

ANIMAL MANAGEMENT

Annual Report

2021 - 2022



Mihi

Toko ake rā e koutou o te ngākau māhora,
o te hinengaro māhaki,
o te whakaaro nui,
o te wairua atawhai.

Tukua hei a tātou ngā reo mō te wahangū
me te piringa ā-mahue noa.

Koutou i huakina ai ngā tatau o kāinga-rua
ki ngā mōkai a kāinga-tahi
kua kāwhakina ki tāhaki
e whakaaro kore rāua ko manawa poto.
Ki a koutou, ā mātou mihi
me ā mātou whakamānawa.

Tēnei mātou te toro atu nei ki a koutou,
kia kotahi mai tātou ki te kawē ake
i te mānuka e piki ai te mātauranga,
e āhuru ai te noho a o tātou hapori
i ngā mōreareatanga o te kīrehe mohao
me te mea anō hoki e piki ai
te aronui o te iwi ki ngā kawenga o te tiaki kurī.

E hora ake nei ko tā mātou pūrongo
mō ngā mahi i oti me ngā arohanga
ki ngā mea hei kawē ake ā ngā ra e tū mai nei.
Mauri ora ki a koutou katoa.

Welcome to all you of open heart,
humble mind,
kind thought
and caring spirit.

Let us be voices for the voiceless
and give shelter to the abandoned.

To you who gave a second home
to pets of those who cared less
the pets cast out
by negligence and short-term affection.
To you, we express our thanks
and gratitude.

Again, we reach out to you all,
to act together and help us meet
the challenge that is to increase education,
so that our communities are safe
from the dangers of wayward animals
and to inform
the people of their obligations to dog ownership.

The following is our report
of the work that has been completed already
and the work that is yet to be done.
Greetings to you, one and all.

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EXECUTIVE SUMMARY

This is the Auckland Council Animal Management annual report on dog control activities during the period of 1 July 2021 to 30 June 2022, as required by section 10A of the Dog Control Act 1996.

Auckland Dog Population

The Auckland region's known dog population increased this year by 6,464 dogs: from 118,552 the previous year to 125,016 at the end of this financial year – a 5.5% increase. This rise in the dog population continues the upward trend seen in previous years.

There were 113,772 registered dogs in Auckland at the end of June 2022, which is 91% of all known dogs. This is a 3.8% decrease in the compliance rate from the previous year. The unit's operational focus on registration compliance was significantly reduced during a large part of the year due to the extended lockdown periods in the Auckland region, and only essential services were delivered by our frontline workers during this time.

This reduction in registration compliance may also partly be due to the financial impact of Covid-19, as well as the rising cost of living that has impacted many communities. Many dog owners have also opted to rehome or dispose of their dogs for various reasons, instead of renewing their registration, and may not have notified Auckland Council yet.

Dog Attacks

The total number of dog attacks reported this year increased by 20.3% to 1,906. There were 92 more attacks on people and 230 more attacks on other animals reported this year. Dog attack data indicated a steady downward trend since 2017, but since the start of the Covid-19 pandemic in 2020, attacks started to increase to the current level, which is the highest in five years.

We are currently undertaking extensive analysis to understand the reasons for the increase in dog attacks, which will include changes that occurred in our communities during the last two years. This insight will help form our strategic planning and targeted initiatives for this financial year and ensure we focus on the most affected communities. The Animal Management Specialists are currently working with a Senior Data Analyst to produce intelligence reports and 'hotspot' maps for our field teams.

As a result of these dog attacks, Auckland Council initiated 115 prosecutions during the year against dog owners for serious breaches of the Dog Control Act 1996. Many prosecutions were delayed due to the limited court services during the lockdown periods.

There were four appeals filed in the High Court against destruction orders made in the District Court, but these appeals were all dismissed.

An appeal filed against a dog owner's conviction and a destruction order made in the District Court was dismissed by the High Court. The dog owner's subsequent application for leave to further appeal the conviction and destruction order was dismissed by the Supreme Court.

High-risk Dogs

There are currently 5,369 dogs classified as menacing and eight dogs classified as dangerous in Auckland. This is an 11% increase in menacing dogs and a reduction in a third of dangerous dogs.

Auckland Council's Policy on Dogs 2019 requires all menacing and dangerous dogs living in Auckland to be neutered, even if they were classified by another council and that council did not require the dog to be neutered.

Overall compliance with this neutering requirement for menacing and dangerous dogs is currently at 82.5%, which is 7.3% lower than the previous year. Many dogs that were classified as menacing could not be desexed during the lockdown periods due to the unavailability of veterinary services.

Animal Management teams are currently focussing on achieving a higher rate of compliance with these high-risk dogs. We are also taking part in a dog bite prevention programme led by Middelmore Hospital, which will provide exciting opportunities to collaborate with specialists from the medical field and other experts on ways to reduce the harm caused by dogs.

Field Services

The field officer teams responded to 24,841 requests for service during the year, which are 318 more requests than the previous year. This is a significant effort from our field officers, in light of the added difficulty in delivering these services during the period of more than three months that Auckland remained in Alert Level 3, before moving to the COVID-19 Protection Framework.

During this period, field officers assisted the animal shelters to return as many dogs to their owners as possible, due to the shelters being closed to the general public. Officers also had to clean and sanitise their vehicles and equipment after every interaction with a confirmed Covid-positive household.

Mandatory isolation for any officers who tested positive for Covid-19, or had members in their family who tested positive, severely impacted on staffing levels. As a result, the enforcement of lower-level offences, like reported breaches of the Dog Management Bylaw 2019, was temporarily suspended during the year.

A total of 3,766 proactive patrols, property visits, and registration checks were done during the year.

Roaming or uncontrolled dogs still account for the highest number of service requests received by the field teams, and officers responded to 8,461 reported incidents of roaming dogs, a further 1,906 incidents of dogs behaving aggressively by rushing at people, animals, or vehicles, and 4,238 requests to collect a dog that was found roaming by a member of the public or was relinquished to the council by its owner.

Field officers further responded to 751 incidents of stock roaming or straying on public roads, and 31 incidents of animals at large on the Auckland motorway network.

Barking complaints reduced significantly during this year, mostly due to the fantastic efforts of a dedicated team of barking investigators, and also due to more people staying home or working from home. The Barking and Field team actioned 5,372 complaints about nuisance barking, with a further 146 escalated complaints actioned by the other field teams.

The success of this team has contributed to a steep decline in nuisance barking complaints over the last five years. Even though the Auckland population increased significantly, the number of repeat complaints about nuisance barking were reduced by nearly 68%, which means that more complaints are resolved before the issues escalate.

Field officers on Great Barrier Island are currently assisting with barking complaints from across the Auckland region.

Unfortunately, Animal Management field and shelter staff have experienced increased levels of violence and aggression from members of the public, with reported incidents of abuse increasing by 77% from the previous year.

We are currently reviewing our operational processes and practices, especially when dealing with high-risk people and animals, to further improve the health, safety, and wellbeing of all our staff.

Shelter Services

A total of 5,012 dogs were impounded this year in the three Auckland animal shelters. This is a decrease of 4.1% from the previous year, which can mostly be attributed to the return of many dogs to their owners before they entered the shelters.

Of these impounded dogs, 3,205 (63.9%) were claimed by their owners, which is 7.4% lower than the year before. The shelters also experienced an increase in the number of dogs relinquished by their owners, which caused the shelters to run near full capacity towards the end of the financial year.

A large adoption campaign was launched to raise awareness of the dogs in the shelters that were available for adoption, and this was extensively covered by the mainstream media, radio broadcasters, and other online platforms. The success of this campaign will be reviewed in the coming months, while further initiatives to improve the adoption rate are currently being rolled out by the shelter teams.

A total of 335 dogs were adopted from our shelters or transferred to rescue organisations, which is 2.1% higher than the previous year.

There was a 5% increase in the total number of dogs euthanised at the three shelters, which can mostly be attributed to the increased number of dogs impounded for attacking people or animals and were not claimed by their owners. Most of these dogs were not suitable for rehoming.

The increase can also be attributed to the shelters experiencing a large influx of new-born puppies and pregnant dogs, with many litters delivered inside the shelters. Many of these puppies were very ill or infected with parvovirus, which unfortunately led to an increase in dogs euthanised due to health reasons.

There was a significant reduction in the number of dogs euthanised that were classified as menacing, which indicates an increase in compliance by owners of these high-risk dogs.

Other Specialist Services

The Animal Management Specialists completed several new technology projects during the year, including the roll-out of new communication devices to our field staff. The new digital radio devices and online monitoring system will provide enhanced communication between our field officers and the various dispatch teams.

The new technology is also a significant cost-saving initiative for the unit. In addition, field staff were issued with new mobile devices to improve their efficiency while out in the field, and these devices will now allow them to record statements and customer signatures in digital format.

Supporting the Community and Other Agencies

The Animal Management unit performed some fantastic work alongside Tūpuna Maunga o Tāmaki Makaurau Authority (TMA) during the latter part of 2021, in an effort to reduce dog-related harm and nuisance on the 14 maunga across the region.

The Central field team created a new roster specifically to facilitate additional patrols around the maunga, and also arranged a hui with the TMA staff to further discuss ways that Animal Management can assist with the protection of these precious taonga.

