

Te mahere ā rohe o Albert-Eden 2023

# Albert-Eden

# Local Board Plan 2023



Draft - June 2023





# Mihi

Titiro ki te Pane-o-Horoiwi,  
ka whakapukepuke, ka whakatiketike ki waho rā.  
He kawau, he kawau, he kawau!  
He kawau tikitiki ka eke ki te tāhuna tōrea.  
He kawau tikitiki ka eke ki te tāhuna ki Waitematā.  
Ko koutou ēna e ngā mataawaka i rite ai te kōrero,  
Ngā waka o Taikehu me he kāhui kātaha kapi-tai, ka eke!  
Kua eke, hui e, tāiki e!  
Te noho nei au i te kūrae i Takaparawhau,  
ka titiro whakawaho ki a koe Aotea  
e tū hihīwa mai rā i te pae o te moana o Hauraki.  
Ka hoki whakaroto ake aku mihi ki a Waiheke,  
ki a Rangitoto te pueanga mutunga a te moana.  
Kia ū mai anō au ki te one i Ōkahu,  
kia takahia e au te rārangi maunga i uta.  
Kī te tonga ko Maungarei, kei raro ko te Kōpua Kai a Hiku.  
Ka rere mā roto ki Puketāpapa,  
kia piki au ki Maungakiekie, Tūpo-o-te-tini.  
Ka whakamau taku haere ma te Ahikāroa a Rakataura  
kia taka atu au ki te Ara Whakapekapeka o Ruarangi.  
I kona ka aro tika atu au ki a koe e Maungawhau  
te tū whakahira tonu mai nā i te pū o te wheke,  
kua werohia nei e te Tūkoi o te Rangī,  
kia pokanoa au ki te pepeha a Tītahi,  
“Koia te pou whakairo ka tū ki Waitematā i ōku  
wairangitanga”,  
kia whakaotihia noa ai ki te kōrero rā,  
“te pai me te whai rawa o Tāmaki.”

Look to the sandbanks at Achilles Point,  
rising majestically out there.  
It is the visiting cormorant!  
It has alighted onto the beach of the Oyster-catcher.  
A distinguished visitor has come to the Waitematā.  
It is you the descendants of the ancient voyagers,  
those who embody the axiom, Like shoals of herrings  
on the tide are the canoes of Taikehu, you have  
arrived!  
The connections are made!  
So here I sit on the headland at Bastion Point,  
and I look out to Great Barrier Island  
shimmering on the Hauraki Harbour.  
Returning my gaze to Waiheke  
and then to Rangitoto, the last gift from the sea.  
Once more I stand on the shore at Ōkahu,  
from where I can traverse the ancient peaks.  
To the south is Maungarei below which lies the  
Panmure Basin.  
Flying inland I come to Puketāpapa  
from where I scale Maungakiekie, resting place of  
many who have  
passed on.  
I follow then the pathway to Mount Albert down into  
Point Chevalier.  
From there I return to Mount Eden, shining gem at  
the heart of the great city, lanced by the sky tower  
so that I might appropriate the prophecy of Tītahi  
who said.  
“It is a tower that will stand in the Waitematā that I  
saw in my feverish dream” and to end it with the  
maxim, “and so flow the goodness and the riches  
that is Tāmaki”

# Ngā upoko kōrero

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# He kōrero mai i te Heamana

## From the Chair

Tēnā koutou katoa

When I sat down to write this message to you, I reflected on the previous draft plan. In that message, I commented on the rough start we had to 2020 with a significant drought and being in the early stages of a global pandemic. Time moves on but sometimes the struggles for the community are just different. The start to 2023 has once again seen our community hugely impacted with adverse weather events, with the Auckland Anniversary weekend flooding and Cyclone Gabrielle. Disruption is becoming a way of living in Albert-Eden.

We carry on though, play to our strengths and make sure we don't leave people behind. With each electoral term, we develop our strategic three-year vision that outlines our community's priorities. Our local board plan guides local board activity, funding, and investment decisions.

To develop this draft, we have drawn on the current plan as a guide to ensure we continue our long-term strategic path. We have used feedback you have provided to us on other community engagements and utilised our local knowledge. To ensure we have got this thinking right, please do provide your input to ensure it covers your, and the communities', aspirations.

This draft plan sets out five key focus areas and goals for us to strive towards. These areas are Our People, Our Environment, Our Community, Our Places and Our Economy. We also have two broad themes that are included across everything, Māori Outcomes and Climate Action, which reflect the work we have done, and continue to do, on these significant topics.

As a local board, we have recently been empowered with increased decision-making responsibilities and this local board plan is the first where you will see this in effect. What this means is that there will be a transfer of decision-making responsibilities over most local community services to local boards. We are now able to do things like establish new local services such as a new community facility or park.

This does come with its challenges though. In particular, the way the council currently provides community services is not financially sustainable and so we have been looking at options to deliver these services differently. This work will be guided by the Long-term Plan 2024-2034 (aka the 10 Year Budget) next year where Council will transition to a new investment approach that is less reliant on council assets and focuses more on alternative ways of service provision. This means we may consider selling some assets, start funding programmes and services differently and may need to stop funding some projects.

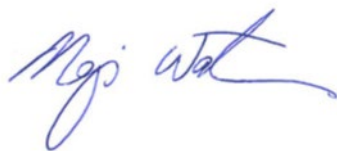
Another challenge we are faced with is the possibility of working with less money. In early June 2023 the Governing Body reduced funding for local boards and some regional services. As a result, we will be faced with difficult decisions on what to discontinue. This could happen in future years as well. When combined with the regional cuts, we know that some projects and services will be dramatically worse off.

With these challenges in mind, it makes it even more important to have your say on what matters to you today and to your future community.



It's my privilege to present our draft Albert-Eden Local Board Plan 2023. So please have a read and let us know your thoughts. Have we got our plan and priorities right?

Ngā mihi,



Margi Watson

Chair, Albert-Eden Local Board





# He aronga poto ki tā mātou mahere

## Our plan at a glance



### Our People

Our people are thriving, have a strong sense of connection to Albert-Eden and celebrate our differences. Te ao Māori is valued and reflected in the rohe.



### Our Environment

Our natural environment is valued and cared for, people feel a connection to our local parks, awa (streams) and coast and are involved in improving for them. Individuals, households, neighbourhoods, businesses and communities adopt climate-friendly practices and transition to low carbon, sustainable lifestyles.



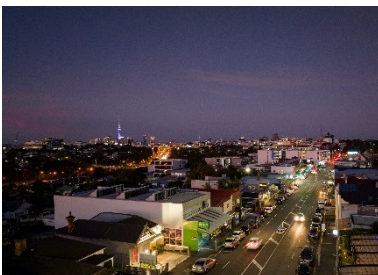
### Our Community

Our communities have the places and activities that enhance their lifestyles. There is strong local leadership and participation in decision-making processes. Our community is resilient and supportive, particularly through times of change and challenge, so we can thrive.



### Our Places

Our changing neighbourhoods reflect our unique identity and are well-designed, creating places that are great to live, work and play. There are many options to move around which are safe and easy to use.



