

Te Poari ā-Rohe o Kaipātiki
Te Rīpoata ā-Tau 2022/2023

Kaipātiki Local Board

Annual Report 2022/2023



Volume
2.8

Mihi

E toko ake rā e te iti, whakatata mai rā e te rahi,
 kia mihi koutou ki ngā kupu whakarei
 a te hunga kua tīpokotia e te ringa
 o te wāhi ngaro,
 engari e kaikini tonu nei i ngā mahara
 i te ao, i te pō.
 Nga ōha i mahue mai i tērā whakatupuranga
 kia āpitihia e tātou ki ngā tūmanako o tēnei reanga,
 hei mounga waihotanga ki te ira whaimuri i a tātou.
 Koinā te tangi a Ngākau Māhaki,
 a Wairua Hihiri me Hinengaro Tau.
 Oho mai rā tātou ki te whakatairanga i ngā mahi
 e ekeina ai te pae tawhiti ka tō mai ai ki te pae tata.
 Tēnei au te noho atu nei i te mātārae
 te titiro ki runga o Ōrewa,
 ki te one e rere atu ana ki Te Whangaparāoa,
 ki te kūiti o te Puarangi.
 Kei waho ko Tiritiri Matangi,
 tomokanga ki te moana o Te Waitematā.
 Ki uta ko te Whanga o Oho Mairangi,
 ūnga mai o Te Arawa waka.
 Ka rere whakarunga ngā kamo ki Takapuna kāinga,
 Takapuna tupuna.
 Kia taka ki tua ko Maungaūika
 te tū hēterī mai rā i te pūwaha o Tāmaki Makaurau,
 Tāmaki herehere waka.
 Ka ruruku atu tātou mā te waitai kia puta ake
 ki te Awataha ki ngā mihi a te Kaipātiki
 me te Te Raki Paewhenua ki te uru,
 i reira ka whakatau te haere.
 E koutou mā ka ea, kua ea.
 Kia ora huihui mai koutou katoa.

Welcome to you all, let me greet you
 with the eloquent words
 of those who have long been taken by the hand
 of the unknown,
 but for whom we still mourn
 day and night.
 Let us connect the legacy they left
 to the hopes of this generation
 as our gift to them who will follow behind us.
 That is the pledge of the humble heart,
 the willing spirit and the inspired mind.
 Let us rise together and seek to do what is necessary
 to draw distant aspirations closer to realisation.
 Here I sit on the headland
 overlooking Ōrewa
 to the stretch of sand that runs to Whangaparāoa
 along the Hibiscus Coast.
 Off land lies Tiritiri Matangi,
 gateway to the Waitematā.
 On land is Mairangi Bay
 landing of Te Arawa waka.
 Gazing southward lies Takapuna community,
 Takapuna the progenitor.
 Beyond there stands Maungaūika
 sentinel of Tāmaki Makaurau,
 anchorage of many canoes.
 Taking to the tidal waters we emerge
 at Awataha to the greetings of Kaipātiki
 and West Harbour,
 and there our journey ends.
 It is done.
 Greetings to you all.

On the cover: Highbury Local and volunteer Les Paver at the Kaipātiki Project nursery

He kōrero mō tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Kaipātiki Local Board area from 1 July 2022 to 30 June 2023.

You can read about our progress, expenditure, service performance and challenges faced in 2022/2023. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council's Long-term Plan 2021-2031 (10-year Budget 2021-2031) and the Kaipātiki Local Board Agreement 2022/2023.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

CONTENTS

Mihi	2
About this report	3
From the chairperson	4
Your local board	5
Our area	6
Performance report	8
Local flavour	15
Financial information	16



▲ Glenfield Primary School students at a kapahaka festival

He kōrero mai i te heamana

From the chairperson

I am pleased to present our annual report for the 2022/2023 financial year. This report covers the second financial year after the adoption of the Kaipātiki Local Board Plan 2020, and the second year of Auckland Council’s 10-year Budget 2021-2031.

