

Te Poari ā-Rohe o Kaipātiki
Te Rīpoata ā-Tau 2021/2022

Kaipātiki Local Board

Annual Report 2021/2022



Volume
2.8

Mihi

E toko ake rā e te iti, whakatata mai rā e te rahi,
 kia mihi koutou ki ngā kupu whakarei
 a te hunga kua tīpokotia e te ringa
 o te wāhi ngaro,
 engari e kaikini tonu nei i ngā mahara
 i te ao, i te pō.
 Nga ōha i mahue mai i tērā whakatupuranga
 kia āpitihia e tātou ki ngā tūmanako o tēnei reanga,
 hei mouna waihotanga ki te ira whaimuri i a tātou.
 Koinā te tangi a Ngākau Māhaki,
 a Wairua Hihiri me Hinengaro Tau.
 Oho mai rā tātou ki te whakatairanga i ngā mahi
 e ekeina ai te pae tawhiti ka tō mai ai ki te pae tata.
 Tēnei au te noho atu nei i te mātārae
 te titiro ki runga o Ōrewa,
 ki te one e rere atu ana ki Te Whangaparāoa,
 ki te kūiti o te Puarangi.
 Kei waho ko Tiritiri Matangi,
 tomokanga ki te moana o Te Waitematā.
 Ki uta ko te Whanga o Oho Mairangi,
 ūnga mai o Te Arawa waka.
 Ka rere whakarunga ngā kamo ki Takapuna kāinga,
 Takapuna tupuna.
 Kia taka ki tua ko Maungaūika
 te tū hēterī mai rā i te pūwaha o Tāmaki Makaurau,
 Tāmaki herehere waka.
 Ka ruruku atu tātou mā te waitai kia puta ake
 ki te Awataha ki ngā mihi a te Kaipātiki
 me te Te Raki Paewhenua ki te uru,
 i reira ka whakatau te haere.
 E koutou mā ka ea, kua ea.
 Kia ora huihui mai koutou katoa.

Welcome to you all, let me greet you
 with the eloquent words
 of those who have long been taken by the hand
 of the unknown,
 but for whom we still mourn
 day and night.
 Let us connect the legacy they left
 to the hopes of this generation
 as our gift to them who will follow behind us.
 That is the pledge of the humble heart,
 the willing spirit and the inspired mind.
 Let us rise together and seek to do what is necessary
 to draw distant aspirations closer to realisation.
 Here I sit on the headland
 overlooking Ōrewa
 to the stretch of sand that runs to Whangaparāoa
 along the Hibiscus Coast.
 Off land lies Tiritiri Matangi,
 gateway to the Waitematā.
 On land is Mairangi Bay
 landing of Te Arawa waka.
 Gazing southward lies Takapuna community,
 Takapuna the progenitor.
 Beyond there stands Maungaūika
 sentinel of Tāmaki Makaurau,
 anchorage of many canoes.
 Taking to the tidal waters we emerge
 at Awataha to the greetings of Kaipātiki
 and West Harbour,
 and there our journey ends.
 It is done.
 Greetings to you all.

On the cover: Beach haven Wharf

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Kaipātiki Local Board area from 1 July 2021 to 30 June 2022.

You can read about our progress, expenditure, service performance and challenges faced in 2021/2022. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council's Long-term Plan 2021-2031 (10-year Budget 2021-2031) and the Kaipātiki Local Board Agreement 2021/2022.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Eskdale Reserve

He kōrero mai i te heamana

From the chairperson

What we achieved

After a challenging 2020/2021, things were looking positive for a productive and successful 2021/2022. Unfortunately, lockdowns and the COVID Protection Framework forced us to reduce services from many of our local facilities such as libraries and leisure centres. This also reduced revenue from these facilities. However, we were pleased to see the agile response from both council and community-led service providers who continued meeting community needs.



Focus on our environment remained a top priority this year. We continued investing in the flagship Pest Free Kaipātiki and Kaipātiki Project initiatives. We also planted the first trees under our Urban Ngahere (Forest) Action Plan 2020. We consulted the community on their needs for the coastal area of Little Shoal Bay / Wai Manawa as we explore options to protect the area from the impact of climate change.

Challenges for the year ahead

The challenges experienced this year will very likely continue into next year and beyond. We trust that with proper planning and careful oversight we will continue to deliver services and projects in a timely and financially prudent manner. We will be starting the development of our next three-year local board plan in early 2023 and strongly encourage you to get involved to let us know what matters most to you.



