

Te Poari ā-Rohe o Franklin
Te Rīpoata ā-Tau 2020/2021

Franklin Local Board

Annual Report 2020/2021



Volume
2.3

Mihi

Tēnā, kia hōea e au taku waka mā ngā tai mihi
o ata e uru ake ai au mā te awa o Tāmaki
ki te ūnga o Tainui waka i Ōtāhuhu.
I reira ka toia aku mihi ki te uru ki
te Pūkaki-Tapu-a-Poutūkeka,
i reira ko te Pā i Māngere.
E hoe aku mihi mā te Mānukanuka a Hoturoa
ki te kūrae o te Kūiti o Āwhitu.
I kona ka rere taku haere mā te ākau ki te
puaha o Waikato, te awa tukukiri o ngā tūpuna,
Waikato Taniwharau, he piko he taniwha.
Ka hīkoi anō aku mihi mā te taha whakararo mā
Maioro ki Waiuku ki Mātukureira
kei kona ko ngā Pā o Tahuna me Reretewhioi.
Ka aro whakarunga au kia tau atu ki Pukekohe.
Ka tahuri te haere a taku reo ki te ao
o te tonga e whāriki atu rā mā runga i ngā hiwi,
kia taka atu au ki Te Paina,
ki te Pou o Mangatāwhiri.
Ka titiro whakarunga ki te tāhuhu
o Hūnua kei reira ko Kohukohunui,
me tōna toronga, a Te Wairoa.
Mātika tonu aku mihi ki a koe Kaiāua te whākana atu rā ō
whatu mā
Tikapa Moana ki te maunga tapu o Moehau.
Ka kauhoetia e aku kōrero te moana ki Maraetai kia hoki
ake au ki uta ki Ōhūiarangi,
heteri mō Pakuranga.
I reira ka hoki whakaroto ake anō au
i te awa o Tāmaki ma te taha
whakarunga ki te Puke o Taramainuku,
kei kona ko Ōtara.
Katahi au ka toro atu ki te Manurewa a Tamapohore,
kia whakatau aku mihi mutunga
ki runga o Pukekiwiriki
kei raro ko Papakura ki kona au ka whakatau

Let this vessel that carries my greetings
travel by way of the Tāmaki River
to the landing place of Tainui canoe at Ōtāhuhu.
There, let my salutations be borne across
the isthmus to the Pūkaki lagoon
and the community of Māngere.
Paddling the Manukau Harbour,
we follow the Āwhitu Peninsula to the headland.
From there we fly down coast to the
Waikato river mouth,
sacred waters of our forebears.
Coming ashore on the Northern side at
Maioro we head inland to Waiuku and Mātukureira,
there too is the Pā at Tahuna and Reretewhioi.
Heading southward I come to Pukekohe.
My words turn to follow the ancient ridgelines
along the Southern boundary,
dropping down into Mercer and
Te Pou o Mangatāwhiri.
I look up to the massif of the Hūnua ranges,
locale of Kohukohunui and
its arterial river, Te Wairoa.
My greetings reach you at Kaiāua
who gaze across Tikapa Moana
to the sacred mountain, Moehau.
Taking to the sea, my remarks travel to Maraetai
and then to Ōhūiarangi,
sentinel to Pakuranga.
There we follow again
the Tāmaki River
to Te Puke o Taramainuku,
Ōtara resides there.
From here I reach for Manurewa
until my greetings come to rest on
Pukekiwiriki.
Below lies Papakura and there I rest.

On the cover:

Franklin Local Board's unique Swimming Pool Fund grants allow country schools to access money to help keep them open to the public over the summer months.

