

# Annual Budget 2019/2020 and proposed Amendment to the 10-year Budget 2018/2028 Consultation – summary of feedback received

## Purpose

This report summarises the feedback received during the consultation on Auckland Council's Annual Budget 2019/2020 and the proposed Amendment to the 10-year Budget 2018-2028. The scope of feedback includes written submissions, digital channels such as social media and feedback comments recorded at community events. It aims to capture key views and preferences rather than detail every point of feedback received. This report does not include any advice or recommendations for decision making.

## Executive Summary

Consultation items were agreed by the Governing Body on 13 December 2018. The Consultation Document and Supporting Information were adopted by the Governing Body on 13 February 2019. Public consultation ran between 17 February and 17 March 2019 and was run in combination with the Water Strategy consultation.

Feedback to inform the Annual Budget was received across three broad channels – written feedback, in-person feedback and via digital channels such as social media.

- In total we received just over 6500 pieces of feedback.
- Written responses totalled 5250 which is approximately 2000 more than Annual Budget 2016/2017 (comparing Annual Budgets that followed an LTP refresh year).
- Over 2500 people attended one of 63 Have Your Say or community events, providing over 1200 feedback points.
- 25 pieces of eligible feedback were provided through digital channels such as social media.
- There were 416 late submissions. These were received outside the consultation period. Due to time constraints, these submissions have not been incorporated into this feedback report however they will be made available with the full set of the submissions.

Council consulted the public on two key issues and local board priorities: changes to a small number of rates and fees, and the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers. Council also invited the public to provide feedback on any other issues that were important to them.

Regarding the changes to a small number of rates and fees, we asked the public an open-ended question “*Please tell us what you think about some or all of these changes*”. Some respondents indicated their views on all the proposed changes as a package whilst others addressed a change individually. Results are shown overall and then detail is provided on the specific responses.

In summary, analysis of the responses indicated the following:

### 1.1 An increase to the Waste management targeted rate base service charge

Overall, 50 per cent of responses did not support the proposal, whilst 43 per cent supported. A further seven per cent provided partial support or another comment without a clear stance.

**Specific responses:** 60 per cent of responses (383) do not support an increase to the annual waste management charge. Where people provided reasons with their response, the most common theme was that it's unfair or too expensive. 28 per cent of responses (179) supported an increase.

## 1.2 Extending food scraps collection targeted rates to the North Shore former trial area

Overall, 48 per cent of responses supported the proposal, whilst 46 per cent did not support. A further six per cent provided partial support or another comment without a clear stance.

**Specific responses:** 52 per cent of responses (277) do not support extending the food scraps targeted rate to 2000 properties in the former North Shore trial area. Where people provided reasons with their response, the most common theme was that it should be an optional or a user pays system. 36 per cent of response (194) supported extending the food scraps targeted rate.

## 1.3 Phasing out the Waitākere rural sewerage service and targeted rate

Overall, 51 per cent of responses did not support the proposal, whilst 44 per cent supported. A further five per cent provided partial support or another comment without a clear stance.

**Specific responses:** 67 per cent of responses (263) do not support phasing out the Waitākere rural sewerage service and targeted rate over a two-year period. Where people provided reasons with their response, the most common theme was that they wanted to keep it as it currently is, liking the convenience of the service or being unsure that people will maintain their tanks if left to do it themselves. 22 per cent of responses (85) supported the proposal.

## 1.4 Adjusting the urban rating area

Overall, 65 per cent of responses supported the proposal, whilst 32 per cent did not support. A further three per cent provided partial support or another comment without a clear stance.

**Specific responses:** 73 per cent of responses (134) supported adjusting the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas. Where people provided reasons with their response, the most common theme was that the proposal was fair. 14 per cent of responses (26) did not support the proposal.

## 1.5 Changes to rating of religious properties

Overall, 49 per cent of responses supported the proposal, whilst 47 per cent did not support. A further five per cent provided partial support or another comment without a clear stance.

**Specific responses:** 50 per cent of responses (651) did not support the proposal. Where people provided reasons with their response, the most common theme was that no special treatment should be given or that religious properties should pay rates too. 44 per cent of responses (580) supported the proposal with a common theme being that they provide a benefit to the community.

## 1.6 Increases to some fees to maintain cost recovery

- Consent fees

Overall, 62 per cent of responses (623) did not support the proposed increase in consent fees, whilst 37 per cent (378) supported.

**Specific responses:** 91 per cent (272) of responses did not support the proposal whilst 6 per cent (17) supported.

- Mooring fees

Overall, 54 per cent of responses (484) did not support the proposed increase in mooring fees, whilst 45 per cent (400) supported.

**Specific responses:** 81 per cent (121) of responses did not support the proposal whilst 15 per cent (22) supported.

- Foreign vessel fees

Overall, 55 per cent of responses (476) did not support the proposed increase in foreign vessel fees, whilst 44 per cent (383) supported.

**Specific responses:** 95 per cent (112) of responses did not support the proposal whilst two per cent supported.

## **2.0 Other feedback**

Feedback on topics outside of those directly consulted on is covered in the body of the report.

## **3.0 Priorities for each local area for 2019/2020**

Feedback on local board priorities is being considered by local boards therefore is not part of this report.

## **4.0 The proposed amendment to the 10-year Budget 2018-2028 regarding property transfers**

The majority of responses (60 per cent) supported the proposal or partially supported (25 per cent) the proposal. The most common responses for supporting the proposal noted a reduction in duplication, improved efficiency or financial savings. Those who partially supported the proposal felt that they did not know enough about it to fully support the proposal. 15 per cent did not support the proposal with concerns about council and/or Panuku selling the land being a common response

## **Other submissions of note**

The council received only one significant pro forma submission (approximately 1400 received) which was processed and counted along with all other submissions received. This was received from 'Women of Waiuku'. We categorise 'Pro forma submissions' as those that have been made as a result of a campaign run by an external organisation, where a template submission and/or standardised block of text has been prepared for submitters.

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## The Engagement Approach

The Annual Budget, proposed amendment to the 10-year Budget and Water Strategy consultations were presented together to Aucklanders.

A variety of Engagement activities were rolled out including:

Events (63 in total):

- Have Your Say events including:
  - Community partner run events
  - Pacific (two Fono's)
  - Māori events (Mana Whenua hui, Maatawaaka live panel discussions)
  - Regional held events (e.g. Kumeu Show)
  - Local Board held events
  - Councillor requested events
  - Youth (e.g. University O week)

Online engagement:

- Targeted emails to affected ratepayers, Have Your Say site & feedback form, Consultation doc & supporting docs, People's Panel, previous submitters, stakeholder emails, Social media (#AKHaveyoursay).

(Feedback forms, consultation document and supporting documents were also made available at the HYS events)

Offline engagement:

- Summaries & supporting docs in libraries/service centres (including translations).

For more information on the engagement approach you can refer item 10 of the agenda which was agreed by the Governing Body 13 February 2019.

Key terms used in summarising this feedback are defined below.

## Glossary of terms

Term	Definition
Pieces of feedback	Summation of all written submissions and feedback points from in person and social media responses
Response	Where a submission has answered the question (support, do not support, or other)
Feedback point	An individual point made by a submitter (in addition to support, do not support, or other)
Written	Includes hand-written forms or letters, emails or emailed forms, and forms completed on-line
In person	Feedback received through Have Your Say, Māori and community events,
Social media	Responses made through Facebook or Twitter using the appropriate hashtag
Pro forma	A submission that has been prepared from a template provided by a community group or other external organisation
HYS	Have your Say event

## Question 1 - Changes to rates and fees

We are proposing a small number of rating and fee changes for 2019/2020.

These changes include:

- a \$20.67 increase to the annual waste management charge to cover increased costs
- extending the food scraps targeted rate to 2,000 properties in the former North Shore trial area to whom the service is available
- phasing out the Waitakere rural sewerage service and targeted rate over a two-year period (2019/2020 - 2020/2021)
- adjusting the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas (that receive the same services as their adjacent urban neighbours)
- not charging rates on some parts of the land owned by religious organisations, and
- an increase to some regulatory fees (such as resource consent, building control and mooring fees) to cover increased costs.

Please tell us what you think about some or all of these changes:

Some respondents indicated their views on all the proposed changes as a package whilst others addressed each change individually.

**Specific responses:** responses that commented on specific proposals (e.g. Food Scraps Collection Targeted Rate).

**General responses:** responses that supported or opposed all the changes to rates and fees as a package, without specifically commenting on the individual proposals.

For each of the changes results are shown overall and then detail is provided on the specific responses. The impact of the general responses on the balance of overall responses is the same for each proposed change. The number of general responses varies slightly between each proposed change, see note below, but does not materially affect the analysis.

Amongst those who provided a general response, key themes from those in support:

- The most common theme within general responses was that the proposals seemed “fair” or “reasonable”.
- Other themes included supporting increased charges to recover increased costs.

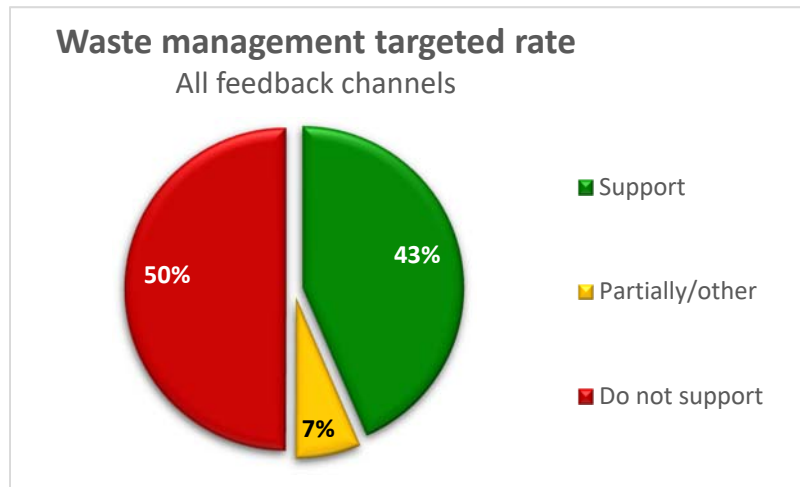
Amongst those who provided a general response, key themes from those who opposed:

- The most common theme was that they thought council fees were too high already.
- Other concerns were that the proposals do not provide sufficient benefit to justify increased charges/rates.

Note: There are slight variances in the number of people giving general responses between topics. This occurs when a response is general in nature but within their comment have addressed at least one change individually as well. For example, a response such as “They all seem fair and reasonable, except for the Food Scraps Collection Targeted Rate”. Here the response is taken out of general responses and put into specific.



## 1.1 An increase to the Waste management targeted rate base service charge



OVERALL	Written feedback	In person feedback	TOTAL pieces of feedback
Support	484 44%	8 38%	492 43%
Do not support	553 50%	12 57%	565 50%
Partially / other	73 6%	1 5%	74 7%

Across all channels, Council received 1131 pieces of feedback on the increase to the annual waste management charge, including responses that commented on the proposed rating and regulatory fee changes as a package.

**Specific responses:** 636 responses provided specific feedback on the proposal to increase to the annual waste management charge. Of these respondents:

- 179 (28 per cent) supported the proposal.
- 383 (60 per cent) did not support the proposal.
- 74 (12 per cent) provided partial support or another comment without a clear stance.

### 1.1.1 Key findings

Key findings across feedback that was specific to the proposal are:

- Most respondents did not support the increase in the waste management targeted rate, with many seeing it as an unfair and expensive burden on ratepayers.
- Other common themes were:
  - Auckland Council should focus instead on reducing costs
  - incentivising waste reduction, through user charges or waste education.
- There was a common misconception that residents in user-pays areas were being charged twice for refuse collection (through user-pays tags and rates).
- A significant number of respondents thought that waste services should be user-pays rather than rates funded.

