

Te Poari ā-Rohe o Maungakiekie-Tāmaki
Te Rīpoata ā-Tau 2020/2021

Maungakiekie-Tāmaki Local Board

Annual Report 2020/2021



Volume
2.11

Maungakiekie-Tāmaki
Local Board
Auckland Council



Mihi

Manawa mai te mauri nuku.
 Manawa mai te mauri rangi.
 Ko te mauri kei a tātou, he mauri tipua.
 Ka pakaru te pō.
 Tau mai te mauri,
 Haumi e, hui e, tāiki e!
 Ko tēnei te hau e wawara nei.
 Mau tonu, tere tonu,
 mai i te kore, ki te pō,
 ki te ao mārama.
 I whakaawe ai taku ara
 ki ngā kāhui rū whenua.
 Heke iho au i Te Puru o Tāmaki
 ki Te Taumanu – herenga waka,
 whakarākeianga o te takutai moana.
 E mihi kau ana a Māngere
 ki te Mānukunuku-o-Hoturoa.
 I turukitia ngā pōkare e hora rā
 ki te Tapotu-a-Tainui.
 Kia whakatata mai ki Te Wai-mokoia,
 ka haereere tonu ki Te Wai-o-Taiki.
 Kia tae atu ki Tāhuna Torea,
 ka takahia rā te paemaunga
 ki Patutahi, ka haere tonu ki Remuera.
 Anei rā tēnei māra moemoeā
 e karanga atu ana ki ngā poutapu i muri;
 o Waiatarua, Onehunga, Rarotonga, Mutu-Karoa, Waipuna,
 Te Kai-a-Hiku, Mokoia me Uku-tōia.
 Ka tau ki Maungarei.
 Tutuki tēnā, kei raro ko Rua-pōtaka
 me Pare-huia e tiaki ana i Te Oro –
 Whare Tapere o Ngāti Tī-tahi, Ngāi-Tai-ki-Tāmaki,
 Ngāti Paoa me Ngāti Whātua.
 Ka uru mai a Matariki ki runga
 ka tohu ia kua tīmata te Tau Hōu.
 Tau mai te mauri
 Haumi e, hui e, tāiki e!

Embrace life's essence from the earth below.
 Welcome life's essence from the sky above.
 The life force we each possess is truly a miracle.
 The darkness is broken.
 Welcome great essence of life,
 Join together, and exclaim, it is done!
 This is the wind that blows.
 Unchanging and free-flowing,
 from nothingness, to darkness,
 then comes the light of dawn.
 My rise from slumber finds strength
 in the beautiful lands surrounding me.
 I come down from Te Puru o Tāmaki
 to Te Taumanu – anchorage of waka,
 jewel on the coastline.
 Māngere bids greetings
 to the Manukau.
 The rippling waters out there sweep
 toward where the Tainui once crossed overland.
 Coming inland to Panmure Basin,
 I ramble on to Tāmaki River.
 Then, once at Tāhuna Torea,
 I trace a way across the skyline to
 Patutahi and on again to Remuera.
 Before me is this wonderful countryside
 beckoning to the havens beyond;
 Waiatarua, Onehunga, Rarotonga, Mutu-Karoa, Waipuna,
 Te Kai-a-Hiku, Mokoia, and Uku-tōia.
 I come to rest on Maungarei.
 And once there, I see below are Rua-pōtaka
 and Pare-huia standing watch over Te Oro –
 the playhouse of Ngāti Tī-tahi, Ngāi Tai-ki-Tāmaki,
 Ngāti Paoa and Ngāti Whātua.
 Matariki rises high into view
 signalling the New Year has begun.
 Welcome great essence of life,
 Join together and exclaim, it is done!

On the cover: Riverside Community Centre, where the boys attend Riverside Raps, a popular afterschool music and production programme.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Maungakiekie-Tāmaki Local Board area from 1 July 2020 to 30 June 2021.

