
Joint Engagement Plan 2021-2022 between

Hibiscus and Bays Local Board

and

Auckland Council's substantive Council-Controlled Organisations:

**Auckland Transport, Auckland Unlimited, Eke Panuku Development Auckland,
and Watercare**

This Engagement Plan records the commitment to work together to ensure the best outcomes for Auckland and the communities of Hibiscus and Bays Local Board.

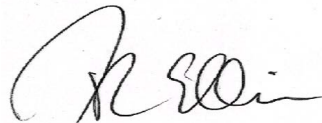
This document sits alongside the local board work programme and may include some items that also sit within the local board's decision-making and work programme.

This document may be subject to change during the year. Changes should be discussed with Local Board Services staff in the first instance and will be formalised in a business report each quarter.

Signed by:



Gary Brown
Chair, Hibiscus and Bays Local Board



Shane Ellison
Chief Executive, Auckland Transport

On behalf of Hibiscus and Bays Local Board as authorised by resolution HB/2021/91



Nick Hill
Chief Executive, Auckland Unlimited



David Rankin
Chief Executive, Eke Panuku Development Auckland



Jon Lamonte
Chief Executive, Watercare

Document history

Version	Date	Updated by	Update details
1.0		Kat Ashmead	Version as adopted at business meeting. Please leave track changes on until the next business report.

Understanding and giving effect to Tāmaki Makaurau’s shared governance

The governing body and local boards share the decision-making responsibilities for Auckland Council. The governing body focuses on the big picture and region-wide strategic decisions, while local boards represent their local communities, provide local leadership, and make decisions on local issues, activities and facilities.

CCO Responsibilities

Council-controlled organisations (CCOs) derive their powers from Auckland Council or directly from legislation in the case of Auckland Transport and Watercare. They carry out operational activities in areas important to local communities and businesses and so must work effectively with local boards within their areas.

CCOs will:

- proactively build and maintain good relationships with local boards
- work collaboratively with the Hibiscus and Bays Local Board, other CCOs and council departments to ensure opportunities for good community outcomes are identified and maximised within the local board area
- operate in a manner that acknowledges the statutory role that local boards have in identifying and communicating the interests and preferences of their communities, and the key decision-making roles for local boards that are defined in council’s allocation policy. In particular, local boards’ leadership role in place-making and place-shaping activities
- communicate regularly with the local board on major issues, projects and activities
- assess potential public interest and, where possible, ensure local board members are briefed before an issue is discussed in a public forum (see No Surprises Protocols¹)
- engage with the local board early and in a way that allows it to influence projects and decisions; particularly those that may impinge on the local board’s governance role, are likely to have a significant and/or visible local impact or require community consultation
- engage with the local board ahead of public consultation and ensure adequate timing for the local board to consider their communities’ views and preferences and provide overall feedback
- when creating their work programmes, take account of the priorities identified in the local board plan, local board agreement, and any strategies, policies, plans or legislation specific to the local board area
- act early and collaboratively to resolve issues and queries raised by local board members
- be clear about when material is confidential and the reasons for the confidentiality
- identify a single point of contact for each local board, with sufficient authority within the CCO to be an effective liaison with the local board, who will receive and direct queries and provide the CCO’s response to the local board
- support induction activities that enable local board members to engage effectively with CCOs
- report against their local board engagement plans in their quarterly performance reports to the CCO Governance and Monitoring Committee
- commit adequate resources for local board engagement.

¹ [Governance Manual for substantive CCOs](#)

Local board commitments

The Hibiscus and Bays Local Board will:

- proactively build and maintain good relationships with CCO staff
- advise CCOs of issues or projects of significance to the local board in its area
- involve CCOs in the development of the local board plan, so that CCOs can provide relevant advice and assist in the identification of priorities and deliverability assessments
- direct questions about a CCO's activities to either the Local Area Manager or to the CCO's elected member liaison, so queries are tracked, and consistent responses can be given
- advise CCOs if they are planning to speak to the media on a CCO-related matter (see No Surprises Protocols)
- respect commercially sensitive and confidential information
- allow for flexibility in terms of engagement, recognising differing levels of interest and local relevance across the Auckland region with each of the CCOs
- Recognise that CCOs are accountable to the community through the Governing Body. CCOs will endeavour to collaborate with local boards within the mandate and direction given to them by the Governing Body.
- In the event that there is a dispute over the implementation of this plan which cannot be satisfactorily resolved between the local board and the CCO, the local board has the option to provide input at the CCO Oversight Committee, when the CCO's quarterly report is being reviewed.

