

Te mahere ā rohe o Ōtara-Papatoetoe 2023

Ōtara-Papatoetoe Local Board Plan 2023



Draft - June 2023





Mihi

Tēnā kia hōea e au taku waka mā ngā tai mihi o
ata e uru ake ai au mā te awa o Tāmaki

ki te ūnga o Tainui waka i Ōtāhuhu.

I reira ka toia aku mihi ki te uru ki te

Pūkaki Tapu o Poutūkeka,

i reira ko te Pā i Māngere.

E hoe aku mihi mā te Mānukanuka o Hoturoa

ki te kūrae o Te Kūiti o Āwhitu.

I konā ka rere taku haere mā te ākau

ki te pūaha o Waikato, te awa tukukiri o ngā
tūpuna, Waikato Taniwharau, he piko he
taniwha.

Ka hīkoi anō aku mihi mā te taha whakararo

mā Maioro ki Waiuku, ki Matukutūreia

kei konā, ko ngā Pā o Tāhuna me Reretewhioi.

Ka aro whakarunga au kia tau atu ki Pukekohe.

Ka tahuri te haere a taku reo ki te ao

o te tonga e whāriki atu rā mā runga i ngā hiwi,
kia taka atu au ki Te Paina,

ki te Pou o Mangatāwhiri.

Mātika tonu aku mihi ki a koe Kaiaua

te whākana atu rā o whatu mā Tikapa Moana

ki te maunga tapu o Moehau.

Ka kauhoetia e aku kōrero te moana ki Maraetai
kia hoki ake au ki uta ki Ōhūiarangi,

heteri mō Pakuranga.

I reira ka hoki whakaroto ake anō au

i te awa o Tāmaki mā te taha whakarunga

ki te Puke o Taramainuku, kei konā ko Ōtara.

Ka rewa taku mihi ki runga ake o Kohuora,

kātahi au ka toro atu ki te Manurewa a
Tamapohore. Ka whakatau aku mihi mutunga

ki runga o Pukekiwiriki

kei raro ko Papakuraki konā au, ka whakatau

Let this vessel that carries my greetings

travel by way of the Tāmaki River

to the landing place of Tainui canoe at Ōtāhuhu.

There, let my salutations be borne across the
isthmus to the Pūkaki lagoon

and the community of Māngere.

Paddling the Manukau Harbour

we follow the Āwhitu Peninsula to the headland.

From there we fly down the coast

to the Waikato river mouth,

sacred waters of our forebears.

Coming ashore on the northern side at

Maioro, we head inland to Waiuku and
Matukutūreia, there are the Pā – Tāhuna and
Reretewhioi. Heading southward I come to
Pukekohe.

My words turn to follow the ancient ridgelines
along the Southern boundary,

dropping down into Mercer

and Te Pou o Mangatāwhiri.

My greetings reach you at Kaiaua

who gazes across Tikapa Moana

to the sacred mountain, Moehau.

Taking to the sea, my remarks travel to
Maraetai and then to Ōhūiarangi,
sentinel of Pakuranga.

There we follow again the Tāmaki River

to Te Puke o Taramainuku,

Ōtara resides there.

I am suspended high above Kohuora

before I reach for Manurewa.

My greetings come to rest

on Pukekiwiriki

below which lies Papakura

and, there I take rest

Ngā upoko kōrero

Contents

Mihi	1
Contents.....	2
From the Chair.....	3
Our plan at a glance	4
About local boards	5
Developing our plan	6
Carrying out our plan.....	6
Ōtara-Papatoetoe Local Board area.....	7
Māori outcomes.....	8
Climate action	11
Our people.....	13
Our environment	16
Our community.....	19
Our places	22
Our economy	25
Funding information	28
Local activities and levels of service	29
Financial overview.....	31
Your Ōtara-Papatoetoe Local Board members	32



He kōrero mai i te Heamana

From the Chair



I am privileged to present the draft Ōtara-Papatoetoe Local Board Plan 2023.

First and foremost, I want to acknowledge our Māori communities and especially our mana whenua who are, and will remain, kaitiaki of this land. We are committed to working with mana whenua meaningfully and strategically so our community, our public spaces and our decisions are shaped by their values, their manaakitanga and their history.

Climate change and its effects remain a significant threat to our present and future, and we can no longer kick the planning and hard decisions down the road for another day. Our community has spoken loudly, both our older generation and our younger generation, that climate change must be addressed, and that council has an important role to play. We have heard you and we will respond. We will make sure local climate action remains a priority. We will hold Auckland Council accountable for its investment decisions so that the communities that face the most difficulties managing and taking action are at the front of the line for investment. We will also partner with mana whenua and our community organisations who are already doing great work to make sure they feel supported and valued.

He aha te mea nui o te au? He tangata, he tangata, he tangata. Our people are the most important thing in the world and the diversity of our people is our strength. Ōtara-Papatoetoe is a traditional Pasifika heartland of Auckland, but we are seeing more and more people of different ethnicities making our community their home as well. We will make sure all our people feel included and have a say in council decisions. We haven't always done a good job connecting with our diverse communities and that has to change. We will continue to support our community networks, our community leaders of today and tomorrow and our community organisations to continue their work making our community welcoming to all. We will also continue to make sure our community facilities and services meet the changing needs of our diverse communities.