The impact of the COVID-19 pandemic continued to be felt this year. Our capital programme was particularly susceptible to the higher inflation pressures. As confidence and a desire to return to public life started to grow, we began seeing people returning to enjoy our council-supported services. The storm events in early 2023 caused a lot of damage in our parks and we await more information to fully understand the future implications to our finances and work programme.



feedback. It is anticipated that a final decision on this plan will be made a few months into the next financial year. Our environmental focus remained as strong as ever as we continued to see excellent service delivered by our key environmental groups. We were pleased to approve Kaipātiki’s first Local Climate Action Plan and committed funding to local climate initiatives.

Challenges for the year ahead

The financial challenges highlighted in the Annual

Budget 2023/2024 meant some tough decisions for the Governing Body and in turn the local board. We invested as best as we could with the reduced funding provided and anticipate there may be unintended consequences as the year progresses. As we complete our Local Board Plan 2023 and head into the 10-year Budget 2024-2034, we will do our best to secure what is needed to serve the Kaipātiki community.



John Gillon
Chairperson, Kaipātiki Local Board

What we achieved

We were very pleased to see the completion of the sustainable community facility at 17 Lauderdale Road this year, and to see Kaipātiki Project move back home. There was significant investment made at Shepherds Park in preparation of the park being a FIFA Women’s World Cup training facility. This included upgraded lighting, improved sports fields, and new walkway connections. At Birkenhead War Memorial Park, the new shared path connection joining the Mahara Ave and Recreation Drive sides of the park was completed and opened in June 2023.

The Draft Kaipātiki Local Park Management Plan reached the milestone of being released for public consultation and a hearing took place to hear the

Te Poari ā-Rohe o Kaipātiki

Kaipātiki Local Board



Your local board

(L to R) Paula Gillon, Tim Spring, Danielle Grant (Deputy Chairperson), Janet Tupou, John Gillon (Chairperson), Adrian Tyler, Melanie Kenrick, Erica Hannam.



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By appointment



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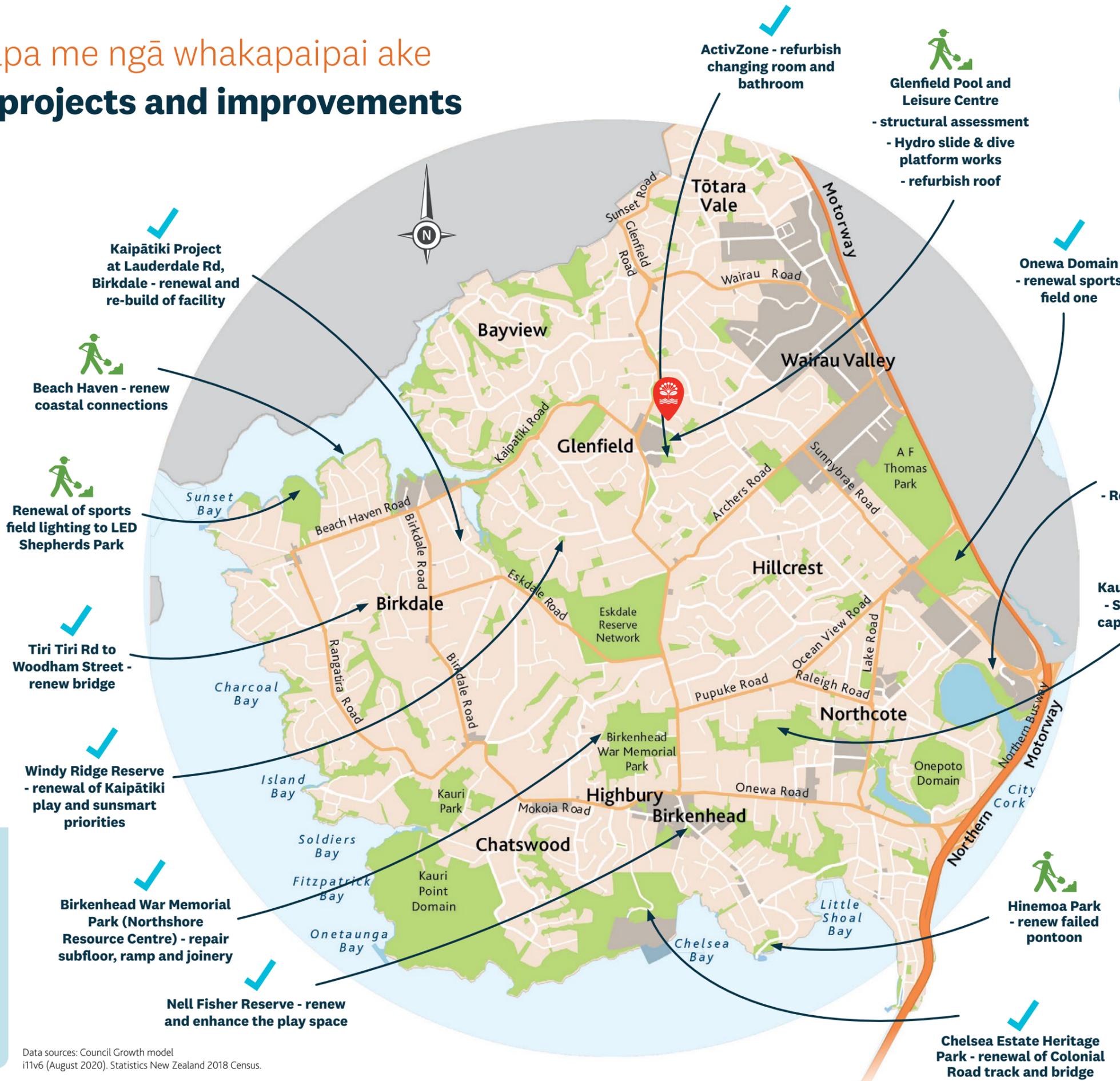
Ngā kaupapa me ngā whakapaipai ake Kaipātiki projects and improvements

