

Te Poari ā-Rohe o Aotea / Great Barrier  
Te Rīpoata ā-Tau 2021/2022

# Aotea / Great Barrier Local Board

Annual Report 2021/2022



Volume  
**2.4**

## Mihi

Ko Aotea te moutere rongonui

Ko Hirakimata te maunga tapu

Ko te moana nui a Toi  
te moana

Ko te Tuatara, te Mauri, rātou ko te Tukaiaia ngā  
kaitiaki

Ko Motairehe rāua ko Kawa nga marae

Ko Aotea te kāinga o ngā uri o Ngāti Rehua Ngāti  
Wai ki Aotea

Anei te whenua e manaakitia tātou. E whakapiritia  
tātou. E whakaoratia tātou.

Te waahi o ngā taonga maha, ngā taonga tapu,  
ngā taonga matahiapo.

Na ngā whetū e kanapu ki te rangi ki ngā aitenga a  
punga e kōhimuhimu ana ki ngā ngahere.

Ko Aotea te taonga motuhake  
o te moana nui a Toi.

Ko Aotea toku tūrangawaewae.

Aotea is the renowned island.

Hirakimata is the sacred mountain.

The Moana of Toi is the ocean that embraces  
our island.

The Tuatara, Mauri, and the Tukaiaia are the  
guardians.

Motairehe and Kawa are our marae.

Aotea is the home for the descendants of Ngāti  
Rehua Ngāti Wai ki Aotea.

Here is the land that protects us, brings us  
together, keeps us alive.

A place of many treasures, sacred treasures,  
precious treasures.

From the stars shining bright in the sky to the  
insects that whisper in the forest.

Aotea is the prize of the moana of Toi.  
Aotea is my standing place.

Ko Te Ringa o te Uira te kaituhi.



On the cover: Matariki rising, Medlands Beach  
This page: Hautapu ceremony, Kawa Marae

## He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Aotea / Great Barrier Local Board area from 1 July 2021 to 30 June 2022.

You can read about our progress, expenditure, service performance and challenges faced in 2021/2022. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council's Long-term Plan 2021-2031 (10-year Budget 2021-2031) and the Aotea / Great Barrier Local Board Agreement 2021/2022.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Lockydock e-bike charging system, Claris

# He kōrero mai i te heamana

## From the chairperson

In the financial year 2021-2022, we continued to work towards our three-year local board plan outcome for island resiliency. We partnered with mana whenua and the community to deliver some truly outstanding resilience-focussed roles and projects.

These roles included a food resilience coordinator, community gardener, and construction and demolition advisor role. Wai resilience projects progressed through AoteaOra's water tank and drinking water projects, investigating an emergency water supply at Claris, and nursery programmes to support riparian planting.



who have worked incredibly hard to establish a new Learning Hub building and Early Learning Centre in Kaitoke. These are two huge projects and mean so much for our Aotea tamariki, rangatahi and whānau.

We would like to acknowledge and thank mana whenua, health trust, welfare group, education and emergency providers, and all environment and service industries for their incredible work over the past year during continued turbulent times.

The price of fuel is increasing dramatically, so we installed a free e-bike charging 'Locky-dock' station outside the Claris local board office, and supported alternative energy upgrades for community-owned community facilities.

Bold biosecurity action and marine protection discussions began after Caulerpa Brachypus was discovered at Okupu, Whangaparapara and Tryphena. Mana whenua and MPI laid a rāhui and Controlled Area Notice around the affected areas to control its spread. Motairehe Marae Trust and Ngati Manuhiri are both looking into species specific rāhui for Aotea waters. We look forward to continuing these discussions on this most important topic of marine protection.

Heartfelt congratulations to Aotea Education Trust

The local board looks forward to a continuing our focus on water security, food resilience, marine protection and support for community and environmental groups.

Stay safe and well. Noho ora mai

**Izzy Fordham**  
Chairperson, Aotea / Great Barrier Local Board

# Te Poari ā-Rohe o Aotea / Great Barrier

## Aotea / Great Barrier Local Board



### Your board

(L to R) Sue Daly, Luke Coles (Deputy Chairperson), Izzy Fordham (Chairperson), Patrick O'Shea, Valmaine Toki.



