

Te Poari ā-Rohe o Papakura
Te Rīpoata ā-Tau 2020/2021

Papakura Local Board

Annual Report 2020/2021



Volume
2.14

Mihi

Tēnā kia hōea e au taku waka mā ngā tai mihi o ata
 e uru ake ai au mā te awa o Tāmaki
 ki te ūnga o Tainui waka i Ōtāhuhu.
 I reira, ka toia aku mihi ki te uru ki te
 Pūkaki Tapu a Poutūkeka,
 i reira, ko te Pā i Māngere.
 E hoe aku mihi mā te Mānukanuka o Hoturoa
 ki te kūrae o Te Kūiti o Āwhitu.
 I konā, ka rere taku haere mā te ākau
 ki te pūaha o Waikato, te awa tukukiri o ngā tūpuna,
 Waikato Taniwha Rau, he piko he taniwha.
 Ka hīkoi anō aku mihi mā te taha whakararo
 mā Maioro ki Waiuku ki Matukutūreia
 kei konā, ko ngā Pā o Tahuna me Reretewhioi.
 Ka aro whakarunga au kia tau atu ki Pukekohe.
 Ka tahuri te haere a taku reo ki te ao
 o te tonga e whāriki atu rā mā runga i ngā hiwi,
 kia taka atu au ki Te Paina,
 ki te Pou o Mangatāwhiri.
 Mātika tonu aku mihi ki a koe Kaiāua
 te whākana atu rā o whatu mā Tīkapa Moana
 ki te maunga tapu o Moehau.
 Ka kauhoetia e aku kōrero te moana
 ki Maraetai kia hoki ake au ki uta ki Ōhuiarangi,
 heteri mō Pakuranga.
 I reira ka hoki whakaroto ake anō au
 i te awa o Tāmaki mā te taha whakarunga
 ki te Puke o Taramainuku, kei kona ko Ōtara.
 Kātahi au ka toro atu ki te Manurewa a Tamapohore,
 kia whakatau aku mihi mutunga
 ki runga o Pukekiwiriki
 kei raro ko Papakura
 ki konā au, ka whakatau.

Let this vessel that carries my greetings
 travel by way of the Tāmaki River
 to the landing place of Tainui canoe at Ōtāhuhu.
 There, let my salutations be borne
 across the isthmus to the Pūkaki lagoon
 and the community of Māngere.
 Paddling the Manukau Harbour
 we follow the Āwhitu Peninsula to the headland.
 From there we fly down coast
 to the Waikato river mouth,
 sacred waters of our forebears.
 Coming ashore on the northern side at
 Maioro we head inland to Waiuku and Matukutūreia,
 there are the Pā – Tāhuna and Reretewhioi.
 Heading southward I come to Pukekohe.
 My words turn to follow the ancient ridgelines
 along the Southern boundary,
 dropping down into Mercer
 and Te Pou o Mangatāwhiri.
 My greetings reach you at Kaiāua
 who gazes across Tīkapa Moana
 to the sacred mountain, Moehau.
 Taking to the sea, my remarks travel
 to Maraetai and then to Ōhuiarangi,
 sentinel to Pakuranga.
 There we follow again
 the Tāmaki River
 to Te Puke o Taramainuku, Ōtara resides there.
 From here I reach for Manurewa
 until my greetings come to rest
 on Pukekiwiriki
 below which lies Papakura
 and there I shall rest.

**On the cover:
 Te Paataka Koorero o Takaanini official opening.**

He kōrero mō tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Papakura Local Board area from 1 July 2020 to 30 June 2021.

You can read about our progress, expenditure, service performance and challenges faced in 2020/2021. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Papakura Local Board Agreement 2020/2021.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Opening of the new Te Paataka Koorero o Takaanini (Takaanini* Community Hub)

He kōrero mai i te heamana

From the chairperson

I am pleased to highlight some of our achievements for 2020/2021. We have continued to progress objectives and initiatives identified within our local board plan, despite some projects being impacted by COVID-19 restrictions.