### Our Economy

Our town centres thrive and support a varied business landscape. Albert-Eden is a vibrant and exciting place to visit.



# He kōrero mō ngā poari ā-rohe

## About local boards

Auckland Council has a unique model of local government in New Zealand, made up of the Governing Body (the mayor and 20 Governing Body members) and 21 local boards. The Governing Body focuses on Auckland-wide issues while local boards are responsible for decision-making on local matters, activities and services and for providing input into regional strategies, policies and plans.

We make decisions on local matters such as:

- supporting local arts, culture, events and sport and recreation
- supporting local organisations to deliver community services
- maintaining and upgrading town centres and facilities including parks, libraries and halls
- caring for the environment and preserving heritage.

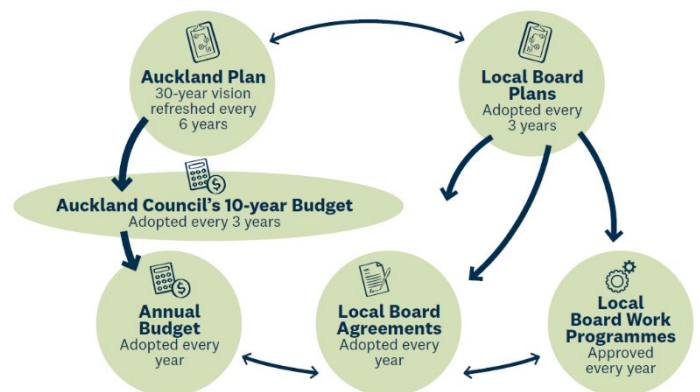
Local boards also have a role in representing the view of their communities on issues of local importance.

Higher inflation and the cost of borrowing money has pushed up the cost of providing these services. We will need to address these challenges in the local board plan, which means doing things differently and prioritising where we spend.

### About local board plans

Local board plans are strategic three-year plans developed in consultation with the community. They set out the direction for the local area reflecting community aspirations and priorities, and guide:

- decisions on local activities, projects, and facilities
- local board input into the council's regional strategies and plans, including the Auckland Plan
- how local boards will work with other agencies, including community groups, central government agencies and council-controlled organisations that play key roles in the area
- funding and investment decisions.



Local board plans are inclusive and connected; they don't operate in isolation. They support:

- the Auckland Plan 2050 – the 30-year vision for Auckland
- the council's 10-year budget – planned spending and future investment priorities over the longer term
- the council's annual budget – funding for the coming financial year of the 10-year budget.

Each local board adopts an agreement that sets local budgets, levels of service, performance measures and targets for each financial year. Details of projects, budgets and timelines are outlined in annual work programmes. Progress is reported quarterly and communicated to our communities.



## Te whakawhanake i tā mātou mahere

### **Developing our plan**

When developing our draft plan, we ensured it reflected the aspirations of our community. We took the time to reflect on what you have already told us since our last local board plan was adopted and what has changed since then.

This draft plan takes account of the financial challenges facing our city along with the specific challenges and opportunities facing our area. Despite these challenges, our draft plan comprises of a number of aspirational objectives and some of the key initiatives we will carry out to achieve them.

## Te whakatutuki i tā mātou mahere

### **Carrying out our plan**

Turning plans into reality takes many people working together – the community, the local board and the wider council family such as Auckland Transport. To deliver on the local board plans, we will:

- prioritise budgets to focus on the initiatives in the plans
- make the best use of local assets such as community centres, libraries and parks
- set direction for the council staff who deliver the projects and services
- work with various community groups and partners, to deliver projects and services.
- make decisions that are in line with Auckland’s commitment to climate action and emissions reduction.

Where important projects in local areas are beyond available funding or decision making, our role is to advocate to other decision-makers to ensure they are aware of community views and the board’s support for them.



# Te Rohe ā-Poari o Albert-Eden

## Albert-Eden Local Board area



**LEGEND**

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road



*Ko au te whenua, te whenua ko au by Sara Orme, Albert-Eden Neighbourhood Arts*

## Ngā huanga Māori

### **Māori Outcomes**

Māori identity and culture are Auckland’s unique point of difference in the world. Whānau, hapū, iwi and Māori communities aspire to have healthy and prosperous lives and have defined the outcomes that are most important to Māori. Māori outcomes are the way Auckland Council supports Māori aspirations.

Māori outcomes respond to Council’s legislative obligations and to extensive engagement with Auckland’s Māori communities.

The Kia Ora Tāmaki Makaurau framework outlines ten priority areas that support and progress these aspirations and has been adopted by Council as the way to deliver outcomes for Māori. These priority areas are:

- Kia ora te kāinga – Papakāinga and Māori housing
- Kia ora te marae – Marae development
- Kia ora te ahurea – Māori identity and culture
- Kia ora te rangatahi – Realising rangatahi potential
- Kia ora te hononga – Effective Māori participation

- Kia ora te whānau – Whānau and tamariki wellbeing
- Kia ora te reo – Te reo Māori
- Kia ora te umanga – Māori business, tourism and employment
- Kia ora te taiao – Kaitiakitanga
- Kia hāngai te Kaunihera – An empowered organisation



Local board plans are an important way to deliver for Māori at a local level. This section of the plan outlines the Māori outcomes addressed in this plan.

Auckland Council has key legislative obligations that require us to give effect to The Treaty of Waitangi through partnership, participation and protection. This includes recognising Māori interests to whenua and wai (land and water) and the obligation to enable participation in decision making.

In addition to our legislative obligations, we engage with and deliver outcomes for Māori, for the same reasons we deliver for any of our other community groups – as a council, our key role is to serve our customers, our communities, our ratepayers.

## The local area

From the 2018 census, about seven per cent of the total Albert-Eden population were Māori (7,005). This number has grown by 897 since 2013. Māori are younger, with a median age of 28 years compared to 34 years for the whole of the rohe.

Albert-Eden has three maunga (mountains) which contribute a sense of place and have cultural significance.

- Maungawhau / Mount Eden.
- Te Ahi kā a Rakataura / Ōwairaka / Mount Albert.
- Te Kōpuke / Mount Saint John.

## Mana whenua

The following iwi and hapū whakapapa to this area:

- Te Rūnanga o Ngāti Whātua, Ngāti Whātua o Kaipara, Ngāti Whātua Ōrākei
- Te Kawerau ā Maki, Ngāi Tai Ki Tāmaki, Ngāti Tamaoho, Te Ākitai Waiohua, Ngāti Te Ata Waiohua, Te Ahiwaru
- Ngāti Pāoa, Ngaati Whanaunga, Ngāti Maru, Ngāti Tamaterā

## Mataawaka in Albert-Eden

Four marae based in Albert-Eden serve the community within and beyond Albert-Eden:

- Te Mahurehure Marae (Taurahere Marae, whānau-run conference centre)
- Te Aka Matua o te Pou Hawaiiki Marae (University of Auckland, Epsom campus)
- Te Noho Kotahitanga Marae (Unitec)
- Te Onga Waka Marae.

