

Te Rīpoata ā-Tau 2017/2018  
Te Poari ā-Rohe o Devonport-Takapuna

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# Devonport-Takapuna Local Board Annual Report 2017/2018

# Mihi

E toko ake rā e te iti, whakatata mai rā e te rahi.	Welcome to you all.
Kia mihi koutou ki ngā kupu whakarei a te hunga kua tīpokotia e te ringa o te wāhi ngaro.	Let me greet you with the eloquent words of those, lost long ago to the unseen hand of eternity.
Rātou, e kaikini tonu nei i ngā mahara i te ao, i te pō.	Them, for whom we unendingly mourn.
Ngā oha i mahue mai i tērā whakaturanga kia āpitihiā e tātou ki ngā tūmanako o tēnei reanga,	Let us enjoin the legacy they left to the hopes and aspirations of this generation
hei mounga waihotanga ki te ira whaimuri i a tātou.	as our gift to those who will follow us.
Koinā te tangi a Ngākau Māhaki, a Wairua Hihiri me Hinengaro Tau.	That is the pledge of the humble heart, the willing spirit and the inspired mind.
Oho mai rā tātou ki te whakatairanga i ngā mahi e ekeina ai te pae tawhiti ka tō mai ai ki te pae tata.	Let us rise together and seek to do what is necessary to draw distant aspirations closer to realisation.
Tēnei au te noho nei i runga i te puia moe o Takarunga –	Here I sit upon the sleeping cone of Takarunga –
kāinga o te tini tāngata i tōna wā, puna wai e ora ai ngā iwi.	home of many in its time spring of life for them all.
Kei waho rā ko ngā tai piringa o Tikapa Moana me Te Waitematā	Out there are the watery havens of Tikapa Moana and Te Waitematā.
Ka rere whakarunga ngā kamo ki te Waiwharariki o mua, Takapuna kāinga, Takapuna tupuna.	My eyes gaze northward to former Waiwharariki, now Takapuna community, Takapuna the progenitor.
I reira ka heke iho ki te mātārae ki Ōperetū, kia taka ki tua ko Maungaūika	Then from there, I glance to the foreland of Ōperetū beyond which stands Maungaūika
te tū hēteri mai rā i te pūwaha o Tāmaki Makaurau, Tāmaki herehere waka.	sentinel of Tāmaki Makaurau and anchorage of many canoes.
E koutou mā ka ea, kua ea.	It is done.
Kia ora huihui mai koutou katoa.	Greetings to you, one and all.



Looking out towards Rangitoto

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**On the cover:** Sunnynook Park opening

# Ngā kawekawenga

## About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Devonport-Takapuna Local Board area from 1 July 2017 to 30 June 2018.

You can read about our progress, expenditure, service performance and challenges faced in 2017/2018. It's part of the wider annual reporting package for the Auckland Council Group and fulfills the council's obligations to report performance under the Local Government Act 2002. It reports against the 2015-2025 Long-term Plan, Annual Plan 2017/2018 and Devonport-Takapuna Local Board Agreement 2017/2018.

The report goes beyond this requirement. It also reflects the local flavour of your area. It does this by profiling the make-up of your area – population, people and council facilities. It also features a story about something that council has done with the community that adds special value to the area and demonstrates how

together we're Auckland.



Bayswater Pipe Bridge

# He kōrero mai i te Heamana

## From the chairperson



I am delighted to present our annual report for the year 2017/2018.

### Our key local initiatives/what we achieved

It's been another successful year for the Devonport-Takapuna area. Your local board has been working hard to deliver innovative and transformational projects, services and events to our communities. This year we completed several exciting projects including:

- starting work on the Sunnynook Centre Plan, a 30-year local plan setting out the vision for Sunnynook, Totara Vale and Forrest Hill
- starting the upgrade of Sunnynook Park
- installing a new hybrid sports field at Barry's Point Reserve
- completing feasibility work to guide improvements to Gould and Barry's Point Reserves
- renewing and upgrading existing assets, such the ANZAC carpark toilets and Milford playground
- supporting our community coordinators and groups in a range of activities such as volunteer ecological programmes, events, and local projects.

### Our local board plan

We worked closely alongside our communities across our area and created a local board plan which reflects your needs and priorities. Our five outcome areas focus on supporting our communities and local businesses, protecting our natural environment, providing quality open spaces and improving all modes of transport.

### Challenges for 2018/2019

Panuku's Unlock Takapuna and Auckland Transport's upgrade of Hurstmere Road are significant projects that will create transformational change and positive outcomes for the area. While the local board is not directly responsible for these projects, we will continue to work with both organisations to ensure your views and preferences are reflected.

