

SCHISCHKA “GLAMPING” CAMPGROUND CODES AND CONDITIONS

1. WENDERHOLM REGIONAL PARK CODES AND CONDITIONS

PARK GATE OPEN HOURS:

Daylight Saving: 6am - 9pm

Non Daylight Saving: 6am - 7pm

1.1 Fires:

- All open fires are prohibited.

1.2 Portable solid fuel barbecues:

- Cannot be used during a restricted or prohibited fire season.
- The restricted fire season runs each year from 1 December to 31 March.
- Check fire conditions prior to booking date.
- Please provide all fuel for your barbecue.
- Ensure ashes are cold and take them home as part of your rubbish.

1.3 Portable gas barbecues:

- Allowed at all times.

2. SCHISCHKA CAMPGROUND CODES AND CONDITIONS

2.1 Length of Stay:

- Minimum stay of 1 night.
- Maximum of 7 consecutive nights.

2.2 Camp Modes:

- Tent is pre-erected on site.
- Bell 1 – 4 - Tent sleeps 2 (contains one queen bed)
- Belle 5-6 - Tent sleeps 4 (contains one queen bed, single bunk)
- Ecostructure Tent sleeps 4 (Contains one queen bed and bunk singles)
- No additional tents can be erected on this site. If more than allowed capacity in family / group, they must be booked into main Schischka campground and supply all their own equipment.

2.3 Equipment supplied with tent:

Tent contains:

- Sleep configuration as in 2.2.
- Gas barbecue - must remain outside tent at all times.
- Table, chairs, battery-powered inside lighting.
- Tap supply or 20-l container of water
- All equipment supplied with the tent must remain with tent at end of stay, including gas bottle and empty water container.
- Ecostructure - power

2.4 Rubbish:

- Use the rubbish facilities which are on the left at the entrance to the main Schischka campground (past the entrance to the "assisted" sites).
- Use the labelled molok recycle and general rubbish containers.
- Dispose of all biodegradable food waste in the worm bin as signposted.
- Place only recyclable items in the recycle container.
- Take what rubbish you can home with you.

2.5 Potable Water:

- Potable water supply (town supply) is available in the main Schischka campground.
- Water is precious - please conserve.

2.6 Boats:

- Able to be launched at the Wenderholm boat ramp, are allowed in the campground.

3. GENERAL CAMPGROUND CODES AND CONDITIONS

3.1 The following bylaw must be adhered to at all times:

Public Safety and Nuisance Bylaw 2013

8 Obstructions in any public place

(1) Except with the prior written approval of the council or a council controlled organisation, a person must not use a public place to:

- (a) place or leave any material, object, thing or structure;
- (b) erect, construct, or place a building, structure, tent or projection of a building structure or tent or any part thereof, on, under, over or across a public place;
- (e) store or pack goods on a public place.

3.2 Access:

- **Glamping access, keypad and combination lock numbers:**
- You will need to call Auckland Council Contact Centre on 09 366 2000, option 1, 3-5 days prior to your stay to receive access codes to the Bach.
- Campgrounds are inaccessible after main park entrance gate closing times.
- Combination codes do not provide access through the main park entrance gate.

3.3 Combination Locks:

- Are provided at campgrounds for your safety and security. Please keep the gate closed and locked at all times.

3.4 Departure /Arrival:

- Glamping sites are to be vacated by 11am on day of departure.
- Glamping sites can be accessed from 2pm on the day of arrival.

3.5 Camping modes:

- Restrictions apply. See individual site code and conditions for details.
- Camping in containers and portacomis is prohibited.

3.6 Group bookings:

- Will not be accepted from 17th December to the last day January.

3.7 Marquees:

- Restrictions apply. See individual site code and conditions for details.
- Only allowed with a group booking. · Must be approved and booked at the same time as the camp booking.

3.8 Day visitors:

- Times are restricted to the main park entrance gate opening hours.
- The campground is not to be used as a day use area.
- Visitor numbers are restricted to: Family permit - Max five. Group permit - Max of 20% of the group size.

3.9 Visitor vehicle parking:

- For safety and to avoid congestion in campgrounds visitor's vehicles must park outside the campground and visitors walk from the locked gate unless prior arrangement with the Park Duty Ranger.

3.10 Vehicles are not to be driven:

- Around the campground or designated self-contained certificate parking area during main park gate closure hours unless in an emergency OR authorised by staff.

3.11 Campgrounds have no allocated or designated sites:

- Camp in the approved area/s within the designated camp ground.

3.12 Rubbish Free Parks:

- Your campsite must be kept clean and tidy during your stay and on your departure.

3.13 Park Rangers have the authority to direct:

- Campers to specific areas, request campers to move tents, vehicles or camping equipment, stop inappropriate activities and to terminate camping.

3.14 Unsupervised Persons under the age of 18:

- Persons aged 16 yrs and 17yrs are not permitted to have a permit granted or use this site without prior consent, a completed and signed "Unsupervised persons under the age of 18" form from their legal guardian.
- Persons aged 15 yrs and under are not permitted on or to use this site without appropriately supervised (Supervised guide lines apply).

4. GENERIC CODES AND CONDITIONS

4.1 Permit use:

- This permit can only be used for the purpose designated on the permit. It is not able to be used for other activities, or to gain access to sites for other purposes.
- The permit is not transferable to another party or person.

4.2 Group organisers:

- Are responsible to ensure all members in their group are informed and aware of all the conditions codes and rules on this permit.

