

Kaipātiki Local Board Workshop Programme

Date of Workshop: Wednesday 24 May 2023
Time: 10.00am
Venue: Boardroom, 90 Bentley Ave, Glenfield

Time	Workshop Item	Presenter	Governance role	Proposed Outcome(s)
10.00 – 11.00am	Customer and Community Services – Active Communities	Garth Dawson Leisure Network Services Manager, Active Communities Edwin Ng Senior Centre Manager, Active Communities	<ul style="list-style-type: none"> Keeping informed 	<ul style="list-style-type: none"> Receive update
11.00 – 11.10am	Break			
11.10am – 12.10pm	Customer and Community Services – Connected Communities <ul style="list-style-type: none"> Welcoming Communities Eru Rarere-Wilton from KaiHaka 	Trina Schuster Connected Communities Lead & Coach, Connected Communities Claire Liousse Empowered Communities Specialist, Connected Communities Yuanyong Yang Welcoming Communities Coordinator for Kaipātiki Local Board area Cici Dwe Community Broker, Connected Communities Eru Rarere-Wilton KaiHaka	<ul style="list-style-type: none"> Keeping informed 	<ul style="list-style-type: none"> Receive update
6.00pm	Kaipātiki Local Board Community Forum held at Birkdale Hall (Old St Philips Church) – 136 Birkdale Road, Birkdale			

Next workshop: Wednesday 31 May 2023

31-May-23	9.15am	9.50am	Members only time
	10.00am	11.00am	Connected Communities - Manaakitanga Kaipātiki work programme line FY22-23
	11.00am	11.10am	Break
	11.10am	12.10pm	Auckland Emergency Management - Local Board response plans
	12.10pm	1.00pm	Lunch
	1.00pm	2.00pm	Connected Communities - Te Puni Kokiri Regional Advisor
	2.00pm	3.00pm	Infrastructure and Environmental Services
	3.00pm	3.15pm	Break
	3.15pm	4.15pm	TBC

Role of Workshop:

- (a) Workshops do not have decision-making authority.
- (b) Workshops are used to canvass issues, prepare local board members for upcoming decisions and to enable discussion between elected members and staff.
- (c) Workshops are open to the public however, decisions will be made at a formal, public local board business meeting.
- (d) Members are respectfully reminded of their Code of Conduct obligations with respect to conflicts of interest and confidentiality.
- (e) Workshops for groups of local boards can be held giving local boards the chance to work together on common interests or topics.



Active Communities

POOLS AND LEISURE

Kaipātiki Local Board

24 May 2023

Ngā Hapori Hohe
*Active
Communities*

Ngā Hapori Hohe

Active Communities



Tō mātou kōrero | Our story

Get Active your Way

Our Vision

An Auckland where all communities are active and well

Our Principles

Whenuatanga-ā-tahi
Building engaged, happy teams with enduring relationships and strong connections

Manaakitanga

Acknowledging the mana of all people, cultures and communities

Puāwaitanga

Creating a positive environment where people thrive

Our Key Focus Areas

Developing our capability and ways of working

Building a strong, capable and resilient workforce

Being the best versions of ourselves

Equity of access and participation

Creating opportunities for communities who need more support to be active

Making sure everyone who wants to participate, can

Sector leadership and development

Growing partnership opportunities and maximising the value of funding and investments

Leading with empathy and mana

Te Pou Arahi

Our Māori outcomes, diversity and inclusion plan ensures our places and spaces are welcoming with equal access for all communities



Active Communities department

Glenfield Pool & Leisure Centre

Team = 76
Annual visits = 455,500
Members = 3,915

Birkenhead Pool & Leisure Centre

Team = 37
Annual visits = 72,700
Members = 310

Glenfield, Birkdale, Beach Haven Kauri Kids Centres

Team = 17
Annual visits = 12,127
Children enrolled = 88
Occupancy = 80%

Out & About events
Sport & Active Rec
Facility plans

Beach Haven Sports Centre

Pools and Leisure

Early Childhood
Education

Sport & Recreation

Operational Support



Pools and Leisure - Kaipātiki performance overview July 2022 - April 2023

Highlights

Steady recovery from Covid lockdown

Visits increased by 115%

Glenfield - waterslides renewed, re-roofing continues

Glenfield - largest membership in the network

ActivZone - renewal of bathrooms, rink surface & café kitchen

Challenges

Staffing (impacting service levels)

