

Kaipātiki Local Board Workshop Programme

Date of Workshop: Wednesday 6 September 2023
Time: 10.00am
Venue: Boardroom, 90 Bentley Ave, Glenfield

Time	Workshop Item	Presenter	Governance role	Proposed Outcome(s)
10.00am – 12.10pm	Parks and Community Facilities <ul style="list-style-type: none"> Full Facilities Contract Performance 	Jennifer Rose Head of Asset & Business Performance, Parks and Community Facilities Julie Pickering Head of Area Operations, Parks and Community Facilities	<ul style="list-style-type: none"> Keeping informed 	<ul style="list-style-type: none"> Receive update
12.10 – 12.45pm	Lunch			
12.45 – 1.45pm	Annual report	Sugenthy Thomson Lead Financial Advisor, Financial Strategy and Planning	<ul style="list-style-type: none"> Setting direction 	<ul style="list-style-type: none"> Define board position and feedback
1.45 – 2.45pm	LB workshop – SCP feedback	Paul Edwards Senior Local Board Advisor, Local Board Services	<ul style="list-style-type: none"> Keeping informed 	<ul style="list-style-type: none"> Receive update
2.45 – 3.00pm	Break			
3.00 – 5.00pm	Connected Communities <ul style="list-style-type: none"> Community houses and centres presentations Matariki debrief 	Cici Dwe Community Broker, Connected Communities Jamie Adkins Place and Partner Specialist, Connected Communities Carol Ryan Hearts and Minds Manager Nigel Green Manager,	<ul style="list-style-type: none"> Keeping informed 	<ul style="list-style-type: none"> Receive update

		<p>Glenfield Community Centre</p> <p>Angela Spooner Manager, Highbury House</p> <p>Katie Meese Manager, Birkdale Beach Haven Community Project</p> <p>Amanda Phillips Programme Delivery Leader, Birkdale Beach Haven Community Project</p> <p>Kirsty Stone Manager, Bayview Community Centre</p> <p>Peter Wolf Manager, Kaipātiki Youth Development Trust</p> <p>Lofty Ned Community Engagement & Development Coordinator, Kāinga Ora and Pest Free Kaipātiki</p> <p>Blanka Ros Marketing Strategist Kaipātiki Project</p> <p>Elim Ahlers Community Activator, Kaipātiki Project</p> <p>Tamihana Pomare Te Kamaka Marae</p> <p>Mereana Te Kamaka Marae</p> <p>Pourotu Ngaropo Te Kamaka Marae</p>		
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		Jill Nerheny Kaipātiki Community Facilities Trust		
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Next workshop: Wednesday 13 September 2023

13-Sep-23	9.15am	9.50am	Members only time
	10.00am	11.00am	Infrastructure and Environmental Services <ul style="list-style-type: none"> • Climate Action plan
	11.00am	11.10am	Break
	11.10am	12.10pm	Customer and Community Services - Active Communities - Play Advocacy: scoping and direction-setting
	12.10pm	1.00pm	Lunch
	1.00pm	2.00pm	Customer and Community Services - Connected Communities <ul style="list-style-type: none"> • Civil Defence and Community Resilience • Crime Prevention Fund Proposal
	2.00pm	3.00pm	2023 Regional Public Transport Plan (RPTP)
	3.00pm	3.15pm	Break
	3.15pm	4.15pm	Local board engagement on ECE outsourcing - PUBLIC EXCLUDED

Role of Workshop:

- (a) Workshops do not have decision-making authority.
- (b) Workshops are used to canvass issues, prepare local board members for upcoming decisions and to enable discussion between elected members and staff.
- (c) Workshops are open to the public however, decisions will be made at a formal, public local board business meeting.
- (d) Members are respectfully reminded of their Code of Conduct obligations with respect to conflicts of interest and confidentiality.
- (e) Workshops for groups of local boards can be held giving local boards the chance to work together on common interests or topics.

Full Facilities Contract Performance

Parks & Community Facilities



Sample of what we look after ...



102
Town
Centres

57
cemeteries

>1300
projects
delivered
annually

8.3m
visitors to
regional parks
& botanic
gardens



\$11b of assets

53,000 hectares of parkland

32 Regional Parks cover 8% of Auckland

Botanic Gardens & Wintergarden

280 tree planting events

260 volunteer groups

141,798 digital sportsfield bookings

19,366 accommodation & site bookings

46
pools &
recreation
centres

1,306
community
leases

3
holiday
parks

119
Flagpoles



7
Animal
centres

145
community
halls

35
community
centres

126
BBQ's



56
libraries

958
playgrounds

239
sports
parks

846
public toilets

767
Sports &
Amenity
Lighting



647
chapel
services

432
drinking
fountains

23
Corporate
buildings

1612
Litter Bins

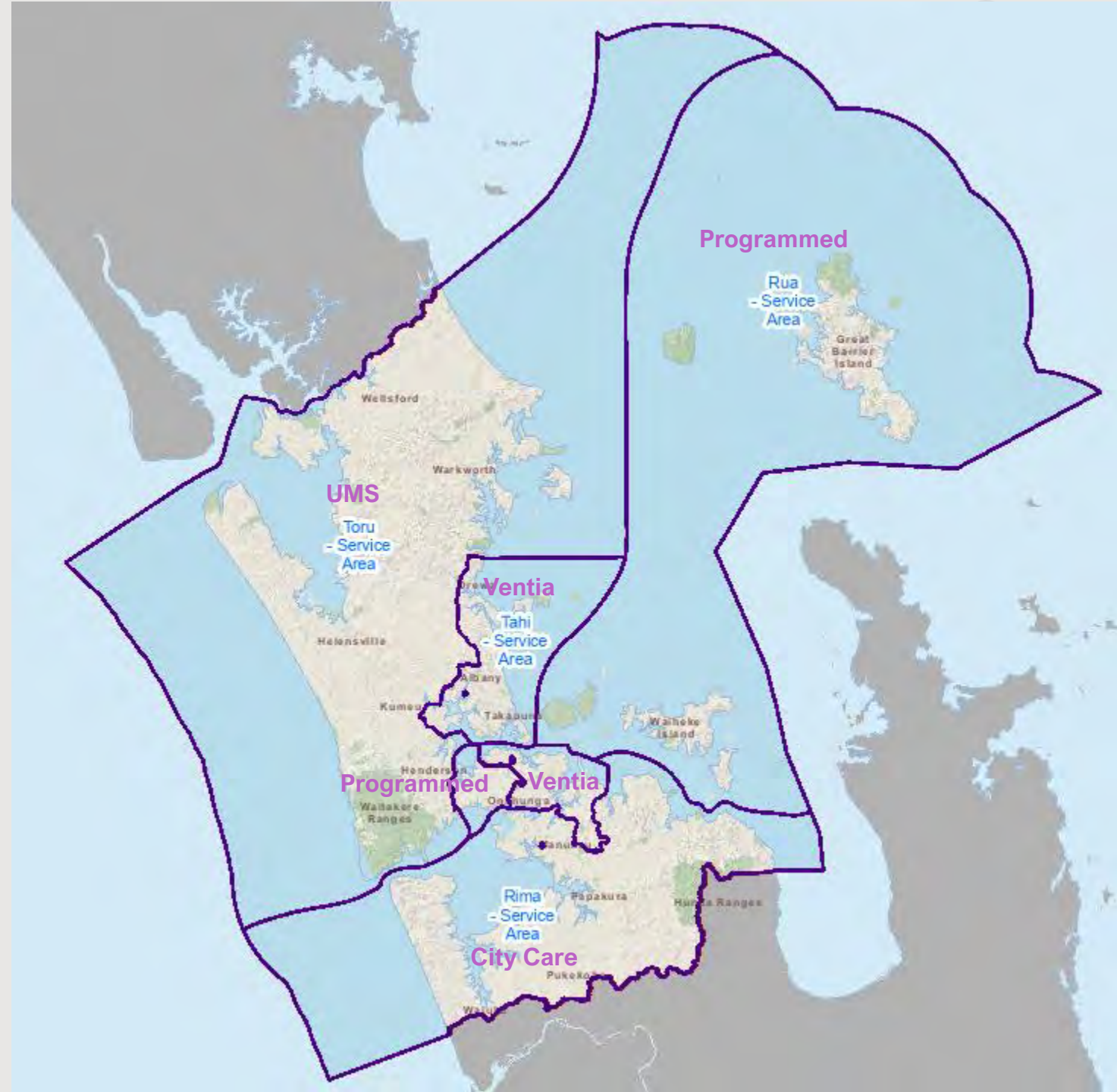
30
Technical
contracts



Project 17 - Background

30 June 2017

- ❖ 30 June 2017 all supplier contracts for the maintenance of Auckland Council's open spaces and assets expired
- ❖ Council moved from core function delivery e.g., mowing lawns, picking up rubbish, cleaning toilets etc to ownership by way of a single Supplier by region
- ❖ The result was in a reduction from 17 x Suppliers across 23 x maintenance contracts to 5 x main Full Facilities Suppliers
- ❖ The new contract model moved largely from 'scheduled' to both 'outcome' and 'scheduled'. Outcome means suppliers are required to meet agreed service level standards at all times
- ❖ Services delivered by various CCO's and departments integrated into the same P17 supplier contracts
- ❖ In March 2019 Streetscapes services were transferred from Auckland Transport to Council following recognition of the collective responsibility and collaboration across the road corridor.



Project 17 - Benefits

1 July 2017

- ❖ The full facilities supplier has **ownership of an entire service area** so there is one point of contact to respond to and address local maintenance issues
- ❖ **Outcome model** gives flexibility to respond to changes in the use of a facility ie. beaches in summer; grass mowing increased during spring flush
- ❖ Full facilities suppliers are responsible for all **works under \$1,000 at no extra cost** to council, which means it is in their best interest to look after and fix assets the first time
- ❖ Sharing **innovation and technology** is key part of the contracts, for example sensors in rubbish bins to inform the supplier when they need emptying
- ❖ Influence of **sustainability and environmental outcomes** through performance measures for reduction of emissions, types of agri-chemicals used etc
- ❖ **Operational efficiencies** with clarified service responsibility enabling better customer service through transfer of services from CCO's and other council departments into full facilities supplier contracts
- ❖ Influence **social outcomes** including working collaboratively with suppliers with council to achieve better outcomes for Māori.
- ❖ Significant **reduction in administrative** overheads and internal costs



What makes up Lump Sum (one off cost)

Plumbing

Lump Sum is scheduled works our Full Facilities contractors carry out to agreed asset specifications

Garden Maintenance

Non Sports Turf Maintenance & Repair

Cleaning Services

Roofing Maintenance Services

Floor Covering Repairs

Hard Sports Surface.



Drain Cleaning & Repair



Carpentry

Track Maintenance

Plant Pest Removal

Gutter Cleaning

Carpark Cleaning

Lock / Unlock Gates & Toilets

Loose Litter Collection

Furniture and Fixtures Maintenance & Repairs



Dead Animal / Carcass Removal

BWOF compliance

Structure Cleaning

HVAC Repairs & Maintenance

Playground Compliance

Window & Glass Repairs

Painting

Auto Door Maintenance

Electrical

Garden Irrigation Repairs & Maintenance

Plant Pest Removal

Water Features

Sports Equipment Maintenance

Clock Maintenance & Adjustment

Drain Cleaning & Repair

Grass / Turf Mowing

Raising & lowering flags

Chimney Sweeping

Cremator Repairs & Maintenance

Structure Maintenance & Repairs



What makes up chargeable

With approval, Full Facilities contractors are able to charge for works that are over and above the expected service level or more significant works to bring asset to agreed asset specifications

Executive Summary

- ❖ Our contracts for managing arboriculture, ecological, parks and cleaning services, and open space and building maintenance are in place, with final extensions to 30 June 2027.
- ❖ The contractors have been monitored over the past five years and have been issued their annual extensions as per the existing contracts, exceptions noted below.
- ❖ Performance has generally been good, with areas of non-compliance managed through the contract and regularly monitored. Areas of non-compliance covered further in presentation.
- ❖ Financial CPI adjustment savings have been made to the value of \$3m/



Full Facilities Overall Performance

A combination of contractor performance measures are applied; our main measure for Full Facilities is auditing on outcome based assets / services and a balanced scorecard

Total Audits
30,715

Total Elements
272,908



Full Facilities contracts achieve acceptable levels as measured by Key Performance Indicators	Target	July 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022
	82%	86%	80%	81%	81%	83%	84%	84%	84%	89%	91%	92%	88%	89%	90%

Parks & Community Facilities Full Facilities contractors have collectively met targets. Due to the impacts of Covid-19 and associated lockdown restrictions, Full Facilities Contractors have been given a KPI exemption for the period of August through to November 2021.

Full Facilities contracts deliver agreed outcomes as measured by quality audits performed by Community Facilities staff	Target	July 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022
# Audits		2402	1255	1371	1631	1954	1666	2715	2723	2441	2744	2836	2571	2748	1980
Audit Score	90%	94.3%	90.2%	91.2%	90.2%	91.5%	93.0%	93.9%	93.6%	94.0%	94.7%	94.3%	93.5%	93.1%	93.8%

Parks & Community Facilities Full Facilities contractors have collectively met targets. August through to November results were affected by Covid-19 Lockdown restrictions with significantly less audits carried out during this time impacting scoring. Full Facilities Contractors have been given a KPI exemption for this period as reflected in the Key Performance Indicator results above.

Mechanisms to manage non-performance

In Schedule 2 of the contracts council outlines how to manage non-performance:

- ❖ KPI failure that is not remedied may result in 10% withheld sums from the monthly invoicing

Under Clause 12.3 of the contract council can use defective services:

- ❖ A notice will be serviced to the supplier with a timeline to remedy defective services if not remedied council may appoint an alternative supplier to remedy the service and deduct monies from the supplier.



Areas of Non-Performance managed regularly

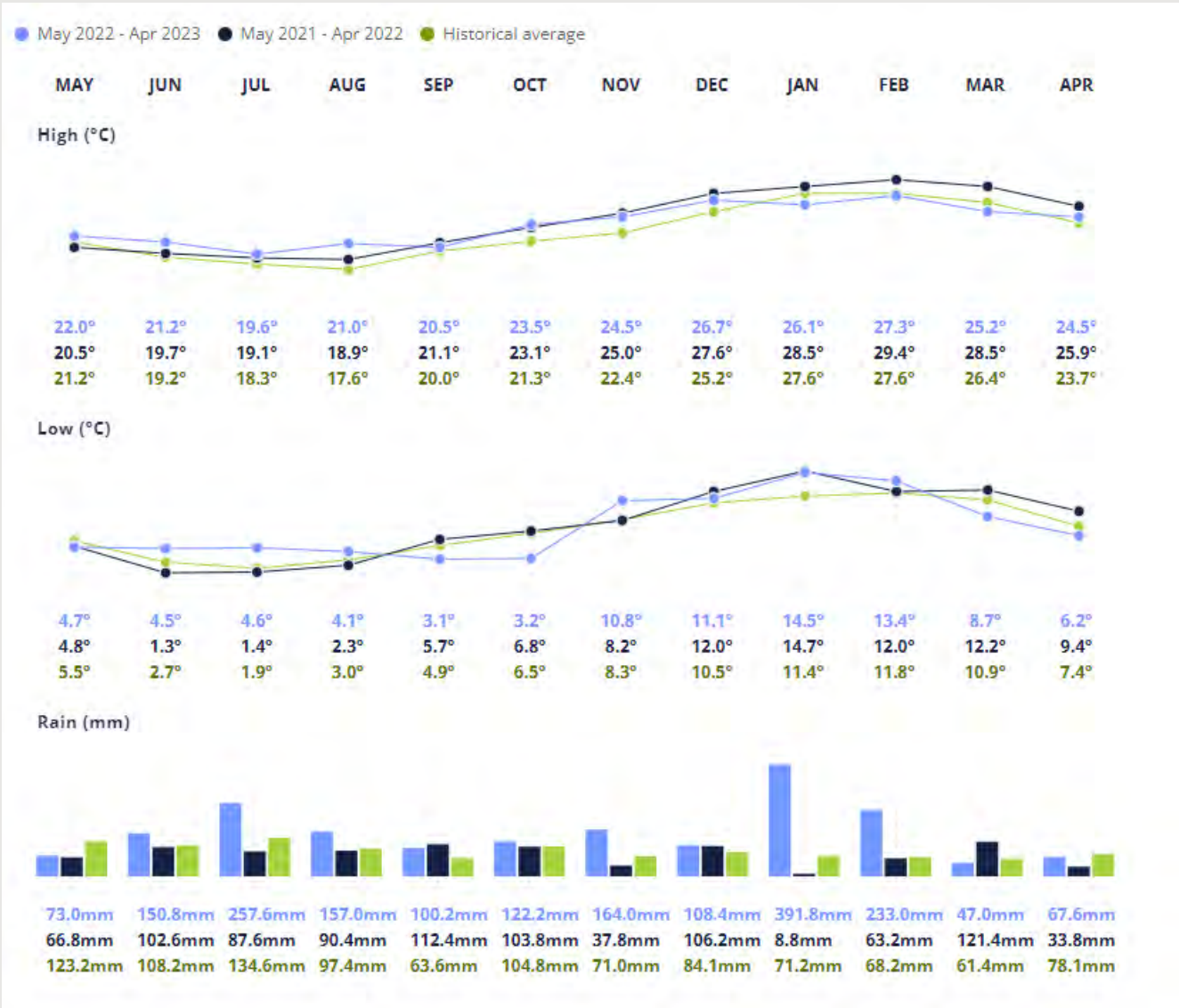
Performance is tracked and monitored regularly

- ❖ Turf height maintenance and edging
- ❖ Pest plants
- ❖ Garden weeds
- ❖ Track maintenance
- ❖ Response audits
- ❖ Building gutters and drains



Month Name	July	August	September	October	November	December	January	February	March	April	May	June	Total									
Category 2	#	Score	#	Score	#	Score	#	Score	#	Score	#	Score	#	Score								
Streetscapes Green	136	81%	101	78%	120	83%	109	88%	167	78%	95	85%	86	90%	110	81%	116	84%	52	85%	1092	80%
Are pest plants and/or weeds present which exceed contract specifications?	32	87%	20	90%	21	91%	22	100%	32	84%	15	100%	10	100%	17	89%	16	84%	10	100%	201	96%
Does edging meet contract specifications, and has the appropriate edging technique been used?	31	24%	23	81%	23	79%	21	87%	33	24%	20	84%	15	80%	22	89%	24	89%	11	82%	225	83%
Has vegetation been controlled to ensure any encroachment is removed and sight lines maintained?	8	100%	10	100%	16	100%	23	100%	34	97%	18	94%	17	100%	24	100%	24	100%	7	100%	179	99%
Is turf height acceptable as per contract (A, B, C or D) specification?	32	71%	23	88%	29	93%	22	77%	34	84%	22	84%	19	74%	23	79%	25	85%	12	84%	242	74%
Overall, is the area well maintained, safe and visually pleasing?	33	100%	25	100%	29	100%	22	100%	34	100%	22	100%	14	100%	24	100%	25	100%	12	100%	246	100%
Streetscapes Clean	142	91%	189	91%	145	91%	100	98%	273	90%	118	97%	112	99%	111	92%	155	99%	83	99%	1430	94%
Are all bus shelter surfaces free of algae, lichen and moss?	10	100%	19	99%	16	94%	9	100%	29	100%	13	100%	14	100%	13	100%	15	100%	10	100%	148	99%
Are all street bins hygienic and not full or overflowing?	16	89%	16	100%	12	100%	11	100%	24	98%	11	100%	4	100%	10	90%	8	100%	4	100%	131	95%
Are bus shelters clean and free from graffiti and a build-up of dirt?	10	90%	19	74%	16	83%	9	83%	29	87%	13	85%	14	83%	13	85%	18	79%	10	90%	148	84%
Are bus shelters free from litter?	10	100%	16	94%	18	100%	9	100%	29	100%	13	100%	14	100%	11	100%	13	100%	10	100%	148	97%
Are hard surfaces clean and free of debris (including silt and channel catch-grits)?	23	73%	27	81%	16	79%	11	82%	33	79%	12	82%	10	100%	11	82%	18	99%	11	100%	175	90%
Has all loose litter within a 2m radius of the street bin been collected?	19	89%	16	100%	13	100%	12	100%	32	100%	13	100%	9	100%	11	91%	16	94%	4	100%	147	97%
Have all posters and stickers been removed from the bus shelter?	15	100%	19	99%	16	93%	9	100%	27	98%	12	100%	14	100%	12	100%	15	100%	10	100%	141	97%
Is street furniture clean, safe, functional, fit for purpose and visually pleasing?	26	100%	34	100%	26	100%	17	100%	41	100%	18	100%	16	100%	17	100%	20	100%	16	100%	237	100%
Overall, is the area clean, safe and visually pleasing?	33	97%	88	79%	47	81%	27	93%	46	73%	16	75%	17	84%	23	81%	30	87%	29	88%	311	82%
Gutters & Drains	114	97%	125	83%	427	84%	451	84%	510	84%	114	87%	243	86%	441	82%	348	84%	229	84%	2952	84%
Are the air vents or pest plants present?	74	100%	99	100%	79	100%	84	100%	102	100%	72	100%	81	100%	98	100%	79	100%	81	100%	770	100%
Do any weeds or pest plants exceed the maximum height/width and/or coverage allowance?	3	0%	23	80%	19	80%	21	78%	20	75%	3	100%	8	75%	11	72%	16	80%	12	75%	136	84%
Are the tracks and the in-ground steps (including bin steps) safe, uniform, used free, clean, clear of vegetation encroachment and functional for their intended use?	11	100%	22	91%	27	89%	15	75%	16	82%	1	100%	14	75%	12	87%	12	92%	2	100%	132	89%

Too Wet to Mow



Mowing schedules are severely impacted by continuous wet weather over the past year. This has been unprecedented.

