

Annual Plan 2025-2026

Summary of feedback received during Auckland Council's public consultation from 28 February to 28 March, 2025



Annual Plan 2025-2026 Summary of Feedback

Purpose

This report summarises feedback received during the annual plan public consultation in February/March 2025. It aims to capture key themes regarding views and preferences rather than detailing every point of feedback received.

This report does not include any advice or recommendations for decision making.

Executive summary

Consultation items were agreed by Governing Body on 4 December 2024. The Consultation Document and Supporting Information were adopted by the Governing Body on 19 February 2025. Public consultation ran between 28 February and 28 March 2025.

We consulted the public on the following key issues:

- 1. The overall direction for the annual plan budget, including overall implications for rates
- 2. Whether central government should enact legislative change to enable a visitor bed night levy to help fund destination management, marketing and major events activities in Auckland
- 3. Applying the Refuse Target Rate to properties in Franklin and Rodney.

We also sought feedback on changes to fees and charges, and Local Board priorities (not covered in this report as these are summarised and provided to Local Boards separately, along with any feedback on Business Improvement District - BID - rates changes). In addition, we asked the public to provide feedback on the Tūpuna Maunga Authority Operational Plan and other issues that are important to them.

Feedback to inform the annual plan was received through written forms (including online and printed feedback forms as well as emails) and in person at dedicated Have Your Say events and other events where Auckland Council representatives were present to engage with the public and capture their feedback. The feedback form was translated into Te Reo Māori, Korean, Samoan, Tongan, Simplified Chinese, Hindi and Traditional Chinese.

We received a total of 13,016 pieces of feedback, including 3,001 pieces of feedback at in-person events. We heard from 222 organisations (including 11 attending an Organisation / Interest Group Have Your Say event), and 22 Māori entities.

While three response campaigns on specific issues were identified through submissions associated with these, there were no submissions identified that met the criteria for pro forma in this consultation.

The three campaigns identified were related to the Western Springs Speedway (173 submissions), the Wasp Hangar in Hobsonville (63 submissions), and the council leisure centre Marina Fitness in Half Moon Bay (55 submissions). These campaigns are noted as in the past, decision makers have expressed an interest in what campaigns – including pro forma - have been observed by staff receiving the feedback. Feedback related to the specific matters that are the focus of these campaigns is outside scope of Annual Plan decision-making, and will be addressed and considered, where appropriate, as part of separate decision-making.

Across all submissions, many addressed only some of the proposals, therefore the quantity of feedback on each proposal differs. In the summary that follows, percentages are based only on submissions which responded to the relevant topic. Percentages on some proposals may not add up to 100 due to rounding.

Feedback is shown via three categories:

- Individuals (which includes feedback received from individuals at events)
- Organisations (which includes submissions from organisations received at the Organisation / Interest Group Have Your Say events), and
- Māori entities.

Organisations and Māori entities counted as one submission, but as they represent the views of many and/or those with particular subject matter expertise, they are reported separately.

All feedback received is processed and included in the overall analysis with the following exceptions:

- Feedback submitted under a clear and obvious false identity have been excluded
- Where there are multiple submissions from the same individual, only the last has been included (under the assumption this represented their final view) unless the submissions answered different questions (where their responses would be combined into one record)
- Where there are multiple submissions from the same organisation, submissions have been merged into one record, or where it is not clear that the submission is from an official representative of the organisation the submission has been counted as individual feedback.

This summary follows the order in which questions appeared on the feedback form.

For brevity, this executive summary covers the response options provided in the feedback form. Many submitters also provided comments with their response and common themes from this feedback are provided in the body of the report.

1.0 Consultation items

1.1 Overall opinion on the annual plan

Of the 9,006 **individual** responses on the overall plan, 27 per cent indicated they 'support all' of the annual plan, 45 per cent indicated 'support most', 15 per cent 'do not support most' and a further seven per cent 'do not support any' of the annual plan. Six per cent selected 'I don't know'.

Of the 131 **organisation** responses on the overall plan, 15 per cent indicated they 'support all' of the annual plan, 66 per cent indicated 'support most', 12 per cent 'do not support most' and a further two per cent 'do not support any' of the annual plan. Five per cent selected 'I don't know'.

13 **Māori entities** responded to the overall proposal, five indicated they 'support all' of the annual plan, six indicated 'support most' and two 'do not support most'. The body of the report includes separately analysis of mana whenua and matāwaka responses.

1.2 Bed night visitor levy

Submitters were asked to give feedback on whether they supported a bed night visitor levy being paid by those in short-stay commercial accommodation, to fund destination management, marketing and major events activities. The question preamble explained that such a bed night visitor levy requires legislative change, which central government has not yet agreed to introduce.

Of the 9,175 **individual** responses on this proposal, 60 per cent supported the levy, 27 per cent indicated they do not support the levy, three per cent selected 'other' and a further nine per cent 'I don't know'.

Of the 149 **organisation** responses, 58 per cent supported the levy, 18 per cent indicated they do not support the levy, 12 per cent selected 'other' and a further 11 per cent 'I don't know'.

Of the 14 **Māori entities** that addressed the issue of a bed night visitor levy, 13 supported the levy and one selected 'other'. The body of the report includes a break down of mana whenua and matāwaka responses separately.

1.3 Changes to rates, fees and charges

Submitters were asked to provide their feedback on other rates, fees and charges in two parts A) applying the Refuse Targeted Rate to residential and lifestyle properties in Franklin and Rodney, and B) commenting on this or the other rates, fees and charges proposals. Feedback on Business Improvement District (BID) rates will be summarised separately in advice provided to Local Boards.

Of the 8,576 **individual** responses on the Refuse Targeted Rate proposal, 57 per cent supported the proposal, 21 per cent indicated they do not support the proposal, four per cent selected 'other' and a further 18 per cent 'I don't know'.

Of the 133 **organisation** responses on the Refuse Targeted Rate proposal, 44 per cent supported the proposal, 12 per cent did not support the proposal, 17 per cent selected 'other' and a further 27 per cent 'I don't know'.

Of the 10 **Māori entities** that addressed this waste management proposal, five supported the proposal and five indicated 'other'. The body of the report includes separately analysis of mana whenua and matāwaka responses.

2.0 Other feedback

Feedback on topics outside of those directly consulted on can be found in Attachment Three.

3.0 Local board priorities

Feedback received on Local Board priorities will be presented separately in Local Board meetings.

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Glossary of terms

Term	Definition
Individual response	A submission from a member of the public, representing that individual's views.
Organisation response	A submission on behalf of an organisation. The views expressed may represent multiple people.
	Organisation types may be a mix of commercial entities, community organisations, residents and ratepayers' associations, business associations, sports clubs, churches, and trusts, representing a variety of sectors and organisational sizes.
Māori entity	Submissions from mana whenua and mātāwaka organisations.
Mana whenua	Mana whenua are Māori whose ancestral relationships are in Tāmaki Makaurau / Auckland, where they exercise customary authority
Mātāwaka	Mātāwaka are Māori living in the Auckland Council region who are not from a mana whenua group
Pro forma	A submission that has been prepared from a template provided by a community group or other external organisation
Pieces of feedback	All types of feedback including written, online and in person
Response	Where a submission has answered the question (e.g. responded that they support, do not support, or other)
Written feedback	Includes hand-written forms or letters, emails or emailed forms, and forms completed online
In person feedback	All feedback received through Have Your Say, Māori and community events

Engagement approach

Over 85 public events were held across the region during the month-long consultation period. These were a mix of drop-in sessions at libraries and local board offices, pop-up stalls at markets and festivals, online information sessions, hearing-style events, and community group hui/forums.

Online engagement was mainly through AK Have Your Say with a digital version of the feedback form available in various languages (English, Te Reo Māori, Samoan, Tongan, Simplified and Traditional Chinese, Hindi, and Korean) as well as additional accessible options for those who needed them, including New Zealand Sign Language videos, EasyRead, Large Print and e-Braille versions of the feedback form. Hardcopy engagement materials were made available to libraries, service centres (where applicable), community partners, and on request by customer. Aucklanders were also given the opportunity to provide feedback by phone as well as provide an audio recording of feedback.

An online information session was made available early in the consultation period, to allow people to gather information and better understand the topics before making a submission. Over 220 people registered for the session, with over 60 attendees joining online for the live event. The session was recorded and uploaded to AK Have Your Say for those who couldn't attend the live session to view and ask further questions.

Regional organisation and interest groups were invited to register for a dedicated hybrid feedback session via a targeted email. There were also opportunities for Aucklanders to provide feedback via email and consultation information was sent to a range of databases informing them on ways to get involved.

Increasing Pacific engagement was a focus this year with additional efforts put in to reaching our smaller Pacific groups including the Tuvaluan, Tokelauan, Fijian, and Niuean communities. There were four dedicated community meetings for these groups, as well as two additional Fono in South and West Auckland which were focussed on the Samoan and Tongan communities.

Initiatives to provide better opportunities for our neurodiverse community to get involved with the Annual Plan process were trialled during the consultation period. This included sharing the Easy Read summary and feedback form more widely, providing an option for audio recording of feedback, having an overview of the Annual Plan topics made into a video, and offering drop-in sessions during the Low Sensory Hour at Glenfield Library.

Community engagement partners continue to be an integral part of our engagement strategy to reach diverse Aucklanders because of their strong established and trusted relationships with their communities. These partners represent a range of community groups across Auckland, including Pacific, ethnic, youth and disability sectors.

Māori engagement

A series of workshop sessions were held on-line before and during the consultation period with mana whenua and mātāwaka groups on the content of the Annual Plan 2025-2026. It was also an opportunity to encourage submissions and to respond to questions relevant to the Annual Plan.

In addition, council staff attended Waitangi Day events to raise awareness of the Annual Plan and to promote the submission process. The Waitangi Day events were held at three venues: Sir Barry Curtis Park Manukau, Pt England and Parrs Park, Hoani Waititi Marae.

