

Te Poari ā-Rohe o Waiheke
Te Rīpoata ā-Tau 2021/2022

Waiheke Local Board

Annual Report 2021/2022



Volume
2.18

Mihi

Titiro ki te Pane o Horoiwi,
ka whakapukepuke, ka whakatiketike ki waho rā.
He kawau, he kawau, he kawau!
He kawau tikitiki ka eke ki te tāhuna tōrea.
He kawau tikitiki ka eke ki te tāhuna ki
Te Waitematā.
Ko koutou ēna e ngā mataawaka
i rite ai te kōrero,
Ngā waka o Taikehu me he kāhui kātaha
kapi-tai, ka eke!
Kua eke, hui e, tāiki e!
Te noho nei au i te kūrae i Takaparawhā,
ka titiro whakawaho ki a koe Aotea
e tū hihiwa mai rā i te pae o te moana o Hauraki.
Ka hoki whakaroto ake aku mihi ki a Waiheke,
ki a Rangitoto te pueanga mutunga
a te moana.
Kia ū mai anō au ki te one i Ōkahu,
kia takahia e au te rārangi maunga i uta.
Ki te tonga ko Maungarei,
kei raro ko te Kōpua Kai a Hiku.
Ka rere mā roto ki Puketāpapa,
kia piki au ki Maungakiekie,
Tūpō-o-te-tini.
Ka whakamau taku haere
mā te Ahikāroa a Rakataura kia taka atu au
ki te Ara Whakapekepeka o Ruarangi.
I konā ka aro tika atu au ki a koe e Maungawhau
te tū whakahira tonu mai nā i te pū o te wheke,
kua werohia nei e te Tūkoi o te Rangī,
kia pokanoa au ki te pepeha
a Tītahi,
“Koia te pou whakairo ka tū ki Waitematā
i ōku wairangitanga”,
kia whakaotihia noa ai ki te kōrero rā,
“Te pai me te whai rawa o Tāmaki.”

Look to the sandbanks at Achilles Point,
rising majestically out there.
It is the visiting cormorant!
It has alighted onto the beach of the oyster-catcher.
A distinguished visitor has come to
the Waitematā.
It is you the descendants of the ancient voyagers,
those who embody the axiom,
The canoes of Taikehu, like shoals of herrings
on the tide, you have arrived!
The connections are made!
So here I sit on the headland at Bastion Point,
and I look out to Great Barrier Island
shimmering on the Hauraki Harbour.
Returning my gaze to Waiheke
and then to Rangitoto, the last gift
from the sea.
Once more I stand on the shore at Ōkahu,
from where I can traverse the ancient peaks.
To the south is Maungarei
below which lies the Panmure Basin.
Flying inland I come to Puketāpapa
from where I scale Maungakiekie,
resting place of many who have passed on.
I follow then the pathway
to Mt Albert down
into Pt Chevalier.
From there I return to Mt Eden,
shining gem at the heart of the great city,
lanced by the sky tower
so that I might appropriate the prophecy
of Tītahi who said.
“A tower that will stand in the Waitematā -
that is what I saw in my feverish dream,”
and to end it with the maxim,
“So flows the goodness and riches of Tāmaki.”

On the cover: Island Bay track

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Waiheke Local Board area from 1 July 2021 to 30 June 2022.

You can read about our progress, expenditure, service performance and challenges faced in 2021/2022. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council's Long-term Plan 2021-2031 (10-year Budget 2021-2031) and the Waiheke Local Board Agreement 2021/2022.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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The recently restored Catherine Mitchell cottage, Ostend

He kōrero mai i te heamana

From the chairperson

On behalf of Waiheke Local Board, I am pleased to reflect on the local board’s achievements as part of the 2021/2022 Auckland Council Annual Report.

We completed the new skatepark at Tawaipareira Reserve, and are developing the playground renewal, bike track and flying fox. Further improvements within the Tawaipareira Reserve Concept Plan will be delivered in future years.

Rangihoua Reserve / Onetangi Sports Park improvements included a new driveway and culvert ensuring enhancement of our waterways, continuation of our native planting programmes, and pavilion roof repairs. Future priorities for this reserve will be detailed within the Rangihoua Reserve Onetangi Sports Park Management Plan which will soon be publicly notified. The draft omnibus Waiheke Local Parks Management Plan is also complete and is scheduled to be adopted early 2023 following the hearing of submissions.

Community partnerships continued to be successful. Ecological restoration, waterway quality and predator management continued positively despite COVID-19 setbacks. Successful applications from the community grants and environmental grants programmes led to delivery of a rich diversity of local projects and events.

