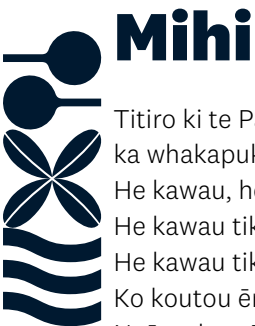


Te mahere ā rohe o Albert-Eden 2023

Albert-Eden Local Board Plan 2023





Mihi

Titiro ki te Pane-o-Horoiwi,
ka whakapukepuke, ka whakatiketike ki waho rā.
He kawau, he kawau, he kawau!
He kawau tikitiki ka eke ki te tāhuna tōrea.
He kawau tikitiki ka eke ki te tāhuna ki Waitematā.
Ko koutou ēna e ngā mataawaka i rite ai te kōrero,
Ngā waka o Taikehu me he kāhui kātaha kapi-tai, ka eke!
Kua eke, hui e, tāiki e!
Te noho nei au i te kūrae i Takaparawhā,
ka titiro whakawaho ki a koe Aotea
e tū hihīwa mai rā i te pae o te moana o Hauraki.
Ka hoki whakaroto ake aku mihi ki a Waiheke,
ki a Rangitoto te pueanga mutunga a te moana.
Kia ū mai anō au ki te one i Ōkahu,
kia takahia e au te rārangi maunga i uta.
Kī te tonga ko Maungarei, kei raro ko te Kōpua Kai a Hiku.
Ka rere mā roto ki Puketāpapa,
kia piki au ki Maungakiekie, Tūpo-o-te-tini.
Ka whakamau taku haere ma te Ahikāroa a Rakataura
kia taka atu au ki te Ara Whakapekapeka o Ruarangi.
I kona ka aro tika atu au ki a koe e Maungawhau
te tū whakahira tonu mai nā i te pū o te wheke,
kua werohia nei e te Tūkoi o te Rangi,
kia pokanoa au ki te pepeha a Tītahi,
“Koia te pou whakairo ka tū ki Waitematā i ōku
wairangitanga”,
kia whakaotihia noa ai ki te kōrero rā,
“te pai me te whai rawa o Tāmaki.”

Look to the sandbanks at Achilles Point,
rising majestically out there.
It is the visiting cormorant!
It has alighted onto the beach of the Oyster-catcher.
A distinguished visitor has come to the Waitematā.
It is you the descendants of the ancient voyagers,
those who embody the axiom, Like shoals of herrings
on the tide are the canoes of Taikehu, you have
arrived!

The connections are made!
So here I sit on the headland at Bastion Point,
and I look out to Great Barrier Island
shimmering on the Hauraki Harbour.
Returning my gaze to Waiheke
and then to Rangitoto, the last gift from the sea.
Once more I stand on the shore at Ōkahu,
from where I can traverse the ancient peaks.
To the south is Maungarei below which lies the
Panmure Basin.
Flying inland I come to Puketāpapa
from where I scale Maungakiekie, resting place of
many who have
passed on.
I follow then the pathway to Mount Albert down into
Point Chevalier.
From there I return to Mount Eden, shining gem at the
heart of the great city, lanced by the sky tower
so that I might appropriate the prophecy of Tītahi who
said.
“It is a tower that will stand in the Waitematā that I
saw in my feverish dream” and to end it with the
maxim, “and so flow the goodness and the riches that
is Tāmaki”

Ngā upoko kōrero

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He kōrero mai i te Heamana

From the Chair

Tēnā koutou katoa

I am delighted to present the Albert-Eden Local Board Plan 2023 to you, on behalf of Te Poari ā-Rohe o Ōwairaka-Maungawhau - the Albert-Eden Local Board.



The Plan outlines our top priorities for the next three years. It is our strategic framework and guides us as we develop workplans and projects. It will influence everything we do and, to some extent, the lives of the people of Albert-Eden. Key considerations are the well-being of our communities and the environment along with climate action and delivering outcomes for Māori. The latter is based on strong partnerships and is part of our legislative obligations under Te Tiriti o Waitangi – the Treaty of Waitangi. Our hope is to leave a legacy of facilities, projects and programmes that meet the heart of what is important to our people.

I wish to thank all those who helped us in developing the plan. We wanted to ensure that the community was able to contribute to shaping our plan from the beginning because this plan will affect you. Over 11 months, we have talked with numerous individuals and groups and we also undertook formal consultation. Our aim was to hear as many people as possible but also to hear diverse voices, including those often underrepresented such as youth, ethnic and minority groups. You may have seen us pop up at local events, shopping centres and libraries. I extend my total thanks to the numerous community groups that organized events to assist us in gathering additional insights. We appreciated your written submissions, emails and the comments. Thank you to everyone who was part of the developing the plan.

The plan now set outs five key focus areas with corresponding objectives for our collective efforts. These areas are: 'Our People,' 'Our Environment,' 'Our Community,' 'Our Places,' and 'Our Economy.' In addition, we have set two overarching themes: 'Māori Outcomes' and 'Climate Action,' which are integrated into all aspects of our work. These themes underscore the substantial work we have undertaken and continue to pursue in these critical areas.

Some changes are being signalled by Auckland Council regarding the way we work. We have been given increased decision-making responsibilities which allow us to be able to establish new local services. And as we know, the last few years have been financially challenging and there is the possibility of working with less money in the future. As a result, we've been looking at options on how to deliver services differently, how we maintain our assets and whether we can deliver all our initiatives as soon as we had planned. But I can assure you that the objectives in our plan will be front of mind in our decisions.

The Albert-Eden Local Board looks forward to working with you as we deliver the plan for Albert-Eden. So, let's stay connected, keep the relationship going and keep moving forward together:

Waiho i te toipoto, kaua i te toiroa - Let us keep close together, not wide apart

Ngā mihi nui,

Margi Watson
Chair, Albert-Eden Local Board

He aronga poto ki tā mātou mahere

Our plan at a glance



Our People

Our people are thriving, have a strong sense of connection to Albert-Eden and celebrate our differences. Te ao Māori is valued and reflected in the rohe.



Our Environment

Our natural environment is valued and cared for, people feel a connection to our local parks, awa (streams) and coast and are involved in improving for them. Individuals, households, neighbourhoods, businesses and communities adopt climate-friendly practices and transition to low carbon, sustainable lifestyles.



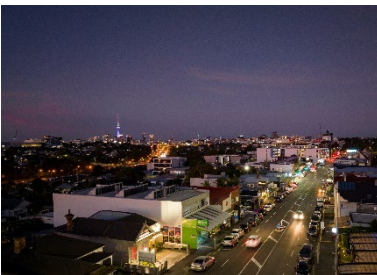
Our Community

Our communities have the places and activities that enhance their lifestyles. There is strong local leadership and participation in decision-making processes. Our community is resilient and supportive, particularly through times of change and challenge, so we can thrive.



Our Places

Our changing neighbourhoods reflect our unique identity and are well-designed, creating places that are great to live, work and play. There are many options to move around which are safe and easy to use.



Our Economy

Our town centres thrive and support a varied business landscape. Albert-Eden is a vibrant and exciting place to visit.



He kōrero mō ngā poari ā-rohe

About local boards

Auckland Council has a unique model of local government in New Zealand, made up of the Governing Body (the mayor and 20 Governing Body members) and 21 local boards. The Governing Body focuses on Auckland-wide issues while local boards are responsible for decision-making on local matters, activities and services and for providing input into regional strategies, policies and plans.