## 1.1.2 Feedback across channels

### **Written feedback received**

The council received 615 written responses that provided specific feedback on this issue. The themes mentioned most frequently were:

Summary of written responses that provided specific feedback on this issue	
Feedback	Key points
Support - 28%	124 feedback points supported the increase with no further reason given. Themes in other comments included that Auckland Council should do more to encourage waste reduction, particularly through composting or a food scraps collection, or improving recycling facilities and options.
Do not support - 60%	Themes in comments included support for council doing more to minimise waste (88 feedback points), submitters' perception that the council charges residents in some areas twice for refuse services (through both rates and user charges) (75 feedback points) and that the increase was too expensive or unfair (65 feedback points).
Partial/Other - 12%	A range of topics were covered, including the need for more education on waste minimisation and concerns around litter and illegal dumping.

### **Feedback received through Have Your Say and community events**

21 people provided feedback points on the proposed increase to the annual waste management charge through Have Your Say, Māori and community events, with a majority against the proposed increase.

Feedback through Have Your Say, Māori and community events	
Feedback	Key point
Support –38%	Expressed general support to the proposal or gave conditional support if other aspects of waste services were improved, for example, providing better recycling facilities in New Zealand.
Do not support – 57%	Expressed general opposition to the proposal or stated council should reduce its costs or fund the increase in some other way (e.g. through general rates or other revenue sources).
Partial/Other – 5%	Expressed support for waste disposal systems in Norway and Sweden.

### **Digital feedback received**

No responses were received via social media regarding the proposed increase to the annual waste management charge.

## 1.1.3 Māori feedback

Of the 1110 written responses to this question, 75 of the submitters identified as Māori. Of these, 59 per cent did not support the proposal.

#### **1.1.4 Mana whenua feedback**

Mana whenua did not submit specific feedback on this topic.

#### **1.1.5 Regional stakeholder feedback**

Submissions on a \$20.67 increase to the annual waste management charge to cover increased costs were received from two regional stakeholders.

The Auckland Ratepayers Alliance noted that the proposed increase equated to an increase of 20.6 per cent amounting to more than ten times the rate of inflation and suggested that council reassess whether it needs to provide waste management services.

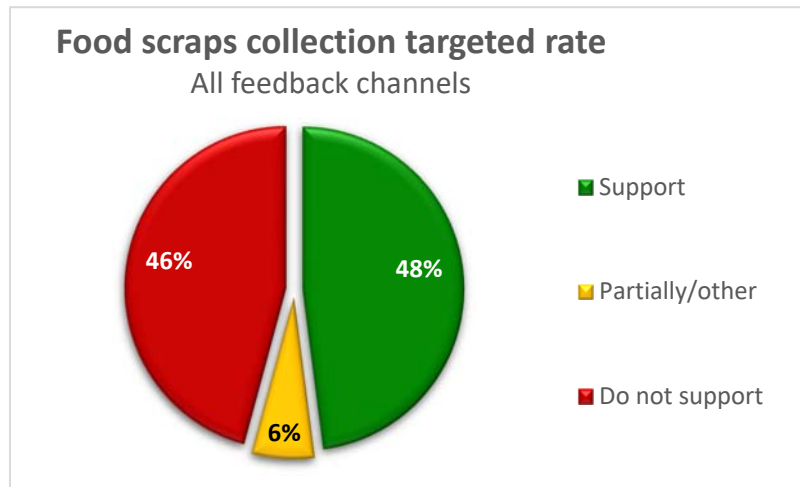
Federated Farmers noted concern at the level of the increase to the targeted rate. They expressed support for more action on illegal dumping, particularly in rural areas

#### **1.1.6 Local stakeholder feedback**

Kaipātaki Project supported the waste charge to help achieve the zero waste goals of Auckland's Waste Management and Minimisation Plan.

Business North Harbour questioned members on the individual components of the proposed increase. They generally supported the charge being applied to residential properties but did not believe this rate should apply to commercial ratepayers.

## 1.2 Extending the food scraps collection targeted rates to the North Shore former trial area



OVERALL	Written feedback	In person feedback	TOTAL pieces of feedback
Support	481 48%	9 35%	490 48%
Do not support	460 46%	8 31%	468 46%
Partially / other	55 6%	9 35%	64 6%

Across all channels, Council received 1,022 pieces of feedback on extending the food scraps targeted rate to 2,000 properties in the former North Shore trial area, including submissions that commented on the proposed rating and regulatory fee changes as a package.

**Specific responses:** 535 responses provided specific feedback on the proposal to extend the food scraps targeted rate. Of these respondents:

- 194 (36 per cent) supported the proposal.
- 277 (52 per cent) did not support the proposal.
- 64 (12 per cent) provided partial support or another comment without a clear stance.

### 1.2.1 Key findings

Key findings across feedback that was specific to the proposal are:

- Most respondents supported the food scraps service, but only if it was user pays or with an opt out option rather than the proposed targeted rate. The opt out option was seen as fairer to households who already divert their food waste from landfill, by composting, using a kitchen disposal unit (insinkerator), worm farm, etc.
- There was moderate support for extending the food scraps service to other parts of Auckland.
- Most respondents were residents who would be unaffected by the proposed targeted rate (i.e. those living outside the North Shore food scraps collection area)
- It was not possible to identify all submitters who were impacted by the change, as not all submissions included a postal address. Staff did identify 45 responses from people living in the former trial area. These showed a

significantly higher level of opposition (78 per cent do not support) to introducing a targeted rate for the food scraps service than from other submitters (59 per cent do not support).

### 1.2.2 Feedback across channels

#### **Written feedback received**

The council received 509 written responses that provided specific feedback on this issue. The themes mentioned most frequently were:

Summary of written responses that provided specific feedback on this issue	
Feedback	Key point
Support - 36%	The most common theme was asking for the food scraps service be extended to other parts of Auckland (65 feedback points)
Do not support - 53%	Most preferred a user pays or an opt out option – mainly centered around issues of fairness to those already diverting food waste from landfill (146 feedback points)
Partial/Other - 11%	Feedback covered a wide range of topics, including questions around various aspects of the food scraps collection service and how successful the trial had been, and that council should support people to dispose of food scraps at home.

#### **Feedback received through Have Your Say and community events**

26 feedback points were received on the proposed introduction of a food scraps targeted rate through Have Your Say, Māori and community events. The themes mentioned most frequently are:

Feedback through Have Your Say, Māori and community events	
Feedback	Key point
Support – 35%	Extend the service to the rest of Auckland region
Do not support – 31%	Prefer user – pays or opt out option, or a waste of time / money
Partial/Other – 35%	Feedback covered a wide range of topics

#### **Digital feedback received**

No responses were received via social media regarding the proposed introduction of a food scraps targeted rate.

### 1.2.3 Māori feedback

Of the 996 written responses on this proposal, 65 submitters identified as Māori. Of these, 55 per cent supported the targeted rate with 45 per cent opposed

### 1.2.4 Mana whenua feedback

Mana whenua did not provide any specific feedback on this targeted rate.

### 1.2.5 Regional stakeholder feedback

There were no submissions from regional stakeholders on the food scraps targeted rate

### **1.2.6 Local Stakeholder feedback**

Kaipātiki Project supported the extension of the food scraps service to achieve the zero waste goals of Auckland's Waste Management and Minimisation Plan.

Business North Harbour supported the rate being applied to residential properties in order to remove food waste from general landfill but did not believe this rate should apply to commercial ratepayers unless the service is made available to them. They noted that 55 per cent of their members were in favour of extending the service across the region and supported a rate increase for their residential property.

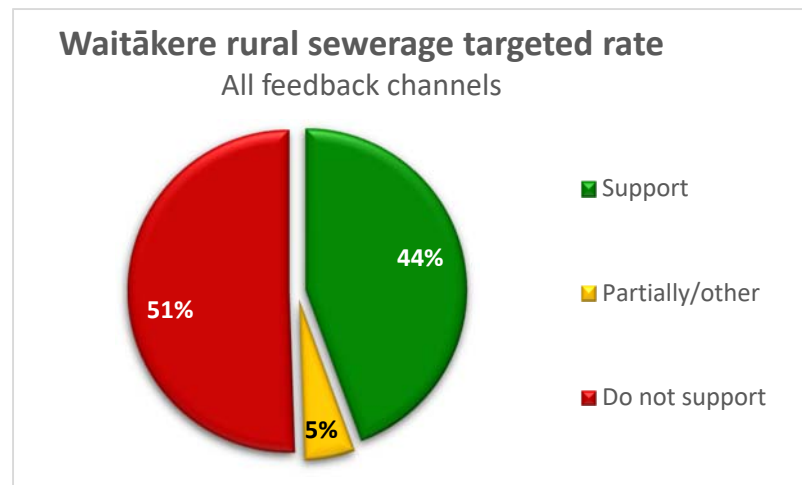
### **1.2.7 Feedback by local board area**

104 written submissions from residents in Devonport-Takapuna and Kaipātiki were analysed. These showed a higher level of opposition to introducing a targeted rate for the food scraps service in Devonport-Takapuna than in other board areas. 66 per cent of people in Devonport-Takapuna did not support the change, while only 52 per cent of those in Kaipātiki opposed it (the same percentage opposed as among all other submitters).

### **1.2.8 Feedback by submitters directly in former trial area**

Staff were able to identify a number of respondents who fell into the former trial area (45 submitters). Of these respondents, 78 per cent did not support and 22 per cent did support.

## 1.3 Phasing out the Waitākere rural sewerage service and targeted rate



OVERALL	Written feedback	In person feedback	TOTAL pieces of feedback
Support	403 47%	1 2%	404 44%
Do not support	414 48%	46 88%	460 51%
Partially / other	41 5%	5 10%	46 5%

Across all channels, Council received 910 pieces of feedback on the Waitākere rural sewerage service and targeted rate, including submissions that commented on the proposed rating and regulatory fee changes as a package.

**Specific responses:** 394 responses were received that included specific feedback on the Waitākere rural sewerage service and targeted rate. Of these respondents:

- 85 (21 per cent) supported the proposal.
- 263 (67 per cent) did not support the proposal.
- 46 (12 per cent) provided partial support or another comment without a clear stance.

### 1.3.1 Key findings

Key findings across feedback that was specific to the proposal are:

- Most written responses from the Waitākere Ranges Local Board area did not support this change (94 per cent of 185 total written submissions that commented on this issue). Feedback from events in this board area also showed a high level of opposition.
- In those local boards not affected by this proposal a majority (62 per cent) of submitters supported this change, with only 38 per cent of 116 written submissions in opposition.
- People in the Waitākere Ranges Local Board area who oppose the proposal are concerned that without a council-provided service, most property owners will not bother to maintain their systems and so water quality will continue to decline.

- Many residents in remote western suburbs who oppose the proposal feel they do not receive many council services (e.g. town supply water, public transport connections) and that the pump-out service is all they get for their rates.
- There was confusion about how a replacement scheme would be designed, and how it connects to the regional compliance programme funded by the water quality targeted rate.
- There was also concern that individually organised services would be more expensive, particularly for those on fixed incomes who benefit from making phased payments over three years to receive one pumpout service.
- Generally, people in Waitākere trust that the council service is more reliable. They believe that a private business would increase costs and reduce the quality of the inspections.
- Some feedback suggested increasing the rate in order to provide a more thorough service.
- Those in support of removing the rate commented that the 'one size fits all' service doesn't accommodate different household needs, or that other parts of Auckland do not receive this service and manage their own maintenance.

