

Auckland Council

2015/16 Animal Management Report



Henderson Animal Shelter Enrichment Area

EXECUTIVE SUMMARY

The Auckland Council Animal Management Annual report for the Department of Internal Affairs covers the period 1 July 2015 to 30 June 2016.

Key achievements of the 2015/2016 year include the registration of 106,706 dogs – a total of 93.2% of all known dogs. This increase of over 6,500 dogs registered was a result of proactive phone calling and property visits by a dedicated team in targeted areas. This is the highest number of dogs ever registered in Auckland.

A total of 40,360 requests for service were received by the Animal Management field team where 14,835 were recorded as requiring a priority one response (within one hour). Priority one requests for service includes dog attacks (on people and other animals), animals on motorways or open roads and assistance to Police. Officers responded to 99.2% of the priority one requests were responded to within this optimal timeframe, far exceeding our own service delivery target of 95%. A Menacing Dog Amnesty was implemented in April 2016 as a direct response to an increase of serious dog attacks on young children, predominantly by menacing dogs. Owners of unregistered menacing dogs were encouraged to take part in the amnesty with the incentive to comply of de-sexing, registration, micro-chipping and a muzzle for \$25. The amnesty ran for ten weeks from April until 30 June. The response to the amnesty exceeded all expectations and saw a staggering 1,245 owners of previously unknown dogs come forward.

At the completion of the amnesty a widespread enforcement campaign in targeted areas began, with all unregistered and non-compliant dogs (all breeds) encountered seized and the owners infringed. Within the first four weeks of the campaign, 80 dogs were seized for non-compliance with their menacing classification and a further 38 dogs were registered on site. After the initial intense targeting we continue to monitor and maximise compliance through our standard operational practices.

In our five animal shelters, 100% of adoptable dogs were re-homed this year, up from 98% last year. This is testament to the dedication and determination of the team to ensure every adoptable dog is rehomed and to the collaborative approach to work with other agencies and rescue groups.

The achievements described above align to the priorities of Auckland Council's first Animal Management long term strategic. With first year activities delivered, focus will remain on core goals and essential activities, including innovative approaches to delivering continuous improvement in animal management services.

In 2016/2017 continual business improvement will be achieved through technology and staff development. A key priority is working closely within the communities of high risk areas to increase safety from potential animal related harm, and the further promotion of responsible dog ownership.

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INTRODUCTION

Section 10A of the Dog Control Act 1996 requires each territorial authority to report on its dog control policy and practices, and provide specific statistical information. This report acts as a medium for this information, and an update on the progress and processes of the Auckland Council Animal Management unit.

1. Background

1.1 Regional team

On 1 November 2015, Auckland Council celebrated its first anniversary of being a single regional Animal Management unit.

This regional team has now completed both a full calendar and financial year operating as a single regional Animal Management unit. This in-house model includes field and shelter services, supported by a regional dispatch team as well as other dedicated specialists.

Auckland Council Animal Management has 104 staff, with five shelters and 46 fit-for-purpose vehicles.

This year has seen a focus on further embedding the new model and building continuous ways of improving the way we work by utilising the high level of reporting capabilities that are now available to us. This has allowed Animal Management to move towards evidence based and intelligence led model of enforcement.

1.2 Auckland Council Policy on Dogs 2012

The Auckland Council Policy on Dogs 2012 provides a single vision and guidance for Animal Management which:

- Aims to keep dogs as a positive part of the life of Aucklanders.
- Prioritises compliance and enforcement activities to include:
 - registration and micro-chipping of dogs,
 - de-sexing of uncontrolled dogs,
 - seizure and holding of dogs that threaten public safety,
 - classification of dangerous and menacing dogs, and
 - ensuring compliance with the requirements of classification.
- Identifies the nine key focus areas as Policy Statements, around which this report is based:
 - Responsible dog ownership
 - Dog welfare
 - Community education
 - Dog safe access
 - Registration
 - Dog safe communities
 - Bylaws
 - Funding
 - Monitoring

1.3 Arrangement of the Report

Following an introduction to the background of the Animal Management department and services, the report utilises the key focus areas named as Policy Statements in the Auckland Council Policy on Dogs 2012, to summarise the 2015/16 year.

