

Te Poari ā-Rohe o Ōrākei
Te Rīpoata ā-Tau 2021/2022

Ōrākei Local Board

Annual Report 2021/2022



Volume
2.12

Mihi

“E ngā kainoho, e ngā hapori
 Anei te reo matakuihui ka hora ki ngā iwi
 kua whakakāinga nei i a Ōrākei

Tēnā koutou katoa.
 E noho nei au i te maunga o Ōhinerau
 ka titiro ki te raki, ki a Maungarei.
 Ko aku karu ka whai i te awa o Tāmaki e tere rā
 ka rewa ake ki runga i a Taurere
 ki te Pane-o-Horoiwi.

I konei ka huri whakawaho taku kaikanohi
 ki Tikapa Moana, ka matika ake he moutere,
 ko tōna rite he tōtōeka,
 e patī mai ki runga i ō tātou tāhuna.
 Mai i konei ka rere tonu rā ki te Waitematā,
 ka paratī mai ōna tai kārohirohi
 ki runga i ōna takutai.
 Haumi e, hui e, tāiki e.
 Tirohia tō mātou tirohanga whānui
 kei ngā whārangi nei.
 Nōu hoki te tirohanga? Whāki mai!

Residents and communities
 This is a warm welcome to all who have
 made Ōrākei home.

Greetings to you all.
 Here I sit on Mt Hobson
 and look to the east as I gaze towards Mt Wellington.
 My eyes follow the flowing Tāmaki River
 then pass over Mt Taylor
 to Achilles Point.

From here I look out and see
 the waters of the Hauraki Gulf, where islands rise
 like greenstone,
 as they lap onto our beaches.

From here it's on to the Waitematā
 whose shimmering waters
 touch our coast.
 The connections are made.
 Look to our vision
 shared in these pages.
 Is it yours too? Tell us!”

On the cover:
 The eye-catching Umbrella Dancers at Mission Bay were part of Creative Humans, a locally focused art series which bought interactive art to the community ‘from beaches to town centre’s’ and ran throughout the Ōrākei Local Board area in June and July.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Ōrākei Local Board area from 1 July 2021 to 30 June 2022.

You can read about our progress, expenditure, service performance and challenges faced in 2021/2022. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council's Long-term Plan 2021-2031 (10-year Budget 2021-2031) and the Ōrākei Local Board Agreement 2021/2022.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Community planting events are well attended by the community. This one at Tahuna Torea Nature Reserve involved planting native seedlings and grasses.

He kōrero mai i te heamana

From the chairperson

The Ōrākei Local Board is pleased to present this brief summary of its activities during 2021/2022.

The Ōrākei Local Board is pleased to present this summary of its activities during 2021/2022. Despite operating under COVID-19 challenges, the resilience and ‘can-do’ attitude of the community is inspiring. We wholeheartedly support the tireless work of our residents and business associations. The dedication of community groups, such as the Eastern Bays Community Network, Youth of Ōrākei, Friends of Pourewa Valley, Mens’ Shed and many others, has enabled progress on many important projects and issues.



were planted throughout the local board area. We continued to support the Mission Bay community to retain Tagalad Reserve and have worked alongside Ngāti Whātua Ōrākei and Glendowie and Ōrākei interest groups to ensure Kāinga Ora’s housing proposals provide holistic community benefits, not just hundreds of replacement dwellings. The Meadowbank Community Centre redevelopment is an exciting public-private project that has been a long time coming and resource consent has finally

After allocating around 20 per cent of our local discretionary budget for community grants, 77 applications were approved, amounting to \$268,000. Despite repeated postponements, the Ōrākei Enviro Forum and Business Awards events were a huge success.

been lodged. It is also pleasing to see progress on the flood mitigation works at Portland Road near Shore Road.

A major win for our area was the opening of Section 2 of Te Ara Ki Kuta Ki Tai in May 2022, from Kohimarama Road to Ōrākei Basin. This shared path is spectacular and has already been enjoyed by many residents. Also completed are a new contemplative, lookout space in Churchill Park and the upgraded playground and changing rooms in Selwyn Reserve. More than 30,000 native trees

The board is proud to work with and serve the communities in our local board area, and I thank you all for your commitment to making our area such a wonderful place to live, work and enjoy.

Scott Milne
Chairperson, Ōrākei Local Board

Te Poari ā-Rohe o Ōrākei

Ōrākei Local Board



Your board

(L to R) Troy Churton, Margaret Voyce, Colin Davis, Sarah Powrie, Scott Milne (Chairperson), Troy Elliott (Deputy Chairperson), David Wong.