We were thrilled to have our new Takaanini Community Hub and library open. The community has had a positive response to the availability of te reo Māori speaking staff. Night classes for te reo Māori have been particularly popular with people from the wider Papakura area. Waiata and mōteatea sessions where whānau can learn new songs have been well attended. Staff have been running healthy cooking workshops in the new kitchen, which have also been well received by the community.

The board took the opportunity to work in partnership with other boards particularly in the environmental space, including the Manukau Harbour Forum and the Papakura Stream Restoration projects.

Our Smiths Avenue redevelopment has really seen our local people come to the fore with community-led programmes and projects.

As COVID-19 restrictions allowed, the board was able to fund the Movies in Parks event which had around 600 people attend. We saw again this year a highly successful StreetFest event funded by the board in partnership with the Papakura Business Association.

The board continued to fund the local board youth scholarships for academic or trade training. Community grants remain an integral part of community support.



The board is extremely grateful to the community groups that pull together throughout the COVID-19 pandemic crisis. We are blessed to have such groups as Papakura Marae, Kootuitui ki Papakura, Kuraconnect and the Gurdwara Sikh Temple, to name a few, who responded to community needs.

The board worked closely with the Papakura Business Association and was heartened to see that the community response to the 'shop local, buy local' campaign showed that COVID-19 appeared to have less

of an impact on Papakura businesses.

The board is excited about new development occurring in and around Papakura including multi-level apartment blocks. We are looking forward to what the future brings in this space.

We would like to thank everyone for their continued contributions to our plans and projects. Working together we can achieve our ambitions and aspirations for Papakura.

A handwritten signature in black ink, appearing to be 'Brent Catchpole'.

Brent Catchpole

Chairperson, Papakura Local Board

Te Poari ā-Rohe o Papakura

Papakura Local Board



Your board

(L to R) Felicity Auva'a, George Hawkins, Brent Catchpole (Chairperson), Keven Mealamu, Jan Robinson (Deputy Chairperson), Sue Smurthwaite.



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Papakura



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Papakura projects and improvements