Each policy statement is addressed in regards to the achievements and activities of the 2015/16 year, and with projected plans for these focus areas over the 2016/17 year. The structure of this report follows the similar arrangement of previous annual reports, to allow ease of assessing the success of each of our Policy Statement aims.

1.4 Animal Management Team

Our purpose is to ensure that dogs and other animals are sufficiently controlled to prevent harm to the public or public amenity.

This helps to fulfil the overall goal of the Licensing and Compliance Services Department, of protecting the public of Auckland from nuisance and harm, as well as improving, protecting and promoting the health of the public of Auckland.

1.5 Team services

These goals are achieved via a number of services:

- Information and education relating to dog control and management
- Incentives
- Dog registration
- Dog access to public places
- Dog incident prevention (including finding unregistered dogs and the classification of, and enforcement of restrictions on, menacing and dangerous dogs)
- Complaint response (including aggression, roaming and noise complaints)
- Shelter services (including lost and found, adoption and micro-chipping).

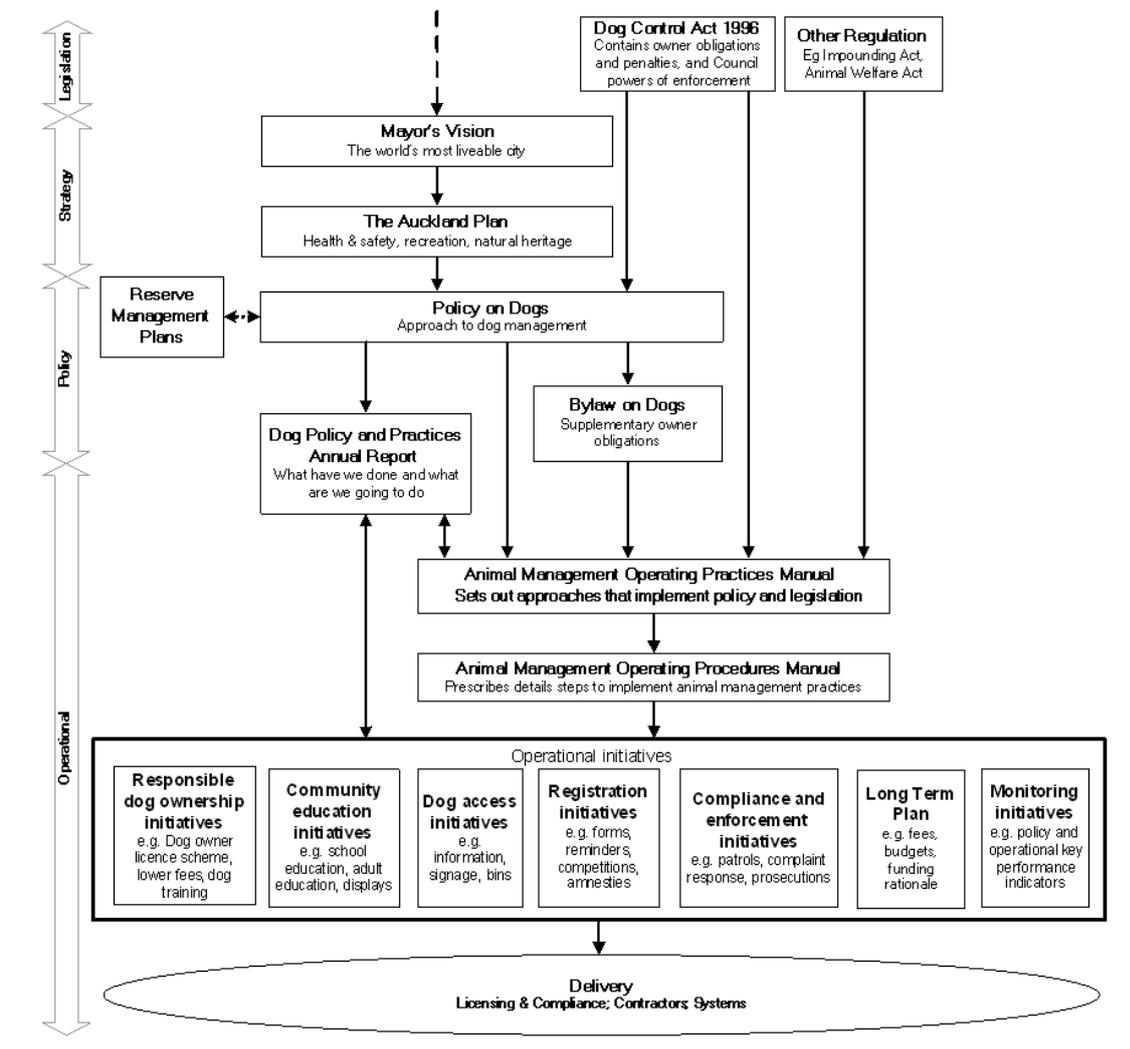
1.6 Animal Management Structure

Animal Management manages five shelters, Henderson, Silverdale, Manukau, Waiheke Island and Great Barrier Island. Each of these shelters is responsible for the care of impounded animals, managing animals which are the subject of legal prosecutions, and the management of other animals through owner surrender or being found wandering at large, and not claimed. Shelters promote the adoption of unclaimed suitable dogs and work collaboratively with other welfare and rescue agencies.

There are also four teams of Animal Management Officers (AMOs): North-West, Central-West, Central-East and South and a regional dispatch team. These areas refer to an AMO's 'home base' but their boundaries are fluid and all officers will attend requests for service in whichever area they can be of most assistance. The dispatch team has the ability to visually track an AMOs location and availability at all times. This ensures that the most appropriate officer will be sent to each request taking into account location and experience.

These teams are responsible for the field services of the department, including but not limited to reactive response to complaints about animals at large or causing nuisance, ensuring compliance with the Dog Control Act 1996, encouraging responsible dog ownership and registration of dogs by presence in public areas and proactive campaigns, as well as community education regarding animal management.