Schedules are generally based on 10-day cycles with these days being 'dry' to meet the outcome.

Each rain day during a cycle affects the productivity onsite which will vary depending on the amount of rain per day.

If there are all day showers, productivity will drop by approximately 30 – 40% and heavier rain would reduce this by 60 - 65%.

This is due to safety and site condition considerations, as well as damage to our grassed areas.

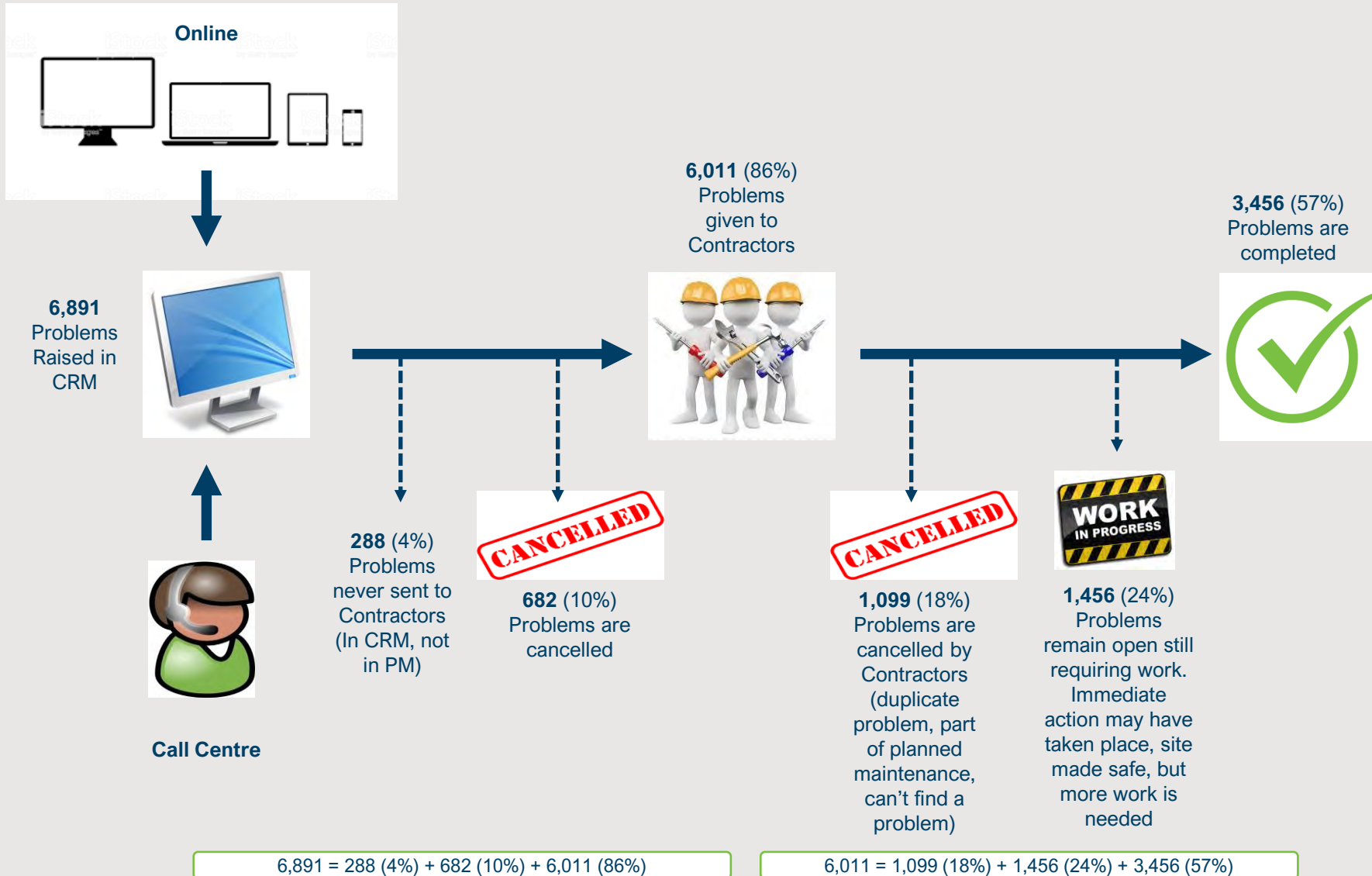
Too wet to mow areas are agreed weekly with Area operations teams who approve these.

Data from Metservice website.



A customer's 'reported problem' journey

(status of problems raised in April 2023, as at 22 May)



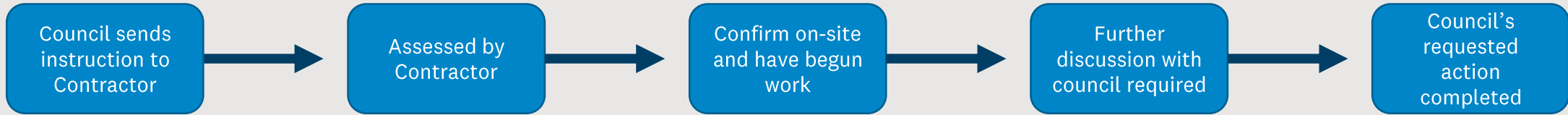
6,011 work orders raised by customers and AKLC staff accounts for 72% of response work contractors undertake

Approx. 2% of work orders require AKLC staff to approve a cost estimate

Work may have been done but 'completed' message will not be sent until invoice received from Technical Contractors 613 (10% of work orders)



Why contractor's 'cancel' work, or completion is delayed



Work with be returned to council:

- Request is not a maintenance problem
- Not the right contractor to undertake work
- Can't find the problem
- Request is a duplicate
- Contractor's regular maintenance will correct the problem within SLA

Work with be delayed or stopped:

- Repair costs need council approval
- Repair work needs LB input
- Repairs are in the LB work programme
- Not enough budget to carry out repairs
- Waiting for parts/traffic mgmt plan

Messages the customer receives:

Messages the customer receives:	
MyAuckland	Txt
<i>We have closed this request. Someone else already let us know about it and we're working on it.</i>	<i>We have closed your request.</i>
<i>We've taken a look and this is part of our scheduled maintenance and will be completed in the next few months.</i>	<i>We have closed your request.</i>
<i>We have closed this request. The problem you reported was for something that is not on council land or a council maintained asset.</i>	<i>We have closed your request.</i>
MyAuckland	Txt
<i>We've taken a look and this is part of our scheduled maintenance which will be done in the next few months.</i>	<i>We have closed this request.</i>
<i>We have planned this work and we are waiting for suitable conditions before we can begin.</i>	<i>Work to resolve the problem is now on-hold.</i>
<i>The problem you reported is more complicated and we need more time to confirm our approach. Once we know more we will then respond to the problem quickly.</i>	<i>Work to resolve the problem is now on-hold.</i>



Green Flag Awards



Green Flag
Award Winner

Parks & Community Facilities earned 10 Green Flag Awards in partnership with Full Facilities contractors
The Green Flag Award is an internationally recognised programme that rewards well-managed parks and open spaces providing high quality recreational experiences for our communities

Totara Park

Open space with natural areas



Long Bay Regional Park

Busy seaside park



North Shore Memorial

Landscaped, natural amphitheatre



Auckland Domain

Auckland city's oldest park



Parrs Park

Waitakere Ranges door-step



Walmsley / Underwood Parks

Two park connection



Ambury Regional Park

Working farm and education centre



Tawharanui Regional Park

First open sanctuary



Waikumete Cemetery

Largest cemetery in New Zealand



Sanders Reserve

Paeremoremo North Shore



Innovation - Highlights

COVID-19 impacted contractors ability to innovate as focus was on managing services through Alert Level changes.

Bin Sensor Trials



Bins sensors are now set up across several of our contract areas following a trial across Whangaparaoa Peninsula by Ventia.

Bins were manually checked twice every day, now sensors allow for runs to be optimised. This is particularly useful for more remote bins.

From the optimisation model we saw a reduction from c. 135 bins to c. 65 bins that needed to be visited and emptied each day, a completion time of 4 hours and an average distance of 50km. The reduction in KM overall was 28% or 11.6 kgs of CO2.

Map showing the bins that needed emptying (green) on the 19th August morning run.

Drone technology trialled at Olympic Park



A robot Linemaker has been successful with savings and not just through running costs but environmentally.

In line with our OUTCOME contracts, areas can be checked via drone to see what services need completing, if any.

The foreman relays back to the upcoming work schedules, pushing out scheduled say mows if appropriate.

This saves on running costs, environmental footprint and enables a more efficient service.

Innovation – General



- ❖ SAP 1.2 Implementation: Financial system to improve billing and invoicing of work orders
- ❖ Developed APP for users to complete internal quality control audits electronically
- ❖ Driver Behaviour Programme: reinforcing beyond training keep drivers safer and lower fuel usage

- ❖ Implementation of additional recycling bins to enable greater recycling volumes and assist in collection of waste
- ❖ Purchased a new John Deere 4066R tractor to assist in times like spring flush, passive areas
- ❖ Successfully trialled an anti-vandal basketball net at Parrs park. These will now be rolled out region wide.



- ❖ The use of drone technologies is being actively investigated and trialled
- ❖ Actively analysing the feasibility of “Weedtech” a product that identified weeds and spot sprays rather than relying on staff to visually see or not and use excess spray when not required
- ❖ Several small parks have become spray free and others low mow sites as Local Boards want to encourage insect life



- ❖ Reticulated water wash-bay
- ❖ Through innovations Citycare has significantly improved Fleet Driver Ratings (Eroads competitions ratings)

- ❖ Developed ArbIT (Treescape product) to connect field staff with software information to improve planning and workflow efficiencies



Sustainability & Environmental - Highlights

Covid-19 environment affected targets for water, energy and waste



Green Cycle Recycling starting in November 2020 UMS partnered with Green Cycle to recycle all Green Waste produced by UMS.



This has allowed UMS to fully recycle both traditional plant waste as well as pest plant green waste. This has allowed UMS to divert 161 tonnes of waste from landfill.



Tree for Survival 767 plants were planted between the two schools which will remove 390T of CO2 in the next 50 years.



HammerHead Cleaner

A HammerHead cleaner will save large volumes of water as the fountains it cleans no longer need to be emptied before being cleaned. This leads to saving in excess of 1000L at some of the major fountains around the region.



Commercial Initiatives: Solar Charging Base Stations

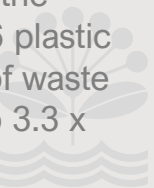
Focussed drive toward expanding electrical equipment, saving on energy consumption and build towards a greener footprint



All contractors have adopted alternative / cleaner fuels leading to reduced emissions aligned PERSOL's net zero carbon targets

Future Post is a Waiuku based company that make fence posts out of 100% recycled plastic. The resulting ingenuity is beautiful bollards that are also environmentally friendly!

Mangere East Library used 100m2 of the biform decking made from the equivalent of 35,156 plastic bottles and re-use of waste timber amounting to 3.3 x 10m trees.



Sustainability & Environmental – General



- ❖ Ventia has 21 hybrid vehicles on order/delivered and 1 fully electric
- ❖ Sustainable cleaning investment – Cmar 2500, C cat scrubbers, bin sensors, toilet sensors
- ❖ Eco friendly electric pedestrian footpath scrubbing machine
- ❖ A hammerhead cleaner will save large volumes of water as fountains will no longer need to be emptied before being cleaned



- ❖ Updating fleet with more fuel efficient vehicles
- ❖ Investigating electric powered plant and solar technology
- ❖ Rain water collection and use for some sites



- ❖ Adoption of alternate / cleaner fuels leading to reduced emissions aligned PERSOL's net zero carbon by 2030
- ❖ Working with Toitu for reducing carbon emissions
- ❖ Planned water harvesting and solar power generation



- ❖ Improved Fleet Driver Ratings (Eroads competitions ratings)
- ❖ Rubbish bin alternatives
- ❖ Central Park: Our projects team developed a Play Matta Original tile reducing carbon footprint and diverting waste from landfill



SMART Procurement

The SMART procurement outcomes that are required in the full facilities contracts are based on Community Outcomes and Workforce Development Plans.



Citycare offered Work Shadowing for staff's relatives (students) in a joined effort to promote their welfare and wellbeing. This also created the perfect opportunity to obtain some work experience and earn some pocket money to meet their own needs.

All students were show an understanding of the work environment and what Citycare expect of their workers with the opportunity to explore possible career options, increased self-understanding, maturity, independence, and self-confidence.



The **Te Ara o Rehua Maori Working Party Wananga and Hui** working party has rolled out a diversity survey to better understand our current Māori employment and cultural capability across the NZ business. This data once analysed will assist the working party determine strategies and initiatives for 2022 and beyond.

Te Ara o Rehua Pastoral Care Program for **Māori and Pasifika Apprentices programme** developed to better support trainees and apprentices on all business aspects including values.

Dream Girl Conference was an opportunity to show commitment to female participation at Ventia, growing the leaders of tomorrow, and supporting Māori and Pasifika communities.

Eli Foreman is one of those great examples of an upcoming **Māori entrepreneur** that is currently in the last parts of his training/competency with UMS before he will be signed off to start his journey as an individual contractor separate from UMS with the Kaipatiki Local board. UMS is happy to pass this part of their Contract in the Toru region on to a Māori owned small enterprise and help them to become a sustainable business.



UMS has also engaged with Fork n Hoe - from October 2021 which is a **Māori owned business and Local** we have spent approximately \$110k with them in the First Year and are estimating to spent around \$200k by the end of the current Financial year – Thus meaning an increase in usage of almost 81% over the last 10 months. UMS expects to increase this number yet again in the coming financial year due to the staff shortage we currently are experiencing in the Open Spaces/Hort areas.



Community Engagement – Highlights



Rosedale Restoration Project

Utilising a sustainability model that is underpinned by Te Tiriti O Waitangi (Treaty of Waitangi) principles and practices, the Rosedale Restoration Project is an avenue by which its community recognises the need to take ecological responsibility to work towards mitigating climate change and improving the wellbeing of the local environment in order for our local people to be well. The restoration model enables the development of greater social equity, placing mana whenua as a key stakeholder and primarily partner within the project.



The Ranui Action Project (RAP) is recognised as a community hub for the Ranui/Massey/Swanson areas. UMS support their efforts by helping to maintain their grounds on a weekly basis and to look for joint opportunities to provide employment to local residents.



During the regular maintenance the litter team came across a large amount of waste at Corner of Simpson and Candia Road, they decided to clear it up (even though it sits outside the contract).



Enhancing the Wellbeing of our Communities

- ❖ 1100 Hours of volunteering work delivered to south Auckland area
- ❖ 1034 Manaaki Kai boxes delivered to the community during lockdown
- ❖ 230 Meats delivered to the elderly on behalf of 360 Tautua Trust
- ❖ 22 Food parcels delivered on behalf of 360 Tautua Trust



Community Planting

2150 Natives at Rongomai Park

500 Naylor's Esplanade

and more



Community Engagement – General



- ❖ Sent out a monthly “Goodnewsletter” and Community Job Newsletter
- ❖ Recognising and celebrating International Women’s Day and D



- ❖ As part of Ranui schools initiative they choose a couple weeks out of a year and choose a park nearby and they would go out there and collect loose litter throughout the park.
- ❖ Our employment of youth increased last year from 7% to nearly 13% of the UMS team



PROGRAMMED

- ❖ \$30,000 sponsorship payment to Keystone Trust over 3 years
- ❖ Waiheke team partnership with community volunteers to remove and dispose of rubbish from Orapiu Roa
- ❖ Horticulture team have signed up Te Whangai Trut as a subcontractor for several park areas



- ❖ Organised a collection for Tonga and organised for contributions of non-perishable food items to support the loved ones and the wider people of Tonga.
- ❖ Stream clean up for Curious Minds-South Sci Educator for Te Ararata Stream Team and Accelerating Aotearoa.
- ❖ Grocery deliveries where needed during lockdown



Ecological Services - Highlights



Rosedale Restoration Project

Wildlands is proud to be certified Zero Carbon Business. These offsets grow and protect forests in Aotearoa New Zealand and the Pacific Islands



Toitū enviromark®

Wildlands is a Toitū enviromark® diamond certified organisation, which meets and exceeds the requirements for ISO 14001, the international standard for environmental management.



Wildlands was a finalist in the **Toitū Brighter Future Awards 2022** Exceptional achievement in Environmental Management category.

Environmental Initiatives

Each year Wildlands undertakes a tree planting in lieu of sending calendars and promotional material to our clients at Christmas.



Wildlands carefully track our recycling, green waste, and waste to landfill by project (utilising separate bins), and liaise with suppliers to reduce waste at source.

Treescape **recycles** over 150 plastic chemical containers a year. The containers are triple rinsed and have holes drilled in the bottom before they are collected by Agrecovery, where the plastic is repurposed into re-usable products.



Treescape has agreements with the nurseries who provide the plants/trees for plantings that are carried out. All byproducts from the plants are collected and returned to the nurseries for reuse and/or recycling so that zero waste to landfill is generated. This year, plastic containers etc. associated with planting **upwards of 30 000 plants has been recycled.**

Four of the oldest Utes in the Ecological fleet have been replaced with newer Utes that are more fuel efficient and have a smaller carbon footprint.

Treescape Eco has also reduced the number of Utes in the fleet by two vehicles, in order to reduce **unnecessary emissions.**



Arboriculture Services



Treescape has continued with its **expansion of electric equipment** in place of petrol alternatives.

This financial year Arb has increased stock of electric chainsaws by 5 units and electric pole saws by 10 units.



Treescape has switched from regular oil to a **biooil alternative** supplied by LubEco. This has been used on a trial basis, but Treescape has now moved over to only using this biooil substitute.


The arboriculture division is reducing carbon emissions by replacing 3032 liters of regular oil per year with this biodegradable and non toxic alternative

Rainwater is now being collected from the Otahuhu depot's roof and collected in two 25 000 liter tanks. The collected water is used to wash the vehicles and water plants in the nursery.

This financial year 1100 kiloliters of water has already been collected.



