

Te Poari ā-Rohe o Whau
Te Rīpoata ā-Tau 2020/2021

Whau Local Board

Annual Report 2020/2021



Volume
2.21

Mihi

“E nga pītau whakarei o te waka,
 e nga rau tītapu o te iwi, e aku hei māpuna,
 e taku iti e taku rahi, koutou kua mahue mai nei
 hei toka piringa mōku i te ora,
 hei ruru hau i nga hau āwhio o te wā.
 E aku whakakai pounamu, e aku māpihi maurea,
 kia oho te mauri, kia māiri o koutou wairua,
 kia hora te marino, tēnā koutou katoa.
 Tēnei au te noho atu nei i te tihi o Te Pae o te Rangī,
 i tīhorea ai te whenua kia kī ake au,
 e koe e te hau o te uru te wawā rā, me te kī mai,
 e kore au e ora i ngā hau kōtiū, i āia ai te pūpūtara ki uta.
 Nāu nei te tono kia piki ake au i ngā tai whakatū a Kupe
 ki Te Waonui a Tiriwa me te Pae o te Rangī,
 Kia titiro whakaroto ahau ki te maunga o Puketōtara,
 kei raro e rere ana ko te awa o Waitākere
 kei tētahi taha ko Puke Whakataratara, kei tua ko Te Whau.
 Koinei rā te rohe kāinga o Te Au o
 Te Whenua me te Kawerau a Maki,
 ko rātou nei te whāriki i āhei ai te nohoa
 o tēnei moka o te rohe
 e tini whāioio kua whakakāinga ma.,
 Kua kōhatu nei nga paparahi ki te whenua,
 i tangata whenuatia ai tātou katoa.
 I whaikiko ai te kōrero,
 “Ko te hapori te tauawhi i te taiao, he mea motuhake,
 rerenga kē.” Kia
 hiwa rā, kia hiwa rā.

To all those who adorn the prow of this canoe,
 to the revered leaders of the people, to my
 treasured heirlooms, the lesser and the greater parts of me,
 you who are my refuge in life,
 my shelter from the storms of time.
 My objects of affection,
 let your very being flourish, let your spirit be at peace,
 let the calm be widespread, I send greetings to you all.
 Here I sit on the ridgeline of Te Pae o te Rangī,
 where the land had been laid bare,
 and the roaring wind of the west whispers
 that I would not survive the blast of the northerly wind, that
 would drive the paper nautilus to shore.
 It was you who commanded me to ascend from the raised
 seas of Kupe,
 to the forest of Tiriwa, and Te Pae o te Rangī.
 So I look inland to Puketotara,
 at the foot of which runs the Waitākere river
 on one side stands Massey and on the other - Te Whau.
 Home of Te Au o te Whenua and Te Kawerau a Maki,
 the original settlers, they laid the way for later travellers
 to make a home here.
 They cast their footprints in stone upon these precincts of
 the region, and so made settlers of us all.
 Which gives substance to the adage,
 “Communities connected to their natural environment
 are unique and diverse.”
 Let us grow with vigour.

On the cover:
 Child climbs cargo net at Archibald Park playground

He kōrero mō tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Whau Local Board area from 1 July 2020 to 30 June 2021.

You can read about our progress, expenditure, service performance and challenges faced in 2020/2021. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Whau Local Board Agreement 2020/2021.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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New Lynn Station

He kōrero mai i te heamana

From the chairperson

As chair of the Whau Local Board, I am proud to present the Whau Local Board Annual Report for 2020/2021.

The Whau Local Board Annual Report gives board members an opportunity to reflect on our community achievements during the past year.



Our work over the past year includes:

- The completion of the design brief and purchase of the remaining properties for the Avondale Library and Community Hub building. Avondale residents are also benefiting from the replacement of brick pavers with concrete footpaths.
- Work continued on our parks and community facilities with a new playground being opened in Archibald Park.
- New Lynn Community Centre was upgraded and renewed.
- Progress was made on furthering key aspirations and priorities for Māori, including the installation of bilingual signage in Tahurangi / Crum Park.
- Our Community Arts Broker provided a full and varied programme for different communities within the Whau.
- The Pasifika Komiti, which arose out of the Whau Pacific Peoples' Plan, has grown in strength and effectiveness, as was evident in the workshop they held on applying for grants.
- Progress continued to be made in implementing the Whau Ethnic Peoples' Plan through the Whau Ethnic Panel.
- Leadership capacity and resilience continued to be built in our communities, which is evident in the work and programmes that took place in the Glenavon, New Windsor and Kelston Hubs.

