

Te Poari ā-Rohe o Manurewa
Te Rīpoata ā-Tau 2018/2019

Manurewa

Local Board Annual Report 2018/2019



Mihi

Tēnā kia hōea e au taku waka mā ngā tai mihi o ata e
 uru ake ai au mā te awa o Tāmaki ki te ūnga
 o Tainui waka i Ōtāhuhu.
 I reira ka tōia aku mihi ki te uru
 ki te Pūkaki Tapu o Poutūkeka,
 i reira ko te Pā i Māngere.
 E hoe aku mihi mā te Mānukanuka o Hoturoa
 ki te kūrae o te Kūiti o Āwhitu.
 I konā, ka rere taku haere mā te ākau
 ki te pūaha o Waikato, te awa tukukiri o ngā tūpuna,
 Waikato Taniwha rau, he piko he taniwha.
 Ka hīkoi anō aku mihi mā te taha whakararo,
 mā Maioro ki Waiuku, ki Matukutūreia
 kei konā, ko ngā Pā o Tāhuna me Reretewhioi.
 Ka aro whakarunga au kia tau atu ki Pukekohe.
 Ka tahuri te haere a taku reo
 ki te ao o te tonga e whāriki atu rā
 mā runga i ngā hiwi, kia taka atu au ki Te Paina,
 ki te Pou o Mangatāwhiri.
 Mātika tonu aku mihi ki a koe Kaiaua
 te whākana atu rā o whatu mā Tikapa Moana
 ki te maunga tapu o Moehau.
 Ka kauhoetia e aku kōrero te moana
 ki Maraetai kia hoki ake au ki uta ki Ōhūiarangi,
 heteri mō Pakuranga.
 I reira, ka hoki whakaroto ake anō au
 i te awa o Tāmaki mā te taha whakarunga
 ki te Puke o Taramainuku, kei konā ko Ōtara.
 Kātahi au ka toro atu ki te Manurewa a Tamapohore,
 kia whakatau aku mihi mutunga
 ki runga o Pukekiwiriki
 kei raro ko Papakura
 ki konā au, ka whakatau.

Let this vessel that carries my greetings travel
 by way of the Tāmaki River to the landing place
 of Tainui canoe at Ōtāhuhu.
 There, let my salutations be borne across the
 isthmus to the Pūkaki lagoon,
 there is the place, Māngere.
 Paddling the Manukau Harbour
 we follow the Āwhitu Peninsula to the headland.
 From there we fly down coast
 to the Waikato river mouth,
 sacred waters of our forebears.
 Coming ashore on the northern side at
 Maioro, we head inland to Waiuku and Matukutūreia,
 there too are the Pā – Tāhuna and Reretewhioi.
 Heading southward I come to Pukekohe.
 My words turn and follow
 the ancient ridgelines along
 the southern boundary, dropping down into Mercer
 and Te Pou o Mangatāwhiri.
 My greetings reach you at Kaiaua
 who gazes across Tikapa Moana
 to the sacred mountain, Moehau.
 Taking to the sea, my remarks travel
 to Maraetai and then to Ōhūiarangi,
 sentinel to Pakuranga.
 There we follow again
 the Tāmaki River to
 Te Puke o Taramainuku, where Ōtara resides.
 From here I reach for Manurewa
 until my greetings come
 to rest on Pukekiwiriki
 below which lies Papakura
 and, there I take rest.

He kōrero mō tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Manurewa Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Manurewa Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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The recently restored Nathan Homestead

He kōrero mai i te heamana From the chairperson



On behalf of Manurewa Local Board, I am pleased to highlight some of our achievements for 2018/2019. It has been positive year with significant progress on several projects in our new local board plan.

Successes included the opening of the Randwick playground, completion of designs for an all-abilities playground at Keith Park, installation of mana whenua art work on the Manurewa train station walkway and approval of plans for the Weymouth boat ramp. Our Greenways (Local Paths) plan is now ready for adoption.

In partnership with Panuku, we invested in rubberised courts at Netball Manurewa. Improvements at Te Mahia train station are complete and we will deliver work around the station in the coming year. At War Memorial Park, we renewed the car park and playground while progressing advocacy for the upgrade of sports fields, lights and facilities.