He kōrero mō tēnei rīpoata

About this report

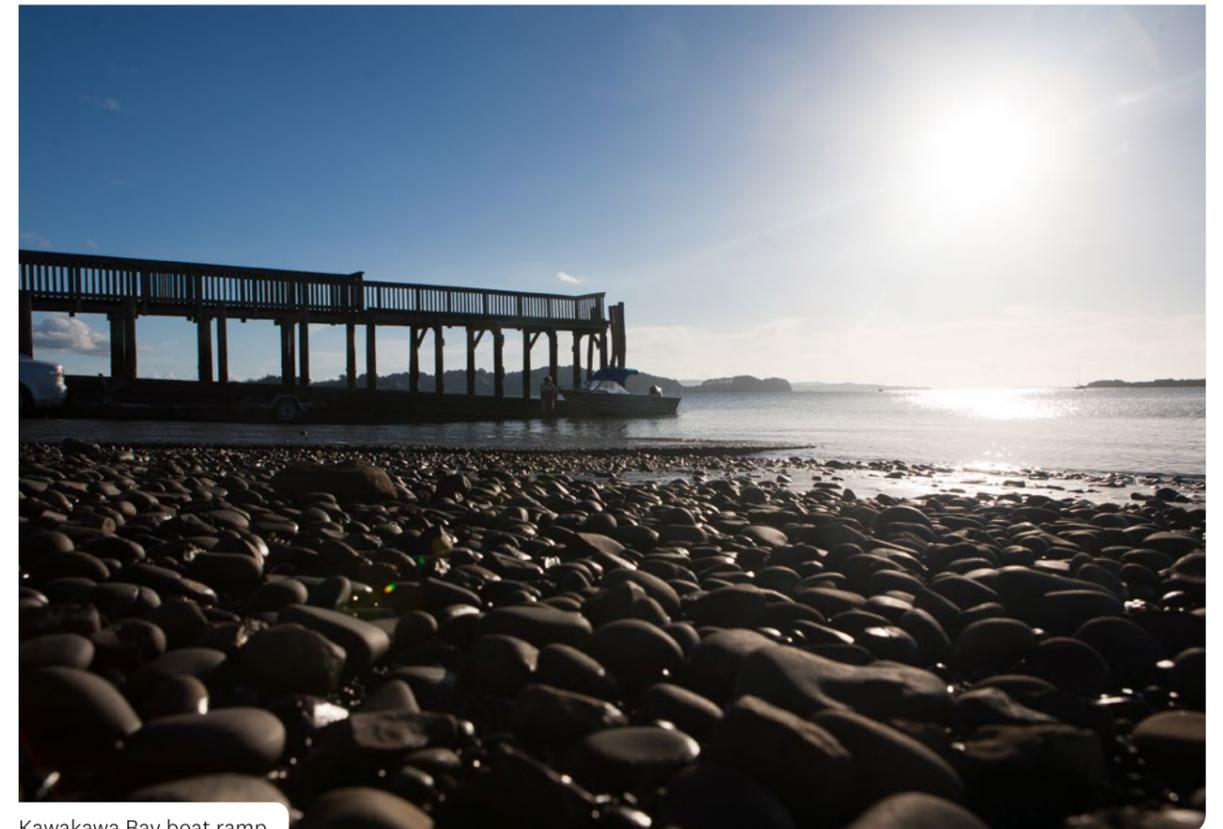
This annual report tells the story of how Auckland Council has performed in delivering services in the Franklin Local Board area from 1 July 2020 to 30 June 2021.

You can read about our progress, expenditure, service performance and challenges faced in 2020/2021. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Franklin Local Board Agreement 2020/2021.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Kawakawa Bay boat ramp

He kōrero mai i te heamana

From the chairperson

We have now completed the final year of delivery based on our Local Board Plan 2017. This plan focussed on enabling our communities to generate local opportunities, improving transport options and roads, preparing for and responding to growth, and working with mana whenua and local community groups on environmental conservation.

With limited resources to respond to some big challenges, our approach has been to partner with our communities and try to leverage from other council and government initiatives to deliver maximum return across our vast local board area.

We funded a local economic broker to work with local business interest groups on initiatives that will generate local economic opportunity. She is working hard to create access to investors and business development resources and to connect our economy with regional and national resources and opportunities.

Our emphasis on community-led pest management and water quality improvement projects continued. The Papakura Stream Restoration project was new in 2020/2021. The project is a large, multi-stakeholder, catchment-wide programme that will restore and protect this important waterway and habitat, and is being delivered in collaboration with Papakura and Manurewa local boards as well as local and corporate communities.

We continued to support the delivery of accessible public services and programmes through local facilities such as Franklin: The Centre, Franklin Pool and Leisure Centre, Jubilee Pool, Waiuku Library, Te Puru Sports park as well as through our community-run volunteer libraries and rural halls. Community



Andy Baker
Chair, Franklin Local Board

initiatives and events continued to be funded through our grants programme.