### 1.3.2 Feedback across channels

#### ***Written feedback received***

The council received 342 written responses that provided specific feedback on this issue. The themes mentioned most frequently were:

Summary of written responses that provided specific feedback on this issue	
Feedback	Key point
Support – 25%	Of those who commented, the most common theme was the need for owners to take responsibility for maintaining their own systems, as most of the region does not receive a pumpout service (9 feedback points).
Do not support – 63%	The most common theme (93 feedback points) - keep it as is; like the convenience of the service; unsure people will maintain their tanks if left to do it themselves. Others were concerned about declining water quality (85 feedback points)
Partial/Other – 12%	No clear themes in the feedback.

#### ***Feedback received through Have Your Say and community events***

52 feedback points were received on the rate through Have Your Say, Māori and community events. The themes mentioned most frequently are:

Feedback through Have Your Say, Māori and community events	
Feedback	Key point
Support – 2%	No clear themes in the feedback.
Do not support – 88%	Expressed general concerns about water quality
Partial/Other – 10%	Raised general questions about the scheme

#### ***Digital feedback received***

No feedback was received on this rate through social media.



### **1.3.3 Māori feedback**

Of the 858 written responses that specifically commented on this issue, 51 submitters identified as Māori. Of these, 51 per cent did not support, 49 per cent supported

### **1.3.4 Mana whenua feedback**

Mana whenua did not provide any specific feedback on the removal of this rate.

### **1.3.5 Regional stakeholder feedback**

No regional stakeholders provided feedback on the proposed change.

### **1.3.6 Local stakeholder feedback**

A number of local stakeholders provided collective submissions including Piha Ratepayers and Residents Association (this submission was accompanied by a petition with 81 signatures), the Waitākere Ranges Protection Society, and the Henderson Valley Residents Association. They were all strongly opposed to removing the rate.

Consistent themes in their feedback included that council oversight ensures that septic systems are serviced as required, that service costs would increase, and the removal of this service will result in poorer water quality due to absent or irresponsible property owners.

Their submissions included recommendations to increase the scope of the service to improve thoroughness of inspections, include all onsite wastewater systems, and increase monitoring of onsite wastewater system maintenance.

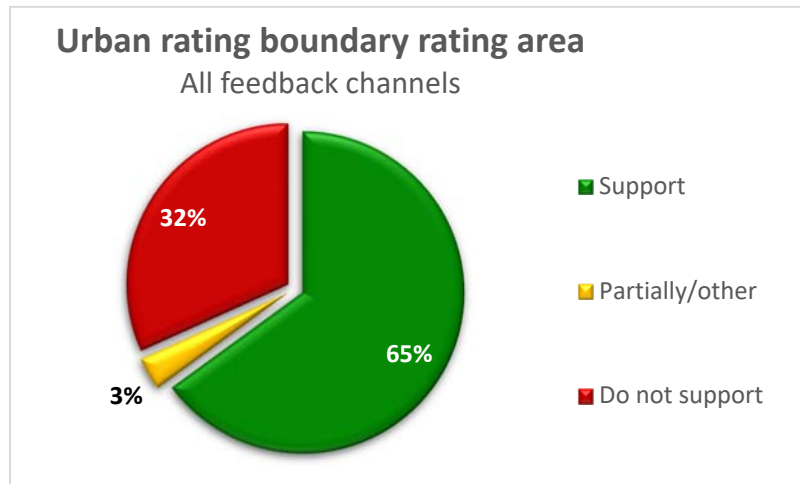
### **1.3.7 Feedback by local board area**

The rate applies to around 4000 properties within the Waitākere Ranges, Henderson-Massey, and Upper Harbour local board areas. Feedback from these board areas showed mixed levels of support – in Waitākere Ranges a comparatively large number of people (205) made submissions on the proposal, with 86 per cent opposing the change (and 10 per cent in support). In Upper Harbour, 26 people made submissions, with 54 per cent in opposition (and 38 per cent in support) and in Henderson-Massey 32 people made submissions with a 44 per cent supporting the proposal and 44 per cent opposing.

### **1.3.8 Feedback amongst those impacted**

Staff were able to identify a number of submitters who are directly impacted by the proposal. 150 submitters were identified as directly impacted. Of those, 91 per cent did not support the proposal.

## 1.4 Adjusting the urban rating area



OVERALL	Written feedback	In person feedback	TOTAL pieces of feedback
Support	447 65%	7 43%	454 65%
Do not support	219 32%	3 43%	222 32%
Partially / other	22 3%	1 8%	23 3%

Across all channels, Council received 699 pieces of feedback on the urban rating boundary proposal, including submissions that commented on the proposed rating and regulatory fee changes as a package.

**Specific responses:** 183 responses provided specific feedback on the proposal to adjust the urban rating boundary. Of these respondents:

- 134 (73 per cent) supported the proposal.
- 26 (14 per cent) did not support the proposal.
- 23 (13 per cent) provided partial support or another comment without a clear stance.

### 1.4.1 Key findings

Key findings across feedback that was specific to the proposal are:

- the most common themes were that the proposal was fair (13 feedback points) and that properties receiving urban services should pay urban rates (10 feedback points).

- Three responses were received from land owners who will be affected by the proposal. All three were opposed to the proposal. Of these, two respondents who currently own bare lots wanted the change to urban rating delayed until the land was developed. This was on the basis that they would not be using council services until then.

#### 1.4.2 Feedback across channels

##### **Written feedback received**

The council received 172 written responses that provided specific feedback on this issue. The themes mentioned most frequently were:

Summary of written responses that provided specific feedback on this issue	
Feedback	Key point
Support - 77%	The most common theme was that the proposal was fair (13 feedback points) and that properties receiving urban services should pay urban rates (10 feedback points).
Do not support - 12%	Themes from affected landowners thought urban rates should not be charged until houses had been built on the land (2 feedback points). Others thought rates were already too high (2 feedback points)
Partial/Other - 11%	Rates to reflect level of service provided (2 feedback points).

##### **Feedback received through Have Your Say and community events**

7 people provided feedback on the proposed change to the Urban Rating Boundary through Have Your Say, Māori and community events. Three respondents supported the proposal, one partially supported it, and three were opposed.

#### 1.4.3 Māori feedback

Of the 688 written responses that specifically commented on this issue, 47 submitters identified as Māori. Of these, 64 per cent supported, 36 per cent did not support

#### 1.4.4 Mana whenua feedback

No feedback was received on the proposed change to the Urban rating boundary from Mana whenua.

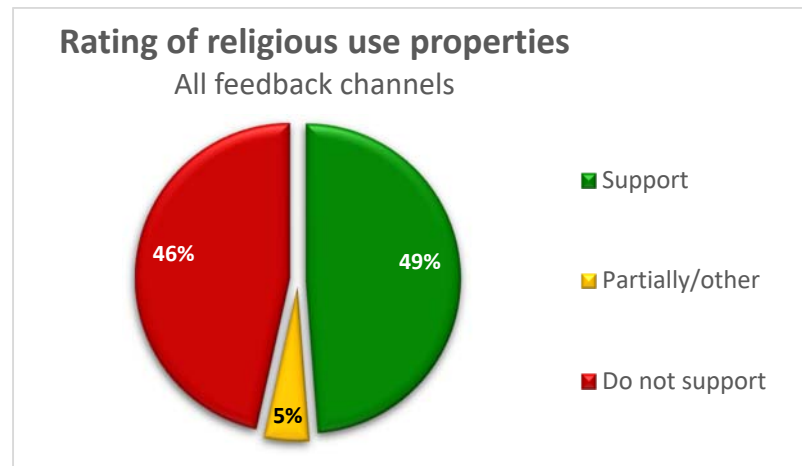
#### 1.4.5 Regional stakeholder feedback

Federated Farmers supported the proposal to adjust the urban rating area.

#### 1.4.6 Feedback by local board area

Analysis of feedback shows support for the adjustment to the urban rating boundary was the preferred option in the 20 local board areas from which feedback was received. (No identified responses were received from Great Barrier Island).

## 1.5 Changes to rating of religious use properties



OVERALL	Written feedback	In person feedback	TOTAL pieces of feedback
Support	824 49%	21 34%	845 49%
Do not support	784 47%	22 36%	806 46%
Partially / other	64 4%	18 30%	82 5%

Across all channels, Council received 1733 pieces of feedback on the proposal to not charge rates on some parts of the land owned by religious organisations, including submissions that commented on the proposed rating and regulatory fee changes as a package.

**Specific responses:** 1313 respondents provided specific feedback on the proposed changes to the rating of religious use properties. Of these respondents:

- 580 (44 per cent) supported the proposal.
- 651 (50 per cent) did not support the proposal.
- 82 (6 per cent) provided partial support or another comment without a clear stance.

### 1.5.1 Key findings

Key findings across feedback that was specific to the proposal are:

- 49 per cent of submitters supported the proposed changes to rates for religious use properties.
- The key reasons given for supporting the proposal were that religious organisations provide important services to the community and that any rates they pay will detract from their ability to provide those services.

- Feedback received from owners of religious use properties also challenged council's interpretation of rating legislation and believed that the proposed zero-rated land should be considered non-rateable
- The key reasons for not supporting the proposal included that religious organisations should not receive special treatment, that they can afford to pay their rates, and that non-religious community organisations must pay rates.

## 1.5.2 Feedback across channels

### **Written feedback received**

The council received 1252 written responses commenting on this proposal. From these responses, 1647 feedback points were identified. The themes mentioned most frequently were:

Summary of written responses that provided specific feedback on this issue	
Feedback	Key point
Support - 45%	The most common theme was that religious organisations provide important services that benefit the community (323 feedback points). Other comments talked about any rates paid will detract from the ability of religious organisations to provide these services (175 feedback points). There was also mention that council's interpretation of legislation is too narrow, and the proposed zero-rated land should be considered non-rateable (79 feedback points).
Do not support - 50%	The most common theme was that religious organisations should pay their fair share and not receive special treatment (226 feedback points) Others mentioned religious organisations can afford to pay their rates (110 feedback points)
Partial/Other - 5%	Common themes talked about religious organisations should pay some rates (17 feedback points) or that religious organisations should only be zero-rated where there is a community benefit (12 feedback points)

### **Feedback received through Have Your Say and community events**

57 people provided feedback through Have Your Say, Māori and community events. The themes mentioned most frequently are:

Feedback through Have Your Say, Māori and community events	
Feedback	Key point
Support – 33%	Religious organisations provide important services that benefit the community. Any rates paid detract from the ability of religious organisation to provide these services.
Do not support – 35%	Religious organisations should pay their fair share and not receive special treatment. Residences for clergy should pay rates.
Partial/Other – 32%	All residences for clergy should not be charged rates. All church land should not be charged rates. Non-religious community organisations should not be charged rates.

### ***Digital feedback received***

No social media feedback was received on the proposed changes to rating of religious use properties.

#### **1.5.3 Māori feedback**

Of the 1699 written responses to this question, 107 identified as Māori. Of these 61 per cent did not support, 34 per cent supported

#### **1.5.4 Mana whenua feedback**

No feedback was received on the proposed changes to rating of religious use properties.

#### **1.5.5 Regional Stakeholder feedback**

Council received regional stakeholder feedback from the following organisations: Elim Christian Centre, The InterChurch Bureau, The Church of Jesus Christ of Latter Day Saints, Wesleyan Methodist Church of New Zealand, The Salvation Army, Presbyterian Church of NZ - Northern Presbytery, Anglican Diocese of Auckland and Catholic Diocese of Auckland.

All supported the proposal. The key points raised in these responses were:

- council's interpretation of legislation is too narrow, and the proposed zero-rated land should be considered non-rateable.
- religious organisations provide important services that benefit the community.
- any rates paid will detract from the ability of religious organisation to provide these services.

Federated Farmers also supported the proposal.

