

Te Poari ā-Rohe o Manurewa
Te Rīpoata ā-Tau 2020/2021

Manurewa Local Board

Annual Report 2020/2021



Volume
2.10

Mihi

Tēnā kia hōea e au taku waka mā ngā tai mihi o ata e uru ake ai au mā te awa o Tāmaki ki te ūnga o Tainui waka i Ōtāhuhu. I reira ka tōia aku mihi ki te uru ki te Pūkaki Tapu o Poutūkeka, i reira ko te Pā i Māngere. E hoe aku mihi mā te Mānukanuka o Hoturoa ki te kūrae o te Kūiti o Āwhitu. I konā, ka rere taku haere mā te ākau ki te pūaha o Waikato, te awa tukukiri o ngā tūpuna, Waikato Taniwha rau, he piko he taniwha. Ka hīkoi anō aku mihi mā te taha whakararo, mā Maioro ki Waiuku, ki Matukutūreia kei konā, ko ngā Pā o Tāhuna me Reretewhioi. Ka aro whakarunga au kia tau atu ki Pukekohe. Ka tahuri te haere a taku reo ki te ao o te tonga e whāriki atu rā mā runga i ngā hiwi, kia taka atu au ki Te Paina, ki te Pou o Mangatāwhiri. Mātika tonu aku mihi ki a koe Kaiaua te whākana atu rā o whatu mā Tikapa Moana ki te maunga tapu o Moehau. Ka kauhoetia e aku kōrero te moana ki Maraetai kia hoki ake au ki uta ki Ōhūiarangi, heteri mō Pakuranga. I reira, ka hoki whakaroto ake anō au i te awa o Tāmaki mā te taha whakarunga ki te Puke o Taramainuku, kei konā ko Ōtara. Kātahi au ka toro atu ki te Manurewa a Tamapohore, kia whakatau aku mihi mutunga ki runga o Pukekiwiriki kei raro ko Papakura ki konā au, ka whakatau.

Let this vessel that carries my greetings travel by way of the Tāmaki River to the landing place of Tainui canoe at Ōtāhuhu. There, let my salutations be borne across the isthmus to the Pūkaki lagoon, there is the place, Māngere. Paddling the Manukau Harbour we follow the Āwhitu Peninsula to the headland. From there we fly down coast to the Waikato river mouth, sacred waters of our forebears. Coming ashore on the northern side at Maioro, we head inland to Waiuku and Matukutūreia, there too are the Pā – Tāhuna and Reretewhioi. Heading southward, I come to Pukekohe. My words turn and follow the ancient ridgelines along the southern boundary, dropping down into Mercer and Te Pou o Mangatāwhiri. My greetings reach you at Kaiaua who gazes across Tikapa Moana to the sacred mountain, Moehau. Taking to the sea, my remarks travel to Maraetai and then to Ōhūiarangi, sentinel to Pakuranga. There we follow again the Tāmaki River to Te Puke o Taramainuku, where Ōtara resides. From here I reach for Manurewa until my greetings come to rest on Pukekiwiriki below which lies Papakura and, there I take rest.

On the cover: Creating streets that are safe for people to walk and cycle in remains a priority.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Manurewa Local Board area from 1 July 2020 to 30 June 2021.

You can read about our progress, expenditure, service performance and challenges faced in 2020/2021. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Manurewa Local Board Agreement 2020/2021.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together **we're delivering for Auckland.**

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The board continues to work with the Manurewa Business Association to make the area an attractive place to shop and do business.

He kōrero mai i te heamana From the chairperson

I am pleased to highlight some of our achievements for 2020/2021. This was the final year of delivery of our 2017 local board plan, and despite projects being affected by COVID-19 alert levels, I am proud to report we successfully achieved most of our objectives.

To say thank you to the many community groups who responded to need during COVID-19 lockdowns, we hosted the COVID-19 Recognition Awards. Nineteen groups were acknowledged for their hard work during these difficult times.

In response to a spate of negative incidents, we responded to the community's call to deliver a Manurewatanga Candlelit Vigil. Many families united in a moving statement of pride and positivity for our community.

We continued our scholarships for seniors and young people, while other community projects were funded via our grants programme, and we increased the number of recreation activities led by community groups.

On completion of our major renewal project at Keith Park, we were delighted this year to work alongside mana whenua as they gifted the name Te Pua to the park through our Te Kete Rukuruku (Māori naming of parks and places) programme. And following remediation of the Weymouth Boat Ramp, we now also have a turning bay on site.

Three further playgrounds were upgraded, at Volta Park, Aronia Way Reserve and Wiri Reserve. These popular spaces are already in high demand. Wiri playground design utilises Māra Hūpara (traditional Māori play) alongside standard play equipment.

