

Te Rīpoata ā-Tau 2017/2018  
Te Poari ā-Rohe o Waiheke

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# Waiheke Local Board Annual Report 2017/2018



# Mihi

Titiro ki te Pane o Horoiwi,  
ka whakapukepuke, ka whakatiketike ki waho rā.

He kawau, he kawau, he kawau!

He kawau tikitiki ka eke ki te tāhuna tōrea.

He kawau tikitiki ka eke ki te tāhuna ki

Te Waitematā.

Ko koutou ēna e ngā mataawaka

i rite ai te kōrero,

*Ngā waka o Taikehu me he kāhui kātaha*

*kapi-tai, ka eke!*

*Kua eke, hui e, tāiki e!*

Te noho nei au i te kūrae i Takaparawhā,

ka titiro whakawaho ki a koe Aotea

e tū hihiwa mai rā i te pae o te moana o Hauraki.

Ka hoki whakaroto ake aku mihi ki a Waiheke,

ki a Rangitoto te pueanga mutunga

a te moana.

Kia ū mai anō au ki te one i Ōkahu,

kia takahia e au te rārangi maunga i uta.

Ki te tonga ko Maungarei,

kei raro ko te Kōpua Kai a Hiku.

Ka rere mā roto ki Puketāpapa,

kia piki au ki Maungakiekie,

Tūpō-o-te-tini.

Ka whakamau taku haere

mā te Ahikāroa a Rakataura kia taka atu au

ki te Ara Whakapekepeka o Ruarangi.

I konā ka aro tika atu au ki a koe e Maungawhau

te tū whakahira tonu mai nā i te pū o te wheke,

kua werohia nei e te Tūkoi o te Rangi,

kia pokanoa au ki te pepeha

a Tītahi,

*“Koia te pou whakairo ka tū ki Waitematā*

*i ōku wairangitanga”,*

*kia whakaotihia noa ai ki te kōrero rā,*

*“Te pai me te whai rawa o Tāmaki.”*

Look to the sandbanks at Achilles Point,  
rising majestically out there.

It is the visiting cormorant!

It has alighted onto the beach of the oyster-catcher.

A distinguished visitor has come to

the Waitematā.

It is you the descendants of the ancient voyagers,

those who embody the axiom,

*The canoes of Taikehu, like shoals of herrings*

*on the tide, you have arrived!*

*The connections are made!*

So here I sit on the headland at Bastion Point,

and I look out to Great Barrier Island

shimmering on the Hauraki Harbour.

Returning my gaze to Waiheke

and then to Rangitoto, the last gift

from the sea.

Once more I stand on the shore at Ōkahu,

from where I can traverse the ancient peaks.

To the south is Maungarei

below which lies the Panmure Basin.

Flying inland I come to Puketāpapa

from where I scale Maungakiekie,

resting place of many who have passed on.

I follow then the pathway

to Mt Albert down

into Pt Chevalier.

From there I return to Mt Eden,

shining gem at the heart of the great city,

lanced by the sky tower

so that I might appropriate the prophecy

of Tītahi who said.

*“A tower that will stand in the Waitematā -*

*that is what I saw in my feverish dream”,*

*and to end it with the maxim,*

*“So flows the goodness and riches of Tāmaki”.*



The beach at Matiatia

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**On the cover:** Fun at the beach at Matiatia

# Ngā kawekawenga

## About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Waiheke Local Board area from 1 July 2017 to 30 June 2018.

You can read about our progress, expenditure, service performance and challenges faced in 2017/2018. It's part of the wider annual reporting package for the Auckland Council Group and fulfills the council's obligations to report performance under the Local Government Act 2002. It reports against the 2015-2025 Long-term Plan, Annual Plan 2017/2018 and Waiheke Local Board Agreement 2017/2018.

The report goes beyond this requirement. It also reflects the local flavour of your area. It does this by profiling the make-up of your area – population, people and council facilities. It also features a story about something that council has done with the community that adds special value to the area and demonstrates how

together we're Auckland.



