

Ōtara-Papatoetoe Local Board Plan 2023 Summary of Feedback





Summary of feedback on the draft Ōtara-Papatoetoe Local Board Plan 2023

Purpose

This report summarises feedback received during the public consultation in July and August to inform the development of the Ōtara-Papatoetoe Local Board Plan. This summary captures themes rather than detail every point of feedback received.

Executive Summary

Local board plans are strategic three-year plans developed in consultation with the community. They set out the direction for the local area reflecting community aspirations and priorities, and guide:

- decisions on local activities, projects, and facilities
- local board input into the council's regional strategies and plans, including the Auckland Plan
- how local boards will work with other agencies, including community groups, central government agencies and council-controlled organisations that play key roles in the area
- funding and investment decisions.

Local board plans focus on the key areas local boards are responsible for and include objectives and some of the key initiatives that will be carried out to achieve them.

Engagement Approach

The draft Ōtara-Papatoetoe Local Board Plan 2023 was developed using feedback received from public engagement carried out between November 2022 and April 2023. Feedback previously heard from the community on a wide range of topics, particularly during the 2023 Annual Budget consultation period, was also considered.

Between 13 July and 14 August 2023, the local board consulted on the draft plan to hear the community's thoughts. Feedback was received through Have Your Say events, community partner events, written submissions including online and hard copy forms, and emails.

This report summarises the key activities that took place and the feedback that was heard during both the early engagement and the consultation period.

Mana whenua engagement

A co-ordinated approach was taken by local boards so that mana whenua were invited to engage with relevant local boards in one hui rather than receiving separate invitations from each local board. For the Ōtara-Papatoetoe Local Board, engagement took place with mana whenua entities through Ara Kōtui hui on 6 June and 15 August 2023.

Two online information sessions for mana whenua were held on 8th and 13th June 2023. These sessions provided an opportunity for mana whenua to hear about Local Board Plans, how the perspective of Māori could be reflected through their input, the feedback process, and timelines.

Mana whenua organisations were asked which (of the 21) draft local board plans they wanted to review, and those requested were shared, along with tailored feedback forms.

Mana whenua were also sent a copy of the draft local board plan in June 2023 and encouraged to provide written feedback. Feedback was received by Te Akitai Waiohua, Te Ahiwaru Trust, Ngaati Whanaunga, and Ngāti Tamaoho, in addition to the feedback received through Ara Kōtui hui.

Mataawaka engagement

There was no formal feedback received from mataawaka entities.

Stakeholder and community engagement

Summary of early engagement activities:

- Community hui on the Annual Budget on the 22 March 2023
- Community Partner led hui by Sikh Women’s Association on 27 March 2023
- Diversity Forum delivered by the New Zealand Chandigarh Club on 27 March 2023
- The Ōtara Top Squad youth engagement events 15 and 23 March 2023

Summary of consultation activities during the consultation period:

- Have Your Say Event at Womens Care Trust Womens Care Trust, on 19 July
- Have Your Event at the local board’s Diversity Forum on 24 July 2023
- Have Your Say opportunity at Local Board Volunteer Awards on 27 July 2023
- Community Partnership with CLM Community Sports
- Community Partnership with Sikh Women’s Association

Through these engagement events informal feedback was also taken and utilised in the drafting of the draft local board plan and will be used in making any changes to the final local board plan.

Generic submissions to all boards

Five organisations provided submissions to all local boards, including:

- Bike Auckland
- Civic Trust Auckland
- Community Groups Feeding the Homeless
- Community Cat Coalition
- Disabled Persons Assembly New Zealand

Relevant content is included in the sections below.





Summary of feedback

Overall, Ōtara-Papatoetoe Local Board received 171 submissions on the draft local board plan.

This included:

- Online submissions: 27
- Hard copy forms: 137
- Emails: 7

Submissions were received from 83 individuals and 82 people who belonged to an organisation including: Sikh Women’s Association, South Auckland Rangers Football, Ōtara Rugby League Club, CLM, Aktive, and Tāmaki Estuary Protection Society.