You can read about our progress, expenditure, service performance and challenges faced in 2020/2021. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Maungakiekie-Tāmaki Local Board Agreement 2020/2021.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

CONTENTS

Mihi	2
About this report	3
From the chairperson	4
Our board	5
Our area	6
Performance report	8
Local flavour	13
Financial information	14



Shared path along Tāmaki Estuary

He kōrero mai i te heamana

From the chairperson

This financial year the impact from COVID-19 has affected many people and created significant delays to some of our projects.

However, our community has showed great resilience and kindness, which has kept us safe and enabled us to reconnect with our whānau and community here in Aotearoa.

We continued delivering projects that are important to you, such as completing the renewals of Commissariat Playground, Onehunga War Memorial Pool and Fergusson Domain sports floodlights. As well as funding the amazing community events such as the Te Ara Rama Matariki Light Trail, Panmure Basin Fun Day and Onehunga Christmas Lights.

We provided over \$200,000 in grants for community-led projects and partnered with organisations to deliver initiatives that align with our local board plan.

We funded a programme to activate our parks and open spaces, providing free community activities which ranged from gymnastics in the park to Ako Hoe Waka.

Protecting our natural taonga (treasures) remained a key priority for us. We completed remediation work for erosion at Taumanu Reserve and funded programmes to increase awareness of environmental impacts, including:

- pest and water education in schools
- industrial pollution prevention in Penrose and Mount Wellington



- low carbon lifestyles, for families to learn about easy ways to make their homes healthier and reduce energy use.

A major milestone for us was completing our Waikaraka Park Reserve Management Plan and Masterplan. These plans will guide how we use, protect, and prioritise future development of the park, which will work to implement in partnership with others over the coming years.

There is still more to be done to address significant growth and development expected in our

local board area. We will continue to work closely with Kāinga Ora and Tāmaki Regeneration to ensure that our neighbourhoods are well designed, safe, and connected.

We will also do what we can to support our businesses to succeed and continue to celebrate our diverse histories, cultures and identities, with a focus on initiatives that enable Te Ao Māori to be seen within our community.

Thank you for your continued support, we look forward to continuing to work with you and deliver our local board plan in 2021/2022.

Maria Meredith
Chairperson, Maungakiekie-Tāmaki Local Board

Te Poari ā-Rohe o Maungakiekie-Tāmaki

Maungakiekie-Tāmaki Local Board



Your board

(L to R, front to back) Nerissa Henry, Maria Meredith (Chairperson), Don Allan, Chris Makoare (Deputy Chairperson), Peter McGlashan, Debbie Burrows, Tony Woodcock.



Maungakiekie-Tāmaki Local Board
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Ngā kaupapa me ngā whakapaipai ake