#### **1.5.6 Feedback by those impacted**

86 responses were received from owners of religious use properties. The majority supported the proposal.

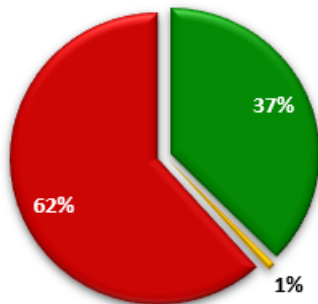
Key themes of their responses were similar to that of the regional stakeholders above.

Other feedback included that an advisory board should be established and that all clergy residences should be zero-rated.

## 1.6 Increases to some fees to maintain cost recovery

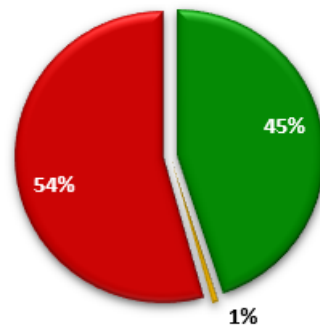
### Changes to consent fees

All feedback channels (n=1010)



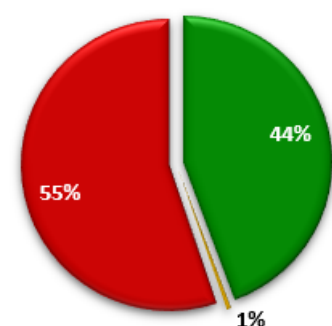
### Changes to mooring fees

All feedback channels (n=890)



### Changes to foreign vessel charge

All feedback channels (n=863)



■ Support ■ Partially/other ■ Do not support

Across all channels, Council received 1010 pieces of feedback on changes to consent fees, 890 pieces of feedback to the changes to mooring fees and 863 pieces of feedback on changes to foreign vessel charges. This included submissions that commented on the proposed rating and regulatory fee changes as a package.

### 1.6.1 Key findings

#### Specific feedback:

Consent fees: 298 comments were received on the proposed increases in building control and resource consent fees. Of these, 272 (91 per cent) did not support the proposal whilst 17 (6 per cent) supported.

Mooring fees: 149 comments were received on the proposed increases to mooring fees. Of these, 121 (81 per cent) did not support the proposal whilst 22 (15 per cent) supported.

Foreign vessel fees: 118 comments were received on the proposed increases to foreign vessel charges. Of these, 112 (95 per cent) did not support the proposal whilst two per cent supported.

Two comments were received on animal management fees. One said dog owners should pay even more and the other commented that the cost of keeping dogs in pounds should be covered by fines.

### 1.6.2 Feedback across channels

#### Written feedback received

The council received 285 written responses that provided specific feedback on this issue (Building control/Resource Consent fees). The themes mentioned most frequently were:

Building Control, Resource Consent Fees Feedback Points	
Feedback	Key point
Support - 6%	Feedback received in support either did not give a comment or talked about the need to improve services.
Do not support - 91%	The most common theme talked about the fees being too expensive already (144 feedback points).

Building Control, Resource Consent Fees Feedback Points	
Feedback	Key point
	Others mentioned the proposed increases would discourage building activities or compliance (89 feedback points).
Partial/Other - 3%	No common themes.

The council received 145 written responses that provided specific feedback on mooring fees and 116 written responses that provided specific feedback on foreign vessel fees. The themes mentioned most frequently were:

Mooring Fees	Charging Foreign Vessels	Key points
Feedback	Feedback	
Support - 14%	Support - 2%	Feedback received in support either did not give a comment or talked about the need to improve services
Do not support - 82%	Do not support - 95%	<ul style="list-style-type: none"> <li>63 feedback points mentioned the cost of salvaging and disposal of abandoned boats should not be borne by responsible boat owners</li> <li>78 feedback points mentioned that introducing the long-vessel charge for foreign vessels would discourage foreign vessels visiting Auckland and have negative impact on local economy</li> </ul>
Partial/Other - 4%	Partial/Other - 3%	No common themes

### ***Feedback received through Have Your Say and community events***

29 feedback points were provided feedback on regulatory fees through Have Your Say, Māori and community events. Four supported either the proposal in general or fee increases in a specific area. 20 opposed either the proposal in general or increases in a specific area. Some of the reasons given for not supporting the proposal include

- council needs to become more efficient
- increases would discourage building activities
- fees are already too expensive

### **1.6.3 Regional stakeholder feedback**

Nine of the submitters providing written feedback were identified as regional stakeholders.

NZ Cruise Association, Cruise Lines International Association, New Zealand Association of Ship Owners and Agents, NZ Marine Export Group, Royal NZ Yacht Squadron, Port Denarau Marina, Tahiti Ocean, Gulf Group Marine Brokers Ltd and Devonport Yacht Club were all opposed to the proposed foreign vessel charge with potential negative impact on local economy the most common cited reason for their opposition.

### **1.6.4 Māori feedback**

Consent fees: 81 submitters identified as Māori, of these 68 per cent did not support, 30 per cent supported

Mooring fees: 66 submitters identified as Māori, of these 64 per cent did not support, 36 per cent supported



Foreign vessel charges: 60 submitters identified as Māori, of these 62 per cent did not support, 38 per cent supported

#### **1.6.5 Mana whenua feedback**

Mana Whenua did not provide any specific feedback on this topic

## 2.0 Other Feedback

The consultation invited the public to provide feedback on issues that were important to them. The question was kept broad and open ended “Do you have any other feedback on any other issues”.

### 2.1 Transport

Approximately 681 feedback points were received relating to transport. Key themes included:

#### 2.1.1 Roads and footpaths

332 feedback points received. Most comments addressed roading issues that need to be fixed or are not being fixed, and frustration with congestion on the roads and a need to optimise the roading network.

Many comments also addressed concerns about road and pedestrian safety, and concerns around roading infrastructure to support housing development.

#### 2.1.2 Public transport

312 feedback points received. There was mixed support regarding whether a focus on public transport is the best approach. Supportive comments commended the approach and addressed initiatives to improve its usability, including connections with hubs, and suggested more or better park and ride facilities and funding mechanisms to make it affordable.

#### 2.1.3 Walking and cycling improvements

179 feedback points received. The majority of submissions were supportive of investment and improvements in cycleways, particularly safe dedicated cycle lanes.

#### 2.1.4 Parking and enforcement

82 feedback points received. Most comments addressed a lack of parking and complained how expensive it is. There were also comments addressing a lack of parking enforcement.

Related to feedback on transport, Council received 2 regional stakeholder submissions (Federated Farmers and the Auckland Business Chamber)

### 2.2 Spatial, Strategic and Infrastructure Planning

87 feedback points were received on this topic. There was general support for council’s strategic direction and the quality compact approach as expressed in the Auckland Plan 2050. Most of the feedback was concerned about infrastructure investment not keeping pace with housing delivery.

### 2.3 Water supply and waste water

Approximately 109 feedback points were received relating to waste water and water supply. Key themes included:

#### 2.3.1 Water pricing

48 feedback points related to water and wastewater pricing.

Feedback showed a perceived lack of value return among submitters for increasing water charges, particularly for those who use non-networked water services.

#### 2.3.2 Water resilience

Approximately 37 feedback points related to rural water supply, grey water separation, and onsite wastewater systems.

Feedback showed support for grey water separation and increasing the number of rainwater tanks on properties for resilience.

### **2.3.3 Access to drinking water**

Approximately 24 feedback points were on this theme.

Submitters without connection to the Watercare supply advocated connection or upgrades to the drinking water network in rural areas such as Cornwallis, Helensville, Great Barrier, Beachlands, and Maraetai.

## **2.4 Stormwater management**

In parallel with the Annual Budget, council is consulting on a strategic approach to water in Tāmaki Makaurau in Our Water Future: Auckland's water discussion. Feedback from Aucklanders on this discussion document closes on 19 April 2019 and will be reported to the governing body after analysis is complete.

Under the Annual Budget process, approximately 136 feedback points were received relating to stormwater and water quality through written submissions and Have Your Say Events. Main themes in this feedback are described below:

### **2.4.1 Clean waterways**

82 feedback points related to clean waterways, including concerns about water quality in streams and overflows on beaches.

### **2.4.2 Flooding risks**

22 feedback points were on this theme, with some asking that roadside catchpits be cleared more often to avoid blocked drains and road flooding.

### **2.4.3 St Marys Bay project**

18 feedback points related to this stormwater project. Feedback expressed dissatisfaction with the current project design, calling for an independent review of the St Marys Bay plan to investigate the effectiveness and safety of the current proposal.

### **2.4.4 Value for money**

14 feedback points expressed concerns at high council group overheads and others asked council to focus on core services.

## **2.5 Environmental services and climate change**

Approximately 187 feedback points were received on environmental services and climate change. Key themes included:

### **2.5.1 General environmental concern**

68 feedback points expressed general concern over the state of Tāmaki Makaurau's environment and support for its protection.

Comments focused on the negative impact humans have on the environment, and links between a healthy environment and the quality of life of residents.

### **2.5.2 Climate change**

51 feedback points related to climate change. The majority were in support of initiatives to mitigate climate change and minimise Tāmaki Makaurau's carbon footprint. Mechanisms identified including additional funding and more education and support to Aucklanders to adopt low carbon lifestyles and install clean energy sources.

### **2.5.3 Biosecurity initiatives**

39 feedback points focused on topics related to pest plant and animal management.

Some called for greater funding for pest management, particularly funds for community groups. 11 of these feedback points asked council to reduce chemicals used in carrying out pest control, such as 1080 and glyphosate; one feedback point was in support of the use of chemicals.

### **2.5.4 Protecting our biodiversity**

35 feedback points focused on the need for council to protect and reverse the biodiversity decline, including through greater action and additional funding.

## **2.6 Regional Planning**

### **2.6.1 Homelessness and Housing**

70 feedback points were received on this topic.

The majority of the feedback on homelessness expressed support for council taking action on homelessness and supporting the homeless.

Feedback on housing was focussed mainly on housing costs and the cost of living.

A small amount of feedback from mana whenua noted the value of mana whenua input into design solutions and raised concerns on the cumulative effects of intensification.

### **2.6.2 Bylaws**

Approximately 11 feedback points were received on this topic.

The majority of submissions relate to a general need for safety around dogs, with some wanting more off-leash dog parks.

### **2.6.3 City centre, including downtown projects and port development**

Approximately 116 feedback points were received on this topic.

29 feedback points were in support of enabling public access to the waterfront and reducing encroachments on the harbour. This included through moving the port or not extending wharves for cruise ships.

26 feedback points focused on making the city centre more liveable through providing green spaces and public facilities (such as playgrounds for children), improving air quality, reducing littering and providing better waste disposal options.

23 feedback points supported improving public transport to the city centre, making areas more pedestrian and cycle friendly and lowering speed limits in the city.

### **2.6.4 America's Cup 36**

Approximately 34 feedback points were received on the America's Cup 36.

17 feedback points opposed the America's Cup 36, describing it as not deserving council investment or primarily benefiting the wealthy.

### **2.6.5 Air, Land and Water Monitoring and Management**

Approximately 20 feedback points were received on this topic.

The majority of this feedback related to the need to improve water quality, and the need for ageing waste and storm-water infrastructure to be upgraded to address this.

## **2.7 Regulatory (general)**

### **2.7.1 Building Consents**

12 Feedback points were received on this topic.

Approximately half were concerns about the cost of consenting, the timeframes for consenting, and the amount of 'red tape' involved in the process.

## **2.7.2 Resource Consents**

17 feedback points were received on this topic.

Approximately half of comments were concerning the high cost of consents.

Others were concerning the importance of ensuring new developments considered environmental and community impacts throughout the urbanisation process.