KEY TO CURRENT AND PLANNED PROJECTS

-  Delivered projects
-  Current projects

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road



Data sources: Council Growth model i11v6 (August 2020). Statistics New Zealand 2018 Census.



A population of **89,872** ranking it 7th in population size in Auckland's 21 local board areas



Kaipātiki includes the major town centres of **Birkenhead, Glenfield and Northcote**



Tuff Crater - Renewal of track and signage



Kauri Glen Reserve - Stage 3 renewal capex contribution



Kaipātiki boasts approximately **540ha of local parks and reserves**, including destination parks like Onepoto Domain and Chelsea Estate Heritage Park.

Kaipātiki has one of the **largest areas of continuous urban native vegetation** remaining in Auckland's ecological region, forming part of the North-West Wildlink.

Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

We supported strong, diverse, and vibrant communities through libraries and literacy, arts and culture, parks, sport and recreation, and events delivered by a mix of council services, community group partnerships and volunteers. During the year, we distributed nearly \$153,000 through the local community grants programme and we funded several initiatives to champion te reo Māori through the Māori responsiveness programme including continuing to embed te Reo into our libraries.

 Achieved Target has been met or exceeded	 Substantially achieved Target has not been met by a slim margin (+/-2%)	 Not achieved Target not achieved	* Impacted by COVID-19 Measures favourably/unfavourably impacted by COVID-19
 Progress made Result improved from prior-year result	 No change No change from prior-year result	 No improvements Not improved from prior-year result	

For more information on our service performance judgements and assumptions please refer to page 171 of Volume 1 of the annual report.