We made headway on the Tōtara Park masterplan, with significant renewals at the Wairere Road entrance, the Mayor's Million Trees planting and further expansion of mountain bike tracks. The restoration of the Puhinui Stream continued, and we began work on the Papakura Stream.

We expanded water quality testing of our local beaches and, in response to your concerns about illegal dumping, partnered with the community to target waste minimisation and recycling. We also advocated to the governing body for improvements to current service delivery.

Our long-term goal of revitalising the Manurewa town centre continued and we saw Manurewa Youth Council realise their aspirations for a creative youth-friendly space. The Space officially opened in November 2018. We collaborated with the Clendon community to increase the number of events and activations. The year ended with a dynamic community-led consultation on the future of Clendon Reserve.

Thank you to all our residents, groups and organisations who have worked steadfastly with us to achieve these outcomes. We could not do it without you.

Angela Dalton
Chairperson, Manurewa Local Board

Te Poari ā-Rohe o Manurewa Manurewa Local Board



Your board

(L to R): Sarah Colcord, Dave Pizzini, Stella Cattle (Deputy Chairperson), Ken Penney, Rangi McLean, Angela Cunningham-Marino, Angela Dalton (Chairperson), Joseph Allan



The Hill Road Library Complex
Shop 3-5, 7 Hill Road, Manurewa



09 262 5402



Open Monday-Friday 9am-5pm
Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Manurewa projects and improvements

KEY TO CURRENT & PLANNED PROJECTS

-  Delivered projects
-  Current projects
-  Current playground renewals

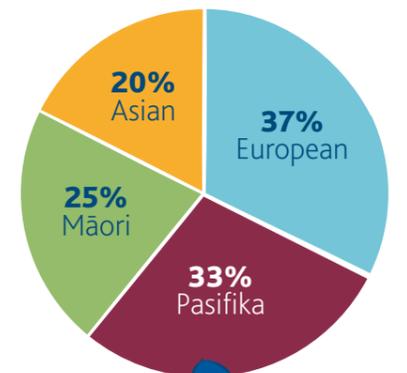
LEGEND

-  Public open space (Unitary Plan)
-  Motorway
-  Major Road
-  Arterial Road
-  Medium Road
-  Minor Road

Data sources: Statistics New Zealand Population Estimates (2015), Population Projections (2013-base) and 2013 Census.



A diverse population with



43% of Manurewa's residents are 14 years or younger



11 mana whenua iwi/hapū have an interest in Manurewa

We are home to more than **120** local parks and sports fields, **2** libraries, **4** community centres, **4** leisure centres and **2** swimming pools.



Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

Highlights have been the completion of the Manurewa War Memorial Park car park and play space, rubberised playing courts at Netball Manurewa and Randwick Park playground. We also completed designs for the Keith Park all-abilities playground and toilet facilities. Renewals at Tōtara Park and Te Matariki Clendon Community Centre are being delivered. The board funded free access to

Manurewa Pool and Leisure Centre for over 65s, adults supervising children, and people with disabilities, and plans to continue this in the next year.

● Achieved ● Substantially achieved ● Not achieved

Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform	
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▲	67%	57%	53%	67%	Factors beyond our control meant we didn't reach target. However, the council delivered projects to improve perception of town centre safety, including artwork, music, security gating, streetscape enhancements and lighting. The \$100,000 investment through ATEED for town centre revitalisation will be continued in the coming year.
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▲	22%	13%	12%	11%	Although below target, night time safety is slowly improving. Community perception is often drawn to rough sleepers in the town centre at night, many of them women and youth. While being positively managed by community groups with prompt response by police and local ambassadors, this is still affecting perceptions of safety.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●		35%	83%	New Measure	New Measure	This was a new measure with the target based on previous years' local board work programme activities. This community-led practice is championed through activities such as the Manurewa Community expo, seniors' coffee groups and community health clinics in Keith Park.
The percentage of Empowered Communities activities that build capacity and capability	●		30%	86%	New Measure	New Measure	This was a new measure with the target based on previous years' local board work programme activities. Community capacity and capability is being built through activities such as the Healthy Living programme workshops in Randwick and Clendon, Manurewa marae building partnership hui, and alcohol and drug workshops.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●		32%	65%	New Measure	New Measure	
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●		200	550	New Measure	New Measure	Jazz in the Gardens at Nathan Homestead was delivered in January during summer holidays this year, as opposed to March last year. There was also very good weather which contributed to the larger turn-out.
The percentage of attendees satisfied with a nominated local community event	●		75%	68%	New Measure	New Measure	Feedback from the Manurewa Christmas in the Park event indicated areas where improvements, such as an increased security presence, would likely increase attendee satisfaction.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●		137,750	160,999	New Measure	New Measure	
The percentage of art facilities, community centres and hire venues network that is community led	●		50%	57%	New Measure	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public WiFi networks)	●		230,000	198,688	New Measure	New Measure	The decline in sessions exceeded the 5 per cent regional decline. Spark Jump uptake in Clendon via the library was high and may have affected WiFi session uptake with families getting a cheaper home service. For those without data access, free library WiFi remains important for accessing information.