The field teams worked together with officials from Managed Isolation and Quarantine (MIQ), SPCA, and Civil Defence to collect animals from families that were admitted to MIQ during the level 4 and 3 lockdown periods, and the West field team also provided a great response in dealing with dislodged animals during the extreme weather and flooding events in West Auckland in 2021.

Animal Management staff collaborated with staff from the Natural Environment Specialist Services unit to raise awareness about vulnerable shorebirds in the Auckland region, and the impact that uncontrolled dogs have on these protected bird species.

The unit also assisted with a review of Contact Centre processes to streamline the handling of welfare-related calls between Auckland Council and SPCA Contact Centres, to avoid customers experiencing delays when reporting issues with animals in distress.

The Animal Shelters are further supporting the excellent work being done by Pet Refuge, which is an organisation that provides a safe place for animals while their owners escape domestic violence. The Auckland animal shelters provided temporary housing for 15 dogs from Pet Refuge since an MOU was signed between the organisations.

Education

The unit's education and dog safety awareness programmes were very limited during the year due to restrictions on indoor gatherings, as well as the need to minimise social contact with larger groups of people. Many planned events were cancelled, but presentations were still delivered to agencies like Oranga Tamariki Homai and the Ministry of Justice.

Outdoor community events were also attended where possible to raise public awareness of responsible dog ownership and safety around dogs, as well as to find suitable homes for some of the dogs available for adoption from our shelters.

The teams are looking forward to more planned events in the new year to get out in the community and show them the great work being done by the different Animal Management teams.

Ongoing Work and Projects

The Animal Management Lead Team is working extensively on strategic planning in line with Kōkiri Whakamua – the Regulatory Services' Strategy 2024, and the key focus of the unit will be on dog bite prevention, and to obtain a significant reduction in attack incidents and harm caused by dogs.

Animal Management staff are still assisting the Regulatory Support unit with the Kurī Mahi Aunoa project, which will reduce periodic increases in manual work, and will also enhance dog owners' experience when they engage with Auckland Council.

Shelter security upgrade projects are nearing completion, and this will provide a safer environment for the shelter staff and the animals in their care.

Animal Management is confident that the new financial year will bring exciting new opportunities to deliver a great service to all Aucklanders and to make Auckland safer for all our people, visitors, and animals.

PART 1: INTRODUCTION

1.1 PURPOSE OF THE ANNUAL REPORT

Section 10A of the Dog Control Act 1996 (**the Act**) requires each territorial authority to report on its dog control policy and practices and to provide specific statistical information.

This report acts as a medium for this statutory requirement, and to provide an update to all stakeholders on the activities and performance of the Auckland Council Animal Management unit.

1.2 ARRANGEMENT OF THE REPORT

The structure of this report follows a similar arrangement to previous annual reports, to allow for ease of assessing the success of our service delivery.

Except for the statistics provided in the tables in **Part 3 and 4**, other statistics provided throughout this report are indicated by a  symbol.

1.3 POLICY ON DOGS 2019 AND DOG MANAGEMENT BYLAW 2019

The Policy Objective of the Auckland Council Policy on Dogs 2019 forms the basis of this report.

Policy Objective: “To keep dogs as a positive part of the life of Aucklanders by:

- maintaining opportunities for owners to take their dogs into public places,
- adopting measures to minimise the problems caused by dogs, and
- protecting dogs from harm and ensuring their welfare.”

The Policy Objective is addressed throughout this report with the provision of information, photos, and statistics in relation to the activities, achievements, and service delivery of the Animal Management unit.

The principles applied by Animal Management to achieve the Policy Objective include these:

- **Registration and Classification**
Promote dog registration across all of Auckland.
- **Responsible Dog Ownership**
Educate and inform dog owners how to take care of their dogs.
- **Dog Access Principles**
Provide a balanced approach to dog access in council-controlled public places.
- **Monitoring measures of success**
Annually report to the Governing Body (through a public agenda report) and to the national government as required by the Dog Control Act 1996.

This annual report represents a thorough and reliable account of all Animal Management activities during the financial year period of 1 July 2021 – 30 June 2022.

Some educational events that occurred outside of the previous financial year, but prior to the release of this report, may be included due to public and staff interest.

1.4 OUR SERVICES

The Animal Management unit's main function is to ensure dogs and other animals are sufficiently controlled to prevent harm and nuisance to the public.

This helps to fulfil the overall goal of the Licensing and Regulatory Compliance department of protecting the public of Auckland from nuisance and harm, as well as improving, protecting, and promoting the health of the public of Auckland.

These goals are achieved via a number of services:

- Providing information and education to the public relating to dog control and other animal management issues
- Dog registration and database administration
- Monitoring dog access to public places
- Dog bite prevention (including the classification and monitoring of menacing and dangerous dogs)
- Complaint resolution (including aggression, roaming, and barking nuisance complaints)
- Shelter services (including lost and found, adoption, and microchipping)
- Enforcement activities (investigation of breaches of the Dog Control Act 1996 and the Auckland Council Dog Management Bylaw 2019)
- Control of livestock on roads and other public places (services under the Impounding Act 1955)
- Public stock pound (as required by the Impounding Act 1955)

1.5 ANIMAL MANAGEMENT STRUCTURE

Auckland Council operates a single, regional Animal Management unit with **98** fulltime positions (including the Lead Team).

The unit consists of **Field Services** teams, **Animal Shelter** teams, and a **Lead** team, which includes the Animal Management Specialists.

A Dog Registration Hub, which operates at the beginning of every registration year, a Regulatory Support team, and a Dispatch Support team within the same department provide administrative and operational support to the Animal Management unit.

FIELD TEAMS

The Animal Management unit has four field officer teams, consisting of **48** Animal Management Officers (AMOs): North, West, Central and South. The Waiheke Island personnel are part of the West team, and the Great Barrier Island personnel are part of the restructured Barking and Field team.

These teams are responsible for the field services provided by the unit. This includes a reactive response and investigations into complaints about dogs that are not under control, or that are causing a nuisance.

Our teams provide a 24/7 response to all urgent and high priority requests.



Field officers also deal with stray or roaming livestock on all our roads, and sometimes have to deal with livestock trespassing on private property.

Our field teams cover the entire Auckland motorway network and will respond to all incidents of animals on the motorway as a high priority. Specialised training is provided to all field staff to deal with motorway incidents.

Requests to deal with other domestic animals are frequently received, and they also work closely with the Animal Shelters to provide support for property inspections that are required for adoptions from the shelters.



Other responsibilities include ensuring compliance with the Dog Control Act 1996, encouraging responsible dog ownership, and actively enforcing the registration of all dogs in our region.

In addition, the officers also do regular patrols in areas with a high volume of complaints. Proactive work includes visits to most popular parks, reserves, and beaches used by dog owners.

BARKING AND FIELD TEAM

The Barking and Field team (previously called Barking Complaints team) consists of three Barking Complaint Advisors (BCAs), two Barking Complaint Investigators (BCIs), a Senior Bark Advisor (SBA), and one Animal Management Officer on Great Barrier Island. This team is part of the Field Services section of the Animal Management unit.



BCAs deal with all initial barking complaints and provide advice to dog owners on practical methods to correct nuisance barking, and they also mediate between neighbours to resolve the complaint.

BCIs deal with ongoing or escalated barking complaints, which require further investigation, and these normally involve a property inspection. BCIs will provide site-specific recommendations to dog owners on ways to correct barking issues that could not be resolved during the first part of the process.

If enforcement action is required to resolve any escalated or ongoing complaints, the team is supported by the other field teams.

The Animal Management Officer on Great Barrier Island also assist with barking complaints under the same process followed by the BCAs.

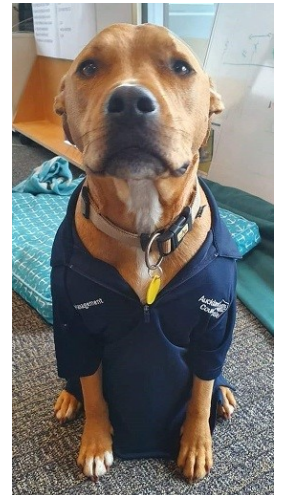
ANIMAL SHELTER TEAMS

The unit operates three main animal shelters: Henderson (HAS), Manukau (MAS), and Silverdale (SAS). A temporary shelter on Great Barrier Island is managed by the field officers employed on the island and does not have any fulltime shelter personnel.

Each of these shelters is responsible for the care and management of impounded animals. These animals may be the subject of legal prosecutions, or were impounded due to being found wandering at large, not registered, welfare concerns, or they were surrendered by their owners.

Animal Shelters promote the adoption of unclaimed, suitable dogs and work collaboratively with other welfare and rescue agencies to find the best possible outcome for these dogs.

Various de-sexing campaigns and other veterinary services have also been offered to the community through the animal shelters.



ANIMAL MANAGEMENT LEAD TEAM

The Animal Management Lead Team consist of the Manager Animal Management, four Field Team Leaders, one Barking and Field Team Leader, three Shelter Managers, and three Specialists.

The Team Leaders and Managers are responsible for managing, supporting, and developing their individual teams and facilities, and the Specialists assist mostly with legal, strategic, and operational support to the Animal Management teams and other internal and external stakeholders.

The Specialists also facilitate the majority of training sessions, internal workshops, document and policy reviews, official information requests, as well as system and equipment maintenance and support.



