

Hibiscus and Bays Local Board Workshop Programme

Date of Workshop:Tuesday 12 March 2024Time:10:00am- 2:00pmVenue:Local board office - 2 Glen Road, Browns BayApologies:

Item	Time	Workshop Item	Presenter	Governance role	Proposed Outcome(s)
		Welcome and apologies	Gary Brown Chairperson		
1.	10:00am	 LBAP5 – Performance Measures Attachment Presentation: LBAP5 – local performance measures recommendations 	Hao Chen Lead Financial Advisor	Keeping informed	Review and provide feedback on the recommended performance measures for inclusion in the draft Local Board Agreement for 2024/2025.
2.	11:00am	 Parks and Community Facilities update Attachment Presentation: Ōrewa Library - Comprehensive Refurbishment Project 	Sandra May Area Operations Manager Prakash Thakur Work Programme Lead Mahesh Dharmaratne Senior Project Manager	Keeping informed	Receive an update on the Ōrewa Library refurbishment.



3.	11:45am	Infrastructure and Environmental Services update	Lara Clark Principal Coastal Adaptation Specialist	Keeping informed	Receive an update on the Shoreline Adaptation Plan programme.
		 Attachment Presentation: Shoreline Adaptation Plans - Hibiscus and 	Sage Vernall Coastal Adaptation Specialist		
		Bays	Mallika Krishnamurthy Relationship Advisor		
	12:30pm	BREAK			
4.	1:00pm	Auckland Transport update – Ferry specialist Q&A session	Beth Houlbrooke Elected Member Relationship Partner Gareth Willis PT Contracts Manager	Keeping informed	An opportunity for local board members to ask questions relating to the ferry contracts and operations out of Gulf Harbour.
			James Aston Ferry Transition Lead		
	2:00pm	Workshop concludes			

Role of workshop:

(a) Workshops do not have decision-making authority.

(b) Workshops are used to canvass issues, prepare local board members for upcoming decisions and to enable discussion between elected members and staff.

(C) Workshops are not open to the public as decisions will be made at a formal, public local board business meeting.

(d) Members are respectfully reminded of their Code of Conduct obligations with respect to conflicts of interest and confidentiality.

(e) Workshops for groups of local boards can be held giving local boards the chance to work together on common interests or topics.

LBAP 5 - local performance measures recommendations

Hao Chen

Hibiscus and Bays

Purpose of today's workshop

Seek local board feedback on recommended performance measures for inclusion in your draft Local Board Agreement 2024/2025



Agenda

- Recap of where we left off in October/November 2023
- Briefing on historical measures and why they are discontinued
- Presenting list of new core measures for major local services
- Presenting list of recommendations for tailored local measures (per LB direction/feedback)
- Next steps to LBA adoption



Recap of October/November workshop (LBAP 2)

A new approach to local board performance measures:

- to improve performance transparency and accountability
- Better enable the public to assess delivery against identified levels of service and community outcomes
- Empower local boards to set service levels for locally funded services

Collectively, local boards provided over 160 pieces of feedback for staff to develop more meaningful measures

Staff have assessed and developed a set of recommended measures for local boards, which will be presented today.



Historical measures – summary of change

Measure wording	Status	Future state
The percentage of Empowered Communities activities that are community led	Replaced	No longer available
The percentage of Empowered Communities activities that build capacity and capability to assist local communities to achieve their goals	Replaced	No longer available
The percentage of park visitors who are satisfied with the overall quality of sportsfields	Replaced	Available annually*
The percentage of users who are satisfied with the overall quality of local parks	Replaced	Available annually*
The percentage of residents who visited a local park in the last 12 months	Replaced	Available annually*
The number of attendees at council-led community events	Replaced	Available on request ²
The number of visits to library facilities	Continue	Core measure



*results are from the Annual Auckland Residents Survey

²Available through departmental reporting channels

Historical measures – summary of change

Measure wording	Status	Future state
Percentage of Aucklanders that feel their local town centre is safe - day time	Discontinued	Available annually*
Percentage of Aucklanders that feel their local town centre is safe - night time	Discontinued	Available annually*
The percentage of local programmes, grants and activities that respond to Māori aspirations	Discontinued	No longer available
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	Discontinued	Available on request ²
The percentage of art facilities, community centres and hire venues network that is community led	Discontinued	Available on request ²
The number of participants in activities at art facilities, community centres and hire venues	Discontinued	Available on request ²
The percentage of arts, and culture programmes, grants and activities that are community led	Discontinued	No longer available
The percentage of attendees satisfied with a nominated local community event	Discontinued	No longer available
Percentage of customers satisfied with the quality of library service delivery	Discontinued	Available on request ²
The customers' Net Promoter Score for Pool and Leisure Centres	Discontinued	Available on request ²