## **2.7.3 Regulatory Compliance**

5 feedback points were received on this topic

Most mentioned that we need better enforcement against unconsented works.

## **2.8 Solid waste services**

Around 233 feedback points were received on solid waste services. These were grouped into five main themes as outlined below.

### **2.8.1 Waste improvements**

66 feedback points commented on issues with current waste infrastructure or collection systems and processes. This included the need for more investment in processing plants, more options for disposal of hazardous waste, lack of regionally consistent waste collection services, problems with the current user-pays rubbish collections, and the need for a regionwide food scraps and green waste collection.

### **2.8.2 Recycling**

53 feedback points focused on improved recycling – comments included moving to a weekly recycling collection, prioritising onshore recycling solutions, reducing single-use and soft plastics, and building a recycling facility in Auckland.

### **2.8.3 Waste minimisation education**

44 feedback points supported this, including through promoting sustainable products to reduce waste, incentivising and rewarding good behaviours, upgrading council signage and collateral, targeting commercial businesses and introducing product stewardship schemes.

### **2.8.4 Inorganics**

39 feedback points focused on inorganics, with the majority making requests for reinstatement of free tip passes and a kerbside inorganic collection.

### **2.8.5 Organics**

12 feedback points supported the implementation of more solutions for food scraps and green waste including supporting community composting and incentivising, rewarding or providing a rebate for home-based solutions.

## **2.9 Regional Community Services**

### **2.9.1 Investment in Arts and Culture Facilities**

Approximately 10 feedback points related to investment in Arts Facilities.

The majority of those feedback points related to a request for the ABS funding for Arts Facilities in Rodney to be equal to what is invested in other wards of Auckland.

### **2.9.2 Community Safety and Wellbeing**

Approximately 12 feedback points were received on this topic.

The majority of feedback points were in support of and asking for more initiatives to tackle crime, alcohol and drug use.

### **2.9.3 Placemaking, Activities and Events**

Approximately 15 pieces of feedback were received on this topic.

The majority of feedback supported activities and events in the community, particularly Movies and Music in Parks.

### **2.9.4 Parks, and Active Recreation**

Approximately 45 feedback points were received on parks, sport and recreation.

The majority of feedback points related to park provision particularly relating to Auckland's growth areas, of these, eight focused specifically on sport park or leisure facility provision.

### **2.9.5 Investment in and support for libraries**

Approximately 33 feedback points were received on this topic.

Half were in general support of and funding for libraries.

Five feedback points related to support for specific library facilities.

## **2.10 Feedback on other issues related to rating and financial policy**

117 feedback points talked about how council should focus on reducing costs rather than raising rates. With 41 feedback points saying this should be achieved by council focusing on core services .

58 feedback points talked about how rates are too high.

25 feedback points talked about how council should consider alternatives to rates based on property values.

Related to other feedback on rating and financial policy, Council received 5 regional stakeholder submissions.

Federated Farmers, AKBIDS Business Improvement Districts of Auckland, Grey Power Northern Region, Auckland Business Chamber, Auckland Ratepayers Alliance).

## **2.11 Regional Governance and Support**

Around 93 feedback points were received on this topic.

Approximately 70 feedback points were given on matters relating to the cost effectiveness of council.

67 feedback points reflected a general dissatisfaction with council cost effectiveness and covered the following topics:

## **2.12 Organisational Support**

15 feedback points on this activity were received.

A third discussed being responded to (or not) when contacting the council.

## **2.13 Economic Growth and Visitor Economy**

10 feedback points were received related to Economic Growth and Visitor Economy (delivered by ATEED). Six of these points opposed Council funding the tourism and/or major event component of this activity.

## **2.14 Requests for funding**

In total, 10 requests for funding were received during the consultation phase. Of these, six were directed to the appropriate local board to consider. The remaining four (including one pro forma) are detailed in Attachment 2 of this report. Staff have provided background information in order to support consideration of each.

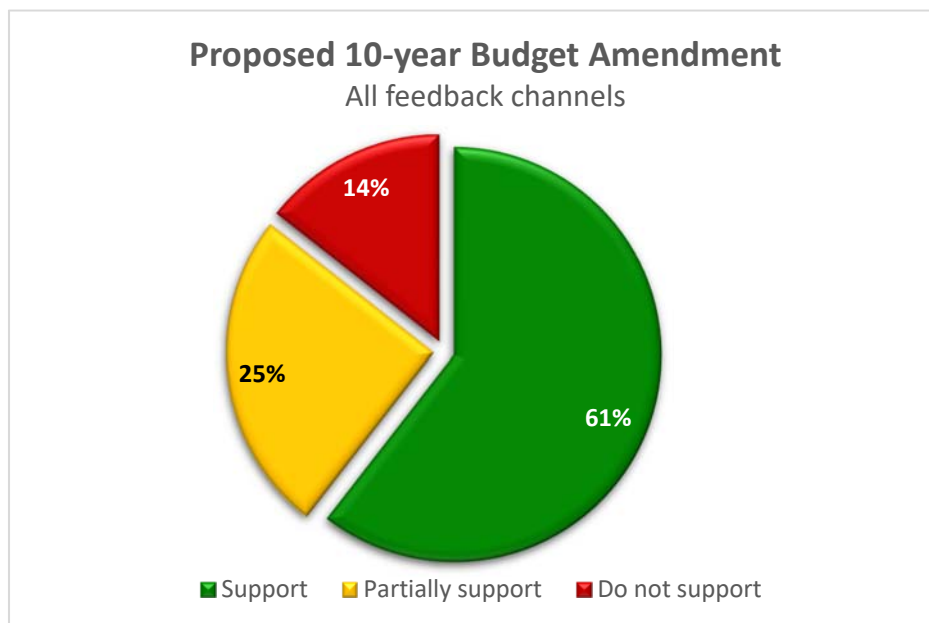
## **3.0 Priorities for each local area for 2019/2020**

Feedback on local board priorities is being considered by local boards therefore is not part of this report.

## 4.0 The proposed amendment to the 10-year Budget 2018-2028 regarding property transfers

*Panuku Development Auckland is Auckland Council's urban development agency and currently manages about \$790 million of city centre waterfront properties. We are proposing to transfer the legal ownership of those properties to Auckland Council. Panuku would continue to manage the properties. The resulting ownership structure would reduce governance duplication, increase consistency with other development areas and maximise future flexibility. The city centre waterfront properties are strategic assets so we want to know what you think of the proposal.*

What is your opinion about this proposal?



Overall	Written feedback	In person feedback	TOTAL pieces of feedback
Support	1449 61%	38 52%	1487 60%
Do not support	333 14%	21 29%	354 14%
Partially / other	603 25%	14 19%	617 25%

### 4.1 Key findings

Key findings across all feedback received are:

- The majority of respondents (60 per cent) supported the proposal or partially supported (25 per cent) the proposal.
- Those in favour of the proposal noted that it made good governance, with improved oversight and transparency, and fiscal sense.



- Those who partially supported the proposal felt that they did not know enough about it to fully support the proposal. While others were concerned that the assets might be sold off and wanted assurance that this would not happen.
- Those who did not support the proposal felt that reasons for the proposal were not clear. Some were concerned that council was already a large organisation and that the proposal would not lead to efficiency savings. Many also felt that they could not trust the council and that it would sell the assets.

## 4.2 Feedback across channels

### **Written feedback received**

The council received 2385 written responses to this question. The themes mentioned most frequently are:

<b>Summary of written feedback on proposed amendment to the 10-year Budget 2018-2028</b>	
<b>Feedback</b>	<b>Key point</b>
Support - 61%	The most common response (1419 feedback points) was that Council should own this strategic asset. Council ownership was considered to be more efficient, providing for simplified governance arrangements and likely to save costs.
Do not support - 14%	Respondents considered that the council was not the best organisation to provide governance for commercial operations, and expressed concern that council was not the best caretaker of the asset or would likely sell the asset (323 feedback points)
Partially support - 25%	<p>Respondents who partially supported the proposal supported the expected governance and efficiency outcomes. Some, however, were concerned about council and/or Panuku selling the land and wanted to ensure that better outcomes for the waterfront remained paramount.</p> <p>Other submitters who partially supported the proposal, mentioned the complexity of the issue, stating that they did not know enough about the proposal to decide either way. Some respondents were not convinced that the proposal would improve efficiency or noted that they would only support if it did reduce cost.</p>

### **Feedback received through Have Your Say and community events**

73 people provided feedback points on the proposed 10-year Budget amendment through Have Your Say, Māori and community events. The themes mentioned most frequently were:

<b>Summary of Have Your Say feedback on proposed amendment to the 10-year Budget 2018-2028</b>	
<b>Feedback</b>	<b>Key point</b>
Support – 52%	Supporters considered transferring ownership of waterfront land to the council from Panuku would reduce duplication and improve efficiencies.
Do not support – 29%	The general theme was that the proposal would only add additional cost to the ratepayer and increase the council's responsibilities resulting in inefficiencies.
Partially support – 19%	Submitters that partially supported the proposal they generally sought more information before they were willing to support the proposal in full.

### **4.3 Mana Whenua feedback**

We received a submission from the Mana Whenua Kaitiaki Forum (MWKF) which did not oppose the move, conditional upon Council clarifying how development and consenting will be made. The MWKF also commented on not wanting Mana Whenua entities to be negotiating with Panuku, as council's agent, but a more streamlined decision process that empowers Mana Whenua.

### **4.4 Māori feedback**

Of the 2385 written responses to this question, 152 submitters identified as Māori. Of these, 59% supported the proposal.

### **4.5 Regional stakeholder feedback**

The Westhaven Marina Users Association partially supported the proposal. They sought clarification on the valuation of assets within the Westhaven area. The association expressed concern on the rates increases for occupiers in the precinct. They also asked that Auckland Council and Panuku recognise the important custodial position they held as owners of these assets and the value of the water-based sports operating in the area.

The Auckland Marina Users Association argued for council to recognise the regional importance and significance of Auckland's marina assets and the need to fund and resource a region wide marina strategy. They did not specifically comment on the proposal.

The Auckland Yacht and Boating Association also expressed a strong desire for the marina strategy to be developed and funded, and to be involved in this process. Their submission supports the need for public ownership and access to waterfront land. They did not specifically comment on the proposal.