Ōtara-Papatoetoe continues to grow, and this growth brings challenges in the form of traffic congestion, demand on infrastructure and impact on the environment. We will make sure development happens sustainably, so it doesn't compromise the needs of our community for adequate open spaces, sports fields, facilities and easy movement of people and goods. The growth in our economy driven by our businesses, employment hubs and supported by our business associations remains a priority. The continued role of local economic development through regional agencies such as Tātaki Auckland Unlimited remains uncertain and therefore local boards need to step into this space to support our town centres, industrial areas and business associations do what they do best; create wealth, employment and economic activity. We will continue to work with our business associations to ensure their needs are met in council planning, regulation and service delivery, while ensuring they support the skill development and employment needs of our community.

Finally, there is much to do and little time and money to do it. Your input on what we need to prioritise for the next three years will help us greatly with this challenge and we look forward to hearing your thoughts on our draft plan.

Ngā mihi,

Apulu Reece Autagavaia
Chair Ōtara-Papatoetoe Local Board

He aronga poto i tā mātou mahere

Our plan at a glance



Tupu Youth Library

Our People

People are at the heart of what we do. We support, empower and celebrate the diversity in our community. We are strong and resilient through connections across cultures, neighbourhoods, age, sexual orientation, gender, and different needs. Māori history and tikanga is understood and valued as our unique point of difference in the world.



Otara Lake

Our Environment

We care, protect, and enhance our natural environment and built heritage. A Māori world view to treasure and protect taonga tuku iho (our natural environment) is key. Our communities, businesses and organisations act as stewards of the natural environment, make sustainable choices, and chose sustainable lifestyles. We act today to protect and preserve our environment for future generations.



Otamariki Playspace

Our Community

Everyone has fair and easy access to council services and facilities, regardless of their circumstances. Mana whenua, mataawaka, organisations and neighbourhood groups maintain strong relationships, influence decisions, and actively contribute to local programmes.



Papatoetoe pool and Leisure Centre

Our Places

Our growing and changing community is well served and supported with high-quality and attractive spaces. New developments are well designed and have our present and future communities in mind. Connections within the local and surrounding areas are easy, effective, and reliable.



Manukau Bus Station

Our Economy

Locals thrive through being supported to develop and achieve their education, career, and business goals. There are economic opportunities for all. Our town centres are vibrant, busy and attract visitors from across Auckland and internationally.



He kōrero mō ngā poari ā-rohe

About local boards

Auckland Council has a unique model of local government in New Zealand, made up of the Governing Body (the mayor and 20 Governing Body members) and 21 local boards. The Governing Body focuses on Auckland-wide issues while local boards are responsible for decision-making on local matters, activities and services and provide input into regional strategies, policies and plans.

Local boards make decisions on local matters such as:

- supporting local arts, culture, events and sport and recreation
- supporting local organisations to deliver community services
- maintaining and upgrading town centres and facilities including parks, libraries and halls
- caring for the environment and preserving heritage.

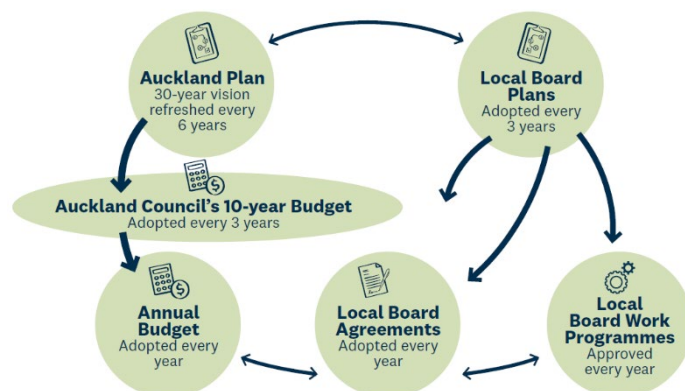
Local boards also have a role in representing the view of their communities on issues of local importance.

Recently the cost of providing these services has gone up, due to higher inflation and the costs of borrowing money. We will need to address these challenges in the local board plan, which means doing things differently and prioritising where we spend.

About local board plans

Local board plans are strategic three-year plans developed in consultation with the community. They set out the direction for the local area reflecting community aspirations and priorities, and guide:

- decisions on local activities, projects, and facilities
- local board input into the council's regional strategies and plans, including the Auckland Plan
- how local boards will work with other agencies, including community groups, central government agencies and council-controlled organisations that play key roles in the area
- funding and investment decisions.



Local board plans are inclusive and connected; they don't operate in isolation. They support:

- the Auckland Plan 2050 – the 30-year vision for Auckland
- the council's 10-year budget – planned spending and future investment priorities over the longer term
- the council's annual budget – funding for the coming financial year of the 10-year budget.

Local board agreements form the basis for each local board to develop its annual work programme and set local budgets, levels of service, performance measures and targets for each financial year. Details of projects, budgets and timelines are outlined in annual work programmes. Progress is reported quarterly and communicated to our communities.

Te whakawhanake i tā mātou mahere

Developing our plan

Our plan takes account of the financial challenges faced by our city. Despite these challenges, our plan comprises aspirational outcomes, objectives and some of the key initiatives we will carry out to achieve them. A draft plan was developed using feedback received from public engagement carried out between November 2022 and April 2023. The draft was also developed by considering what we know about our community, having worked closely with you and heard your views on a wide range of topics. During June and July 2023, we consulted on the draft plan to hear your thoughts. To hear your feedback and ensure we reflected your needs and desires, we engaged with our community at a range of events and activities across the local board area. The issues and priorities you raised with us through these interactions helped us finalise this plan.



