



Howick Local Board Plan 2023 Summary of Feedback



Summary of feedback on the draft Howick Local Board Plan 2023

Purpose

This report summarises feedback received during the public consultation in July/August to inform the development of the Howick Local Board Plan. This summary aims to capture themes rather than detail every point of feedback received.

Executive Summary

Local board plans are strategic three-year plans developed in consultation with the community. They set out the direction for the local area reflecting community aspirations and priorities, and guide:

- decisions on local activities, projects, and facilities
- local board input into the council's regional strategies and plans, including the Auckland Plan
- how local boards will work with other agencies, including community groups, central government agencies and council-controlled organisations that play key roles in the area
- funding and investment decisions.

Local board plans focus on the key areas local boards are responsible for and include objectives and some of the key initiatives that will be carried out to achieve them.

Engagement Approach

The draft Howick Local Board Plan 2023 was developed using feedback received from public engagement carried out between November 2022 and April 2023. Feedback previously heard from the community on a wide range of topics, particularly during the 2023 Annual Budget consultation period, was also considered.

Between 13 July and 14 August 2023, the local board consulted on the draft plan to hear the community's thoughts. Feedback was received through Have Your Say events, written submissions including online and hard copy forms, emails and letters.

This report summarises the key activities that took place and the feedback that was heard during both the early engagement and the consultation period.

Mana whenua engagement

A co-ordinated approach was taken by local boards so that mana whenua were invited to engage with relevant local boards in one hui rather than receiving separate invitations from each local board. For the Howick Local Board, Ngāi Tai Ki Tāmaki, Ngāti Paoa Iwi Trust and Ngāti Paoa Trust Board received a copy of the draft Howick Local Board Plan. No formal feedback was received, however, Ngāi Tai Ki Tāmaki did indicate their overall support for the plan.

Mataawaka engagement

Various activities took place to engage with mataawaka during the early engagement and consultation periods. Because we attended various events throughout the local board area we were able to hear from all

people from all ages and ethnicities. Through those engagements we heard from +/- 140 people who identified themselves as Māori.

Stakeholder and community engagement

Table 1: Summary of early engagement activities

Activity	Who was involved	How many people participated
Bucklands Beach Public Meeting – 9 Feb	Auckland Transport, Howick Local Board, Bucklands Beach Residents & Ratepayers Group, local residents	+/- 120
Botany Night Market - 15 Feb	Howick Local Board, visitors of the market	+/- 40
Howick Village Market – 18 Feb	Howick Local Board, visitors of the market	+/- 30
Ormiston Market – 25 Feb	Howick Local Board, visitors of the market	+/- 25
Howick Village Market – 4 Mar	Howick Local Board, visitors of the market	+/- 20
Brit & Euro Classic Car Show - 5 Mar	Howick Local Board, attendees of event	+/- 375
Music in Parks – 11 Mar	Howick Local Board, attendees of event	+/- 200
Pakuranga Plaza – 11 Mar	Howick Local Board, general public	+/- 40
Pakuranga Rotary Club River Festival – 12 Mar	Howick Local Board, general public	+/- 300
Botany Night Market – 15 Mar	Howick Local Board, visitors of the market	+/- 45
Movies in Parks – 18 Mar	Howick Local Board, attendees of event	+/- 85
Ormiston Market – 18 Mar	Howick Local Board, visitors of the market	+/- 35
Celebrating Cultures – 25 Mar	Howick Local Board, attendees of event	+/- 85
Cockle Bay Beach community event – 26 Mar	Howick Local Board, local residents	+/- 85
Residents & Ratepayers Hui – 28 Mar	Howick Local Board, 8x Residents & Ratepayers Associations	+/- 30

Table 2: Summary of consultation activities during the consultation period

Activity	Who was involved	How many people participated
The Click Business Owners Event - 27 Jul	Howick Local Board, East Auckland Business Owners (members of the Click)	+/- 100
World Café Hui with R&R Groups - 3 Aug	Howick Local Board, Residents & Ratepayers Groups	+/- 30





Have Your Say Event – 4 Aug	Howick Local Board, Korean Positive Ageing Charitable Trust, General public	+/- 45
Community Event – 12 Aug	Howick Local Board, Rainbow Celebrating Life Trust	+/- 35

Summary of feedback

Māori Outcomes

Delivering outcomes for Māori is an important feature of the Howick Local Board Plan.