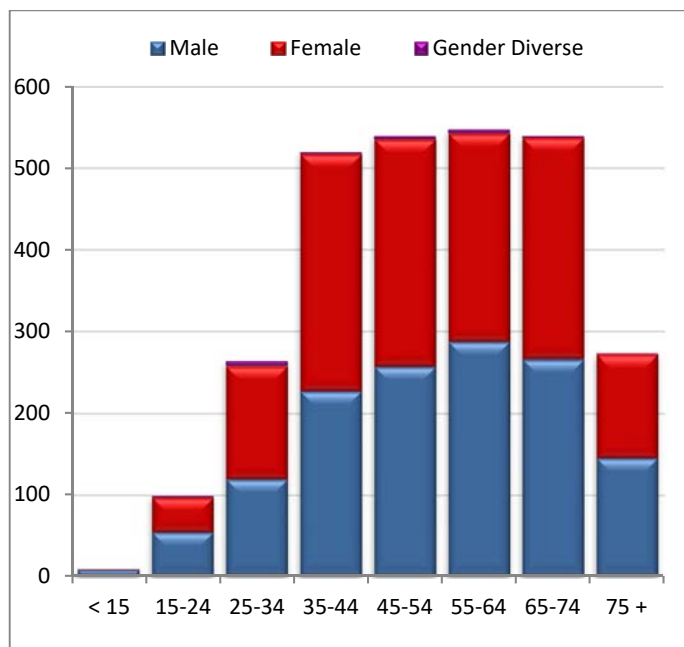
## Attachments

Attachment		Page number
Attachment one:	Annual Budget 2019/2020 – Who we heard from breakdown	36
Attachment two:	Requests for funding	37
Attachment three:	Local Board data tables	41
Attachment four:	Late submissions	50

## ATTACHMENT ONE: WHO WE HEARD FROM

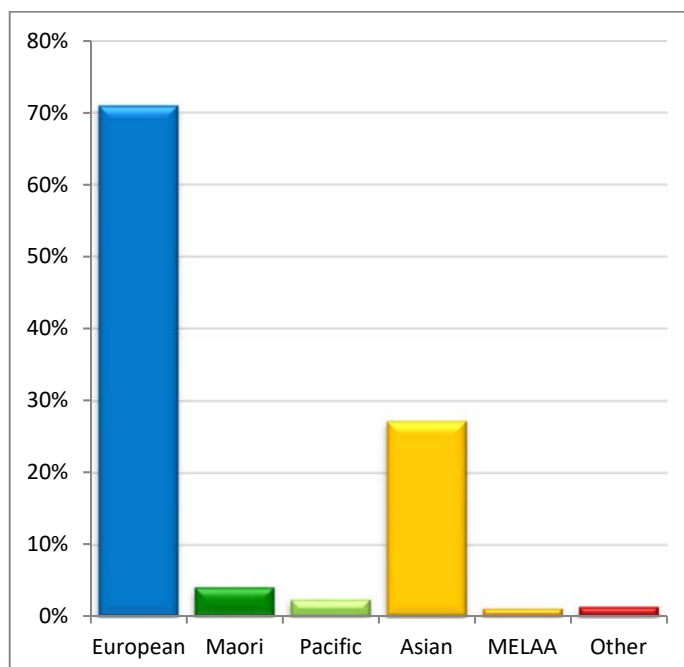
The tables and graphs below indicate the demographic information of those that provided demographic information, i.e. the percentages do not represent all submitters.

GENDER		
Male	1,466	50%
Female	1,457	49%
Gender diverse	23	1%
<b>Total submitters providing data</b>	<b>2,946</b>	<b>100%</b>



AGE	Male	Female	Diverse	Total	%
< 15	8	1	0	10	<1%
15 – 24	54	43	2	100	3%
25 – 34	119	139	6	269	9%
35 – 44	227	290	2	526	18%
45 – 54	257	278	4	550	19%
55 – 64	287	255	5	557	19%
65 – 74	266	271	2	564	20%
75 +	145	127	1	313	11%
<b>Total submitters providing data</b>				<b>2,889</b>	<b>100%</b>

ETHNICITY	#	%
<b>European</b>	<b>1,992</b>	<b>71%</b>
Pākehā/NZ European	1,762	63%
Other European	230	8%
<b>Māori</b>	<b>115</b>	<b>4%</b>
<b>Pacific Peoples</b>	<b>67</b>	<b>2%</b>
Samoan	29	1%
Cook Islands Māori	11	<1%
Tongan	11	<1%
Other Pacific Peoples	16	1%
<b>Asian</b>	<b>763</b>	<b>27%</b>
Chinese	484	17%
Korean	155	6%
Southeast Asian	43	2%
Indian	68	2%
Other Asian	13	<1%
<b>Middle Eastern/Latin American/African</b>	<b>32</b>	<b>1%</b>
<b>Other</b>	<b>38</b>	<b>1%</b>
<b>Total submitters providing data</b>	<b>2,807</b>	<b>NA</b>



## ATTACHMENT TWO: Requests for funding

Four requests for funding were received and are detailed below.

### **Submitter: Serena Roper for Women of Waiuku**

<b>Submission number:</b>	1714
<b>Submitter:</b>	Serena Roper for Women of Waiuku
<b>Local Board:</b>	Franklin
<b>Description of request:</b>	Request for a new indoor pool and recreation centre in Waiuku to replace the current Whiteside Pool
<b>Value of request:</b>	Estimated \$10 -\$20M depending on scope
<b>One off or ongoing?</b>	One off

#### **Current State (existing funding level, confirmed agreements/plans; relevant historic info):**

There is no budget currently allocated in the Auckland Council Long Term-Plan 2018-2028 for a new aquatic facility or recreation centre in the Franklin Local Board area.

#### **Officer comment:**

Our Community Facility Network Action Plan looks at the potential development of new facilities and major upgrades of existing facilities, including how fit-for-purpose they are.

The plan has identified the wider Pukekohe region as an area with a possible need for additional community facilities in the future, to meet the demands of projected population growth. This action includes investigating how our existing aquatic facilities in the area are working and will include consideration of the Whiteside Pool in Waiuku.

Council is currently going through a process of reviewing and re-prioritising the action of the refreshed Community Facility Network Action plan and once that has been complete we will have a better idea about when this specific work on the Pukekohe community facilities work will take place.

### **Submitter: Tony Miguel for Whau Coastal Walkway Environmental Trust**

<b>Submission number:</b>	2780
<b>Local Board:</b>	Whau
<b>Description of request:</b>	To complete the connection between New Lynn and Avondale . This funding request relates to a section of pathway that once completed will offer an off-road network for safe walking and cycling from New Lynn to Avondale.
<b>Value of request:</b>	\$4,150,000
<b>One off or ongoing?</b>	One off

#### **Current State (existing funding level, confirmed agreements/plans; relevant historic info):**

This request relates to a separate section of the pathway that is not currently budgeted for.

#### **Officer comment:**

Te Whau Pathway Project (TWPP) is a collaborative partnership project between the Whau Coastal Walkway Environmental Trust, Auckland Council, Auckland Transport, the Whau and Henderson-Massey Local Boards, Te Kawerau a Maki and Ngati Whatua Orakei.

The pathway is being built in stages. Construction for the earlier stages began in 2015. Between 2015 and 2016 pathways were completed at Archibald, Ken Maunder, Olympic Park, McLeod park. Roberts Field and Tiroroa Reserve were completed in 2018. To date, 3.9km of pathway has been constructed.

Current funding: \$4.8 mill.

The current funding supports the TWPP Resource consent application and submission for the remaining (approximately) 10.4km of unconsented sections of the pathway and the design and construction of just under 700m for the Rizal Reserve/Wingate/Sandy Lane sections of the path. Lodgement of the Resource Consent is planned for April 2019.

On completion the pathway will feature strategically placed seating, viewing and rest areas and art work.

Weed control and community plantings of native plant species will also be delivered through the project.

The development of the pathway will be a significant link in Auckland's network of cycling and walking routes and will aim to improve community connection to and appreciation of the Whau River.

#### **Submitter:** Bill Rayner for Grey Power Zone 2 - Auckland Region

**Submission number:** 3027

**Local Board:** Devonport-Takapuna

#### **Description of requests:**

**Request 1:** The Council re-affirms its commitment to the Built Heritage and an adequate financing

**Value of request:** \$10 million, one off then \$3.5 million per year following

**One off or ongoing?** Both

#### **Current State (existing funding level, confirmed agreements/plans; relevant historic info):**

Capex budget:

2020 - \$1,870,000

2021 - \$2,250,000

2022 - \$2,625,000

2023 - \$2,305,000

2024 - \$3,485,000

2025 - \$4,665,000

2026 - \$6,540,000

2027 - \$5,220,000

2028 - \$3,595,000

**Officer comment:**

There is sufficient funds in the LTP Acquisition fund to maintain current and future demands.

**Request 2:** To increase funding to the Regional Historic Heritage Grants Programme

**Value of request:** An increase from \$80,700 to \$300,000 pa

**One off or ongoing?** Ongoing

**Current State (existing funding level, confirmed agreements/plans; relevant historic info):**

Current funding level is \$80,700pa

**Officer comment:**

Officer support this request, however feel it is more appropriate to review at the next LTP. In preparation of the next LTP, councillors could request a report on the issue of the distribution of funding between the Heritage Acquisition fund and the Heritage grants fund.

**Request 3:** Designate Symonds St. Cemetery as a key major heritage project and provide funding to accelerate restoration.

**Value of request:** Not specified

**One off or ongoing?** Not specified

**Current State (existing funding level, confirmed agreements/plans; relevant historic info):**

The Waitemata Local Board have identified Symonds Street Cemetery as a key heritage project. A development plan was adopted in 2012 and many of the objectives have been completed including increased service levels and activation of this heritage park.

The Ministry of Culture and Heritage are responsible for the maintenance of Governor Hobsons memorial and some of the war graves in the cemetery. The owners of memorials are the descendants or agents of the deceased. The council is responsible for the maintenance of the park.

The prioritised monument conservation programme has been funded annually (\$60,000) by the Waitemata Local Board since 2012. In the past three years, more than twenty monuments have undergone significant restoration or conservation as they posed a health and safety risk to users of the park. In order to complete some of the more significant and expensive conservation work, council staff are collaborating with the Friends of Symonds Street Cemetery (who now have charitable status) to consider other funding options.

**Submitter:** [Noeline Hodgins for Pulman Park](#)

**Submission number:** 3348

**Submitter:** Noeline Hodgins for Pulman Park

**Local Board:** Papakura

**Description of requests:**

**Request 1:** The Pulman Park Trust request a facility operating grant of \$150k for the Pulman Arena

**Value of request:** \$150k

**One off or ongoing?** Ongoing

**Current State (existing funding level, confirmed agreements/plans; relevant historic info):**

Auckland Council has a ground maintenance agreement with the Pulman Park Trust which provides an annual sum of \$375,000. Staff are currently reviewing this sum as is provided for in the maintenance agreement to take account of contractual rates, inflation and new assets.

There is currently no funding allocated to the operations of the Pulman Arena. Council supported the development of the Arena through a facility partnership grant of \$4 million. The facility partnership agreement sets out the community access terms and conditions.

**Officer comment:**

Funding could be allocated through the Community Access Scheme (CAS). The CAS budget is allocated for 2019/2020, so any additional grants would require additional budget.

The Community Access Scheme funding allocations are due for review 2020.

Parks, Sports and Recreation (PSR) will prioritise an assessment of the community sport outcomes and the Pulman Arena operating model in 2019/2020.

The funding request would be assessed through the Sports Investment Framework outlined in the draft Sport Investment Plan.

**Request 2:** Request a capital grant of up to \$2.2 million for the rubberising of the outdoor courts in the netball centre

**Value of request:** \$2.2 million

**One off or ongoing?** One off

**Current State (existing funding level, confirmed agreements/plans; relevant historic info):**

There is no funding currently allocated for the rubberisation of the courts. The outdoor courts are a Pulman Park asset and as such are not eligible for Auckland Council renewals.

**Officer comment:**

A capital grant would need to be considered through the Sports Investment Framework outlined in the draft Sport Investment Plan and could be considered through the Sport and Recreation Facilities Investment Fund.