Submissions were also encouraged with specific sector groups such as Whanau Hauā, Rainbow, Rangatahi, pakihi Māori and the Marae collective.

A "Have your Say' event was also held at the Auckland Town Hall for mana whenua and mātāwaka on Monday 24 March 2025 with six mana whenua participants and six mātāwaka presenting.

Reporting

Consistent with the approach agreed to by Governing Body in December 2024, reporting is split into the following categories:

- 1. Individuals
- 2. Organisations
- 3. Māori entities.

This approach provides a more granular level of reporting of feedback which assists elected members in giving the feedback received due consideration.

For example, an organisation's submission may represent the views of numerous individuals and/or expert views. Having these submissions reported as a separate category allows elected members to take these factors into account when considering the feedback.

Similarly, the views of Māori entities (mana whenua and mātāwaka organisations) are reported separately to enable elected members to clearly identify the views of those groups and consider those views as part of the decision-making process.

We typically report on "pro forma" campaigns as a fourth category of feedback. These are submissions received via a platform created by an external organisation or using a templated response prepared by an external organisation.

By that definition, no pro forma submissions were identified in this consultation. However, we did note three small campaigns on specific issues. They differed from pro forma in that they did not have significant content that adhered to a template and were not received directly from a third party or their engagement platform (e.g. an email triggered after filling in the organisations form).

The three campaigns identified were related to the Western Springs Speedway, the council leisure centre Marina Fitness in Half Moon Bay, and submissions related to the use of a piece of land referred to as "Wasp Hangar" in Hobsonville. Feedback related to the specific matters that are the focus of these campaigns is outside scope of Annual Plan decision-making, and will be addressed and considered, where appropriate, as part of separate decision-making.

These campaigns are addressed in more detail below.

Missing local board question

During the consultation period, it was discovered that the question "What do you think of our proposals for our local board area in 2025/2026?" was missing from the online feedback form. This affected around 1,970 submissions across all local boards before it was identified and corrected on Tuesday 18 March. On Wednesday 19 March, all affected submitters were contacted with a link to provide feedback on any local board question missed, allowing them nine days to respond before the consultation closed on Friday 28 March.

Of the affected submissions, 851 submitters responded to the missing question. This is in addition to the 3,627 other responses to this question received through other channels or via the online form after the omission was corrected.

Note that this question was in the consultation document, despite not being on the online form and that the online form encouraged submitters to read the Consultation Document. The online form also included the open question "Do you have any other comments on the Annual Plan 2025/2026?"

A review was conducted to identify the cause of the error and prevent similar issues in the future.

Feedback from organisations

We received feedback from 200 organisations (including 10 attending an Organisation / Interest Group Have Your Say event but excluding Māori entities). These came from a variety of organisations, including commercial entities, community organisations, residents and ratepayers' associations, business associations, sports clubs and trusts, representing a variety of sectors and organisational sizes.

Organisations may represent multiple people in their responses. However, as we cannot verify how many individuals supported the feedback from each of these organisations, and we do not know how many of those individuals also belong to other submitting organisations or if they submitted their own responses as an individual, organisation responses have each been counted as a single submission. It is up to elected members to determine the weight they give to this feedback.

Organisation / Interest Group Have Your Say events

These events were open to all regional organisations or interest groups (i.e. have regional membership and/or a regional focus) who wanted to provide feedback on the annual plan consultation topics. Representatives from 11 organisations attended and gave feedback.

One Member of Parliament also attended and their comments are included as individual feedback.

See Attachment Four for the list of attending organisations.

Pro forma / campaign feedback

Sometimes we receive feedback via a platform created by an external organisation or using a templated response prepared by an external organisation - we refer to this as pro forma feedback.

As with all feedback, pro forma feedback must be given due consideration with an open mind, and it is up to decision-makers to determine the weight they give to this feedback.

During this annual plan public consultation, we did not identify any typical pro forma (templated) submissions.

However, we did identify feedback from three campaigns with very similar responses – two with over 50 submissions and one with over 150 submissions. These campaigns encouraged members to submit responses in support of their campaign via email or our online platform.

A summary of the campaigns with the largest number of submissions are as follows.

1. Western Springs speedway (173)

A campaign mostly via the online feedback form with submitters requesting council and the Maungakiekie-Tāmaki and Waitematā Local Boards have the Western Springs Speedway remain, and not consolidate with Waikaraka Park.

Many of the responses included the following text from a template:

I have serious concerns over the decision to consolidate Speedway from Western Springs to Waikaraka Park and am equally as concerned over open wheel speedways usage rights at Western Springs Stadium and Speedway. I have concerns that the Ombudsman has taken up this matter and that the Serious Fraud Office are looking into it.

Tataki Auckland Unlimited and the Auckland Council should negotiate a fair and reasonable contract with the car owners and drivers of the sport through the Western Springs Speedway Assn. to remain operational at the venue.

Speedway should not be forced out of Western Springs and into Waikaraka as it will not fit. Speedway and Stock & Saloon car racing are not ideally compatible to share a venue, though forced to in smaller towns. There are health & safety concerns.

2. Wasp Hanger, Hobsonville (63)

A campaign via the online feedback form with submitters requesting council and the Upper Harbour Local Board to develop land identified as the "Wasp Hangar", Hobsonville for community facilities.

Many of the responses included the following text from a template:

I support Auckland Council retaining ownership of the Wasp Hangar and redeveloping it into a multipurpose indoor sports and recreational facility. This aligns with the 2018-2021 Hobsonville Work Programme and would provide much-needed indoor recreational spaces for our community.

Note: the Upper Harbour Local Board have requested that the Governing Body urgently instruct Eke Panuku to pause the sale of the Wasp Hangar in Hobsonville and direct staff to investigate opportunities for community use.

3. Marina Fitness, Half Moon Bay, Howick (55)

A campaign via the online feedback form with submitters requesting council and the Howick Local Board to renew the lease for Marina Fitness at Half Moon Bay beyond August 2025, ideally for a three-year period to ensure stability for the facility and its members.

Petitions

We received one petition related to the annual plan:

1. Bucklands Beach Association Football Club (143 signatures)

Request:

The reason for our submission to Auckland Council and our Howick Local Board is to request a cost effective, forever home based at LEP.

We would like to put a proposal to Auckland Council and the Howick Local Board to remove and rebuild the dated/old concrete public toilet and changing block on the top pitch of Lloyd Elsmore Park, potentially using the same or similar footprint to build a fit for purpose football changing facility, and new fresh public toilets, and build a clubroom above for us to inhabit year round creating a prime viewing platform of the track and number one pitch plus a much needed and home base for our 1000+ members.

The toilet facility is much needed for an upgrade in this area beside the pitches and track. A huge amount of our community utilise the grounds ALL year round, from dog walkers, cricketers, runners, footballers, spectators, schools and community groups etc ... the list

goes on. A space like what is suggested would cater to ALL the community, beyond our own club.

We would value the support of Auckland Council and our Local Board in pursuing this venture.

Consultation feedback

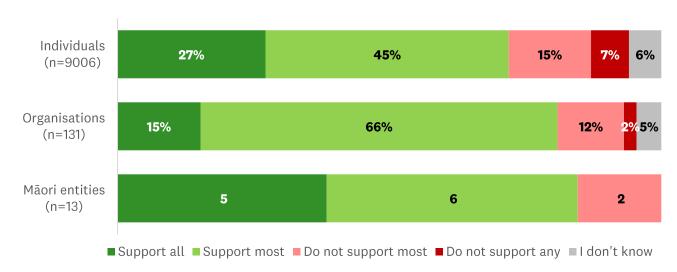
This section of the report summarises the feedback received. Each analysis of the consultation questions begins with the question and response wording.

Question 1 - Overall plan

What is your opinion on our proposed annual plan?

- □ Support all
- ☐ Support most
- □ Do not support most
- □ Do not support any
- □ I don't know

Which option do you prefer for the overall direction for council's Annual Plan?



Response	Individuals	Organisations	Māori entities
Support all	2,452	20	5
Support most	4,028	86	6
Do not support most	1,360	16	2
Do not support any	629	3	0
I don't know	537	6	0
Total	9,006	131	13

1.1 Feedback from individuals

We received 9,006 pieces of feedback from individuals on the **overall proposal** (including submissions, responses collected at events, emails, and written submissions). Of these, **72 per cent supported all or most** of the overall proposal and **22 per cent did not support most or any.** Specifically:

- 27 per cent supported all
- 45 per cent supported most
- 15 per cent did not support most
- 7 per cent did not support any
- 6 per cent indicated they did not know.

Of the 3,134 individuals who **supported all or most** of the proposal and provided a comment, the most common themes were:



Improve public transport

Comments about the need for better public transport, including specific issues for improvement, and the general need to fund public transport.

750 comments



Rate increase concerns

Concerns that continual rate increases are unaffordable, inequitable, or not matched by perceived benefits.

611 comments



Infrastructure issues

Comments discussed the need to invest in core infrastructure, including references to infrastructure generally and specific mentions of the service type.

597 comments



General support for the proposal

General expressions of support for the overall proposal.

550 comments

Other common themes included:

- 305 discussed a need for better planning, sometimes as their reason for supporting the plan while others highlighted a need for better project planning, infrastructure and city planning
- 296 comments about fairer community funding, including the fairer funding for local boards approach or how funding was allocated in their local community in relation to other areas. This included a wide range of different views including citing "fairer funding" as a reason for

support, some opposition or indifference to the fairer funding changes, critiques or suggestions regarding the fairer funding model including that it does not change the status quo enough, comments that fairer funding has come later than it should, general comments about making services, infrastructure and funding more equitable and many others.

