

Te Poari ā-Rohe o Franklin
Te Rīpoata ā-Tau 2019/2020

Franklin Local Board

Annual Report 2019/2020



Volume
2.3

Mihi

Tēnā, kia hōea e au taku waka mā ngā tai mihi
o ata e uru ake ai au mā te awa o Tāmaki
ki te ūnga o Tainui waka i Ōtāhuhu.
I reira ka tōia aku mihi ki te uru ki
te Pūkaki Tapu o Poutūkeka,
i reira ko te pā i Māngere.
E hoe aku mihi mā te Mānukanuka o Hoturoa
ki te kūrae o Te Kūiti o Āwhitu.
I konā ka rere taku haere mā te ākau ki te
pūaha o Waikato, te awa tukukiri o ngā tūpuna,
Waikato Taniwha Rau, he piko he taniwha.
Ka hīkoi anō aku mihi mā te taha whakararo mā
Maioro ki Waiuku ki Mātukureia,
kei konā ko ngā pā o Tāhuna me Reretewhioi.
Ka aro whakarunga au kia tau atu ki Pukekohe.
Ka tahuri te haere a taku reo ki te ao
o te tonga e whāriki atu rā mā runga i ngā hiwi,
kia taka atu au ki Te Paina,
ki te Pou o Mangatāwhiri.
Mātika tonu aku mihi ki a koe Kaiaua
te whākana atu rā ō whatu mā Tikapa Moana
ki te maunga tapu o Moehau.
Ka kauhoetia e aku kōrero te moana ki Maraetai
kia hoki ake au ki uta ki Ōhuiarangī,
heteri mō Pakuranga.
I reira ka hoki whakaroto ake anō au
i te awa o Tāmaki
mā te taha whakarunga ki te Puke o Taramainuku,
kei konā ko Ōtara.
Kātahi au ka toro atu ki te Manurewa a Tamapohore,
kia whakatau aku mihi mutunga
ki runga o Pukekiwiriki.
Kei raro ko Papakura ki konā au ka whakatau.

Let this vessel that carries my greetings
travel by way of the Tāmaki River
to the landing place of Tainui canoe at Ōtāhuhu.
There, let my salutations be borne across
the isthmus to the Pūkaki Lagoon
and the community of Māngere.
Paddling the Manukau Harbour
we follow the Āwhitu Peninsula to the headland.
From there we fly down coast to the
Waikato River mouth,
sacred waters of our forebears.
Coming ashore on the northern side at
Maioro we head inland to Waiuku and Mātukureia,
there too are the pā – Tāhuna and Reretewhioi.
Heading southward I come to Pukekohe.
My words turn to follow the ancient ridgelines
along the southern boundary,
dropping down into Mercer and
Te Pou o Mangatāwhiri.
My greetings reach you at Kaiaua
who gazes across Tikapa Moana
to the sacred mountain, Moehau.
Taking to the sea, my remarks travel to Maraetai
and then to Ōhuiarangī,
sentinel to Pakuranga.
There we follow again
the Tāmaki River
to Te Puke o Taramainuku,
Ōtara is there.
From here I reach for Manurewa
until my greetings come to rest
on Pukekiwiriki.
Below lies Papakura, and there I rest.

On the cover:
Pukekohe Skate Park.

He kōrero mō tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Franklin Local Board area from 1 July 2019 to 30 June 2020.

You can read about our progress, expenditure, service performance and challenges faced in 2019/2020. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Franklin Local Board Agreement 2019/2020.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Pukekohe vegetable growers.

He kōrero mai i te heamana

From the chairperson



Over the last year, our plan has been to focus on enabling our communities to address environmental issues, preparing for and responding to growth and on enhancing quality of life.

Since adopting the local board plan in October 2017, we have worked with local environmental groups, Department of Conservation, and council organisations to develop and deliver community-led pest management and litter response programmes.

There are some great examples of our communities leading the way that we have supported, such as the establishment of the Friends of Te Wairoa who are now leading the restoration of the Wairoa River. We've also continued to support other community-led environmental and recreational initiatives including Waiuku's Mudlarks, community-planting projects across Franklin, and the Waiuku Trails.

