

Te Poari ā-Rohe o Ōrākei
Te Rīpoata ā-Tau 2020/2021

Ōrākei Local Board

Annual Report 2020/2021



Volume
2.12

Mihi

“E ngā kainoho, e ngā hapori
 Anei te reo matakuihui ka hora ki ngā iwi
 kua whakakāinga nei i a Ōrākei

Tēnā koutou katoa.
 E noho nei au i te maunga o Ōhinerau
 ka titiro ki te raki, ki a Maungarei.
 Ko aku karu ka whai i te awa o Tāmaki e tere rā
 ka rewa ake ki runga i a Taurere
 ki te Pane-o-Horoiwi.

I konei ka huri whakawaho taku kaikanohi
 ki Tikapa Moana, ka matika ake he moutere,
 ko tōna rite he tōtōeka,
 e patī mai ki runga i ō tātou tāhuna.

Mai i konei ka rere tonu rā ki te Waitematā,
 ka paratī mai ōna tai kārohirohi
 ki runga i ōna takutai.
 Haumi e, hui e, tāiki e.
 Tirohia tō mātou tirohanga whānui
 kei ngā whārangi nei.
 Nōu hoki te tirohanga? Whāki mai!

Residents and communities
 This is a warm welcome to all who have
 made Ōrākei home.

Greetings to you all.
 Here I sit on Mt Hobson
 and look to the east as I gaze towards Mt Wellington.
 My eyes follow the flowing Tāmaki River
 then pass over Mt Taylor
 to Achilles Point.

From here I look out and see
 the waters of the Hauraki Gulf, where islands rise
 like greenstone,
 as they lap onto our beaches.

From here it's on to the Waitematā
 whose shimmering waters
 touch our coast.
 The connections are made.
 Look to our vision
 shared in these pages.
 Is it yours too? Tell us!”

On the cover:
 Local families overlooking Pourewa Valley’s vast urban green space, which the community and local board are working together to protect and enhance through the Pourewa Valley Integrated Plan.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Ōrākei Local Board area from 1 July 2020 to 30 June 2021.

You can read about our progress, expenditure, service performance and challenges faced in 2020/2021. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Ōrākei Local Board Agreement 2020/2021.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Ellerslie shops

He kōrero mai i te heamana

From the chairperson

It is a privilege to present this annual report for 2020/2021. Despite the challenges imposed by the COVID-19 pandemic, we have made excellent progress on multiple fronts.

The Ōrākei Local Board is appreciative of the extraordinary staff effort, under trying circumstances, that has contributed substantially to a number of the “wins” for Ōrākei in the financial year.



I’m pleased to say we are ahead of budget on progressing the Glen Innes to Tāmaki Drive shared path, with section two under construction and funding for the north and south links secured. This will enhance access to the valley, reduce traffic movement and improve student safety. The enhancement plan we drafted for Pourewa Valley is being implemented, with the first milestone being the formation of a Pourewa Valley Guardians Group and the securing of funding for a Field Officer. These actions progress the vision we have for Pourewa Valley to maximise its potential as the most beautiful urban forest in the region.

We greatly value the residents, business and community interest groups in our area are determined that it is important to continue supporting our groups particularly in the COVID-19 environment. The decision to keep local body grants at a high level proved right and beneficial. Many community groups, have benefitted and some may have not survived otherwise. People will always be our first priority. We are fortunate to have high levels of community engagement and the dedicated community groups are what make our area unique.

Enhancing our parks and reserves continues to be a huge focus. The new changing rooms at Selwyn Reserve are complete and we are continuing progress on upgrades to the Mission Bay toilets, field upgrades at Shore Road and multiple renewals of park equipment across the local board area.

We are working with Auckland Transport and advocating for various safety, roading and transport improvements in our area. We have completed a number of projects aimed at improving community safety, particularly getting the St Heliers Safety Plan underway and the Mission Bay plan in the finalisation stage.

Water quality is still a critical challenge for us all. Your participation in the Long Term Plan 2021-2031 consultation resulted in a water quality targeted rate increase and extension. We look forward to the multi-billion dollar infrastructure projects scheduled for our area being brought forward by seven years as a result.

Thank you for your continued engagement and support, helping us to plan and spend to make the Ōrākei Local Board area a fantastic place to be now and into the future.

