

Te Poari ā-Rohe o Upper Harbour
Te Rīpoata ā-Tau 2020/2021

Upper Harbour Local Board

Annual Report 2020/2021



Volume
2.17

Mihi

Tēnā kia tīkina atu e au he mihi,
 he whakamānawa anō hoki
 mai i ngā iwi taketake o te rohe nei.
 Te toko ake i te rau aroha
 o te tini whāioio kua whakakāinga nei
 hei puru, hei takā mō tēnei tipua,
 a Tāmaki Makaurau,
 herehere tāngata, hereherenga tikanga.
 Kia ea ai te kōrero rā,
 “Kua hora te Waitematā
 i ngā waka kapi-tai o Taikēhu.”
 Kia tere ko te tai tapu i te kauanga o te rangi,
 he au maunutanga-toroa,
 whāi mai rā i ahau.
 Ko au tēnei i toko ake ki te muriwai o te Waitematā,
 tūtakinga o te wai tai
 me te wai māori ki Te Whenuapai.
 Kei kī mai koe, “He aha tōna pai?”
 tērā au te whakahoki atu,
 “He whenua taurikura hei kāinga tupunga uri.
 He kōpūtunga ngaru tāngata te whakaeke tonu mai,
 te whakaeke tonu mai.”
 Nau mai e taku rahi, nau mai e taku iti,
 ki ngā kapu o aku ringa koe atawhaitia ai.

Let me express greetings
 and send good wishes
 from the indigenous people of this place.
 These, coupled with blessings that beckon with love
 to all and sundry,
 the ‘stops’ and ‘lashings’ that have chosen to make
 Auckland home,
 uniting people and inculcating cultures.
 This gives meaning to the adage,
 “Waitematā is awash
 with all manner of vessel plying the tides of Taikēhu.”
 Reaching like a sacred tide to heaven itself
 and like an albatross on a thermal wave,
 follow me if you can.
 Here I am in the backwaters of the Waitematā,
 where sea meets
 freshwater at Whenuapai.
 You might ask “What good does it offer?”
 I would answer,
 “It is a prosperous and peaceful place.
 Home to generations yet to come,
 like the foam on a rising tide, they will keep on coming.”
 Welcome both great and small,
 in the cup of my hands I will nurture you.

On the cover:
 View of reserve land in Greenhithe, from across Hellyers Creek in Beach Haven

He kōrero mō tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Upper Harbour Local Board area from 1 July 2020 to 30 June 2021.

You can read about our progress, expenditure, service performance and challenges faced in 2020/2021. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Upper Harbour Local Board Agreement 2020/2021.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Volunteers were honoured by the local board at the inaugural awards event held at the Albany Community Hub in April

He kōrero mai i te heamana

From the chairperson

On behalf of the Upper Harbour Local Board, I am pleased to present our annual report for the financial year 2020/2021.

Whilst a number of projects from the previous financial year were deferred or cancelled due to the impacts of COVID-19, we have been able to gain traction this year with delivery of our work programme.

This year we saw the completion of the Huntington Reserve playground and celebrated the opening of this new amenity with a well-attended community event that included a blessing and sausage sizzle.

Some other improvements within our local parks and reserves include renewals of the stairs and walkway at Exeter Reserve, park facility improvements at Luckens Reserve and an upgrade to the Orchard Reserve Bridge.

We continue to support positive community outcomes via funding to our community partners in Greenhithe, Hobsonville Point, Whenuapai and Albany, and have continued to support a range of community, sporting, and environmental groups through our annual grants programme. Activities supported range from planting, pest control, events, sports equipment, facility and venue costs, seniors activities and many more activities and events that add value to the wider Upper Harbour community.

One of the projects that was previously postponed due COVID-19 was the Upper Harbour Volunteer Recognition Awards. We were pleased to have the opportunity to host an awards evening to celebrate some of the exceptional work that volunteers working in Upper Harbour deliver for our community.



Our community is richer for the role played by the many and varied legends we have living among us and we are grateful for their contribution.

Our local board plan was adopted in October and reflects your input for which we are grateful. The feedback we received during the consultation showed your support for the board's direction. Our five outcome areas focus on empowered, connected and resilient communities, an efficient and accessible travel network, healthy and active

communities, a protected and enhanced natural environment and a resilient economy.

As we prepare for a new financial year, we look forward to continuing to support our communities and delivering on key projects to achieve our local board plan outcomes such as the long awaited start to the Scott Point Sustainable Sports Park.

Thanks as always to those who support our community in many ways, and partner with us to make a difference. We are definitely stronger together.

