please tell us)*
- *Don't know*

Respondents who support increasing rates by more than 4.66% were then asked:

*If council increases rates by more than 4.66% would you support them borrowing additional debt up to \$75 million?*

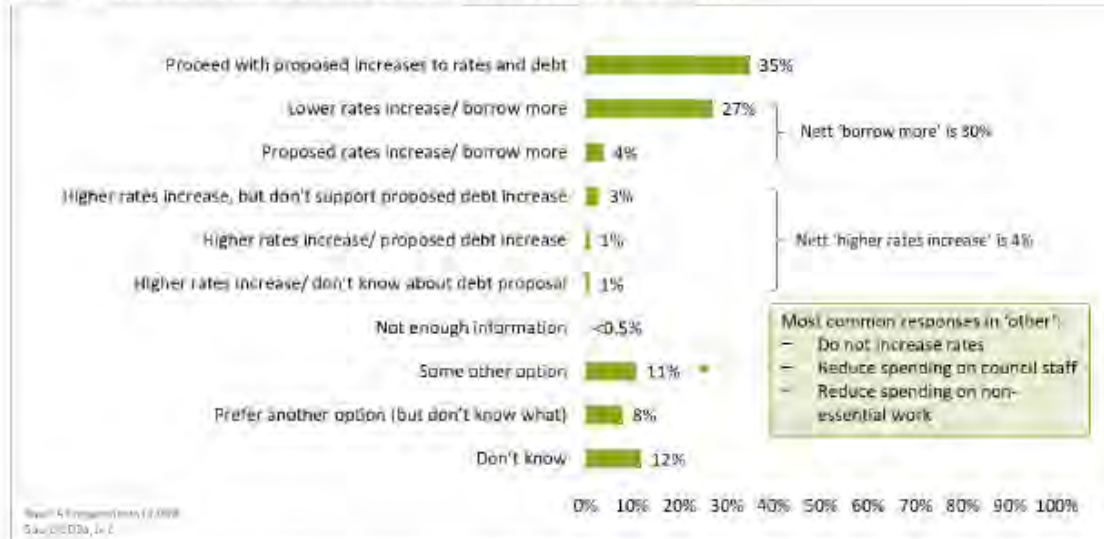
- *Yes*
- *No*
- *Don't know.*

Results are presented overleaf. All percentages are based on all respondents so that response categories can be compared.



## 2023 Annual Budget Research

Graph 7: Support for Auckland Council's proposal for increasing rates and debt



Thirty five percent of Aucklanders support Auckland Council's proposed increases to rates and debt. The most popular alternative is to borrow more (30%), especially to enable a lower rates increase. Overall, 4% suggest a rates increase higher than the proposed increase of 4.66%.

Demographic analysis shows that support for council's proposed increases to rates and debt is higher among:

- Males (39% vs 31% of females)
- Older Aucklanders (46% of those aged 60+ vs 32% of those aged under 60)
- NZ European Aucklanders (41% vs 29% of Māori, 24% of Pasifika, and 24% of Asian Aucklanders)
- Higher income households (40% with household incomes over \$200,000, vs 34% of household incomes up to \$200,000).

Support for an alternative of making more use of debt is higher among:

- Aucklanders aged under 60 (33%, vs 22% of those aged 60+)
- Asian Aucklanders (39%, vs 27% of the rest of Aucklanders).

The following groups were more likely to say they don't know, or prefer another option but don't know what that might be:

- Females (23%, vs 15% of males)
- Pasifika and Māori (27% and 25% respectively, vs 17% of NZ European Aucklanders, 20% of Asian Aucklanders and 14% of those with another ethnicity).
- Low income households (31% of those with up to \$30,000 annual household income, vs 18% of those with higher household incomes).

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The reasons respondents gave for preferring 'some other option' (11%) are summarised in the table below. Percentages are based on the total sample.

**Table 1: Most common 'other' options suggested by residents**

	%
Do not increase rates	4%
Nett: Reduce spending on Council staff e.g., reduce staff level, contractors, decrease staff salaries, office expenditure	3%
Nett: Reduce spending on non-essential work e.g., Reduce funding for events, festivals, light rail or stick to core activities	3%
Increase rates by less than 4.66%	1%
Increase debt / borrow more	1%
Do not borrow anymore, reduce existing debt or borrow a lesser amount	1%
Reduce spending on public transport / Auckland Transport	1%
Stop wasting money	1%
Find another solution	1%
Cost of living is high now / people are having a tough time	1%
Poor decision making / mismanagement by Council	1%
Other	1%
<small>*Percentages sum to more than 11% as multiple responses were allowed. Themes expressed by less than 1% of respondents not included. Base: All respondents (3,989). Source: Q3b</small>	