- 286 comments about water services, often highlighting the importance of this as a core service, or suggestions to invest or improve our water infrastructure
- 271 comments about the high cost of living, often in relation to rates.

Of the 1,498 individuals who **did not support most or all** of the proposal and provided a comment, the most common themes were:



Rate increase concerns

Concerns that continual rate increases are unaffordable, inequitable, or not matched by perceived benefits.

834 comments



Wasteful spending

Concerns that funds would not be, or have not been, spent efficiently or effectively.

482 comments



Dissatisfaction with council

General comments about people's perception of council performance.

327 comments



High cost of living

The high cost of living, including the unaffordability of rates or in relation to rates, and general comments relating to financial hardship.

307 comments

Other themes included:

- 208 expressed a desire for council to stick to providing core services, the definition for which varied between people
- 187 expressed cost concerns, including cost of implementing these policies or staff costs
- 177 discussed a need for better planning, sometimes as their reason for supporting the plan while others highlighted a need for better project planning, infrastructure and city planning
- 160 discussed improving public transport services and/or public transport efficiency
- 154 discussed the need to invest in core infrastructure, including references to infrastructure generally and specific mentions of the service type.

Feedback from Māori individuals

547 of the individual responses to this proposal identified as Māori. Of these, 25 per cent supported all, 43 per cent supported most, 15 per cent did not support most and six per cent did not support any. In addition, 10 per cent indicated 'I don't know'.

Feedback from Māori individuals reflected many of the same themes identified across all submitters, though the prevalence of these themes varied.

Common feedback themes amongst Māori individuals who supported all or most of the proposal overall

Of the 228 Māori individuals who supported all or most of the overall proposal and provided a comment, 27 per cent generally supported without other comments, 21 per cent commented on better public transport services and infrastructure, 15 per cent emphasised infrastructure investment and 13 per cent fairer community funding.

Common feedback themes amongst Māori individuals who did not support most or did not support any of the proposal

Of the 101 Māori individuals who did not support most or all of the overall proposal and provided a comment, 49 per cent expressed concerns about rates increases and 31 per cent expressed concerns about wasteful spending.

Feedback from individuals by local board

For a breakdown of responses by Local Board please refer to Attachment Seven.

1.2 Feedback from organisations

Feedback from Organisations/Interest Group Have Your Say Events

Who attended

In total 10 organisations attended a Regional Organisation / Interest Group Have Your Say event where they were able to present their feedback verbally. Some also provided documents and/or made a submission online or via email. Feedback from the Member of Parliament who also spoke at this event is included under individual feedback.

See Attachment Six for the list of attending organisations.

Eight organisations addressed the overall proposal in their feedback. Three of these supported most of the proposal and the remainder are classified as 'other'.

Comments from Regional Organisations about the proposed Annual Plan overall

Feedback emphasises the critical need for continued investment in core public services, infrastructure, and climate initiatives—particularly in areas such as public transport (including safe cycleways and reliable rail services), water management, and natural environment protection. Creative arts organisations and cultural groups stress that stable, secure funding is essential for sustaining ngā toi and community activities which underpin Auckland's cultural identity and social cohesion. Other topics included ensuring fair pay for public service staff and equitable funding across all local boards, including that no local board should receive less funding under the proposed or alternative arrangements and the importance of maintaining support for staff funded through Locally Driven Initiatives (LDI).

Additional concerns focus on the financial impacts of the proposed 5.8% rates increase, including concerns that increases above inflation would disproportionately burden fixed- and low-income households and urging council to avoid "nice-to-have" projects. There were calls for greater transparency in budget processes and a reduction in Council's internal spending and debt.

Feedback from all organisations

Including those who attended the Organisation / Interest Group Have Your Say Events (but excluding Māori entities), 200 pieces of feedback indicated they were on behalf of an organisation.

For more information on what types of organisations submitted and how their feedback is analysed, refer to 'Reporting' and 'Feedback from organisations' on p16 of this report.

We received 131 pieces of feedback from organisations on the **overall proposal** (including submissions, responses collected at events, emails, and written submissions). Of these:

- 15 per cent supported all
- 66 per cent supported most
- 12 per cent did not support most
- 2 per cent did not support any
- 5 per cent indicated they did not know.

Of those that responded to the plan overall, 99 provided a comment. Including 61 that supported all or most of the plan and 17 that did not support most or any of the overall plan.

Feedback from organisations who supported all or most of the overall plan

Common themes from organisations who supported all or most of the plan were **fairer community funding** (including both support for the fairer funding model and concerns about its redistributive effects, ensuring inclusion of diverse communities and urging targeted support), the **need for infrastructure** (including town centre investment, sports and recreation, transport and water) and more inclusive, transparent, and **community-informed planning processes for the annual plan**.

Feedback from organisations who did not support most or any of the overall plan

Just 17 organisations who did not support most or any of the overall plan provided associated comments, largely concerns about rate increases and living costs and perceived wasteful spending.

Feedback from organisations by local board

For a breakdown of responses by Local Board please refer to Attachment Seven.

1.3 Feedback from Māori entities

Mana whenua entities

A total of 13 mana whenua entities made a submission.

Twelve responded to the question about the overall position on the Annual Budget.

Only 5 supported all or most of 'Our Overall Position on the Annual Budget 2025/2026.' Two did not support most of the position. Five had other opinions about the Annual Budget.

Option	Entity
Support all	Ngāti Whātua Ōrākei Trust
	Te Kawerau e Maki
Support most	Ngāti Tamaterā
	Tamaoho Settlement Trust
	Te Uri o Hau Settlement Trust
Do not support most	Ngaati Whanaunga Inc
	Ngāti Rehua Ngātiwai ki Aotea
Other	Ngati Maru Runanga
	Ngāti Pāoa
	Te Ahiwaru
	Te Ākitai Waiohua
	Te Runanga o Ngāti Whātua

Twelve mana whenua entities provided additional commentary about the overall annual plan in their submission.

What mana whenua entities supported

Only five mana whenua entities supported the direction of the Annual Plan. While their comments showed general support, their responses largely highlighted the need for council to better integrate

Māori cultural values into all developments and establish a greater partnership with iwi regarding local and regional strategic directions.

What mana whenua entities did not support

Two mana whenua entities expressed a lack of alignment between the Annual Plan and their aspirations, and the negative impact of rate increases for the Māori community.

Other commentary from mana whenua

The five mana whenua entities who made 'other' comments about the Annual Plan shared information specific to their iwi. This is summarised in the section on other feedback.

Mataawaka entities

A total of 9 mātāwaka entities made a submission.

Seven mātāwaka entities responded to the question about the overall position on the Annual Budget. Six entities supported all or most of the proposal. The remaining entity selected 'other.'

What mātāwaka entities supported

While most responses indicated support for the Annual Plan, the feedback was very specific to the needs of each mātāwaka entity. Mātāwaka requested more meaningful engagement with council for all, for whanau hauā (whānau with disabilities), and for LGBGT community; and the ability to work with council to co-create solutions.

What mātāwaka entities did not support

No responses for 'Did not support.'

Other commentary from mātāwaka entities

The 'other' response suggested further alignment between the council's strategic outcomes and marae to ensure that Māori-led solutions are foregrounded.

Question 2 - Bed night visitor levy

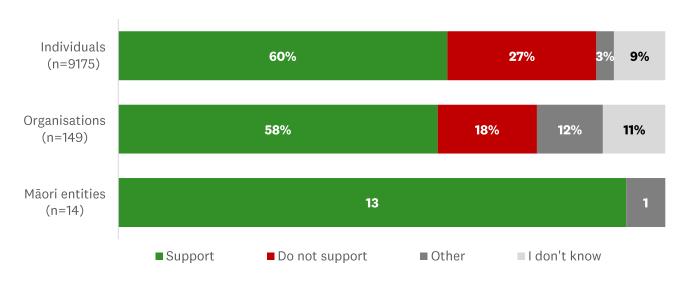
Do you support a bed night visitor levy paid by those in short-stay commercial accommodation, to fund destination management, marketing and major events activities?



Do not support

Other

I don't know



Response	Individuals	Organisations	Māori entities
Support	5,519	87	13
Do not support	2,498	27	0
Other	294	18	1
I don't know	864	17	0
Total	9,175	149	14

2.1 Feedback from individuals

We received 9,175 pieces of feedback from individuals on this issue (including online submissions, response collected at events, emails and written submissions). Of these:

- 60 per cent supported a bed night visitor levy
- 27 per cent did not support a bed night visitor levy
- 9 per cent indicated they don't know
- 3 per cent indicated 'Other'.

Written feedback on this proposal was varied, however the most common themes raised by individuals are outlined below.

Of the 2,720 individuals who **did support** a bed night visitor levy and provided a comment, the most common themes were:



Need for public event funding

Referencing a need for council to continue funding community events and/or cultural festivals.

628 comments



Vistor contribution to infrastructure

Comments including visitors contributing to local infrastructure and the importance of revenue from visitors contributing to infrastructure.

412 comments



General support

Generally statements of support for the proposal without providing a clear reason.

403 comments

Other common themes included:

- 349 thought this would lower costs to residents or that residents should not bear all the costs
- 343 discussed how similar levies or taxes had been successfully implemented in other countries
- 327 thought that funds collected from the levy were necessary and/or would be beneficial to the city
- 311 support a user pays model, including that the levy was in line with a user pays approach or that events or activities should be funded by those attending, e.g. via ticket sales.

Of the 1,662 individuals who **did not support** of the proposal and provided a comment, the most common themes were:



Deters tourists

Concern that the levy would deter tourists from visiting Auckland and impact visitor spending.

661 comments



Wasteful spending

Concerns about the purpose or effectiveness of council spending, often in relation to events and destination marketing.

369 comments



Ineffective proposal

Including concerns that the levy would apply to visitors not staying in Auckland for events and doubts about the benefits.