Māori outcomes respond to Council's legislative obligations and to extensive engagement with Auckland's Māori communities.

The draft plan proposed the following initiatives to support Māori outcomes in our area:

- Incorporating Māori culture, language, art and stories into the design of public spaces.
- Strengthening relationships with Ngāi Tai ki Tāmaki to identify joint aspirations and acknowledge them as kaitiaki of our area
- Support the Tūpuna Maunga Authority to protect and enhance Ōhuiarangi / Pigeon Mountain
- Supporting Ngāi Tai Ki Tāmaki in its management of Te Naupata / Musick Point via the board's work programme

There were no coherent themes for this outcome.

Climate action

Local Boards also have an important role to play in leading and supporting Auckland's response to the climate emergency, including supporting regional climate plan initiatives, integrating climate awareness into all decisions, including community investment.

The draft plan proposed to meet the challenge of taking climate action in the following ways:

- Development of a community-led local climate action plan
- Supporting pest free programmes
- Working with communities to adopt and restore sensitive ecological areas, improve local water quality and clean up the environment
- Advocating for crucial infrastructure upgrades
- Implement the Howick Ngahere Action Plan 2021 to increase tree canopy coverage on public land by 3%
- Future rehabilitation of the former Greenmount landfill into public open space.
- Reducing waste to landfill
- Improving public transport and increasing the walking and cycling network to encourage less reliance on private vehicles
- Implement measures to manage coastal erosion and mitigate effects of storm surge and sea level rise
- Advocate for development of a shoreline adaptation plan including support for funding and implementation.

Key themes from the feedback included:

- Operational requests and / or issues
- Local climate action

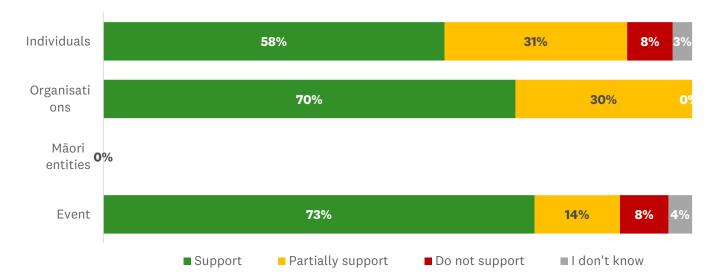


Our People Supporting peo

Supporting people in our diverse communities to be strong, resilient, inclusive and healthy, and who actively participate to make our area a wonderful, safe place to live, work and play.

Objectives:

- People actively contribute to their community
- Build and maintain mutually beneficial relationships with Māori
- Build community resilience
- Rangatahi / youth in Howick have a voice, are valued, and contribute
- Support local arts, culture, music and heritage activities and experiences



Key themes from the feedback included:

- Negative responses
- Positive responses
- Infill housing
- More diversity
- Operational issues/requests

Opportunities identified:

- Safety initiatives
- Reduce alcohol outlets
- Partnership with Sport Auckland
- More focus on Flat Bush/Ormiston
- Place Howick Historical Village in context of Outcome 1
- Create resilient and robust community

Our Environment

Protecting our natural environment to ensure the world we pass on to future generations has been well looked after and nourished.

Objectives:

- Protect our natural environment
- Empower the community to take environmental action
- Protect and enhance our unique coastline
- Protect the mauri / lifeforce of our awa / waterways
- Our large natural areas are enhanced and protected
- Accessible waste reduction services and activities

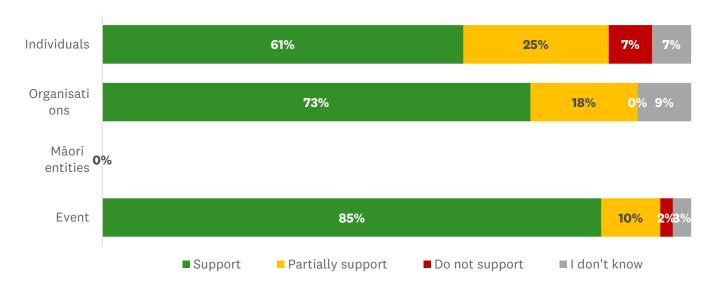
Advocacy:

Advocate to the Governing Body for:

- Increased regional funding for the restoration of our beaches and to address the effects of climate change on our coastline due to climate change, sea level rise and severe weather including a Shoreline Adaptation Plan for the Howick Local Board area.
- Improvements on our local stormwater infrastructure.
- Increased monitoring for illegal discharge into stormwater, our waterways and onto our beaches.
- New assets and facilities to be environmentally sustainable.
- Local landfill diversion facilities for south-east Auckland, such as a recovery centre and hazardous waste disposal.

Advocate to local schools to:

• Make sustainability, environmental responsibility and waste management part of school values.



Key themes from the feedback included:

- Positive responses
- Operational issues/requests

Opportunities identified:

- Guidance for volunteers
- Promote alternative modes of transport
- Promote zero waste living





- Reduce greenhouse gas emissions
- Add advocacy with regards to sewage overflows

Our Community

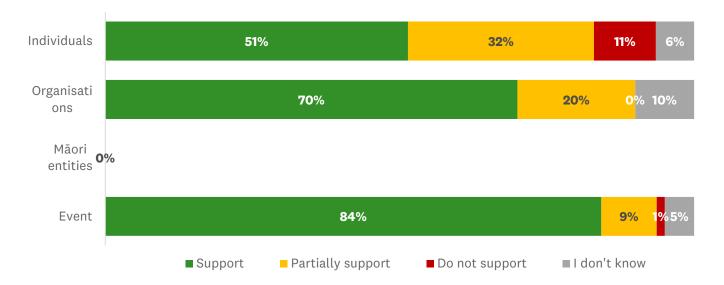
Supporting community participation with our services and facilities and maintain them in such a way as to efficiently provide maximum benefit for our area.

Objectives:

- Community facilities, spaces and activities enable people to participate, learn and grow
- Parks and open spaces support a wide variety of recreational activities
- Sports and recreational opportunities respond to the needs of our communities
- Understand opportunities to optimise our asset portfolio

Advocacy:

• Build the multi-use library and community centre at Flat Bush / Ormiston and ensure it uses ecofriendly and environmentally sustainable building methods.



Key themes from the feedback included:

- Positive responses
- Negative responses
- More/better playgrounds
- More investment in Flat Bush/Ormiston
- Operational issues/requests

Opportunities identified:

- Public toilets at Lloyd Elsmore Park
- Create more green space
- Rent out existing buildings
- Community gardens

Destination playground

Our Places

Supporting our growth, development and transport by promoting vibrant town centres, better, more accessible public transport and greater connectivity with schools, key community facilities and transport hubs.

Objectives:

- Vibrant town centres
- Public transport services that people can easily access
- Active transport infrastructure enables connection with schools, key community facilities and transport hubs

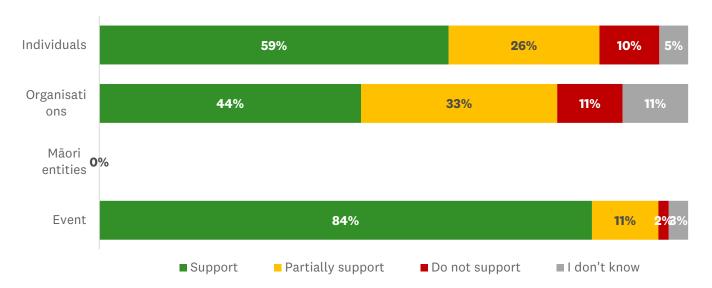
Advocacy:

Advocate to Auckland Transport for:

- Retention of the Local Board Transport Capital Fund.
- Feeder bus services or other innovative on demand services that will enable the community to access the existing bus / ferry networks.
- More bus services to serve all areas of the local board, but particularly the fast-growing areas of Flat Bush and Ormiston.
- Provision of more ferry and train services.