A handwritten signature in black ink, appearing to read 'George Wood'.

### George Wood

Chairperson, Devonport-Takapuna Local Board

Note: New chair George Wood took over from Grant Gillon on 23 April 2018. Grant Gillon is now deputy chair.

# Te mahere ā-rohe O Devonport-Takapuna Local Board

## Devonport-Takapuna Local Board



Your board (L to R): Jennifer McKenzie, Grant Gillon (Deputy Chairperson), Jan O'Connor, George Wood (Chairperson), Mike Cohen and Michael Sheehy

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# Te āhuatanga ā-rohe

## Local flavour



Artist's impression of Shore Junction

### Shore Junction – a community are dream-makers

Shore Junction is a youth innovation centre in Takapuna designed to provide a safe space for young people to connect, belong, collaborate, learn and innovate, through a range of facilities, programmes and events that are designed to support their wellbeing and accelerate their potential.

Programming is based around five key pillars which complement the high school curriculum, focused on developing clear future pathways where their passions and skills can be turned into successful career paths.

The concept and development of Shore Junction is driven by YOUNite, the Local Youth Board for Devonport-Takapuna. Thanks to the 2016 members of the Devonport-Takapuna Local Board who saw the vision and granted us the lease on what was the old RSA. The young people have designed a unique feature to honour those returned servicemen and ensure their legacy remains.

A common aspiration identified by the young people is the desire to contribute to change in their communities, for the environment and wider

society, and for a space that facilitates this. The Shore Junction community will consist of young people, local boards, local businesses, and community projects – all passionate about arts, culture, science, business, enterprise or technology. We are all going to be united around the shared goal of supporting and developing young talent on the Shore.

“ Shore Junction will bridge the ever-growing gap between classroom work and real-life experience to aid personal potential and transformation.”

Mae Everett, 2017 Co-Chair,  
YOUNite Devonport-Takapuna Youth Local Board.

Interest is growing steadily for the project, from the network of community members who understand the importance of innovation and community to New Zealand's future, to interest from other local boards because of the positive relationship Shore Junction has with the Devonport-Takapuna Local Board.

# Te Rohe ā-Poari o Devonport-Takapuna Devonport-Takapuna Local Board area



1 metropolitan centre in Takapuna - and 3 town centres in Sunnynook, Devonport, and Milford

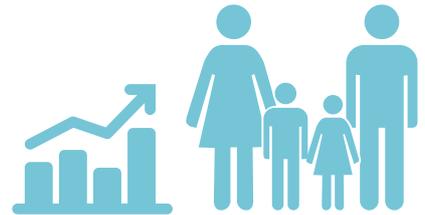


We have a population of

60,100

around 4% of Auckland's total population

Projected to increase to 71,800 by 2033



76%



of residents identify as European and 20% Asian

More than 110 local parks and sports fields



We are home to:

2

libraries



1

leisure centre



3

community centres



6

6 arts and culture facilities.



Data sources: Statistics New Zealand Population Estimates (2015), Population Projections (2013-base) and 2013 Census.

# Te pūrongo mō ngā mahi whakahaere

## Performance report

### Local parks, sport and recreation

Highlights include

- completion of the Barry's Point Reserve sports field
- completion of a new 3 on 3 basketball court at Milford Reserve.

#### Provide a range of recreational opportunities catering for community needs on local parks, reserves and beaches

Percentage of residents satisfied with the provision (quality, location and distribution) of local parks and reserves



Maintaining the quality of our local parks has been a challenge this year with new contractors struggling to deliver on agreed service levels.

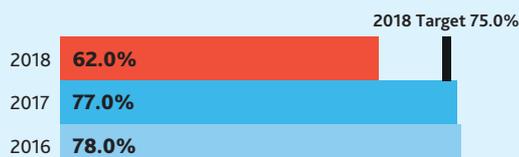
Percentage of residents who visited a local park or reserve in the last 12 months



Although this target was not achieved, the proportion of residents who visited local parks in this area remained above the regional average. Promoting our parks and facilities will be one strategy used to help increase the proportion of the population who visit local parks.

#### Provide sports fields that are fit-for-purpose and cater for community need

Percentage of residents satisfied with the provision (quality, location and distribution) of sports fields



The winter supply and needs modeling completed in late 2017 shows there is a considerable shortfall in training and lit fields. The upgrade of Barry's Point Reserve to a full sand field has provided some additional capacity. Further field upgrades are planned at Dacre Park to cater for the Devonport shortfall and Sunnynook Park upgrade is well underway which will provide a substantial increase in capacity to reduce the large shortfall in the Takapuna area. A programme has been introduced in the LTP to continue with a programme to offset the remaining shortfall over the next 10 years.