²Available through departmental reporting channels

Historical measures – summary of change

Measure wording	Status	Future state
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme targeted rate grant agreement obligations	Continue	Minor wording update
The percentage of low carbon or sustainability projects that have successfully contributed towards local board plan outcomes.	Replaced	Work programme reporting
The percentage of local water quality or natural environment improvement projects that have successfully contributed towards local board plan outcomes	Replaced	Work programme reporting
The percentage of local waste minimisation projects that have successfully contributed towards local board plan outcomes	Replaced	Work programme reporting



Local Board Core measures - community only

These core measures are for the most significant local community services identified and to be continued in the next Long-term Plan 2024-2034.

The associated measure(s) and targets will be included in your local board agreements if the service is funded by your local board.

The Long-term Plan consultation material included local board level targets and prior year comparatives - these were indicative and for benchmarking purposes to inform public consultation. Final targets will be agreed with local boards through Local Board Agreement process.



Local Board Core measures – Community only

Service	Measure wording	Measure description			
Enable a range of choices to access community services and recreation opportunities					
Libraries	Library opening hours service uptime	Measuring accessibility of the service to customers at LB funded levels			
	The number of visits to library facilities	Physical visits through council libraries			
Pool and Leisure centres	Pool and Leisure centres main functions & facilities opening hours service uptime	Measuring accessibility of the service to customers at LB funded levels			
	Pool and Leisure centre physical visits	Physical visits at Pool and Leisure sites, regardless of operator			
Provision of community facilities	Community Facilities in poor or very poor condition	Auckland Council asset condition rating, condition 4 and 5.			



Local Board Core measures - Community only

Service	Measure wording	Measure description				
Provide urban gre	Provide urban green spaces (local parks, paths and Ngahere) and access to the coast					
Local Park operational maintenance	The percentage of quality audits achieved in local parks	Full Facilities maintenance quality audits for local parks which meet contractual service standards.				
Provision of open space assets	Open space assets in poor or very poor condition	Auckland Council asset condition rating, condition 4 and 5.				
Urban Ngahere canopy planting	Urban Ngahere planting Programme (number of trees)*	Planting done under the Urban Ngahere programme				

*This measure is in the Long-term Plan consultation material but may be further refined and/or moved to tailored measures



Local tailored measures - all local activities

Staff have considered the following key factors during the development of recommended tailored measures.

- Local board feedback/direction
- Prioritising common themes across multiple boards
- Relevancy to investment levels in local board work programmes
- Low resourcing/cost requirement to measure
- Reliability of data collection/methodology
- Focusing on the 'main' service level indicator (noting there are many indicators for service levels)



LB feedback table - local community

What did the local board say?	Progressed	Why not?
For local community services, the HBLB would like to receive customer satisfaction scores for the use of libraries, leisure, pools and venue hire. This might be a yearly workshop with the managers of these to discuss the Net Promoter Score (NPS) ratings and cover the comments positive and negative plus possible mitigations of them. It fits with this initiative: Engage with staff and users of our council owned facilities and spaces, such as libraries, leisure centres and pools, and venue for hire, to ensure that they continue to reflect the evolving ways our community wishes to use and access services and remain accessible to all	No	Satisfaction measures have been replaced with new measures which demonstrate the level of service being provided by council. Refer to core measures for Libraries and Pools Recommend request relevant departments for a workshop to discuss customer perception and utilisation statistics for services the local board is interested in.



Hibiscus and Bays

LB feedback table - local environment

What did the Local Board say?	Progressed	Why not?
HBLB would like to see a tailored measure that establishes a baseline to measure Return On Investment (ROI) of all environmental initiatives.	No	A financial return on investment is not appropriate as a service level measure.



