

Te Poari ā-Rohe o Hibiscus and Bays  
Te Rīpoata ā-Tau 2019/2020

# Hibiscus and Bays Local Board

Annual Report 2019/2020



Volume  
**2.6**

## Mihi

E toko ake rā e te iti, whakatata mai rā e te rahi,  
 kia mihi koutou ki ngā kupu whakareia  
 a te hunga kua tīpokotia  
 e te ringa o te wāhi ngaro,  
 engari e kaikini tonu nei i ngā mahara i te ao, i te pō.  
 Ngā ōha i mahue mai i tērā whakatupuranga  
 kia āpitihia e tatou ki nga tūmanako o tēnei reanga,  
 hei mouna waihotanga iho  
 ki te ira whaimuri i a tātou.  
 Koinā te tangi a Ngākau Māhaki,  
 a te wairua hihiri  
 me te hinengaro tau.  
 Oho mai rā tātou ki te whakatairanga  
 i ngā mahi e ekeina ai te pae tawhiti  
 ka tō mai ai ki te pae tata.  
 Tēnei au te noho atu nei i te mātārae  
 te titiro ki runga o Ōrewa,  
 ki te one e rere atu ana ki Te Whangaparāoa  
 ki te Kūiti o te Puarangi.  
 Kei waho ko Tiritiri Mātangi,  
 tomokanga ki te moana o te Waitematā.  
 Ki uta ko te Whanga o Oho Mairangi,  
 ūnga mai o Te Arawa waka.  
 Ka rere whakarunga ngā kamo ki Takapuna kāinga,  
 Takapuna tupuna.  
 Kia taka ki tua ko Maungaūika  
 te tū hēteri mai rā i te pūwaha o Tāmaki Makaurau,  
 Tāmaki herehere waka.  
 Ka ruruku atu tātou mā te waitai kia puta ake  
 ki te Awataha ki ngā mihi a te Kaipātiki  
 me te Te Raki Paewhenua ki te uru,  
 i reira ka whakatau te haere.  
 E koutou mā ka ea, kua ea,  
 kia ora huihui mai koutou katoa.

Welcome to you all let me greet you  
 with the eloquent words  
 of those who have long since been taken  
 by the unseen hand of the unknown,  
 but for whom we still mourn.  
 Let us enjoin the legacy they left  
 to the hopes of this generation  
 as our gift  
 to those who will follow us.  
 That is the pledge of the humble heart,  
 the willing spirit  
 and the inspired mind.  
 Let us rise together and seek  
 to do what is necessary to draw distant aspirations  
 closer to realisation.  
 Here I sit on the headland  
 overlooking Ōrewa  
 to the stretch of sand that runs to Whangaparāoa  
 along the Hibiscus Coast.  
 Off land lies Tiritiri Mātangi,  
 gateway to the Waitematā.  
 On land is Mairangi Bay  
 landing of Te Arawa waka.  
 Gazing southward lies Takapuna community,  
 Takapuna the progenitor.  
 Beyond stands Maungaūika  
 sentinel of Tāmaki Makaurau,  
 anchorage of many canoes.  
 Taking to the tidal waters we emerge  
 at Awataha to the greetings of Kaipātiki  
 and West Harbour  
 and there our journey ends.  
 It is done,  
 greetings to you all.

**On the cover: Children from Murrays Bay Sailing Club going sailing on Waitematā Harbour.**

## He kōrero mō tēnei rīpoata

### About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Hibiscus and Bays Local Board area from 1 July 2019 to 30 June 2020.

You can read about our progress, expenditure, service performance and challenges faced in 2019/2020. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Hibiscus and Bays Local Board Agreement 2019/2020.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Estuary Arts Centre.

# He kōrero mai i te heamana

## From the chairperson



The events over the past year have been unpredictable to say the least. We, as a local board, are moving forward to support recovery and increase the resilience and wellbeing of our communities. Although this year has been a tough one for all, we would like to reflect on some of the wonderful achievements over the 2019/2020 year.