#### Provide programmes and facilities that ensure more Aucklanders are more active more often

Customers Net Promoter Score for Pool and Leisure Centres



A decrease in the score this year can be attributed to negative feedback from customers around the cleanliness and quality of bathroom facilities, lack of car parking, and pool temperature. There has been mixed feedback around the swim school. There are plans in place to improve the programme which will also address these issues. This should improve the experience for parents and children.

LEGEND

- Achieved
- Substantially achieved
- Not achieved
- Target value indication

## Local community services

Much of this work is community-led, with highlights including:

- funding of community development initiatives and events delivered by our community partners
- partnering with our community houses and arts facilities to deliver work plan outcomes, including activities and programmes
- two “Movies in Parks” events
- local libraries continue as thriving community hubs providing free Wi-Fi, programmes, space for people to connect and upskill.

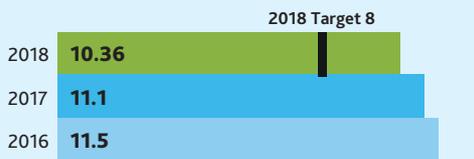
### Provide safe, accessible, welcoming library facilities that support the delivery of quality learning programmes and services relevant to local communities

Use of libraries as digital community hubs: Number of internet sessions per capita (PC & Wi-Fi)



The target wasn't updated to account for the access, speed and reliability of the Wi-Fi service and the number of customers with their own devices.

Number of visits to library facilities per capita



The target was based on results prior to the opening of the Devonport Library.

Percentage of customers satisfied with the quality of library service delivery



Percentage of customers satisfied with the library environment



### Enable Aucklanders and communities to express themselves and improve their wellbeing through customer-centric advice, funding, facilitation and permitting

Percentage of funding/grant applicants satisfied with information, assistance and advice provided

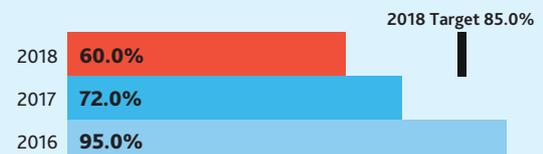


### Deliver a variety of events, programmes and projects that improve safety, connect Aucklanders and engage them in their city and communities

Percentage of Aucklanders that feel connected to their neighbourhood and local community



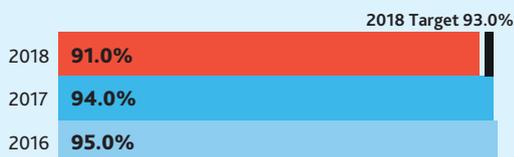
Percentage of attendees satisfied with council-delivered and funded local event



This measure aims to survey events for each local board. One event was surveyed this year (Milford Pirate Day). Feedback indicated there could be more food stalls and these could be better themed towards the event.

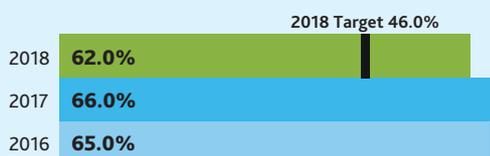
### Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to place-making and thriving communities

Percentage of Aucklanders that feel their local town centre is safe – day time



Elements such as crime rates, the built environment, and socioeconomic and other similar factors influence how people feel in the town centre. The council undertakes projects and initiatives to improve perceptions of safety. The local board funded a Crime Prevention Through Environmental Design and CCTV report for the Takapuna Business District, with recommendations being reviewed by Auckland Transport and Panuku Auckland to determine the next actions and opportunities to further improve safety within Takapuna. The sites in the Unlock Takapuna projects are in progress with community consultation and feedback obtained through local markets, community activities and youth groups.

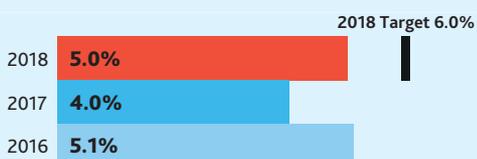
Percentage of Aucklanders that feel their local town centre is safe – night time



Facility utilisation: utilisation at peak times for council-managed community centres and venues for hire

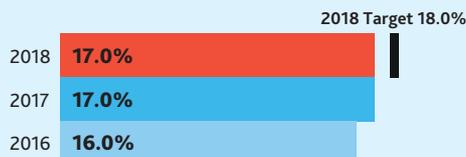


Facility utilisation: utilisation at off-peak times for council-managed community centres and venues for hire

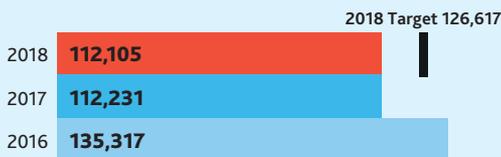


Despite a network-wide awareness campaign, the target was not reached. Fort Takapuna Barracks in particular has low use.

