
Joint Engagement Plan 2021-2022 between

Māngere-Ōtāhuhu Local Board

and

Auckland Council's substantive Council-Controlled Organisations:

**Auckland Transport, Auckland Unlimited, Eke Panuku Development Auckland,
and Watercare**

This Engagement Plan records the commitment to work together to ensure the best outcomes for Auckland and the communities of Māngere-Ōtāhuhu Local Board.

This document sits alongside the local board work programme and may include some items that also sit within the local board's decision-making and work programme.

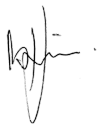
This document may be subject to change during the year. Changes should be discussed with Local Board Services staff in the first instance and will be formalised in a business report each quarter.

Signed by:

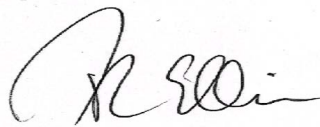


Lemauga Lydia Sosene
Chair, Māngere-Ōtāhuhu Local Board

On behalf of Māngere-Ōtāhuhu Local Board as authorised by resolution
MO/2021/109



Nick Hill
Chief Executive, Auckland Unlimited



Shane Ellison
Chief Executive, Auckland Transport



David Rankin
Chief Executive, Eke Panuku Development
Auckland



Jon Lamonte
Chief Executive, Watercare

Document history

Version	Date	Updated by	Update details
1	18 August 2021	Kat Ashmead	Version as adopted at business meeting. Please leave track changes on until the next business report.

Understanding and giving effect to Tāmaki Makaurau’s shared governance

The governing body and local boards share the decision-making responsibilities for Auckland Council. The governing body focuses on the big picture and region-wide strategic decisions, while local boards represent their local communities, provide local leadership, and make decisions on local issues, activities, and facilities.

CCO Responsibilities

Council-controlled organisations (CCOs) derive their powers from Auckland Council or directly from legislation in the case of Auckland Transport and Watercare. They carry out operational activities in areas important to local communities and businesses and so must work effectively with local boards within their areas.

CCOs will:

- proactively build and maintain good relationships with local boards
- work collaboratively with the Māngere-Ōtāhuhu Local Board, other CCOs and council departments to ensure opportunities for good community outcomes are identified and maximised within the local board area
- operate in a manner that acknowledges the statutory role that local boards have in identifying and communicating the interests and preferences of their communities, and the key decision-making roles for local boards that are defined in council’s allocation policy. In particular, local boards’ leadership role in place-making and place-shaping activities
- communicate regularly with the local board on major issues, projects, and activities
- assess potential public interest and, where possible, ensure local board members are briefed before an issue is discussed in a public forum (see No Surprises Protocols¹)
- engage with the local board early and in a way that allows it to influence projects and decisions; particularly those that may impinge on the local board’s governance role, are likely to have a significant and/or visible local impact or require community consultation
- engage with the local board ahead of public consultation and ensure adequate timing for the local board to consider their communities’ views and preferences and provide overall feedback.
- when creating their work programmes, take account of the priorities identified in the local board plan, local board agreement, and any strategies, policies, plans or legislation specific to the local board area
- act early and collaboratively to resolve issues and queries raised by local board members
- be clear about when material is confidential and the reasons for the confidentiality
- identify a single point of contact for each local board, with sufficient authority within the CCO to be an effective liaison with the local board, who will receive and direct queries and provide the CCO’s response to the local board
- support induction activities that enable local board members to engage effectively with CCOs
- report against their local board engagement plans in their quarterly performance reports to the CCO Governance and Monitoring Committee
- commit adequate resources for local board engagement.