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Ngā kaupapa me ngā whakapaipai ake

Ōrākei projects and improvements

KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road
-  Railway

Data sources: Council Growth model i11v6 (August 2020).
 Statistics New Zealand 2018 Census.



Ōrākei is home to over **8** swimming beaches




112 parks and reserves,
2 libraries

7 community centres and halls and **6** volcanic features.



Ōrākei boasts over **20km** of coastal walks



Tahuna Torea - renewal of tracks and pathways

A population of **87,500** with estimated population reach of 110,200 by 2041



Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

We supported local arts, culture, events and sport and recreation including Matariki celebrations which were delivered in partnership with Ngāti Whātua Ōrākei. Art activities were enabled by engaging a contractor.

Community-led planning and placemaking projects were facilitated through contractors for areas including Saint Vincent Avenue and Tagalad Reserve. We provided support for Māori Wardens patrolling Selwyn Reserve to increase safety and safety perception in the Mission Bay area. During the year, we distributed nearly \$268,000 through the local community grants programme.

Achieved Target has been met or exceeded	Substantially achieved Target has not been met by a slim margin (+/-2%)	Not achieved Target not achieved	* Impacted by COVID-19 Measures favourably / unfavourably impacted by COVID-19
Progress made Result improved from prior-year result	No change No change from prior-year result	No improvements Not improved from prior-year result	

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe – day time			89%	76%	82%	86%	Day time safety did not reach target and was below the previous year’s result and target. Residents say the their general perception of safety has decreased across Auckland due to increased crime across the city and they have to be more alert to random crime.
Percentage of Aucklanders that feel their local town centre is safe – night time			60%	29%	47%	59%	Safety at nighttime did not meet target was below the 2020/2021 result. Residents said they do not feel as safe as they used to, the Meadowbank train station can be daunting, people sleeping in tents overnight during summer leave a mess and there is more crime in the area.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led			75%	68%*	83%	32%	The result was below target and below prior year due to impact of COVID-19. Due to health risks, organisations supporting the aged community were unable to deliver the local board initiatives.
The percentage of Empowered Communities activities that build capacity and capability to assist local communities to achieve their goals			75%	86%*	52%	85%	We well exceeded target, reflect the priorities of programmes funded by the board and delivered by community partners, with a strong focus on building capacity, capability and resilience including recovery from the impacts of COVID-19.
We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilities to get Aucklanders more active, more often¹							
The percentage of park visitors who are satisfied with the overall quality of sportsfields			75%	74%*	75%	76%	The impact of the council’s recovery budget limited investment in playing surfaces in spring and autumn, along with general capital works, so activity did not meet community expectations. COVID-19 restrictions meant reduced service standards, leaving grounds without regular maintenance. However, lower use meant the surfaces, once maintenance resumed, came through the winter better than in a typical year.
The percentage of users who are satisfied with the overall quality of local parks			75%	79%	76%	77%	
The percentage of residents who visited a local park in the last 12 months			85%	85%	85%	86%	
We showcase Auckland’s Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations			15%	45%	38%	14.8%	Our partnership with Ngāti Whātua Ōrākei supported the delivery of two events to mark the first Matariki public holiday - a day of planting and Te Puāwai Weavers at Ōrākei Marae, which included workshops and keynote speakers. During the year, the board also supported weekly Te Reo and Te Ao Māori sessions.
We fund, enable, and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life¹							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)			100,000	33,127*	80,715*	103,072*	Physical visits to libraries were impacted by COVID-19 restrictions and were below target. In response to COVID-19 risks, Auckland Libraries offered alternative services such as e-collections, online resources, Click and Collect, virtual programming and use of phone and email for research and information services. These alternative service methods were not included in the data collection for this performance measure.
The percentage of local community services, programmes and facilities that are community led			Set baseline ²	Not measured	New measure	New measure	

