

Te Poari ā-Rohe o Ōrākei
Te Rīpoata ā-Tau 2019/2020

Ōrākei Local Board

Annual Report 2019/2020



Volume
2.12

Mihi

E ngā kainoho, e ngā hapori.
Anei te reo matakuihui ka hora ki ngā iwi
kua whakakāinga nei i a Ōrākei.

Tēnā koutou katoa.
E noho nei au i te maunga o Ōhinerau
ka titiro ki te raki, ki a Maungarei.
Ko aku karu ka whai i te awa o Tāmaki e tere rā
ka rewa ake ki runga i a Taurere
ki te Pane-o-Horoiwi.

I konei ka huri whakawaho taku kaikanohi
ki Tikapa Moana, ka matika ake he moutere,
ko tōna rite he tōtōeka,
e patī mai ki runga i ō tātou tāhuna.

Mai i konei ka rere tonu rā ki te Waitematā,
ka paratī mai ōna tai kārohirohi
ki runga i ōna takutai.
Haumi e, hui e, tāiki e.

Tirohia tō mātou tirohanga whānui
kei ngā whārangi nei.

Residents and communities.

This is a warm welcome to all who have
made Ōrākei home.

Greetings to you all.

Here I sit on Mt Hobson
and look to the east towards Mt Wellington.

My eyes follow the flowing Tāmaki River
then pass over Mt Taylor
to Achilles Point.

From here I look out and see
the waters of the Hauraki Gulf, where islands rise
like greenstone,
- the waves, they lap onto our beaches.

From here it's on to the Waitematā
whose shimmering waters
touch our coast.

The connections are made.

Look to our vision
shared in these pages.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has
performed in delivering services in the Ōrākei Local Board area from
1 July 2019 to 30 June 2020.

You can read about our progress, expenditure, service
performance and challenges faced in 2019/2020.
It's part of the wider annual reporting package for
the Auckland Council Group and meets our Local
Government Act 2002 obligations to report on our
performance against agreed measures. It also reports
against the council's Long-term Plan 2018-2028
(10-year Budget 2018-2028) and the Ōrākei Local
Board Agreement 2019/2020.

This report also reflects the local flavour of
your area by profiling its population, people
and council facilities. It also features a story
about a council or community activity that adds
special value to the area and demonstrates how
together we're delivering for Auckland.

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Mission Bay.

He kōrero mai i te heamana

From the chairperson



It is a privilege to present this annual report for 2019/2020. Last October, the Ōrākei Local Board welcomed four new members, including myself as the new Chairman, to work alongside three very experienced and knowledgeable members.

Who could have envisaged the challenges imposed by the COVID-19 pandemic? That said, we have made excellent progress on many fronts. I'm pleased to say that section two of the Glen Innes to Tamaki Drive shared pathway is finally under construction after many years' planning. Anticipating this, we drafted an enhancement plan for the Pourewa Valley and will work hard to implement it over the coming years. The valley is a hugely significant ecological area and, with your help, we see it becoming an exemplar urban forest project over the next decade.

COVID-19 has proven how important our residents', business and community interest groups are. We will continue to provide support in a variety of ways, including through contestable funding which, during 2019/2020, was granted at record levels.

While we do not have direct control of roading and transport, we are improving our relationship with Auckland Transport and have completed a number of projects aimed at reducing congestion and improving community safety, particularly on Tamaki Drive and its feeder roads.

Enhancing our parks and reserves continues to be a huge focus. Tahapa Reserve now looks fantastic and new toilets and changing rooms at Selwyn Reserve are almost complete. We are planning new amenities for Tagalad Reserve, Liston Park, Ellerslie Domain and Churchill Park.

Water quality is still a critical challenge for us all. We will need your help in the months ahead as we lobby for the urgent infrastructure improvements in our board area, particularly on our coastline.

Thank you for your continued engagement and encouragement, as we face new challenges on how we think, plan and spend to make the Ōrākei Local Board area an even better place for all to live, work and play.

Scott Milne
Chairperson, Ōrākei Local Board

Te Poari ā-Rohe o Ōrākei

Ōrākei Local Board



Your board

(L to R) Troy Churton, Margaret Voyce, Collin Davis, Sarah Powrie (Deputy Chairperson), Scott Milne (Chairperson), Troy Elliott, David Wong.