Scott Milne
Chairperson, Ōrākei Local Board

Te Poari ā-Rohe o Ōrākei

Ōrākei Local Board



Your board

(L to R) Troy Churton, Margaret Voyce, Collin Davis, Sarah Powrie, Scott Milne (Chairperson), Troy Elliott (Deputy Chairperson), David Wong.



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Ngā kaupapa me ngā whakapaipai ake

Ōrākei projects and improvements

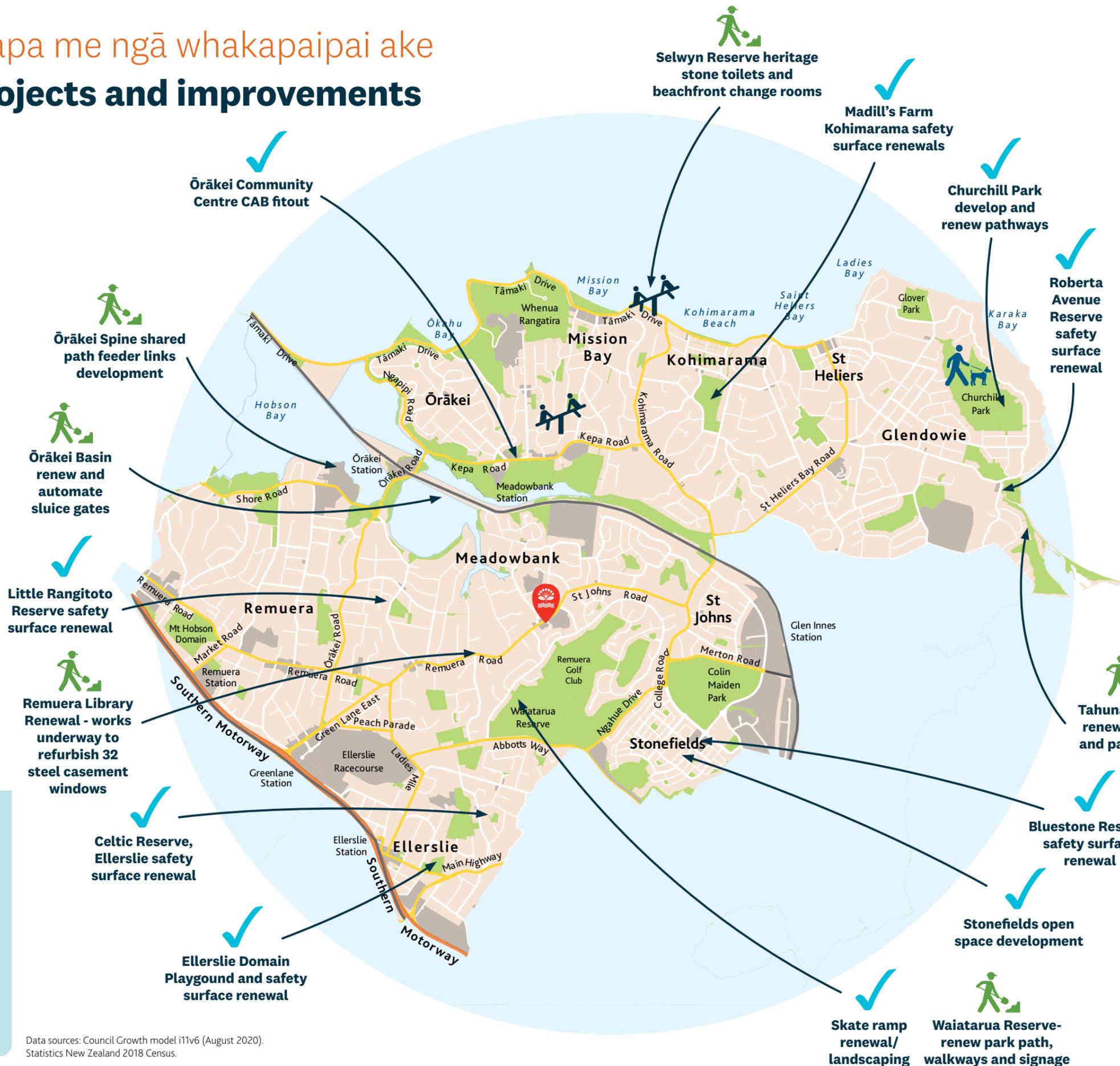
KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road
-  Railway

Data sources: Council Growth model i11v6 (August 2020).
Statistics New Zealand 2018 Census.