Local Community Services measures cont'd over

Local Community Services cont'd

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
The percentage of arts, and culture programmes, grants and activities that are community led	●	—	90%	100%	100%	100%	All activities were community-led and delivered by independent community partners who are supported by local board funding. All programmes delivered have responded to the vision and goals of Toi Whītiki – the Arts and Culture Strategic Action Plan.
The percentage of art facilities, community centres and hire venues network that is community led	●	—	33%	33%	33%	33%	
The number of participants for local community services, programmes, and facilities			Set baseline ²	Not measured	New measure	New measure	
The number of attendees at council-led community events	●	▼	3,500	0*	2,500*	2,100*	Scheduled events including a Christmas event and Movies in Parks were cancelled due to COVID-19 restrictions.
The number of participants in activities at art facilities, community centres and hire venues	●	▼	305,000	124,348*	187,419*	227,938	Community centres and hire venues were mostly closed for three-and-a-half months during COVID-19 alert levels 4 and 3. Facilities reopened in December 2021, and participant levels have slowly increased each month. However increased safety measures, vaccination pass requirements, and increased caution from the public, meant participation levels were less than half the target.
The number of visits to library facilities	●	▼	450,000	220,468*	405,766*	424,883*	Physical visits to libraries were impacted by COVID-19 restrictions and were below target. In response to COVID-19 risks, Auckland Libraries offered alternative services such as e-collections, online resources, Click and Collect, virtual programming and use of phone and email for research and information services. These alternative service methods were not included in the data collection for this performance measure.
The percentage of customers satisfied with quality of local community services, programmes, and facilities			Set baseline ²	Not measured	New measure	New measure	
The percentage of attendees satisfied with a nominated local community event			75%	Not Measured*	Not Measured	81%*	Satisfaction surveys require physical engagement with event attendees. Physical distancing meant we couldn't run surveys this year. This was the same as in 2020/2021.
Percentage of customers satisfied with the quality of library service delivery	●	—	85%	97%	97%	97%	Our libraries have one of the highest customer satisfaction scores across Auckland and continue to exceed the customer satisfaction target despite COVID-19 challenges. This shows the dedication and commitment of our frontline library staff to ensuring our customers receive the best experience at all times.

1. Some level of service statements have been combined to reflect the council's move toward new and integrated ways of delivering services. All levels of service and performance measures from previous years are included. There is no intended change to the level of service provided to the community.

2. New measure - methodology under review to determine baseline. We are utilising the expertise of kaimahi who work with communities to ensure the definition encompasses the right mahi and is workable from a data capture perspective. A survey has been created to understand how many activities fit the proposed definition and will support creation of a baseline. Once we understand the scope of activities the next step is identifying the baseline targets. We are also looking at how we can utilise existing customer experience programmes to capture customer satisfaction. However, this requires us to understand the activities that need to be included as part of any customer experience survey.

Local Planning and Development

We collaborated with local businesses and community associations to improve local economic development and employment initiatives through the Business Improvement District programme.

We also supported the Auckland Chamber of Commerce’s Young Enterprise Scheme where students in years 12 and 13 at three schools in our area developed creative ideas into actual businesses, complete with real products and services, and experienced real profit and loss.

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations			100%	100%	100%	100.0%	All three business associations complied with their obligations.

Local Environmental Management

We partnered with local communities and iwi to deliver stream restoration, waste minimisation programmes, supporting environmental volunteers, and partnering with schools to deliver a range of environmental initiatives. We did weed control, pest control and planting through various projects including Waiata Reserve, Ōrākei-Eastern Bays Wildlink Network and Eastern Songbird Project. Awareness was raised among school students through the Ōrākei schools marine programme.

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change¹							
The percentage of local water quality or natural environment improvement projects that have successfully contributed towards local board plan outcomes ²			90%	100%	New measure	New measure	We successfully delivered six natural environment and Healthy Waters projects which contributed to the environmental outcomes stated in our local board plan 2020.

1. The level of service statement has been amended to include the growing focus on addressing climate change. There is no intended change to the level of service provided to the community.
2. New local environment services performance measures have been introduced to track the delivery performance of local projects that contribute towards specific environmental outcomes in the local board plans.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

The Ōrākei Local Board supported numerous ecological projects and volunteers through community planting, pest plant control, pest animal control, local park clean-ups, community environmental education and events such as the annual Enviro Forum. Ecological restoration works across Ōrākei included weed control and planting at Andersons Beach Reserve, Grampian Road Retention Dam, Hobson Bay Walkway, Thomas Bloodworth Park and Shore Road Reserve.

The funding for the Eastern Bays Songbird Project covered coordinator time, equipment for pest control and habitat enhancement and educational resources. The project aims to contribute to the safety and health of habitat for migrating wildlife to and from the gulf islands, covering the areas from Remuera to Wai O Taiki Bay and Tāmaki while serving the original project zone of Ōrākei, Mission Bay, Kohimarama, St Heliers and Glendowie. We also delivered environmental restoration activities at Waiata Reserve to contribute to better water quality for the Hobson catchment, and through the Ōrākei Eastern Bays Wildlink Network projects.

We began refreshing The Landing Concept Plan (2013) to ensure the site continues to be used effectively and meets the growing community needs. Development of the Ōrākei Local Parks Management Plan progressed and will be discussed with the local board in the next financial year. This is a multi-park management plan that helps us to manage use, development and protection of parks, reserves and other open spaces.