Te whakatutuki i tā mātou mahere

Carrying out our plan

Turning plans into reality takes many people working together – the community, the local board and the wider council family such as Auckland Transport. To deliver on the local board plans, we will:

- prioritise budgets to focus on the initiatives in the plans
- make the best use of local assets such as community centres, libraries and parks
- set direction for the council staff who deliver the projects and services
- work with various community groups and partners, to deliver projects and services.
- make decisions that are in line with Auckland’s commitment to climate action and emissions reduction.

Sometimes, important projects in local areas are beyond the funding available to local boards or their authority to make decisions. In those cases, the role of the local board is to advocate to other decision-makers to ensure they are aware of community views and the local board’s support for them.



Te Rohe ā-Poari o Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board area



LEGEND

- Public open space (Unitary Plan)
- Motorway
- Major road
- Arterial road
- Medium road
- Minor road



Station Road, Manukau

Ngā huanga Māori

Māori outcomes

Māori identity and culture are Auckland’s unique point of difference in the world. Whānau, hapū, iwi and Māori communities aspire to have healthy and prosperous lives and have defined the outcomes that are most important to Māori. Māori outcomes are the way Auckland Council supports Māori aspirations.

Māori outcomes respond to the council’s legislative obligations and to extensive engagement with Auckland’s Māori communities.

The Kia Ora Tāmaki Makaurau framework outlines 10 priority areas that support and progress these aspirations and has been adopted by the council as the way to deliver outcomes for Māori. These priority areas are:

Kia ora te kāinga – Papakāinga and Māori housing

Kia ora te marae – Marae development

Kia ora te ahurea – Māori identity and culture

Kia ora te rangatahi – Realising rangatahi potential

Kia ora te hononga – Effective Māori participation

Kia ora te whānau – Whānau and tamariki wellbeing

Kia ora te reo – Te reo Māori

Kia ora te umanga – Māori business, tourism and employment

Kia ora te taiao – Kaitiakitanga

Kia hāngai te Kaunihera – An empowered organisation

Local board plans are an important way to deliver for Māori at a local level. Māori outcomes are integrated throughout all five themes of our draft local board plan. This section of the plan highlights and summarises the Māori outcomes we are planning to deliver.



The Ōtara-Papatoetoe Local Board area has the fourth largest population of Māori in Auckland and our Māori community make up 16 per cent of our local population. Auckland Council, and in turn the Ōtara-Papatoetoe Local Board, has various statutory and policy obligations to promote Māori wellbeing and enable participation in council decision-making. The local board is committed to supporting our Māori communities, businesses and rangatahi to thrive.

The local board currently supports Māori outcomes through:

- Co-governance partnerships on projects including the Manukau Sports Bowl, the Manukau Public Arts Strategy and Te Puhinui Regeneration Strategy
- The Ara Kōtui programme which is a collaboration between local boards in the south (Ōtara-Papatoetoe, Māngere-Ōtāhuhu, Manurewa, Franklin, and Papakura) and mana whenua iwi who have interests in these areas, to explore initiatives and opportunities for advocacy that strengthen mana whenua involvement in local board decisions.
- The Tuia Rangatahi programme that mentors and supports emerging Māori leaders to connect nationally and gain an insight into local governance.
- Te Kete Rukuruku programme that works with mana whenua to re-establish traditional Māori names to local parks and places.
- Annual Matariki and Waitangi celebrations to celebrate and observe these important occasions.
- Programmes in libraries, parks, waterways, and roads that promote te reo Māori, te ao Māori and our unique Māori identity.

The list above is just a start, and we can do more, and achieve more, with and for our Māori communities. The schedule of Issues of Significance to Māori in Tāmaki Makaurau by the Independent Māori Statutory Board and Kia Ora Tāmaki Makaurau have been extensively consulted upon with Auckland's Māori communities. These strategic documents will act as the north star for the local board's work in delivering Māori outcomes, along with local priorities identified by local mana whenua and mataawaka organisations, marae and Māori communities.

The Ōtara-Papatoetoe Local Board area is fortunate to have strong mana whenua and mataawaka supporting our community. We will seek opportunities to partner with these organisations, support existing work that is achieving positive outcomes for our community, explore better ways of engaging and supporting our Māori communities into the future, and use the resources at our disposal including our facilities and public spaces to continue to promote our Māori identity. The local board is also particularly interested in exploring new and innovative ways of including mana whenua in local board decision making, including co-governance opportunities, and promoting the area's Māori identity.