Recommended local board tailored measures

LTP activity	Measure wording	Measure description
Community	Number of local community events delivered	Events team (RSS) funded in the local board work programme, includes both council-led and community-led but LB funded (e.g. Event Partnerships)
	Number of trees planted in the Urban Ngahere programme	Measures activity delivered through the local board Urban Ngahere planting programme (capex)
	Number of activities and events delivered which support local communities to be physically active	'Activation of parks, places and open spaces' lines delivered by Active Communities
	Number of groups supported for capacity building activities	Groups funded through work programme for capacity building activities
	Number of groups engaged to deliver placemaking activities	Groups funded through work programme for placemaking activities
Environment	Number of community groups supported in sustainable initiative programmes	Sustainability team programmes
	Number of community groups supported to undertake waste initiatives	Waste solutions team projects
	Number of plantings for biodiversity enhancement	Planting through sustainability and healthy waters teams' programmes
	Number of volunteers undertaking animal and/or plant pest control	Through natural environment delivery team

Discuss work programmes at 19 March workshop Discuss targets at 9 April workshop

> Finalise and adopt measures and targets in June as part of the Local Board Agreement



Orewa Library – Comprehensive Refurbishment Project

Hibiscus and Bays Local Board 12 March 2024

Mahesh Dharmaratne – Senior Project Manager, Parks and Community Facilities



Purpose

- Update on final design.
- Information on budget allocation and funding shortfall in current 2023/2024 CAPEX work programme.
- To receive local board feedback and support to progress to the next stage.



Project background



Orewa Library was designed and constructed between May 1995 - June 1996 – 27 years ago.

The upper-level structure comprises a monopitched roof with external metal gutters.

The lower-level single level structure has a curved roof configuration and internal membrane gutters.

There is water ingress into the building causing localised damage, however, at this stage there is no evidence of major structural failings.

Due to the complexity of the roof design, there are limitations for ongoing required maintenance and a full roof replacement is required.



Concept design options

Concept design options were presented to the Hibiscus and Bays Local Board in April 2023 Parks and Community Facilities workshop.

Option 1 – To replace the existing curved roof with a mono pitch roof.

Option 2 - To replace the existing curved roof with a mono pitch roof and improve the functionality of the building by adding a mezzanine floor.

Local board supported the continuation of the project with Option 2. Staff progressed project to detailed design and physical works tender phase.



Project scope overview

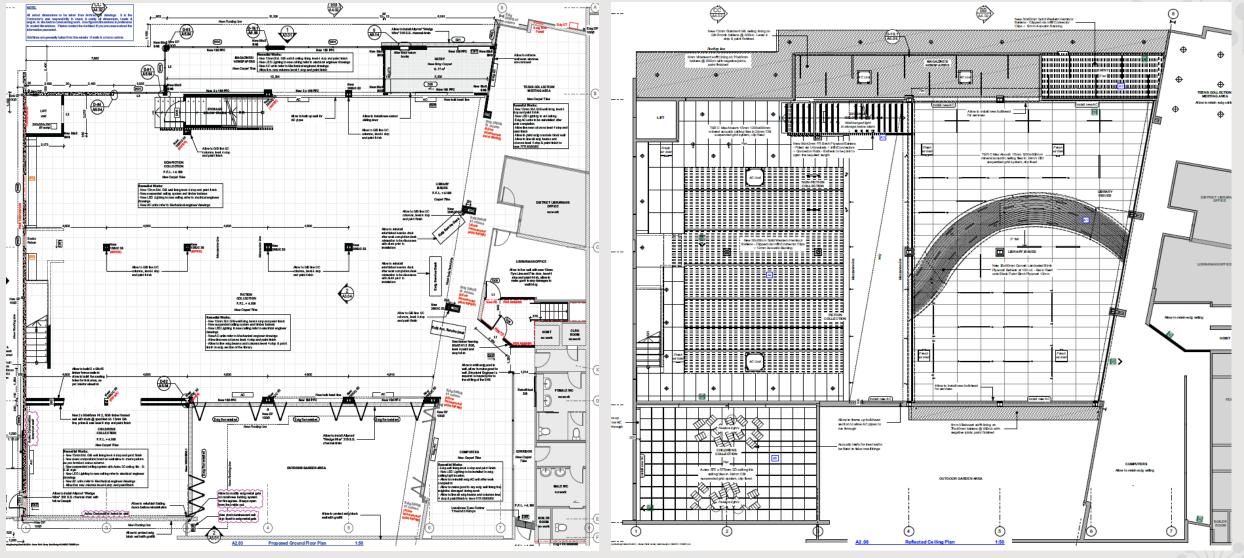
Ground Floor	Upper Floor
Fiction Section	Teen Area
Non-Fiction Section	General Book Area
Childrens Section	Two Meetings Rooms (can be combined)
Lift Well	Two Storage Areas (Cupboards)
Two Stairs	Kitchenette
Receptionist Counter	Toilet
Magazines/ Newspaper Section	Lift Well
There are no new design elements to the existing two-storey part of the building.	

