

Te Poari ā-Rohe o Howick
Te Rīpoata ā-Tau 2021/2022

Howick Local Board

Annual Report 2021/2022



Volume
2.7

Mihi

Tēnā kia hōea e au taku waka mā ngā tai mihi o ata
 e uru ake ai au mā te awa o Tāmaki
 ki te ūnga o Tainui waka i Ōtāhuhu.
 I reira ka tōia aku mihi
 ki te uru ki te Pūkaki Tapu o Poutūkeka,
 i reira ko te Pā i Māngere.
 E hoe aku mihi mā te Mānukanuka o Hoturoa
 ki te kūrae o Te Kūiti o Āwhitu.
 I konā, ka rere taku haere mā te ākau
 ki te pūaha o Waikato, te awa tukukiri o ngā tūpuna,
 Waikato Taniwha Rau, he piko he taniwha.
 Ka hīkoi anō aku mihi mā te taha whakararo
 mā Maioro ki Waiuku ki Mātukutūreia,
 kei konā, ko ngā Pā o Tāhuna me Reretewhioi.
 Ka aro whakarunga au kia tau atu ki Pukekohe.
 Ka tahuri te haere a taku reo ki te ao o te tonga
 e whāriki atu rā mā runga i ngā hiwi,
 kia taka atu au ki Te Paina,
 ki te Pou o Mangatāwhiri.
 Mātika tonu aku mihi ki a koe Kaiaua
 te whākana atu rā ō whatu mā Tikapa Moana
 ki te maunga tapu o Moehau.
 Ka kauhoetia e aku kōrero te moana ki Maraetai
 kia hoki ake au ki uta ki Ōhuiarangī,
 heteri mō Pakuranga.
 I reira ka hoki whakaroto ake anō au
 i te awa o Tāmaki
 mā te taha whakarunga ki te Puke o Taramainuku,
 kei konā ko Ōtara.
 Kātahi au ka toro atu ki te Manurewa a Tamapohore,
 kia whakatau aku mihi mutunga
 ki runga o Pukekiwiriki
 kei raro ko Papakura – ki konā au ka whakatau.

Let this vessel that carries my greetings
 travel by way of the Tāmaki River
 to the landing place of Tainui canoe at Ōtāhuhu.
 There, let my salutations be borne across the
 isthmus to the Pūkaki lagoon
 and the community of Māngere.
 Paddling the Manukau Harbour
 we follow the Āwhitu Peninsula to the headland.
 From there we fly down the coast
 to the Waikato river mouth,
 sacred waters of our forebears.
 Coming ashore on the northern side
 at Maioro we head inland to Waiuku and Mātukutūreia,
 there too is the Pā at Tāhuna and Reretewhioi.
 Heading southward I come to Pukekohe.
 My words turn to follow
 the ancient ridgelines along the southern boundary,
 dropping down into Mercer
 and Te Pou o Mangatāwhiri.
 My greetings reach you at Kaiaua
 who gazes across Tikapa Moana
 to the sacred mountain, Moehau.
 Taking to the sea, my remarks travel to Maraetai
 and then to Ōhuiarangī,
 sentinel to Pakuranga.
 There we follow again
 the Tāmaki River
 to Te Puke o Taramainuku,
 Ōtara resides there.
 From here I reach for Manurewa
 until my greetings come to rest
 on Pukekiwiriki
 below lies Papakura – and there I rest.

On the cover: Barry Curtis Park Skatepark

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Howick Local Board area from 1 July 2021 to 30 June 2022.

You can read about our progress, expenditure, service performance and challenges faced in 2021/2022. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council's Long-term Plan 2021-2031 (10-year Budget 2021-2031) and the Howick Local Board Agreement 2021/2022.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Music in Parks, Lloyd Elsmore Park

He kōrero mai i te heamana

From the chairperson

What we achieved

The COVID-19 pandemic still presents ongoing challenges in our lives and continues to have an impact on Auckland Council's resources, with many of our popular events needing to be cancelled or postponed throughout the year. However, we remained flexible and ready to pivot when faced with these interruptions so as to maximise the benefit of local funds for our community.

This year I wanted to highlight the number of people who attend some of the community organisations that the board helps to fund via operational grants. These included over 13,000 participants of programmes run by the Howick Historical Village, over 24,000 participants at Uxbridge, and over 11,000 at the Howick Children's and Youth Theatre. It is wonderful to see the community taking advantage of both these fantastic assets, and the other community groups the board helps to fund.