296 comments



Focus on core services

Comments urged council to focus on delivering core services and not waste money, both generally and in relation to spending on events and destination marketing.

263 comments

Other themes included:

- 236 expressed concerned that accommodation costs would be too high for visitors and that they should remain affordable
- 226 expressed concerns over increased costs to local residents
- 202 were concerned about the levy adding to already high living costs
- 200 expressed general dissatisfaction with council performance.

Of the 250 individuals who selected **other** on the bed night visitor question and provided comments, the most common themes were:

- 58 expressed concerns over increased costs to local residents
- 53 expressed support for targeting international tourists as core contributors to the levy
- 52 were concerned the levy would deter tourists from visiting Auckland and impact visitor spending, including visitors to Waiheke.

Feedback from Māori individuals

545 of the 9,175 individual responses to this proposal came from those who identified as Māori. Of these, 53 per cent supported the proposal, 26 percent most of the proposal, 5 per cent indicated Other and 16 per cent selected 'I don't know'.

Feedback from Māori individuals reflected many of the same themes identified across all participants, though the prevalence of these themes varied.

Of the 142 individuals who indicated Māori ethnicity, **supported the proposal** and provided comments:

- 32 expressed a need for council to continue funding community events and/or cultural festivals
- 29 expressed support for the levy in order to reduce costs for locals
- 28 per cent discussed visitors contributing to Auckland's costs, particularly infrastructure.

Of the 108 individuals who indicated Māori ethnicity, **did not support the proposal** and provided comments:

- 31 were concerned that the levy would deter tourists from visiting Auckland
- 30 expressed concern about the purpose or effectiveness of council spending, often in relation to events and destination marketing.

Feedback from individuals by local board

For a breakdown of responses by Local Board please refer to Attachment Seven.

2.2 Feedback from organisations

Feedback from Organisations/Interest Group Have Your Say Events

Who attended

In total 10 organisations attended a Regional Organisation / Interest Group Have Your Say event where they were able to present their feedback verbally. Some also provided documents and/or made a submission online or via email. Feedback from the Member of Parliament who also spoke at this event is included under individual feedback.

See Attachment Six for the list of attending organisations.

Five addressed a proposed bed night visitor levy in their feedback. Two of these organisations clearly supported the proposal, the remaining three commented on the proposal but did not explicitly support or not support it.

One organisation saw it as a fairer and more sustainable funding method and suggested there is underinvestment in events and destination marketing while another expressed concerns that relying on mechanisms like the levy could threaten the sustainability of major events. Council was encouraged to collaborate with the tourism industry to co-design solutions and a national levy was suggested. One raised questions over Council's ability to manage the funds and councils' involvement in major events and destination marketing.

Feedback from all organisations

Including those who attended the Organisation / Interest Group Have Your Say Events, 200 pieces of feedback indicated they were on behalf of an organisation.

For more information on what types of organisations submitted and how their feedback is analysed, refer to 'Reporting' and 'Feedback from organisations' on p16 of this report.

149 submitting organisations stated their position on this proposal. Of these, 58 per cent supported it and 18 per cent did not support it. 12 per cent responded 'Other' and 11 per cent 'I don't know'.

Among the 57 organisations who **supported the proposal and provided a comment**, the two most common themes were:

- 29 expressed a need for council to continue funding community events and/or cultural festivals
- 16 expressed support for the levy in order to reduce costs for locals.

Only 21 organisations who **did not support the proposal and provided a comment. The most common theme was** that the proposal would be ineffective, in terms of not achieving the intended goals or being poorly targeted.

Feedback from organisations by local board

For a breakdown of responses by Local Board please refer to Attachment Seven.

2.3 Feedback from Māori entities

Mana whenua entities

A total of 13 mana whenua made a submission on the Annual Plan.

Nine mana whenua entities addressed the bed night visitor levy question in their response. Eight entities supported the bed night levy, and one entity selected 'other' as a response.

Option	Entity
Support	Ngaati Whanaunga Inc
	Ngati Maru Runanga
	Ngāti Pāoa
	Ngāti Rehua Ngātiwai ki Aotea
	Ngāti Tamaterā
	Ngāti Whātua Ōrākei Trust
	Tamaoho Settlement Trust
	Te Runanga o Ngāti Whātua
Do not support	-
Other	Te Uri o Hau Settlement Trust

What mana whenua entities supported

Mana whenua entities recognise the employment and business opportunities that comes from events and tourism. They also urge the council to work closely with iwi on events to achieve shared outcomes.

What mana whenua entities did not support

No responses for 'Did not support.'

Other commentary from mana whenua entities

Concern was expressed about the financial burden on whānau who live outside of the Tāmaki boundaries, and need to come into Tāmaki, such as for large cultural events.

Mataawaka entities

A total of 5 mātāwaka entities addressed the bed night visitor levy question in their response.

All 5 supported the bed night visitor levy.

What mātāwaka entities supported

Mātāwaka entities acknowledge the economic benefits of major events, and request that the council ensure that opportunities are provided for Māori businesses.

There were no 'Did not support' responses from mātāwaka entities about the bed night visitor levy.

Question 3 - Changes to other rates, fees and charges

3A. What do you think of the waste management proposal?

Apply the Refuse Targeted Rate to residential and lifestyle properties in Franklin and Rodney to pay for the council's rubbish collection service, replacing the current system of purchasing rubbish bags.

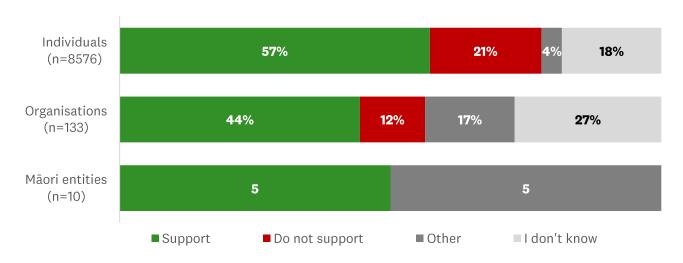
Do not support

Other

□ I don't know

3B. Would you like to comment on this or the other rates, fees and charges proposals?

(Please be clear which proposal you are talking about)



Response	Individuals	Organisations	Māori entities
Support	4,910	59	5
Do not support	1,766	16	0
Other	325	22	5
I don't know	1,575	36	0
Total	8,576	133	10

1.1 Feedback from individuals

We received 8,576 pieces of feedback from individuals on this issue (including online submissions, response collected at events, emails, and written submissions). Of these:

- 57 per cent **supported** the waste management proposal
- 21 per cent did not support the waste management proposal
- 4 per cent indicated an 'other' responses, and
- 18 per cent indicated they don't know.

In the consultation form, the question that provided the results above ('What do you think of the waste management proposal?') was followed by an open question:

Would you like to comment on this or the other rates, fees and charges proposals?

Written feedback was varied, sometimes general in nature, and always not specific to the waste management proposal. The most common themes raised by individuals in this feedback are outlined below.

Of the 1,421 individuals who **did support** the waste and provided a comment, the most common themes were:



Rate increase concerns

Concerns about rates, including that they should not be increasing, are increasing too much, or are not increased transparently. Some comments also discussed keeping future increases of the Refuse Targeted Rate to a minimum.

356 comments



Prefer use-aligned charges

Some of this feedback related to the waste management proposal, while other feedback was more general (not specific to the waste management proposal). While supporting this proposal, some people also expressed supporting for user pays approaches to other rates, fees and charges because they felt it is fairer.

Regarding the waste management proposal, some feedback noted a preference for user pays but that Franklin and Rodney should be aligned with the rest of Auckland. Others commented that having everyone on the same waste payment system would better align charges with waste service provision.

195 comments

Other themes included:

- 158 expressed cost concerns, including cost of implementing these policies, urging council to be more efficient
- 146 discussed the high cost of living, often in relation to the affordability of rates
- 133 supported standardised fees based on the principle that everyone should pay the same for core services
- 127 expressed a general dissatisfaction with council performance.

Of the 1,154 individuals who **did not support** the proposal and provided a comment, the most common themes were:



Prefer use-aligned charges

Some feedback related to the waste management proposal, while other feedback was more general (not specific to the waste management proposal). Support for a user pays approach to rates, fees and charges was based on perceptions of it being fairer, efficient and encourages waste reduction.

425 comments

32%

Rates increase concerns

Concerns about rates, including that they should not be increasing, are increasing too much, or are not increased transparently. Some comments also discussed keeping future increases of the Refuse Targeted Rate to a minimum.

372 comments

26%

Oppose paying for a seldom or unused service

Comments included objection to the Refuse Targeted Rate, but also food scraps and fortnightly recycling, on the basis that their household needs less frequent rubbish collection or no food scraps service.

297 comments



Disatisfaction with council

Expressions of disatisfaction with council performance generally or relating to the waste management proposal, or other fees and charges more specifically.

242 comments

Other themes included:

- 209 expressed cost concerns, including cost of implementing these policies or staff costs
- 205 discussed the high cost of living, often in relation to the affordability of rates
- 194 wanted council to adopt policies that encourage waste reduction, or thought the waste management proposal would discourage waste reduction, often because the pay as you throw (PAYT) cost incentivised minimising waste creation
- 138 discussed waste collection frequency most relating to rubbish collection but also to recycling and food scraps collection. Comments often addresses a preference for the flexibility and convenience of only paying when you need your waste collected, and cost concerns when a single schedule is imposed.

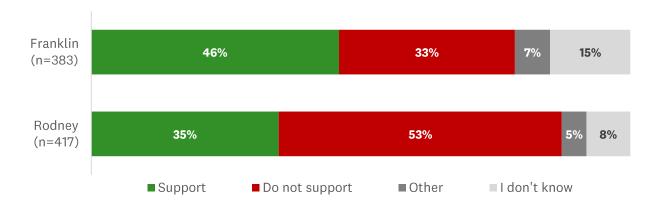
A signficant number of submitters indicated '**don't know**' on this proposal. Of the 502 individuals who provided such a response and a comment, the most common themes were:

- 154 expressed concern at continually rising rates and the financial hardship many ratepayers face
- 79 expressed cost concerns, including cost of implementing these policies or staff costs
- 79 expressed a general dissatisfaction with council performance
- 71 mentioned high living costs, often in relation to the affordability of rates.

