

Te Rīpoata ā-Tau 2017/2018
Te Poari ā-Rohe o Maungakiekie-Tāmaki

Maungakiekie-Tāmaki Local Board Annual Report 2017/2018



Mihi

Manawa mai te mauri nuku.	Embrace life's essence from the earth below.
Manawa mai te mauri rangi.	Welcome life's essence from the sky above.
Ko te mauri kei a tātou, he mauri tipua.	The life force we each possess is truly a miracle.
Ka pakaru te pō.	The darkness is broken.
Tau mai te mauri,	Welcome great essence of life,
Haumi e, hui e, tāiki e!	Join together, and exclaim, it is done!
Ko tēnei te hau e wawara nei.	This is the wind that blows.
Mau tonu, tere tonu,	Unchanging and free-flowing,
mai i te kore, ki te pō,	from nothingness, to darkness,
ki te ao mārama.	then comes the light of dawn.
I whakaawe ai taku ara	My rise from slumber finds strength
ki ngā kāhui rū whenua.	in the beautiful lands surrounding me.
Heke iho au i Te Puru o Tāmaki	I come down from Te Puru o Tāmaki
ki Te Taumanu – herenga waka,	to Te Taumanu – anchorage of waka,
whakarākeitunga o te takutai moana.	jewel on the coastline.
E mihi kau ana a Māngere	Māngere bids greetings
ki te Mānukunuku-o-Hoturoa.	to the Manukau.
I turukitia ngā pōkare e hora rā	The rippling waters out there sweep
ki te Tapotu-a-Tainui.	toward where the Tainui once crossed overland.
Kia whakatata mai ki Te Wai-mokoia,	Coming inland to Panmure Basin,
ka haereere tonu ki Te Wai-o-Taiki.	I ramble on to Tāmaki River.
Kia tae atu ki Tāhuna Torea,	Then, once at Tāhuna Torea,
ka takahia rā te paemaunga	I trace a way across the skyline to
ki Patutahi, ka haere tonu ki Remuwera.	Patutahi and on again to Remuera.
Anei rā tēnei māra moemoeā	Before me is this wonderful countryside
e karanga atu ana ki ngā poutapu i muri;	beckoning to the havens beyond;
o Waiatarua, Onehunga, Rarotonga, Mutu-Karoa,	Waiatarua, Onehunga, Rarotonga, Mutu-Karoa,
Waipuna, Te Kai-a-Hiku, Mokoia me Uku-tōia.	Waipuna, Te Kai-a-Hiku, Mokoia, and Uku-tōia.
Ka tau ki Maungarei.	I come to rest on Maungarei.
Tutuki tēnā, kei raro ko Rua-pōtaka	And once there, I see below are Rua-pōtaka
me Pare-huia e tiaki ana i Te Oro –	and Pare-huia standing watch over Te Oro –
Whare Tapere o Ngāti Tī-tahi, Ngāi-Tai-ki-Tāmaki,	the playhouse of Ngāti Tī-tahi, Ngāi Tai-ki-Tāmaki,
Ngāti Paoa me Ngāti Whātua.	Ngāti Paoa and Ngāti Whātua.
Ka uru mai a Matariki ki runga	Matariki rises high into view
ka tohu ia kua tīmata te Tau Hōu.	signalling the New Year has begun.
Tau mai te mauri	Welcome great essence of life,
Haumi e, hui e, tāiki e!	Join together and exclaim, it is done!



A summer's evening in Jellicoe Park, Onehunga

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On the cover: Jellicoe Park Christmas Lights

Ngā kawekawenga

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Maungakiekie-Tāmaki Local Board area from 1 July 2017 to 30 June 2018.

You can read about our progress, expenditure, service performance and challenges faced in 2017/2018. It's part of the wider annual reporting package for the Auckland Council Group and fulfills the council's obligations to report performance under the Local Government Act 2002. It reports against the 2015-2025 Long-term Plan, Annual Plan 2017/2018 and Maungakiekie-Tāmaki Local Board Agreement 2017/2018.

