
Joint Engagement Plan 2021-2022 between

Howick Local Board

and

Auckland Council's substantive Council-Controlled Organisations:

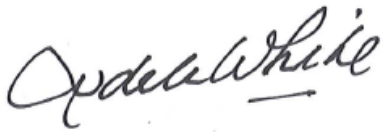
**Auckland Transport, Auckland Unlimited, Eke Panuku Development Auckland,
and Watercare**

This Engagement Plan records the commitment to work together to ensure the best outcomes for Auckland and the communities of Howick Local Board.

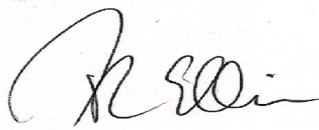
This document sits alongside the local board work programme and may include some items that also sit within the local board's decision-making and work programme.

This document may be subject to change during the year. Changes should be discussed with Local Board Services staff in the first instance and will be formalised in a business report each quarter.

Signed by:

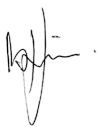


Adele White
Chair, Howick Local Board



Shane Ellison
Chief Executive, Auckland Transport

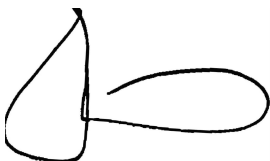
On behalf of Howick Local Board as
authorised by resolution HW/2021/129



Nick Hill
Chief Executive, Auckland Unlimited



David Rankin
Chief Executive, Eke Panuku Development
Auckland



Jon Lamonte
Chief Executive, Watercare

Document history

Version	Date	Updated by	Update details
1.0	16 August 2021	Kat Ashmead	Version as adopted at business meeting. Please leave track changes on until the next business report.

Understanding and giving effect to Tāmaki Makaurau’s shared governance

The governing body and local boards share the decision-making responsibilities for Auckland Council. The governing body focuses on the big picture and region-wide strategic decisions, while local boards represent their local communities, provide local leadership, and make decisions on local issues, activities and facilities.

CCO Responsibilities

Council-controlled organisations (CCOs) derive their powers from Auckland Council or directly from legislation in the case of Auckland Transport and Watercare. They carry out operational activities in areas important to local communities and businesses and so must work effectively with local boards within their areas.

CCOs will:

- proactively build and maintain good relationships with local boards
- work collaboratively with the Howick Local Board, other CCOs and council departments to ensure opportunities for good community outcomes are identified and maximised within the local board area
- operate in a manner that acknowledges the statutory role that local boards have in identifying and communicating the interests and preferences of their communities, and the key decision-making roles for local boards that are defined in council’s allocation policy. In particular, local boards’ leadership role in place-making and place-shaping activities
- communicate regularly with the local board on major issues, projects and activities
- assess potential public interest and, where possible, ensure local board members are briefed before an issue is discussed in a public forum (see No Surprises Protocols¹)
- engage with the local board early and in a way that allows it to influence projects and decisions; particularly those that may impinge on the local board’s governance role, are likely to have a significant and/or visible local impact or require community consultation
- engage with the local board ahead of public consultation and ensure adequate timing for the local board to consider their communities’ views and preferences and provide overall feedback.
- when creating their work programmes, take account of the priorities identified in the local board plan, local board agreement, and any strategies, policies, plans or legislation specific to the local board area
- act early and collaboratively to resolve issues and queries raised by local board members
- be clear about when material is confidential and the reasons for the confidentiality
- identify a single point of contact for each local board, with sufficient authority within the CCO to be an effective liaison with the local board, who will receive and direct queries and provide the CCO’s response to the local board
- support induction activities that enable local board members to engage effectively with CCOs
- report against their local board engagement plans in their quarterly performance reports to the CCO Governance and Monitoring Committee
- commit adequate resources for local board engagement.

¹ [Governance Manual for substantive CCOs](#)

Local board commitments

The Howick Local Board will:

- proactively build and maintain good relationships with CCO staff
- advise CCOs of issues or projects of significance to the local board in its area
- involve CCOs in the development of the local board plan, so that CCOs can provide relevant advice and assist in the identification of priorities and deliverability assessments
- direct questions about a CCO's activities to either the Local Area Manager or to the CCO's elected member liaison, so queries are tracked, and consistent responses can be given
- advise CCOs if they are planning to speak to the media on a CCO-related matter (see No Surprises Protocols)
- respect commercially sensitive and confidential information
- allow for flexibility in terms of engagement, recognising differing levels of interest and local relevance across the Auckland region with each of the CCOs
- Recognise that CCOs are accountable to the community through the Governing Body. CCOs will endeavour to collaborate with local boards within the mandate and direction given to them by the Governing Body.
- In the event that there is a dispute over the implementation of this plan which cannot be satisfactorily resolved between the local board and the CCO, the local board has the option to provide input at the CCO Oversight Committee, when the CCO's quarterly report is being reviewed.