Advocate to the Governing Body to:

- Ensure adequate infrastructure is in place before approving housing intensification
- Retention of the Local Board Transport Capital Fund



Key themes from the feedback included:



- Public transport is poor
- Public transport is good
- Public transport needs improving
- Operational issues/requests

Opportunities identified:

- Protect transport and major hubs from natural disasters
- Targeted rate for transport issues
- Implement Howick Walking and Cycling Network Plan

Our Economy

Supporting our economic recovery by promoting local businesses, Business Improvement Districts, facilitating local youth employment and increasing tourism opportunities and visitor numbers.

Objectives:

- Support local business recovery
- Generate business activity and employment by increasing visitor numbers to the Howick Local Board area
- Support growth of businesses in the Howick Local Board area's key industrial and commercial areas

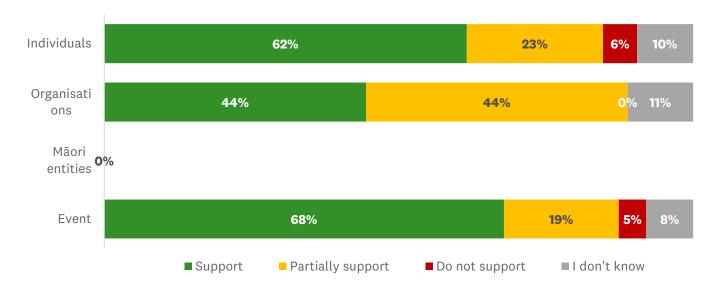
Advocacy:

Advocate to the Governing Body for:

• Changes to the Procurement policy to allow greater use of smaller, local businesses.

Advocate to Auckland Transport for:

Improvement in freight and commuter connectivity for business communities.



Key themes from the feedback included:

- Local job creation
- Positive response
- Howick Local Board let the Information Centre close
- Re-open the Information Centre
- Address climate change/reduce emissions

Opportunities identified:

- Target grants towards transformative technologies
- Improve freight and commuter connectivity
- Make businesses feel safe

Other questions asked

As part of the draft local board plan consultation, the following additional questions were asked.

Question: Do you have any other feedback on our proposed Local Board Plan, including how we could better meet our climate change goals or Māori outcome aspirations?

Key themes from the feedback included:

- Operational issues/requests
- Negative responses
- Local climate action

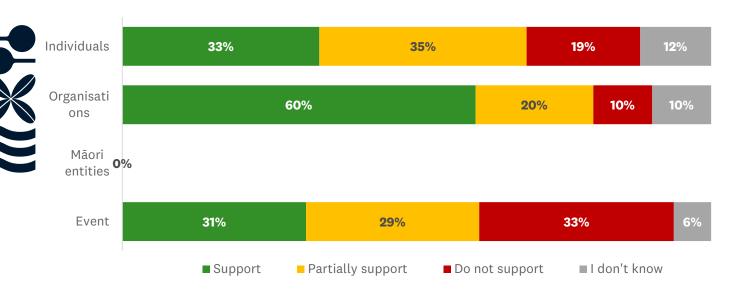
Opportunities identified:

- Recycling/upcycling facility
- Zero waste conditions in grants
- Note the Urban Ngahere Strategy target is 30% canopy cover across Auckland's urban area
- Note resilience to climate change

As the council has less funding than in previous years, adequate funding may not be available to maintain all community facilities such as libraries, sports and recreation facilities, and community halls. Howick Local Board needs to consider a new approach to how services are delivered more efficiently. This could include reducing the number of council owned buildings so that investment can be targeted towards key facilities.

Question: How do you feel about this approach?





Key themes from the feedback included:

- Keep assets
- Seems like a good idea
- Where is the Flat Bush Library?

Opportunities identified:

Highlight the Flat Bush Library

Other feedback received

A lot of the feedback related to operational issues, or requests for services. There also appears to be a general misunderstanding of the role of the local board plan as a strategic document.

There is an opportunity for the board to better communicate the annual Local Board Agreement and work programme, which are the documents that contain what the board is committing to do over the next year, and to clearly articulate the difference between the Local Board Plan as a strategic document and the Local Board Agreement and work programmes as operational documents.

Who we heard from

The tables and graphs below indicate the demographic profile of those that answered the demographic questions.