John Gillon
Chairperson, Kaipātiki Local Board

The COVID-19 restrictions also strongly impacted our capital programme. For projects already underway, this caused delays due to lockdowns, increased lead-in times, and material shortages. For projects yet to start, the heightened uncertainty and resource shortages led to increased tender prices. Despite the challenges, it was pleasing to see substantial progress made on some long-anticipated projects. We delivered new play spaces at Elliott and Jean Sampson Reserves, shade sails at Onepoto Domain, a renewed Beach Haven wharf at Hilders Park, new tracks throughout the Eskdale Reserve network, and the first stage to renew and improve the Beach Haven coastal connection. The sustainable community building at 17 Lauderdale is also well on its way to being finished.

Te Poari ā-Rohe o Kaipātiki

Kaipātiki Local Board



Your board

(L to R) Ann Hartley, Cindy Schmidt, John Gillon (Chairperson), Andrew Shaw, Danielle Grant (Deputy Chairperson), Adrian Tyler, Paula Gillon, Melanie Kenrick.



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Glenfield



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Ngā kaupapa me ngā whakapaipai ake Kaipātiki projects and improvements

KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

Data sources: Council Growth model i11v6 (August 2020). Statistics New Zealand 2018 Census.



A population of **89,872** ranking it 7th in population size in Auckland's 21 local board areas



Kaipātiki includes the major town centres of **Birkenhead, Glenfield and Northcote**



Kaipātiki has one of the **largest areas of continuous urban native vegetation** remaining in Auckland's ecological region, forming part of the North-West Wildlink.

Kaipātiki boasts approximately **540ha of local parks and reserves**, including destination parks like Onepoto Domain and Chelsea Heritage Park.

Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

We supported local arts, culture, events, sports and recreation by partnering with local organisations through grants. This included Māori activities through Manaakitanga Kaipātiki. The Kaipātiki Connections Network Plan and Kaipātiki Local Parks Management Plans progressed and will be ready for review and endorsement in the next financial year. The bush tracks at Leigh Scenic Reserve have been updated to minimise the spread of Kauri dieback with hygiene stations to follow. During the year, we distributed nearly \$272,000 through the local community grants programme.

Achieved Target has been met or exceeded	Substantially achieved Target has not been met by a slim margin (+/-2%)	Not achieved Target not achieved	* Impacted by COVID-19 Measures favourably / unfavourably impacted by COVID-19
Progress made Result improved from prior-year result	No change No change from prior-year result	No improvements Not improved from prior-year result	

Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform	
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time			82%	78%	77%	85%	While daytime safety has improved from last year, it is still below target. Residents commented while they generally feel safe during the day, crime has increased in Auckland, along with drug use and homelessness in town centre.
Percentage of Aucklanders that feel their local town centre is safe - night time			34%	33%	38%	41%	Night time safety was below target and below the 2020/2021 results. Residents commented that they feel unsafe at night mostly due to dark streets resulting from poor lighting on footpaths, gang presence in the area, increased shootings in Auckland, drug use and homelessness in the town centre. They also did not feel safe walking from bus stops at night.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led			70%	83%*	80%	75%	We exceeded target as the community groups we support adapted quickly to COVID-19 restrictions, delivering new activities and projects by limiting participant numbers and increasing the number of events.
The percentage of Empowered Communities activities that build capacity and capability to assist local communities to achieve their goals			60%	89%	53%	82%	This result reflects our commitment to building capacity and capability in our community through workshops including financial management and organisation skill development, partnering with tangata whenua, leading conversations on working with difficult personalities and working through conflict.
We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilities to get Aucklanders more active, more often¹							
The percentage of park visitors who are satisfied with the overall quality of sportsfields			82%	64%*	68%*	84%	The impact of the council's recovery budget limited investment in playing surfaces in spring and autumn, along with general capital works, so activity did not meet community expectations. COVID-19 restrictions meant reduced service standards, leaving grounds without regular maintenance. However, lower use meant the surfaces, once maintenance resumed, came through the winter better than in a typical year.
The customers' Net Promoter Score for Pool and Leisure Centres			20	32	38	34	Respondents are satisfied that the board offers a variety of facilities, programmes and perceive these as value for money.
The percentage of users who are satisfied with the overall quality of local parks			81%	72%*	73%	78%	Despite the continued investment in existing local parks facilities and the delivery of park programmes and services, COVID-19 restrictions, which included playground closures, impacted satisfaction levels.
The percentage of residents who visited a local park in the last 12 months			82%	84%	85%	88%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations			25.0%	50.6%	27.6%	25.3%	The result reflects the increased focus on delivering Māori-led outcomes through board funding despite COVID-19 restrictions.
We fund, enable, and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life¹							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)			175,000	94,520*	188,161*	235,580*	Internet sessions were below target mainly due to COVID-19 restrictions which reduced the availability of internet services at libraries. During alert levels 4 and 3, WiFi availability outside the libraries was removed, and during the Red setting, they operated at reduced levels. They returned to normal in the Orange setting. Library computers were unavailable while libraries were closed during the lockdowns and have been operating at reduced capacity since libraries reopened. Computer availability will return to normal at the Green setting.