Storm events

Birkenhead - pool flooding, boiler replacement

Health, safety and wellbeing - 183 incidents (in Donesafe)

Slips, trips & falls - 92

Water rescues - 39

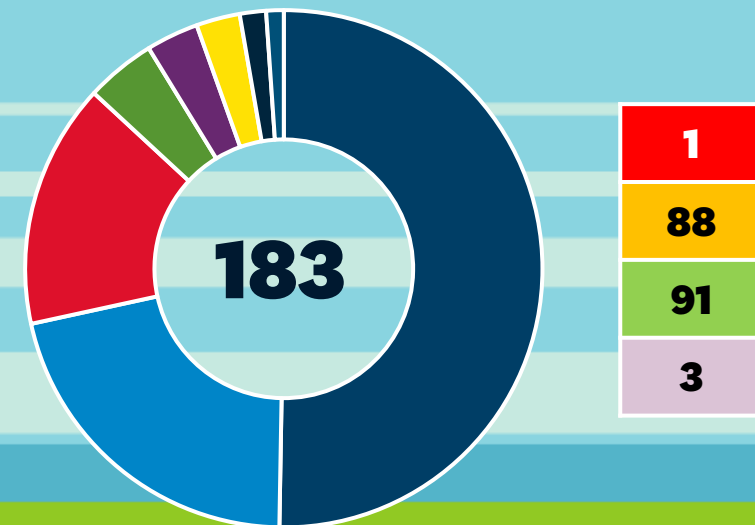
Security & violence/aggression - 28

Hazardous substances - 8

Customer experience FY23 (this year)

Overall satisfaction **85%**

NPS score **28**



Participation FY23 (this year)

All visits
464,142

Pool visits
152,085
Swim lessons
21,023
16-&-under visits
21,739

Fitness visits
238,608
Group fitness
66,819

Recreation visits
37,888

Participation FY22 (last year)

All visits
215,249

Pool visits
73,098
Swim lessons
8,257
16-&-under visits
5,681

Fitness visits
115,733
Group fitness
34,746

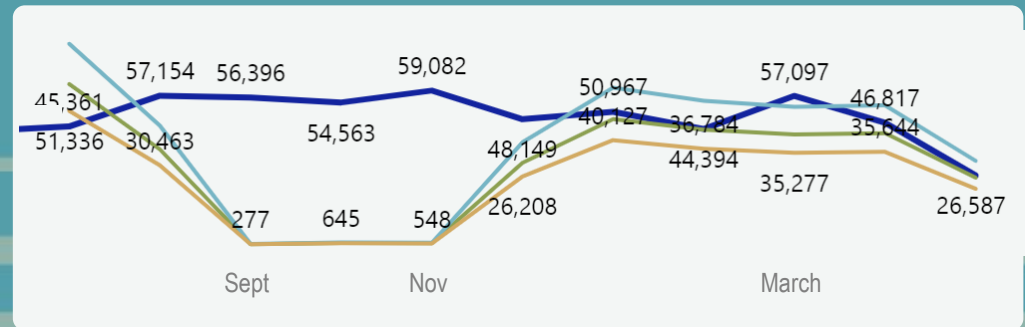
Recreation visits
12,799

Membership FY23 (this year)

Active members
4,225

Membership FY22 (last year)