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Aotea / Great Barrier Island



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# Ngā kaupapa me ngā whakapaipai ake

## Aotea / Great Barrier projects and improvements

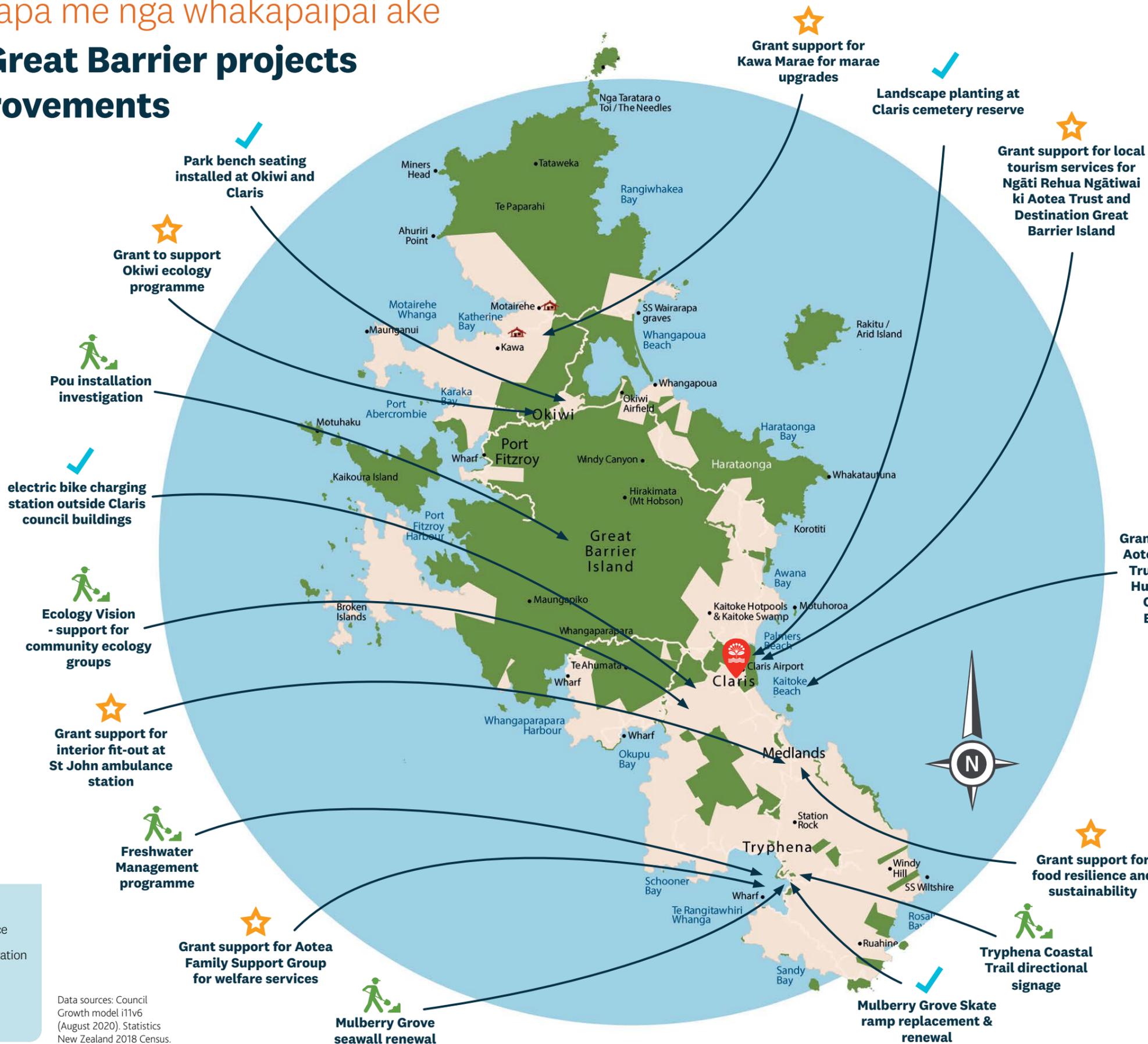
### KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Significant local grants funded projects**