Climate change mitigation and readiness continue to be top of mind. We adopted the Ngahere (Island Forest) Strategy and we will be increasing our canopy



cover in priority areas identified. We approved the Waiheke Low Carbon Plan and appointed a Low Carbon Activator role to support the plan with council and our community.

We drafted the Waiheke Area Plan. This is a publicly consulted 30-year vision to help shape the future of Waiheke and the other inner Hauraki Gulf Islands to ensure a more sustainable and livable future. Feedback from mana whenua was delayed but once received the plan will come to the board for adoption.

The impact of COVID-19 on council budgets means some capital projects have been deferred to future years. We will continue to engage with the community to prioritise projects, and advocate to council to progress these.

On behalf of the board, I would like to thank you, our community, for your involvement over the past year. Working together builds strong and resilient island communities and we are fortunate to have such an engaged, passionate community.


Cath Handley
 Chairperson, Waiheke Local Board

Te Poari ā-Rohe o Waiheke

Waiheke Local Board



Your board

(L to R) Kylee Matthews (Deputy Chairperson), Bob Upchurch, Cath Handley (Chairperson), Paul Walden, Robin Tucker.



Service Centre
 10 Belgium Street, Ostend, Waiheke Island



09 301 0101



Open Monday-Friday, 8.30am-5pm
 Closed Saturday, Sunday and public holidays



waihekelocalboard@aucklandcouncil.govt.nz



Auckland Council
 Private Bag 92300, Auckland 1142



aucklandcouncil.govt.nz/waiheke

Ngā kaupapa me ngā whakapaipai ake

Waiheke projects and improvements

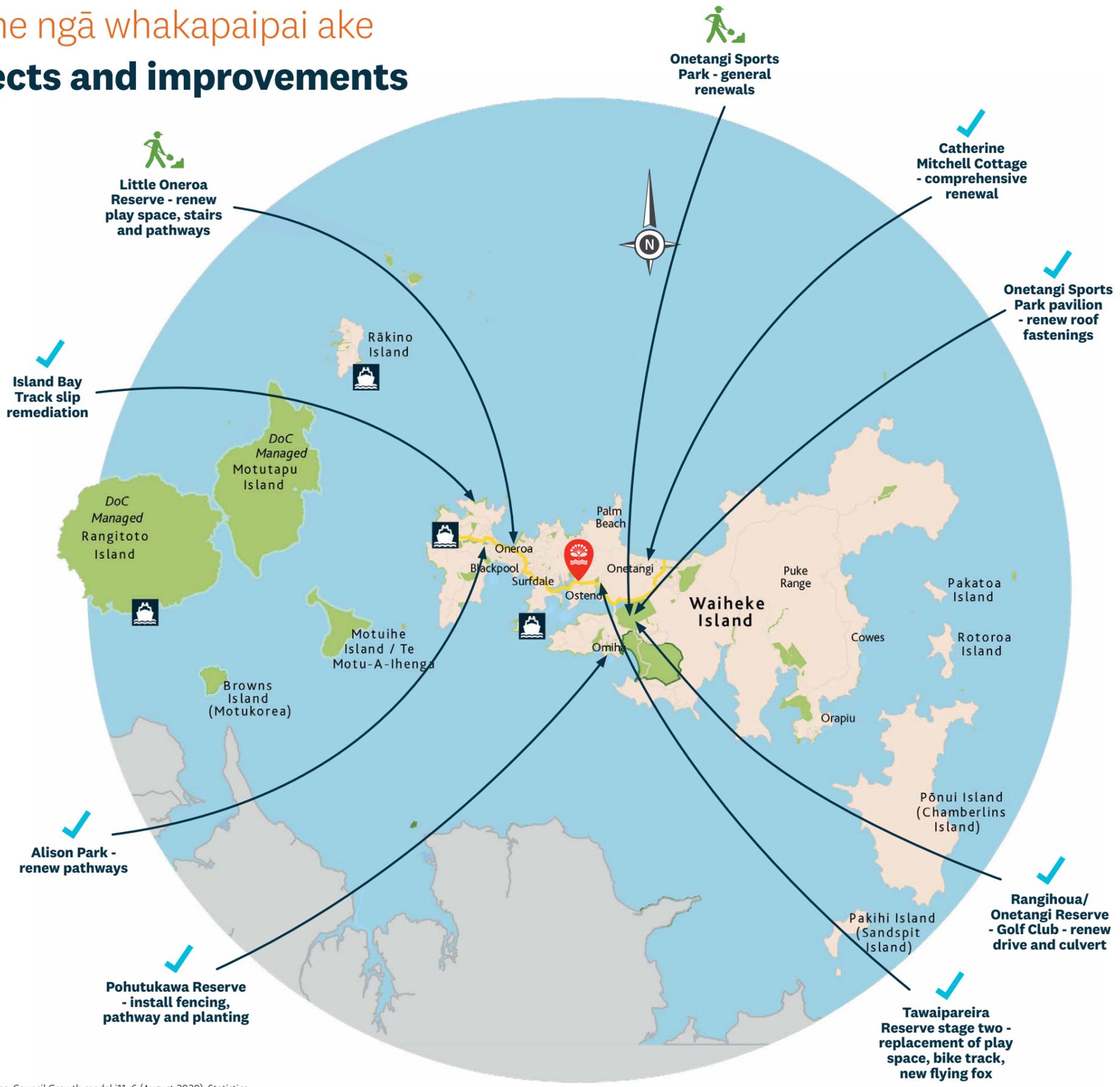
KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Arterial road
-  Medium road