	Outcome	Year-on-year change	2023 Target	2023 Result	2022	2021	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time			80%	67%	78%	77%	The residents of Kaipātiki local board generally feel safe during the day in their town centre, however the ram-raids that have happened during daylight have caused some residents to worry about their safety.
Percentage of Aucklanders that feel their local town centre is safe - night time			35%	24%	33%	38%	The residents of Kaipātiki local board are generally more cautious about being outdoors at night due to increase in crime in the local area and generally in Auckland.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led			70%	86%	83%*	80%	This measure exceeded target as the Kaipātiki Community Facilities Trust (KCFT), a key partner to Kaipātiki local board focused on delivering a range of neighbourhood-based community development activities, such as hui and workshops for ethnic groups, youth, seniors and joint forums to target local topical issues.
The percentage of Empowered Communities activities that build capacity and capability to assist local communities to achieve their goals			60%	84%	89%	53%	The LEAD Centre which is a centre for not-for-profit leadership delivered governance capacity building training and coaching programmes to the community including leaders from Birkdale Beach Haven Community Project, Kaipātiki Project, North Shore Pacific Forum and Pest Free Kaipātiki.
We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields			80%	59%	64%*	68%*	A particularly wet summer season, flooding, and weather events have meant postponed or rescheduled maintenance along with renovation delays. This has impacted on satisfaction with service's standards of grounds including Onewa and Onepoto Domains. Closures and surface quality have also impacted on satisfaction with services standards of grounds.
The customers' Net Promoter Score for Pools and Leisure Centres			20	26	32	38	The quality of staff, the variety of programmes and options for customers are cited as strengths for the centres. The opportunities for improvement are consistent with other centres across the city, including changing rooms and maintenance of facilities. This is a good result for Kaipātiki as it has been a difficult year with many workforce challenges across the sector.
The percentage of users who are satisfied with the overall quality of local parks			80%	65%	72%*	73%	Weather events have caused significant damage and closures to parks, walkways, and paths. There has been damage to Normanton Reserve and Kaipātiki Park where cushion fall was scoured from playgrounds and was required to be topped up by contractors to make play equipment safe. Little Shoal Bay and Le Roys Bush have also been closed due to safety concerns with technical assessments had to be carried out before repairs could be performed. Mowing schedules have been disrupted due to weather conditions however contractors have focused on edging around paths, litterbins, and playgrounds to maintain a tidy appearance. Damage, deferred maintenance, and closures have all impacted on the satisfaction of local park visitors.
The percentage of residents who visited a local park in the last 12 months			80%	87%	84%	85%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations			25%	54%	50.6%	27.6%	The number of programmes delivered by NorthArt and community empowerment activities have more than doubled therefore responded to Māori aspirations significantly more compared to target and prior year. Some of the programmes include Te Reo classes, weaving, and Matariki events.

Local Community Services measures cont'd over

Local Community Services cont'd

	Outcome	Year-on-year change	2023 Target	2023 Result	2022	2021	How did we perform
We fund, enable, and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●	▲	175,000	148,671	94,520*	188,161*	The number of internet sessions at libraries recovered significantly from the impact of COVID-19 closures after March 2023. However, this recovery was later than expected and meant that the target was not met.
The percentage of local community services, programmes and facilities that are community led	●		Set baseline ¹	Baseline not set	Not measured	New measure	
The percentage of arts, and culture programmes, grants and activities that are community led	●	▬	90%	100%	100%	100%	During the year all programmes planned were delivered mainly by Northart which included painting exhibitions, sculptures, various workshops and performances by artists.
The percentage of art facilities, community centres and hire venues network that is community led	●	▬	80%	80%	80%	80%	
The number of participants for local community services, programmes, and facilities	●		Set baseline ¹	Baseline not set	Not measured	New measure	
The number of attendees at council-led community events	●	▬	1,500	0	0*	1,000*	One Movies in Parks event was planned for the year but was cancelled due to the impact of the severe weather events experienced in January and February 2023.
The number of participants in activities at art facilities, community centres and hire venues	●	▲	140,000	138,831	70,644*	141,357	There has been a substantial recovery in participant numbers in the local art facilities, community centres and hire venues as these facilities were able to operate without COVID-19 disruptions.
The number of visits to library facilities	●	▲	500,000	432,070	290,799*	478,227*	Library visits were expected to recover immediately after the COVID-19 restrictions ended, however this did not end until March 2023. In addition, Auckland Libraries moved to an improved system of counting visitor numbers in this financial year, leading to more accurate but lower results.
The percentage of customers satisfied with quality of local community services, programmes, and facilities	●		Set baseline ¹	Baseline not set	Not measured	New measure	
The percentage of attendees satisfied with a nominated local community event			70%	Not measured	Not measured*	Not measured	Not measured - the selected event was cancelled due to impact of severe weather events January and February 2023.
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	97%	95%	97%	Kaipātiki Local Board Libraries continue to exceed the customer satisfaction target. This shows the dedication and commitment of our frontline library staff to ensuring our customers receive the best experience at all times. This is also shown by the high level of customer satisfaction when surveyed.