Local board Māori outcomes and initiatives



Local board outcome	Alignment to Kia Ora Tāmaki Makaurau outcome	Initiatives
Celebrate our unique Māori identity and culture	Kia ora te ahurea – Māori identity and culture Kia ora te reo – te reo Māori	<ul style="list-style-type: none"> Actively promote Māori names for parks, facilities, roads, and other public spaces Celebrate our Māori identity through events such as Matariki, Waitangi Day, Polyfest and ANZAC Day
Support our Māori businesses to grow and develop	Kia ora te umanga – Māori business, tourism, and employment	<ul style="list-style-type: none"> Ensure our maintenance contractors deliver on their obligations to promote Māori employment and business success Ensure all local board delivered or supported projects include local and social procurement objectives
Support whānau, rangatahi and tamariki to thrive	Kia ora te rangatahi – Realising rangatahi potential	<ul style="list-style-type: none"> Continue to support Tuia Rangatahi programme
Develop and maintain facilities and services that preserve, promote, and celebrate te ao Māori	Kia ora te reo – te reo Māori Kia ora te marae – Marae development Kia Ora te Ahurea - Māori Culture and Identity Kia Ora te Whānau - Whānau and Tamariki	<ul style="list-style-type: none"> Continue to deliver programmes through our libraries that support te ao Māori Support the development of Ngāti Ōtara Marae into a fit for purpose facility that promotes Māori wellbeing and culture
Honour and support mana whenua as rangatira and kaitiaki of our area	Kia ora te hononga – Effective Māori participation Kia ora te taiao – Kaitiakitanga	<ul style="list-style-type: none"> Continue to support the Ara Kōtui programme and actively investigate opportunities to increase mana whenua influence in local board decisions, including through delegations Ensure local board delivered projects have sufficient funding and engagement capacity to enable mana whenua to meaningfully contribute to projects



Middlemore Teaching Garden

Te Tāruke ā-Tāwhiri

Climate action

In 2019, Auckland Council declared a climate emergency and in 2020 adopted Auckland’s climate plan, Te Tāruke ā-Tāwhiri. Meeting the goals set out in this plan means taking ambitious action to reduce emissions and to adapt to a changing climate.

Local boards have an important role to play in leading and supporting Auckland’s response to the climate emergency, including supporting regional climate plan initiatives, integrating climate awareness into all decisions, including community investment.

The Ōtara-Papatoetoe Local Board area is highly urbanised with a concentration of carbon-heavy industries and the second lowest tree canopy cover in Auckland. Despite and because of these challenges, the local board is committed to, and passionate, about, supporting climate initiatives. These initiatives are woven and reflected in each of the themes of this local board plan to provide a climate action lens across all we do.



Local area context

Impacts from climate change was assessed recently as part of Te Tāruke-ā-Tāwhiri. Coastal parts of Ōtara-Papatoetoe were found to be the most vulnerable to coastal hazard, including coastal erosion and the effects of sea level rise, and the community's ability to adapt to climate change was assessed as low to very low.

Another key challenge for our area is the lack of tree canopy cover. Trees are important in urban spaces for reducing the urban heat island effect and managing excess stormwater. The average canopy cover in Ōtara-Papatoetoe is currently at 9 per cent, which sits below the minimum target of 15 per cent under the Urban Ngahere (Forest) Strategy and well below the urban Auckland average of 18 per cent.

Mitigation initiatives and projects

The local board understands the urgency to act quickly and deliberately to mitigate greenhouse gas emissions and develop a resilience to climate change impacts. We are prioritising:

- support for environmental projects that draw on mātauranga Māori, promote te reo and an understanding of te ao Māori, and build Māori capacity to act as kaitiaki of natural environments
- investment in transport initiatives that promote walking, cycling and public transport and improve health outcomes, such as Bike Hubs
- support for local events, markets and existing community hubs, such as libraries and churches, to become climate information hubs for the community
- support for local sustainable food production and consumption through initiatives, such as urban farms and orchards, and community-supported agriculture
- raising the awareness of the importance of overland flow paths in conveying stormwater flows and that these need to be kept clear, including on private properties
- encouraging community discussion on resilience to coastal hazards, including as part of the Manukau East Shoreline Adaptation Plan and Tamaki Estuary Shoreline Adaptation Plan
- enhancement and protection of the canopy cover through increased awareness, education, and planting initiatives.



Diversity Festival

Ō Tātou Tāngata

Our people

People are at the heart of what we do. We support, empower and celebrate the diversity in our community. We are strong and resilient through connections across cultures, neighbourhoods, age, sexual orientation, gender, and different needs. Māori history and tikanga is understood and valued as our unique point of difference in the world.

Challenges

- Bringing people together for a sense of inclusion and belonging is essential. Minimising the disconnection, barriers in cohesion or even isolation between different cultural and ethnic groups remains important particularly in an area where 47 per cent were born overseas.
- Our transient/high renting population – 18 per cent of residents have lived in their current home for less than a year – means there can be a limited sense of belonging which can affect connection to the community and area.
- Ōtara-Papatoetoe had the lowest voter turnout in Tāmaki Makaurau in the 2022 Local Government Elections. Enabling an engaged and increase voter and civic participation is key for an empowered community.

- Eighty-two percent of people in Ōtara-Papatoetoe are living in areas of high deprivation which influences health, job and skill opportunities and access to services. It is crucial we ensure equitable access to opportunities to make sure that the present and future generations can thrive and not result in further disadvantage.



Opportunities

- People value and take pride in their diverse cultural heritage, ethnicity, sexuality, and life experiences which are strengths in a community.
- Opportunities lie in promoting, understanding and celebrating the many cultures of our area, unique Māori history and identity, the many Pacific cultures, and that of people with diverse Asian heritage and smaller ethnic groups.
- Maintaining, building, and renewing cross cultural understanding and communication for good neighbourly connections, resilience in times of emergency or distress remains important.
- Increasing connections through shared interests and common needs across age-groups, life-stage, languages and ethnicities at every opportunity will bring people together and build cohesion.
- Tapping into youth energy, creativity and supporting local talent, skills and encouraging enterprise and youth aspirations will lead to change.

