



**19 April  
2023**

# Community Newsletter

## **Muriwai Beach cyclone recovery**

### **Case manager update**

All red placarded property owners should now have been contacted by their case manager. Please note that case managers are council 'compliance officers'.

Your case manager will check in to see where you are at in your remediation process. They can help to advise on any legislative requirements in relation to the Building Act 2004 and Resource Management Act 1991.

Yellow placarded property owners will be contacted over the coming weeks.

Please email [rbacomms@aucklandcouncil.govt.nz](mailto:rbacomms@aucklandcouncil.govt.nz) if you have a red placarded property and have not been contacted by your case manager.

### **Managed temporary access continuing**

To allow larger household items to be removed from red placarded properties in the exclusion zone that are safe to enter, managed temporary access will continue now until 28 April (excluding Anzac Day).

The four-hour booking slots are available for up to four people per property Monday to Friday (8am-12pm and 12pm-4pm). Unfortunately, due to limited resources we are unable to accommodate weekends.

Some property owners have not responded to our initial contact to book these. We are following up on this contact, but in the meantime, you can email us at [rbaregulatory@aucklandcouncil.govt.nz](mailto:rbaregulatory@aucklandcouncil.govt.nz). If you are a tenant, please speak to your landlord.

To collect goods, you can bring any size truck (as long as it practically fits).

To sign in and out, please report to the Ranger Station before and after you head to your property. We will provide a Managed Temporary Access Plan Agreement for you to sign if you haven't already and you will receive a verbal briefing from council compliance staff.

A compliance officer will be at the Ranger Station and a geotechnical engineer will be present in the area to monitor safety.

Please note that unapproved entry to your homes, or a refusal to follow the health and safety measures that have been put in place to keep everyone safe, may be referred to the Police.

### **Waste removal**

- Household waste can be placed on the kerbside and council will arrange removal within the next working week.
- Please note household waste does not include building materials, green waste (branches, logs, trees and grass); soil or rocks; or hazardous items (paint and chemicals).

## **Placarded property process**

A rapid building assessment (RBA) is an initial check to ensure the safety of building occupants and the public. It will identify if the building is safe to remain in.

Once a placard has been issued, you will need to complete a more thorough assessment of your home or building.

If you are insured, your insurer will arrange for the right experts to carry out that full inspection and recommend what repair works are needed.

If you do not have insurance, you will need to engage experts to do this on your behalf. Our website has some guidance on selecting licensed tradespeople and the MBIE website ([building.govt.nz](http://building.govt.nz)) has good information to help you decide if you need building consent for the repair work.

The detailed inspection and recommendations from suitably qualified professionals will determine the repair works that need to be carried out.

Please note that council doesn't undertake the detailed assessment – this is between the insurer and property owner, or the property owner and their expert.

Once remedial work has been completed its then time to make contact with us again.

The documentation you receive from your insurer or building professional should be sent to [rbacomms@aucklandcouncil.govt.nz](mailto:rbacomms@aucklandcouncil.govt.nz).

We'll review the documentation you've supplied, review the placard status and determine whether or not we need to visit the property again. A visit from council inspectors is not always required – it will vary from property to property.

Once the review has been done, we'll send you an email notification and updated letter with a change of placard status for your address, if appropriate.

### **Placard removal**

Placards indicate how a building can be used. They flag whether there is any safety risk in using that property or part of that property.

It is important you do not interfere, damage, or remove the placard once it is installed.

White placards are the exception, and we are deeming them to expire 21 days from the date of issue. After that date they can be removed by the owner.

If your placard is missing, please contact [rbacomms@aucklandcouncil.govt.nz](mailto:rbacomms@aucklandcouncil.govt.nz), or your case manager.

### **Placard information on LIMs**

Unless there are exceptional circumstances, any future LIMs issued for a property will include the placard history.

The most up to date placard status will be displayed. This will show as 'open' until the documentation review has been done and the placard has been changed to 'closed'.

In the case of white placarded properties, after 21 days the LIM should reflect the placard as 'closed'.