Howick Local Board Plan outcomes

Local board outcome	Local board objective
A prosperous local economy supporting business growth and opportunity	Generate business activity and employment by increasing visitor numbers to the Howick Local Board area
	Grow the number of businesses locating in the Howick Local Board area's key industrial and commercial areas
	Support local business recovery from impact of COVID-19
	Vibrant town centres
Effective and accessible transport choices	Active transport infrastructure enables connection with schools, key community facilities and transport hubs
	Local Boards have transport infrastructure funding available for local area improvements that don't meet regional priorities
	Our road network enables local economic prosperity
	Our road network is safe, well maintained and fit for purpose
	Public transport services that people can easily access
Heritage, local arts, and cultural diversity are valued	Enable people to engage with local history, and share their diverse cultures
	Support local arts, culture, music and heritage activities and experiences
Our natural environment is protected,	Empower the community to take environmental action
	Our large natural areas are enhanced and protected
	Protect and enhance our unique coastline

Local board outcome	Local board objective
restored and enhanced	Protect the mauri / lifeforce of our awa / waterways
People in our communities feel safe, engaged and connected	Build and maintain mutually beneficial relationships with Māori
	People actively contribute to their community
	People are safe with access to services to support their wellbeing
	Rangatahi /Youth in Howick have a voice, are valued, and contribute
Well-planned public spaces that support active, healthy and sustainable lifestyles	Accessible waste reduction facilities, services and activities
	Community facilities, spaces and activities enable people to participate, learn and grow
	Parks, open spaces and coastal areas support a wide variety of recreational activities
	Sports and recreational opportunities respond to the needs of our communities

Strategies, policies, plans or legislation specific to Howick Local Board area

Strategy, policy, plan or legislation	Notes
Howick Village Centre Plan	
Howick Walking and Cycling Network Plan	
Howick Heritage Plan	
Pakuranga Town Centre Master Plan	
Howick Local Board Plan	

CCO single point of contact

Auckland Transport	Auckland Unlimited	Eke Panuku Development Auckland	Watercare
Bruce Thomas Elected Member Relationship Partner	Holly Franklin External Relations Advisor	Kate Ferriman Senior Community Affairs Advisor	Brent Evans Manager Local Board and Stakeholder Liaison

Howick Local Board

Role	Name
Local Board Chair	Adele White
Local Board Deputy Chair	John Spiller
Local Board Members	Bo Burns, Bob Wichman, Bruce Kendall, David Collings, Katrina Bungard, Mike Turinsky, Peter Young

Howick Local Board staff

Role	Name
Local Area Manager	Victoria Villaraza
Senior Advisor	Ian Milnes
Local Board Advisor	Phoebe Peguero
Democracy Advisor	Vanessa Philips
PA / Office Manager	Willemien Thom
Engagement Advisor	Tracey Freeman
Local Communications Advisor	Swati Sharma
Strategic Broker	Asma Bashir
Lead Financial Advisor	Audrey Gan

Howick Local Board delegations

Please outline here how delegations have been organised within the local board, for example a delegation has been made to x person regarding x topic, this board member has the delegation to make decisions in x circumstances.

Name and role	Description
Adele White	Local Board representative for Howick Village Business Association
Mike Turinsky	Local Board representative on Greater East Tamaki Business Association Local Board representative on Otara Waterways and Lake Community Panel
Bruce Kendall	Local Board representative on Aircraft Noise Consultative Committee
John Spiller	Local Board representative on Tamaki Estuary Environmental Forum Landowner approvals for the Howick subdivision of the Howick Local Board area (including landowner consents for filming)
Peter Young	Local Board representative on Highbrook Park Trust Landowner approvals for the Botany subdivision of the Howick Local Board area (including landowner consents for filming)
Katrina Bungard	Local Board representative for Uxbridge Community Projects Incorporated
David Collings	Landowner approvals for the Pakuranga subdivision of the Howick Local Board area (including landowner consents for filming)

Engagement approach with local board

Commitment	
1. Inform	We will keep you informed.
2. Consult	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how your input influenced the decision. We will seek your feedback on drafts and proposals.
3. Involve	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how your input influenced the decision.
4. Collaborate	We will work together with you to formulate solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.
5. Empower	We will implement what you decide.

Extent of community engagement

Description	
A. Refer to local board plan outcomes and objectives	The local board represents the views of the community, with reference to the local board plan and its outcomes and objectives.
B. Impacted stakeholder consultation	In addition to local board views, the views of impacted stakeholders are sought.
C. Community engagement	The views of the community are sought and brought to the local board ahead of the local board providing its view.