We have also seen the completion of playground renewals at Cockle Bay and Earnslaw Park, and the installation of a half-pipe at the Lloyd Elmore Skatepark. We are already looking forward to summer and seeing these facilities even more patronised by the public.

Looking forward to 2022/2023

We are continuing to progress our Local Board Plan focussing on our environment and local economy



and communities - with health and wellbeing being a priority at this time of increased crime throughout our city. This includes continuing to provide support through our Community Grants programme, with a budget of \$629,000. We will also strive to keep the community active and connected by activating our parks, places and open spaces with many events and activities been held throughout the year.

Funding has significantly increased for our environmental programmes, such as the Pest

Free Howick project, which involves working with schools, iwi and community groups to reduce the number of pests in the Local Board area. We continue to fund the Schools Waste Minimisation programme, which mentors 25 local schools to reduce their waste and carbon footprint. The board will also support businesses to reduce their environmental impact, in both the industrial and construction sectors.

Also, to support our local economy, we have further invested in supporting Howick Tourism development. We would like to thank the community for your continued resilience in these tough times.

Adele White
Chairperson, Howick Local Board

Te Poari ā-Rohe o Howick

Howick Local Board



Your board

(L to R) Bo Burns, Bruce Kendall, David Collings, Bob Wichman, Adele White (Chairperson), Mike Turinsky, Peter Young, John Spiller (Deputy Chairperson), Katrina Bungard.



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Ngā kaupapa me ngā whakapaipai ake

Howick projects and improvements

KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

LEGEND

-  Local board office
-  Subdivision boundary
-  Public open space (Unitary Plan)
-  Railway
-  Arterial road
-  Medium road
-  Minor road

Data sources: Council Growth model i11v6 (August 2020). Statistics New Zealand 2018 Census.



We have a population of **144,744** or **9%** of Auckland's total population



We are home to **266** local parks, **14** sports parks, **4** libraries, **4** recreation centres, **7** community halls and houses



Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

We support a range of arts and culture programmes that support the local community to be physically active in our parks, places, and open spaces. We provide grants and partner with local organisations to deliver community services. We maintain facilities including local parks, libraries, and halls. We worked on slip remediation in Clovelly Road Walkway Reserve, renewed the car park at Lloyd Elsmore Park and made improvements in Macleans Park.

 Achieved Target has been met or exceeded	 Substantially achieved Target has not been met by a slim margin (+/-2%)	 Not achieved Target not achieved	* Impacted by COVID-19 Measures favourably / unfavourably impacted by COVID-19
 Progress made Result improved from prior-year result	 No change No change from prior-year result	 No improvements Not improved from prior-year result	

	Results against target	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time			90%	65%	78%	83%	Residents felt town centres are becoming unsafe due to a perceived increased in crime rate, ranging from thefts from shops to the ram raid incident at Ormiston Town Centre. Homelessness and anti-social behaviour further contributed to residents feeling intimidated and concerned about moving around safely in town centres.
Percentage of Aucklanders that feel their local town centre is safe - night time			60%	33%	38%	48%	Recent reports of crime on the new, make residents feel more unsafe and there is a reluctance to go out in the evenings. There are concerns that police are under resourced. There are suggestions for more lighting, support for events to promote foot traffic and more security guard patrols in town centres.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led			55%	81%	85%	54%	The result has exceeded target due to two key initiatives. Howick Youth programme lines were the main contributors holding 13 of 15 activities which included the youth forum and arts showcase, in addition to projects and events. This was further bolstered by Healthy Howick activities with 4 of 4 activities identified as community led - examples from this work programme line include funding agreements, subsidised training courses, seminars and workshops in addition to expo events.
The percentage of Empowered Communities activities that build capacity and capability to assist local communities to achieve their goals			55%	78%	81%	35%	An integrated approach to the work programme has provided the community with the opportunity to leverage off the various initiatives, with a steady increase in new organisations being set up to address any identified gaps. The Youth Space, which was a project initiated seven years ago was ready for the testing phase at the start of the lockdowns and successfully implemented in April this year.
We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilities to get Aucklanders more active, more often¹							
The percentage of park visitors who are satisfied with the overall quality of sportsfields			79%	55%*	80%	79%	Satisfaction with the overall quality of sportsfields has declined. COVID-19 restrictions and lockdown meant that some services were suspended and limited services were provided in other areas. Normal services in our open spaces did not resume until level 3. Dry weather conditions, until June, had put pressure on sports field renovations. With the start of the winter sporting season, there is a focus on sports light repairs and renewals to support sports training and competition play.
The customers' Net Promoter Score for Pool and Leisure Centres			44	48	48	54	
The percentage of users who are satisfied with the overall quality of local parks			77%	58%*	68%	75%	COVID-19 lockdowns and restrictions have an impact on satisfaction level. Park facilities such as playgrounds were not accessible to the public and could have had a negative impact. Feedback from residents commented that parks are generally well maintained but there are inconsistencies in the quality of local parks. There were suggestions for more shades, trees, drinking fountains and lighting to make it safer when it gets dark.
The percentage of residents who visited a local park in the last 12 months			85%	81%*	81%	79%	Although the target was not met, the actual result of 81 per cent is similar to last year's. It is consistent with the council's customer experience surveys, that show a high level of usage during the COVID-19 lockdowns.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations ³			14%	16.2%	14.8%	14.3%	The board exceeded their target as a result of on-going focus on Māori outcomes. An increasing proportion of community empowerment activities and local grants support Māori aspirations.