Special Features

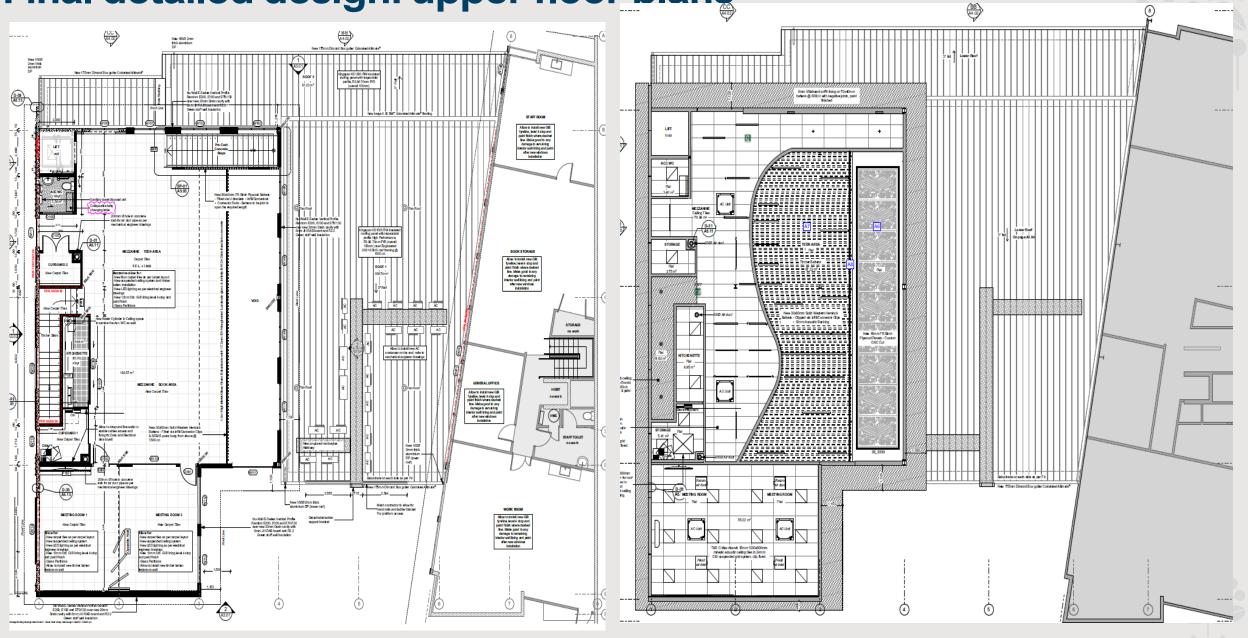
- Fresh Air System
- New Lighting System
- Solar Power System



Final detailed design: ground floor plans



Final detailed design: upper floor plans



Front elevation - artistic view





Rear and side elevations - artistic view





Interior design

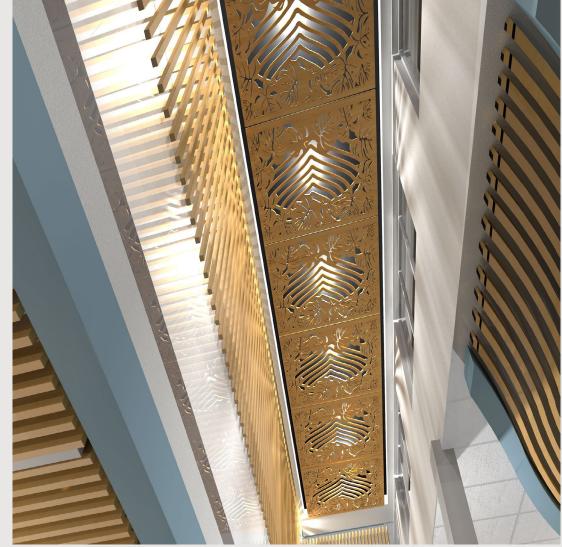






Interior design







Project estimated costs



ltem	Description	Cost
1	Physical Work	3,900,000.00
2	Ancillary Work	260,000.00
3	Design Consultancy Services	310,000.00
4	Temporary Relocation Services of Library	40,000.00
5	Fixed Furniture & Equipment	150,000.00
6	Consent Fees	12,000.00
7	Project Management Fees	40,000.00
8	Sub-total	4,712,000.00
9	Contingency	706,800.00
10	Total Project Cost	5,418,800.00
11	Available budget	3,700,000.00
12	Budget shortfall	1,718,800.00



Current funding allocation



CAPEX Renewal Work Programme 2023/2024 (Resolution: FY24-HB/2023/100)

FY 2023 and prior	FY 2024	FY 2025	Total Budget
\$139,221.18	\$440,367.16	\$3,128,508.00	\$3,708,096.34

The Orewa Library - comprehensive refurbishment is in alignment with local board outcomes and has been approved in the financial year 2023/2024 CAPEX work programme and received support at the April 2023 P&CF workshop to continue to this stage.