Of the 325 individuals who provided an '**other**' response on the waste management proposal, 243 provided comments. The most common themes were consistent with those responding 'don't know', with the additions of prefer use-aligned charges (54 comments) or oppose paying for a seldom or unused service (45 comments), themes often but not always both present in the same comment.

Feedback from Franklin and Rodney Local Board Areas

Submissions from residents of these areas directly affected by the proposals are highlighted below. Results from other local boards are shown in Attachment Five.



We received 383 pieces of feedback on this issue from individuals who indicated Franklin as their local board and 417 from Rodney (including online submissions, responses collected at events, emails, and written submissions). Of these:

- 46 per cent from **Franklin** supported the proposal and 33 per cent did not support (7 per cent Other and 15 per cent 'don't know')
- 35 per cent from Rodney supported and 53 per cent did not support (5 per cent Other and 8 per cent 'don't know')

Franklin

Of the 383 individuals who responded to this proposal and indicated they lived in Franklin, 188 provided a comment.

Of this group, 53 **supported** the proposal and provided a comment. The most common themes (about 10 comments each) were:

- concern about rate increases
- that it would be more convenient
- waste collection frequency.

The common themes among the 98 Franklin submitters who **did not support** the proposal and provided a comment were:

- 45 supported a Pay As You Throw (PAYT) model
- 41 opposed paying for seldom or unused waste services
- 23 expressed concern about rates increases
- 20 expressed a general dissatisfaction with council performance
- 20 were concerned the proposal will discourage waste reduction.

Rodney

Of the 417 individuals who responded to this proposal and indicated they lived in Rodney, 254 provided a comment.

Of this group, 54 **supported** the proposal and provided a comment. The most common theme (14 comments) was concern about rate increases.

The common themes among the 170 Rodney submitters who **did not support** the proposal and provided a comment were:

- 80 supported a Pay As You Throw (PAYT) model
- 58 oppose paying for seldom or unused waste services
- 49 expressed concern about rates increases
- 34 were concerned the proposal will discourage waste reduction
- 28 comments on waste collection frequency, including that weekly general waste was too frequent for some households or that food scraps was too frequent or unnecessary.

Feedback from Māori individuals

545 of the 8,576 responses to this question came from individuals who identified as Māori. Of these, 55 per cent supported the waste proposal, 19 per cent did not support it, 4 per cent provided an 'other' response and 22 per cent indicated 'I don't know'.

Feedback from Māori individuals reflected many of the same themes identified across all participants, though the prevalence of these themes varied.

Of the 99 Māori individuals who supported **the waste proposal** and provided a comment, the most common themes were:

- 16 expressed concern about rates increases
- 15 supported standardised fees based on the principle that everyone should pay the same for core services
- 13 generally preferred a use-aligned charges approach to fees and charges.

Of the 67 Māori individuals who did not support **the waste management proposal** and provided a comment, common themes were:

- 25 supported a use-aligned charges approach to the waste management proposal and fees and charges more generally
- 24 expressed concern about rates increases
- 18 oppose paying for seldom or unused waste services
- 17 expressed a general dissatisfaction with council performance.

Among Māori individuals who provided a comment and selected 'Other' or 'I don't know', the only theme with 10 or more comments was a concern about the cost of rates or rates increases.

Feedback from individuals by local board

For a breakdown of responses by Local Board please refer to Attachment Seven.

3.2 Feedback from organisations

Feedback from Organisations/Interest Group Have Your Say Events

Who attended

In total 10 organisations attended a Regional Organisation / Interest Group Have Your Say event where they were able to present their feedback verbally. Some also provided documents and/or made a submission online or via email. Feedback from the Member of Parliament who also spoke at this event is included under individual feedback.

See Attachment Six for the list of attending organisations.

Of these organisations, one supported the waste management proposal and another two provided feedback on other targeted rates. Both supported the increase to the Natural Environment Targeted Rate (NETR) and Water Quality Targeted Rate (WQTR), though one suggested the NETR should be increased at a higher rate.

Feedback from all organisations

Including those who attended the Organisation / Interest Group Have Your Say Events (but excluding Māori entities), 200 pieces of feedback indicated they were on behalf of an organisation.

For more information on what types of organisations submitted and how their feedback is analysed, refer to 'Reporting' and 'Feedback from organisations' on p16 of this report.

133 submitting organisations stated their position on this proposal. Of these, 44 per cent supported the waste management proposal, 12 per cent did not support it, 17 per cent provided an 'other' response and 27 per cent indicated 'I don't know' on this proposal.

Of the 63 organisations in this group that provided a related comment, the most common themes were:

- 19 expressed concern about rates increases
- 13 urged council to reduce costs
- 13 discussed alternative rating strategies (such as income or area-adjusted rates, reconsidering the business differential, including rural properties in rating discussions)
- 13 a preference for use-aligned charges.

Feedback from organisations by local board

For a breakdown of responses by Local Board please refer to Attachment Seven.

3.3 Feedback from Māori entities

Mana whenua entities

A total of 13 mana whenua entities made a submission.

Six entities addressed the 'Changes to Other Rates, Fees, and Charges' in their response. Four entities supported the changes and 2 selected 'other' as their response. No mana whenua entities opposed.

Option	Entity
Support	Ngaati Whanaunga Inc Ngāti Tamaterā Tamaoho Settlement Trust Te Uri o Hau Settlement Trust
Do not support	-
Other	Ngāti Rehua Ngātiwai ki Aotea Ngāti Whātua Ōrākei Trust

Three entities addressed question 3 in their feedback. There was limited additional commentary, but one response supported a consistent, sustainable waste management system if it is fair, culturally responsive, and invests in waste minimisation and resource recovery.

Mātāwaka entities

A total of 9 mātāwaka entities made a submission.

Four entities addressed the 'Changes to Other Rates, Fees, and Charges' in their response. One was in support, and the remaining three selected 'other' as their response.

Mātāwaka entity submissions commented on the different individual rates, fees and charges: They requested that council offer targeted rates relief or exemptions for marae and papakāinga housing, use rates for Māori aspirations, expand free or low-cost access to recreational and wellbeing facilities, and increase water quality targeted rate and the natural environment targeted rate.

Question 4 - Local Board priorities

What do you think of our proposals for your local board area in 2025/2026?

Feedback on this topic is summarised and provided to Local Boards separately, along with any feedback on Business Improvement District (BID) rates changes.

Question 5 - Other feedback

We also invited the public to provide feedback on issues that were important to them. The question was kept broad and open ended:

Do you have any other comments on the Annual Plan 2025/2026?

Do you have any other feedback, including the Tūpuna Maunga Authority Operational Plan 2025/2026 (page 33 of the Consultation Document)?

5.1 Feedback from individuals

3,265 pieces of feedback were received in response to this question from individuals, or on other matters raised in emails or at events not relating to the overall plan, proposed bed night visitor levy or waste management proposal. A table detailing the themes received across all this feedback is included as Attachment three and the most common themes are summarised below.

The most common themes were:

General dissatisfaction with Council – 476 comments

Clear expressions of general dissatisfaction with Council, sometimes associated specifically with spending priorities, communication style, perceived lack of transparency or responsiveness.

Concerns about wasteful spending - 439 comments

Concerns about spending priorities, both specific and general, including criticisms of current expenditure and urging council to reduce costs.

Rate increase concerns - 340 comments

Concern at the cost of rates, continually rising rates and the financial hardship many ratepayers face. Sometimes associated with a perceived lack of value or service provision, wasteful spending, and a focus on reducing council costs and providing core services only.

Focus on core services – 335 comments

Expressed a desire for council to stick to providing core services, the definition for which varied. Sometimes associated with themes of wasteful spending, reducing council costs and rates increase concerns.

Communication and engagement – 293 comments

Discussed issues related to how we communicate and/or engage with the public, on this Annual Plan and more generally. Largely critical with a minority of positive feedback, including around the use of te reo Māori, perceived lack of transparency, and providing more opportunities for meaningful public input, clearer, more accessible information and better responsiveness to community concerns.

Improve public transport - 293 comments

Requests for better connectivity, affordability, reliability, and frequency—particularly in areas perceived as underserved (e.g. Rodney, Flat Bush, and the North Shore). Criticism of Auckland Transport's spending decisions, calls for more integration with council, and perceptions of poorly designed infrastructure, fare evasion, and inconsistent or inaccessible services.

Reduce council costs - 285 comments

Comments requesting fiscal restraint, managing funds more efficiently, and avoid raising rates. This included cutting "non-essential" or "nice to have" projects and roles including cultural initiatives, climate-related spending, events, and symbolic or promotional activities (e.g. signage, language use, public art, movies in parks). These comments were sometimes linked to scepticism about transparency and value, or frustration with service quality (like road maintenance, rubbish collection, and public transport enforcement)

5.2 Feedback from organisations

Feedback from Organisations/Interest Group Have Your Say Events

Who attended

In total 10 organisations attended a Regional Organisation / Interest Group Have Your Say event where they were able to present their feedback verbally. Some also provided documents and/or made a submission online or via email. Feedback from the Member of Parliament who also spoke at this event is included under individual feedback.

See Attachment Six for the list of attending organisations.