- The ongoing development of shared pathways for walking, cycling and micro-mobility, such as the New Lynn to Avondale shared pathway. We are also pleased that the Te Whau Pathway received significant funding from central government as a 'shovel ready' project.
- Continued funding support for environmental programmes run by organisations such as Ecomatters, Whau Wildlink, the Manukau Harbour Forum and the Whau River Catchment trust. Many of these programmes rely on volunteers within the community who are committed to their local environment.

- Ongoing support for our Business Improvement Districts (BIDs) programmes in Avondale, Blockhouse Bay, New Lynn and Rosebank.
- We have continued to deliver citizenship ceremonies, Anzac Day commemoration events and the Seniors' Afternoon Tea.

Despite the Whau Aquatic and Recreation Facility being deferred in the Recovery Budget, we continued to advocate for a site to be identified for its future construction. We also advocated on other issues, where such advocacy would improve the communities and environment for people in the Whau.

Kay Thomas
Chairperson, Whau Local Board

Te Poari ā-Rohe o Whau

Whau Local Board



Your board

(L to R) Fasitua Amosa (Deputy Chairperson), Susan Zhu, Te'eva Matafai, Kay Thomas (Chairperson), Catherine Farmer, Jessica Rose, Warren Piper.



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

Ngā kaupapa me ngā whakapaipai ake

Whau projects and improvements

KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**

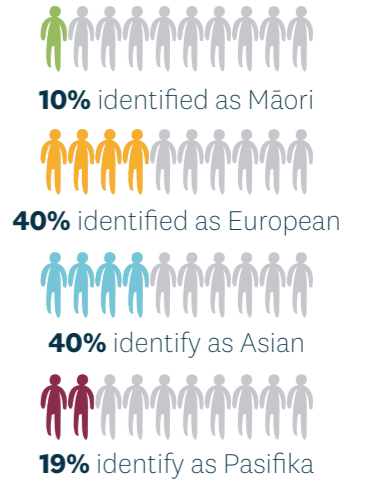
LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

Data sources: Council Growth model i11v6 (August 2020).
Statistics New Zealand 2018 Census.



A diverse population with:



We are home to more than **80** local parks...



...and **3** libraries



Includes the major town centres of **Avondale** and **New Lynn**



Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

▬ **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

Highlights during the year included facility upgrade at New Lynn community Centre, carpark renewals (Blockhouse Bay Recreational Reserve and Mason Park), cricket net surfacing renewal at Ken Maunder Park and the park opening for the new playground renewal at Archibald Park.

| | Results against target | Year-on-year change | 2021 Target | 2021 Result | 2020 | 2019 | How did we perform |
|--|------------------------|---------------------|-------------|----------------|--------------|---------|--|
| Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities | | | | | | | |
| Percentage of Aucklanders that feel their local town centre is safe - day time | ● | ▼ | 68% | 65% | 77% | 68% | The perception of safety in the town centre is influenced by an apparent increase in feelings of intimidation due to homeless people and beggars. There are a few concerns around traffic getting worse and antisocial behaviour in certain areas. |
| Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities | | | | | | | |
| Percentage of Aucklanders that feel their local town centre is safe - night time | ● | ▼ | 26% | 33% | 39% | 29% | |
| Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities | | | | | | | |
| The percentage of Empowered Communities activities that are community led | ● | ▲ | 63% | 88% | 63% | 63% | Community-led practice is championed through activities in Whau community centres, hubs, and neighbourhoods. Organisations such as Whau Pasifika Komiti, Whau Ethnic Collective and Synergy Trust lead community workshops, network meetings, garden projects, sports days, arts and cultural celebrations and pathway training into employment. |
| The percentage of Empowered Communities activities that build capacity and capability | ● | ▼ | 88% | 58%* | 73% | 88% | Events such as the Whau Youth Board's Youth Awards and planning day were postponed due to COVID-19, reducing the milestones achieved this year. Examples of initiatives conducted were capacity and capability training for community organisations, Leading in Communities programme, The Glenavon Trust Hub Pathways mentoring programme, West Auckland Pasifika Forum and Mataurangi courses (an arts-based mentoring for young people providing pathways to employment). |
| We fund, enable and deliver arts and culture experiences that enhance identity and connect people | | | | | | | |
| The percentage of arts and culture programmes, grants and activities that are community led | ● | ▬ | 85% | 100% | 100% | 100% | This target has been exceeded due to all programmes being met, while the target allowed for some impact due to COVID-19. |
| We fund, enable and deliver community events and experiences that enhance identity and connect people | | | | | | | |
| The number of attendees at council-led community events | ● | ▲ | 2,000 | 800 | 600* | 2,020 | One music event was scheduled this year, replacing two movie events scheduled last year (one of which was cancelled). This has resulted in the lower attendance reported. |
| The percentage of attendees satisfied with a nominated local community event | | | 75% | Not * measured | Not measured | 78% | Satisfaction surveys not carried out during the year due to COVID-19 impacts. |
| We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation inclusion and connection | | | | | | | |
| The number of participants in activities at art facilities, community centres and hire venues | ● | ▼ | 380,000 | 167,434* | 282,625* | 411,937 | A New Lynn facility was closed for renovation, reducing results and Kelston Community hub was also impacted by COVID-19 lockdowns. During these lockdowns all venues for hire facilities were working with reduced capacities due to physical distancing rules which resulted in lower participation. |
| The percentage of art facilities, community centres and hire venues network that is community led | ● | ▬ | 67% | 67% | 67% | 67% | |
| We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life | | | | | | | |
| The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks) | ● | ▼ | 400,000 | 276,290* | 312,039* | 406,060 | Reduction was partly due to the two alert levels restrictions during this financial year, customers opting for online services and more users having internet available at home. New Lynn library has also partnered with Digital Inclusion Alliance Aotearoa and the Skinny Jump programme to help provide affordable Wi-Fi access at home. Blockhouse Bay library had a 5% increase in internet sessions. |
| The number of visits to library facilities | ● | ▼ | 650,000 | 445,538* | 512,050 | 665,961 | Library visits continued to decline due to changing customer behaviour and preference for online services. This was further affected by closures during COVID-19 lockdowns and the residual effect of initial outbreaks. |