Lisa Whyte
Chairperson, Upper Harbour Local Board

Te Poari ā-Rohe o Upper Harbour

Upper Harbour Local Board



Your board

(L to R) Brian Neeson JP, Margaret Miles QSM JP (Deputy Chairperson), Anna Atkinson, Lisa Whyte (Chairperson), Nicholas Mayne, Uzra Casuri Balouch JP.



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Ngā kaupapa me ngā whakapaipai ake

Upper Harbour projects and improvements

KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current track renewals**
-  **Current playground renewals**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

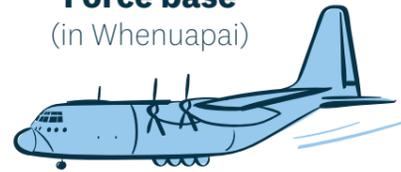
Data sources: Council Growth model i11v6 (August 2020). Statistics New Zealand 2018 Census.



Our population is expected to increase by **60%** from an estimated 67,716 in 2020 to more than **108,000** in 2041

51% of residents were born overseas, many of whom have lived here for less than 10 years

The only local board area with an **operational Air Force base** (in Whenuapai)



We are home to more than **200 local** parks and sports fields, **1** library, **1** recreation centre and **3** community centres



Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

— **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

Highlights included the development of a playground at Huntington Reserve, placemaking and neighborhood engagement at Whenuapai and Greenhithe, and delivery of the ecological volunteers and environmental programme. The local board allocated over \$237,000 of grants to local groups to support community outcomes. An awards ceremony was held in April to acknowledge and recognise the work volunteers do in the local community.

The board continues to work on the development of the Upper Harbour Local Parks Management Plan. The multi-park management plan will assist the board in managing use, development and protection of all parks, reserves, and other open spaces for which the board has decision-making responsibilities.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▲	87%	79%	77%	85%	Most respondents to the residents survey felt safe during the day and very few respondents actively felt unsafe.
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▲	48%	46%	38%	48%	There is a visible improvement over the previous year, which is a positive outlook.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●	▲	45%	78%	73%	87%	Empowered Communities activities are driven by community-led initiatives. During the year there has been more community led activities than anticipated in the target, including Hearing Everyday Youth (HEY) projects, digital skills training for older residents and placemaking activities in Greenhithe, Hobsonville and Whenuapai.
The percentage of Empowered Communities that build capacity and capability to assist local communities to achieve their goal	●	▼	40%	38%	66%	42%	A significant number of Empowered Communities activities did not qualify as building capacity and capability, affecting the result. However, other outcomes such as connected community and activation of public spaces were delivered. The Strategic Broker role continues to support resilience and community connectedness by working with resident groups.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts and culture programmes, grants and activities that are community led	●	—	85%	100%	100%	100%	All programmes have been community led
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●	—	0	0	Not measured	2,200	
The percentage of attendees satisfied with a nominated local community event			75%	Not measured*	Not measured	98%	Satisfaction survey methods require physical engagement with event attendees. The promotion of physical distancing to minimise risk at community events meant that satisfaction surveys were unable to be carried out this year.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at community centres and hire venues	●	▲	72,000	155,545	94,026*	76,598	Results were high due to higher venue hire bookings and participants at the Sunderland Lounge and Hobsonville Headquarters venues, both under community led management. While many venues were operating at reduced capacity during COVID-19 alert level changes, the Upper Harbour area has shown highly successful recovery in community participation and connection.
The percentage of art facilities, community centres and hire venues network that is community led	●	—	75%	75%	75%	25%	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●	▼	70,000	54,131*	55,382*	81,620	The growing use of online library services and access to more affordable internet has resulted in a declining trend of public internet usage at the Albany Village library. In addition, COVID-19 alert level changes this year has also impacted library internet usage as there were fewer visitors during these times.
The number of visits to library facilities	●	▲	160,000	151,406*	148,838*	176,255	The growing use of online library services and impact of COVID-19 alert level changes has seen a reduction in physical visits to the Albany Village library. There was a slight improvement due to the closure and relocation of the East Coast Bays library and the Albany Village library being used by customers as an alternative.