Maungakiekie-Tāmaki projects and improvements

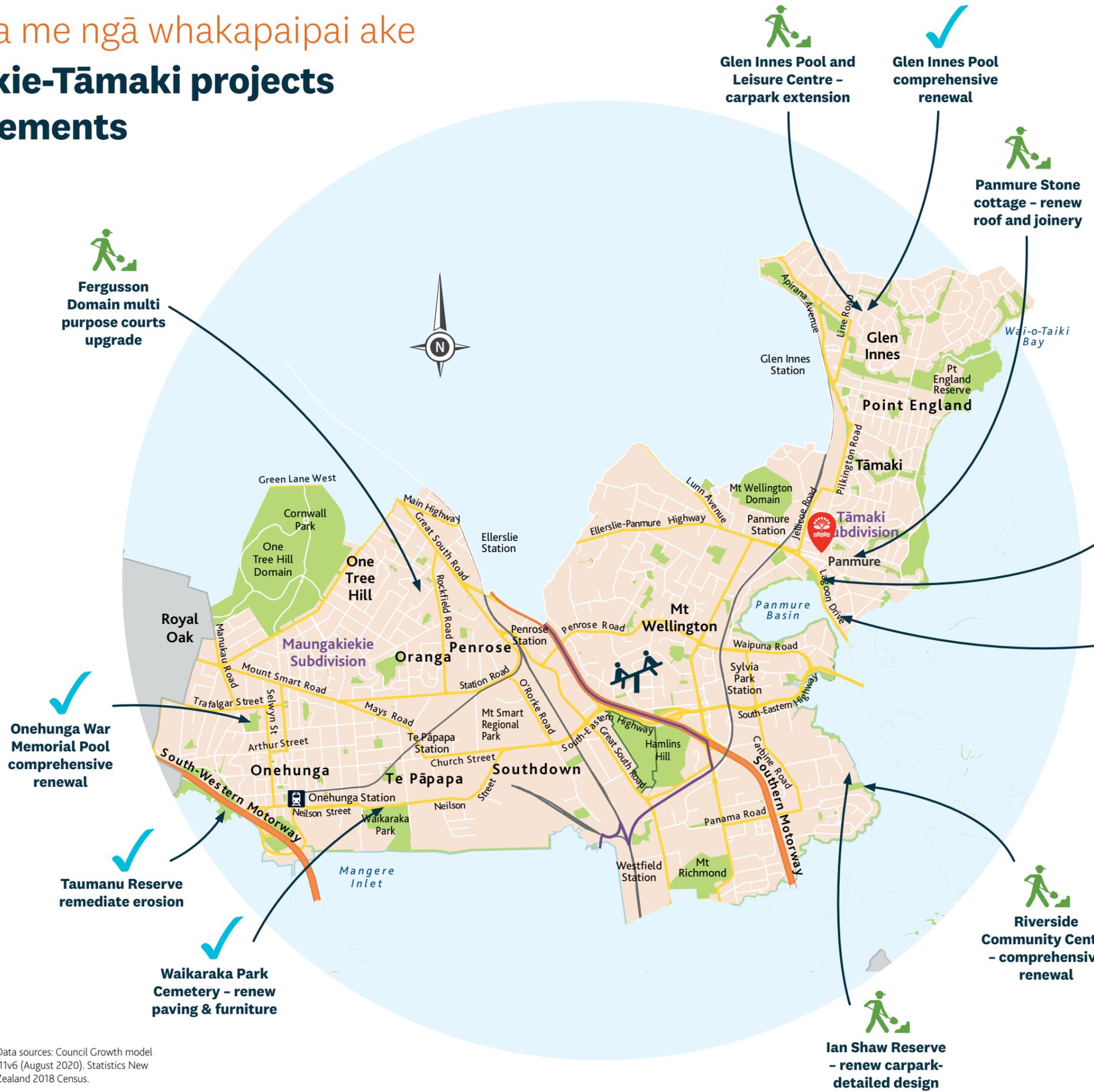
KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road
-  Railway

Data sources: Council Growth model i11v6 (August 2020), Statistics New Zealand 2018 Census.



5 significant maunga / volcanic cones including Maungakiekie / One Tree Hill and Maungarei / Mt Wellington



Current population of **83,000** is projected to increase to 120,900 (46%) by 2041



We are home to **more than 100** local parks and sports fields, **3** libraries and **8** community centres and halls



Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

▬ **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

The Maungakiekie-Tāmaki Local board funds local arts, culture, events, sport, and recreation activities such as Christmas events, Matariki Light Trail, Movies in Parks and delivers local arts and culture events from Te Oro music and arts center. The board supports local community groups and organisations by providing strategic partnership and community grants. Continue to provide support for Ruapotaka Marae to build their capacity and capability. We continue the maintenance and upkeep of our local parks and facilities, including the renewal of Fergusson Main sports floodlights.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe – day time	●	▼	77%	71%	78%	83%	A majority of residents feel safe but there is a perception that crime has increased. Homelessness, antisocial behaviour, unkept road frontage and rubbish on road sides contributed to residents feeling unsafe around the train station and town centre. There are suggestions for better lighting and regular police patrols.
Percentage of Aucklanders that feel their local town centre is safe – night time	●	▲	30%	33%	30%	34%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●	▲	55%	68%	40%	68%	Community-led practice championed through activities such as Oranga Community Collective, community organisations including Rākau Tautoko and Synergy Trust, Youth-led work programmes and work at the Riverside Community Centre.
The percentage of Empowered Communities activities that build capacity and capability	●	▲	40%	82%	59%	57%	Community capability and capacity has exceeded expectation after a multi-year focus on supporting local community groups and organisations through allocation of targeted contestable and non-contestable grant for this purpose.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts and culture programmes, grants and activities that are community led	●	▼	80%	12%	16%	85%	Most of the programmes in this area are delivered by a council owned and operated arts facility. Te Oro has increased the total number of programmes that it delivers but not the proportion that are community led.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●	▼	6,400	1,800*	2,000*	600	Lower attendance at the Onehunga Christmas lights event was due to the impact of COVID-19 and the general reluctance to attend public events.
The percentage of attendees satisfied with a nominated local community event			75%	Not measured*	56%*	84%	Satisfaction survey methods require physical engagement with event attendees. The promotion of physical distancing to minimise risk at community events meant that satisfaction surveys were unable to be carried out this year.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●	▲	389,131	351,371*	326,329*	422,573	Community venues were closed for nearly 36 days in response to two COVID-19 alert level restrictions during the year. While utilisation is returned to pre COVID-19 levels, participations were slower to pick up due initially to social distancing requirements and subsequent precautionary consideration about hygiene.
The percentage of art facilities, community centres and hire venues network that is community led	●	▼	22%	11%	22%	22%	There are nine venues in total in the Maungakiekie-Tāmaki Local Board area. Only one is Community Led and eight are Council managed.
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	470,000	246,975*	309,918*	420,727	Reduction was partly due to the two alert levels restrictions during this financial year, customers opting for online services and more users having internet available at home. Libraries in this local board have also partnered with Digital Inclusion Alliance Aotearoa and the Skinny Jump programme to help provide affordable Wi-Fi access at home.
The number of visits to library facilities	●	▼	440,000	326,842*	353,158*	476,032	Library visits continued to decline due to changing customer behaviours and preference for online services. This is worsened by library closures during COVID-19 alert levels and the lasting effect of the initial outbreaks.
Percentage of customers satisfied with the quality of library service delivery	●	▲	95%	96%	95%	94%	

Local Community Services cont'd

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	▼	80%	64%*	82%	80%	The impact of council's Emergency Budget meant that the level of investment in renovations of playing surfaces in spring and autumn, and general capital works, was lower. In addition, COVID-19 impacts and lockdowns meant reduced service standards on the grounds. These factors combined to produce an unusual year for sports and their playing facilities.
The customers' Net Promoter Score for pool and leisure centres	●	▲	45	38	26	33	Positive customer feedback for staff, accessibility, outdoor pools and learn to swim programmes. There are suggestions for improvements in facility maintenance and quality of equipment. Onehunga War Memorial Pool has seen the largest NPS increase largely due to the upgrade of the swimming pool changing rooms.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	▼	78%	60%	69%	75%	Generally local parks are well maintained but there is a drop in satisfaction level. There are suggestions for exercise equipment and fitness trails to cater to the lower to medium levels of fitness capabilities, improve bathroom facilities, cleaning of parks and more parking.
The percentage of residents who visited a local park in the last 12 months	●	▼	90%	83%*	84%	89%	The decline in numbers of visitations to a local park may be due to COVID-19 restrictions and the requirement for physical distancing under the alert level changes this year.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	▲	50.0%	35%*	30.0%	50.5%	A number of activities were postponed or cancelled due to COVID-19, which affected the overall result. However, the overall engagement with Māori remains high. Key areas of focus included the ongoing relationship with Ruapōtaka Marae, and the development of new relationships and contestable grants responding to Māori aspirations.