Regular Reporting on performance



PERFORMANCE REPORTING


Audit Results and Request for Service

MAKING GREAT PLACES
AUCKLANDERS LOVE
PARKS & COMMUNITY FACILITIES

Request for Service Received

Total raised for FY22/23 YTD **6242**

Hibiscus and Bays RFS Breakdown



*Only includes RFS that have resulted in a Work Order for action.

Breakdown of Top 5 Request for Service for April

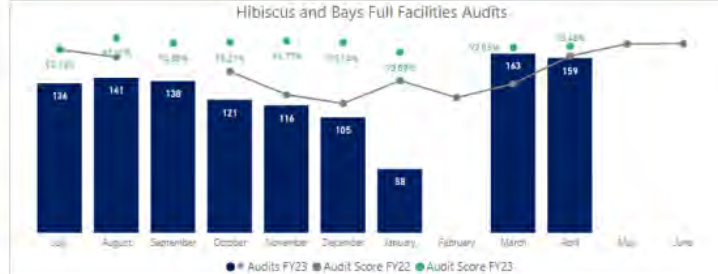
Service Name	#Received
Structure Maintenance and Repairs	111
Tree Maintenance - General	84
Electrical Maintenance Service	72
Plumbing Maintenance Service	67
Furniture and Fixtures Maint and Repairs	59

Breakdown of Top 5 Request for Service FY22/23 YTD

Service Name	#Received
Tree Maintenance - General	923
Structure Maintenance and Repairs	872
Plumbing Maintenance Service	711
Electrical Maintenance Service	514
Loose Litter Collection	352

Audit Results

Hibiscus and Bays Full Facilities Audits



The highlights and lowlights of audits undertaken FY22/23 YTD are:

Highlights YTD

- Streetscapes Clean
- Response WO
- Litter
- Furniture, Playgrounds & Recreational Equipment
- Building Cleaning

Lowlights YTD

- Water Feature
- Tracks (incl. Structures)
- Streetscapes Green
- Street Garden
- Sportsfields

COMMENTARY

This month has seen RFS requests have a down-turn toward average rolling numbers. Off the back of more weather events the tree service requests, and structure maintenance service lines remain top features.

What seems like non-stop rainfall has also raised plumbing service requests due to leaking issues, hopefully a drier winter provides some relief in this space.

COMMENTARY

Audit scores for the month were 93.5%. The large amount of rainfall and recent weather is really impacting on the KPI targets around track maintenance.

Notably however, building washing and cleaning has shone with a consistent PPM schedule being delivered on, which is a great change from this time last year.

- Monthly Reporting is provided to Local Boards
- Annual Reporting through this committee



Pātai



Kaipātiki Local Board Plan 2023 – Preliminary SCP feedback

Kaipātiki Local Board

September 2023



Timeline

- **Local board plans** must be adopted by 31 October 2023.



Workshop purpose

1. To receive consultation feedback received on the draft Kaipātiki Local Board Plan 2023
2. Discuss whether to make changes to the Kaipātiki Local Board Plan 2023 based on feedback



Plan Structure Outline

Māori Outcomes

Climate Action

Belonging and wellbeing

Our people are engaged, connected, healthy, thriving, and are proud to live in Kaipātiki

Environment

Our natural environment is restored and protected for future generations to enjoy

Places and Spaces

Our built environment is vibrant, well-maintained, reflects the culture and heritage of Kaipātiki, meets our people's needs, and has a low impact on our climate

Transport and connections

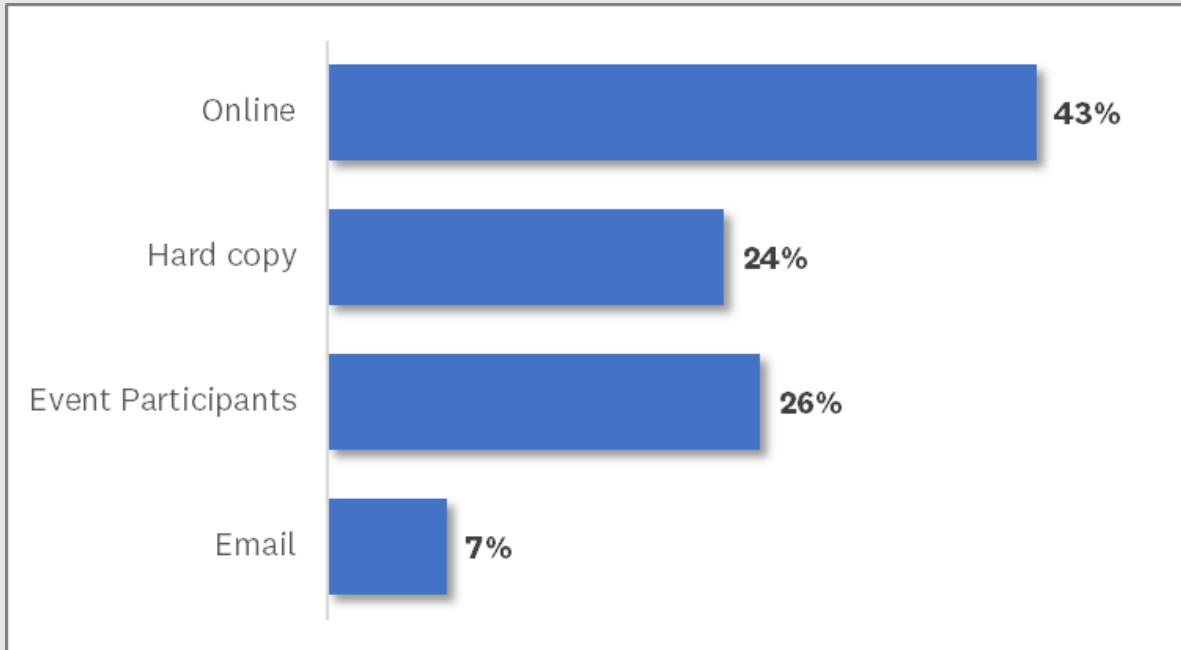
Our people have many transport options and can easily and safely move around and find their way

Opportunity and prosperity

Our people are prosperous, and our businesses continue to thrive



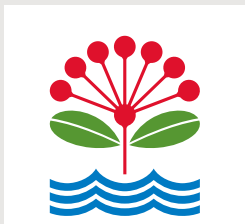
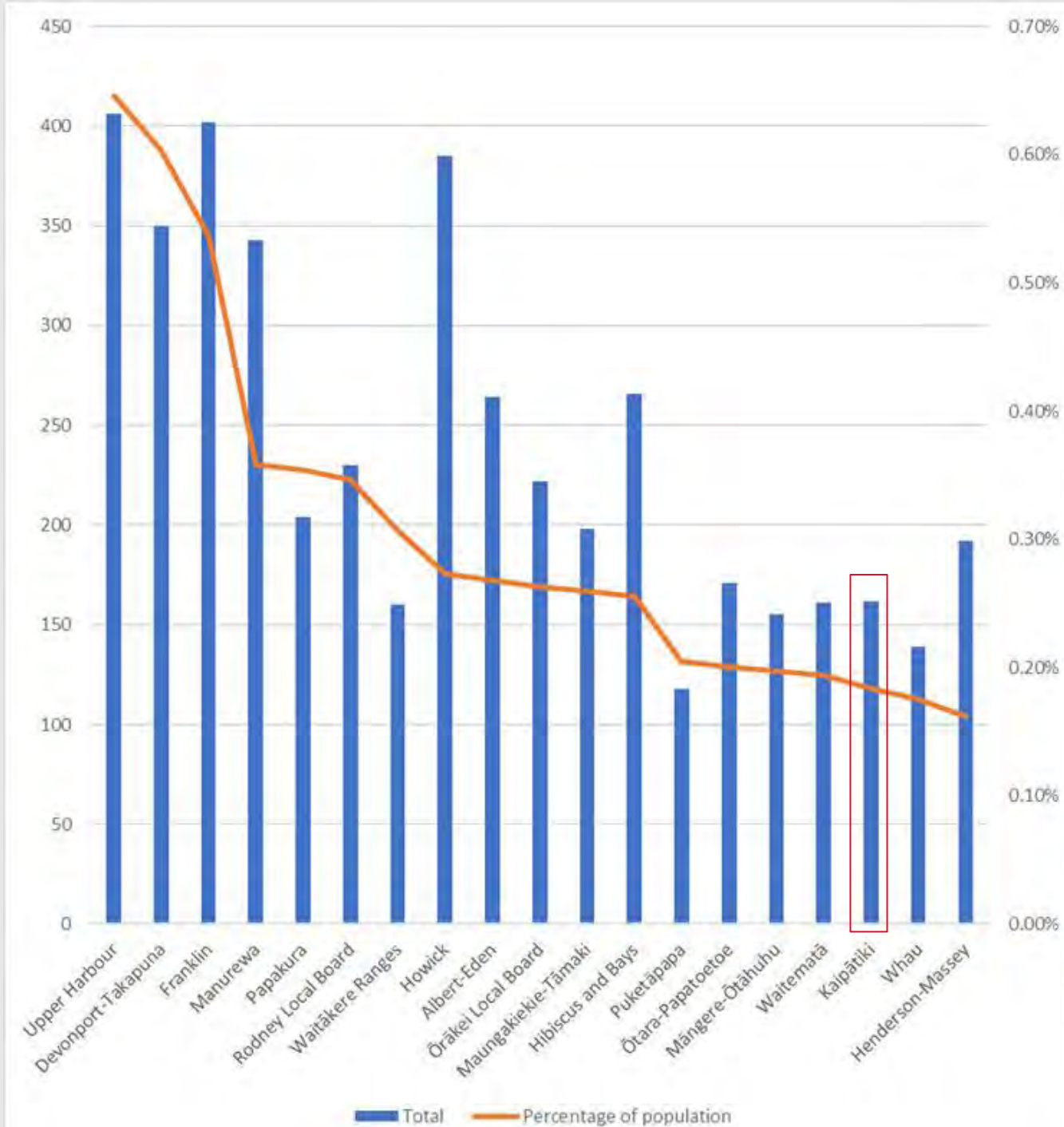
Feedback (by type)



180
Responses

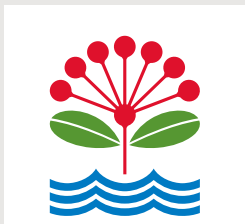
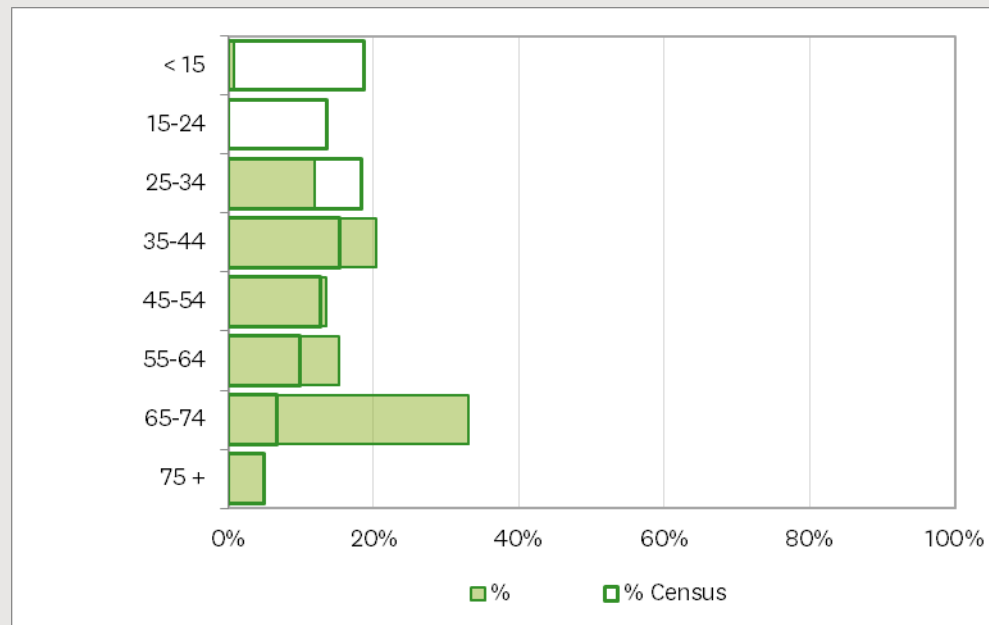
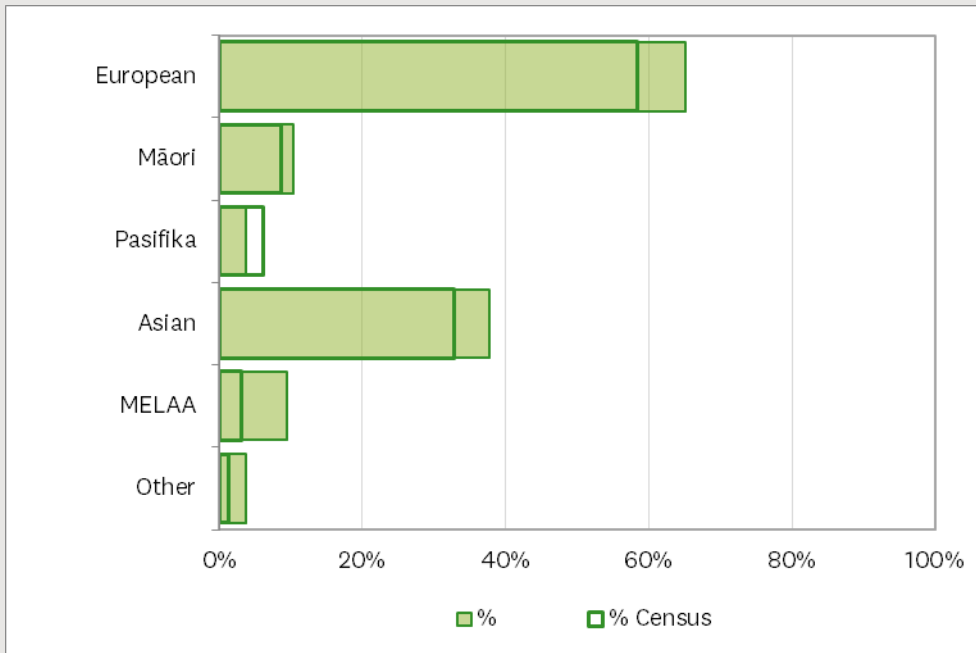
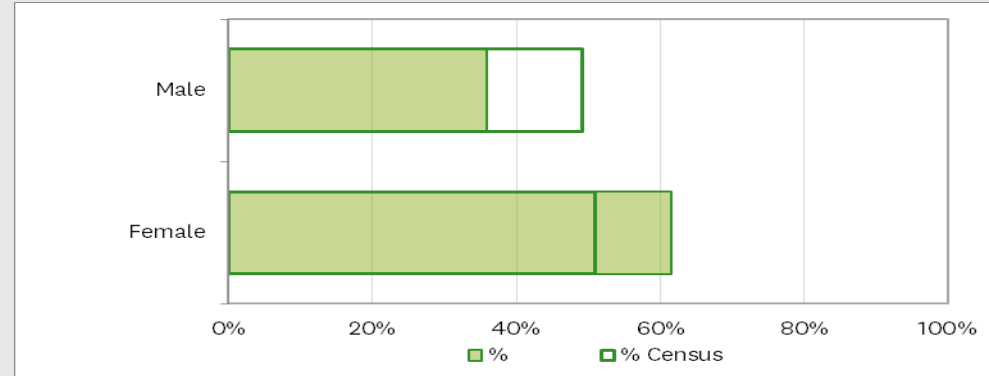
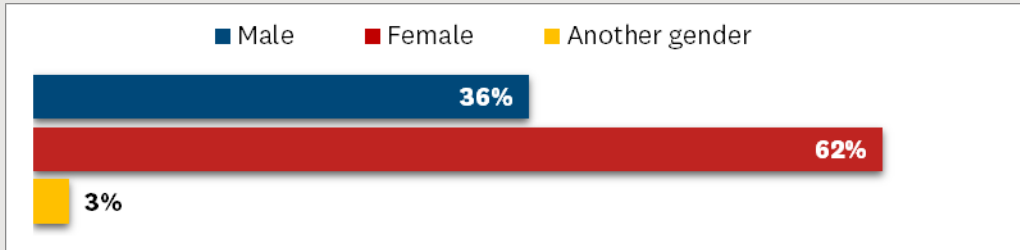


How responses compare

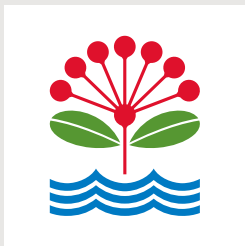
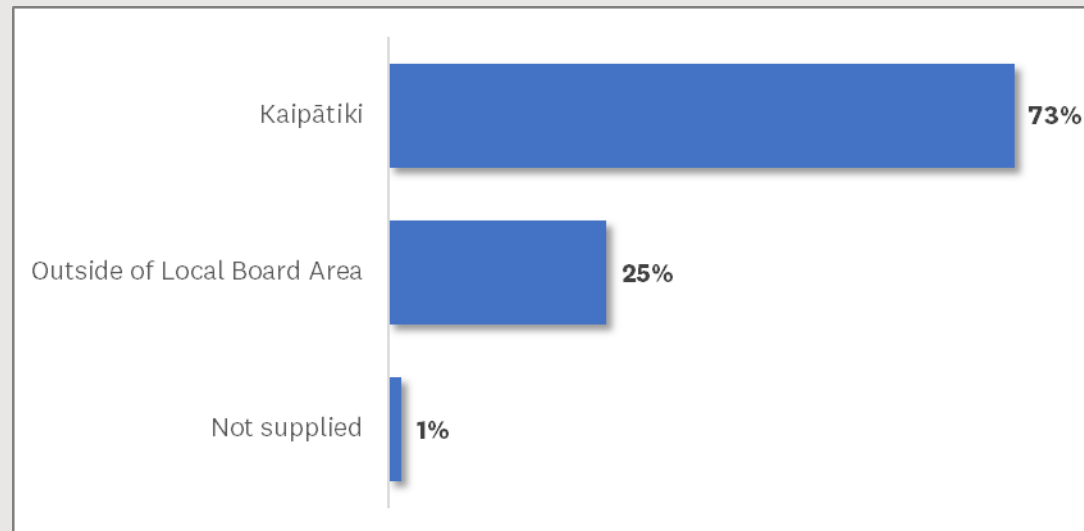
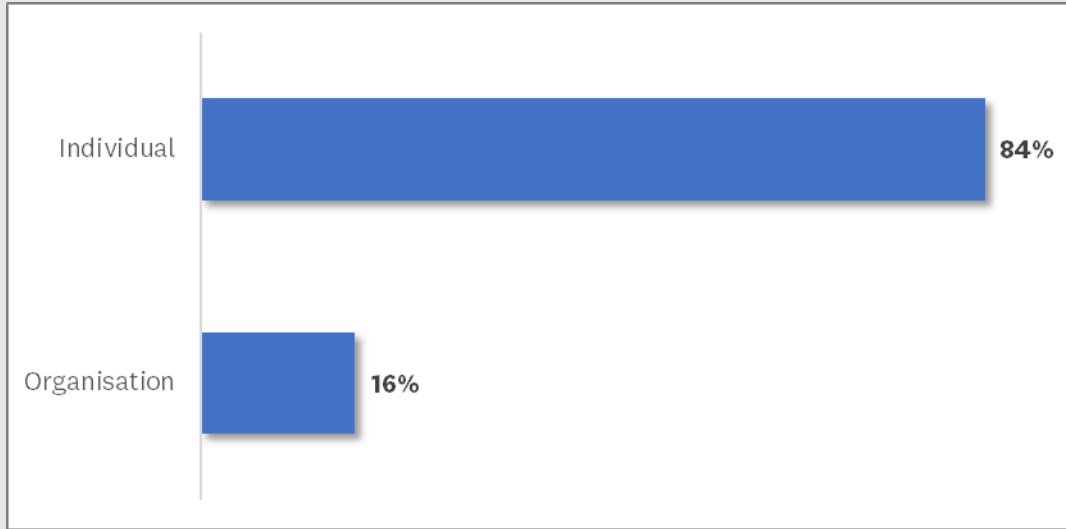


Information on submitters

The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters who provided demographic information.