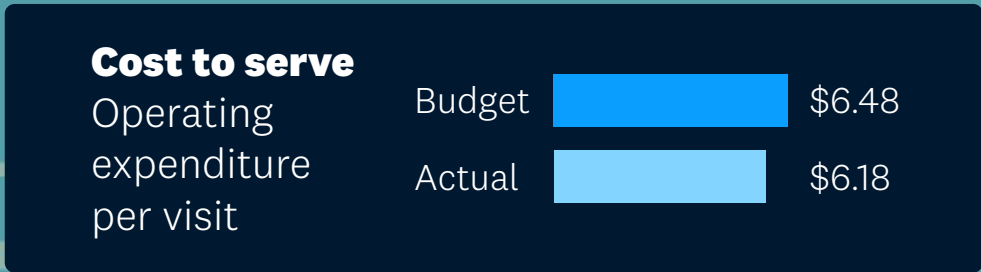
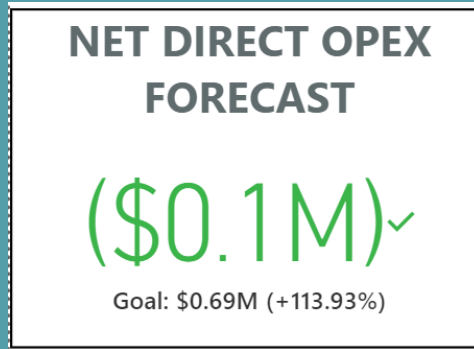
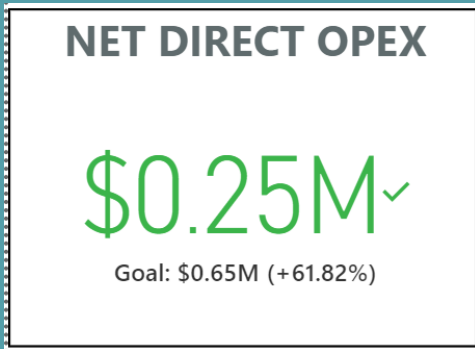
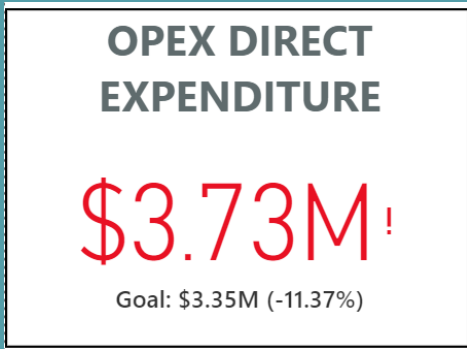
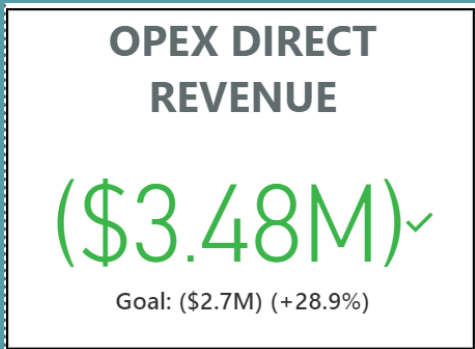
Active members
3,397



- This year - FY23 visits
- FY22 + 50% growth
- FY22 + 20% growth
- Last year - FY22 visits

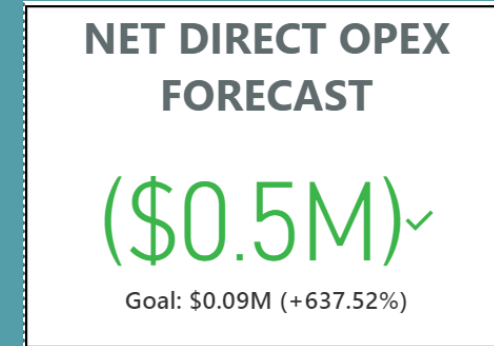
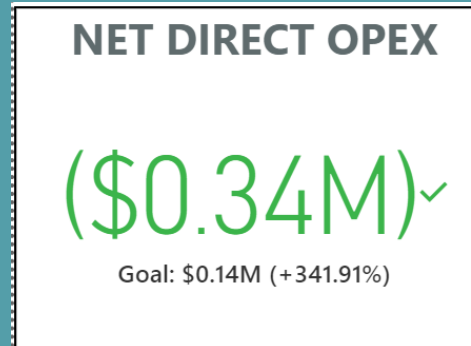


Pools and Leisure – Kaipātiki performance overview July 2022 – April 2023

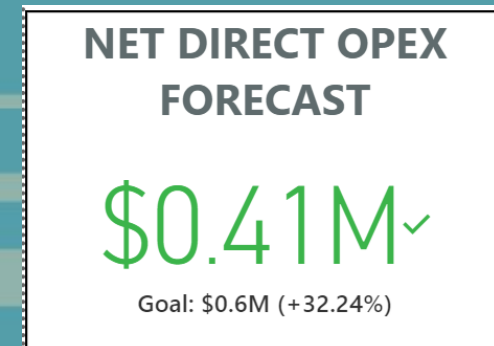
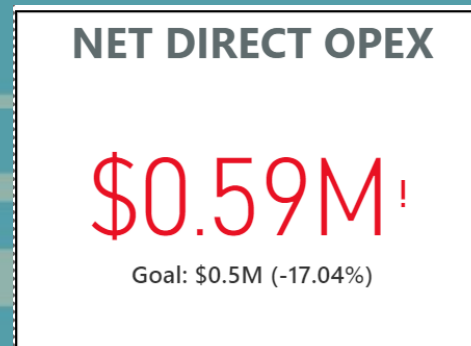