Ōrākei is home to over **8** swimming beaches



112 parks and reserves, **2** libraries



7 community centres and halls and **6** volcanic features



A population of **87,500** with estimated population reach of 110,200 by 2041



Ōrākei boasts over **20km** of coastal walks

Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

— **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

The Ōrākei Local Board supports local community organisations and groups through contestable grants. We deliver events such as Carols on the Green, Movies in Parks, the Matariki Festival, and the inaugural Ōrākei Environmental Forum. The board maintains parks and community facilities and will progress the renewal of the Churchill Park pathways, and complete the Ōrākei Centre CAB fit out.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe – day time	●	▼	93%	82%	86%	93%	While a majority of residents feel that their local town centre is safe, there are suggestions for better lighting at the Ōrākei train station car park and on the streets as well as more police patrols.
Percentage of Aucklanders that feel their local town centre is safe – night time	●	▼	46%	47%	59%	52%	Residents do not feel safe venturing out at night. There are comments about antisocial behaviour particularly in Mission Bay car park.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●	▲	45%	83%	32%	42%	Last year's focus on developing the communities' capacity and capability has increased the community's ability to deliver these activities themselves. These include the annual Trick the Light event (Glendowie Community Centre), Eastern Bays Community Patrols, murals, technology workshops for seniors and activations for Ellerslie Town Centre including reinvigorating the community garden and initiating markets in the square.
The percentage of Empowered Communities activities that build capacity and capability	●	▼	40%	52%	85%	94%	Community capacity and capability is being built through activities such as direct brokerage of strategic collaborative relationships and resources such as Ōrākei Community Wellbeing network, Youth of Ōrākei group, place-making activities and safety initiatives in Mission Bay and St Heliers. Examples include developing a crime prevention report for Mission Bay Town Centre & St Heliers Village with subsequent community safety meetings and a funding agreement to develop Ōrākei Age Friendly Report.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts and culture programmes, grants and activities that are community led	●	—	85%	100%	100%	100%	All programmes are community led
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●	▲	3,000	2,500*	2,100*	4,500	Higher attendance at Carols on the Green event while Movies in Parks was cancelled due to COVID-19 restrictions.
The percentage of attendees satisfied with a nominated local community event			70%	Not measured*	81%*	67%	Satisfaction survey methods require physical engagement with event attendees. The promotion of physical distancing to minimise risk at community events meant that satisfaction surveys were unable to be carried out this year.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●	▼	301,225	187,419*	227,938	275,396	Community venues were closed for nearly 36 days in response to two COVID-19 alert level restrictions during the year. While utilisation had returned to pre-COVID-19 levels, participations were slower to pick up due initially to social distancing requirements and subsequent precautionary consideration about hygiene.
The percentage of art facilities, community centres and hire venues network that is community led	●	—	67%	33%	33%	33%	Reduction in community-led facilities as three facilities - Meadowbank Community Centre, Tahapa Hall and Tāmaki Ex-Services Association Hall - changed into council managed venues.
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	150,000	80,715*	103,072*	137,785	Reduced number of internet sessions is due, in part, to the closure of libraries during two alert levels restrictions during the year. The decline in numbers also continues the downward trend as customers opt for online services and more customers have internet at home.
The number of visits to library facilities	●	▼	510,000	405,766*	424,883*	534,270	Library visits continued to decline due to changing customer behaviours and preference for online services. This is worsened by library closures during COVID-19 alert levels and the lasting effect of the initial outbreaks.

Local Community Services measures cont'd over

Local Community Services cont'd

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
Percentage of customers satisfied with the quality of library service delivery	●	—	85%	97%	97%	96%	
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	▼	65%	75%	76%	73%	
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	▼	72%	76%	77%	76%	
The percentage of residents who visited a local park in the last 12 months	●	▼	85%	85%	86%	88%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	▲	10.0%	38%	14.8%	28.5%	The target for this measure has been exceeded by 28.3% and is made up of grants, programmes and activities from the empowered communities and arts and culture work programme. Key areas of focus included work underway with Ngāti Whātua Ōrākei, funding Matariki festival and contestable grants that respond to Māori aspirations.