Te Kura Kaupapa Māori o ngā Maungarongo is a state primary school in Mt Albert providing total immersion of te reo Māori. The Kura teaches Māori values, philosophies, principles and practices to students up to year eight.

## Key projects and matters of interest to mana whenua

1. Te Auaunga / Oakley Creek



In September 2018 the local board adopted the Te Auaunga (Oakley Creek) He Rautaki Whakaora mō ngā Wai o Te Auaunga Vision and Restoration Strategy for the Lower Catchment. Working with mana whenua, we endeavour to restore the mauri (lifeforce) of Te Auaunga through enabling kaitiakitanga.

The following mana whenua were involved in the development of the strategy: Ngāi Tai ki Tāmaki, Ngāti Tamaoho, Ngāti Te Ata Waiohua, Ngāti Whātua Ōrākei, Te Ākitai Waiohua and Te Kawerau ā Maki.

In 2019, the Te Tohu o Te Auaunga implementation plan was developed with the goal of increasing public awareness and engagement with the awa. The tohu is a symbol that was developed to represent the awa and the relationship of mana whenua with the awa. It was developed collaboratively among mana whenua and Whaotapu, a collective of Tohunga Toi Ake and working across Tāmaki Makaurau and the motu. Mana whenua groups involved to date include Te Akitai Waiohua, Ngāti Whātua o Ōrākei, Ngāi Tai ki Tāmaki, Te Kawerau A Maki, Te Ara Rangatahi o Te Iwi o Ngāti Te Ata Waiohua, Ngāti Tamaoho, Ngaati Whanaunga and Ngāti Te Ata Waiohua.

## 2. Area plan for parts of Puketāpapa and Albert-Eden Local Boards

This plan is based on partnership with mana whenua. It provides a framework that responds to the rapid growth and development in the suburbs of Mt Roskill, Ōwairaka, Sandringham, Wesley, Waikōwhai and Three Kings over the next 30 years.

The following mana whenua were involved in the development of the plan:

Ngāti Whātua, Ngāti Whātua Ōrākei, Te Kawerau ā Maki, Ngāi Tai ki Tāmaki, Ngāti Tamaoho, Te Ākitai Waiohua, Ngāti Te Ata Waiohua, Te Ahiwaru, Ngaati Whanaunga, Ngāti Maru, Te Patukirikiri

## 3. Carrington residential development

This project is a large-scale urban development led by the three Tāmaki Makaurau rōpū of Marutūāhu, Ngāti Whātua and Waiohua-Tāmaki, and their project partners. It is being facilitated by the Crown via Te Tūāpapa Kura Kāinga - Ministry of Housing and Urban Development.

Collective Treaty redress arrangements provide the rōpū with the development opportunity.

# Māori outcomes that will be addressed in this plan

Alignment with Kia Ora Tāmaki Makaurau Outcome: Kia ora te hononga - Effective Māori participation

Local Board Plan objective	Local Board Plan key initiative
<b>Our People:</b> Foster te ao Māori	Invest in our relationships with the iwi and hapu who have interest in our area
	Nurture the relationships with the marae and Kura Kaupapa Māori in our area: <ul style="list-style-type: none"> <li>• Te Māhurehure Marae</li> <li>• Te Noho Kotahitanga Marae</li> <li>• Te Kura Kaupapa Māori o Nga Maugarongo</li> </ul>
<b>Our Places:</b> New neighbourhoods are well planned, built and serviced, with a focus on Carrington, Epsom and Owairaka	Work with Ministry of Housing and Urban Development and the iwi creating the Carrington residential development

Alignment with Kia Ora Tāmaki Makaurau Outcome: Kia ora te taiao - Kaitiakitanga/ Guardianship

Local Board Plan objective	Local Board Plan key initiative
<b>Our Environment:</b> The natural environment is cared for and valued	Work with mana whenua on projects of mutual importance, to acknowledge their role as kaitiaki
<b>Our Environment:</b> Water quality in Te Auaunga / Oakley Creek, Waitītiko / Meola Creek and the Waitematā Harbour improves	Work with Ngāi Tai ki Tāmaki, Ngāti Tamaoho, Ngāti Te Ata Waiohua, Ngāti Whātua Ōrākei, Te Ākitai Waiohua and Te Kawerau ā Maki on Te Auaunga restoration and implementation of the Tohu symbol into signage throughout the Te Auaunga (Oakley Creek) area



Alignment with Kia Ora Tāmaki Makaurau Outcome: Kia ora te ahurea – Māori identity and culture

Local Board Plan objective	Local Board Plan key initiative
<b>Our People:</b> Foster te ao Māori	Support local initiatives that celebrate Māori identity and culture and te reo Māori e.g. celebrating Matariki
<b>Our Places:</b> The history, identity and character of our neighbourhoods are celebrated	Provide feedback on resource consents and planning processes to ensure good design outcomes are achieved and significant views of the maunga (volcanic cones) are protected through the volcanic viewshafts and height sensitive areas in the Auckland Unitary Plan
	Incorporate mana whenua identity and culture into the design of developments and ensure stories are reflected in the landscape

Alignment with Kia Ora Tāmaki Makaurau Outcome: Kia ora te reo – Te reo Māori

Local Board Plan objective	Local Board Plan key initiative
<b>Our Places:</b> The history, identity and character of our neighbourhoods are celebrated	Work with mana whenua to complete dual naming and storytelling of identified parks



Tumeke Cycle Space at Gribblehirst Community Hub

# Te Tāruke ā-Tāwhiri

## Climate Action

In 2019 Auckland Council declared a climate emergency and in 2020 adopted Auckland’s climate plan, Te Tāruke ā-Tāwhiri. Meeting the goals set out in this plan means taking ambitious action to reduce emissions and to adapt to a changing climate.

Local Boards have an important role to play in leading and supporting Auckland’s response to the climate emergency, including supporting regional climate plan initiatives, integrating climate awareness into all decisions, including community investment.

### Key climate challenges

Climate action means making choices and lifestyle changes which reduce carbon emissions and taking action to prepare for and adjust to both the current effects of climate change and the predicted impacts in the future.

Climate challenges facing the Albert-Eden community are climate action knowledge and education, transport choices, and minimising climate impacts on the environment and people. These include:

- lack of knowledge about what actions are the most important to reduce emissions
- community preparedness for impacts of climate change



- additional barriers for migrant and ethnic communities
- lack of access to reliable public transport resulting in high car ownership and dependency
- difficulty increasing the uptake of walking and cycling because of road safety concerns, connection and quality issues with travel routes and infrastructure
- coastline erosion, sea level rise and flooding
- low tree canopy cover and lack of greenspace to match the rate of urban development and intensification
- vegetation, soil and biodiversity loss (urban development, transport, pollution).

## Key climate opportunities

Key climate opportunities include the existing public and active transport network which can be improved, transit orientated development, a compact city approach to urban development, presence of greenspace and Significant Ecological areas. Recently adopted plans which set out key directions towards climate goals are: Albert-Eden Local Paths Plan 2018, Area plan for parts of Puketāpapa and Albert-Eden 2022, Albert-Eden Urban Ngahere (Forest) Action Plan 2020 and Albert-Eden Climate Action Plan 2022. In the future shoreline adaption plans will be developed to support sustainable management of coastal hazards.

