Māngere-Ōtāhuhu Local Board Plan 2023 Summary of Feedback

Summary of feedback on the draft Māngere-Ōtāhuhu Local Board Plan 2023

Purpose

This report summarises feedback received during the public consultation in July/August to inform the development of the Māngere-Ōtāhuhu Local Board Plan. This summary aims to capture themes rather than detail every point of feedback received.

Executive Summary

Local board plans are strategic three-year plans developed in consultation with the community. They set out the direction for the local area reflecting community aspirations and priorities, and guide:

- decisions on local activities, projects, and facilities
- local board input into the council's regional strategies and plans, including the Auckland Plan
- how local boards will work with other agencies, including community groups, central government agencies and council-controlled organisations that play key roles in the area
- funding and investment decisions.

Local board plans focus on the key areas local boards are responsible for and include objectives and some of the key initiatives that will be carried out to achieve them.

Engagement Approach

The draft Māngere-Ōtāhuhu Local Board Plan 2023 was developed using feedback received from public engagement carried out between November 2022 and April 2023. Feedback previously heard from the community on a wide range of topics, particularly during the 2023 Annual Budget consultation period, was also considered.

Between 13 July and 14 August 2023, the local board consulted on the draft plan to hear the community's thoughts. Feedback was received through Have Your Say events, written submissions including online and hard copy forms, emails and letters.

This report summarises the key activities that took place and the feedback that was heard during both the early engagement and the consultation period.

Mana whenua engagement

A co-ordinated approach was taken by local boards so that mana whenua were invited to engage with relevant local boards in one hui rather than receiving separate invitations from each local board. For the Māngere-Ōtāhuhu Local Board, engagement took place with Te Akitai Waiohua, Ngāti Tamaoho, Ngāti Te Ata Waiohua, Te Ahiwaru, Ngāti Paoa and Ngāti Tamaterā mana whenua entities through four huis in June and August 2023.

Mana whenua was sent a copy of the draft local board plan in June 2023 and encouraged to provide written feedback. Feedback was received by Te Akitai Waiohua, Te Ahiwaru, and Mana Whenua. Also, five southern

local boards and mana whenua collectively discussed local board plans at Ara Kōtui hui on 6 June and 15 August 2023.

There was an overlap of early engagement on the local board plan with the annual budget consultation. Feedback received through the annual budget was also considered for Early Engagement on the draft local board plan.

Stakeholder and community engagement

Table 1: Summary of early engagement activities

Activity	Who was involved
Email Campaign May	Community groups
Otahuhu Network Meeting	Community Groups
Annual Budget Submissions	Community Groups
Mana Whenua Submissions – Annual Budget	13 Mana Whenua entities (An Ngaati Whanaunga Incorporated Society, Ngāti Pāoa Trust Board, Ngāti Rehua - Ngātiwai Ki Aotea Trust, Ngāti Tamaoho Settlement Trust, Ngāti Tamaterā Treaty Settlement Trust, Te Ahiwaru Trust, Te Rūnanga o Ngāti Whātua, Te Kawerau Iwi Settlement Trust, Te Whakakitenga o Waikato Incorporated, Te Ākitai Waiohua Settlement Trust, Ngāti Manuhiri Settlement Trust, Ngātiwai Trust Board, Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohua nual Budget 2023/2024)
Business Improvement Districts (BIDs) Engagement via Work programme (completed their annual BID compliance report. Providing a detailed overview of projects, activities and plans through to the end of 2024 – March 2023)	Mangere Town Centre Mangere Bridge Mangere East Otahuhu Town Centre
Climate Action Plan Update via Work Programme April 2023	individuals/community groups
Sport & Active Recreation Facilities Plan Engagement via Work Programme April 2023	Local Sports Groups/recreation groups/facility providers/schools and churches
Engagement HQ	Online Platforms

Table 2: Summary of consultation activities during the consultation period between 13 July and 14 August 2023