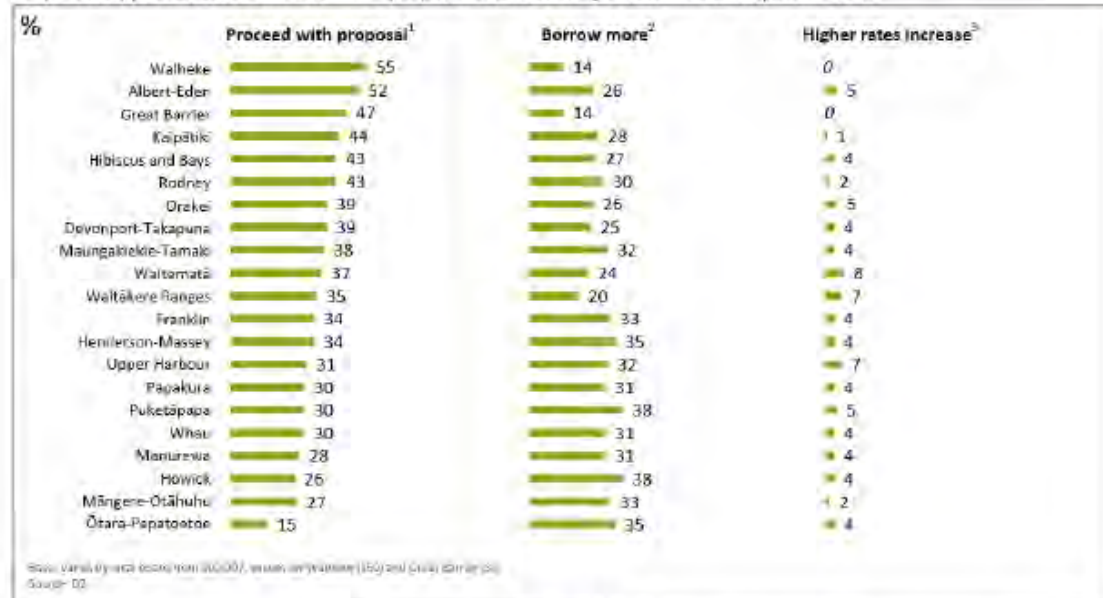
## Level of support by region

The next two charts (overleaf) show support levels for Auckland Council's proposal for increasing rates and debt by local board area and sub-region. These charts highlight that:

- Over half of residents in Waiheke (55%) and Albert Eden (52%) support the proposal to increase rates and debt.
- Support for the proposal is lowest among residents of Ōtara-Papatoetoe (15%). Just over one in four residents of Howick (26%), Māngere-Ōtāhuhu (27%) and Manurewa (28%) support the proposal.
- At the sub-region level, support for the proposal is highest in North Auckland (40%) and Central Auckland (40%), and lowest in South Auckland (25%).

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Graph 8: Support for Auckland Council's proposal for increasing rates and debt by local board



<sup>1</sup>% of respondents who support council's proposal to increase rates and additional debt.

<sup>2</sup>% of respondents who think council should borrow more than \$75 million additional debt and either increase rates by 4.66% or more than 4.66%.

<sup>3</sup>% of respondents who think council should increase rates by more than 4.66% and either support the debt proposal, don't support the debt proposal, or don't have a view on the debt proposal.

The following responses are not shown on the chart: 'some other option', 'prefer another option but don't know what', 'don't know', and 'not enough information to answer question'.

Graph 9: Support for Auckland Council's proposal for increasing rates and debt by sub-region



<sup>1</sup>% of respondents who support council's proposal to increase rates and additional debt.

<sup>2</sup>% of respondents who think council should borrow more than \$75 million additional debt and either increase rates by 4.66% or more than 4.66%.

<sup>3</sup>% of respondents who think council should increase rates by more than 4.66% and either support the debt proposal, don't support the debt proposal, or don't have a view on the debt proposal.

The following responses are not shown on the chart: 'some other option', 'prefer another option but don't know what', 'don't know', and 'not enough information to answer question'.

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### Aucklanders' level of support for the future storms proposal

This section examines Auckland Council's proposal to increase its funding to prepare for and respond to future storms.