PART 2: SERVICE DELIVERY

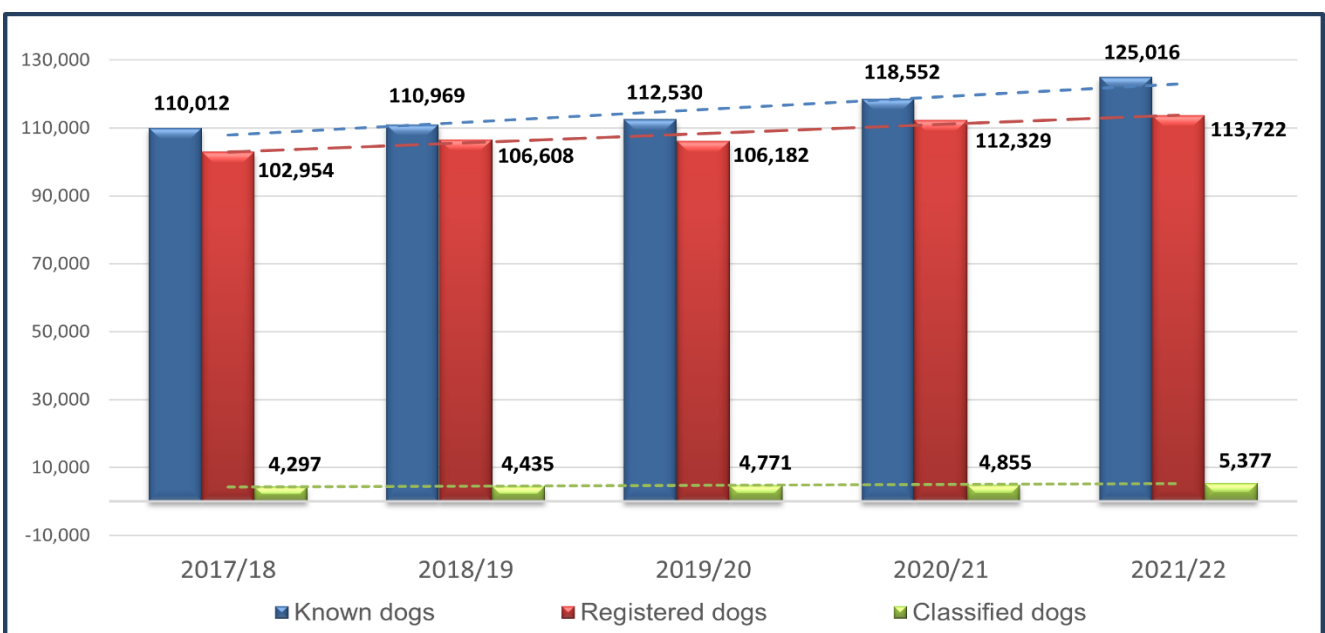


2.1 FIELD SERVICES

The dog population in Auckland increased again by more than 6000 dogs in the last year (6%). The increase is likely due to more Aucklanders welcoming dogs into their *whanau* during lockdowns, and the reduced veterinary capacity for desexing caused significant strain on our field officer teams.

The unit had to make many strategic changes to its service delivery, including prioritising high risk / high harm incidents over low risk / low harm incidents, as well as reducing their proactive compliance work.

DOG POPULATION GROWTH – LAST 5 YEARS



2.1.1 PROACTIVE WORK

Field officers still proactively visited properties and patrolled some of the most popular beaches and parks with a high volume of users, but this service was reduced during the year – mostly due to reduced staff capacity, as well as fewer people visiting public places in our region, and a higher demand on our teams to deal with aggression-related incidents and harm caused by dogs.



AMO on beach patrol

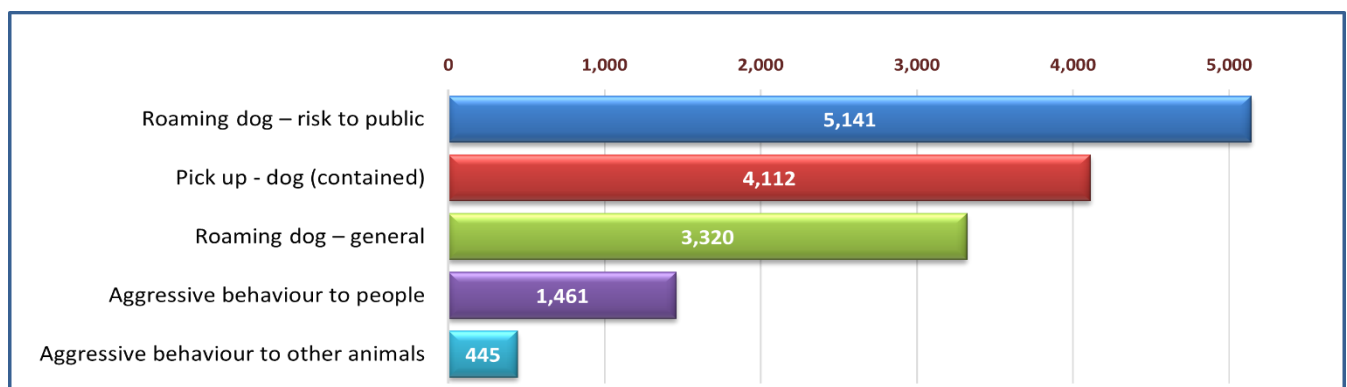
- 🐾 A total of **3,766** proactive property visits, patrols, and registration checks were done during the year.
- 🐾 The majority of patrols were focussed around the areas where reported breaches of the Dog Management bylaw occurred, and a total of **716** such incidents were investigated.

2.1.2 RESPONSE TO SERVICE REQUESTS – ROAMING AND UNCONTROLLED DOGS

Complaints about roaming and uncontrolled dogs make up the largest number of service requests, and together with requests from the public to collect confined stray dogs, account for **58.4%** of all requests.

- 🐾 AMOs responded in total to **24,841** requests for service. This is not including their proactive work.
- 🐾 The field teams investigated **1,906** reports of dogs behaving aggressively to people or other animals, which is an increase of **21%** from the previous year.
- 🐾 A total of **8,461** complaints about roaming dogs were received, and **5,141 (61%)** of these were classed as a high priority due to the risk the dogs posed to the public.

ROAMING AND UNCONTROLLED DOGS BY VOLUME (EXCLUDING ATTACKS)



2.1.3 RESPONSE TO REQUESTS FOR SERVICE – SERIOUS INCIDENTS

The teams have experienced a significant increase in serious incidents this year.

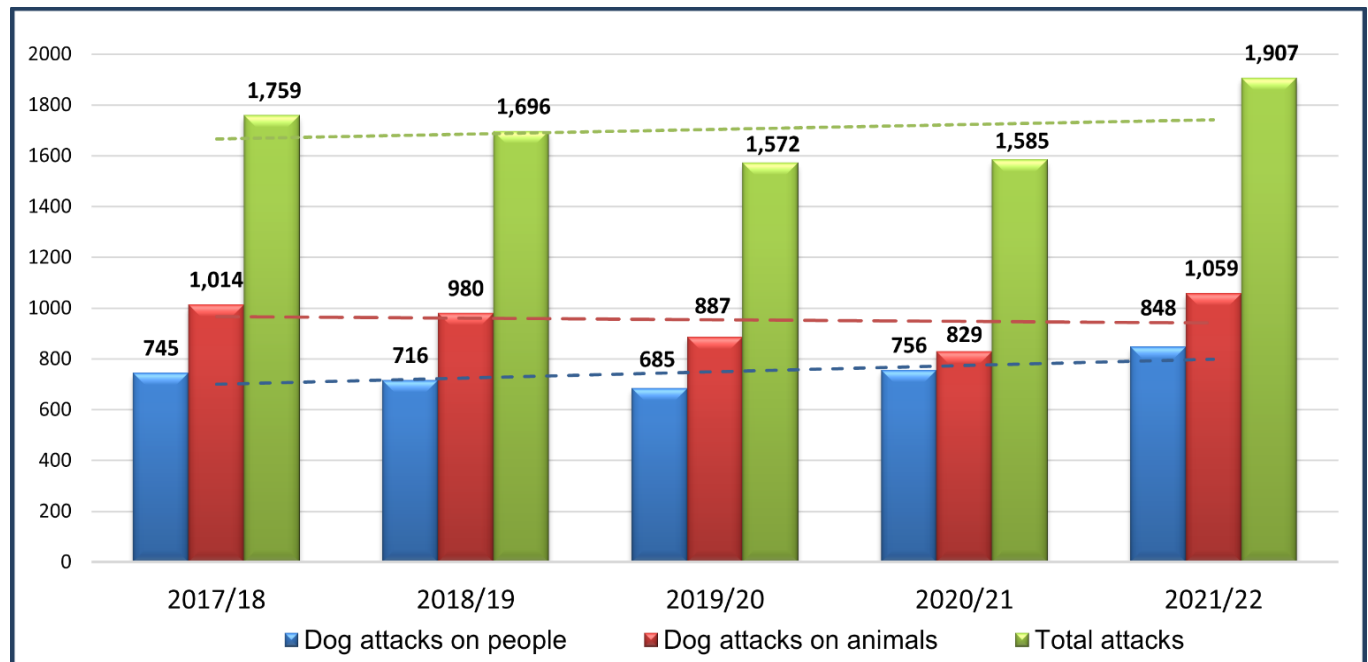
- 🐾 A total of **1,907** dog attacks were investigated during the 2021-2022 year.
- 🐾 There were **92** more attacks on people and **230** more attacks on other animals reported.
- 🐾 Overall, attacks on people increased by **11.5%** this year, and attacks on other animals increased by **27.7%**.