Auckland Transport Work Programme

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Howick Town Centre	Yes	4. Collaborate	TBA		
LBCF 1	Yes	4. Collaborate	C. Community engagement	TBA	
LBCF 2	Yes	4. Collaborate	C. Community engagement	TBA	
LBCF 3	Yes	4. Collaborate	C. Community engagement	TBA	
LBCF 4	Yes	4. Collaborate	C. Community engagement	TBA	
LBCF 5	Yes	4. Collaborate	C. Community engagement	TBA	
Community Transport Programme	No	4. Collaborate	B. Impacted stakeholder consultation	MOE	
Eastern Busway	No	3. Involve	B. Impacted stakeholder consultation	EBA	
Casuarina Road	No	3. Involve	B. Impacted stakeholder consultation		
Smales Allen Widening and upgrade	No	2. Consult	B. Impacted stakeholder consultation		
Botany Cascade Improvements	No	2. Consult	B. Impacted stakeholder consultation		
Botany Millhouse improvements	No	2. Consult	B. Impacted stakeholder consultation		
Stancombe Road	No	2. Consult	B. Impacted stakeholder consultation		
Buckland Beach Road	No	2. Consult	B. Impacted stakeholder consultation		
Cascade Road	No	2. Consult	B. Impacted stakeholder consultation		
Airport to Botany	No	1. Inform	B. Impacted stakeholder consultation	NZTA, AIAL	
Ormiston Town Centre link	No	1. Inform	B. Impacted stakeholder consultation		
Reseals	No	1. Inform	B. Impacted stakeholder consultation		
Ormiston Valderrama	No	1. Inform	B. Impacted stakeholder consultation		
Aviemore Drive	No	1. Inform			

Auckland Unlimited Work Programme

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Landowner Approval - Screen production and Major Events	Yes	5. Empower	B. Impacted stakeholder consultation		Auckland Unlimited is required to advise delegated local board members of any screen activity or major events activity taking place on local parks and reserves, seek feedback from the delegated member, and provide the opportunity to revoke the delegation to approve these events that sits with Community Facilities.
LOA improvement project	No	4. Collaborate	C. Community engagement		Screen Auckland is looking for film friendly local boards to participate in a pilot programme which would be designed to introduce a Minor Category delegation for filming which would allow the routine delegation of approvals for low and medium impact activities to Staff.

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Local Economic Development	<i>Pending</i>	<i>Pending</i>	<i>Pending</i>	Auckland Council	<i>Following the adoption of the Plan on the 8 July 2021, Auckland Unlimited will look to engage with the board on the relevant aspects as soon as feasible. The level of engagement will be dependent on the project itself.</i>
Howick Historical Village Relationship	No	3. Involve			If there are any changes to the current arrangements for the Howick Historical Village we would discuss these with you.
Major and Business Event Pipeline	No	1. Inform	B. Stakeholder consultation via event organiser	Varied (pendant on event) - New Zealand Major Events, Tourism New Zealand, Eke Panuku, Auckland Transport, Auckland Council	Major and Business events continue to work through the 2021/2022 programme of events with event organisers via Major and National programme, Elemental festival, Regional event fund and Business events fund. Events to note in coming year: Elemental AKL festival July-Aug, Women's Rugby and Cricket World Cup 2022, Men's Softball World Championships. Future major events secured beyond 2022 include The Ocean Race 2023, FIFA Women's World Cup 2023 and World Choir Games 2024. Over 25 Business events and conferences secured for Auckland 2021/2022.
Auckland Unlimited Venues (Auckland Live, Zoo, Auckland Art Gallery, NZ Maritime Museum, Stadiums)	No	1. Inform	B. Impacted stakeholder consultation		We will keep the board informed of events, opportunities and changes relevant to your residents.
Host City/partner of 2024 World Choir Games	No	1. Inform*	B. Consultation via event organiser once leverage planning discussions start.	New Zealand Major Events (MBIE), Auckland Council, Eke Panuku, Auckland Transport	Largest global choral festival. Participation event, competition and festival over 11 days. International and local choirs, championship competitive and open competition. Event leverage planning to be confirmed. More information at later date (see attached reading material)
Elemental AKL Festival	No	1. Inform	B. Stakeholder consultation via event organiser		2021 Elemental AKL programme has 16 confirmed invested and 18 marketing only region-wide events, held between 14 July and 1 August 2021.
Host City/partner of 2023 FIFA Women's World Cup	No	1. Inform*	B. Stakeholder consultation via event organiser	New Zealand Major Events (MBIE), Auckland Council, Eke Panuku, Auckland Transport	March - Eden Park
Host City/partner of 2023 The Ocean Race	No	1. Inform*	B. Stakeholder consultation via event organiser		February
Sponsor of 2021 East Auckland Art Trail and Workshops	No	1. Inform*	B. Stakeholder consultation via event organiser		Elemental Akl Festival
Diwali Festival	No	1. Inform	B. Impacted stakeholder consultation*		Diwali Festival
Lantern Festival	No	1. Inform	B. Impacted stakeholder consultation*		Feb/March 2022
Pasifika Festival	No	1. Inform	B. Impacted stakeholder consultation*		https://www.aucklandnz.com/pasifika-festival-2021
Tāmaki Herenga Waka Festival	No	1. Inform	B. Impacted stakeholder consultation*		https://www.aucklandnz.com/tamakifest

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Auckland Stadium Venue Development Strategy	No	1. Inform	B. Impacted stakeholder consultation	Auckland Council	We will ensure Local Boards are kept informed of the process and the outcome.