Figure 1: Animal Management Process Chart



1.7 Animal Management: One Team

With all services in-house, Auckland Council Animal Management is the largest animal control unit in the southern hemisphere.

With 104 staff, five shelters, 46 fit-for-purpose vehicles, a Compliance Specialist and mobile dispatch technology, the aim is to deliver world class service.

POLICY STATEMENT ACTIVITIES: POLICY ON DOGS 2012

2. Responsible Dog Ownership

"Proactively promote the responsible ownership of dogs, including care and control around people, protected wildlife, other animals, property and natural habitats."

2.1 Achievements

- 20,638 dog owners holding a Responsible Dog Owner licence (RDOL), ensuring these owners are fully aware of their responsibilities as a dog owner. This figure shows a reduction from previous years. A significant factor in this reduction is that data has been improved with the introduction of the council's new IT system (NewCore) in the North and West. Previous systems continued to record historic RDOL holders who no longer own a dog.
- As part of a strategy to recognise and reward our Responsible Dog Owners we secured a 15% off voucher with online pet retailer Pet.co.nz, and a one month free subscription to Mark Vette's online DogZen programme. This was mailed out with the 2016/2017 registration renewals.
- Presence of Auckland Council Animal Management Field and Shelter staff at events such as the Ambury Farm Open Day and the Big Dog Walk with lots of dogs, to increase public awareness and knowledge of animal management and responsible dog ownership.
- Presence at the Auckland Pet and Animal Expo 2015, which resulted in over 70 new dogs being registered on site.
- An MOU and joint ongoing de-sexing partnership with the SPCA Auckland, providing reduced cost de-sexing for community card holders is underway.

2.2 Planned Activities

- Continued presence at the various animal-related community events.
- Review and re-design of the RDOL programme, to offer more value to customers and council alike.
- Source relevant third party partners able to offer customer-benefits for RDOL holders.
- Collaboration with the New Zealand Kennel Club and other organisations for the promotion and enablement of responsible pet ownership.
- On-going education about responsible dog ownership to Amnesty dog owners encouraging them to work towards gaining the Responsible Dog Ownership License after the completion of a full year of registration.
- Report regularly to local boards regarding activities and highlight issues in the area.
- Engagement and collaboration with our wider industry colleagues across New Zealand including arranging staff exchanges to further professional development.