Our emphasis in the past year was on the completion of existing capital projects and on continuing to deliver on council's renewal programme within available means. This included the progression of the Waiuku Trails network, where delivery was led by the community and funded by the board.

Transport options remain of high importance to Franklin communities. We continue to advocate to Auckland Transport

and Waka Kotahi for investment in new and improved transport infrastructure and connections.

2020/2021, the year of the Auckland Council emergency budget has been a challenging year, however the Franklin Local Board is proud of what it has been able to achieve with the support of staff and through continued commitment of our communities.

Te Poari ā-Rohe o Franklin

Franklin Local Board



Your board

(L to R) Malcolm Bell, Lance Gedge, Angela Fulljames (Deputy Chairperson), Logan Soole, Alan Cole, Andrew Baker (Chairperson), Sharlene Druyven, Matthew Murphy, Amanda Kinzett.



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Franklin projects and improvements

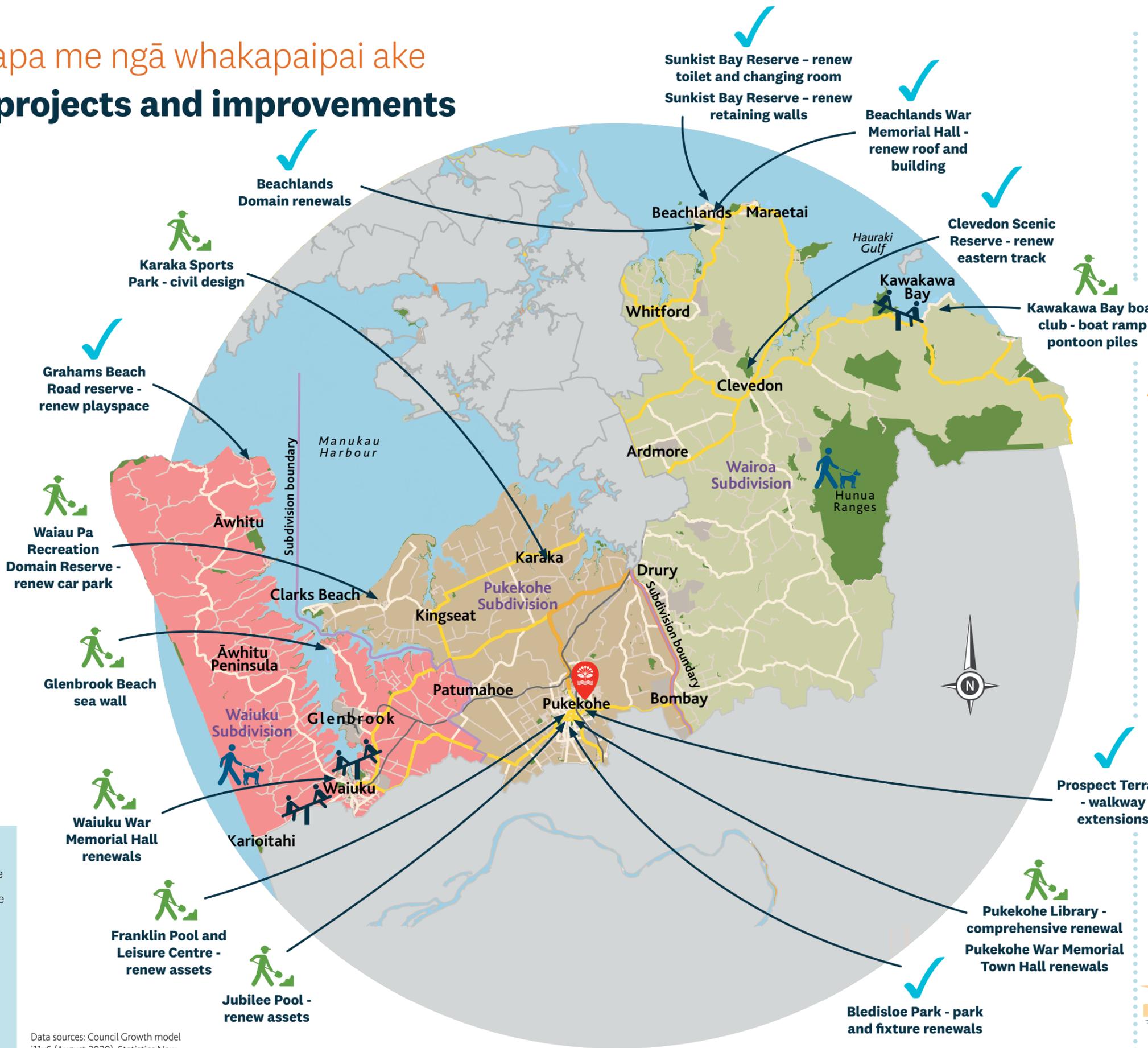
KEY TO CURRENT AND PLANNED PROJECTS

-  Delivered projects
-  Current projects
-  Current playground renewals
-  Current track renewals

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

Data sources: Council Growth model i11v6 (August 2020). Statistics New Zealand 2018 Census.



We are home to more than **190** local parks and sportsfields, **2** urban libraries and **6** rural libraries, **2** recreation centres and **3** pools



Franklin has just under **20,000ha** of parkland, ranging from small urban parks to large regional parks on the coast



Home to **32** community halls

Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

▬ **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

● *** Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

The Franklin Local Board continues to fund a dedicated Arts Broker contract to maintain its diverse programme of art activities that support community-led placemaking projects. This includes supporting the Clevedon Arts Trail and Franklin Arts Trail to become more independent, plus encouraging the creative activation of everyday spaces in the area which can strengthen local vitality and identity. Our library services have ongoing exceptionally high customer satisfaction for service delivery and runs an extensive bundle of work which includes the Whakatipu i Te Reo Māori programme for growth of the language individually suited to pre-schooler, child, youth and adult groups. The library programme also includes Taonga tuku iho – heritage preservation of stories of the past to ensure the future.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe – day time	●	▼	80%	76%	85%	82%	The result is four percentage points below target, set in expectation of further COVID-19 disruption to businesses operating normal daytime hours, and potentially giving the perception of empty streets being an unsafe environment. There had been an upward trend for 2019 and 2020, however the drop to 76% indicates safety is still considered by residents to be high.