Oneroa beach view

# He kōrero mai i te Heamana

## From the chairperson



On behalf of Waiheke Local Board, I am pleased to reflect on our board's performance in 2017/2018.

We have made sound progress meeting our objectives for the environment and our community as detailed within our Local Board Plan 2017 and 2017/2018 Local Board Agreement. Governing Body approval of a pilot to increase our decision-making was a significant achievement. This began with the delegation of authority for redevelopment decisions and transfer of leases at Matiatia in partnership with Auckland Transport and Panuku. This removes historic impediments to Matiatia planning and supports our community-led approach. We've also secured tagged funding of \$15m within the council's Long-Term Plan 2018-2028 and the Regional Land Transport Plan.

We have Ministry of Education support to continue investigating the option for a community-managed pool on leased school land. We'll start a formal feasibility study and business case in 2018/2019.

Community partnerships continue to be a great success. This year, our community-led environmental restoration project was supported by more than 1540 volunteer hours.

We installed drinking fountains at four reserves in response to water supply concerns during dry summers. We worked with Healthy Waters on initiatives including water conservation flyers, water delivery logistics, consenting and aquifer monitoring. Our advocacy

for resolving flooding issues at Tahī and Moa Roads saw Healthy Waters invest in two large stormwater infrastructure projects and they progressed catchment management plans across the island.

We face some major challenges. Increasing tourism makes it essential we have budgets and balances in place to protect what makes our islands special. We're investing in Project Forever Waiheke, a community-led initiative to survey and research tourism impacts, and to develop a sustainable tourism strategy.

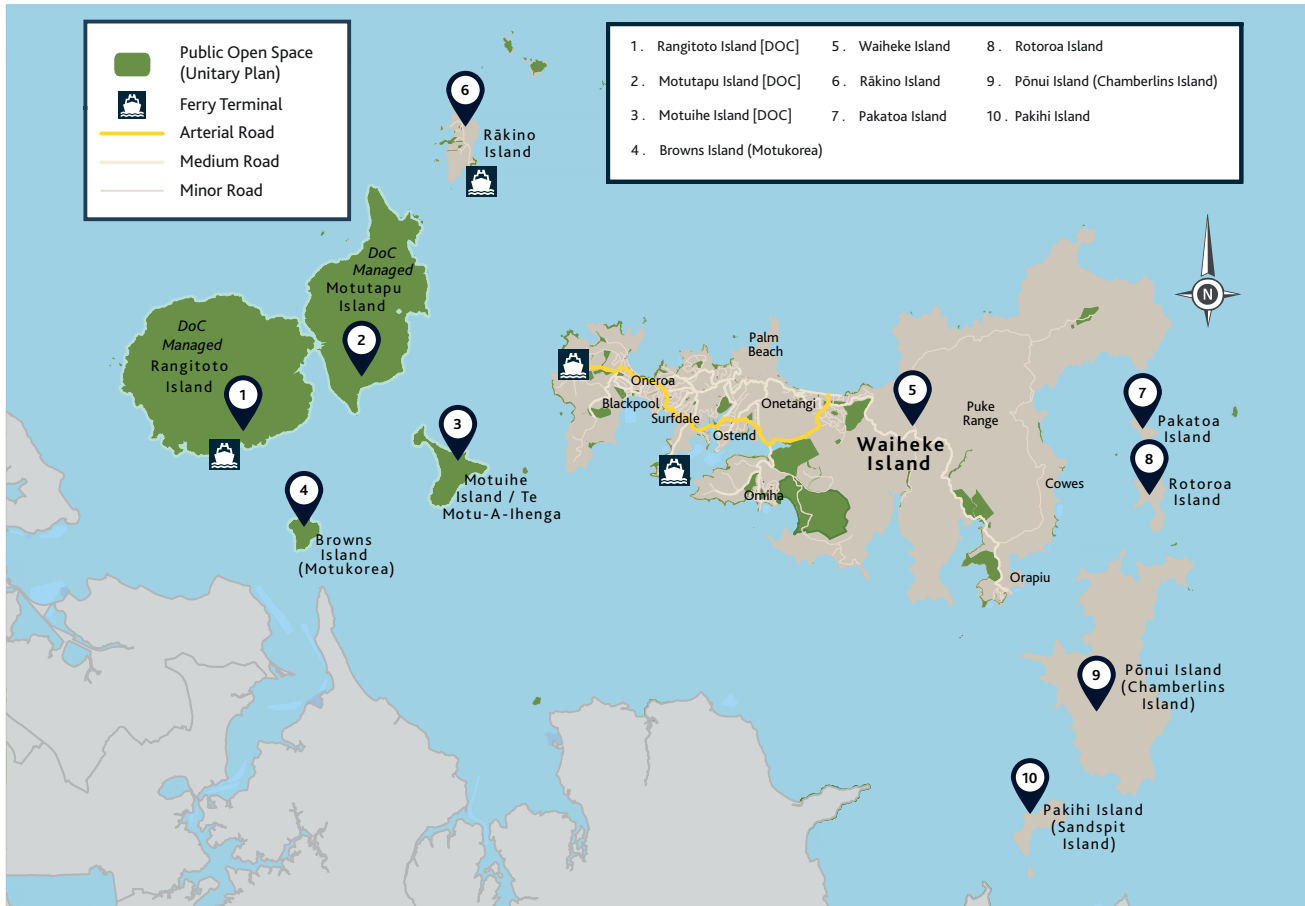
On behalf of the Waiheke Local Board members I'd like to thank all concerned for their involvement over the past financial year. Collaboration builds strong and resilient island communities and we are fortunate to share guardianship with an engaged, passionate community.