We have brokered and supported improvements to recreational facilities and advocated strongly for future-fit facilities including an enhanced multi-sport facility at Karaka Sports Park and through a range of playground developments, renewals and enhancement projects including a new playground at Kahawairahi Reserve, Beachlands.

We have continued to support local economic development and employment opportunities through the business associations, the Te Ara Rangatahi delivered youth employment programme, and by leading the development of the Hūnua Trail. We are excited by the unprecedented opportunity to design the future of Pukekohe through Kia Puāwai a Pukekohe (the Unlock Pukekohe programme) alongside businesses and the community.

The global COVID-19 crisis has created some unprecedented challenges for our local communities and for the local economy and we begin this final year of 2017 local board plan delivery. As a board, we are focussed on continuing support to those planned and community-led projects that best deliver to the aspirations of the plan, that promote recovery from the COVID-19 crisis, and on initiatives that lay a strong foundation for local prosperity for 2020 and beyond.

Andy Baker
Chair, Franklin Local Board

Te Poari ā-Rohe o Franklin

Franklin Local Board



Your board

(L to R) Malcolm Bell, Lance Gedge, Angela Fulljames (Deputy Chairperson), Logan Soole, Alan Cole, Andrew Baker (Chairperson), Sharlene Druyven, Matthew Murphy, Amanda Kinzett.



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Franklin projects and improvements

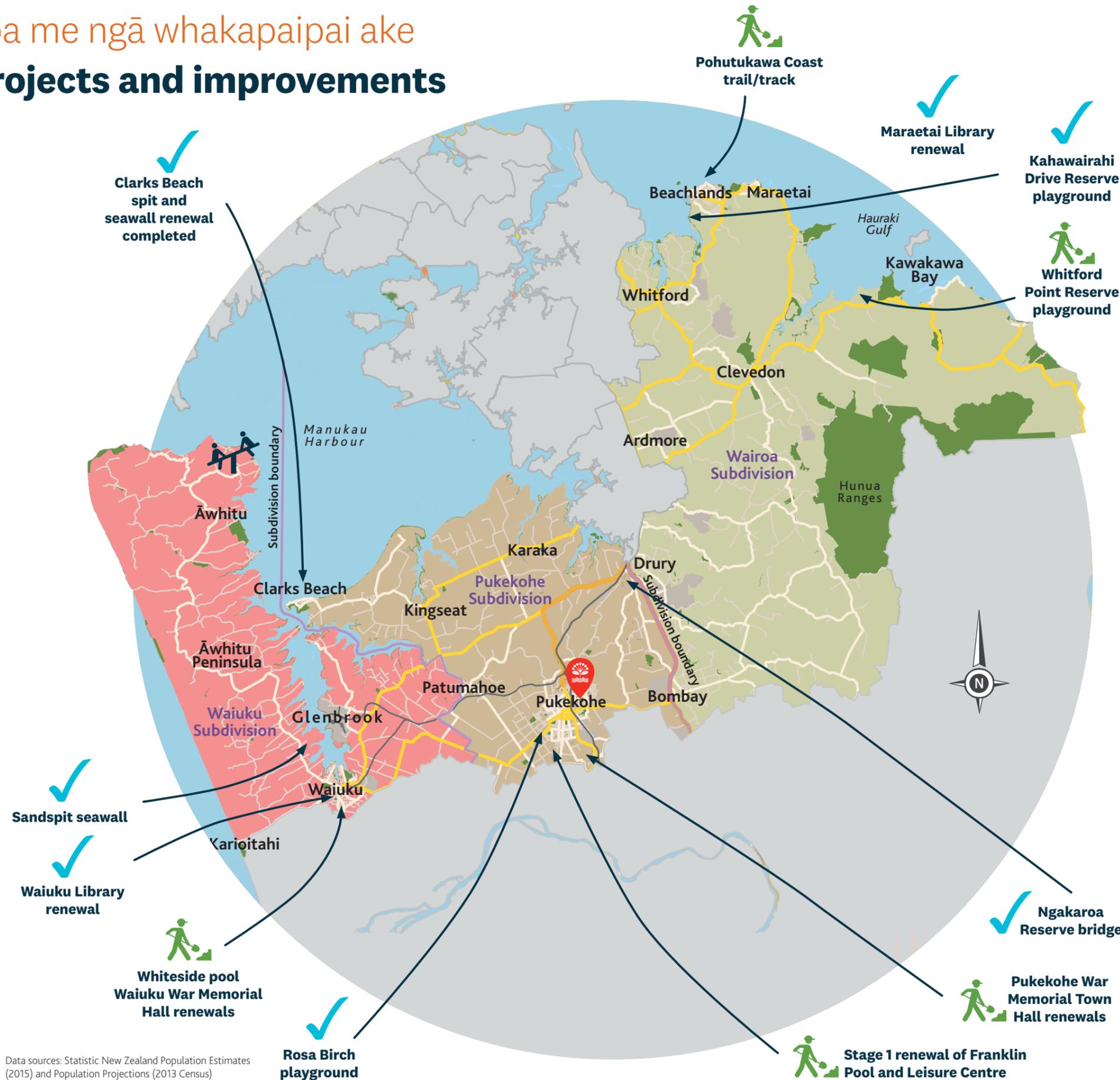
KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