ATTACKS INVESTIGATED BY EACH FIELD SERVICES TEAM

Field team	Attacks on people	Increase / Decrease %	Attacks on animals	Increase / Decrease %
Central	224	Decreased by 4.7%	245	Increased by 14.5%
North	143	Increased by 19.2%	199	Increased by 15%
South	315	Increased by 28.6%	391	Increased by 46.4%
West	166	Increased by 6.4%	224	Increased by 28%
Total	848	Increased by 11.5%	1,059	Increased by 27.7%

* Percentages are rounded

DOG ATTACK TRENDS – LAST 5 YEARS



PROSECUTIONS

- A total of **115** new prosecutions were initiated against dog owners in the 2021-2022 year for serious offences against the Act.
- There was **one** appeal filed in the Court of Appeal and **one** filed in the Supreme Court this year.

Many proceedings were delayed due to courts only dealing with serious criminal charges during the lockdown periods.

2.1.4 BARKING COMPLAINTS

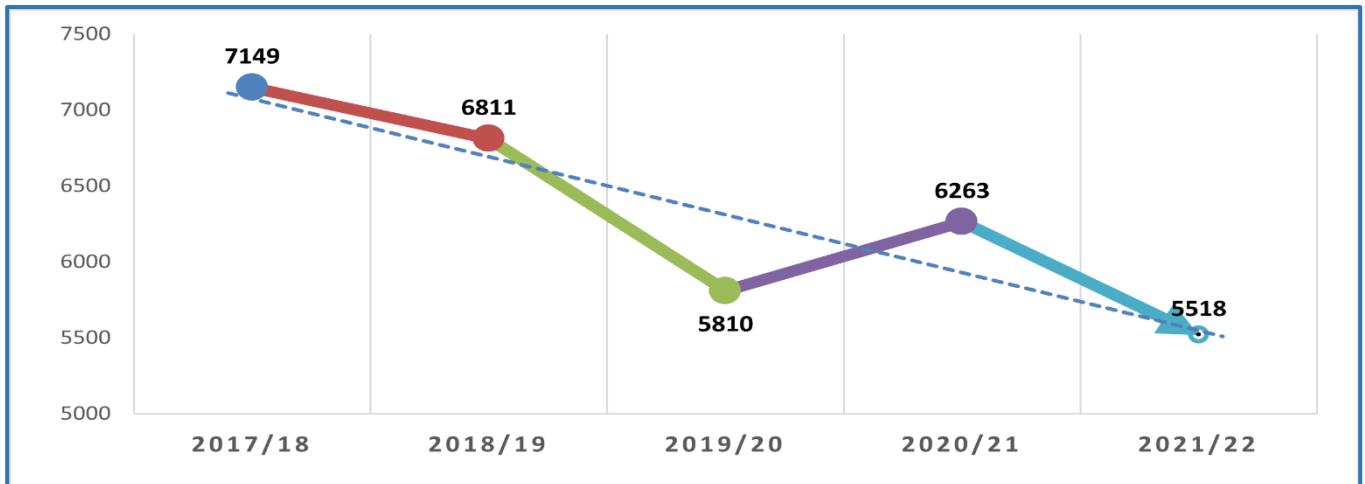
The Barking and Field team has seen a further **11.9%** reduction in nuisance complaints.

Animal Management sought an independent review of the legislation regarding barking complaints and made significant changes to investigation and enforcement processes. A vast reduction in barking complaints was also noted during the lockdown periods due to more people being at home during the day. This has steadily increased now that more people are returning to work.

Barking complaints still account for the second largest volume of complaints (after roaming dogs) and many complaints require multiple site visits and follow-up calls.

- 🐾 A total of **5,518** barking-related complaints were received in the 2021-2022 year, which is **22.2%** of all requests for service (not including proactive work).
- 🐾 These complaints resulted in the issuing of **49** nuisance abatement notices during the year to **43** dog owners who failed to reduce the barking of their dogs.

BARKING COMPLAINT TRENDS – LAST 5 YEARS



2.1.5 DOG REGISTRATIONS

The Act requires all dog owners to register their dogs every year, and it also requires every territorial authority to keep a register of all dogs.

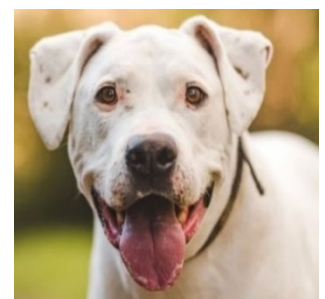
The annual dog registration year runs from 1 July to 30 June the following year. Failure to register a dog can result in a \$300 infringement notice, or a court may impose a fine of up to \$3,000.

- 🐾 Animal Management's focus on dog registration compliance during the 2021-2022 year was very limited due to the extended lockdown periods, but the teams still proactively followed up on **1,253** outstanding dog registrations.
- 🐾 There were **113,772** registered dogs in Auckland at the end of the financial year, which is **91%** of all known dogs. This is a decrease of **3.8%** from the previous year.

2.1.6 CLASSIFICATION OF HIGH-RISK DOGS

Schedule 4 of the Dog Control Act 1996 requires territorial authorities to classify as menacing all dogs that belong wholly or predominantly to the breeds or the type of dog listed in the Act.

The Policy on Dogs 2019 requires all menacing dogs living in Auckland to be neutered, even if the classification by another territorial authority did not require it.



Dogo Argentino cross

- 🐾 As of 30 June 2022, a total of **5,369** dogs were classified as menacing, and **8** dogs were classified as dangerous.
- 🐾 A total of **4,438 (82.5%)** of all menacing and dangerous dogs are currently neutered.

2.1.7 OTHER DUTIES

Our field officers' duties also include dealing with stray or roaming livestock on roads and in other public places, including the entire Auckland motorway network.

- 🐾 Officers responded to **751** incidents of stray or roaming stock during the year – down **9.6%** from the previous year.
- 🐾 A total of **31** incidents related to animals roaming at large on the Auckland motorway network were reported.



AMOs with impounded stock

2.2 WORKING WITH THE COMMUNITY

Animal Management staff are always willing to assist the community in various ways, and they have gone the extra mile again this year, by proactively getting involved in community initiatives and giving up their spare time for various great causes.

NORTH TEAM VISIT 'TAMAHUNGA TRAPPERS'



AMOs at the Tamahunga Trappers open day in Matakana



The North team popped in at the **Tamahunga Trappers** open day at Matakana community hall to learn more about the great work that have been done by the **Tamahunga Trappers**, who have been working for the past 10 years to rid Mt Tamahunga of pest so that Kiwi could be released there.

The North team did an education drive and a show of presence in the area, reducing the number of dogs entering the reserve significantly, according to the Department of Conservation.



An AMO used her community day to join a street appeal raising funds for guide dogs.



HAPPY REUNION

In January 2022, an AMO located a young Jack Russel Terrier and after scanning the dog for a microchip, discovered it has been missing since March 2021.

The dog was promptly returned to the owner, who was over the moon to hear that her missing puppy had been found!

The beauty of microchips...



For this AMO, helping out a stranded motorist is all part of the day's work.

2.3 SUPPORTING OTHER AGENCIES

SPCA

The Animal Management team is supporting the SPCA on many occasions where they get the opportunity to help out with welfare-related issues.



AMO assisting SPCA staff at a property

Both organisations are currently working together under the existing MOU (Memorandum of Understanding) and is in the process of reviewing reporting systems within the different Contact Centres.

This is to ensure that customers get the fastest and most accurate information, and that there are no unnecessary referrals made between the different teams.

TŪPUNA MAUNGA AUTHORITY

The Central team continued to work with the **Tūpuna Maunga Authority (TMA)** in October – December 2021 after their last successful operation in June / July 2021. The team increased foot patrols at Maungawhau (Mount Eden), Te Kōpuke / Tītīkōpuke (Mount St. John) and continued their patrols at Te Tatua Riukuita (Big King Reserve).

Unfortunately, in December 2021, Covid-19 started to directly affect the staff and they had to cease this important *mahi* due to staffing levels and officer availability.

In May 2022, AMOs met the TMA staff on the maunga and discussed the dog-related issues, updating signage, and how they would approach the project. They also worked on creating a roster to have AMOs patrol outside their normal working hours.

Some temporary signage was installed to increase awareness of the council's Dog Management Bylaw. They also organised a *hui* for TMA staff to give a *kōrero* to Animal Management staff about what it is the TMA does as a co-governance body, why the maunga are culturally significant sites, and how we can work together to improve the quality of our shared community spaces.

NZ POLICE

Animal Management staff assisted the NZ Police on several occasions throughout the year, ranging from shooting incidents and drugs and firearms-related incidents, to dog attacks on members of the Police.

Some officers accompanied the Police on their boat to Waiheke Island for a joint operation.



OTHER HAURAKI GULF ISLANDS

The Central team was contacted by staff from **Rotoroa Island**, who were enquiring about dog-related issues on the island; mostly to do with members of the public bringing their dogs into prohibited areas on the island.

The team discussed ways in which they could assist and also sent information out about the dog bylaw requirements, Animal Management processes, and statement forms for their staff to use if they experience any issues.