Percentage of Aucklanders that feel their local town centre is safe – night time	●	▲	25%	37%	34%	32%	This result is a continuation of the actual year-on-year upward trend for night-time safety. The target was reduced this year to accommodate for impacts of fewer businesses operating at night due to COVID-19 alert levels. However, survey shows there was not the expected perception of being unsafe.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community-led	●	▲	55%	81%	72%	83%	Community-led activity has been supported in a variety of ways including youth-led input into the local board plan, youth events, community gardening, town centre safety and placemaking activities.
The percentage of Empowered Communities that build capacity and capability to assist local communities to achieve their goal	●	▼	55%	59%	67%	85%	Target is exceeded while year-on-year has reduced. Work on building capacity included supporting youth, mana whenua and mataawaka groups to develop governance capability and for better input into local government planning. The local board has committed further investment into community partnership funding to strengthen participation.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts and culture programmes, grants and activities that are community led	●	▼	52%	11%	38%	49%	The result is below target, as most of the programmes were delivered by a council owned and operated arts facility.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●	▼	3,100	0	1,200*	2,000	No council-led community events were scheduled by the local board this year.
The percentage of attendees satisfied with a nominated local community event			75%	Not measured*	57%	84%	Satisfaction survey methods require physical engagement with event attendees. The promotion of physical distancing to minimise risk at community events meant that satisfaction surveys were unable to be carried out this year.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●	▼	243,000	186,645*	212,861*	285,540	There is lower uptake due to changing alert level precautions being undertaken by groups/organisations. During lockdowns, all open venues worked at reduced capacity due to physical distancing rules and restrictions on group numbers.
The percentage of art facilities, community centres and hire venues network that is community led	●	▬	71%	68%	68%	71%	In 2020/2021 there were 34 venues in total in the Franklin Local Board area. During this year Beachlands Memorial Hall changed from community led to council managed.
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	160,000	112,868*	122,300*	137,478	Reduction was partly due to the two alert levels restrictions during this financial year, customers opting for online services and more users having internet available at home.
The number of visits to library facilities	●	▼	230,000	223,027*	240,368*	298,474	Visits to community libraries have continued to decline due to the impact of COVID-19 alert levels and the lasting effect of the initial outbreak towards online services rather than in-library services. Franklin performance is close to FY21 target despite Waiuku Library closure for refurbishment in October 2020 and may reflect benefits of integrated Council Services now offered at Pukekohe Library.

