



# **Henderson-Massey Local Board Plan 2023 Summary of Feedback**





# Summary of feedback on the draft Henderson-Massey Local Board Plan 2023

## Purpose

This report summarises feedback received during the public consultation in July/August to inform the development of the Henderson-Massey Local Board Plan. This summary aims to capture themes rather than detail every point of feedback received.

## Executive Summary

Local board plans are strategic three-year plans developed in consultation with the community. They set out the direction for the local area reflecting community aspirations and priorities, and guide:

- decisions on local activities, projects, and facilities
- local board input into the council's regional strategies and plans, including the Auckland Plan
- how local boards will work with other agencies, including community groups, central government agencies and council-controlled organisations that play key roles in the area
- funding and investment decisions.

Local board plans focus on the key areas local boards are responsible for and include objectives and some of the key initiatives that will be carried out to achieve them.

## Engagement Approach

The draft Henderson-Massey Local Board Plan 2023 was developed using feedback received from public engagement carried out between November 2022 and April 2023. Feedback previously heard from the community on a wide range of topics, particularly during the 2023 Annual Budget consultation period, was also considered.

Between 13 July and 14 August 2023, the local board consulted on the draft plan to hear the community's thoughts. Feedback was received through Have Your Say events, written submissions including online and hard copy forms, emails and letters.

This report summarises the key activities that took place and the feedback that was heard during both the early engagement and the consultation period.

## Mana whenua & Mataawaka engagement

A co-ordinated approach was taken by local boards so that mana whenua were invited to engage with relevant local boards in one hui rather than receiving separate invitations from each local board.

For the Henderson-Massey Local Board, two online information sessions were held to inform mana whenua across Tāmaki Makaurau about the purpose of local board plans, how their perspectives could be incorporated into the plans, as well as the feedback process and timelines.

In Hikurangi/West Auckland, mana whenua and mataawaka expressed a preference to provide feedback through hui.



The three west local boards, Henderson-Massey, Waitākere Ranges and Whau, together with ward councillors, met with mana whenua Te Kawerau ā Maki collectively and discussed local board plans during a Rangatira ki te Rangatira/governance hui at Te Ipu Kura a Maki (Henderson Civic) on 18 August 2023.

In terms of formal submissions, 14 were received from those respondents who indicated they whakapapa Māori. This comprised 11% of the overall submissions for Henderson-Massey.

## Stakeholder and community engagement

Drop-in sessions and Have Your Say Events were held through-out the Henderson-Massey Local Board area between 15 July and 9 August 2023.

- 630 members of the Henderson-Massey community participated
- Feedback was received verbally, via email or by completing the on-line feedback form
- Feedback relating to specific consultation questions were included as ‘feedback received’

## Feedback received

- 126 pieces of feedback were received from individuals
- 21 organisations provided feedback and/or submissions
- 45 pieces of feedback were received from Drop-in sessions and Have your say events

## Summary of feedback

### Māori Outcomes

Delivering outcomes for Māori is an important feature of the Henderson-Massey Local Board Plan.

Māori outcomes respond to Council’s legislative obligations and to extensive engagement with Auckland’s Māori communities.

The draft plan proposed the following initiatives to support Māori outcomes in our area:

- Opportunities to work more closely with Te Pai Hikuroa and the Māori Thought Leadership Collective
- A desire for a united west voice so that local board boundaries do not affect delivery on the aspirations of the Māori community in the west
- Continue to work alongside Te Kawerau ā Maki to take care of the land and waters for future generations

Key themes from the feedback included:

Mana whenua & Mataawaka feedback	<ul style="list-style-type: none"><li>- Support for the development of the urban marae at Harbourview-Orangihina</li><li>- Support for the mana whenua naming of parks, reserves &amp; facilities through the Te Kete Rukuruku project</li><li>- Support engagement with the Māori Thought Leadership Collective to identify opportunities to support Māori aspirations</li></ul>



	<ul style="list-style-type: none"><li>- Support investment in Māra Hupara playgrounds</li></ul>
Stakeholder and community feedback	<ul style="list-style-type: none"><li>- Strongly support Māori identity being visible and valued</li><li>- Commended the Te Kete Rukuruku project and the acknowledgement of purakau and Māori place names</li><li>- Commended the relationship between Henderson-Massey Local Board and Te Kawerau ā Maki</li></ul>

## Climate action

Local Boards also have an important role to play in leading and supporting Auckland's response to the climate emergency, including supporting regional climate plan initiatives, integrating climate awareness into all decisions, including community investment.

The draft plan proposed to meet the challenge of taking climate action in the following ways:

- Focus on investing in increasing tree canopy cover, reducing emissions, advocating for sustainable development to help with flooding
- Opportunities to improve and maintain streams and infrastructure
- Contributing to community-led resilience, response, and recovery so the Henderson-Massey community is better prepared for future events.

Key themes from the feedback included:

Stakeholder and community feedback	<ul style="list-style-type: none"><li>- Support increased urban tree planting, wetland recovery plans and resilient and low carbon communities</li><li>- Improving and maintaining streams and infrastructure so the community is better prepared for future events</li></ul>

## Our People

Key features of the draft Henderson-Massey Local Board Plan 2023:

Focus on ensuring Māori culture and identity thrives and a commitment to recognising and providing for Te Tiriti o Waitangi outcomes. Ensuring diverse communities influence what happens in their neighbourhoods and people's resilience and connection to their community is strengthened by building on the west's legacy of practical, creative and supportive communities.