**Cath Handley**

Chairperson, Waiheke Local Board

# Te Rohe ā-Poari o Waiheke

## Waiheke Local Board area



The Waiheke Local Board area includes Waiheke Island along with Rangitoto, Motutapu, Motokorea, Motuihe, Pōnui, Rākino and smaller islands, some of which are uninhabited reserves. Waiheke is the largest island.

As at November 2016, the Waiheke Local Board area (including Rākino and Pōnui Islands) was home to an estimated 9250 people.

Its population has increased by 620 (6.7 per cent) since 2013 census. More than one million people visit Waiheke each year.

Waiheke Island has around 40km of beaches and the eastern part is mostly farmland, vineyards and a regional park.



A population of  
**9250\***

an increase of 7% since 2013 census

Waiheke Island is

**19km LONG**

with a surface area of **92km<sup>2</sup>** and **133km** of coastline



More than  
**1 million**

people visit Waiheke each year

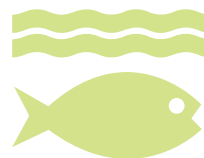
We are home to:

**85**  
parks and reserves



**2**  
sports parks

**1** marine reserve



**Te Ara Hura**  
**100 KILOMETRE**

round-island walking track



Artworks precinct includes:

**1** library

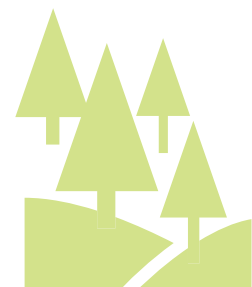


a cinema, theatre and community art gallery

**Whakanewha Regional Park**

**270**  
hectares of

- bush
- forest
- beach
- wetlands



\*Data sources: Statistics New Zealand Population Estimates (2015) and 2013 Census.