The budget shortfall identified, will require prioritisation of projects as part of the 2024/2025+ CAPEX renewal work programme development.





Proposed funding allocation

FY 2023 and prior	FY 2024	FY 2025	FY 2026	Total Budget
\$139,221.18	\$1,669,678.31	\$1,707,925	\$1,983,176	\$5,500,000.49

The draft CAPEX renewal work programme 2024/2025+ will be presented to the local board in March 2024 and is proposing increased funding for the Orewa Library comprehensive renewal without the need for any project cancellations.

Projects with lower priority are proposed to be delayed by a year to accommodate the increase in funding requirements for this project.

If additional funding not approved – Project will be placed on hold. Design options will require revisit as well as a review of the functionality of the space. Project delay estimated 6 to 12 months.



Proposed project timeline

Task	Dates
Business report for approval of detailed design and budget allocation	23 April 2024
Award of Contract	29 April 2024
Begin Relocation Work	25 April 2024
Commence Construction Work	20 May 2024
End of Construction	28 May 2025
Commissioning	30 May 2025



Next Steps



Subject to local board approval of proposed budget allocation and detailed design at April 2024 business meeting staff will award contract and proceed to construction.



Shoreline Adaptation Plans: Hibiscus and Bays

Local Board Workshop: 2024



Shoreline Adaptation Plans

Todays workshop

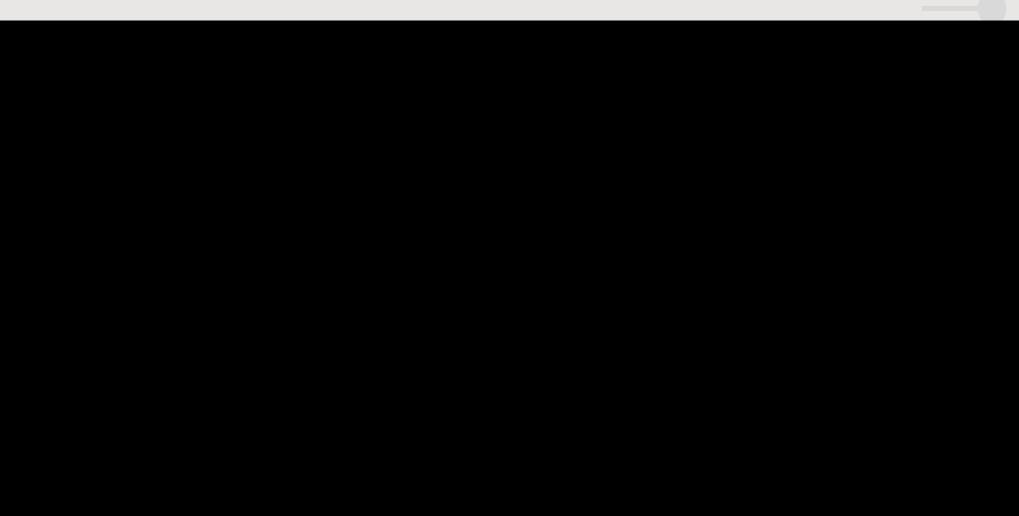
Purpose: (re) introducing the Shoreline Adaptation Programme, the SAP development process, and opportunities for working together in the SAP plan development.

- 1. What & when
- 2. How
- 3. Working together





What are Shoreline Adaptation Plans?