KEY TO CURRENT AND PLANNED PROJECTS

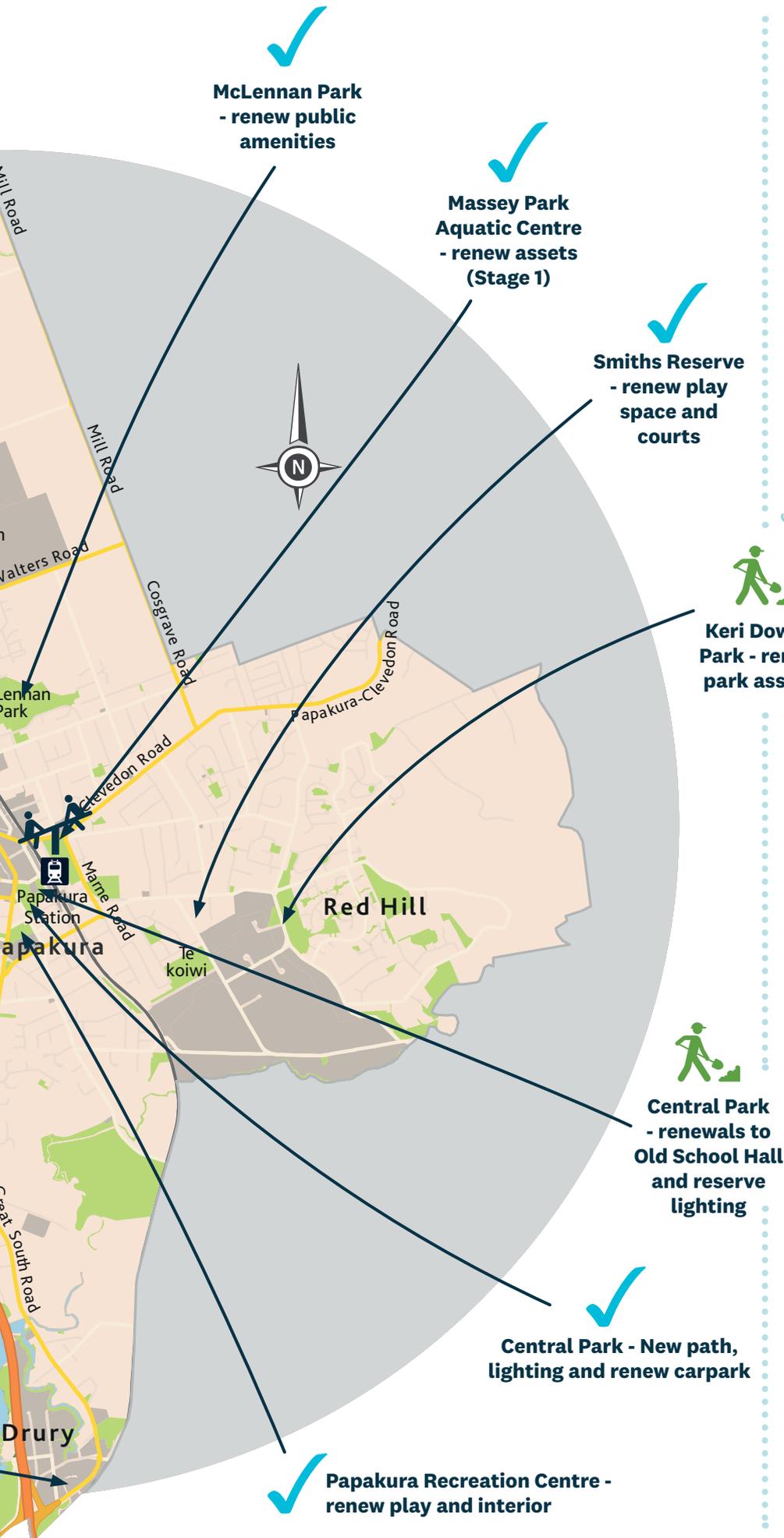
-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road



Data sources: Council Growth model i11v6 (August 2020).
 Statistics New Zealand 2018 Census.



✓
McLennan Park
 - renew public amenities

✓
Massey Park Aquatic Centre
 - renew assets (Stage 1)

✓
Smiths Reserve
 - renew play space and courts

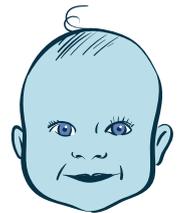
✓
Keri Downs Park
 - renew park assets

✓
Central Park
 - renewals to Old School Hall and reserve lighting

✓
Central Park
 - New path, lighting and renew carpark

✓
Papakura Recreation Centre
 - renew play and interior

We are home to more than **140** local parks and sports fields, **1** aquatic centre, **2** libraries, **1** community hub and library, **1** recreation centre and **9** community halls.



24% of Papakura's residents are 14 years or younger



A population of **59,936** projected to increase to **78,675** by 2036

27% of residents identify as Māori



11 mana whenua iwi/hapū have an interest in Papakura

Tā mātou pūrongo whakahaere mahi

Our performance report

Achieved

Target has been met or exceeded

Substantially achieved

Target has not been met by a slim margin (+/-2%)

Not achieved

Target not achieved

*** Impacted by COVID-19**

Measures favourably / unfavourably impacted by COVID-19

Progress made

Result improved from prior-year result

No change

No change from prior-year result

No improvements

Not improved from prior-year result

	Results against target	Year-on-year change	2021 Target	2021 Result
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities				
Percentage of Aucklanders that feel their local town centre is safe – day time	●	∨	61%	59%
Percentage of Aucklanders that feel their local town centre is safe – night time	●	∨	32%	21%
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities				
The percentage of Empowered Communities activities that are community led	●	—	45%	70%
The percentage of Empowered Communities that build capacity and capability to assist local communities to achieve their goal	●	∨	40%	65%
We fund, enable and deliver arts and culture experiences that enhance identity and connect people				
The percentage of arts and culture programmes, grants and activities that are community led	●	∨	75%	62%
We fund, enable and deliver community events and experiences that enhance identity and connect people				
The number of attendees at council-led community events	●	∨	1,400	600*
The percentage of attendees satisfied with a nominated local community event			75%	Not measured*
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection				
The number of participants in activities at art facilities, community centres and hire venues	●	∨	197,000	317,917
The percentage of art facilities, community centres and hire venues network that is community led	●	∧	27%	20%
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life				
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	∨	120,000	87,181*