¹ [Governance Manual for substantive CCOs](#)

Local board commitments

The Māngere-Ōtāhuhu Local Board will:

- proactively build and maintain good relationships with CCO staff
- advise CCOs of issues or projects of significance to the local board in its area
- involve CCOs in the development of the local board plan, so that CCOs can provide relevant advice and assist in the identification of priorities and deliverability assessments
- direct questions about a CCO's activities to either the Local Area Manager or to the CCO's elected member liaison, so queries are tracked, and consistent responses can be given
- advise CCOs if they are planning to speak to the media on a CCO-related matter (see No Surprises Protocols)
- respect commercially sensitive and confidential information
- allow for flexibility in terms of engagement, recognising differing levels of interest and local relevance across the Auckland region with each of the CCOs
- Recognise that CCOs are accountable to the community through the Governing Body. CCOs will endeavour to collaborate with local boards within the mandate and direction given to them by the Governing Body.
- In the event that there is a dispute over the implementation of this plan which cannot be satisfactorily resolved between the local board and the CCO, the local board has the option to provide input at the CCO Oversight Committee, when the CCO's quarterly report is being reviewed.

Māngere-Ōtāhuhu Local Board Plan outcomes

Local board outcome	Local board objective
A confident and sustainable local economy	Futureproof new developments to sustain economic expansion
	High-quality employment opportunities for our people, to improve lifestyles and contribute to the local economy
Celebrating our unique Tangata Whenua and Pasifika identities	Express and support creative influences throughout our facilities and programmes
	Partnering with Māori and Pasifika to enable excellence and equity
Our children and young people grow and succeed	Children and young people feel safe and free to express themselves with well-designed spaces
	Our community recognises and supports aspirations and development of children and young people
	Voices of children and young people influence the life of our community
	Young people are equipped with skills, training and support to flourish in the workforce
Protecting our environment and heritage for future generations	Preserving our local heritage
	Protecting and preserving our waterways, shorelines and wildlife for future generations to enjoy and look after
	Promoting climate change awareness and resilience

Local board outcome	Local board objective
We are building well-connected, engaged, and active communities	Community facilities meet our diverse needs, enhancing our lifestyles, culture, and wellbeing
	Develop cultural heritage areas, ecological preservation, pathways and community spaces to be enjoyed by all
	Enhance transport infrastructure and connections
	Māngere East is a thriving, liveable and connected community centre
	Our communities are well connected with more safe cycleways and walkways
We thrive and belong in safe, healthy communities	Celebrating our differences brings us together
	Successful communities are made up of thriving families and empowered people living in safe neighbourhoods

Strategies, policies, plans or legislation specific to Māngere-Ōtāhuhu Local Board area

Strategy, policy, plan or legislation	Notes
Māngere-Ōtāhuhu Area Plan	
Boggust Park Concept Plan	
Māngere-Ōtāhuhu Local Board Age-Friendly Plan 2020	

CCO single point of contact

Auckland Transport	Auckland Unlimited	Eke Panuku Development Auckland	Watercare
TBC	Holly Franklin External Relations Advisor	Sven Mol Senior Corporate Affairs Advisor	Brent Evans Manager Local Board and Stakeholder Liaison

Māngere-Ōtāhuhu Local Board

Role	Name and contact details
Local Board Chair	Lemauga Lydia Sosene
Local Board Deputy Chair	Tauanu'u Nick Bakulich
Local Board Members	Christine O'Brien, Harry Fatu Toleafoa, Makalita Kolo, Togatolu Walter Togiamua and Papaliitele Lafulafu Peo

Māngere-Ōtāhuhu Local Board staff

Local Area Manager	Manoj Ragupathy
Senior Advisor	Daniel Poe
Local Board Advisor	Noha Zaki
Democracy Advisor	Janette McKain
PA / Office Manager	Sue Jordon
Engagement Advisor	Cicilia Dwe
Local Communications Advisor	Swati Sharma
Strategic Broker	Liz Muliaga
Lead Financial Advisor	Jestine Joseph

Māngere-Ōtāhuhu Local Board leads and delegations

Please outline here how delegations have been organised within the local board, for example a delegation has been made to x person regarding x topic, this board member has the delegation to make decisions in x circumstances.