Auckland Council & Council Controlled Organisations





Auckland Council & Council Controlled Organisations

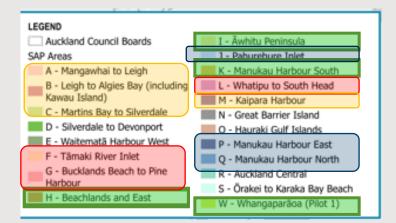


SAP Plans for the Hibiscus and Bays Local Board area

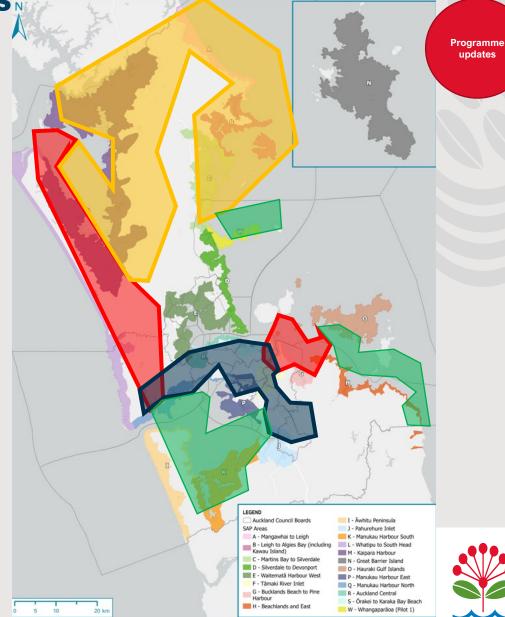
Four SAP plans of interest

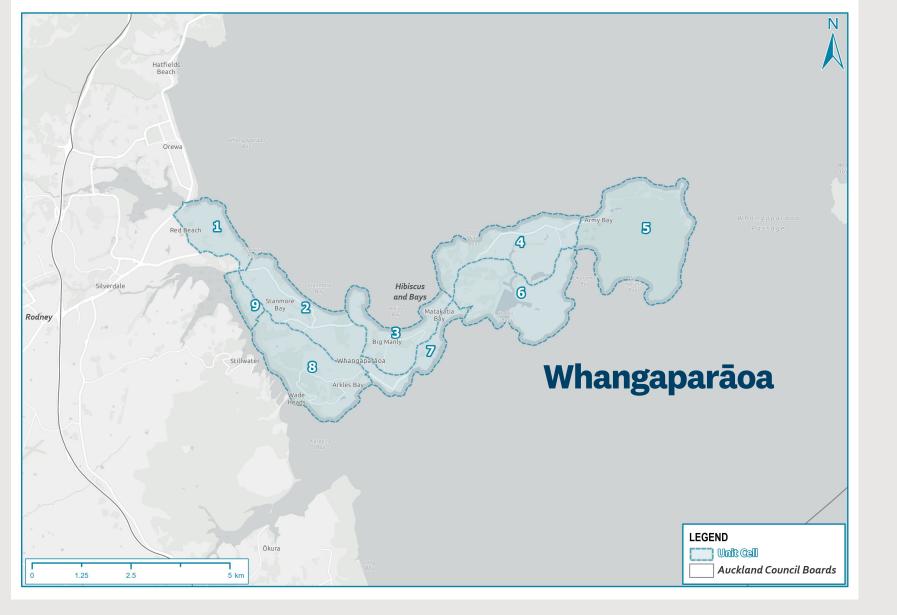


Regional sequence of SAP Areas

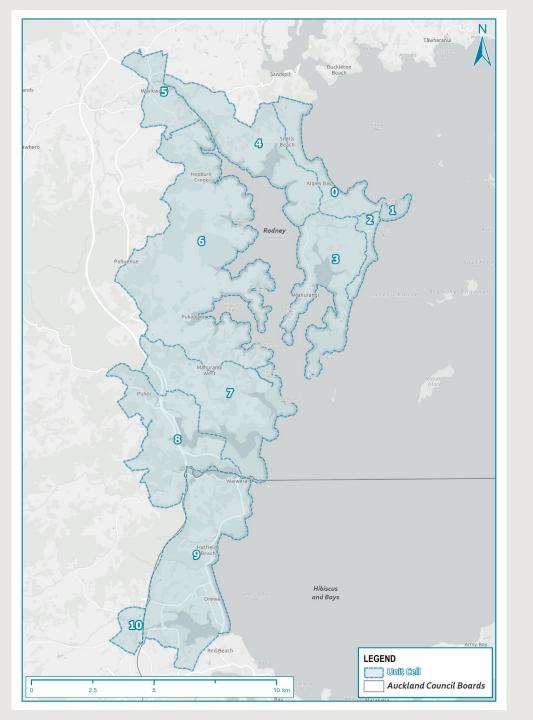


- 1. 2021-2023 Whangaparāoa, Kahawairahi ki Whakatiwai/Beachlands & East, Manukau South & Āwhitu
- 2. NOV 2023: Pahurehure Inlet, Manukau East, Manukau North
- 3. November 2023 May 2024: Whatipu to South Head, (Bucklands Beach to Pine Harbour and Tamaki River Inlet)
- 4. January 2024 July 2024: Kaipara Harbour, Pakiri to Mathersons Bay, Ti Point to Sandspit, Snells to Ōrewa