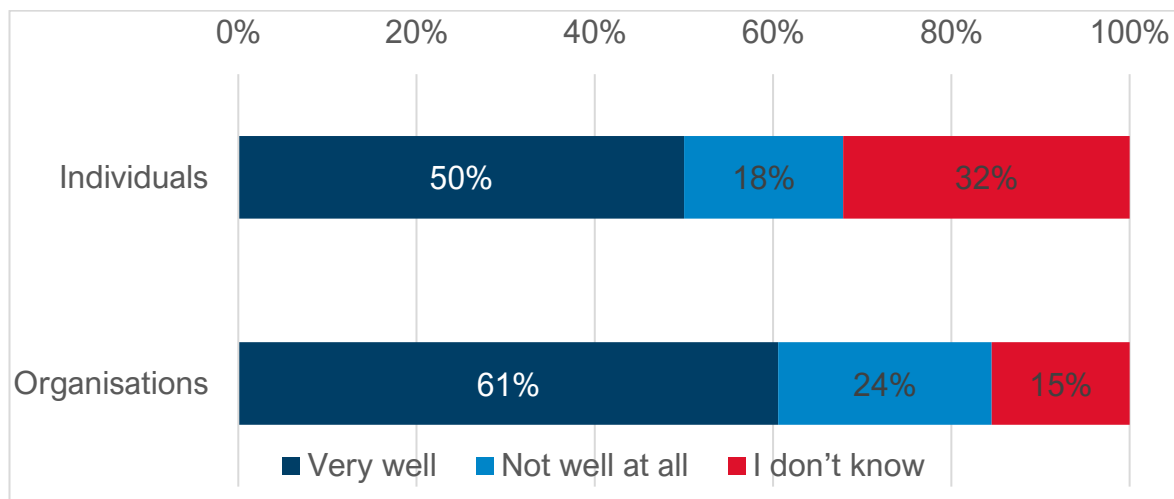
The majority of the submissions were from residents of the Ōtara-Papatoetoe Local Board area (147) with a small amount from other areas (23), most of which were also organisations.

All submissions made using our online feedback form, printed feedback form and via email are available on the Auckland Council website at [akhaveyoursay.aucklandcouncil.govt.nz/local-board-plans-2023-feedback](https://www.aucklandcouncil.govt.nz/local-board-plans-2023-feedback)

General feedback

Submitters were first asked how well the plan as a whole reflects their aspirations for their area and community, including the focus on Māori and climate outcomes, and the detail within the seven themes.

Question: How well do you think our plan reflects your needs and aspirations for our community over the next three years?



Key themes from the feedback included:

- Support for the focus on Māori outcomes
- Support for the focus on climate initiatives
- Wanting more inclusion of cultural diversity
- Increased focus on sports facilities and programmes



Māori Outcomes

Delivering outcomes for Māori is an important feature of the Ōtara-Papatoetoe Local Board Plan.

Māori outcomes respond to Council's legislative obligations and to extensive engagement with Auckland's Māori communities.

The draft plan proposed the following initiatives to support Māori outcomes in our area:

- Co-governance partnerships on projects including the Manukau Sports Bowl, the Manukau Public Arts Strategy and Te Puhinui Regeneration Strategy
- Support the development of Ngāti Ōtara Marae into a fit for purpose facility that promotes Māori wellbeing and culture
- Continue to support the Ara Kōtui programme and actively investigate opportunities to increase mana whenua influence in local board decisions, including through delegations
- Ensure local board delivered projects have sufficient funding and engagement capacity to enable mana whenua to meaningfully contribute to projects
- The Tuia Rangatahi programme that mentors and supports emerging Māori leaders to connect nationally and gain an insight into local governance.
- Te Kete Rukuruku programme that works with mana whenua to re-establish traditional Māori names to local parks and places.
- Annual Matariki and Waitangi celebrations to celebrate and observe these important occasions.
- Programmes in libraries, parks, waterways, and roads that promote te reo Māori, te ao Māori and our unique Māori identity.

Key themes from the feedback included:

- Support for mana whenua partnership/collaborations
- Education initiatives including fostering inter-cultural connections and language programmes
- Māori sports programmes and awards
- Support for bi-lingual naming/signage
- Marae support
- More cultural inclusion to reflect the demographics of the area

Climate action

Local Boards also have an important role to play in leading and supporting Auckland's response to the climate emergency, including supporting regional climate plan initiatives, integrating climate awareness into all decisions, including community investment.