## ATTACHMENT THREE: Local Board breakdowns for Question 1 - Changes to rates and fees

### 1.1 An increase to the Waste management targeted rate base service charge

Local Board area	Support	Do not support	Partial / Other	TOTAL
Albert-Eden	58%	39%	3%	99
Devonport-Takapuna	38%	56%	6%	64
Franklin	40%	57%	3%	35
Great Barrier	50%	50%	0%	2
Henderson-Massey	29%	62%	9%	45
Hibiscus and Bays	31%	59%	9%	64
Howick	49%	44%	7%	131
Kaipātiki	45%	48%	7%	91
Mangere-Ōtāhuhu	38%	50%	13%	16
Manurewa	52%	44%	4%	25
Maungakiekie-Tāmaki	46%	50%	4%	50
Ōrākei	42%	50%	8%	66
Otara-Papatoetoe	48%	52%	0%	23
Papakura	30%	60%	10%	30
Puketāpapa	67%	33%	0%	18
Rodney	41%	55%	5%	66
Upper Harbour	24%	66%	10%	50
Waiheke	17%	58%	25%	12
Waitākere Ranges	33%	62%	5%	42
Waitematā	70%	19%	10%	67
Whau	40%	55%	5%	55

## 1.2 Extending the food scraps collection targeted rates to the North Shore former trial area

Local Board area	Support	Do not support	Partial / Other	TOTAL
Albert-Eden	65%	32%	3%	75
Devonport-Takapuna	38%	56%	6%	85
Franklin	48%	48%	3%	33
Great Barrier	0%	0%	0%	0
Henderson-Massey	38%	56%	6%	34
Hibiscus and Bays	31%	62%	7%	68
Howick	53%	45%	3%	116
Kaipātiki	46%	47%	6%	93
Mangere-Ōtāhuhu	45%	55%	0%	11
Manurewa	50%	50%	0%	24
Maungakiekie-Tāmaki	43%	43%	15%	47
Ōrākei	45%	49%	6%	53
Otara-Papatoetoe	64%	27%	9%	22
Papakura	33%	63%	3%	30
Puketāpapa	63%	38%	0%	16
Rodney	44%	53%	4%	55
Upper Harbour	34%	59%	6%	32
Waiheke	50%	50%	0%	8
Waitākere Ranges	54%	46%	0%	28
Waitematā	68%	17%	15%	59
Whau	63%	37%	0%	38

### 1.3 Phasing out the Waitākere rural sewerage service and targeted rate

Local Board area	Support	Do not support	Partial / Other	TOTAL
Albert-Eden	68%	29%	3%	65
Devonport-Takapuna	51%	38%	11%	37
Franklin	65%	30%	5%	20
Great Barrier	0%	0%	0%	0
Henderson-Massey	44%	44%	13%	32
Hibiscus and Bays	48%	52%	0%	33
Howick	62%	38%	0%	84
Kaipātiki	64%	31%	5%	55
Mangere-Ōtāhuhu	57%	43%	0%	7
Manurewa	58%	37%	5%	19
Maungakiekie-Tāmaki	65%	38%	3%	34
Ōrākei	59%	38%	3%	39
Otara-Papatoetoe	56%	31%	13%	16
Papakura	62%	31%	8%	13
Puketāpapa	71%	21%	7%	14
Rodney	45%	48%	7%	42
Upper Harbour	38%	54%	8%	26
Waiheke	40%	60%	0%	5
Waitākere Ranges	10%	86%	4%	205
Waitematā	70%	20%	11%	46
Whau	59%	37%	4%	27

## 1.4 Adjusting the urban rating area

Local Board area	Support	Do not support	Partial / Other	TOTAL
Albert-Eden	72%	25%	3%	65
Devonport-Takapuna	62%	38%	0%	37
Franklin	58%	33%	8%	24
Great Barrier	0%	0%	0%	0
Henderson-Massey	52%	45%	3%	31
Hibiscus and Bays	51%	49%	0%	35
Howick	62%	34%	3%	87
Kaipātiki	65%	33%	2%	60
Mangere-Ōtāhuhu	57%	43%	0%	7
Manurewa	68%	32%	0%	19
Maungakiekie-Tāmaki	66%	31%	3%	35
Ōrākei	63%	34%	2%	41
Otara-Papatoetoe	67%	33%	0%	15
Papakura	60%	40%	0%	15
Puketāpapa	71%	21%	7%	14
Rodney	63%	33%	5%	43
Upper Harbour	65%	26%	9%	23
Waiheke	50%	33%	17%	6
Waitākere Ranges	70%	25%	5%	20
Waitematā	84%	24%	4%	45
Whau	76%	24%	0%	29

## 1.5 Changes to rating of religious use properties

Local Board area	Support	Do not support	Partial / Other	TOTAL
Albert-Eden	46%	50%	4%	145
Devonport-Takapuna	48%	50%	2%	108
Franklin	39%	55%	6%	49
Great Barrier	33%	67%	0%	3
Henderson-Massey	32%	64%	4%	73
Hibiscus and Bays	48%	51%	1%	122
Howick	46%	48%	6%	147
Kaipātiki	48%	51%	1%	94
Mangere-Ōtāhuhu	47%	47%	5%	19
Manurewa	59%	38%	3%	34
Maungakiekie-Tāmaki	46%	50%	4%	90
Ōrākei	71%	28%	2%	178
Otara-Papatoetoe	57%	39%	4%	23
Papakura	31%	63%	6%	32
Puketāpapa	69%	25%	6%	32
Rodney	41%	54%	5%	99
Upper Harbour	63%	35%	2%	62
Waiheke	25%	75%	0%	12
Waitākere Ranges	35%	59%	5%	74
Waitematā	43%	51%	6%	112
Whau	37%	53%	9%	75

## 1.6 Increases to some fees to maintain cost recovery

### Consent fees

Local Board area	Support	Do not support	Partial / Other	TOTAL
Albert-Eden	56%	44%	0%	82
Devonport-Takapuna	32%	68%	0%	62
Franklin	26%	71%	3%	34
Great Barrier	0%	100%	0%	1
Henderson-Massey	22%	78%	0%	37
Hibiscus and Bays	32%	68%	0%	66
Howick	41%	59%	0%	118
Kaipātiki	39%	61%	0%	87
Mangere-Ōtāhuhu	15%	77%	8%	13
Manurewa	48%	52%	0%	21
Maungakiekie-Tāmaki	45%	55%	0%	49
Ōrākei	35%	61%	5%	66
Otara-Papatoetoe	59%	41%	0%	17
Papakura	37%	58%	5%	19
Puketāpapa	53%	47%	0%	19
Rodney	22%	78%	0%	65
Upper Harbour	31%	69%	0%	32
Waiheke	18%	82%	0%	11
Waitākere Ranges	26%	71%	3%	72
Waitematā	49%	50%	1%	72
Whau	35%	65%	0%	49

## 1.6 Increases to some fees to maintain cost recovery

### Mooring fees

Local Board area	Support	Do not support	Partial / Other	TOTAL
Albert-Eden	61%	39%	0%	71
Devonport-Takapuna	38%	58%	4%	55
Franklin	50%	50%	0%	26
Great Barrier	0%	0%	0%	0
Henderson-Massey	38%	62%	0%	26
Hibiscus and Bays	35%	63%	2%	57
Howick	52%	48%	0%	102
Kaipātiki	45%	52%	3%	77
Mangere-Ōtāhuhu	25%	75%	0%	8
Manurewa	63%	57%	0%	19
Maungakiekie-Tāmaki	50%	50%	0%	44
Ōrākei	44%	56%	0%	55
Otara-Papatoetoe	67%	33%	0%	15
Papakura	47%	53%	0%	15
Puketāpapa	60%	40%	0%	15
Rodney	25%	75%	0%	56
Upper Harbour	27%	73%	0%	30
Waiheke	31%	69%	0%	13
Waitākere Ranges	48%	52%	0%	23
Waitematā	70%	30%	0%	56
Whau	51%	46%	3%	35

## 1.6 Increases to some fees to maintain cost recovery

### Foreign vessel charges

Local Board area	Support	Do not support	Partial / Other	TOTAL
Albert-Eden	62%	35%	3%	69
Devonport-Takapuna	44%	56%	0%	48
Franklin	50%	50%	0%	24
Great Barrier	0%	100%	0%	1
Henderson-Massey	39%	61%	0%	23
Hibiscus and Bays	40%	60%	0%	50
Howick	52%	48%	0%	99
Kaipātiki	46%	54%	0%	74
Mangere-Ōtāhuhu	25%	75%	0%	8
Manurewa	58%	42%	0%	19
Maungakiekie-Tāmaki	55%	45%	0%	40
Ōrākei	48%	52%	0%	50
Otara-Papatoetoe	67%	33%	0%	15
Papakura	54%	46%	0%	13
Puketāpapa	57%	43%	0%	14
Rodney	33%	67%	0%	46
Upper Harbour	30%	70%	0%	27
Waiheke	33%	67%	0%	6
Waitākere Ranges	45%	55%	0%	22
Waitematā	60%	38%	2%	60
Whau	52%	48%	0%	33



## Proposed Amendment to the 10-year Budget 2018-2028 regarding property transfers

Local Board area	Support	Do not support	Partial / Other	TOTAL
Albert-Eden	66%	13%	21%	189
Devonport-Takapuna	56%	15%	28%	137
Franklin	48%	17%	35%	94
Great Barrier	57%	0%	43%	7
Henderson-Massey	62%	14%	25%	102
Hibiscus and Bays	71%	11%	18%	163
Howick	55%	17%	28%	262
Kaipātiki	68%	10%	22%	183
Mangere-Ōtāhuhu	67%	7%	26%	27
Manurewa	60%	16%	24%	50
Maungakiekie-Tāmaki	59%	14%	27%	116
Ōrākei	63%	12%	25%	144
Otara-Papatoetoe	67%	8%	26%	39
Papakura	48%	22%	30%	54
Puketāpapa	73%	10%	17%	41
Rodney	49%	22%	29%	137
Upper Harbour	61%	14%	25%	100
Waiheke	44%	11%	44%	18
Waitākere Ranges	54%	27%	29%	153
Waitemata	68%	12%	20%	146
Whau	69%	9%	22%	94

## ATTACHMENT FOUR: Late submissions

Given the tragic event that occurred on Friday 15 March, the Auckland Ratepayers Alliance (ARA) requested an extension to the consultation deadline as they had intended to send out an email to their members on that day but felt it would be insensitive to do so given the circumstances. As a result they, and others, were allowed until close of business Tuesday 19 March to submit.

In total, 425 late submissions were received during this extended period. As these submissions were still considered late, they were not captured in the full analysis of this report. However, all submissions received are made available to the elected members for their consideration.

260 late submissions came as a result of the ARA mailout. These submissions either broadly supported their submission or copied a set of templated bullet points. Those points included:

- Rate hikes should be limited to the rate of inflation.
- The rate of inflation used should not be a “Council rate of inflation” but instead the CPI as published by Stats NZ.
- The Council should increase its focus on efficiency savings, and offer more detail on current efforts to deliver savings.
- The Council should decrease operational expenditure as a share of total expenditure and incentivise Local Boards to do the same.
- The Budget should be geared towards minimising any increases to Council debt.
- The Council should reassess its current role in waste management, instead of hiking the targeted waste levy by more than ten times the rate of inflation.
- The Council should not increase costs on ratepayers (many of whom earn below the 'living wage') by implementing a living wage for council staff.
- Costs of boat salvage should be borne by the owners of those boats, not levied on responsible boat owners via increased mooring fees.

83 late submissions followed another template relating to Auckland’s stadiums and, again, followed a templated response. Those points included:

- Speedway to stay at Western Springs with improvements to the venue for the multi-use of Speedway and Concerts. Including widening the track and increasing the vehicle pit area while relocating rugby to the larger outer field.
- For a review of the effectiveness of Regional Facilities Auckland under Section 17a of the Local Government Act specifically concerning the Stadiums.
- A Venue Development Strategy that works for and is led by the existing stakeholders in those venues.
- Budget for grants for Eden Park to enable its sustainability and that the grants are not converted to loans.
- Budget for planning changes as required at Eden Park to enable the economical and efficient operation of concerts at Eden Park and the extension of hours to accommodate later events - for example night-time cricket.
- Budget for bucket racing to move to Colin Dale Park but not for Speedway to shift to Colin Dale Park and rather that Speedway continue to stay at Western Springs.
- Allocate budget for Waikaraka Park to build a new stand, remove the old one and build quality toilet facilities.
- Allocate funds for the Bucket Racers to relocate to Colin Dale Park rather than shift Speedway there.
- I DO NOT wish the Council to spend any budget on moving New Zealand Cricket to Western Springs.