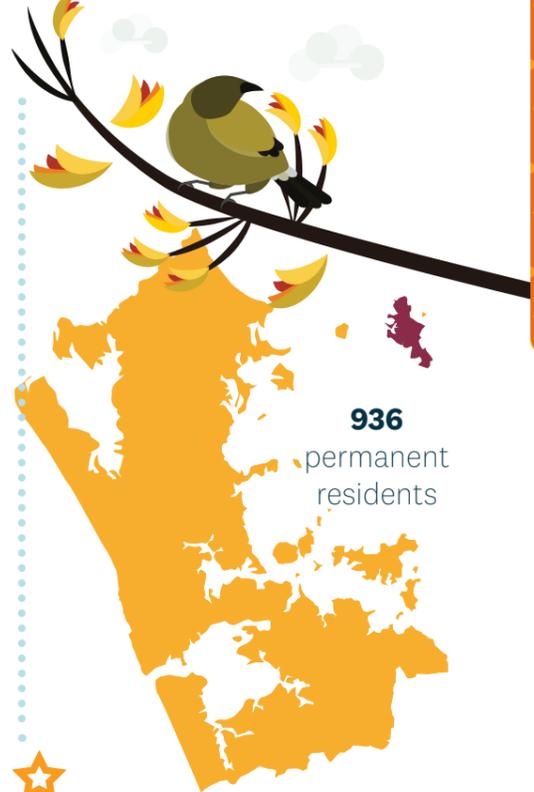
### LEGEND

-  Local board office
-  Dept. of Conservation (DOC) Land
-  Road
-  Marae

Data sources: Council Growth model i11v6 (August 2020). Statistics New Zealand 2018 Census.



Over **60%** of the island is Department of Conservation estate; **43%** of which is the Aotea Conservation Park



**55%** of residents are aged 50 years and older



One of **11** places in the world to be designated a sanctuary by the International Dark-Sky Association

# Tā mātou pūrongo whakahaere mahi

## Our performance report

### Local Community Services

We support local arts, culture, events and sport and recreation. We provide grants to health, welfare, arts, education sustainability initiatives and partner with iwi and local organisations to deliver community services. We maintain facilities, including local parks, buildings, and play spaces. We have worked on replacing the play space in Mulberry Grove and developed solar energy systems including a 'Locky Dock' station for charging e-bikes.

<span style="color: green;">●</span> <b>Achieved</b> Target has been met or exceeded	<span style="color: orange;">●</span> <b>Substantially achieved</b> Target has not been met by a slim margin (+/-2%)	<span style="color: red;">●</span> <b>Not achieved</b> Target not achieved	<b>* Impacted by COVID-19</b> Measures favourably / unfavourably impacted by COVID-19
<span style="color: green;">▲</span> <b>Progress made</b> Result improved from prior-year result	<span style="color: orange;">▬</span> <b>No change</b> No change from prior-year result	<span style="color: red;">▼</span> <b>No improvements</b> Not improved from prior-year result	

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
<b>Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities</b>							
Percentage of Aucklanders that feel their local town centre is safe – day time	●	▲	92%	100%	97%	100%	
Percentage of Aucklanders that feel their local town centre is safe – night time	●	▼	90%	82%	86%*	90%	Claris is considered to be the centre of Great Barrier Island. While residents' perception of feeling safe at night has declined compared to last year, the small sample size of the survey may not represent the general feeling of residents.
<b>Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities</b>							
The percentage of Empowered Communities activities that are community led	●	▲	70%	78%	74%	58%	This result reflects the board's commitment for the Connected Communities work programme to be community-led. The board continues to provide support to community groups such as Aotea Family Support Services, Destination Great Barrier Island, the Aotea Education Trust and mana whenua on activities that are initiated and managed by them.
The percentage of Empowered Communities that build capacity and capability to assist local communities to achieve their goal	●	▼	45%	80%	86%	26%	This result reflects the board's commitment to building capacity and capability in our community, such as supporting sustainable tourism development, business skill development and supporting iwi to better represent their interests and coordinate on council engagement.
<b>We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilities to get Aucklanders more active, more often<sup>1</sup></b>							
The percentage of users who are satisfied with the overall quality of local parks	●	▼	70%	63%*	85%	81%	Satisfaction with the quality of local parks has declined. COVID-19 restrictions and lockdown meant some services were suspended while limited services were provided in other areas. Normal maintenance services resumed in the third quarter of the year.
The percentage of residents who visited a local park in the last 12 months	●	▲	81%	91%*	84%	74%	This result is higher than last year and is consistent with the council's customer experience surveys that show a high level of use during COVID-19 lockdowns.
<b>We showcase Auckland's Māori identity and vibrant Māori culture</b>							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	▲	25%	41%	25%	18.8%	The result has exceeded target as more arts and culture, community empowerment programmes and grants are focussing on Māori aspirations. Both the local board and community groups continue to strengthen their links and collaborations with mana whenua.
<b>We fund, enable, and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life<sup>1</sup></b>							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●	▼	4,500	5,232	5,236*	5,560*	Internet sessions exceeded the target due to a high level of use in January which may be due to increased domestic tourism over summer. Internet sessions were on target for other months when the library was open.
The percentage of local community services, programmes and facilities that are community led			Set baseline <sup>2</sup>	Not Measured	New Measure	New Measure	
The percentage of arts, and culture programmes, grants and activities that are community led	●	▬	90%	100%	100%	100%	This target has been exceeded as all programmes are community-led.
The number of participants for local community services, programmes, and facilities			Set baseline <sup>2</sup>	Not Measured	New Measure	New Measure	