3 Dog Welfare

"Proactively promote the welfare of dogs."

3.1 Achievements

- 100% of adoptable dogs were re-homed this year up from 98% last year. A total of 636 dogs were rehomed, an increase of over 230 from last year. This is a testament to the ongoing dedication of the team to re-home every adoptable dog and the collaborative approach to work with other agencies and rescue groups.
- 59% of all impounded dogs were returned to their owners, which is an increase across all shelters.
- 3,172 dogs were euthanased during the year, 58% of which were of menacing breeds/types.
- Community and staff involvement in building of a new enrichment area at Henderson Animal Shelter. This has improved dogs mental stimulation and offers potential adopters a pleasant environment to interact with a potential new dog.
- Over 1,000 dogs as part of the menacing dog amnesty will be de-sexed by working alongside the SPCA Auckland and other contracted vets. Aside from the many behavioural benefits of de-sexing this work is core to our aim of reducing nuisance and harm caused by unwanted and wandering dogs in the community.
- Relationships developed with external agencies for adoption of suitable working dogs with dogs being adopted out to Aviation Security, Corrections, NZ Police, Mobility Dogs and the Australian Army.
- Animal Management staff attended and completed an internally designed and led training course on animal first aid issues to apply in the field and shelter situations.
- Implementation of the 'Just Paws' program where a dog from one of the shelters has been placed for training in a youth justice residence. This program has not only upskilled young people in behavioural training it has taken dogs that would not have been suitable for re-homing to a level of behaviour that makes them suitable for adoptions to families. Three dogs have completed the program and have now all been rehomed.
- 'Walk your human' and 'Doggy speed dating' campaigns held, to highlight Auckland Council shelters as an ideal place to adopt a dog and increase adoption rates.
- Created an online capability for customers to report the details of lost dogs.

3.2 Planned Activities

- Continue to explore further opportunities to make Auckland Animal shelters first point of contact for people wanting a dog, to maintain 100% adoption rate.
- Complete the implementation of a revised Competency Framework for shelter staff to ensure continuous improvement in staff capability and training, and that all are fully equipped for their roles with appropriate development opportunities.
- Complete Asset Management Plan (AMP) to determine future forecast planning for the shelters in relation to capacity and renewal projects.

- Use Animal Management fleet vehicles to promote the Animal Management Shelters 100% adoptable dog success.

4 Community Education

"Increase public awareness on how to be safe around dogs (target children, families and people working in the community).

4.1 Achievements

- Engaged with approx. 4,000 children, from pre-school to year nine through education visits by Animal Management Officers this year. These were sessions held in schools regarding 'How to stay safe around dogs',
- Engaged with over 1,300 at risk workers via sessions on how to enter on to properties safely and how to stay safe around dogs.
- Partnership with Colenso and Pedigree to develop and launch the Pedigree Dog Safety App. This interactive adventure app teaches children and their parents how to be safe around dogs. There have been nearly 3,500 unique downloads of the app (users putting it onto their phone or tablet).
- Information on Auckland Councils intranet portal 'iknow' has been reviewed and improved, in collaboration with frontline customer service teams.
- Dogs confirmed as a top priority for a new Auckland Council website redevelopment project, enabling a much more customer friendly interaction, including a map of dog access areas and more self-service capabilities.
- Attendance at public events such as 'Auckland Pet and Animal Expo', 'Ambury Park open day', 'The Big Dog Walk with Lots of Dogs', and 'The Big Swim' events

4.2 Planned Activities

- Further engagement with community groups, local boards, and religious groups to help engage with 'hard to reach' communities.
- Work with Education providers to provide education to the most at risk Aucklanders and to increase Auckland Council Animal Management profile.
- Continue presence at public events

5 Dog safe access

"Provide dog owners with reasonable access to public places and private ways in a way that is safe to everyone."