The draft plan proposed to meet the challenge of taking climate action in the following ways:

- Support for environmental projects that draw on mātauranga Māori, promote te reo and an understanding of te ao Māori, and build Māori capacity to act as kaitiaki of natural environments
- investment in transport initiatives that promote walking, cycling and public transport and improve health outcomes, such as Bike Hubs
- Support for local events, markets and existing community hubs, such as libraries and churches, to become climate information hubs for the community
- Support for local sustainable food production and consumption through initiatives, such as urban farms and orchards, and community-supported agriculture



- Raising the awareness of the importance of overland flow paths in conveying stormwater flows and that these need to be kept clear, including on private properties
- Encouraging community discussion on resilience to coastal hazards, including as part of the Manukau East Shoreline Adaptation Plan and Tamaki Estuary Shoreline Adaptation Plan
- Enhancement and protection of the canopy cover through increased awareness, education, and planting initiatives.

Key themes from the feedback included:

- The importance of increasing the tree canopy/request for more tree planting
- Education initiatives, including brochures and material in multiple languages
- Supporting and/or increasing the number of community gardens
- Support for community initiatives/involvement, including volunteer initiatives
- Public transport and alternate travel modes, such as walkways
- Youth involvement, particularly in schools

Our People

People are at the heart of what we do. We support, empower and celebrate the diversity in our community. We are strong and resilient through connections across cultures, neighbourhoods, age, sexual orientation, gender, and different needs. Māori history and tikanga is understood and valued as our unique point of difference in the world.

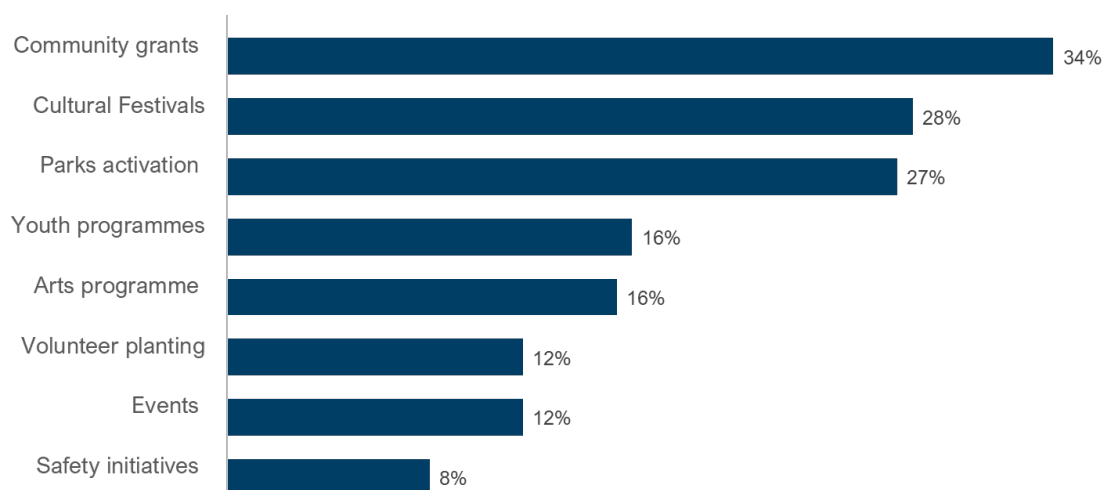
Our Plan

- Te ao Māori is visible and integrated in all areas of life
- A socially cohesive community that is proud of and celebrates its diversity
- Rangatahi (youth) are active, learning and shaping community life
- Local community groups are empowered to deliver projects and events

Advocacy

- Advocate to the Governing Body to prioritise funding for community-led public art projects, the Pacific memorial, restoring pou from the Pacific Business Trust and establishing a World War I memorial for Niuean soldiers.

Question: If we had to prioritise community programmes and events for the next three years, what types of programmes and initiatives would you like to see locally? Please select top three ideas



Our Environment

We care, protect, and enhance our natural environment and built heritage. A Māori world view to treasure and protect taonga tuku iho (our natural environment) is key. Our communities, businesses and organisations act as stewards of the natural environment, make sustainable choices, and chose sustainable lifestyles. We act today to protect and preserve our environment for future generations.

Our Plan

- Partnerships with mana whenua iwi through Rangatira ki te Rangatira kaupapa
- Communities leading on sustainability and climate action
- Increased greenspace and tree canopy cover
- Restored biodiversity and improved water quality in local streams, the Manukau Harbour, and the Tāmaki Estuary

Advocacy

- Partner with organisations and groups for funding and resourcing to improving waterways including Ōtara Lake, Manukau Harbour and its coastline, and the Tāmaki Estuary.
- Support mana whenua in their settlements over whenua and awa, including the Manukau Harbour.
- Advocate for the targeted rate funding from the Climate Action Targeted rate, Natural Environment targeted rate and Water Quality targeted rates are prioritised for communities that need them the most.