In the final quarter, we provided funding to support local economic activities and town centres to recover from challenging economic circumstances. It included the Ellerslie, Mission Bay and Remuera Business Associations, and the St Heliers Village Association. After the initial cancellation due to COVID-19 restrictions, the Business Awards celebration was held at the Ellerslie Event Centre with around 100 people attending.



▲ Paul Walsh artwork brightens Findlay Street in Ellerslie, one of many colourful murals dotted about the town centre.



▲ Kaumatua blessed the reopening of the Selwyn Reserve Playground in Mission Bay and a family fun day followed. The playground is now bigger, brighter and better than ever before following significant renewals. (photo credit: Luke McKeown).

Te āhuatanga ā-rohe

Local flavour

Enviro Forum connects likeminded community

Our annual environmental forum focused on building better understanding and knowledge sharing.

The theme was Water: Taonga for the future. Given our particular area of Auckland is bestowed with so much coastline, wetlands, ponds, tributaries, and streams, water is always a topical issue for the community and a focus for many local conservation efforts.

Over 120 local conservationists and regional groups with local initiatives attended the May 2022 forum.

Key speakers included Ngāti Whātua Ōrākei, Watercare and Healthy Waters along with presentations from volunteer community groups such as Friends of Waiatarua Reserve and Hapua Thrive, and expo-style information stands from many more.

Michelle Brinsden of Eastern Bays Songbird Project believes that it is important to meet with other local groups who are working towards the same goals in our community.

“The Enviro Forum was a great way to share knowledge and learn more about how we might be able to work in synergy,” she says.

“It was great to see such a wide mix of individuals and groups in attendance this year. Eastern Bays Songbird is looking forward to nurturing those connections we made on the day.”

Our area has many natural reserves, greenways, parks, beachfronts, and waterways including inlets and mangroves, as well as large swathes of nature bush such as Pourewa Valley. It is clear there is a long, bright future ahead for this annual event, which not only meets the community needs but also fits in well with the local board priority that *Our land, forests, waterways and marine environment are protected, restored and enhanced.*



▲ Attendees at the Ōrākei Enviro Forum enjoyed an array of expo-style displays dotted around the room, information-sharing and meet-and-greet opportunities with some of the environment groups that work in the local board area.

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2022

\$000s	Notes	Actual 2021/2022	Annual Plan 2021/2022*	Annual Plan 2020/2021
Sources of operating funding:				
General rates, UAGCs, rates penalties		14,218	14,218	12,853
Targeted rates		521	543	547
Subsidies and grants for operating purposes		1	21	11
Fees and charges		405	549	467
Local authorities fuel tax, fines, infringement fees and other receipts	1	644	999	973
Total operating funding		15,790	16,330	14,851
Applications of operating funding:				
Payments to staff and suppliers	2	14,631	13,185	12,647
Finance costs		794	792	782
Internal charges and overheads applied		2,308	2,246	1,407
Other operating funding applications		0	0	0
Total applications of operating funding		17,733	16,223	14,836
Surplus (deficit) of operating funding		(1,943)	107	15
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt		7,049	5,070	2,101
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding	3	7,049	5,070	2,101
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		1,073	1,222	189
- to improve the level of service		144	458	368
- to replace existing assets		3,889	3,497	1,559
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding		5,106	5,177	2,116
Surplus (deficit) of capital funding		1,943	(107)	(15)
Funding balance		0	0	0

Variance explanation Actual 2021/2022 to Annual Plan 2021/2022*

- Local authorities fuel tax, fines, infringement fees and other receipts were below plan mainly due to COVID-19 and the associated lockdowns and restrictions reducing activities at The Landing - Okahu Bay, as well as vacancies experienced at Colin Maiden Park. Although COVID-19 lockdown restrictions eased in the latter months of the financial year, there was no improvement to activity levels or vacancies.
- Payments to staff and suppliers were above plan due to additional contractors and resources required to clear the backlog of maintenance work in the local board area once COVID-19 restrictions were eased. The neighbourhood and beachside reserves also attracted large crowds when COVID-19 restrictions were in place which resulted in significantly greater than usual rubbish and loose litter volumes. Further, the boat ramp at The Landing - Okahu Bay was repaired to minimise health and safety risks, and an increased number of thefts and vandalism occurred in the area which required swift responses from contractors to rectify damages.
- Payments to staff and suppliers were above plan, and local authorities fuel tax, fines, infringements fees and other receipts were below plan. This resulted in a net funding deficit which meant that more debt funding was required than planned.

* Same target as the Year 1 of the Long-term Plan 2021-2031 (10-year Budget 2021-2031).

Children enjoying the new playground at Mission Bay. ►





Ellerslie town village at night

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