1. Better measures on overall participation, satisfaction and enabling more community-led community services were the original intent when these measures were included in the 2021-2031 Long-term Plan, signalling a shift in our approach and scope in delivering community services. We explored different methodologies but data gaps in some services mean a consolidated measure across community services is difficult to measure, while the scope of council-led community services are expected to change. Further work will be on hold until future options for community services are considered as part of the 2024-2034 Long-term Plan.

Local Planning and Development

We supported local town centres and communities to thrive through several initiatives. These included the development of a heritage trail for Birkenhead by working with Birkenhead Residents Association and Birkenhead Historical Society and taking steps to improve communications with businesses in Wairau Valley.

	Outcome	Year-on-year change	2023 Target	2023 Result	2022	2021	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	All BIDs in the Kaipātiki Local Board complied with the BID Policy 2022.

Local Environmental Management

We supported healthy ecosystems and sustainability through local board-funded initiatives such as planting, pest control, stream and water quality enhancements, and waste minimisation projects. The majority of these environmental initiatives are delivered by community and include Pest Free Kaipātiki and Kaipātiki Project. Kaipātiki Water Quality Monitoring Programme has been useful in reporting some of the impact caused by the floods of January 2023 and bringing this to the attention of the appropriate party (Watercare).

	Outcome	Year-on-year change	2023 Target	2023 Result	2022	2021	How did we perform
We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change							
The percentage of local low carbon or sustainability projects that have successfully contributed towards local board plan outcomes	●	^	70%	100%	0%	New measure	We delivered one sustainability initiative project for Kaipātiki in the 2022/2023 financial year. This project contributes towards the board's environmental outcomes as described in its local board plan. The Climate Action Programme did not support an activator as per its original delivery. With direction from the local board the funding for this was redirected to other sustainable projects.
The percentage of local water quality or natural environment improvement projects that have successfully contributed towards local board plan outcomes	●	—	80%	100%	100%	New measure	We successfully delivered five Natural Environment (Environmental Services) and Healthy Waters projects for Kaipātiki in the 2022/2023 financial year. These projects have contributed towards the board's environmental outcomes as described in its local board plan.
The percentage of local waste minimisation projects that have successfully contributed towards local board plan outcomes	●	—	70%	100%	100%	New measure	We successfully delivered one Waste Solutions projects for Kaipātiki in the 2022/2023 financial year. This project has contributed to local board's environmental outcomes as described in its local board plan.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Community services

The pool, leisure and recreation centres in the Kaipātiki Local Board area have experienced a substantial recovery since the lockdowns of recent years. This includes the Birkenhead Pool and Leisure Centre, Glenfield Pool and Leisure Centre, and ActivZone. All areas have seen increased demand, including for learn to swim programmes, and membership has increased by 10 per cent.

Due to ongoing wet weather, it has been a challenging year for contractors to keep up with mowing our parks and reserves. Remediation, including gravel top ups for washed out tracks and soft fall surface top ups for playgrounds, has been necessary. Weathertightness of community buildings is a focus for our contractors, with buildings added to the renewals work programme when they require weathertightness work, such as a new roof.

Kaipātiki Community Facilities Trust delivered a diverse schedule of events throughout the year, including the Middle Eastern Bazaar, North Shore Pasifika Market, Carols by Candlelight, Doggie Day Out, Accelerate Your Career and a number of summer fun activities.