Data sources: Statistic New Zealand Population Estimates (2015) and Population Projections (2013 Census)



We are home to more than **190** local parks and sportsfields, **2** urban libraries and **6** rural libraries, **2** recreation centre and **3** pools



Franklin has just under **20,000ha** of parkland, ranging from small urban parks to large regional parks on the coast



Increase in population expected from **74,800** to **135,900** by 2036



Home to **32** community halls

Tā mātou pūrongo whakahaere mahi

Our performance report

 Achieved Target has been met or exceeded	 Substantially achieved Target has not been met by a slim margin (+/-2%)	 Not achieved Target not achieved	* Impacted by COVID-19 Measures favourably / unfavourably impacted by COVID-19
 Progress made Result improved from prior-year result	 No change No change from prior-year result	 No improvements Not improved from prior-year result	

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe – day time ¹			67%	85%	82%	80%	
Percentage of Aucklanders that feel their local town centre is safe – night time ¹			12%	34%	32%	31%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community-led ¹			40%	72%	83%	New Measure	Awareness of the Empowered Communities Approach has resulted in more community-led activity. This included the town centre activations in Waiuku, town centre holiday programmes in Pukekohe and an increase in registration of Neighbourhood Support street co-ordinators. However COVID-19 and associated lockdown significantly impacted the delivery of some activities. An improved method of data collection has also had an impact on the results.
The percentage of Empowered Communities that build capacity and capability to assist local communities to achieve their goal ¹			35%	67%	85%	New Measure	Promotion of this approach includes a strong focus on building capacity, contributing to the board exceeding target. This includes the community network forum and regular development workshops, continued support and advice for community garden groups, and more support for rural hall planning and activations. However COVID-19 and associated lockdown significantly impacted the delivery of some activities. An improved method of data collection has also had an impact on the results.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led			52%	38%	49%	New Measure	Most of the programmes in this area are delivered by a council owned and operated arts facility.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events			3,100	1,200*	2,000	New Measure	One Movies in Parks event was cancelled because of COVID-19 restrictions. Staff provide an estimate for attendees at these events. If the estimates vary, we take the mid-point as the number.
The percentage of attendees satisfied with a nominated local community event			75%	57%	84%	New Measure	Feedback from the Franklin A&P Show indicated that a wider range of stalls, exhibits, activities, and animals were desired.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues			242,703	212,861*	285,540	New Measure	Community venues and facilities were closed due to COVID-19 from March through to May. A staggered opening approach was implemented with reduced capacity until Alert Level 1.
The percentage of art facilities, community centres and hire venues network that is community led			71%	68%	71%	New Measure	The operating model for Beachlands Memorial Hall was changed from community-led to council managed.
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)			160,000	122,300*	137,478	New Measure	PC and Wi-Fi sessions are in decline as technology and connectivity becomes more available and affordable. Closing libraries for 9-11 weeks because of COVID-19 further contributed to the downward trend.

Local Community Services

Highlights include completion of significant renewals to coastal features such as the Sandspit seawall and the Clarks Beach breakwater, renewals in two libraries, developments of the Jack Lachlan Drive and Kahawairahi Drive play spaces and the Ngakaroa Reserve bridge restoration. Restrictions to capital works under COVID-19 has resulted in some scheduled development and renewal projects being deferred into future years, especially in major remediation of coastal infrastructure and renewals, and in trails networks. During COVID-19 crisis local board members, and many dedicated community and youth groups were called to action and continued to meet and respond to community needs using on-line systems, as well as enabling venue hire space to be accessed for food parcel projects.