Our draft plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)	What success looks like (Measure of success)
Te ao Māori is visible and integrated in all areas of life	Recognise and enable Māori arts, culture and history visible in public places	Manukau Public Arts Strategy reflects Māori artists and mana whenua input
	Support the celebration of Te Wiki o Te Reo Māori	Te reo language programmes delivered through libraries
	Explore opportunities for new partnerships, foster current partnerships, and maintain local collaboration with mana whenua on projects and initiatives including, Ngāti Ōtara Marae strategic business plan development	Mana whenua groups and leaders join hui with local board that address common priorities and interests



A socially cohesive community that is proud of and celebrates its diversity	Support a range of arts and cultural activities that reflect local ethnic and cultural diversity including Matariki, Diwali, Chinese New Year and Pacific language weeks	Cultural diversity perceived as adding value to the community (e.g. annual survey, Quality of Life Survey)
	Continue outreach with multi-cultural groups, faith-based groups for wider outreach and engagement	Proportional levels of participation, feedback and engagement across local demographic groups
Rangatahi (youth) are active, learning and shaping community life	Support initiatives that empower young people with their start-up businesses and future career pathways	Increased uptake in youth leadership training courses and increasing youth leaders from the local area
	Grow the capacity and capability of local youth organisations/ groups to be self-sustaining	Intergenerational initiatives are started
	Support local Tuia rangatahi (youth) in participating in leadership programme	Tuia programme continues with successful candidates
Local community groups are empowered to deliver projects and events	Support skill and capacity building for community groups through grants to host high-quality events	More local and community-led events are delivered
	Deliver more services and initiatives through directly funding community groups	More local and community-led events are delivered

Advocacy

- Advocate to the Governing Body to prioritise funding for community-led public art projects, the Pacific memorial, restoring pou from the Pacific Business Trust and establishing a World War I memorial for Niuean soldiers.



Middlemore Teaching Garden

Tō Tātou Taiao

Our environment

We care, protect, and enhance our natural environment and built heritage. A Māori world view to treasure and protect taonga tuku iho (our natural environment) is key. Our communities, businesses and organisations act as stewards of the natural environment, make sustainable choices, and chose sustainable lifestyles. We act today to protect and preserve our environment for future generations.

Challenges

- Increased urban intensification leads to more traffic, congestion, and pollution. Construction and development results in runoff that can cause water pollution.
- More growth means increased demand for waste minimisation and education initiatives to prevent pollution, maintain public health, and preserve the environment.
- Changes in climate result in more frequent extreme weather events leading to flooding, erosion, and destruction of property and environmental damage.
- Ōtara-Papatoetoe is home to several invasive plant and animal species which can have a significant impact on the local ecosystem if not managed properly. They displace native species, leading to a decline in biodiversity.



- The Ōtara-Papatoetoe area has the second lowest tree canopy cover in Tāmaki Makaurau, with only 9 per cent coverage. This is significantly below the urban Auckland average of 18 per cent.
- With very little green area, a risk of flooding and many low-income households, there is a greater risk from the impact of climate changes on our community.

Opportunities

- Supporting actions for sustainability and working together with mana whenua, businesses, schools, faith-based organisations, community groups, neighbourhoods and families will lead to a resilient community that can cope with the impacts of climate change.
- Working on environmental projects that draw on mātauranga Māori, promote te reo and an understanding of te ao Māori, and build Māori capacity to act as kaitiaki of natural environments.
- Planting more trees in line with the Ōtara-Papatoetoe Urban Ngahere Action Plan 2021, learning to grow food and increasing vegetation will make the environment healthier, with chances to improve quality of living, the physical surroundings and resilience to impacts of climate change.
- Leadership and partnership by schools, businesses, environmental groups and community volunteers on stream restoration, waste minimisation, reducing pollution, stream clean-ups, habitat improvement, native riparian planting, and pest control is the way forward.
- Implementing local plans on climate action including the local paths plan (Greenways) for increasing easy walking-cycling routes and connections will make it easier for achieving better environmental outcomes for Ōtara-Papatoetoe and build resilience.
- In the last 10 years, Ōtara-Papatoetoe has seen entrepreneurship grow (by 3.2 per cent a year on average) and there are opportunities to promote and support sustainable practices through innovation with newer businesses.
- Supporting the development of Shoreline Adaptation Plans for Manukau East and Tamaki Estuary, that will provide direction for management of council land and assets in adapting to coastal hazard.

Our draft plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)	What success looks like (Measure of success)
Partnerships with mana whenua iwi through Rangatira ki te Rangatira kaupapa	Seek opportunities for collaborative partnership with mana whenua across Green Spaces	Agreements, memorandums and investment on mana whenua priorities
Communities leading on sustainability and climate action	Continue to fund events and competitions including Neat Streets and the Moth Plant Pod Competition	Events and competitions are held yearly
	Support mara kai and community gardening	Community gardens are at full capacity