Name and role	Description
Lemauga Lydia Sosene	Local planning, housing, and heritage – includes responding to resource consent applications Landowner Consents (excluding filming) Resource Consent (proceed as a non-notified, limited notified or fully notified application) Resource Consents (notified hearings) LGNZ (Local Government New Zealand) Māngere Bridge BID Māngere Mountain Education Trust Ōtāhuhu Portage Project Steering Group The Southern Initiative (TSI) Steering Group
Tauanu'u Nick Bakulich	Parks, Sport and Recreation and Community Facilities Liquor Licences Hearings Māngere East Village BID Auckland Airport Community Trust for Aircraft Noise Community Consultative Group
Togiatolu Walter Togiamua	Infrastructure and Environmental Services Te Pukaki Tapu O Poutukeka Historic Reserve & Associated Lands Co-Management Committee Tamaki Estuary Environmental Forum Māori input into local board decision-making political steering group
Makalita Kolo	Transport Community Impact Forum for Kohuora Corrections Facility

	Māngere Town Centre BID Ōtāhuhu Town Hall Community Centre Incorporated Society
Harry Fatu Toleafoa	Economic development Youth, Children, Seniors and Uniquely Abled South Harbour Business Association BID
Christine O'Brien	Arts, Community and Events (including libraries) Landowner Consents Filming Events (receive staff notifications of areas that may involve reputational, financial, performance or political risk) Ōtāhuhu Business Association
Papaliitele Lafulafu Peo	Ambury Park Centre

Engagement approach with local board

Commitment	
1. Inform	We will keep you informed.
2. Consult	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how your input influenced the decision. We will seek your feedback on drafts and proposals.
3. Involve	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how your input influenced the decision.
4. Collaborate	We will work together with you to formulate solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.
5. Empower	We will implement what you decide.

Extent of community engagement

	Description
A. Refer to local board plan outcomes and objectives	The local board represents the views of the community, with reference to the local board plan and its outcomes and objectives.
B. Impacted stakeholder consultation	In addition to local board views, the views of impacted stakeholders are sought.
C. Community engagement	The views of the community are sought and brought to the local board ahead of the local board providing its view.

Auckland Transport Work Programme

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision? Yes/No	Engagement approach with local board (1-5)	Extent of community engagement (A-C)	Interdependencies with other CCO, council or central government projects	Notes
Walter Massey Park Shared Path (Stage 1 &2) (LBTCF Project)	Yes	4. Collaborate	C. Community engagement		
Ashgrove Reserve Shared Path (LBTCF Project)	Yes	4. Collaborate	B. Impacted stakeholder consultation		
Māngere East SSBC	No	4. Collaborate	C. Community engagement		
Māngere Spatial Priority Area	No	2. Consult	C. Community engagement		
Atkinson Avenue High Risk Corridor Safety Improvements	No	2. Consult	C. Community engagement		
Walmsley Road/Donnell Avenue intersection improvements	No	2. Consult	C. Community engagement		
Regional policies and strategies	No	2. Consult	C. Community engagement		
TravelWise School Programme (29 Schools)	No	2. Consult	C. Community engagement		
Walking School Buses (11 Schools)	No	2. Consult	C. Community engagement		
Māngere Cycleways Improvements (Airport Access)	No	2. Consult	B. Impacted stakeholder consultation		
Residential Speed Management – Favona, Māngere East, Middlemore,	No	2. Consult	B. Impacted stakeholder consultation		
Great South Road / Portage Road / Saleyards Road Intersection Improvements Signalisation	No	1. Inform	C. Community engagement		
AT Metro - 3 & 28 Haddon St, Māngere East –bench seats	No	1. Inform	B. Impacted stakeholder consultation		
AT Metro 55 & Opp 61 Vine St, Māngere East –stop upgrades / bus shelter	No	1. Inform	B. Impacted stakeholder consultation		