Following community feedback and input, we finalised our new 2020 Local Board Plan, and adopted the Clendon Reserve Concept Plan, providing a road map for transformation over coming years.



We completed the safety and speed calming measures at Wordsworth Quadrant and confirmed transport priorities for the next year. We also successfully advocated for the reinstatement of our transport funds, and for activity to progress at Te Mahia station.

We maintained our focus on creating a vibrant Manurewa town centre precinct. Gateway signage was installed, and this year saw the successful expansion of the Manurewa Business Improvement District. Together with the Manurewa

Business Association, we also expanded the routes taken by the free Manurewatanga shuttle bus.

Our efforts to protect our environment continued, with further restoration of our streams, more planting and ongoing support for the Manukau Harbour Forum. We also supported our community waste champions to implement initiatives that reduce illegal dumping and create local jobs.

Ngā mihi to all our residents, community groups and partners who continue to work steadfastly with us to achieve these outcomes. We couldn't do it without you.

Joseph Allan
Chairperson, Manurewa Local Board

Te Poari ā-Rohe o Manurewa Manurewa Local Board



Your board

(L to R) Dave Pizzini, Rangi McLean, Glenn Murphy, Melissa Atama (Deputy Chairperson), Anne Candy, Joseph Allan (Chairperson), Ken Penney, Tabetha Gorrie.



The Hill Road Library Complex
Shop 3-5, 7 Hill Road, Manurewa



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Open Monday-Friday, 9am-5pm
Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Manurewa projects and improvements

KEY TO CURRENT AND PLANNED PROJECTS

-  Delivered projects
-  Current projects
-  Current playground renewals
-  Current track renewals

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

Data sources: Council Growth model i11v6 (August 2020). Statistics New Zealand 2018 Census.



Wiri playground and reserve - renewal

Manurewa Jellicoe Park Tennis Club improvements

Clendon Park Community House - renewals

Volta Park (Templeton Place Reserve) - play space renewal

Te Matariki Clendon Community Centre comprehensive renewals

Mountfort Park - renew sports assets

Weymouth Boating Club - renovate boat ramp and turnaround bay

Aronia Way Reserve - renew play space

Nathan Homestead - building renewals

Leabank Park - renew park assets



A population of **97,183** with **36%** residents identifying as Pasifika and **26%** Māori



42% of Manurewa's residents are under 24



11 mana whenua iwi/hapū have an interest in Manurewa



We are home to more than **150** local parks and sports fields, **2** libraries, **2** halls, **5** community hubs, **2** leisure centres, **2** swimming pools and **1** arts centre



Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

— **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

The downturn in public perception of daytime and night-time safety in our town centres has been a major issue facing the community and the Manurewa Local Board. Following a spate of negative incidents, we responded to the community's call to deliver a Manurewatanga Candlelit Vigil. Many families united in a moving statement of pride and positivity for our community. Manurewa Local Board continues to fund town centre safety initiatives in partnership with the Manurewa Business Association by contributing to CCTV monitoring and town centre ambassador programmes.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▼	67%	46%	70%	57%	The perception of both lower daytime and night-time safety is reflected on media platforms and influenced by a higher degree of anti-social behaviour, substance abuse and a surge in opportunist youth crime in the day time, when businesses are open. The local board continues to fund town centre safety initiatives in partnership with the Manurewa Business Association by contributing to CCTV monitoring and town centre ambassador programmes. Vandalism, graffiti and antisocial behaviour after hours is an issue and car break-ins in the nearby car parks is high on the list for improving town centre safety. The local board further supports local activations and events aimed at addressing behaviours and providing a flexible response to local safety issues.
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▼	25%	21%	26%	13%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●	▲	70%	71%	58%	83%	Target exceeded as expected improvement on last year.
The percentage of Empowered Communities that build capacity and capability to assist local communities to achieve their goal	●	▲	70%	75%	63%	86%	Target exceeded. Capacity has been built across organisations; this has included supporting organisations to realise funding opportunities, connecting organisations with one another and other agencies including MBIE, enabling activities that build the communities capability such as the Life Long Learning Fund, youth mental health and leadership initiatives.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts and culture programmes, grants and activities that are community led	●	▲	50%	32%	24%	65%	The result is below target, as most of the programmes in this area are still delivered by a council owned and operated arts facility.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●	▼	1,500	122	550*	550	Low attendances were recorded this year due to weather, with the music event needing to be moved indoors and the movie event being cancelled.
The percentage of attendees satisfied with a nominated local community event			75%	Not measured*	66%	68%	Satisfaction survey methods require physical engagement with event attendees. The promotion of physical distancing to minimise risk at community events meant that satisfaction surveys were unable to be carried out this year.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●	▲	140,000	158,349	124,925*	160,999	The result is above target and close to pre COVID-19 participant numbers. The lower target this year reflected expected further restrictions affecting numbers and gatherings more severely than actually occurred. There has been growth in participant numbers at Te Whare Awhina Community Centre, doubling the booking hours since last year, and also at Weymouth Community Hall, which have contributed to exceeding the local board target.
The percentage of art facilities, community centres and hire venues network that is community led	●	—	50%	57%	57%	57%	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	230,000	135,647*	147,116*	198,688	Reduction was partly due to the two alert levels restrictions during this financial year, customers opting for online services and more users having internet available at home. Libraries in this local board have also partnered with Digital Inclusion Alliance Aotearoa and the Skinny Jump programme to help provide affordable Wi-Fi access at home.