Respondents were asked:

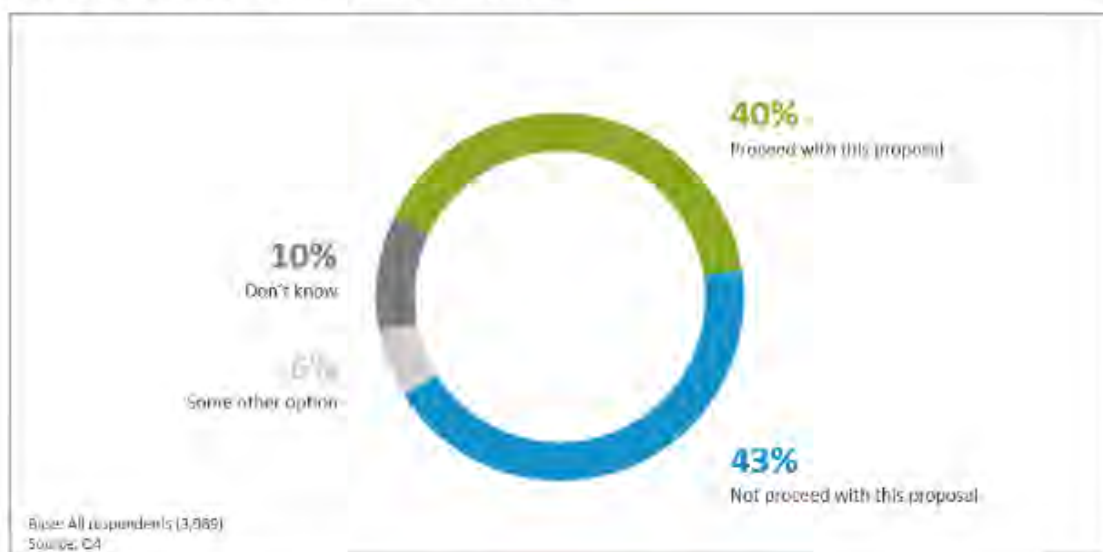
*Council is proposing to increase its operating budgets by around \$20 million each year to improve its ability to prepare for and respond to future storms. This would likely mean an additional 1% rates increase (on top of the 4.56% rates increase explained earlier).*

*Do you think council should..*

- Proceed with this proposal
- Not proceed with this proposal
- Some other option (please tell us)
- Don't know

Results are presented below.

Graph 10: Support Auckland Council's future storm proposal



Opinion is fairly evenly split, with 40% supporting the proposal and 43% opposing it.

Demographic analysis shows that support for the proposal is higher among:

- Older Aucklanders (50% of those aged 65+ vs 39% of under 65s.)

Conversely, opposition to the proposal is higher among:

- Aucklanders under 65 years (45%, vs 33% of those aged 65+)
- Asian Aucklanders (56%, vs 38% of NZ Europeans, 41% of Māori, 42% of Pasifika, and 42% of other ethnic groups).



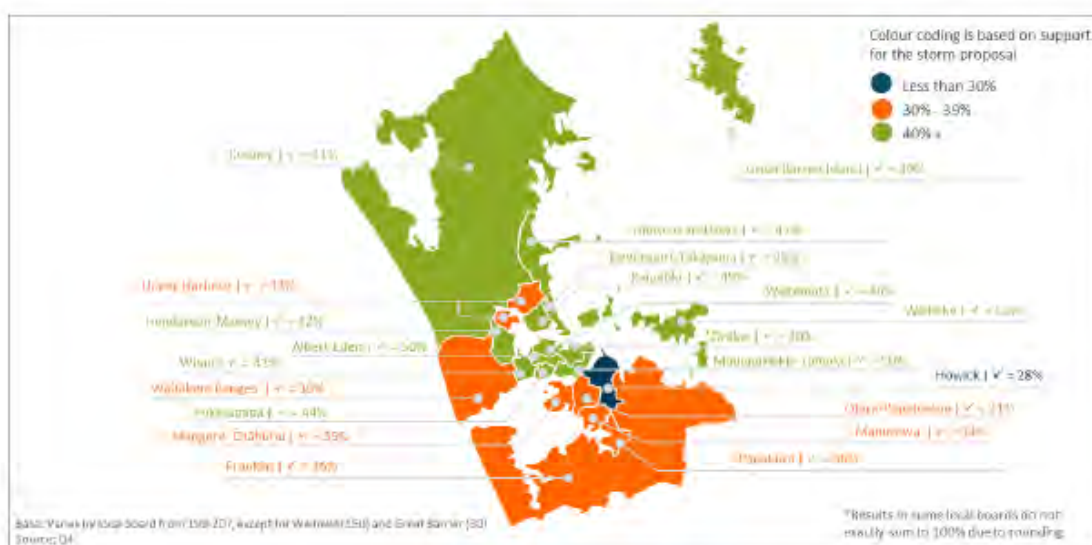
## 2023 Annual Budget Research

### Level of support by region

The next two charts show support levels for Auckland Council's future storms proposal by local board area and sub-region. These charts highlight that:

- Over half of Waiheke residents (55%), and half of residents of Maungakiekie-Tāmaki (50%) and Albert-Eden (50%), support the storms proposal.
- Support for the proposal is lowest among residents of Howick (28%).
- At the sub-region level, support for the storms proposal is lowest in South Auckland (33%).