In April 2020, the announcement that the Penlink project will be built by Waka Kotahi / NZ Transport Agency brought celebration. This is a culmination of years of advocacy to create a second transport connection to the Whangaparāoa Peninsula. The tender for construction is underway, and we will keep you informed of the progress.

We also finally received the decision in favour of the council's resource consent for the Orewa Beach seawall, in June 2020. This gives a green light to the remediation of the most storm affected part of the Orewa Beach. We also renewed seawalls in Stanmore Bay and around the Orewa Estuary.

In Mairangi Bay, a very complex piece of coastal engineering work allowed the re-opening of the popular cliff-top Crows Nest Walkway last summer. We listened to your concerns over cars parking on our beachfront and installed bollards along Waiake Beach Reserve.

We installed lights at a range of sports fields, including Metro Park, Red Beach Park and Freyberg Park – this is a great addition for sport groups and their night-time training. You will also feel a lot more comfortable using some of our fantastic facilities, such as the library and leisure centres at East Coast Bays and the Orewa Citizens Advice Bureau, which have received upgrades.

We have continued to fund and support the great work of our volunteers in our parks and reserves, and we'd like to congratulate the amazing work of all involved helping Centennial Park win "Healthy Park of the Year 2020" award. I am delighted that they have received national recognition for their wonderful work.

**Gary Brown**  
Chairperson, Hibiscus and Bays Local Board

# Te Poari ā-Rohe o Hibiscus and Bays

## Hibiscus and Bays Local Board



### Your board

(L to R) Alexis Poppelbaum, Andy Dunn, Julia Parfitt, Victoria Short (Deputy Chairperson), Janet Fitzgerald, Gary Brown (Chairperson), Gary Holmes, Leanne Willis.



**Orewa**

50 Centreway Road, Orewa  
Open Monday-Friday, 8am-5pm  
Closed Saturday, Sunday and public holidays



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# Ngā kaupapa me ngā whakapaipai ake