5.1 Achievements

- A total of 40,360 RFS's relating to Animal Management were received, of which 14,835 were Priority One (P1) calls (see appendix 5.2).
- Even through Priority One requests for service were up by nearly 3000 from 2014/2015, Animal Management still responded to 99.2% of these requests within one hour. This means that an Officer was on site and investigating within an hour, though all of these calls aim to have an officer dispatched – and where

appropriate, have made contact with the complainant – within 10 minutes of receiving a request for service.

6 Registration

“Identify the owner of every dog.”

6.1 Achievements

- The annual dog registration was a success this year with a total of 106,706 registered dogs in the Auckland region as at 30 June 2016. This is the highest number of dogs ever registered in Auckland. This equates to 93.2% registration rate of known dogs. This percentage is higher than in 2014/2015 (91%), and it shows significant advancement in the identification of an extra 6,500 dogs previously unknown to council.
- Proactively contacted more than 4,000 dog owners whose registration had not been renewed, enabling a significant amount of data cleansing and the re-registration of a further 300 dogs.
- A central hub system for registration renewals continued for the 2015/2016 which enabled coordinated annual registration renewal across the regions, and was found to be convenient and efficient for customers in keeping with our customer centric values.
- Animal Management Officers in the field have access to mobile Eftpos machines within their vehicles enabling registration fees to be taken on the spot.
- Registration capabilities were also offered at the events we attended resulting in over 70 new dogs registered.
- After the successful text message registration reminder trial in west Auckland last year, this was rolled out across the region to all dog owners that had not registered by 1 August. Kiwi Bank also extended their service in accepting registration renewal payments regionally. This service had previously only been available in south Auckland.

6.2 Planned Activities

- Successful delivery of the annual dog registration renewal process for 2016-2017, in conjunction with the roll out of the new Auckland Council IT system (NewCore) for the north and west areas. NewCore went live in these areas shortly before the registration renewal period.
- On line registration renewal for dog owners in south Auckland for 2016-2017 renewal period where there had not previously been available.
- Continue the successful delivery of the dog registration renewal process with the final roll-out of NewCore in other areas by June 2017.
- A targeted proactive campaign, to help increase registration rates in target areas and identify unknown dogs.
- Increase proactive marketing for registration, including multi-lingual and multi-cultural communication offerings.

7 Dog safe communities

“Through encouragement, compliance and enforcement to the fullest extent necessary to ensure public safety and comfort, to change the attitudes and behaviours of irresponsible dog owners, and where appropriate to penalise irresponsible dog ownership.”

7.1 Achievements

- Auckland Council has identified and classified a total of 30 dangerous dogs and 2,737 menacing dogs (85% of which are breed/type related classifications). Registration and effective classification helps to ensure adequate monitoring of these dogs, and compliance with regulations.
- 25 dog owners are classified as probationary, meaning they are not allowed to acquire any further dogs, and 7 people are classified as disqualified, whereby Animal Management can enforce the removal of all dogs in their care. This number is reduced from last year due to previous classifications expiring and dog owners moving from the area.
- 3,835 infringement notices were issued. 1,496 of these were for failure to register a dog.
- 8,614 dogs were impounded.
- 197 people were prosecuted for breaches of the Dog Control Act.
- Implemented a dedicated 0800 number for urgent Animal Management requests. This ensures that customers requiring the most rapid response can contact the best person to help them in the shortest time possible. The calls are answered by staff that have had special training in Animal Management matters.

7.2 Planned Activities

- Increased partnerships with external organisations with an interest in keeping children safe from dogs, such as ACC and medical professionals.
- Further develop relations with Housing New Zealand to enable increased awareness, monitoring of and education about dog related issues in vulnerable areas.
- Pilot a diversion scheme for moderate offences.

8 Bylaws

“That broaden owner obligations to minimise dog aggression and nuisance not already covered in legislation.”

8.1 Achievements

- Local Boards continue to make decisions relating to local beach and park access for dogs, in consultation with the local communities.