Graph 11: Support Auckland Council's future storm proposal by local board



Graph 12: Support Auckland Council's future storm proposal by local board sub-region



## Appendix A: Cognitive testing

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Cognitive pretesting procedures were enacted to ensure that the amount of information provided was sufficient for most respondents and that the subject matter was expressed in a manner that was non-biased, easily digested, and able to be understood by the general public.

The cognitive pretesting interviews involved individual online interviews which lasted up to an hour each. Experienced researchers undertook the cognitive testing.

In total, five cognitive interviews were conducted with participants ranging in age, gender, income and ethnicity. Subsequent to conducting these interviews, a team of experienced researchers from Kantar Public reached a consensus that the most significant design issues regarding the survey had been identified. Evidence of this was presented to the reviewer from the University of Auckland and to Senior Research staff at Auckland Council. Throughout the cognitive pretesting procedure, very small modifications to the questionnaire were undertaken to provide greater clarity in wording.

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## Appendix B: Sample profile

Demographic profiles of the unweighted and weighted samples are provided below.

### Demographic profile of sample

Table 2: Sample profile

	Unweighted		Weighted	
	n	%	n	%
<b>Gender</b>				
Male	1716	43%	1946	49%
Female	2267	57%	2041	51%
Another gender	6	*	2	*
<b>Age</b>				
18 – 24 years	594	15%	640	16%
25 – 29 years	335	8%	347	9%
30 – 34 years	210	5%	338	8%
35 – 39 years	254	6%	439	11%
40 – 44 years	302	8%	370	9%
45 – 49 years	285	7%	330	8%
50 – 54 years	297	7%	332	8%
55 – 59 years	307	8%	310	8%
60 – 64 years	307	8%	252	6%
65 – 74 years	624	16%	395	10%
75 – 84 years	387	10%	200	5%
85 years or over	83	2%	35	1%
Refused	4	*	1	*
<b>Ethnicity</b>				
NZ European / Pakeha	2523	63%	2279	57%
Māori	435	11%	379	10%
Chinese	314	8%	412	10%
Indian, Pakistani or Sri Lankan	343	9%	398	10%
Other Asian group	182	5%	236	6%
Samoa	185	5%	244	6%
Cook Island Māori	67	2%	83	2%
Tongan	67	2%	83	2%
Niuean	46	1%	67	2%
Other Pacific Island group	56	1%	64	2%
Other European group	176	4%	156	4%
New Zealander/Kiwi	36	1%	25	1%
Another ethnic group (specify)	28	1%	24	1%
Refused	12	*	7	*
<b>Household size</b>				
One	590	15%	368	9%
Two	1303	33%	887	22%
Three	775	19%	944	24%
Four	715	18%	863	22%
Five	359	9%	587	15%
Six or more	241	6%	339	8%
Refused	6	*	1	*

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	Unweighted		Weighted	
	n	%	n	%
<b>Household income</b>				
\$30,000 or less	437	11%	279	7%
\$30,001-\$50,000	446	11%	367	9%
\$50,001-\$70,000	474	12%	440	11%
\$70,001-\$100,000	589	15%	706	18%
\$100,001-\$150,000	731	18%	947	24%
\$150,001 to \$200,000	447	11%	608	15%
Over \$200,000	402	10%	580	15%
Don't know	416	10%	57	1%
Refused	47	1%	6	*
<b>Sub-region</b>				
Central Auckland	1351	34%	1245	31%
North Auckland	1008	25%	1015	25%
South Auckland	1030	26%	1104	28%
West Auckland	600	15%	625	16%
<b>Local Board</b>				
Albert-Eden	200	5%	260	7%
Devonport-Takapuna	200	5%	150	4%
Franklin	200	5%	186	5%
Great Barrier	30	1%	3	*
Henderson-Massey	200	5%	291	7%
Hibiscus and Bays	201	5%	268	7%
Howick	200	5%	358	9%
Kaipātiki	200	5%	230	6%
Māngere Ōtāhuhu	201	5%	179	4%
Manurewa	200	5%	222	6%
Maungakiekie-Tamaki	201	5%	195	5%
Ōrakei	200	5%	219	5%
Ōtara Papatoetoe	200	5%	202	5%
Papakura	199	5%	139	3%
Puketāpapa	200	5%	151	4%
Rodney	207	5%	168	4%
Upper Harbour	200	5%	163	4%
Waiheke	150	4%	25	1%
Waitākere Ranges	200	5%	129	3%
Waitematā	200	5%	245	6%
Whau	200	5%	205	5%

Base: All respondents (3,989)

Source: S1, S2, S4, S6, S7

\* denotes a % between 0.0% and 0.5%



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## Appendix C: Questionnaire (online version)

### AUCKLAND COUNCIL 2023 ANNUAL BUDGET RESEARCH – ONLINE VERSION

First, we have some questions to ensure we survey a wide range of people.