Local Community Services cont'd

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
Percentage of customers satisfied with the quality of library service delivery	●	—	85%	96%	96%	95%	The result exceeded the target and was driven by a high level of customer satisfaction with the service delivered by library staff.
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	∨	70%	73%	87%	84%	
The customers' Net Promoter Score for pool and leisure centres	●	∧	20	49	41	30	The high net promoter score at the Albany Stadium Pool was due to high customer satisfaction with the service of staff and the quality of the facilities.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	∨	72%	70%*	73%	74%	The result is slightly below the target, however the COVID-19 alert level changes during the year restricted visitations to local park facilities, which was reflected in fewer actively satisfied customers than prior years. The local board continues to invest in local parks and the delivery of park programmes and services in the Upper Harbour area.
The percentage of residents who visited a local park in the last 12 months	●	∧	79%	83%	70%	80%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	∧	10.0%	10%	6.5%	11.0%	

Local Environmental Management

Highlights include engaging a construction and demolition waste advisor to support and educate on the reduction of waste at building sites and illegal dumping in Scott Point, and the Sustainable Schools Project which funded local schools to connect with their local streams. The board continued to support the Upper Harbour North-West Wildlink Assistance Programme which delivered on a number of environmental initiatives in the local board area.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	∧	75%	75%	60%	100%	

Local Planning and Development

The local board continued to support the Young Enterprise Scheme in partnership with Auckland Unlimited.

	Results against target	Year-on-year change	2021 Target	2021 Result	2020	2019	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	



▲ Volunteer planting day at Nimrod Stream Reserve, Scott Point

Te āhuatanga ā-rohe

Local flavour

Play time at Huntington Reserve



Greenhithe’s new playground is already a hit with local families and it’s not even a year old.

Located at Huntington Reserve in Greenhithe’s north-east subdivision, the local board and community opened the playground in November.

The playground boasts a 1.5m high embankment slide, a spinner bowl set at 0.65m, a swing set, a climbing net, a log scramble and stepping posts for informal play.

Both entrances are wide enough for prams and paths connect to the wider network. There is a picnic set and climbing boxes that double up as seats.

Local resident Brendon Lane says the playground is an ideal place for people to meet and enjoy time together.

“It is so cool to see how the playground has become a new centre for our end of Greenhithe to gather. The families are there until late evening during the summer.”

Aimed at children aged 3-10 years of age, the play equipment assists with improving strength, balance

and agility with swinging, spinning, sliding and jumping.

Likewise, Google reviews are complimentary about young children’s play experiences.

Sebastian van Gils says, “Great playground, one of the best I’ve been to with my two-year-old. She loves climbing and this playground suits that age.”

Neville Thomson says, “New play park for the smaller ones. Great for children under seven.”

Residents called for a new playground, which was supported by the local board and a network plan that identified gaps in play provision for the area.

Consultation with the surrounding community took place in May 2019 and 41 submissions were received. Eighty-nine per cent of respondents supported the playground design. Minor changes included in the final design were south-facing slides, fewer paths and more climbing elements.

Upper Harbour Local Board Chair Lisa Whyte says local families are enjoying a great play spot right on their doorstep.

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2021

\$000s	Notes	Actual 2020/2021	Annual Plan 2020/2021	Annual Plan 2019/2020
Sources of operating funding:				
General rates, UAGCs, rates penalties		11,561	11,561	10,586
Targeted rates		635	665	687
Subsidies and grants for operating purposes		4	14	14
Fees and charges	1	2,426	2,817	2,581
Local authorities fuel tax, fines, infringement fees and other receipts		98	71	33
Total operating funding		14,725	15,128	13,901
Applications of operating funding:				
Payments to staff and suppliers		12,411	12,644	11,093
Finance costs		343	343	522
Internal charges and overheads applied		1,626	1,626	1,881
Other operating funding applications		0	0	0
Total applications of operating funding		14,380	14,613	13,496
Surplus (deficit) of operating funding		345	515	405
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	2,330	664	2,820
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		2,330	664	2,820
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		1,255	179	432
- to improve the level of service		545	469	1,286
- to replace existing assets		875	531	1,507
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	2,675	1,179	3,225
Surplus (deficit) of capital funding		(345)	(515)	(405)
Funding balance		0	0	0

Variance explanation Actual 2020/2021 to Annual Plan 2020/2021

1. Fees and charges were below plan as COVID-19 lockdown led to a temporary reduction in operating hours and resulted in fewer fitness memberships and enrolments in the Learn to Swim programme at the Albany Stadium Pool.
2. Capital expenditure was higher than planned, and funding from fees and charges was lower than planned. This resulted in a funding shortfall that was partly met by lower payments to staff and suppliers than planned. The overall funding deficit meant that more debt funding was required than was planned.
3. Capital expenditure was above plan primarily due to the delivery of the Alexander Underpass in 2020/2021, which was planned to be delivered in 2021/2022. The project was delivered alongside the multi-year Northern Corridor Improvement project being undertaken by Waka Kotahi NZ Transport Agency.

Huntington Reserve playground ►



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