Local Community Services

The new Te Paataka Koorero o Takaanini (Takaanini* Community Hub and Library) is Auckland Council's first bilingual facility with all signage in both English and Te Reo Māori. The building is owned and built by Takanini Village Ltd, and Auckland Council entered a 25-year lease agreement with them for the library/community hub space. Auckland Council has also paid for the full facility internal fit-out.

2020	2019	How did we perform
63%	66%	The perception of lower day time safety as shown in this survey is reflected on media platforms, influenced by a higher degree of antisocial behaviour, plus a surge in opportunist youth crime during the day when businesses are open.
25%	14%	Results have dropped despite the local board working closely with community groups, town centre management and NZ Police representatives, diminishing the aspirational target and efforts to make Papakura town centre a safer place. The local board continuing funding for 30 cameras in the Papakura town centre, and the community safety co-ordinator. There is dedicated funding to improve collaboration with community volunteers and police. There have been security improvements at Papakura train station to address antisocial behaviour. Local board commissioned an independent safety audit of the town centre to improve space, lighting, and security presence. There are significant safety concerns voiced against youth and opportunist crime in Auckland's town centres and business districts.
70%	89%	Community-led practice is championed through organisations such as The Corner, Papakura Youth Council, Kootuitui Trust, Gardens for Health, Papakura Community Network, Papakura Marae, Papakura Business Association, The Manukau Beautification Trust and Smith's Ave/SAMOM Trust.
94%	70%	Activities include Children's Panel, gathering the ideas and opinions of tamariki, funding agreements and grants, facilitating connections between local organisations and council, Youth-led events and mentoring, and community safety co-ordinators.
68%	71%	Papakura Art Gallery and Hawkins Theatre both delivered below target. Hawkins Theatre results were not included last year, which may be the cause of the drop as total programmes increased, but it is worth noting that they delivered 78 community-led programmes during this period. Papakura Art Gallery improved its result by 19% from the prior year.
1,500*	Not measured	One Movies in Parks event was scheduled this year. Attendance was lower than expected possibly due to COVID-19 concerns leading into the change in alert level to be implemented the day following the movie.
72%	56%	Satisfaction survey methods require physical engagement with event attendees. The promotion of physical distancing to minimise risk at community events meant that satisfaction surveys were unable to be carried out this year.
413,194*	227,782	There is lower uptake due to changing alert level precautions being undertaken by groups/organisations. Although booking hours have increased, participant numbers have not met 2019/2020 results. The 2021 target did not include the early opening of the new library of community facility hub, He Paataka Koorero o Takaanini.
18%	18%	
93,961*	115,643	Reduction was partly due to the two alert levels restrictions during this financial year, customers opting for online services and more users having internet available at home. Libraries in this local board have also partnered with Digital Inclusion Alliance Aotearoa and the Skinny Jump programme to help provide affordable Wi-Fi access at home. Uptake at the new library hub at Takaanini has mitigated some downturn.