## Hibiscus and Bays projects and improvements

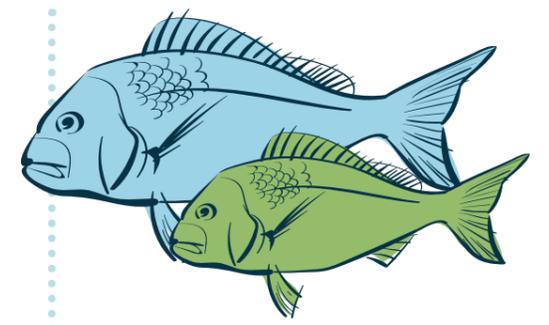
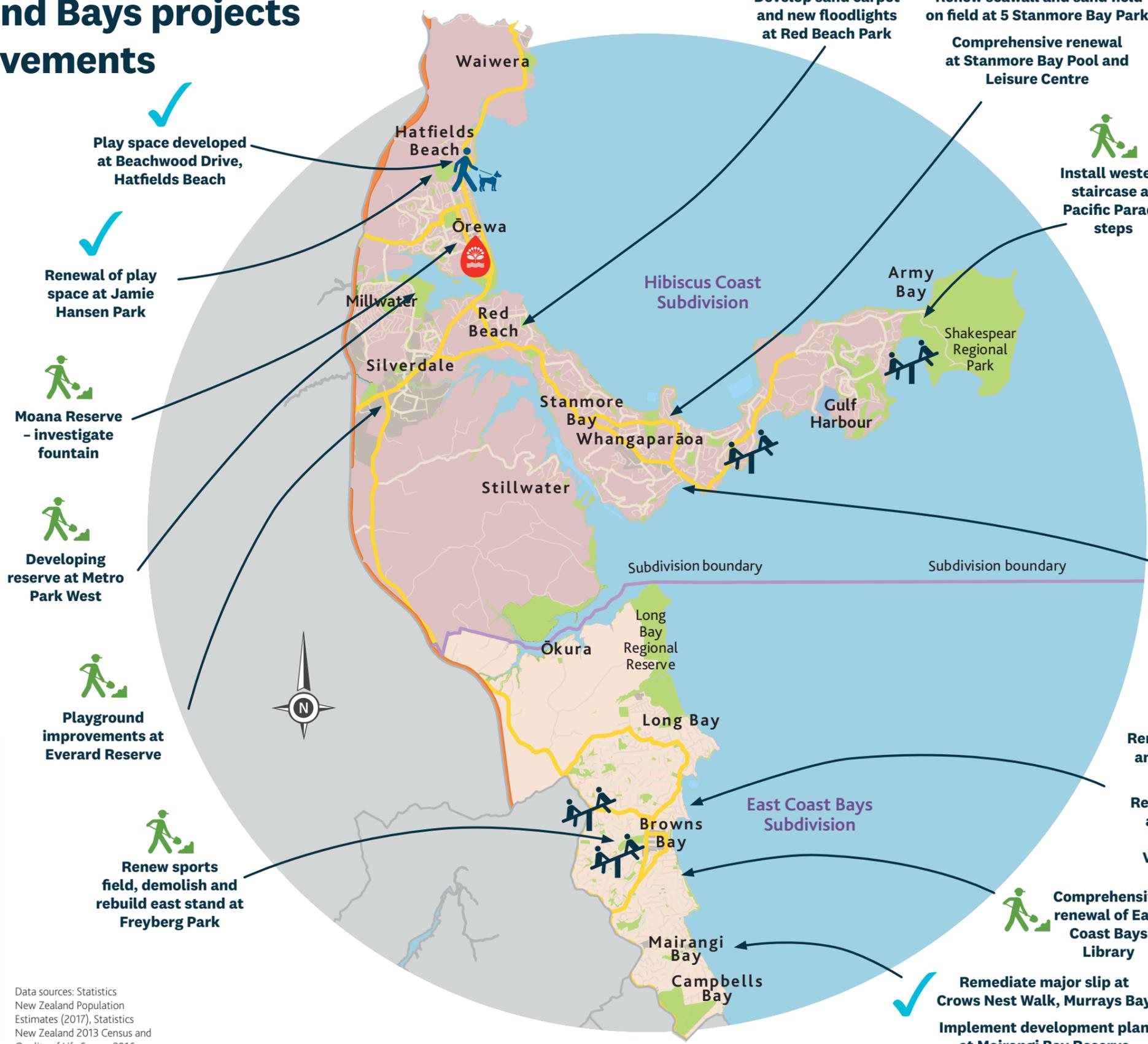
### KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

### LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road
-  Hibiscus Coast
-  East Coast Bays

Data sources: Statistics New Zealand Population Estimates (2017), Statistics New Zealand 2013 Census and Quality of Life Survey 2016.



**Long Bay - Ōkura Marine Reserve** is the only marine reserve in Auckland's urban area



Hibiscus and Bays has **155km** of coastline



**Redevelop outside entrance area Whangaparāoa Library**

**73%** of residents own their own home



We are home to **314** parks and sports fields, **3** libraries, **2** leisure centres and **2** arts centres

# Tā mātou pūrongo whakahaere mahi

## Our performance report

● **Achieved**  
Target has been met or exceeded

● **Substantially achieved**  
Target has not been met by a slim margin (+/-2%)

● **Not achieved**  
Target not achieved

▲ **Progress made**  
Result improved from prior-year result

— **No change**  
No change from prior-year result

▼ **No improvements**  
Not improved from prior-year result

\* **Impacted by COVID-19**  
Measures favourably / unfavourably impacted by COVID-19