Local Community Services measures cont'd over

Local Community Services cont'd

The number of visits to library facilities	●		410,000	407,284	New Measure	New Measure	While only slightly under target, visits to our libraries have declined significantly, reversing the previous increase. The Creating Home programme in partnership with The Southern Initiative works with the community to address how the library could be more welcoming. This should help increase visitor numbers next year.
Percentage of customers satisfied with the quality of library service delivery	●	^	85%	94%	88%	87%	The high level of satisfaction has been driven mainly by the continued high levels of service by libraries staff (95 per cent) and satisfaction with the public computers (89 per cent).
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		80%	61%	New Measure	New Measure	Manurewa has a significant shortfall in field capacity under lights and a high proportion of soil fields which led to higher numbers of weather closures. The board is working with council officers to address these problems. Mountfort Park was upgraded.
The customers' Net Promoter Score for Pool and Leisure Centres	●	v	27	48	49	27	Customer ratings are particularly high for timeliness, friendliness, quality and supportiveness of staff and instructors, and swim and gym programmes. Areas for improvement include cleanliness, quality of changing rooms and overcrowding. There was positive feedback on free entry for disabled, seniors and supervising adults paid for by the board.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●		75%	52%	New Measure	New Measure	Resident satisfaction with local parks and reserves declined and remained below target with most issues being night lighting, cleanliness and safety. Ongoing investment in parks facilities such as the \$1.3 million we spent on Tōtara Park this year, may help improve future satisfaction ratings.
The percentage of residents who visited a local park in the last 12 months	●	^	78%	77%	73%	78%	This result shows the importance Aucklanders place on local parks. Programmes to connect people to nature and activate our local parks should contribute to increased park visits in future.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●		15.2%	36.5%	New Measure	New Measure	

Local Environmental Management

Restoration of the Puhinui Stream headwaters at Tōtara Park and lower stream pest control are vital in protecting the inanga/New Zealand whitebait spawning zone. Two rounds of baiting and trapping before the spawning season helped reduce the numbers of predators and increased the survival rates of developing inanga eggs. Beach water quality testing expanded to four sites from just

one site last year. The board provided significant financial support for community-led initiatives focussing on litter clean-ups, tree planting and pest control. Volunteers contributed thousands of hours.

● Achieved ● Substantially achieved ● Not achieved

Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform	
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	v	100%	88%	100%	100%	We successfully delivered seven of eight environmental projects for Manurewa in the 2018/2019 financial year. All but one project have been delivered successfully and have contributed to local board environmental outcomes as described in the Manurewa Local Board Plan. The Manukau Harbour Forum's work programme was not able to be delivered within the financial year due to delays in the start of the forum's governance review, and the postponement of the forum's symposium event which is now scheduled for August 2019.

Local Planning and Development

The long-term goal of revitalising Manurewa town centre continues and there will be further investment in the coming year, as the community's safety concerns continue to be recognised.

● Achieved ● Substantially achieved ● Not achieved

Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform	
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	Both business associations complied with their BID policy obligations which include submitting a strategic plan, annual financial accounts and annual business plans to Auckland Council.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

LOCAL COMMUNITY SERVICES

We didn't meet the performance target for sportsfield satisfaction. There is a significant shortfall in field capacity under lights, plus a high proportion of soil fields which led to higher numbers of weather closures. This issue is continuing to be addressed through renewals and the proposed upgrade of Manurewa War Memorial Park.