Local Community Services cont'd

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
Percentage of customers satisfied with the quality of library service delivery	●	▼	85%	96%	97%	96%	The high level of satisfaction has been driven mainly by the service delivered by libraries staff, and with the library environment in line with preceding years.
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	▼	74%	64%*	75%	61%	The impact of council's Emergency Budget meant that the level of investment in renovations of playing surfaces in spring and autumn, and general capital works was lower. In addition, COVID-19 impacts and lockdowns meant reduced service standards on the grounds. These factors combined to produce an unusually disruptive year for sports and their playing facilities.
The customers' Net Promoter Score for pool and leisure centres	●	▲	10	-13	-37	1	There has been a significant improvement to this score for Franklin Pool and Leisure Centre this year. The majority of positive customer comments related to friendly staff and the facility offering value for money, also offering good suggestions for improvements relating to the age of the facility.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	▼	71%	61%*	72%	59%	The impact of council's Emergency Budget meant that the level of investment in renovations to parks, and general capital works, was lower than previous levels. In addition, COVID-19 impacts and lockdowns meant reduced service standards.
The percentage of residents who visited a local park in the last 12 months	●	▲	76%	81%	73%	79%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	▲	14.0%	24%	19.3%	25.5%	The results include grants, programmes and activities from the empowered communities and arts and culture work programme area. Focus was on development of a mana whenua work programme, and development of a database for Māori, and contestable grants from the local board via the Creative Communities scheme that respond to Māori aspirations.

Local Environmental Management

Waiuku Zero Waste is an extremely successful recycling station and hub for education and transformation. Since 2014 it has turned rubbish into resources, creating income and local jobs. Powered by a dedicated team, and a small army of volunteers, Franklin Local Board is a major funding contributor and just one of the partnerships, including mana whenua, that have

helped establish and maintain this vital initiative. Another benefit of this recycling task is its climate impact, as reducing and diverting biodegradable waste from landfill reduces chemical pollution and carbon emissions. Local re-use and recycling solutions also reduce the impact of transporting waste over long distances.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	▲	80%	100%	60%	89%	We successfully delivered 11 environmental projects for Franklin in the 2020/2021 financial year. These projects have contributed to the local board's environmental outcomes as described in its local board plan.

Local Planning and Development

In a new and bold approach, and partly in response to the COVID-19 pandemic, the Franklin Local Board engaged an Economic Broker to champion Franklin businesses and facilitate them in identifying and taking advantage of economic

opportunities. In our rapidly growing area, this would greatly contribute to growing local prosperity and employment. The role was recruited, and the contract commenced in January 2021. By the end of June, many strong relationships and ideas had been developed resulting in programmes which will continue to progress and be implemented in the coming year.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	Both business associations within the Franklin Local Board area complied with their BID Policy obligations.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local governance

As part of the Māori Responsiveness Framework, the Franklin Local Board continued to participate in the national Tuia programme that connects rangatahi with political leadership and provides a mentored experience of the local government environment. The local board is also working alongside Local Board Services Department and mana whenua to develop a project plan for improving Māori participation in local governance. The project now has the name Ara Kōtūi, supported by iwi, and is progressing in building levels of trust and confidence by Māori in influencing what happens in their community.

COVID-19 impact on our community

The Franklin local board made changes to its local contestable grants rounds in response to the COVID-19 crisis, by prioritising applications from those responding to the needs of the community, and doubling the limit that can be applied for under the Quick Response category. In August 2020, Franklin local board area marked the southern border of the Auckland COVID-19 alert level restrictions. This meant that as the largest contributing area to Auckland's economy, Franklin experienced some chaotic days. The restrictions around movement caused problems for farmers, business contractors, food producers and individuals who lived and worked on both sides of the border. However, by the second Auckland lockdown, through hard work of staff, community, officials and the board members throughout the area, Franklin was better prepared for the task.