	Continue to empower community response to changes in waste management and climate initiatives, focusing on resilience, waste minimisation and carbon emission reduction	Reduction in the amount of waste going to landfills
	Continue to support local schools on environment projects, programmes and education initiatives	Enviroschools programme continued
Increased greenspace and tree canopy cover	Plant more trees in line with the Ōtara-Papatoetoe Urban Ngahere Action Plan 2021	Steady increase in local tree-canopy cover
	Work with Auckland Transport on roadside tree maintenance and planting through the Ōtara-Papatoetoe Urban Ngahere Action Plan 2021	Increase in trees on the road corridor
	Support community-led conservation action under the Pest Free Auckland Initiative	Pest numbers decline and native fauna increases
Restored biodiversity and improved water quality in local streams, the Manukau Harbour, and the Tāmaki Estuary	Continue to support initiatives around regeneration of the Manukau Harbour and Tāmaki Estuary	Manukau Harbour Forum and Tamaki Estuary Forum continue
	Apply a holistic approach to specific land catchments, e.g. Te Puhinui Regeneration Strategy	Te Puhinui Regeneration Strategy continues

Advocacy

- Partner with organisations and groups for funding and resourcing to improving waterways including Ōtara Lake, Manukau Harbour and its coastline, and the Tāmaki Estuary.
- Support mana whenua in their settlements over whenua and awa, including the Manukau Harbour.
- Advocate for the targeted rate funding from the Climate Action Targeted rate, Natural Environment targeted rate and Water Quality targeted rates are prioritised for communities that need them the most.



Fresh Gallery

Tō Tātou Hapori

Our community

Everyone has fair and easy access to council services and facilities, regardless of their circumstances. Mana whenua, mataawaka, organisations and neighbourhood groups maintain strong relationships, influence decisions, and actively contribute to local programmes.

Challenges

- Community participation is low, with a quarter of surveyed residents saying they do not belong to any social groups or networks.
- Thirty-five per cent of residents told us there are significant barriers to participation, whether they are transport, finance, no activity of choice, or location. This can make it hard for communities to feel a sense of belonging.
- Forty-two per cent of people feel they have no or only small influence on council decision-making (Quality of Life Survey, 2020).
- Health and wellbeing remain a serious concern. Residents in more deprived areas, like Ōtara-Papatoetoe, are more vulnerable to poorer health outcomes.

- Ōtara-Papatoetoe residents do not feel they are in good physical or mental health (Quality of Life Survey, 2020). Thirty-nine per cent said they were in poor or fair physical health and 30 per cent said they were in poor or fair mental health.



Opportunities

- Building capacity, supporting local leadership, ideas and initiative are ways to draw, build and recognise the deep sense of commitment to whānau and community.
- Encouraging and supporting community-led initiatives, including those that promote community participation and engagement, will help build stronger and more cohesive communities.
- Residents tell us that there are high satisfaction rates with assets including libraries and venues for hire.
- Promoting and facilitating access to healthy food options for all, including through community and teaching gardens, are simple ways to improve the well-being of all communities.
- A high number of residents live with a 15-minute walk of council buildings, including libraries, and open space such as local parks, and 100 per cent live within a five-minute drive of these facilities.

Our draft plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)	What success looks like (Measure of success)
Māori culture and the values of mātauranga Māori are visible in public spaces	Increase the exposure of te reo Māori in our area through naming and signage by collaborating, supporting the mahi of Te Kete Rukuruku	An increase in bi-lingual and te reo named places and spaces
	Support mana whenua to tell stories of Māori cultural heritage and increase knowledge of history of the land throughout our parks and open spaces network	Parks and areas of significance have the mana whenua story
Diverse, locally led programmes that enhance the liveability of the area	Support programmes that are partnered and delivered by organisations and local groups	Increase in programmes delivered by locals
	Support age-friendly programmes and activities in accessible locations for seniors delivered through partnerships	Increase in age friendly programmes for seniors
	Ensure whānau-centric programmes, for youth, for older people and disabled people	Increase in the types of programmes and uses of venues for hire



Our community has access to high-quality and well-maintained facilities	Assess our community leases and assets to ensure they are financially sustainable, and prioritising local needs and the changing demographics	Review local leases and assets
	Develop innovative and flexible options in programmes and services to meet the changing lifestyles of local communities	Increased participation across different demographics of the local community
	Improve and renew council assets to make them more vibrant and welcoming	High level of satisfaction with council facilities
	Continue free access for all ages to our swimming pools, funded through a local targeted rate	Targeted rate is continued
	Prioritise and provide high-quality infrastructure for our growing and changing community	Facilities are meeting the needs of the community noted through satisfaction scores
Active recreation through local parks and reserves is available to all	Ensure parks and facilities meet local needs for sports, recreation and community activity	High level of satisfaction with the quality of local parks and their maintenance
	Provide a range of play and active recreation opportunities for children and young people in our local parks, reserves and marine environment	Active recreation programmes are well attended
	Develop a multi-park management plan that manage the use, development and protection of all parks, reserves and open spaces in the area	A plan is developed and adopted.

Levels of service

In our plan we are proposing, over time, to change our asset portfolio to make it more affordable. The current cost of owning and maintaining community assets such as community centres, halls and other buildings is unsustainable. As such, we are also exploring alternate models of service delivery. This will mean that we own and operate fewer buildings and other assets and the way services are offered may change including libraries and venues-for-hire. We will however look for ways to support our frequent users and wider community, so the impact of this change is minimised as much as possible.

Advocacy

- Advocate to the Governing Body and council-controlled organisations to make Wi-Fi available in public open spaces including Manukau Square and Hayman Park.
- Advocate to the Governing Body for the reinvestment of the council’s capital expenditure and lift Ōtara into the ‘transform’ category to collaborate with Eke Panuku.
- Advocate to the Governing Body for joined-up planning for a high-quality urban environment of the Ōtara town centre and its surroundings.