## Albert-Eden Climate Action Plan

The Albert-Eden Climate Action Plan sets out a low carbon pathway, socially, economically, and environmentally and focusing on the eight priority areas from Te Tāruke- ā-Tāwhiri.

It also identifies seven flagship projects which tackle climate issues distinct to this area. Projects are particularly helpful in reducing carbon emissions and empowering community resilience. The flagship projects are:

- support and grow EcoNeighbourhoods – a network of neighbourhood action groups
- advocate for implementation of the Local Paths Plan
- support existing bike hub in the local board area and investigate feasibility of new hubs
- implement the Urban Ngahere (Forest) Action Plan for our area
- support a sustainable food pilot project
- a local Climate Activator to amplify and coordinate community climate activity
- development of a physical climate action hub

## Climate goals and actions that will be addressed in this plan

Key challenge: Climate action knowledge and education

Local Board Plan objective	Local Board Plan key initiative
<b>Our People:</b> Communities of greatest need are a focus of support	Focus on supporting communities in rapidly changing neighbourhoods, areas of highest deprivation and most at risk to flooding or impacts of climate change



<b>Our Environment:</b> People live low carbon lives and know how to take climate action	Promote Waiōrea Community Recycling Centre, local waste minimisation and resource recovery initiatives
	Support neighbour level education and behaviour change projects aiming to reduce climate impacts, such as: <ul style="list-style-type: none"> <li>• EcoNeighbourhoods</li> <li>• Climate Activator</li> <li>• development of climate action hubs</li> <li>• sustainable food projects</li> </ul>
<b>Our Environment:</b> Water is managed to reduce risks to people and property	Work alongside the community in response to flood events, to ensure local information flow, advice, education and increased resilience
<b>Our Community:</b> Our parks and open space meet the needs of our changing and growing population	Use parks and paths to connect with nature and improve the environment, e.g., information signs, tree planting or supporting pest control groups

### Key challenge: Transport choices

Local Board Plan objective	Local Board Plan key initiative
<b>Our Places:</b> There are a range of options for moving around that are safe, reliable, and easy to use	Build infrastructure which allows people to use alternative travel options easily and safely, whatever the weather, such as: <ul style="list-style-type: none"> <li>• walking and cycling paths</li> <li>• bike parking and bike shelters</li> <li>• bus shelters</li> </ul>
	Promote cycling and bike hubs to allow a range of cyclists to learn to ride, commute, explore and exercise
<b>Our Places:</b> Light rail provides transformational transport, social and housing outcomes for our community	Work with Auckland Light Rail, Waka Kotahi, Waitematā Local Board and others, to ensure any proposals for light rail works for the local community, and enhances Eden Terrace, Eden Valley, Kingsland, Sandringham and Balmoral, including but not limited to: <ul style="list-style-type: none"> <li>• urban planning around future stations, including for housing and retail</li> <li>• opportunities for parks, open space and community services</li> <li>• town centres upgrades</li> <li>• integration with the walking, cycling, bus and train networks</li> </ul>

### Key challenge: Minimising climate impacts on the environment and people

Local Board Plan objective	Local Board Plan key initiative
<b>Our Environment:</b> The natural environment is cared for and valued	Implement the Albert-Eden Urban Ngahere (Forest) Action Plan and take opportunities to plant more trees and support community to grow and plant trees too





Local Board Plan objective	Local Board Plan key initiative
<p><b>Our Environment:</b> Water is managed to reduce risks to people and property</p>	<p>Provide feedback to resource consents and land-owner approvals which aims to minimise impacts on local awa (streams) and their environments, avoid development in flood plains or exacerbate flooding</p>
<p><b>Our Community:</b> Our parks and open space meet the needs of our changing and growing population</p>	<p>Ensure our network of assets will be resilient to the impacts of climate change or severe weather, including when re-instating any assets lost or damaged in storm events</p>
<p><b>Our Community:</b> Transition our services and facilities to meet the needs of our changing community</p>	<p>Review our portfolio of buildings and consider reducing our asset footprint, so we have fewer but better-quality buildings, that are fit-for-purpose, well used and easily shared</p>
	<p>Implement low carbon practices through capital projects when upgrading or developing our assets, for example minimising construction waste, investing in renewable and efficient energy and investigation alternative water sources</p>
<p><b>Our Community:</b> Resilient communities who have strong local connections, support each other and can tackle challenges together</p>	<p>Develop a community-led emergency preparedness plan and connect community groups, schools and maraes to resources which build their resilience</p>



*A Portrait of Albert Eden by Hannah Davey, Albert-Eden Neighbourhood Arts*

## Ō Tātou Tāngata

### **Our People**

Our people are thriving, have a strong sense of connection to Albert-Eden and celebrate our differences. Te ao Māori is valued and reflected in the rohe.

Auckland Council has a significant role to play in the quality of life for our community. We must promote the social, economic, environmental, and cultural well-being of communities in the present and for the future.

Albert-Eden has a diverse population which is ever changing and growing. We have a strong culture of celebrating that diversity, learning about different cultures, our own heritage and mana whenua history. We have a prosperous community, but it is not evenly spread across our area. Some pockets of our community live with higher levels of deprivation, some have language and cultural barriers preventing them getting involved and a very high proportion are renters. Our focus has been on reducing barriers, promoting inclusion and celebrating our differences, and we will continue that as development and migration continue to bring us new neighbours.

### **Challenges**

- Around 13 per cent of our population lives in areas of high socio-economic deprivation, Waterview and Owairaka, even though Albert-Eden is generally a prosperous area.

- There are language and cultural barriers limiting people’s ability to connect, e.g. 42 per cent of residents were born overseas, 31 per cent arrived in New Zealand in the last five years, 6 per cent do not speak English, and over a third identify as Asian and that proportion is increasing.
- High level of damp, mouldy, poorly heated or unaffordable housing, and 46 per cent of households do not own the house they live in.
- In 2023, COVID-19, storm events, and cost of living crises have put extra strain on households and we expect that increase financial pressure to continue into the next few years.



## Opportunities

- Diverse communities bring a range of experiences and ideas, which can strengthen and enrich local communities.
- Despite challenges in the quality of housing, a high proportion of people say they are in excellent or very good physical and mental health.
- People are interested to learn about other cultures, especially through events and food, and are generous in sharing their culture with others.
- Migrant communities want to learn about New Zealand history and te ao Māori.