Information on submitters



Information on submitters - Organisations

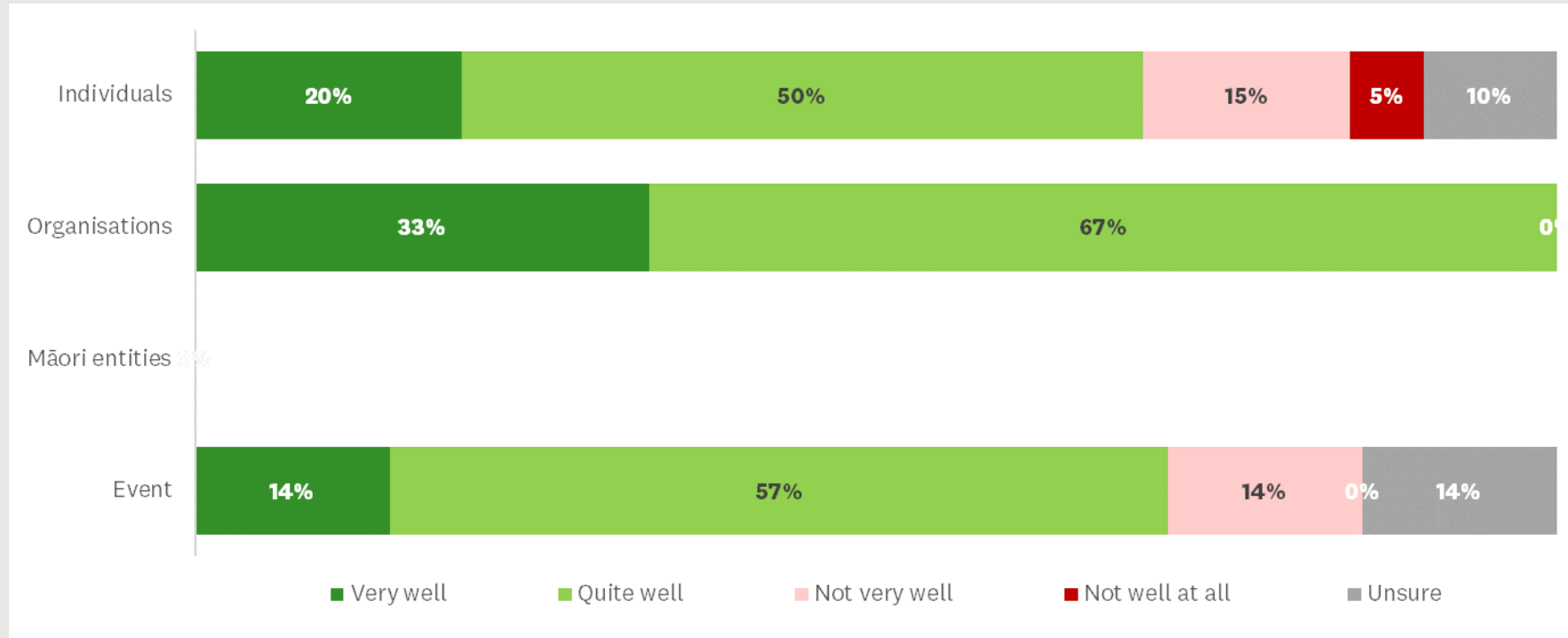
- Aktive
- Big Street Bikers
- Bike Auckland
- Birkenhead Residents Association Inc
- Civic Trust Auckland
- Community Cat Coalition Inc.
- Community Groups Feeding the Homeless
- Disabled Persons Assembly NZ
- Eventfinda Stadium
- Forest & Bird
- Grey Power North Shore
- Harbour Sport
- Kaipatiki Community Facilities Trust
- North shore islamic association
- Pest Free Kaipātiki
- Senior Focus
- Seraj Community Group
- Shepherds Park Squash Club Inc
- Takapuna Athletic & Harrier Club
- The Tree Council



Consultation Questions



Q1: How well do you think our draft plan reflects the needs and aspirations for our community over the next three years?



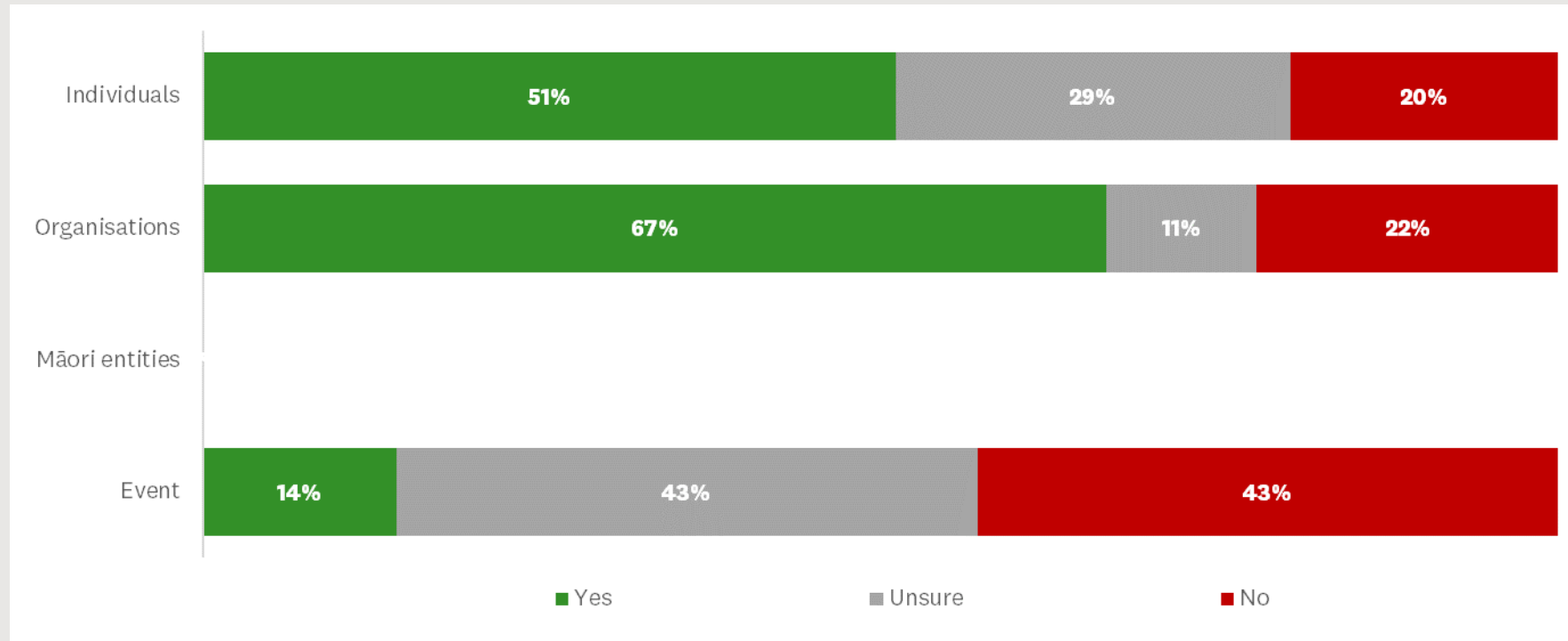
Q1: How well do you think our draft plan reflects the needs and aspirations for our community over the next three years?

Themes

Positive	Negative	Neutral
General support	Too high level	N/A
Well rounded	Greater emphasis on climate	
Specific project / action	Priority focus	
	Specific project / action	



Q2: Is there anything else you think should be included in the draft plan?



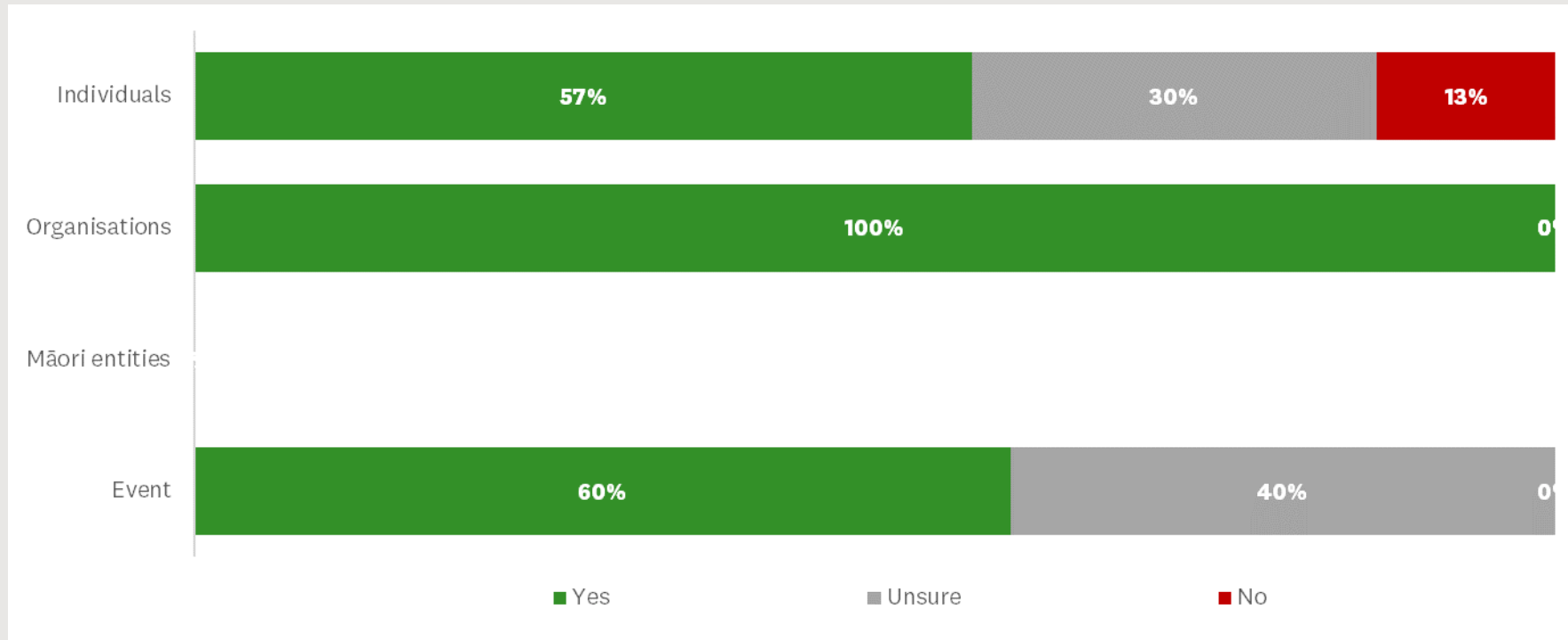
Q2: Is there anything else you think should be included in the draft plan?

Themes

Yes	No	Unsure
Environment and Climate	It is comprehensive	N/A
Transport		
Parks and Facilities		
Housing and Development		
Specific project / action		



Q3: Have we identified the most important opportunities or challenges in our draft plan?



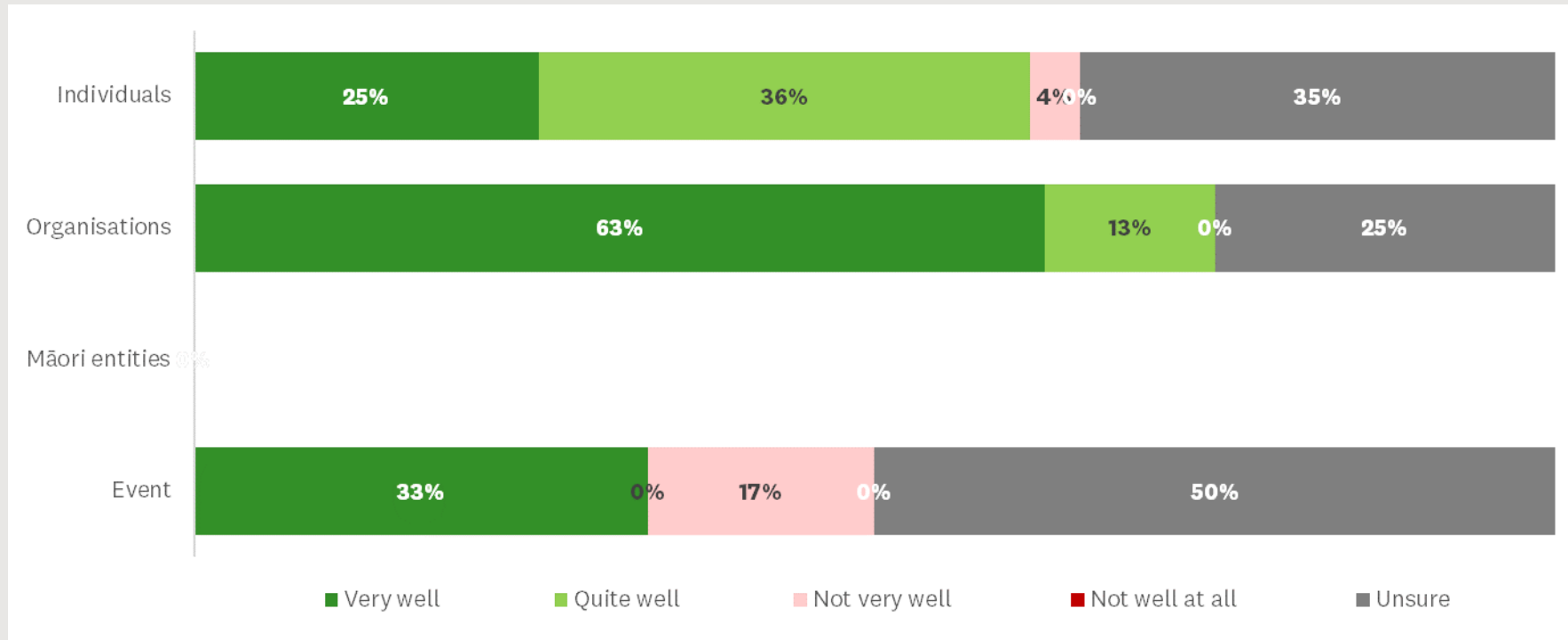
Q3: Have we identified the most important opportunities or challenges in our draft plan?

Themes

Yes	No	Unsure
Environment and Climate	Environment and Climate	Weather and Storm Events
Transport	Community Wellbeing	Environment and Climate
Community Wellbeing	Finance	Transport
General Support		



Q4: How well have we reflected the aspirations for Māori in our draft plan?



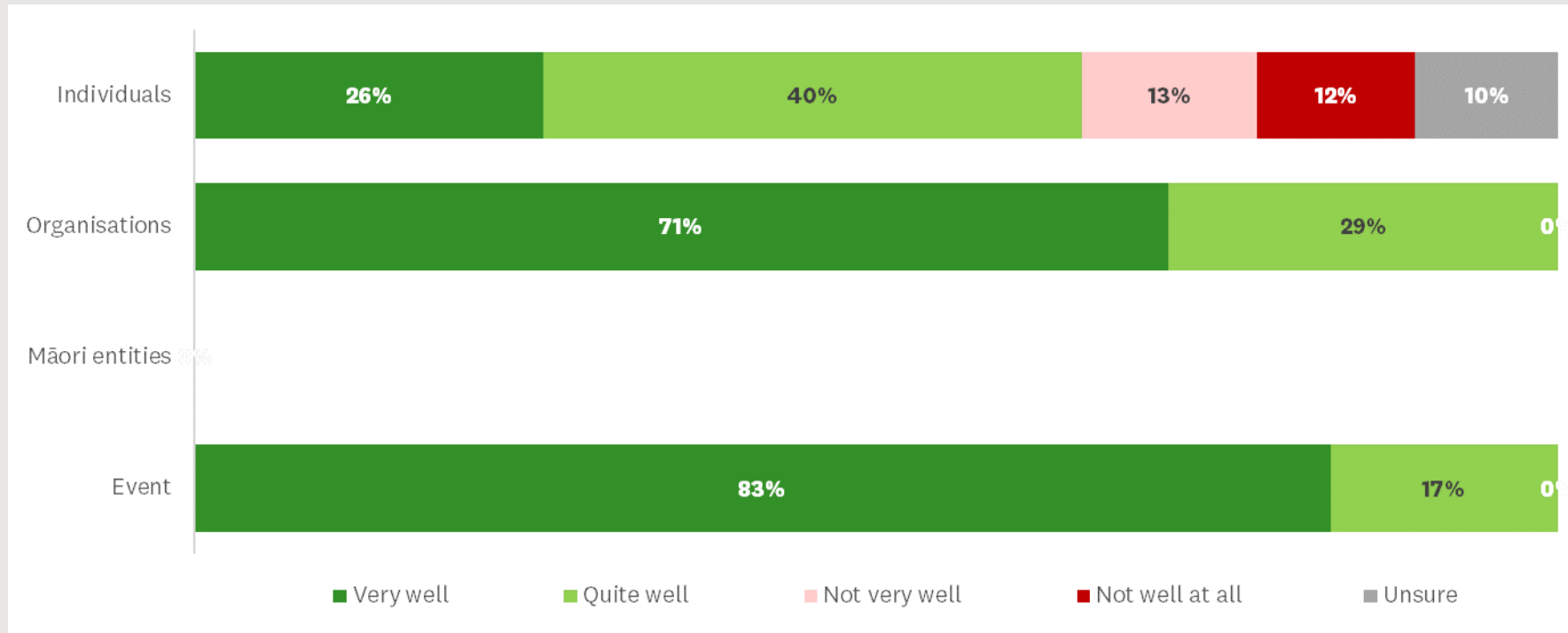
Q4: How well have we reflected the aspirations for Māori in our draft plan?

Themes

Positive	Negative	Neutral
General support	N/A	Don't Know
Priority focus		Priority focus
		General support



Q5: How well have we reflected the outcomes for climate change in our draft plan?



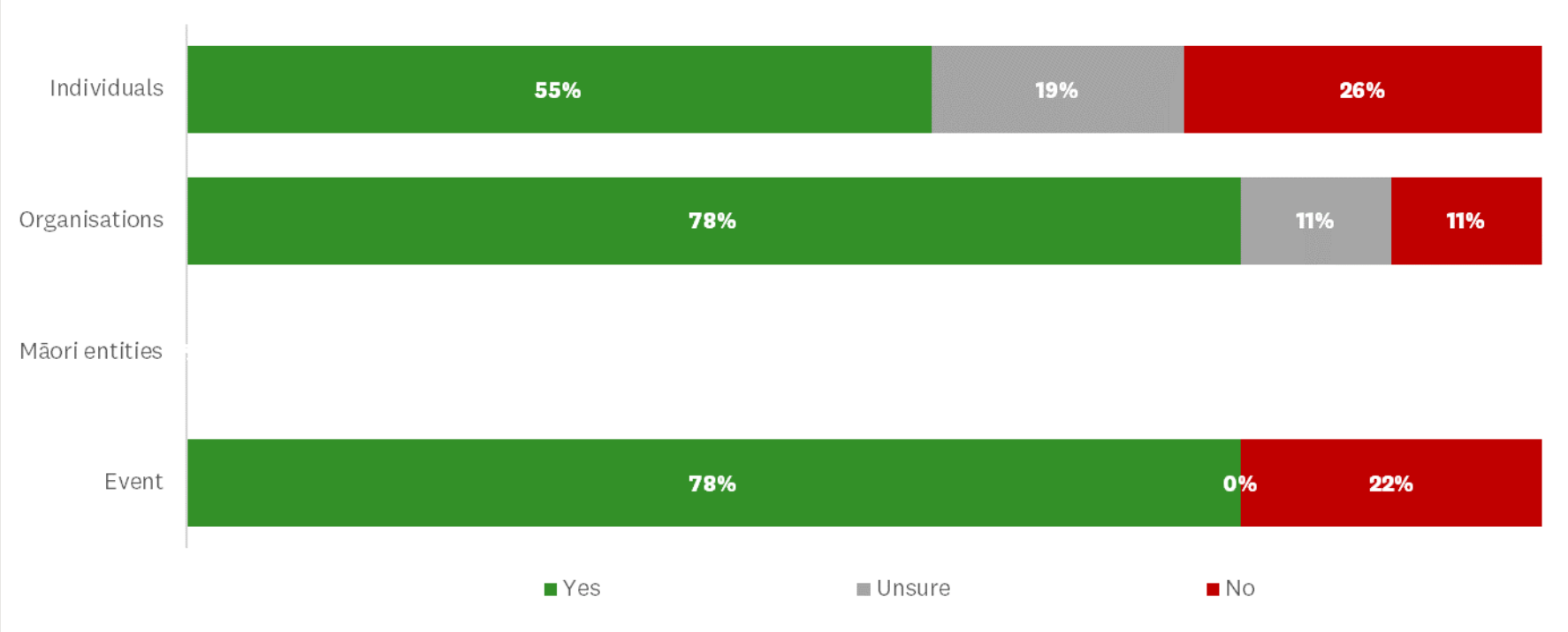
Q5: How well have we reflected the outcomes for climate change in our draft plan?