## Local Community Services

Highlights this year have been renewals of the sports field at Freyberg Park, the seawall and sand fields at Stanmore Bay Park, the skatepark and drainage at Browns Bay, and a comprehensive renewal of the Stanmore Bay Pool and Leisure Centre. We completed the redevelopment of the entrance to Whangaparāoa and the remediation of the major slip at Crows Nest Walk. We allocated \$526,000 to local community groups through our grants programme, including \$150,000 for facility partnership development. We continued our support of the Estuary Arts Centre through a \$50,000 operational grant to increase levels of service, and a \$30,000 operational grant to fund youth activities the Centrestage Theatre.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
<b>Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities</b>							
Percentage of Aucklanders that feel their local town centre is safe – day time	●	▲	87%	92%	89%	93%	
Percentage of Aucklanders that feel their local town centre is safe – night time	●	▼	52%	53%	56%	58%	Comments in the residents' survey noted that respondents feel unsafe at night due to a number of factors, including poor lighting, some recent incidents of crime, and a lack of police presence.
<b>Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities</b>							
The percentage of Empowered Communities activities that are community led <sup>1</sup>	●	▲	55%	84%	74%	New Measure	Community-led practice is championed through activities such as the community well-being network, Pop up trailer exposure, and new space activation initiatives. The Community Activator role supported groups to be more responsive to community needs through use of social media and online platforms during COVID-19.
The percentage of Empowered Communities that build capacity and capability to assist local communities to achieve their goal	●	▼	55%	50%	71%	New Measure	Capacity building support was provided to governance groups, business network events and mentoring activities. Our wellbeing networks provide a venue for shared learnings and the formation of smaller project groups to develop collaborative initiatives, activations and increase capacity of organisations. However COVID-19 and associated lockdown significantly impacted the delivery of some activities. An improved method of data collection has also had an impact on the results.
<b>We fund, enable and deliver arts and culture experiences that enhance identity and connect people</b>							
The percentage of arts, and culture programmes, grants and activities that are community led	●	—	85%	100%	100%	New Measure	This target has been exceeded due to all programmes being community-led.
<b>We fund, enable and deliver community events and experiences that enhance identity and connect people</b>							
The number of attendees at council-led community events	●	▼	2,000	2,000*	2,300	New Measure	One Movies in Parks event was well attended, reaching the target of 2,000. The other event was cancelled because of COVID-19 restrictions. Staff provide an estimate for attendees at these events. If the estimates vary, we take the mid-point as the number.
The percentage of attendees satisfied with a nominated local community event	●	▼	75%	93%	95%	New Measure	Attendees were very satisfied with all elements of the Rodders Beach Festival. Respondents were impressed with the overall entertainment and programme of activities, and general friendliness and relaxed atmosphere of the festival.
<b>We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection</b>							
The number of participants in activities at art facilities, community centres and hire venues	●	▼	229,709	181,530*	225,128	New Measure	Community venues were closed due to COVID-19 from 23 March through to 18 May, which contributed to this target not being met. A staggered opening approach was implemented with reduced capacities until Alert Level 1.
The percentage of art facilities, community centres and hire venues network that is community led	●	—	88%	89%	89%	New Measure	
<b>We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life</b>							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	300,000	207,537*	294,610	New Measure	PC and Wi-Fi sessions are in continuous decline. The closure of libraries for about 9-11 weeks because of COVID-19 has increased the downward trend.
The number of visits to library facilities	●	▼	720,000	614,022*	782,559	New Measure	Visits to Hibiscus and Bays libraries were on track to reach the annual target until they were closed for 9-11 weeks because of COVID-19.

Local Community Services measures Cont'd over

## Local Community Services cont'd

Percentage of customers satisfied with the quality of library service delivery	●	—	85%	96%	96%	94%	Customers satisfaction with overall experience of Auckland Libraries has remained consistent.
<b>We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often</b>							
The percentage of park visitors who are satisfied with the overall quality of sportsfields <sup>1</sup>	●	▲	75%	89%	78%	New Measure	
The customers' Net Promoter Score for Pool and Leisure Centres	●	▼	52	59	64	43	This target was achieved by focussing on improving processes at the Stanmore Bay facility and resolving the long-term issue relating to the air conditioning at East Coast Bays.
<b>We provide safe and accessible parks, reserves, and beaches</b>							
The percentage of users who are satisfied with the overall quality of local parks	●	▲	75%	76%	69%	New Measure	
The percentage of residents who visited a local park in the last 12 months	●	▼	88%	81%	87%	85%	While just short of the target, this shows the importance Aucklanders place on local parks. We are rolling out 'Connect with Nature' programmes to connect Aucklanders to nature and activate our local parks. In the next financial year, the local board will increase investment for the local parks ecological volunteer programme and for more activities in local parks.
<b>We showcase Auckland's Māori identity and vibrant Māori culture</b>							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	▲	5.0%	14.3%	11.0%	New Measure	

1. The target has been exceeded as a result of the initial targets being set with limited baseline data. Targets will be reviewed as part of the 10-year Budget 2021-2031, using the historical results as a realistic baseline.