Activity	Who was involved
Have Your Say Events Ōtāhuhu Town Hall on 26th July 2023	Sikh Women's Association and the general public
Have Your Say Events Māngere War Memorial Hall Māngere Bridge on 31st July 2023	General public
Have Your Say Events Māngere East Community Centre on 10th August 2023.	Māngere East Community Services and the general public
Ongoing radio and online promotion	General public

Generic submissions to all boards

Nine (9) organisations (below) provided submissions to all local boards. Relevant content is included in the sections below

Aktive, Big Street Bikers, Bike Auckland, Civic Trust Auckland, Community Cat Coalition Inc., Community Groups Feeding the Homeless, Disabled Persons Assembly NZ, Royal Forest and Bird Protection Society of New Zealand Inc., Tāmaki Estuary Protection Society Inc (TEPS).

Summary of feedback

Total submissions received: 155

Submissions received by method:

- Online   39
- Hard copy   111
- Email   5

Submission received by source:

- Individuals   123
- Organisation   17

Submissions received by origin:

- From within the local board area   140
- From outside the local board area   15

Māori Outcomes

Delivering outcomes for Māori is an important feature of the Māngere-Ōtāhuhu Local Board Plan.

Māori outcomes respond to Council's legislative obligations and to extensive engagement with Auckland's Māori communities.

The draft plan proposed the following initiatives to support Māori outcomes in our area:

- Education and Awareness: Support educational programs with Māngere Mountain Education Trust on local history; Involve Māori communities for cultural programs in libraries
- Youth Empowerment and Culture: Back Tuia Rangatahi program for youth; Allocate resources for community projects
- Economic Empowerment: Promote local Māori businesses for economic growth; Allocate resources for community projects
- Community Engagement and Heritage Preservation: Support Ara Kōtui program and empower mana whenua; Collaborate with Pūkaki Crater Co-Management for cultural preservation

Quantitative questions and feedback received

Do you have any feedback on our draft Local Board Plan on how we could better meet our Māori Outcome goals:

Of the 86 comments the top themes were:

- Develop Co-governance Partnerships
- Better Engagement
- Support Te Ao & Houora

Qualitative feedback

Theme	Selected Comments from Submissions Addressing this Question
Co-Governance/ Partnerships Engagement	- As mentioned at Q1, have at least 2 Māori representation (Male/Female) on the Local Board committee, build binding relationship with our Local Iwi, Tribe, Tangata Whenua and Marae, and most important honour the Treaty of Waitangi!! - Need partnership with Māori communities. - policies making in joint advocacy and partnership with Māori communities - respect and value Māori participation
Engagement	* collaboration with local communities and Māori iwi in planning and deliver and awareness in delivering programmes and projects - Respect Maori culture and language - ensure our maintenance contractors deliver on their obligation to promote Maori employment and business success - policies making in joint advocacy and partnership with Maori communities

Te Ao & Houora	- respect and value Māori participation - Identify and support Maori youth and working aged people into employment. Push local health board to have concrete action plan to address health illiteracy, lower vaccination rate and obesity + obesity related-diseases such as diabetes. Of one, there is no metabolic paediatrician within Te Whatu Ora in Auckland to help investigate obese children. - Support Maori wellbeing and respect Maori cultural values.

Te Akitai Waiohua emphasises ongoing collaboration with the local board, aiming to enhance relationships and back iwi-led projects. Te Ahiwaru highlights support for local social enterprises and deepening connections to the land. They seek to spotlight Ihumātao's history through educational programs aligned with the curriculum. Additionally, they're committed to regenerative practices like native tree planting for environmental preservation and climate action.

Those that submitters that idetified themselves as Māori (18% of the total), highlighted the importance of acknowledging and celebrating Māori culture. They advocated for incorporating Te Reo Māori and Tikanga Māori in community events and activities. They also called for increased collaboration with mana whenua for a deeper understanding of their perspectives and aspirations in community initiatives. Additionally, there was a suggestion to involve urban Māori organisations in projects, as they can access funding and lead efforts for cultural revitalisation and community development.