Environmental services

The Kaipātiki Project and Pest Free Kaipātiki have delivered a number of events and activities in the area. Highlights included workshops on various ecological matters, community planting at Titiwai Glow Worm Walk, EcoFest, EcoMatters and the Buffer Weeds Project to help repair reserves damaged in recent storms.

The visits and follow ups for the Wairau Creek Industry Pollution Prevention Programme concluded. The Kaipātiki Water Quality Monitoring Programme tested 10 locations around the local board area, during which sewage fungus was found in Kahika Stream, due to a broken sewage pipe. This has been reported to Watercare. Reporting for these programmes will be shared with the board in the new financial year.

Planning

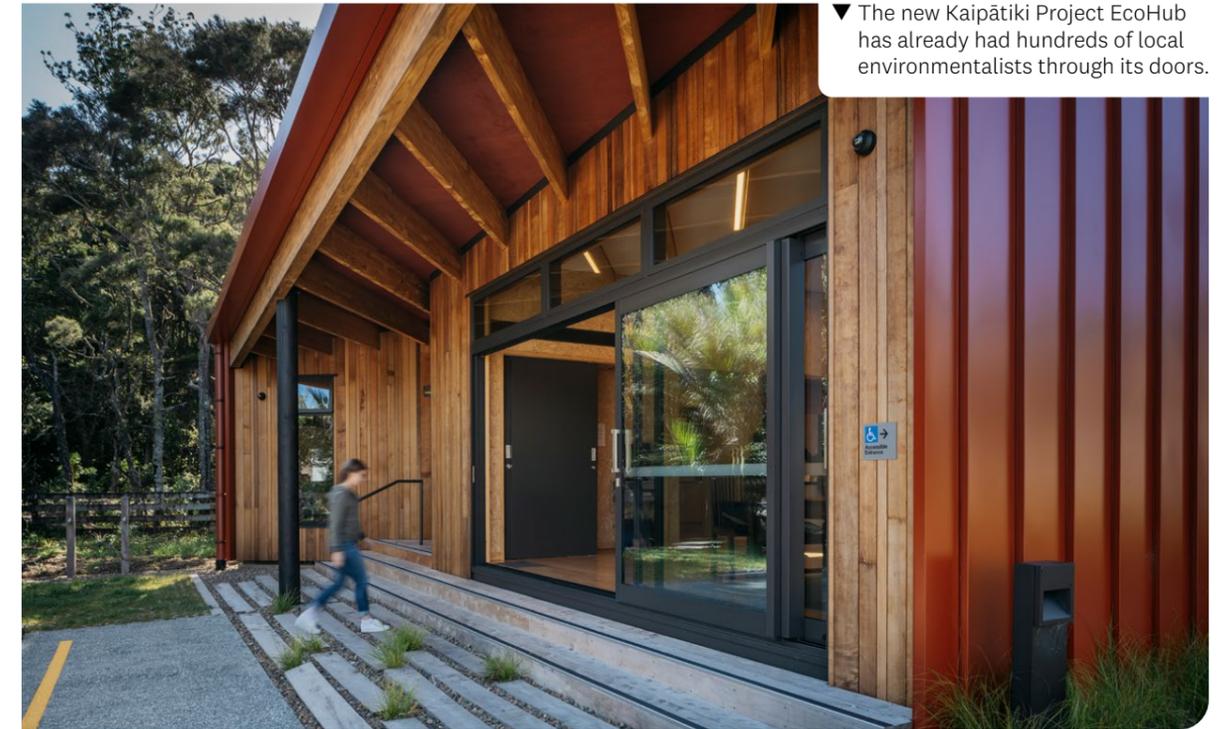
Work on developing heritage trails for Birkenhead began during the year, in cooperation with Birkenhead Residents Association and the Birkenhead Historical Society, and with input from mana whenua. The proposed trails are Pompallier Cemetery and Birkenhead Point. The content for these trails is being finalised.



▲ Windy Ridge Reserve Playground in Glenfield

Te āhuatanga ā-rohe Local flavour

EcoHub raising the bar for environmental action



▼ The new Kaipātiki Project EcoHub has already had hundreds of local environmentalists through its doors.