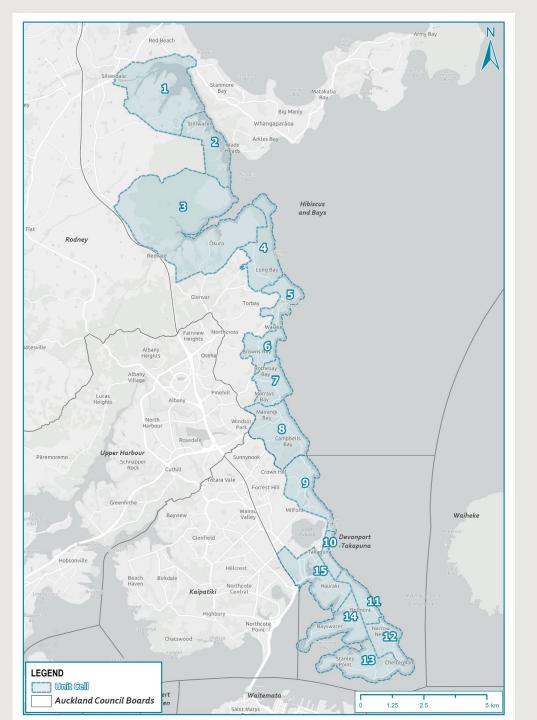






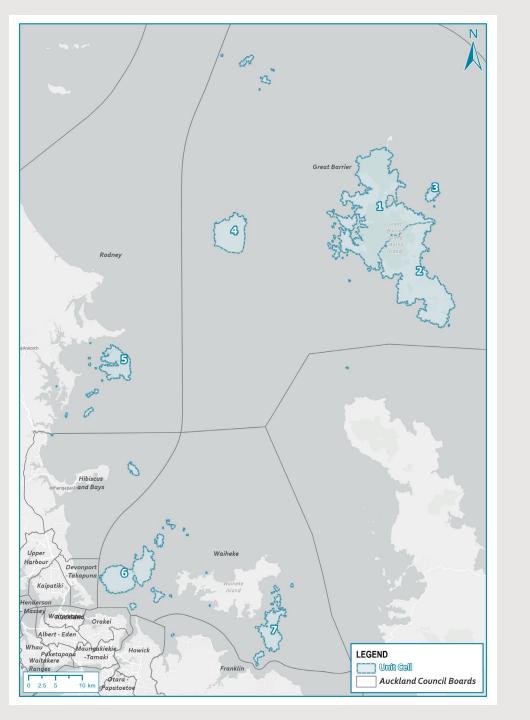
Snells Beach to Hibiscus Coast





Weiti Estuary to Devonport





Aotea / Great Barrier Island & Hauraki Gulf Islands



The SAP Area Plan development process

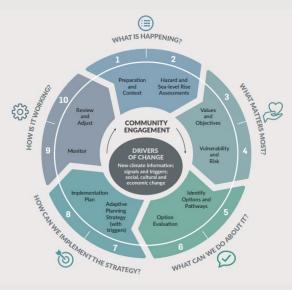
20 Area Plans: 4 SAP areas within Hibiscus and Bays LB area

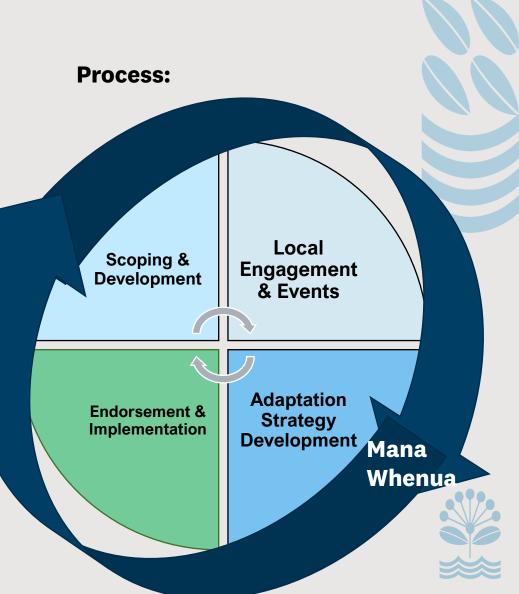


Shoreline Adaptation Plans: Process & Outputs

Outputs:

- SAP Area Plans: unique context, iwi values, community objectives
- Adaptation strategies for each coastal area (Unit/Stretch) over 3 timeframes:
 - Short (0- 20 years)
 - Medium (20-60 years)
 - Long Term (60+)







The work programme includes:

- Regional discussions with the I&ES Mana Whenua Forum
- Local iwi engagement on each area based plan
- Governance discussions with Te Pou Taiao

REGIONAL SCALE I&ES Kaitiaki Forum Principles

- Responsive to iwi management plans
- Accept reversal of infrastructure to rectify hazard issues
- Naturalise, let nature take its course
- Look at emissions as well (if any)
- Whenua concepts are written up and understood by all in plans
- Protect koiora (biodiversity) and traditional mahinga kai (fish stocks, kaimoana)
- Protect heritage where possible.