We make decisions on local matters such as:

- supporting local arts, culture, events and sport and recreation
- supporting local organisations to deliver community services
- maintaining and upgrading town centres and facilities including parks, libraries and halls
- caring for the environment and preserving heritage.

Local boards also have a role in representing the view of their communities on issues of local importance.

Higher inflation and the cost of borrowing money has pushed up the cost of providing these services. We will need to address these challenges in the local board plan, which means doing things differently and prioritising where we spend.

About local board plans

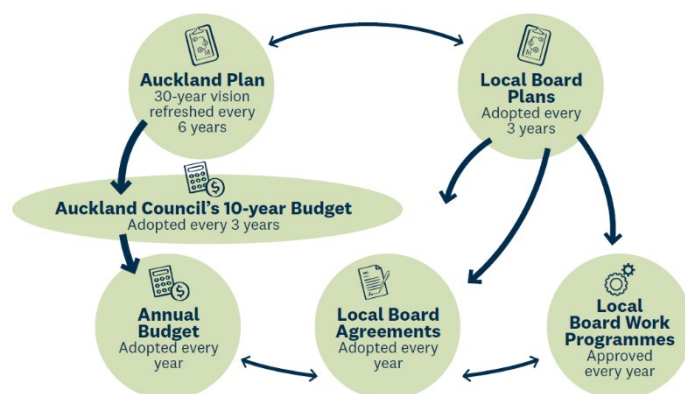
Local board plans are strategic three-year plans developed in consultation with the community. They set out the direction for the local area reflecting community aspirations and priorities, and guide:

- decisions on local activities, projects, and facilities
- local board input into the council's regional strategies and plans, including the Auckland Plan
- how local boards will work with other agencies, including community groups, central government agencies and council-controlled organisations that play key roles in the area
- funding and investment decisions.

Local board plans are inclusive and connected; they don't operate in isolation. They support:

- the Auckland Plan 2050 – the 30-year vision for Auckland
- the council's 10-year budget – planned spending and future investment priorities over the longer term
- the council's annual budget – funding for the coming financial year of the 10-year budget.

Each local board adopts an agreement that sets local budgets, levels of service, performance measures and targets for each financial year. Details of projects, budgets and timelines are outlined in annual work programmes. Progress is reported quarterly and communicated to our communities.



Te whakawhanake i tā mātou mahere

Developing our plan

Our draft plan was developed with careful consideration of previous community feedback on the 2020 local board plan, feedback through annual budget consultations and other pieces of feedback such as results from the Peoples Panel Surveys.

During July and August 2023, we consulted on the draft plan to hear your thoughts on how the plan reflected your needs and aspirations over the next three years, seek your feedback on which objectives were most important to you and to find out how we could better meet our Māori Outcome and climate action aspirations.

We engaged with our communities across the local board area. The issues and priorities you raised with us through these interactions have helped us finalise this plan.

Te whakatutuki i tā mātou mahere

Carrying out our plan

Turning plans into reality takes many people working together – the community, the local board and the wider council family such as Auckland Transport. To deliver on the local board plan, we will:

- prioritise budgets to focus on the initiatives in the plan
- make the best use of local assets such as community centres, libraries and parks
- set direction for the council staff who deliver the projects and services
- work with various community groups and partners, to deliver projects and services
- make decisions that are in line with Auckland’s commitment to climate action and emissions reduction.

Where important projects in local areas are beyond available funding or decision making, our role is to advocate to other decision-makers to ensure they are aware of community views and the local board’s support for them.





Te Rohe ā-Poari o Albert-Eden

Albert-Eden Local Board area



LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road



Ko au te whenua, te whenua ko au by Sara Orme, Albert-Eden Neighbourhood Arts

Ngā huanga Māori

Māori Outcomes

Māori identity and culture are Auckland's unique point of difference in the world. Whānau, hapū, iwi and Māori communities aspire to have healthy and prosperous lives and have defined the outcomes that are most important to Māori. Māori outcomes are the way Auckland Council supports Māori aspirations.

Māori outcomes respond to Auckland Council's legislative obligations and to extensive engagement with Auckland's Māori communities.

The Kia Ora Tāmaki Makaurau framework outlines ten priority areas that support and progress these aspirations and has been adopted by Auckland Council as the way to deliver outcomes for Māori. These priority areas are:

- Kia ora te kāinga – Papakāinga and Māori housing
- Kia ora te marae – Marae development
- Kia ora te ahurea – Māori identity and culture
- Kia ora te rangatahi – Realising rangatahi potential
- Kia ora te hononga – Effective Māori participation

- Kia ora te whanau – Whānau and tamariki wellbeing
- Kia ora te reo – Te reo Māori
- Kia ora te umanga – Māori business, tourism and employment
- Kia ora te taiao – Kaitiakitanga
- Kia hāngai te Kaunihera – An empowered organisation



Local board plans are an important way to deliver for Māori at a local level. This section of the plan outlines the Māori outcomes addressed in this plan.

Auckland Council has key legislative obligations that require us to give effect to The Treaty of Waitangi through partnership, participation and protection. This includes recognising Māori interests to whenua and wai (land and water) and the obligation to enable participation in decision making.

In addition to our legislative obligations, we engage with and deliver outcomes for Māori, for the same reasons we deliver for any of our other community groups – as a council, our key role is to serve our customers, our communities, our ratepayers.

The local area

From the 2018 census, about 7 per cent of the total Albert-Eden population were Māori (7,005). This number has grown by 897 since 2013. Māori are younger, with a median age of 28 years compared to 34 years for the whole of the rohe.

Albert-Eden has three maunga (mountains) which contribute a sense of place and have cultural significance.

- Maungawhau / Mount Eden.
- Te Ahi-kā-a-Rakataura / Ōwairaka / Mount Albert.
- Te Kōpuke / Tītīkōpuke / Mount Saint John.

Mana whenua

The following iwi and hapū whakapapa to this area:

- Te Rūnanga o Ngāti Whātua, Ngāti Whātua o Kaipara, Ngāti Whātua Ōrākei
- Te Kawerau ā Maki, Ngāi Tai Ki Tāmaki, Ngāti Tamaoho, Te Ākitai Waiohua, Ngāti Te Ata Waiohua, Te Ahiwaru
- Ngāti Pāoa, Ngaati Whanaunga, Ngāti Maru, Ngāti Tamaterā

Mataawaka in Albert-Eden

Four marae based in Albert-Eden serve the community within and beyond Albert-Eden:

- Te Mahurehure Marae (Taurahere Marae, whanau-run conference centre)
- Te Aka Matua o te Pou Hawaiiiki Marae (University of Auckland, Epsom campus)
- Te Noho Kotahitanga Marae (Unitec)
- Te Onga Waka Marae.

Te Kura Kaupapa Māori o ngā Maungarongo is a state primary school in Mt Albert providing total immersion of te reo Māori. The Kura teaches Māori values, philosophies, principles and practices to students up to year eight.



Key projects and matters of interest to mana whenua

1. Te Auaunga / Oakley Creek

In September 2018 the local board adopted the Te Auaunga (Oakley Creek) He Rautaki Whakaora mō ngā Wai o Te Auaunga Vision and Restoration Strategy for the Lower Catchment. Working with mana whenua, we endeavour to restore the mauri (lifeforce) of Te Auaunga through enabling kaitiakitanga.