# Te mahere ā-rohe O Waiheke Local Board

## Waiheke Local Board



Your board (L to R): Bob Upchurch, Cath Handley (Chairperson), John Meeuwsen, Paul Walden (Deputy chairperson), Shirin Brown

### Office

Service Centre  
10 Belgium Street  
Ostend  
Waiheke Island  
Open Monday-Friday 8.30am-5pm  
Closed Saturday, Sunday and public holidays

### Postal address

Auckland Council  
Private Bag 92300  
Auckland 1142

### Phone

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### Email

[waihekelocalboard@aucklandcouncil.govt.nz](mailto:waihekelocalboard@aucklandcouncil.govt.nz)

### More information about Waiheke Local Board

[aucklandcouncil.govt.nz/waiheke](http://aucklandcouncil.govt.nz/waiheke)



# Te āhuatanga ā-rohe

## Local flavour



View from Cable Bay Vineyard

### Managing the effects of tourism

When you live in one of the most beautiful places in the world you tend to get a few visitors. Quite a few in Waiheke Island's case – about a million every year.

While tourists bring undeniable economic benefits, increasing visitor numbers also put a strain on infrastructure.

To help safeguard the island from tourism's downsides Project Forever Waiheke launched in February last year at a community workshop, and a survey followed to allow locals to voice their views.

At the helm is Forever Waiheke convenor Pam Oliver, who says the project is being run under the auspices of the United Nations World Tourism Organisation and as part of an international network of sustainable tourism projects.

A working group with representatives from the board, Waiheke Tourism Forum, tangata whenua, environmentalists and developers has been set up to work alongside Otago University academics and is monitoring tourism impacts.

"The information is valuable for understanding how to manage tourism impacts for Waiheke's environments, resources and residents," she says. "The working group is hoping lots of islanders will continue to want to be involved in the project."

Since Forever Waiheke was launched the working group has collated feedback and prepared a consultation report and draft Waiheke Sustainable Community and Tourism Strategy, unveiling it in July.

Board chair Cath Handley says tourism remains contentious on the island, attracting many submissions during the 2018-2028 Long-term Plan and local board plan 'Have Your Say' process.

"We are all hoping the excellent work Pam and her team are doing will be used by everyone with an interest to manage tourism and development, whether it be through increased services, improved maintenance projects or infrastructure development."

The board provided \$21,000 this year to Forever Waiheke to help with costs.

# Te pūrongo mō ngā mahi whakahaere

## Performance report

### Local parks, sport and recreation

Highlights include:

- funding to the Waiheke Resources Trust who work with volunteers on weed control and plant releasing across four sites – Rangihoua, Te Whau, Matiatia and Te Matuku
- 600 trees were planted at Matiatia headland.

#### Provide a range of recreational opportunities catering for community needs on local parks, reserves and beaches

Percentage of residents satisfied with the provision (quality, location and distribution) of local parks and reserves



Resident satisfaction with local parks and reserves increased positively from the previous year but remained below target. Ongoing investment in parks facilities and services in this area may help to improve future satisfaction ratings.

Percentage of residents who visited a local park or reserve in the last 12 months



#### Provide sports fields that are fit-for-purpose and cater for community need

Percentage of residents satisfied with the provision (quality, location and distribution) of sports fields



The unusually wet and stormy weather this year affected the regular maintenance and upkeep of the facility. In addition we also had some damages to the lights and booking issues during the year which have been resolved. However, we managed to keep a stable level of performance.

### Local community services

Highlights include:

- our community-led events like Christmas Day, the Walking Festival and Movies in the Courtyard were well received
- funding the Waiheke Health Trust which delivered a facilitated co-design workshop to explore sustainable long-term solutions to housing quality issues
- use of our community facilities and visitor numbers to community centres and venues have increased, mainly due to improved processes, the introduction of an online booking system and better awareness campaigns. Ostend War Memorial Hall is now a community lease, so it doesn't contribute to achieving the annual target
- usage is counted based on people physically coming into the library. People are using library services from home
- proportion of people using libraries as a community hub has increased
- International Table Top Day was held in April, a co-run event at the library with Waiheke Youth Voice which has helped increase youth patronage at the library

#### LEGEND



Achieved



Substantially achieved



Not achieved

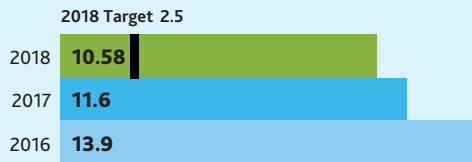


Target value indication

- May music month was celebrated at the library with four performances from local artists – Gabriel Treacy Bond, Tommy Pickett, Nick Fraser and the Electric Bananas
- performance measure results indicate that our town centre is the safest across the whole of Auckland.