S1. Are you...

Male	1
Female	2
Another gender	3

S2. What is your age?

Under 18 years	SCREEN OUT
18 – 24 years	1
25 – 29 years	2
30 – 34 years	3
35 – 39 years	4
40 – 44 years	5
45 – 49 years	6
50 – 54 years	7
55 – 59 years	8
60 – 64 years	9
65 – 74 years	10
75 – 84 years	11
85 years or over	12

S3. Are you a New Zealand citizen or permanent resident?

Yes	1	
No	2	SCREEN OUT

S4. Which of the following ethnic groups do you belong to?

*Please select all that apply.*

NZ European / Pakeha	1
Māori	2
Samoa	3
Cook Island Māori	4
Tongan	5
Niuean	6
Another Pacific Island group (please tell us)	7
Chinese	8
Indian, Pakistani or Sri Lankan	9
Another Asian group (please tell us)	10
Middle Eastern / Latin American / African	11

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Another European group (please tell us)	12
Another ethnic group (please tell us)	13

S5 Which suburb do you live in?

Please type in your suburb and select the option that best applies.

[PROGRAMMER NOTE – SHOW SUBURB LIST AS DROP DOWN BOX IN ALPHABETICAL ORDER. INCLUDE 'I don't live in the Auckland region' and 'I'd prefer not to say' as single response codes outside of the drop down box]

<INSERT SUBURB LIST>	1	
None - I don't live in the Auckland Region	2	SCREEN OUT
I'd prefer not to say	3	SCREEN OUT

PROGRAMMER NOTE – THE FOLLOWING AREA BOARDS ARE THE QUOTAS WHICH ARE THEN LINKED FROM SUBURB LIST

QUOTAS – MAX n=205 per area board below

Albert-Eden	1
Aotea / Great Barrier	2
Devonport-Takapuna	3
Franklin	4
Henderson-Massey	5
Hibiscus and Bay	6
Howick	7
Kaipātiki	8
Māngere Ōtāhuhu	9
Manuwera	10
Maungakiekie-Tamaki	11
Ōrākei	12
Ōtara-Papatoetoe	13
Papakura	14
Puketāpapa	15
Rodney	16
Upper Harbour	17
Waiheke	18
Waitakere Ranges	19
Waitemata	20
Whau	21

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PROGRAMMER NOTE – AUTO CODE LOCAL BOARD INTO THE FOLLOWING WIDER AUCKLAND AREAS

Central Auckland	1
East Auckland	2
Gulf Islands	3
North Auckland (Includes Rodney and North Shore)	4
South Auckland (Includes Manukau, Papakura and Franklin)	5
West Auckland	6

- S6. Including yourself, how many people usually live in your household?

One	1
Two	2
Three	3
Four	4
Five	5
Six or more	6

- S7. This question just helps to ensure we survey a wide range of people. Which of the following best describes your annual household income, before tax?

*Please consider all sources of income including any salary or wages, self-employed income, child support payments, money from the Government, and investments, etc.*

If you're unsure, your best estimate is fine.

\$30,000 or less	1
\$30,001-\$50,000	2
\$50,001-\$70,000	3
\$70,001-\$100,000	4
\$100,001-\$150,000	5
\$150,001 to \$200,000	6
Over \$200,000	7

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### NEW SCREEN

These next questions have some long explanations, so please read them very carefully.

### NEW SCREEN

Auckland Council has faced ongoing budget challenges for some time. Following recent rapid increases in inflation and interest rates, they now need to address a \$295 million **shortfall** in the forecast budget for the 2023/2024 financial year.

To do this, Auckland Council is proposing that it:

- Reduces council operating costs by \$125 million
- Increases rates by 4.66%
- Sells council's shares in Auckland International Airport
- Borrows no more than \$75 million of additional debt.

All four of these proposals are needed for council to address the \$295 million shortfall. If any one of these doesn't go ahead, council will need to look at bigger rates increases or more debt.

*Click the green arrow to continue*

**DS: SET UP TIME STAMP. IF LESS THAN 10 SECONDS BRING SHOW:** You looked at the information we just showed you very quickly. It's important that you read all of the information we just showed you before answering the question. Please go back and read it all.

### NEW SCREEN

**Q1a** First let's look at Auckland Council's proposal to reduce its **operational spending** by \$125 million.

Council is going to share resources across council organisations and reduce staff to save money.

Council is proposing 6 other ways to reduce spending. We want to know if you support all, some or none of these ways:

**DS: ROTATE ORDER OF LIST:**

- Maintaining the current reductions in public transport services.
- Reducing funding for economic development and tourism promotion, and increasing prices at Auckland's zoo, art gallery, stadiums and venues.
- Reducing regional events, community programmes and social services.
- Reducing local board funded activities.
- Reducing regional contestable grants.
- No longer providing the small number of council delivered early childhood education services (affecting around 300 children).