DEPARTMENT OF CONSERVATION (DOC) AND PARK RANGERS

After increased reports of seal sightings on Piha beach during lockdown, and dogs approaching seals and penguin nesting sites, Animal Management increased patrols of Piha beach during this time, and also arranged collaborative patrols with the Park Rangers – with the goal of educating dog owners about keeping dogs away from protected wildlife.



In September 2021, a seal pup in distress was reported at Narrow Neck beach, and an AMO responded to assist.

The officer liaised with DoC prior to her arrival and followed their advice on how to respond. Locating the pup, inspecting it, recording its condition, and pin-pointing its exact location for DoC's reference, well exceeded their expectations.



2.4 EDUCATION

2.4.1 AT-RISK WORKERS

The Covid-19 response and subsequent lockdowns during the year caused our education programmes to slow down, but our staff still managed to deliver this service to some groups at Oranga Tamariki Homai, as well as at Kainga Ora.

Recently, the Animal Management Senior Specialist presented a Dog Safety education session to the Bailiffs team at the Ministry of Justice, as well as to the lovely staff of the Anglican Trust for Women and Children in Otahuhu.



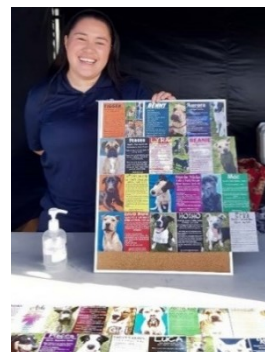
2.4.2 ADOPTION DRIVES

Field and Shelter staff recently visited an event¹ in Selwyn Reserve, Mission Bay, to educate members of the public about dog safety and responsible ownership, but also to raise awareness of the adoption dogs available from the shelters.

These wonderful staff members enjoyed this opportunity to find some great homes for the dogs in the shelters.



Shelter Officer with an adoption dog at Selwyn Reserve



AMO showing some of our available adoption dogs



Senior AMO with another dog available for adoption



¹ This event was held on 9 July 2022, which is outside the previous financial year, but it was decided to include it in this report.

2.5 DEALING WITH COVID-19 (FIELD STAFF)



Animal Management teams continued their services throughout the lockdown periods in the last financial year.

The threat of COVID-19 infection was a daily risk to our staff, but all teams spent considerable time and effort during the year to keep themselves safe, as well as all customers they interacted with on a daily basis.

All staff were wearing appropriate and prescribed personal protective equipment (PPE), and strict cleaning and sanitising processes were followed to prevent any further outbreaks in Auckland.

AMOs also assisted the SPCA on several occasions with the overflow of dogs that had to be housed while their owners were in managed isolation during the Delta outbreak.



Staff meetings were held outdoors with the appropriate social distancing

The first dog from a Covid-19 positive property arriving at the Manukau Animal Shelter



AMO visiting a dog owner

As essential workers, all teams had an adequate supply of the appropriate PPE, but extra precautions were taken to minimise the spread of the virus. Officer safety was their top priority.



AMOs in their field PPE

Dogs were returned to their owners instead of being taken to the shelters; all to minimise contact with shelter staff, and due to the shelters being closed to the public.



AMO returning a dog



AMOs and Shelter staff training and working together in the shelter



ANIMAL SHELTERS



2.6 SHELTER SERVICES

2.6.1 IMPOUNDS

Fewer dogs were impounded this year at the three main animal shelters in Auckland, compared to the previous year – a decrease of **4.1%**.

The majority of impounded dogs were collected at the request of members of the public. Fewer dogs were also claimed by their owners during this year.

- There were **5,012** dogs impounded in Auckland's animal shelters throughout the region during the 2021-2022 year.
- A total of **3,205** dogs were claimed by their owners, which is **63.9%** of all impounds – down by **7.4%**.
- There were **268** dogs relinquished to the shelters by their owners.

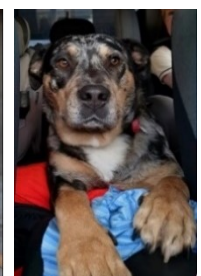
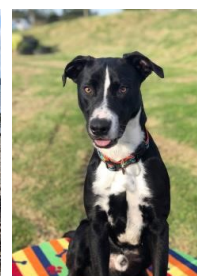
2.6.2 ADOPTIONS

The shelter staff worked extremely hard again this year to find suitable homes for some of the dogs in our shelters.

- A total of **335** dogs were adopted from the shelters or transferred to rescue organisations.



Manukau Animal Shelter Successful Adoptions March 2022



Some of the dogs from our animal shelters that found amazing new homes! See the 'Other success stories' further down in the report.

The animal shelters work closely with rescue organisations and utilise social media or internet platforms, like Facebook and Pets on the Net, to find as many suitable homes as possible.

Significant media interest was generated regarding the challenges the shelters faced during the year with the huge increase in puppies and other adoptable dogs, while all the shelters and most rescue organisations were full to capacity, and they also experienced a very slow adoption rate.

FEEDBACK

Receiving feedback from dog owners who adopted a dog from our shelters is one of the highlights of the job for our shelter staff. Staff regularly get updates and photos to show how the new family member is settling in, which is very rewarding to our staff.

This is some feedback from the new owner of 'Gem':

"I thought I was well over due to give you an update on our beautiful girl Gem, aka Gemma.

She loves to go for car ride adventures. Exploring the world around us and meeting new friends of the 2 and 4-legged variety.

Thank you again Silverdale Animal Shelter whānau for helping to make it happen, as well as looking after her while she awaited surgery and letting us visit as often as we could.

You truly are wonderful people."



SOCIALISATION OF DOGS

The shelter staff will use any opportunity to find new homes for the dogs in our shelters, but also regularly take them out for socialisation, which gives them the opportunity to interact with people and nature.

SAS staff were recently approached by Albany library to take some dogs there and do a little education session and have the kids read to the dogs.

This was a great experience for the kids and the dogs, and the staff will revisit again soon.



Shelter staff at Albany library with an adoption dog



MAS staff taking the dogs on a bush walk



Recently desexed and ready for their new homes



Shelter staff with the kids at Albany library

2.6.3 OTHER SUCCESS STORIES

HAPPY OUTCOME FROM MAS:

Bobo was impounded in May this year, and the owner was promptly notified by the shelter staff. On arrival, the owner explained that her dog had been missing since 2018!

Bobo escaped from her property with her other dog, which managed to find its way back home, but Bobo never returned.

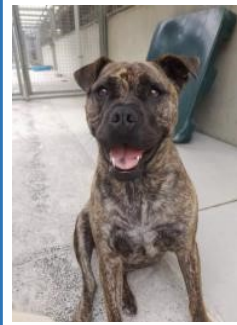
“Safe to say the owner was over the moon to be re-united with her fur-baby!”



Rose was with MAS for 171 days – she is now living her best life on a lifestyle block!



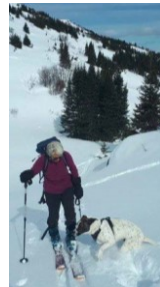
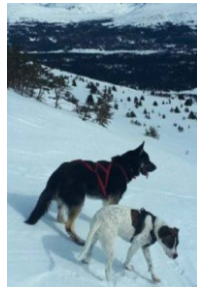
Bugsy is doing great in his new home... on a boat!



SAS found **Rita** her forever home, and she left the shelter in a Corvette! We bet she never looked back once...

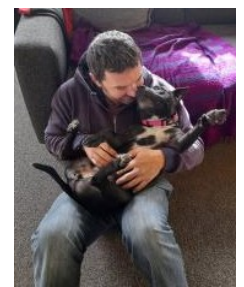


ELM
STAFFY X MALE 2 MONTHS
Elm is all GO! GO! GO! He's a typical mouthy and jumpy puppy who likes to spend his free time playing with toys, eating and napping.
He will need daytime companionship until he is old enough to be left alone for longer periods of time. Elm will need to go to puppy school to start developing his social skills. Elm met the shelter cat and was interested. Because of his age he will be okay to go to a home with cats and children if introduced correctly.
They have additional vet fees. Quoting by appointment only.



Elm, (now called **Rodger**) is living the most amazing life in the mountains of Canada!

Tui was at HAS for 2.5 months and found a loving new home!



Beatrice, (approx. 12 years old) came into HAS covered in fleas, partially blind, bad breath and teeth, and with two massive lumps on her belly.

After being fostered by staff, she was taken on by

Amanda from **Chained Dog Rehabilitation and Rehoming**, who booked her into the vets the next day, where she had a 3-hour long assessment. The vets think she has a good chance of getting better.

Beatrice is now going to live her life out in a permanent foster home with a Chihuahua that also came from HAS!



Orchid was with MAS since July 2021, and was eventually transferred to SAS, where she finally found her forever home in October 2021!

Percy celebrated his 1st birthday with his amazing new family!