## Local Community Services cont'd

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
The number of visits to library facilities	●	✓	13,000	6,820*	13,776*	13,757*	The number of library visits did not meet the target and was lower than last year. Domestic tourism over summer could have increase visitors' numbers. While COVID-19 has had an impact, Auckland Libraries has offered alternative ways to access their services such as e-collection, online resources, and Click and Collect services.
The percentage of customers satisfied with quality of local community services, programmes, and facilities			Set baseline <sup>2</sup>	Not Measured	New Measure	New Measure	
The percentage of attendees satisfied with a nominated local community event			80%	Not* Measured	Not Measured	81%	Satisfaction survey methods require physical engagement with attendees. Physical distancing meant that satisfaction surveys couldn't be done this year.
Percentage of customers satisfied with the quality of library service delivery	●	✓	85%	95%*	93%	100%	The library continues to exceed the customer satisfaction target, despite COVID-19 challenges.

1. Some level of service statements have been combined to reflect the council's move toward new and integrated ways of delivering services. All levels of service and performance measures from previous years are included. There is no intended change to the level of service provided to the community measures.

2. New measure - methodology under review to determine baseline. We are utilising the expertise of kaimahi who work with communities to ensure the definition encompasses the right mahi and is workable from a data capture perspective. A survey has been created to understand how many activities fit the proposed definition and will support creation of a baseline. Once we understand the scope of activities the next step is identifying the baseline targets. We are also looking at how we can utilise existing customer experience programmes to capture customer satisfaction. However, this requires us to understand the activities that need to be included as part of any customer experience survey.

## Local Environmental Management

We partnered with local communities and iwi to deliver projects and programmes to improve local environments. We supported activities such as stream restoration, waste minimisation, low carbon, and planting activities. Our Okiwi ecology programme supports community-led ecological restoration in the marine and terrestrial ecosystems.

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
<b>We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change<sup>1</sup></b>							
The percentage of local low carbon or sustainability projects that have successfully contributed towards local board plan outcomes <sup>2</sup>	●		80%	0%	New Measure	New Measure	The board did not directly fund low carbon / sustainability projects in 2021/2022. However, the board supports community-led programmes which contribute to low carbon/sustainability outcomes. This is outside the scope of this measure.
The percentage of local water quality or natural environment improvement projects that have successfully contributed towards local board plan outcomes <sup>2</sup>	●		70%	90%	New Measure	New Measure	We successfully delivered nine out of 10 natural environment and Healthy Waters projects this past year. These projects contributed to the board's environmental outcomes as described in its local board plan. The natural environment ambassadors project was not completed due to COVID-19 restrictions around face-to-face interaction.

1. The level of service statement has been amended to include the growing focus on addressing climate change. There is no intended change to the level of service provided to the community.

2. New local environment services performance measures have been introduced to track the delivery performance of local projects that contribute towards specific environmental outcomes in the local board plans.



Port Fitzroy

# He whakamārama mō ā mātou mahi whakahaere

## Our performance explained

### Local Community Services

The island's community groups continue to do an outstanding job leading on services for the island including health, welfare, education, tourism, housing, and sustainability. The local board supports these groups to supply their services through annual funding agreements.

Ngāti Rehua Ngātiwai ki Aotea Trust picked up the running of the Claris Airport Visitor Information Centre and, alongside Destination Great Barrier Island, supports our sustainable tourism.

Aotea Education Trust implements the Life-long Learning strategy by delivering the Learning Hub and newly established Early Learning Centre. The trust, in collaboration with Kawa Marae, has delivered extremely popular Te Reo courses.

Supporting island resilience is a focus for the local board. We supported AoteaOra Trust to pilot food resilience and sustainability programmes such as growing and buying local produce, and supplying affordable water tanks.

The board invested part of our discretionary capital into a new 'Locky-Dock' station for charging e-bikes

to encourage sustainable forms of transport with health and wellbeing benefits. The Claris charging station is solar-powered, free, and available 24/7.

Park assets were improved with the Mulberry Grove skate ramp resurfaced, installation of more outdoor seating in reserves, and community consultation for a Village Parks Plan.

### Local Environmental Management

We continued our support for environmental programmes including Aotea Ecology Vision community projects, surveillance of Argentine and Darwin's ants, an on-island Conservation Advisor role, and Ōkiwi ecology programmes.

The natural environment ambassadors project was cancelled due to COVID-19 impacting face-to-face visitor surveys. Information on biosecurity pathways was distributed through existing tourism channels.