Pools and Leisure – Kaipātiki performance overview July 2022 – April 2023

Glenfield Pool and Leisure Centre



Birkenhead Pool and Leisure Centre



Pools and Leisure – Kaipātiki upcoming & to note

Area Manager/Senior Centre Manager

Edwin Ng

edwin.ng@aucklandcouncil.govt.nz

027 205 1259

Glenfield maintenance shutdown	15-29 May
Birkenhead maintenance shutdown	29 May-15 June
Boiler replacement & storm damage repairs	

Fees and charges – Active Communities bookable spaces and community discounts

EOI and tender for the management of active recreation services in Auckland Council pools and leisure centres – from July 2024

Stage 1, EOI – 11 May-7 June

Stage 2, RFP – open in late July/early August

Review and local board consultation from November

Ngā Hapori Hohe

Active
Communities



Welcoming Communities Update Kaipātiki Local Board Workshop

Claire Liousse and Yuanyong Yang

May 2023



What is Welcoming Communities – Te waharoa ki ngā hapori?

- The Welcoming Communities initiative brings together local government councils and communities to make the places we love more welcoming for everyone.
- Communities that make newcomers feel welcome are likely to enjoy better social outcomes, and stronger economic growth.



A Partnership between Auckland Council and Immigration New Zealand

- Knowledge Sharing
- Standards, Welcoming Plan and Accreditation
- Celebrating success
- Funding

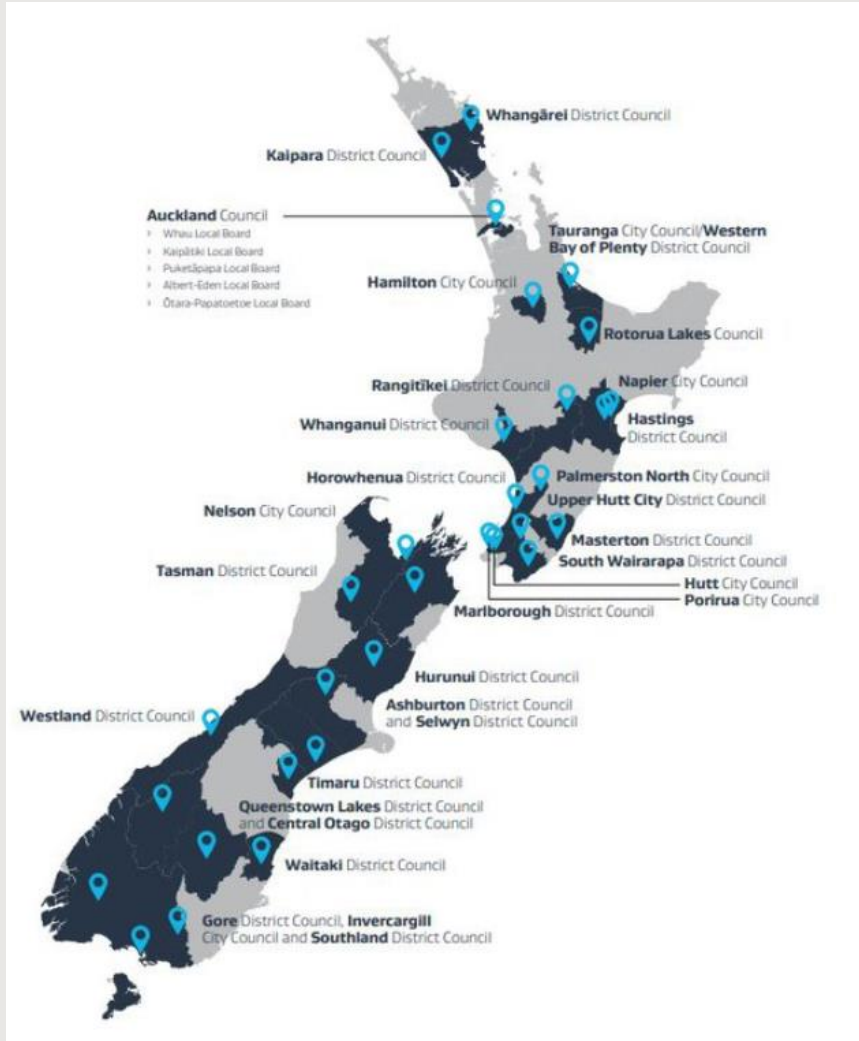


Welcoming Communities Standard

1. Inclusive Leadership
2. Welcoming Communications
3. Equitable Access
4. Connected and Inclusive Communities
5. Economic Development, Business and Employment
6. Civic Engagement and Participation
7. Welcoming Public Spaces
8. Culture and Identity