The following mana whenua were involved in the development of the strategy: Ngāi Tai ki Tāmaki, Ngāti Tamaoho, Ngāti Te Ata Waiohua, Ngāti Whātua Ōrākei, Te Ākitai Waiohua and Te Kawerau ā Maki.

In 2019, the Te Tohu o Te Auaunga implementation plan was developed with the goal of increasing public awareness and engagement with the awa. The tohu is a symbol that was developed to represent the awa and the relationship of mana whenua with the awa. It was developed collaboratively among mana whenua and Whaotapu, a collective of Tohunga Toi Ake and working across Tāmaki Makaurau and the motu. Mana whenua groups involved to date include Te Akitai Waiohua, Ngāti Whātua o Ōrākei, Ngāi Tai ki Tāmaki, Te Kawerau A Maki, Te Ara Rangatahi o Te Iwi o Ngāti Te Ata Waiohua, Ngāti Tamaoho, Ngaati Whanaunga and Ngāti Te Ata Waiohua.

2. Area plan for parts of Puketāpapa and Albert-Eden Local Boards

This plan is based on partnership with mana whenua. It provides a framework that responds to the rapid growth and development in the suburbs of Mt Roskill, Ōwairaka, Sandringham, Wesley, Waikōwhai and Three Kings over the next 30 years.

The following mana whenua were involved in the development of the plan:

Ngāti Whātua, Ngāti Whātua Ōrākei, Te Kawerau ā Maki, Ngāi Tai ki Tāmaki, Ngāti Tamaoho, Te Ākitai Waiohua, Ngāti Te Ata Waiohua, Te Ahiwaru, Ngaati Whanaunga, Ngāti Maru, Te Patukirikiri

3. Carrington residential development

This project is a large-scale urban development led by the three Tāmaki Makaurau rōpū of Marutūāhu, Ngāti Whātua and Waiohua-Tāmaki, and their project partners. It is being facilitated by the Crown via Te Tūāpapa Kura Kāinga - Ministry of Housing and Urban Development.

Collective Treaty redress arrangements provide the rōpū with the development opportunity.

Māori outcomes that will be addressed in this plan

Alignment with Kia Ora Tāmaki Makaurau Outcome: Kia ora te hononga - Effective Māori participation

Local Board Plan objective	Local Board Plan key initiative
Our People: Foster te ao Māori	Nurture our relationships with the iwi and hapu who have interest in our area
	Nurture the relationships with the marae and Kura Kaupapa Māori in our area:
	<ul style="list-style-type: none">• Te Māhurehure Marae• Te Noho Kotahitanga Marae• Te Kura Kaupapa Māori o Nga Maugarongo



Local Board Plan objective	Local Board Plan key initiative
Our Places: New neighbourhoods are well planned, built and serviced, with a focus on Carrington, Epsom and Owairaka	Work with Ministry of Housing and Urban Development and the iwi creating the Carrington residential development

Alignment with Kia Ora Tāmaki Makaurau Outcome: Kia ora te taiao - Kaitiakitanga/ Guardianship

Local Board Plan objective	Local Board Plan key initiative
Our Environment: The natural environment is cared for and valued	Work with mana whenua on projects of mutual importance, to acknowledge their role as kaitiaki (guardians)
Our Environment: Water quality in Te Auaunga / Oakley Creek, Waititiko / Meola Creek and the Waitematā Harbour improves	Work with Ngāi Tai ki Tāmaki, Ngāti Tamaoho, Ngāti Te Ata Waiohua, Ngāti Whātua Ōrākei, Te Ākitai Waiohua and Te Kawerau ā Maki on Te Auaunga restoration and implementation of the Tohu symbol into signage throughout the Te Auaunga (Oakley Creek) area

Alignment with Kia Ora Tāmaki Makaurau Outcome: Kia ora te ahurea - Māori identity and culture

Local Board Plan objective	Local Board Plan key initiative
Our People: Foster te ao Māori	Support local initiatives that celebrate Māori identity and culture and te reo Māori e.g. celebrating Matariki
Our Places: The history, identity and character of our neighbourhoods are celebrated	Provide feedback on resource consents and planning processes to ensure good design outcomes are achieved and significant views of the maunga (volcanic cones) are protected through the volcanic viewshafts and height sensitive areas in the Auckland Unitary Plan Incorporate mana whenua identity and culture into the design of developments and ensure stories are reflected in the landscape

Alignment with Kia Ora Tāmaki Makaurau Outcome: Kia ora te reo - Te reo Māori

Local Board Plan objective	Local Board Plan key initiative
Our Places: The history, identity and character of our neighbourhoods are celebrated	Work with mana whenua to complete dual naming and storytelling of identified parks



Tumeke Cycle Space at Gribblehirst Community Hub

Te Tāruke ā-Tāwhiri

Climate Action

In 2019 Auckland Council declared a climate emergency and in 2020 adopted Auckland’s climate plan, Te Tāruke ā-Tāwhiri. Meeting the goals set out in this plan means taking ambitious action to reduce emissions and to adapt to a changing climate.

Local Boards have an important role to play in leading and supporting Auckland’s response to the climate emergency, including supporting regional climate plan initiatives, integrating climate awareness into all decisions, including community investment.

Key climate challenges

Climate action means making choices and lifestyle changes which reduce carbon emissions and taking action to prepare for and adjust to both the current effects of climate change and the predicted impacts in the future.

Climate challenges facing the Albert-Eden community are climate action knowledge and education, transport choices, and minimising climate impacts on the environment and people. These include:

- lack of knowledge about what actions are the most important to reduce emissions
- community preparedness for impacts of climate change



- additional barriers for migrant and ethnic communities
- lack of access to reliable public transport resulting in high car ownership and dependency
- difficulty increasing the uptake of walking and cycling because of road safety concerns, connection and quality issues with travel routes and infrastructure
- coastline erosion, sea level rise and flooding
- low tree canopy cover and lack of greenspace to match the rate of urban development and intensification
- vegetation, soil and biodiversity loss (urban development, transport, pollution).

Key climate opportunities

Key climate opportunities include the existing public and active transport network which can be improved, transit orientated development, a compact city approach to urban development, presence of greenspace and Significant Ecological areas. Recently adopted plans which set out key directions towards climate goals are: Albert-Eden Local Paths Plan 2018, Area plan for parts of Puketāpapa and Albert-Eden 2022, Albert-Eden Urban Ngahere (Forest) Action Plan 2020 and Albert-Eden Climate Action Plan 2022. In the future shoreline adaption plans will be developed to support sustainable management of coastal hazards.

Albert-Eden Climate Action Plan

The Albert-Eden Climate Action Plan sets out a low carbon pathway, socially, economically, and environmentally and focusing on the eight priority areas from Te Tāruke- ā-Tāwhiri.