## Our Plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)
We celebrate and value diversity, making sure everyone is included	Prioritise reducing barriers and increasing inclusion for migrants and refugees, different ethnicities, abilities and rainbow communities
	Support activities and connections for older people and towards being an Age-Friendly city
	Support children and young people have their voice heard, understand what is most important to them and to reach their goals
	Celebrate different cultures through arts, events and programmes to: <ul style="list-style-type: none"> <li>• allow people to learn about different cultures</li> <li>• celebrate cultural identity</li> <li>• create a sense of belonging and connection</li> </ul>
Communities of greatest need are a focus of support	Focus on supporting communities in rapidly changing neighbourhoods, areas of highest deprivation and most at risk to flooding or impacts of climate change
	Support stable living situations and healthy homes by: <ul style="list-style-type: none"> <li>• helping renters connect to information and support about tenancy rights</li> <li>• helping homeowners access information and funding for house improvements, e.g. EECA’s Warmer Kiwi Homes programme</li> </ul>



Foster te ao Māori

Nurture our relationships with the iwi and hapu who have interest in our area:

- Te Rūnanga o Ngāti Whātua
- Ngāti Whātua o Kaipara Trust
- Ngāti Whātua Ōrākei
- Te Kawerau ā Maki
- Ngāi Tai Ki Tāmaki
- Ngāti Tamaoho
- Te Ākitai Waiohua
- Ngāti Te Ata Waiohua
- Te Ahiwaru
- Ngāti Pāoa
- Ngaati Whanaunga
- Ngāti Maru
- Ngāti Tamaterā

Nurture the relationships with the marae and Kura Kaupapa Māori in our area:

- Te Māhurehure Marae
- Te Noho Kotahitanga Marae
- Te Kura Kaupapa Māori o Nga Maugarongo

Support local initiatives that celebrate Māori identity and culture and te reo Māori, e.g. celebrating Matariki



Volunteers at Epsom Community Garden

## Tō Tātou Taiao

### **Our Environment**

Our natural environment is valued and cared for, people feel a connection to our local parks, awa (streams) and coast and are involved in improving for them. Individuals, households, neighbourhoods, businesses and communities adopt climate-friendly practices and transition to low carbon, sustainable lifestyles.

Albert-Eden is a highly developed part of Auckland, and this puts pressure on our natural spaces. Degradation of water quality due to pollution and ageing infrastructure, pests damaging the ngahere (forest), reduced air quality and the increased risk of flooding due to climate change, are all big challenges.

We have higher tree cover than the Auckland average. Loss of tree cover on private land is a growing trend so we are working to plant more trees in public spaces and support the community to plant trees too.

There are some very special natural features in our area: three maunga (mountains), two awa (streams) including Auckland's highest urban waterfall, rare rock forests and lava caves. We are fortunate to have dedicated environmental volunteers who have worked to restore and protect these areas over many years.

Tackling the climate challenge together is a long-term goal, with short-term actions needing to start. We have heard that people are interested in taking action but are often not sure what to do. We will focus on education and useful actions that households, neighbours and communities can take, while advocating for larger scale changes like public transport and urban planning. These actions can have multiple benefits, both for climate resilience, reduced carbon emissions, improved water and air quality and biodiversity.



## Challenges

- Managing the pressures on the environment from traffic emissions, greenhouse gases, population growth, urban development, wastewater and stormwater infrastructure, sea level rise and loss of biodiversity.
- Lack of knowledge or awareness of climate change, and how to respond and make lifestyle changes.
- Community preparedness for the impacts of climate change such as flooding, coastal erosion and rising temperatures.

## Opportunities

- Improving environmental and climate outcomes through intensified development and transport connectivity projects.
- Enhancing existing natural resources such as Te Auaunga/Oakley Creek, Waititiko/Meola Creek, Waitematā Harbour, Motu Manawa Marine Reserve and rare rock forests in Almorah Road, Thomas Withiel Reserve, Gribblehirst Park and Fowlds Park.
- Dedicated volunteers who care for parks and awa and are active in pest management.
- A high level of interest from community groups and individuals to learn about climate change and how to implement different practices at home, school or work.
- Development of shoreline adaptation plans in the future will help manage coastal hazards.

## Our Plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)
The natural environment is cared for and valued	Work with mana whenua on projects of mutual importance, acknowledging their role as kaitiaki
	Implement the Albert-Eden Urban Ngahere (Forest) Action Plan and take opportunities to plant more trees and support community to grow and plant trees too
	Support community-led pest control and biodiversity projects, focussing on rare and sensitive areas like rock forest and our awa
	Provide feedback to resource consents and land-owner approvals which aims to protect Special Ecological Areas mapped in the Auckland Unitary Plan
Water quality in Te Auaunga / Oakley Creek, Waititiko / Meola Creek and the Waitematā Harbour improves	Support community groups, volunteers and schools, and work with neighbouring local boards, on awa (stream) restoration and education opportunities



	Work with Ngāi Tai ki Tāmaki, Ngāti Tamaoho, Ngāti Te Ata Waiohua, Ngāti Whātua Ōrākei, Te Ākitai Waiohua and Te Kawerau ā Maki on Te Auaunga restoration and implementation of the Tohu symbol on signage throughout the Te Auaunga/Oakley Creek area
Water is managed to reduce risks to people and property	Provide feedback to resource consents and land-owner approvals which aims to minimise impacts on local awa (streams) and their environments, avoid development in flood plains or exacerbate flooding
	Work alongside the community in response to flood events, to ensure local information flow, advice, education and increased resilience
People live low carbon lives and know how to take climate action	Promote Waiōrea Community Recycling Centre, local waste minimisation and resource recovery initiatives
	Support neighbourhood level education and behaviour change projects, which aim to reduce climate impacts, such as: <ul style="list-style-type: none"> <li>• EcoNeighbourhoods</li> <li>• Climate Activator</li> <li>• development of climate action hubs</li> <li>• sustainable food projects</li> </ul>

## Advocacy

What we want to achieve (Objectives)	What we will advocate for in the next 3 years (Advocacy)	Who we will advocate to
The natural environment is cared for and valued	National policies and regulation around waste minimisation and recycling schemes	Central government
	Implementation of Hīkina te Wero: Environmental Action Plan 2020-2030	Auckland Transport
Water quality in Te Auaunga / Oakley Creek, Waitiitiko / Meola Creek and the Waitemata Harbour improves	Enforcement of sediment controls on building sites	Governing Body
	Protection of Motu Manawa Marine Reserve and opportunities for people to learn about this special natural area	Department of Conservation
Water is managed to reduce risks to people and property	Daylighting of streams to divert awa (streams) from pipes back to the surface to flow naturally	Governing Body, Watercare. government and private developers,
	Improved stormwater solutions to future-proof our communities for increased development and severe weather events	Governing Body, private developers
People live low carbon lifestyles and know how to take climate action	Learning opportunities to help residents understand complex environmental and climate issues and how to make lifestyle changes	Governing Body
	The use of electric vehicles and installation of charging stations	Central government, Auckland Transport



	National policies and regulation around reduction of carbon emissions	Central government
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Pattern-making and sewing time at Gribblehirst Community Hub

## Tō Tātou Hapori

# Our Community

Our communities have the places and activities that enhance their lifestyles. There is strong local leadership and participation in decision-making processes. Our community is resilient and supportive, particularly through times of change and challenge, so we can thrive.

Our communities regularly tell us that community services and facilities are important to their wellbeing. Our parks and open spaces are really important to and valued by the community. Library and community centre programmes are designed to respond to our communities needs and interests and we know they are well-loved and well-used. Our facilities come in a variety of shapes, sizes, and conditions. The cost of running, maintaining and repairing them is increasing at a time when budgets are under intense pressure. Our challenge is balancing accessibility to all, with cost effectiveness.