Question: The board wants to look after our natural environment for current and future generations. What's the best way of doing that (e.g. community led/Volunteer activation) when we don't have a lot of money to spend on big projects?

Key themes from the feedback included:

- General support of the initiatives
- Supporting community involvement/volunteers
- Youth involvement/initiatives
- Support for more tree planting
- Opportunities/support for businesses to become more environmentally friendly/climate conscious

- Support for community gardens



Our Community

Everyone has fair and easy access to council services and facilities, regardless of their circumstances. Mana whenua, mataawaka, organisations and neighbourhood groups maintain strong relationships, influence decisions, and actively contribute to local programmes.

Our Plan

- Māori culture and the values of mātauranga Māori are visible in public spaces
- Diverse, locally led programmes that enhance the liveability of the area
- Our community has access to high-quality and well-maintained facilities
- Active recreation through local parks and reserves is available to all

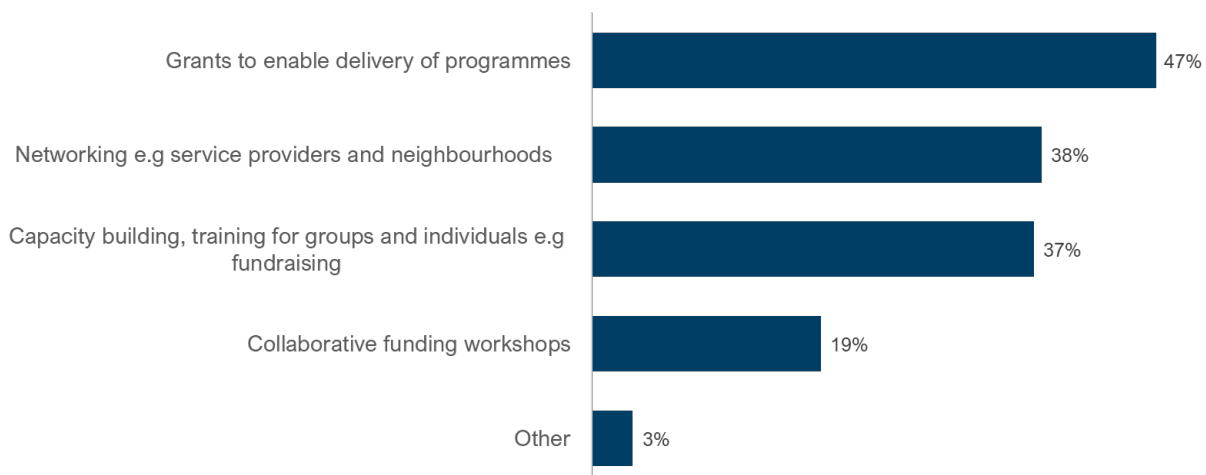
Levels of service

In our plan we are proposing, over time, to change our asset portfolio to make it more affordable. The current cost of owning and maintaining community assets such as community centres, halls and other buildings is unsustainable. As such, we are also exploring alternate models of service delivery. This will mean that we own and operate fewer buildings and other assets and the way services are offered may change including libraries and venues-for-hire. We will however look for ways to support our frequent users and wider community, so the impact of this change is minimised as much as possible.

Advocacy

- Advocate to the Governing Body and council-controlled organisations to make Wi-Fi available in public open spaces including Manukau Square and Hayman Park.
- Advocate to the Governing Body for the reinvestment of the council’s capital expenditure and lift Ōtara into the ‘transform’ category to collaborate with Eke Panuku.
- Advocate to the Governing Body for joined-up planning for a high-quality urban environment of the Ōtara town centre and its surroundings.

Question: The board believes communities can, when well supported, lead service delivery, instead of council. From your perspective what do you need from council to make that happen? Please select top three options.