It also identifies seven flagship projects which tackle climate issues distinct to this area. Projects are particularly helpful in reducing carbon emissions and empowering community resilience. The flagship projects are:

- support and grow EcoNeighbourhoods – a network of neighbourhood action groups
- advocate for implementation of the Local Paths Plan
- support existing bike hub in the local board area and investigate feasibility of new hubs
- implement the Urban Ngahere (Forest) Action Plan for our area
- support a sustainable food pilot project
- a local Climate Activator to amplify and coordinate community climate activity
- development of a physical climate action hub

Climate goals and actions that will be addressed in this plan



Key challenge: Climate action knowledge and education

Local Board Plan objective	Local Board Plan key initiative
Our People: Communities of greatest need are a focus of support	Focus on supporting communities in rapidly changing neighbourhoods, areas of highest deprivation and most at risk to flooding or impacts of climate change
Our Environment: People live low carbon lives and know how to take climate action	<p>Promote Waiōrea Community Recycling Centre, local waste minimisation and resource recovery initiatives</p> <hr/> <p>Support neighbourhood level education and behaviour change projects aiming to reduce climate impacts, such as:</p> <ul style="list-style-type: none"> • EcoNeighbourhoods • Climate Activator, to coordinate community-led climate action initiatives • development of climate action hubs • sustainable food projects
Our Environment: Water is managed to reduce risks to people and property	Work alongside the community in response to flood events, to ensure local information flow, advice, education and increased resilience
Our Community: Our parks and open space meet the needs of our changing and growing population	Use parks and paths to connect with nature and improve the environment, e.g., information signs, tree planting or supporting pest control groups

Key challenge: Transport choices

Local Board Plan objective	Local Board Plan key initiative
Our Places: There are a range of options for moving around that are safe, reliable, and easy to use	<p>Build infrastructure which allows people to use alternative travel options easily and safely, whatever the weather, such as:</p> <ul style="list-style-type: none"> • walking and cycling paths • bike parking and bike shelters • bus shelters <hr/> <p>Promote cycling and bike hubs to allow a range of cyclists to learn to ride, commute, explore and exercise</p>
Our Places: Light rail provides transformational transport, social and housing outcomes for our community	<p>Work with Auckland Light Rail, Waka Kotahi, Waitemātā Local Board and others, to ensure any proposals for light rail works for the local community, and enhances Eden Terrace, Eden Valley, Kingsland, Sandringham and Balmoral, including but not limited to:</p> <ul style="list-style-type: none"> • urban planning around future stations, including for housing and retail • opportunities for parks, open space and community services • town centres upgrades • integration with the walking, cycling, bus and train networks



Key challenge: Minimising climate impacts on the environment and people

Local Board Plan objective	Local Board Plan key initiative
Our Environment: The natural environment is cared for and valued	Update restoration plans, implement the Albert-Eden Urban Ngahere (Forest) Action Plan and take opportunities to plant more trees and support community to grow and plant trees too
Our Environment: Water is managed to reduce risks to people and property	Provide feedback to resource consents and land-owner approvals which aims to minimise impacts on local awa (streams) and their environments, avoid development in flood plains or exacerbate flooding
Our Community: Our parks and open space meet the needs of our changing and growing population	Ensure our network of assets will be resilient to the impacts of climate change or severe weather, including when re-instating any assets lost or damaged in storm events, or can assist with managing impacts such as open spaces being used for streams to flood safely
Our Community: Transition our services and facilities to meet the needs of our changing community	Review our portfolio of buildings and consider reducing our asset footprint, so we have fewer but better-quality buildings, that are fit-for-purpose, well used and easily shared
	Implement low carbon practices through capital projects when upgrading or developing our assets, for example minimising construction waste, investing in renewable and efficient energy and investigating alternative water sources
Our Community: Resilient communities who have strong local connections, support each other and can tackle challenges together	Develop a community-led emergency preparedness plan and connect community groups, schools and marae to resources which build their resilience



A Portrait of Albert Eden by Hannah Davey, Albert-Eden Neighbourhood Arts

Ō Tātou Tāngata

Our People

Vision: Our people are thriving, have a strong sense of connection to Albert-Eden and celebrate our differences. Te ao Māori is valued and reflected in the rohe.

A wide range of central and local government agencies, the private sector, the community and voluntary sectors all play important roles in promoting wellbeing and reducing harm to achieve good quality of life outcomes. Auckland Council has a significant role to play in the quality of life for our community. We must promote the social, economic, environmental, and cultural well-being of communities in the present and for the future.

We will put a wellbeing lens over the decisions we make as we want to support our community to have the essentials of a good life, with the ability to fulfil their potential, feel connected to other people and have a sense of belonging. In our role we can do things like provide opportunities for being active, for children to learn through play or to increase access to information, improve literacy and support connections at our libraries.

Albert-Eden has a diverse population which is ever changing and growing. We have a strong culture of celebrating that diversity, learning about different cultures, our own heritage and mana whenua history. We have a prosperous community, but it is not evenly spread across our area. Some pockets of our community live with higher levels of deprivation, some have language and cultural barriers preventing them getting involved and a very high proportion are renters. Our focus has been on reducing barriers, promoting



inclusion and celebrating our differences, and we will continue that as development and migration continue to bring us new neighbours.

Challenges

- Around 13 per cent of our population lives in areas of high socio-economic deprivation, Waterview and Owairaka, even though Albert-Eden is generally a prosperous area.
- There are language and cultural barriers limiting people’s ability to connect, e.g. 42 per cent of residents were born overseas, 31 per cent arrived in New Zealand in the last five years, 6 per cent do not speak English, and over a third identify as Asian and that proportion is increasing.
- High level of damp, mouldy, poorly heated or unaffordable housing, and 46 per cent of households do not own the house they live in.
- In 2023, COVID-19, storm events, and cost of living crisis have put extra strain on households and we expect increased financial pressure to continue into the next few years.

Opportunities

- Diverse communities bring a range of experiences and ideas, which can strengthen and enrich local communities.
- Despite challenges in the quality of housing, a high proportion of people say they are in excellent or very good physical and mental health.
- People are interested to learn about other cultures, especially through events and food, and are generous in sharing their culture with others.
- Migrant communities want to learn about New Zealand history and te ao Māori.

Our Plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)
We celebrate and value diversity, making sure everyone is included	Support activities and connections for older people and towards being an Age-Friendly city <hr/> Support children and young people have their voice heard, understand what is most important to them and to reach their goals <hr/> Celebrate different cultures through arts, events and programmes to: <ul style="list-style-type: none"> • allow people to learn about different cultures • celebrate cultural identity • create a sense of belonging and connection



Communities of greatest need are a focus of support	<p>Prioritise reducing barriers and increasing inclusion for migrants and refugees, different ethnicities, abilities and rainbow communities</p> <hr/> <p>Focus on supporting communities in rapidly changing neighbourhoods, areas of highest deprivation and most at risk to flooding or impacts of climate change</p> <hr/> <p>Support stable living situations and healthy homes by:</p> <ul style="list-style-type: none">• helping renters connect to information and support about tenancy rights• helping homeowners access information and funding for house improvements, e.g. EECA's Warmer Kiwi Homes programme
Foster te ao Māori	<p>Nurture our relationships with the iwi and hapu who have interest in our area:</p> <ul style="list-style-type: none">• Te Rūnanga o Ngāti Whātua• Ngāti Whātua o Kaipara Trust• Ngāti Whātua Ōrākei• Te Kawerau ā Maki• Ngāi Tai Ki Tāmaki• Ngāti Tamaoho• Te Ākitai Waiohua• Ngāti Te Ata Waiohua• Te Ahiwaru• Ngāti Pāoa• Ngaati Whanaunga• Ngāti Maru• Ngāti Tamaterā <hr/> <p>Nurture the relationships with the marae and Kura Kaupapa Māori in our area:</p> <ul style="list-style-type: none">• Te Māhurehure Marae• Te Noho Kotahitanga Marae• Te Kura Kaupapa Māori o Nga Maugarongo <hr/> <p>Support local initiatives that celebrate Māori identity and culture and te reo Māori, e.g. celebrating Matariki</p>