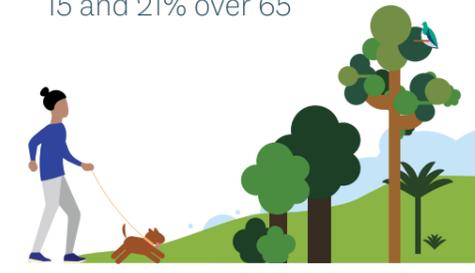
Data sources: Council Growth model i11v6 (August 2020). Statistics New Zealand 2018 Census.



Waiheke Island is **19km long** with a surface area of 92km² and 133km of coastline and is home to the **Te Matuku Marine Reserve**



A population of **9,294** projected with 16% of residents under 15 and 21% over 65



We are home to **100** parks and reserves, the Te Ara Hura **100** kilometre round-island walking track and the Whakanewha Regional Park with **270** hectares of bush, forest, beach and wetlands



Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

We supported local arts, culture, and events such as the Waiheke Community Art Gallery and Artworks Theatre. We funded community-led initiatives in housing, business, sustainability, and youth. We are developing and implementing our Ngahere (Island Forest) Strategy to enhance biodiversity, increase canopy cover and improve Waiheke island's carbon footprint. The board maintained facilities, including local parks, library and halls. We also supported development of a community swimming pool, renewed pathways in Alison Park, and renewed Catherine Mitchell Cottage.

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

▬ **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

● *** Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▼	100%	98%	99%	100%	Residents' feeling safe during the day has declined by 1 per cent compared to last year. However, the small sample size of the survey may not be representative of the general feeling of the residents.
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▼	100%	77%	86%	88%	Oneroa Village is the main township. Residents' perception of feeling safe at night time has declined compared to last year. No feedback was provided for the opinion. The sample size of the survey is relatively small and may not be representative of the general feeling of the residents.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●	▼	90%	90%	97%	93%	
The percentage of Empowered Communities activities that build capacity and capability to assist local communities to achieve their goals	●	▲	65%	74%	40%*	36%	We invested additional funds to support local businesses with economic recovery in addition to supporting the community to adopt a strategic approach to improving local food systems. Youth development activities, community resilience and local economic development were the main contributors to this result.
We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilities to get Aucklanders more active, more often¹							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	▬	85%	81%*	81%	91%	Satisfaction with the overall quality of sportsfields is similar to last year but still lower than target. COVID-19 restrictions and lockdown meant that limited maintenance services were offered in the earlier part of the year. Normal services resumed in the third quarter. With the start of the winter sporting season, there is a focus on sports light repairs and renewals to support sports training and competition play.
The percentage of users who are satisfied with the overall quality of local parks	●	▼	75%	75%	76%	76%	
The percentage of residents who visited a local park in the last 12 months	●	▲	90%	93%	90%	90%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	▲	20%	38%	33%	17.8%	We exceeded target as our programmes and activities in arts and culture created good relationship with Māori and mana whenua on the island, leading to the high performance. Also, 63 per cent of the local grants were allocated to projects with Māori aspirations.
We fund, enable, and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life¹							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●	▼	50,000	22,791*	48,487*	51,969*	The number of internet sessions was below target mainly due to COVID-19 restrictions which reduced the availability of internet services at libraries. During alert levels 4 and 3, WiFi availability outside libraries was removed, and during the Red setting they operated at reduced levels, returning back to normal in the Orange setting. Library computers were unavailable while libraries were closed during the lockdowns, and have been operating at reduced capacity since libraries reopened. Availability will return to normal at the Green setting.
The percentage of local community services, programmes and facilities that are community led			Set baseline ²	Not measured	New measure	New measure	