Resident satisfaction with local parks and reserves was below target. Planned investment in parks facilities and services in this area may help improve this in future. We expect extensive renewals at Tōtara Park to be complete in early 2020.

LOCAL PLANNING AND DEVELOPMENT

There is a small increase in safety perception both day and night compared to last year, but acceptable targets continue to be aspirational. Most resident survey comments acknowledge some significant issues are beyond local influence. Where improvements can be made to the look and feel of the town centre and the adjacent train station, the board hopes to improve future satisfaction ratings. The long-term goal of revitalising Manurewa town centre continues, with further investment next year to recognise the community's safety concerns.

▼ Manurewa train station art



Te āhuatanga ā-rohe

Local flavour

Weymouth Boating Ramp Manurewa



Manurewa's boating community is celebrating with Weymouth boat ramp set to get long-awaited upgrade.

This past year, Manurewa Local Board has approved funding that gives the green light to ramp repairs and upgrades that will provide the community with better access. This work aligns with the outcome identified in its Local Board Plan to ensure "people in Manurewa are actively connecting everywhere, every day".

The work will happen in two stages. The first stage covers the initial repair and renewal of the ramp, while the second stage covers work to enhance the experience of using the boat ramp.

The upcoming upgrade is music to Weymouth Boat Club Commodore Ray Stock who says it will mean a safer and more accessible boat ramp closer to home.

"The community has waited more than nine years to get this ramp in better shape. This upgrade would be brilliant and will allow a lot more people to use the boat ramp, especially those with waka (ama) as they are there every day," he says.

"People with bigger boats who used to go to Onehunga to launch, will now have a suitable ramp close to home."

The first phase of the upgrade is expected to start in the winter of 2019 and be completed in spring 2019.

It will include:

- Increased removal of materials from the shore on the north and east faces of the ramp.
- Correcting the height of the ramp crest, and increasing its width.
- Increasing the amount of gravel on the ramp surface and making sure the ramp gradient is consistent.

"Ultimately, all these would increase the number of users of waka, sailing, fishing, boating and jet ski from our local community. It's great news."

Works for the second stage are expected to begin in the summer of 2020 and be completed by autumn of 2020.

It will include:

- Improvements to the ramp entrance (turning circle).
- Correction to underground services including manholes and outlets.

Te tahua pūtea

Funding impact statement

For the period ended 30 June 2019

\$000s	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
Sources of operating funding:				
General rates, UAGCs, rates penalties		10,661	10,661	12,167
Targeted rates		802	816	803
Subsidies and grants for operating purposes		877	857	763
Fees and charges		2,368	2,438	2,526
Local authorities fuel tax, fines, infringement fees and other receipts		139	107	290
Total operating funding		14,846	14,879	16,549
Applications of operating funding:				
Payment to staff and suppliers	1	14,092	12,366	13,208
Finance costs		714	714	1,005
Internal charges and overheads applied		1,674	1,674	2,250
Other operating funding applications		0	0	0
Total applications of operating funding		16,480	14,754	16,463
Surplus (deficit) of operating funding		(1,634)	125	86
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	2	6,467	4,821	3,566
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		6,467	4,821	3,566
Application of capital funding:				
Capital expenditure:				
- to meet additional demand	3	184	711	339
- to improve the level of service	3	378	998	301
- to replace existing assets	3	4,271	3,237	3,012
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding		4,833	4,946	3,652
Surplus (deficit) of capital funding		1,634	(125)	(86)
Funding balance		0	(0)	0

Variance explanation Actual 2018/2019 to Annual Plan 2018/2019

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Manurewa included streetscaping services for trees and repairs and maintenance at Mountfort Park.
- The increase in debt is above plan due to higher than anticipated payments to suppliers, resulting in an additional requirement to debt fund capital expenditure.
- Capital expenditure to meet additional demand and improve services levels is lower than plan because local discretionary projects were deferred to future years. The spend will occur as projects are identified. Capital expenditure to replace existing assets is higher than planned because asset renewals were brought forward from future years. Significant renewals during the year were at Tōtara Park, Te Matariki Clendon Community Centre and War Memorial Park car park and playspace.

*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)

Waimahia playground, Manurewa ►



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