Advocacy

What we want to achieve (Objectives)	What we will advocate for in the next 3 years (Advocacy)	Who we will advocate to
We celebrate and value diversity, making sure everyone is included	External funding and partnerships for diverse communities	Central government (e.g. Department of Internal Affairs)
	Access to a variety of funding opportunities for diverse communities and cultural events	Foundation North, Creative NZ, funding agencies, Central Government
	Continued funding for regional events such as Matariki, Pasifika, Diwali and Auckland Lantern Festival, and adding Dominion Road Moon Festival to the regional events calendar	Governing Body, CCOs
Communities of greatest need are a focus of support	Affordable housing, better health, education and social services for the Albert-Eden community	Central Government
	Achieving funding equity for local boards	Governing Body
	Support for resettled communities	Central Government, sector agencies



Volunteers at Epsom Community Garden

Tō Tātou Taiao

Our Environment

Vision: Our natural environment is valued and cared for, people feel a connection to our local parks, awa (streams) and coast and are involved in improving them. Individuals, households, neighbourhoods, businesses and communities adopt climate-friendly practices and transition to low carbon, sustainable lifestyles.

Albert-Eden is a highly developed part of Auckland, and this puts pressure on our natural spaces. Degradation of water quality due to pollution and ageing infrastructure, pests damaging the ngahere (forest), reduced air quality and the increased risk of flooding due to climate change, are all big challenges.

We have higher tree cover than the Auckland average. Loss of tree cover on private land is a growing trend so we are working to plant more trees in public spaces and support the community to plant trees too.

There are some very special natural features in our area: three maunga (mountains), two awa (streams) including Auckland's highest urban waterfall, rare rock forests and lava caves. We are fortunate to have dedicated environmental volunteers who have worked to restore and protect these areas over many years.

Weather events of increasing frequency and intensity have put into focus the need to make space for water to move safely without causing unacceptable risk to people, property, infrastructure, and the environment. A Tāmaki Makaurau Recovery Plan is being developed to guide this work. Making Space for Water is one work programme within the plan and includes a range of proposed flood resilience activities.



Tackling the climate challenge together is a long-term goal, with short-term actions needing to start. We have heard that people are interested in taking action but are often not sure what to do. We will focus on education and useful actions that households, neighbours and communities can take, while advocating for larger scale changes like public transport and urban planning (see Our Places section for our work in this area).

These actions can have multiple benefits for climate resilience, reduced carbon emissions, improved water and air quality and biodiversity.

Challenges

- Pressure on the environment from traffic emissions, greenhouse gases, waste generation, population growth, urban development, wastewater and stormwater infrastructure, sea level rise and loss of biodiversity and tree canopy cover.
- Lack of knowledge or awareness of climate change, and how to respond and make lifestyle changes.
- Community preparedness for the impacts of climate change such as flooding, coastal erosion and rising temperatures.

Opportunities

- Improving environmental and climate outcomes through intensified development and transport connectivity projects, with the greatest opportunity to decrease household carbon emissions in daily transport choices.
- Enhancing existing natural resources such as Te Auaunga/Oakley Creek, Waititiko/Meola Creek, Waitematā Harbour, Motu Manawa Marine Reserve and rare rock forests in Almorah Road, Thomas Withiel Reserve, Gribblehirst Park and Fowlds Park.
- Dedicated volunteers who care for parks and awa are active in pest management.
- A high level of interest from community groups and individuals to learn about climate change and environmental degradation and how to implement different practices at home, school or work.
- Development of shoreline adaptation plans in the future will help manage coastal hazards.

Our Plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)
The natural environment is cared for and valued	Work with mana whenua on projects of mutual importance, acknowledging their role as kaitiaki (guardians)
	Update restoration plans, implement the Albert-Eden Urban Ngahere (Forest) Action Plan and take opportunities to plant more trees and support community to grow and plant trees too
	Support community-led pest control and biodiversity projects, focussing on rare and sensitive areas like rock forest and our awa and making ecological corridors which connect different local habitats



	Provide feedback to resource consents and land-owner approvals which aims to protect Special Ecological Areas mapped in the Auckland Unitary Plan
Water quality in Te Auaunga / Oakley Creek, Waitiitiko / Meola Creek and the Waitematā Harbour improves	<p>Support community groups, volunteers, schools, and work with neighbouring local boards on awa (stream) restoration and education opportunities</p> <p>Work with Ngāi Tai ki Tāmaki, Ngāti Tamaoho, Ngāti Te Ata Waiohua, Ngāti Whātua Ōrākei, Te Ākitai Waiohua and Te Kawerau ā Maki on Te Auaunga restoration and implementation of the Tohu symbol on signage throughout the Te Auaunga/Oakley Creek area</p>
Water is managed to reduce risks to people and property	<p>Provide feedback to resource consents and land-owner approvals which aims to minimise impacts on local awa (streams) and their environments, avoid development in flood plains or exacerbate flooding</p> <p>Work alongside the community in response to flood events, to ensure local information flow, advice, education and increased resilience</p>
People live low carbon lives and know how to take climate action	<p>Promote Waiōrea Community Recycling Centre, bringing together community, education and innovation on local waste minimisation and resource recovery initiatives</p> <p>Support neighbourhood level education and behaviour change projects, which aim to reduce climate impacts, such as:</p> <ul style="list-style-type: none"> • EcoNeighbourhoods • Climate Activator, to coordinate community-led climate action initiatives • development of climate action hubs • sustainable food projects

Advocacy

What we want to achieve (Objectives)	What we will advocate for in the next 3 years (Advocacy)	Who we will advocate to
The natural environment is cared for and valued	National policies and regulation around waste minimisation, repair and reuse systems and recycling schemes	Central government
	Implementation of Hikina te Wero: Environmental Action Plan 2020-2030	Auckland Transport
	New legislation to include rules that provide local authorities the ability to introduce planning controls on how urban trees are assessed and protected.	Central government
Water quality in Te Auaunga / Oakley Creek, Waitiitiko / Meola Creek and the Waitematā Harbour improves	Enforcement of sediment controls on building sites	Governing Body
	Protection of Motu Manawa Marine Reserve and opportunities for people to learn about this special natural area	Department of Conservation



Water is managed to reduce risks to people and property	Nature based solutions or green infrastructure such as daylighting of streams to divert away (streams) from pipes back to the surface to flow naturally, swales or detention basins.	Governing Body, Central government and private developers,
	Improved stormwater solutions to future-proof our communities for increased development and severe weather events	Governing Body, private developers
People live low carbon lifestyles and know how to take climate action	Learning opportunities to help residents understand complex environmental and climate issues and how to make lifestyle changes	Governing Body
	The use of electric vehicles and bikes and installation of charging stations	Central government, Auckland Transport
	National policies and regulation around reduction of carbon emissions	Central government



Pattern-making and sewing time at Gribblehirst Community Hub

Tō Tātou Hapori

Our Community

Vision: Our communities have the places and activities that enhance their lifestyles. There is strong local leadership and participation in decision-making processes. Our community is resilient and supportive, particularly through times of change and challenge, so we can thrive.