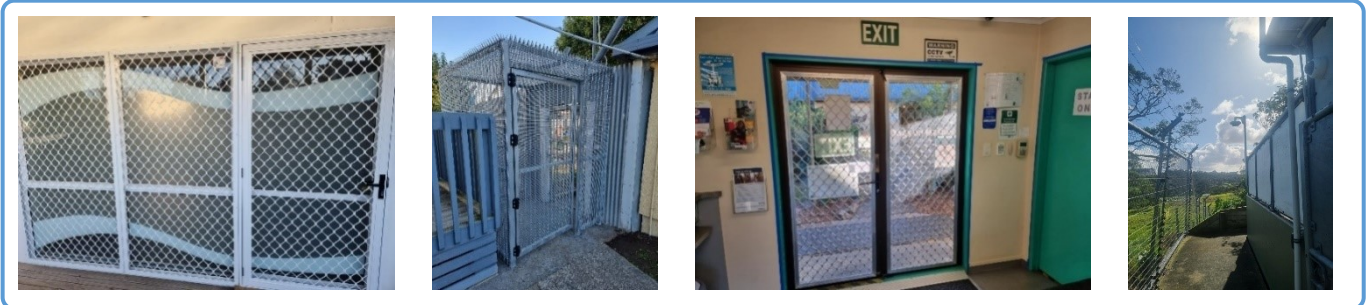
He is one lucky dog!



2.6.4 SECURITY UPGRADES

Following a series of break-ins at our shelters, a full review of shelter security was undertaken in 2021. A significant project to upgrade the security at all three main shelters is near completion.

The improvements made to lighting, CCTV cameras, fencing, and building security will further enhance the safety of our staff, visitors, and the animals in our care.



2.6.5 SHELTER IMPROVEMENTS

The hard-working shelter staff are never shy to roll up their sleeves and put in more hard work to make improvements to their facilities, and many of these projects were started during the lockdown periods in 2021.

Improvements were made to some animal exercise yards, food dispensers, small animal enclosures, as well as the enrichment facilities for the shelter dogs – all done by the shelter staff!

The exercise and enrichment area at Silverdale shelter was completely re-done, with the old swimming pool demolished, the ground levelled, and new grass planted.



New goat feeder made by staff



Making improvements to yards



Before – old pool demolished and work starting



New hen house built by staff



Repurposing unused space



After – new exercise yard with levelled surface

2.7 DEALING WITH COVID-19 (SHELTER STAFF)

All shelter staff were classed as essential workers, and did not have the option of working from home – each day there were lots of cleaning to be done, dogs to be fed and exercised, bedding and blankets to be washed, etc.

Some shelter staff members who live outside the Auckland region travelled through the Auckland border checkpoints twice a day, for months on end!

Dogs were returned to their owners by the field officers where possible, using mobile eftpos machines where fees were payable.

This process allowed the shelter staff to spend more time with the dogs in the shelter, which was great for them and the dogs.



Our amazing shelter staff even organised a 'drive-through BBQ' for the hard-working field officers, who were all too thankful.

Some of our essential workers utilised the shelter spaces to have their outdoors, socially distanced team meetings.



Due to no visitors being allowed at the shelters during the Level 3 and 4 lockdown periods, the staff could afford to have the odd 'pyjama day' to keep the spirits high, when everyone was 'Covid-fatigued'.

Looking after our teams' mental well-being is a top priority.

ESSENTIAL WORKER CAMPAIGN

In 2021, Auckland Council launched the **Essential Auckland** campaign, highlighting the organisation's commitment to our city and Aucklanders. The campaign featured videos showcasing some of our people who are delivering essential work and what their *mahi* involves behind the scenes.

The team at Manukau Animal Shelter was invited to be part of this campaign, and to show that despite the uncertainty COVID-19 threw at them, they came out the other side with smiles on their faces, knowing that each day they performed their jobs with pride and the utmost professionalism.

SPECIALISTS

2.8 SPECIALIST SERVICES

2.8.1 TECHNOLOGY UPGRADES

COMMUNICATION

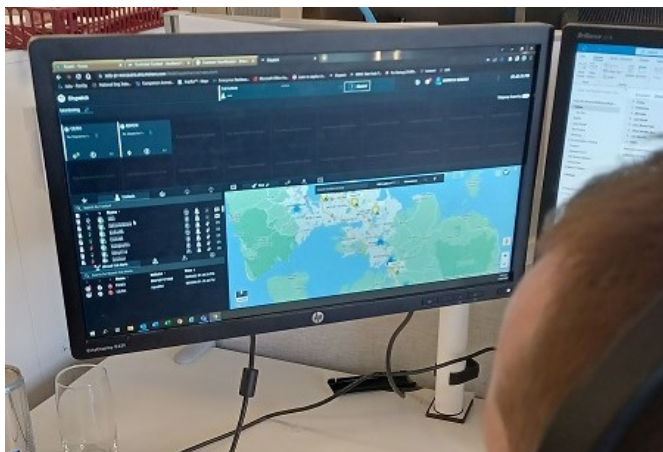
Animal Management recently upgraded their outdated radio systems with the new WAVE PTX technology.

WAVE PTX is also equipped with precise mapping tools to track the location of field officers, enabling better monitoring, organisation, coordination, and safety, which resulted in good feedback from the teams.

AMOs now use the TLK100 radios designed for broadband Push-to-Talk (PTT) communications and welcome the slim yet compact handheld device; light enough to be worn on their vests for the duration of their shifts.



AMO with a new TLK100 radio



MCS Digital also supplied the WAVE PTX Dispatch and mobile app, which further empower the Dispatch Support and the Lead Team by providing an overview of all field operations and staff movement.

Groups are managed easily by creating, assigning or changing them as needed in-house, without depending on third-party vendors, and provides improved productivity and communication, no matter what device the team is using.

MOBILE PLATFORMS

All Field Services staff members were also issued with Microsoft Surface Pro devices to enable better mobile connectivity and productivity, which allow them to take statements, collect evidence, and verify records in a more efficient manner while out in the field.



2.8.2 OFFICIAL INFORMATION REQUESTS

The Animal Management Specialists, Team Leaders, and Shelter Managers are responsible for retrieving, collating, and summarising all information requested under the LGOIMA (Local Government Official Information and Meetings Act 1987).

- A total of **115** LGOIMA requests were processed by the Lead team in the 2021-2022 financial year.
- Most of these requests take up to four hours to complete, and in some cases where archived material is requested, or information has to be researched, it may take considerably longer.

PART 3: AUCKLAND DOG POPULATION

3.1 DOG OWNERS IN AUCKLAND

- As of 30 June 2022, the Auckland region had a total of **104,664** dog owners, which is an increase of **5,441 (5.48%)** from the previous year.
- 30,143 (29%)** of dog owners have a Responsible Dog Owner Licence (RDOL), and **4,524** dog owners qualify for a discount on dog registration with their SuperGold card.²
- There are **73** dog owners in Auckland classified as probationary owners, and **23** dog owners are disqualified from owning any dogs.

3.2 DOGS IN AUCKLAND

- The total number of known dogs in Auckland increased from 118,552 in 2020-2021 to **125,016** in **2021-2022** – an increase of **5.5%**, which is similar to the previous year.
- 65,905 (52.7%)** of all dogs are male, and **59,111 (47.3%)** are female. **69%** of all male dogs and **72%** of all female dogs are desexed.
- The number of dogs that were registered for the 2021-2022 registration year increased to **113,722** – this is **1,393** more than the previous year (1.24% increase) and accounts for **91%** of all dogs in Auckland.
- A total of **5,369** dogs are classified as menacing and **8** dogs are classified as dangerous.

3.2.1 MOST POPULAR DOG BREEDS IN AUCKLAND

Ranking	Primary breed	Male	Female	Total
1	Labrador Retriever	7,941	7,173	15,114
2	Staffordshire Bull Terrier	3,234	3,671	6,905
3	Border Collie	3,047	3,007	6,054
4	Miniature Schnauzer	2,522	2,209	4,731
5	Shih Tzu	2,493	2,117	4,610
6	German Shepherd	2,206	1,995	4,201
7	Jack Russell Terrier	2,138	1,890	4,028
8	Golden Retriever	2,044	1,563	3,607
9	Cavalier King Charles Spaniel	1,877	1,631	3,508
10	Maltese	1,911	1,545	3,456
11	American Pit Bull Terrier	1,919	1,459	3,378
12	Huntaway	1,580	1,648	3,228
13	Bichon Frise	1,710	1,440	3,150
14	Fox Terrier (Smooth)	1,392	1,374	2,766
15	Toy Poodle	1,321	1,254	2,575

² For SuperGold Community Services combo card, SuperGold card and Community Services card, or Veteran Gold card holders only.

3.2.2 RAREST DOG BREEDS IN AUCKLAND (WITH ONE OR MORE IN REGISTER)

Primary breed	Male	Female	Total
Beauceron	0	1	1
Bergamasco Shepherd	1	0	1
Bluetick Coonhound	0	1	1
Bolognese	1	0	1
Eurasier	1	0	1
Glen of Imaal Terrier	0	1	1
Great Swiss Mountain Dog	1	0	1
Icelandic Sheepdog	0	1	1
Otter Hound	0	1	1
Pyrenean Mastiff	0	1	1
Redbone Coonhound	0	1	1
Russian Toy	1	0	1
Tree Walker Coonhound	0	1	1

3.2.3 MOST PREFERRED DOG NAMES

Ranking	Most popular name	Total
Male dogs		
1	Charlie	1,035
2	Max	977
3	Buddy	718
4	Toby	603
5	Rocky	599
6	Oscar	568
7	Milo	545
8	Teddy	524
9	Archie	501
10	Ollie	459

Ranking	Most popular name	Total
Female dogs		
1	Bella	1,539
2	Molly	920
3	Poppy	906
4	Luna	832
5	Coco	818
6	Ruby	805
7	Daisy	654
8	Rosie	646
9	Roxy	612
10	Lola	548

3.2.4 MOST POPULATED SUBURBS (BY NUMBER OF DOGS)

Ranking	Area / Suburb	Total
1	Papakura	4,143
2	Pukekohe	3,843
3	Manurewa	2,621
4	Henderson	2,407
5	Remuera	2,285
6	Waiuku	2,109
7	Massey	2,039
8	Howick	1,876
9	Titirangi	1,779
10	Papatoetoe	1,666

Hauraki Gulf Islands	Total
Waiheke Island	1,198
Great Barrier Island	301

Interesting fact:

These 10 suburbs account for **20%** of all dogs in Auckland.