Programme principles

Manaakitanga Kaitiakitanga / Tiakitanga Whanaungatanga Rangatiratanga

Mātauranga Ōritetanga Tōnuitanga

Community enagagement opportunities

- In person
- Online
- Resources & materials



Ponui Island (Chamberlins Is)

Community and stakeholders

Pakihi Island (Sandspit Is)

How is it used?

- Informs the overall approach:
 - Perceptions and views on risk
 - Challenges & opportunities
 - Community objectives
- Selecting adaptation options



Supporting reports:

- Social, cultural & ecological context
- Coastal processes

Advice from asset owners

- Council teams & departments
- Council controlled organisations (CCOs)
- Current management, Future planning/policy, Identification of land and assets, Safety & operational considerations
- Inform and test adaptation options

Risk Assessment:

- Exposure & vulnerability
 - council owned land and assets
 - ecological areas
 - historic and cultural heritage



Auckland's Shoreline Adaptation Plans





Allow natural processes to continue



Support existing



Defend the current coastline



Move assets and infrastructure back

SV2.

Natural hazards and climate change (uncertainty)





Shoreline Adaptation Plans: Adaptation Strategies



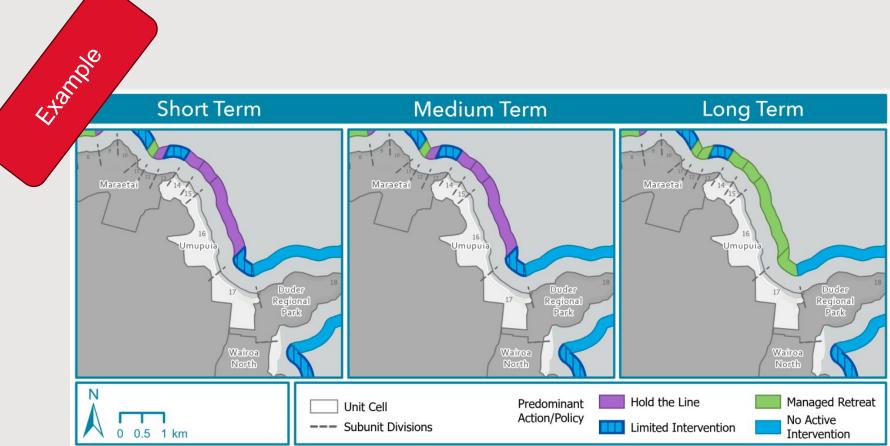


Figure: example- Adaptation strategies for coastal stretches within the Beachlands & East SAP - Umupuia unit area



Shoreline Adaptation Plans: Implementation

Local implementation, from now:

- directs operational responses (post storm, maintenance)
- preferred options within **Coastal Renewals Programme** (where existing budget available)
- supports regional **Coastal Asset Management Plan** and risk-based decision making.
- Inform implementation of and updates to statutory plans e.g. Local & Regional Parks Plans
- Ongoing collaboration with mana whenua / Local iwi

Regional implementation, from mid-2025:

- Regional risk-profile
- Future funding requirements
- **Prioritization schema** for future works.



Local Board inputs



Shoreline Adaptation Plans: Process & Outputs

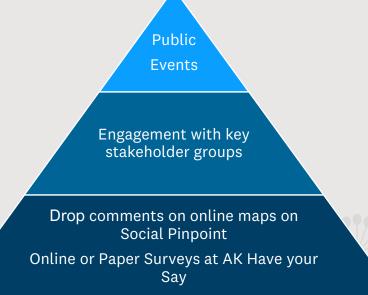
Process: Governance Stakeholder & Local Scoping & community partner Engagement **Development** & Events identification **Adaptation Endorsement &** Strategy Implementation **Development** Community engagement

Shoreline Adaptation Plans



[NOW] Local Board (& advisors) input to identify key community stakeholders and opportunities to engage (**all plan areas**)

**Further workshops – on request





Pātai Questions and discussion