Climate action

Local Boards also have an important role to play in leading and supporting Auckland's response to the climate emergency, including supporting regional climate plan initiatives, integrating climate awareness into all decisions, including community investment.

The draft plan proposed to meet the challenge of taking climate action in the following ways:

- Transition to Low Carbon Economy: Encouraging eco-friendly businesses for a low carbon economy
- Stream Restoration: Engaging schools, businesses, and volunteers in projects like pollution reduction, habitat improvement, and pest control for climate resilience
- Conservation Initiatives: Supporting community-led projects like Pest Free Ihumātao and Pest Free South Auckland
- Promoting Sustainable Transport: Encouraging walking, cycling, and public transport to enhance connectivity, health, and reduce emissions
- Tackling Waste Issues: Addressing illegal dumping through waste minimisation projects and service improvements
- Community Hubs for Climate Education: Utilising local hubs like libraries, schools, and churches to share climate action information, educate, and strengthen community networks.

Quantitative questions and feedback received

Q. Do you have any feedback on our draft Local Board Plan on how we could better meet our climate change goals?

Of the 97 comments, the top themes for climate change goals were

- Develop and support more community projects
- Strengthen cultural representation and inclusion
- Education to empower cliamte action efforts

Qualitative feedback

Theme	Selected Comments from Submissions Addressing this Question
Community Projects	- Make walking and cycling safer - so better control of roaming dogs, which attack walkers and cyclists. - I agree with the board's advocacy for free public transport. I support finding culturally appropriate and situationally relevant ways of increasing recycling and use of the new food waste bins and system… - * Need support for environment projects. - * Support for local sustainable food production and consumption.
Cultural Inclusion (Pro/Anti)	- No race-based policy - The draft seems appropriate for what Board actions can control. Less emphasis on Māori aspects of environmentalism and more focus on science-based actions would be appropriate… - * support environmental projects - * support local sustainable food production and consumption in different languages

	• No, but I do like the planting of more trees but as to minimization of waste - that will be interesting. I only say that because when you drive around Mangere and it's rubbish collection day - there are bins everywhere!
Education	• We need education. We cannot aim for waste minimisation when we still have illegal dumping (Herania Marys Reserve) and a lack of waste responsibility when using the bins. • Connect with Science/Biology educators of the local schools and get students creative ideas and voice to have a say, a go, to see how this can be problem solved. • * information and awareness in ethnic language re. climate change

Our People

Fostering a united, resilient, and diverse community through empowering our youth, engaging with Māori, and supporting opportunities for creativity.

Quantitative question and feedback received

Q. If we had to prioritise community programmes and events for the next three years, what types of programme initiatives would you like to see locally? Please select top three ideas with us.
- Arts programme
- Community grants
- Cultural Festivals
- Events - ANZAC Services, Movies in the Park
- Parks activation
- Community/Volunteer Planting/Waterways Restoration and Clean-ups
- Youth programmes
- Crime prevention and safety programmes

Q. If we had to prioritise community programmes and events for the next three years, what types of programmes and initiatives would you like to see locally?			
Category	Count	TOTAL	Percentage
INDIVIDUAL		147	
Community grants	60		41%
Cultural Festivals	60		41%
Youth programmes	54		37%
Parks activation e.g free sports activities	50		34%
Volunteer planting, waterways restoration and clean-ups	35		24%
Safety initiatives	35		24%
Arts programme	31		21%
Events e.g ANZAC services, movies in the park	23		16%

Our Environment

Building a sustainable, resilient, and vibrant community through fostering community partnerships, improved waste reduction, environmental preservation, and disaster preparedness.

Quantitative question and feedback received

Q. The board wants to look after our natural environment for current and future generations. What's the best way of doing that (e.g. community led/Volunteer activation) when we don't have a lot of money to spend on big projects?

