

Te Poari ā-Rohe o Howick  
Te Rīpoata ā-Tau 2019/2020

# Howick Local Board

Annual Report 2019/2020



Volume  
**2.7**

## Mihi

Tēnā kia hōea e au taku waka mā ngā tai mihi o ata  
 e uru ake ai au mā te awa o Tāmaki  
 ki te ūnga o Tainui waka i Ōtāhuhu.  
 I reira ka tōia aku mihi  
 ki te uru ki te Pūkaki Tapu o Poutūkeka,  
 i reira ko te Pā i Māngere.  
 E hoe aku mihi mā te Mānukanuka o Hoturoa  
 ki te kūrae o Te Kūiti o Āwhitu.  
 I konā, ka rere taku haere mā te ākau  
 ki te pūaha o Waikato, te awa tukukiri o ngā tūpuna,  
 Waikato Taniwha Rau, he piko he taniwha.  
 Ka hīkoi anō aku mihi mā te taha whakararo  
 mā Maioro ki Waiuku ki Mātukutūreia,  
 kei konā, ko ngā Pā o Tāhuna me Reretewhioi.  
 Ka aro whakarunga au kia tau atu ki Pukekohe.  
 Ka tahuri te haere a taku reo ki te ao o te tonga  
 e whāriki atu rā mā runga i ngā hiwi,  
 kia taka atu au ki Te Paina,  
 ki te Pou o Mangatāwhiri.  
 Mātika tonu aku mihi ki a koe Kaiaua  
 te whākana atu rā ō whatu mā Tikapa Moana  
 ki te maunga tapu o Moehau.  
 Ka kauhoetia e aku kōrero te moana ki Maraetai  
 kia hoki ake au ki uta ki Ōhuiarangī,  
 heteri mō Pakuranga.  
 I reira ka hoki whakaroto ake anō au  
 i te awa o Tāmaki  
 mā te taha whakarunga ki te Puke o Taramainuku,  
 kei konā ko Ōtara.  
 Kātahi au ka toro atu ki te Manurewa a Tamapohore,  
 kia whakatau aku mihi mutunga  
 ki runga o Pukekiwiriki  
 kei raro ko Papakura – ki konā au ka whakatau.

Let this vessel that carries my greetings  
 travel by way of the Tāmaki River  
 to the landing place of Tainui canoe at Ōtāhuhu.  
 There, let my salutations be borne across the  
 isthmus to the Pūkaki lagoon  
 and the community of Māngere.  
 Paddling the Manukau Harbour  
 we follow the Āwhitu Peninsula to the headland.  
 From there we fly down the coast  
 to the Waikato river mouth,  
 sacred waters of our forebears.  
 Coming ashore on the Northern side  
 at Maioro we head inland to Waiuku and Mātukutūreia,  
 there too is the Pā at Tāhuna and Reretewhioi.  
 Heading southward I come to Pukekohe.  
 My words turn to follow  
 the ancient ridgelines along the southern boundary,  
 dropping down into Mercer  
 and Te Pou o Mangatāwhiri.  
 My greetings reach you at Kaiaua  
 who gazes across Tikapa Moana  
 to the sacred mountain, Moehau.  
 Taking to the sea, my remarks travel to Maraetai  
 and then to Ōhuiarangī,  
 sentinel to Pakuranga.  
 There we follow again  
 the Tāmaki River  
 to Te Puke o Taramainuku,  
 Ōtara resides there.  
 From here I reach for Manurewa  
 until my greetings come to rest  
 on Pukekiwiriki  
 below lies Papakura – and there I rest.

On the cover:  
 Highbrook Business Park.

## He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Howick Local Board area from 1 July 2019 to 30 June 2020.

You can read about our progress, expenditure, service performance and challenges faced in 2019/2020. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Howick Local Board Agreement 2019/2020.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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All Saints Church, Howick.

# He kōrero mai i te heamana

## From the chairperson



### What we achieved

There is no doubt that people’s lives and our economy were turned upside down due to the COVID-19 global pandemic and our subsequent lockdown. In spite of this, we have managed to achieve some wonderful outcomes for our community. In addition to the projects and improvements noted on pages 6 and 7, we continued to support Pest Free Howick (\$150,000) with local primary and intermediate schools planting approximately 6000 trees in the last year and over 40 volunteers planting approximately 1000 trees at a community planting day. Twenty-four schools have also been actively engaged with our new Waste Minimisation in Schools project (\$40,000) and aim to reduce their waste by 40 per cent by the end of the academic year. Pre-lockdown, we held a number of successful events, including our annual Movies in the Park (\$27,000) and Kiwi Anthems music concert (\$35,000). We also supported 11 community organisations in holding their events thanks to our Events Partnership Fund (\$114,000).

