



**Nov
2023**

Applying for council to consider special circumstances

In exceptional cases, the council may need to depart from the buy-out policy positions where departure in an individual case is consistent with the council’s policy objectives. You can apply to have your special circumstances considered at any stage in the property assessment and categorisation process. This is different to a dispute, which is when a property owner is unhappy with a decision the council has made.

Special Circumstances

We know that everyone has very different situations, so property owners are able to apply to have their special circumstances considered.

It is important to note that financial hardship is not a factor that will be considered in determining whether special circumstances apply.

We make Special Circumstances decisions in line with council’s Guidance on the Application of Special Circumstances. This is available on the Auckland Council website (aucklandcouncil.govt.nz/review) and in the Category 3 Homeowner Handbook.

Individual Uninsured Circumstances

Individual Uninsured Circumstances relate to Category 3 property owners only. This is where a property owner requests a review of the homeowner contribution because of their insurance status.

How to apply

Application forms for both Special Circumstances and Uninsured Individual Circumstances are available on the Auckland Council website: aucklandcouncil.govt.nz/review.



Need help?



Visit: aucklandcouncil.govt.nz
Enquire: aucklandcouncil.govt.nz/contactus



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