Over 400 keen environmentalists have been through the doors of the new Kaipātiki Project EcoHub since it opened in late 2022.

The three-million-dollar community facility at 17 Lauderdale Road, Birkdale is owned by Kaipātiki Local Board and has been leased to board-funded environmental group Kaipātiki Project who have run more than 60 volunteer sessions and hosted over 20 events since moving into the EcoHub.

Kaipātiki Local Board Chairperson John Gillon is excited to see this board-funded resource now available to Kaipātiki residents.

“Restoring our natural environment and bush areas is incredibly important to Kaipātiki residents and the local board. We’re proud to support Kaipātiki Project in activating the new EcoHub to educate current and future generations on how to protect and restore our environment,” Gillon says.

The purpose-built education hub serves as Kaipātiki Project’s office, classroom and gathering place.

Connected to Eskdale Reserve and Kaipātiki Project’s established garden and native plant nursery – where

over 40,000 new plants a year are grown for local reserves – the EcoHub is a true community place. It’s where environmentally minded Kaipātiki residents and visitors can learn about nature and sustainable living while giving back to their community.

The building is also available for hire and comfortably hosts 50 people.

The board’s strong commitment to climate action is reflected in the green principles used in the building’s design and construction, with recycled and sustainable materials used wherever possible. The building also has a passive heating system, 9,000-litre grey water harvesting tank under its carpark and a solar power system connected to send surplus energy to the national grid.

Kaipātiki resident Yung Tra says the new hub is a welcome addition to the area.

“It’s amazing to have such a beautiful space available in Kaipātiki. And the programmes and services that Kaipātiki Project have been able to offer since the new hub opened are fantastic.”

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2023

\$000s	Notes	Actual 2022/2023	Annual Plan 2022/2023	Annual Plan 2021/2022*
Sources of operating funding:				
General rates, UAGCs, rates penalties		17,605	17,605	16,081
Targeted rates		317	331	321
Subsidies and grants for operating purposes		1,029	971	888
Fees and charges	1	4,287	5,165	4,702
Local authorities fuel tax, fines, infringement fees and other receipts		623	496	434
Total operating funding		23,861	24,568	22,426
Applications of operating funding:				
Payments to staff and suppliers		19,732	19,885	17,668
Finance costs		1,721	1,721	1,477
Internal charges and overheads applied		2,298	2,298	3,191
Other operating funding applications		0	0	0
Total applications of operating funding		23,751	23,904	22,336
Surplus (deficit) of operating funding		110	664	90
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	8,811	6,206	9,572
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		8,811	6,206	9,572
Application of capital funding:				
Capital expenditure:	3			
- to meet additional demand		44	43	86
- to improve the level of service		1,310	77	115
- to replace existing assets		7,567	6,751	9,460
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding		8,921	6,870	9,662
Surplus (deficit) of capital funding		(110)	(664)	(90)
Funding balance		0	0	0