Local Community Services cont'd

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
The percentage of arts, and culture programmes, grants and activities that are community led	●	—	90%	100%	100%	100%	All arts and culture programmes on Waiheke Island were delivered by local board funded partners, resulting in 100 per cent of the programmes being community led.
The percentage of art facilities, community centres and hire venues network that is community led	●	▲	67%	75%	67%	60%	There were three community-led facilities, including Surfdale Hall.
The number of participants for local community services, programmes, and facilities			Set baseline ²	Not measured	New measure	New measure	
The number of participants in activities at art facilities, community centres and hire venues	●	▼	75,750	42,254*	81,567	70,275*	Community centres and hire venues were mostly closed for three-and-a-half months during COVID-19 alert levels 4 and 3. They reopened in December 2021 and participation levels increased but not to the same level as last year.
The number of visits to library facilities	●	▼	101,000	50,340*	90,305*	128,875*	Physical visits to libraries were impacted by COVID-19 restrictions and were below target. In response to COVID-19 risks, Auckland Libraries offered alternative services such as e-collections, online resources, Click and Collect, virtual programming and use of phone and email for research and information services. These alternative service methods were not included in the data collection for this performance measure.
The percentage of customers satisfied with quality of local community services, programmes, and facilities			Set baseline ²	Not measured	New measure	New measure	
Percentage of customers satisfied with the quality of library service delivery	●	▼	95%	94%*	97%	98%	This was an exceptional result despite COVID-19 challenges, just 1 per cent below target.

1. Some level of service statements have been combined to reflect the council's move toward new and integrated ways of delivering services. All levels of service and performance measures from previous years are included. There is no intended change to the level of service provided to the community.

2. New measure - methodology under review to determine baseline. We are utilising the expertise of kaimahi who work with communities to ensure the definition encompasses the right mahi and is workable from a data capture perspective. A survey has been created to understand how many activities fit the proposed definition and will support creation of a baseline. Once we understand the scope of activities the next step is identifying the baseline targets. We are also looking at how we can utilise existing customer experience programmes to capture customer satisfaction. However, this requires us to understand the activities that need to be included as part of any customer experience survey.

Local Environmental Management

We partnered with local communities and iwi to deliver projects and programmes to improve local environments.

We supported initiatives which protect, restore, and enhance the island's nature biodiversity, low carbon initiatives and improvements to our waterways. COVID-19 restrictions meant on-site wastewater workshops were held online.

	Outcome	Year-on-year change	2022 Target	2022 Result	2021	2020	How did we perform
We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change¹							
The percentage of local low carbon or sustainability projects that have successfully contributed towards local board plan outcomes ²	●		80%	100%	New measure	New measure	We successfully delivered three projects which have contributed toward the board's environmental outcomes in its local board plan.
The percentage of local water quality or natural environment improvement projects that have successfully contributed towards local board plan outcomes ²	●		80%	20%	New measure	New measure	We successfully delivered one of five natural environment and Healthy Waters projects for Waiheke in the 2021/2022 financial year. The Little Oneroa Upper Catchment Restoration Programme was cancelled due to costs escalation and will receive regional funding for future work. The Conservation Advocate programme was only able to secure procurement in June 2022. The Awaawaroa Wetland management project is expected to be completed next year. The Waiheke Environmental Fund did not receive any applications in the last quarter.

1. The level of service statement has been amended to include the growing focus on addressing climate change. There is no intended change to the level of service provided to the community.

2. New local environment services performance measures have been introduced to track the delivery performance of local projects that contribute towards specific environmental outcomes in the local board plans.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local community services

The Waiheke Local Board continued funding many capacity building programmes including community-led housing initiatives, community resilience and local economic development and youth development.

We adopted the Ngahere (Island Forest) Strategy which analysed canopy cover on the island and have drafted an action plan identifying gaps for future planting. Our community-led environmental programmes continue to protect, restore and enhance the island's natural biodiversity.

We replaced the skatepark at Tawaipareira Reserve and began building new play space, bike track, and learn to ride facility.

We renewed the Island Bay track which reopened in May 2022. The track runs from Korora Road to Owhanake Reserve, enabling the Owhanake-Matiatia coastal walk can be enjoyed in full again.