Puhinui Train Station

Ō Tātou Wāhi

Our places

Our growing and changing community is well served and supported with high-quality and attractive spaces. New developments are well designed and have our present and future communities in mind. Connections within the local and surrounding areas are easy, effective and reliable.

Challenges

- Poor public transport reliability, frequency and options leads to greater use of cars.
- Differing needs present transportation challenges where public transport can be too expensive or difficult, including for multi-generational or larger families or those with disabilities.
- Rapid intensification provides both challenges and opportunities. With 80 per cent of new dwellings being high-density housing, we need to meet the increasing demand for services.
- Increased incidents of crime, theft, or damage to property making people feel unsafe in the community, particularly around town centres.



Opportunities

- The Crown has large land holdings in the area and there is the potential for larger scale redevelopment and investment in the longer term.
- The main campus for Manukau Institute of Technology is in Ōtara, bringing in students and investment to the local area.
- Public transport hubs and facilities including Manukau Bus and Train Stations, Puhinui Station Interchange, and the Southern Line train provide opportunities for connectivity and public transport use for both residents and visitors.
- The planned Airport to Botany Rapid Transit Project will provide opportunities in the train and bus stations for businesses, intensification along the main route, and improved public transport options.

Our draft plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)	What success looks like (Measure of success)
Open civic and green areas that are well-used, safe, and sustainable	Continue the development and implementation of the Manukau Sports Bowl Masterplan	Next phase of Manukau Sports Bowl implemented
	Continue developing the Papatoetoe Community Hub Plan and town centre revitalisation	Next phase of Unlock Papatoetoe commenced
	Support and fund initiatives that are aimed at improving safety in our communities including increased lighting and CCTV cameras	Increase in percentage of residents who feel safe in town centres
Accessible, reliable and safe transport options for all	Prioritise projects that help improve safety in our town centres and residential areas, including pedestrian crossings near schools	Decrease in traffic related Deaths and Serious Injuries
	Provide localised initiatives to promote the use of public transport, active travel, and multi-modal options	Uptake in learn to ride programmes and public transport
	Build and support active travel options for local travel and connectivity	Well designed and used pathways and cycleways
	Enable Puhinui Station and the opportunities it presents as to attract and bring in visitors to our area	Local businesses in the Puhinui Station



Attractive and welcoming spaces and neighbourhoods	Support community groups to deliver events in the community	Increase in grant applications that deliver events in neighbourhoods
	Work with community groups to support placemaking initiatives that create vibrant spaces in our town centres and neighbourhoods	Increase in grant applications that deliver activations in neighbourhoods and town centres
	Invest in marae to be self-sustaining and thriving hubs for Māori and the wider community	Marae are well supported and engaged
	Support or partner on events, arts projects, graffiti design with community groups, youth, business associations in neighbourhoods and town centres for activating shared spaces and placemaking	Well used public/shared spaces
New neighbourhoods and developments are well designed and built for our communities	Deliver the Area Plan for parts of Māngere-Ōtāhuhu and Ōtara-Papatoetoe to ensure quality housing	Area Plan delivered
	Work with Kāinga Ora and Ministry of Housing and Urban Development on intensification opportunities and brownfield development	Regular meetings with Kāinga Ora to progress these discussions

Advocacy

- Advocate to central government, Governing Body and Auckland Transport for free public transport.
- Advocate to the Governing Body for funding and seek opportunities to implement the Papatoetoe Community Hub plan.
- Advocate to the Governing Body, Eke Panuku and national sports entities (e.g. High Performance Sport New Zealand) to seek opportunities for private partnerships to fund development opportunities like the Manukau Sports Bowl.
- Advocate to the Governing Body and council-controlled organisations for equity in funding to address the disparity in asset management with priorities based on the needs of the area.
- Advocate to the Governing Body and Auckland Transport to retain and increase the Local Board Transport Capital Fund.
- Work with Kāinga Ora and the Ministry of Housing and Urban Development to encourage better spatial planning to develop urban areas where infrastructure currently exists.



Ōtara Market

Tā Tātou Ōhanga

Our economy

Locals thrive through being supported to develop and achieve their education, career, and business goals. There are economic opportunities for all. Our town centres are vibrant, busy and attract visitors from across Auckland and internationally.

Challenges

- NCEA levels 2 and 3 levels are lower than the Auckland average. The low level of school achievement, tertiary education and further training limits longer term employment opportunities.
- Our labour force has lower skill-levels than most other local board areas. Enabling and facilitating access to life-long learning, education and skills development gives an equitable chance for people to learn and grow and improve their wellbeing.
- Ōtara-Papatoetoe has a local economy driven by manufacturing, including textiles, chemicals, food and meat manufacture and wood and paper products, all of which are carbon-heavy and will need help to move towards sustainable practices.



Opportunities

- Eke Panuku, with the local board and mana whenua, are transforming Manukau and Old Papatoetoe over the next 20-plus years with several key projects including town centre revitalisations.
- Significant growth is expected in Manukau over the next 30 years both in population and job creation.
- There is potential to form partnerships with education providers, training organisations, business support agencies and key employers to provide innovative programmes designed to keep learners in education and training programmes for longer.
- Support local and social procurement through giving priority to local businesses and producers and ensuring that opportunities are given to local communities.