The report goes beyond this requirement. It also reflects the local flavour of your area. It does this by profiling the make-up of your area – population, people and council facilities. It also features a story about something that council has done with the community that adds special value to the area and demonstrates how

together we're Auckland.



Panmure Wharf

He kōrero mai i te Heamana

From the chairperson



I am delighted to present our annual report for the year 2017/2018.

This year, we were able to complete and progress a great deal of capital projects. There is still more to be done in coming years to ensure we continue to offer a range of opportunities and have fit for purpose facilities at our local parks, reserves, libraries and other council-controlled public spaces.

some of the highlights this year included:

- completion of Sir Woolf Fisher park upgrade
- upgrade of a destination playground at Mt Wellington War Memorial
- renewal of Wai-o-Taiki Reserve playground
- progress in the Tamaki greenways path design
- flat rock reserve boat ramp, carpark and bridge renewal
- started the upgrade of paths at Beachcroft Reserve
- paid out over \$200,000 in community grants to enable and support community-led projects and to partner with organisations to deliver initiatives that align with our local board.

This year we signed a relationship agreement with Ngāti Pāoa which acknowledges the lead roles and responsibilities we both hold and share in Tāmaki (Te Tauoma). This also formalises our commitment to work together to foster, develop and enhance the mauri of the land and people of Tāmaki.

I'm pleased to note that we have met most of the service level targets that we set. Shifting the perceptions of safety in our town centres remains a challenge for our community. We are monitoring and increasing the modest target slowly over time as we work with the council on projects that will revitalise and make some of our town centres safer. It is also challenging staying on top of all the projects that are taking place in Maugakiekie-Tāmaki. There is a lot happening in our area with large-scale redevelopment and roading projects. We are working hard to ensure there is a coordinated approach for the benefit of our community.

Thank-you for your continuous support over the past year. We remain committed to working with and engaging our community on the work that we are leading on their behalf.

A handwritten signature in black ink, appearing to read 'Chris Makoare'. The signature is fluid and cursive.

Chris Makoare

Chairperson, Maungakiekie-Tāmaki Local Board

Note: New chair Chris Makoare took over from Josephine Bartley on 23 April 2018. The deputy chair is now Debbie Burrows. Bernie Diver will take over as deputy chair on 29 October 2018.

Te Rohe ā-Poari o Maungakiekie-Tāmaki


Maungakiekie-Tāmaki Local Board area





5 large centres – Sylvia Park, Onehunga, Royal Oak, Glen Innes and Panmure – as well as smaller villages

2 bodies of water border the area, Manukau Harbour to the south, Tāmaki Estuary to the east



Current population of

76,500



is projected to increase to 104,700 (37 per cent) by 2033



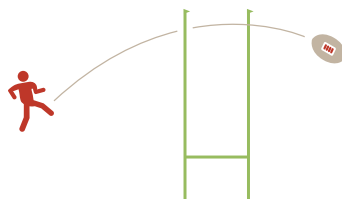
5 significant maunga / volcanic cones including Maungakiekie / One Tree Hill and Maungarei / Mt Wellington



We are home to:
More than

100

local parks and sports fields



3



libraries

8



community centres and halls

Te mahere ā-rohe O Maungakiekie-Tāmaki Local Board

Maungakiekie-Tāmaki Local Board



Your board (L to R, front to back): Maria Meredith, Chris Makoare (Chairperson), Debbie Burrows (Deputy chairperson), Nerissa Henry, Don Allan, Bernie Diver, Alan Verrall

Office

Maungakiekie-Tāmaki Local Board
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Panmure
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Closed Saturday, Sunday and public holidays

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aucklandcouncil.govt.nz/maungakiekie.tamaki

Te āhuatanga ā-rohe

Local flavour



Te Ara Rama Matariki Light Trail

In celebration of Matariki, the Māori new year, the Matariki Light Trail, sponsored by the Maungakiekie-Tāmaki Local Board, turns Maybury Reserve Glen Innes into a magical landscape.