Key themes from the feedback included:

Stakeholder and community feedback	<ul style="list-style-type: none"><li>- Support for diversity to be embraced, valued and celebrated</li><li>- Support for empowered communities to lead and deliver on their aspirations</li><li>- Support for three west local boards working together to identify and develop projects that meet community aspirations</li></ul>



	<ul style="list-style-type: none"><li>- Support for improved outcomes for Māori and acknowledging the needs of mana whenua</li></ul>
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## Our Environment

Key features of the draft Henderson-Massey Local Board Plan 2023:

Focus on climate-change mitigation and sustainable living. Ensuring te wai is healthy and thriving, the urban ngahere grows larger and matauranga Māori is central in environmental restoration.

Key themes from the feedback included:

Stakeholder and community feedback	<ul style="list-style-type: none"><li>- Support increased urban tree planting, wetland recovery plans and resilient and low carbon communities</li><li>- Improving and maintaining streams and infrastructure so the community is better prepared for future events</li></ul>

## Our Community

Key features of the draft Henderson-Massey Local Board Plan 2023:

Ensuring people can access places and services in their neighbourhoods that cater to their needs and cultural and art activities are accessible and affordable. Focused on ensuring Māori identity is reflected in community spaces and is an important part of local identity.

Key themes from the feedback included:

Stakeholder and community feedback	<ul style="list-style-type: none"><li>- Support for Māori identity being visible and valued</li><li>- Support for council-owned buildings and spaces that meet diverse community needs</li><li>- Support for ways to deliver events and services that reflect our diverse communities and enhance people's sense of well-being</li><li>- Support for the continued prioritisation of parks and play spaces that are inclusive and accessible to all</li></ul>

## Our Places

Key features of the draft Henderson-Massey Local Board Plan 2023:

Focus on well-planned town centres that are prosperous, accessible and inviting with equitable access to community places and spaces. Neighbours are proud of their local identity and Māori identity is visible, valued and understood. Ensuring well-planned growth prepares for the needs of a growing community and includes a range of transport options.

Key themes from the feedback included:



Stakeholder and community feedback	<ul style="list-style-type: none"> <li>- Support for more transport choices – prioritise transport and cycling initiatives</li> <li>- Support for Te Kete Rukuruku and Māori place names</li> <li>- Support for the continuation of the funding partnership with the government to complete Te Whau Pathway</li> </ul>

## Our Economy

Key features of the draft Henderson-Massey Local Board Plan 2023:

Focus on people working and shopping where they live in prosperous town centres with quality well-paid local employment opportunities and a diverse economy that practices environmental and social sustainability.

Key themes from the feedback included:

Stakeholder and community feedback	<ul style="list-style-type: none"> <li>- Support for initiatives focused on local employment opportunities and encouraging business opportunities in the Henderson-Massey area</li> <li>- Support for quality, sustainable development in support of the re-generation of Henderson</li> </ul>

## Other questions asked

As part of the draft local board plan consultation, the following additional questions were asked.

Can you tell us what services are essential to you and why? Stakeholder and community feedback	<ul style="list-style-type: none"> <li>- Efficient and reliable public transport and more transport choices</li> <li>- Community hubs, houses, centres, libraries, parks and playgrounds</li> <li>- Communities of greatest need</li> </ul>
How might we offer services differently and still meet community need? Stakeholder and community feedback	<ul style="list-style-type: none"> <li>- Delivering services with an equity lens</li> <li>- A connected cycle network which will help reduce traffic congestion</li> </ul>
How well do you think our plan reflects your needs and aspirations for our community over the next three years? Stakeholder and community feedback	<ul style="list-style-type: none"> <li>- Addresses the local environmental and transport issues</li> <li>- Focus the shift on ensuring activities and services create the best outcomes for people who need it</li> </ul>
Do you have any other feedback on our proposed Local Board Plan, including how we could better meet our climate change goals or Māori outcome aspirations? Stakeholder and community feedback	<ul style="list-style-type: none"> <li>- Support for environmental initiatives and Māori outcomes</li> <li>- More programmes for rangatahi is of importance</li> </ul>



## Who we heard from

The tables and graphs below indicate the demographic profile of those that answered the demographic questions. This information only relates to those submitters who provided demographic information.

Ethnicity		Count	%
<b>European</b>		<b>100</b>	<b>80%</b>
	Pākehā/NZ European	84	67%
	Other European	16	13%
<b>Māori</b>		<b>14</b>	<b>11%</b>
<b>Pasifika</b>		<b>11</b>	<b>9%</b>
	Samoan	7	6%
	Cook Islands Māori	1	1%
	Tongan	1	1%
	Other Pasifika	2	2%
<b>Asian</b>		<b>18</b>	<b>14%</b>
	Chinese	4	3%
	Southeast Asian	4	3%
	Korean	1	1%
	Indian	8	6%
	Other Asian	1	1%
<b>African/Middle Eastern/Latin</b>		<b>6</b>	<b>5%</b>
<b>Other</b>		<b>4</b>	<b>3%</b>
<b>Total</b>		<b>125</b>	<b>122%</b>

Demographics		Count	%
Gender		128	
	Male	58	45%
	Female	68	53%
	Another gender	2	2%
<div> <span style="color: #003366;">■</span> Male           <span style="color: #CC0000;">■</span> Female           <span style="color: #FFCC00;">■</span> Another gender         </div>			



Count		%	
Age		128	
	Under 15	1	1%
	15-17	1	1%
	18-24	3	2%
	25-34	19	15%
	35-44	33	26%
	45-54	26	20%
	55-64	22	17%
	65-74	20	16%
	75+	3	2%