Our draft plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)	What success looks like (Measure of success)
Residents are highly skilled with many employment opportunities	Support and invest in work ready programmes for youth to develop employability now and in the future	Uptake in youth work-ready programmes
	Support a resilient and regenerative Māori economy by supporting economic opportunities for Māori businesses and iwi organisations.	Increase in Māori contracts and procurement
	Support projects to increase and enhance skills, access, and digital abilities for all ages and abilities	Increased level of digital literacy
	Support training and development opportunities for small business owners and start-ups	Increase in number of small businesses
Manukau is a destination for national and international visitors	Support and promote Manukau as a destination for local and regional events, as a place to learn, shop and play	Increased visitor numbers to Manukau
	Improve the civic space at Karoro Court (Manukau Plaza) to make it a usable, safe and event-friendly area	High level of activations and events at Karoro Court
Thriving small businesses and safe town centres	Regenerate town centres to make thriving, safe areas for business and community	Increased perception of safety in town centres
	Attract businesses to our local townships including Old Papatoetoe, New Papatoetoe and Ōtara	Increase in number of small businesses
	Continue to support our local Business Associations and Business Improvement Districts (BIDs)	Increase in dollar spend in the BID areas



	Seek to investigate a local economic broker to deliver economic outcomes for the area	Staff investigate the viability of an economic broker
A transition to a low-carbon and green economy with sustainable business practices	Support businesses and town centres to be prepared to deliver on waste minimisation initiatives and encourage environmentally friendly practices	Businesses are engaged and implementing waste minimisation initiatives
	Encourage and upskill residents to be able to take up jobs in the IT and technology industries and the emerging green economy sector	Increase in residents in these sectors

Advocacy

- Advocate to central government and the private sector for tech industry and green economy sectors to be set up in the local board area.
- Advocate for a multi-agency approach to address employment preparedness for rangatahi (youth).
- Explore partnerships with iwi, marae, community organisations including Ngāti Tamaoho and Ngāti Ōtara Marae to reduce the levels of homelessness.
- Advocate to reduce barriers for small local suppliers to engage in council procurement processes.

He kōrero take pūtea

Funding information

The local board funding policy sets out how local boards are funded to meet the costs of providing local activities and administration support.

Local board funding is approved through the council's budget-setting process. This involves the council's Governing Body adopting a 10-year budget (long-term plan) every three years and an annual budget every year. Local board agreements, in which the local board and the governing body agree the local board budget for each year, make up part of the annual budget.

The council's budget-setting process involves allocating funding gathered through revenue sources such as rates and user charges. It also involves setting levels of service for council activities and corresponding performance targets.

The financial and levels of service statements in this plan are based on the information included in the 10-year Budget 2021-2031 and updated through subsequent annual plans. Updated financial information and levels of service will be adopted as part of the long-term plan which is due to be adopted in June 2024. The 10-year Budget 2024-2034 will be informed by the local board plans and may impact the initiatives in this local board plan.





Kaupapa ā-rohe me ngā paerewa ā-mahi

Local activities and levels of service

The current 10-year Budget 2021-2031 outlines local board responsibilities, provided for directly in legislation or allocated to boards, are summarised into local activities and levels of service statements. These are described in the table below.

Planned changes to levels of service are highlighted throughout the plan.

More information regarding levels of services, including performance measures and performance targets, can be found in the Ōtara-Papatoetoe Local Board Agreement 2023/2024. This is available on the council website.

Local Activities	Level of service statements
Local Community Services	
We support strong, diverse, and vibrant communities through libraries and literacy, arts and culture, parks, sport and recreation, and events delivered by a mix of council services, community group partnerships and volunteers	<p>Provide safe, reliable, and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities</p> <p>Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities</p> <p>We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilitates to get Aucklanders more active, more often</p> <p>We showcase Auckland's Māori identity and vibrant Māori culture</p> <p>We fund, enable, and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life</p>
Local Planning and Development	
We support local town centres and communities to thrive by developing town centre plans and development, supporting Business Improvement Districts (BIDs), heritage plans and initiatives	We help attract investment, businesses and a skilled workforce to Auckland

Local Environmental Management

We support healthy ecosystems and sustainability through local board-funded initiatives such as planting, pest control, stream and water quality enhancements, healthy homes, and waste minimisation projects.

We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change

Local Governance

Activities in this group support the local board to engage with and represent their communities and make decisions on local activities. This support includes providing strategic advice, leadership of the preparation of local board plans, support in developing the local board agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan which determine participation with Auckland Council decision making in general. This includes local decision-making





Tirohanga take pūtea whānui

Financial overview

Revenue, expenditure and capital investment by local activities for the Ōtara-Papatoetoe Local Board for the period 1 July 2023 to 30 June 2024.

Annual Plan Financials	2023/2024 (\$000s)
Operating revenue	
Local community services	3,602
Local planning and development	-
Local environment management	-
Total operating revenue	3,602
Operating expenditure	
Local community services	21,251
Local planning and development	350
Local environment management	1,208
Local governance	1,216
Total operating expenditure	24,025
Net operating expenditure	20,423
Capital expenditure	
Local community services	8,017
Local planning and development	-
Local environment management	-
Local governance	-
Total capital expenditure	8,017

Ngā Mema o tō Poari ā-Rohe o Ōtara-Papatoetoe

Your Ōtara-Papatoetoe Local Board members



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