3.2.5 MENACING CLASSIFICATIONS BY PREDOMINANT BREED³

Top classified breeds – menacing			
Section 33A (behaviour)		Section 33C (breed or type)	
Primary breed	Total	Primary breed	Total
American Pit Bull Terrier	205	American Pit Bull Terrier	2,948
Staffordshire Bull Terrier	158	American Staffordshire Terrier	967
American Staffordshire Terrier	124	Dogo Argentino	10
German Shepherd	99		
Labrador Retriever	86		
Siberian Husky	54		
Rottweiler	51		
Shar Pei	51		
American Bulldog	47		
Mastiff	43		

Note

It is standard practice for Animal Management not to issue a **S.33A** classification on a dog if the dog is already classified as menacing under **S.33C**.

Owners with a dog classified under **S.33A** may apply after 12 months for a review of the classification.

3.2.6 MENACING CLASSIFICATIONS BY SUBURB

Top suburbs with menacing dogs			
Section 33A (behaviour)		Section 33C (breed or type)	
Suburb	Total	Suburb	Total
Manurewa	83	Manurewa	428
Papakura	72	Otara	290
Mangere	55	Papakura	264
Massey	52	Mangere	210
Otara	51	Mangere East	195
Papatoetoe	49	Papatoetoe	181
Pukekohe	36	Pukekohe	118
Mangere East	36	Henderson	114
Henderson	34	Massey	95
Glen Eden	33	Clendon Park	77

3.2.7 BREEDS MOSTLY INVOLVED IN ATTACKS (PEOPLE AND ANIMALS COMBINED)

Ranking	Primary breed	Total
1	Pit Bull Terrier	173
2	Staffordshire Bull Terrier	58
3	American Staffordshire Terrier	49
4	Labrador Retriever	37
5	Rottweiler	35
6	Mastiff	34
7	German Shepherd	32
8	American Bulldog	27
9	Shar Pei	25
10	Siberian Husky	15

Note:

This information is based on impounded dogs only, as many dog attack incidents have ongoing investigations and some of the dogs involved in these incidents may not have been located or identified yet.



³ The 'predominant breed' is the breed most identifiable by visual means, or as provided by the dog owner on the registration documentation. Some dogs may display the visual characteristics of multiple breeds, and sometimes only the primary breed is recorded.

PART 4: DOG CONTROL STATISTICS

1 JULY 2021 TO 30 JUNE 2022

4.1 REGISTRATIONS

Category	Previous year		Total
Known dogs	118,552	↑	125,016
Registered dogs	112,329	↑	113,722
% Known dogs registered	94.8%	↓	91.0%
RDOL holders ⁴	38,069	↑	39,930
SuperGold Card Holders ⁵	4,359	↑	5,368

4.2 CLASSIFICATIONS

Dog owner classifications	Previous year		Total
Probationary owners	59		73
Disqualified owners	10		23
Total classified owners	69	↑	96

Menacing dog classifications	Previous year		Total
Section 33A (observed or reported behaviour)	1,042		1,444
Section 33C (breed or type in Schedule 4)	3,801		3,925
Total menacing dogs	4,843	↑	5,369

Dangerous dog classifications	Previous year		Total
Section 31(1)(a) – owner conviction	3		2
Section 31(1)(b) – sworn evidence	9		5
Section 31(1)(c) – owner admitted in writing	0		1
Total dangerous dogs	12	↓	8

Compliance with neutering requirement	Previous year		Total
Menacing dogs (S.33A) neutered	(90.4%) 942		(81.9%) 1,183
Menacing dogs (S.33C) neutered	(89.6%) 3,407		(82.7%) 3,247
Dangerous dogs neutered	(100%) 12		(100%) 8

⁴ This item refers to the number of dogs registered under this category, and not the number of owners holding an RDOL.

⁵ SuperGold Community Services Combo Card, SuperGold Card and Community Services Card, or Veteran Gold Card holders only.

4.3 REQUESTS FOR SERVICE (RFS)

4.3.1 RFS COMPLETED PER TEAM BY PRIORITY (INCLUDING PROACTIVE WORK)

Category	Barking and Field	Central	North	South	West	Total
P1 (high priority)	8	3,959	2,450	4,935	2,830	14,182
P2 (normal priority)	5,364	2,153	2,158	2,310	2,068	14,053
Total RFS completed	5,372	6,112	4,608	7,245	4,898	28,235

4.3.2 RFS BREAKDOWN BY TYPE – REACTIVE RESPONSE

Category	Previous year	Total
Barking or howling	6,263	5,518
Roaming dog – risk to public	4,352	5,141
Pick up - dog (contained)	4,394	4,112
Roaming dog – general	3,249	3,320
Aggressive behaviour to people	1,231	1,461
Dog attack on other animals (stock, poultry, domestic animals)	829	1,059
Dog attack on people	756	848
Roaming stock	831	751
Bylaw breach	894	716
Property inspection	471	541
Miscellaneous (property visits, dog trap requests, service of notices, etc.)	241	506
Aggressive behaviour to other animals	344	445
Relinquish dog	75	126
Pick up - stock (contained)	138	98
Police / SPCA assistance	75	82
Welfare	154	48
Dog traps	<i>Not supplied</i>	38
Dog / stock on motorway	26	31
Total reactive RFS received	24,523 ↑	24,841

4.3.3 RFS BREAKDOWN BY TYPE – PROACTIVE WORK

Category	Previous year	Total
Patrolling public areas (inc. bylaw breaches, roaming dogs, etc.)	3,735	1,943
Unregistered dog	3,034	1,253
Targeted compliance (monitoring classifications, service of notices, etc.)	731	198
Other proactive work (<i>not specified by category</i>)	325	437
Total proactive RFS completed	7,825 ↓	3,766

4.3.4 RFS BREAKDOWN BY SUBURB – TOP 40 SUBURBS

Category	P1	P2	Total
Manurewa	804	679	1,483
Papakura	707	646	1,353
Papatoetoe	431	386	817
Henderson	358	390	748
Otara	418	292	710
Massey	303	407	710
Mangere	416	284	700
Pukekohe	293	317	610
Mount Wellington	273	239	512
Mangere East	266	200	466
Avondale	230	222	452
Mount Roskill	227	206	433
Glen Eden	187	215	402
Onehunga	161	193	354
Otahuhu	199	142	341
Flat Bush	170	158	328
New Lynn	108	201	309
Ranui	127	168	295
Howick	108	187	295
Beach Haven	111	173	284
Manukau Central	183	98	281
Remuera	115	162	277
Te Atatu Peninsula	99	176	275
Te Atatu South	142	133	275
Glen Innes	138	125	263
Waiuku	117	144	261
Waiheke Island	80	175	255
Takanini	135	113	248
Titirangi	90	155	245
Panmure	119	95	214
Torbay	48	164	212
West Harbour	87	122	209
Glenfield	81	121	202
Clendon Park	116	77	193
Weymouth	91	101	192
Mangere Bridge	114	74	188
Mount Albert	71	111	182
Drury	107	73	180
Three Kings	77	102	179
Orewa	46	132	178

4.4 ENFORCEMENT

4.4.1 PROSECUTIONS AND APPEALS

Court	Previous year	Total
District Court Manukau	42	36
District Court Waitakere	20	30
District Court Auckland	25	18
District Court North Shore	28	16
District Court Papakura	12	5
District Court Pukekohe	7	5
High Court Appeal	0	5
Supreme Court Appeal	0	1
Total number of prosecutions / appeals filed <i>(Note: There may be more than one charge in many of these prosecutions)</i>	134	↓ 117

4.4.2 NUISANCE ABATEMENT NOTICES (NANS)

Category	Previous year	Total
NANs issued	243	49
Number of properties NANs issued to	Not supplied	43

4.4.3 OBJECTION HEARINGS (REGULATORY COMMITTEE)

Category	Outcome	Total
Objection to S.33A classification	All objections dismissed and classifications upheld	3
Objection to NAN	All objections dismissed and NANs upheld	2
Objection to disqualification	All objections dismissed and disqualifications upheld	2

4.4.4 CLASSIFICATIONS ISSUED BY SHELTERS

Classification	HAS	MAS	SAS	Total
S.33A Menacing classifications	46	41	12	99
S.33C Menacing classifications	68	151	24	243
Total classifications issued	114	192	36	342

4.4.5 OTHER COMPLIANCE AFTER RELEASE (ISSUED BY SHELTERS)

Category	HAS	MAS	SAS	Total
New registrations issued	547	1,130	254	1,931
New microchips implanted	330	745	133	1,208