Local Community Services measures cont'd over

Local Community Services cont'd

	Results against target	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
We fund, enable, and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life'							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●	▼	422,800	212,095*	452,235*	404,945*	Internet sessions were below target mainly due to COVID-19 restrictions which reduced the availability of internet services at libraries. During alert levels 4 and 3, WiFi availability outside the libraries was removed, and during the Red setting, they operated at reduced levels. They returned to normal in the Orange setting. Library computers were unavailable while libraries were closed during the lockdowns and have been operating at reduced capacity since libraries reopened. Computer availability will return to normal at the Green setting.
The percentage of local community services, programmes and facilities that are community led			Set baseline ²	Not measured	New measure	New measure	
The percentage of arts, and culture programmes, grants and activities that are community led	●	▬	90%	100%	100%	100%	All arts and culture programmes were delivered by independent and community-led partners funded by the council.
The percentage of art facilities, community centres and hire venues network that is community led ³	●	▼	56%	50%	56%	56%	The six per cent decrease is due to the removal of two facilities from this year's data - Te Tuhi is regionally funded and Howick Brass Band is not a facility.
The number of participants for local community services, programmes, and facilities			Set baseline ²	Not measured	New measure	New measure	
The number of attendees at council-led community events	●	▼	6,100	0*	6,200	8,900	Scheduled events were not delivered due to COVID-19 restrictions.
The number of participants in activities at art facilities, community centres and hire venues	●	▼	600,000	180,859*	414,804*	446,972*	Community centres and hire venues were mostly closed for three-and-a-half months during COVID-19 alert levels 4 and 3. They reopened in December 2021, and participant levels have slowly increased each month.
The number of visits to library facilities	●	▼	900,000	460,115*	812,736*	760,845*	Physical visits to libraries were impacted by COVID-19 restrictions and were below target. In response to COVID-19 risks, Auckland Libraries offered alternative services such as e-collections, online resources, Click and Collect, virtual programming and use of phone and email for research and information services. These alternative service methods were not included in the data collection for this performance measure.
The percentage of customers satisfied with quality of local community services, programmes, and facilities			Set baseline ²	Not measured	New measure	New measure	
The percentage of attendees satisfied with a nominated local community event			75%	Not measured	Not measured	75%	Not measured - events were not delivered due to COVID-19 restrictions.
Percentage of customers satisfied with the quality of library service delivery	●	▼	85%	95%	97%	95%	Our libraries continue to exceed target despite COVID-19 restrictions.

1. Some level of service statements have been combined to reflect the council's move toward new and integrated ways of delivering services. All levels of service and performance measures from previous years are included. There is no intended change to the level of service provided to the community.

2. New measure - methodology under review to determine baseline. We are utilising the expertise of kaimahi who work with communities to ensure the definition encompasses the right mahi and is workable from a data capture perspective. A survey has been created to understand how many activities fit the proposed definition and will support creation of a baseline. Once we understand the scope of activities the next step is identifying the baseline targets. We are also looking at how we can utilise existing customer experience programmes to capture customer satisfaction. However, this requires us to understand the activities that need to be included as part of any customer experience survey.