We also support and work with our community by supporting networks and groups, building their skills and capacity. Resilience and connection have come even more into focus over the last three years with the pandemic and weather events severely affecting our communities. Where we have strong community, we can get through challenges together.

Local boards now have an increased decision-making role over their local assets and services. This gives us the opportunity to assess how our buildings and spaces are used and how services are delivered, to ensure they reflect the evolving ways our community use the services and to help manage rising costs.



## Challenges

- Budget challenges for Auckland Council, and other organisations due to COVID-19, floods and global supply chain and price pressures.
- The amount of council-owned open space and facilities in and around our local board area is limited, especially in our most eastern suburbs.
- With housing intensification, our parks are increasingly becoming extensions of back gardens and provide important spaces for our community to come together.
- Over the next 10 years we have a significant funding gap between what we can afford and what we will need to invest in to maintain our large and ageing asset portfolio.
- The needs of our community and how they want to access council services is changing. Our current model of focussing on buildings is inflexible to change or trying new things.
- Some parts of the community have barriers to accessing services and participating in community life.
- There is an increased concern in the community about crime and safety.

## Opportunities

- Our community enjoy using our parks and libraries.
- We have dedicated and passionate volunteers and community groups.
- The current and future urban growth provides an opportunity to attract investment from other agencies, which will help deliver on long-term plans for the area.

## Our Plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)
Our parks and open space meet the needs of our changing and growing population	Identify opportunities for play and activities in our parks, even where we don't have playgrounds, to support a fun and safe environment for all ages
	Acquire open space where we are able, particularly through large-scale developments, and improve existing parks space through land exchanges, reconfiguration and improving linkages and connections
	Protect the quality of existing open space from the negative effects of development e.g. excessive shading or increased number of manhole covers
	Use parks and paths to connect with nature and improve the environment, e.g. information signs, tree planting or supporting pest control groups
	Complete an audit of our parks to identify where we can get better use, activate them more and if we have the right mix of uses for the future



	<p>Make progress towards our long-term vision for Chamberlain Park to:</p> <ul style="list-style-type: none"> <li>• re-align the golf holes to deliver an 18-hole golf course on the eastern side of the park</li> <li>• create a local park with a playground at the western end</li> <li>• restore Waititiko / Meola Creek</li> <li>• create a walking and cycling connection between Rawalpindi Reserve and the north-western cycleway</li> </ul>
	Begin implementing the Windmill Park concept plan
	Develop the Mt Albert civic square at 915-919 New North Road to be the lively heart of the town centre and provide connections to the Mt Albert train station
Transition our services and facilities to meet the needs of our changing community	<p>Ensure our network of assets will be resilient to the impacts of climate change or severe weather, including when re-instating any assets lost or damaged in storm events</p> <p>Review how we provide arts and culture and investigate how we can make better connections with arts facilities in neighbouring local board areas</p> <p>Review our portfolio of buildings and consider reducing our asset footprint, so we have fewer but better-quality buildings, that are fit for purpose, well used and easily shared</p> <p>Review our community leasing buildings, approach and fees to make best strategic use of those spaces</p> <p>Ensure suitable community access continues at Mt Albert Aquatic Centre</p> <p>Re-establish long-term library services in Pt Chevalier as the current building is closed due to significant water issues and the pop-up library is only temporary</p> <p>Explore new ways to raise revenue that we can re-invest back into the community, and ways to allow others such as sports clubs and community groups to do this so they can look after their assets and continue providing for the community</p> <p>Implement low carbon practices through capital projects when upgrading or developing our assets, e.g. minimising construction waste, investing in renewable and efficient energy and investigation of alternative water sources</p>
Our community knows how to get involved and feels heard	<p>Support communities to express their views in local decisions making e.g. making a submission to public consultations</p> <p>Nurture the relationship with key local groups and use their networks to share information and receive feedback</p>
Resilient communities who have strong local connections, support each other and can tackle challenges together	<p>Invest in our community by building their skills and capability, connecting them to resources, networks and funding opportunities</p> <p>Support communities at a suburb level, reflecting the number of small-scale groups and different interests and areas they work in</p> <p>Support community safety initiatives by partnering with New Zealand Police and community leaders, focussing on activating local spaces</p> <p>Welcome new neighbours and build connections with locals, so everyone feels included and knows they belong</p>



	Develop a community-led emergency preparedness plan and connect community groups, schools and maraes to resources which build their resilience
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## Levels of service

As described in our plan, the cost of owning and maintaining community assets such as community centres, halls and other buildings, is unsustainable. In the plan we propose overtime, to change our asset portfolio to make it more affordable. We are also exploring alternate models of service delivery. This may mean we will own and operate fewer buildings, and other assets, and change the way services are offered.

## Advocacy

What we want to achieve (Objectives)	What we will advocate for in the next 3 years (Advocacy)	Who we will advocate to
Our parks and open space meet the needs of our changing and growing population	Removal of buildings from our parks which are abandoned, don't fit with the long-term plan for the park or are no longer used, and an increase in the regional demolition budget to ensure this work can be funded	Governing Body
	Upgrades to our sports fields and supporting infrastructure, like lighting and fences, to allow more training and competition time on existing fields	Governing Body
	More people to be involved in play, sport and healthy lifestyles	Sport Auckland, community groups and organisations
	Auckland Council open space policies and metrics reflect the future demand that will be put on our parks in high-density, inner city, urban developments, rather than just distance to a park	Governing Body
	Funding for the re-alignment of Chamberlain Park golf course to unlock the ability to complete other projects	Governing Body
Transition our services and facilities to meet the needs of our changing community	Advocate for the completion of unprogrammed actions in the Community Facilities Network Action Plan: <ul style="list-style-type: none"> <li>• #26 Mt Albert library opportunities</li> <li>• #27 Sandringham community centre fit for purpose and future population growth</li> <li>• #29 Albert-Eden arts and culture needs assessment</li> <li>• #150 Pt Chevalier community services given growth</li> <li>• #169 Epsom community centre facility fit for purpose</li> </ul>	Governing Body



Aerial view of Rocket Park, Mount Albert

# Ō Tātou Wāhi

## Our Places

Our changing neighbourhoods reflect our unique identity and are well-designed, creating places that are great to live, work and play. There are many options to move around which are safe and easy to use.

Albert-Eden has a rich history and strong sense of place. Our suburbs and town centres have their own unique identity and people are proud to be connected to the area. This gives us a strong starting point for some transformational development and transport projects to really deliver great outcomes for our communities.

There are specific large-scale developments planned for Carrington and Owairaka, and in the University of Auckland's Epsom campus. Carrington will effectively become a new suburb and the others will increase the number of houses significantly, in already busy and intensifying parts of the city. We have the chance to get these things right and create really attractive and liveable spaces. Light rail has the potential transform our transport network, but also create development nodes, with opportunities for parks and community spaces.

Moving around our area needs a lot of safe, easy and reliable transport options. Traffic congestion is an issue for everyone, so having great bus and train services, and viable walking and cycling infrastructure options are essential.