Local Environmental Management

We are continuing pest management and ecological restoration of habitats across the local board area, such as Waiatarua Reserve, Ngapipi Reserve and Ngapipi Cliffs, Maungarei Springs Wetlands, and other ecological areas. The board supports

the Eastern Songbird initiative, Newmarket Stream/Middleton Stream Restoration, and other water quality improvement and stream restoration projects.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	▼	95.0%	47.6%	85.0%	95.0%	Nine out of the 21 environmental projects were successfully delivered in the year. The Tāhuna Tōrea project experienced some delays due to a resource consent requirement for mangrove removal. The balance of the other projects are expected to be completed next year.

Local Planning and Development

Progress the design and staged implementation of the Pourewa Valley Enhancement Plan and refresh plans for the Landing and Hakumau Reserve.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100.0%	



Ōrākei Basin Walkway

Te āhuatanga ā-rohe

Local flavour

Selwyn Reserve playground extension

Selwyn Reserve Playground is nestled beside the beach, café, parking areas and green space, and is shaded by mature Norfolk pine. It is a much-loved local play area and because of this, there have always been calls to increase its size and play offerings. Ōrākei Local Board allocated budget and assisted with consultation and design of an upgraded playground in 2020, with construction expected to begin in September 2021. “Along with a need to provide play options that appealed to a wider age group, we wanted to ensure that it didn’t encroach on the open green spaces, which are also well used. To do all of these things while also addressing the structural and drainage work required to future proof the park was challenging. Finding the right design required input from many sources, but we are sure that the

community can look forward to something very special happening in this space,” says Scott Milne, Ōrākei Local Board Chair.

Community consultation and partnership with iwi helped inform the design and choice of the new play equipment. A Nautical Navigation theme embraces the historical significance of the site and the connections between ocean, waves, sand, nature, wood and impressive height of the trees.

The outcome will be a colourful play area with a range of musical, climbing, movement and adventure elements. Selwyn Reserve is such a great location for family and friends to gather and spend time. It is increasingly a destination playground, so this upgrade will be well used and appreciated for years to come.



▲ The current Selwyn Reserve Playground was built in 2009 (pictured) and was due for a renewal, but with additional budget and focus by Ōrākei Local Board, the playground is now receiving a full refresh.

◀ This sketch indicates the new layout and size of the upgraded play area.

◀ Ōrākei Basin Walkway

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2021

\$000s	Notes	Actual 2020/2021	Annual Plan 2020/2021	Annual Plan 2019/2020
Sources of operating funding:				
General rates, UAGCs, rates penalties		12,853	12,853	11,425
Targeted rates		523	547	539
Subsidies and grants for operating purposes		3	11	11
Fees and charges		493	467	276
Local authorities fuel tax, fines, infringement fees and other receipts	1	691	973	801
Total operating funding		14,563	14,851	13,052
Applications of operating funding:				
Payments to staff and suppliers		12,529	12,647	10,434
Finance costs		784	782	965
Internal charges and overheads applied		1,407	1,407	1,634
Other operating funding applications		0	0	0
Total applications of operating funding		14,720	14,836	13,033
Surplus (deficit) of operating funding		(157)	15	19
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	2,541	2,101	6,602
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		2,541	2,101	6,602
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		60	189	233
- to improve the level of service		4	368	580
- to replace existing assets		2,320	1,559	5,808
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	2,384	2,116	6,621
Surplus (deficit) of capital funding		157	(15)	(19)
Funding balance		0	0	0

Variance explanation Actual 2020/2021 to Annual Plan 2020/2021

1. Operating funding from other receipts was below plan as a commercial lease at Colin Maiden Park ceased in August and was vacant for the remainder of the financial year.
2. Additional debt funding was required to meet the funding shortfall created by capital expenditure being above plan, and operating funding being below plan.
3. Capital expenditure was above plan primarily due to the reprioritisation of the local asset renewals programme including the Ōrākei Community Centre Citizens Advice Bureau fitout, Selwyn Reserve toilet renewal, comprehensive renewal of the Remuera Library and renewal of park play spaces, furniture and fittings. These projects were deferred in response to the financial impact of COVID-19 and the associated lockdowns.

Hobson Bay Walkway ►



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