Auckland Unlimited Work Programme

Project/event/business area	Local Board decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes (please note here if this item is also included in the board's work programme)
Landowner Approval - Screen production and Major Events	Yes	5. Empower	B. Impacted stakeholder consultation		Auckland Unlimited is required to advise delegated local board members of any screen activity or major events activity taking place on local parks and reserves, seek feedback from the delegated member, and provide the opportunity to revoke the delegation to approve these events that sits with Community Facilities.
Local Economic Development	Pending	Pending	Pending	Auckland Council	Following the adoption of the Plan on the 8 July 2021, Auckland Unlimited will look to engage with the board on the relevant aspects as soon as feasible. The level of engagement will be dependent on the project itself.
LOA improvement project	No	4. Collaborate	C. Community Engagement		Screen Auckland is looking for film friendly local boards to participate in a pilot programme which would be designed to introduce a Minor Category delegation for

Project/event/business area	Local Board decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes (please note here if this item is also included in the board's work programme)
					filming which would allow the routine delegation of approvals for low and medium impact activities to Staff.
Major and Business Event Pipeline	No	2. Consult* (when Event in LB area)	B. Stakeholder consultation via event organiser	Varied (pendant on event) - New Zealand Major Events, Tourism New Zealand, Eke Panuku, Auckland Transport, Auckland Council	Major and Business events continue to work through the 2021/2022 programme of events with event organisers via Major and National programme, Elemental festival, Regional event fund and Business events fund. Events to note in coming year: Elemental AKL festival July-Aug, Women's Rugby and Cricket World Cup 2022, Men's Softball World Championships. Future major events secured beyond 2022 include The Ocean Race 2023, FIFA Women's World Cup 2023 and World Choir Games 2024. Over 25 Business events and conferences secured for Auckland 2021/2022.
Host city/partner of 2024 World Choir Games	No	1. Inform*	C. Consultation via event organiser once leverage planning discussions start.	New Zealand Major Events (MBIE), Auckland Council, Eke Panuku, Auckland Transport	Largest global choral festival. Participation event, competition and festival over 11 days. International and local choirs, championship competitive and open competition. Event leverage planning to be confirmed. More information at later date (see attached reading material)
Host city/partner of 2023 FIFA Women's World Cup	No	1. Inform*	B. Stakeholder consultation via event organiser	New Zealand Major Events (MBIE), Auckland Council, Eke Panuku, Auckland Transport	March - Eden Park
Host city/partner of 2023 The Ocean Race	No	1. Inform*	B. Stakeholder consultation via event organiser		February
Elemental AKL Festival	No	1. Inform	B. Stakeholder consultation via event organiser		2021 Elemental AKL programme has 16 confirmed invested and 18 marketing only region-wide events, held between 14 July and 1 August 2021.
Diwali Festival	No	1. Inform	B. Impacted stakeholder consultation*		Diwali Festival
Lantern Festival	No	1. Inform	B. Impacted stakeholder consultation*		Feb/March 2022
Pasifika Festival	No	1. Inform	B. Impacted stakeholder consultation*		https://www.aucklandnz.com/pasifika-festival-2021
Tamaki Herenga Waka Festival	No	1. Inform	B. Impacted stakeholder consultation*		https://www.aucklandnz.com/tamakifest
Auckland Unlimited venues (Auckland Live, Zoo, Maritime Museum Stadiums and Auckland Art Gallery)	No	1. Inform			We will keep the board informed of events, opportunities and changes relevant to your residents.
Auckland Stadium Venue Development Strategy	No	1. Inform		Auckland Council	We will ensure Local Boards are kept informed of the process and the outcome.

* Auckland Unlimited are committed to the implementation of this CCO engagement process to ensure Local Boards are communicated to and involved in a timely manner with these programmes of work. Where events are not solely owned and delivered by Auckland Unlimited, but instead managed by an event organiser or local operating model, as a Host City/Partner/supporter of these events, Auckland Unlimited will act as a conduit and facilitator of conversations to enable the local boards to engage directly with the event organisers where opportunity exists. If opportunity for increased engagement does occur – such as leverage opportunities in support of Local Board community outcomes—we will increase the engagement approach in line with the IAP2 spectrum to reflect it at the time.