Local Community Services measures cont'd over

Local Community Services cont'd

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
The number of visits to library facilities	●	▼	300,000	281,569*	305,810*	407,284	Visits to community libraries have continued to decline due to the impact of COVID-19 alert levels and the lasting effect of the initial outbreak, especially around the trend towards online services rather than in-library services.
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	98%	96%	94%	The high level of satisfaction has been driven mainly by the service delivered by libraries staff, which is at 98%, quality of public computers (96%) and printers/photocopiers (99%).
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	▼	80%	60%*	74%	61%	The impact of council's Emergency Budget meant that the level of investment in renovations of playing surfaces in spring and autumn, and general capital works, was lower. In addition, COVID-19 impacts and lockdowns meant reduced service standards on the grounds. These factors combined to produce an unusually disruptive year for sports and their playing facilities.
The customers' Net Promoter Score for Pool and Leisure Centres	●	▲	35	58	53	48	This is a welcome improvement given the challenges the pools have faced in re-staffing post COVID-19 and the time taken to build opening hours. The staff, the environment and facility all feature as being highlights. Areas for improvement include opening hours, and more space for the gym and group exercise.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	▼	75%	60%*	70%	52%	The impact of council's Emergency Budget meant that the level of investment in renovations to parks, and general capital works, was lower than previous levels. In addition, COVID-19 impacts and lockdowns meant reduced service standards.
The percentage of residents who visited a local park in the last 12 months	●	▲	78%	83%	74%	77%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	▼	35%	30%*	41.3%	36.5%	Key areas of focus included the community partnerships with Manurewa Marae and the Te Marama Programme for community health, contestable grants via Creative Communities scheme that respond to Māori aspirations. Several activities were postponed or cancelled due to COVID-19, which affected the overall result.

Local Environmental Management

Efforts to protect our environment continued, with further restoration of our streams, more planting and ongoing support for the Manukau Harbour Forum. Members of this forum have welcomed the Manukau Harbour State of the Environment Report as a starting point for important work to improve the waterway. The local board recognises it will take time to turn

things around and future partnerships with businesses, marae, schools, families, individuals, and joining with Franklin and Papakura Local Boards in the Papakura Stream Restoration Project, are critical.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	▲	80%	100%	63%	88%	We successfully delivered seven environmental projects for Manurewa in the 2020/2021 financial year. These projects have contributed to the local board's environmental outcomes as described in its local board plan.

Local Planning and Development

The local board continued to support the Auckland Chamber of Commerce delivery of the Young Enterprise Scheme (YES), the year-long experience programme for year 12 and 13 students. It's a scheme that Manurewa youngsters have been keen to get involved in, with 50 students from Manurewa High School and 18 from Alfriston College attending an introductory

'kick start' day. Along with varied business skills, the programme helps create a culture of innovation and entrepreneurship amongst Auckland's young people, enabling them to become future leaders in their community. Other young people were successfully supported to either develop skills to enter the workforce or secure employment outcomes.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	Both business associations within the Manurewa Local Board area complied with their BID Policy obligations.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local community services

We maintained our focus on creating a vibrant Manurewa town centre precinct. Gateway signage was installed, and this year saw the successful expansion of the Manurewa Business Improvement District. Together with the Manurewa Business Association, we also expanded the routes taken by the free Manurewatanga shuttle bus. We were delighted this year to work alongside mana whenua as they gifted the name Te Pua to our recently renewed Keith Park, through our Te Kete Rukuruku (Māori naming of parks and places) programme. We have fully utilised our capital budget completing major playspaces, the Weymouth boat ramp turning bay, and building renewals at Te Matariki Clendon Community Centre, Clendon Park Community House, and Nathan Homestead.

COVID-19 impact on our community

Despite projects and programmes being affected by COVID-19 alert levels, this did not hinder the many community groups who responded to need during COVID-19 lockdowns. Local board members mobilised alongside the community and worked with groups to prepare and deliver food to affected locals. Manurewa local board hosted the COVID-19 Recognition Awards at which 19 groups were acknowledged for their hard work during these difficult times.