The population is expected to grow and diversity to increase. New homes being built are mostly town houses, flats and apartments. More people living different lifestyles to what we did in the past means how we provide services needs to adapt and change with our community's changing needs and preferences.

Our communities regularly tell us that community services and facilities are important to their wellbeing. Our parks and open spaces are crucial to and valued by the community. Library and community centre programmes are designed to respond to our communities needs and interests and we know they are well-loved and well-used. Our facilities come in a variety of shapes, sizes, and conditions. The cost of running, maintaining and repairing them is increasing at a time when budgets are under intense pressure. Our challenge is balancing accessibility to all, with cost effectiveness.

We also support and work with our community by supporting networks and groups, building their skills and capacity. Resilience and connection have come even more into focus over the last three years with the pandemic and weather events severely affecting our communities. Where we have strong community, we can get through challenges together.



Local boards now have an increased decision-making role over their local assets and services. This gives us the opportunity to assess how our buildings and spaces are used and how services are delivered, to ensure they reflect the evolving ways our community use the services and to help manage rising costs.

Challenges

- Budget challenges for Auckland Council, and other organisations due to COVID-19, floods and global supply chain and price pressures.
- The amount of council-owned open space and facilities in and around our local board area is limited, especially in our most eastern suburbs.
- With housing intensification, our parks are increasingly under pressure, becoming extensions of back gardens and provide important spaces for our community to come together.
- Over the next 10 years we have a significant funding gap between what we can afford and what we will need to invest in to maintain our large and ageing asset portfolio.
- The needs of our community and how they want to access council services is changing. Our current model of focussing on buildings is inflexible to change or trying new things.
- Some parts of the community have barriers to accessing services and participating in community life.
- Auckland Council is complex and it is often difficult for the community to understand our processes or the local boards’ role. It can be hard for people to see how the council is relevant to their everyday lives or the best ways they can give feedback and have an influence on decision-making, which often results in low participation rates.
- There is an increased concern in the community about crime and safety.

Opportunities

- Our community enjoy using our parks and libraries.
- We have dedicated and passionate volunteers and community groups.
- The current and future urban growth provides an opportunity to attract investment from other agencies, which will help deliver on long-term plans for the area.

Our Plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)
Our parks and open space meet the needs of our changing and growing population	Identify opportunities for play and activities in our parks, even where we don’t have playgrounds, to support a fun and safe environment for all ages Acquire open space where we are able, particularly through large-scale developments, and improve existing parks space through land exchanges, reconfiguration and improving linkages and connections Protect the quality of existing open space from the negative effects of development e.g. excessive shading or increased number of manhole covers



	<p>Use parks and paths to connect with nature and improve the environment, e.g. information signs, tree planting or supporting pest control groups</p>
	<p>Complete an audit of our parks to identify where we can get better use, activate them more and if we have the right mix of uses for the future</p>
	<p>Make progress towards our long-term vision for Chamberlain Park to:</p> <ul style="list-style-type: none">• re-align the golf holes to deliver an 18-hole golf course on the eastern side of the park• create a local park with a playground at the western end• restore Waititiko / Meola Creek• create a walking and cycling connection between Rawalpindi Reserve and the north-western cycleway
	<p>Begin implementing the Windmill Park concept plan</p>
	<p>Develop the Mt Albert civic square at 915-919 New North Road to be the lively heart of the town centre and provide connections to the Mt Albert train station</p>
	<p>Ensure our network of assets will be resilient to the impacts of climate change or severe weather or that they assist with managing impacts such as open spaces being used for streams to flood safely, including when re-instating any assets lost or damaged in storm events</p>
Transition our services and facilities to meet the needs of our changing community	<p>Review how we provide arts and culture and investigate how we can make better connections with arts facilities in neighbouring local board areas</p>
	<p>Review our portfolio of buildings and consider reducing our asset footprint, so we have fewer but better-quality buildings, that are fit for purpose, well used and easily shared</p>
	<p>Review our community leasing buildings, approach and fees to make best strategic use of those spaces</p>
	<p>Ensure suitable community access continues at Mt Albert Aquatic Centre</p>
	<p>Re-establish long-term library services in Pt Chevalier as the current building is closed due to significant water issues and the pop-up library is only temporary</p>
	<p>Explore new ways for the local board and community or sports groups to raise revenue, so we can re-invest funds back into the community and groups can look after their assets. Examples could be:</p> <ul style="list-style-type: none">• A targeted rate for a specific priority project• Increased fees and charges• Selling under-utilised facilities and/or land• Generating commercial revenue from council-owned buildings• Allowing groups to make better use of external funding
	<p>Implement low carbon practices through capital projects when upgrading or developing our assets, e.g. minimising construction waste, investing in renewable and efficient energy and investigation of alternative water sources</p>



Our community knows how to get involved and feels heard	Support communities to express their views in local decisions making e.g. making a submission to public consultations
	Nurture the relationship with key local groups and use their networks to share information and receive feedback
Resilient communities who have strong local connections, support each other and can tackle challenges together	Invest in our community by building their skills and capability, connecting them to resources, networks and funding opportunities
	Support communities at a suburb level, reflecting the number of small-scale groups and different interests and areas they work in
	Support community safety initiatives by partnering with New Zealand Police and community leaders, focussing on activating local spaces
	Welcome new neighbours and build connections with locals, so everyone feels included and knows they belong
	Develop a community-led emergency preparedness plan and connect community groups, schools and marae to resources which build their resilience

Levels of service

As described in our plan, the cost of owning and maintaining community assets such as community centres, halls and other buildings, is unsustainable. In the plan we propose overtime, to change our asset portfolio to make it more affordable. We are also exploring alternate models of service delivery. This may mean we will own and operate fewer buildings, and other assets, and change the way services are offered.

Advocacy

What we want to achieve (Objectives)	What we will advocate for in the next 3 years (Advocacy)	Who we will advocate to
Our parks and open space meet the needs of our changing and growing population	Removal of buildings from our parks which are abandoned, don't fit with the long-term plan for the park or are no longer used, and an increase in the regional demolition budget to ensure this work can be funded	Governing Body
	Upgrades to our sports fields and supporting infrastructure, like lighting and fences, to allow more training and competition time on existing fields	Governing Body
	More people to be involved in play, sport and healthy lifestyles	Sport Auckland, community groups and organisations
	Auckland Council open space policies and metrics reflect the future demand that will be put on our parks in high-density, inner city, urban developments, rather than just distance to a park	Governing Body
	Funding for the re-alignment of Chamberlain Park golf course to unlock the ability to complete other projects	Governing Body

Transition our services and facilities to meet the needs of our changing community

Advocate for the completion of unprogrammed actions in the Community Facilities Network Action Plan:

Governing Body

- #26 Mt Albert library opportunities
 - #27 Sandringham community centre fit for purpose and future population growth
 - #29 Albert-Eden arts and culture needs assessment
 - #150 Pt Chevalier community services given growth
 - #169 Epsom community centre facility fit for purpose
-





Aerial view of Rocket Park, Mount Albert

Ō Tātou Wāhi

Our Places

Vision: Our changing neighbourhoods reflect our unique identity and are well-designed, creating places that are great to live, work and play. There are many options to move around which are safe and easy to use.