If we confirm a placard has been issued in error, for instance where a placard is placed on the incorrect address, it will not be noted on any future LIMs.

## **Security**

A security plan is being developed for Muriwai in conjunction with the council security team and Police. The plan will be communicated to the community and put in place prior to the cordon being lifted.

As a reminder, please report any break-ins or suspicious behaviour to the Police in the first instance.

## **Removal of tree branches**

Treescape have received 25 bookings for tree branch removal on private property and the work is being undertaken today and tomorrow (19 and 20 April). If there are any delays or issues, our teams will keep property owners informed. As previously mentioned, not all jobs may be possible.

## **Wastewater system inspections**

As previously communicated, Auckland Council will be carrying out some visual assessments of household wastewater systems (septic tanks) from 20-21 April in areas that may require our attention. Ground movement has the potential to damage or compromise the effectiveness of wastewater systems which can create a health hazard. We will advise property owners if any issues are identified following these inspections.

## **Clearing of Motutara Road begins on Friday**

Works to make Motutara and Waitea roads safe for the community to use, will start on Friday (21 April).

Taking approximately three weeks to finish, work will start with the removal of slip material on Motutara Road from each end, to minimise further disruptions and maintain continued access for residents.

Trucks will be traversing Waitea Road, which has been deemed safe, and contractors will be regularly checking the condition of the road and spot repairing as required. Shipping containers are being placed next to the road to prevent further slips and cordons in the area will remain in place until further notice.

## **High-level plan (roadmap) for properties in the current exclusion zone**

- Apply initial F-angle analysis of slip hazard to properties in the exclusion zone  
*Status: complete*
- Perform geo-technical review of each property in the exclusion zones and identify any other risk factors  
*Status: complete*
- Reassess placard status based on analysis of slip hazard and site observation  
*Status: complete*

- Determine if the site is still considered dangerous  
**Status:** *complete*
- Contact property owners (in the exclusion zone only) on updated placard status  
**Status:** *complete*
- Apply updated placard status to building and update council records  
**Status:** *complete*
- Communicate managed temporary access to affected property owners  
**Status:** *complete*
- Communicate with individuals about their property placard status and assign a case manager to each property  
**Status:** *in progress / ongoing*
- Review closure of Muriwai Regional Park and Muriwai cordons  
**Status:** *review following the school holidays, planning for community engagement on decision underway*
- Additional geotechnical investigation, analysis and modelling of the slopes at Muriwai  
**Status:** *over the next three to six months, due to complexity of the land stability*
- Review status of remaining red-placarded homes  
**Status:** *once additional geotechnical work to assess risk has been completed, unless new geotechnical information becomes available in the meantime*

## **Building assessments update**

Updated placard status numbers in Muriwai as of Tuesday 18 April:

- Red 1 – 98
- Red 2 – 5
- Yellow 1 – 21
- Yellow 2 – 30
- White – 303

## **Muriwai Newsletter – next week**

Due to Anzac Day, next week's newsletter will be delivered on Thursday 27 April.

## Have we got your details?

If you've received this newsletter via email, then we're all good – we have your correct contact details.

If it has been passed on to you by someone else or you're reading it via a website or social media channel, we'd like you to share your contact details with us. Please email us at [muriwai@aucklandcouncil.govt.nz](mailto:muriwai@aucklandcouncil.govt.nz).

There are lots of reasons we might not have your details – you might be a tenant (and we've been dealing directly with the property owner); you might not have provided an email address (just a phone number) to our inspections team; or sometimes, despite our best efforts, handwritten forms lead to mistakes.



### Need help?



Visit: [aucklandemergencymanagement.org.nz/muriwai](http://aucklandemergencymanagement.org.nz/muriwai)

Enquire: [muriwai@aucklandcouncil.govt.nz](mailto:muriwai@aucklandcouncil.govt.nz) or [rbacomms@aucklandcouncil.govt.nz](mailto:rbacomms@aucklandcouncil.govt.nz)



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