Local Environmental Management

We support environmental initiatives such as pest plant and animal pest management, stream and water quality enhancements, and industrial pollution prevention programmes in Penrose and Mount Wellington. The local board also funds the Maungakiekie Birdsong project involving local communities to undertake pest control and support native wildlife around the maunga.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	▲	90.0%	100.0%	71.4%	88.9%	Eleven programmes were successfully delivered in the 2020/2021 financial year.

Local Planning and Development

The Maungakiekie Local Board works to support our local businesses and business improvement districts (BIDS) as they recover from the impacts of COVID-19, and we fund events delivered by our business associations.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100.0%	100.0%	100.0%	100.0%	



Te āhuatanga ā-rohe

Local flavour

Pool upgrades much appreciated



Following storm damage in 2018, some facilities at the Onehunga YMCA War Memorial Pools and Leisure Centre required extensive works. Not only were remedial works needed on the roof, but improvements to the facilities were highlighted for attention. While some works were undertaken immediately, it wasn't until October 2020 that the final elements were completed, and the full range of both indoor and outdoor facilities were back in fully functioning condition.

"It is such a well-used and much-loved pool that the refurbishment was highly anticipated by the community," explains Maria Meredith, Chair of Maungakiekie-Tāmaki Local Board which funded the almost \$1.5 million spend. "Delays due to COVID-19 were quite upsetting for regular facility users, as they meant that the refurbishment work took even longer to complete and have the pools up and running as expected."

▲ Swimming lessons at the Onehunga War Memorial Pools and Leisure Centre

There are an average of 1300 daily visitors to the centre. Its facilities include both indoor and outdoor heated pools, gym, sauna, steam and spa, afterschool care, training sessions and more to the community.

Upgrades undertaken on the pool complex incorporated a much lighter and more modern look and feel, with a slightly changed internal layout which provided office space for staff and improved the reception area. Increased natural light and the integration of a nautical theme have also helped create a more welcoming and modern environment for staff and visitors.

"We look forward to an undisturbed busy season this summer," says Meredith. "We hope to see daily visitor numbers continue to rise as our community makes the most of this wonderful local pool, right in the heart of Onehunga town."

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2021

\$000s	Notes	Actual 2020/2021	Annual Plan 2020/2021	Annual Plan 2019/2020
Sources of operating funding:				
General rates, UAGCs, rates penalties		14,758	14,758	13,225
Targeted rates		976	1,021	1,010
Subsidies and grants for operating purposes		4	15	15
Fees and charges		375	342	415
Local authorities fuel tax, fines, infringement fees and other receipts		234	246	65
Total operating funding		16,347	16,382	14,730
Applications of operating funding:				
Payments to staff and suppliers	1	13,604	13,985	11,806
Finance costs		842	832	1,113
Internal charges and overheads applied		1,551	1,551	1,793
Other operating funding applications		0	0	0
Total applications of operating funding		15,997	16,368	14,712
Surplus (deficit) of operating funding		350	14	18
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt		2,822	2,750	13,144
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		2,822	2,750	13,144
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		551	180	5,822
- to improve the level of service		218	310	2,753
- to replace existing assets		2,403	2,274	4,587
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	2	3,172	2,764	13,162
Surplus (deficit) of capital funding		(350)	(14)	(18)
Funding balance		0	0	0

Variance explanation Actual 2020/2021 to Annual Plan 2020/2021

- Payments to staff and suppliers were below plan due to supply issues stemming from the COVID-19 pandemic, particularly impacting outsourced works and services.
- Capital expenditure was above plan due to:
 - the Jubilee Bridge upgrade being progressed in 2020/2021, but was budgeted for in 2019/2020. The Jubilee Bridge upgrade experienced delays in 2019/2020 as a result of scope and costings not being finalised.
 - additional spend in excess of that planned was required to complete the Panmure Squash Club roof remediation and comprehensive renovation of the Onehunga War Memorial Pools.

Onehunga Bay Reserve and dog park ▶



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ISSN 2624-201X (Print)
ISSN 2624-2028 (PDF)