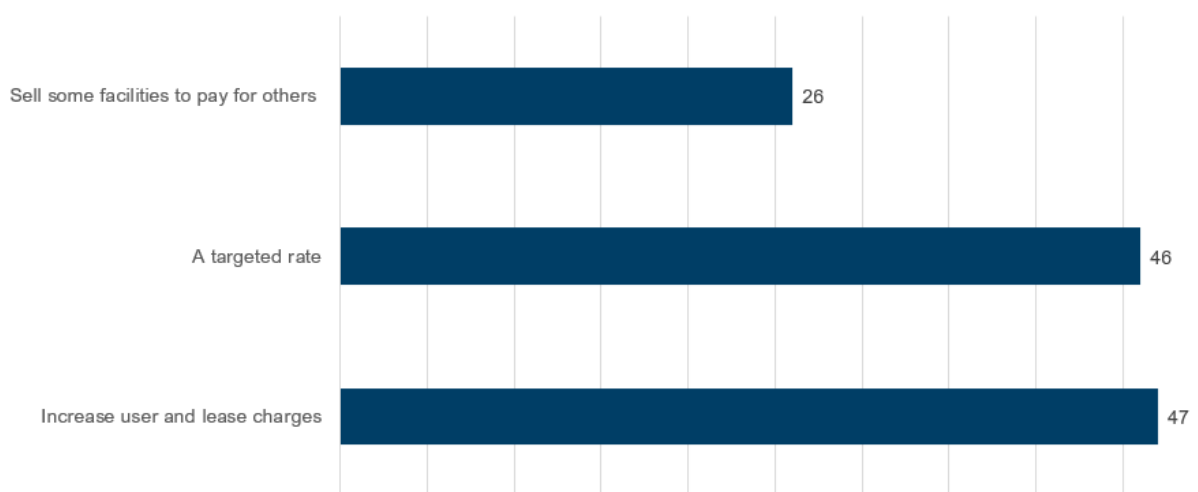




Key themes from the feedback included:

- Funding support, particularly grants
- Capacity building and training
- Networking opportunities and activities
- Volunteer support/community involvement

Question: Due to budget pressures, adequate funding may not be available to maintain all community facilities such as libraries, sports and recreation facilities, and community halls, locally - How would you like us to support new or improved community facilities in your area?



Key themes from the feedback included:

- Subsidies for local community groups
- Support for user pays
- Facilities that are not being used should be sold
- Oppose selling any facilities
- Peppercorn leases need to be looked at

Our Places

Our growing and changing community is well served and supported with high-quality and attractive spaces. New developments are well designed and have our present and future communities in mind. Connections within the local and surrounding areas are easy, effective, and reliable.

Our Plan

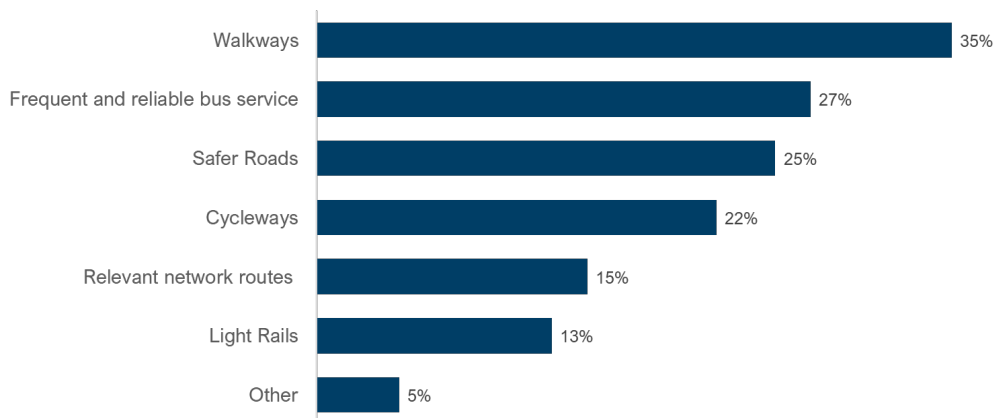
- Open civic and green areas that are well-used, safe, and sustainable
- Accessible, reliable and safe transport options for all
- Attractive and welcoming spaces and neighbourhoods
- New neighbourhoods and developments are well designed and built for our communities



Advocacy

- Advocate to central government, Governing Body and Auckland Transport for free public transport.
- Advocate to the Governing Body for funding and seek opportunities to implement the Papatoetoe Community Hub plan.
- Advocate to the Governing Body, Eke Panuku and national sports entities (e.g. High Performance Sport New Zealand) to seek opportunities for private partnerships to fund development opportunities like the Manukau Sports Bowl.
- Advocate to the Governing Body and council-controlled organisations for equity in funding to address the disparity in asset management with priorities based on the needs of the area.
- Advocate to the Governing Body and Auckland Transport to retain and increase the Local Board Transport Capital Fund.
- Work with Kāinga Ora and the Ministry of Housing and Urban Development to encourage better spatial planning to develop urban areas where infrastructure currently exists.