## Challenges

- More infrastructure and services are needed to keep up with the rapid pace of large housing developments, which are bringing more people into the area.
- Decreased public transport services, lack of reliability and increasing congestion.

## Opportunities

- Our neighbourhoods have rich histories, unique identities and lots of character, which supports a sense of place during times of change.
- Large scale developments and transformational projects mean change can be made at a neighbourhood level, with the chance to get things right for the long-term.
- People in our community consistently ask for more safe walking and cycling opportunities.

## Our Plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)
The history, identity and character of our neighbourhoods are celebrated	Provide feedback on resource consents and planning processes to ensure good design outcomes are achieved and significant views of the maunga (volcanic cones) are protected through the volcanic viewshafts and height sensitive areas in the Auckland Unitary Plan
	Protect and celebrate our historic heritage by being good stewards of the assets we own and supporting others to care for theirs
	Incorporate mana whenua identity and culture into the design of developments and ensure stories are reflected in the landscape
	Work with mana whenua to complete dual naming and storytelling of identified parks
New neighbourhoods are well planned, built and serviced, with a focus on Carrington, Epsom and Owairaka	Deliver the area plan for parts of Puketāpapa and Albert-Eden Local Boards and work with Kāinga Ora on other developments, including investigating a community hub for Owairaka
	Work with Ministry of Housing and Urban Development and the iwi creating the Carrington residential development: <ul style="list-style-type: none"> <li>• Te Rūnanga o Ngāti Whātua</li> <li>• Ngāti Whātua o Kaipara</li> <li>• Ngāti Whātua Ōrākei</li> <li>• Te Kawerau ā Maki</li> <li>• Ngāi Tai Ki Tāmaki</li> <li>• Ngāti Tamaoho</li> <li>• Te Ākitai Waiohua</li> <li>• Ngāti Te Ata Waiohua</li> <li>• Ngāti Pāoa</li> <li>• Ngaati Whanaunga</li> <li>• Ngāti Maru</li> </ul>



	<ul style="list-style-type: none"> <li>• Ngāti Tamaterā</li> <li>• Te Patukirikiri</li> </ul>
	Review community services and open space in the Carrington development and the surrounding areas
	Establish a relationship with developers of the University of Auckland Epsom Campus and review community services in the area
Town centres are hubs of business and social life	Work with City Rail Link Limited, Eke Panuku, Auckland Transport, Uptown Business Association and Waitemātā Local Board to ensure the new Maungawhau station and associated development enhances Eden Terrace and Newtown
	Work with business associations and local community groups on projects which celebrate the unique identities of our town centres, bringing locals and visitors together
Light rail provides transformational transport, social and housing outcomes for our community	<p>Work with Auckland Light Rail, Waka Kotahi, Waitemātā Local Board and others, to ensure any proposals for light rail works for the local community, and enhances Eden Terrace, Eden Valley, Kingsland, Sandringham and Balmoral, including but not limited to:</p> <ul style="list-style-type: none"> <li>• urban planning around future stations, including for housing and retail</li> <li>• opportunities for parks, open space and community services</li> <li>• town centres upgrades</li> <li>• integration with the walking, cycling, bus and train networks</li> </ul>
There are a range of options for moving around that are safe, reliable and easy to use	<p>Build infrastructure which allows people to use alternative travel options easily and safely, whatever the weather, such as:</p> <ul style="list-style-type: none"> <li>• walking and cycling paths</li> <li>• bike parking and bike shelters</li> <li>• bus shelters</li> </ul>
	Promote cycling and bike hubs to allow a range of cyclists to learn to ride, commute, explore and exercise
	Prioritise safety improvements, particularly around schools and town centres



## Advocacy

What we want to achieve (Objectives)	What we will advocate for in the next 3 years (Advocacy)	Who we will advocate to
The history, identity and character of our neighbourhoods are celebrated	Renewal funding for seismic upgrades for heritage assets	Governing Body
	Support the Tūpuna Maunga Authority in their aspiration to have the maunga recognised as UNESCO World Heritage site	UNESCO
	The Auckland Unitary Plan reflects the importance of built and natural heritage and the contribution that heritage makes to the identity, history and story of Tāmaki Makaurau and its people.	Governing Body
New neighbourhoods are well planned, built and serviced, with a focus on Carrington, Epsom and Owairaka	Water-sensitive design to be incorporated into developments, ensuring they are resilient to extreme weather, and reduce environmental impacts and risk of flooding and sediment run-off	Kāinga Ora, Ministry of Housing and Urban Development, private developers, Governing Body
	Advocate for the completion of action #154 in the Community Facilities Network Action Plan:  Auckland Housing Programme community services: Develop an understanding of long-term (30 years) community service provision requirements for the Auckland Housing Programme Investment Priority Areas of Mt Roskill, Oranga, Māngere, Northcote and Tāmaki	Governing Body
	Urban growth and regeneration that supports a compact city and density around transport nodes, with spaces that are healthy, multi-functional and have low climate impact	Governing Body
Town centres are hubs of business and social life	Upgrades of Mt Albert, Kingsland, Sandringham, Greenwoods Corner and Dominion Road town centres	Auckland Transport
	Completion of Community Facilities Network Action Plan #157: City Rail Link (Mount Eden and Karangahape) community services	Governing Body
There are a range of options for moving around that are safe, reliable and easy to use	Reliable bus and train services, improved footpath maintenance, and walking and cycling programmes	Auckland Transport
	The development of key new walking and cycling paths identified in the Albert-Eden Local Paths (Greenways) Plan, especially key connections such as:	Auckland Transport, Waka Kotahi, Governing Body





	<ul style="list-style-type: none"> <li>• Motu Manawa - Howlett Reserve to Fairlands Reserve and Heron Park (via road reserve and boardwalks)</li> <li>• Western Springs to Greenlane Express – a longer route on Saint Lukes Road to Balmoral Road and Greenlane West, connecting across the local board area</li> </ul>	
	<p>Parking is prioritised for loading zones, older people, families and mobility access, and some parking is provided near resident’s homes</p>	<p>Auckland Transport</p>
	<p>Trial innovative projects to re-shape streets to be fun, safe spaces for walking, cycling and playing, especially for children</p>	<p>Auckland Transport</p>
	<p>Reinstate Connected Communities, a project which will provide more travel options, safer streets, improved town centres, walking, cycling and improved bus services along key roads in our area</p>	<p>Auckland Transport, Governing Body</p>
	<p>Working together to set speed limits in our area, especially around schools</p>	<p>Auckland Transport</p>



Nightlife in Kingsland

# Tā Tātou Ōhanga

## **Our Economy**

Our town centres thrive and support a varied business landscape. Albert-Eden is a vibrant and exciting place to visit

Our economy is well placed for growth, we have strong industries like hospitality, professional services and healthcare, and are located right next to the city centre. The way people work is changing, and our town centres are already set up to support people to shop local.

We have a strong tradition of business associations who work to benefit local businesses, and the wider community. We have four Business Improvement Districts in Albert-Eden: The Fringe District in Kingsland, Mount Eden Village, Dominion Road and Uptown at the top of Symonds Street, which have access to funding and skills to really make a difference.