Local Community Services cont'd

| | Results against target | Year-on-year change | 2021 Target | 2021 Result | 2020 | 2019 | How did we perform |
|--|------------------------|---------------------|-------------|-------------|-------|-------|---|
| Percentage of customers satisfied with the quality of library service delivery | ● | ▲ | 85% | 96% | 95% | 94% | The high level of overall satisfaction has been driven to a large extent by perception of excellent service delivered by staff and satisfaction with public computers. |
| We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often | | | | | | | |
| The percentage of park visitors who are satisfied with the overall quality of sportsfields | ● | ▼ | 67% | 69% | 81% | 76% | |
| We provide safe and accessible parks, reserves, and beaches | | | | | | | |
| The percentage of users who are satisfied with the overall quality of local parks | ● | ▼ | 70% | 68%* | 72% | 68% | Some park facilities such as playgrounds not being accessible to the public during the COVID-19 lockdowns have had a negative impact on satisfaction levels. Continued investment in existing local parks facilities, as well as the delivery of park programmes and services should see an upwards trend. |
| The percentage of residents who visited a local park in the last 12 months | ● | ▼ | 77% | 84% | 86% | 83% | |
| We showcase Auckland's Māori identity and vibrant Māori culture | | | | | | | |
| The percentage of local programmes, grants and activities that respond to Māori aspirations | ● | ▬ | 33.0% | 28.0% | 28.0% | 33.5% | Key focus areas were funding of Matariki events, facilitation of a local Kapa Haka roopu, and contestable grants administered through the Creative Communities scheme that respond to Māori aspirations. Lack of some contestable funding and activities that were postponed or cancelled due to COVID-19 also affected the overall result. |

Local Environmental Management

Highlights include: the EcoHub continued to educate the community about positive choices for sustainable living and reduction of their ecological footprint. The New Lynn Bike Hub was successful that EcoMatters Bike Hubs won the 'Shifting the Dial' award during the year. Community Nurseries programme, with the help of over 350 volunteers germinated and

potted over 6,000 native plants for future planting. Healthy homes workshops provided education on waste minimisation, water saving, energy efficiency and sustainable living. The Whau community came together to celebrate the Whau River at Archibald Park and participated in water activities.

| | Results against target | Year-on-year change | 2021 Target | 2021 Result | 2020 | 2019 | How did we perform |
|--|------------------------|---------------------|-------------|-------------|-------|-------|---|
| We manage Auckland's natural environment | | | | | | | |
| The proportion of local programmes that deliver intended environmental actions and/or outcomes | ● | ▲ | 70.0% | 100.0% | 57.1% | 92.9% | We successfully delivered 13 environmental projects for Whau in the 2020/2021 financial year as COVID-19 restrictions did not impact as expected. These projects have contributed to the local board's environmental outcomes as described in its local board plan. |

Local Planning and Development

| | Results against target | Year-on-year change | 2021 Target | 2021 Result | 2020 | 2019 | How did we perform |
|---|------------------------|---------------------|-------------|-------------|------|------|---|
| We help attract investment, businesses and a skilled workforce to Auckland | | | | | | | |
| The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations | ● | ▬ | 100% | 100% | 100% | 75% | All 4 of the business associations who participate in the Whau Local Board area complied with their BID Policy reporting obligations. |



Velonia Skate Park, New Windsor



Te āhuatanga ā-rohe

Local flavour

A ‘wonderful addition’ – Archibald Park playground delights

The newest playground in Whau has been delighting locals since opening in October 2020.