Themes

Positive	Negative	Neutral
General support	More detail needed	N/A
Environment and climate	Housing and development	
Weather and storm events	Transport	



Q6: Do you support us investigating the use of a local targeted rate to secure dedicated funding for protecting and enhancing the natural environment in Kaipātiki?



Q6: Do you support us investigating the use of a local targeted rate to secure dedicated funding for protecting and enhancing the natural environment in Kaipātiki?

Themes

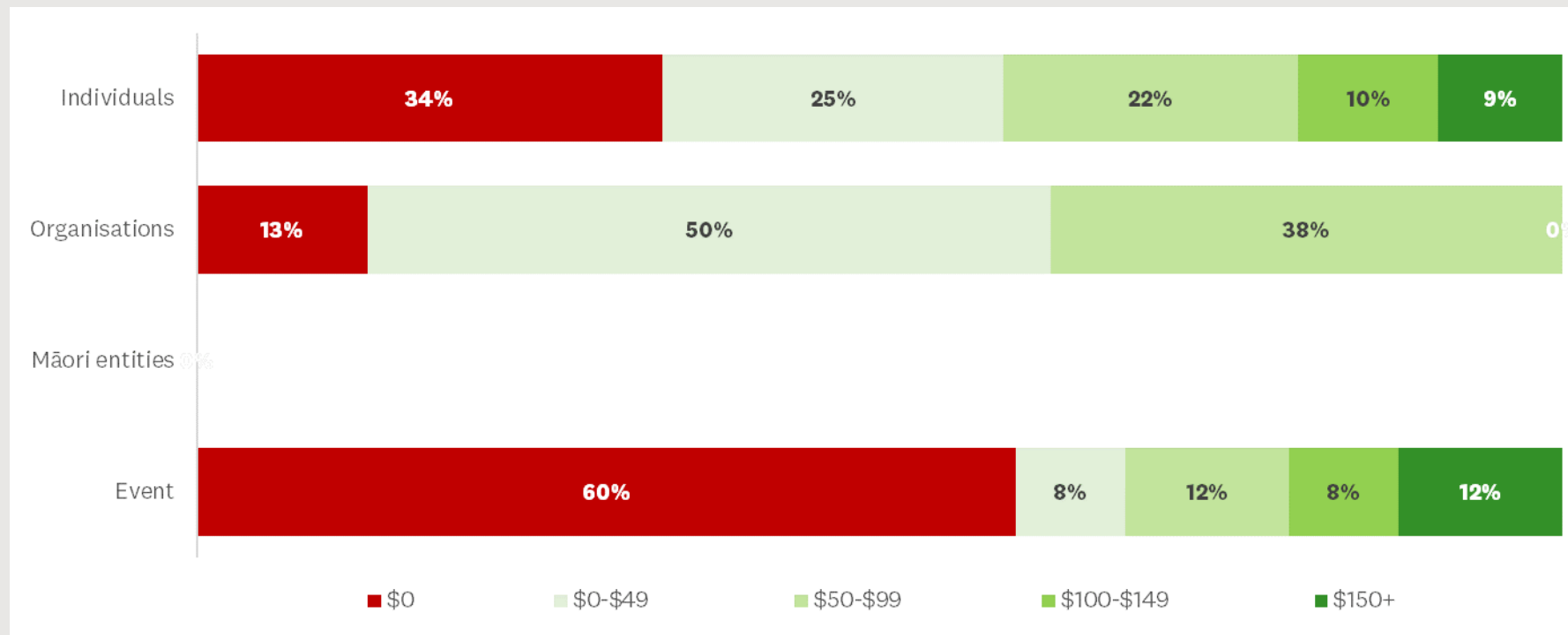
Yes	No	Unsure
General support	Affordability	Don't know
Support this as the priority for spending	Use existing funds	Affordability



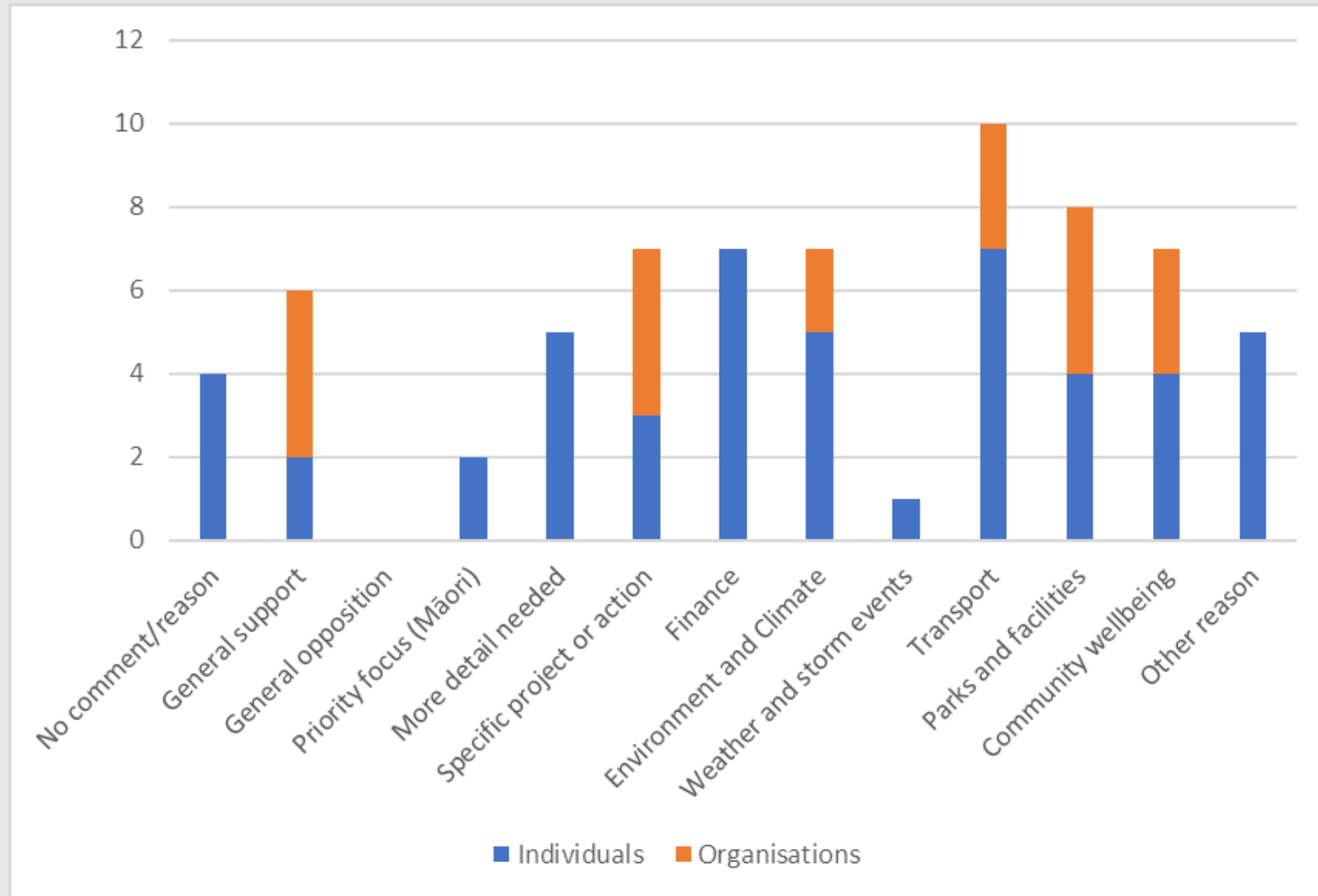
Q7: A possible local targeted rate to protect or enhance the natural environment in Kaipātiki could cover a few areas. Please pick the area(s) where you would most want to see investment secured for:



Q8: If we were to introduce a local targeted rate to protect or enhance the natural environment in Kaipātiki, how much would you be willing to pay annually on top of your rates bill?



Q9. Do you have any other feedback on our draft Local Board Plan?

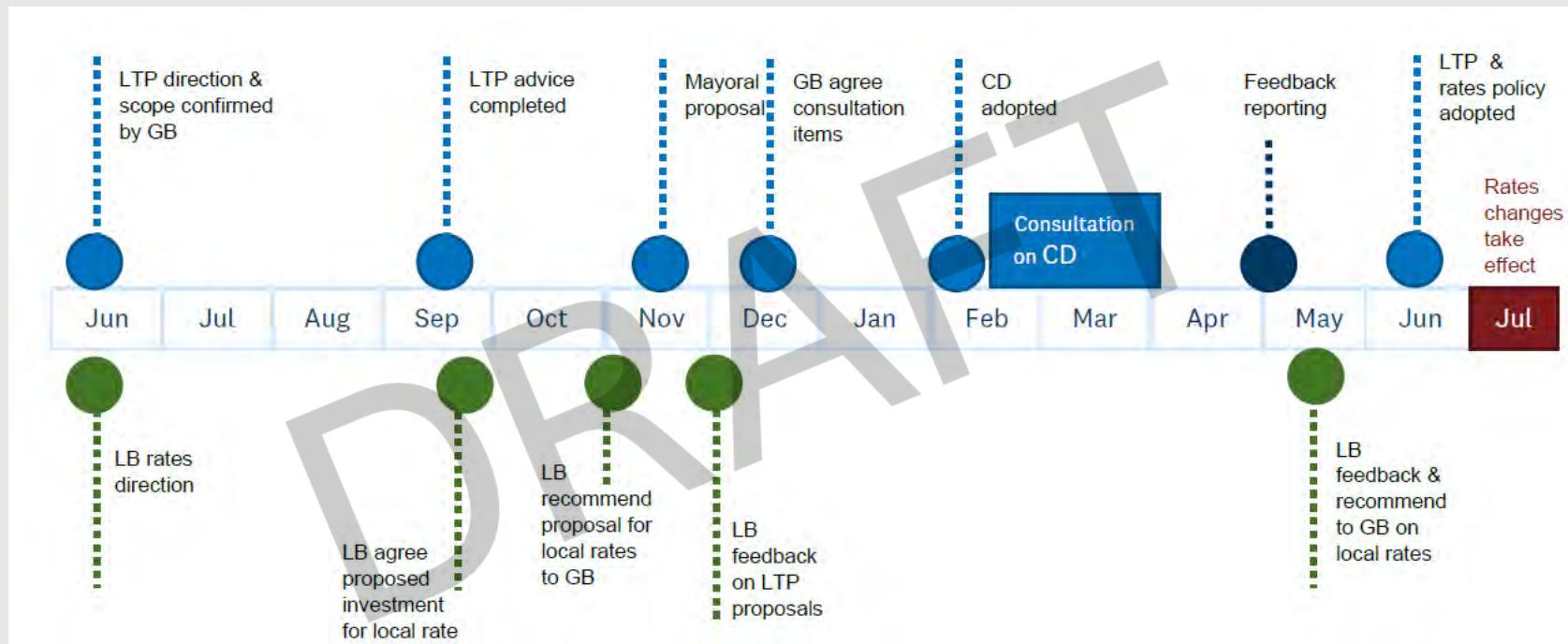


Targeted Rate



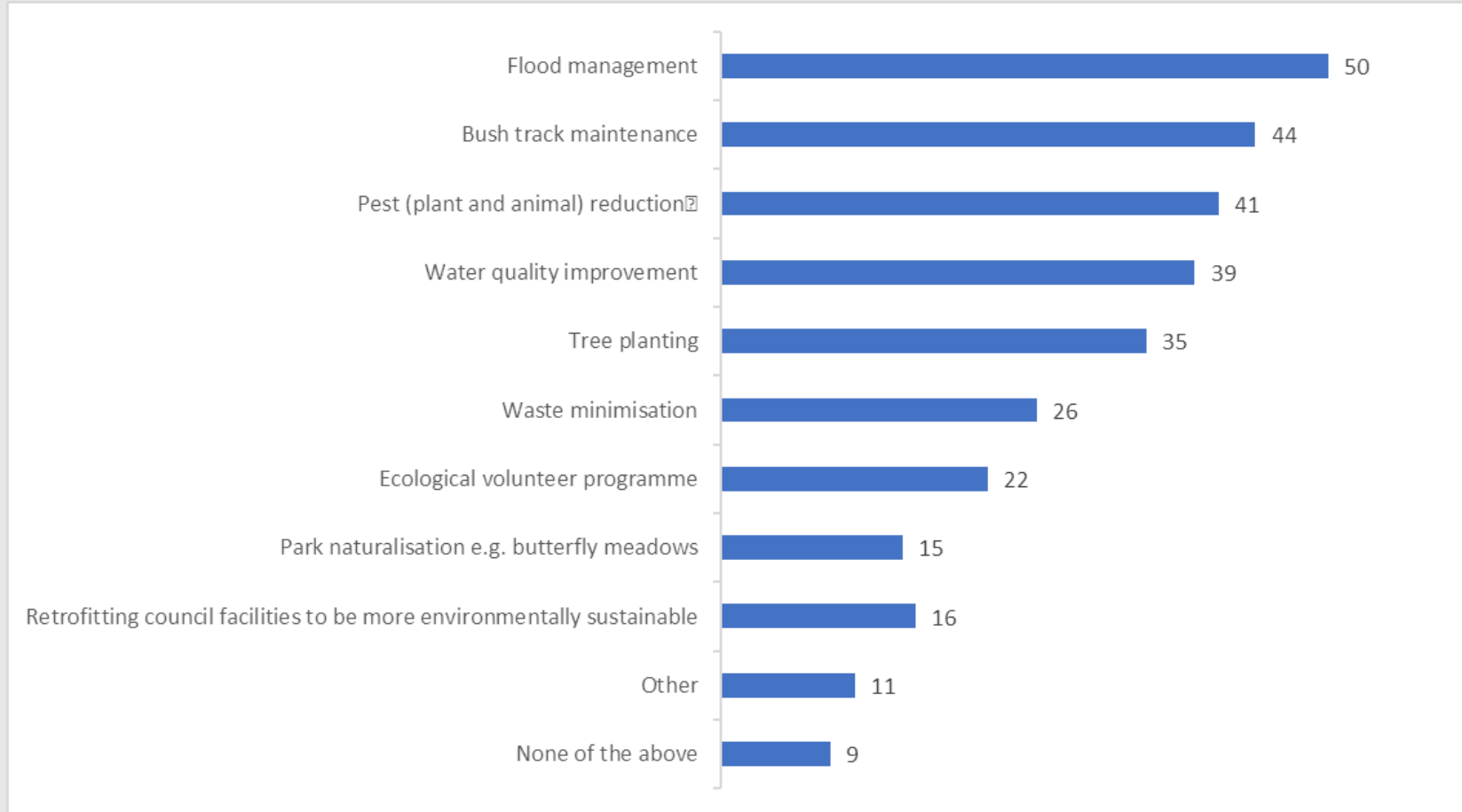
Targeted Rate

- To meet timeframes for introducing a targeted rate in year one of the long-term plan, we need local board direction now.
- Depending on the activity, we may need to consult for year two of the long-term plan



Targeted Rate

- Initial thoughts from staff



Next steps

- Update plan based on feedback
- Finalise plan at workshop – October
- Adopt final local board plan – October
- Report on target rate (if required) - October



Community Led Partners 2022/23 Presentations

Community Led Partners

- Bayview Community Centre
- Highbury House
- Glenfield Community Centre
- Hearts and Minds
- Birkdale & Beach Haven Community Project
- Marlborough Park Youth Hall



Bayview Community Centre



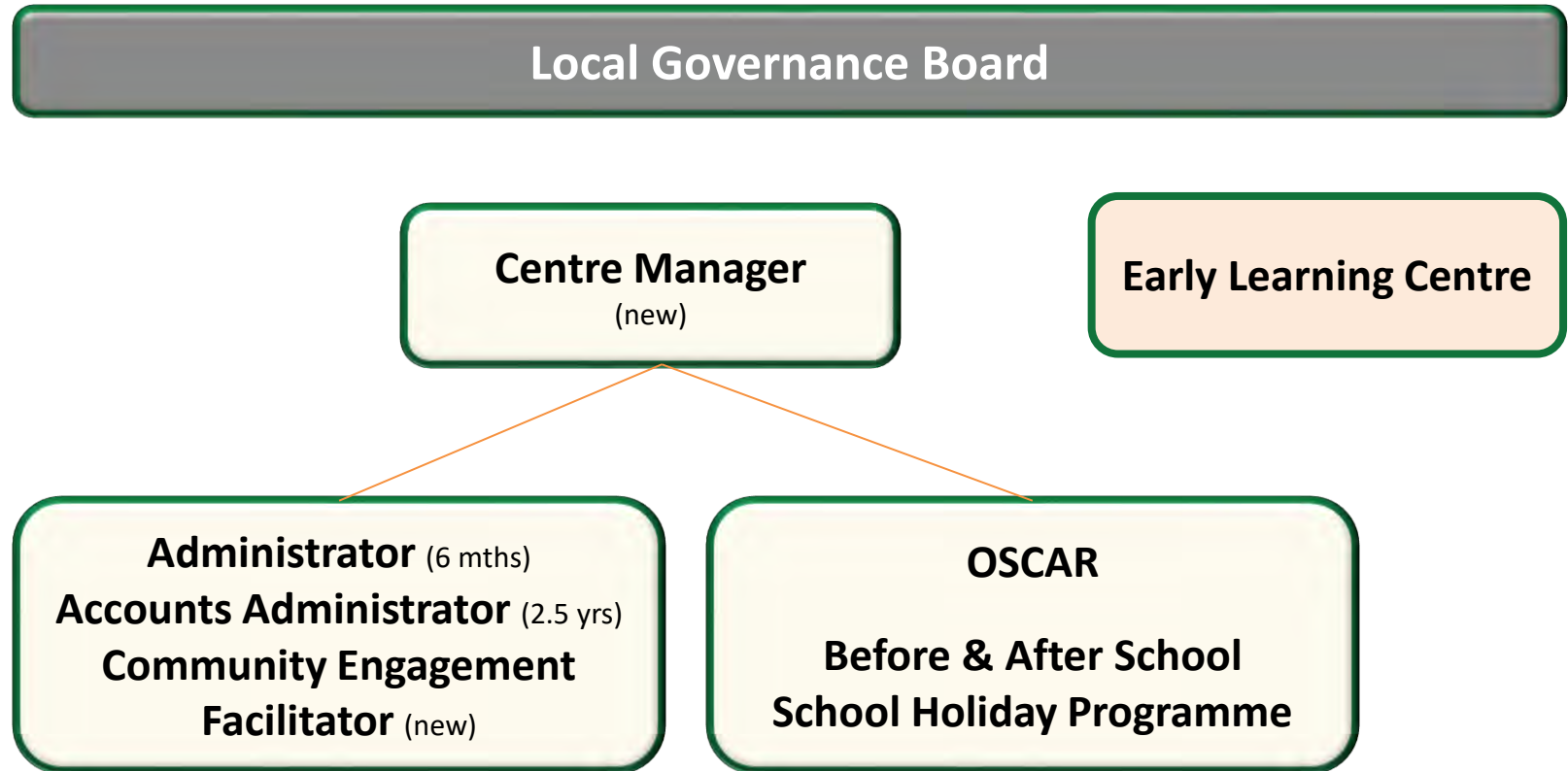
Annual Deputation for KLB – September 2023



The Bayview Community **Centre** is the **hub** of Bayview; it provides services and resources to enhance the **well-being** of the Bayview community and to **empower** residents to make a difference



The Team helping deliver the Vision



Bayview Community Centre

**Before & After
School Care**

**School
Holiday
Programme**

**Early Learning
Centre**

**Community
Access**

**Bayview
Community
Centre**

**Community
Activation**

Connections



7am to 8:45am and 3pm to 6pm

5 to 13 year olds

Before School - Up to 40 children

After School - Up to 70 children

Supported by OSCAR Grant
Funding from MSD



I find having before and afterschool care very useful as I work fulltime and I know my children are in a familiar and safe environment.