### Our local board plan

We have a new Local Board Plan coming this year, focusing on hauora – the health and well-being of our communities, environment and local economy. The plan proposes key objectives and initiatives targeted at assisting the recovery of our local economy and communities.

### Looking forward to 2020/2021

Whilst our future investment will no doubt be influenced by the ongoing COVID-19 pandemic, we will prioritise our resources and funding in order to continue our support of environmental initiatives, renewal of play spaces, activation of community space, delivery of events and the implementation of the Healthy Howick initiative through fostering involved and connected communities and community organisations.

We would like to express our thanks for your support into our work over the last year. We look forward to progressing our plans and projects with you in the coming year.

**Adele White**  
Chairperson, Howick Local Board

# Te Poari ā-Rohe o Howick

## Howick Local Board



### Your board

(L to R) Bo Burns, Bruce Kendall, David Collings, Bob Wichman, Adele White (Chairperson), Mike Turinsky, Peter Young, John Spiller (Deputy Chairperson), Katrina Bungard.



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Closed Saturday, Sunday and public holidays



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# Ngā kaupapa me ngā whakapaipai ake

## Howick projects and improvements

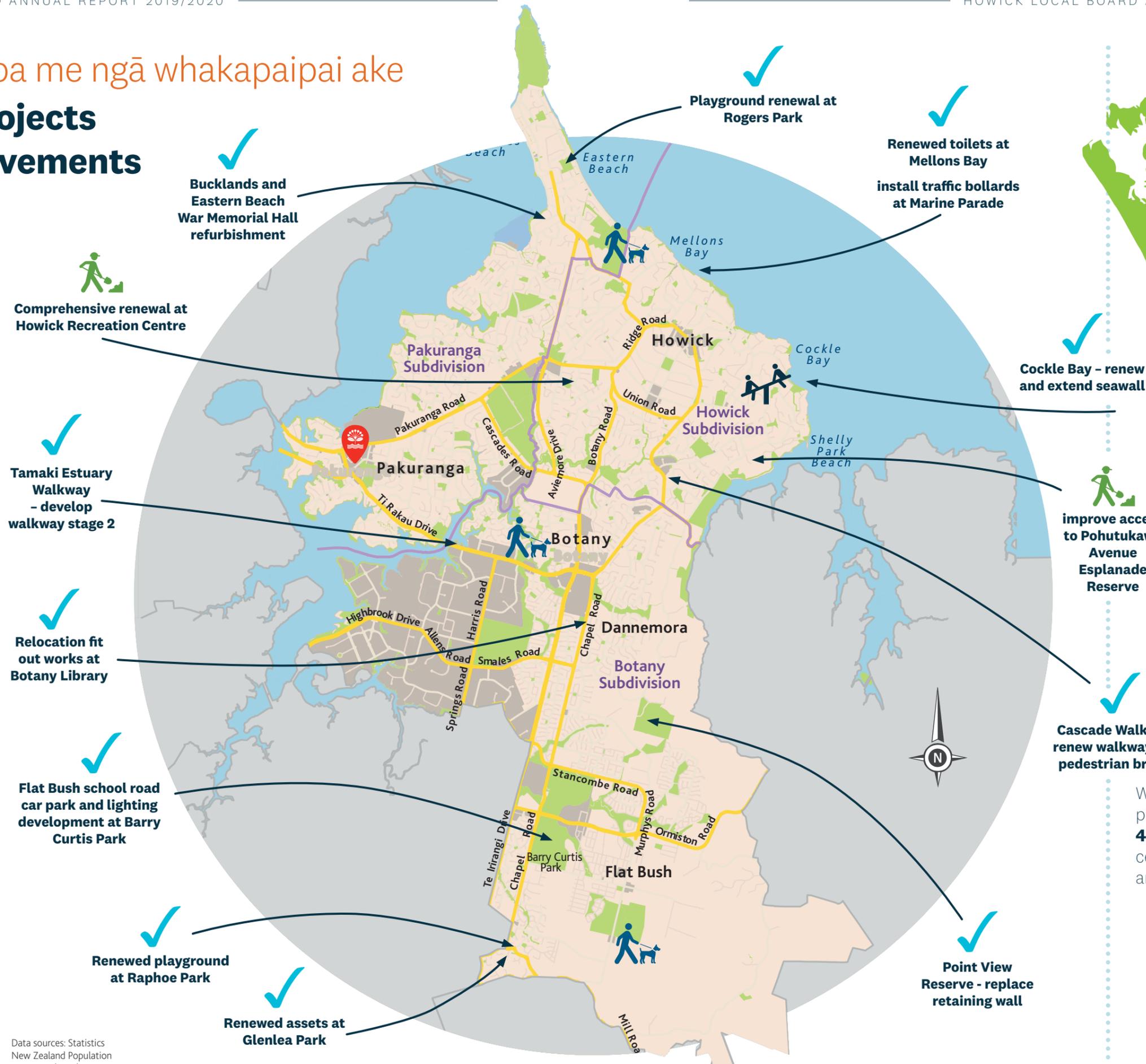
### KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