25 St Johns Road, St Johns, Auckland



09 521 7021



Open Monday-Friday, 8.30am-5pm
Closed Saturday, Sunday and public holidays



Ōrākeilocalboard@aucklandcouncil.govt.nz



Auckland Council
Private Bag 92300, Auckland 1142



aucklandcouncil.govt.nz/Ōrākei

Ngā kaupapa me ngā whakapaipai ake

Ōrākei projects and improvements

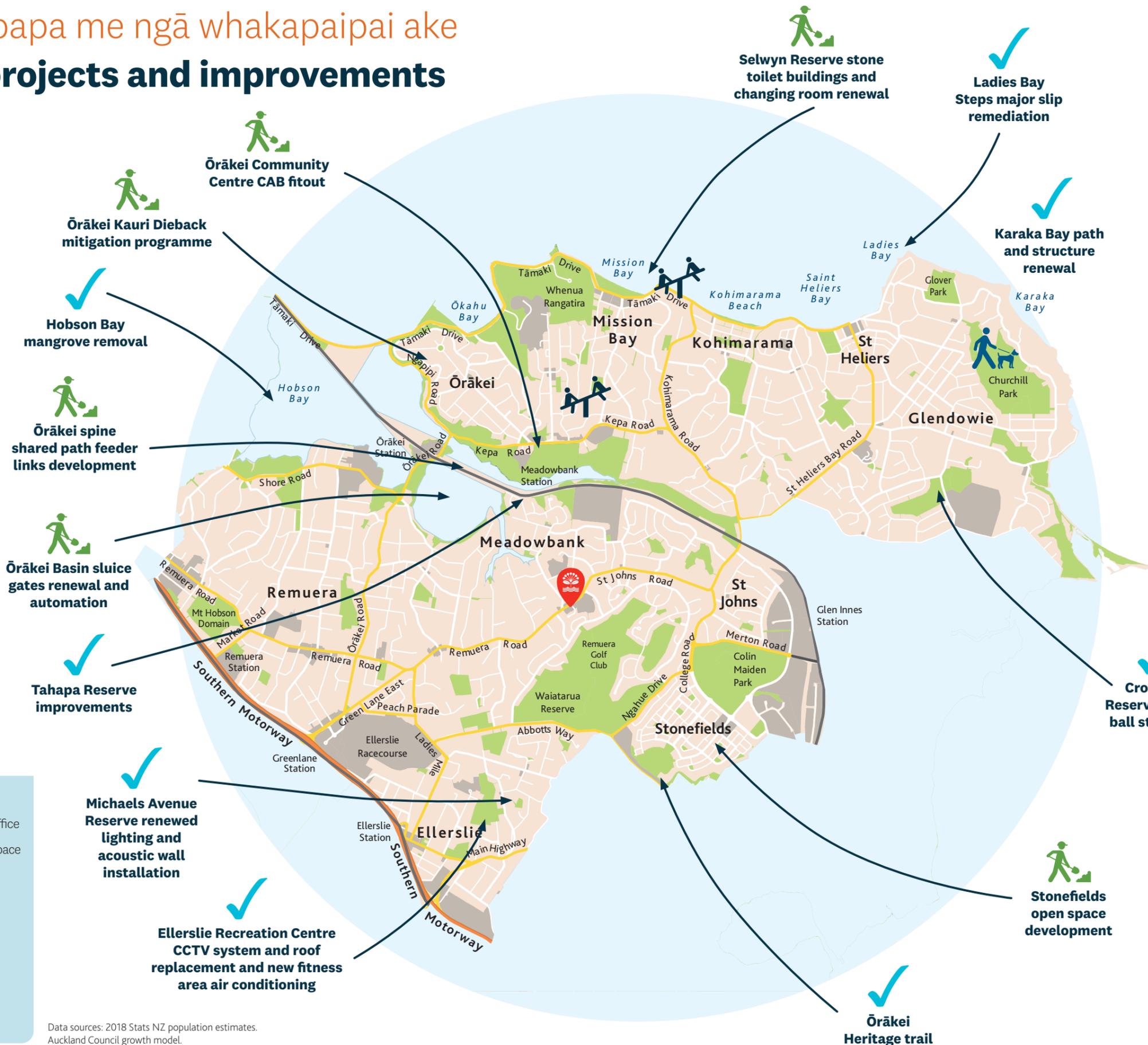
KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road
-  Railway