Hibiscus and Bays Local Board Plan outcomes

Local board outcome	Local board objective
A connected community	Hibiscus and Bays communities are supported, connected and vibrant
	Our libraries, art centres, community services, and privately owned facilities are supported
	We have a strong relationship with Māori and embrace our Māori identity, heritage, and culture
A protected and enhanced environment	Continue to align and support community and volunteer groups, schools, and iwi to enhance and protect our natural environment
	Our waterways and beaches are clean and safe for people and wildlife
	Support communities to live more sustainably, and prepare for the impacts of climate change
	Support the development and implementation of ecological and environmental restoration plans
A strong local economy	Our businesses and business centres feel supported and empowered
	Our town centres are welcoming, clean, sustainable and easily accessible with plans for the future
Open spaces to enjoy	Proactively identify the needs of our communities and plan for sustainable growth
	Protect, maintain, and improve access and amenities for activities on our coastlines, parks and reserves

Local board outcome	Local board objective
	Provide a range of play and active recreation opportunities for all ages and abilities in our parks, reserves, and coastal environment
Transport choices	Deliver Penlink
	Improve connectivity through better travel options and safer intersections
	Improve walking and cycling routes

Strategies, policies, plans or legislation specific to Hibiscus and Bays Local Board area

Strategy, policy, plan or legislation	Notes
Hibiscus and Bays Local Board Plan 2020	Hibiscus and Bays plans, agreements and reports (aucklandcouncil.govt.nz)
Hibiscus and Bays Local Board Agreement 2020/2021	
Hibiscus and Bays Area Plan	
Centre plans for Browns Bay, Orewa, Whangaparaoa and Silverdale	
Mairangi Bay Reserves Management Plan	
Hibiscus and Bays Greenways Plan	
Penlink (relevant to HBLB)	Penlink – planning for growth north of Auckland Waka Kotahi NZ Transport Agency (nzta.govt.nz) Penlink Project
Hibiscus and Bays Local Parks Management Plan	Still in development

CCO single point of contact

Auckland Transport	Auckland Unlimited	Eke Panuku Development Auckland	Watercare
Ben Halliwell Elected Member Relationship Partner	Holly Franklin External Relations Advisor	Sven Mol Senior Corporate Affairs Advisor	Brent Evans Manager Local Board and Stakeholder Liaison

Hibiscus and Bays Local Board

Role	Name
Local Board Chair	Gary Brown
Local Board Deputy Chair	Victoria Short
Local Board Members	Alexis Poppelbaum, Andy Dunn, Gary Holmes, Janet Fitzgerald, Julia Parfitt, Leanne Willis

Hibiscus and Bays Local Board Staff

Role	Name
Local Area Manager	Lesley Jenkins
Senior Advisor	Matthew Kerr
Local Board Advisor	Saskia Coley
Democracy Advisor	Gemma Kaldesic
PA / Office Manager	Tracey Hill
Engagement Advisor	Judy Waugh
Local Communications Advisor	Debbie Klein
Strategic Broker	Marilyn Kelly
Lead Financial Advisor	Mark Purdie

Hibiscus and Bays Local Board leads and delegations

Please outline here how delegations have been organised within the local board, for example a delegation has been made to x person regarding x topic, this board member has the delegation to make decisions in x circumstances.

Name and role	Description
Gary Brown - Chairperson Victoria Short- Deputy Chairperson	Landowner consents (excluding landowner consents for filming) HB/2019/189
Gary Brown - Chairperson Victoria Short- Deputy Chairperson	Landowner consents for filming HB/2019/190
Gary Holmes Janet Fitzgerald Alexis Poppelbaum - Alternate	Resource consent applications HB/2019/193
Janet Fitzgerald Julia Parfitt Gary Holmes - Alternate	Resource consent hearings HB/2019/194
Gary Brown - Chairperson Victoria Short - Deputy Chairperson	Events HB/2019/191
Gary Brown - Chairperson Victoria Short - Deputy Chairperson	Liquor licences HB/2019/192
Julia Parfitt Alexis Poppelbaum - Alternate	Appointment to Vaughan Homestead – Torbay Historical Society
Andy Dunn Leanne Willis - Alternate	Victor Eaves Management Committee
Janet Fitzgerald Andy Dunn - Alternate	Destination Orewa Beach – Orewa BID
Victoria Short	Torbay BID

Name and role	Description
Gary Holmes- Alternate	
Alexis Poppelbaum Victoria Short - Alternate	Browns Bay Business Association – Browns Bay BID
Julia Parfitt Gary Holmes- Alternate	Mairangi Bay BID

Engagement approach with local board

Commitment	
1. Inform	We will keep you informed.
2. Consult	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how your input influenced the decision. We will seek your feedback on drafts and proposals.
3. Involve	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how your input influenced the decision.
4. Collaborate	We will work together with you to formulate solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.
5. Empower	We will implement what you decide.