Albert-Eden has a rich history and strong sense of place. Our suburbs and town centres have their own unique identity and people are proud to be connected to the area. This gives us a strong starting point for some transformational development and transport projects to really deliver great outcomes for our communities.

There are specific large-scale developments planned for Carrington and Owairaka, and in the University of Auckland's Epsom campus. Carrington will effectively become a new suburb and the others will increase the number of houses significantly, in already busy and intensifying parts of the city. We have the chance to get these things right and create really attractive and liveable spaces. Light rail has the potential transform our transport network, but also create development nodes, with opportunities for parks and community spaces.

Moving around our area needs a lot of safe, easy and reliable transport options. Traffic congestion is an issue for everyone, so having great bus and train services, and viable walking and cycling infrastructure options are essential.



Challenges

- More infrastructure and services are needed to keep up with the rapid pace of large housing developments, which are bringing more people into the area.
- Decreased public transport services, lack of reliability and increasing congestion.

Opportunities

- Our neighbourhoods have rich histories, unique identities and lots of character, which supports a sense of place during times of change.
- Large scale developments and transformational projects mean change can be made at a neighbourhood level, with the chance to get things right for the long-term.
- People in our community consistently ask for more safe walking and cycling opportunities.

Our Plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)
The history, identity and character of our neighbourhoods are celebrated	<p>Provide feedback on resource consents and planning processes to ensure good design outcomes are achieved and significant views of the maunga (volcanic cones) are protected through the volcanic viewshafts and height sensitive areas in the Auckland Unitary Plan</p> <p>Protect and celebrate our historic heritage by being good stewards of the assets we own and supporting others to care for theirs</p> <p>Incorporate mana whenua identity and culture into the design of developments and ensure stories are reflected in the landscape</p> <p>Work with mana whenua to complete dual naming and storytelling of identified parks</p>
New neighbourhoods are well planned, built and serviced, with a focus on Carrington, Epsom and Owairaka	<p>Deliver the area plan for parts of Puketāpapa and Albert-Eden Local Boards and work with Kāinga Ora on other developments, including investigating a community hub for Owairaka</p> <p>Work with Ministry of Housing and Urban Development and the iwi creating the Carrington residential development:</p> <ul style="list-style-type: none"> • Te Rūnanga o Ngāti Whātua • Ngāti Whātua ki Kaipara • Ngāti Whātua Ōrākei • Te Kawerau ā Maki • Ngāi Tai Ki Tāmaki • Ngāti Tamaho • Te Ākitai Waiohua • Ngāti Te Ata Waiohua • Ngāti Pāoa • Ngaati Whanaunga • Ngāti Maru • Ngāti Tamaterā • Te Patukirikiri



	<p>Review community services and open space in the Carrington development and the surrounding areas</p>
	<p>Establish a relationship with developers of the University of Auckland Epsom Campus and review community services in the area</p>
<p>Town centres are hubs of business and social life</p>	<p>Work with City Rail Link Limited, Eke Panuku, Auckland Transport, Uptown Business Association and Waitematā Local Board to celebrate the opening of the new Maungawhau station and ensure the associated development enhances Eden Terrace and Newtown</p> <p>Work with business associations and local community groups on projects which celebrate the unique identities of our town centres, bringing locals and visitors together</p>
<p>Light rail provides transformational transport, social and housing outcomes for our community</p>	<p>Work with Auckland Light Rail, Waka Kotahi, Waitematā Local Board and others, to ensure any proposals for light rail works for the local community, and enhances Eden Terrace, Eden Valley, Kingsland, Sandringham and Balmoral, including but not limited to:</p> <ul style="list-style-type: none"> • urban planning around future stations, including for housing and retail • opportunities for parks, open space and community services • town centres upgrades • integration with the walking, cycling, bus and train networks
<p>There are a range of options for moving around that are safe, reliable and easy to use</p>	<p>Build infrastructure which allows people to use alternative travel options easily and safely, whatever the weather, such as:</p> <ul style="list-style-type: none"> • walking and cycling paths • bike parking and bike shelters • bus shelters <p>Promote cycling and bike hubs to allow a range of cyclists to learn to ride, commute, explore and exercise</p> <p>Prioritise safety improvements, particularly around schools and town centres</p>

Advocacy

What we want to achieve (Objectives)	What we will advocate for in the next 3 years (Advocacy)	Who we will advocate to
The history, identity and character of our neighbourhoods are celebrated	Renewal funding for seismic upgrades for heritage assets	Governing Body
	Support the Tūpuna Maunga Authority in their aspiration to have the maunga recognised as UNESCO World Heritage site	UNESCO
	The Auckland Unitary Plan reflects the importance of built and natural heritage and the contribution that heritage makes to the identity, history and story of Tāmaki Makaurau and its people.	Governing Body
New neighbourhoods are well planned, built and serviced, with a focus on Carrington, Epsom and Owairaka	Water-sensitive design to be incorporated into developments, ensuring they are resilient to extreme weather, and reduce environmental impacts and risk of flooding and sediment run-off	Kāinga Ora, Ministry of Housing and Urban Development, private developers, Governing Body
	Advocate for the completion of action #154 in the Community Facilities Network Action Plan:	Governing Body
	Auckland Housing Programme community services: Develop an understanding of long-term (30 years) community service provision requirements for the Auckland Housing Programme Investment Priority Areas of Mt Roskill, Oranga, Māngere, Northcote and Tāmaki	
	Urban growth and regeneration that supports a compact city and density around transport nodes, with spaces that are healthy, multi-functional and have low climate impact	Governing Body
Town centres are hubs of business and social life	Upgrades of Mt Albert, Kingsland, Sandringham, Greenwoods Corner and Dominion Road town centres	Auckland Transport
	Completion of Community Facilities Network Action Plan #157: City Rail Link (Mount Eden and Karangahape) community services	Governing Body





There are a range of options for moving around that are safe, reliable and easy to use

Reliable bus and train services, improved footpath maintenance, and walking and cycling projects and improvements

Auckland Transport

The development of key new walking and cycling paths identified in the Albert-Eden Local Paths (Greenways) Plan, especially key connections such as:

Auckland Transport, Waka Kotahi, Governing Body

- Motu Manawa - Howlett Reserve to Fairlands Reserve and Heron Park (via road reserve and boardwalks)
- Western Springs to Greenlane Express – a longer route on Saint Lukes Road to Balmoral Road and Greenlane West, connecting across the local board area

Parking is prioritised for loading zones, older people, families and mobility access, and some parking is provided near resident’s homes

Auckland Transport

Trial innovative projects to re-shape streets to be fun, safe spaces for walking, cycling and playing, especially for children

Auckland Transport

Reinstate Connected Communities, a project which will provide more travel options, safer streets, improved town centres, walking, cycling and improved bus services along key roads in our area

Auckland Transport, Governing Body

Working together to set speed limits in our area, especially around schools

Auckland Transport

Projects and renewals align with the Transport Emissions Reduction Pathway and emission reduction goals

Auckland Transport



Nightlife in Kingsland

Tā Tātou Ōhanga

Our Economy

Vision: Our town centres thrive and support a varied business landscape. Albert-Eden is a vibrant and exciting place to visit.

Our economy is well placed for growth, we have strong industries like hospitality, professional services and healthcare, and are located right next to the city centre. The way people work is changing, and our town centres are already set up to support people to shop local.