A new initiative, the Construction Waste Leadership project, was introduced to help minimise waste in the building sector and improve site practices.

We continued supporting the freshwater management programme through septic tank education and funding local nurseries for riparian planting projects.



Toutouwai / North Island robin, Hirakimata / Mt Hobson

# Te āhuatanga ā-rohe

## Local flavour

### Education for a resilient community: Aotea Learning Hub's growth

With no secondary school on the motu, Aotea Learning Hub was opened in 2017 as a base for students to attend two days per week for core curriculum learning delivered through Te Kura, the state-funded online education provider. It gives high school aged residents an option to further their education without having to leave the island.

Since inception, attendance has grown from four to 24 regular students in 2022. The hub is supported by the Ministry of Education, and Aotea Education Trust which is funded annually through our work programme.

Aotea Learning Hub Manager, Mairehau Cleave, says the hub's focus is academic.

"When students leave the hub, the aim is for them to have their numeracy and literacy credits. If they complete this academic pathway, they have more choices in life; whether they leave the island or want to get a job or an apprenticeship here."

Aotea Learning Hub now has a permanent location with a new modular classroom on the Kaitoke School grounds, creating consistency for the students. Three regular tutors are available to help students with their coursework. The centre is open four days a week, concentrating on the syllabus for years 9-10 on Tuesdays and Wednesdays, and years 11-13 on Thursdays and Fridays. Students are welcome to come along all four days to use the learning environment and facilities.

"We see a correlation between high attendance and high achievement," says Mairehau.

During strict Covid-19 alert levels, staff were able to support students overcome accessibility barriers to their learning by helping with internet setup and distributing hub computers to those in need.



Students at Aotea Learning Hub

# Te tahua pūtea

## Funding impact statement

Financial year ending 30 June 2022

\$000s	Notes	Actual 2021/2022	Annual Plan 2021/2022*	Annual Plan 2020/2021
<b>Sources of operating funding:</b>				
General rates, UAGCs, rates penalties		3,256	3,256	3,581
Targeted rates		0	0	0
Subsidies and grants for operating purposes		0	0	0
Fees and charges		0	0	4
Local authorities fuel tax, fines, infringement fees and other receipts		3	2	2
<b>Total operating funding</b>		<b>3,259</b>	<b>3,258</b>	<b>3,587</b>
<b>Applications of operating funding:</b>				
Payments to staff and suppliers	1	2,039	2,758	3,017
Finance costs		72	72	460
Internal charges and overheads applied		434	425	110
Other operating funding applications		0	0	0
<b>Total applications of operating funding</b>		<b>2,545</b>	<b>3,255</b>	<b>3,587</b>
<b>Surplus (deficit) of operating funding</b>		<b>714</b>	<b>3</b>	<b>0</b>
<b>Sources of capital funding:</b>				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	(555)	251	351
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
<b>Total sources of capital funding</b>		<b>(555)</b>	<b>251</b>	<b>351</b>
<b>Application of capital funding:</b>				
Capital expenditure:				
- to meet additional demand		27	11	87
- to improve the level of service		23	14	66
- to replace existing assets		109	230	198
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
<b>Total applications of capital funding</b>	3	<b>159</b>	<b>254</b>	<b>351</b>
<b>Surplus (deficit) of capital funding</b>		<b>(714)</b>	<b>(3)</b>	<b>0</b>
<b>Funding balance</b>		<b>0</b>	<b>(0)</b>	<b>0</b>

**Variance explanation Actual 2021/2022 to Annual Plan 2021/2022\***

1. Payments to staff and suppliers were below plan mainly due to lower than budgeted levels of maintenance of buildings, parks and open spaces during the COVID-19 lockdown period. Although COVID-19 lockdown restrictions eased in the second half of the financial year, maintenance activities remained lower than planned with the ongoing presence of COVID-19 in the community. Further, the labour market was tight resulting in vacancies, so staff costs remained lower than planned.
2. Payments to staff and suppliers and capital expenditure were lower than planned. This resulted in a funding surplus which meant that less debt funding was required than was planned.
3. Capital expenditure was below plan due to COVID-19 lockdowns and alert level restrictions, as well as challenges with the supply and shipping of imported materials, and shortages of local materials and labour. The replacement of the Mulberry Grove play space was particularly delayed and not completed within the current financial year as planned, however it is planned to be completed in the next financial year.

\* Same target as the Year 1 of the Long-term Plan 2021-2031(10-year Budget 2021-2031).

Glenfern Sanctuary Regional Park ►





Matariki celebrations at Kawa Marae

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