Local Community Services cont'd

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
The percentage of local community services, programmes and facilities that are community led			Set baseline ²	Not measured	New measure	New measure	
The percentage of arts, and culture programmes, grants and activities that are community led	●	—	90%	100%	100%	100%	All arts and culture programmes were delivered by one funded partner, Northart. All programmes were delivered in response to the vision and goals of Toi Whītiki – the Arts and Culture Strategic Action Plan.
The percentage of art facilities, community centres and hire venues network that is community led	●	—	80%	80%	80%	80%	
The number of participants for local community services, programmes, and facilities			Set baseline ²	Not measured	New measure	New measure	
The number of attendees at council-led community events	●	▼	3,000	0*	1,000*	2,000*	COVID-19 safety measures forced the cancellation of planned events including the Birkenhead Christmas Parade, Movies in Parks and fireworks.
The number of participants in activities at art facilities, community centres and hire venues	●	▼	118,170	70,644*	141,357	123,383*	Community centres and hire venues were mostly closed for three-and-a-half months during COVID-19 alert levels 4 and 3. They reopened in December 2021, and participant levels have slowly increased each month. However, increased safety, vaccination pass requirements, and caution from the public meant participation levels were below plan and were 43 per cent below 2020/2021 average.
The number of visits to library facilities	●	▼	524,000	290,799*	478,227*	507,995*	Physical visits to libraries were impacted by COVID-19 restrictions and were below target. In response to COVID-19 risks, Auckland Libraries offered alternative services such as e-collections, online resources, Click and Collect, virtual programming and use of phone and email for research and information services. These alternative service methods were not included in the data collection for this performance measure.
The percentage of customers satisfied with quality of local community services, programmes, and facilities			Set baseline ²	Not measured	New measure	New measure	
The percentage of attendees satisfied with a nominated local community event			70%	Not measured*	Not measured	Not measured	Satisfaction surveys require physical engagement with event attendees. Physical distancing meant we couldn't run surveys this year. This was the same as in 2020/2021.
Percentage of customers satisfied with the quality of library service delivery	●	▼	85%	95%	97%	96%	Our libraries continued to exceed the customer satisfaction target, despite COVID-19 challenges. This shows the dedication and commitment of our frontline library staff in ensuring our customers receive the best experience at all times.

1. Some level of service statements have been combined to reflect the council's move toward new and integrated ways of delivering services. All level of service and performance measures from previous years are included. There is no intended change to the level of service provided to the community.
2. New measure - methodology under review to determine baseline. We are utilising the expertise of kaimahi who work with communities to ensure the definition encompasses the right mahi and is workable from a data capture perspective. A survey has been created to understand how many activities fit the proposed definition and will support creation of a baseline. Once we understand the scope of activities the next step is identifying the baseline targets. We are also looking at how we can utilise existing customer experience programmes to capture customer satisfaction. However, this requires us to understand the activities that need to be included as part of any customer experience survey.

Local Planning and Development

We collaborated with local businesses and community associations to improve local economic development and employment initiatives through the Business Improvement District programme. We finished research on the Wairau business area to give us a better understanding of their issues and future opportunities. The Auckland Chamber of Commerce delivered the Young Enterprise Scheme enabling two schools in our area to develop creative ideas into actual businesses and experience real profit and loss.

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	Both business associations complied with their obligations.

Local Environmental Management

We partnered with local communities and iwi to improve local environments including stream restoration, waste minimisation, supporting environmental volunteers, and partnering with schools to deliver a range of environmental initiatives. We achieved these through the Pest Free Kaipātiki Strategy, creation of a Climate Action Programme to mitigate climate change, working with local businesses on industrial pollution prevention programme, water quality monitoring over three years, and activation of zero waste in our area.