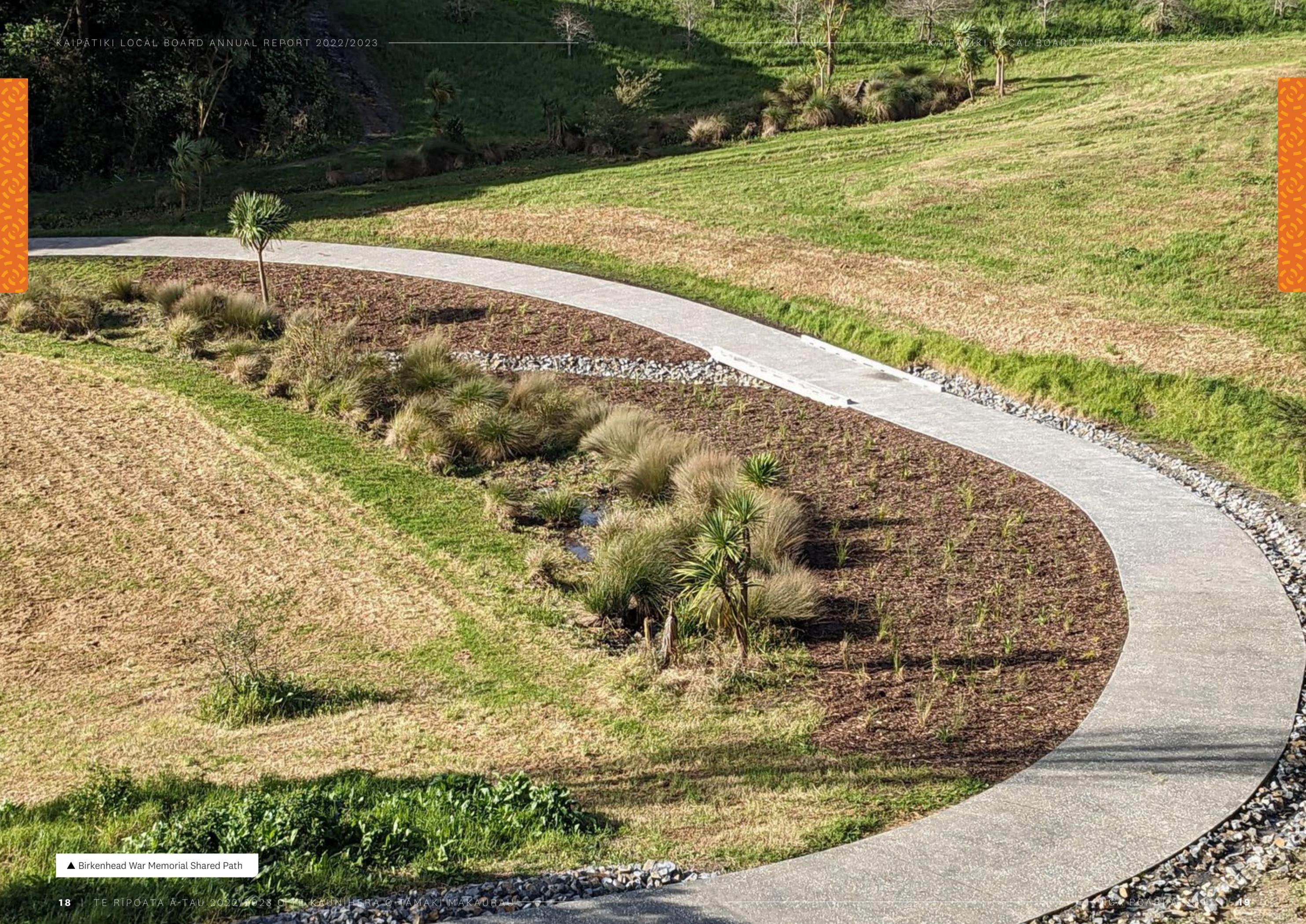
Variance explanation Actual 2022/2023 to Annual Plan 2022/2023

1. Fees and charges revenue were primarily from patronage at the leisure centres and are below plan mainly due to recent weather events. Staff from Glenfield Leisure centre and ActivZone were redeployed to civil defence shelters across Kaipātiki. Birkenhead Pool and Leisure Centre was significantly impacted with extensive flooding to the pool and buildings and the recreation centre was used by Auckland Emergency Management for three weeks as a civil defence hub.
2. Capital expenditure was above plan and fees and charges were below plan. This resulted in a funding deficit which meant that more debt funding was required than planned.
3. Capital expenditure was above plan due to renewals work that was delivered earlier than planned. Key projects delivered early included renewal of sports field lighting, carpark and driveway at Shepherds Park, refurbishment of changing rooms at ActivZone and the demolition and rebuild of Kaipātiki Project at Lauderdale Road, Birkdale.

* Same target as the Year 1 of the Long-term Plan 2021-2031 (10-year Budget 2021-2031).

Kaipātiki local Luke Edwards enjoys the Oruamo Reserve Art Work. ►





▲ Birkenhead War Memorial Shared Path

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