### LEGEND

-  Local board office
-  Subdivision Boundary
-  Public open space (Unitary Plan)
-  Railway
-  Arterial road
-  Medium road
-  Minor road

Data sources: Statistics New Zealand Population Estimates (2015).



We have a population of **142,700** or **9%** of Auckland's total population

We are home to **266** local parks, **14** sports parks, **4** libraries, **4** recreation centres, **7** community halls and houses



# Tā mātou pūrongo whakahaere mahi

## Our performance report

● **Achieved**  
 Target has been met or exceeded

● **Substantially achieved**  
 Target has not been met by a slim margin (+/-2%)

● **Not achieved**  
 Target not achieved

\* **Impacted by COVID-19**  
 Measures favourably / unfavourably impacted by COVID-19

▲ **Progress made**  
 Result improved from prior-year result

— **No change**  
 No change from prior-year result

▼ **No improvements**  
 Not improved from prior-year result

## Local Community Services

Provide grants and partner with local organisations to deliver community services, fund free community events including Howick Moon Festival, Movies in the Park. Support activation of Parks, Places and Open Spaces as well as develop walkway, cycleway paths and develop multisport facility at Lloyd Elsmore Park

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
<b>Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities</b>							
Percentage of Aucklanders that feel their local town centre is safe – day time	●	▼	85%	83%	86%	88%	Anti-social behaviour around town centres, an increase in reported crimes and a declining sense of community contribute to residents feeling less safe during the day.
Percentage of Aucklanders that feel their local town centre is safe – night time	●	▲	56%	48%	45%	51%	Although the target is not achieved, the result is an improvement over last year. Residents continue to advocate for more street lighting in town centres and for an increase in security patrol during the night.
<b>Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities</b>							
The percentage of Empowered Communities activities that are community led <sup>1</sup>	●	▲	40%	54%	41%	New Measure	Community-led activity is championed through activities such as youth initiatives and the collaboration between Rainbow Youth and Howick Youth Council and the Fruit Trees in school initiatives. Community-led responsiveness activities align to local board outcomes and community needs.
The percentage of Empowered Communities that build capacity and capability to assist local communities to achieve their goal	●	▼	35%	35%	75%	New Measure	The capacity building programme has been designed with the input of the organisations. This has ensured that on-going development has relevance for the organisations and thus has a high participation rate. However COVID-19 and associated lockdown significantly impacted the delivery of some activities. An improved method of data collection has also had an impact on the results.
<b>We fund, enable and deliver arts and culture experiences that enhance identity and connect people</b>							
The percentage of arts, and culture programmes, grants and activities that are community led	●	—	85%	100%	100%	New Measure	This target has been exceeded due to all programmes being community-led.
<b>We fund, enable and deliver community events and experiences that enhance identity and connect people</b>							
The number of attendees at council-led community events	●	▲	4,600	8,900	3,900	New Measure	An extra Movies in Parks event and the introduction of the Music in Parks Kiwi Anthems concert resulted in significantly increased attendance. Staff provide an estimate for attendees at these events. If the estimates vary, we take the mid-point as the number.
The percentage of attendees satisfied with a nominated local community event	●	▲	75%	75%	42%	New Measure	Rotary Community Carnival and River event.
<b>We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection</b>							
The number of participants in activities at art facilities, community centres and hire venues	●	▼	595,000	446,972*	556,042	New Measure	Community venues were closed due to COVID-19 restrictions from 23 March through to 18 May. A staggered opening approach was implemented with reduced capacities until alert level 1. NZ Blood service ran out of Fencible Lounge from 28 April to 30 April and Howick Information Service Centre remains closed.
The percentage of art facilities, community centres and hire venues network that is community led <sup>2</sup>	●	—	56%	56%	56%	New Measure	
<b>We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life</b>							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	640,000	404,945*	597,268	New Measure	PC and Wi-Fi sessions are in continuous decline. Closing libraries for 9-11 weeks because of COVID-19 further contributed to the downward trend.
The number of visits to library facilities	●	▼	980,000	760,845*	1,014,801	New Measure	Library visits were declining during the year and closures because of COVID-19 added to the decline.
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	95%	94%	88%	The high level of overall satisfaction has been driven to a large extent by the great service delivered by staff.