Now in its sixth year, the popular family celebration revives the Māori tradition of giving thanks for the harvest, welcoming the new year planting season and remembering loved ones by experiencing Matariki-inspired light sculptures.

Running for one week, a flax-lined pathway among thousands of twinkling fairy lights leads visitors on a magical journey. The Glen Innes event starts at Te Oro Music Centre with local performers including kapa haka groups, hip hop dancers, cultural performers, singers and bands.

“Matariki is an important time for the whanau to come together and celebrate the start of the Māori new year and reflect on our Māori traditions and heritage,” says Chris Makoare, Maungakiekie-Tāmaki Local Board Chairperson.

The week ends with a finale that includes a community concert and a spectacular fireworks display set to Māori and Pasifika music.

“The Te Ara Rama Matariki Light Trail is now an annual event the community look forward to and one the local board are proud to be involved in and want to grow.”

Te pūrongo mō ngā mahi whakahaere

Performance report

Local parks, sport and recreation

Highlights include:

- opening of the local board/Spark-funded community basketball court at Elstree North Reserve in Glen Innes
- completed projects including asset renewals on coastal assets, park assets, leisure facility building and sports fields such as Sir Woolf Fisher sports field development stage one and playground renewal in Wai-o-Taika Bay.

Provide a range of recreational opportunities catering for community needs on local parks, reserves and beaches

Percentage of residents satisfied with the provision (quality, location and distribution) of local parks and reserves



Although this target was not achieved, the proportion of residents who are satisfied with the provision of local parks in this area remained above the regional average of 66%.

Percentage of residents who visited a local park or reserve in the last 12 months



Several projects completed this year will encourage more visitors. This includes playground renewal in Jellicoe Park and Wai-o-Taika Bay, the Flat Rock Reserve boat ramp, car park and bridge renewal. Mt Wellington War Memorial Reserve open space improvements including the destination playground are in progress.

Provide sports fields that are fit-for-purpose and cater for community need

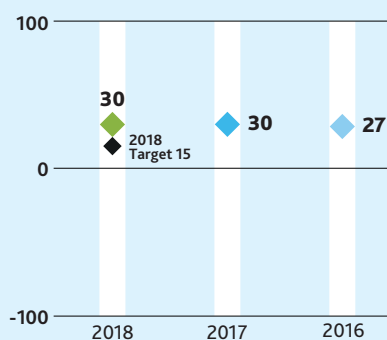
Percentage of residents satisfied with the provision (quality, location and distribution) of sports fields



Performance was below target for sports fields. Investment in sports fields continues, including the recent completion of sports field development in Sir Woolf Fisher Park. This should result in increased satisfaction in the future.

Provide programmes and facilities that ensure more Aucklanders are more active more often

Customers Net Promoter Score for Pool and Leisure Centres



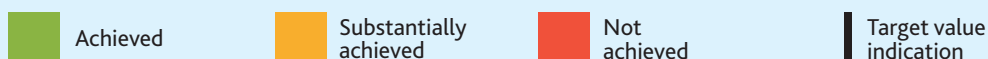
Customer ratings were particularly high for timeliness, friendliness, quality and supportiveness of staff and instructors, and programmes. Further areas for improvement include cleanliness and quality of changing rooms.

Local community services

Highlights include:

- community satisfaction with venue for hire was 71 per cent

LEGEND



- local libraries continue as thriving community hubs providing free Wi-Fi, programmes, space for people to connect and upskill and celebrate cultural diversity
- our Community and Strategic Partnership funding support diverse community groups, facilitating neighbourhood place-making, events and community empowerment initiatives
- supported community projects including the Bradley Lane Art Festival which offers local youth an opportunity to work with artists and learn how to paint outdoor murals, adding vibrancy and colour to the walls of Glen Innes town centre.