## Local Environmental Management

Highlights include more activities for Sustainable Schools / Ko te wai he taonga (water is a treasure); sediment-related water quality testing for the Silverdale Business Waste Advisory Programme; and EcoNeighbourhoods. Water and earth programmes in the North-West Wildlink continued, ensuring protection for areas identified as key Wildlink Wonders.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
<b>We manage Auckland's natural environment</b>							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	▼	100%	67%	100%	100%	While we successfully delivered four of six environmental projects, the North-West Wildlink waters and sediment testing programmes were not completed because of COVID-19 and dry weather.

## Local Planning and Development

Highlights included the Business Sustainability Development Programme targeting retail and services businesses in Orewa and East Coast Bays areas, and supporting the Pop-up Business School North. The board also continued supporting and engaging with the four business associations in its area.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
<b>We help attract investment, businesses and a skilled workforce to Auckland</b>							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	All four business associations within the Hibiscus and Bays Local Board area complied with their BID Policy obligations.

# He whakamārama mō ā mātou mahi whakahaere

## Our performance explained

### Local community services

Community Parks completed the draft service assessment for 36 Hibiscus Coast Highway and it was presented to the local board for feedback at the end of the 2019/2020 year. The key focus of this service assessment is to identify potential opportunities to activate 36 Hibiscus Highway as a neighbourhood park. A review of the existing material in the Silverdale Centre Plan was undertaken and a landscape architect engaged to identify options to activate the space in line with the direction provided by the centre plan. The full report will be presented to the local board for future direction at the beginning of the 2020/2021 year.

As part of the ecological volunteer and environmental programme, an extensive amount of work was completed across the local board area. Volunteers received training for Level One First-Aid, Growsafe, Risk Assessment and for Kauri Dieback at various sites. The programme ranger team have been collaborating with internal and external partners on community park environmental programmes. These included the Adopt a Park school programme, school outreach, general public guided walks (including Centennial Park which attracted 27 people), Classroom in the Parks as well as special one-off events in celebration of key calendar weeks, e.g.

Conservation Week at Centennial Park. Alice Eaves Pest animal control also resumed after the Kauri Dieback management plan was approved by Biosecurity team.

Continuing to collaborate with Restore Hibiscus and Bays Network and environmental groups continues to have positive results.

The growing capability of the Hibiscus Pest Free Peninsula group has expanded into Orewa Estuary and Millwater with 40 possum trap platforms deployed to raise traps off the ground in sensitive public reserves. Local interest from Hatfields Beach residents is growing as spawning inanga were noted by the Whitebait Connection in the reserve wetland. Weeding bees in Karaka Cove, Flexman Berm, Centennial Park and Bushglen Reserve have maintained over 1500 plants, although more plant releasing is needed.

These areas of work, as well as other areas of investment, should see us improve on our results from the 2019/2020 financial year, particularly in increasing the number of residents visiting local parks and the percentage of users satisfied with the quality of local parks.

# Te āhuatanga ā-rohe Local flavour

## New public space at heart of Whangaparāoa

Locals and visitors have a place to sit back and relax in the heart of Whangaparāoa Town Centre.

The upgrade of the public space has created an attractive courtyard area outside Whangaparāoa Library that fits well with the Coast Plaza square opposite.

The Whangaparāoa 2030 Visioning Project and the subsequent Whangaparāoa Library Courtyard project began after a group of passionate locals were inspired by a community empowerment workshop.