Local Community Services cont'd

The number of visits to library facilities	●	▼	260,000	240,368*	298,474	New Measure	Visits to Franklin libraries were on track against the annual target, however the impact of COVID-19 lead to the closure of libraries for 9-11 weeks.
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	97%	96%	93%	The high level of overall satisfaction has been driven to a large extent by the exceptionally good service delivered by staff.
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	▲	74%	75%	61%	New Measure	
The customers' Net Promoter Score for pool and leisure centres	●	▼	10	-37	1	-1	There have been several maintenance issues and an unplanned closure of the main pool due to a cracked pipe that needed excavating. There has also been survey feedback around cleaning, and dated aquatics changing rooms.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	▲	71%	72%	59%	New Measure	
The percentage of residents who visited a local park in the last 12 months	●	▼	76%	73%	79%	77%	While just short of the target, this result indicates the importance Aucklanders place on local parks. We are rolling out Connect with Nature programmes to connect Aucklanders to nature, and activate our local parks.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	▼	12.0%	19.3%	25.5%	New Measure	

1. The target has been exceeded as a result of the initial targets being set with limited baseline data. Targets will be reviewed as part of the 10-year Budget 2021-2031, using the historical results as a realistic baseline.

Local Environmental Management

We continued to support community-led environmental initiatives, e.g. mangrove management, and restoration of the Wairoa River. We also supported community-led pest management and recycling programmes in developing zero waste capability. While many of these initiatives were suspended under COVID-19 restrictions, where possible funding has been

deferred into next financial year to continue them. The board area borders two oceans, and contains the Wairoa River, the Manukau Harbour and the water reservoirs of the Hunua Ranges. Significant effort and funding are needed for planting, fencing, weeding and pest control to improve all water quality in Franklin.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and / or outcomes	●	▼	100%	60%	89%	100%	We successfully delivered six of 10 environmental projects for Franklin. The Awakura restoration, Hunua Domain Recreation Reserve planting maintenance, and the Wairoa River restoration projects were not completed within the financial year due to COVID-19 delays and dry weather conditions. These projects are expected to be completed in 2020. The Manukau Harbour Forum work programme was not fully delivered, but will continue in 2020/2021.

Local Planning and Development

Progress has been made in working with the community, local businesses, local board members and Panuku to design the future of Pukekohe through Kia Puāwai a Pukekohe (the Unlock Pukekohe programme).

The Franklin Tourism strategy continues to progress well between the tourism clusters and the community to identify and align opportunities to grow the Franklin economy. Also making progress this year, but delayed under COVID-19 restrictions, is the development of the Hunua Trail which has received Heartland Trail status from NZTA.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local community services

The Community Empowerment performance measures have exceeded FY2020 targets but are lower than FY2019 results due to COVID-19 alert level restrictions for most of the last quarter. During this crisis, community organisations continued to support community needs that emerged locally, evidence of the growing awareness of the empowered communities' approach in action.

The percentage of local programmes, grants and activities that respond to the aspirations of Māori has exceeded the target. Activities include the implementation of the Franklin Māori Responsiveness Action Plan, initiatives such as the community co-design of McShane playground opening, and inclusion of action plan focus areas into community funding agreements – Pukekohe Business Association murals. Twenty-eight per cent of the local board's contestable community grants responded to the aspirations of Māori and was invested in community organisations to enable delivery of such projects.

Local environmental management

We successfully delivered six of 10 environmental projects for Franklin in 2019/2020. These projects have contributed towards the board's environmental outcomes as described in its local board plan. The Awakura restoration, Hunua Domain Recreation Reserve planting maintenance, and the Wairoa River restoration projects were not completed within the financial year due to extreme dry weather conditions and restrictions under COVID-19. These projects are expected to be completed in early 2020/2021. The Manukau Harbour Forum work programme was not fully delivered, also due to restrictions under COVID-19.

Te āhuatanga ā-rohe

Local flavour

Board support lifesaver for rescue groups



The Franklin Local Board area has east and west coast borders that make the provision of water safety services critical.