Period	Local Board Area / Regional Park	
01 Sep 2014 - Oct 2015	<ul style="list-style-type: none"> • Albert-Eden • Devonport-Takapuna • Rodney • Puketāpapa (Monte Cecilia Park) 	<ul style="list-style-type: none"> • Upper Harbour • Waiheke • Waitākere Ranges • Waitematā
01 Sep 2015 - Oct 2016	<ul style="list-style-type: none"> • Great Barrier • Henderson-Massey • Howick 	<ul style="list-style-type: none"> • Ōtara-Papatoetoe • Papakura • Puketāpapa • Whau
01 Sep 2016 - Oct 2017	<ul style="list-style-type: none"> • All regional parks • Franklin • Māngere-Ōtāhuhu 	<ul style="list-style-type: none"> • Manurewa • Maungakiekie-Tāmaki

- Bylaw for animals other than dogs was enforced from 1 September 2015. This new Auckland-wide Animal Management bylaw enables Aucklanders to own animals in a responsible way while minimising impacts on neighbours, protecting public health and safety and protecting council land from damage. The new bylaw replaced 18 existing bylaws.

8.2 Planned Activities

- Animal Management will work with Local Boards to determine how best to ensure public awareness of, and compliance with, new access rules.

9 Funding

"Ensure adequate funding to maintain acceptable level of services to achieve this policy."

9.1 Achievements

- Established vital informal relationships for future development of sponsorship and partnership opportunities.

9.2 Planned Activities

- Seek further sponsorship, in line with council guidelines.
- Investigate and develop new revenue streams, to allow the continued improvement of Animal Management services.
- Create efficiency by eliminating process waste, with all staff now trained in the Lean business improvement model.

10 Monitoring

"Gather information to measure success."

10.1 Achievements

- Mobile dispatch technology has significantly improved Animal Management's capacity to measure success. GeoOp, the dispatch system, allows the capture of

information relating to RFS response times, AMO efficiency, travel time, 'hot-spot' areas and a huge number of other meaningful statistics. These are being used to measure efficiency and find trends.

- In 2016, Animal Management have gained momentum and achieved a great focus on equipping our front line staff with the right tools and supporting systems to be able to work autonomously, efficiently and into a more proactive space. We have highlighted issues such as; paper based processes which are still in use, putting extra pressure on the staff and can cause delays for our customers.
- More robust measurement of shelter statistics has also been implemented, allowing consistent reporting across the sites.
- We use evidence generated through this technology to optimise the workload and performance

10.2 Planned Activities

- Work is underway to improve shelter data systems to allow greater visibility and communication across the three mainland shelters by adopting the use of a shelter specific computer system.
- Throughout field services, dispatch and shelters, we will be issuing tablets in 2016-2017 as well as the supporting system of Easyforms. This will see our work move into a much more digital space, allowing us to create robust, standardised work flow as well as ensuring our internal and external stakeholders receive complete and correct documentation.

11 Other Activities

11.1 Achievements

- Auckland Council has continued its support of the Dog Management Unit in Samoa, (under the LGNZ Pacific Aid Program), by assisting with training, and advice. Field staff and shelter staff were involved in the training and orientation of new recruits to the Samoan Dog Management Unit when they visited Auckland. As well as the Licensing and Compliance Services Administration team providing assistance in relation to the data base development for Samoan Dog Registration Renewal.
- Animal Management has invested in the development of its staff, with multiple in-house and external training and development opportunities presented over the year. All Animal Management staff have attended Lean Awareness courses, which is a major step towards a culture of waste minimisation and continuous improvement.
- Auckland Council initiated and hosted a forum, bringing together Animal Management senior leaders of some of the larger New Zealand councils. This forum was to gather momentum for national consistency and collaboration in dog control.

- Health and Safety of staff was given an increased focus this year with the implementation of the Health and Safety at work Act 2015. Staff were encouraged to report near misses and incidents, as well as developing better protocols for sharing knowledge of incidents and hazardous situations and people across the organisation. Animal Management has been commended for its proactive reporting and response to incidents.