We have a strong tradition of business associations who work to benefit local businesses, and the wider community. We have four Business Improvement Districts in Albert-Eden: The Fringe District in Kingsland, Mount Eden Village, Dominion Road and Uptown at the top of Symonds Street, which have access to funding and skills to really make a difference.

Our business associations in Sandringham and Greenwoods Corner are well set up for long-term sustainability and we will support the (re)establishment of associations in Mt Albert and Pt Chevalier.

We also have exciting event spaces and are known widely for excellent food and dining. With the diversity of cultures, Albert-Eden is an exciting destination to visit, spend time and have fun.



Challenges

- Construction and severe weather events cause disruption for local businesses and their customers.
- A changing job market and increasing costs is making it a challenging business environment.

Opportunities

- Albert-Eden has a highly skilled and educated population, with access to well-paying employment opportunities locally and across the region easily accessed via centrally located train stations and routes.
- Albert-Eden is home to many small businesses in the creative and performing arts sectors, has a range of venues and attracts visitors with food, drink and events.
- Transport development like the City Rail Link and any future Auckland Light Rail will assist with movement of workers and visitors to and from the area, and development around these transport hubs are economic opportunities.
- We currently have seven business associations in our area, four of which operate a Business Improvement District programme
- Increased development means more people and more customers live in the area and can support local businesses.

Our Plan

What we want to achieve (Objectives)	What we will deliver in the next 3 years (Key initiatives)
Thriving town centre business areas	Invest in the relationship and achievement of shared goals with our four Business Improvement Districts: <ul style="list-style-type: none"> • Uptown Business Association • The Fringe District • Mt Eden Village • Dominion Road and Balmoral Chinese Business Association <hr/> Support and encourage business associations to form, be sustainable and achieve the goals they identify for their business areas <hr/> Support business associations and Business Improvement Districts to build new skills and deliver projects which benefit businesses and town centres
Albert-Eden is a vibrant and exciting destination to visit	<hr/> Support arts and events that bring more people to town centres and create interest and excitement <hr/> Support the growth of a unique evening and night-time culture across our town centres that brings in visitors from across Tāmaki Makaurau <hr/> Support emerging social enterprises and small businesses for the entrepreneurs within the migrant community <hr/> Utilise local businesses and suppliers in board projects

Advocacy

What we want to achieve (Objectives)	What we will advocate for in the next 3 years (Advocacy)	Who we will advocate to
Thriving town centre business areas	Encourage green business practices and share information on existing resources such as Sustainable Business Network and Climate Connect Aotearoa	Business Improvement Districts, business associations and local businesses
	Encourage experienced and skilled Business Improvement Districts to share skills and knowledge with other business associations, recognise good practice and innovation, networking opportunities and support joint projects	Business Improvement Districts and business associations
	Encourage businesses to have emergency and continuity plans, to increase their business resilience, especially for businesses with barriers to accessing information and resources	Business Improvement Districts, business associations and local businesses
	Parking, walking, cycling and public transport connections near town centres, to support customers accessing businesses	Auckland Transport
Albert-Eden is a vibrant and exciting destination to visit	Continue to support work to improve town centres and promote the wealth of opportunities, destinations, cultures, and cuisines on offer	Business Improvement Districts and business associations
	Support safety initiatives for local businesses and town centres by connecting business associations to resources and networks, including New Zealand Police	Business Improvement Districts and business associations, New Zealand Police
	Welcome large events to come to Albert-Eden's venues and leverage the benefits for our town centres and local businesses	Tātaki Auckland Unlimited, local event venues, Business Improvement Districts and business associations
	Leverage economic development opportunities from major transport initiatives that will benefit the local area	Council-Controlled Organisations, City Rail Link Limited, Auckland Light Rail, government agencies
	Early consultation and planning for the mitigation of disruptive impacts from major infrastructure projects	Auckland Transport, Auckland Light Rail, government agencies





He kōrero take pūtea

Funding information

The local board funding policy sets out how local boards are funded to meet the costs of providing local activities and administration support.

Local board funding is approved through the council's budget-setting process. This involves the council's Governing Body adopting a 10-year budget (long-term plan) every three years and an annual budget every year. Local board agreements, in which the local board and the governing body agree the local board budget for each year, make up part of the annual budget.

The council's budget-setting process involves allocating funding gathered through revenue sources such as rates and user charges. It also involves setting levels of service for council activities and corresponding performance targets.

The financial and levels of service statements in this plan are based on the information included in the 10-year Budget 2021-2031 and updated through subsequent annual budget. Updated financial information and levels of service will be adopted as part of the 10-year Budget 2024-2034 which is due to be adopted in June 2024. The 10-year Budget will be informed by the local board plans and may impact the initiatives in this local board plan.



Kaupapa ā-rohe me ngā paerewa ā-mahi

Local activities and levels of service

The current 10-year Budget 2021-2031 outlines local board responsibilities, provided for directly in legislation or allocated to boards, are summarised into local activities and levels of service statements. These are described in the table below.

More information regarding the most recent levels of services, including performance measures and performance targets, can be found in the Albert-Eden Local Board Agreement 2023/2024 and in the 10-year Budget 2021-2031 (Vol 2 section 2.6). This is available on the council website.

The levels of services and performance measures for local activities will be reviewed as part of the 10-year budget 2024-2034 and targets reviewed subsequent Annual Budgets.

Local Activities	Level of service statements
<p>Local Community Services</p> <p>We support strong, diverse, and vibrant communities through libraries and literacy, arts and culture, parks, sport and recreation, and events delivered by a mix of council services, community group partnerships and volunteers</p>	<p>Provide safe, reliable, and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities</p> <p>Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities</p> <p>We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilitates to get Aucklanders more active, more often</p> <p>We showcase Auckland's Māori identity and vibrant Māori culture</p> <p>We fund, enable, and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life</p>
<p>Local Planning and Development</p> <p>We support local town centres and communities to thrive by developing town centre plans and development, supporting Business Improvement Districts (BIDs), heritage plans and initiatives</p>	<p>We help attract investment, businesses and a skilled workforce to Auckland</p>
<p>Local Environmental Management</p> <p>We support healthy ecosystems and sustainability through local board-funded initiatives such as planting, pest control, stream and water quality enhancements, healthy homes, and waste minimisation projects.</p>	<p>We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change</p>



Local Governance

Activities in this group support the local board to engage with and represent their communities, and make decisions on local activities. This support includes providing strategic advice, leadership of the preparation of local board plans, support in developing the local board agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan which determine participation with Auckland Council decision making in general. This includes local decision-making

Tirohanga take pūtea whānui

Financial overview

Revenue, expenditure and capital investment by local activities for the Albert-Eden Local Board for the period 1 July 2023 to 30 June 2024.



Annual Plan Financials	2023/2024 (\$000s)
Operating revenue	
Local community services	2,235
Local planning and development	0
Local environment management	0
Total operating revenue	2,235
Operating expenditure	
Local community services	13,922
Local planning and development	594
Local environment management	139
Local governance	1,171
Total operating expenditure	15,827
Net operating expenditure	13,592
Capital expenditure	
Local community services	4,735
Local planning and development	0
Local environment management	0
Local governance	0
Total capital expenditure	4,735



Ngā Mema o tō Poari ā-Rohe o Albert-Eden

Your Albert-Eden Local Board members



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