▼ Byerly Park



Te āhuatanga ā-rohe

Local flavour

Boards unite for environment

Many hands make light work, and when those hands belong to volunteers, providing a barbecue for the hard workers helps too.

More than 50 people who helped Conservation Volunteers NZ plant 1000 trees and flaxes along the Papakura Stream at Mark and Nicky Auld's Brookby property were rewarded with a deep sense of achievement – and a barbecued sausage wrapped in bread.

Franklin Local Board members Malcolm Bell and Angela Fulljames swapped council reports for gardening gloves as community members and staff from businesses did their bit for the environment.

The stream's 60-kilometre path from its Brookby headwaters to the Manukau via the Pahurehure Inlet, rolls over a 4000-hectare catchment, land once covered in natives and swamp forest.

Much of the original habitat was lost to agriculture, industry and development. Wetland drainage reduced forest cover, hit habitat for native species, and increased the volume of pollutants finding their way into the harbour.

Mark and Nicky acknowledge that waterways on farms need to be fenced off so that stock can't destroy the riverbank habitats and add pollutants into the streams.



▲ Mark and Nicky Auld have dedicated land alongside the Papakura Stream on their Brookby farm to native trees and flaxes.

With the stream flowing through three areas, the planting scheme received funding from the Manurewa, Papakura and Franklin local boards, and even the fenceposts used come from a sustainable source – recycled plastic shaped by Future Post at Waiuku.

long championed environmental measures and encouraged others to act.

“The local board funds this work, but it's the people who give up their land to have it planted who are the heroes. Without them, these changes couldn't happen.”

“We've fenced off areas and done a lot of planting, we've grown thousands and thousands of plants, and we've accepted that land has to be taken out of production,” Mark says.

“But we've also seen native birds return to the farm, watched wetland become habitats for native species, and met some great people.”

Franklin Local Board chairperson Andy Baker says Nicky and Mark have

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2021

\$000s	Notes	Actual 2020/2021	Annual Plan 2020/2021	Annual Plan 2019/2020
Sources of operating funding:				
General rates, UAGCs, rates penalties		14,720	14,720	11,835
Targeted rates		673	592	583
Subsidies and grants for operating purposes		3	6	6
Fees and charges		259	233	292
Local authorities fuel tax, fines, infringement fees and other receipts	1	980	775	26
Total operating funding		16,634	16,326	12,742
Applications of operating funding:				
Payments to staff and suppliers		14,403	14,274	10,267
Finance costs		869	866	1,074
Internal charges and overheads applied		1,175	1,175	1,381
Other operating funding applications		0	0	0
Total applications of operating funding		16,447	16,315	12,722
Surplus (deficit) of operating funding		187	11	20
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	4,788	5,771	7,358
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		4,788	5,771	7,358
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		342	541	912
- to improve the level of service		310	712	1,182
- to replace existing assets		4,323	4,528	5,284
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	4,975	5,782	7,378
Surplus (deficit) of capital funding		(187)	(11)	(20)
Funding balance		0	0	0

Variance explanation Actual 2020/2021 to Annual Plan 2020/2021

- Funding from local authorities fuel tax, fines, infringement fees and other receipts was above plan due to higher than anticipated commercial revenue from the two leases of the Hunua Ranges water catchment. The annual plan forecasted a 35% reduction in leases due to vacancies, however the Hunua Ranges water catchment leases did not have any vacancies during the year.
- Capital expenditure was lower than planned, and funding from local authorities fuel tax, fines, infringement fees and other receipts was higher than planned. This resulted in a funding surplus which meant that less debt funding was required than planned.
- Capital expenditure was below plan due to:
 - the Pukekohe Detailed Seismic Assessment being delayed, however it was underway at the end of the year and is expected to be completed in 2021/2022.
 - delays in the refurbishment of the Waiuku War Memorial Halls which is expected to be completed in 2021/2022.
 - progress on coastal restoration of assets at Clarks Beach and the Kawakawa Bay Boat Club hindered due to the requirement for further investigation and design consultation.

Ōrere Point ►



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