11.2 Planned Activities

- There is a drive towards utilising resources, communications and relationships that already exist in the community, and together delivering a better service than we could do alone. This will include partnering with commercial organisations, welfare organisations, local boards and community groups to bring about positive change.
- Be a major contributor in any legislative review of the Dog Control Act 1996.
- The 2015-2025 Strategic Plan will continue to help drive the direction of Animal Management, ensuring all activities are striving towards a shared vision. This document sets out key activities, priorities and targets for Animal Management, and helps guide the team towards a world class future.
- Identify and train specific staff in the management of proactive and targeted campaigns.
- Work with community groups and through local channels to improve communication and engagement with hard to reach groups and communities in target areas.
- Animal Management will also be placing more emphasis on the importance of de-sexing in the next year, in efforts to stem the flow of dogs entering the shelters. Planned activities include targeted educational marketing, supporting welfare group initiatives, encouraging and, where appropriate, enforcing the de-sexing of impounded dogs and contributing towards a community campaign.



SUMMARY

The Auckland Council Animal Management team has now completed a full calendar and financial year of operating as a single regional Animal Management unit. Regional working is well embedded and making positive differences.

The Dog Management long term strategic plan has clearly detailed the vision for the future of Animal Management in the Auckland region. Throughout 2015-16, many initiatives within the strategy have been developed and formalised and we will see many more come to fruition in the coming year.

Reducing dog related harm and the number of unwanted dogs will continue to be the primary focus for Animal Management in 2016-2017. This will be achieved by establishing intelligence led proactive work model within high risk areas, ongoing education opportunities for dog owners to become responsible dog owners. Working collaboratively with other agencies to promote de-sexing is a long term priority to reduce numbers of unwanted dogs, and to change behaviour of owners and dogs, generating responsible ownership and reducing nuisance and harm.

With the health and safety of animal management staff an ongoing top priority, in 2016-17, Animal Management will continuously review and improve health and safety procedures and practice. A focus for 2016 will be to review the personal safety equipment used by our staff and managing our response in identified high risk locations.

The introduction of additional on line tools, such as Easyforms will be supported by the use of tablets by AMOs. Increased digital working enables a more robust and standardised work flow as well as improving record keeping and information to customers.

We will continue and expand our work with and through others to ensure that we achieve our vision of keeping dogs a positive part of the life of Aucklanders.

APPENDICES (1 July 2015-30 June 2016)

Table 1: Registration-related data

	Central	North	South	West	Total	2014-15
Known dogs	24,182	36,461	36,220	17,656	114,519	109,840
Dogs registered	23,867	34,021	33,550	15,268	106,706	100,199
% Known dogs registered	98.7%	93.3%	92.6%	86.5%	93.2%	91%
RDOL holders					20638	30583
Classifications						
Probationary	11	1	9	4	25	67
Disqualified	0	1	2	4	7	9
Menacing						
- by breed	434	108	1296	487	2325	2570
- by deed	158	60	41	153	412	418
- combined	592	168	1337	640	2737	2988
Dangerous						
31(1)(a) owner conviction	1	0	11	1	13	
31(1)(b) sworn evidence	7	7	0	6	20	
31(1)(c) owner admission	0	2	2	3	7	
Combined	8	9	13	10	40	45

Table 2: Request for service data

	North-West	South	Central-East	Central-West	Total	2013-14
P1 RFS	3493	4371	3890	3081	14835	11805
Responded within 1hr	3452	4349	3855	3055	14711	
% Responded within 1hr	98.8%	99.5%	99.1%	99.2%	99.2%	96%
Non-priority RFS	6425	6082	7126	5892	25525	25674
Responded within 24hrs	6102	5445	6699	5164	23410	
% Responded within 24hrs	95.0%	89.5%	94.0%	87.6%	91.7%	91%
Total RFS	9918	10453	11016	8973	40360	37479

Table 3: RFS breakdown by job type

Animal Management RFS's breakdown by Job Type	
Job Type	Total Number
Aggressive dog behaviour to animals	301
Aggressive dog behaviour to people	1,218