With some of the best and most popular beaches and waterways in the Auckland region as part of its patch, Franklin Local Board did its bit to make keep people safe in and on the water this year.

It's done that by providing grants to Coastguard Maraetai, Surf Lifesaving Kariotahi and Waiuku Search and Rescue form its Coastal Rescue Fund, a fund unique to this particular local board area.

It made three grants from the fund, including one to Coastguard Maraetai, which covers the Waitemāta Harbour, Hauraki Gulf and Firth of Thames, for its operational costs.

President Pamela Wilson says in the 12 months to the end of March it played a part in almost 500 people being returned safely to their families, from 169 incidents. 18 of these were considered urgent, which meant the boat had to be on the water in 10 minutes.

Of those it helped, 43 per cent from South Auckland, and 40 per cent of those were from within the board's area.

"To achieve that our 35 volunteers contributed a total of 7864 hours made up of attending incidents, training, maintenance, administration, health and safety, public education and fundraising," Pamela says.

"Like a lot of volunteer organisations, we rely on funding. Without the support of sponsors and grants like the board's, lives would be put at risk.

"The lure of the sea is strong in Franklin so it's good that the board supports those who give their time to keep people safe. Everyone hopes they will never have to call on us, but its critical we are there when needed," she says.

Surf Life Saving Kariaotahi and Waiuku Search and Rescue also received grants this year.

And while there is plenty of open water across Franklin, those looking something a bit calmer can enjoy taking a dip at the local school pool thanks to the board's help.

Its Swimming Pool Grant programme enables school pools in rural areas of the ward to open to the public over summer in rural areas.

"In places like Hūnua and on the Āwhitu, school pools are about having a dip and coming together as neighbours," board chair Andy Baker says. "Not everyone can just hop in the car and drive to the local pool, so as a board we are keen to make the best of facilities that are out there."

Te tahua pūtea

Funding impact statement

For the year ended 30 June 2020

\$000s	Notes	Actual 2019/2020	Annual Plan 2019/2020	Annual Plan 2018/2019**
Sources of operating funding:				
General rates, UAGCs, rates penalties		11,835	11,835	11,313
Targeted rates		583	583	560
Subsidies and grants for operating purposes		4	6	7
Fees and charges		277	292	233
Local authorities fuel tax, fines, infringement fees and other receipts	1	1,116	26	32
Total operating funding		13,815	12,742	12,145
Applications of operating funding:				
Payments to staff and suppliers	2	12,704	10,267	9,972
Finance costs		1,074	1,074	675
Internal charges and overheads applied		1,381	1,381	1,466
Other operating funding applications		0	0	0
Total applications of operating funding		15,159	12,722	12,113
Surplus (deficit) of operating funding		(1,343)	20	32
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt		7,288	7,358	6,022
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		7,288	7,358	6,022
Application of capital funding:				
Capital expenditure:				
• to meet additional demand		1,174	912	875
• to improve the level of service		1,020	1,182	1,323
• to replace existing assets		3,751	5,284	3,856
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	5,945	7,378	6,054
Surplus (deficit) of capital funding		1,343	(20)	(32)
Funding balance		0	0	0

Variance explanation Actual 2019/2020 to Annual Plan 2019/2020

- Funding from local authorities fuel tax, fines, infringement fees and other receipts was higher than plan primarily due to commercial properties rental and lease revenue, of which a significant portion is from the Hunua Ranges Regional Park Water Catchment lease. The transfer of ownership of the properties from Panuku Development Auckland Limited to Auckland Council occurred after the Annual Plan was adopted. The associated revenue is recognised as a local operating funding source for the Franklin Local Board.
- Supplier payments were above plan due to higher than anticipated maintenance expenditure on local facilities and assets. Areas of significant spend were on streetscaping services, maintenance of libraries and sports parks and works at Clevedon Showgrounds and Franklin Pool and Leisure Centre.
- Capital expenditure was below plan mainly due to:
 - Coastal Asset renewals being put on hold due in response to the financial impact of the COVID-19 pandemic; and
 - delays in locally driven capital projects, mainly from delays in implementation of Trails Networks.

The underspend was partly offset by the development of the play space at Jack Lachlan Drive, along with various sports fields and some asset renewals, which were completed ahead of schedule.

**Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028).

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ISSN 2624-1811 (Print)
ISSN 2624-182X (PDF)