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change¹							
The percentage of local low carbon or sustainability projects that have successfully contributed towards local board plan outcomes ²	●		70%	0%	New measure	New Measure	We supported one sustainability initiative. The Climate Action Programme was not fully completed due to COVID-19, as it required face-to-face engagement and there were also staffing issues. We expect to delivered it in the next financial year. This project contributes to the board's environmental outcomes stated in the local board plan 2020.
The percentage of local water quality or natural environment improvement projects that have successfully contributed towards local board plan outcomes ²	●		80%	100%	New measure	New Measure	We successfully delivered four natural environment and Healthy Waters projects, contributing to the environmental outcomes in our local board plan 2020.
The percentage of local waste minimisation projects that have successfully contributed towards local board plan outcomes ²	●		70%	100%	New measure	New Measure	We successfully delivered one Waste Solutions project - phase two of the Para Kore Zero Waste Northcote project. This project contributed to the environmental outcomes in our local board plan 2020.

1. The level of service statement has been amended to include the growing focus on addressing climate change. There is no intended change to the level of service provided to the community.

2. New local environmental services performance measures have been introduced to track the delivery performance of local projects that contribute towards specific environmental outcomes in the local board plans.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

The Kaipātiki Local Board supports a number of community organisations to deliver events and programmes. Kaipātiki Community Facilities Trust (KCFT) delivered play sessions for pre-schoolers, school holiday events, winter and summer fun programmes, street barbeques and community workshops. The programmes were diverse and reached out to various groups including Chinese associations, Middle Eastern community, youth and elders. The partnership with Kaipātiki Youth Development Trust (KYDT) delivered programmes to reduce youth related offending within the community. Local Anzac Day commemorations were kept to a minimum to protect the health and wellbeing of veterans with an indoor commemoration live-streamed from Birkenhead RSA.

We supported the Manaakitanga Kaipātiki project to identify and respond to the needs and aspirations of mana whenua and mataawaka. Culturally significant activities were offered to increase cultural knowledge, mātauranga Māori, and kaupapa Māori practices

in our area. These included the employment of Kaiāwhina role held by KCFT and the funding agreement with Totara Project to carve place Pou at Hinemoa Park and Highbury Community House in the future.

Pest Free Kaipātiki was implemented with online and in-person community engagement including school sessions for removal of pest animals, pest plants and protection of habitat and species. This project also helped to enable people to trap more pests by establishing new trap lines in two local schools and creating a new tool shed at Ross Avenue Reserve. The Kaipātiki Project delivered a number of events and workshops through EcoFest North 2022 and the Teaching Garden team.

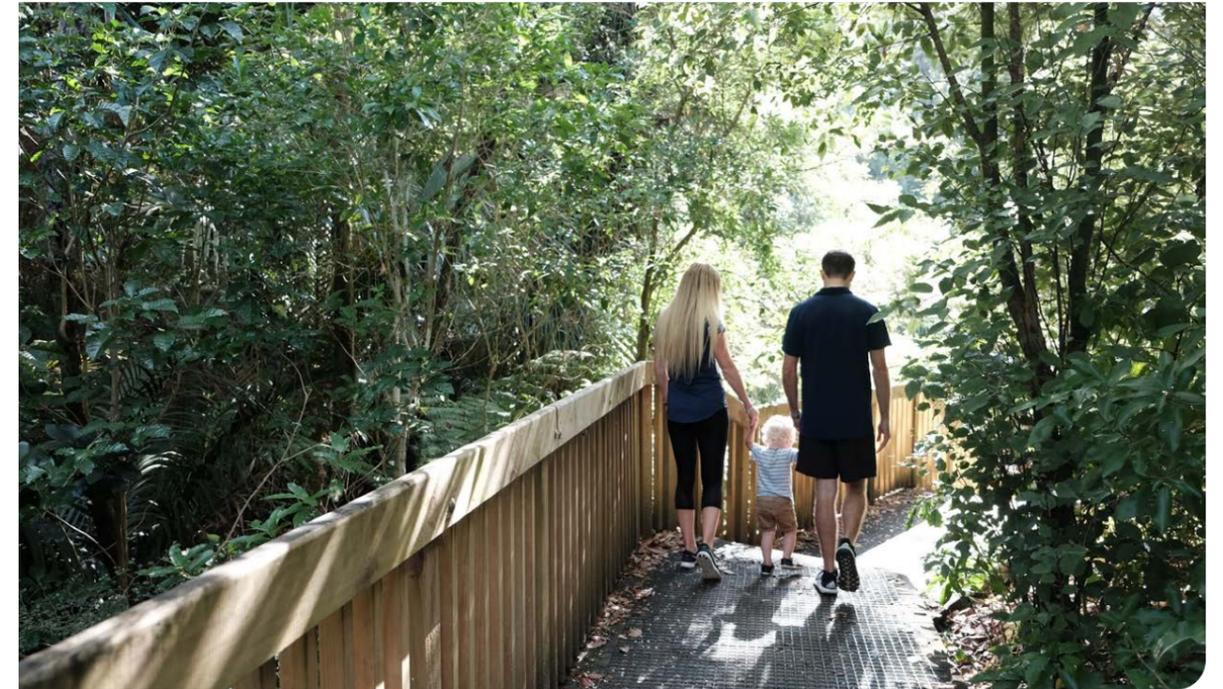
We completed research on issues facing the Wairau Valley business community and recommendations on activities will be discussed in the next financial year. The document design for the Glenfield Centre Plan was completed and published in January 2022 to help realise the vision for Glenfield.