Extent of community engagement

	Description
A. Refer to local board plan outcomes and objectives	The local board represents the views of the community, with reference to the local board plan and its outcomes and objectives.
B. Impacted stakeholder consultation	In addition to local board views, the view of impacted stakeholders are sought.
C. Community engagement	The views of the community are sought and brought to the local board ahead of the local board providing its view.

Auckland Transport Work Programme

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Orewa Boulevard Stage 3 (LBTCF)	Yes	4. Collaborate	A. Refer to local board plan outcomes and objectives		
214 Hibiscus Coast Highway Signalised Crossing (LBTCF)	Yes	4. Collaborate	A. Refer to local board plan outcomes and objectives		
East Coast Bays Wayfinding (LBTCF)	Yes	4. Collaborate	A. Refer to local board plan outcomes and objectives		
20 Ramsgate Terrace pedestrian improvements (Community Safety Fund)	Yes	4. Collaborate	A. Refer to local board plan outcomes and objectives		
Hatfields Beach safety improvements (Community Safety Fund)	Yes	4. Collaborate	A. Refer to local board plan outcomes and objectives		
Residential Speed Management – Torbay (Road Safety)	No	4. Collaborate	B. Impacted stakeholder consultation		
Review of Browns Bay Parking Zone (Parking)	No	3. Involve	C. Community engagement		
Glenvar Road / East Coast Road (Major Projects)	No	2. Consult	C. Community engagement		
Medallion Drive Link (Major Projects)	No	2. Consult	C. Community engagement		
Hibiscus Coast Highway, Orewa (Active Modes)	No	2. Consult	C. Community engagement		
Beach / Bute roundabout improvements (Community Programme)	No	2. Consult	C. Community engagement		
Resurfacing Programme (Road Corridor Renewals)	No	2. Consult	B. Impacted stakeholder consultation		
Hibiscus Coast Highway - Hatfields Bridge to Waiwera Road (Road Safety)	No	1. Inform	B. Impacted stakeholder consultation		
Bus Stop Improvements – Beach Rd, Oaktree Ave, Glencoe Rd, Juniper Rd, East Coast Rd (Major Projects)	No	1. Inform	B. Impacted stakeholder consultation		
East Coast Road and Wilks Road intersection (Road Safety)	No	1. Inform	B. Impacted stakeholder consultation		
Whangaparaoa Rd / Karepiro Rd intersection improvements (Network Operations)	No	1. Inform	B. Impacted stakeholder consultation		
Whangaparaoa Rd / Main St intersection improvements (Network Operations)	No	1. Inform	B. Impacted stakeholder consultation		
Maire Road – No 48 to 60, Orewa (Active Modes)	No	1. Inform	B. Impacted stakeholder consultation		
Fitzwilliam Dr – stop and shelter (PT Infrastructure)	No	1. Inform	B. Impacted stakeholder consultation		
East Coast Road Bus Lanes - Forrest Hill to Sunnynook (PT Infrastructure)	No	1. Inform	B. Impacted stakeholder consultation		
Laurence St, Manly – bus stop upgrades (PT Infrastructure)	No	1. Inform	B. Impacted stakeholder consultation		
Ladies Mile, Manly – bus stop upgrades (PT Infrastructure)	No	1. Inform	B. Impacted stakeholder consultation		

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Whangaparaoa Rd / Gulf Harbour Dr, Hobbs Bay –bus stop upgrades (PT Infrastructure)	No	1. Inform	B. Impacted stakeholder consultation		
Hibiscus Coast Hwy, Hatfield Beach – upgrade stop and turning circle changes (PT Infrastructure)	No	1. Inform	B. Impacted stakeholder consultation		
Beach Rd, Murrays Bay – upgrade stop and pedestrian crossing (PT Infrastructure)	No	1. Inform	B. Impacted stakeholder consultation		
Red Beach 983 service– implement infrastructure fixes to allow new route path to be operationalised (PT Infrastructure)	No	1. Inform	B. Impacted stakeholder consultation		
Sustainable Mobility Programme (Customer Experience)	No	1. Inform	B. Impacted stakeholder consultation		
Community Transport - Travelwise Programme (Customer Experience)	No	1. Inform	B. Impacted stakeholder consultation		
Community Transport - Road Safety Programme (Customer Experience)	No	1. Inform	B. Impacted stakeholder consultation		
Community Transport - Walking School Buses Programme (Customer Experience)	No	1. Inform	B. Impacted stakeholder consultation		
Community Transport - Te Ara Haepapa (Customer Experience)	No	1. Inform	B. Impacted stakeholder consultation		