If council does **not** go ahead with some of these reductions in spending, it would need to increase rates by more than 4.66% and/or borrow more than \$75 million of additional debt.

What do you think council should do?

**DS: REVERSE ORDER OF FIRST THREE OPTIONS FOR 50% OF SAMPLE**

Proceed with <b>all</b> the proposed spending reductions	1
Proceed with <b>some</b> reductions	2
Don't proceed with <b>any</b> reductions	3
Some other option (please tell us)	4
I need more information to give my opinion	5
Don't know	6

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DS: SET UP TIME STAMP. IF LESS THAN 15 SECONDS BRING SHOW: You looked at the information we just showed you very quickly. It's important that you read all of the information we just showed you before answering the question. Please go back and read it all.

ASK IF CODE 5 AT Q1A, OTHERWISE GO TO Q2.

Q1b What would you like more information on?

Sharing resources across council organisations and staff reductions	1	CONTINUE
Public transport services	2	CONTINUE
Funding for economic development and tourism promotion	3	CONTINUE
Regional events, community programmes and social services	4	CONTINUE
Local board funded activities	5	CONTINUE
Regional contestable grants	6	CONTINUE
Early childhood education	7	CONTINUE
Something else	8	GO TO Q2
Don't know	9	GO TO Q2

ADDITIONAL INFORMATION. DS: ONLY SHOW INFORMATION IF CODED AT Q1B.

SHOW IF CODE 1 AT Q1B:

Auckland Council is reducing costs by simplifying management structures and sharing resources more across the council group (including Auckland Transport, other Council Controlled Organisations and Ports of Auckland). There will be a reduction in staff. This will save around \$40 million.

SHOW IF CODE 2 AT Q1B:

Maintaining the currently reduced number of public transport services will save \$21 million.

SHOW IF CODE 3 AT Q1B:

Reducing funding for economic development, tourism promotion, and increasing pricing at key venues will save \$27.5 million.

SHOW IF CODE 4 AT Q1B:

Reducing regional services will save \$20 million. This would affect things like community and education programmes, arts and culture programmes, events, economic development, and other social services.

SHOW IF CODE 6 AT Q1B:

Regional contestable funds are available to community groups. Reducing these would save \$3 million.

SHOW IF CODE 7 AT Q1B:

Around 300 children are enrolled at Auckland Council delivered early childhood education services. Withdrawing this funding would mean these children would need to receive services from one of the other 1400 providers available in Auckland. The council would save around \$1 million.

DS: SHOW LOCAL BOARD INFORMATION RELATING TO RESPONDENT'S LOCAL BOARD (DETERMINED AT S5) ONLY IF CODE 5 AT Q1B.

Further information on Local Board operating cuts - Albert-Eden Local Board

Under this proposal Albert-Eden Local Board would need to reduce planned spend by around \$800,000. This would mean stopping, reducing or increasing fees for services such as arts, events, sports and activities in parks, environmental restoration, support to community groups, facility and park maintenance, library hours, increased community lease fees and possible venue closure.

Further information on Local Board operating cuts - Franklin

Under this proposal Franklin Local Board would need to reduce planned spend by around \$800,000. This would mean stopping, reducing or increasing fees for services such as local community grants, community-led environmental initiatives,

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programmes such as community gardens, development of recreational facilities, recreational activities at our parks, facility and park maintenance and charges to community leaseholders.

### Further information on Local Board operating cuts – Hibiscus and Bays Local Board

Under this proposal Hibiscus and Bays Local Board would need to reduce planned spend by around \$800,000. This would mean stopping, reducing or increasing fees for services such as local community grants, events and volunteer programmes, environmental initiatives, libraries hours, less mowing of parks and reserves and possible closure of some community venues.

### Further information on Local Board operating cuts - Henderson-Massey Local Board

Under this proposal Henderson-Massey Local Board would need to reduce planned spend by around \$800,000. This would mean stopping, reducing or increasing fees for services such as local community grants, events (including local ANZAC events), programmes in community facilities, arts centre and partners, libraries hours and environmental initiatives.

### Further information on Local Board operating cuts - Howick

Under this proposal Howick Local Board would need to reduce planned spend by around \$1.1 million. This would mean stopping, reducing or increasing fees for services such as local community grants, events, volunteer programmes, libraries hours, environmental initiatives including education, restoration and pest control, less mowing of parks and reserves and possible closure of some community venues.