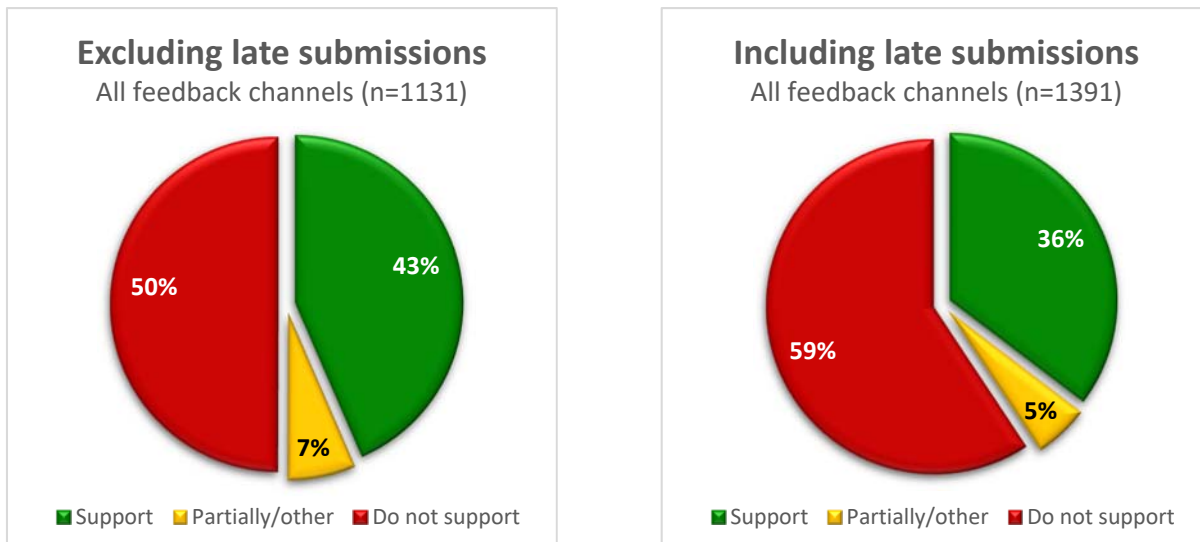
Another 90 submissions addressed other issues specifically.

If these late submissions were added to the responses received within the consultation period, the results are outlined below.

## 1.1 An increase to the Waste management targeted rate base service charge

Across all channels, Council received 1131 pieces of feedback on the increase to the annual waste management charge, including responses that commented on the proposed rating and regulatory fee changes as a package.

Including late submissions, 1391 pieces of feedback were received. Note – 260 submissions either broadly supported the ARA submission or provided the ARA templated response, which was “The Council should reassess its current role in waste management, instead of hiking the targeted waste levy by more than ten times the rate of inflation”.



OVERALL RESPONSES	Excluding late feedback	Including late feedback
Support	492 43%	492 35%
Do not support	565 50%	825 59%
Partially / other	74 7%	74 5%

**Specific responses:** 636 responses provided specific feedback on the proposal to increase to the annual waste management charge. Including late submissions, 896 responses provided specific feedback.

SPECIFIC RESPONSES	Excluding late feedback	Including late feedback
Support	179 28%	179 20%
Do not support	383 60%	643 72%
Partially / other	74 12%	74 8%

### 1.3 Phasing out the Waitākere rural sewerage service and targeted rate

Across all channels, Council received 910 pieces of feedback on the Waitākere rural sewerage service and targeted rate, including submissions that commented on the proposed rating and regulatory fee changes as a package.

One late submission did not support the proposed Waitākere rural sewerage service and targeted rate, which does not result in a change to the percentages. Including the late response:

- 404 (44 per cent) supported the proposal.
- 461 (51 per cent) did not support the proposal.
- 46 (5 per cent) provided partial support or another comment without a clear stance.

**Specific responses:** Including the one late submission, 395 responses were received that included specific feedback on the Waitākere rural sewerage service and targeted rate. Of these respondents:

- 85 (21 per cent) supported the proposal.
- 263 (67 per cent) did not support the proposal.
- 46 (12 per cent) provided partial support or another comment without a clear stance.

### 1.5 Changes to rating of religious use properties

Across all channels, Council received 1733 pieces of feedback on the proposal to not charge rates on some parts of the land owned by religious organisations, including submissions that commented on the proposed rating and regulatory fee changes as a package.

Seven late submissions supported the proposal to not charge rates on some parts of the land owned by religious organisations, which does not result in a change to the percentages. Including the late responses:

- 852 (49 per cent) supported the proposal.
- 806 (46 per cent) did not support the proposal.
- 82 (5 per cent) provided partial support or another comment without a clear stance.

**Specific responses:** Including the seven late submissions, 1320 respondents provided specific feedback on the proposed changes to the rating of religious use properties. Of these respondents:

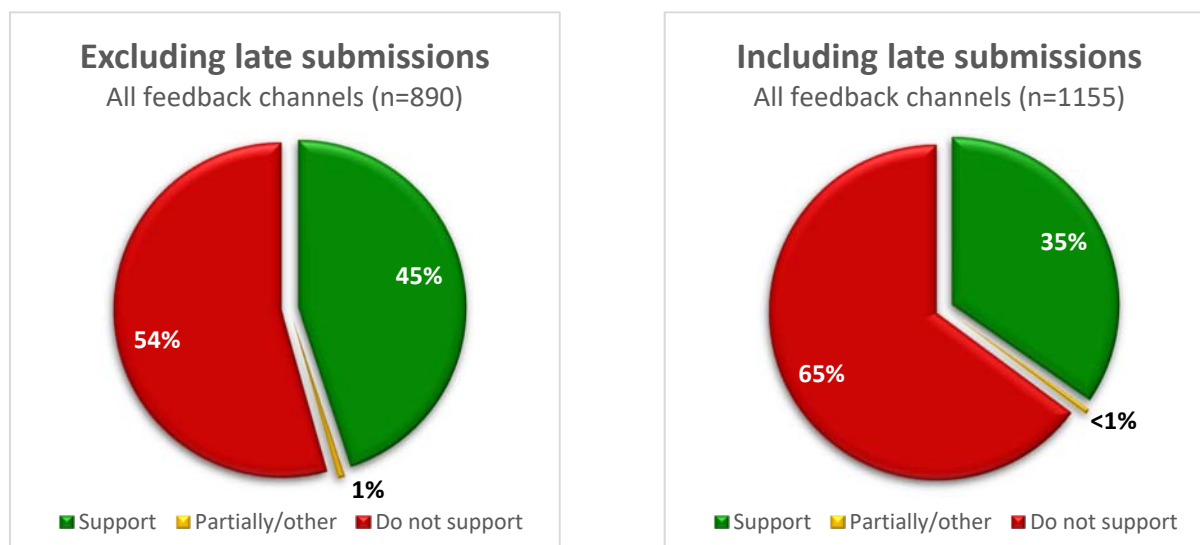
- 587 (44 per cent) supported the proposal.
- 651 (50 per cent) did not support the proposal.
- 82 (6 per cent) provided partial support or another comment without a clear stance.

## 1.6 Increases to some fees to maintain cost recovery

### Mooring fees

Across all channels, Council received 890 pieces of feedback to the changes to mooring fees. This included submissions that commented on the proposed rating and regulatory fee changes as a package.

Including late submissions, 1155 pieces of feedback were received. Note – 260 submissions either broadly supported the ARA submission or provided the ARA templated response, which was “Costs of boat salvage should be borne by the owners of those boats, not levied on responsible boat owners via increased mooring fees”. Another five submitted on mooring fees alone.



OVERALL RESPONSES	Excluding late feedback	Including late feedback
Support	400 45%	400 35%
Do not support	484 54%	749 65%
Partially / other	6 1%	6 <1%

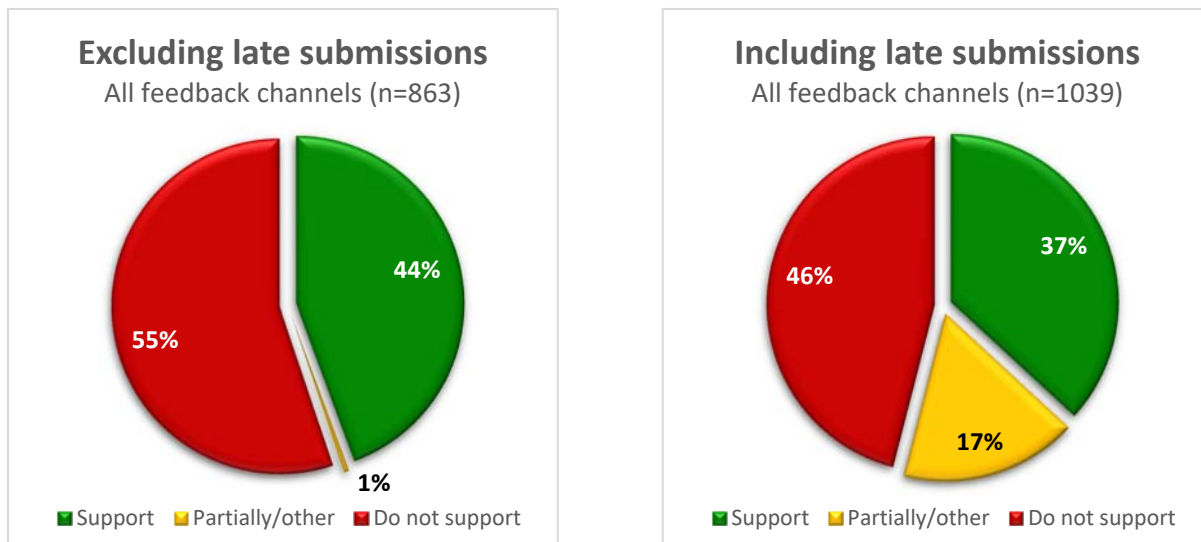
**Specific responses:** 149 responses provided specific feedback on the proposed changes to mooring fees. Including late submissions, 414 responses provided specific feedback.

SPECIFIC RESPONSES	Excluding late feedback	Including late feedback
Support	22 15%	22 5%
Do not support	121 81%	386 93%
Partially / other	6 4%	6 2%

## Foreign vessel charges

Across all channels, Council received 863 pieces of feedback on changes to foreign vessel charges. This included submissions that commented on the proposed rating and regulatory fee changes as a package.

Including late submissions, 1155 pieces of feedback were received. Note – 174 submissions broadly supported the ARA submission, which included the comment “If the Council proceeds with such a change, it should not exclude domestically owned vessels. The system should be user-pays for all parties, not simply foreigners” so no clear stance was determined. The templated response did not address foreign vessel charges. Another two submissions opposed the charge.



OVERALL RESPONSES	Excluding late feedback	Including late feedback
Support	383 44%	383 37%
Do not support	476 55%	478 46%
Partially / other	4 1%	178 17%

**Specific responses:** 118 responses provided specific feedback on the proposed changes to foreign vessel charges. Including late submissions, 294 responses provided specific feedback.

SPECIFIC RESPONSES	Excluding late feedback	Including late feedback
Support	22 15%	22 5%
Do not support	121 81%	386 93%
Partially / other	6 4%	6 2%

## 2.0 Other Feedback

Late submissions also raised a variety of topics that were not directly consulted on.

These topics included:

- General rates issues – 313 comments (260 of which came from the ARA templated response or broadly supported the ARA submission, outlined on page 47)
- Living wage (do not support) – 259 comments (these all came from the ARA templated response or broadly supported the ARA submission, outlined on page 47)
- Stadium strategy – 83 comments (these followed a templated response, outlined on page 47)
- Transport issues – 16 comments
- Planning issues – 9 comments.