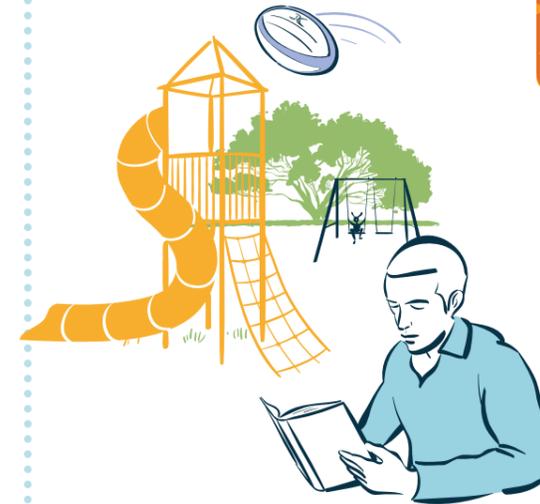
Data sources: 2018 Stats NZ population estimates. Auckland Council growth model.



Ōrākei is home to over **8** swimming beaches...



...**112** parks and reserves, **2** libraries...



...**7** community centres and halls and **6** volcanic features



A population of **93,000** projected to increase to 111,500 by 2036



Ōrākei boasts over **20km** of coastal walks

Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

— **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

Provide grants and partner with local organisations to deliver community services, fund free community events such as Carols on the Green and Movies in the Park. Upgrade playground and feeder links to Glen Innes to Tamaki Drive shared path at Tahapa Reserve.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe – day time	●	▼	93%	86%	93%	88%	Anti-social behaviour around town centres and an increased in reported crime contribute to residents feeling less safe during the day. Residents suggest more visible policing and the need for a community watch patrol.
Percentage of Aucklanders that feel their local town centre is safe – night time ¹	●	▲	46%	59%	52%	53%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●	▼	40%	32%	42%	New Measure	Due to COVID-19 restrictions, 25% of projects were either cancelled or postponed. This included Neighbour's Day events (cancelled) and place-making activities around the intersection of Kupe Street-Kepa Road and Meadowbank Community Centre (postponed). However, the community-led practice was championed through activities such as Youth-Voice project and the Community Wellbeing Network.
The percentage of Empowered Communities activities that build capacity and capability ¹	●	▼	35%	85%	94%	New Measure	Community capacity and capability is being built through activities and collaboration. They include the Eastern Bays Network, support to the Ōrākei Community Wellbeing network, Youth of Ōrākei group, placemaking activities in Stonefields and Meadowbank, and safety initiatives in Mission Bay and St Heliers.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●	—	85%	100%	100%	New Measure	This target has been exceeded due to all programmes being community-led.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●	▼	3,000	2,100*	4,500	New Measure	Both scheduled events – Movies in Parks and Christmas Carols on the Green – recorded lower than expected attendances. Attendance at the Christmas event may have been affected by forecasts of rain which later resulted in the event finishing early. For the Movies in Park, it may have been the adult focused film selection and increasing community concerns over COVID-19. Staff provide an estimate for attendees at these events. If the estimates vary, we take the mid-point as the number.
The percentage of attendees satisfied with a nominated local community event	●	▲	70%	81%	67%	New Measure	Carols on the Green event.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●	▼	298,243	227,938*	275,396	New Measure	Venues were closed from 23 March through to 18 May due to COVID-19. The venues were reopened on a staggered approach with reduced capacities until Alert Level 1.
The percentage of art facilities, community centres and hire venues network that is community led	●	—	67%	33%	33%	New Measure	In the last financial year 2018/2019, the Meadowbank Community Centre was transferred back to council management due to the redevelopment of that site. Tahapa Hall was also returned to council management in the last financial year 2018/2019.
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	150,000	103,072*	137,785	New Measure	PC and Wi-Fi sessions are in continuous decline. Closing libraries for 9-11 weeks because of COVID-19 further contributed to the downward trend.

Local Community Services measures Cont'd over

Local Community Services cont'd

The number of visits to library facilities	●	∨	530,000	424,883*	534,270	New Measure	Visits to libraries were near target until they closed for about 9-11 weeks in response to the COVID-19 Lockdown.
Percentage of customers satisfied with the quality of library service delivery	●	∧	85%	97%	96%	91%	
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	∧	65%	76%	73%	New Measure	
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	∧	72%	77%	76%	New Measure	
The percentage of residents who visited a local park in the last 12 months	●	∨	85%	86%	88%	86%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	∨	7.0%	14.8%	28.5%	New Measure	This target has been exceeded with regular engagement and collaboration in events and projects such as Waitangi Day, Pourewa Valley, Māori participation in Youth of Ōrākei and Eastern Bays network. There were less empowered communities activities that respond to Māori aspirations compared to the 2018/2019 financial year.