Question: What are your priorities for investing in making it easier for people to move around locally?



Key themes from the feedback included:

- Better frequency of and access to public transport options is needed
- Support for walkways, noting lighting needs to be better
- Poor roading conditions in the area
- Public transport needs to be more affordable

Question: Safer neighbourhoods and community wellbeing has been a priority for us. What initiatives would you support in this space?

Key themes from the feedback included:

- Neighbourhood/community programmes
- Increased policing, including wardens
- Better/more lighting
- Safe transport
- Youth programmes
- Increased number of security cameras

Our Economy

Locals thrive through being supported to develop and achieve their education, career, and business goals. There are economic opportunities for all. Our town centres are vibrant, busy and attract visitors from across Auckland and internationally.

Our Plan

- Residents are highly skilled with many employment opportunities
- Manukau is a destination for national and international visitors
- Thriving small businesses and safe town centres
- A transition to a low-carbon and green economy with sustainable business practices

Advocacy

- Advocate to central government and the private sector for tech industry and green economy sectors to be set up in the local board area.
- Advocate for a multi-agency approach to address employment preparedness for rangatahi (youth).
- Explore partnerships with iwi, marae, community organisations including Ngāti Tamaoho and Ngāti Ōtara Marae to reduce the levels of homelessness.
- Advocate to reduce barriers for small local suppliers to engage in council procurement processes.

Question: What are the relevant opportunities that council can support, partner with, or facilitate local employment and business growth?

Key themes from the feedback included:

- Increased youth training and employment opportunities
- Partnerships (private/central government)
- Funding workshops
- Supporting/promoting local employment
- Small business support
- Cultural businesses support
- Expos/networking opportunities

Other feedback

Question: Do you have any other feedback on the draft Local Board Plan?

Key themes from the feedback included:

- Sports initiatives, fields and facilities
- Increased environment/climate initiatives
- Funding for community organisations and support for grants
- Maintenance issues, including roading and quality of facilities
- Request for more quality parks

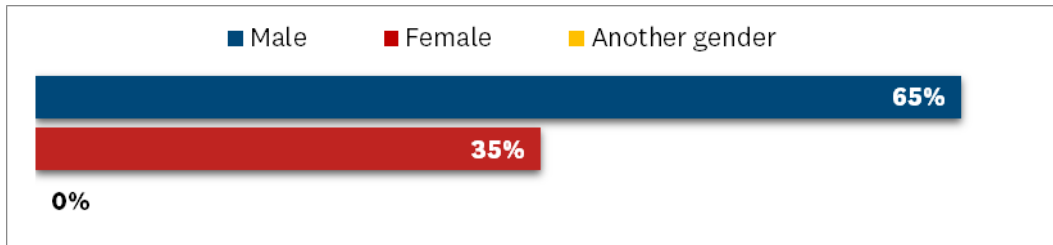




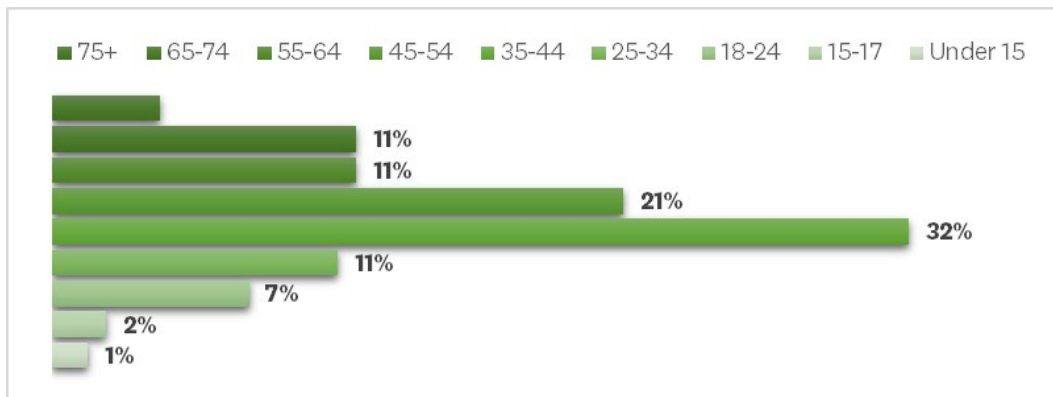
Who we heard from

The tables and graphs below indicate the demographic profile of those that answered the demographic questions.

Gender breakdown of submitters



Age breakdown of submitters



Ethnicity breakdown of submitters