**Provide safe, accessible, welcoming library facilities that support the delivery of quality learning programmes and services relevant to local communities**

Use of libraries as digital community hubs: Number of internet sessions per capita (PC & Wi-Fi)



The target hasn't been amended to take account of improved speed and accessibility of Wi-Fi and the number of people with their own devices.

Number of visits to library facilities per capita



We achieved well above target as this was set based on results prior to the opening of the new Waiheke Library.

Percentage of customers satisfied with the quality of library service delivery

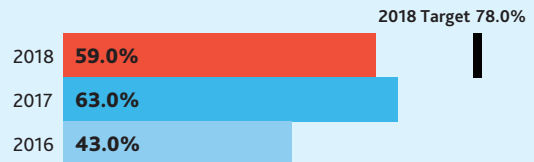


Percentage of customers satisfied with the library environment



**Enable Aucklanders and communities to express themselves and improve their wellbeing through customer-centric advice, funding, facilitation and permitting**

Percentage of funding/grant applicants satisfied with information, assistance and advice provided



The performance is measured at an overall level and broken down to each local board. The result for Waiheke local board is only based on 20 survey responses and hence has ±18.4 per cent margin of error. Overall the performance has improved by five per cent, based on the improvements we made to the application form and website.

**Deliver a variety of events, programmes and projects that improve safety, connect Aucklanders and engage them in their city and communities**

Percentage of attendees satisfied with council delivered and funded local events



This measure aims to survey two events annually for each local board to assess attendees' views on a sample of events provided or funded by the council. No suitable events were identified for surveying this year.

Percentage of Aucklanders that feel connected to their neighbourhood and local community

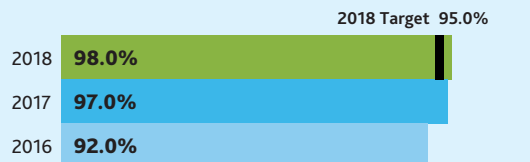


People may not be feeling connected for a variety of reasons, including being new to the area, being too busy or preferring to not be connected. To a lesser extent there may also be lack of awareness about how to access activities that could contribute to feeling connected, and language and cultural barriers. A number of our activities such as arts programmes, community facility programmes, events and community development seek to connect Aucklanders to their local communities. We continue to

implement the empowered communities approach in a bid to increase community connectedness and participation.

### Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to place-making and thriving communities

Percentage of Aucklanders that feel their local town centre is safe – day time



Percentage of Aucklanders that feel their local town centre is safe – night time

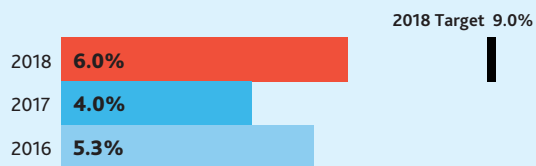


Facility utilisation: utilisation at peak times for council-managed community centres and venues for hire



Peak utilisation is steady compared to the same period last year. Target has not been met due to the Ostend War memorial hall's changed operation model after the targets were set. The facility is now a lease instead of a bookable space and therefore is out of scope for measurement.

Facility utilisation: utilisation at off-peak times for council-managed community centres and venues for hire



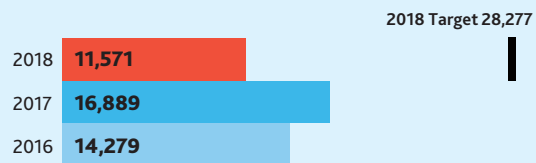
Performance has increased over the last year however target has not been met due to the Ostend War memorial hall's changed operation model after the targets were set. The facility is now a lease instead of a bookable space and therefore is out of scope for measurement.