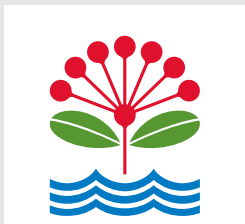


Participating Councils



In Tāmaki-Makaurau:

- Whau
- Kaipātiki
- Puketāpapa
- Albert-Eden
- Ōtara-Papatoetoe



Welcoming Communities

- **supports councils/local boards, mana whenua and communities to create welcoming and inclusive environments for newcomers**
- includes recent migrants, former refugees, international students and anyone new to the community
- involves local residents in developing, delivering and participating in welcoming activities

Thriving Communities

Objective 4: Grow community and inter-cultural connections

Local Board Outcome

Outcome 1: Te whai wāhitanga me te oranga | Belonging and wellbeing



2022 Scoping Project

- Late 2021: Initial call out to all Strategic Brokers
- 6 local boards initially interested
- 5 decided to progress
- Stakeholder engagement
- June 2022: workshop with each local board to report on feedback.
- Aug 2022: Local board decision to submit an EoI to join the programme
- Oct 2022: Submission of expression of interest to MBIE
- Dec 2022: 5 local boards accepted into the programme
- Feb 2023: Funding agreement signed with MBIE



Mana Whenua Engagement

-We received feedback from 4 mana whenua groups during the scoping project.

-Up to 16 mana whenua groups across the 5 local boards may have an interest in this kaupapa





Regional Stakeholder Engagement

Government Agencies and funders

- Department of Internal Affairs
- District Health Boards inc Waitemata
- Foundation North
- Human Rights Commission
- Kainga Ora
- MSD
- Ministry of Education
- Ministry of Ethnic Communities
- NZ Red Cross
- RASNZ
- Aotearoa Resettled Communities Coalition (ARCC)
- Asian Family Services
- Bhartiya Samaj Charitable Trust
- Belong Aotearoa
- Chinese New Settlers Services Trust
- English Language Partners NZ
- Migrant Action Trust
- New Zealand Ethnic Social Services (NZESS)
- Shanti Niwas Charitable Trust
- Sports organisations inc Harbour Sport
- The Asian Network Incorporated (TANI)
- Waitakere Ethnic Board (WEB)