They are happy and willing to go there knowing friendly faces that they see everyday in the community.

Parent (Aug 2023)

5 programmes a year - 7.30am to 6pm

Up to 70 children (5 to 13 yrs)

Supported by OSCAR Grant
Funding from MSD

Advertising for a new Supervisor

Making programme improvements
based on observations, parent survey
& children's feedback



Centre Capacity – 185 people

Rooms: Hall & 2 Meeting Rooms

Number of monthly Hires
increasing



Increase in Hires
June to Aug 22
to June to Aug 23
= 69% increase



15 Regular Hirers



PENTECOSTAL
CHURCH OF GOD



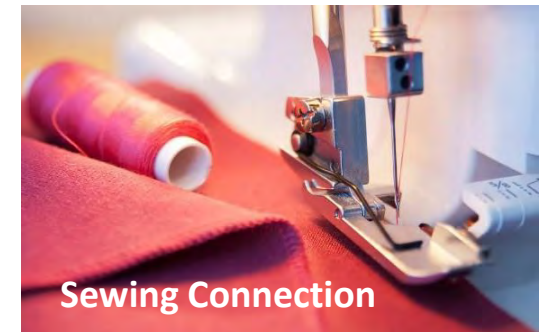
HOMEGROWN
KIDS



Encompass
fitness • health • balance



AUCKLAND DEAF
SOCIETY INC



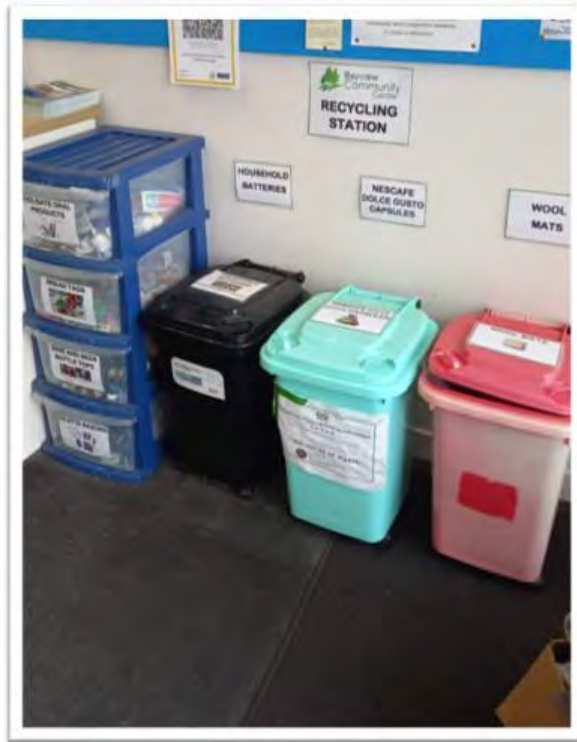
Sewing Connection



The Kids Coach



ESSEINTRICS.COM
ESSEINTRICS®
• MOBILITY • STRENGTH • FLEXIBILITY • RANGE OF MOTION •









Cuppa & a Concert!

Wednesday 3rd August

Over 80 attendees
Over 135 children
performing



**“That was absolutely incredible! We absolutely loved it!
Love to see the community coming together and look
forward to more!”**



KAIPATIKI
REPAIR CAFE



Saturday 22nd July

#KAIPATIKIKONNECT

8 repairers (including a JP)

32 items presented/repared

“Such a friendly vibe in the hall with coffee and cake. This is an amazing service!”

“Many thanks to all the people that make this event so successful. Hope to see more such eco-friendly events”

Bayview Community
PLAYGROUP







“Being new to the Bayview area I have found this Craft group a really great way to meet new people in the area which is helping me to integrate into Bayview”

“A great asset to the community 😊”

“Lovely community spirit with everyone helping each other. Very nurturing.”

“Being able to craft ideas is particularly helpful in developing mental health.”





**A thriving, caring and
connected commUNITY
where everyone is
treasured and belongs.**



Thanks for all
your support!



From Bayview &
Bayview
Community
Centre



HIGHBURY COMMUNITY HOUSE

End of Year Presentation to Kaipatiki Local Board



Highbury House
Birkenhead's Community House



WHO ARE WE

A vibrant community fostering
wellbeing

A welcoming place where our
community connects and grows

“

Keep on the great job you
are doing. Something for
everyone

”



ABOUT US

Dedicated to providing meaningful connections for people of all ages, Highbury House has been the beating heart of the Birkenhead community for 44 years.

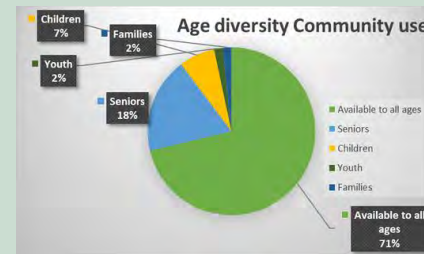
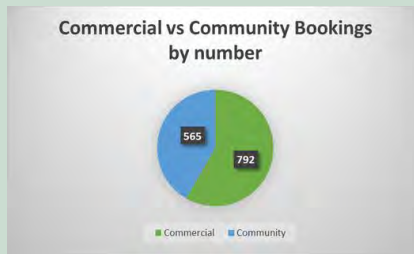
Operating since the late 1970's from All Saints Church, Highbury House moved to Hinemoa St in 1989 when they took over the police station.

Highbury House Inc continues to support local families with our Early Learning Centre as well as the wider community with classes, workshops and events.

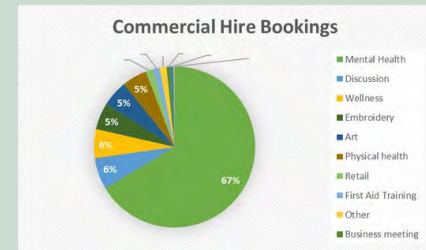


“**LOTS OF VARIETY ON OFFER**”

THE DATA

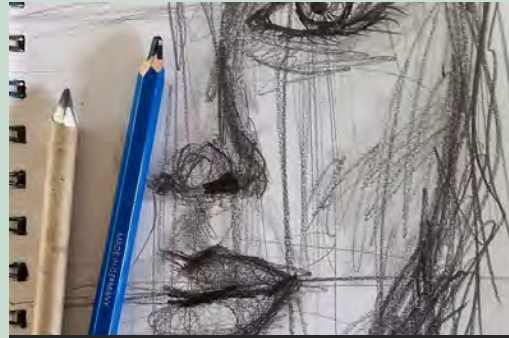


“ YOU PLAY AN IMPORTANT ROLE IN FOSTERING COMMUNITY CONNECTEDNESS ”



CLASSES & GROUPS

- Art from the Heart
- Community Art
- Sustainable Sewing for Kids
- Sewing for beginners
- Hinemoa Stitchers
- Mahjong
- Knitting Connections
- Coffee Morning
- Walking Collective
- Embroidery
- Knit & Knat
- Chair Pilates
- Book Club
- Patchwork & sewing
- English Conversation
- Weekend Family Art
- Anime Workshop
- Te Reo lessons



“

I think you are providing the community well with the limited space available

”



WORKSHOPS

Workshops are popular for a more in depth or one off learning opportunity. We find having a mix of classes, workshops and events helps us to engage with more of the community.

DUMPLING MAKING



MINDFULNESS FOR SENIORS



ART FOR TWEENS & TEENS



Art Workshop for Teens

"Your creative self"

TUESDAY, 18TH APRIL
10 - 11:30 FOR 10-14 YR. OLDS
12:30 - 2PM FOR 15-18 YR. OLDS

This art workshop aims to create a space where you can relax and get creative alongside like-minded young people. Remée will guide you through using collage materials to create an art piece that taps into your creative self. The process will be fun, light-hearted and no prior art skills are required.

SUSTAINABLE CHRISTMAS

Show casing local talent in our Handmade Christmas promotion from the fabulous selections below on crafting for yourself...or do all of them!

Happy crafting!

SEPTEMBER	NOVEMBER
Saturday 10th 1.00-3.00pm Christmas Gift Bag Making Workshop with Holly Vow Creative	Saturday 5th 1.00-3.00pm Reusable Christmas Cracker Workshop with Holly Vow Creative
Sunday 23rd 11am-3pm Macrame Workshop with Ann Byrne	Saturday 10th 10.30am-12.30pm Kintsugi Workshop with Emma Frost
OCTOBER	Saturday 19th 1.30-4.30pm Christmas Wreath Making with F linear Table
Saturday 8th 1.00-4.30 Xmas Decoration Painting &	Saturday 24th 11.00am-1.00pm

EVENTS

Events allow communities to come together. These gatherings develop a sense of belonging, community, and friendship.

“ Staff have been extremely helpful & supportive always. Keep it up ”



REPAIR CAFE

Highbury House hosted our 10th Repair Cafe and helped launch the events in Bayview and Birkdale

MINI PRENUER MARKET

Always popular event we hold in the Spring and Autumn. Nearly 20 stall holders and lots of happy faces

STREET PARTY

This annual event is well attended and much loved by the community. We connect with local business to make it a fun filled morning

SENIORS HEALTH EXPO

One stop shop of information, we connected multiple agencies to come together, hosted by Birkenhead RSA

CONNECTIONS

Connecting with different organisations is hugely important to Highbury House it initiates collaboration, knowledge-sharing.

The more connected we are, the more inclusive and efficient our work for the community will be.

SENIORS LUNCH CLUB

Guests speakers and soup from a local business

RANGITOTO RAINBOW PROJECT

Repairing the community art project that hangs at Birkenhead Library



COLLABORATIONS

Bringing activations to the community sometimes involves looking outside our four walls, it is not about the building but about the people.

It also creates new avenues for communication and connection.

“ Really well done, many thanks to Highbury Community House and Early Learning Centre for being so responsible and helpful. ”



ART WORKSHOP FOR TEENS

Renee Barker an art therapist



MATARIKI CELEBRATIONS

Te Kaumaka Marae team and community partners



SENIORS HEALTH EXPO

Health roadshow created with Wiki Shepard- Sinclair and hosted alongside the Birkenhead RSA



MUSIC TALENT QUEST

Created by our Youth Connectors and hosted at Shore Junction

THANK YOU



For the support



Presentation to Kaipātiki Local Board
6 September 2023



GLENFIELD
Community Centre

Ko te Hapori tō mātou Pokapū
Community is at our Centre





Celebrate Diversity
& Build Cohesion



Promote
Community-led Approaches



Strengthen
Community Voices



Increase Employment, Social Procurement
& Social Enterprise



Promote
Health & Wellbeing



Improve Relationships,
Communications & Engagement



Foster
Te Ao Māori



Expand
Place-based Approaches



Address Inequities
& the High Cost of Living



Provide More Support
For Community Groups



Support Community
Events & Programmes



Community Venues
& Facilities



STRATEGIC PLAN

OUR VISION

Ko te Hapori tō mātou Pokapū ~ Community is at our Centre

OUR CORE PURPOSE

Support and enhance our community by making space available to bring individuals and groups together and to provide services and resources that meet community need.

OUR VALUES

SUPPORT OUR COMMUNITY

PROVIDE SERVICES THAT RESPOND TO NEED

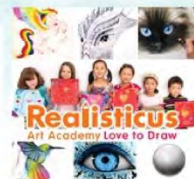
BUILD CONNECTIONS WITH ORGANISATIONS WITH SIMILAR VALUES

Support Community  Provide Services  Build Connections



AA Glenfield

AA North Harbour



Ko te Hapori tō mātou Pokapū
Community is at our Centre



Ko te Hāpori tō mātou Pokapū
Community is at our Centre

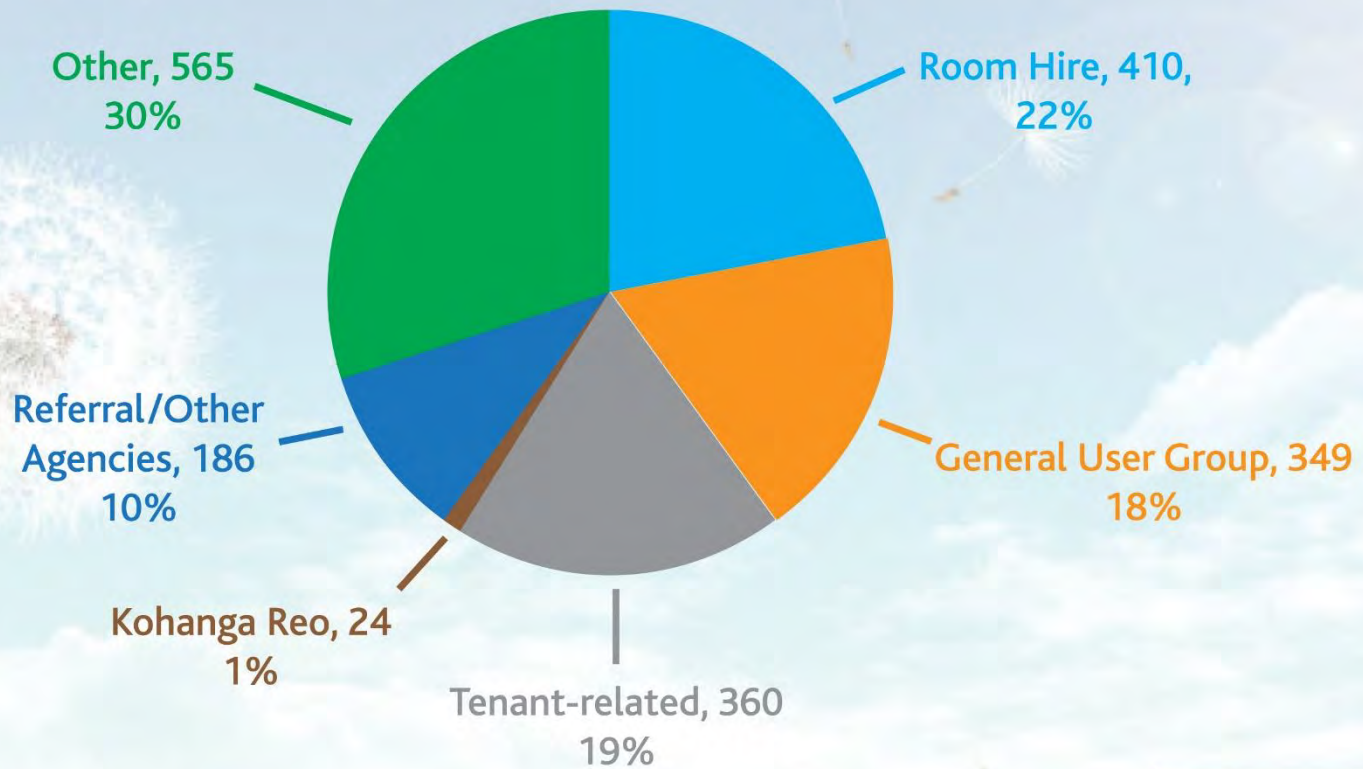
BOOKED HOURS

	2019/2020	2020/2021	2021/2022	2022/2023	2023/2024	Total
Jul		324	547	406	486	1763
Aug		195	395	444		1034
Sep		206	0	407		613
Oct		359	20	411		790
Nov		508	0	453		961
Dec	167	215	93	278		753
Jan	140	215	144	208		707
Feb	254	420	216	515		1405
Mar	278	445	320	702		1745
Apr	0	492	239	427		1158
May	33	790	589	731		2143
Jun	172	726	477	623		1998
Total	1044	4895	3040	5605	486	15070

PARTICIPANTS

	2019/2020	2020/2021	2021/2022	2022/2023	2023/2024	Total
Jul		1985	2587	1627	2039	8238
Aug		1090	2179	1793		5062
Sep		507	0	1749		2256
Oct		1968	16	1812		3796
Nov		2685	0	1824		4509
Dec	1006	1114	439	1283		3842
Jan	699	1281	875	985		3840
Feb	1320	1930	838	2121		6209
Mar	1273	2065	1087	2705		7130
Apr	0	2110	946	1662		4718
May	69	3669	1913	2742		8393
Jun	828	3520	1274	2446		8068
Total	5195	23924	12154	22749	2039	66061

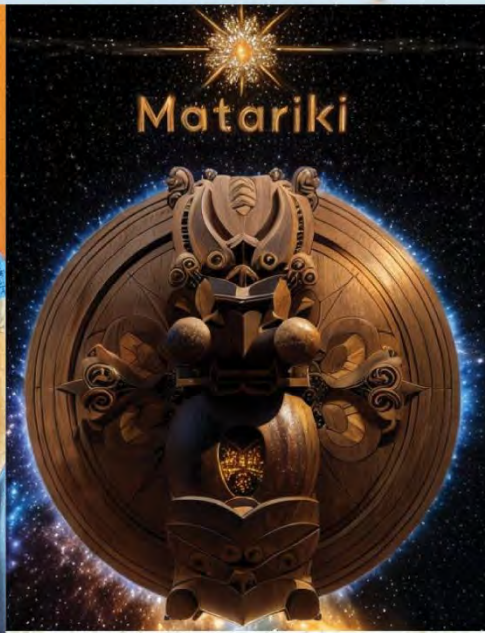
ENGAGEMENT





Celebrate diversity and build cohesion:

Celebrate diversity, support greater intercultural connections and cohesion across diverse communities with tangata whenua as Treaty partners.





Strengthen community voices:

Strengthen civic participation, particularly empowering youth, democratic decision-making and representation.



NORTH SHORE WARD MEET THE CANDIDATES



LOCAL BODY ELECTIONS 2022

7:30PM - 9:00 PM
THURSDAY 22 SEPTEMBER
MISSION HALL
96 BENTLEY AVENUE, GLENFIELD

proudly presented by



residents assn.



**VOTE
AUCKLAND**

08 OCTOBER 22

VOTE AUCKLAND.CO.NZ





Support community events and programmes:

Increase the amount of local community events and programmes to support greater community cohesion and wellbeing.

Rotary
Kaipātiki 

2023 CHARITY BOOK FAIR 29 SEP - 1 OCT

NORTHCOTE COLLEGE HALL
1 Kauri Glen Road, Northcote

Friday 29 Sep: 11am* - 7pm
Saturday 30 Sep: 9am - 5pm
Sunday 1 Oct: 9am - 3pm

*\$10 Entrance Fee for first hour on
Friday only, otherwise FREE entry

Thank you for your support.
100% of proceeds are given to Charitable Community Projects



 **GLENFIELD**
Community Centre

Ko te Hapori tō mātou Pokapū
Community is at our Centre



Improve relationships, communications and engagement:

Focus on building good relationships with communities and improve community engagement and communications tools and practices.