Of the 101 comments the top themes were:

- More Community and private partnerships / Volunteering
- Support Ecological projects
- Better Engagement

Qualitative feedback

Theme	Selected Comments from Submissions Addressing this Question
Community & Private Partnerships / and Volunteering	• First focus on educate engaging with local community, getting them engage in not littering and cleaning if possible…local schools to have this as a school activities, …companies like countdown (and other local industries) to get their employees' volunteers day … • Get local schools involved, educating students to volunteer and to look after our natural environment and to see the benefits of our services to our local communities. • More community programs, Community garden, Community food hub • It will be good to look at how our Tupuna Maunga Authority …Local Board supporting initiatives like this …promote our strong family values …with our Local Board members leading the way
Ecological Projects	• work alongside with other ethnic communities, community garden for healthy eating • community gardens, plant more trees • work alongside neighbourhood watch and community for local projects, eg. planting trees, community gardens, cleaning parks and roadsides
Engagement	• Collaboration with class culture communities • need more community guidance • network with local neighborhood and communities for local projects • word of mouth out to the community/volunteers

Our Community

Prioritising accessible and affordable spaces and facilities for all residents and fostering community connection and belonging through supporting community networks

Quantitative questions and feedback received

Q. The board believes communities can, when well supported, lead service delivery, instead of council. From your perspective what do you need from council to make that happen? Please select top three options:

- Grants to enable delivery of programmes
- Capacity building training
- Connections and networking with local groups
- Collaborative funding workshops with other agencies
- Fundraising training
- Other

Of the 49 comments the top themes were:

- Networking e.g. service providers and neighbourhoods
- Grants to enable delivery of programmes
- Capacity building, training for groups and individuals e.g fundraising

. The board believes communities can, when well supported, lead service delivery, instead of council. From your perspective what do you need from council to make that happen?	
Category	Individual Count
Networking	86
Grants	85
Capacity building	72
Collaborative	42
Other	6

Qualitative feedback

Theme	Selected Comments from Submissions Addressing this Question
Networking e.g service providers and neighbourhoods	- Combination of both being funded and collaborating amongst our networks. Tool to empower others to serve others and become self sufficient - collaborate and network with other ethnic and local providers - Network with local community and local neighbourhood

Grants to enable delivery of programmes	• Community and sports groups are the backbone of any suburb • "Sadly many successful programmes, which could and should be replicated elsewhere, get to the point where they are no longer viable because of funding and their own success, support for success would be good.Also many smaller initiatives fall over as they do not have the governance structure to comply with the intricate and complicated requirements. training and mentoring might reduce the waste of resources, goodwill and expertise in the community."
Capacity building, training for groups and individuals e.g fundraising	• Needing the support of Council is necessary for accountability and transparency measures. Results Based Accountability is important so we can highlight to our community that we are being good stewards of their rate paying funding. • Volunteers would be hard to get in current climate
Other comments	• It sounds like you're trying to offload your responsibilities on to charitable groups • Combination of both being funded and collaborating amongst our networks. Tool to empower others to serve others and become self-sufficient. • Financial sustainability is key for community organisations to succeed and thrive. Needing the support of Council is necessary for accountability and transparency measures... • Incorrect - local boards are a waste of money & time. All support should come direct from council.

Q. Safer neighbourhoods and community wellbeing has been a priority for us. What initiatives would you support in this space?

Of the 93 comments the top themes were

- Infrastructure i.e. better street lighting, safer walkways
- Warden and Neighbourhood watch
- Community Cohesion and events
- Social and Youth programmes

Qualitative feedback

Themes	Selected Comments from Submissions Addressing this Question
Infrastructure	• * neighbourhood water, * more lighting, * safer walkways and parks • Increase neighbourhood watch and more warden Provide more streetlights • Rubbish and glass-free walkways and cycle ways
Wardens & Neighbourhood Watch	• neighbourhood watch and patrolling more streetlights for safety • Neighbourhood-watch / video camera per street or per board • Community initiated neighbourhood safety groups
Community Cohesion & Events	• Maintain Neighbourhood Watch. Develop a closer network of neighbourhood meetings on a regular basis (monthly), build relationship with neighbours on same street and/or neighbouring streets and with local shops/businesses/services - Village/Marae type connections.