### Further information on Local Board operating cuts - Devonport-Takapuna

Under this proposal Devonport-Takapuna Local Board would need to reduce planned spend by around \$800,000. This would mean stopping, reducing or increasing fees for services such as local community grants, volunteer programmes, youth services, events (delivered by community or business organisations), arts centre and partners, libraries hours and services, ecological restoration and pest control, mowing levels, charges to community leases and licences.

### Further information on Local Board operating cuts - Kaipatiki

Under this proposal Kaipatiki Local Board would need to reduce planned spend by around \$700,000. This would mean stopping, reducing or increasing fees for services such as local community grants, volunteer programmes, youth services, events (delivered by community or business organisations), community facilities, arts centres and partners, libraries hours and services, environmental initiatives, mowing levels, business support, charges to community leases and licences.

### Further information on Local Board operating cuts - Manurewa

Under this proposal Manurewa Local Board would need to reduce planned spend by around \$700,000. This would mean stopping, reducing or increasing fees for services such as local community grants, volunteer programmes, youth services, local events, community facilities services, arts centres, placemaking and local economic initiatives, support for community organisations, libraries hours and services, environmental initiatives and charges to community leases and licences.

### Further information on Local Board operating cuts - Papakura

Under this proposal Papakura Local Board would need to reduce planned spend by around \$900,000. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community and volunteer programmes, youth initiatives, arts venues and funding, facilities hours and service levels, park/open space maintenance, environmental initiatives and charges to community leases and licences.

### Further information on Local Board operating cuts - Puketāpapa

Under this proposal Puketāpapa Local Board would need to reduce planned spend by around \$500,000. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community programmes, youth initiatives, arts, facilities hours and service levels, park/open space maintenance, environmental initiatives and charges to community leases and licences.

### Further information on Local Board operating cuts - Rodney

Under this proposal Rodney Local Board would need to reduce planned spend by around \$900,000. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community programmes, arts,



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libraries hours and service levels, plans / policy development for the future of local assets, park/open space maintenance, environmental initiatives.

### Further information on Local Board operating cuts - Upper Harbour Local Board

Under this proposal Upper Harbour Local Board would need to reduce planned spend by around \$500,000. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community programmes, arts, libraries hours and service levels, park/open space maintenance, environmental initiatives and community lease charges.

### Further information on Local Board operating cuts - Waitākere Ranges

Under this proposal Waitākere Ranges Local Board would need to reduce planned spend by around \$800,000. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community houses and hall providers, arts including local galleries, park/open space maintenance, environmental initiatives including invasive weeds, pest control and wildlife protection and local parks planning.

### Further information on Local Board operating cuts - Waitematā Local Board

Under this proposal Waitematā Local Board would need to reduce planned spend by around \$800,000. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community programmes, arts including local facilities, park/open space maintenance, environmental initiatives including invasive weeds, ecological restoration and pest control, libraries hours and services and local parks planning.

### Further information on Local Board operating cuts - Ōrākei Local Board

Under this proposal Ōrākei Local Board would need to reduce planned spend by around \$700,000 million. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community and volunteer programmes, youth initiatives, arts and culture, park/open space maintenance, environmental initiatives including ecological restoration and pest control, community centre and libraries hours and service levels, and community leasing charges.

### Further information on Local Board operating cuts - Whau Local Board

Under this proposal Whau Local Board would need to reduce planned spend by around \$700,000. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community programmes, arts and culture, environmental initiatives, libraries, parks and community facilities, local planning and development and community leases.

### Further information on Local Board operating cuts - Aotea / Great Barrier

Under this proposal Aotea / Great Barrier Local Board would need to reduce planned spend by around \$300,000. This would mean stopping, reducing or increasing fees for services such as local community grants, environmental restoration and pest control programmes, water quality and waste minimisation programmes.

### Further information on Local Board operating cuts - Waiheke

Under this proposal Waiheke Local Board would need to reduce planned spend by around \$400,000. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community and volunteer programmes including youth, environmental initiatives, library hours and parks/open space mowing levels.

### Further information on Local Board operating cuts - Māngere-Ōtāhuhu

Under this proposal Māngere-Ōtāhuhu Local Board would need to reduce planned spend by around \$1.2 million. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community and volunteer programmes including youth, environmental initiatives, library hours, community lease charges and parks/open space mowing levels.

### Further information on Local Board operating cuts - Otara-Papatoetoe

Under this proposal Otara-Papatoetoe Local Board would need to reduce planned spend by around \$900,000. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community and

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volunteer programmes including youth, environmental initiatives, library hours, community lease charges and parks/open space mowing levels.

### Further information on Local Board operating cuts - Maungakiekie-Tāmaki

Under this proposal Maungakiekie-Tāmaki Local Board would need to reduce planned spend by around \$800,000. This would mean stopping, reducing or increasing fees for services such as local community grants and events, community and volunteer programmes including youth, arts centre programming, environmental initiatives including ecological restoration and pest control, library hours and parks/open space mowing levels.