Five of these organisations provided feedback on other matters. Some organisations called for improvements in infrastructure and public services, particularly in transport and water management. One organisation stressed the importance of reliable public transport during events to encourage habitual use and avoid reputational damage, supported progress on level crossing removals, and urged faster development of a train service to Huapai. Another submission advocated for fewer rail closures and inclusion of a heavy rail link to the North Shore in long-term transport plans. Separately, one group highlighted the need for Healthy Waters infrastructure funding to be preserved and expanded in the 2025/26 Annual Plan, with a focus on targeted rate borrowing mechanisms and delivery of promised isthmus upgrades.

Equity, staffing, and financial sustainability also featured. One organisation commended Council's Living Wage accreditation but pushed for pay equity, especially for women, Māori, and Pacific staff, and encouraged continued public service provision and responsible procurement. Two groups raised concerns about Council staffing levels and the scale of public debt, calling for restraint on rate increases and more focus on services like waste, roads, and water. Meanwhile, one organisation outlined recommendations to enhance accessibility across public transport, venues, and the arts, calling for a dedicated accessibility budget, leadership roles for disabled people, and targeted funding for disability-led initiatives.

Feedback from all organisations

Including those who attended the Organisation / Interest Group Have Your Say Events (but excluding Māori entities), 200 pieces of feedback indicated they were on behalf of an organisation.

For more information on what types of organisations submitted and how their feedback is analysed, refer to 'Reporting' and 'Feedback from organisations' on p16 of this report.

103 pieces of feedback were received in response to this question from organisations, or on other matters raised in emails or at events not relating to the overall plan, proposed bed night visitor levy or waste management proposal. A table detailing the themes received across all this feedback is included as Attachment three and the most common themes are summarised below.

The most common themes were:

Community funding – 29 comments

Requests to increase funding for community organisations or initiatives, including rationale, suggested areas for expenditure and funding mechanisms. Note – this does not include requests to fund an organisation's specific initiative or capital works projects, which are included in Attachment Two.

Community services – 26 comments

Discussed the importance of council services and activities that support the community.

Communication and engagement – 24 comments

Discussed issues related to how we communicate and/or engage with the public

Economic development initiatives – 22 comments

Discussed the current tough economic situation economic, including potential economic development initiatives.

Community facilities – 21 comments

Discussed the importance of providing and maintaining community facilities.

5.3 Feedback from Māori entities

A total of 13 mana whenua made a submission on the Annual Budget. Eight entities provided additional written feedback expressing their priorities beyond the topics consulted on in the Annual Plan consultation feedback form.

The following 9 mana whenua entities provided additional detailed written submissions:

- Ngati Whanaunga
- Te Ahiwaru
- Te Akitai Waiohua
- Ngāti Tamatera
- Ngāti Maru
- Te Kawerau ā Maki
- Te Patukirikiri
- Te Rūnanga o Ngāti Whātua
- Ngāti Whātua Ōrākei

Thematic summary of additional submission priorities

The following themes emerged from the 9 written submissions received:

Co-Governance and partnership: Many mana whenua emphasised the need for co-governance and partnerships based on Te Tiriti o Waitangi. This includes formal mechanisms for iwi to engage in decision-making processes and ensuring that Māori leadership is embedded in council processes.

Transparency and accountability: Improved transparency and accountability in funding and decision-making are recurring themes. Mana whenua seek clear and fair allocation of resources and want to ensure that their priorities are visible in planning documents.

Cultural and environmental Initiatives: The feedback from mana whenua had a strong focus on protecting culturally significant sites, promoting Māori heritage, and partnering on environmental sustainability projects. This includes ecological restoration, pest control, and climate resilience efforts.

Investment in Māori development: Mana whenua call for greater investment in housing, infrastructure, economic opportunities, and community initiatives. This includes support for papakāinga housing, tourism, and cultural projects.

Equity and representation: Ensuring equity in decision-making and increasing Māori representation in governance structures are issues of great importance to mana whenua. This includes targeted resourcing to address historical disadvantages and formalising co-governance at various levels.

Community wellbeing: Enhancing community well-being through initiatives like traffic safety, public transport accessibility, and support for whānau wellbeing is a priority. This also includes targeted rates relief and funding for Māori-led community safety initiatives.

Cultural competency and Inclusion: Mandatory cultural competency training for council staff and elected officials is highlighted to foster greater understanding and respect for Māori perspectives. Inclusive consultation processes and accessible communications are also important to mana whenua.

A summary of additional information provided by 9 mana whenua

This table shows a summarised list of significant priorities for mana whenua, and their request for council action.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Ngāti Whanaunga	Consistent need for co-governance and Te Tiriti based partnerships. Improved transparency and accountability in funding and decision-making. Greater investment in iwi-led housing, tourism, environmental, and cultural initiatives. Support for initiatives such as the Refuse Targeted Rates, Local Board priorities, and the Tuupuna Maunga Authority Operational Plan, provided they are appropriately resourced and reflect Ngati Whanaunga/Mana whenua leadership.
Te Ahiwaru	Uphold Te Tiriti o Waitangi and embed tangata whenua leadership in Council processes to affirm Te Ahiwaru identity. Protect waahi tapu and taonga tuku iho from overdevelopment and enhance management with ahi kaa leadership. Partner with Te Ahiwaru on ecological restoration, pest control, and climate initiatives to sustain natural systems. Establish pathways for returning whenua to ahi kaa through co-governance and equitable land management. Support papakaainga housing, traffic safety, and fair Council investment to enhance whaanau wellbeing.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Te Ākitai Waiohua	Embed equity in all decision-making, ensuring targeted resourcing for Māori to address historical disadvantages.
	Strengthen mana whenua partnerships by formalising co-governance at Local Board, CCO, and Council levels.
	Ensure Māori priorities are visible in the Annual Plan, with transparent funding allocation and accountability measures.
	Secure long-term investment in Māori development, including housing, infrastructure, and economic opportunities.
	Ensure the MOF review is mana whenua-led, with governance structures that enable Māori oversight of funding decisions.
Ngati Tamatera	Enhanced Partnership: Establish formal mechanisms for Ngāti Tamaterā to engage in co-governance and co-management of projects within their rohe, ensuring that iwi have a direct role in decision-making processes affecting their communities.
	Cultural Investment: Allocate dedicated funding to support the cultural, educational, and community initiatives of Ngāti Tamaterā; recognise the importance of preserving and promoting Māori heritage and wellbeing.
	Environmental Collaboration: Partner with Ngāti Tamaterā on environmental sustainability projects, leveraging traditional knowledge and practices to achieve shared goals in environmental stewardship.
	Inclusive Consultation: Ensure that public consultation processes are accessible and inclusive, providing Ngāti Tamaterā with meaningful opportunities to contribute to discussions on policies and projects that impact their iwi.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Ngāti Maru	Uphold Te Tiriti o Waitangi obligations and embed tangata whenua leadership in Council processes to affirm Te Ahiwaru identity and support Māori economic development.
	Protect culturally and ecologically significant sites with ahi kaa leadership, enforce cultural monitoring protocols, and prevent overdevelopment near sensitive landscapes.
	Restore natural systems through ecological initiatives, including waterway protection, pest management, and climate resilience efforts led by Te Ahiwaru.
	Promote whaanau well-being through papakaainga housing, traffic safety improvements, and equitable Council investment in South Auckland
Te Kawerau ā Maki	Strengthen Treaty Partnership: Formalise agreements, maintain capacity funding adjusted for CPI, and establish a shared work programme to enhance collaboration between Te Kawerau ā Maki and Auckland Council.
	Advance Priority Projects: Focus on Te Henga Marae and papakāinga, Waitākere Ranges Heritage Area initiatives, Te Onekiritea cultural precinct, and Riverhead Forest development.
	Reset Relationship with Council: Build on positive collaborations to negotiate a work programme that achieves mutual goals and strategic outcomes.
	Operationalise Plans: Integrate shared priorities into Council's Annual and Long-Term Plans to ensure effective implementation of initiatives.
Te Patukiriri	Formalised Iwi Representation: Embed iwi voices within Council committees, local boards, and key planning groups to ensure meaningful participation in decision-making.
	Expanded Co-Governance Arrangements: Extend co-governance models beyond maunga and harbours to include additional whenua and water resources.
	Mandatory Cultural Competency Training: Require all Council staff and elected officials to undertake Te Tiriti o Waitangi and Te Ao Māori training, fostering greater understanding and respect for our role as mana whenua.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Te Runanga o Ngāti Whatua	[Their kaupapa is to represent the high-level strategic interests and mana of our iwi; provide opportunities and resources to support their hapū; and champion Ngāti Whātua identity and tino rangatiratanga. They recognise and aim to grow the mana motuhake of the hapū that comprise ngā uri o Ngāti Whātua: Te Roroa, Te Uri o Hau, Ngā Maunga Whakahii o Kaipara, and Ngāti Whātua Ōrākei.]
	Requests that Auckland Council considers joining with Kaipara District Council in the Local Waters Done Well entity. Tāmaki ki Maunganui is the traditional tribal rohe of Ngāti Whātua and it is their preference to align with Auckland particularly in light of the relationship agreement entered into between both governing bodies.
	Asks for re-consideration of the decision of Auckland Council to acquire through the Public Works Act, land compulsorily near Whititera o Reweti Marae near Waimauku.
Ngāti Whatua Ōrākei	Seeks further opportunities to partner with Council and others on destination management, marketing and major events activities in Auckland.
	Emphasises that decisions made by local boards should be with engagement and consultation with the appropriate mana whenua for their area, iwi or hapū who can prove long-standing and irrevocable ties to a rohe - and not with all who claim 'mana whenua' status.
	Requests a targeted grazing programme on maunga and volcanic cones to reduce fire risk.
	Supports measures that will improve water quality in Te Waitematā and Ōkahu Bay. Notes that any removal and relocation of sand should be with the explicit engagement and approval of affected and relevant iwi.