BAYVIEW ★ BEACH HAVEN ★ BIRKDALE
BIRKENHEAD ★ GLENFIELD



YOUR KAIPĀTIKI COMMUNITY HOUSES

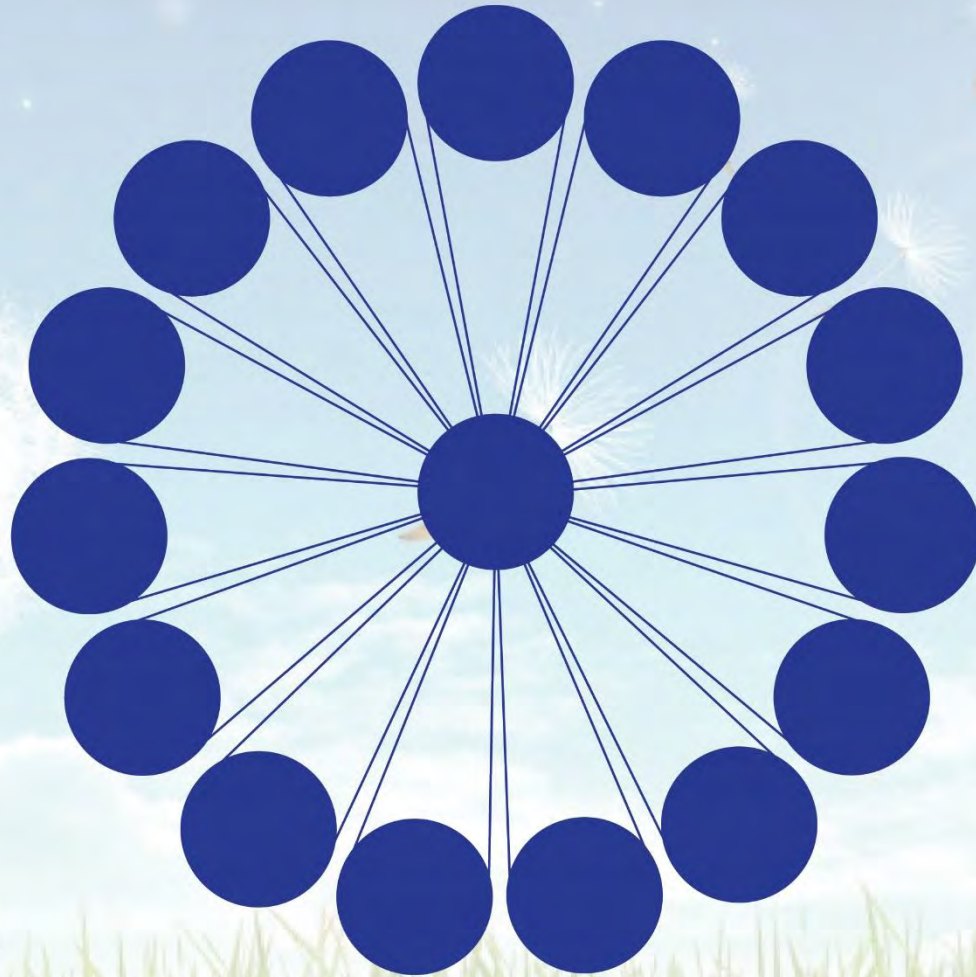
COMMUNITY SUPPORT FOR ALL

#KaipatikiKonnect



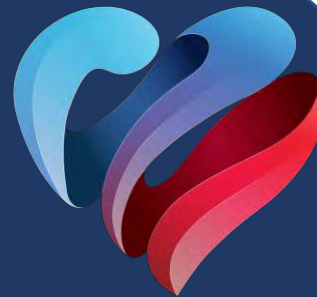


COMMUNITY IS AT OUR CENTRE



QUESTIONS





PRESENTATION TO KAIPATIKI LOCAL BOARD

SEPTEMBER 2023

WELLBEING AT THE HEART OF COMMUNITY



Hearts & Minds
Manawa Ora me te Hinengaro
Strengthening the Wellbeing of People and Communities



OUR PURPOSE

To inspire stronger, healthier communities by connecting people to resources and support that transforms lives.

DRIVERS FOR WELLBEING

Hearts & Minds provides free information and wellbeing support to people of all cultural and socio-economic backgrounds



We are a wellbeing catalyst providing community development, support, resources and information to individuals and communities, with an emphasis on affordability and accessibility

We have over 40 years experience delivering a range of community development and early intervention mental health initiatives

Hearts & Minds has active partnerships and credibility with the wider community, including local and central government and is highly respected by the health, social services and community sectors.

MAKING A DIFFERENCE RESULTS FOR COMMUNITY 2022-23

4,741

Support Pathways Provided

435

**Participants in Wellbeing
Courses/Groups**

30% of Clients
are from
Kaipatiki LB

8,317

People Accessing Hub

783

Hub Activities

Our Population Reach is

630,000 across the North Shore,
Waitakere & Rodney

And

194,000 across Te Tai Tokerau - Northland

**MAKING A DIFFERENCE
RESULTS FOR COMMUNITY 2022-23**

4,741

Support Pathways Provided

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Courses/Groups**

30% of Clients
are from
Kaipatiki LB

8,317

People Accessing Hub

783

Hub Activities

Success Measures



96 % of people report improved wellbeing



“Your Community Hub was so helpful, your support was life changing for me and I’d say life saving for many – thank you ! “



“Your Support Services Directory with its no-cost, low cost options an amazing resource”



Big Thanks!

Your Support Means a Lot to Us





Birkdale Beach Haven

**Community
Project Inc**

We Belong Here | Nō konei ake tātou

Katie Meese
Kaiwhakahaere/Manager
(Operations & Funding)

Trixi Pavey
Kaiārahi/Program Lead

Amanda Phillips
Kaiārahi/Program Lead

Deputation to Kaipātiki Local Board

22 / 23

1 2 3 4 5

NEW STRATEGIC PRIORITIES

2022 - 2027



TO COMMIT TO TE TIRITI O WAITANGI

TO FUTUREPROOF THE ORGANISATION

**TO SUPPORT THE BBH COMMUNITY TO BE
RESILIENT TO EXTERNAL INFLUENCES**

**TO FACILITATE THE DEVELOPMENT AND
DELIVERY OF PROGRAMMES AND EVENTS
THAT SUPPORT THE WELLBEING OF THE
COMMUNITY**

**TO TAKE A LEADERSHIP ROLE IN FACILITATING
CONNECTIONS WITH AND BETWEEN
INDIVIDUALS, WHĀNAU, AND STAKEHOLDERS**



OUR VALUES



VISION

All people in Birkdale Beach Haven
feel connected, valued, and included



MISSION

To create the space for the
community to flourish.

WHANAUNGATANGA • MANAAKITANGA • KOTAHITANGA • HONONGA • MAHI TAHI

NEW SYSTEMS NEW TEAM



KAIWHAKAHAERE
KAIĀRAHI X 2
KAIRURUKU

ROOM BOOKING

Real time
Public facing
Admin & finance efficiencies



OPERATING SOFTWARE

Modern
Shareable
Integrated
Cloud-based



BUILD ON EXISTING



Celebrating Communities

Over 50 events | Block Party



Community Eats

1700 school lunch packs | Kaitahi



Kids @ #134

Waitlist

NEW TO BBCP



Lanterns

5 events | Kura Reo



Kiddy Kapa Haka

20 tamariki and whānau



Huriaki

Second term

(MORE) NEW TO BBCP



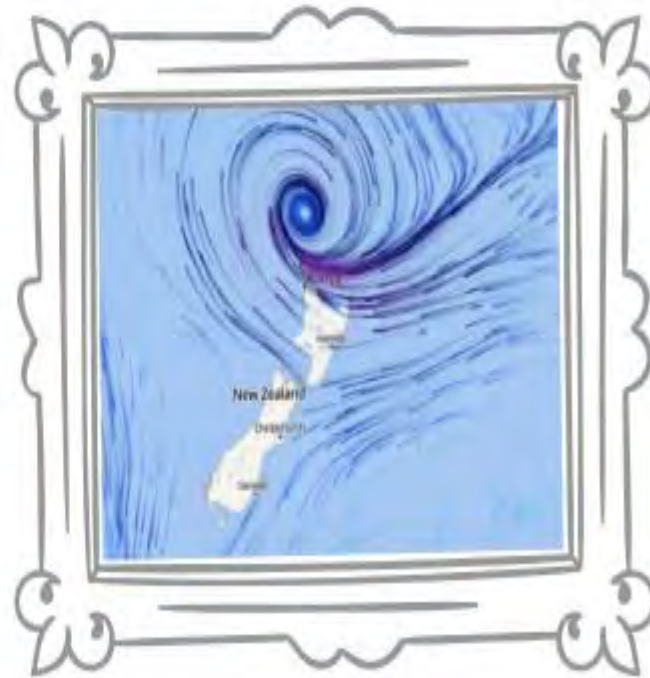
Edible garden

Creative Abilities | Homeschool network



Te reo classes

Increased places due to demand



Weather events

Emergency food 400 | Hot meal | Workspace

LOCAL COLLABORATIONS



#KAIPATIKIKONNECT



GOOD
WORKS
TRUST

SPRINGING
COMMUNITIES, CREATING
JOBS

Bakers Delight



Kāinga Ora
Homes and Communities



KIWI HARVEST

FEED MORE • WASTE LESS • KAI ATU

Kura



THE YEAR IN NUMBERS

House users

- Beach Haven 11,755
- Birkdale 8784
- Groups 53

Volunteer hours 2090

- Community Eats
- Events
- House hosts
- Facilitators
- Holiday Program

HEALTH & WELLBEING

MĀORI KAUPAPA

COMMUNITY RESILIENCE

RANGATAHI

Volunteers

To whai wāhitanga me te otanga | Belonging and wellbeing



THE FUTURE'S
BRIGHT...

Ngā mihi ki a koutou i tō tautoko tonu



Birkdale Beach Haven
**Community
Project Inc**
We Belong Here | Nō konei ake tātou

**Kaipātiki
Local Board**
Auckland Council



Thank you for your continuing support



KAIPATIKI YOUTH DEVELOPMENT TRUST PRESENTATION



KO WAI E TATOOU? WHO ARE WE?



Our logo represents the relationship of the valves in a beating heart of all people ...

- **Kaipātiki** Youth Development Trust (KYDT) formally North Shore Te Roopu O Wai Ora has been operating in Kaipatiki since 1991 as a community-based social service provider working alongside 'at-risk' young people and their whānau.



Ō TATOOU KAUPAPA – OUR MISSION

'All children and young people are special and significant.'

He whakahirahira he whakamiramira ia tamaiti, ia taiohi

- KYDT believes that all young people are to be nurtured in a safe and healthy environment that they are valued and empowered to achieve their full potential in education and employment and to be citizens fully participating in their communities, making their communities safer



OUR VISION

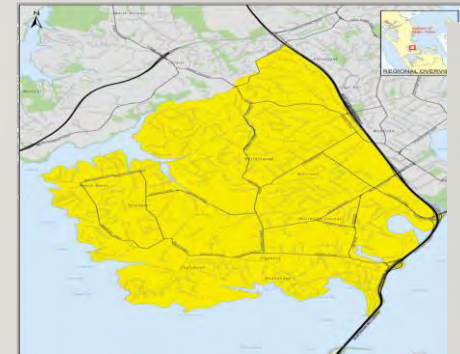
- If we are to achieve the desired goal of success for all children and young people then we must hold high expectations for all, especially the most vulnerable within our community.
- We must view these young people and **their whānau as having** strengths not "deficits," and adopt programs and practices that help all young people and **their whānau to achieve their true** potential



OUR LOCATION

KYDT is based at “Te Aranga” Marlborough Park Youth Centre funded by the Kaipatiki Local Board.

Youth and their whānau are referred to KYDT are residents in the suburbs of Beach Haven, Birkenhead, Chatswood, Birkdale, Northcote, Glenfield, Hillcrest and Totara Vale of the local Kaipatiki rohe.



KYDT PARTNERS

The Kaipātiki Local Board has enabled through the provision of Te Aranga Marlborough Park Youth Centre facility the opportunity and the environment for KYDT in which to extend its youth services and a focal place for the community to engage.



Kaipātiki Local Board

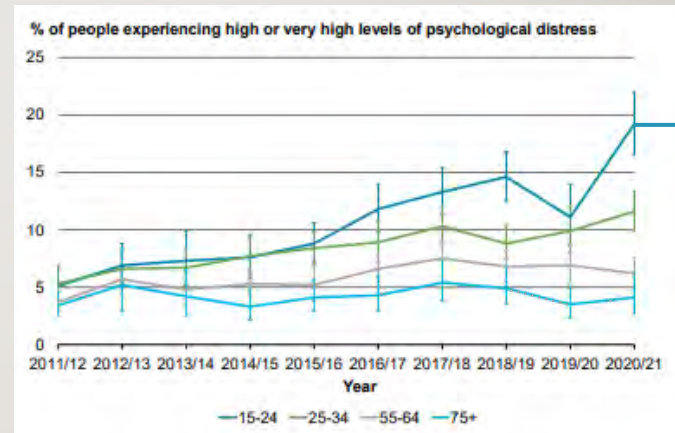
The Kaipatiki Community Facilities Trust have partnered with KYDT over many years. This relationship has provided the platform in which to create and strengthen community networks and link to youth projects and priorities for the Kaipatiki and wider Auckland area.



KYDT AREA OF FOCUS

I. YOUTH MENTAL HEALTH

- Nearly 1 in 4 young people (age 15-24) experienced high levels of psychological distress (Ministry of Health, 2022)
- There has been increase in high level of psychological distress for 15-24 years old compared to 2019-2020



40% of kids will have a major crisis often associated with some type of suicidal thinking before they leave school. 80% of those kids never ask for help because they are worried about what society will think, say, or do. Until societal attitudes change the problem will remain the same. **(I AM HOPE)**

Almost a quarter of young Kiwis struggling with mental health - report.

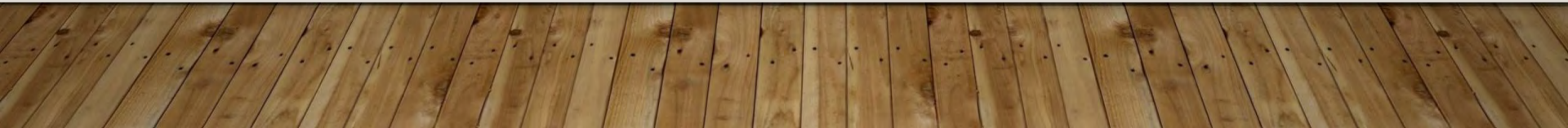
Nadine Roberts · 04:00, Feb 15 2023



Data from the Auckland region shows the average number of days children waited for mental health treatment increased to 31.5 days last year, from 20 years four years ago.

In 2018, 62% of secondary school principals say they need, but cannot access, external expertise to help their school support and work with students on their wellbeing - a sharp rise from 36% in 2015. This was especially true in decile 1 and 2 schools. **(6)**

Source: NZ Herald, Stuff, I AM HOPE, The Treasury: TE TAI OHANGA
Mental Health Foundation



What we are Hearing seeing

Youth criminals 'out of control' says top cop as police shot at, homes and shops invaded.

Jo Lines-MacKenzie · 16:46, Dec 19 2022



The Whole Truth: What the youth crime statistics actually say

James Halpin · 05:00, Dec 06 2022



Teenager charged over vicious assault on 12-year-old girl outside McDonald's Glenfield

13/09/2023 · William Hewitt



Analysing data published by the police shows there *has* been an increase in youth crime since the end of the 2021 lockdown.

Source: Stuff, Newshub



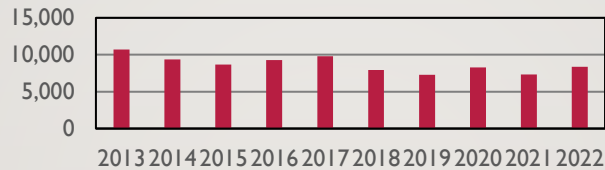
KYDT AREA OF FOCUS

2. YOUTH OFFENDING

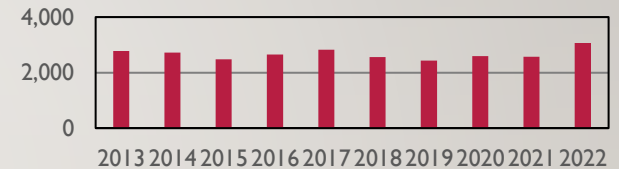


- Youth offending rate has gone down compared to 2019 but total charge has increased with total number of 1416 charges
- Reoffending rate has also gone down but has shown slight increase in 2020 compared to 2019 .
- Burglary offences increased by 16% for age 10-17.

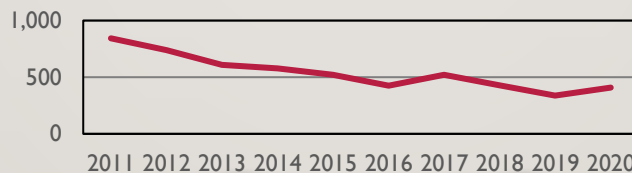
Number of charges for children and young people finalised in any court, by charge outcome,...



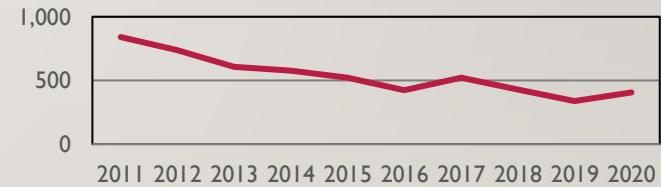
Number of charges of children and young people charged of theft and related offences...



Number of reoffenders aged 10-13 with no previous proceedings in the 2 years prior, who reoffended within 12 month



Number of reoffenders aged 14-16 (14-17 from 2019) within 1 year
Number of reoffenders



Source: [Data tables | New Zealand Ministry of Justice](#), [Youth Justice Indicators | New Zealand Ministry of Justice](#)

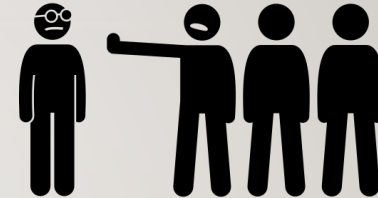


KYDT AREA OF FOCUS

2. YOUTH OFFENDING

Risk factors of youth offending

- Poor or inconsistent parenting
- Lacking self-control or self-esteem
- Living in a deprived area or area with weak, chaotic social bonds
- Exclusion
- Alcohol or substance use
- Delinquent peers
- Aggressive, anti-social behaviour



Source: EFFECTIVE PRACTICE IN
YOUTH JUSTICE. Youth Justice Board,
(2017)



KYDT AREA OF FOCUS

2. YOUTH OFFENDING

Core strategies of the youth crime action plan

- Partnering with communities
- Reducing escalation
- Early and sustainable exit (early intervention programs)
- Mentoring
- Programs with self-control or social competency element
- Social skills or employment skills program did have association with reduced offending
- Interventions teaching parenting skills to parents



Partnering
with
Community



Reducing
escalation



Early and
sustainable
exits/mentori
ng

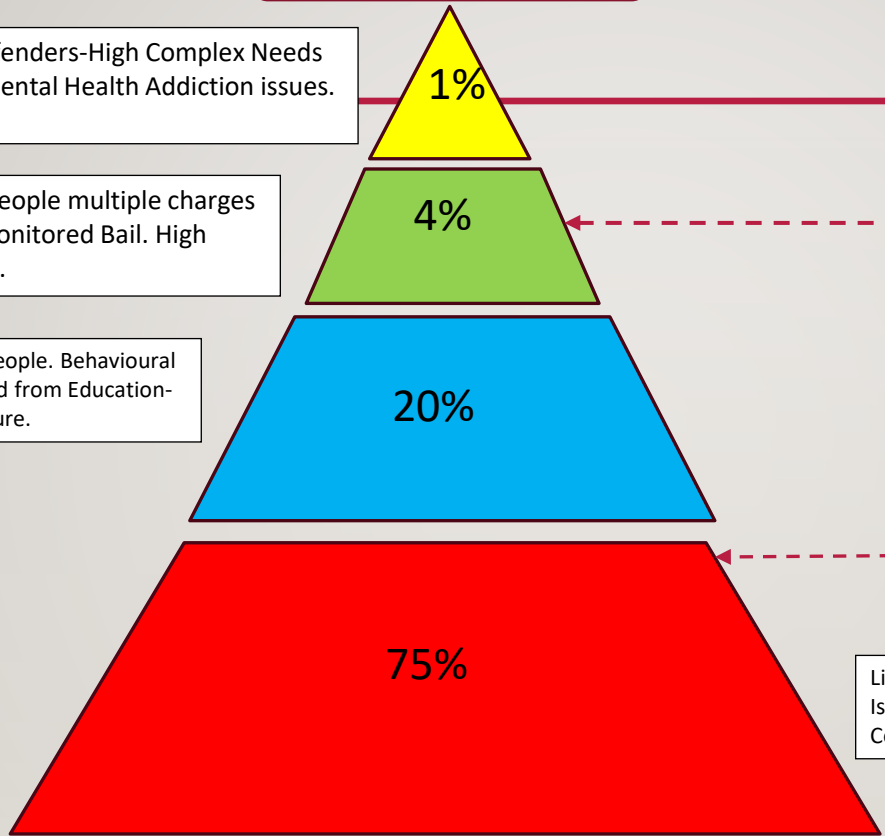


“At Risk” of what?