Local Community Services measures Cont'd over

## Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	^	79%	79%	72%	New Measure	
The customers' Net Promoter Score for Pool and Leisure Centres	●	^	44	54	39	41	Increased satisfaction rose despite any significant activities.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	^	77%	75%	74%	New Measure	Residents are generally satisfied with the availability and quality of walking tracks in the area. However, concerns were raised about maintenance of tracks and the environment near the Eastern Busway works.
The percentage of residents who visited a local park in the last 12 months	●	v	85%	79%	88%	82%	The reduction may be due to COVID-19 restrictions and requirement for physical distancing under Alert Levels 4 to 2.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	^	7.0%	14.3%	8.0%	New Measure	

1. The target has been exceeded as a result of the initial targets being set with limited baseline data. Targets will be reviewed as part of the 10-year Budget 2021-2031, using the historical results as a realistic baseline.

2. 2019 result was mistakenly published as 59 per cent.

## Local Environmental Management

We partnered with local communities and iwi to improve local environments, including stream restoration, pest free Howick, waste minimisation, support for environmental volunteers, and partnerships with schools.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	v	100%	87.5%	100%	100%	We delivered seven of eight projects. COVID-19 restrictions meant we could not fully complete the hazardous waste project.

## Local Planning and Development

We worked closely with the business association and the Business Improvement District programmes, delivering the Howick Heritage and Howick Village Centre Plans, and progressing the development of Flat Bush.

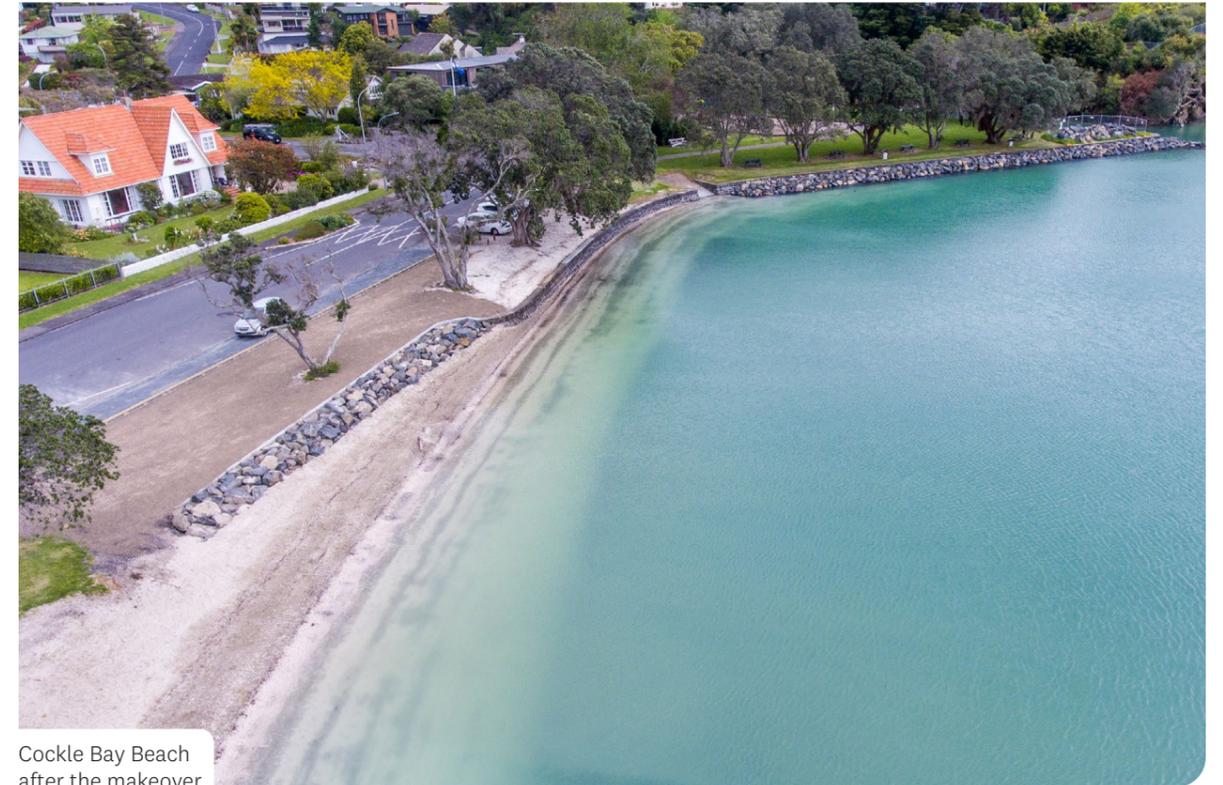
	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	Both business associations met their BID obligations.