Creating streets that are safe for people to walk and cycle in remains a priority.

He ātuatanga ā-rohe

Local flavour

Boards unite for environment



Manurewa, Franklin and Papakura local boards are fighting for the future of the Papakura Stream, which flows through all three areas.

The Papakura Stream Restoration Project is helping a fund launched with Conservation Volunteers NZ planting 1000 trees and flaxes at Mark and Nicky Auld's property.

The couple recognises that waterways need to be fenced so stock can't reach them and destroy riverbank habitats, adding pollutants to streams.

"We've fenced areas using Future Post's recycled plastic posts, grown and planted thousands of plants and accepted that land has to be taken out of production," Mark says.

"But it's not all sacrifice. We've also seen native birds return to the farm, watched wetland become habitats for native species, and met great people."

Manurewa Local Board chair Joseph Allan says Mark and Nicky have championed the environment and encouraged others to act.

"The project unites boards, businesses, volunteers, groups such as Totorā Park's friends and bush guardian groups, the Million Trees plan and hundreds of school children," says Allan.

▲ Volunteers with an interest in the environment joined people from Manurewa, Franklin and Papakura to plant along the banks of the Papakura Stream.

Manurewa Local Board's boundaries are defined by the Papakura and Puhinui streams, both waterways with protection efforts now in full swing.

"We've partnered with the community, mana whenua, Manurewa Marae and Eke Panuku over at Te Puhinui, and now we're standing with other boards behind Papakura," Allan says.

The Puhinui flows about 13 kilometres through residential and industrial land and Papakura more than 60 kilometres from its headwaters to the Manukau Harbour, rolling over a 4000-hectare catchment once covered in native trees.

Much of that habitat was lost to agriculture, industry, and development. Wetland drainage reduced forest cover hit habitat for native species and increased pollutants finding their way to the harbour.

"We are in this together. If we are committed to restoring the stream's health, we need to cover its length or we risk only forcing the problem downstream."

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2021

\$000s	Notes	Actual 2020/2021	Annual Plan 2020/2021	Annual Plan 2019/2020
Sources of operating funding:				
General rates, UAGCs, rates penalties		13,521	13,521	10,832
Targeted rates		844	883	888
Subsidies and grants for operating purposes		703	940	869
Fees and charges	1	1,947	2,274	2,608
Local authorities fuel tax, fines, infringement fees and other receipts		365	140	152
Total operating funding		17,379	17,758	15,349
Applications of operating funding:				
Payments to staff and suppliers	2	13,786	15,374	12,864
Finance costs		757	751	746
Internal charges and overheads applied		1,533	1,533	1,622
Other operating funding applications		0	0	0
Total applications of operating funding		16,076	17,658	15,232
Surplus (deficit) of operating funding		1,304	100	117
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	3	1,356	1,610	6,064
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		1,356	1,610	6,064
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		365	11	1,405
- to improve the level of service		268	490	1,681
- to replace existing assets		2,027	1,209	3,095
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	4	2,660	1,710	6,181
Surplus (deficit) of capital funding		(1,304)	(100)	(117)
Funding balance		0	0	0

Variance explanation Actual 2020/2021 to Annual Plan 2020/2021

1. Fees and charges were below plan primarily due to COVID-19 and the associated lockdowns having a bigger impact on memberships fees and active visits than expected. Public use did not recover until summer months despite lower COVID-19 alert levels. Further, early childhood education fees and charges were below plan due to competition from new entrants to the market.
2. Payments to staff and suppliers were below plan primarily due to low staff levels as a result of facility closures related to COVID-19 and the associated lockdowns. Further, restructures and tight recruitment controls resulted in a number of vacancies. Finally, most community facilities were closed during the August 2020 COVID-19 lockdown. This resulted in reductions in scheduled maintenance and utilities, as well as decreased outsourced works and services like active recreation, fitness, swimming and early childhood education programmes.
3. Payments to staff and suppliers were below plan. This resulted in a funding surplus, which was partially absorbed by higher than planned capital expenditure, and lower than planned operating funding. The overall funding surplus meant that less debt funding was required than planned.
4. Capital expenditure was above plan due to:
 - improvements to the Weymouth Boating Club boat ramp and turnaround bay in excess of what was planned.
 - the completion of extensive renewals of play spaces at Aronia Way Reserve and Volta Park (Templeton Place Reserve) were brought forward into 2020/2021.
 - the comprehensive renewals at Nathan Homestead were also brought forward into 2020/2021.
 This was partially offset by expenditure on Locally Driven Initiative capital projects being less than anticipated due to prioritising critical asset renewals as above.



▲ The board is committed to having the facilities that allow people to lead healthy and active lives, and seeing them used widely.

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