Future Whangaparāoa Trust Chair John Davies says it's amazing to see a community's ideas and commitment coming to fruition.

"The Whangaparāoa 2030 project that started the move for a community heart in this area and led to the Future Whangaparāoa Trust formation really looks forward to enjoying the new space in the coming year."

The upgrade has created an attractive and functional space that is testament to the patience and dedication of the Future Whangaparāoa group, local board members and council staff.

New life has been breathed into the tired space next to the library and people can enjoy new gardens area which will have shade as the trees grow.

There are places for people to sit and relax including on timber steps under the shade sail. This is going to be a great meeting place right in the heart of the town centre.



People relax on the timber steps in front of Whangaparāoa Library, right in the heart of the town centre.

### Among the improvements are:

- a public art tiled wall created by the community which decorates a new masonry wall surrounding new garden areas
- coastal trees and other native vegetation planted together with artificial grass to create green areas and informal play areas with sightlines maintained by grouping and sizing plants
- a shade sail installed as a temporary measure until the newly planted trees generate enough shade
- timber-clad seats, steps and planter boxes arranged throughout the space including plants to replace the old water fountain.

## Te tahua pūtea

## Funding impact statement

For the year ended 30 June 2020

\$000s	Notes	Actual 2019/2020	Annual Plan 2019/2020	Annual Plan 2018/2019**
<b>Sources of operating funding:</b>				
General rates, UAGCs, rates penalties		15,513	15,513	14,658
Targeted rates		469	469	450
Subsidies and grants for operating purposes		422	412	407
Fees and charges		2,319	2,732	2,621
Local authorities fuel tax, fines, infringement fees and other receipts		169	61	9
<b>Total operating funding</b>		<b>18,892</b>	<b>19,187</b>	<b>18,145</b>
<b>Applications of operating funding:</b>				
Payments to staff and suppliers	1	16,173	14,546	14,214
Finance costs		1,475	1,475	948
Internal charges and overheads applied		2,421	2,421	2,526
Other operating funding applications		0	0	0
<b>Total applications of operating funding</b>		<b>20,069</b>	<b>18,442</b>	<b>17,688</b>
<b>Surplus (deficit) of operating funding</b>		<b>(1,177)</b>	<b>745</b>	<b>457</b>
<b>Sources of capital funding:</b>				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	6,531	8,235	9,591
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
<b>Total sources of capital funding</b>		<b>6,531</b>	<b>8,235</b>	<b>9,591</b>
<b>Application of capital funding:</b>				
Capital expenditure:				
• to meet additional demand		547	1,178	2,147
• to improve the level of service		1,249	561	1,924
• to replace existing assets		3,558	7,241	5,978
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
<b>Total applications of capital funding</b>	3	<b>5,354</b>	<b>8,980</b>	<b>10,048</b>
<b>Surplus (deficit) of capital funding</b>		<b>1,177</b>	<b>(745)</b>	<b>(457)</b>
<b>Funding balance</b>		<b>0</b>	<b>0</b>	<b>(0)</b>

**Variance explanation Actual 2019/2020 to Annual Plan 2019/2020**

- Supplier payments were above plan due to higher than anticipated maintenance expenditure on local facilities and assets. Areas of significant spend were streetscaping services and the maintenance of local sports parks.
- The increase in debt was below plan primarily due to lower than anticipated capital expenditure, partly offset by an operating funding deficit, which reduced the need for additional debt.
- Capital expenditure was below plan primarily due to delays in projects including the renewal of the northern seawall at Orewa Beach, the toilet block re-build at Rock Isle Beach Reserve, reserve development at Metro Park West and various renewals across the local board region for play spaces, buildings and park furniture. The delays were partly as a result of the COVID-19 lockdown.  
The underspend was partly offset by some projects which progressed ahead of schedule, including the remediation of slips at Crows Nest Rise Walkway, comprehensive renewals at East Coast Bays Library, and various works at Freyberg Park.

\*\*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028).



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ISSN 2624-1919 (Print)  
ISSN 2624-1927 (PDF)