Social Programmes	• Safety and Community wellbeing is important we all need to feel safe in our communities. Working together with our Police Council Officers Community organisations and Central Government will be key to address our safety concerns
Youth Programs	• Māori wardens, church leadership, youth programs.

Our Places

Creating safe, vibrant and attractive community spaces and improving connectivity and transport options.

Quantitative question and feedback received

Q. What are your three priorities for investing in making it easier for people to move around (transport) locally. Please select top three options:

- Walkways
- Cycleways
- Frequent and reliable bus service
- Relevant network routes
- Light Rail
- Safer Roads

Of the 83 comments the top themes were

- A frequent and reliable bus service
- Safer roads
- Walkways

Qualitative feedback

Theme	Selected Comments from Submissions Addressing this Question
Frequent and reliable bus service	• increase bus service • more regular bus services and trains, safer walkways, more street lighting • more bus services and trains more streetlights • Free local transport would go a long way in the Mangere/Otahuhu electorate • My daughter buses to school and that is great. Fixing potholes as my other daughter drives and lots of potholes at the entry of David Lange
Safer Roads / and Walkways	• Cars & bikes offer self-reliance - not dependence on others. • There is so much to discuss that this issue becomes political. We need to have continued strong leadership in this area. if we look at Orly Ave Mascot road cycleway this is not being utilized by our community and many have said this was done to us and not for us. It was such a waste of money and resources with minimal impact. Things like this need to be better thought through for the benefit of our communities • Safer walkways and more bus services • tidy walkways

Our Economy

Fostering local prosperity by increasing economic opportunities by working with local businesses, leveraging tourism, and supporting youth employment and skill development.

Quantitative question and feedback received

Q. What are the relevant opportunities that council can support, partner with, or facilitate to enable local tourism? Please select top three options:

- Strengthen partnerships with local Business Associations
- Invest into local tourism initiatives through Tātaki Auckland Unlimited
- Partnership with Auckland Airport

Q. What are the relevant opportunities that council can support, partner with, or facilitate to enable local tourism?							
Category	Count			TOTAL	Percentage		
INDIVIDUAL	1	2	3	129	1	2	3
Strengthen partnerships with local Business Associations	78	16	13	107	73%	15%	12%
Invest into local tourism initiatives through Tātaki Auckland Unlimited	22	49	29	100	22%	49%	29%
Partnership with Auckland Airport	12	33	49	94	13%	35%	52%

Other questions asked

As part of the draft local board plan consultation, the following two questions were asked.

Q. How well do you think our plan reflects your needs and aspirations for our community over the next three years?

Replies that answer this question

- Very well   72
- Not very well   39
- I don't know   24

Of the 79 comments the top themes were:

- Culturally appropriate services
- Community engagement
- Strong support

Qualitative feedback

Themes	Selected Comments from Submissions Addressing this Question
Culturally appropriate services	- culturally appropriate services in Otahuhu area, Food hub - required more involvement of community in local board decision, community food hub
Community engagement	- Because it's never asked community for their advice - Recognises diversity of this community I like that maori are acknowledged - * more dialogue with community and involvement
Strong support	- I think it covers a wide range of aspects which make up our community! - Great plan moving forward - All the initiatives mentioned in the local board plan are good to address - It clearly has a set of initiatives that impact our present and future
Other comments	- Maybe a version more suitable for young people in a language/using simpler words - Prefer talanoa rather than reading - Need help understanding it

Q. Do you have any other feedback on the draft Local Board Plan.

Of the 66 comments the top themes were:

- Buildings & Infrastructure
- Youth
- Ethnic and Cultural inclusion

Qualitative feedback

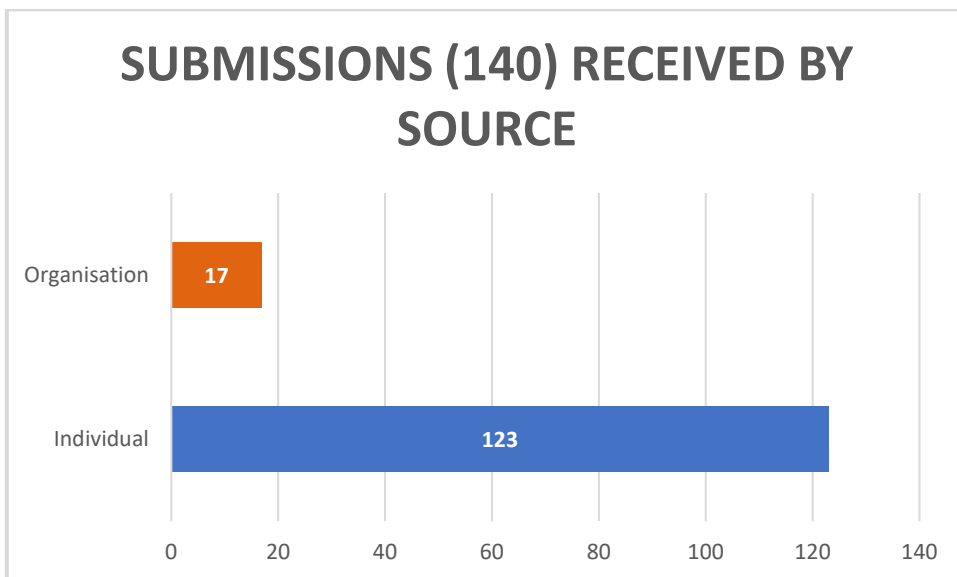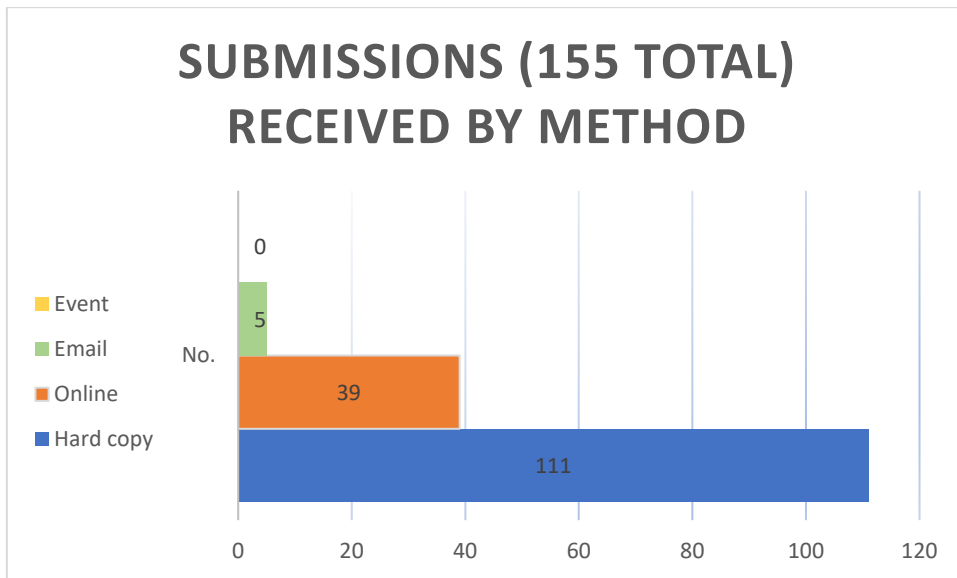| Themes	Selected Comments from Submissions Addressing this Question
Buildings & Infrastructure	• Make sure our infrastructure is up to spec as I do not want to see a repeat of the Akl Anniversary floods and how Mangere was badly affected. So to all the new builds that are going up - make sure that the infrastructure is in place …- the traffic is crap. • More safety and revitalization of businesses in Mangere East • "1. Clearing road drainage grates especially during autumn and winter on a monthly basis.2. Create more road side parking now that the concrete blocks protecting bike lanes have taken away a lot of roadside to park vehicles.
Youth	• "* reduce rent for local community facilities* employment for local youth and local business in local areas" • Would like to suggest to connect with local school Yr 13 students to establish representation from each school to listen to their youth needs, ideas and aspirations and possible stepping stone to becoming a Local Board member • Please spend taxpayer & ratepayer money wisely - centralised, streamline and digitalised processes to decrease red-tape and have a strong voice in making sure communities are safe from antisocial actions such as stealing, ramraiding and physical assault by providing alternative rewarding options such as employment and investing in health & education of our tamarikis.
Ethnic & Cultural Inclusion	• more involvement from ethnic community in decision-making • …To establish a group of local Church Ministers and Pastors and/or Kaumatua's (from different denominations) to receive spiritual blessings and guidance over our community.
Other comments	• Yes - less governance more self-reliance. • No race-based policy • The plan appears to be a small group of people freely spending other peoples money with little regard for the cost-of-living crisis gripping the country and the need to save money. • Yes, the Council needs to have a good look in the mirror and recognize what a Council function is and get back to its core priorities