Local Community Services measures cont'd over

Local Community Services cont'd

	Results against target	Year-on-year change	2021 Target	2021 Result
The number of visits to library facilities			230,000	172,299*
Percentage of customers satisfied with the quality of library service delivery			85%	97%
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often				
The percentage of park visitors who are satisfied with the overall quality of sportsfields			82%	70%*
The customers' Net Promoter Score for pool and leisure centres			7	50
We provide safe and accessible parks, reserves, and beaches				
The percentage of users who are satisfied with the overall quality of local parks			51%	54%
The percentage of residents who visited a local park in the last 12 months			85%	72%*
We showcase Auckland's Māori identity and vibrant Māori culture				
The percentage of local programmes, grants and activities that respond to Māori aspirations			22.0%	34%

Local Environmental Management

Papakura stream landowner engagement project saw volunteers plant 2000 native trees and wetland grasses in a 100-year-old kahikatea-stand wetland. Wai Care education programme allowed 160 students to plant 1000 plants to help maintain

	Results against target	Year-on-year change	2021 Target	2021 Result
We manage Auckland's natural environment				
The proportion of local programmes that deliver intended environmental actions and/or outcomes			80%	100%

Local Planning and Development

The local board held a second developers evening to promote the Papakura Metropolitan Framework for Action. We also

	Results against target	Year-on-year change	2021 Target	2021 Result
We help attract investment, businesses and a skilled workforce to Auckland				
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations			100%	100%

2020	2019	How did we perform
164,696*	210,778	Library visits continued to decline due to changing customer behaviour and preference for online services. This was further affected by closures during COVID-19 lockdowns and the residual effect of initial outbreaks. The opening of the new library hub at Takaanini in March 2021 added an additional 28,400 visits, and has mitigated some of the downturn.
97%	95%	The high level of satisfaction has been driven mainly by the level of service delivered by libraries staff, which is on par with 2020 at 97% and 8 percentage points higher than target.
68%	77%	The impact of council's Emergency Budget meant that the level of investment in renovations of playing surfaces in spring and autumn, and general capital works, was lower. In addition, COVID-19 impacts and lockdowns meant reduced service standards on the grounds. These factors combined to produce an unusually disruptive year for sports and their playing facilities.
36	3	A great improvement on 2020 results shows in the significant changes to customer feedback. Group classes, aqua classes and learn to swim lessons received high praise. Feedback around improvements is aligned to other pool facilities around cleanliness and maintenance, and improvements around behaviour and safety being addressed.
76%	61%	The impact of council's Emergency Budget meant that the level of investment in renovations to parks, and general capital works, was lower than previous levels. In addition, COVID-19 impacts and lockdowns meant reduced service standards.
75%	75%	Despite the aspirations reflected in the local board's 2021 target, the impact of the COVID-19 lockdowns could have had a more negative impact on Papakura residents than elsewhere in the city. The local board has invested in a local parks management plan with outcomes for connected, active and healthy activities.
44.8%	43.5%	Key areas of focus include working with local iwi, marae and Te Paataaka Koorero o Takaanini, and contestable grants via the Creative Communities scheme that respond to Māori aspirations.

and establish water shading and cooling of waterways. Papakura Local Board continued to support the Manukau Harbour Forum which organised a youth sustainability wānanga event and training programme involving 40 youth that helped to build an understanding of the biodiversity values of the Manukau Harbour.

2020	2019	How did we perform
50%	83%	We successfully delivered six environmental projects for Papakura in the 2020/2021 financial year. These projects have contributed to local board's environmental outcomes as described in its local board plan.

engaged contractors to carry out a feasibility study into a shared pedestrian/cycle pathway connecting the Papakura Train Station to Clevedon (the beginning of the Hunua Trail).

2020	2019	How did we perform
100%	100%	Papakura Business Association has complied with its BID Policy obligations.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local community services

Papakura local board has seed funded Ngāti Tamaoho initiatives that progress local Māori aspirations including a pilot tourism opportunity and sharing stories of the area as kaitiakitanga. The Central Park renewal of car park was completed, along with the installation of a new park pathway and safety lighting leading to the train station.

*The Takaanini spelling and the title Te Paataka Koorero o Takaanini is just part of our ongoing understanding of the manner in which different iwi handle their pronunciation once placed into written word. Some use a double vowel and some a macron.

COVID-19 impact on our community

The local board supported local groups through advice and the grants programme. The board continued to invest in mara kai (community gardens) projects to address community concerns in relation to food security.