Q1c Having read that extra information, are you now able to answer the question about spending reductions, or would you like to move to the next topic?

Answer the question about spending reductions	1	ASK 1d
Move to the next topic	2	GO TO Q2

Q1d In answering this question, please think about all of the proposed spending reductions we told you about earlier. What do you think council should do?

#### DS: REVERSE ORDER OF FIRST THREE OPTIONS FOR 50% OF SAMPLE

Proceed with all the proposed spending reductions	1
Proceed with some reductions	2
Don't proceed with any reductions	3
Some other option (please tell us)	4
I need more information to give my opinion	5
Don't know	6

Q2 This next question is about Auckland Council's approximate 18% of shares in Auckland International Airport Limited (known as an 18% shareholding).

The options are for council to sell all, some, or none of its shares.

If council sells all its shares, council debt and the interest on that debt would reduce the most.

If council only sells some of its shares so that it keeps a 10% shareholding, council debt and interest would reduce but by less. A 10% shareholding would mean council would still own enough of Auckland International Airport to stop other companies from buying or controlling the Airport company.

If council sells only some or none of its shares, it will need to increase rates more than 4.66% and/or borrow more than \$75 million additional debt. Selling no shares would mean the largest increases in rates and/or debt.

Do you think council should...

#### DS: REVERSE ORDER OF FIRST THREE OPTIONS FOR 50% OF SAMPLE

Sell all its shares	1
Sell only some of its shares	2
Not sell any shares	3
Some other option (please tell us)	4
Don't know	5

DS: SET UP TIME STAMP. IF LESS THAN 10 SECONDS BRING SHOW: You looked at the information we just showed you very quickly. It's important that you read all of the information we just showed you before answering the question. Please go back and read it all.



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Q3a This next question is about rates and debt.

Auckland Council is proposing:

- A total rates increase of around 4.66% per year (or \$154 a year) for the average value residential property, and
- To increase how much debt council borrows by up to \$75 million.

Do you think council should...

Proceed with these proposed increases to rates and debt	1
Proceed with some other option (we'll cover this more shortly)	2
Don't know	3

ASK IF CODE 2 AT Q3a:

Q3b You chose another option. Do you think council should...

Increase rates by less than 4.66%, and borrow more than \$75 million additional debt	1
Increase rates by 4.66%, but borrow more than \$75 million additional debt	2
Increase rates by more than 4.66% (if you choose this, we'll ask you about debt separately)	3
Some other option (please tell us)	4
Don't know	5

ASK IF CODE 3 (OPTION C) AT Q3b, OTHERWISE GO TO Q4:

Q3c If council increases rates by more than 4.66% would you support them borrowing additional debt up to \$75 million?

Yes	1
No	2
Don't know	4

Q4 Council is proposing to increase its operating budgets by around \$20 million each year to improve its ability to prepare for and respond to future storms. This would likely mean an additional 1% rates increase (on top of the 4.66% rates increase explained earlier).

Do you think council should...

Proceed with this proposal	1
Not proceed with this proposal	2
Some other option (please tell us)	3
Don't know	4

That's the end of the survey. Thank you!

## ATTACHMENT EIGHT: Organisations that attended the Organisation / Interest Group Have Your Say Events

Attended the event
Women in Urbanism
Whau Pasifika
West Auckland Together Collective
WeCreate - the alliance of Aotearoa's creative industry associations and organisations
Volunteering Auckland
Stop Auckland Sewage Overflows Coalition (SASOC)
Show Me Shorts Film Festival Trust
Save Our Venues
Puketapapa Youth Foundation
PSA
Pest Free Waitākere Ranges Alliance
New Zealand Advertising Producers Group (NZAPG)
Chromacon Indie Arts Festival
Inspiring Communities
Hotel Council Aotearoa
Heart of the City
Etu Union
Creative New Zealand
Auckland Community Law Centre
Citizens Advice Bureau
Better Transport
Bike Auckland
Basement Theatre Trust
Auckland Philharmonia Orchestra
Auckland Conservation Board
Ngati Rehuia
Aktive - Auckland Sport and Recreation
Alcohol Healthwatch
Auckland Festival of Photography
Coastguards NZ

Attended the event
Auckland Environmental Hubs (Beautification Trust, Kaipātiki Project, Ecomatters, Waiheke Resources Trust)
Ngatahi Organisation
New Zealand Association for Environmental Education
Toimata Foundation
Auckland BIDs
Mahi Moana
NZ Dance Festival Trust
Para Kore Ki Tāmaki
Property Council New Zealand
Rākau Tautoko
Te Pou Theatre
The Sustainability Society
Tū Mai Taonga
Unite Union