Who we heard from

The tables and graphs below indicate the demographic profile of those that answered the demographic questions.
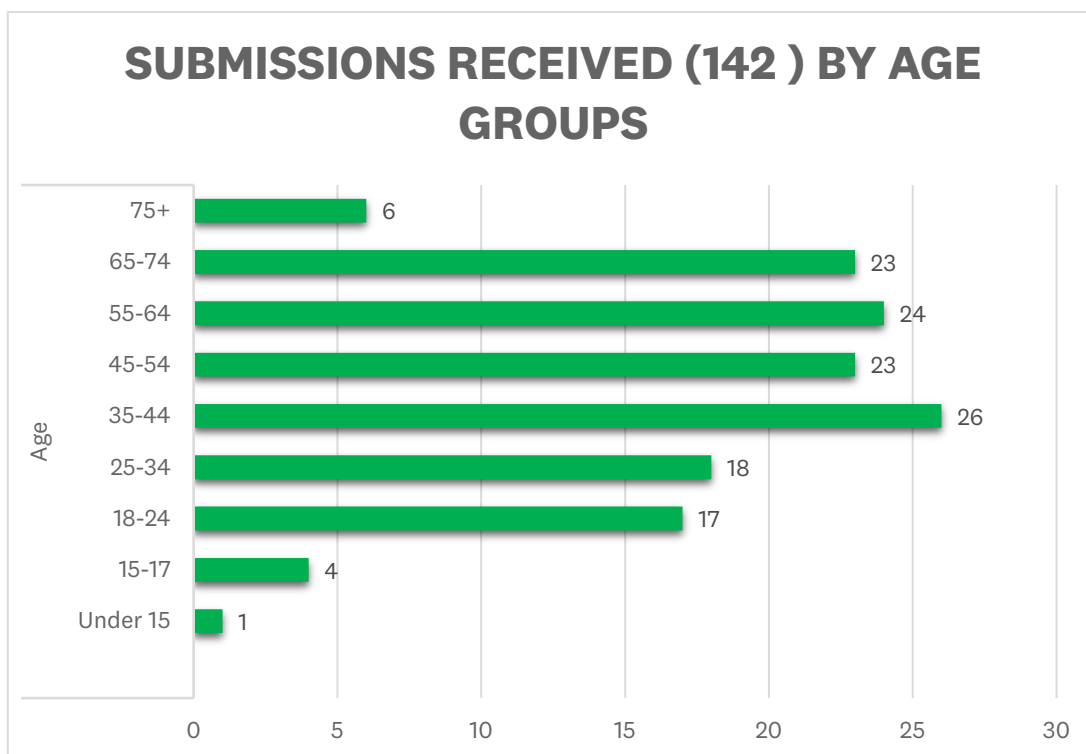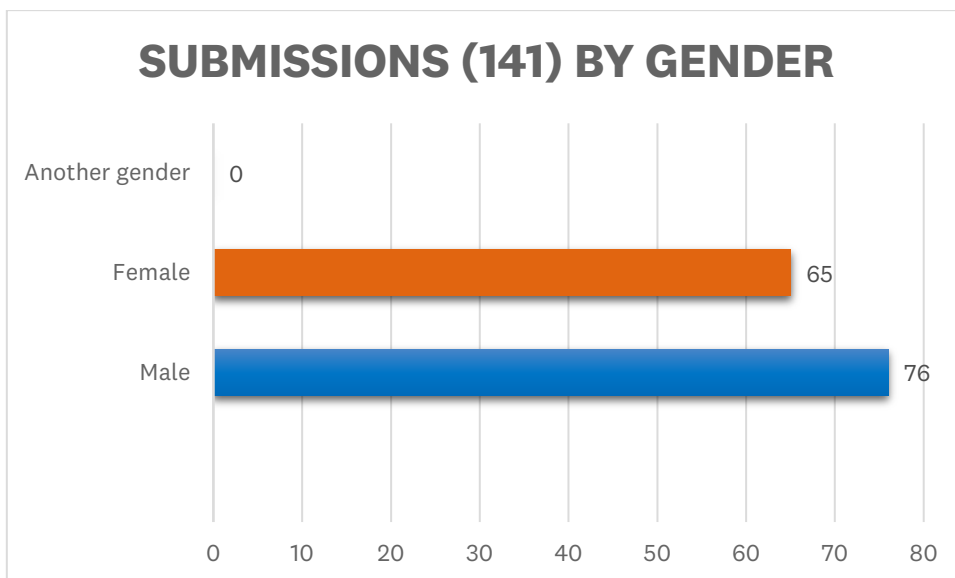
Information on Submitters: The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters who provided demographic information