Our business associations in Sandringham and Greenwoods Corner are well set up for long-term sustainability and we will support the (re)establishment of associations in Mt Albert and Pt Chevalier.

We also have exciting event spaces and are known widely for excellent food and dining. With the diversity of cultures, Albert-Eden as an exciting destination to visit, spend time and have fun.



## Challenges

- Construction and severe weather events cause disruption for local businesses and their customers.
- A changing job market and increasing costs is making it a challenging business environment.

## Opportunities

- Albert-Eden has a highly skilled and educated population, with access to well-paying employment opportunities locally and across the region easily accessed via centrally located train stations and routes.
- Albert-Eden is home to many small businesses in the creative and performing arts sectors, has a range of venues and attracts visitors with food, drink and events.
- Transport development like the City Rail Link and any future Auckland Light Rail will assist with movement of workers and visitors to and from the area, and development around these transport hubs are economic opportunities.
- We currently have seven business associations in our area, four of which operate a Business Improvement District programme.
- Increased development means more people, and more customers, live locally and can support local businesses.

## Our Plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)
Thriving town centre business areas	Invest in the relationship and achievement of shared goals with our four Business Improvement Districts: <ul style="list-style-type: none"> <li>• Uptown Business Association</li> <li>• The Fringe District</li> <li>• Mt Eden Village</li> <li>• Dominion Road and Balmoral Chinese Business Association</li> </ul>
	Support and encourage business associations to form, be sustainable and achieve the goals they identify for their business areas
	Support business associations and Business Improvement Districts to build new skills and deliver projects which benefit businesses and town centres
Albert-Eden is a vibrant and exciting destination to visit	Support arts and events that bring more people to town centres and create interest and excitement
	Support the growth of a unique evening and night-time culture across our town centres that brings in visitors from across Tāmaki Makaurau
	Support emerging social enterprises and small businesses for the entrepreneurs within the migrant community
	Utilise local businesses and suppliers in board projects



## Advocacy

What we want to achieve (Objectives)	What we will advocate for in the next 3 years (Advocacy)	Who we will advocate to
Thriving town centre business areas	Encourage green business practices and share information on existing resources such as Sustainable Business Network and Climate Connect Aotearoa	Business Improvement Districts, business associations and local businesses
	Encourage experienced and skilled Business Improvement Districts to share skills and knowledge with other business associations, recognise good practice and innovation, networking opportunities and support joint projects	Business Improvement Districts and business associations
	Encourage businesses to have emergency and continuity plans, to increase their business resilience, especially for businesses with barriers to accessing information and resources	Business Improvement Districts, business associations and local businesses
	Parking, walking, cycling and public transport connections near town centres, to support customers accessing businesses	Auckland Transport
Albert-Eden is a vibrant and exciting destination to visit	Continue to support work to improve town centres and promote the wealth of opportunities, destinations, cultures, and cuisines on offer	Business Improvement Districts and business associations
	Support safety initiatives for local businesses and town centres by connecting business associations to resources and networks, including New Zealand Police	Business Improvement Districts and business associations, New Zealand Police
	Welcome large events to come to Albert-Eden's venues and leverage the benefits for our town centres and local businesses	Tātaki Auckland Unlimited, local event venues, Business Improvement Districts and business associations
	Leverage economic development opportunities from major transport initiatives that will benefit the local area	Council-Controlled Organisations, City Rail Link Limited, Auckland Light Rail, government agencies
Early consultation and planning for the mitigation of disruptive impacts from major infrastructure projects	Auckland Transport, Auckland Light Rail, government agencies	

# He kōrero take pūtea

## Funding information

The local board funding policy sets out how local boards are funded to meet the costs of providing local activities and administration support.

Local board funding is approved through the council's budget-setting process. This involves the council's Governing Body adopting a 10-year budget (long-term plan) every three years and an annual budget every year. Local board agreements, in which the local board and the governing body agree the local board budget for each year, make up part of the annual budget.

The council's budget-setting process involves allocating funding gathered through revenue sources such as rates and user charges. It also involves setting levels of service for council activities and corresponding performance targets.

The financial and levels of service statements in this plan are based on the information included in the 10-year Budget 2021-2031 and updated through subsequent annual plans. Updated financial information and levels of service will be adopted as part of the long-term plan which is due to be adopted in June 2024. The 10-year Budget 2024-2034 will be informed by the local board plans and may impact the initiatives in this local board plan.





# Kaupapa ā-rohe me ngā paerewa ā-mahi

## Local activities and levels of service

The current 10-year Budget 2021-2031 outlines local board responsibilities, provided for directly in legislation or allocated to boards, are summarised into local activities and levels of service statements. These are described in the table below.

More information regarding levels of services, including performance measures and performance targets, can be found in the Albert-Eden Local Board Agreement 2023/2024 and in the 10-year Budget 2021-2031 (Vol 2 section 2.6). This is available on the council website.

Local Activities	Level of service statements
<b>Local Community Services</b>	
<p>We support strong, diverse, and vibrant communities through libraries and literacy, arts and culture, parks, sport and recreation, and events delivered by a mix of council services, community group partnerships and volunteers</p>	<p>Provide safe, reliable, and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities</p> <p>Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities</p> <p>We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilitates to get Aucklanders more active, more often</p> <p>We showcase Auckland's Māori identity and vibrant Māori culture</p> <p>We fund, enable, and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life</p>
<b>Local Planning and Development</b>	
<p>We support local town centres and communities to thrive by developing town centre plans and development, supporting Business Improvement Districts (BIDs), heritage plans and initiatives</p>	<p>We help attract investment, businesses and a skilled workforce to Auckland</p>
<b>Local Environmental Management</b>	
<p>We support healthy ecosystems and sustainability through local board-funded initiatives such as planting, pest control, stream and water quality enhancements, healthy homes, and waste minimisation projects.</p>	<p>We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change</p>
<b>Local Governance</b>	

Activities in this group support the local board to engage with and represent their communities, and make decisions on local activities. This support includes providing strategic advice, leadership of the preparation of local board plans, support in developing the local board agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan which determine participation with Auckland Council decision making in general. This includes local decision-making





# Tirohanga take pūtea whānui

## Financial overview

Revenue, expenditure and capital investment by local activities for the Albert-Eden Local Board for the period 1 July 2023 to 30 June 2024.

Annual Plan Financials	2023/2024 (\$000s)
<b>Operating revenue</b>	
Local community services	2,235
Local planning and development	0
Local environment management	0
<b>Total operating revenue</b>	<b>2,235</b>
<b>Operating expenditure</b>	
Local community services	13,922
Local planning and development	594
Local environment management	139
Local governance	1,171
<b>Total operating expenditure</b>	<b>15,827</b>
<b>Net operating expenditure</b>	<b>13,592</b>
<b>Capital expenditure</b>	
Local community services	4,735
Local planning and development	0
Local environment management	0
Local governance	0
<b>Total capital expenditure</b>	<b>4,735</b>



# Ngā Mema o tō Poari ā-Rohe o Albert-Eden

## Your Albert-Eden Local Board members



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