3. Te Tuhi is a regionally funded facility and has been removed from local measures.

Local Planning and Development

We worked with business and community associations to improve local economic development and employment initiatives. We helped Howick Tourism to implement the Howick Tourism Plan, and we completed the renewal of the Old Flat Bush School, a heritage facility.

	Results against target	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations			100%	100%	100%	100%	

Local Environmental Management

We partner with local communities and iwi to deliver projects and programmes to improve local environments. We supported environmental activities such as Pest Free Howick, stream restoration, waste minimisation, industrial pollution prevention programmes and the construction waste enforcement programme. We funded environmental volunteers and partner with schools to provide a range of environmental initiatives.

	Results against target	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change¹							
The percentage of local water quality or natural environment improvement projects that have successfully contributed towards local board plan outcomes ²			80%	100%	New measure	New Measure	We successfully delivered five natural environment and Healthy Waters projects. They contributed to the board's environmental outcomes in our local board plan.
The percentage of local waste minimisation projects that have successfully contributed towards local board plan outcomes ²			70%	100%	New measure	New Measure	We successfully delivered one project which contributed to our environmental outcomes as described in the local board plan.

1. The level of service statement has been amended to include the growing focus on addressing climate change. There is no intended change to the level of service provided to the community.
2. New local environmental services performance measures have been introduced to track the delivery performance of local projects that contribute towards specific environmental outcomes in the local board plans.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local Community Service

We funded, enabled and delivered arts and culture programmes, grants and activities, including the delivery of community arts programmes and the Estuary Art Awards.

During 2021/2022, COVID-19 forced the cancellation of several public events that were normally delivered inhouse or in partnership with community groups. The funds were reallocated to support other board projects including additional funding for community grants.

We delivered a range of ‘free to attend’ activities and events that support the local community to be physically active through the Out and About programme. Despite disruptions due to COVID-19, we delivered 135 activities and events in parks and reserves.

We supported youth participation, engagement and leadership with funding for the Howick Youth Council.

Local Environmental Management

The board funded Pest Free Howick, a project started in 2017. We work with schools, iwi, and community groups to improve our natural environment. This initiative was a finalist in theASUREQuality Emerging Leader Awards, one of the three categories in the New Zealand Biosecurity Awards 2021, and the Mayoral Conservation Awards. We also helped fund the fitout of the teaching base at Ohuirangi / Pigeon Mountain, and additional work at Te Naupata / Musick Point.

We continued supporting a stream improvement programme, enabling the Otara Waterways and Lake Trust to carry out stream restoration and pollution prevention activities.

We funded the Howick schools waste minimisation programme in 25 schools to reduce waste. This involved creating a plan for waste reduction and a waste audit. We also provided funding for an online carbon accounting workshop.

Local Planning and Development

The renewal and refurbishment of the exterior of the facility at Old Flat Bush School was completed – one of many maintenance and renewal projects done in the last year.

Cockle Bay Playground opening



Te āhuatanga ā-rohe

Local flavour

Howick on the way to become a pest free ward

Pest plants and animals are not welcome in Howick, thanks to the joint community and local board efforts.

Local school children and the community have been giving pest plants such as moth plant and Rhamnus and animals such as rats, mustelids and possums a hard time. Their goal? Making Howick ward pest free and a suitable habitat for native plant and animal life.

Howick Local Board funds a several environmental initiatives through its Pest Free Howick Ward programme, including a moth plant pod competition every school term. This competition has gained massive popularity over the years, not only among local schools but also the wider community. During the 2022 competition, teams collected a massive 89,738 pods and small vines. This equated to a conservative 62,816,600 seeds that will not have the chance to germinate.

The winning team collected more than 15,000 pods and vines, and a new record was set for most vines collected by a team at 7637 vines.

Pest Free Howick Coordinator Lorelle Stranaghan says these results have put Howick closer to its goal to be a pest free ward.