Archibald Park playground has plenty to offer, with a 25-metre flying fox, a bespoke fenced toddler area, and a maimai-themed climbing tower and, reflecting the importance of the Whau River to the community, a slide for children to spot birds.

Kelston resident Tina Berking says that the playground has transformed the area.

“My family are big users of the playground and I regularly walk around the park along the Te Whau Pathway,” says Tina.

“My family and I often take our young children to the playground and we all enjoy it. I have lived in Kelston since 1990, my children grew up here, and have now moved back to the area with children of their own.

“I watched the development of the park, which has gone from an unattractive rubbish dump to a fabulous sports park and walkway, providing the opportunity to enjoy the beautiful Te Whau estuary.

“Now to add to that, we have the playground, which has made a big difference to the area. Local families previously had to travel quite a distance to get to a high-quality playground like this, but now we have one right on our doorstep,” says Tina.

And, “It’s certainly attracting people, we have seen a big increase in families on the playground, which I think is great for the community. It really is a wonderful addition to the area.”

The playground came about through the Whau Local Board Open Network Plan, which identified the need to do more to increase open space provision for the growing population.

“There’s nothing like this anywhere near Kelston”, says Kay Thomas, chair of Whau Local Board which funded the playground.

“We knew there was a real gap in provision of a playground of this quality in the area so we are absolutely delighted to have opened this to cater for the needs of the community.”



The new Archibald Park playground

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2021

| \$000 | Notes | Actual 2020/2021 | Annual Plan 2020/2021 | Annual Plan 2019/2020 |
|---|-------|------------------|-----------------------|-----------------------|
| Sources of operating funding: | | | | |
| General rates, UAGCs, rates penalties | | 15,413 | 15,413 | 15,517 |
| Targeted rates | | 791 | 828 | 849 |
| Subsidies and grants for operating purposes | | 5 | 14 | 13 |
| Fees and charges | | 118 | 189 | 174 |
| Local authorities fuel tax, fines, infringement fees and other receipts | | 11 | 85 | 34 |
| Total operating funding | | 16,338 | 16,529 | 16,587 |
| Applications of operating funding: | | | | |
| Payments to staff and suppliers | | 12,491 | 12,738 | 11,580 |
| Finance costs | | 2,241 | 2,241 | 3,211 |
| Internal charges and overheads applied | | 1,471 | 1,471 | 1,705 |
| Other operating funding applications | | 0 | 0 | |
| Total applications of operating funding | | 16,203 | 16,450 | 16,496 |
| Surplus (deficit) of operating funding | | 134 | 79 | 91 |
| Sources of capital funding: | | | | |
| Subsidies and grants for capital expenditure | | 0 | 0 | 0 |
| Development and financial contributions | | 0 | 0 | 0 |
| Increase (decrease) in debt | 1 | 4,486 | 2,668 | 6,810 |
| Gross proceeds from sale of assets | | 0 | 0 | 0 |
| Lump sum contributions | | 0 | 0 | 0 |
| Other dedicated capital funding | | 0 | 0 | 0 |
| Total sources of capital funding | | 4,486 | 2,668 | 6,810 |
| Application of capital funding: | | | | |
| Capital expenditure: | | | | |
| - to meet additional demand | | 2,774 | 391 | 4,144 |
| - to improve the level of service | | 397 | 1,044 | 1,445 |
| - to replace existing assets | | 1,449 | 1,313 | 1,312 |
| Increase (decrease) in reserves | | 0 | 0 | 0 |
| Increase (decrease) in investments | | 0 | 0 | 0 |
| Total applications of capital funding | 2 | 4,620 | 2,747 | 6,901 |
| Surplus (deficit) of capital funding | | (134) | (79) | (91) |
| Funding balance | | 0 | 0 | 0 |

Variance explanation Actual 2020/2021 to Annual Plan 2020/2021

- Capital expenditure was higher than planned, and operating funding was lower than planned. This resulted in a funding shortfall that was partly met by lower payments to staff and suppliers than planned. The overall funding deficit mean that more debt funding was required than was planned.
- Capital expenditure was above plan primarily due to:
 - The delivery of the Te Whau Pathway Stage 1 being completed during 2020/2021. It had been planned for in 2019/2020.
 - The delivery of the Te Whau Pathway Stage 2 was brought forward due to design, consenting and procurement running ahead of schedule. This was partially offset with the delivery of the Avondale Library and Community Hub which was slightly behind schedule due to delayed concept design and consultation processes.

Archibald Park playground ►



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