Provide safe, accessible, welcoming library facilities that support the delivery of quality learning programmes and services relevant to local communities

Use of libraries as digital community hubs: Number of internet sessions per capita (PC & Wi-Fi)



Number of visits to library facilities per capita



Percentage of customers satisfied with the quality of library service delivery



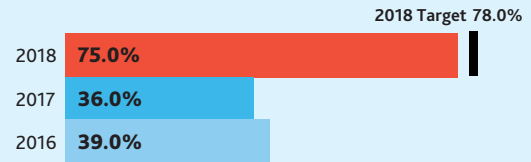
Percentage of customers satisfied with the library environment



Satisfaction with the library environment has declined. All three libraries are due for furniture and fitting renewals in 2018-2019.

Enable Aucklanders and communities to express themselves and improve their wellbeing through customer-centric advice, funding, facilitation and permitting

Percentage of funding/grant applicants satisfied with information, assistance and advice provided



While the target was not met, satisfaction increased significantly.

Deliver a variety of events, programmes and projects that improve safety, connect Aucklanders and engage them in their city and communities

Percentage of participants satisfied with council delivered local arts activities



Percentage of Aucklanders that feel connected to their neighbourhood and local community



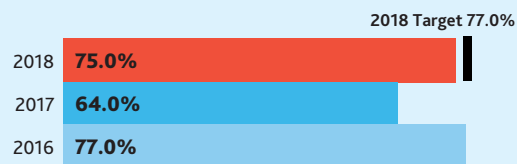
Percentage of attendees satisfied with council-delivered and funded local event



This measure aims to survey two events annually for each local board to assess attendees views on a sample of council provided or funded events. The 85 per cent satisfaction target is a high benchmark for events and was close to being achieved this year. One event this year achieved a very good result of 94 per cent (Movies in Parks). The other event (Onehunga Bay Festival) achieved a score of 68 per cent and feedback has identified areas in which the event could be improved, in particular the limited range of food available at the event.

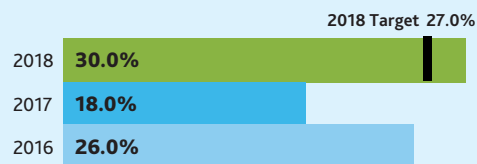
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to place-making and thriving communities

Percentage of Aucklanders that feel their local town centre is safe – day time

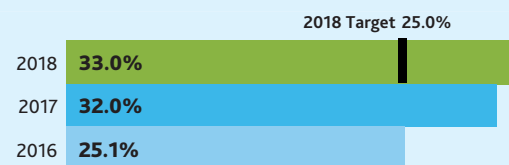


Perceptions of safety include crime rates, the built environment, and socioeconomic and other similar factors. The council runs projects and initiatives to improve perceptions of safety. The Community Action on Youth and Drugs (CAYAD) team lead the Alcohol Action Plan under the board’s five-year safety plan. Local Police are active on the steering group and the local board’s Community Safety Forum. The board has funded initiatives aligned with the Maungakiekie-Tamaki Safety and Alcohol Harm Reduction Plan such as community patrols, Neighbourhood Support groups, and youth projects at Ruapotaka Marae and Tamaki College.

Percentage of Aucklanders that feel their local town centre is safe – night time

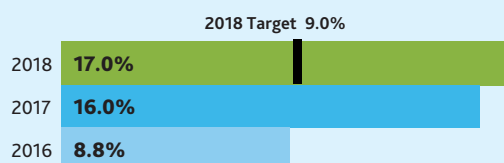


Facility utilisation: utilisation at peak times for council-managed community centres and venues for hire

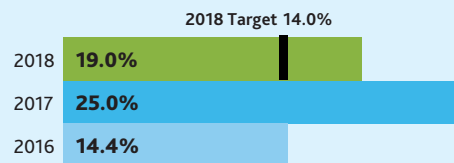


Peak utilisation has increased compared to the same period last year.