## Te āhuatanga ā-rohe

### Local flavour

#### Cockle Bay Beach gets a makeover



Cockle Bay Beach after the makeover

It's one of East Auckland's most popular beaches so when a severe storm gouged out the beach front several years ago the concern was how to repair it and reduce further effects of erosion.

A 66-metre-long rock wall called a "revetment" was built on the western side of the beach to reduce severe erosion.

This protective structure was made built from large rocks and designed to break up wave energy. It reduced the height of the waves which were contributing to erosion.

The work will significantly improve people's experience at the popular beach.

One person pleased to see the work complete is Tony Summers. It has been a favourite over many years, having taken his children and grandchildren for visits and visited as part of his regular exercise.

"It's a lovely spot for a walk or just to sit a while and watch the world go by," he says.

"I watched the work taking place and it's nice to see so many people continuing to enjoy the beach since it has been finished. Hopefully, they will be able to do so for many years to come. Maybe another generation of the family will have a little paddle here."

The January 2018 storm gouged out large sections of the beachfront, exposing the roots of several pōhutukawa, and putting the road and toilets at risk.

Protective works included a new wall to connect to the adjacent seawall, re-grassing of the eroded area, reformed parking bays, sand trucked in from the eastern end of the beach to replenish the beachfront, and an existing concrete ramp extended to improve pedestrian access directly on to the beach.

# Te tahua pūtea

## Funding impact statement

For the year ended 30 June 2020

\$000s	Notes	Actual 2019/2020	Annual Plan 2019/2020	Annual Plan 2018/2019**
<b>Sources of operating funding:</b>				
General rates, UAGCs, rates penalties		21,420	21,420	21,613
Targeted rates		412	412	419
Subsidies and grants for operating purposes		534	694	686
Fees and charges	1	2,963	3,960	3,832
Local authorities fuel tax, fines, infringement fees and other receipts		681	587	507
<b>Total operating funding</b>		<b>26,010</b>	<b>27,073</b>	<b>27,057</b>
<b>Applications of operating funding:</b>				
Payments to staff and suppliers	2	21,831	20,335	19,839
Finance costs		3,239	3,239	3,525
Internal charges and overheads applied		3,349	3,349	3,521
Other operating funding applications		0	0	0
<b>Total applications of operating funding</b>		<b>28,419</b>	<b>26,923</b>	<b>26,885</b>
<b>Surplus (deficit) of operating funding</b>		<b>(2,409)</b>	<b>150</b>	<b>172</b>
<b>Sources of capital funding:</b>				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	3	9,038	15,005	13,836
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
<b>Total sources of capital funding</b>		<b>9,038</b>	<b>15,005</b>	<b>13,836</b>
<b>Application of capital funding:</b>				
Capital expenditure:				
• to meet additional demand		989	5,154	4,309
• to improve the level of service		2,526	4,936	5,670
• to replace existing assets		3,114	5,065	4,029
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
<b>Total applications of capital funding</b>	4	<b>6,629</b>	<b>15,155</b>	<b>14,008</b>
<b>Surplus (deficit) of capital funding</b>		<b>2,409</b>	<b>(150)</b>	<b>(172)</b>
<b>Funding balance</b>		<b>0</b>	<b>0</b>	<b>0</b>

### Variance explanation Actual 2019/2020 to Annual Plan 2019/2020

1. Fees and charges were below plan due to the loss of revenue from the closure of leisure facilities during the COVID-19, lockdown and ensuing social distancing requirements.
2. Supplier payments were above plan due to higher than anticipated maintenance expenditure on local facilities and assets. Areas of significant spend were streetscaping services and maintenance at Lloyd Elsmore Park.
3. The increase in debt was below plan primarily due to lower than anticipated capital expenditure, partly offset by an operating funding deficit, which reduced the need for additional debt.
4. Capital expenditure was below plan primarily due to:
  - delays in the development of community facilities in Flat Bush. The design and development of the library and community centre were deferred in response to the financial impacts of the COVID-19 pandemic, and the walkway development was on hold pending the outcome of negotiations of an infrastructure funding agreement
  - Greenmount Reserve development is on hold, awaiting the vesting of land in the next financial year
  - Renewal projects such as Howick Recreation Centre, Howick Library, Bramley Reserve and Cockle Bay Reserve, Barry Curtis Park skate park and Cascade Walkway were disrupted by COVID-19 lockdown, resulting in progress being behind plan.

\*\*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028).



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