Local environmental management

Our Environmental Grant programme continued to support community-led environmental projects such as the Waiheke Island Playcentre gardening programme which connects tamariki and their mātua with nature.

We adopted a local climate action plan in December. It builds on the community-led climate change response work already underway on the island. A Climate Activator has been appointed to drive delivery of the plan. The bike hub is now installed next to the Sustainability Centre in Alison Park and the board provided funding to support operating costs.

Local planning and development

We finalised the draft Waiheke Area Plan and we are consulting directly with the last of the three iwi groups have been involved in the process to date.

We drafted the Rangihoua Reserve and Onetangi Sports Park Management Plan, beginning in August 2022. We also approved the draft Waiheke Local Parks Management Plan with hearings and deliberations on public submissions scheduled for November / December 2022.



▲ Waiheke Sustainability Centre

Te āhuatanga ā-rohe

Local flavour

First Climate Activator appointed for Waiheke

Waiheke resident Dr Lesley Stone was appointed to the newly created Climate Activator role in April 2022.

We allocated budget towards this part-time position in our 2021/2022 work programme, and additional budget for the 2022/2023 financial year so that Lesley can continue to fulfil the role.

After 26 years' living and being involved in a wide range of community environmental initiatives on Waiheke, she was excited to have the opportunity to apply her experience and skills to the position.

"I'm thrilled to be able to work with Waiheke Local Board and all sectors of our community to help catalyse and accelerate climate action right here on the motu," says Lesley.

The Climate Action Activator's role is to lead and coordinate the implementation of the Waiheke Climate Action Plan, including establishing and facilitating an advisory group.

In her first three months, Lesley has been working towards establishing this advisory group that includes representatives from key stakeholder groups. This has involved hearing about what's working well, and what challenges there are to overcome.

"We're confident we'll have a passionate, knowledgeable and skilled advisory group to support and work alongside as we supercharge climate action," says Lesley.

Other activities have included investigating new opportunities for funding, scoping for a climate event that will showcase and engage the community, and the most effective ways to engage Waiheke businesses in a transition to zero carbon.

We approved the Waiheke Climate Action Plan in December 2021. The plan was developed based on a stocktake of existing low carbon projects and consultation with more than 50 community stakeholders, Auckland Council staff, council-controlled organisations, and local board members. The plan is for implementation and ownership by the whole community.



▲ Moth plants, Waiheke Weed Amnesty

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2022

\$000s	Notes	Actual 2021/2022	Annual Plan 2021/2022*	Annual Plan 2020/2021
Sources of operating funding:				
General rates, UAGCs, rates penalties		8,839	8,839	7,791
Targeted rates		0	0	0
Subsidies and grants for operating purposes		0	2	1
Fees and charges		32	56	33
Local authorities fuel tax, fines, infringement fees and other receipts		127	57	65
Total operating funding		8,998	8,954	7,890
Applications of operating funding:				
Payments to staff and suppliers	1	4,224	7,326	6,744
Finance costs		328	328	348
Internal charges and overheads applied		1,326	1,290	628
Other operating funding applications		0	0	0
Total applications of operating funding		5,877	8,944	7,720
Surplus (deficit) of operating funding		3,121	10	170
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	2	(878)	2,340	972
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		(878)	2,340	972
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		76	38	42
- to improve the level of service		285	50	0
- to replace existing assets		1,882	2,262	1,100
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	2,243	2,350	1,142
Surplus (deficit) of capital funding		(3,121)	(10)	(170)
Funding balance		0	0	0

Variance explanation Actual 2021/2022 to Annual Plan 2021/2022*

1. Payments to staff and suppliers were below plan due to lower than budgeted levels of maintenance and repairs of buildings, sports fields, parks and open spaces during the COVID-19 lockdown period. Although restrictions eased in the second half of the financial year, the continued presence of COVID-19 in the community resulted in it being difficult to get contractors, and therefore planned maintenance remained lower than planned. Further, the labour market was tight resulting in vacancies, so staff costs remained lower than planned.
2. Payments to staff and suppliers and capital expenditure were lower than planned. These resulted in a funding surplus which meant that less debt was required than planned.
3. Capital expenditure was below plan due to delays in the scoping and design of track and pathway renewals as COVID-19 restrictions limited staff ability to travel to Waiheke Island. Once restrictions were eased in the second half of the financial year, work was resumed.

* Same target as the Year 1 of the Long-term Plan 2021-2031 (10-year Budget 2021-2031).

Maikara Ropata, at the Piritahi Marae awa planting day ►





Cycleway, Causeway Road

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