Facility utilisation: utilisation at off-peak times for council-managed community centres and venues for hire



Percentage of community facilities bookings used for health and wellbeing related activity



Number of visitors to community centres and venues for hire



Local planning and development

Develop local business precincts and town centres as great places to do business

Percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations



A business association did not file a current strategic plan.

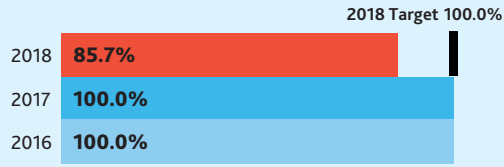
Local environmental management

Highlights include:

- funding a water sensitive design project for schools in Pt England, Panama Road and Orange Schools
- supporting delivery of projects such as low carbon lifestyles that support environmental priorities in our area
- riparian restoration in Eastview Reserve and Paddington Reserve, including community-led weeding and planting events
- an industrial pollution prevention programme to support improvements to waterways and encouraging businesses to be more aware of how their practises can impact on those waterways.

Provide leadership and support to protect and conserve the region’s natural environment, historic heritage and Māori cultural heritage

Proportion of local programmes that deliver intended environmental actions and/or outcomes



Six out of seven environmental projects were delivered. A portion of the health rental programme will continue during the winter months.

Local governance

There are no performance measures for this group of activities.



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Te tahua pūtea

Funding impact statement

For the year ended 30 June 2018

\$000's	NOTES	ACTUAL 2018	ANNUAL PLAN 2017/2018	ANNUAL PLAN 2016/2017
Sources of operating funding:				
General rates, UAGC, rates penalties		13,939	13,985	14,570
Targeted rates		1,007	1,007	994
Subsidies and grants for operating purposes		12	19	39
Fees and charges		388	415	448
Local authorities fuel tax, fines, infringement fees and other receipts		95	92	89
Total operating funding		15,441	15,519	16,140
Applications of operating funding:				
Payment to staff and suppliers		11,739	12,171	12,590
Finance costs		1,174	1,174	1,362
Internal charges and overheads applied		2,156	2,156	2,172
Other operating funding applications		-	-	-
Total applications of operating funding		15,069	15,501	16,124
Surplus (deficit) of operating funding		372	18	16
Sources of capital funding:				
Subsidies and grants for capital expenditure		-	-	-
Development and financial contributions		-	-	-
Increase (decrease) in debt	1	6,086	7,517	3,895
Gross proceeds from sale of assets		-	-	-
Lump sum contributions		-	-	-
Other dedicated capital funding		-	-	-
Total sources of capital funding		6,086	7,517	3,895
Applications of capital funding:				
Capital expenditure:				
- to meet additional demand		2,257	2,125	894
- to improve the level of service		7	623	-
- to replace existing assets		4,194	4,788	3,017
Increase (decrease) in reserves		-	-	-
Increase (decrease) in investments		-	-	-
Total applications of capital funding	2	6,458	7,535	3,911
Surplus (deficit) of capital funding		(372)	(18)	(16)
Funding balance		-	-	-

Variance explanation Actual 2018 to Annual Plan 2018:

- Increase in debt is lower than anticipated due to capital expenditure being below budget, which resulted in lower capital funding requirement.
- The Annual Plan assumes more advance capital delivery for projects such as the shared path from Panmure Wharf to Wai-o-taiki Nature Reserve and asset renewals.
Shared path from Panmure Wharf to Wai-o-taiki Nature Reserve is subject to the shared engagement with mana whenua on cultural design input, resource consent progressed. Asset renewals including Panmure Wharf Reserve wharf renewal is in progress with construction works procurement underway; renewal of Mt Wellington War Memorial seawall, coastal structures at Dunkirk Reserve and Riverside Reserve, renewals in Waikaraka Park, Jubilee Bridge are in progress.

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