Eke Panuku Work Programme / Property portfolio

Please note that these projects may not all occur within the next financial year

Project/event/business area	Local Board decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes (please note here if this item is also included in the board's work programme)
12-16 High Street, Ōtāhuhu	Yes	4. Collaborate	C. Community Engagement	Council. (Auckland Transport considerations that need to be negotiated)	Council and Eke Panuku investigating opportunity to use service property optimisation to improve the delivery of community services in Ōtāhuhu from 12-16 High Street. Investigations revolve around the feasibility of consolidating community groups and services provided in to one of the two buildings on site, with this funded through reinvesting the proceeds from the sale of the other. Investigations have so far revealed that proceeds from sale of one of the buildings not sufficient to satisfactorily upgrade/enhance facility to be retained. The Local Board are aware optimisation can provide a contribution to funding community service improvement, but additional funding will be required. Eke Panuku will assist the Local Board in the ongoing messaging on the project results and re-engage more fully in the event of additional funding being identified.
Māngere Market site – Saturday use only	Yes	2. Consult	C. Community Engagement	Council and AT	Eke Panuku manages the commercial licence for the Māngere market use only, on behalf of Auckland Transport. Eke Panuku has managed the licence since late 2019 when the management was transferred from Auckland Transport to Eke Panuku. The site remains in use as a public carpark outside of the market operating hours under the direct management of Auckland Transport.
Portfolio Review	No	2. Consult	On behalf of Auckland Council, Eke Panuku undertakes the property review process for properties that have been identified as potentially no longer required for a council service use. Consultation with all council departments and CCOs is undertaken as part of this review process. Public consultation is only required if the proposed disposal of a property meets the thresholds outlined in council's Significance and Engagement Policy or if there is a statutory requirement to consult.	The property review process involves consultation with all council departments and CCOs. Eke Panuku also has ongoing relationships with key Crown agencies regarding development opportunities and future land requirements.	

Watercare Work Programme

The Māngere Ōtāhuhu Local Board area is home to the largest Watercare asset - the Māngere Wastewater Treatment Plant. The local board is actively involved in discussions related to the plant including the Community Liaison Group meetings. Upgrades to the treatment plant including the BNR expansion (250,000 equivalent increase in capacity), the roading network layout and the walkways are all discussed with local board. On several occasions local board members have joined us at the treatment plant for site tours, to learn more about how the facility operates, and to meet some of the staff. These have always been well received and where possible include a visit to nearby Puketutu Island where the quarry is being rehabilitated with biosolids to become a future park.

The local board has previously worked with Watercare and contributed some funding towards planting at the bird roost areas on the coastal walkway.

The \$1.2 billion Central Interceptor project also begins at Māngere and the local board has had a long history of involvement in the consents and now the delivery of the facility. Whilst there have been challenges, working together with the Local Board we were able to remove the requirement for an extra shaft and odour treatment at the Kiwi Esplanade Reserve.

The \$400 million Hunua 4 Watermain also spend several years passing through the Māngere Local Board area. While there was at time disruption for local communities the project is now nearing completion at Khyber Pass in the city. The security of water supply provided by the pipeline has been critical to managing future growth across the city.

Local upgrades were also undertaken on the Blackbridge Local Wastewater Network Upgrades.

Watercare also works with the local board as a member of the Manukau Harbour Forum and participated in a local symposium on the Manukau Harbour.

Project/event/business area	Local Board Decision?	Engagement approach with local board	Extent of community engagement	Interdependencies with other CCO, council or central government projects	Notes
Central Interceptor: Māngere Pump Station construction site	No	2. Consult	C. Community engagement	AT	Construction commenced in August 2019. The Local Board is informed of progress, and their feedback sought on major construction issues affecting local stakeholders. Representatives will be invited to any major events including the TBM launch later in July.