Auckland Unlimited Work Programme

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Landowner Approval - Screen production and Major Events	Yes	5. Empower	B. Impacted stakeholder consultation		Auckland Unlimited is required to advise delegated local board members of any screen activity or major events activity taking place on local parks and reserves, seek feedback from the delegated member, and provide the opportunity to revoke the delegation to approve these events that sits with Community Facilities.
LOA improvement project	Yes	4. Collaborate	C. Community engagement		Screen Auckland is looking for film friendly local boards to participate in a pilot programme which would be designed to introduce a Minor Category delegation for filming which would allow the routine delegation of approvals for low and medium impact activities to Staff.
Local Economic Development	Pending	Pending	Pending	Auckland Council	Following the adoption of the Plan on the 8 July 2021, Auckland Unlimited will look to engage with the board on the relevant aspects that fall under Auckland Unlimited's mandate as soon as feasible. The level of engagement will be dependent on the project itself.
Host city/partner 2023 FIFA Women's World Cup	No	1. Inform*	B. Stakeholder consultation via event organiser	New Zealand Major Events (MBIE), Auckland Council, Eke Panuku, Auckland Transport	March - Eden Park
Host city/partner 2023 The Ocean Race	No	1. Inform*	B. Stakeholder consultation via event organiser		February
Elemental AKL Festival	No	1. Inform*			2021 Elemental AKL programme has 16 confirmed invested and 18 marketing only region-wide events, held between 14 July and 1 August 2021.

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Host city/partner of 2024 World Choir Games	No	1. Inform	C. Consultation via event organiser once leverage planning discussions start.	New Zealand Major Events (MBIE), Auckland Council, Eke Panuku, Auckland Transport	Largest global choral festival. Participation event, competition and festival over 11 days. International and local choirs, championship competitive and open competition. Event leverage planning to be confirmed. More information at later date (see attached reading material).
Diwali Festival	No	1. Inform	B. Impacted stakeholder consultation*		Diwali Festival
Lantern Festival	No	1. Inform	B. Impacted stakeholder consultation*		Feb/March 2022
Pasifika Festival	No	1. Inform	B. Impacted stakeholder consultation*		https://www.aucklandnz.com/pasifika-festival-2021
Tamaki Herenga Waka Festival	No	1. Inform	B. Impacted stakeholder consultation*		https://www.aucklandnz.com/tamakifest
Major and Business Event Pipeline	No	1. Inform	B. Impacted stakeholder consultation	Varied (dependant on event) - New Zealand Major Events, Tourism New Zealand, Eke Panuku, Auckland Transport, Auckland Council	Major and Business events continue to work through the 2021/2022 programme of events with event organisers via Major and National programme, Elemental festival, Regional event fund and Business events fund. Events to note in coming year: Elemental AKL festival July-Aug, Women's Rugby and Cricket World Cup 2022, Men's Softball World Championships. Future major events secured beyond 2022 include The Ocean Race 2023, FIFA Women's World Cup 2023 and World Choir Games 2024. Over 25 Business events and conferences secured for Auckland 2021/2022.
Auckland Unlimited Venues (Auckland Live, Zoo, Auckland Art Gallery, NZ Maritime Museum, Stadiums)	No	1. Inform	B. Impacted stakeholder consultation		We will keep the board informed of events, opportunities and changes relevant to your residents.
Auckland Stadium Venue Development Strategy	No	1. Inform	B. Impacted stakeholder consultation	Auckland Council	We will ensure Local Boards are kept informed of the process and the outcome.

* Auckland Unlimited are committed to the implementation of this CCO engagement process to ensure Local Boards are communicated to and involved in a timely manner with these programmes of work. Where events are not solely owned and delivered by Auckland Unlimited, but instead managed by an event organiser or local operating model, as a Host City/Partner/supporter of these events, Auckland Unlimited will act as a conduit and facilitator of conversations to enable the local boards to engage directly with the event organisers where opportunity exists. If opportunity for increased engagement does occur – such as leverage opportunities in support of Local Board community outcomes—we will increase the engagement approach in line with the IAP2 spectrum to reflect it at the time.