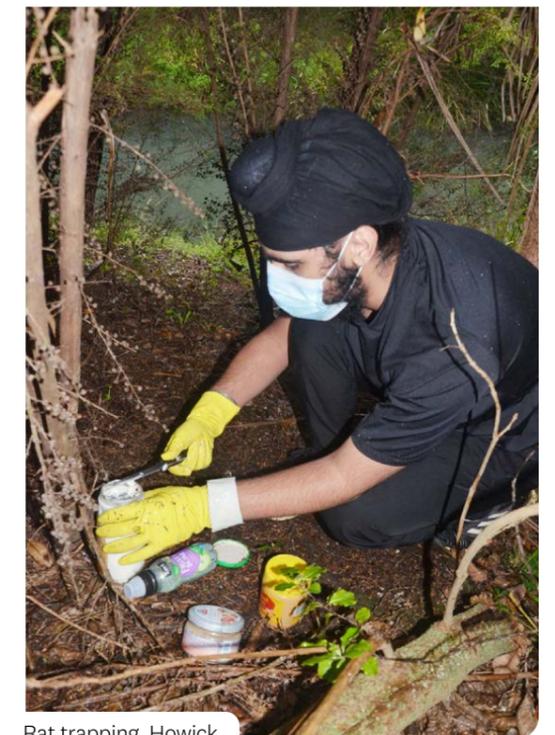
“This incredible mahi from all the teams and schools involved gives our efforts a massive push. It’s very rewarding to see the collection of these pest plants and know that together we’ve prevented millions of these from growing in our backyards.

“Over the years we’ve been running this programme, the community awareness and involvement has increased tremendously. People can now identify these common and highly invasive pest plants making it easier for them to take appropriate action.”

This year, the Pest Free Howick Ward team extended their work with local communities and schools beyond pest plant eradication and animal predator control to include projects that restore sensitive ecological areas, improve local water quality, reduce pests, clean up our environment, and allow people to connect with nature.



Howick moth pod collection



Rat trapping, Howick

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2022

\$000s	Notes	Actual 2021/2022	Annual Plan 2021/2022*	Annual Plan 2020/2021
Sources of operating funding:				
General rates, UAGCs, rates penalties		27,591	27,591	25,381
Targeted rates		434	452	440
Subsidies and grants for operating purposes		737	709	708
Fees and charges	1	1,716	3,734	3,214
Local authorities fuel tax, fines, infringement fees and other receipts		575	701	605
Total operating funding		31,054	33,187	30,348
Applications of operating funding:				
Payments to staff and suppliers	2	25,389	24,958	24,822
Finance costs		3,301	3,294	2,487
Internal charges and overheads applied		4,514	4,387	2,918
Other operating funding applications		0	0	0
Total applications of operating funding		33,204	32,639	30,227
Surplus (deficit) of operating funding		(2,151)	548	121
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt		8,434	5,068	1,408
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding	3	8,434	5,068	1,408
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		153	171	0
- to improve the level of service		314	171	138
- to replace existing assets		5,816	5,274	1,391
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	4	6,283	5,616	1,529
Surplus (deficit) of capital funding		2,151	(548)	(121)
Funding balance		0	0	0

Variance explanation Actual 2021/2022 to Annual Plan 2021/2022*

1. Fees and charges were below plan primarily due to COVID-19 and the associated lockdowns and restrictions impacting on membership and the utilisation of leisure and recreation centres, fitness centres, community centres and libraries. The Pakuranga Leisure Centre, Howick Leisure Centre and Lloyd Elsmore Park Pool and Leisure Centre were particularly affected. Following the easing of restrictions, patronage of facilities increased.
2. Payments to staff and suppliers were higher than plan mainly due to the repairs required following the flooding of the Pakuranga Leisure Centre and the Pakuranga Library underground carpark. Unplanned repairs were also required for lighting at sports facilities. This was partially offset with lower than planned levels of maintenance and repairs of buildings, parks, open spaces and sports fields during the COVID-19 lockdown period, however maintenance activities resumed at regular levels as council facilities became open to the public and lockdown restrictions eased.
3. Fees and charges were below plan, and payments to staff and suppliers and capital expenditure were higher than planned. This resulted in a net funding deficit that required more debt funding than planned.
4. Capital expenditure was above plan due to materials and labour cost increases. The multi-year Bramley Drive Reserve seawall and club boat ramp renewal project was particularly over budget, with updated engineers cost estimates exceeding the budget. Additional budget has been allocated to this project in future years and it is expected to be completed in the 2023/2024 financial year.

* Same target as the Year 1 of the Long-term Plan 2021-2031 (10-year Budget 2021-2031).

Celebrating Cultures event at Barry Curtis Park ▶





Burswood Loop, Pakuranga

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