Percentage of community facilities bookings used for health and wellbeing related activity



Number of visitors to community centres and venues for hire



Visitor numbers remain steady when compared to last year. In 2017 the new booking system was launched which improved accuracy in recording attendance and was main reason for the decrease in visitor numbers reported.

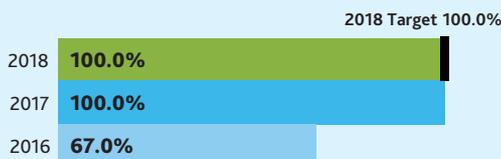
### Local planning and development

Highlights include:

- completion of a draft Sunnynook Centre Plan.

### Develop local business precincts and town centres as great places to do business

Percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations



## Local environmental management

Highlights include:

- delivery of a water sensitive design to Bayswater School, Takapuna Primary and Carmel College.

### **Provide leadership and support to protect and conserve the region's natural environment, historic heritage and Māori cultural heritage**

Proportion of local programmes that deliver intended environmental actions and/or outcomes



## Local governance

There are no performance measures for this group of activities.



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# Te tahua pūtea

## Funding impact statement

For the year ended 30 June 2018

\$000's	NOTES	ACTUAL 2018	ANNUAL PLAN 2017/2018	ANNUAL PLAN 2016/2017
<b>Sources of operating funding:</b>				
General rates, UAGC, rates penalties		11,257	11,294	12,472
Targeted rates		646	646	619
Subsidies and grants for operating purposes		289	210	362
Fees and charges		1,195	1,322	1,373
Local authorities fuel tax, fines, infringement fees and other receipts		224	217	211
<b>Total operating funding</b>		<b>13,611</b>	<b>13,689</b>	<b>15,037</b>
<b>Applications of operating funding:</b>				
Payment to staff and suppliers	1	12,127	10,601	11,540
Finance costs		1,247	1,247	1,619
Internal charges and overheads applied		1,848	1,848	1,869
Other operating funding applications		-	-	-
<b>Total applications of operating funding</b>		<b>15,222</b>	<b>13,697</b>	<b>15,028</b>
<b>Surplus (deficit) of operating funding</b>		<b>(1,611)</b>	<b>(8)</b>	<b>9</b>
<b>Sources of capital funding:</b>				
Subsidies and grants for capital expenditure		-	-	-
Development and financial contributions		-	-	-
Increase (decrease) in debt	2	4,051	9,675	5,231
Gross proceeds from sale of assets		-	-	-
Lump sum contributions		-	-	-
Other dedicated capital funding		-	-	-
<b>Total sources of capital funding</b>		<b>4,051</b>	<b>9,675</b>	<b>5,231</b>
<b>Applications of capital funding:</b>				
Capital expenditure:				
- to meet additional demand		644	1,752	921
- to improve the level of service		428	3,649	255
- to replace existing assets		1,368	4,266	4,064
Increase (decrease) in reserves		-	-	-
Increase (decrease) in investments		-	-	-
<b>Total applications of capital funding</b>	3	<b>2,440</b>	<b>9,667</b>	<b>5,240</b>
<b>Surplus (deficit) of capital funding</b>		<b>1,611</b>	<b>8</b>	<b>(9)</b>
<b>Funding balance</b>		<b>-</b>	<b>-</b>	<b>-</b>

### Variance explanation Actual 2018 to Annual Plan 2018

- Expenditure was higher than budgeted due to the maintenance expenditure changed under the new outcomes-based contracts which now allow more accurate allocation of maintenance costs. A significant portion of these costs were included in the regional budget in the annual plan.
- Increase in debt is lower than anticipated due to capital expenditure being below budget, which resulted in lower capital funding requirement.
- The annual plan assumed the Hurstmere Road revitalisation project would have moved to delivery stage; however changes to the design based on feedback from the public and internal stakeholders has not been completed. Once the design team has amended the designs they will be presented to the board for approval to start to the detailed design phase. Other projects still in design phase include the Lake Pupuke greenway and sports development projects at Sunnynook Park and Allen Hill Reserve.

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