Percentage of community facilities bookings used for health and wellbeing related activity



The target has not been met largely due to a change in programming focus at Old Blackpool school hall.

Number of visitors to community centres and venues for hire



Target has not been met due to the Ostend War memorial hall's changed operation model after the targets were set. The facility is now a lease instead of a bookable space and therefore is out of scope for measurement.

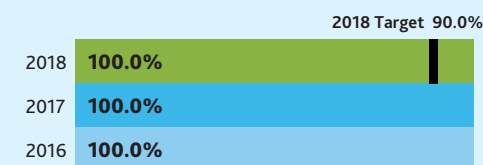
## Local environmental management

Highlights include:

- successful delivery of all our planned environmental projects
- a report summarising the results of coastal bird surveys on Waiheke in 2016 and 2017.

### Provide leadership and support to protect and conserve the region's natural environment, historic heritage and Māori cultural heritage

Proportion of local programmes that deliver intended environmental actions and/or outcomes



We have successfully delivered all of the planned environmental projects.

## Local governance

There are no performance measures for this group of activities.



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# Te tahua pūtea

## Funding impact statement

For the year ended 30 June 2018

\$000's	NOTES	ACTUAL 2018	ANNUAL PLAN 2017/2018	ANNUAL PLAN 2016/2017
<b>Sources of operating funding:</b>				
General rates, UAGC, rates penalties		5,536	5,554	6,548
Targeted rates		-	-	-
Subsidies and grants for operating purposes		1	4	4
Fees and charges		20	30	28
Local authorities fuel tax, fines, infringement fees and other receipts		187	187	182
<b>Total operating funding</b>		<b>5,744</b>	<b>5,775</b>	<b>6,762</b>
<b>Applications of operating funding:</b>				
Payment to staff and suppliers		4,659	4,421	5,772
Finance costs		262	285	309
Internal charges and overheads applied		944	944	948
Other operating funding applications		-	-	-
<b>Total applications of operating funding</b>		<b>5,865</b>	<b>5,651</b>	<b>7,029</b>
<b>Surplus (deficit) of operating funding</b>		<b>(121)</b>	<b>124</b>	<b>(267)</b>
<b>Sources of capital funding:</b>				
Subsidies and grants for capital expenditure		-	-	-
Development and financial contributions		-	-	-
Increase (decrease) in debt	1	814	1,511	2,255
Gross proceeds from sale of assets		-	-	-
Lump sum contributions		-	-	-
Other dedicated capital funding		-	-	-
<b>Total sources of capital funding</b>		<b>814</b>	<b>1,511</b>	<b>2,255</b>
<b>Applications of capital funding:</b>				
Capital expenditure:				
- to meet additional demand		(355)	150	-
- to improve the level of service		(135)	50	14
- to replace existing assets		1,183	1,435	1,974
Increase (decrease) in reserves		-	-	-
Increase (decrease) in investments		-	-	-
<b>Total applications of capital funding</b>	2	<b>693</b>	<b>1,635</b>	<b>1,988</b>
<b>Surplus (deficit) of capital funding</b>		<b>121</b>	<b>(124)</b>	<b>267</b>
<b>Funding balance</b>		<b>-</b>	<b>-</b>	<b>-</b>

### Variance explanation Actual 2018 to Annual Plan 2018:

- Increase in debt is lower than anticipated due to capital expenditure being below budget, which resulted in lower capital funding requirement.
- The negative capital expenditure in the current year is due to the reversal of prior construction costs accrued in relation to Mainzeal. Mainzeal went into receivership and these costs will not be invoiced. Capital expenditure to replace existing assets is lower than budget due to the delay in delivery of allocated locally driven initiatives and change to sports facilities development.

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