* Auckland Unlimited are committed to the implementation of this CCO engagement process to ensure Local Boards are communicated to and involved in a timely manner with these programmes of work. Where events are not solely owned and delivered by Auckland Unlimited, but instead managed by an event organiser or local operating model, as a Host City/Partner/supporter of these events, Auckland Unlimited will act as a conduit and facilitator of conversations to enable the local boards to engage directly with the event organisers where opportunity exists. If opportunity for increased engagement does occur – such as leverage opportunities in support of Local Board community outcomes—we will increase the engagement approach in line with the IAP2 spectrum to reflect it at the time.

Eke Panuku Development Auckland Work Programme / Property portfolio

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Portfolio Review / Property rationalisation	No	2. Consult	On behalf of Auckland Council, Eke Panuku undertakes the property review process for properties that have been identified as potentially no longer required for a council service use. Consultation with all council departments and CCOs is undertaken as part of this review process. Public consultation is only required if the proposed disposal of a property meets the thresholds outlined in council's Significance and Engagement Policy or if there is a statutory requirement to consult.	The property review process involves consultation with all council departments and CCOs. Eke Panuku also has ongoing relationships with key Crown agencies regarding development opportunities and future land requirements.	
Ormiston Town Centre	No	1. Inform	A. Refer to local board plan outcomes and objectives	Joint project with Auckland Council	
65 Haddington Drive, Ormiston	No	1. Inform	A. Refer to local board plan outcomes and objectives		Sale of development site subject to development outcomes
16 Fencible Drive	No	1. Inform	A. Refer to local board plan outcomes and objectives		Sale of development site subject to development outcomes
34 Moore Street	No	1. Inform	A. Refer to local board plan outcomes and objectives		Sale of development site subject to development outcomes

Watercare Work Programme

In the Howick local board area Watercare has previously responded to issues in the network which have resulted in local overflows such as at Cockle Bay. This work is often completed in association with Healthy Waters and their "Safe Networks" programme which helps to identify issues including illegal connections that can result in overflows that degrade the health of the environment if unchecked. Watercare will continue to work with the local board when such works are undertaken to promote the issues and the importance of people looking after their drains. Where appropriate, matters newsletters can also be prepared to engage with the public.

Updates to the Local Board may include general information not specifically related to projects in the area. An example is the \$1.2 billion Central Interceptor Project. While not in the immediate local board area, the project is an enabler for future growth across the Southern and Eastern local boards as flows from the Orakei wastewater main and eastern interceptor will be diverted into the tunnel at Grey Lynn. This helps free up capacity allowing for growth in central and south Auckland. These areas are serviced by the Howick, Tāmaki East and Southern interceptors. Once commissioned the Central Interceptor will allow further infrastructure investment in the Howick Diversion project post 2026. Another regional project benefiting the wider area is the Hunua 4 watermain project (\$400 million) which started in South-East Auckland and is currently in Epsom and Eden Terrace. After many

years of work this new watermain (which has been progressively commissioned) will help secure a more resilient water supply to the Auckland Isthmus from the water sources and reservoirs in the south. The project is expected to be completed later this year.

Information on regional projects and investment in water and wastewater infrastructure will continue to be shared including the Asset Management Plan which forecasts expenditure of \$9.6 billion in the first 10 years (2022-2031) and \$8.8 billion in the second 10 years (2032-2041).

We would also welcome a visit from the Local Board either to Mangere Wastewater Treatment Plant or if there is sufficient interest to have a look at the new Nerve Centre and Incident Control Room at the Newmarket Head Office.

The following projects are forecast to be active within the next 6 to 12 months.

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Update on the Watercare AMP	No	2. Consult	C. Community engagement		If there is interest from the Local Board a workshop presentation can be provided on regional water and wastewater investment in the Watercare Asset Management Plan over the next 20 years.
Update the Local Board on wastewater services in the Howick Local Board including the response to wastewater network overflows.	No	2. Consult	C. Community engagement		An opportunity exists to improve literacy with the local board around the operation of the wastewater network and how Watercare manages the response to growth and issues in the wastewater network. This could be combined with a visit to Watercare to see the control room.