Animal Management RFS's breakdown by Job Type	
Aggressive dog behaviour to stock (including worrying stock)	54
Barking	8,780
Bylaw breach	784
Classification Breach Inspection	129
Dog attack on animals	899
Dog attack on people	740
Dog attack on stock	155
Dog Traps	25
Dog/Stock on motorway	169
Miscellaneous	901
Neuter Uncontrolled Dog	2
Pick up - Dog (contained)	8,372
Pick up - Stock (contained)	153
Police/SPCA Assistance	125
Property Inspection	3,496
PW1 Patrolling Public Areas	115
PW2 Targeted compliance	346
PW3 Education	30
PW4 Preventative stock fence checks	12
Relinquish dog	121
Roaming Dog - General	7,892
Roaming Dog - Risk to Public	3,070
Roaming stock	1,011
Unregistered	832
Welfare	628
Grand Total	40,360

Table 4: Compliance data

	Central	North	South	West	Total	2014-15
Prosecutions						
Number of people prosecuted (note that there may be more than one charge in many of the prosecutions)	31	31	63	72	197	137
Infringements						
18/ Wilful obstruction of dog control officer or ranger	10	2	2	11	25	42
19(2)/ Failure or refusal to supply information or wilfully providing false particulars	3			2	5	9

	Central	North	South	West	Total	2014-15
19A(2)/ Failure to supply information or wilfully providing false particulars about dog				3	3	2
20(5)/Failure to comply with any bylaw authorised by the section	146	61	39	18	264	489
23A(2)/ Failure to undertake dog owner education programme or dog obedience course (or both)					0	0
24/ Failure to comply with obligations of probationary owner					0	0
28(5) /Failure to comply with the effects of disqualification	1				1	0
32(2)/ Failure to comply with the effects of classification of dog as dangerous dog			1		1	3
32(4)/ Fraudulent sale or transfer of dangerous dog					0	0
33EC(1)/ Failure to comply with effects of classification of dog as menacing dog	56	5	45	29	135	205
33F(3)/ Failure to advise person of muzzle and leasing requirements					0	1
36A(6)/ Failure to implant microchip transponder in dog			1		1	1
41/ False statement relating to dog registration				1	1	0
41A/ Falsely notifying death of dog				2	2	0
42/ Failure to register dog	524	132	393	447	1,496	2200
46(4)/ Fraudulent procurement or attempt to procure replacement dog registration label or disc	1				1	1
48(3)/ Failure to advise change of dog ownership	2	1	1		4	3
49(4)/ Failure to advise change of address	7	2	1	4	14	5
51(1)/ Removal, swapping, or counterfeiting of registration label or disc		1		1	2	0
52A/ Failure to keep dog controlled or confined	174	106	128	79	487	915
53(1)/ Failure to keep dog under control	445	250	288	403	1,386	628
54(2)/ Failure to provide proper care and attention, to supply proper and sufficient food, and to provide adequate exercise			2		2	0

	Central	North	South	West	Total	2014-15
54A/ Failure to carry leash in public		1		2	3	3
55(7)/ Failure to comply with barking dog abatement notice			1	1	2	10
62(4)/ Allowing dog known to be dangerous to be at large unmuzzled or unleashed					0	2
62(5)/ Failure to advise of muzzle and leashing requirements					0	0
72(2)/ Releasing dog from custody			0		0	2
Total	1,369	561	902	1,003	3,835	4,521

Table 5: Shelter data

	Henderson	Silverdale	Manukau	Total	2014-15
Impounded Total	2031	2025	4558	8614	9432
Impounded Pit-bull type	387	290	2147	2824	
Total returned to owner	1363	1398	1838	4599	
% returned to owner	67	69	40	59	51
% adopted of total dogs	7.5	14.5	7.3	9.7	9.2
% adopted (of adoptable dogs)	100	100	100	100	98
Euthanased	421	410	2341	3172	
% euthanased	21	20	51	31	42
% pit-bull type	51	46	78	58	

** note that columns may not add to 100% as dogs are moved between shelters, so their impoundment may not be recorded against the same shelter as their outcome.*

	Henderson	Silverdale	Manukau	Average
Average utilisation (%)	78	58	78	71
Average days per month over 100% capacity	3	1	2	2
Average days per month over 75% capacity	10	2	20	11
Highest days per month over 100% capacity	10	4	10	8
Highest days per month over 75% capacity	28	12	29	23