Glenfield skatepark

Te āhuatanga ā-rohe Local flavour

More trees welcomed in Kaipātiki



There was good news for Kaipātiki’s urban ngahere (forest) following the planting of \$20,000 of trees in parks and streets around the area.

The planting meets one of the key objectives in the Kaipātiki Local Board Plan 2020 - to protect and enhance the urban forest. It also contributes towards the targets set in the Urban Ngahere Strategy to increase Auckland’s urban canopy coverage by 30 per cent.

The trees, which include magnolia, tawapou, kowhai, black maire, maple, jacaranda, puriri and pohutakawa, were selected by council staff following a site visit and soil assessment to ensure they would thrive.

The community has welcomed the increase in trees in Kaipātiki.

“The more trees the better it is for our biodiversity, birdlife and the community’s wellbeing,” says Annie Digan, General Manager of the Pest Free Kaipātiki Restoration Society.

“The fact that the Kaipātiki Local Board is committed to future tree planting and the ongoing involvement of community volunteers is great. If we protect our existing large native trees and plant more, we will maintain our 32 percent tree cover.”

Planting was completed in June followed by a period of observation and additional care to ensure the trees had taken. All trees will be watered and looked after frequently for the next two to three years to ensure they establish well.

The Kaipātiki Local Board has committed to two more rounds of this funding, with planting for the 2022/2023 financial year in progress.

Planting sites across the Kaipātiki Local Board area are Ashfield Road, Camelot Reserve, Jacaranda Avenue Reserve, Poland Road and Tesla Place.

“The more trees the better it is for our biodiversity, birdlife and the community’s wellbeing.”

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2022

\$000s	Notes	Actual 2021/2022	Annual Plan 2021/2022*	Annual Plan 2020/2021
Sources of operating funding:				
General rates, UAGCs, rates penalties		16,081	16,081	15,484
Targeted rates		309	321	314
Subsidies and grants for operating purposes		902	888	918
Fees and charges	1	2,378	4,702	4,097
Local authorities fuel tax, fines, infringement fees and other receipts		548	434	273
Total operating funding		20,218	22,426	21,086
Applications of operating funding:				
Payments to staff and suppliers	2	16,924	17,668	17,184
Finance costs		1,480	1,477	846
Internal charges and overheads applied		3,282	3,191	2,064
Other operating funding applications		0	0	0
Total applications of operating funding		21,686	22,336	20,094
Surplus (deficit) of operating funding		(1,468)	90	992
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	3	10,228	9,572	5,565
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		10,228	9,572	5,565
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		62	86	618
- to improve the level of service		296	115	662
- to replace existing assets		8,402	9,460	5,277
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	4	8,760	9,662	6,557
Surplus (deficit) of capital funding		1,468	(90)	(992)
Funding balance		0	0	0

Variance explanation Actual 2021/2022 to Annual Plan 2021/2022*

1. Fees and charges were below plan predominantly due to the closure of the Glenfield Pool and Leisure Centre, as well as libraries and hire facilities during the COVID-19 lockdown period. Although COVID-19 lockdown restrictions eased in the second half of the financial year, patronage levels remained at half of the amount planned as entry numbers were restricted, and the public remained cautious of COVID-19.
2. Payments to staff and suppliers were below plan mainly due to lower than budgeted levels of maintenance, utilities and arboriculture services during the COVID-19 lockdown. As lockdown restrictions eased in the second half of the financial year, expenditure increased to planned levels.
3. Fees and charges were lower than planned. This resulted in a funding deficit which was partially absorbed by lower than planned capital expenditure and payments to staff and suppliers. The overall funding deficit meant that more debt funding was required than planned.
4. Capital expenditure was below plan due to delays experienced across a range of projects, the most significant being the Lauderdale Road project. This project experienced delays as a result of longer than anticipated lead times for materials due to supply chain delays. This project is expected to be completed in the first quarter of the next financial year.

* Same target as the Year 1 of the Long-term Plan 2021-2031 (10-year Budget 2021-2031).

Tuff Crater lookout ►





New Basketball Court at Normanton Reserve, Glenfield

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