Serious recidivist offenders-High Complex Needs
Major Behavioral/Mental Health Addiction issues.
OT Residence.

At risk young people multiple charges
convictions/ monitored Bail. High
complex needs.

“At risk” young people. Behavioural
Issues, disengaged from Education-
Community, Culture.

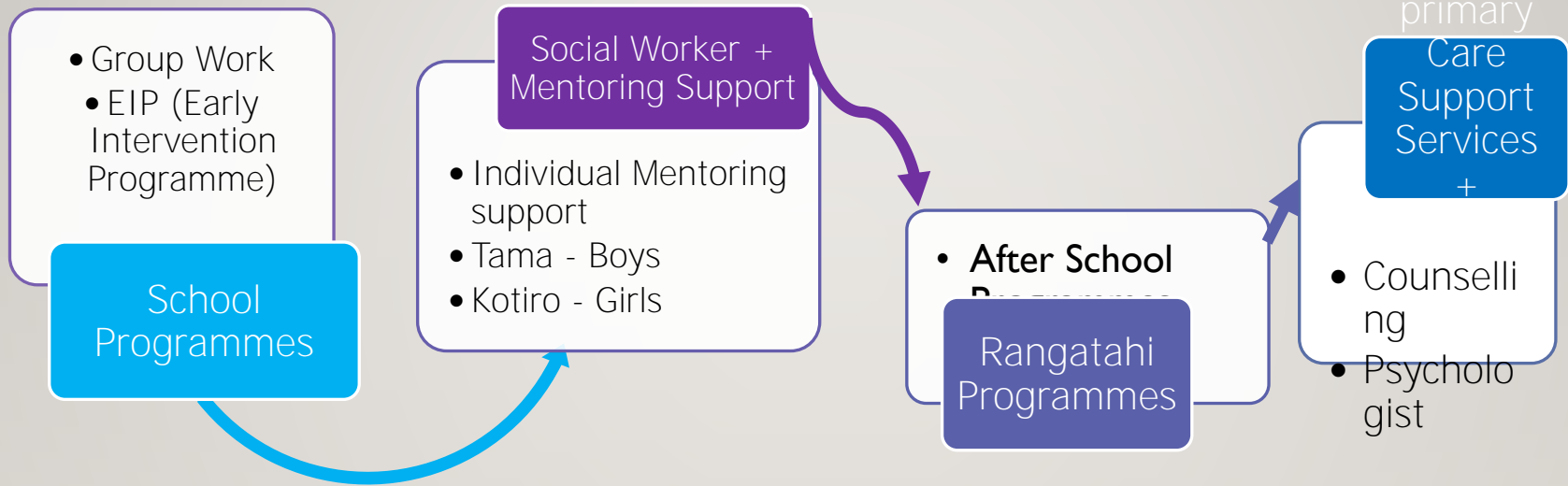


Young Offenders
12- 17 years make up
25% of offending in NZ.
Of that 25%.....

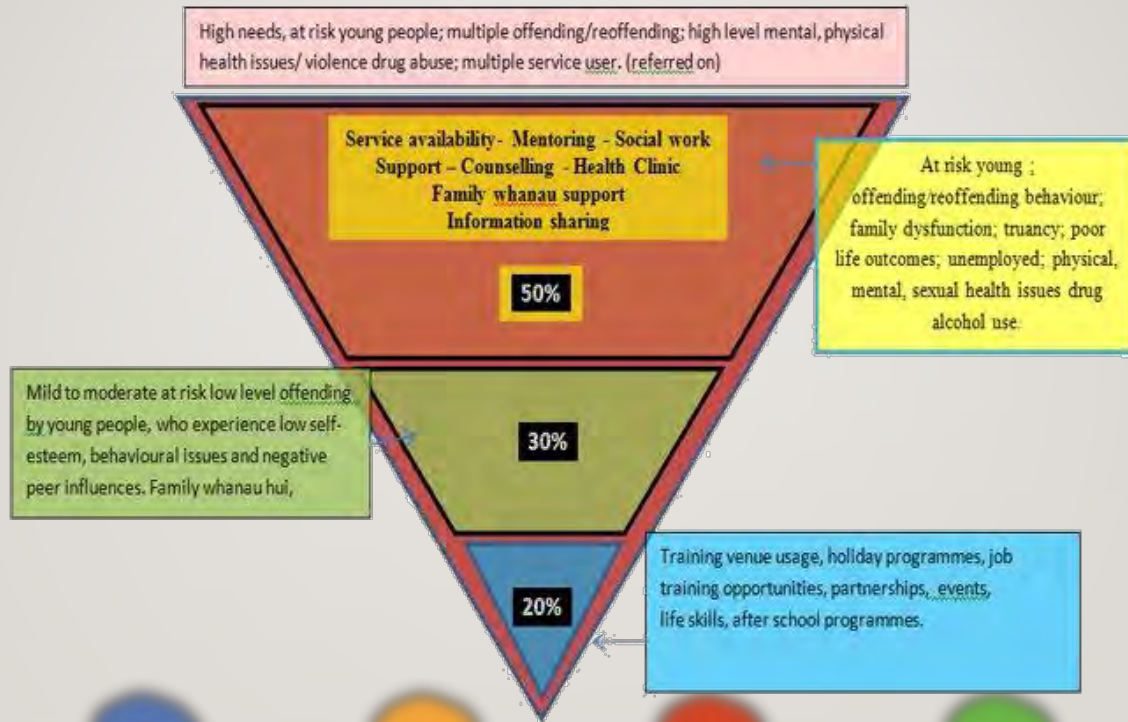
KYDT
TARGET GROUP

Little to no risk young people. Behavioural
Issues, disengaged from Education-
Community, Culture.

TO TATOU MAHI KYDT YOUTH SERVICES



KYDT TE ARANGA MARLBOURGH PARK SERVICE USAGE

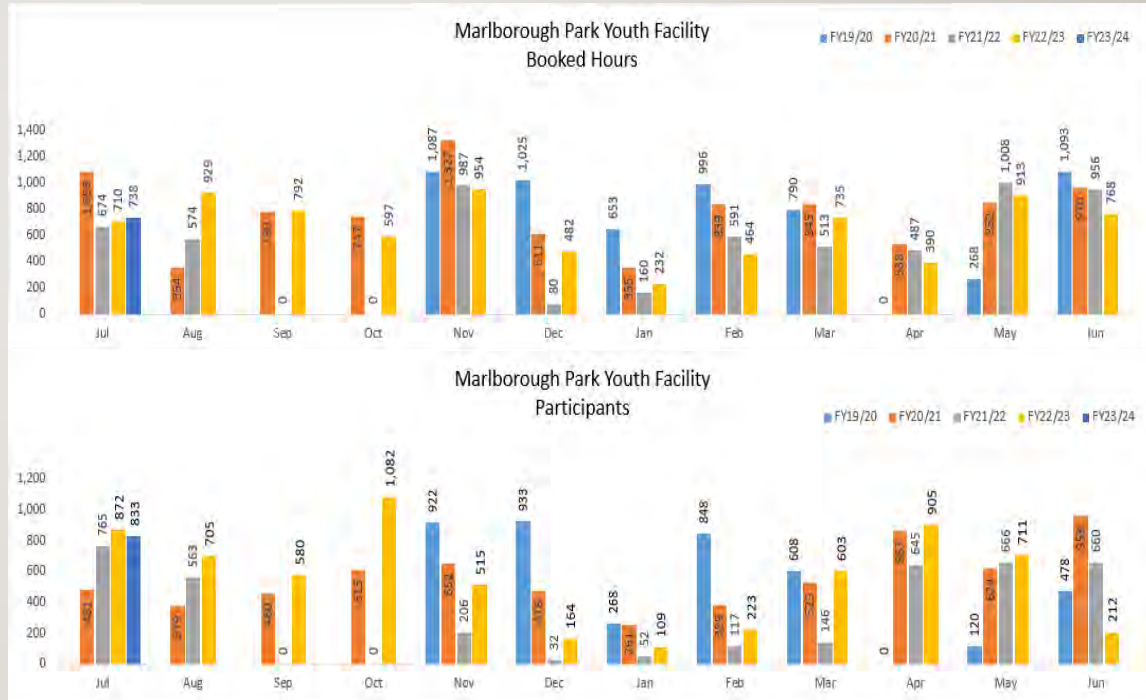


STATS DATA CENTRE USEAGE

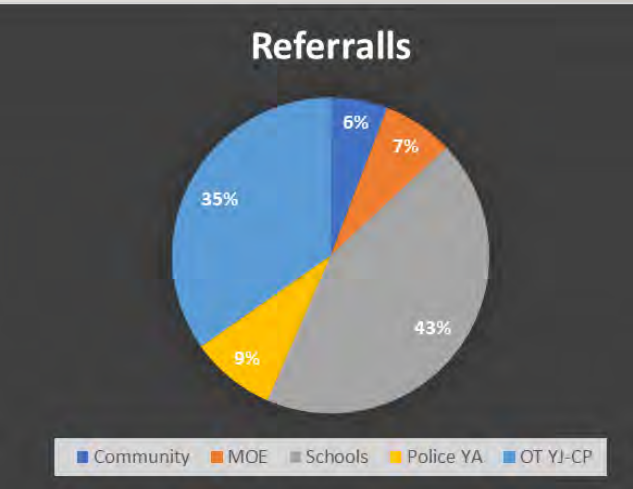
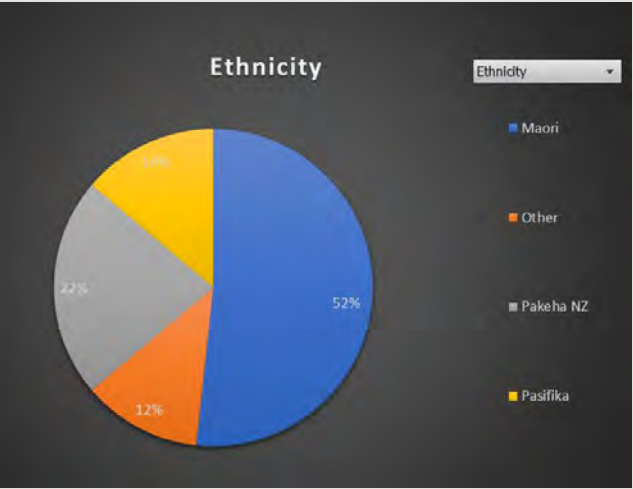
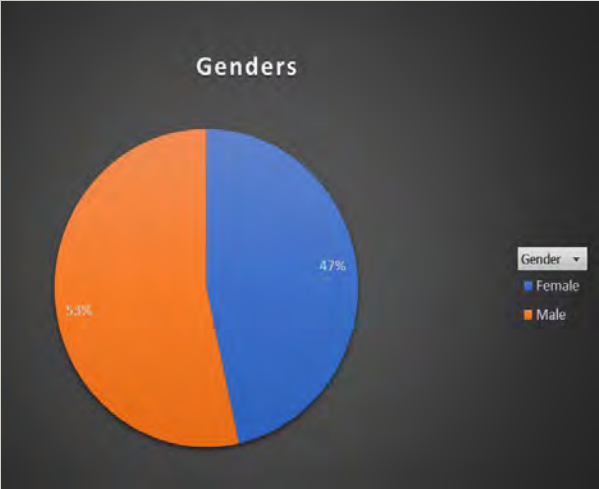


20 + Regular Groups Accessing the Centre for youth Focused events

WDHB Marinoto Anxiety Group for YP	Mental Health & Wellbeing
Steps to Success	Mental Health & Wellbeing
Art Therapy	Mental Health & Wellbeing
Project K	Mental Health & Wellbeing
Counselling Services	Mental Health & Wellbeing
Oranga Tamariki	Mental Health & Wellbeing
Arabic School	Art & Cultural Events
Al Hoda Group	Art & Cultural Events
Middle Eastern	Art & Cultural Events
Weaving Group	Art & Cultural Events
Babylon Group	Art & Cultural Events
Northcote Tongan Youth Band	Art & Cultural Events
Te Ora Hou Boys	Physical Health & Wellbeing
Youth Services Network	Other Meetings
Community Network Services	Other Meetings
Auckland Transport	Other Meetings
Easeup Services Wharaurau	Other Meetings
MSD	Government Meeting
Emerge Training	Other Meetings
KCFT/ Holiday Programmes	Early Childhood



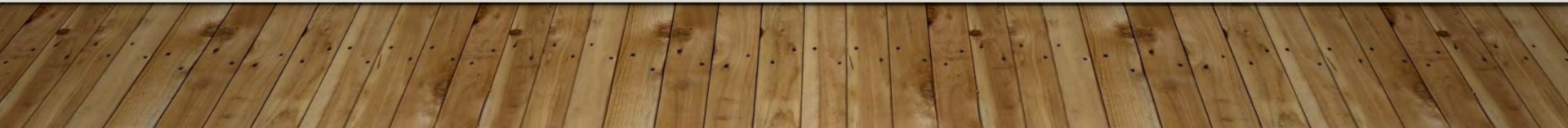
KYDT MENTORING STATS JULY 22- JUNE 23







Special thanks to our Sponsors



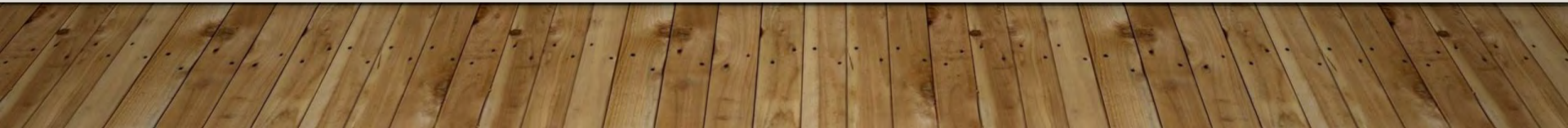
Reference

<https://www.flaticon.com/search/>

EFFECTIVE PRACTICE IN YOUTH JUSTICE. Youth Justice Board, (2017)

[Youth Justice Indicators | New Zealand Ministry of Justice](#)

[Data tables | New Zealand Ministry of Justice](#)



Matariki Ki Te Whenua Roa o Kahu North Shore : Debrief Summary

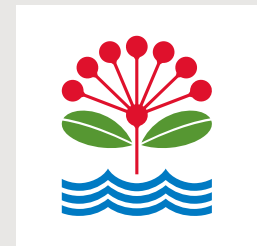
Connected Communities

October 2021



Overview



- Introduction
- Event overview
- Feedback received from community
- Evaluation and Lessons Learned
- Community Impact
 - Positive outcomes or impacts resulting from the event, i.e. increased awareness or community engagement
 - Share success stories
 - Collaboration / partnerships formed as a result of the event
 - Ongoing collaboration plan
- Acknowledgement
- Pātai



MATARIKI KI TE WHENUA ROA © KAHU



11-22
JULY 2023

  KaipātikiKonnnect

Te Kamaka Marae | Birkdale Beach Haven Community Project | Kaipātiki Project | Pest Free Kaipātiki | Highbury Community House | Rawene Centre | Bayview Community Centre | Birkenhead Library | Glenfield Community Centre | Glenfield Library | Northcote Library | Kaipātiki Community Facilities Trust | St Luke's Methodist Church

 **Kāinga Ora**
Homes and Communities

Kaipātiki Local Board
Auckland Council 

Matariki Ki Te Whenua Roa o Kahu North Shore 2023



2 wks

Matariki activations

58 Hrs

Facilitated lantern making workshops

250

Volunteer hours

1000

Matariki lanterns

29

Local orgs & groups

1300

Participants



Key Highlights

- ❑ The event exceeded expected number of attendees overall. This showcased the community's engagement and eagerness to actively contribute to its growth.
- ❑ The event attracted a diverse range of participants, including residents, civic leaders, volunteers, schools, churches, libraries, and community centres/houses.
- ❑ Lantern making workshops were interactive, encouraging collaboration and fostering new connections among attendees and organisers/facilitators.
- ❑ The community shared their views, knowledge and experiences about the specific challenges and potential solutions of working in collaboration.
- ❑ The event emphasised the importance of tangible actions. These plans range from how to promote future events using social media to workshop arrangements.
- ❑ The event provided ample opportunities for networking and forging new relationships. Representatives from local organisations, schools etc. interacted with attendees; young and old, fostering potential partnerships and collaborations for future projects.
- ❑ The event received overwhelmingly positive feedback from participants. Parents and children expressed their satisfaction with the lantern making workshops for the hikoi. Attendees highlighted the sense of community spirit and inspiration they gained from the event.



Community's feedback – evaluation & lesson learned

Thanks for organising, we didn't have anything big organized for Matariki so it was nice to have this event. Also, a big thanks for allowing us to 'double up' and have this as the official blessing/opening of the gates to our kura – great timing and works in well with a community event. Big thumb up.

“Overall, we really enjoyed the events and thought the lantern making was an absolute highlight. For next year, a more cohesive structure would be to have an overall steering group that acts as a coordinator for the community spaces doing Matariki events, ensuring dates don't conflict & perhaps putting together a programme to be sent out into communities (and online), but the different community spaces are responsible for the planning of events they want to do.”

"From Highbury House perspective it was too ambitious in a short amount of time, we all have different capacities. The communication was challenging if you weren't at the meetings. The hautapu ceremony was special and it was a pleasure to be there. Kaipātiki is different to other areas in Auckland, we have many houses & libraries to include and coordinate."

"Making lanterns was a fantastic idea that received a lot of interest from our Bayview Community. Looking forward, we would prefer to handle bookings ourselves for future workshops."

"We want to do this again, we loved getting to know the various leaders and organisations in the community and was gobsmacked by their enthusiasm. Our overall impression of the workshops was one of great satisfaction for all those in attendance, but prep time and a system to manage the numbers attending is essential for the workshop to flow and operate to its best capacity”

“We were thrilled to have the opportunity to offer this at our centre. It really added value to our school holiday programs for those who attended. Future improvements, the advertising would need to be much further ahead next time.”



Next Steps:

- ❑ Various community organisations committed to continuing their collaboration beyond the event are meeting again in October and November at Te Kamaka Marae to start early dialogue for next year's Matariki.
- ❑ Funding opportunities and closing dates



Acknowledgement

Kainga Ora
Kaipātiki Local Board
Highbury Community House
Birkdale Beach Haven Community Projects
The Rawene Centre
Bayview Community Centre
Te Kamaka Marae
Te Puni Kokere
Pest Free Kaipātiki
Kaipātiki Project
St Lukes Methodist Church
Northcote Library
Glenfield Library
Birkenhead Library
Te Puni Kōkiri
Aru Waihirere Kapa Haka
Ngati Paoa Trust Board
Kaipātiki Community Facilities Trust

Northcote Primary
Northcote Intermediate
Onepoto Primary
Sunnybrae Normal
Northcote College
Northcote Central Kindergarten
Westlake Boys Korean Kapa Haka
Westlake Girls Kapa Haka
NZ Chinese Friendship Society
Chinese Friendship Choir
Northcote Tongan Methodist Fellowship





Pātai