Regional and Local Stakeholder Engagement

Pasifika Stakeholder Engagement

- Fonuaola
- Pacifica Futures
- The Fono
- Pacific Settlement Services

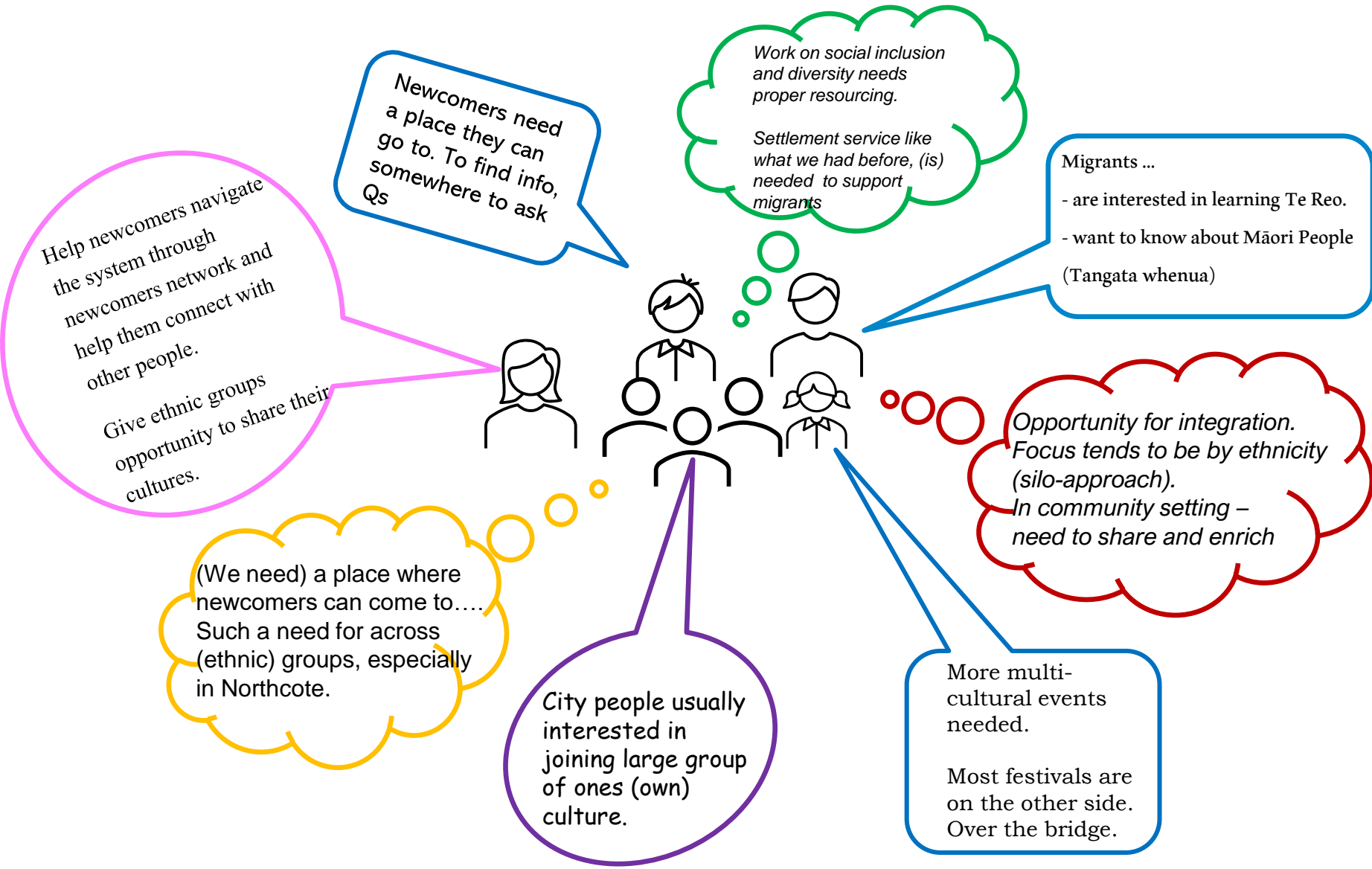
Local Stakeholder Engagement

- Whau
- Kaipātiki
- Puketāpapa
- Albert-Eden
- Ōtara-Papatoetoe



Feedback from Kaipātiki Local Board stakeholders

(Service Providers, community and newcomers)



WANT :

- Recognised place for newcomers to go to for info
- Identify local newcomer /ethnic groups and networks
- Culturally diverse festival hosted
- Learn te reo, interact with Māori culture and people

WC FOCUS

- iSite for Newcomers
- Orientation programme for Newcomers
- Support / foster development of more cultural events
- Engagement with mana whenua and urban marae to support teaching of te reo, learning about local history and cultural values, and connections with marae

Five Auckland Local Boards Join Welcoming Communities

Wednesday, 1 March 2023, 10:09 am

Press Release: [NZ Immigration Service](#)

Kaipātiki proud to be part of Welcoming Communities pilot

Publish Date : 31 Mar 2023 | COMMUNITY | CULTURAL | NORTH SHORE WARD



Immigration New Zealand (INZ) is pleased to announce that five of Auckland's local boards are joining the Welcoming Communities Programme as part of a new pilot approach.

Welcoming Communities – Te Waharoa ki ngā Hapori - is a settlement programme helping local councils and their communities create welcoming and inclusive



How is this programme different ?

- specifically address the needs of newcomers to Auckland.
- complement and add value to what is already happening in the area, led by the local board and communities
- influence council-wide delivery
- unlock collaborations across the sector, including with central government and regional service providers.



Welcoming Communities Coordinator

Role:

- facilitate local community engagement in the planning and implementation of welcoming activities (Welcoming Plan).
- contribute to the creation of key orientation resources and activities, for example community resource maps, directories, activations, workshops, etc
- facilitate collaboration between community, mana whenua groups, service providers and council services to implement new welcoming activities
- document what is taking place, to assist with reporting to the local boards and MBIE and the accreditation of the local boards as Welcoming Communities.

part time position, reporting to the regional team within Connected Communities will work closely with the Community Broker, Local Board Engagement Advisor and other community facing teams.