Eke Panuku Development Auckland Work Programme / Property portfolio

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Portfolio Review	No	2. Consult	On behalf of Auckland Council, Eke Panuku undertakes the property review process for properties that have been identified as potentially no longer required for a council service use. Consultation with all council departments and CCOs is undertaken as part of this review process. Public consultation is only required if the proposed disposal of a property meets the thresholds outlined in council's Significance and Engagement Policy or if there is a statutory requirement to consult.	The property review process involves consultation with all council departments and CCOs. Eke Panuku also has ongoing relationships with key Crown agencies regarding development opportunities and future land requirements.	

Watercare Work Programme

The Hibiscus and Bays Local Board area is growing rapidly and Watercare is working closely with many developers and other agencies to service this growth.

The following information highlights some of the major work that has been undertaken, is underway or planned for this Local Board area.

Wastewater

- The Army Bay wastewater treatment plant outfall (\$30M) was replaced in 2018 catering for future growth and removing a bottleneck during wet weather causing overflows in the network and providing for long-term growth.
- The wastewater discharge consent for Army Bay was also renewed and parts of the plant including the UV treatment were upgraded.
- A new 1m diameter wastewater tunnel was built connecting the Milldale development with the Orewa pump station. As part of this development the engineers were able to reduce the need for a further pump station in Milldale reducing the carbon footprint of the project from construction and a lifetime of operation. The wastewater system in Milldale was also designed to accommodate future growth in Silverdale West. Work is currently underway on the design for a new pump station to service the Silverdale West development.
- In 2015 a new wastewater network was installed in Orewa West enabling development in the northern Orewa Catchment.
- Further work is currently underway with developers in Red Beach (old Golf Course) and next to Snow Planet.
- A major upgrade to the wastewater main from Mairangi Bay to East Coast Road (Windsor Park) (\$13m) was completed in 2016. Construction is about to begin on a new wastewater pump station with storage at Mairangi Bay (\$15M) which will transfer flows from the East Coast Bays area, pumping over the ridge and onto the Rosedale Plant for treatment. This project is important for transporting wet weather flows along the bays towards the plant, helping accommodate growth while also reducing overflows to local beaches when it rains.
- Work continues (\$83m) on the expansion of the important strategic asset the Rosedale Wastewater Treatment Plant to accommodate new growth and flows including those redirected from the North West via the Northern Interceptor Project (currently under construction) and the extension of a new wastewater pipeline (East Coast Bays link sewer) from Windsor Park Mairangi Bay to the Rosedale wastewater Treatment Plant (\$32M, proposed for 2022).

Water

- The North Shore receives water produced from multiple dam, river and ground sources in the south and west of Auckland. Investment in plant upgrades such as the Waikato (\$145m) and the replacement Huia Water Treatment Plant (\$436M, starting 2025) help secure the future water supply to the North Shore. Similarly, investment in large watermains such as the Hunua 4 (\$400M – nearing completion) bringing water from the south helps secure the water supply into the city where it is then conveyed over the Auckland Harbour Bridge and onto the North Shore. Eventually the North Harbour No. 2 watermain (\$261M) will help secure water supply from the replacement Huia water treatment plant transporting it to the North Shore via an alternative route from the west.
- A new water booster pump station is planned for Westhaven beginning in 2022 (\$7.5M), which will help ensure sufficient water is moved across the harbour bridge to service growth to the North.
- Watercare will also continue to liaise with the relevant agencies regarding the potential for second harbour crossings as these are developed.
- Work is underway to build the Orewa 1 watermain which should be completed by the end of the year by end of year. A boost pump station is also to be developed on the Hibiscus Coast to provides for growth on the Whangaparoa (location yet to be determined). Watercare is utilising the enterprise model to develop new infrastructure with a lower carbon footprint.
- The Orewa 3 watermain is being built in Milldale – installation is taking place as the developer builds roads. The watermain extends over the Weiti Bridge and will also cross the Highgate Bridge. Work is being undertaken in collaboration with Waka Kotahi, Fulton Hogan Land Development and Auckland Transport.

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Mairangi Bay Pump Station replacement	No	2. Consult	C. Community Engagement	AT, Auckland Council Community Facilities	We will build a new pump station with almost twice the pump capacity and additional underground storage. The project will start in June 2021 with some investigations in the road occurring before then. The surf club and Business Association have been informed. There will be additional opportunities for Local Board engagement at key milestones.
Share information on water and wastewater servicing in the Hibiscus Coast development areas.	No	2. Consult	C. Community Engagement	Developers, AT, Waka Kotahi	Considerable activity is underway in the Hibiscus and Bays area. A workshop will be organised to help provide and overview of these works.