Local governance

We support our 21 local boards to work with their communities, including mana whenua and Māori. We support their input into regional plans, policies, and strategies, and offer strategic advice, leadership in preparing annual plans and agreements, and provide democracy and administrative services. For example, Pukekiwiriki Paa Joint Management Committee.



Opening of the new Te Paataka Koorero o Takaanini (Takaanini Community Hub)

Te āhuatanga ā-rohe

Local flavour

Boards unite for environment



Many hands make light work, and when those hands belong to volunteers, providing a barbecue for the hard workers helps too.

More than 50 people who helped Conservation Volunteers NZ plant 1000 trees and flaxes along the Papakura Stream at Mark and Nicky Auld's Brookby property were rewarded with a deep sense of achievement – and a barbecued sausage wrapped in bread.

Papakura Local Board staff joined community members and businesses to do their bit for the environment.

With the stream flowing through the Manurewa, Papakura and Franklin board areas, all three helped fund the planting scheme. Even the new fenceposts installed on the property have contributed – they're made from recycled plastic.

The stream's 60-kilometre path from its Brookby headwaters to the Manukau Harbour via the Pahurehure Inlet, rolls over a 4000-hectare catchment once covered in native trees.

Much of that habitat was lost to agriculture, industry, and development. Wetland drainage reduced forest cover, hit habitat for native species, and increased the volume of pollutants finding their way to the harbour.

▲ Mark and Nicky Auld have given up land alongside the Papakura Stream on their Brookby farm to native trees and flaxes.

Mark and Nicky acknowledge that waterways need to be fenced so that stock can't destroy the riverbank habitats and add pollutants into the streams.

"We've fenced areas and done a lot of planting, we've grown thousands and thousands of plants and we've accepted that land has to be taken out of production," Mark says.

"But we've also seen native birds return to the farm, watched wetland become habitats for native species and met some great people."

Papakura Local Board chair Brent Catchpole says Nicky and Mark have championed environmental measures and encouraged others to act, and the boards coming together to jointly fund the Papakura Stream Restoration Project makes sense.

"We are in this with our colleagues from Manurewa and Franklin. Together we can achieve more. If we are to restore the Papakura Stream's health, it has to be along its entire length."

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2021

\$000s	Notes	Actual 2020/2021	Annual Plan 2020/2021	Annual Plan 2019/2020
Sources of operating funding:				
General rates, UAGCs, rates penalties		12,609	12,609	11,283
Targeted rates		236	247	251
Subsidies and grants for operating purposes		7	8	8
Fees and charges		320	266	309
Local authorities fuel tax, fines, infringement fees and other receipts		81	89	37
Total operating funding		13,252	13,219	11,888
Applications of operating funding:				
Payments to staff and suppliers	1	10,398	11,066	9,656
Finance costs		859	857	727
Internal charges and overheads applied		1,279	1,279	1,481
Other operating funding applications		0	0	0
Total applications of operating funding		12,535	13,202	11,864
Surplus (deficit) of operating funding		717	17	24
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt		3,764	3,853	6,528
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		3,764	3,853	6,528
Application of capital funding:				
Capital expenditure:				
- to meet additional demand	2	2,601	169	2,848
- to improve the level of service		145	2,546	825
- to replace existing assets		1,735	1,156	2,879
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding		4,481	3,870	6,552
Surplus (deficit) of capital funding		(717)	(17)	(24)
Funding balance		0	0	0

Variance explanation Actual 2020/2021 to Annual Plan 2020/2021

1. Payments to staff and suppliers were below plan primarily due to low staff levels as a result of facility closures related to COVID-19 and the associated lockdowns. Further, commercial rental spend was below plan as rebates were received from the landlord of Papakura Library and Museum under the COVID-19 commercial business relief packages. These were passed on to us in the form of reduced rent.
2. Capital expenditure was above plan due to the early completion of Te Paataka Koorero o Takaanini (Takaanini Community Hub and Library).



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