1. The target has been exceeded as a result of the initial targets being set with limited baseline data. Targets will be reviewed as part of the 10-year Budget 2021-2031, using the historical results as a realistic baseline.

Local Environmental Management

Work in partnership with local communities and iwi to delivery projects and programmes to improve local environments. These activities include supporting and extending the Eastern Songbird initiative for ecological restoration and pest management, stream restoration, waste minimisation programmes, supporting environmental volunteers and partnership with schools to provide a range of environmental initiatives.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	∨	100.0%	85.0%	95.0%	85.7%	Seventeen out of 20 environmental projects were delivered in Ōrākei. The community environmental enhancement fund, school marine, and school moth plant projects were not completed due to COVID-19.

Local Planning and Development

Work closely with business association and the Business Improvement District programmes. Complete the community needs assessment for Ellerslie War Memorial, progress plans for Meadowbank Community Centre. Developing an integrated plan for Pourewa Valley.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100.0%	100.0%	All three business associations complied with their BID obligations.



Te āhuatanga ā-rohe Local flavour

Ōrākei Basin Day

It's one of Auckland's busiest and most popular waterways and now it's a lot safer to take a stroll around Ōrākei Basin following a major upgrade of the walkway around the basin.

The picturesque lagoon reserve located in a volcanic crater, is known for water sports, its circuit walk and popular off-leash dog areas.

Throughout 2019, remedial works were undertaken to improve accessibility and safety of the walkway and complete a multi-year improvement plan.

A main drawcard to Ōrākei Basin is the 2.88km circuit walk, with mixed pathways which lead along the water's edge, under the tree canopy and across a wide boardwalk.

A regular user of the area explained that "works on the area had been ongoing since construction of the

boardwalk over the basin, so having all the parts being completed has made the whole area shine".

In early 2020 the board contributed funding for a community event to celebrate the end of the works, but also to draw public attention to just how much the basin has to offer as a destination.

"This project is strongly connected to our 2017 local board plan outcome to have parks and open space that are valued and enjoyed," explains Ōrākei Local Board Chair Scott Milne.

The Ōrākei Basin Community Day saw community groups, local clubs, businesses and schools, set up around the waterline offering information and activities to the public, including demonstrations and an interactive display of miniature yacht races.



Te tahua pūtea

Funding impact statement

For the year ended 30 June 2020

\$000s	Notes	Actual 2019/2020	Annual Plan 2019/2020	Annual Plan 2018/2019**
Sources of operating funding:				
General rates, UAGCs, rates penalties		11,425	11,425	11,582
Targeted rates		539	539	472
Subsidies and grants for operating purposes		6	11	12
Fees and charges		437	276	275
Local authorities fuel tax, fines, infringement fees and other receipts		703	801	789
Total operating funding		13,111	13,052	13,130
Applications of operating funding:				
Payments to staff and suppliers	1	11,834	10,434	10,148
Finance costs		965	965	889
Internal charges and overheads applied		1,634	1,634	2,066
Other operating funding applications		0	0	0
Total applications of operating funding		14,432	13,033	13,103
Surplus (deficit) of operating funding		(1,321)	19	27
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	4,662	6,602	6,727
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		4,662	6,602	6,727
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		1,700	233	1,338
- to improve the level of service		688	580	1,295
- to replace existing assets		953	5,808	4,121
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	3,341	6,621	6,754
Surplus (deficit) of capital funding		1,321	(19)	(27)
Funding balance		0	0	0

Variance explanation Actual 2019/2020 to Annual Plan 2019/2020

- Supplier payments were above plan due to higher than anticipated maintenance expenditure on local facilities and reserves. Areas of significant spend were streetscaping services and the maintenance of sports fields at Shore Road Reserve and Crossfield Reserve.
- The increase in debt was below plan primarily due to lower than anticipated capital expenditure, partly offset by an operating funding deficit, which reduced the need for additional debt.
- Capital expenditure was below plan primarily due to the deferral of non-essential projects in response to the financial impact of the COVID-19 pandemic. The most significant impact was on local asset renewals, including renewals planned for Selwyn Reserve toilet and changing rooms, Churchill Park asphalt walkway and driveway, Ōrākei Basin automated sluice gates, Remuera Library, Tahuna Torea track and Crossfield Reserve park improvements.

**Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028).



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