Welcoming Communities Coordinator : Kaipātiki Local Board

Yuanyong YANG (aka YY)

I am from China and have lived in Tamaki Makaurau for 20 years.

Language: Cantonese, Mandarin, English and learning Te Reo Maori

My experience with the Kaipātiki area:

Facilitator of North Shore Chinese Community Network Trust since April 2022



Community connecting events
Kaipātiki Community Facility Trust hall



Chinese art show
Glenfield Library

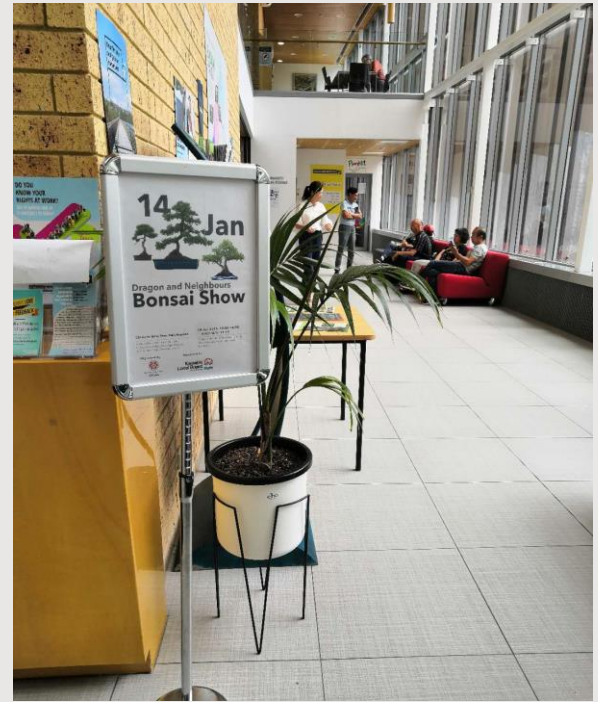


Heritage and Celebration
Rewi Alley Reserve



Zero waste project participation
Zero Waste Hub





Welcoming Communities regional coordination in support of local delivery

**Welcoming
Communities
Regional Services:
Community Innovation**
assisted by Māori
Outcomes +
Pasifika Success

- MBIE relationship and contract management
- Welcoming Communities contracts management
- mana whenua and mataawaka engagement support
- diverse communities engagement support
- capability support for local delivery (e.g. innovative engagement practices, co-design of anchor programmes)
- coordination of regional funders and service providers support
- engagement with regional council services and policy advisors



Draft Plan to December 2023

- introduce the Welcoming Communities Coordinator to the local board
- connect with staff from Connected Communities, I&ES, Parks, AEM, Democracy Services, Engagement and Communications
- plan engagement with mana whenua and communities for the development of the welcoming plan
- strengthen relationships with local networks and community organisations
- assess current activities against welcoming communities standards
- identify gaps and opportunities for growth and improvements
- draft Welcoming Plan presented to Local Board by November 2023.





KAIKAHA
PRODUCTION

ERU RARERE-
WILTON

ABOUT THE WORKSHOPS

Kaihaka Productions provide customary Māori workshops. Teaching the ways of our tupuna (ancestors). On how they moved, spoke and thought.

For each workshop participants will learn a customary Māori practice and associated history of the practice and history associated with it.

Te Reo Māori me ona tikanga are all part of the workshop starting with and ending with karakia.

Participants will also learn Māori words that they can use on a daily basis.

TAHUHU KORERO (MĀORI HISTORY) WORKSHOP

- 1-2 hour workshop at a selected site with views of Tāmaki Makaurau
- Participants will experience a karakia whakawaatea with pūtatara, karanga, mihimihi and waiata.
- Participants learn of the Māori history of Tāmaki Makaurau and about Matariki
- Participants will participate in singing well known waiata Māori.



TAONGA PUORO WORKSHOP

- A 2 hour workshop on Māori instruments.
- Participants learn about Māori musical instruments and the associated historical stories related to them.
- Demonstration on how the instruments are played
- Participants get to make their own clay Māori musical instrument known as a Pūtangitangi.





PATAI

5/18/2023