4.3 Vehicle entry/exit to park:

- Main park entrance gate opening and closing times vary (seasonally and across the parks).
- Please ensure your group is aware of the gate opening and closing times.
- They are sign posted at the main entrance to the park.
- Times are printed on the front of this permit.
- Vehicle entry is prohibited after closing time.

4.4 Animals:

- Dogs, other animals and pets are prohibited at all Auckland Council Regional Parks' bookable sites and accommodation. The only exception is registered aid dogs. Please advise staff at time of booking if you have a registered aid dog for an exemption.

4.5 Respect the rights of other park users.

4.6 Noise:

- Please ensure your activities, e.g. music and ball games etc. are not unduly heard off site and do not disturb other park users or local community residents. Generators and machinery are prohibited unless prior approval is granted.

4.7 Alcohol:

- Conspicuous and excessive consumption of alcohol is prohibited. Otherwise you and your group may be asked to leave the park and or have the permit terminated.
- Your group or function must have appropriate consent from the Auckland Council to comply with the alcohol act.

4.8 Smoke free Regional Parks

- Our Regional Parks are now smoke free. Please observe this while staying on/using our Regional Parks.

4.9 Vehicle parking:

- Please park vehicles in authorised areas or as instructed by the Park Staff.

4.10 Boats:

- Boats are restricted to hand carried craft, kayaks, canoes and dinghies under 3 metres in length. There are boat launching facilities at some parks, check the Auckland Council web site www.aucklandcouncil.govt.nz.

4.11 Pest control stations:

- May be located around some sites. For your safety and effectiveness of the pest control station please keep children away and do not touch.

4.12 Safety:

- Please instruct your group to care for their own safety. If you are entering a remote area please ensure you are adequately equipped, experienced and aware of potential hazards.
- **Swim Safe:** Enjoying the beach should be both safe and fun, especially if you follow a few basic safety tips. On patrolled beaches, swim between the flags. Never swim alone. Always swim under supervision. If in doubt stay out.

Know your limits. Read and obey the safety signs. Learn to recognise rip currents. Always use safe equipment. Never swim or surf when tired or cold. Consider other users. Think about safety first! **ALWAYS SUPERVISE CHILDREN NEAR WATER!**

- **Swim Safe:** Check the safeswim.org.nz website for up-to-date and forecasted water quality and beach safety information ahead of your visit or event. If the water quality droplet indicates **red**, the hirer **must inform participants** that there is moderate to high risk of infection from contact with the water and the water quality is considered unsuitable or unsafe for swimming.\
- Drinking and driving / host responsibility: The individual or group utilising a camp site will be requested to practice Host Responsibility by providing food and non-alcoholic drinks, and designated drivers and /or alternative transport options.

4.13 Liability:

- The permit holder shall reimburse the Auckland Council the full costs, including any associated Auckland Council staff time, to remedy, restore or replace any part of the facility and or chattels, resulting from any omission, negligence or act of willful damage by the permit holder.

4.14 Rescheduling (Changing) Bookings:

- Notice must be provided at least 2 weeks (8 weeks for lodges, 4 weeks for large events) to reschedule(amend) a booking. Providing a booking is rescheduled (changed) within these timeframes, the **first change will be free of charge**. Notice may be given verbally or in writing.
- Subsequent rescheduling (amendments) will automatically incur a 20% fee, based on the full value of the reservation.
- All bookings rescheduled (amended) inside the 2 week (8 weeks for lodges, 4 weeks for large events)booking period will automatically incur a 20% administration fee (**even if it's the first amendment**), based on the full value of the reservation (or part thereof). **Close off time** for rescheduling bookings is **24hrs** before the day of the booking.
- Rescheduled (amended) bookings are **subject to availability**.
- Once the original booking date has passed the booking cannot be rescheduled.

4.16 Refunds will only be issued under the following conditions:

- Notice of cancellation has been given and a written refund request received by the Auckland Council Contact Centre **before** the reservation date as follows:
 - **For controlled permits:**
 - 8 weeks for lodge reservations.
 - 4 weeks for large events reservations
 - 2 weeks for all other reservations.
- An administration fee of 20% based on the full reservation, value will be retained from the value of the booking.
 - Education groups are the only exception for weekday (excluding public holidays) reservations.
- Cancellation **within** the following timeframes will result in 100% of the booking value being retained by Council:
 - **For controlled permits:**
 - 8 weeks for lodge reservations.
 - 4 weeks for large events reservations
 - 2 weeks for all other reservations.
 - Education groups are the only exception for weekday (excluding public holidays) reservations.
- Refunds will only be issued when no other balances are outstanding. The Auckland Council reserves the right to retain allow part of their fund to offset outstanding balances on that Household.
- Refunds will only be paid to the householder who made the booking or if the booking is made by credit card the holder of that credit card.
- Products such as **camping passes and vouchers will not be refunded once purchased**. For all other products the Auckland Council will meet its obligations under the relevant acts.
- Applications for refunds may be approved by authorised staff only.

- Consideration may be given to refund requests that do not meet the above criteria on a case by case basis where the following circumstances exist:
 - Where the park or facility was unavailable, closed or shutdown prior to the booking commencing or during the booking.
 - In cases of demonstrated hardship or illness.

In such cases, customer/s must lodge request for refund within **5 working days of booking cancellation**.

4.16 Bond Fee (if appropriate):

- All conditions have been met.
- No damage or additional costs incurred from conditions not been followed.
- A fee of **20% based on the full reservation** will be retained. Education groups are the only exception for weekday (excluding public holidays) reservations.