4.4.6 INFRINGEMENT NOTICES (BY OFFENCE)

Infringement notices issued		Previous year	Total
Section	Description of offence		
18	Wilful obstruction of dog control officer or ranger	21	7
19(2)	Failure or refusal to supply information or wilfully providing false particulars	1	2
19A(2)	Failure to supply information or wilfully providing false particulars about dog	2	0
20(5)	Failure to comply with any bylaw authorised by the section	1,415	1,105
23A(2)	Failure to undertake dog owner education programme or dog obedience course (or both)	0	0
24	Failure to comply with obligations of probationary owner	0	0
28(5)	Failure to comply with the effects of disqualification	6	4
32(2)	Failure to comply with the effects of classification of dog as dangerous dog	4	0
32(4)	Fraudulent sale or transfer of dangerous dog	0	0
33EC(1)	Failure to comply with effects of classification of dog as menacing dog	234	76
33F(3)	Failure to advise person of muzzle and leashing requirements	0	0
36A(6)	Failure to implant microchip transponder in dog	33	2
41	False statement relating to dog registration	1	0
41A	Falsely notifying death of dog	4	2
42	Failure to register dog	1,903	763
46(4)	Fraudulent procurement or attempt to procure replacement dog registration label or disc	2	0
48(3)	Failure to advise change of dog ownership	2	0
49(4)	Failure to advise change of address	4	1
51(1)	Removal, swapping, or counterfeiting of registration label or disc	0	0
52A(3)	Failure to keep dog controlled or confined	140	106
53(1)	Failure to keep dog under control	1,302	1,128
54(2)	Failure to provide proper care and attention, to supply proper and sufficient food, and to provide adequate exercise	1	3
54A(2)	Failure to carry leash in public	0	2
55(7)	Failure to comply with barking dog abatement notice	47	70
62(4)	Allowing dog known to be dangerous to be at large unmuzzled or unleashed	1	0
62(5)	Failure to advise of muzzle and leashing requirements	2	0
72(2)	Releasing a dog from custody	0	0
Total infringements issued		5,126	↓ 3,271

4.5 ANIMAL SHELTERS

4.5.1 IMPOUNDED DOGS – SUMMARY

Category	Ratio	HAS	MAS	SAS	Previous year	Total
Dogs impounded		1,426	2,857	729	5,228	↓ 5,012
Claimed / Returned to owner	↓ 63.9%	1,058	1,680	467	(71.3%) 3,728	↓ 3,205
Euthanised	↑ 26.5%	262	913	154	(21.5%) 1,123	↑ 1,329
Adopted / Transferred to Rescues	↑ 6.7%	73	195	67	(6.3%) 328	↑ 335

4.5.2 IMPOUNDED DOGS – BY IMPOUND REASON

Impound reason	Ratio	HAS	MAS	SAS	Total
Pick-up (request from member of public to collect dog)	39.8%	384	1,245	367	1,996
Roaming at large (public place)	22.5%	578	488	60	1,126
Attack on person, stock, poultry, domestic animal, or protected wildlife	12.1%	184	310	111	605
No current registration	6.6%	44	260	28	332
Relinquish (voluntary surrender by owner)	5.3%	51	153	64	268
Dropped off at shelter by member of public	3.4%	66	79	25	170
Welfare concerns	2.8%	20	105	13	138
Not under control or confined on owner's property	2.3%	19	84	10	113
Police assist	1.4%	20	33	17	70
Dog rushing / aggressive behaviour	1.2%	13	42	4	59
At large on private property w/o consent of occupier	<1%	27	12	0	39
Dead	<1%	5	18	1	24
Other council (holding on behalf)	<1%	1	2	20	23
Failure to comply with menacing classification	<1%	4	14	5	23
Failure to comply with disqualified owner classification	<1%	7	9	1	17
Breach of nuisance abatement notice (barking or howling)	<1%	3	1	2	6
Court order for destruction	<1%	0	2	1	3
Total impounds		1,426	2,857	729	5,012

4.5.3 IMPOUNDED DOGS – BY EXIT REASON (OUTCOME)

Exit reason	Ratio	HAS	MAS	SAS	Total
Claimed by owner	59.9%	979	1,591	431	3,001
Euthanised	26.5%	262	913	154	1,329
RTO by AMO	4.1%	79	89	36	204
Adopted	3.4%	45	84	41	170
Transferred to Rescue Group	3.2%	27	108	26	161
Dead on arrival	<1%	5	25	1	31
Transferred to SPCA	<1%	12	6	1	19
Died in shelter	<1%	0	10	0	10
Transferred to Breed Rescue	<1%	1	3	0	4
Stolen	<1%	0	1	0	1
Total exits		1,410	2,830	690	4,930

Note: The difference between the total number of dogs impounded and the total number of dogs leaving is the number of dogs still in the shelters at the time of reporting.

4.5.4 IMPOUNDED DOGS – TOP 15 BY PREDOMINANT BREED⁶

Henderson	
Breed	Total
Pit Bull Terrier	212
Staffordshire Bull Terrier	170
Labrador Retriever	145
Mastiff	73
Shar Pei	64
Huntaway	63
German Shepherd	58
American Bulldog	53
American Staffordshire Terrier	52
Rottweiler	44
Border Collie	41
Siberian Husky	36
Shih Tzu	29
Jack Russell Terrier	29
Fox Terrier (Smooth)	25

Manukau	
Breed	Total
Pit Bull Terrier	623
Staffordshire Bull Terrier	360
Labrador Retriever	268
Mastiff	163
American Staffordshire Terrier	150
Shar Pei	149
American Bulldog	112
Border Collie	104
German Shepherd	98
Huntaway	95
Rottweiler	83
Siberian Husky	61
Jack Russell Terrier	58
Australian Cattle	57
Whippet	33

Silverdale	
Breed	Total
Pit Bull Terrier	92
Labrador Retriever	78
Staffordshire Bull Terrier	69
Huntaway	39
Siberian Husky	33
Border Collie	33
Rottweiler	29
Mastiff	28
Shar Pei	24
American Staffordshire Terrier	22
Jack Russell Terrier	19
German Shepherd	19
American Bulldog	15
Fox Terrier (Smooth)	13
Shih Tzu	12

4.5.5 IMPOUNDED DOGS – TOP 15 BY SUBURB

Henderson	
Suburb	Total
Henderson	187
Massey	97
Avondale	70
Mount Wellington	65
Mount Roskill	64
Glen Eden	61
New Lynn	51
Ranui	50
Te Atatu South	49
Glen Innes	43
Otahuhu	39
Te Atatu Peninsula	34
Onehunga	32
Swanson	26
Remuera	26

Manukau	
Suburb	Total
Manurewa	399
Papakura	259
Mangere	247
Otara	214
Papatoetoe	191
Wiri	147
Pukekohe	93
Takanini	80
Weymouth	76
Clendon Park	74
Flat Bush	59
Mangere East	56
Waiuku	54
Manukau	53
Randwick Park	51

Silverdale	
Suburb	Total
Silverdale	73
Beach Haven	31
Glenfield	25
West Harbour	22
Henderson	22
Manurewa	21
Helensville	19
Dairy Flat	17
Kumeu	16
Birkenhead	15
Albany	15
Torbay	14
Whenuapai	13
Stanmore Bay	12
Orewa	11

⁶ The 'predominant breed' is the breed most identifiable by visual means, or as provided by the dog owner on the registration documentation.

4.5.6 OTHER SHELTER STATISTICS (DOGS ONLY)

Reporting category (status at time of impounding)	HAS	MAS	SAS	Total
Classified as Dangerous	0	2	0	2
Classified as Menacing – S.33A	37	38	25	100
Classified as Menacing – S.33C	99	304	50	453
Current registration (2021/2022 or 2022/2023 year)	543	760	241	1,544
Microchipped	855	1,390	430	2,675
Known dogs	1,138	1,464	496	3,098
1 st impounding	1,054	2,183	577	3,814
2 nd impounding	210	413	101	724
3 rd impounding	90	156	32	278
4 or more times impounded	72	105	19	196

4.5.7 STOCK AND OTHER ANIMALS IMPOUNDED (PUBLIC STOCK POUNDS AND TEMPORARY POUNDS)

Species	HAS	MAS	SAS	Total
Sheep	14	26	5	45
Cattle	0	43	0	43
Poultry	2	16	8	26
Goats	3	19	3	25
Horses	1	6	7	14
Pigs	1	5	8	14
Rabbits	2	0	0	2
Total stock impounds	24	115	31	170

4.5.8 EUTHANASIA

Reason for euthanasia	HAS	MAS	SAS	Previous year	Total
Failed temperament test	156	418	88	519	662
Classified as Menacing (Section 33A or 33C)	67	282	33	516	382
Health issues (determined by a veterinarian)	11	125	15	59	151
Involved in an attack (Section 57)	21	70	14	<i>Not supplied separately</i>	105
Order for destruction made by Court	4	3	23	23	30
Involved in a rushing incident (Section 57A)	0	6	0	<i>Not supplied separately</i>	6
Classified as Dangerous (Section 31)	0	2	0	6	2
Total euthanasia	259	906	173	1,123 ↑	1,338

ABBREVIATIONS AND INDICATORS

MAS = Manukau Animal Shelter	↑ = up from the previous year
HAS = Henderson Animal Shelter	↓ = down from the previous year
SAS = Silverdale Animal Shelter	↕ = unchanged from the previous year
<i>Note: Where a 'section' is mentioned, this refers to the relevant section of the Dog Control Act 1996.</i>	

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