ATTACHMENTS

Attachment	Page number
Attachment One: Submitter breakdown	44
Attachment Two: Funding requests	46
Attachment Three: Other feedback received (Q5)	50
Attachment Four: Organisations that attended the Organisation / Inter Group Have Your Say Events	rest 52
Attachment Five: Results by local board	53

ATTACHMENT ONE: Submitter breakdown

Who we have heard from

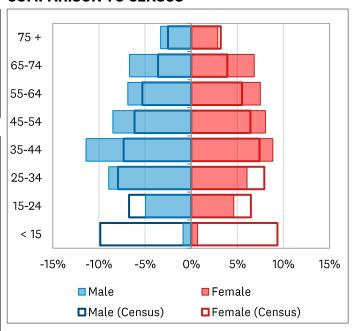
The information below shows demographic information as provided by submitters. Not all submitters responded to each question.

TOTAL RECEIVED

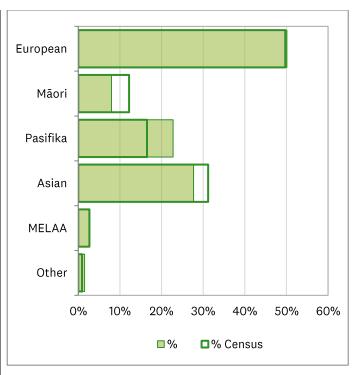
GENDER	#	%
Male	5,090	51%
Female	4,751	48%
Another gender	121	1%
Total	9,962	100%

AGE	Male	Female	Other	Total	%
< 15	77	61	0	190	2%
15 – 24	432	402	15	873	10%
25 - 34	779	528	13	1355	16%
35 – 44	994	772	4	1814	21%
45 – 54	740	702	3	1468	17%
55 – 64	600	654	1	1278	15%
65 – 74	583	597	1	1199	14%
75 +	289	252	1	547	6%
				8,724	100%

COMPARISON TO CENSUS



ETHNICITY	#	%
European	4,680	50%
Pākehā/NZ European	4,355	47%
Other European	325	3%
Māori	746	8%
Pasifika	2,127	23%
Samoan	919	10%
Cook Islands Māori	115	1%
Tongan	469	5%
Other Pasifika	624	7%
Asian	2,588	28%
Chinese	1,373	15%
Indian	688	7%
Southeast Asian	309	3%
Korean	108	1%
Other Asian	110	1%
Middle Eastern/Latin/African	255	3%
Other	140	1%
Total	9,341	NA*

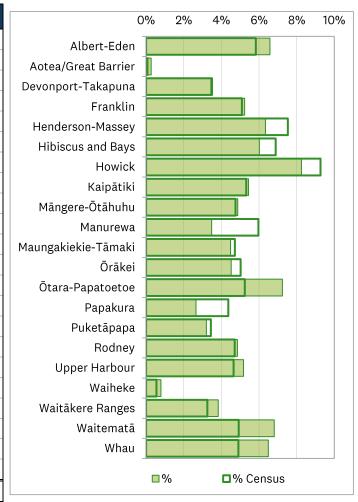


^{*} Does not add to 100% as people may select more than one ethnicity

TOTAL RECEIVED

'YOUR LOCAL BOARD'	#	%
Albert-Eden	828	7%
Aotea/Great Barrier	34	<1%
Devonport-Takapuna	437	3%
Franklin	667	5%
Henderson-Massey	800	6%
Hibiscus and Bays	757	7%
Howick	1041	8%
Kaipātiki	698	4%
Māngere-Ōtāhuhu	616	5%
Manurewa	440	4%
Maungakiekie-Tāmaki	565	4%
Ōrākei	569	4%
Ōtara-Papatoetoe	911	4%
Papakura	334	3%
Puketāpapa	401	2%
Rodney	617	6%
Upper Harbour	653	5%
Waiheke	102	1%
Waitākere Ranges	487	3%
Waitematā	864	4%
Whau	819	3%
Not supplied or outside Auckland	376	3%
Total	13,016	100%

COMPARISON TO CENSUS



Note:

Local boards are listed in alphabetical order for ease of navigation and submitters can provide their suburb or look-up their local board online should they not know this.

ATTACHMENT TWO: Funding requests

Submitter: Netball Manurewa

Submission number: 5340

Local/Regional: Local

Local Board/Council area: Manurewa Local Board / Active communities, Sport and Recreation

Description of request:

Our future development master plan encompasses:

Stage 3b:

- Canopy sides for courts 9 to 12
- Canopy cover over courts 5 to 8
- A covered walkway that connects the building to the beginning boundary fence thereby creating a space for people to gather and shelter from the rain.
- New roof on pavilion the current roof leaks every time there is a heavy downpour
- Solar panels to help with power costs
- Children's playground and adult exercise equipment
 - a playground on the court 1 location would be very much appreciated for the children to play on while the parents are either playing netball or utilising one of the other games on offer **(estimated cost \$1.5 million)**.
 - o adult exercise equipment would be utilised in training regimes (estimated cost \$1million).

Stage 4 of the master plan (long-term) includes:

- adjustment to fencing
- Enclosing the veranda area to create meeting room/office space for community use (estimated cost \$5 million).
- New courts (no. 13-15).

Value of request:

Short-term - \$2.5 million

Long-term - \$5 million

One off or ongoing? One off

Submitter: Te Kawerau e Maki

Submission number: 8557

Local/Regional: Regional and local

Local Board/Council area: Māori Outcomes and Local Boards (north and west)

Description of request:

Te Henga Marae

Te Kawerau ā Maki are currently the only mana whenua iwi without a marae and papakāinga in the Auckland region with our last one flooded when Council constructed the dam at Waitākere. The establishment of a Te Kawerau marae at Te Henga was a longstanding legacy commitment of the former Waitākere City Council and goes back to around 1992.

Te Kawerau ā Maki will require ongoing support from Council in the establishment of the Te Henga marae as the project is an absolute cultural and social priority for Te Kawerau ā Maki and is subsequently a key Maori wellbeing project for Council as defined in the Auckland Plan. The project includes \$5.1m of infrastructure stage, \$5.3m of marae facilities stage, and \$4.95m of housing stage.

We seek strategic investment from Council's Māori outcomes budget for the development of infrastructure for the project. The total cost is **\$5.1m** for these works. We will then seek other external and internal funding to deliver the remaining project stages.

Regulatory Role and Partnership (Capacity Building)

Te Kawerau ā Maki has regulatory functions under the RMA, WRHAA and our Treaty Settlement Act. Our participation and partnership with Council in undertaking these functions is ad-hoc and project-specific, and a significant amount of this work (between 40-60%) is unfunded, with the burden falling directly on the iwi and making capacity building difficult. We note our current level of funding is around 1% of a local board on average (\$18M+).

We seek Council ongoing funding to support our genuine participation in the regulatory functions to cover the shortfall, and to help us build our capacity and relationship with Council. The increased funding provides a baseline business case from which we can develop capacity and capability (such as regulatory engagement and coordination). We seek this baseline funding be maintained but adjusted for CPI, i.e. \$206,740 adjusted for CPI (2.4%) to **\$211,701**.

Te Kawerau ā Maki Community Officer

We seek joint local board funding to create two community officer roles – one in West Auckland and one in North Shore – to help us better connect with the Local Boards and community within our heartlands, i.e. **\$200,000** from local board budgets.

Value of request: \$5.1 million (one-off) + \$411,701 (on-going)

One off or ongoing? One off + ongoing

Submitter: Tennis Auckland

Submission number: 8576

Local/Regional: Regional

Local Board/Council area: Active communities, Sport and Recreation

Description of request:

The Auckland Council has supported the ongoing redevelopment of the Manuka Doctor Arena, an iconic venue in Central Auckland, since plans first emerged in 2015. The Council generously supported the first phase of those plans with a grant for the replacement of the Yock Stand (west stand) in 2019.

The next phase of the project will involve removing the south stand (replacing it with a flexible, temporary overlay stand for the ASB Classic), building a canopy style, fabric roof, and adding spectator services around the main arena, which will allow for year-round weatherproof utilisation for tennis, other sports and community events.

This court extension and roof phase is designed to mitigate the two biggest risks to the ASB Classic, that of the impact of climate change and weather extremes, and adherence to changing World Tour Standards.

The climate impacts have been well documents, with rain affecting the 2023 ASB Classic and intense heat affecting the 2024 edition of the tournament.

In relation to World Tour Standards, the venue does not currently meet the minimum seating capacity and court length requirements set out by the tournament governing bodies – that is, our capacity is 400 seats below minimum, and the greater playing area of Centre Court is now 3.25m too short. Tennis Auckland does not hold inalienable right to the January tournament – many international cities and countries are seeking rights to hold such tournaments and are building state of the art facilities to enable this – Singapore and Saudi Arabia are cases in point.

The Auckland tennis community would support specifically identifying the Manuka Doctor Arena court extension and canopy roof project as a named sports infrastructure project with the Annual Plan 2025/26, to receive Council support of **between \$3m-\$5m**.

Value of request: \$3 -5 million

One off or ongoing? One off

Submitter: Pest Free Coastesville

Submission number: 9993

Local/Regional: Local

Local Board/Council area: Rodney Local Board

Description of request:

Pest Free Coatesville request the amount of **\$75,000** to assist with the establishment of an AI trapping network reaching from Kaukapakapa south to Kumeu/Huapai.

To establish the most effective minimum trapping project, 150 AT220AI traps will be required. To establish the optimum trapping project within the region, 300 AT220AI traps will be required. To establish the optimum network, we have given ourselves 2 years to make grant applications, acquire sponsorship and undertake a fundraising programme.

Total cost of the optimum network is \$300,000 plus annual maintenance costs of around \$35,000.

To establish an effective AI trapping network, we require 150 AI traps. Costs are as follows:

- Traps \$150,000
- Gateway establishment \$8400
- Yarn Mesh training \$4440
- Relay set up \$4186
- Total cost of establishment \$167,026
- Pest Free Coatesville through the transfer of prior funding, sponsorship and fundraising is able to invest \$92,026.