Total Submissions Received: 155

SUBMISSIONS (155 TOTAL) RECEIVED BY METHOD

Legend:
- Event
- Email
- Online
- Hard copy

- Event: 0
- Email: 5
- Online: 39
- Hard copy: 111

SUBMISSIONS (140) RECEIVED BY SOURCE

- Organisation: 17
- Individual: 123

Orgbanisations - Ace Builderz Ltd, Aktive, Barfoot Mangere, Big Street Bikers, Bike Auckland, Civic Trust Auckland, Community Cat Coalition Inc., Community Groups Feeding the Homeless, Disabled Persons Assembly NZ, East Tamaki Rugby, Mangere East Community Centre, Manukau Rovers Rugby Club, Manukau United FC, Myself & Mangere East Community Centre & Manukau United FC, NZ Sikh Women's Assocation, Royal Forest and Bird Protection Society of New Zealand Inc., Tāmaki Estuary Protection Society Inc (TEPS).

SUBMISSIONS (141) BY GENDER

Gender	Count
Another gender	0
Female	65
Male	76

SUBMISSIONS RECEIVED (142) BY AGE GROUPS

Age	Count
75+	6
65-74	23
55-64	24
45-54	23
35-44	26
25-34	18
18-24	17
15-17	4
Under 15	1

SUBMISSIONS (139) RECEIVED BY ETHNICITY TABLE

Ethnicity		Count	%
European		**33**	**24%**
	Pākehā/NZ European	32	23%
	Other European	1	1%
Māori		**25**	**18%**
Pasifika		**53**	**38%**
	Samoan	30	22%
	Cook Islands Māori	7	5%
	Tongan	9	6%
	Other Pasifika	7	5%
Asian		**42**	**30%**
	Chinese	5	4%
	Southeast Asian	1	1%
	Korean	0	0%
	Indian	35	25%
	Other Asian	1	1%
African/Middle Eastern/Latin		**5**	**4%**
Other		**2**	**1%**
Total		**139**	**115%**

SUBMISSIONS BY ETHNICITY RECEIVED GRAPH