Value of request: \$75,000

One off or ongoing? One off

ATTACHMENT THREE: Other feedback received (Q5)

Note: the themes listed below focus on council services and activity areas, rather than other general themes. The most common general themes are listed under 'Q5 Other feedback' in the body of the report.

Regional Council activity area	Individuals	Organisations
Improve public transport	293	7
Infrastructure investment (general)	268	18
Better planning (general)	248	14
Community facilities	244	21
Economic development	237	22
Community services	210	26
Public safety	202	12
Traffic issues	177	2
Sports and fitness facilities	173	7
Tūpuna Maunga	161	5
Park management	155	9
Speedway	151	3
Waste management	132	3
Environmental services	132	14
Roads	130	2
Housing	104	3
Arts and culture	96	10
Council controlled organisations	89	5
Parking and enforcement	88	5
Support cycling infrastructure	87	1
Public events	86	10
Mayor and elected representatives	81	2

Regional Council activity area	Individuals	Organisations
Town centre improvements	60	8
Climate change initiatives	55	6
Library management	54	3
Reduce public transport costs	49	0
Rating policy and strategy	49	3
Support youth initiatives	43	6
Oppose cycling infrastructure	42	0
Heritage	41	1
Stormwater management	30	5
Sewerage and wastewater	28	4
Business Improvement Districts (BID)	28	7
Developer contributions	27	2
Tourism promotion	25	3
Water supply	22	0
Dog regulations	22	1
Bylaws and regulations (general)	20	2
Oppose investment in public transport	7	0
Cemetery services	4	0

ATTACHMENT FOUR: Organisations that attended the Organisation / Interest Group Have Your Say Events

Attended an event
Bike Auckland
Campaign for Better Transport Incorporated
The Tree Council
Public Service Association (PSA)
Stop Auckland Sewage Overflows Coalition
Creative New Zealand Toi Aotearoa
Hapua Thrive
Auckland Ratepayers' Alliance
Hotel Council Aotearoa
Touch Compass

Note: The Member of Parliament for the Mt Albert Electorate attended this event but is not listed as representing a regional organisation.

ATTACHMENT FIVE: Results by local board

Q1. Overall direction for the annual plan

Q1. Feedback from individuals by local board

Local Board	Total responses	Support all	Support most	Do not support most	Do not support any	l don't know
Albert-Eden	622	52%	10%	5%	5%	52%
Aotea/Great Barrier	6	33%	0%	0%	0%	33%
Devonport-Takapuna	374	66%	14%	3%	8%	66%
Franklin	348	50%	26%	9%	7%	50%
Henderson-Massey	665	36%	14%	6%	7%	36%
Hibiscus and Bays	580	61%	17%	4%	6%	61%
Howick	619	50%	16%	9%	4%	50%
Kaipātiki	504	59%	14%	7%	7%	59%
Māngere-Ōtāhuhu	303	26%	10%	6%	4%	26%
Manurewa	345	29%	14%	9%	4%	29%
Maungakiekie-Tāmaki	421	40%	12%	5%	5%	40%
Ōrākei	403	60%	15%	6%	6%	60%
Ōtara-Papatoetoe	429	18%	18%	20%	11%	18%
Papakura	246	48%	20%	10%	8%	48%
Puketāpapa	294	37%	12%	5%	5%	37%
Rodney	388	52%	27%	9%	6%	52%
Upper Harbour	511	61%	15%	8%	8%	61%
Waiheke	78	62%	23%	5%	18%	62%
Waitākere Ranges	313	44%	19%	9%	6%	44%
Waitematā	524	58%	16%	4%	6%	58%
Whau	307	39%	19%	9%	6%	39%

Note - this table only includes submissions where the local board area in which a submitter resides is known.

Q1. Feedback from organisations by local board

Local Board	Total responses	Support all	Support most	Do not support most	Do not support any	I don't know
Albert-Eden	4	1	1	2	0	0
Aotea/Great Barrier	0	0	0	0	0	0
Devonport-Takapuna	7	1	6	0	0	0
Franklin	8	2	1	3	0	2
Henderson-Massey	7	3	3	1	0	0
Hibiscus and Bays	5	0	2	2	0	1
Howick	7	1	5	0	1	0
Kaipātiki	12	2	10	0	0	0
Māngere-Ōtāhuhu	2	1	1	0	0	0
Manurewa	4	0	2	2	0	0
Maungakiekie-Tāmaki	4	0	1	2	1	0
Ōrākei	3	1	2	0	0	0
Ōtara-Papatoetoe	5	1	3	1	0	0
Papakura	3	0	2	1	0	0
Puketāpapa	1	0	1	0	0	0
Rodney	4	0	4	0	0	0
Upper Harbour	3	1	2	0	0	0
Waiheke	3	0	3	0	0	0
Waitākere Ranges	6	1	3	1	0	1
Waitematā	9	1	7	0	0	1
Whau	4	3	1	0	0	0
Regional organisations	30	1	26	1	1	1

Q2. Bed night visitor levy

Q2. Feedback from individuals by local board

Local Board	Total responses	Support	Do not support	Other	l don't know
Albert-Eden	666	72%	20%	3%	6%
Aotea/Great Barrier	17	24%	29%	41%	6%
Devonport-Takapuna	409	55%	35%	3%	8%
Franklin	389	55%	31%	3%	11%
Henderson-Massey	720	58%	29%	3%	9%
Hibiscus and Bays	627	55%	35%	3%	7%
Howick	641	63%	26%	3%	8%
Kaipātiki	533	68%	21%	3%	9%
Māngere-Ōtāhuhu	294	63%	20%	4%	13%
Manurewa	317	56%	21%	5%	17%
Maungakiekie-Tāmaki	442	68%	21%	3%	8%
Ōrākei	543	68%	22%	3%	7%
Ōtara-Papatoetoe	466	40%	39%	3%	18%
Papakura	266	56%	32%	1%	11%
Puketāpapa	301	70%	18%	3%	10%
Rodney	422	57%	32%	4%	8%
Upper Harbour	553	58%	31%	3%	8%
Waiheke	94	37%	50%	6%	6%
Waitākere Ranges	337	63%	25%	2%	9%
Waitematā	563	64%	24%	4%	8%
Whau	354	64%	26%	2%	7%

Note - this table only includes submissions where the local board area in which a submitter resides is known.

Q2. Feedback from organisations by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	5	3	2	0	0
Aotea/Great Barrier	0	0	0	0	0
Devonport-Takapuna	7	5	2	0	0
Franklin	9	5	1	1	2
Henderson-Massey	7	2	4	1	0
Hibiscus and Bays	4	3	1	0	0
Howick	7	4	2	0	1
Kaipātiki	13	6	2	0	5
Māngere-Ōtāhuhu	3	2	1	0	0
Manurewa	4	3	1	0	0
Maungakiekie-Tāmaki	4	3	1	0	0
Ōrākei	4	2	1	1	0
Ōtara-Papatoetoe	5	4	0	0	1
Papakura	3	1	1	0	1
Puketāpapa	1	1	0	0	0
Rodney	4	2	0	0	2
Upper Harbour	3	3	0	0	0
Waiheke	3	1	2	0	0
Waitākere Ranges	6	5	0	0	1
Waitematā	10	5	1	3	1
Whau	7	5	0	2	0
Regional organisations	40	22	5	10	3

Q3A. Waste management proposal

Q3A. Feedback from individuals by local board

Local Board	Total responses	Support	Do not support	Other	l don't know
Albert-Eden	577	60%	12%	3%	24%
Aotea/Great Barrier	7	29%	43%	0%	29%
Devonport-Takapuna	400	58%	22%	3%	17%
Franklin	383	46%	33%	7%	15%
Henderson-Massey	680	66%	14%	3%	17%
Hibiscus and Bays	630	57%	28%	4%	11%
Howick	611	59%	16%	2%	23%
Kaipātiki	528	60%	21%	4%	15%
Māngere-Ōtāhuhu	218	57%	17%	6%	19%
Manurewa	265	60%	20%	6%	15%
Maungakiekie-Tāmaki	380	55%	17%	3%	24%
Ōrākei	428	59%	12%	4%	25%
Ōtara-Papatoetoe	298	48%	19%	5%	28%
Papakura	233	54%	27%	4%	15%
Puketāpapa	289	63%	11%	5%	20%
Rodney	417	35%	53%	5%	8%
Upper Harbour	552	56%	24%	3%	17%
Waiheke	91	37%	21%	3%	38%
Waitākere Ranges	330	59%	19%	5%	16%
Waitematā	550	60%	13%	4%	23%
Whau	319	63%	16%	5%	16%

Note - this table only includes submissions where the local board area in which a submitter resides is known.

Q3A. Feedback from organisations by local board

Local Board	Total responses	Support	Do not support	Other	I don't know
Albert-Eden	5	4	0	0	1
Aotea/Great Barrier	0	0	0	0	0
Devonport-Takapuna	7	4	0	0	3
Franklin	9	3	2	1	3
Henderson-Massey	7	4	2	1	0
Hibiscus and Bays	4	0	2	1	1
Howick	7	5	2	0	0
Kaipātiki	11	6	1	0	4
Māngere-Ōtāhuhu	3	1	0	0	2
Manurewa	4	2	1	1	0
Maungakiekie-Tāmaki	4	3	1	0	0
Ōrākei	4	0	0	2	2
Ōtara-Papatoetoe	5	4	0	0	1
Papakura	3	0	1	0	2
Puketāpapa	1	1	0	0	0
Rodney	4	0	1	0	3
Upper Harbour	4	2	0	2	0
Waiheke	3	1	1	0	1
Waitākere Ranges	6	4	0	1	1
Waitematā	10	1	1	4	4
Whau	7	4	0	2	1
Regional organisations	25	10	1	7	7